

Micro Motion[®] 7827 Digital Viscosity Meter

Short and Long Stem Versions



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Contents

Chapter 1

Introduction

1.1 Safety guidelines

Handle the 7827 digital viscosity meter with great care.

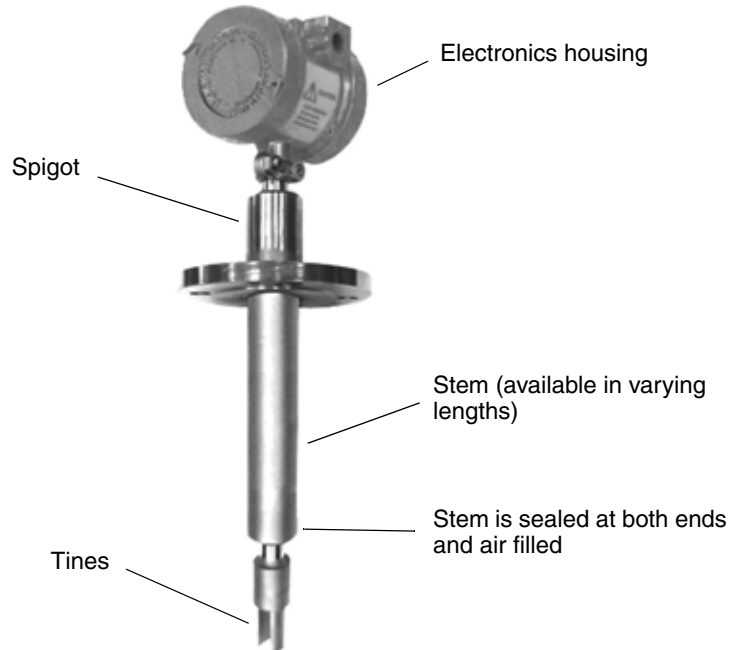
- Do not drop the meter.
- Do not use liquids incompatible with materials of construction.
- Do not operate the meter above its rated pressure or maximum temperature.
- Do not pressure test beyond the specified test pressure.
- Ensure all explosion-proof requirements have been applied.
- Ensure the meter and associated pipework are pressure tested to 1-1/2 times the maximum operating pressure after installation.
- Always store and transport the meter in its original packaging, including the transit cover secured by grub screws.
- To return a meter, refer to the Return Policy appendix for more information on the Micro Motion return policy.

Safety messages are provided throughout this manual to protect personnel and equipment. Read each safety message carefully before proceeding to the next step.

1.2 About the meter

1.2.1 What is it?

The 7827 meter is a digital viscosity meter, based on the proven tuning fork technology of Micro Motion. It is an all-welded sensor designed to be mounted directly into a pipeline or in a tank. Viscosity and density are determined from the resonance of the tuning fork immersed in the fluid, and a temperature sensor (PRT) is also fitted within the meter.



The 7827 meter is available in a variety of materials, and the immersed tines can be laminated with PFA to inhibit the build up of residues such as asphaltenes.

1.2.2 7827 meter measurements

The 7827 meter directly measures the following fluid properties:

- Line dynamic viscosity – measured in centiPoise - cP.
- Line Density – measured in kg/m^3 .
- Temperature – measured in $^{\circ}\text{C}$ or $^{\circ}\text{F}$.

From these properties, the 7827 meter calculates:

- Line and base (referred) kinematic viscosity – measured in centiStokes - cSt.
- Line and base (referred) density – API or Matrix.
- Referral is made to 15°C , 1.013 bar; or at 60°F , 14.5 psi.

1.2.3 What is it used for?

The 7827 meter is ideally suited to applications where continuous real time measurement of viscosity is required. The meter is particularly suited where viscosity is an indication of the behavioral properties of the fluid, for example in applications involving spraying, coating or dipping.

Some uses are in the oil and petrochemical industry for:

- Refining
- Marine
- Power
- Heavy fuel oil (HFO) blending and bunkering

1.3 Principle of operation

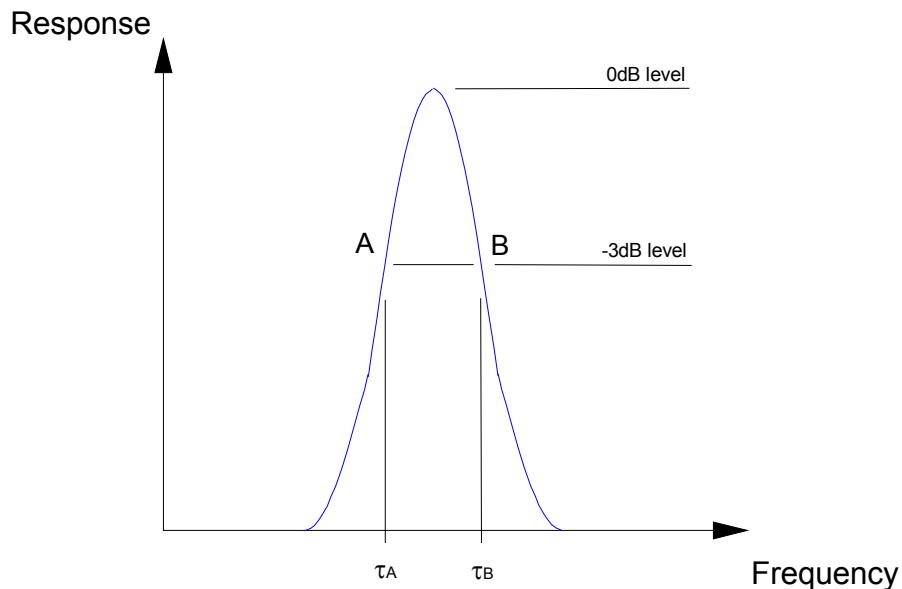
The 7827 meter operates on the vibrating element principle, the element in this case being a slender tuning fork structure which is immersed in the liquid being measured.

The tuning fork is excited into oscillation by a piezo-electric crystal internally secured at the root of one tine, while the frequency of oscillation is detected by a second piezo-electric crystal secured at the root of the other tine. The sensor is maintained at its first natural resonant frequency, as modified by the surrounding fluid, by an amplifier circuit located in the electronics housing.

The electronics circuit actually excites the sensor into oscillation alternately at two positions on the frequency response curve as shown in Figure 1-1. In doing this, the quality factor (Q) of the resonator may be determined as well as the resonant frequency.

For details of the viscosity and density calculations, see the Calculated Parameters appendix.

Figure 1-1 Frequency response curve showing the quality factor (Q) calculation



Introduction

Chapter 2

Installation (Short Stem)

For information on installing a long-stem version of the 7827 digital viscosity meter, see Chapter 3.

2.1 Introduction



All drawings and dimensions given in this manual are given here for planning purposes only. Before commencing fabrication, reference should always be made to the current issue of the appropriate drawings. Contact Micro Motion for details.



For further information on handling and using the meter, see “Safety guidelines” on page 1

There are a variety of external factors that affect the ability of the 7827 digital viscosity meter to operate successfully. In order to ensure that your system works correctly, the effects of these factors must be taken into consideration when designing your installation.

There are two main aspects to consider:

- The accuracy and repeatability of the measurements
- The relevance of the measurements to the overall purpose of the system

Factors which may adversely affect accuracy and repeatability include:

- The presence of gas or bubbles within the fluid being measured
- Non-uniformity of the fluid
- The presence of solids as contaminants
- Fouling of the meter
- Temperature gradients
- Cavitations and swirls
- Operating at temperatures below the wax point of crude oils
- The correct pipe diameter that corresponds to the calibration of the meter.

In some applications, absolute accuracy is less important than repeatability. For example, in a system where the control parameters are initially adjusted for optimum performance, and thereafter only checked periodically.

The term achievable accuracy can be used to describe a measure of the product quality that can be realistically obtained from a process system. It is a function of measurement accuracy, stability and system response. High accuracy alone is no guarantee of good product quality if the response time of the system is measured in tens of minutes, or if the measurement bears little relevance to the operation of the system. Similarly, systems which require constant calibration and maintenance cannot achieve good achievable accuracy.

Installation (Short Stem)

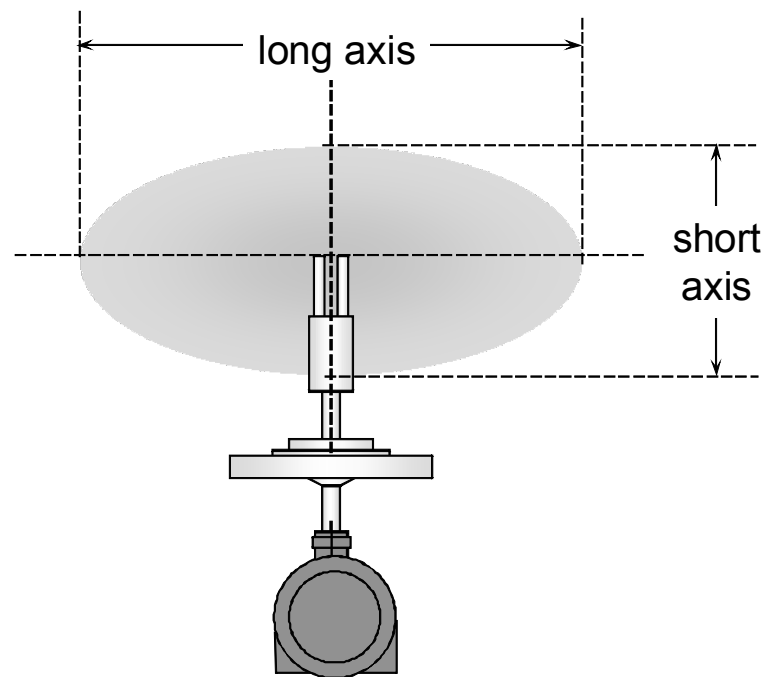
Factors which may adversely affect the relevance of the measurements could include:

- Measurement used for control purposes being made too far away from the point of control, so that the system cannot respond properly to changes.
- Measurements made on fluid which is unrepresentative of the main flow.

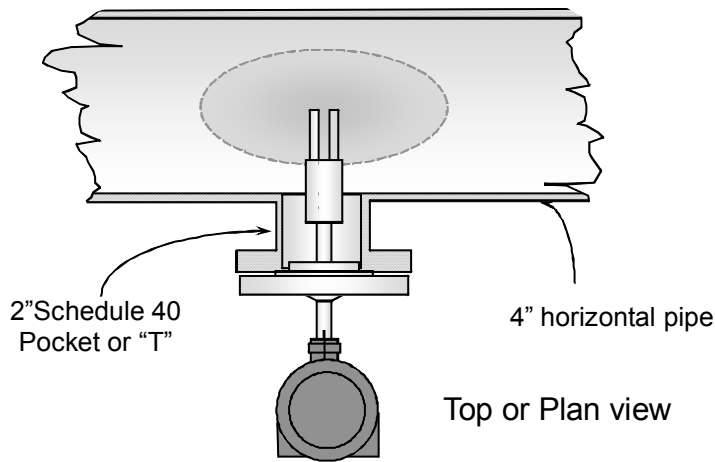
2.2 Boundary effects

Any insertion device or meter can only measure the properties of the fluid within the region of fluid to which it is sensitive.

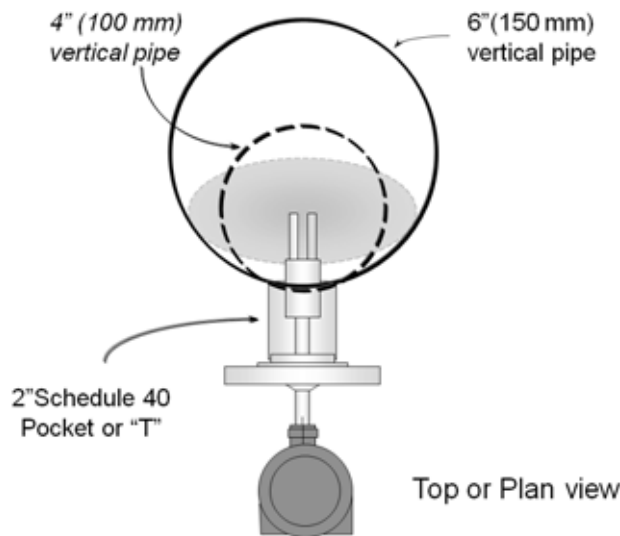
For practical reasons, it is helpful to consider the sensitive, or effective region, for the viscometer as an ovoid centered on the tips of the tines with its long axis aligned with the direction in which the tines vibrate, as shown below. The 7827 meter is insensitive to the properties of the fluid outside this region and progressively more sensitive to fluid properties the closer the fluid is to the tines. Density can be considered a “mass centered” effect and viscosity a “surface centered” effect in this visualization; i.e. the measurement of density is more uniformly sensitive to the density of fluid throughout the region while viscosity measurement is much more critically sensitive to fluid on the surface of the tines.



If part of this volume is taken up by the pipework or fittings there is said to be a boundary effect; i.e., the intrusion of the pipe walls will alter the calibration. The diagram below illustrates the 7827 meter installed in a pocket on the side of a 4" (100 mm) horizontal pipe line (viewed from above). The effective region is completely enclosed within the pipe line and thus is completely fluid.



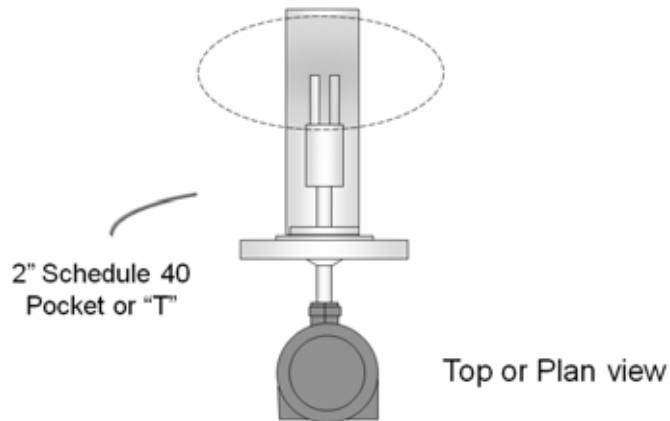
This next view shows other pipe outlines superimposed:



The smaller circle represents a 4" (100 mm) vertical pipe, which because the 7827 meter orientation is constant irrespective of pipe orientation intersects the effective region. The 6" (150 mm) pipe is the smallest pipe diameter to completely enclose the effective region when the pipe is vertical. Thus smaller pipe diameters can lead to a variety of different geometries which would each require a separate calibration.

An alternative condition is shown in the next diagram where the side pocket is extended until it passes completely through the effective region producing a "core":

Installation (Short Stem)



From this, it would appear that almost every installation requires a separate in situ calibration – a very undesirable situation. The problem is resolved by providing standard calibration geometries which can be used in all pipe work configurations and thereby allow the factory calibration conditions to be reproduced in the process.

2.3 Standard installations

2.3.1 Overview

To overcome the need for in situ calibration for every installation, three standard installations are proposed. If an installation conforms to one of these standards, the factory calibration of the 7827 meter is valid, and in-situ calibration unnecessary. Table 2-1 summarizes the three installations. For tank installations, consult Micro Motion.

Table 2-1. Types of standard installations

Installation type	Free stream	T-piece	Flow-through chamber
Description	7827 meter tines are inserted directly into the main fluid flow.	7827 meter tines are contained in a side pocket off the main flow.	7827 meter tines are contained in a flow-through chamber in which fluid is circulated from the main flow.
Flow rate	0.3 to 0.5 m/s at the 7827 meter.	0.5 to 3 m/s at main pipe wall.	10 to 30 l/min.
Viscosity	0.5 to 12500 cP	0.5 to 100 cP	0.5 to 1000 cP
Temperature ⁽¹⁾	-50 to 200°C (-58 to 392°F)	-50 to 200°C (-58 to 392°F)	-50 to 200°C (-58 to 392°F)

Table 2-1. Types of standard installations *continued*

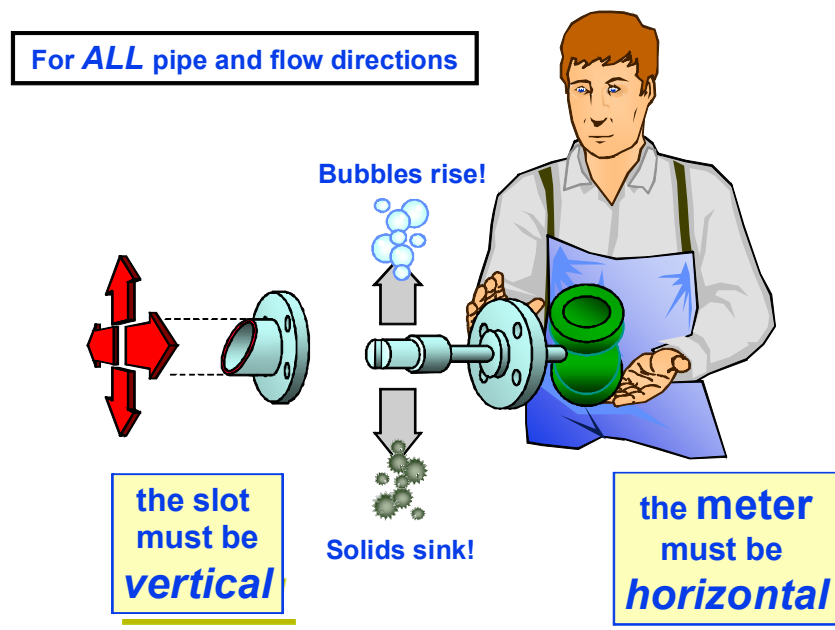
Installation type	Free stream	T-piece	Flow-through chamber
Main flow pipe size	100 mm (4") horizontal 150 mm (6") vertical, or larger.	100 mm (4") horizontal or larger.	Any.
Advantages	<ul style="list-style-type: none"> • Simple installation in large bore pipes. • Ideal for clean fluids and non-waxing oils. • Suitable for line viscosity measurement and simple referrals. 	<ul style="list-style-type: none"> • Simple installation in large bore pipes. • Ideal for clean fluids and non-waxing oils. • Suitable for line viscosity measurement and simple referrals. 	<ul style="list-style-type: none"> • Adaptable installation to any diameter main pipe and for tank applications. • Ideal for flow and temperature conditioning. • Suitable for complex referrals and for use with heat exchangers. • Suitable for step changes in viscosity. • Fast response. • Ideal for analyser cubicles.
Not recommended for	<ul style="list-style-type: none"> • Dirty fluids. • Low or unstable flow rates. • Where step changes in viscosity can occur. • For small bore pipes. 	<ul style="list-style-type: none"> • Dirty fluids • Low or unstable flow rates. • Where step changes in viscosity can occur. • for small bore pipes. • Where temperature effects are significant. 	<ul style="list-style-type: none"> • Uncontrolled flow rates. • Careful system design required to ensure representative measurement. • Frequently requires the use of a pump.

(1) Approval for use in hazardous areas is limited to -40 to $+200^{\circ}\text{C}$ (-40 to $+392^{\circ}\text{F}$)

2.3.2 Meter orientation

The meter must always be installed horizontally, and orientated to allow flow in the gap between the tines. This is irrespective of the pipe line orientation, and helps to prevent the trapping of bubbles or solids on the meter.

Figure 2-1 Meter orientation



Note: All drawings and dimensions given in the following sections are derived from detailed dimensional drawings. They are given here for planning purposes only. Before commencing fabrication, reference should always be made to the current issue of the appropriate drawings - contact Micro Motion for details.

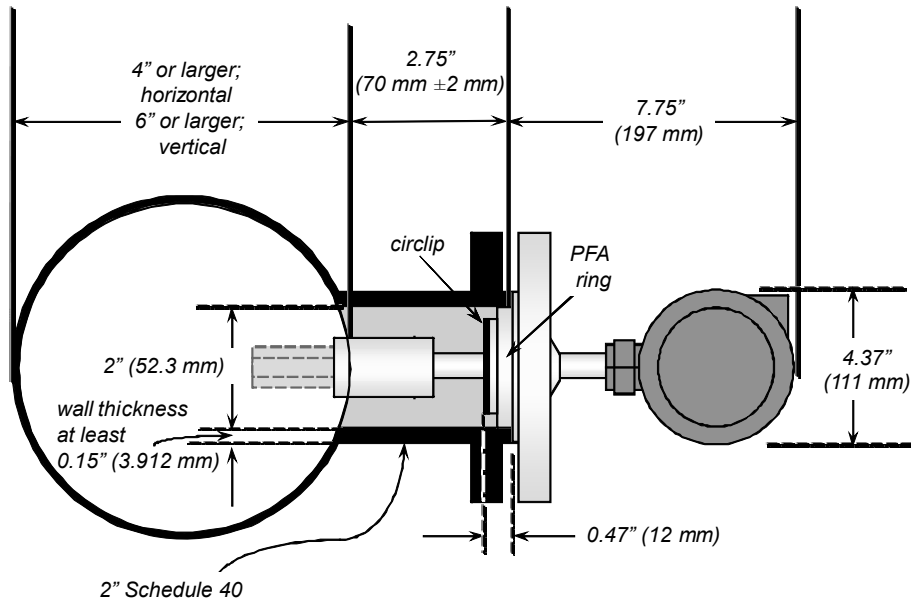
2.3.3 Free stream installation - flanged fitting

Conditions:

- Flow: 0.3 to 0.5 m/s (at the meter)
- Viscosity: 0.5 to 12,500 cP
- Temperature: -50 °C to 200 °C (-58 °F to 392 °F)
[-40 °C to 200 °C (-40 °F to 392 °F) in hazardous areas]

Note: The thermal mass of the flanges may affect the response time of the meter to temperature changes.

The view shown below is schematic to show the dimensions of the side pocket, which is fabricated by the end user.



Free Stream; flanged

The pocket geometry **must be** consistent with 2" schedule 40 tube in both internal diameter and minimum wall thickness, such as:

- Internal diameter: 2" (52.5 mm)
- Wall thickness: minimum 0.15" (3.912 mm)

Weld neck or slip-on flanges may be used, according to the flange rating selected. However, for higher rated flanges, only slip-on flanges may give the necessary clearances.

2.3.4 Free stream installation - weldolet

This is the preferred option where temperature variations are a critical factor. The reduced thermal mass of the weldolet's taper-lock fitting renders it more able to track rapid changes in temperature.

Conditions:

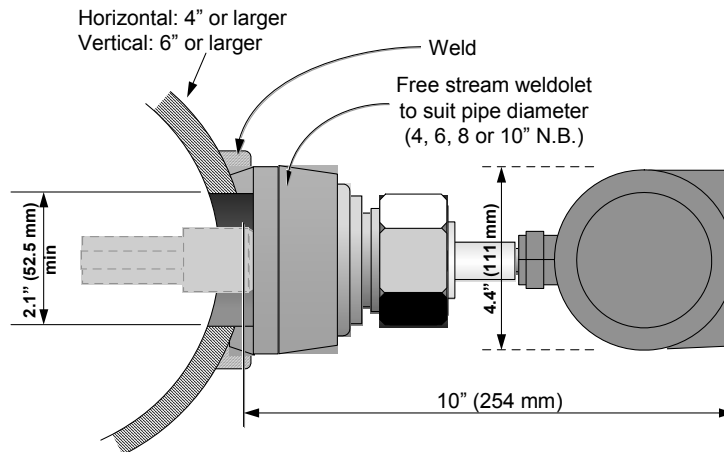
- Flow: 0.3 to 0.5 m/s (at the meter)
- Viscosity: 0.5 to 12,500 cP
- Temperature: -50 °C to 200 °C (-58 °F to 392 °F)
[-40 °C to 200 °C (-40 °F to 392 °F) in hazardous areas]

The weldolet has a 1.5" taper lock fitting, and is supplied to be welded on 4", 6", 8" or 10" pipelines. Use of the weldolet ensures that the tines of the 7827 meter are orientated correctly and are fully inserted into the fluid stream.

Before fitting the weldolet, the pipeline must be bored through at 2.1" (52.5 mm) diameter to accept the viscometer. The weldolet must be welded to the pipeline concentrically with the pre-bored hole.

The view shown below is a schematic to show the relevant dimensions.

Figure 2-2 Free stream 1.5" Swagelock fitting



The installation will conform generally to Schedule 40 pressure ratings. The weldolet fabrication is rated to 100 Bar at ambient temperature.

Note: Correct installation and pressure testing of the fitting is the responsibility of the user.

2.3.5 T-piece installation

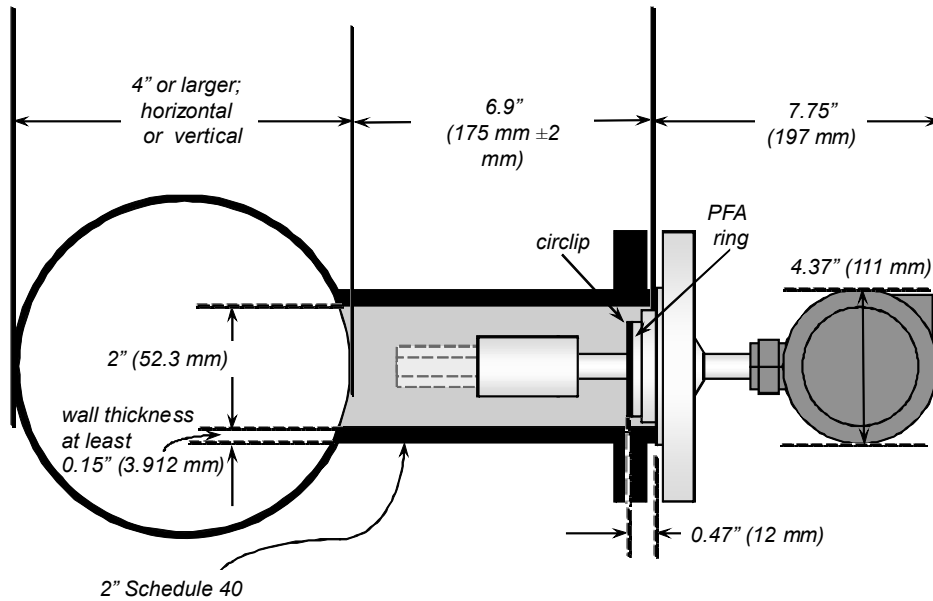
Conditions:

- Flow: 0.5 to 3.0 m/s (at the pipe wall)
- Viscosity: 0.5 to 100 cP
- Temperature: -50 °C to 200 °C (-58 °F to 392 °F)
[-40 °C to 200 °C (-40 °F to 392 °F) in hazardous areas]

The thermal mass of the flanges may affect the response time of the meter to temperature changes.

Flow velocity at the pipe wall and fluid viscosity must be within the limits shown to ensure that the fluid within the pocket is refreshed in a timely manner. This installation will not respond as rapidly as the free-stream installation to step changes in viscosity.

The view shown is a schematic to show the dimensions of the side pocket, which is fabricated by the end user.



“T” piece Flanged

The pocket geometry **must be** consistent with 2" schedule 40 tube in both internal diameter and minimum wall thickness, i.e.:

- Internal diameter: 2.1" (52.5 mm)
- Wall thickness : minimum 0.15" (3.912 mm)

Weld neck or slip-on flanges may be used, according to the flange rating selected. However, for higher rated flanges, only slip-on flanges may give the necessary clearances.

2.3.6 Flow-through chamber installation

Flow-through chambers are fabricated by Micro Motion, and are available with either weld prepared ends or with flange or compression fittings for connection into the process pipe lines. They are available with 1" NB, 2" NB, or 3" NB inlet and outlet pipes.

Note: The length of the inlet and outlet pipes must not be altered, otherwise the temperature response and stability of the fitting may be adversely affected.

Conditions:

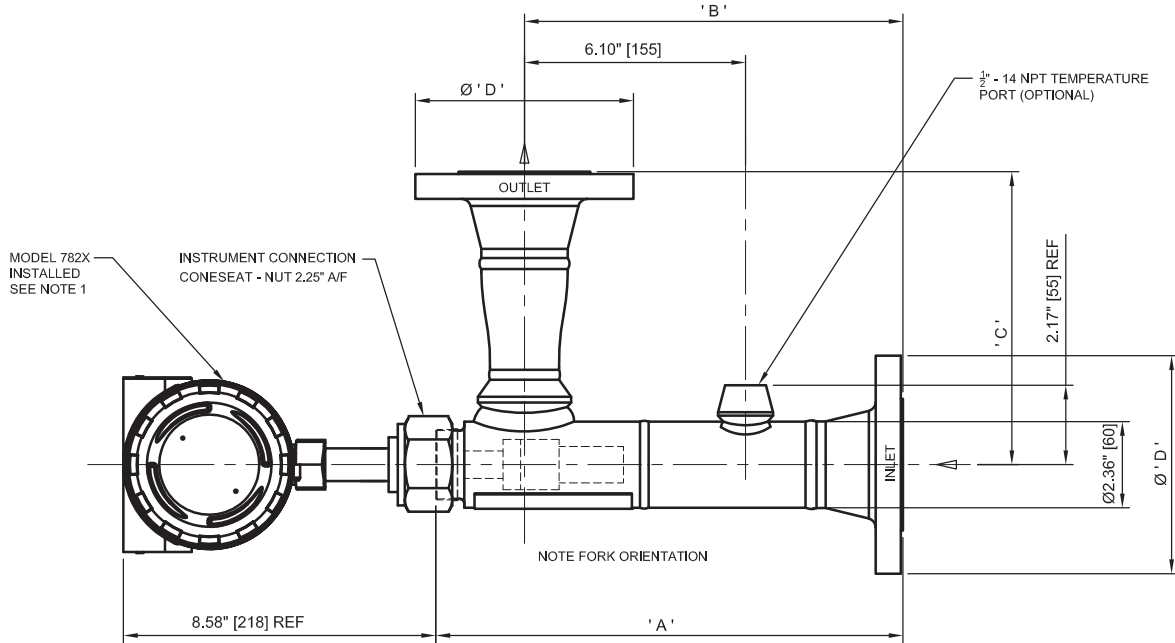
- Flow: constant, between 10 and 30 l/min for 2" sch 40 calibration bore section, 5–300 l/min for 3" sch 80 calibration bore.
- Viscosity: 0.5 to 1000 cP
- Temperature: -50 °C to 200 °C (-58 °F to 392 °F)
[-40 °C to 200 °C (-40 °F to 392 °F) in hazardous areas]
- Pressure: 70 bar @ 204 °C, subject to process connections.

The PT100 is a direct insertion type, without a thermowell, and uses a ¾" Swagelok connection.

The diagram below shows an example of this type of standard installation.

Installation (Short Stem)

Dimensions shown in inches (mm)



PROCESS CONNECTIONS	'A' DIM	'B' DIM	'C' DIM	'D' DIA
2" ANSI 150RF	12.60" [320]	10.20" [259]	7.80" [198]	5.98" [150]
2" ANSI 300RF	12.84" [326]	10.43" [265]	8.03" [204]	6.5" [165]
2" ANSI 600RF	13.23" [336]	10.83" [275]	8.43" [214]	6.5" [165]
(50mm) DIN 2527 DN50 PN40	11.97" [304]	9.57" [243]	7.17" [182]	6.5" [165]
(50mm) DIN 2527 DN50 PN100	12.76" [324]	10.35" [263]	7.95" [202]	7.68" [195]

The three compression fittings on the flow pockets ($\frac{1}{2}$ " drain, $\frac{3}{4}$ " temp probe, and 1- $\frac{1}{2}$ " mounting nut for the meter) are rated to above the working pressure of the flow pocket. The fittings may be Swagelok or Parker; both are used in manufacture.

The fittings are certified to the following standards:

- Swagelok: SO9001 / 9002, ASME, TUV, CSA, DNV
- Parker: ISO 9001 / 9002, TUV, DNV, LLOYDS

2.4 Installation in the pipeline or system

Viscosity is a highly sensitive indicator of change in a fluid – a key reason why viscosity measurement is increasingly being chosen as a process measurement.

This sensitivity means that the measurement can be very sensitive to extraneous effects and therefore great care must be taken to consider all the factors which affect measurement when assessing the installation requirements.

Like many other meters, the optimum performance of the viscometer depends upon certain conditions of the fluid and configuration of the process pipe-work. By introducing appropriate flow conditioning, the optimum performance of the 7827 meter can be achieved at any chosen location in the process system.

You must first select a location which serves the application objective; e.g. installed close to the point of control. Then, consideration can be given to fluid conditioning at that point. Where the application requirements allow a degree of tolerance in the point chosen for installation, the installation may be able to take advantage of natural flow conditioning.

The choice of mechanical installation (free stream, “T” piece or flow-through chamber) will be dictated partly by application needs and partly by the fluid conditions, such as:

- Condition of fluid at the sensor
- Thermal effects
- Flow rate
- Entrained gas
- Solids contamination

Fluid at the sensor

The fluid in the effective zone of the 7827 meter must be of uniform composition and at uniform temperature. It must be representative of the fluid flow as a whole.

This is achieved either by mixing of the fluid either using a static inline mixer or taking advantage of any natural pipe condition that tends to cause mixing, such as pump discharge, partially open valves. The viscometer should be installed downstream where the flow is just returning to laminar flow conditions.

Thermal effects

Avoid temperature gradients in the fluid and in the pipe work and fittings immediately upstream and downstream of the viscometer.

Always insulate the viscometer and surrounding pipework thoroughly. Insulation must be at least 1" (25 mm) of rockwool, preferably 2" (50 mm) (or equivalent insulating heat jacket) and enclosed in a sealed protective casing to prevent moisture ingress, air circulation, and crushing of the insulation. Special insulation jackets are available from Micro Motion for the flow-through chambers, which, because of the low volumetric flow rates and hence low heat flow, are more vulnerable to temperature effects.

Avoid direct heating or cooling of the viscometer and associated pipe work upstream and downstream that is likely to create temperature gradients. If it is necessary to provide protection against cooling due to loss of flow, electrical trace heating may be applied, provided it is thermostatically controlled and the thermostat is set to operate below the minimum operating temperature of the system.

Where flow-through chambers are used and where base (or referred) viscosity is required and the behavior of the fluid is such that the temperature of the sample flow will require controlling, heat exchangers should be fitted upstream a sufficient distance from the chamber so that the fluid temperature is relatively stable. Insulation should be extended from the viscometer to the outlet from the heat exchanger. Fluid heat exchangers should be controlled by modulating the flow rate of the heat exchange fluid and not by modulating the sample flow rate.

Flow rate

Flow rates and velocities should be maintained relatively constant within the limits given. The fluid flow provides a steady heat flow into the viscometer section, and the flow rate influences the self cleaning of the sensor and the dissipation of bubbles and solid contaminants.

Installation (Short Stem)

Where it is necessary to install the viscometer in a by-pass (either using the free stream installation in a 4" diameter horizontal by-pass, or a flow-through chamber), flow may be maintained using pressure drop, pitot scoop, or by a sample pump. Where a pump is used, the pump should be upstream of the viscometer.

Entrained gas

Gas pockets can disrupt the measurement. A brief disruption in the signal caused by transient gas pockets can be negated in the signal conditioning software, but more frequent disruptions or serious gas entrainment must be avoided. This can be achieved by observing the following conditions:

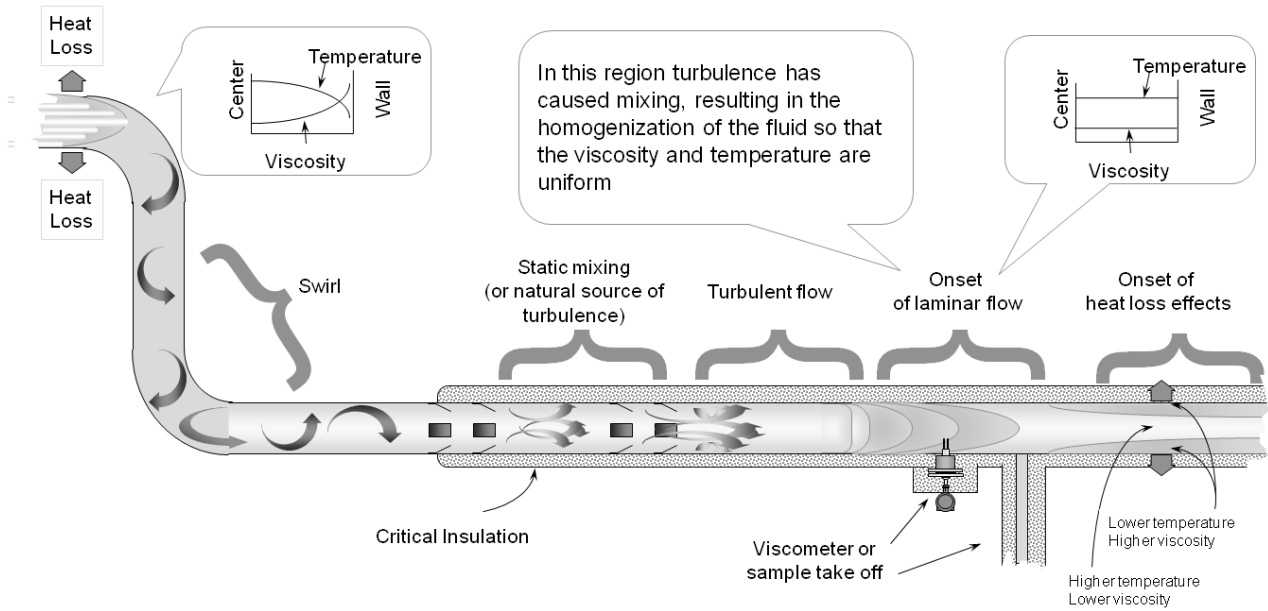
- Keep pipe lines fully flooded at all times
- Vent any gas prior to the viscometer
- Avoid sudden pressure drops or temperature changes which may cause dissolved gases to break out of the fluid
- Maintain a back pressure on the system sufficient to prevent gas break out (e.g. back pressure equivalent to twice the 'head loss' plus twice the vapor pressure)
- Maintain flow velocity at the sensor within the specified limits.

Solids contamination

- Avoid sudden changes of velocity that may cause sedimentation.
- Install the viscometer far enough downstream from any pipework configuration which may cause centrifuging of solids (e.g. bends).
- Maintain flow velocity at the sensor within the specified limits.
- Use filtration if necessary.

The diagram below illustrates some of the principles outlined in this section. It shows a free-stream viscometer installation with an additional sample take off. The position of both is such that the static mixing (which could be caused by pump discharge or partially closed valve), has negated the adverse effects of bends and established laminar flow, and has ensured that the fluid is thoroughly mixed and thus of uniform composition and temperature. The ideal place for a free stream or "T" piece installation, or for the by-pass take off point is where the flow has just begun to be laminar.

Note: The insulation extends upstream and downstream far enough to prevent conduction losses in the pipe walls from degrading the temperature conditioning of the fluid at the sensor.



2.5 Typical installations

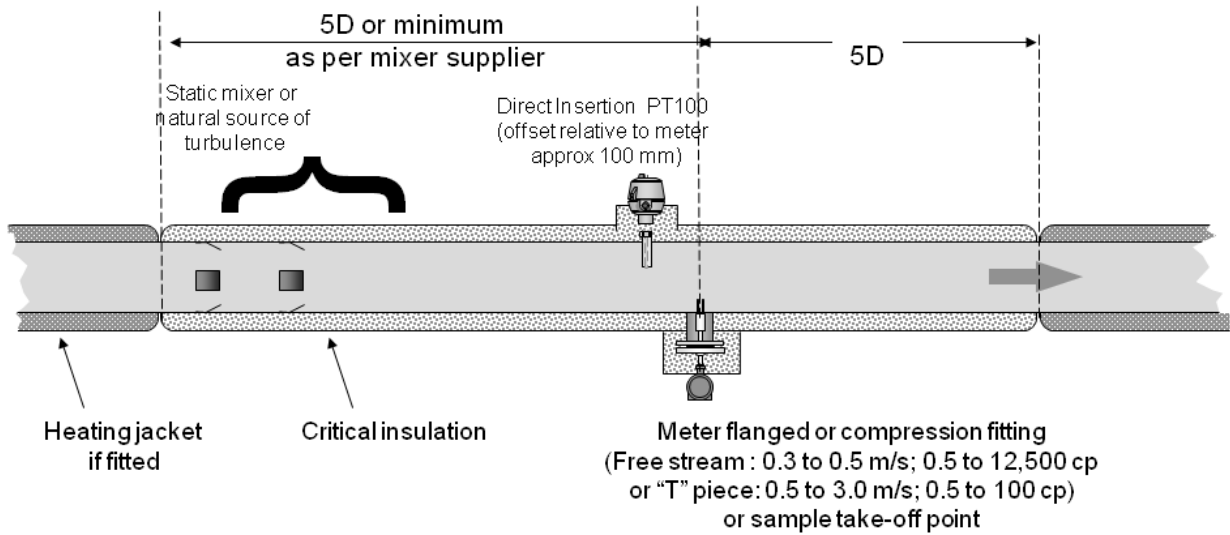
The following diagrams illustrate some typical solutions for line viscosity measurement, simple base viscosity referral and base viscosity using temperature control of the sample flow.

In all examples, the fluid flow is assumed to be uniform in composition and temperature as it enters the viscometer section.

2.5.1 Jacketed pipeline

The diagram below shows a jacketed pipeline. The heating fluid in the jacket will cause temperature gradients, and therefore it is discontinued through the viscometer section. If protection against cooling due to loss of flow is required through the unjacketed section then it must be provided using electrical trace heating.

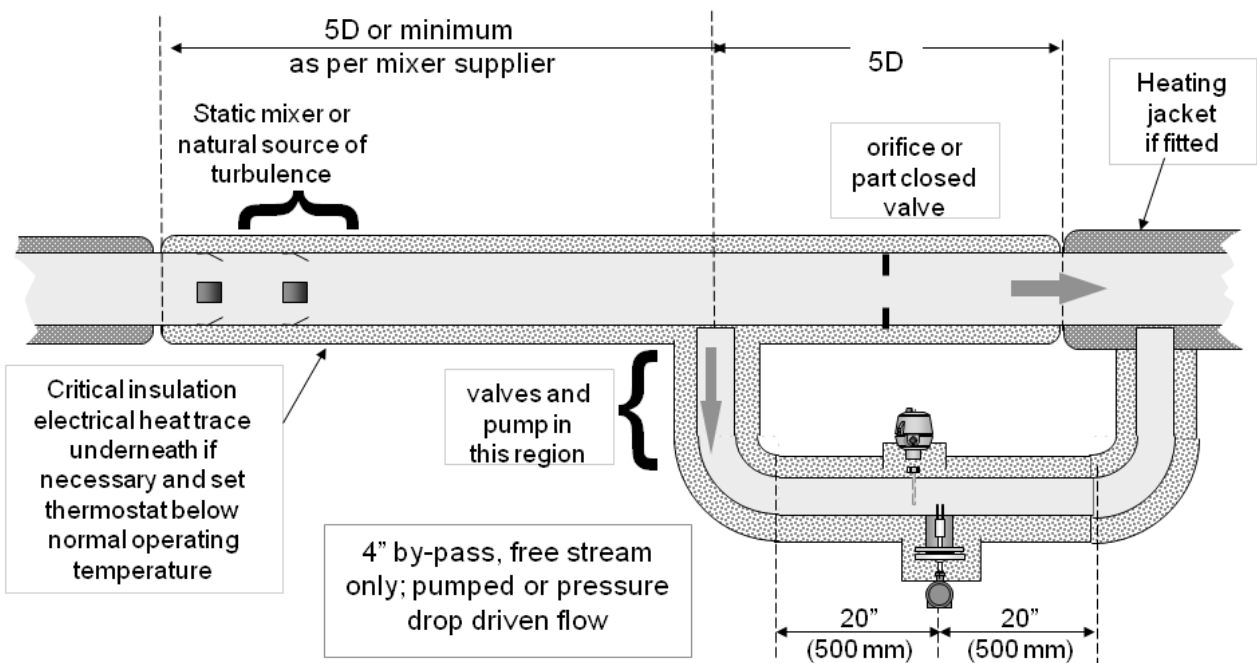
Figure 2-3 Jacketed pipeline installation



Line Viscosity & line viscosity with base viscosity determination

Alternatively, the viscometer can be installed in a by-pass. By ensuring that the sample is mixed where the by-pass draws off the main pipeline, it is not necessary to discontinue the main pipe line jacket. This is shown below.

Figure 2-4 4" bypass using DP to generate constant flow at the meter

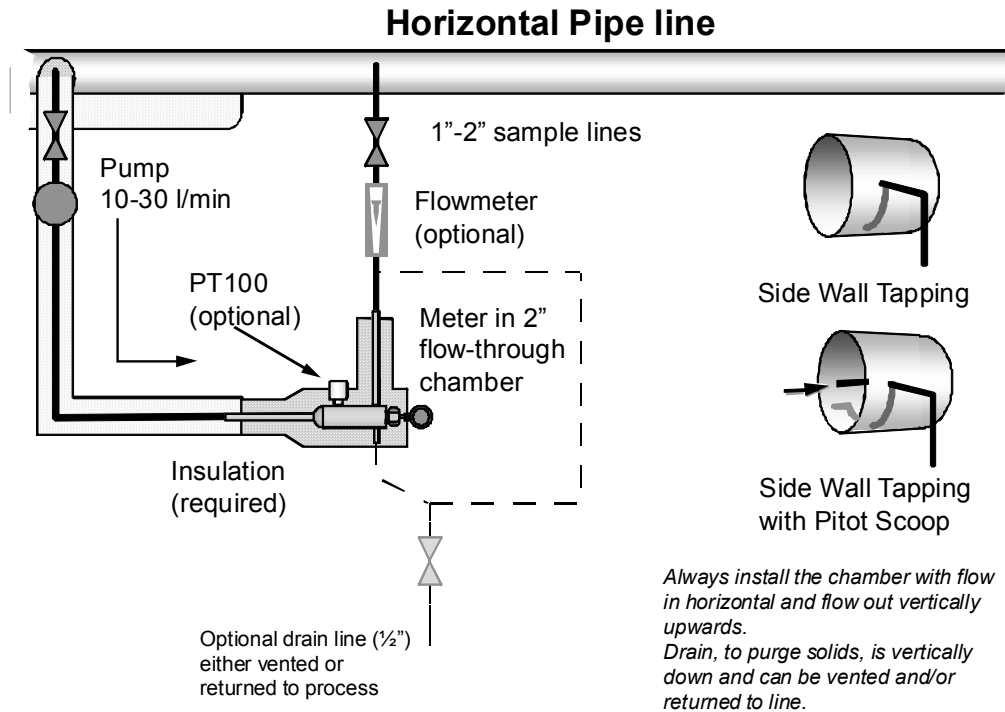


Line Viscosity & line viscosity with base viscosity determination

2.5.2 Flow-through chamber

The diagram below shows the use of a flow-through chamber. This provides a compact installation and is particularly suited to flows of contaminated fluids, since the design of the chamber encourages self cleaning. Because the volume flow rate is low, the heat flow is low and therefore the insulation must be as efficient as possible. The low heat flow makes this system ideal for base (or referred) viscosity measurement using heat exchangers.

Figure 2-5 Pumped bypass



Line or Base Viscosity: temperature not conditioned

Installation (Short Stem)

Chapter 3

Installation (Long Stem)

For information on installing a short-stem version of the 7827 digital viscosity meter, see Chapter 2.

3.1 Introduction



All drawings and dimensions given in this manual are given here for planning purposes only. Before commencing fabrication, reference should always be made to the current issue of the appropriate drawings. Contact Micro Motion for details.



To protect the tines from damage, a Transit Cover is fitted prior to shipment from the factory. The Transit Cover is held in place by 2 grub screws. Be sure to remove and store the Transit Cover prior to installation. Re-fit the Transit Cover if storing or transporting, such as for repair. If the Transit Cover has been lost, it can be purchased from Micro Motion.



For further information on handling and using the meter, see “Safety guidelines” on page 1

There are a variety of external factors that affect the ability of the 7827 digital viscosity meter to operate successfully. In order to ensure that your system works correctly, the effects of these factors must be taken into consideration when designing your installation.

There are two main aspects to consider:

- The accuracy and repeatability of the measurements
- The relevance of the measurements to the overall purpose of the system

Factors which may adversely affect accuracy and repeatability include:

- The presence of gas or bubbles within the fluid being measured
- Non-uniformity of the fluid
- The presence of solids as contaminants
- Fouling of the meter
- Temperature gradients
- Cavitations and swirls
- Operating at temperatures below the wax point of crude oils

In some applications, absolute accuracy is less important than repeatability. For example, in a system where the control parameters are initially adjusted for optimum performance, and thereafter only checked periodically.

Installation (Long Stem)

The term achievable accuracy can be used to describe a measure of the product quality that can be realistically obtained from a process system. It is a function of measurement accuracy, stability and system response. High accuracy alone is no guarantee of good product quality if the response time of the system is measured in tens of minutes, or if the measurement bears little relevance to the operation of the system. Similarly, systems which require constant calibration and maintenance cannot achieve good achievable accuracy.

Factors which may adversely affect the relevance of the measurements could include:

- Measurement used for control purposes being made too far away from the point of control, so that the system cannot respond properly to changes.
- Measurements made on fluid which is unrepresentative of the main flow.

3.2 Installation considerations

Density and viscosity is a sensitive indicator of change in a fluid - a key reason why density and viscosity measurement is increasingly being chosen as a process measurement. However, density and viscosity measurements can be sensitive to extraneous effects and, therefore, great care must be taken to consider all the factors which may affect measurement when assessing the installation requirements.

Like many other meters, the optimum performance of the viscosity meter depends upon certain conditions of the fluid. You must first select a suitable position where the fork's tines are always completely immersed in the fluid. Although tolerant of solids, turbulence and bubbles, there should be at least a 50 mm clearance from objects e.g. impellers, pipe stubs, etc.

Then consideration can be given to fluid conditioning at that point. Where the application requirements allow a degree of tolerance in the point chosen for installation, the installation may be able to take advantage of natural flow conditioning.

The choice of mechanical installation will be dictated partly by application needs and partly by the fluid conditions, such as:

- Condition of fluid at the sensor.
- Flow rate.
- Entrained gas.
- Solids contamination.

3.2.1 Fluid at the sensor

The fluid in the effective zone of the long stem 7827 meter must be of uniform composition and at uniform temperature. It must be representative of the fluid as a whole. This is achieved by taking advantage of any natural tank condition that tends to cause mixing, such as pump discharge, partially open valves etc.

3.2.2 Flow rate

If there is flow in the tank, the rate of flow should ideally be not more than 0.5 m³/s. If flow rates exceed this, a 'shift' will be introduced into density and viscosity readings. The higher the flow rate is, the larger the 'shift'. Measurements also become 'noisy'.

3.2.3 Entrained gas

Gas pockets can disrupt the measurement. A brief disruption in the signal caused by transient gas pockets can be negated in the internal signal conditioning software, but more frequent disruptions or serious gas entrainment must be avoided. This can be achieved by observing the following conditions:

- Vent any gas prior to the viscosity meter.
- Avoid sudden pressure drops or temperature changes which may cause dissolved gases to break out of the fluid.

3.2.4 Solids contamination

- Avoid sudden changes of velocity that may cause sedimentation.
- Install the meter far enough away from any build-up of solids.
- Maintain flow velocity at the sensor within the specified limits.
- Specify the long-stem 7827 meter with a non-stick PFA protective layer.

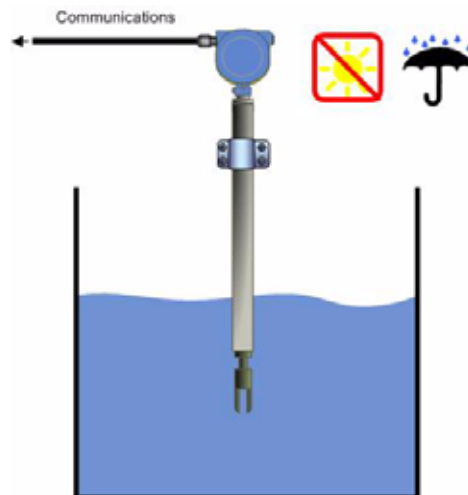
3.3 Open-tank installation



Only the safe area model may be used in open-tank installation.

1. For open-tank installations, the long-stemmed 7827 meter is clamped to a structure (see Figure 3-1). The position of the clamp determines the insertion depth.

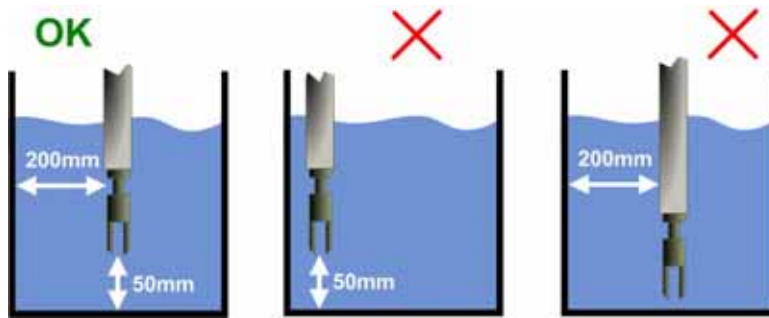
Figure 3-1 Open-tank installation



2. Keep the tines away from the tank wall (see Figure 3-2).

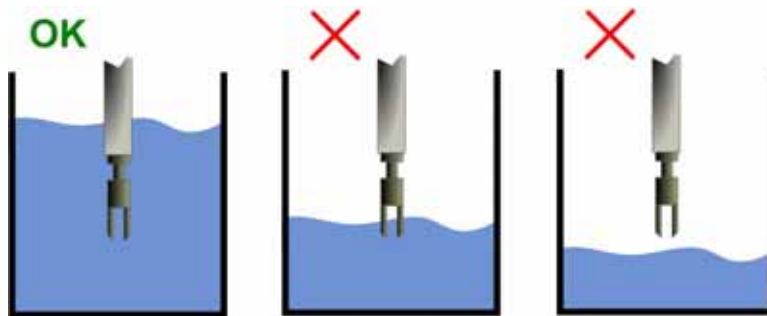
Installation (Long Stem)

Figure 3-2 Keeping tines away from the tank wall (Open-tank)



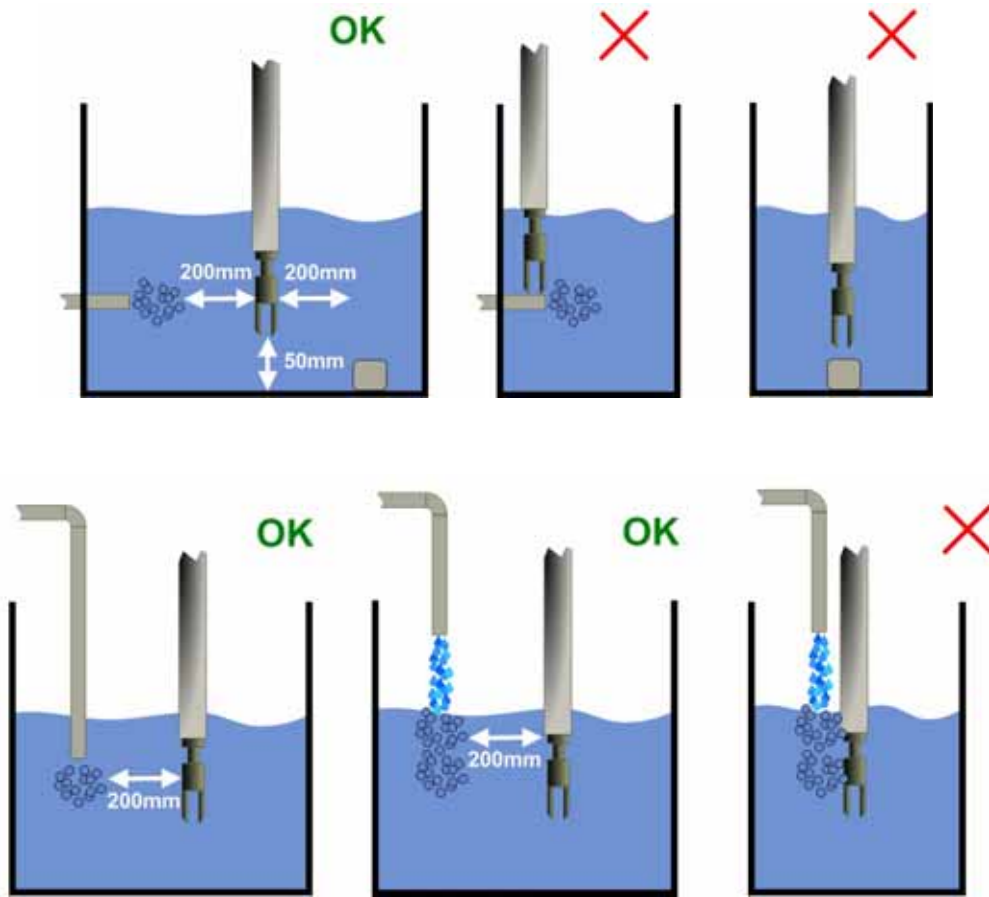
3. Keep the tines immersed in fluid (see Figure 3-3).

Figure 3-3 Keeping tines immersed (Open-tank)



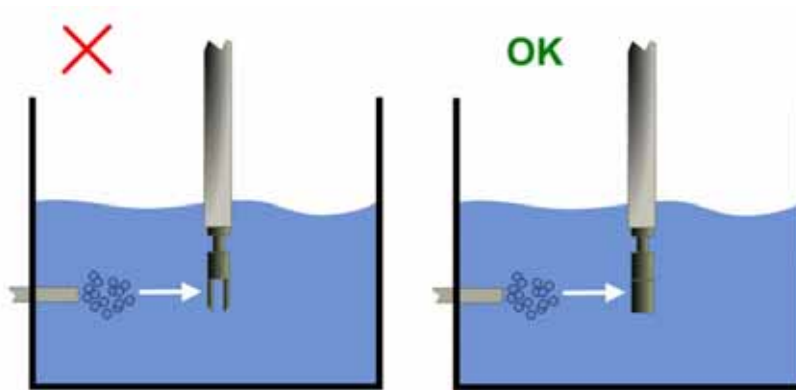
4. Keep tines away from objects and disturbed flow (see Figure 3-4).

Figure 3-4 Keeping tines away from objects and disturbed flow (open tank)



- 5. If there is flow, align the tines such that the flow is directed towards the gap between the tines (see Figure 3-5).

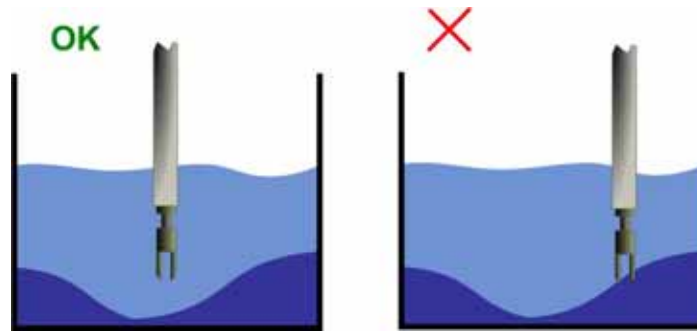
Figure 3-5 Aligning the tines in flow (Open-tank)



- 6. Keep away from deposit build-up (see Figure 3-6).

Installation (Long Stem)

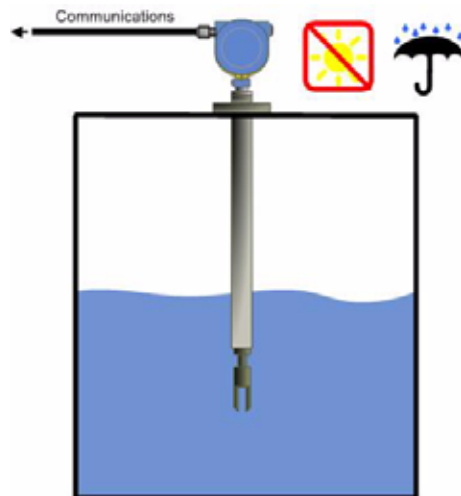
Figure 3-6 Avoid deposit build-up (Open-tank)



3.4 Closed-tank installation

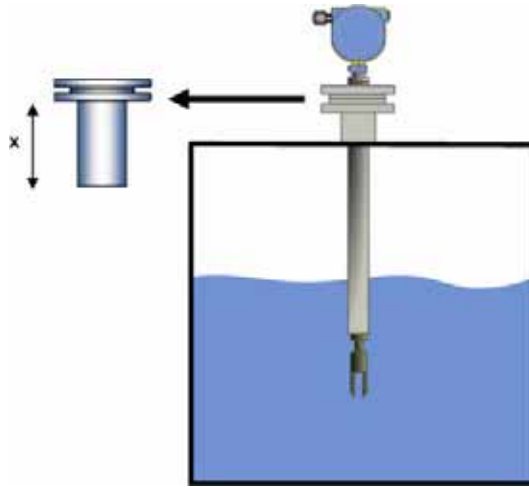
1. For closed-tank installations, the long-stemmed 7827 meter should have a factory fitted flange attachment. (This is an option that is specified as a code in the part number – see a list of the product options in the product data sheet available at www.micromotion.com.) (See Figure 3-7).

Figure 3-7 Closed-tank installation



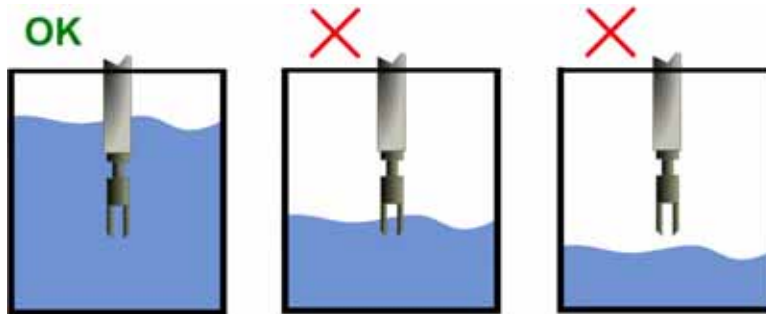
2. To vary the insertion depth, a standoff section with flange (not supplied) can be used (see Figure 3-8).

Figure 3-8 Use of standoff section (not supplied)(closed-tank)



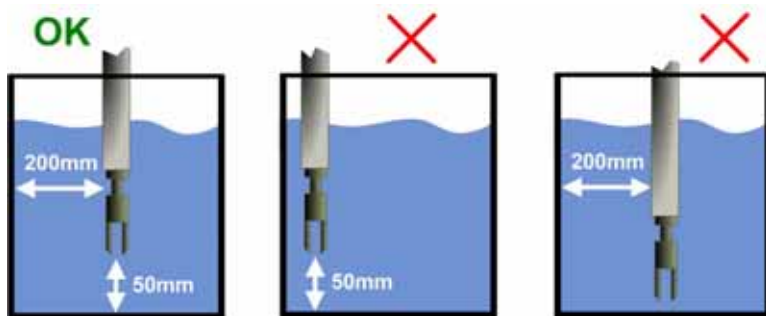
3. Keep the tines immersed in fluid (see Figure 3-9).

Figure 3-9 Keeping tines immersed (closed tank)



4. Keep the tines away from the tank wall (see Figure 3-10).

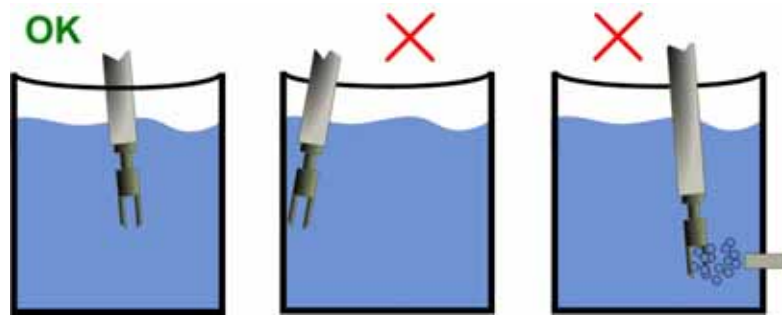
Figure 3-10 Keeping away from tank wall (closed tank)



5. Allow for flexing of the tank lid, preventing the long-stemmed 7827 meter from being pushed towards a tank wall or into the path of disturbed flow (see Figure 3-11).

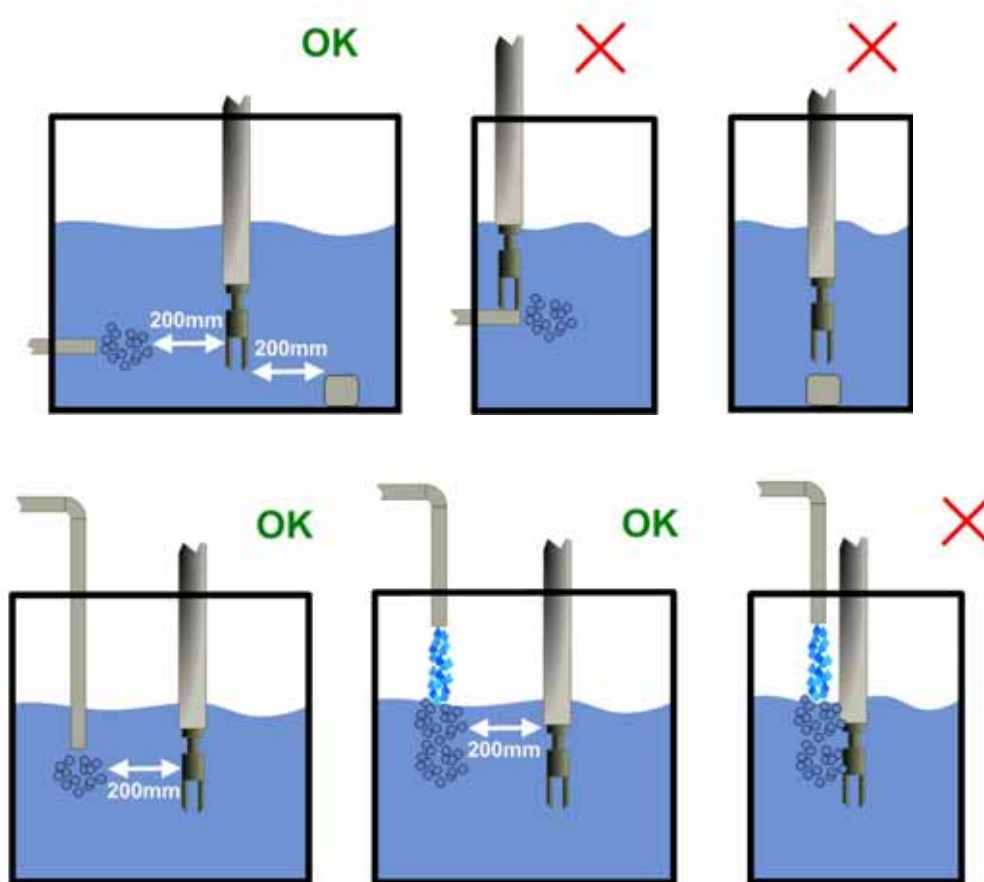
Installation (Long Stem)

Figure 3-11 Allowing for tank lid flexing (closed tank)



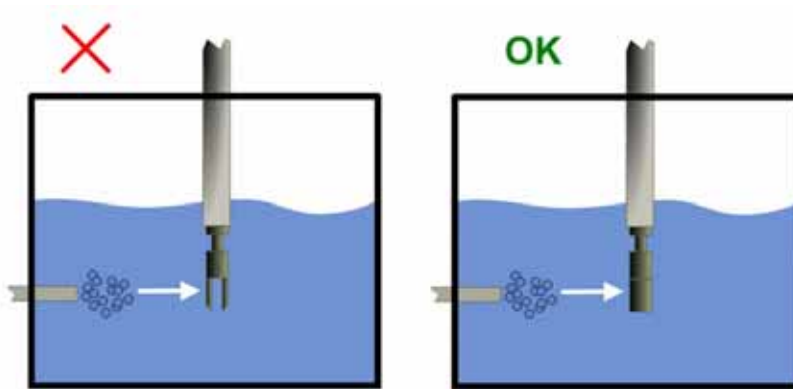
6. Keep tines away from objects and disturbed flow (see Figure 3-12).

Figure 3-12 Keeping tines away from objects and disturbed flow (Closed-tank)



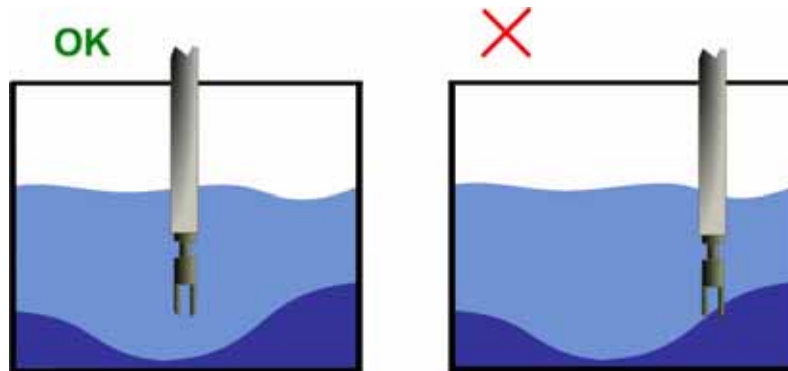
7. If there is flow, align the tines such that the flow is directed towards the gap in the tines (see Figure 3-13)

Figure 3-13 Aligning the tines in flow (closed tank)



8. Keep away from deposit build-up (see Figure 3-14).

Figure 3-14 Avoid deposit build-up (closed tank)



3.5 Calibration

The log-stemmed 7827 meter is factory calibrated and no further calibration is necessary. The calibration is traceable to UK National Standards through the Micro Motion UKAS-approved laboratory.

For calibration range, see the 7827 digital viscosity meter product data sheet available at www.micromotion.com.

3.6 If the Tank is Pressurized

1. Once the installation has been prepared, and before installing the 7827 meter, fit a blanking flange or compression nut to the 7827 meter mounting, and pressurize and flush the system.
2. Isolate the system, depressurize and remove the blanking flange or compression nut.
3. Install the 7827 meter.
4. Slowly pressurize the system and check for leaks, particularly if the normal operating temperature is high, or the sensor has been fitted cold; tighten as necessary.

Installation (Long Stem)

5. Once the system has stabilized and is leak free, fit the insulation material, remembering also to insulate any flanges.

Chapter 4

Electrical Connections



For installations in hazardous areas:

- For ATEX installations, the electrical installation must strictly adhere to the safety information given in the ATEX safety instructions booklet shipped with this manual. See Section 1.1 for important information.
- For installations in USA and Canada, the electrical installation must strictly adhere to the Electrical Codes and a conduit seal is required within 2" (50 mm) of the enclosure.

4.1 Introduction

This chapter shows you how to wire up the 7827 digital viscosity meter and then connect it to the Micro Motion® 795x series of computers.

Note: Only Micro Motion signal converters and flow computers are able to interpret the signals from the 7827 meter; it cannot be connected to equipment from other manufacturers.

4.2 EMC and cabling considerations

To meet the EC Directive for EMC (Electromagnetic Compatibility) it is recommended that the meter be connected using a suitable instrumentation cable and earthed through the meter body and pipework. The instrumentation cable should have an individual screen, foil or braid over each twisted pair and an overall screen to cover all cores. Where permissible, the screen should be connected to earth at both ends. Note that for intrinsic safety, termination of the screen to earth in the hazardous area is not generally permitted.

To electrically connect the 7827 to a Micro Motion 795x series computer you will need the following:

- Minimum of 7-core screened twisted pairs with overall screen
- 795x connector plugs:

7950	7951 Klippon	7951 D-type (Cannon)
2 off 10-way	2 off 10-way	2 off 25-way
1 off 4-way	1 off 4-way	1 off 4-way

- 1/2" NPT to M20 x 1 Exd IIC-rated gland adaptor
- M20 x 1 Exd IIC-rated cable gland
- 1/2" NPT Exd IIC-rated blanking plug
- Hex drive, 2.5 mm AF (2.0 mm AF stainless steel enclosure)
- Electrical screwdriver, 3 mm drive
- Wire strippers
- Gland spanners / drives

4.3 Installation and safety in hazardous areas



For installations in hazardous areas:

- For ATEX installations, the electrical installation must strictly adhere to the safety information given in the ATEX safety instructions booklet shipped with this manual. See Section 1.1 for important information.
- For installations in USA and Canada, the electrical installation must strictly adhere to the Electrical Codes and a conduit seal is required within 2" (50 mm) of the enclosure.

The 7827 meter is explosive proof and can be installed in a hazardous area without the use of intrinsically safe barriers (or isolators). However, it is still necessary to observe the rules of compliance with current standards concerning flameproof equipment:

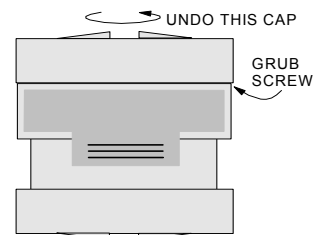
- The meter electronics housing covers must be tightened securely and locked into position by their locking screws.
- The electrical conduit must be fitted with an appropriate explosion-proof cable gland.
- If any electrical conduit entry port is not used it must be blanked off using the appropriate explosion-proof plug, with the plug entered to a depth of at least five threads.
- The spigot must be locked into place.
- The cabling used to wire the 7827 to the signal converter/flow computer must be of the appropriate Exd rating.

4.4 Installation in non-hazardous areas

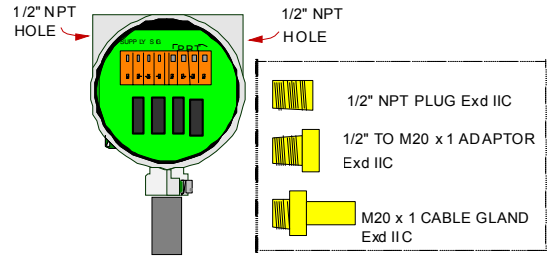
Typically the 7827 meter will operate over cable lengths up to 2 km from a 24 V supply. Micro Motion recommend cables similar to BS 5308 or RS 368.

4.5 Wiring the meter

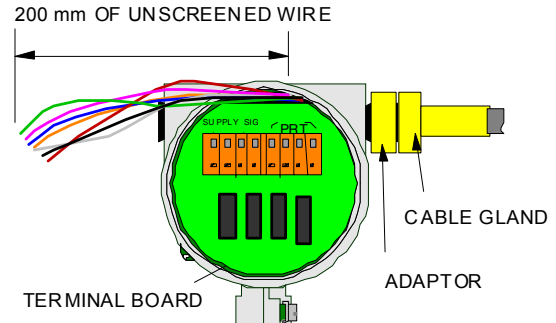
1. Open the Terminal Board side of the meter's electronics housing by undoing the grub screw and unscrewing the lid anticlockwise.



- The meter is normally mounted horizontally such that the 1/2" NPT holes are on a vertical plane. This minimizes water ingress. Identify the 1/2" NPT hole which is lowest and attach the multi-core cable to it.



- Assemble the adaptor, cable gland and cable so that the multi-core cable is gripped leaving 200 mm of free, unshielded wire to connect to the terminal blocks.



- Fix the 1/2" NPT plug to the un-used hole.
- The adjacent diagram shows all the electrical connections to the meter terminal block. Refer to Section 4.6 for connections to the 795x.

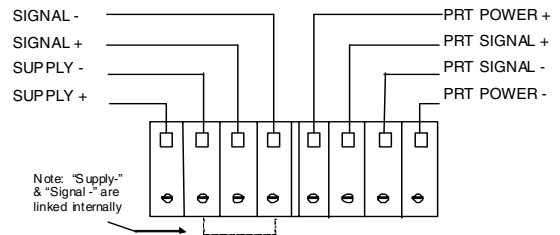
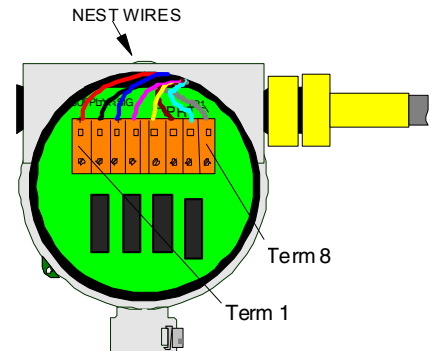


Figure 3.1: Electrical connections to 7827 main terminal block

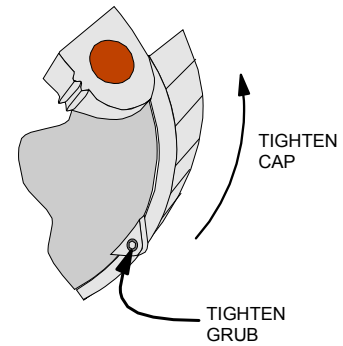
- When you have screwed the wires into the correct terminals, carefully tuck the wires around the electronics, and tighten the cable gland.



Electrical Connections

7. Screw the housing cap on fully and tighten the locking grub screw using the 2.5 mm AF hex drive.

VIEW FROM UNDERNEATH THE ELECTRONICS:



4.6 Connecting the 7827 to a 795x series computer

4.6.1 Overview

The 7827 requires a 795x series computer (Signal Converter or Flow Computer) with liquid-based application software for it to be functional. This section provides a guide to possible wiring connections between the 7827 and the 795x. Configuration of the 795x is outside the scope of this manual. For this task, refer to the 795x operating manual that was supplied with the 795x instrument.

795x computers are available as a 7950 Wall Mount unit or 7951 Panel Mount unit. Each type of unit has a different position and layout for the physical connections. There is even a choice of two connection panels for the 7951 - Klippon or D-type (Cannon).

795x	Connectors used
7950	10-way Klippon
7951	25-way D-type (Cannon) or 10-way Klippon

Note: The choice of rear panel connectors for the 7951 is done prior to ordering the unit so that it is manufactured to satisfy the customers connector requirement.

This section has diagrams of connections, involving the 7827, for the full 795x range:

- 7950 Signal Converter
- 7950 Flow Computer
- 7951 Signal Converter
- 7951 Flow Computer

Note: “Signal Converter” and “Flow Computer” are terms that are often used to identify the basic purpose of the 795x application software. Refer to the supplied 795x operating manual if in doubt about identification.

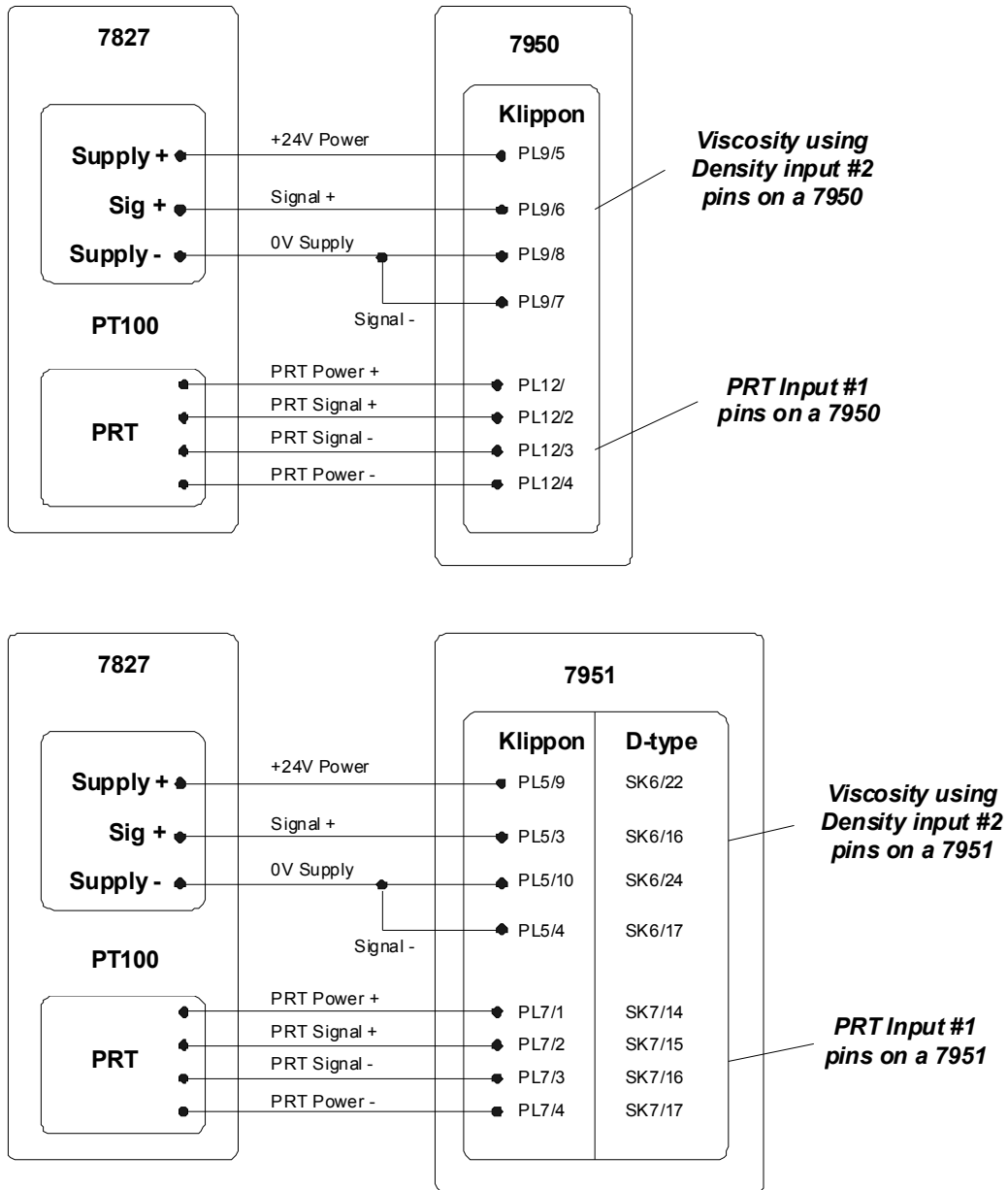
Use this table to quickly find the appropriate connection diagrams.

795x		Figure	No. of 7827s
7950	Signal Converter	Figure 4-1	1

7950	Flow Computer	Figure 4-2	2
7951	Signal Converter	Figure 4-1	1
7951	Flow Computer	Figure 4-3	2

4.6.2 Connection diagrams

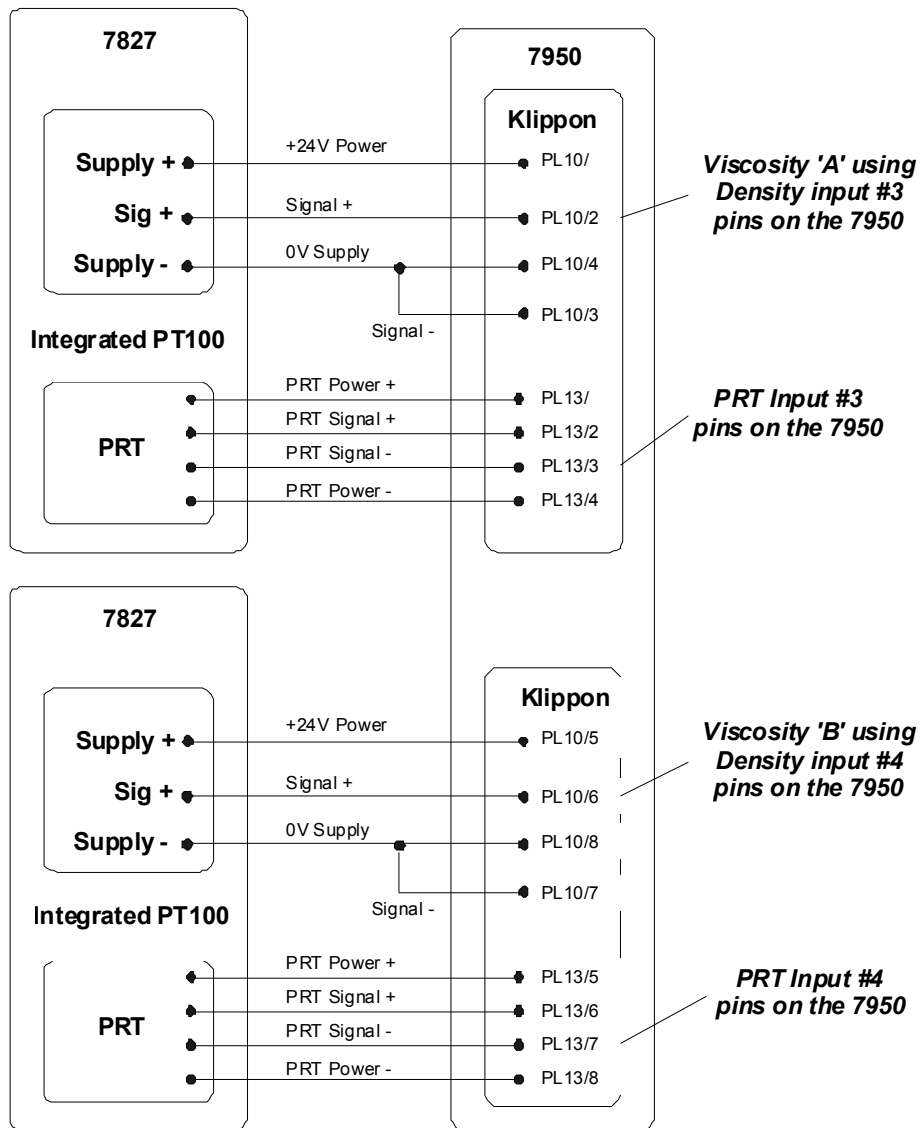
Figure 4-1 Connecting a 7827 to a 7950/51 Signal Converter



Note:

The "Sig -" connection on the 7827 is not shown since it is internally linked to the "Supply -" connection. There is no need external link.

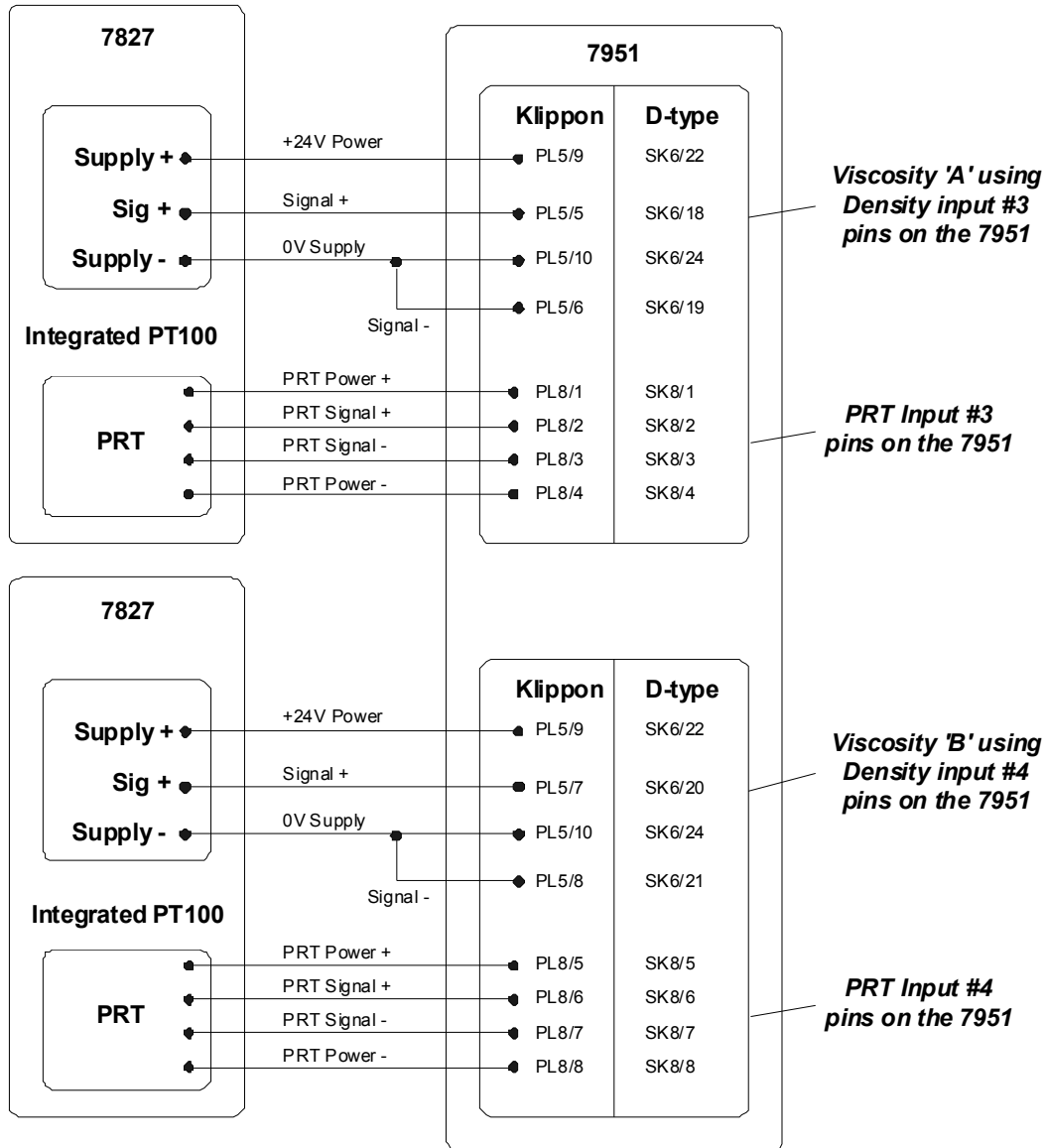
Figure 4-2 Connecting two 7827 meters to a 7950 Flow computer



Note:

The "Sig -" connection on the 7827 is not shown since it is internally linked to the "Supply -" connection. There is no need external link.

Figure 4-3 Connecting two 7827 meters to a 7951 Flow computer



Note:

The "Sig -" connection on the 7827 is not shown since it is internally linked to the "Supply -" connection. There is no need external link.

4.7 Checking the installation

After installation, the following procedure will indicate to a high degree of confidence that the meter is operating correctly.

Electrical checks

Measure the current consumption and the supply voltage at the meter amplifier. They should be within the following limits:

- Current: 40 mA to 70 mA (Measured in series at the “**SUPPLY +**” terminal)
- Voltage: 22.8 V to 25.2 V (Measured between” **SUPPLY +**” and “**SUPPLY -**” terminals)

Functionality checks

1. When the meter is powered up, a small audible continuous ringing sound can be heard with a “Ping” occurring at 1 second intervals.
2. With the meter clean and dry, and with the tines shielded from the wind, operate it in air and check that the meter frequency output (τ_B), is as specified on the meter calibration certificate density air point check. If the ambient conditions are not at 20°C ($\pm 2^\circ\text{C}$), use the formula below to calculate the resulting time period:

$$\bullet \quad \tau_B @ 20^\circ\text{C} = \tau_B @ \text{ambient temp} - [0.11 * (\text{ambient temp} - 20)]$$

The result (τ_B) from this equation should now correspond to the air check on the calibration certificate to within $\pm 0.5 \mu\text{sec}$.

Note: The air check point is found in the Density Calibration section of the Viscometer calibration certificate.

The τ_B value can be easily monitored by a 795x computer with the “**Health Check**” facility. Perform the following 795x front panel keyboard sequence if this facility is required:

- a. Press the bottom-right grey **MAIN MENU** key.
- b. Use the **DOWN-ARROW** key (at the left of the display) to page down through the menu options until “Health Check” (or similar) appears.
- c. Select the “Health check” option using the appropriate blue key at the right side of the display.
- d. Use the blue **DOWN-ARROW** key (at the left side) to page down through the menu options until “Time period inputs” (or similar) appears.
- e. Select the relevant “Time Period i/p 2”, “Time Period i/p 3” or “Time Period i/p 4” option according to the physical connections made to the 795x (as advised in Section 4.6).
- f. Refer to the supplied 795x operating manual for information about front panel key operations and navigating the menu structure.

Chapter 5

Using 7950/7951 Processing Electronics

5.1 Using the 7950 / 7951 Processing Electronics

For details on connecting the 7827 meter to the Micro Motion signal converters and flow computers, refer to the appropriate 795x operating manual.

Chapter 6

Calibration Check

6.1 Introduction

The following information details the calibration method and performance of the 7827 digital viscosity meter and covers the following:

- Factory calibration
- In-line calibration
- Performance

6.2 Factory calibration

6.2.1 Viscosity

The 7827 meter is calibrated against fluids characterized with prime standards, prior to leaving the factory. The meter may be calibrated over one or a combination of four viscosity ranges detailed below:

- Range: Viscosity range (cP)
- Ultra-low: 0.5 - 10 cP
- Low: 1 - 100 cP
- Medium: 100 - 1,000 cP
- High: 1,000 - 12,500 cP

The 7827 meter's default calibration is in "free stream" conditions, where the effect of solid boundaries is negligible on the output of the meter. The calibration may also be performed in a "tee-piece," in which case the part number above is succeeded by a "T".

Note: A high-range unit cannot be ordered with a tee-piece calibration.

Hygienic units can be calibrated in a 3" hygienic bore if required.

Three fluids are used to establish the general viscosity equation's constants for each viscosity range required. See the Calculated Parameters appendix.

The instrument-under-test is immersed into the calibration fluid which has been previously characterized for viscosity and density with prime standards. Great attention is paid to temperature equalization and fluid homogeneity within the tank before the calibration data is taken. This procedure is repeated for each calibration fluid and for each viscosity calibration range required.

Once the meter has been passed through the necessary fluids, a factory calibration certificate is produced from the measurement data.

Calibration Check

A fourth fluid is used as an overcheck to verify the calibration for each viscosity range. Each check is monitored by the Micro Motion Quality Assurance Department.

6.2.2 Density

The 7827 meter is calibrated within the standard shroud against Transfer Standard instruments traceable to National Standards, prior to leaving the factory. Three fluids ranging in density from 1 to 1000 kg/m³ are used to establish the general density equation constants. The temperature coefficients are derived from the air point and material properties.

The calibration procedure relies on units being immersed in fluids whose density is defined by Transfer Standards. Great attention is paid to producing temperature equilibrium between the fluid, the unit under test and the Transfer Standard. In this way, accurate calibration coefficients covering the required density range can be produced.

All instruments are over-checked on water to verify the calculation. The check is monitored by the Micro Motion Quality Assurance Department.

Where viscosity correction is concerned, the temperature measurement from each viscosity calibration fluid taken is translated into density through a previous characterization of the fluid using prime standards. This method is used to assess the density offset due to viscosity for each viscosity calibration range not including the 1 to 100 cP range, as the viscosity effect only becomes significant at viscosities greater than 100 cP.

Once the meter has been calibrated with the necessary fluids a factory calibration certificate is produced from the measurement data.

6.2.3 Primary standards

The fluids used in the viscosity calibration have been characterized for viscosity and density versus temperature in between 15°C and 25°C. This is done using BS/U “U-tube” capillary viscosity meters for kinematic viscosity measurement and pycnometers for density measurements. Both of these methods are Primary Measurement Systems conforming to BS188 and BS733 Part 1 respectively.

The calibration of the calibration fluids is performed under closely controlled laboratory conditions. A calibration certificate is issued. Calibrations are repeated, typically every six months, producing a well documented history of the fluid.

6.2.4 Transfer standards

The Transfer Standard instruments used in the density calibration are selected instruments which are calibrated by the British Calibration Service Laboratory and certified.

Transfer Standard calibration uses a number of density-certified liquids, one of which is water. The densities of these reference liquids are obtained using the Primary Measurement System whereby glass sinkers of defined volume are weighed in samples of the liquids.

Calibration of the Transfer Standard instruments is performed under closely controlled laboratory conditions. A calibration certificate is issued. Calibrations are repeated, typically every six months, producing a well-documented density standard.

6.3 In-line calibration

6.3.1 Viscosity

The 7827 meter is calibrated to operate in installations where the boundary formed by the surrounding metalwork is at a distance away where it does not influence the viscosity reading from the meter. If the installation is such that an error in viscosity is seen due to the proximity of the metalwork to the tines, an in-line calibration is needed to correct for this source of error.

To perform an in-line calibration it is necessary to know the actual dynamic viscosity and temperature of the calibrating fluid along with both time periods from the meter. The fluid dynamic viscosity at these operating conditions may be determined by using a suitable conventional viscometer/rheometer or by measuring the fluid's kinematic viscosity and multiplying by the fluid's actual density (in g/cc).

The procedure for calculating the new calibration coefficients V1' for the particular viscosity range currently selected is that shown below:

$$V1' = V1 + Q^2 * (\eta_{\text{actual}} - \eta_{\text{calc}})$$

- where V1' = New V1 calibration coefficient for current viscosity range and installation **only**
- V1 = Original V1 calibration coefficient for current viscosity range
- Q = meter quality factor value in calibration fluid and installation
- η_{actual} = Actual fluid viscosity (measured from a standard) – (cP)
- η_{calc} = Calculated fluid viscosity (using original coefficients and Q below) – (cP)

Note: The value of V1' is now used in the general viscosity equation in the 795x replacing the original values of V1 on the calibration certificate for this application only and for this viscosity range only.

If the process viscosity is variable, the calibration should be tested at the maximum, minimum, and mid-point values of the process viscosity range, to check that the V1 correction is sufficient.

6.3.2 Density

The 7827 meter is calibrated to operate in installations where the boundary formed by the surrounding metalwork is at a distance away where it does not influence the density reading from the meter. If the installation is such that an error in density is seen due to the proximity of the metalwork to the tines, an in-line calibration is needed to correct for this source of error.

To perform an in-line calibration it is necessary to know the actual density and temperature of the calibrating fluid along with the time period B from the meter. The fluid density at these operating conditions may be determined by using using one of the methods outlined below:

For stable liquids

Draw off a sample of the liquid into a suitable container, at the same time note the density and the operating temperature. Measure the density of the sample under defined laboratory conditions using a hydrometer or other suitable equipment.

Note: It is essential that you have a good understanding of the physical properties (temperature coefficient, etc.) of the liquid and that tables of such data are available when using this method.

For unstable or high-pressure vapor liquids

A pressure pycnometer can be used. The pressure pycnometer and its associated pipework can be coupled to the pipeline so that a sample of the product flows through it. When equilibrium is reached, the meter density reading is noted as the pycnometer is isolated from the sample flow. The pycnometer is removed for weighing to establish the product density. This density result is now compared with the reading from the meter.

For further details on these procedures, reference should be made to:

- | | |
|--------------------------------------|--|
| Energy Institute: | HM7. Density, sediment and water. Section 1: General guidance on test methods (formerly PMM Part VII, S1)
1st ed 1996 ISBN 978-0-85293-154-7 |
| Energy Institute: | HM8. Density, sediment and water. Section 2: Continuous density measurement (formerly PMM Part VII, S2)
2nd ed Sept 1997 ISBN 978-0-85293-175-2 |
| American Petroleum Institute: | Manual of Petroleum Measurement Standards
Chapter 14 - Natural Gas Fluids - Section 6: Installing and proving density meters used to measure hydrocarbon liquid with densities between 0.3 and 0.7 g/cc at 15.56°C (60°F) and saturation vapour pressure, April 1991. |

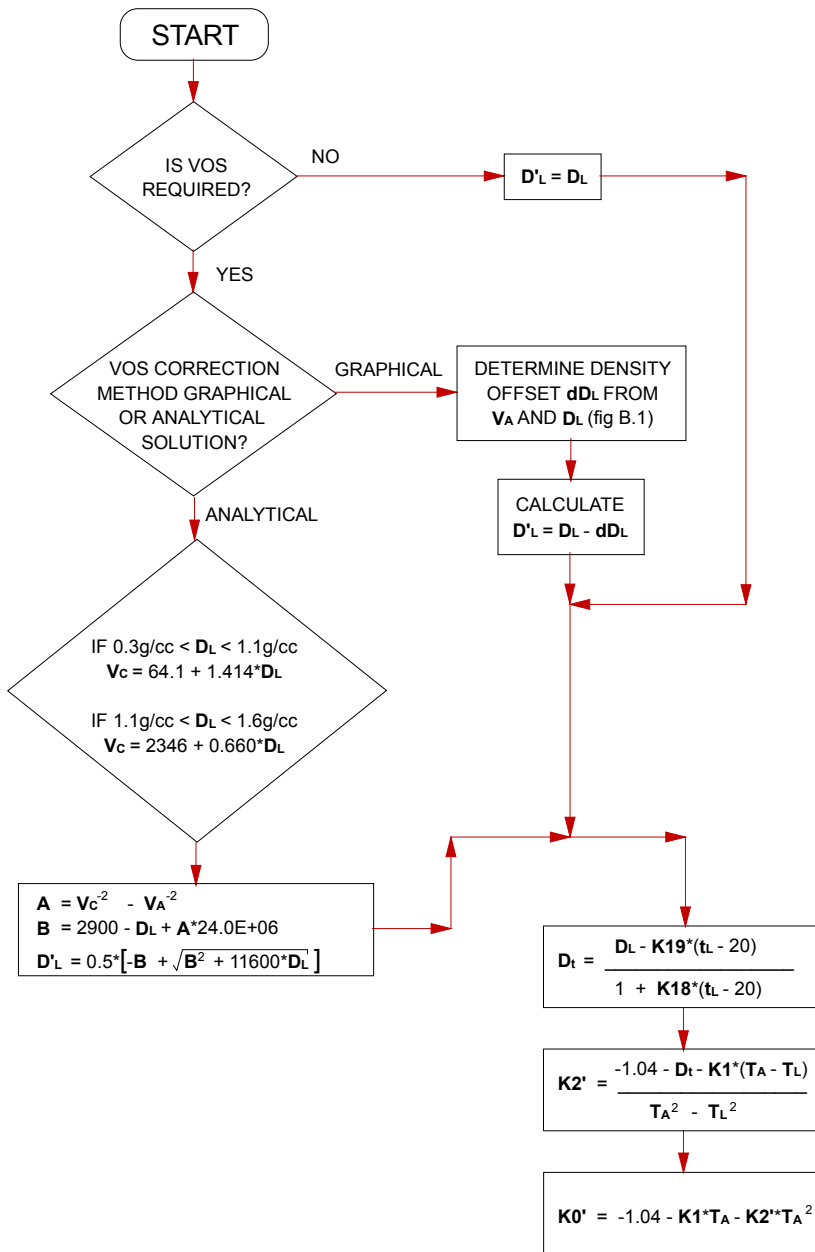
The procedure for calculating the new calibration coefficients K_0' and K_2' from the data derived above is illustrated in Figure 6-1.

6.3.3 Requirements for VOS correction

This correction only needs to be applied if one or more of the following conditions exist concerning the calibration fluid used and the eventual product fluid being measured:

- The VOS of the calibration fluid is appreciably different to that of the measured fluid.
- The VOS and density of the calibration fluid are significantly displaced from the optimized profile (see the Calculated Parameters appendix).
- The VOS of the product fluid changes significantly with temperature.

Figure 6-1 Density in-line calibration procedure



Where:

- D_L = Actual density of calibrating liquid
- D_t = D_L corrected for meter temperature
- t_L = Temperature of calibrating liquid
- dD_L = Density offset of calibrating liquid from VOS profile (fig. B.1)
- D'_L = VOS corrected density of calibrating liquid
- τ_{BA} = Time period B from the meter in air (on calibration certificate)
- τ_{BL} = Time period B in the calibrating liquid
- V_A = Actual VOS of calibrating liquid
- V_C = Calibration VOS

(For details of the VOS correction method, refer to the Calculated Parameters appendix.)

Note: The values of $K0'$ and $K2'$ are now used in the general density equation in the 795x, replacing the original values of $K0$ and $K2$ on the calibration certificate for this application only.

6.4 Performance

6.4.1 Viscosity

The 7827 meter is calibrated for viscosity between 15°C and 25°C and at atmospheric pressure using specified fluids which demonstrate Newtonian behavior.

Calibration Check

Viscosity calibration is effectively immune to temperature or pressure errors when operating with Newtonian fluids.

As a general guide, Table 6-1 shows the accuracy of the 7827 meter:

Table 6-1 Error sources on indicated viscosity

Error source	7827
A. Instrument accuracy (with Newtonian fluids)	±0.2 cP for 0.5-10 cP range ± 1 % of Full Scale Range for other ranges: <ul style="list-style-type: none"> • ± 1 cP for 1-100 cP range • ± 10 cP for 100-1,000 cP range • ± 200 cP for 1,000-20,000 cP range

6.4.2 Density

The 7827 meter is calibrated for density at 20°C and at atmospheric pressure using specified fluids. When operating at other conditions it is necessary to increase the uncertainty of measurement, either by the magnitude of the offsets if no corrections are applied, or by a fraction of the offsets if corrections are applied.

As a general guide, Table 6-2 lists the sources and magnitudes of the offsets affecting the meter:

Table 6-2 Error sources on indicated density

Error Source	7827
A Instrument accuracy (at calibration conditions)	± 1 kg/m ³
B Temperature (uncorrected) Temperature (corrected)	+ 1.5 kg/m ³ per °C @ 1000 kg/m ³ ± 0.1 kg/m ³ per °C @ 1000 kg/m ³
C Viscosity (uncorrected) Viscosity (corrected)	Described in the Calculated Parameters appendix. ± 1 kg/m ³ for 1-100 cP ± 2 kg/m ³ for 100-1,000 cP ± 5 kg/m ³ for 1,000-20,000 cP
D Velocity Of Sound (uncorrected) Velocity Of Sound (corrected)	Described in the Calculated Parameters appendix. 20% of offset
E Long term stability	± 0.5 kg/m ³ per year

For total operational accuracy, the square root of the sum of the squares of each error source is recommended, ie:

$$\text{Effective total} = 1 / [\mathbf{A}_2 + \mathbf{B}_2 + \mathbf{C}_2 + \mathbf{D}_2 + \mathbf{E}_2]^{1/2}$$

6.5 Calibration certificate example

Note: This is an example only - it is NOT the calibration certificate for your 7827 meter.

Calibration Check

Chapter 7

General Maintenance

7.1 Introduction

This chapter describes which procedures to take in the event of a fault developing with the 7827 digital viscosity meter system.

To use this chapter effectively, follow the options and investigate the possible causes as directed.

If the problem requires more effort than can be described in this document, contact Micro Motion for further assistance.

This chapter covers the following:

- General maintenance
- Fault analysis
- Checking the Signal Converter
- Checking the power consumption
- Checking the installation

7.2 General maintenance

The 7827 meter system has no moving parts thereby reducing the maintenance requirements to simple visual checks for leaks, damage to the meter and interrogating the 7950 and 7951 signal converters.

The following procedure is recommended for any periodic maintenance carried out on the system and forms the basis of any fault finding task:

1. Examine the meter, its amplifier housing and cables for any signs of damage or corrosion.
2. Make sure that the spigot connection to the amplifier housing is tight.
3. Check the meter and flanging for signs of leakage.
4. Check that there is no ingress of water/fluid into the amplifier housing.
5. Ensure that the threads on the covers of the amplifier housing are well greased (graphite grease) and that the 'O' rings are in good condition.

The electronics housing is designed for IP 66 environmental rating which means that, providing the caps and plugs are correctly assembled, no moisture or dust is able to penetrate through to the electronics.

The electronics housing is rated for explosion proof to Exd IIC and Class I Division Gas Groups C & D classification. The covers **MUST** be completely screwed down and, in the case of an explosion proof enclosure application, **DO NOT FAIL** to tighten the locking screws (Aluminium enclosure 2.5 mm hex A/F; Stainless steel enclosure 2.0 mm hex A/F). (For more information on the safety certification, see the Safety Certification appendix.)

6. Check that the Signal Converter is providing adequate power to the meter and that the Signal Converter itself is functioning properly.

Check calibrations should be carried out at specified intervals in order to highlight a malfunction or deterioration in meter performance. If a fault or a drop in performance is discovered, further tests – as described in "fault analysis" below – are required to identify the cause of the fault. When a fault has been traced, actions to rectify the fault may include making good any poor connections, replacing the amplifier board, or in extreme cases the complete meter, Signal Converter, or both.

(For details of carrying out a check calibration, refer to Chapter 6).

7.3 Fault analysis

A fault may be described as falling in one of three categories:

- Readings unsteady

Normally caused by the presence of gas bubbles around the tines. Severe electrical interference, severe pipeline vibrations, electrical and electronic faults can also cause this effect.

- Readings outside limits

Normally caused by deposition and/or corrosion on the tines. Electrical and electronic faults can also cause this effect.

- Readings not updating

Normally caused by memory locations within the Signal Converter being SET when they should be FREE and by wiring open circuits between Signal Converter and meter.

Checking values in Signal Converter locations is easier than checking electrical power consumption, which in turn is easier than physical inspection, so faults should therefore be considered in this order.

7.3.1 Checking the Signal Converter

All of the 7827 meter's results are compiled from four main parameters:

- Time period A (τ_A)
- Time period B (τ_B)
- Temperature from the PRT
- Quality factor (Q) is obtained from τ_A & τ_B

Hence, if instability or inaccuracy of the indicated viscosity or density exists, these parameters should be checked first.

Error on indicated viscosity

If the indicated viscosity is in error, follow the table below and, if necessary, refer to the other tables later in the chapter to find the cause of the fault.

Table 7-1 Error checking for viscosity

What to check:	What to look for:	What to check next:
Indicated viscosity	Reading unsteady (more than ± 5 cP)	<ul style="list-style-type: none"> • Time periods τ_A & τ_B (below). • Is the viscosity signal input 0 V connection (PL2 pin2) connected to 0V on the Signal Converter (PL1 pin 4)? • If the readings are still unsteady, the installation is probably the cause of the fault (see Section 7.3.3 below).
	Reading out of limits	<ul style="list-style-type: none"> • Do the calibration coefficients programmed into the Signal Converter match those on your factory calibration certificate? • Does the value of Q match that inferred from the table of set viscosities shown on your factory calibration certificate? • Is the viscosity more than the “viscosity high limit” value? - SET limit value to "1.00E+99" to find out. • Is the viscosity less than the “low viscosity limit” value? - SET limit value to "-1.00E+99" to find out. • Has the fluid viscosity actually changed to the value shown? Compare a sample measured with a known viscosity standard with the 7827 meter. • Product build-up on tines (see Section 7.3.3 below). • Corrosion or erosion on the tines (see Section 7.3.3 below). • Non-Newtonian fluid. Contact Micro Motion.
	Reading not updating	<ul style="list-style-type: none"> • Is the viscosity value FREE on the Signal Converter? • Are both time period values FREE in the Signal Converter? (Below) • Is the viscosity more than the “viscosity high limit” value? - SET limit value to "1.00E+99" to find out. • Is the viscosity less than the “low viscosity limit” value? - SET limit value to "-1.00E+99" to find out. • Check connections between 7950/1 and 7827 meter (below). • Meter not powered correctly: Check consumption at the meter (below). • Fault with 7950/1: Refer to the 7950/1 Handbook, then contact Micro Motion if fault persists.

Error on indicated density

If the indicated density is in error, follow the table below and, if necessary, refer to the other tables later in the chapter to find the cause of the fault.

Table 7-2 Error checking for density

What to check:	What to look for:	What to check next:
Indicated density (loc 014)	Reading unsteady (more than $\pm 1 \text{ kg/m}^3$)	<ul style="list-style-type: none"> • Time period τ_B (below). • Is the signal input 0V connection (PL2 pin2) connected to 0V on the Signal Converter (PL1 pin 4)? • If the reading is still unsteady, the installation is probably the cause of the fault (see Section 7.3.3 below).
	Reading out of limits	<ul style="list-style-type: none"> • Do the calibration coefficients for density programmed into the Signal Converter match those on your factory calibration certificate? • Is the temperature input FREE and reading correct)? • Do the calibration coefficients for temperature correction on density programmed into the Signal Converter match those on your factory calibration certificate? • Do the calibration coefficients for viscosity correction on density programmed into the Signal Converter match those on your factory calibration certificate? • Have you selected "VOS correction" and left the value of fluid VOS) set to an incorrect value, e.g. 0? • Is the indicated density greater than the "density high limit" value? - SET limit value to "1.00E+99" to find out. • Has the fluid density actually changed to the value shown? Compare a sample measured with a known density standard with the 7827 meter. • Product build-up on tines (see Section 7.3.3 below). • Corrosion or erosion on the tines (see Section 7.3.3 below).
	Reading not updating	<ul style="list-style-type: none"> • Is the density value FREE on the Signal Converter? • Are both time period values FREE in the Signal Converter? (Below) • Are the temp corrected density, viscosity corrected density and uncorrected density values all free in the signal converter? • Is the line density greater than the "density high limit" value? - SET limit value to "1.00E+99" to find out. • Check connections between 7950/1 and 7827 meter (below). • Meter not powered correctly: Check consumption at the meter (below). • Fault with 7950/1: Refer to the 7950/1 Handbook, then contact Micro Motion if fault persists.

7.3.2 Checking the power consumption

A lot of information is gained from checking the power consumption at various parts of the circuit between Signal Converter and meter.

Table 7-3 Electrical error checking

What to check:	What to look for:	What to check next:
Voltage at meter: Across " + " & " - " terminals	22.8 V to 25.2 V dc	Correct voltage supplied to meter electronics.
	0 V dc	There is an open circuit on the power line between the meter and Signal Converter.
Current at meter: In series with " + " terminal	0 mA	Electronics not drawing current: Check wiring for open circuits.
	25 mA to 40 mA	Electronics drawing the correct amount of current.

Table 7-3 Electrical error checking *continued*

What to check:	What to look for:	What to check next:
	> 60 mA	Electronics drawing excessive current: There is a fault with the maintaining amplifier board. Contact Micro Motion for replacement electronics.
Voltage at viscosity signal input on Signal Converter: Across PL2, pins 1 & 2	5 V to 15 V dc, switching to 0 V	Correct waveform being sent from the meter.
	High or low constant voltage	The meter is not supplying the Signal Converter with the correct waveform. Contact Micro Motion for replacement electronics.
Resistance at PRT: Across " + SIG " & " - SIG " terminals	80 Ω to 160 Ω	Correct resistance lower and upper limits for meter's operating temperature range. For an exact resistance value for the line temperature, see the Product Data appendix.
	Out of range	The PRT has gone open circuit: Check associated wiring. If unrepairable, contact Micro Motion.
	0 Ω	The PRT wiring has short circuited: Check associated wiring. If unrepairable, contact Micro Motion.

7.3.3 Checking the installation

The last check to be made is a physical check of the meter's installation and wetted parts. This means taking the 7827 meter out of the installation and inspecting the tines and pipeline immediately surrounding the flange. This check should serve to confirm the presence of build-up or erosion on the tines.

Table 7-4 Installation checks

What to check:	What to look for:	What to check next:
Presence of bubbles	Leaky pipework.	<ul style="list-style-type: none"> Flanging correctly aligned, sealed and tightened.
	Listen for "popping" inside the line.	<ul style="list-style-type: none"> Increase the pipeline pressure. Align the pipework correctly to prevent vortices being shed.
	Pumps or agitators nearby.	<ul style="list-style-type: none"> Pumps and agitators may be generating bubbles from dissolved gases.
Flow rate	Determine the flow velocity through the pipeline.	<ul style="list-style-type: none"> Refer to the appropriate Installation chapter for your meter to see what maximum flowrate is allowable for the mounting configuration you have chosen.
	Determine the distance between the flange face and the inside bore of the pipeline.	<ul style="list-style-type: none"> Refer to the appropriate Installation chapter for your meter to see what this distance should be for the mounting configuration you have chosen.

Table 7-4 Installation checks *continued*

What to check:	What to look for:	What to check next:
Installation dimensions	Check the key dimensions as specified in Chapter 2 for your installation.	<ul style="list-style-type: none"> • Your key dimensions should match those detailed in the Installation chapter for your meter for your mounting configuration.
Product build up on the tines	Product which has stuck to the tines	<ul style="list-style-type: none"> • Remove with a suitable solvent.
Corrosion or erosion on the tines	Scratches, pits or a change in surface finish of the tines.	<ul style="list-style-type: none"> • Recalibration is highly recommended. • Where corrosion is a known problem, periodic recalibration is recommended at time intervals to suit the rate of corrosion of the tine material.

Appendix A

Calculated Parameters

A.1 Introduction

The following information details the equations used in the Micro Motion® signal converters to translate the raw data from the meter into fluid parameters and covers the following:

- Viscosity equations
- Quality factor (Q)
- General viscosity equation (η - eta)
- Density equations
- General density equation (ρ - rho)
- Temperature correction equation (ρ_t)
- Viscosity correction equation (ρ_v)
- Pressure correction
- Velocity Of Sound correction equation (ρ_{vos})
- Density scaling
- Kinematic viscosity equation

A.2 Viscosity equations

To derive the fluid's dynamic viscosity the frequency of oscillation at two points on the meter's resonance curve are taken, manipulated to calculate the meter's quality factor (Q) and then calibrated against actual fluid viscosity determined by a prime standard.

(For details of the principle of operation, see Chapter 1.)

The Quality factor from the 7827 meter is calibrated against the fluid's dynamic viscosity in centiPoise (cP). The order in which the calculations are applied are according to the following.

A.2.1 Quality factor

The meter operates at two time periods (τ_A and τ_B) which correspond to the two -3 dB level points on the frequency spectrum. In doing this, one may calculate the meter's quality factor by using the following equation:

$$Q = 1 / [(\tau_A / \tau_B)^{0.5} - (\tau_B / \tau_A)^{0.5}] \quad [1]$$

Where:

- Q = Quality factor of meter (no units)
- τ_A = Time period A of meter (μsec)
- τ_B = Time period B of meter (μsec)

Calculated Parameters

A.2.2 General viscosity equation

The quality factor of a resonator is proportional to the inverse square root of viscosity. To calibrate the resonator against fluid viscosity, the following quadratic expression is used:

$$\eta = V * (V0 + V1.*X + V2*X2) \quad [2]$$

Where:

- η = Fluid dynamic viscosity (cP)
- V = Dynamic viscosity scaling factor (1 = cP)
- X = $1/Q_2$ (inverse square of the quality factor)
- $V0, V1, V2$ = meter calibration coefficients for each calibrated range

(For details of how to display alternative units, refer to the 795x Operating Manual.)

A.3 Density equations

To determine the fluid's density, the smaller of the two time periods (τ_B) is taken and used in a series of equations to calibrate against actual fluid density determined by a transfer and prime standards. The order in which the calculations are applied according to the following.

A.3.1 General density equation

The time period of a resonator is proportional to the square root of density. To calibrate the resonator against fluid density, the following quadratic expression is used:

$$\rho_u = K0 + K1*\tau_B + K2*\tau_B^2 \quad [3]$$

Where:

- ρ_u = Fluid uncorrected density (kg/m³)
- τ_B = Time period B of meter (μ sec)
- $K0, K1, K2$ = meter calibration coefficients

The calibration takes place at 20°C and 1 bar.

A.3.2 Temperature correction equation

If the meter operates at a temperature other than 20°C, a correction to the indicated density must be made to account for the change in fine material characteristics with temperature. The following equation is used:

$$\rho_t = \rho_u * [1 + K18 * (t - 20)] + K19 * (t - 20) \quad [4]$$

Where:

- ρ_t = Temperature-corrected density (kg/m³)
- ρ = Fluid uncorrected density (kg/m³)
- $K18, K19$ = Meter calibration constants
- t = Operating temperature (°C)

A.3.3 Viscosity correction equation

If the meter is used in fluids whose viscosity is greater than 100 cP, a correction to the indicated density must be made to account for the offset seen due to the fluid's viscosity. The following equation is used:

$$\rho_v = \rho_t - [K20 + K21*X + K22*X^2] \quad [5]$$

where:

- ρ_v = Viscosity-corrected density (kg/m³)
- ρ_t = Temperature-corrected density (kg/m³)
- X = 1/Q₂ (inverse square of the quality factor)
- K20, K21, K22 = Meter calibration constants for each calibrated range

Note: Viscosity correction on indicated density is not needed where the fluid viscosity is less than 100 cP as the effect may be considered negligible.

A.3.4 Pressure correction

The meter design is such that the influence of the line pressure on the indicated density measurement is a negligible amount and can be ignored.

A.3.5 Velocity Of Sound correction equation

If the Velocity Of Sound (VOS) of the process fluid deviates substantially from the optimised VOS/density profile shown in Figure A-1, it may be desirable to apply a correction. This may be achieved by a simple introduction of an offset using the data from Figure A-1. Adjustment of the value of K0 in the general density equation will achieve this. Alternatively, the following correction equations may be used:

$$\rho_{vos} = \rho_v * [1 + (24.0E+06 / (\rho_v + 2900)) * (1/ V_{c2} - 1/ V_{A2})] \quad [6]$$

Where:

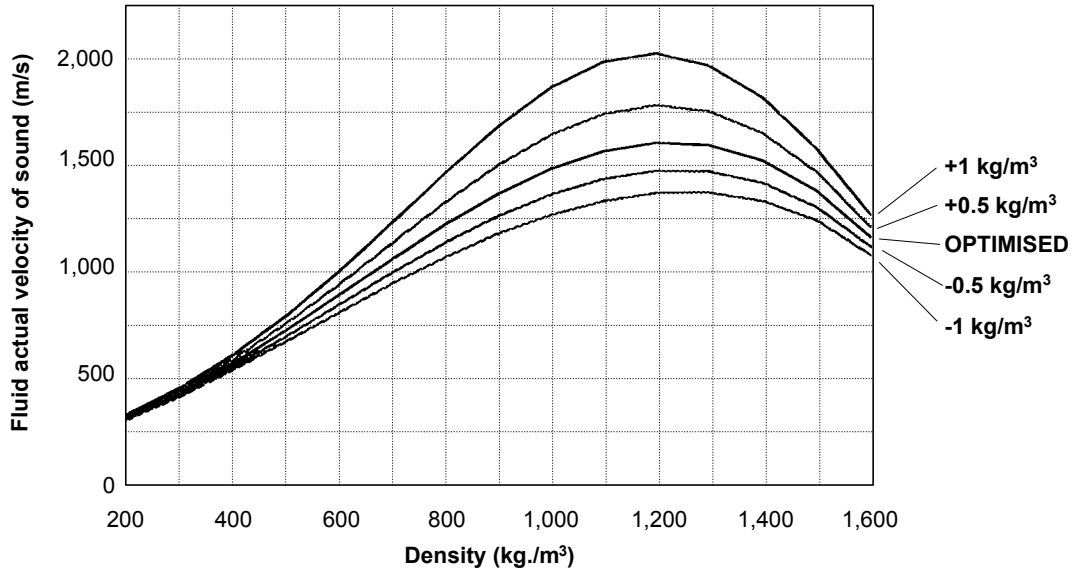
- ρ_{vos} = VOS-corrected density (kgm⁻³)
- ρ_v = Viscosity-corrected density (kgm⁻³)
- V_c = Calibration VOS (m/s)
- V_A = Actual fluid VOS (m/s)

V_c may be obtained direct from Figure A-1 or may be calculated as follows:

- V_c = 64.1 + 1.414 * ρ_v – for ρ_v of 300 kg/m³ to 1100kg/m³ [7]
- V_c = 2346 - 0.660 * ρ_v – for ρ_v of 1100 kg/m³ to 1600kg/m³ [8]

The value of V_c is calculated by the Signal Converter when VOS-correction is applied in the software.

Figure A-1 The Velocity Of Sound (VOS) / density relationship



A.3.6 Density scaling

Once the indicated density has been corrected for temperature, viscosity and VOS, the result is scaled to display density in any set of units. The following expression is used:

$$\rho = \rho_{vos} * K \quad [9]$$

Where:

- ρ = Displayed density (kg/m³)
- ρ_{vos} = VOS-corrected density (kg/m³)
- K = Density scaling factor (1 = kg/m³)

A.4 Kinematic viscosity equation

To derive the fluid's kinematic viscosity the dynamic viscosity and density must be known. The 7827 meter can provide both of these parameters and is therefore able to offer this as a standard output using the following equation:

$$v = U * 1000 * [(\eta / V) / (\rho / K)] \quad [10]$$

Where:

- v = Fluid kinematic viscosity (in cS)
- U = Kinematic viscosity scaling factor (1 = cS)
- η = Fluid dynamic viscosity
- V = Dynamic viscosity scaling factor
- ρ = Fluid density
- K = Density scaling factor

The equation includes the dynamic viscosity and density scaling factors to ensure that the kinematic viscosity is always calculated in centiStokes (cS). This result is then scaled by the kinematic viscosity scaling factor (U) to scale the result to display other units of kinematic viscosity. (For details of how to display alternative units refer to the 795x Operating Manual.)

Appendix B

Safety Certification

B.1 Safety certification

Please contact Micro Motion if you need to have copies of the latest safety certification for the 7827 digital viscosity meter.

Appendix C

Product Data

C.1 Density / temperature relationship of hydrocarbon products

C.1.1 Crude oil

Table C-1 Crude oil

Temp. (°C)	Density (kg/m ³)								
60	738.91	765.06	791.94	817.15	843.11	869.01	894.86	920.87	946.46
55	742.96	768.98	794.93	820.83	846.68	872.48	898.24	923.95	949.63
50	747.00	772.89	798.72	824.51	850.25	875.94	901.80	927.23	952.82
45	751.03	776.79	802.50	828.17	853.81	879.40	904.96	930.50	956.00
40	755.05	780.68	806.27	831.83	857.36	882.85	908.32	933.76	959.18
35	759.06	784.57	810.04	835.48	860.90	886.30	911.67	937.02	962.36
30	763.06	788.44	813.79	839.12	864.44	889.73	915.01	940.28	965.53
25	767.05	792.30	817.54	842.76	867.97	893.16	918.35	943.52	968.89
20	771.03	796.18	821.27	846.38	871.49	896.59	921.68	946.77	971.85
15.556	774.56	799.57	824.59	849.60	874.61	899.62	924.63	949.64	974.65
15	775.00	800.00	825.00	850.00	875.00	900.00	925.00	950.00	975.00
10	778.95	803.83	828.72	853.61	878.50	903.41	928.32	953.23	978.15
5	782.90	807.65	832.42	857.20	882.00	906.81	931.62	956.45	981.29
0	786.83	811.46	836.12	860.79	885.49	910.21	934.92	959.66	984.42

C.1.2 Refined products

Table C-2 Refined products

Temp. (°C)	Density (kg/m ³)								
60	605.51	657.32	708.88	766.17	817.90	868.47	918.99	969.45	1019.87
55	610.59	662.12	713.50	769.97	821.49	872.00	922.46	972.87	1023.24
50	615.51	666.91	718.11	773.75	825.08	875.53	925.92	976.28	1026.60
45	620.49	671.68	722.71	777.53	828.67	879.04	929.38	979.69	1029.96
40	625.45	676.44	727.29	781.30	832.24	882.56	932.84	983.09	1033.32
35	630.40	681.18	731.86	785.86	835.81	886.06	938.28	986.48	1038.67
30	635.33	685.92	736.42	788.81	839.37	889.56	939.72	989.87	1040.01
25	640.24	690.63	740.96	792.55	842.92	893.04	943.16	993.26	1043.35
20	645.13	695.32	745.49	796.28	846.46	896.53	946.58	996.63	1046.68
15.556	649.46	699.48	749.50	799.59	849.61	899.61	949.62	999.63	1049.63

Table C-2 Refined products *continued*

Temp. (°C)	Density (kg/m ³)								
15	650.00	700.00	750.00	800.00	850.00	900.00	950.00	1000.00	1050.00
10	654.85	704.66	754.50	803.71	853.53	903.47	953.41	1003.36	1053.32
5	659.67	709.30	758.97	807.41	857.04	906.92	956.81	1006.72	1056.63
0	664.47	713.92	763.44	811.10	860.55	910.37	960.20	1010.07	1059.93

The above tables are derived from equations, which form the basis of the data in the *Revised Petroleum Measurement Tables* (IP 200, ASTM D1250, API 2540 and ISO R91 Addendum 1).

The density temperature relationship used is:

$$\frac{\rho_t}{\rho_{15}} = \exp[-\alpha_{15}\Delta_t(1 + 0.8\alpha_{15}\Delta_t)]$$

Where: ρ_t = Density at line temperature t°C (kg/m³)

ρ_{15} = Density at base temperature 15°C (kg/m³)

Δ_t = t°C – 15°C (such as t – base temperature)

α_{15} = Tangent thermal expansion coefficient per °C at base temperature 15°C

The tangent thermal expansion coefficient differs for each of the major groups of hydrocarbons. It is obtained using the following relationship:

$$\alpha_{15} = \frac{K_0 + K_1\rho_{15}}{\rho_{15}^2}$$

Where: K_0 and K_1 = API factors and are defined as follows:

Product	Density Range (kg/m ³)	K_0	K_1
Crude Oil	771 – 981	613.97226	0.00000
Gasolines	654 – 779	346.42278	0.43884
Kerosines	779 – 839	594.54180	0.00000
Fuel Oils	839 – 1075	186.96960	0.48618

C.1.3 Platinum resistance law

Table C-3 Platinum resistance law (To DIN 43 760)

°C	Ohms	°C	Ohms	°C	Ohms	°C	Ohms	°F	Ohms	°F	Ohms
-50	80.31	5	101.91	60	123.24	115	144.17	0	93.03	100	114.68
-45	82.29	10	103.90	65	125.16	120	146.06	10	95.21	110	116.83
-40	84.27	15	105.85	70	127.07	125	147.94	20	97.39	120	118.97
-35	86.25	20	107.79	75	128.98	130	149.82	30	99.57	130	121.11
-30	88.22	25	109.73	80	130.89	135	151.70	32	100.00	140	123.24
-25	90.19	30	111.67	85	132.80	140	153.58	40	101.74	150	125.37
-20	92.16	35	113.61	90	134.70	145	155.45	50	103.90	160	127.50
-15	94.12	40	115.54	95	136.60	150	157.31	60	106.07	170	129.62
-10	96.09	45	117.47	100	138.50	155	159.18	70	108.23	180	131.74
-5	98.04	50	119.40	105	140.39	160	161.04	80	110.38	190	133.86
0	100.00	55	121.32	110	142.29	165	162.90	90	112.53	200	135.97

C.1.4 Density of ambient air

Taken at a relative humidity of 50%.

Table C-4 Density of ambient air (in kg/m³)

Air Pressure (mb)	Air Temperature (°C)						
	6	10	14	18	22	26	30
900	1.122	1.105	1.089	1.073	1.057	1.041	1.025
930	1.159	1.142	1.125	1.109	1.092	1.076	1.060
960	1.197	1.179	1.162	1.145	1.128	1.111	1.094
990	1.234	1.216	1.198	1.180	1.163	1.146	1.129
1020	1.271	1.253	1.234	1.216	1.199	1.181	1.163

C.1.5 Density of water

Use pure, bubble-free water.

Table C-5 Density of water (in kg/m³ to ITS – 90 temperature scale)

Temp °C	0	2	4	6	8	10	12	14	16	18
0	999.840	999.940	999.972	999.940	999.848	999.699	999.497	999.244	998.943	998.595
20	998.203	997.769	997.295	996.782	996.231	995.645	995.024	994.369	993.681	992.962
40	992.212	991.432	990.623	989.786	988.922	988.030	987.113	986.169	985.201	984.208
60	983.191	982.150	981.086	980.000	978.890	977.759	976.607	975.432	974.237	973.021
80	971.785	970.528	969.252	967.955	966.640	965.305	963.950	962.577	961.185	959.774
100	958.345									

Product Data

C.1.6 Velocity of sound in liquids

Table C-6 Velocity of sound in liquids

Liquid	Temp. (t °C)	Velocity of Sound ($^{\circ}\text{C ms}^{-1}$)	Rate of Change ($\delta c / \delta t \text{ ms}^{-1}\text{K}^{-1}$)
Acetic acid	20	1173	----
Acetone	20	1190	-4.5
Amyl acetate	29	1173	----
Aniline	20	1656	-4.0
Benzene	20	1320	-5.0
Blood (horse)	37	1571	----
Butyl acetate	30	1172	-3.2
Carbon disulphide	25	1142	----
Carbon tetrachloride	20	940	-3.0
Chlorine	20	850	-3.8
Chlorobenzene	20	1290	-4.3
Chloroform	20	990	-3.3
Ethanol amide	25	1724	-3.4
Ethyl acetate	30	1133	-3.9
Ethyl alcohol	20	1162	-3.6
Formic acid	20	1360	-3.5
Heptane	20	1160	-4.5
n-Hexane	30	1060	----
Kerosene	25	1315	-3.6
Menthol	50	1271	----
Methyl acetate	30	1131	-3.7
Methyl alcohol	20	1121	-3.5
Methylene Chloride	25	1070	----
Nitrogen	-189	745	-10.6
Nonane	20	1248	----
Oil (castor)	19	1500	-4.1
Oil (olive)	22	1440	-2.8
Octane	20	1197	----
Oxygen	-186	950	-6.9

Table C-6 Velocity of sound in liquids *continued*

Liquid	Temp. (t °C)	Velocity of Sound (C ms ⁻¹)	Rate of Change ($\delta c / \delta t$ ms ⁻¹ K ⁻¹)
n-Pentane	20	1044	-4.2
n-Propyl acetate	26	1182	----
Toluene	20	1320	-4.3
Turpentine	25	1225	----
Water (distilled)	10	1447.2	----
	20	1482.3	----
	30	1509.1	----
	50	1542.5	----
	70	1554.8	----
Water (sea)	-4	1430.2	----
	00	1449.5	----
	05	1471.1	----
	15	1507.1	----
	25	1534.7	----
o-Xylene	22	1352	----

Appendix D

Return Policy

D.1 General guidelines

Micro Motion procedures must be followed when returning equipment. These procedures ensure legal compliance with government transportation agencies and help provide a safe working environment for Micro Motion employees. Failure to follow Micro Motion procedures will result in your equipment being refused delivery.

Information on return procedures and forms is available on our web support system at www.micromotion.com, or by phoning the Micro Motion Customer Service department.

D.2 New and unused equipment

Only equipment that has not been removed from the original shipping package will be considered new and unused. New and unused equipment requires a completed Return Materials Authorization form.

D.3 Used equipment

All equipment that is not classified as new and unused is considered used. This equipment must be completely decontaminated and cleaned before being returned.

Used equipment must be accompanied by a completed Return Materials Authorization form and a Decontamination Statement for all process fluids that have been in contact with the equipment. If a Decontamination Statement cannot be completed (for example, for food-grade process fluids), you must include a statement certifying decontamination and documenting all foreign substances that have come in contact with the equipment.

Return Policy

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