

# DX9000 Digital Video Recorder & Viewstation



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## **IMPORTANT SAFEGUARDS AND WARNINGS**

Prior to installation and use of this product, the following WARNINGS should be observed.

- 1. Installation and servicing should be done only by qualified service personnel and conform to all local codes.
- 2. Unless the unit is marked specifically as a NEMA Type 3, 3R, 3S, 4, 4X, 6, or 6P enclosure, it is designed for indoor use only and it must not be installed where exposed to rain and moisture.
- 3. The installation method and materials should be capable of supporting four times the weight of the unit and equipment.

The product and/or manual may bear the following marks:



This symbol indicates that dangerous voltage constituting a risk of electric shock is present within this unit.



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This symbol indicates that there are important operating and maintenance instructions in the literature accompanying this unit.

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

Please thoroughly familiarize yourself with the information in this manual prior to installation and operation.



**CAUTION:** Do not run any software applications on the viewstation other than those authorized by Pelco.

## **DESCRIPTION**

The DX9000 system consists of at least one digital video recorder (DVR), one viewstation, and one storage unit.

The DX9000 digital video recorder can record images simultaneously from as many as 40 cameras at 15 images per second (ips) or from as many as 24 cameras at 30 ips. There are two types of recorders. One is compatible with DX9000HDDS storage units and one is compatible with DX9200HDDI storage units.

Thousands of cameras can be recorded and viewed at the same time when multiple DX9000 recorders and viewstations are linked to each other through a local area network (LAN) or wide area network (WAN).

The DX9000VS-C viewstation has these features:

- Simultaneous viewing of live or recorded video can be seen from as many as four cameras.
- Live video can be marked for later review by the user or via motion detection.
- Scan feature allows the user to search recorded video for movement of a specific object.
- Video files can be saved in MPEG format to a compact disk, hard drive, or anywhere on the network.
- A current video frame can be printed on a standard PC printer.

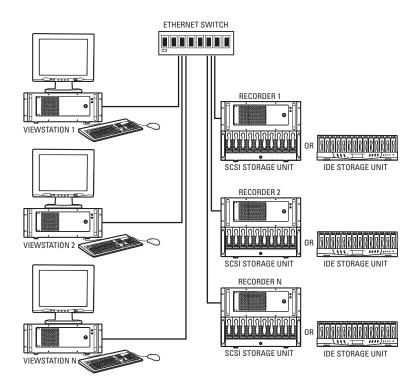


Figure 1. DX9000 System Overview

## **MODELS**

DX9000VS-C	Viewstation
DX9008F-C DX9016F-C DX9024F-C DX9008H-C DX9016H-C DX9024H-C DX9032H-C DX9040H-C	8-channel recorder, 30 ips per camera, Revision C software, compatible with DX9000HDDS 16-channel recorder, 30 ips per camera, Revision C software, compatible with DX9000HDDS 24-channel recorder, 30 ips per camera, Revision C software, compatible with DX9000HDDS 8-channel recorder, 15 ips per camera, Revision C software, compatible with DX9000HDDS 16-channel recorder, 15 ips per camera, Revision C software, compatible with DX9000HDDS 24-channel recorder, 15 ips per camera, Revision C software, compatible with DX9000HDDS 32-channel recorder, 15 ips per camera, Revision C software, compatible with DX9000HDDS 40-channel recorder, 15 ips per camera, Revision C software, compatible with DX9000HDDS
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## **INSTALLATION**

Make sure all parts are present for each unit.

#### Recorder

- 1 Recorder
- 2 Power cords (1 USA standard and 1 European standard)
- 2 Brackets
  - 6 Screws, 8-32 x .250-inch, pan head
- 2 Rack ears
  - 4 Screws, 10-32 x .250-inch, flat head
  - 4 Screws, 10-32 x .750-inch, Phillips, pan head with washers
- 2 Rear mounting rails
  - 8 Screws, 10-32 x .375-inch, flat head
- 2 Front mounting rails
  - 6 Screws, 8-32 x .375-inch, pan head with washers
- 4 Screws, 10-32 x .375-inch, flat head
- 1 Patch panel
  - 1-5 BNC mounting plates (minimum 8 inputs; maximum 40 inputs)
  - 1-5 37-pin connectors with 24-inch (61 cm) sets of coaxial cable and BNC connectors
  - 2-10 Screws, 6-32 x .375-inch, Phillips, pan head with lock washers
  - Screws, 10-32 x .750-inch, Phillips, pan head with washers
- 2 Keys
- 1 Windows® 2000 package
- 4 Windows boot disks
- 1 Emergency repair disk
- 1 pcAnywhere<sup>™</sup> package
- 1 Resource CD

#### **Viewstation**

- 1 Viewstation
- 2 Power cords (1 USA standard and 1 European standard)
- 1 PS2 keyboard
- 1 PS2 mouse
- 1 Analog video output adapter cable
- 1 Modem cable
- 2 Brackets
  - 6 Screws, 8-32 x .250-inch, pan head
- 2 Rack ears
  - 5 Screws, 10-32 x .250-inch, flat head
  - 4 Screws, 10-32 x .750-inch, Phillips, pan head with washers
- 2 Rear mounting rails
  - 8 Screws, 10-32 x .375-inch, flat head
- 2 Front mounting rails
  - 6 Screws, 8-32 x .375-inch, pan head with washers
  - Screws, 10-32 x .375-inch, flat head
- 2 Keys
- 1 Windows 2000 package
- 4 Windows boot disks
- 1 Emergency repair disk
- 1 pcAnywhere package
- 1 Resource CD

## **INSTALLATION GUIDELINES**

You must adhere to the following guidelines for optimum system performance.

- The DX9000 recorders and storage units require connection to an Uninterruptible Power Supply (UPS) to ensure no corruption of data during a power loss.
- The DX9000 system must be installed in a climate-controlled room. The temperature range should be 41° to 85°F (5° to 29°C).
- All network devices that will transport DX9000 video must be capable of moving multicast traffic.
- Pelco recommends that the DX9000 recorder and storage units be installed in a ventilated rack enclosure. Never secure
  the recorder or storage units to the rack enclosure using only the front handles.
- Make sure the rack enclosure is properly grounded.
- Pelco recommends that a spare phone line be installed and connected to a primary DX9000 viewstation to allow the Pelco Technical Support Group to dial into the site upon customer request. Pelco personnel will not make changes unless authorized by the customer. This phone line can be password protected to prevent unauthorized access.

Lack of adherence to these guidelines gives Pelco discretion in honoring product warranty.

#### MOUNTING

The recorder and viewstation are supplied with the necessary parts for mounting into an industry standard 19-inch (48.26 cm) wide equipment rack. The recorder should be connected to an uninterruptible power supply (UPS) capable of supplying 2 A for 120 VAC power systems or 1 A for 230 VAC power systems.



**CAUTION:** The units should be installed in an air-conditioned room where the temperature is maintained between 41° and 86°F (5° and 29°C).

The units can be placed on a flat surface, such as a shelf, or can be installed in a 19-inch wide equipment rack.

**NOTE:** Allow one rack unit (1.75 inches or 4.5 cm) of space between each unit for air circulation.

To install the units in an equipment rack:

- 1. Attach the two rack ears to both sides of each unit.
- 2. Attach the two brackets to both sides of each unit.
- 3. Attach the mounting rails to the equipment rack.
- 4. Place the units onto the mounting rails. They should slide in and out of the rack easily.
- 5. Fasten the rack ears to the equipment rack.
- 6. Attach the patch panel to the rear of the rack.

The following illustration shows how to mount a recorder or a viewstation into a rack.

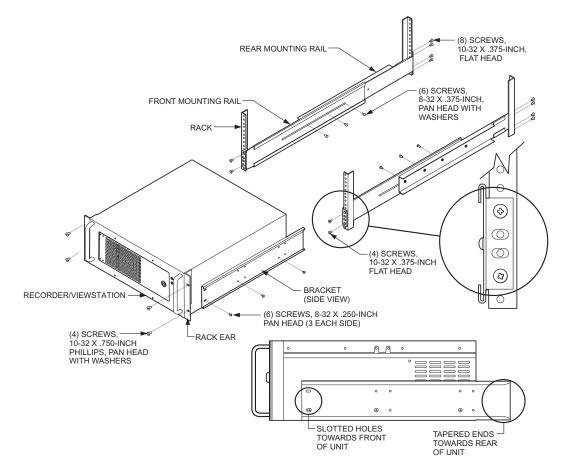


Figure 2. Recorder/Viewstation Rack-Mount Installation

## **CONNECTIONS**

The steps and Figures 3 and 4 show how to connect the units to each other and to a network. A dedicated LAN of four or more viewstations requires a minimum network of 100BaseT (100 Mbit/sec). Integration within an existing LAN/WAN requires a network of 100BaseT (100 Mbit/sec).

- 1. Connect the viewstation to the recorder via an Ethernet switch. Use shielded network cables.
- 2. Connect a monitor, keyboard, and mouse to the viewstation.
- 3. Connect up to five 37-pin connectors to the recorder.
- 4. Connect cameras to the recorder.
- 5. Connect the storage units to the recorder. Refer to the IDE or SCSI Installation/Operation manual for more information.
- 6. Connect all power cords.
- Turn on the storage units and let them run for at least one minute (the hard disk drives must spin through their warm-up cycle).
- 8. Turn on the recorder and let it boot for at least 30 seconds.
- Turn on the viewstation.

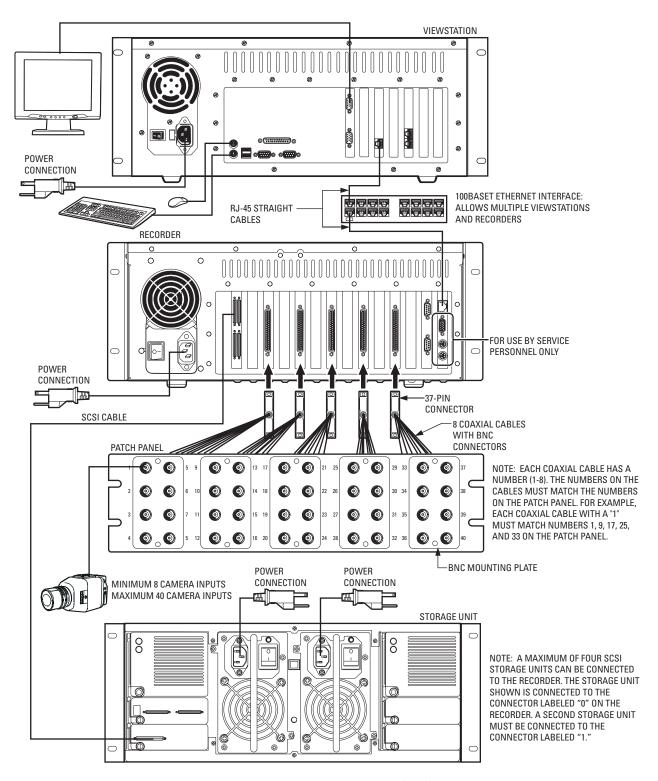


Figure 3. DX9000 System Connections (SCSI)



**WARNING:** The SCSI cables that connect the storage unit to the recorder are sensitive in nature. DO NOT tie them together in any way. Doing so may damage the cables and render the system inoperable. These cables must hang loosely in the rack.

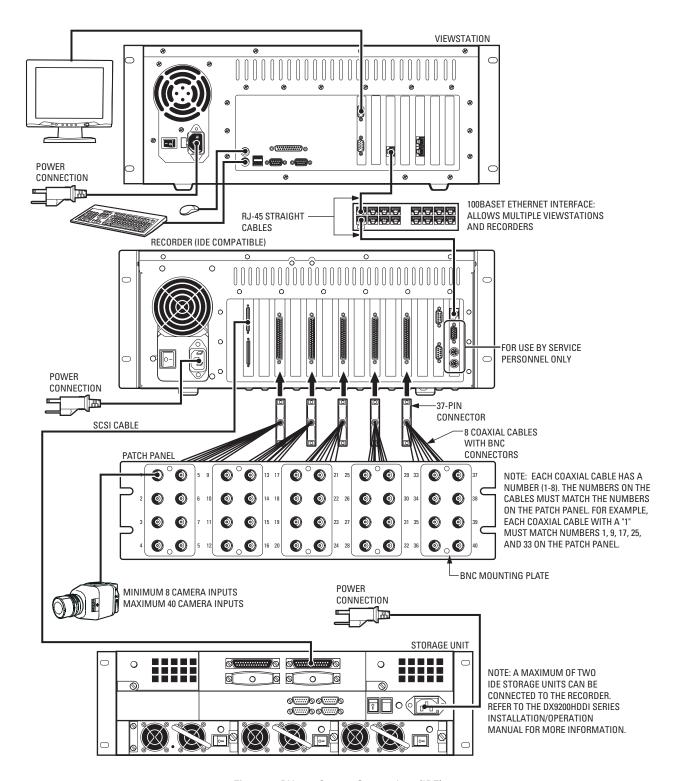


Figure 4. DX9000 System Connections (IDE)



**WARNING:** The SCSI cables that connect the storage unit to the recorder are sensitive in nature. DO NOT tie them together in any way. Doing so may damage the cables and render the system inoperable. These cables must hang loosely in the rack.

## **PROGRAMMING**

You must use pcAnywhere to access a DX9000 recorder and configure it. You can find a shortcut to the pcAnywhere application on your viewstation desktop.

## RECORDER NETWORK CONFIGURATION

After you make all connections, you have to configure the network on the recorder. To configure the recorder, you need the following information. You can obtain this information from your network administrator.

- Unique recorder name: (Examples are Pelco1, Pelco2, Pelco3, etc. This is the default naming scheme.)
- Unique IP address: (Examples are 100.0.0.101, 100.0.0.102, 100.0.0.103, etc. This is the default addressing scheme.)
- Network subnet mask: This must be the same on all recorders and viewstations. (For example, 255.0.0.0 is the default.)
- Computer workgroup name: This must be the same on all recorders and viewstations. (For example, DX9000\_GROUP is the default.)
- Viewstation name: These are the name(s) of the viewstation(s) to be alerted when there are storage box problems.

#### CHANGING THE RECORDER'S IDENTIFICATION

To change the default computer name or workgroup:

- 1. Close all windows on the recorder desktop.
- 2. Right-click My Computer.
- 3. Go to Properties and click the Network Identification tab.

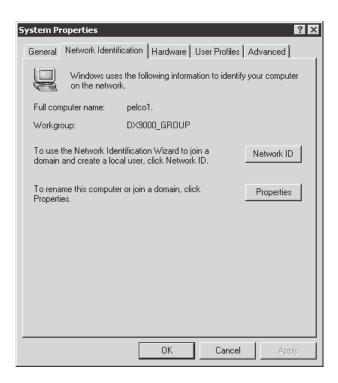


Figure 5. Recorder Network Identification Page

#### 4. Click Properties.

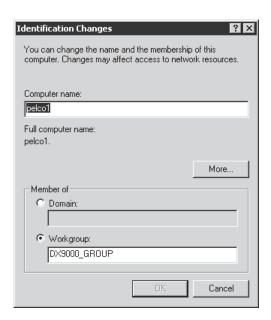


Figure 6. Recorder Identification Changes Dialog Box

- 5. Enter the new computer name or workgroup.
- 6. Click OK.
- 7. Reboot.

It takes about five minutes for the recorder to reboot. If you cannot wait that long, then wait two minutes, open the recorder door, and turn the power off and back on.

## **CHANGING THE RECORDER'S IP ADDRESS**

To change the recorder's IP address:

- 1. Close all windows on the recorder desktop.
- 2. Right-click My Network Places and go to Properties.

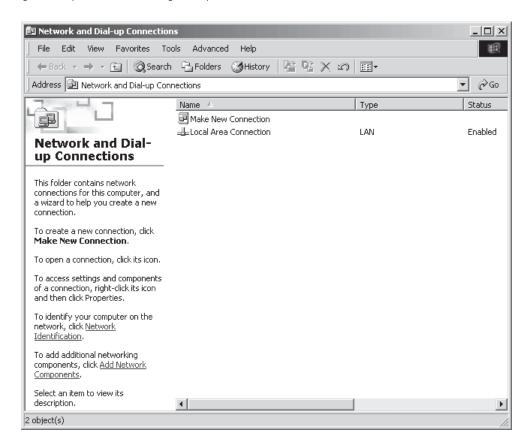


Figure 7. Recorder Network Connections Window

3. Double-click Local Area Connection.

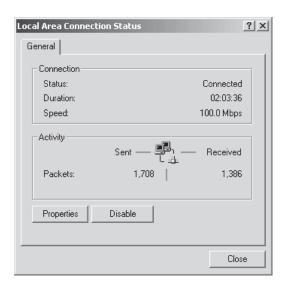


Figure 8. Recorder Local Area Connection Status Dialog Box

4. Click Properties.

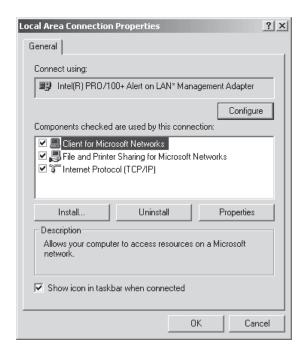


Figure 9. Recorder Local Area Connection Properties Dialog Box

5. Make sure the "Show icon in taskbar when connected" checkbox is selected.

6. Double-click Internet Protocol (TCP/IP).

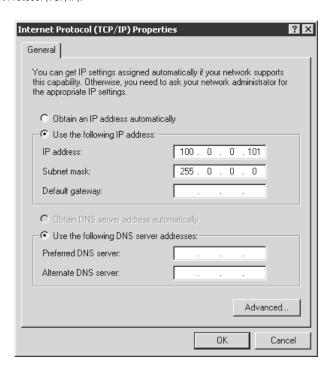


Figure 10. Recorder Internet Protocol (TCP/IP) Properties Dialog Box

- 7. Enter the IP address (For example, 100.0.0.101). The last three digits must be different for each recorder (For example, 101, 102, 103, etc.).
- 8. Enter the Subnet mask.

NOTE: You may also have to enter your default gateway address and your DNS server address(es).

9. Click OK.

**NOTE:** After changing the recorder's IP address, you must go to the Server Configuration Utility. The numbers in the last three boxes of the "Multicast group" must match the last three numbers of this recorder's IP address.

#### **VIEWSTATION NETWORK CONFIGURATION**

After you make all connections, you also have to configure the network on the viewstation. To configure the viewstation, you need the following information. You can obtain this information from your network administrator.

- Unique viewstation name: (Examples are Pelcovs1, Pelcovs2, Pelcovs3, etc. This is the default naming scheme.)
- Unique IP address: (Examples are 100.0.0.201, 100.0.0.202, 100.0.0.203, etc. This is the default addressing scheme.)
- Network subnet mask: This must be the same on all recorders and viewstations. (For example, 255.0.0.0 is the default.)
- Computer workgroup name: This must be the same on all recorders and viewstations. (For example, DX9000\_GROUP is the default.)

#### **CHANGING THE VIEWSTATION'S IDENTIFICATION**

To change the default computer name or workgroup:

- Close all windows on the viewstation desktop.
- 2. Right-click My Computer.
- 3. Go to Properties and click the Network Identification tab.

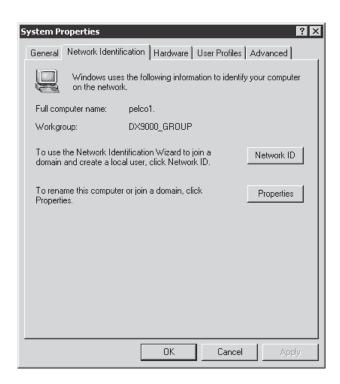


Figure 11. Viewstation Network Identification Page

4. Click Properties.

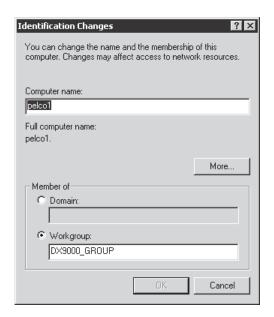


Figure 12. Viewstation Identification Changes Dialog Box

- 5. Enter the new computer name or workgroup.
- 6. Click OK.
- 7. Reboot.

#### **CHANGING THE VIEWSTATION'S IP ADDRESS**

To change the viewstation's IP address:

- 1. Close all windows on the viewstation desktop.
- 2. Right-click My Network Places and go to Properties.

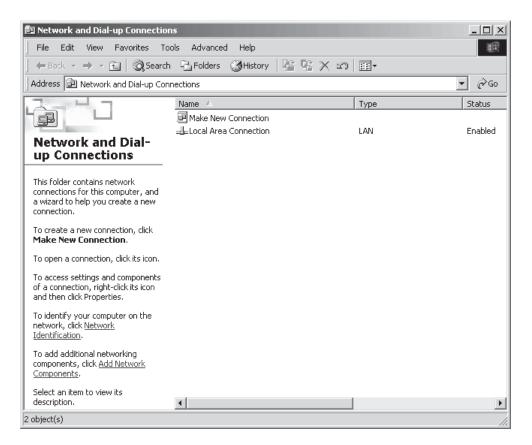


Figure 13. Viewstation Network Connections Window

Double-click Local Area Connection.

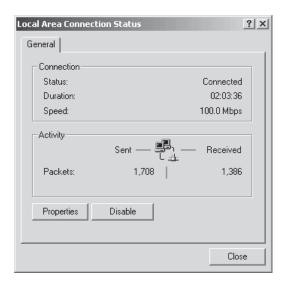


Figure 14. Viewstation Local Area Connection Status Dialog Box

4. Click Properties.

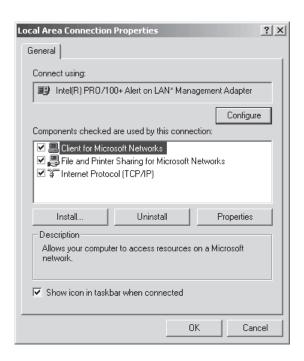


Figure 15. Viewstation Local Area Connection Properties Dialog Box

5. Make sure the "Show icon in taskbar when connected" checkbox is selected.

6. Double-click Internet Protocol (TCP/IP).

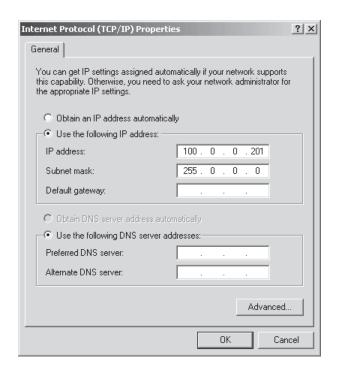


Figure 16. Viewstation Internet Protocol (TCP/IP) Properties Dialog Box

- 7. Enter the IP address (For example, 100.0.0.201). The last three digits must be different for each viewstation (For example, 201, 202, 203, etc.).
- 8. Enter the Subnet mask.

NOTE: You may also have to enter your default gateway address and your DNS server address(es).

9. Click OK.

#### **CLIENT CONFIGURATION UTILITY**

You can use this utility to build a list of local servers and to synchronize the time between recorders and viewstations.

1. Go to Start > Programs > DX9000 Viewstation > Client Configuration Utility.

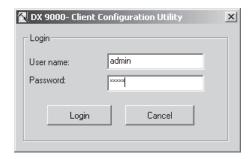


Figure 17. Client Configuration Login Dialog Box

- 2. Enter **admin** in the "User name" field and **admin** in the "Password" field.
- 3. Click Login.

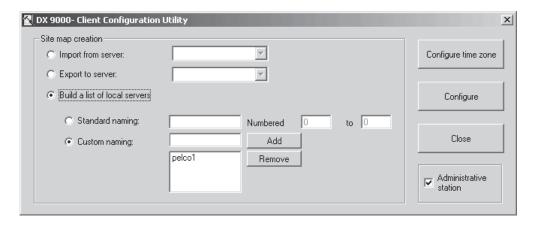


Figure 18. Client Configuration Utility

- 4. Select "Build a list of local servers."
- 5. Select "Standard naming" or "Custom naming."
  - Standard Naming: Select this option if all of your recorders have the same name and the only difference is the numbers.
  - b. Custom Naming: If your recorders have different names, enter the names and click Add.
- Click Configure.



Figure 19. Verify Settings Dialog Box

#### 7. Click Yes.



Figure 20. Operation Complete Dialog Box

#### 8. Click OK.

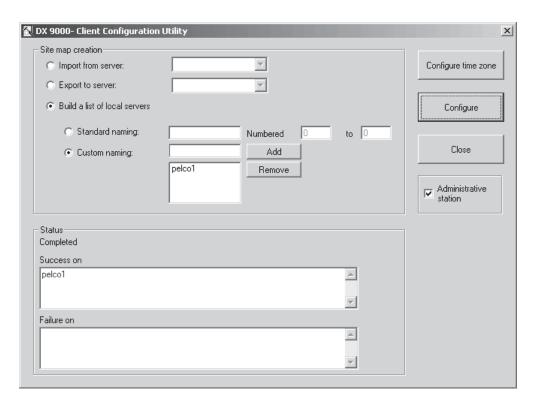


Figure 21. Client Configuration Success Dialog Box

9. Click Close.

#### **TIME SYNCHRONIZATION**

All equipment in your system must have the same time. Pelco recommends you select all recorders as time synchronization recorders. Creating this chain ensures that the system will maintain the correct time in case one or more recorder fails. All recorders and viewstations must belong to the same workgroup or local area network (LAN).

Follow these steps for each viewstation:

- 1. Make sure that each viewstation is connected to the network switch.
- Right-click the "Time Synchronizer" icon in the viewstation system tray and select "Exit."

**NOTE:** Use pcAnywhere to access each viewstation and exit the Time Synchronizer.

Make sure the Date/Time Properties are correct on each viewstation. You can access the date and time from the system tray.

Follow these steps for each recorder:

- 1. Make sure that each recorder is connected to the network switch.
- Right-click the "Time Synchronizer" icon in the recorder system tray and select "Exit."

NOTE: Use pcAnywhere to access each recorder and exit the Time Synchronizer.

3. Make sure the Date/Time Properties are correct on each recorder. You can access the date and time from the system tray.

After you complete these steps, you must open the Client Configuration Utility. It is used to synchronize the time between the recorders and viewstations.

Follow these steps:

Click "Configure time zone."

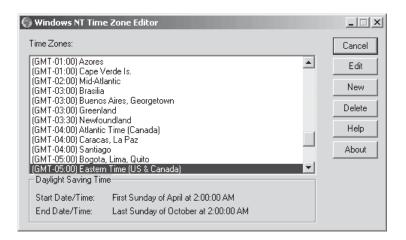


Figure 22. Time Zone Editor Dialog Box

- 2. Verify your time zone.
- 3. Click Edit.

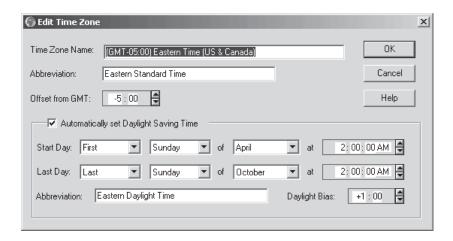


Figure 23. Edit Time Zone Dialog Box

- 4. Verify that the "Automatically set Daylight Saving Time" checkbox is selected, if applicable for the location of installation.
- 5. Click OK.
- 6. Close the Windows® NT Time Zone Editor.
- 7. Click Configure.



Figure 24. Verify Settings Dialog Box

8. Click Yes.



Figure 25. Operation Complete Dialog Box

9. Click OK.

10. Select the "Export to server" radio button.

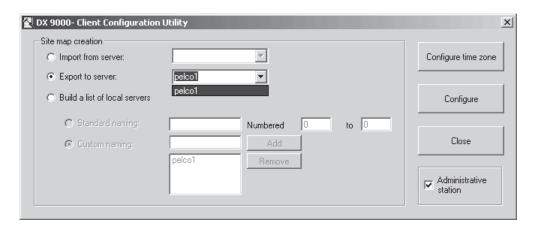


Figure 26. Export to Server Dialog Box

- 11. Select the name of the first recorder from the drop-down box.
- 12. Click Configure.



Figure 27. Verify Settings Dialog Box

13. Click Yes.



Figure 28. Operation Complete Dialog Box

14. Click OK.

**NOTE:** You must follow these steps for each recorder that is in the drop-down box.

Refer to the Server Configuration Utility section to complete time synchronization.

#### **SERVER CONFIGURATION UTILITY**

Windows should boot up to the desktop without user intervention. Make sure all applications on the recorder are closed.

1. Go to Start > Programs > DX9000 Server > DX9000 Server Configuration Utility.

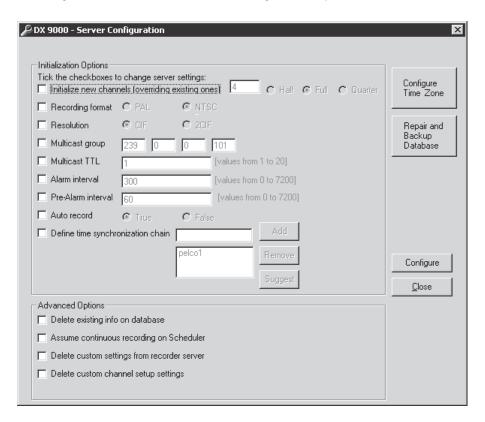


Figure 29. Server Configuration Utility Dialog Box

Table A describes the Initialization Options. These options are preconfigured. The only checkbox you should select is "Define time synchronization chain."

Table A. Initialization Options

Option	Description
Initialize New Channels	The number of channels for the recorder is displayed. Half or Full frame rate is selected. The Quarter frame rate setting is reserved for future development.
Recording Format	The recording format is set for your location: PAL or NTSC.
Resolution	CIF resolution is selected. The 2CIF resolution setting is reserved for future development.
Multicast Group	239 is displayed in the first text box. The numbers in the last three boxes should match the last three numbers of this recorder's IP address. For example, if your IP address is 100.0.0.101, then your Multicast Group is 239.0.0.101.
Multicast TTL	These are the total number of routers that separate the server from its farthest viewstation on the network. For example, if two routers separate the server from its farthest viewstation, then the value will be 2.
Alarm Interval	This is the alarm interval (listed in seconds) for the cameras associated with this recorder. The default is 300 seconds. This feature is relevant only if you do not intend on recording continuously (24 hours a day), and want to record events only during part or all of the day.
Pre-Alarm Interval	This is the pre-alarm interval (listed in seconds) for the camera associated with this recorder.  The default is 60 seconds. This feature is relevant only if you do not intend on recording continuously (24 hours a day), and want to record events only during part or all of the day.
Auto Record	Auto record means that the system begins to record automatically when rebooted. The system does not record automatically if you select the "False" radio button
Define Time Synchronization Chain	This allows you to configure the recorders that you exported in the Client Configuration Utility.

#### 2. Click Configure Time Zone.

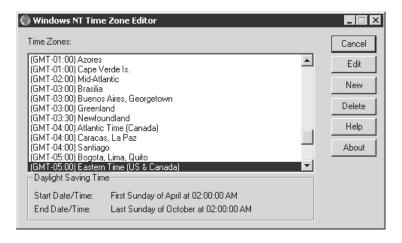


Figure 30. Time Zone Editor Window

- 3. Verify your time zone.
- 4. Click Edit.

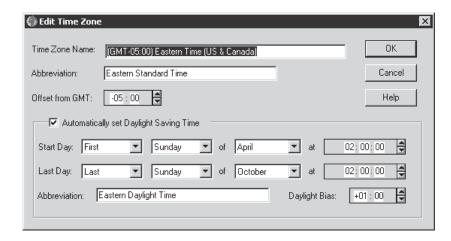


Figure 31. Edit Time Zone Dialog Box

- 5. Verify that the "Automatically set Daylight Saving Time" checkbox is selected, if applicable for the location of installation.
- 6. Click OK.
- 7. Close the Windows NT Time Zone Editor.
- 8. Click Configure.

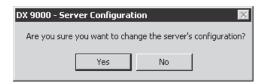


Figure 32. Verify Settings Dialog Box

9. Click Yes.



Figure 33. Operation Complete Dialog Box

- 10. Click OK.
- 11. Select the "Define time synchronization chain" checkbox from the Server Configuration Utility dialog box.
- 12. Click Suggest. The recorders that you exported previously from the Client Configuration Utility appear.
- 13. Click Configure.

#### **MYLEX ALERT MANAGER**

**NOTE:** The Mylex Alert Manager is not available on the IDE-compatible recorders.

The Mylex Alert Manager sends an alert to DX9000 viewstations whenever there is a problem. The Workstation Array Manager application should be running in the background all the time. For example, if a hard disk drive storage unit fails, the application appears onscreen.

To create a server alert file:

- Click My Computer from your desktop.
- 2. Click Local Disk (C:).
- 3. Click Program Files.
- 4. Click Mylex.
- 5. Click the Workstation Array Manager folder.

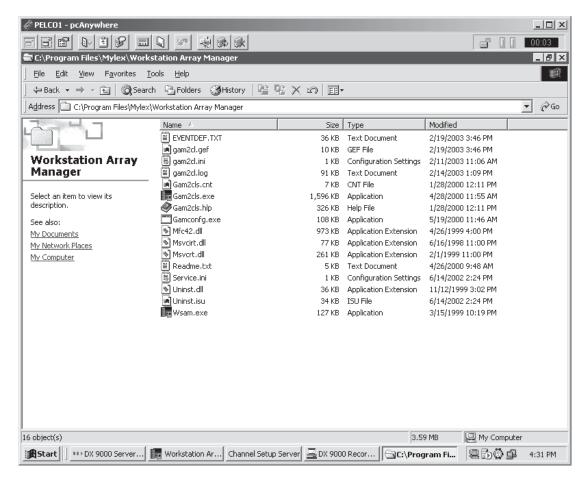


Figure 34. Workstation Array Manager Window

- 6. Go to File > New > Text Document.
- Name the new text file Server Alert.

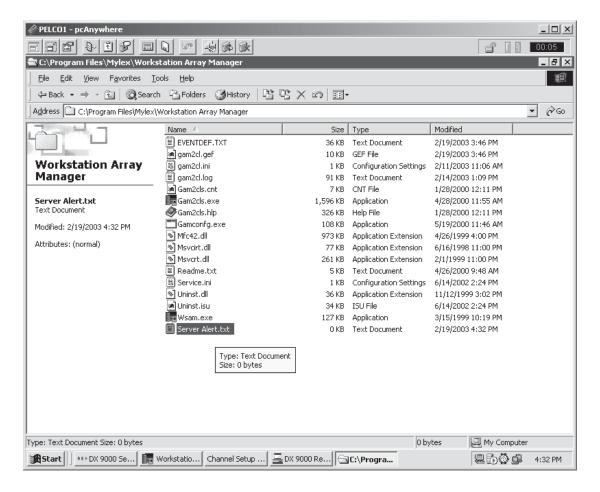


Figure 35. New Text Document Window

8. Double-click the file. Notepad opens.

9. Enter the name of the DX9000 viewstation you want to alert and then enter the event message text. Follow the example below.

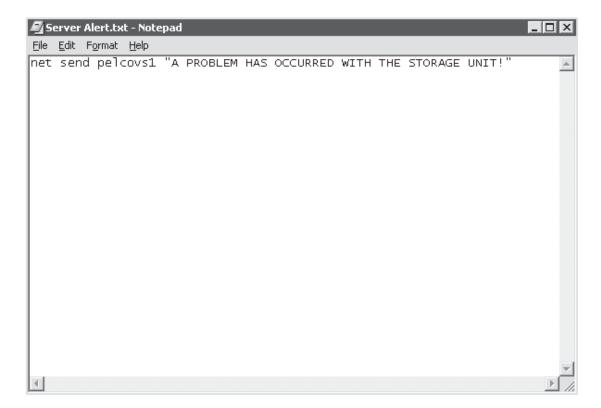


Figure 36. Example Event Message Text Window

**NOTE:** Duplicate the line if you want to alert more than one viewstation. Remember to specify the viewstation names.

- 10. Save your changes and close Notepad.
- 11. Go to Tools > Folder Options > View.

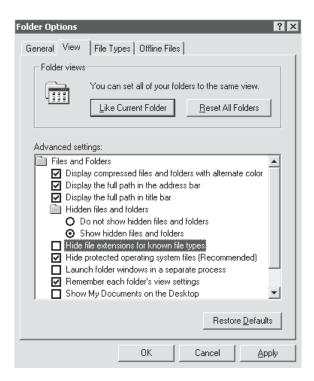


Figure 37. Folder Options Page

- 12. Uncheck "Hide file extensions for known file types."
- 13. Click Apply and then OK.
- 14. Rename Server Alert.txt to **Server Alert.bat**.

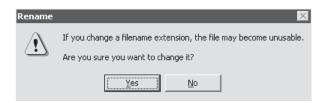


Figure 38. Rename File Dialog Box

15. Click Yes.

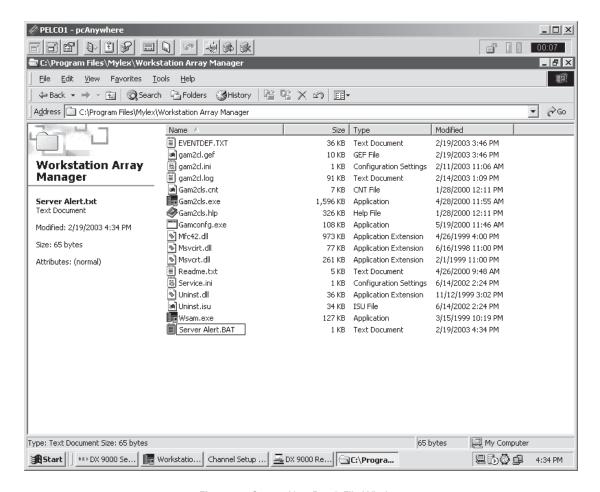


Figure 39. Server Alert Batch File Window

To set the settings for events:

1. Go to Start > Programs > Startup > Mylex Workstation Array Manager 3.01.

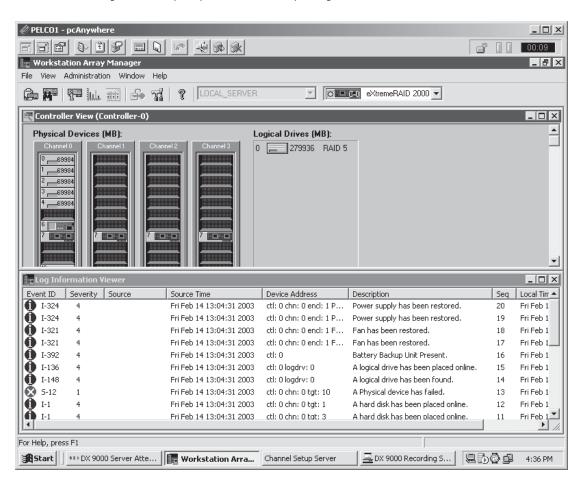


Figure 40. Workstation Array Manager Window

2. Click .

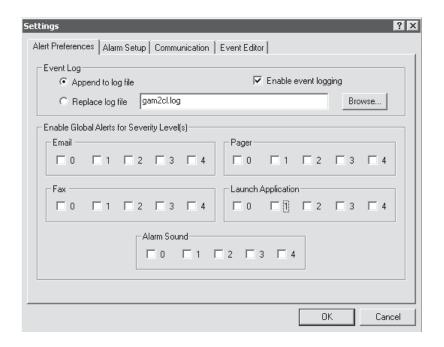


Figure 41. Alert Preferences Page

- 3. Make sure "Append to log file" and "Enable event logging" are selected.
- 4. Select the event security level(s) in the Launch Application section. Refer to Table B.

Table B. Security Levels

Priority	Event Definition	Example	
0	Critical	Controller is dead. System is disconnecting from this controller. Controller is gone. System is disconnecting from this controller. Bad blocks found. Controller is using default non-unique world-wide name. Mirror race on critical drive.	
1	Serious	A hard disk has failed. Physical drive missing on startup. Fan failure. Over temperature. Power supply failure. Uninterruptible power supply failed. Back end SCSI bus dead. Controller firmware mismatch. Controller Boot ROM Image needs to be reloaded. Lost connection to server, or server is down.	
2	Error	Rebuild stopped because logical drive failed. Expand capacity stopped with error. Consistency check on logical drive error. Logical drive is critical. Logical drive initialization failed. Data for disk block has been lost due to logical drive problem. Write back error. Mirror race recovery failed.	
3	Warning	New configuration. Controller entered conservative cache mode. Controller has been reset. Enclosure access critical. Uninterruptible power supply battery low. SCSI command timeout on hard device.	
4	Informational	Initialization started. Logical drive background initialization started. Fan has been restored. Power supply has been restored. Access to temperature sensor has been lost. Access to fan status information has been lost. Uninterruptible power supply normal. Storage works enclosure reported normal state.	

5. Click the Alarm Setup tab.

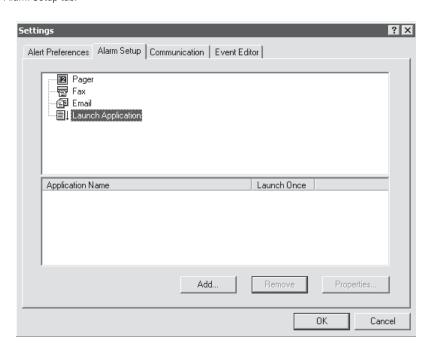


Figure 42. Alarm Setup Page

6. Select Launch Application and then click Add.

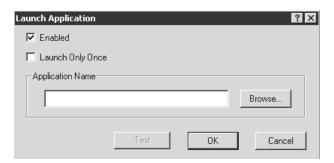


Figure 43. Launch Application Dialog Box

- 7. Make sure the "Enabled" checkbox is selected and the "Launch Only Once" checkbox is not selected.
- 8. Click Browse.

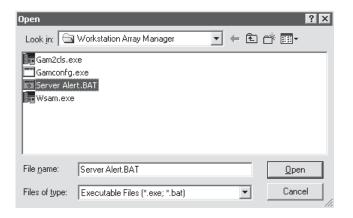


Figure 44. Select Batch File Dialog Box

9. Select Server Alert.bat and then click Open.

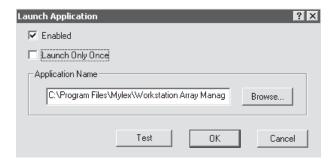


Figure 45. Application Name Dialog Box

10. Click Test. The message below appears on the recorder and Messenger Service opens on the viewstation.

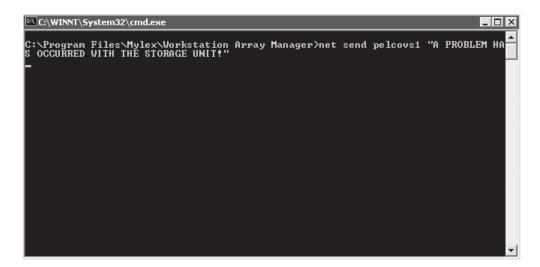


Figure 46. Application Test Window



Figure 47. Messenger Service Dialog Box

#### 11. Click OK.

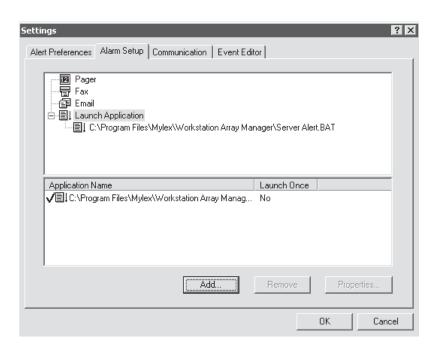


Figure 48. Successful Test Page

12. Click OK.

## **SETTING UP THE SYSTEM**

System administrators and operators with a Level 1 authorization can set camera recording properties. However, only system administrators can define user names and passwords for the DX9000 viewstation.

To open the DX9000 viewstation application, double-click the desktop icon and log in.

## **CAMERA RECORDING PROPERTIES**

1. Click System > Properties on the main toolbar.

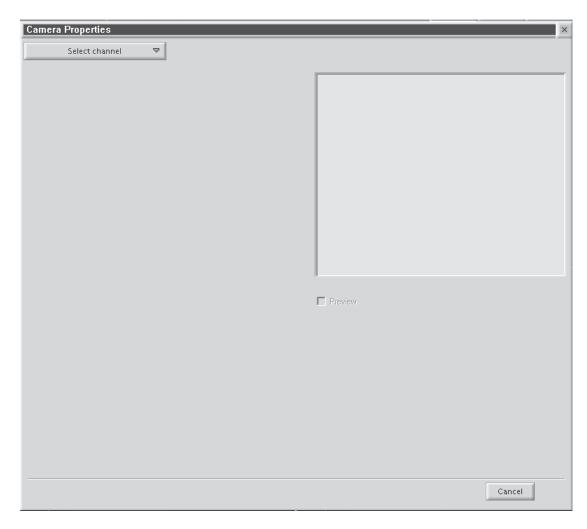


Figure 49. Camera Properties Dialog Box

2. Click "Select channel" to display a list of recorders.

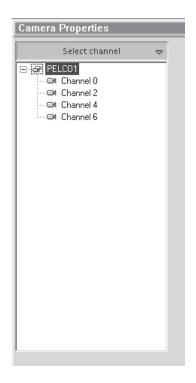


Figure 50. Select Channel Dialog Box

3. Select a channel.



Figure 51. Continuous Recording Schedule Page

4. Select the "Preview" checkbox to verify that you have the correct camera.

# **Continuous Recording Schedule**

- 1. Select the "Continuous recording" radio button. (This is the default setting and should be selected already when you select a channel.)
- 2. Click Apply.

Recording is done at all times and no schedule is defined. The entire daily and weekly recording schedules are marked in light yellow, and any previous definitions on the schedules are removed.

## **Daily Recording Schedule**

- 1. Select the "Daily recording schedule" radio button.
- 2. Click in the time bar the desired starting time for recording or enter the exact start/end times in the "Fine tune" fields.

The example below shows continuous daily recording from 7:05 A.M. to 12:05 P.M. The box in the time bar is blue with a red border. You can make the box smaller or larger by dragging it using your mouse.

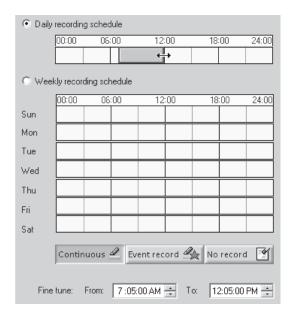


Figure 52. Continuous Daily Recording Schedule Page

The example below shows daily event recording from 7:05 A.M. to 12:05 P.M. The box in the time bar is yellow with a red border. You can make the box smaller or larger by dragging it using your mouse.

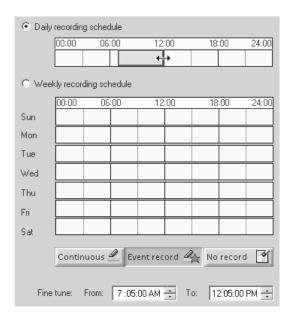


Figure 53. Daily Event Recording Page

If you select event recording, the DX9000 actually records continuously. The difference between continuous and event recording is the way the video is saved to the database. When the hard drives are full, the DX9000 starts overwriting the oldest video.

With continuous recording, the DX9000 overwrites the video in the order in which it was recorded, whether it is an event or a non-event. With event recording, the DX9000 overwrites non-events first and then events. Data is overwritten on a day-by-day basis.

To delete a time period:

- 1. Click "No record."
- 2. Click the box.

## **Weekly Recording Schedule**

- 1. Select the "Weekly recording schedule" radio button.
- 2. Click in the time bars the desired starting time for recording for each day of the week or enter the exact start/end times in the "Fine tune" fields.

The example below shows continuous weekly recording from 7:05 A.M. to 12:05 P.M. The boxes in the time bars are blue with a red border. You can make the boxes smaller or larger by dragging them using your mouse.

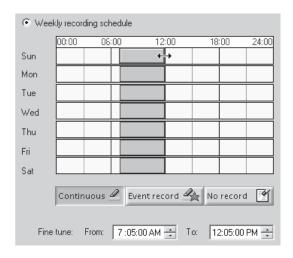


Figure 54. Continuous Weekly Recording Schedule Page

The example below shows weekly event recording from 7:05 A.M. to 12:05 P.M. The boxes in the time bars are yellow with a red border. You can make the boxes smaller or larger by dragging them using your mouse.

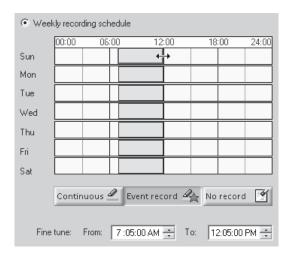


Figure 55. Weekly Event Recording Schedule Page

To delete a time period:

- 1. Click "No record."
- 2. Click the box.

### **Motion Detection**

Click the DVMD tab.

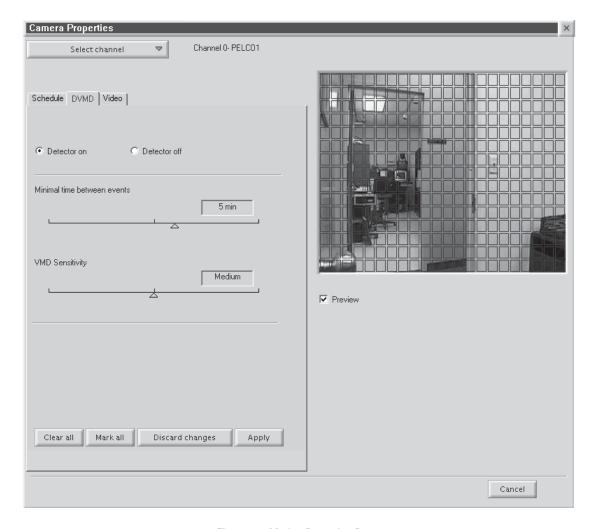


Figure 56. Motion Detection Page

- 2. Select the "Detector on" radio button.
- 3. Select the "Preview" checkbox. The video has blue squares over the entire area meaning the entire video has been selected for motion detection.
- 4. Click "Clear all" to remove all of the boxes or click the right mouse button on each box you want to remove. To undo your changes, click "Discard changes." Click "Mark all" to select the entire video for motion detection.
- Drag the triangles under the lines to select the minimum time between events and the Video Motion Detection (VMD) Sensitivity.
- Click Apply.

## **Channel Setup**

This section describes how to set camera properties to get the best picture.

1. Click the Video tab.

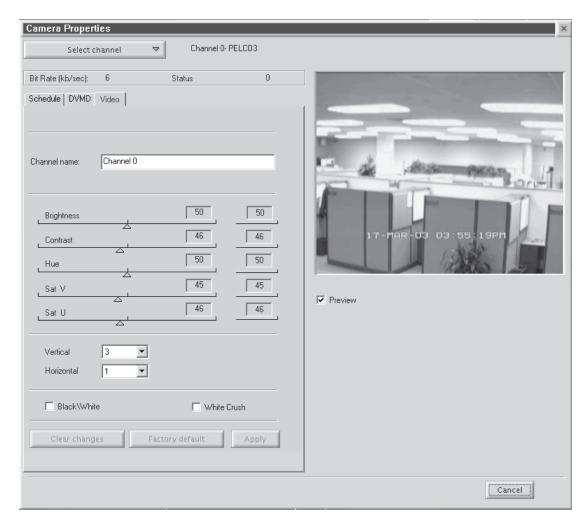


Figure 57. Camera Video Setup Page

- 2. Select the "Preview" checkbox to see the video quality with the default settings.
- 3. Adjust the video quality.
- 4. Click Apply.

**NOTE:** The bit rate, located under the "Select channel" button, displays the amount of activity in the specified channel. A higher bit rate requires more storage space. It is important to notice the bit rate as you adjust your camera settings to achieve the highest quality picture with the lowest bit rate.

Table C. Channel Setup

Parameter	Description/Action
Channel Name	Enter a new name for this channel. You can enter up to 20 characters.
Brightness	Drag the triangle to change the brightness value. The higher the value, the higher the bit rate. The previous value is displayed to the right of the brightness bar.
Contrast	Drag the triangle to change the contrast value. The higher the value, the higher the bit rate. The previous value is displayed to the right of the contrast bar.
Hue	Drag the triangle to change the hue value. The previous value is displayed to the right of the hue bar.
Sat V	Drag the triangle to increases or decrease the red color in the video. The previous value is displayed to the right of the Sat V bar.
Sat U	Drag the triangle to increases or decrease the blue color in the video. The previous value is displayed to the right of the Sat U bar.
Vertical	This reduces or eliminates video noise. The higher the value, the lower the bit rate. The lower the value, the higher the bit rate.
Horizontal	This reduces or eliminates video noise. The higher the value, the lower the bit rate. The lower the value, the higher the bit rate.
Black/White	Select this checkbox if the channel is connected to a black/white camera. This option ignores video noise.
White Crush	Select this checkbox to reduce the intensity of the white images.

### **DEFINING USERS**

This option is for system administrators only. Other users trying to access this option will get the following message:



Figure 58. User Access Dialog Box

This option allows an administrator to add, delete, and change the properties of users in the DX9000 system. There are seven predefined user access levels ranging from Administrator to Operator Level 6. Each user is assigned different access rights to the DX9000 network and videos.

Click System > Users on the main toolbar. In the example below, each operator level has been assigned a user name and password.

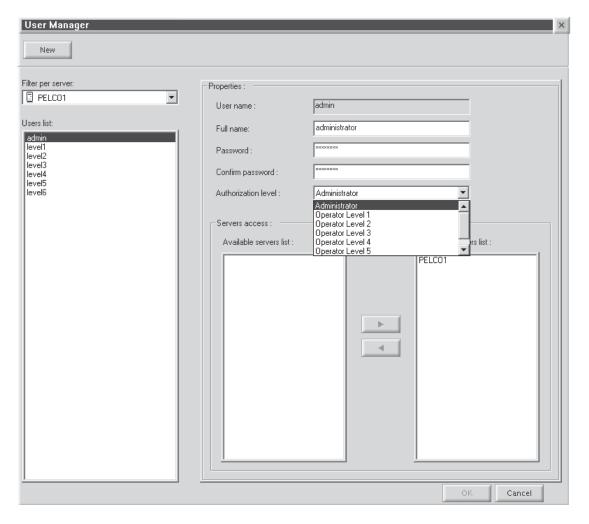


Figure 59. User Manager Dialog Box

Table D. User Access Rights

User	Live Video/ Live Events	Video Playback/ Query/Sherlock	Locked Video Playback	Lock Video	Export Image/ Video	Unlock Video/ Change Camera Settings	Define Users/Audit Viewer
Administrator	✓	✓	✓	✓	1	✓	✓
Operator Level 1	✓	✓	✓	1	1	<b>√</b>	
Operator Level 2	✓	✓	✓	1	1		
Operator Level 3	✓	✓	✓	1			
Operator Level 4	✓	<b>√</b>	✓				
Operator Level 5	✓	1					
Operator Level 6	✓						

## **Edit Existing Users**

- 1. Select the server name from the "Filter per server" drop-down box. A list of users defined for the selected server appears under the Users List.
- 2. Select a user. The user's properties appear in the Properties panel.
- 3. Select a new operator authorization level.
- 4. Select the server name from the "Accessible servers list."
- 5. Click OK.

## **Adding a New User**

- 1. Click New.
- 2. Enter the user name. This is the login user name.
- 3. Enter the user's full name.
- 4. Enter the user's password. This is the login password.
- 5. Re-enter the same password.
- 6. Select the user's authorization level: administrator or operator.
- 7. Highlight the server the user should have access to from the "Accessible servers list."
- 8. Click OK.

## **Deleting a User**

- 1. Select the user name from the "Users list."
- 2. Select the server name from the "Accessible servers list."
- 3. Click the left arrow button.
- 4. Click OK.

# **ADVANCED PROGRAMMING**

#### I/O INTEGRATION

The DX9000 system can interface to the CM9760 matrix. It can integrate with the CM9760-DT, CM9760-ALM, and CM9760-REL. You can configure the I/O (input/output) integration feature to send and receive events to the external devices.

The CM9760-DT data translator translates the ASCII protocol to the P protocol of the CM9760 matrix switch.

The CM9760-ALM alarm unit is an input device with 64 ports. You can connect up to four alarm units to each DX9000 recorder.

The CM9760-REL relay unit is an output device with 64 ports. You can connect up to four relay units to each DX9000 recorder.

#### **SENDING EVENTS**

The DX9000 sends events to the relay unit and the data translator. The data translator then sends the events to the CM9760 matrix. The events sent are internal events only, such as VMD, Manual, Signal On, and Signal Off.

#### **RECEIVING EVENTS**

The DX9000 receives events from the alarm unit. The events are divided into two groups.

#### **Group 1**

These are events that are not generated by the system, such as Set Event and Reset Event. These events are generated by devices such as the alarm unit and have no special meaning for the system. They are translated to either External 1 or External 2 by the I/O Manager before they are recorded in the database and transmitted to the viewstation.

## **Group 2**

These are events that are generated by the system, such as Video Motion Detection Event, Signal Detection Event, No Signal Detection Event, and Manual Event. These events have a specific meaning in the system. They are not translated. They reach the viewstation and are recorded in the database.

**NOTE:** If the DX9000 receives an unrecognized event, the event is ignored. Events External 1 and External 2 are not valid input events and can be generated only by the I/O Manager in response to events in Group 1.

#### I/O CONFIGURATION APPLICATIONS

Each DX9000 recorder has two I/O configuration applications: I/O Handler and I/O Manager.

### I/O Handler Configuration

This application allows you to configure the device that the recorder will work with. The I/O Handler can work with a maximum of two devices at the same time. Each device has its own configuration.

## I/O Manager Configuration

This application is the interface between the recorder and the I/O Handler on the same system or over the network. It can work with several recorders with two devices on each recorder. Each channel has the ability to receive up to two external events at the same time from two different inputs. Each of the events is marked with a different color. The device is marked as External 1 and External 2 based on the configuration. Each channel can send an event to a single output.

### HARDWARE CONNECTIONS

The I/O configuration allows creating several different connections between the recorder and the external devices.

See the example figures below.

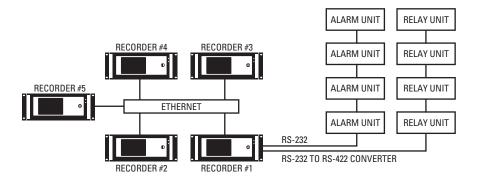


Figure 60. Hardware Connection 1

In this example, all of the recorders send and receive events from one main recorder (Recorder #1) that is the interface between the DX9000 and the external devices.

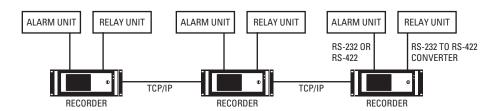


Figure 61. Hardware Connection 2

In this example, each recorder sends and receives events from its own external devices.

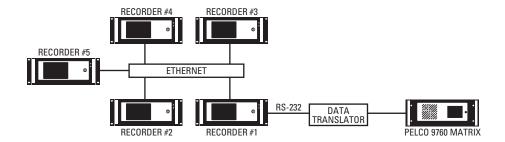


Figure 62. Hardware Connection 3

In this example, the entire system sends ASCII codes to the CM9760 matrix via the CM9760-DT.

## **Connecting an Alarm Unit**

To connect a CM9760-ALM to a DX9000 recorder using RS-232 communication:

- 1. Connect a null modem cable from the alarm unit's RS-232 port to the COM 1 or COM 2 port on the recorder.
- Set the DIP Switches on the alarm unit for RS-232 communication. Refer to the CM9760-ALM Installation/Operation manual.

#### If using RS-422 communication:

- Connect a cable from the alarm unit's RJ-45 COM IN port to the COM 1 or COM 2 port on the recorder via an RS-232 to RS-422 converter.
- 2. Set the DIP Switches on the alarm unit for RS-422 communication. Refer to the CM9760-ALM Installation/Operation manual.

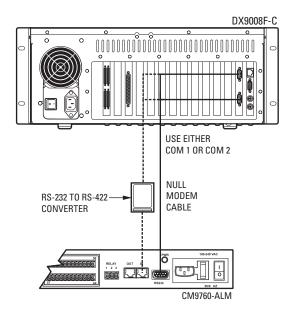


Figure 63. Connecting a CM9760-ALM

**NOTE:** You can also connect a CM9760-ALM to an IDE-compatible recorder.

# **Connecting a Relay Unit**

To connect a CM9760-REL to a DX9000 recorder:

- 1. Connect a cable from the relay unit's RJ-45 COM IN port to the COM 1 or COM 2 port on the recorder via an RS-232 to RS-422 converter.
- 2. Set the DIP Switches on the relay unit for RS-422 communication. Refer to the CM9760-REL Installation/Operation manual.

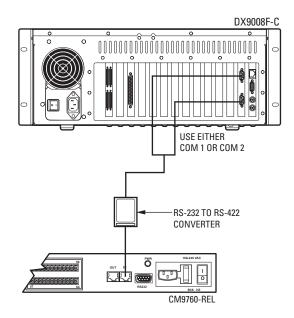


Figure 64. Connecting a CM9760-REL

**NOTE:** You can also connect a CM9760-REL to an IDE-compatible recorder.

## **Connecting a Data Translator**

To connect a CM9760-DT to a DX9000 recorder:

- 1. Connect a null modem cable from the CM9760-DT's COM A port to the COM 1 or COM 2 port on the recorder.
- 2. Connect a null modem cable from the CM9760-DT's COM B port to COM 1 or COM 2 port on the CM9760-CC1.
- 3. Set the jumpers in the data translator for baud rate and parity. Refer to the CM9760-DT Installation/Operation manual.

NOTE: You can also connect the CM9760-DT to one of the CM9760-CC1 SERCOM ports for RS-422 communication.

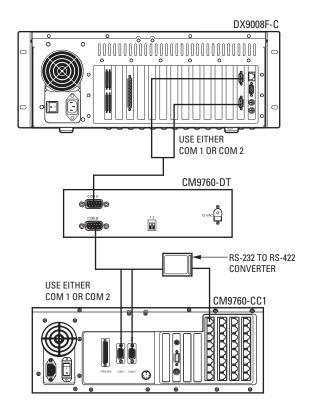


Figure 65. Connecting a CM9760-DT

**NOTE:** You can also connect a CM9760-DT to an IDE-compatible recorder.

## I/O HANDLER CONFIGURATION

### **ALARM UNIT INTEGRATION**

The following steps show how to configure an alarm unit. This programming is required only on the recorder that is physically connected to the CM9760-ALM.

. Go to Start > Programs > DX9000 Server > I/O Handler Configuration.



Figure 66. Alarm I/O Handler Configuration

2. Click Select Driver to define the external device driver that is connected to the server.

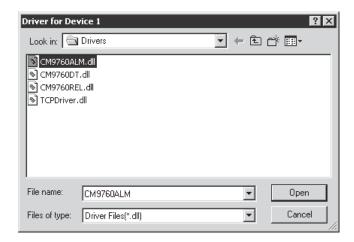


Figure 67. CM9760 Alarm Driver

- 3. Select CM9760ALM.dll.
- 4. Click Open.



Figure 68. Device 1 Alarm Driver

5. Click Configure.

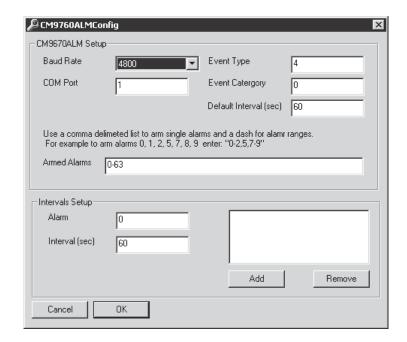


Figure 69. CM9760 Alarm Configuration

Table E. Alarm Configuration

Term	Definition
Baud Rate Set according to the external alarm device settings.	
COM Port	The COM port on the recorder that the alarm unit is connected to.
Event Type Not used. Set with default value 4.	
Event Category	Not used. Set with default value 0.
Default Interval	The time interval between two events. This sets the same interval for the entire alarm ports.
Armed Alarms	Define the port range on your alarm devices. For example, if the recorder is connected to two alarms, you should have a range of 0-127 because each alarm has 64 ports.
Intervals Setup	Alarm: Define the alarm port number that you want to change. The first alarm port on the alarm unit is 0. Interval: Define the interval time for the desired port that is specified in the alarm.  Add: Set new interval time to the specific port.  Remove: Set the default interval time for the specific alarm port.

- 6. Set the baud rate to 4800.
- 7. Enter the COM port that the alarm unit is connected to on the recorder.
- 8. Click OK.
- 9. Click Test.

### **RELAY UNIT INTEGRATION**

The following steps show how to configure a relay unit. This programming is required only on the recorder that is physically connected to the CM9760-REL.

1. Go to Start > Programs > DX9000 Server > I/O Handler Configuration.



Figure 70. Relay I/O Handler

2. Click Select Driver to define the external device driver that is connected to the server.

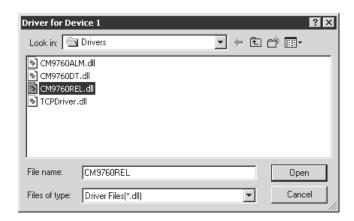


Figure 71. CM9760 Relay Driver

- 3. Select CM9760REL.dll.
- 4. Click Open.

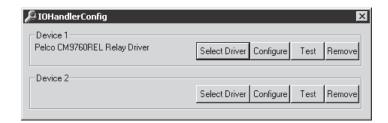


Figure 72. Device 1 Relay Driver

5. Click Configure.

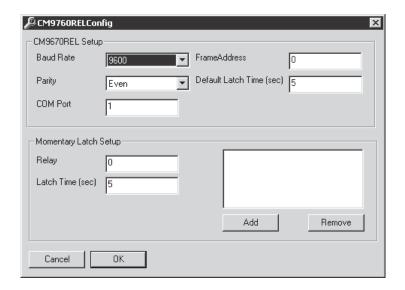


Figure 73. CM9760 Relay Configuration

Table F. Relay Configuration

Term	Definition		
Baud Rate	Set according to the external relay device settings.		
Parity	Set according to the external relay device settings.		
COM Port	The COM port on the recorder that the relay unit is connected to.		
Frame Address	Not used. Set with default value 0.		
Default Latch Time	The relay latch time that activates the relays on the relay unit. This sets the same Latch Time for the entire relay ports.		
Momentary Latch Setup	Relay: Define the relay port number that you want to change. The first relay port on the relay unit is 0.  Latch Time: The relay latch time on the relay unit, for a specific port, that activates the selected relay.  Add: Set new latch time to the specific port.  Remove: Set the default latch time for the specific relay port.		

- 6. Set the baud rate to 9600 and the parity to Even.
- 7. Enter the COM port that the relay unit is connected to on the recorder.
- 8. Click OK.
- 9. Click Test.

### **DATA TRANSLATOR INTEGRATION**

The following steps show how to configure a data translator unit. This programming is required only on the recorder that is physically connected to the CM9760-DT.

1. Go to Start > Programs > DX9000 Server > I/O Handler Configuration.



Figure 74. Data Translator I/O Handler Configuration

2. Click Select Driver to define the external device driver that is connected to the server.

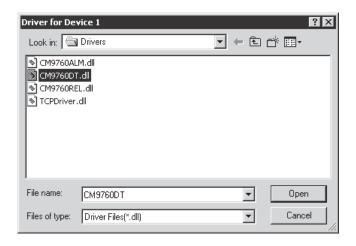


Figure 75. CM9760 Data Translator Driver

- 3. Select CM9760DT.dll.
- 4. Click Open.

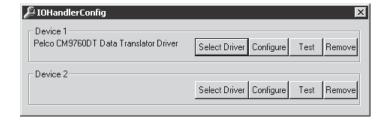


Figure 76. Device 1 Data Translator Driver

5. Click Configure.

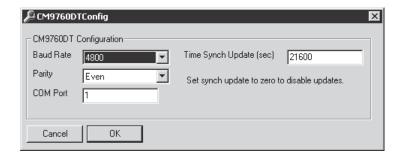


Figure 77. CM9760 Relay Configuration

Table G. Data Translator Configuration

Term	Definition
Baud Rate	Set according to the external data translator device settings.
Parity	Set according to the external data translator device settings.
COM Port	The COM port on the recorder that the data translator is connected to.
Time Synch Update	The interval that the recorder updates the CM9760 clock. The default is 21600 seconds (6 hours).

- Set the baud rate to 4800 and the parity to Even.
- 7. 8. Enter the COM port that the data translator is connected to on the recorder.
- Click OK.
- 9. Click Test.

## I/O MANAGER CONFIGURATION

## **ALARM UNIT CONFIGURATION**

The following steps show how to configure an alarm unit that is installed in the I/O Handler.

1. Go to Start > Programs > DX9000 Server > I/O Manager Configuration.

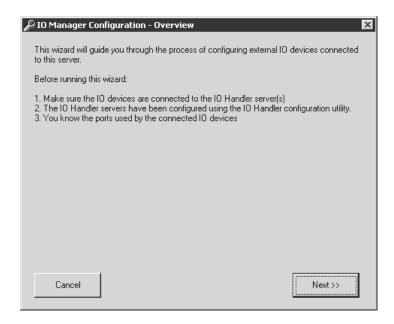


Figure 78. I/O Manager Configuration – Overview

2. Click Next.

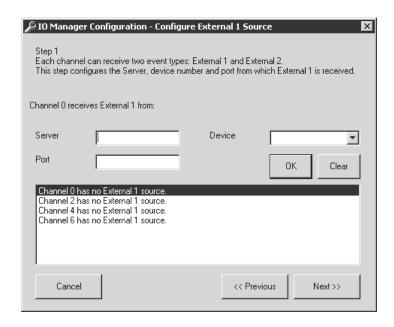


Figure 79. Configure External 1 Source

Table H. External 1 Source

Term	Definition	
Server	The server name that the alarm unit is connected to.	
Port	The port number on the alarm unit that relates to a specific channel. If several channels are selected, this number specifies the related port of the first channel. For example, if 8 channels are selected, port 0 relates to channel 0 and so on.	
Device	The logical device number that the alarm unit is connected to and configured on the I/O Handler.	
OK	Confirm the configuration.	
Clear	Delete all configurations from the selected channel.	

- 3. Select the channel(s) that will receive events from the alarm unit.
- 4. Enter the server name that the alarm unit is connected to.
- 5. Select the device number as configured in the I/O Handler.
- 6. Enter the alarm port number that the selected channel will receive events from.

**NOTE:** The first port on the alarm unit is 0. If you select more than one channel, this port number will be related to the first channel. The second channel will receive events from alarm port 1, the third channel will receive events from alarm port 2, and so on.

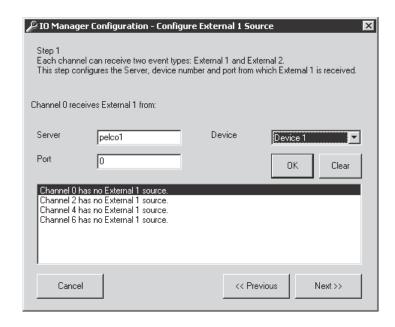


Figure 80. Sample Configuration

7. Click OK.

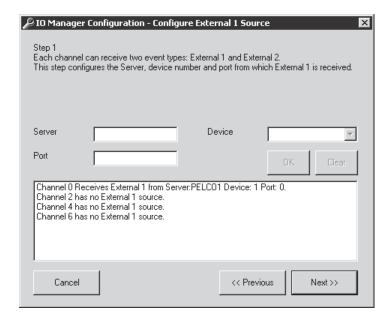


Figure 81. External 1

#### 8. Click Next.

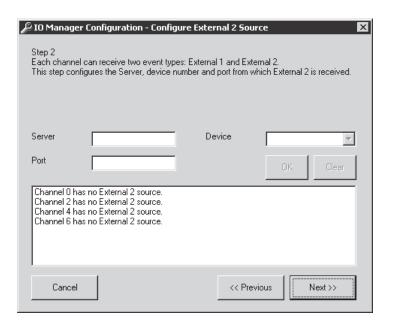


Figure 82. Configure External 2 Source

- 9. Follow the previous steps if you want to define a second event.
- 10. Click Next.

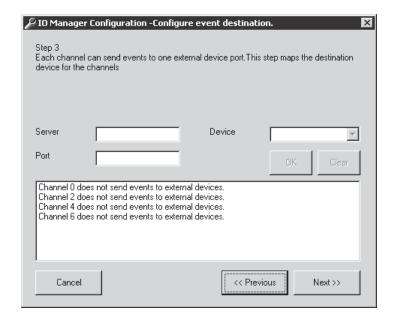


Figure 83. Configure Event Destination

#### 11. Click Next.

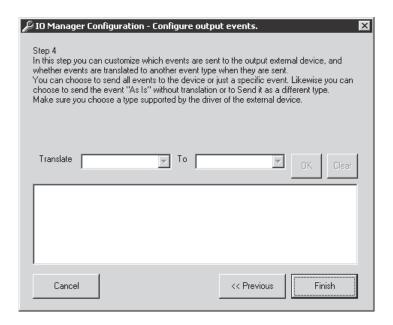


Figure 84. Configure Output Events

#### 12. Click Finish.

### **RELAY UNIT CONFIGURATION**

The Step 3 and Step 4 screens in the I/O Manager Configuration are used to configure a relay unit. Step 3 configures the recorder channels with the selected relay ports. Step 4 translates the event type from one type to another, if necessary.

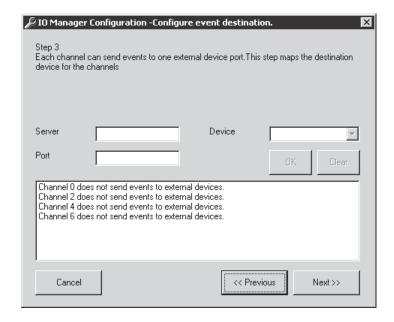


Figure 85. Relay Unit Step 3 Screen

Table I. Relay Unit Event Destination

Term	Definition	
Server	The server name that the relay unit is connected to.	
Port	The port number on the relay unit that relates to a specific channel. If several channels are selected, this number specifies the related port of the first channel. For example, if 8 channels are selected, port 0 relates to channel 0 and so on.	
Device	The logical device number that the relay unit is connected to and configured on the I/O Handler.	
OK	Confirm the configuration.	
Clear	Delete all configurations from the selected channel.	

- 1. Select the channel(s) you want to configure with the relay unit.
- 2. Enter the server name that the relay unit is connected to.
- 3. Select the device number as configured in the I/O Handler.
- 4. Enter the relay port number that the selected channel will send events to.

**NOTE:** The first port on the relay unit is 0. If you select more than one channel, this port number will be related to the first channel. The second channel will receive events from relay port 1, the third channel will receive events from relay port 2, and so on.

Click OK and then Next.

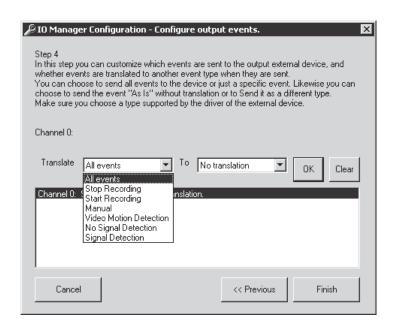


Figure 86. Relay Unit Step 4 Screen

6. Select the event type to translate.

NOTE: Do not select "Stop Recording" and "Start Recording." They are reserved for future use.

- 7. Select "No translation." You must always select this.
- 8. Click OK and then Finish.

### **DATA TRANSLATOR CONFIGURATION**

The Step 3 and Step 4 screens in the I/O Manager Configuration are used to configure the data translator. Step 3 configures the recorder channels with the selected data translator. Step 4 translates the event type from one type to another, if necessary.

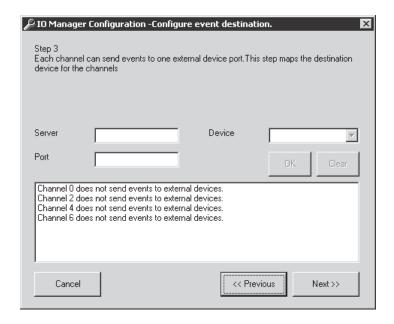


Figure 87. Data Translator Step 3 Screen

Table J. Data Translator Event Destination

Term	Definition
Server	The server name that the data translator is connected to.
Port	The port number on the data translator that relates to a specific channel. If several channels are selected, this number specifies the related port of the first channel. For example, if 8 channels are selected, port 1 relates to channel 0 and so on.
Device	The logical device number that the data translator is connected to and configured on the I/O Handler.
OK	Confirm the configuration.
Clear	Delete all configurations from the selected channel.

- 1. Select the channel(s) you want to configure with the data translator.
- 2. Enter the server name that the data translator is connected to.
- 3. Select the device number as configured in the I/O Handler.
- 4. In the port field, enter the alarm number you want to activate in the matrix.

**NOTE:** In the port field, you can enter and configure only alarm numbers (physical and logical numbers in the CM9760 System Manager). If you select several channels, the port number you enter will be the starting port. That means the first port on the data translator is 1.

Click OK and then Next.

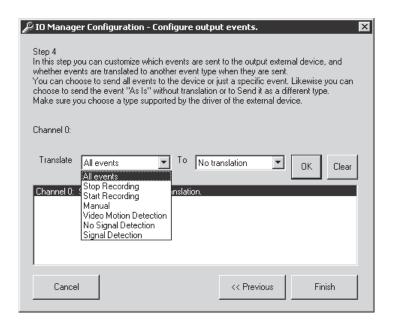


Figure 88. Data Translator Step 4 Screen

6. Select the event type to translate.

**NOTE:** Do not select "Stop Recording" and "Start Recording." They are reserved for future use.

- 7. Select "No translation." You must always select this.
- 8. Click OK and then Finish.

### **DVR MANAGEMENT**

The Server Alert Configuration Utility can be used to send events to the CM9760-DT data translator or the CM9760-REL relay unit.

The server state sends a string to the data translator. The string is different for each recorder so the matrix recognizes which recorder has the problem.

The server state activates the relay unit. The server state is configured to activate a specific relay port in case of a problem.

### **DATA TRANSLATOR CONNECTIONS**

The CM9760-DT should be used with Pelco matrix switchers, such as the CM9760 matrix.

- 1. Connect a null modem cable from the CM9760-DT's COM A port to the COM 1 or COM 2 port on the viewstation.
- 2. Connect a null modem cable from the CM9760-DT's COM B port to the COM 1 or COM 2 port on the CM9760-CC1.
- 3. Set the jumpers in the data translator for baud rate and parity. Refer to the CM9760-DT Installation/Operation manual.

NOTE: You can also connect the CM9760-DT to one of the CM9760-CC1 SERCOM ports for RS-422 communication.

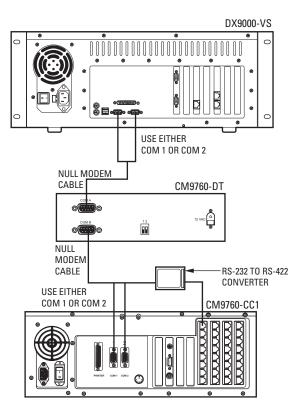


Figure 89. Connecting a CM9760-DT for DVR Management

### **CONFIGURING THE DATA TRANSLATOR**

1. Go to Start > Programs > DX9000 Viewstation > Server Alert Configuration Utility.



Figure 90. Data Translator Configuration

2. Enter the offset number in the Server Alert Settings box.

NOTE: The offset number must match the logical and physical numbers of the first alarm in the CM9760 System Manager.

3. Click Select.

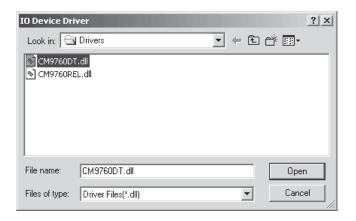


Figure 91. Data Translator Driver

- 4. Select CM9760DT.dll.
- 5. Click Open.

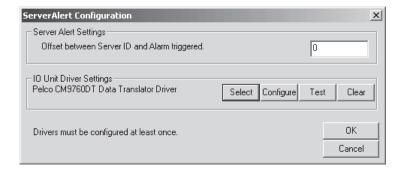


Figure 92. Data Translator Driver Settings

### 6. Click Configure.

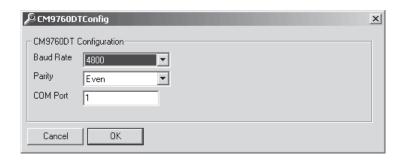


Figure 93. CM9760-DT Configuration

Table K. CM9760-DT Settings

Term	Definition
Baud Rate	Set the baud rate according to the data translator settings.
Parity	Set the parity according to the data translator settings.
COM Port	This is the COM port on the viewstation that the data translator is connected to.

- 7. Set the baud rate to 4800 and the parity to Even.
- 8. Enter the COM port that the data translator is connected to on the viewstation.
- 9. Click OK.
- 10. Click Test.

**NOTE:** Once you complete programming, refer to the CM9760-MGR manual for instructions on macro programming for the matrix switcher. Individual macro commands must be customized within the CM9760-MGR software to switch the appropriate group of cameras to the monitors connected to the standby DX9000.

### **RELAY UNIT CONNECTIONS**

You can connect 1 to 4 relay units to each viewstation. The CM9760-REL should be used with third party matrix switcher for hard-wired alarm integration.

- 1. Connect a cable from the relay unit's RJ-45 COM IN port to the COM 1 or COM 2 port on the viewstation via an RS-232 to RS-422 converter.
- Set the DIP switches on the relay unit for RS-422 communication. Refer to the CM9760-REL Installation/Operation manual.

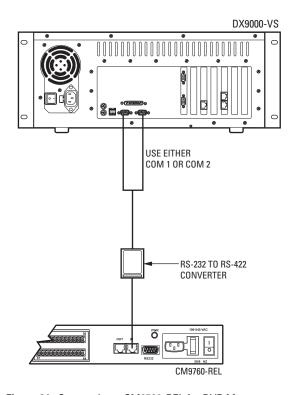


Figure 94. Connecting a CM9760-REL for DVR Management

### **CONFIGURING THE RELAY UNIT**

1. Go to Start > Programs > DX9000 Viewstation > Server Alert Configuration Utility.

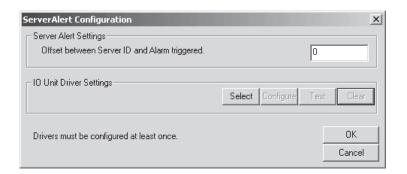


Figure 95. Relay Unit Configuration

- 2. Enter the logical relay number in the Server Alert Settings box.
- 3. Click Select.

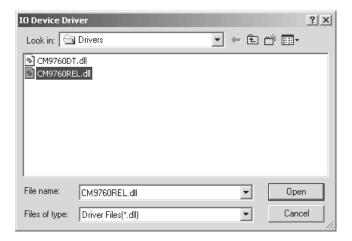


Figure 96. Relay Unit Driver

- 4. Select CM9760REL.dll.
- 5. Click Open.

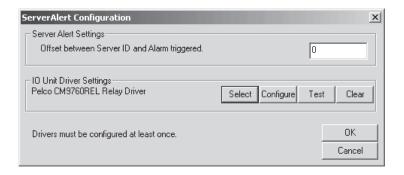


Figure 97. Relay Unit Driver Settings

6. Click Configure.

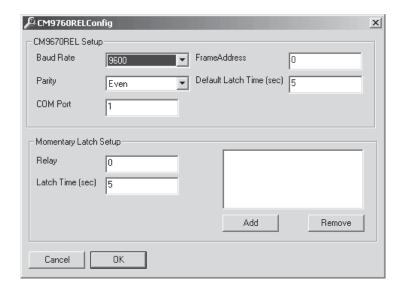


Figure 98. CM9760-REL Configuration

Table L. CM9760-REL Settings

Term	Definition
Baud Rate	Set the baud rate according to the External Relay device settings.
Parity	Set the parity according to the External Relay device settings.
COM Port	This is the COM port on the viewstation that the relay unit is connected to.
Frame Address	This should be set with the default values of 0.
Default Latch Time (sec)	The minimum time that is detected by the relay unit. This sets the latch time for all the relay ports.
Relay	Define the relay port number that you want to change. The first port on the relay unit is 0.
Latch Time (sec)	The minimum time that is detected by the relay unit for the specific port.
Add	Set the new latch time for the specific port.
Remove	Set the default latch time for the specific relay port.

- 7. Set the baud rate to 9600 and the parity to Even.
- 8. Enter the COM port that the relay unit is connected to on the viewstation.
- 9. Click OK.
- 10. Click Test.

### **FOREIGN LANGUAGE**

You can select only the following locations for use with the DX9000 system:

- English (United States)
- French (France)
- German (Germany)
- Portuguese (Brazil)
- Spanish (Spain)

In the example below, the location is changed from English (United States) to Spanish (Spain).

1. Double-click My Computer.

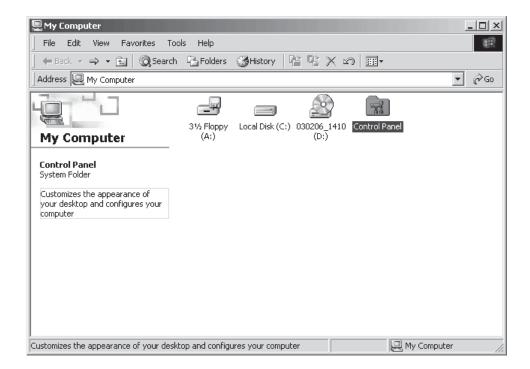


Figure 99. My Computer

2. Double-click Control Panel.

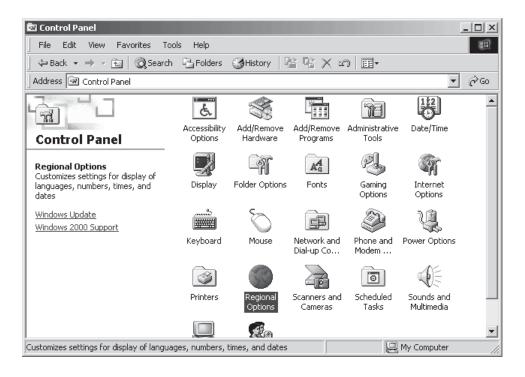


Figure 100. Control Panel

3. Double-click Regional Options.

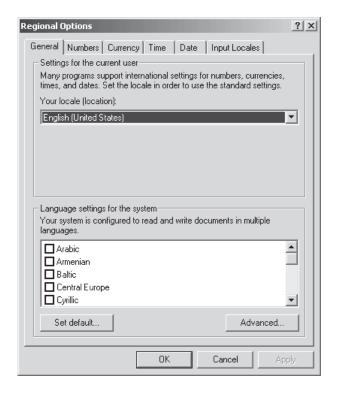


Figure 101. Regional Options

4. Change the location to Spanish (Spain).

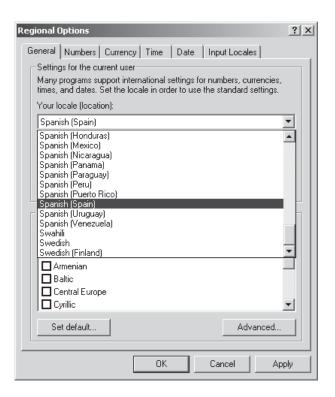


Figure 102. Change System Location

- 5. Click Apply.
- 6. Click Set Default.

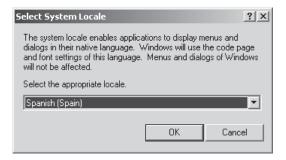


Figure 103. Select System Location

- 7. Select the same location.
- 8. Click OK.
- 9. Click Apply.



Figure 104. General Dialog Box

#### 10. Click Yes.

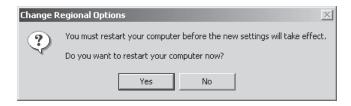


Figure 105. Restart Computer Dialog Box

#### 11. Click Yes.

The new settings take affect after the computer reboots. The DX9000 will support Spanish settings for numbers, currency, times, dates, menu strings, and text translations.

Follow these same steps to change the location back to English (United States) or to select another location.

**NOTE:** English (United States) is the default location.

# **TROUBLESHOOTING**

If you encounter a minor problem with your computer, monitor, or software, refer to the following list of general suggestions before taking further action:

- If you cannot log in to the system, check your user name and password.
- Make sure the computer and monitor are plugged into a working electrical outlet.
- Make sure the computer's green power light is on.
- Make sure the monitor's green light is on.
- If the monitor is dim, adjust the brightness and contrast controls.
- Check all cable connections for loose connections or incorrect connections.
- Remove all diskettes when you turn your system on.
- Contact your local support center for further assistance.

## **SPECIFICATIONS**

#### **RECORDER**

Electrical/Video

Input Voltage: 100-240 VAC, 50/60 Hz, autoranging

Power Consumption: 195 W maximum Signal System: NTSC/PAL

Operating System: Windows 2000 and SP2 Service Pack

Recording Resolution

NTSC: 352 x 240 pixels PAL: 352 x 288 pixels

Compression: MPEG

Compressed Image Size: 352 x 240: average 1.4 KB for indoor, fixed camera

Video Inputs: 8/16/24 at 30 ips 8/16/24/32/40 at 15 ips

Video Outputs: 1 (SVGA)

Remote Control: Full remote control via TCP/IP network

#### Mechanical

Connectors

BNC: Video inputs

6-pin mini-DIN: PS/2 mouse and keyboard
DB9: COM 1 and COM 2
DB15: Monitor port (SVGA)
RJ-45 Ethernet port (10/100 BaseT)

#### General

Operating Temperature: 41° to 85°F (5° to 29°C)
Relative Humidity: Maximum 80% noncondensing

**Dimensions** 

Desktop: 7.3 (H) x 17.0 (W) x 19.6 (D) inches (18.5 x 43.2 x 49.8 cm)
Rack-Mount: 7.0 (H) x 19.0 (W) x 19.6 (D) inches (17.8 x 48.3 x 49.8 cm)

Unit Weight: 40 lb (18.1 kg) maximum (fully equipped)

#### **VIEWSTATION**

**Electrical** 

Input Voltage: 100-240 VAC, 50/60 Hz, autoranging

Power Consumption: 50 W maximum

Operating System: Windows 2000 and SP2 Service Pack

#### Mechanical

Connectors

6-pin mini-DIN: PS/2 mouse and keyboard DB9: COM 1 and COM 2

DB15: 1, composite video (analog adapter provided)

1, SVGA, 1024 x 768

DB25: Printer port

RJ-11: Internal modem (for use with pcAnywhere software only)

RJ-45: Ethernet port (10/100BaseT)

USB: Not used

#### General

Operating Temperature: 41° to 85°F (5° to 29°C)
Relative Humidity: Maximum 80% noncondensing

Dimensions

Desktop: 7.3 (H) x 17.0 (W) x 19.6 (D) inches (18.5 x 43.2 x 49.8 cm)
Rack-Mount: 7.0 (H) x 19.0 (W) x 19.6 (D) inches (17.8 x 48.3 x 49.8 cm)

Unit Weight: 33 lb (15.0 kg)

### **REGULATORY NOTICES**

This equipment has been tested and found to comply with the limits of a Class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### WARRANTY AND RETURN INFORMATION

Pelco will repair or replace, without charge, any merchandise proved defective in material or workmanship for a period of one year after the date of shipment. Exceptions to this warranty are as noted below:

- Five years on Pelco manufactured cameras (CC3500/CC3600/CC3700 and MC3500/MC3600 Series); two years on all other cameras.
- Three years on Genex® Series (multiplexers, server, and keyboard) and 090 Series Camclosure® Camera System.
- Two years on 100/150, 200 and 300 Series Camclosure® Camera Systems.
- Two years on cameras and all standard motorized or fixed focal length lenses.
- Two years on Legacy®, CM6700/CM6800/CM6800E/CM8500/CM9500/CM9740/CM9760
- Matrix, DF5 and DF8 Series Fixed Dome products.
  Two years on Spectra®, Esprit®, and PS20 Scanners, including when used in continuous
- Two years on Esprit and WW5700 series window wiper (excluding wiper blades).
- Eighteen months on DX Series digital video recorders.
- One year (except video heads) on video cassette recorders (VCRs). Video heads will be covered for a period of six months.
- Six months on all pan and tilts, scanners or preset lenses used in continuous motion applications (that is, preset scan, tour and auto scan modes).

Pelco will warrant all replacement parts and repairs for 90 days from the date of Pelco shipment. All goods requiring warranty repair shall be sent freight prepaid to Pelco, Clovis, California. Repairs made necessary by reason of misuse, alteration, normal wear, or accident are not covered under this warranty.

Pelco assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the Products. Pelco's liability for any claim, whether based on breach of contract, negligence, infringement of any rights of any party or product liability, relating to the Products shall not exceed the price paid by the Dealer to Pelco for such Products. In no event will Pelco be liable for any special, incidental or consequential damages (including loss of use, loss of profit and claims of third parties) however caused, whether by the negligence of

The above warranty provides the Dealer with specific legal rights. The Dealer may also have additional rights, which are subject to variation from state to state.

If a warranty repair is required, the Dealer must contact Pelco at (800) 289-9100 or (559) 292-1981 to obtain a Repair Authorization number (RA), and provide the following information:

- 1. Model and serial number
- Date of shipment, P.O. number, Sales Order number, or Pelco invoice number
- 3. Details of the defect or problem

If there is a dispute regarding the warranty of a product which does not fall under the warranty conditions stated above, please include a written explanation with the product when returned.

Method of return shipment shall be the same or equal to the method by which the item was received by

#### RETURNS

In order to expedite parts returned to the factory for repair or credit, please call the factory at (800) 289-9100 or (559) 292-1981 to obtain an authorization number (CA number if returned for credit, and RA number if returned for repair).

All merchandise returned for credit may be subject to a 20% restocking and refurbishing charge.

Goods returned for repair or credit should be clearly identified with the assigned CA or RA number and freight should be prepaid. Ship to the appropriate address below.

If you are located within the continental U.S., Alaska, Hawaii or Puerto Rico:

Service Department Pelco 3500 Pelco Way Clovis, CA 93612-5699

If you are located outside the continental U.S., Alaska, Hawaii or Puerto Rico:

Intermediate Consignee Ultimate Consignee American Overseas Air Freight Pelco 3500 Pelco Way 320 Beach Road Burlingame, CA 94010 Clovis, CA 93612-5699 USA USA

#### **REVISION HISTORY**

Manual #	Date	Comments
C662M	6/02	Original version.
C662M-A	9/02	Updated parts list on page 5. Revised Figure 2.
C662M-B	2/03	Revised Network Configuration and Time Synchronization sections.
C662M-C	4/03	Incorporated DX9000 Digital Video Recorder Installation/Operation manual (C685M-D). Revised manual for version C1.1 software.
C662M-D	5/03	Added Installation Guidelines section. Revised to include IDE storage and recorder models.
C662M-E	5/03	Removed storage units from Models section. Added parts list. Revised Figures 1 through 4. Added note to Mylex Alert Manager section. Added notes to Hardware
		Connections section. Removed SCSI and IDE storage units from Specifications.

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World Headquarters 3500 Pelco Way Clovis, California 93612 USA

> USA & Canada Tel: 800/289-9100 Fax: 800/289-9150

International Tel: 1-559/292-1981 Fax: 1-559/348-1120

www.pelco.com

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