

Accessories

User Replaceable Parts

Part name	Reference number	Part number
Printer cover	101	1050507
Paper support	102	1040615
Printer cover window	110	1049929
Logo plate B	115	1053917
PC card cover	140	1050514
CompactFlash™ adapter	336	2034142

Ink Cartridges

Cartridge	Part number
Black (Standard Capacity)	U.S.: T007201; Canada: T007311
Color	U.S.: T008201; Canada: T008311

Media

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Media name	Size	Part number
EPSON 360 dpi lnk Jet Paper	Letter A4	S041060 S041059
EPSON High Quality Ink Jet Paper	Letter A4	S041111 S041117
EPSON Photo Quality Ink Jet Paper	Letter Legal A4	S041062 S041067 S041061
EPSON Photo Quality Glossy Film	Letter A6 A4	S041072 S041107 S041071
EPSON Photo Paper	Letter 4 × 6 inches Panoramic A4	S041141 S041134 S041145 S041140
EPSON Ink Jet Transparencies	Letter	S041064
EPSON Photo Quality Ink Jet Cards	A6	S041054
EPSON Photo Stickers Kit (CD-ROM and paper) EPSON Photo Stickers (refill, paper only)	A6, 16 frames per sheet A6, 16 frames per sheet	S041144-KIT S041144
EPSON Iron-On Cool Peel Transfer Paper	Letter	S041153/S041155
EPSON Photo Quality Self Adhesive Sheets	A4	S041106
Matte Paper - Heavyweight	Letter	S041257
EPSON Premium Glossy Photo Paper	Letter Roll (3.9 inches × 26.2 feet)	S041286 S041302

Printer Specifications

Printing

Printing method 6-color (CMYKcm) drop on-demand

Micro Piezo™ ink jet printing

Nozzle configuration

Black 48 nozzles Color 240 nozzles

(48 each: cyan, magenta, yellow, light cyan,

light magenta)

Resolution Maximum 1440×720 dpi Print direction Bidirectional with logic seeking Control code ESC/P Raster, EPSON Remote

Input buffer 256KB Standard interface USB

Paper capacity Input paper tray: 100 sheets/10 envelopes

Output paper tray: 30 sheets

Paper

Paper type	Size	Paper types	Thickness	Weight
Single sheets	Letter (8.5 × 11 inches) Legal (8.5 × 14 inches) Half letter (statement, 5.5 × 8.5 inches) Executive (7.5 × 10 inches) A4 (210 × 297 mm) A5 (148 × 210 mm)	Plain bond paper and special ink jet papers distributed by EPSON	0.003 to 0.004 inch (0.08 to 0.11 mm) for plain bond paper	17 to 24 lb (64 to 90 g/m²) for plain bond paper
Transparencies, Photo Quality Glossy Film and Paper	Letter (8.5 \times 11 inches) A4 (210 \times 297 mm) A6 (105 \times 148 mm), glossy film only	Transparencies, glossy paper, and glossy film distributed by EPSON	_	
Matte Paper - Heavyweight	Letter (8.5 × 11 inches)	Matte paper distributed by EPSON	_	_
Premium Glossy Photo Paper	Letter (8.5 × 11 inches) Roll (3.9 inches × 26.2 feet)	Premium Glossy Photo Paper distributed by EPSON	_	_
Self-adhesive sheets	A4 (210 × 297 mm)	Self-adhesive sheets distributed by EPSON	_	_
Envelopes	No. 10, 4.1 × 9.5 inches (104 × 241 mm) DL, 4.3 × 8.7 inches (110 × 220 mm) C6, 4.4 × 6.4 inches (114 × 162 mm) 132 × 220 mm (5.2 × 8.7 inches)	Plain, bond, or air mail paper	0.006 to 0.02 inch (0.16 to 0.52 mm)	12 to 20 lb (45 to 75 g/m ²)
Index (ink jet) cards	A6 (105 × 148 mm) 8 × 10 inches (203 × 254 mm)	Ink jet cards distributed by EPSON	_	_
Photo Paper	Letter (8.5 × 11 inches) A4 (210 × 297 mm) 4 × 6 inches (102 × 152 mm) Panoramic (210 × 594 mm)	Photo paper distributed by EPSON	_	_
Photo Stickers	A6 (105 × 148 mm), 16 frames/sheet	Photo stickers distributed by EPSON	_	_
Iron-On Cool Peel Transfer Paper	Letter (8.5 × 11 inches)	Transfer paper distributed by EPSON	_	_

Note:

Always load paper into the sheet feeder short edge first, except for envelopes. Load envelopes flap edge first with the flap side down.

Since the quality of any particular brand or type of paper may be changed by the manufacturer at any time, EPSON cannot attest to the quality of any non-EPSON brand or type of paper. Always test samples of paper stock before purchasing large quantities or printing large jobs.

Poor quality paper may reduce print quality and cause paper jams and other problems. If you encounter problems, switch to a higher grade of paper.

Do not load curled or folded paper.

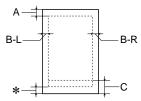
Use papers under these conditions:

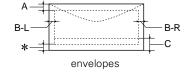
Temperature: 59 to 77 °F (15 to 25 °C) Humidity: 40 to 60% RH

Store printouts on EPSON Photo Quality Glossy Film and Self-Adhesive Sheets under these conditions:

Temperature: 59 to 86 °F (15 to 30 °C) Humidity: 20 to 60% RH

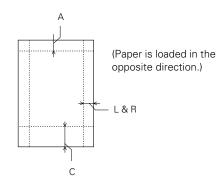
Printable area





single sheets/index cards

- A: The minimum top margin is 0.12 inch (3.0 mm). When loading multiple sheets of EPSON Photo Quality Glossy Film, the minimum top margin is 1.2 inches (30 mm).
- B-L: The minimum left margin is 0.12 inch (3.0 mm).
- B-R: The minimum right margin is 0.12 inch (3.0 mm).
- C: The minimum bottom margin is 0.55 inch (14.0 mm).
- * You can extend the minimum bottom margin to 0.12 inch (3.0 mm) by selecting Maximum as the Printable Area setting. However, print quality may decline in the expanded area. Before printing large jobs, print a single sheet to confirm print quality.



EPSON 4 × 6-inch Photo Paper* (dotted lines indicate perforations)

A: The maximum top margin is 0.24 inch (6.1 mm).

L & R: The maximum left and right margin is 0.24 inch (6.1 mm). The minimum left and right margin is 0.12 inch (3.0 mm).

C: The maximum bottom margin is 0.67 inch (17.0 mm).

* EPSON 4×6 -inch Photo Paper is 4.5×6.9 inches (114 \times 175 mm), including the perforated margins. The printable area is 4×6 inches (102 \times 152 mm).

Ink Cartridges

Specification	Black ink cartridge (T007, standard capacity; T010, light capacity)*	Color ink cartridge (T008)*
Color(s)	Black	Cyan, Magenta, Yellow, Light Cyan, Light Magenta
Print capacity**	T007:* 540 pages (3.5% ECMA at 360 dpi, 370 pages 5% in calculation) T010: 270 pages (3.5% ECMA at 360 dpi, 185 pages 5% in calculation)	220 pages (5% each color CMYcm [total 25%] in calculation)
Cartridge life	2 years from production date (if unopened) (within 6 months after opening package, at 77 °F [25 °C])	
Storage temperature	-4 to 104 °F (-20 to 40 °C) 1 month at 104 °F (40 °C)	
Transit temperature	-22 to 140 °F (-30 to 60 °C) 1 month at 104 °F (40 °C) 120 hours at 140 °F (60 °C)	
Freezing temperature***	3.2 °F (–16 °C)	−0.4 °F (−18 °C)
Dimensions	$0.8 \times 2.4 \times 1.5$ inches $(W \times D \times H)$ $20.1 \times 60 \times 38.5$ mm $(W \times D \times H)$	$1.9 \times 2.4 \times 1.5$ inches $(W \times D \times H)$ $49.2 \times 60 \times 38.5$ mm $(W \times D \times H)$

- * See page 2 for the full part numbers.
- ** The figure given is based on continuous printing after ink replacement. Actual print capacity may vary, depending on how often you turn on the printer and clean the print head.
- ***Ink thaws and is usable after approximately 3 hours at 77 $^{\circ}$ F (25 $^{\circ}$ C).



To ensure good results, use genuine EPSON cartridges and do not refill them. Other products may cause damage to your printer not covered by EPSON's warranties.

Don't use an ink cartridge if the date on the package has expired.

PCMCIA Card Slot

Supports memory cards that conform to PCMCIA Flash ATA standards, such as Smart Media,™ Sony® Memory Stick,™ and CompactFlash-compatible cards like EPSON Digital Photo Card.

The card adapter that comes with the printer meets PCMCIA ATA standards, and supports CompactFlash-compatible cards. If you have a Smart Media or Sony Memory Stick card, you may need to purchase an adapter compatible with your card.

Voltage supported 5 V, 3.3 V/5 V, 3.3 V

Mechanical

Paper feed method	Friction
Paper path	Sheet feeder, rear entry
Sheet feeder capacity	100 sheets of 17 lb (64 g/m ²) paper
Dimensions	
Storage	Width: 19.0 inches (483 mm) Depth: 11.4 inches (290 mm) Height: 7.3 inches (185 mm)
Printing	Width: 19.0 inches (483 mm) Depth: 24.1 inches (613 mm) Height: 11.9 inches (302 mm)
Weight	14.1 lb (6.4 kg) without the ink cartridges

Electrical

Specification	120 V Model	220-240 V Model
Input voltage range*	99 to 132 V	198 to 264 V
Rated frequency range	50 to 60 Hz	
Input frequency range	49.5 to 60.5 Hz	
Rated current	0.4 A	0.2 A
Power consumption	Approx. 18 W (ISO/IEC 10561 Letter Pattern) Approx. 4.5 W in standby mode	

Check the label on the back of the printer for your printer's voltage.

Environmental

Temperature

Operation 50 to 95 °F (10 to 35 °C) Storage* -4 to 140 °F (-20 to 60 °C)

1 month at 140 °F (60 °C)

Transit* -4 to 140 °F (-20 to 60 °C)

120 hours at 140 °F (60 °C)

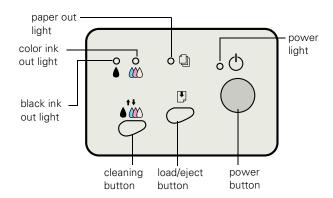
Humidity (without condensation)

Operation 20 to 80% relative humidity Storage* 5 to 80% relative humidity

Safety Approvals

Safety standards UL 1950, CSA C22.2 No. 950 EMC FCC part 15 subpart B class B

Control Panel



Follow these guidelines when you check the control panel lights.

0 is on	The O power light is on when the printer is ready to print. It flashes when the printer is receiving a print job, charging ink, or cleaning the print head.
☐ flashes and ♠ and ♠ are on	When the paper out light flashes and both ink out lights come on, you have a paper jam. Press the load/eject button to try to clear the jam. If that doesn't work, turn off the printer and gently pull out all the paper. Make sure none of the sheets are curled, creased, old, stuck together, or too thin. Then reload the paper against the right edge guide and slide the left edge guide against it. Turn on the printer and press the load/eject button to resume printing.

ⓐ is on ♠ or ♠♡ flash	When the paper out light comes on, your paper is out or incorrectly loaded. Make sure none of the sheets are curled, creased, old, stuck together, or too thin. Then reload the paper against the right edge guide and slide the left edge guide against it. Press the load/eject button to resume printing. When an ink out light flashes, your ink supply is
	low. Make sure you have a replacement cartridge.
♦ or ♠ttt are on	When an ink out light comes on, you need to replace the ink cartridge. Make sure you have a replacement cartridge. See page 9 for instructions. If an ink out light comes on after you've replaced a cartridge, you installed a cartridge your printer can't use. Remove it and replace it with the correct type (see page 4 for ink cartridge specifications).
U and ☐ flash and ♠ are on	When the O power and paper out lights flash and one or both of the ink out lights come on, jammed paper may be blocking movement of the print head. Turn off the printer, open the cover, and check inside for any jammed paper. Then turn the printer back on. If the lights still flash and/or come on, contact your dealer or EPSON.
()	When all the lights flash, your printer may have an internal error. Make sure you removed all the packing material as described on the unpacking sheet in your printer box. Then turn off the printer, wait a few seconds, and turn it on again. If the lights still flash, contact your dealer or EPSON.
U □ ♠ ₩ are off	When all the lights are off, the printer is not receiving power. Try these solutions: ☐ Make sure the printer is turned on. ☐ Turn off the printer, plug in the power cord securely, and turn on the printer again. ☐ Make sure the outlet is operable and is not controlled by a switch or timer. If in doubt, try using another outlet.

Installing an Ink Cartridge for the First Time



Follow these ink cartridge precautions and the others on pages 7 through 8 of the *Printer Basics* book:

- Install both ink cartridges, and leave them installed for all types of printing, or the printer won't work.
- ☐ Remove the yellow tape seal from the top of the ink cartridges or you'll permanently damage them. Don't remove the clear seals on the bottom or ink will leak out
- Don't touch the green chip on the back of the cartridge. This may inhibit normal operation and printing.
- □ Never turn off the printer when the O power light is flashing, unless the printer hasn't moved or made any noise for more than five minutes.

^{*}Stored in shipping container

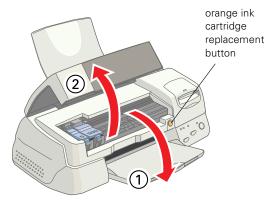


Keep ink cartridges out of the reach of children and do not drink the ink.

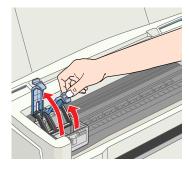
If ink gets on your skin, wash the area thoroughly with soap and water. If ink gets in your eyes, flush them immediately with water.

Before you begin, make sure the printer is plugged into an electrical outlet and turned on.

1. Lower the output tray and open the cover.



2. Lift up the two ink cartridge clamps.



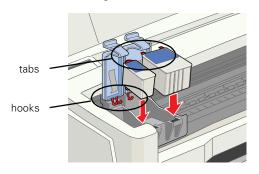
3. Unwrap the ink cartridges, then remove only the yellow part of the tape seal on top. **Don't pull off the blue part.**







Tilt each cartridge forward slightly as you lower it into its holder. Hang the tabs at the back of the cartridge on the hooks on the holder clamps.





Don't place the cartridges *under* the holder clamp; you may damage the clamp when you close it.



- 5. Close the ink cartridge clamps. (The color clamp is a bit harder to close.)
- 6. Press the orange ink cartridge replacement button (shown in step 1) and close the printer cover.

Ink charging takes about two minutes, with the $\mbox{$\mathfrak{O}$}$ power light flashing and the printer making noise until it's finished. Don't turn off the printer or interrupt charging or it will start over, using more ink than necessary. It's finished when the $\mbox{$\mathfrak{O}$}$ power light stops flashing.

Testing the Printer

You can run a printer check to determine whether a problem comes from the printer itself or some other source. Follow these steps to run the printer check:

- 1. Make sure both the printer and computer are turned off.
- 2. Disconnect the USB cable from the printer.
- 3. Make sure letter-size or larger paper is loaded in the printer.

4. Hold down the bload/eject button, then press and release the O power button. Continue holding down the □ load/eject button until the
○ power light starts to flash, then release it.

The printer prints one page showing its ROM version number, ink counter, and a nozzle check pattern. Only the nozzle check pattern is shown below. (If the pattern has gaps in its dots, you need to clean the print head; see page 11.)



5. To end the check, turn off the printer after it prints the check page. Then reconnect the interface cable and turn on your printer and computer.

If the check page prints, the problem probably lies in your software settings, the interface cable, or your computer.

If the check page doesn't print, you may have a problem with your printer.

Try the suggestions in "Problems and Solutions" in the *Printer* Basics book.

Printing on Special Media

Whether you print on plain paper or special media, you need to select the Media Type setting according to the guidelines in the table below.

For this paper name	Select this Media Type setting
Plain paper and envelopes	Plain paper
EPSON 360 dpi Ink Jet Paper EPSON Iron-On Cool Peel Transfer Paper	360 dpi Ink Jet Paper
EPSON High Quality Ink Jet Paper EPSON Photo Quality Ink Jet Paper EPSON Photo Quality Ink Jet Cards EPSON Photo Quality Self-Adhesive Sheets	Photo Quality Ink Jet Paper
EPSON Photo Paper	Photo Paper
EPSON Premium Glossy Photo Paper	Premium Glossy Photo Paper
EPSON Photo Quality Glossy Film EPSON Photo Stickers	Photo Quality Glossy Film
EPSON Ink Jet Transparencies	Ink Jet Transparencies
Matte Paper - Heavyweight	Matte Paper - Heavyweight

Additional Media Loading Guidelines

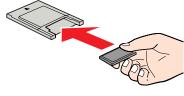


Caution Don't use the cleaning sheets that may be included with your special media; they may damage the printer.

- ☐ Be sure to load the printable (whiter) side of the media face up in the sheet feeder.
- ☐ You can load paper up to the arrow mark on the left edge
- ☐ In addition to the Media Type option, remember to select the correct Paper Size for your media in the printer
- ☐ If the special media has protective sheets between each sheet of media, be sure to remove the protective sheets before printing.
- ☐ Some special media have a cut corner that you need to position correctly; follow any instructions in the package. Always handle sheets by the edges, and don't touch the printable surface.
- ☐ If you're printing on roll paper, never select Auto Sheet Feeder as the Paper Source setting; unnecessary amounts of paper will feed into the printer.
- ☐ With roll paper, don't use the printer software's Reverse Order or Rotate by 180° settings, or select Maximum or Centered as the Printable Area setting, or use any settings on the Layout dialog box. They won't work with roll paper.
- ☐ Make sure the edge of the roll paper is cut cleanly—at a 90° angle in each corner—to ensure proper loading.

Inserting the Memory Card

- 1. Locate the memory card adapter that came with your printer.
- 2. Slide your memory card, connector end first, into the card adapter. Push gently until the card is firmly seated.
- 3. Insert the card adapter, connector end first, into the printer's memory card slot. Push gently until the adapter is firmly seated.





Removing the Memory Card

You should eject your memory card before you use EPSON USB RW Switcher to toggle between read-only and write-todisk mode. If you have a Macintosh or you're running Windows 2000 and have enabled write-to-disk mode, you should also eject your memory card before you turn off your printer or disconnect the USB cable.

Use one of these procedures to eject the memory card:

- ☐ If you're running Windows 98, press the card eject lever to eject the memory card and card adapter.
- ☐ If you're running Windows 2000 and have not enabled write-to-disk mode, press the card eject lever to eject the memory card and card adapter. If you have enabled writeto-disk mode, left-click the 5 Eject Hardware icon on the Windows taskbar and click Stop EPSON SP 875DC Storage. Then press the card eject lever to eject the memory card and card adapter.
- ☐ If you have a Macintosh, select the memory card icon Unknown on your desktop. From the Special menu, select Eject. Wait until you see a message that the memory card can be removed from the card drive, and then press the card eject lever to eject the card and card adapter.



Caution Never remove the memory card or turn off power to either the printer or computer while the card access light is flashing. The computer and memory card reader are communicating, and removing the card or turning off power could corrupt memory card data.

Viewing Photos on the Memory Card

To view photos on the memory card, do one of the following:

- ☐ Click View Pictures in PC Card Slot if the Image Expert[™] view screen appears at startup.
- ☐ Click the View PC Card Images button on Image Expert's toolbar.
- ☐ Select View Images from Image Expert's Camera menu.

If you don't see the View PC Card Images button or the View Images command, or if you see a message similar to the one below, the connection between the computer and memory card may be set to USB/Serial.



To view the images on the card, you must change the connection to PC Card.

- 1. Do one of the following:
 - ☐ If you see a Connection Failed message, click the Connection button.
 - ☐ Select Connection from Image Expert's Camera menu if you don't see the View PC Card Images button, or you don't see the View Images command.

You see a screen similar to this one:

2. In the Connect Via box. select PC Card. Then click OK.



Closing EPSON PhotoStarter

If you don't want to start Image Expert automatically when you insert the memory card in the printer's memory card slot, you can close PhotoStarter.

Windows: Right-click the 🎏 EPSON PhotoStarter icon on the Windows taskbar, and click End on the menu that appears.

Macintosh: Click the Application menu on the right side of your desktop's menubar, and then click EPSON PhotoStarter. Click Quit on the File menu.

The next time your restart your computer, EPSON PhotoStarter automatically launches.

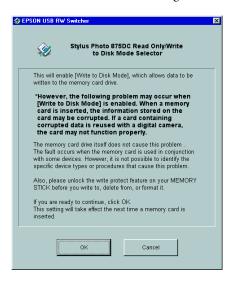
Uploading Photos to Your Memory Card

To upload photos from your computer to the memory card, EPSON USB RW Switcher must be installed on your computer. USB RW Switcher lets you toggle your memory card between read-only mode and write-to-disk mode.

- 1. Eject the memory card from the memory card slot (see "Removing the Memory Card").
- 2. Windows: Click Start, point to Programs, EPSON USB RW Switcher, and select EPSON USB RW Switcher.

Macintosh: Open the EPSON USB RW Switcher folder on your hard drive. Double-click the EPSON USB RW Switcher icon.

You see a screen similar to the following:



- 3. Click OK to enable write-to-disk mode, then insert the memory card in the memory card slot.
- 4. Locate the photos you want to upload on your hard drive. If you have an EPSON camera, drag them to the Dcim folder on your memory card.



If your digital camera is not made by EPSON, your photos may be saved to a different folder on your card. To find the correct folder, locate the drive assigned to the memory card (Windows applies the label Removable Disk, and Macintosh calls the drive Unknown or Untitled). Double-click the drive to open it. The first folder you see is your photo folder.

You must copy or move your photos to the correct folder on your memory card. Otherwise, you won't be able to view them using the View PC Card Images button or View Images command in Image Expert.

- 5. To return to read-only mode, eject the memory card from the memory card slot (see "Removing the Memory Card" on page 8).
- 6. Windows: Click Start and point to Programs, EPSON USB RW Switcher, and select RW Switcher.

Macintosh: Open the EPSON USB RW Switcher folder on your hard drive and double-click the EPSON USB RW Switcher icon.

You see a screen similar to this one:



7. Click OK.

Replacing an Ink Cartridge

When the ♠ black or ♠ color ink out light flashes, the indicated cartridge is low on ink. This is a good time to make sure you have a new cartridge. When the light stays on, the cartridge is empty and you need to replace it.

When an installed ink cartridge is more than six months old, you may also need to replace it if you notice that your printouts don't look as good as they used to. If print quality doesn't improve after cleaning and aligning the print head, you can replace one or both cartridges. To check the level of ink you have left, see the graphic in the printer driver (Windows) or click the **m** ink level icon in the printer driver or EPSON Monitor 3 utility (Macintosh).



Caution You cannot print if either ink cartridge is empty. Leave the empty cartridge installed in the printer until you have obtained a replacement. Otherwise the ink remaining in the print head nozzles may dry out.

Use these EPSON ink cartridges within six months of installing them and before the expiration date on the package:

- ☐ Black ink cartridge: T007201 (U.S.); T007311 (Canada) (Standard Capacity)
- ☐ Color ink cartridge: T008201 (U.S.); T008311 (Canada)



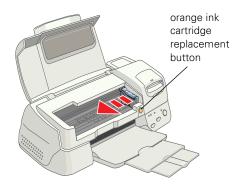
To ensure good results, use genuine EPSON ink cartridges and do not refill them. Other products may cause damage to your printer not covered by EPSON's warranty.

When you need new ink cartridges, contact your dealer or call EPSON Accessories at (800) 873-7766 or visit our web site at www.epsonsupplies.com (U.S. sales only). In Canada, please call (800) 873-7766 for dealer referral.

Be sure you have a new ink cartridge before you begin. Once you start the ink cartridge replacement procedure, you must complete all the steps in one session.

Follow these steps to replace ink cartridges:

- 1. Make sure the printer is turned on and not printing (the \circlearrowleft power light should be on, but not flashing).
- 2. Check the ♠ black and ♠ color ink out lights to see which ink cartridge you need to replace.
- 3. Open the printer cover and press the orange ink cartridge replacement button. The print head moves left and the \circlearrowleft power light begins flashing.



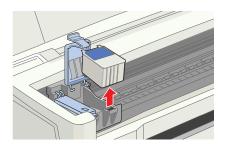


To avoid damaging the printer, never move the print head by hand.

4. The color cartridge is on the right and the black cartridge is on the left. Pull up the ink cartridge clamp all the way. The cartridge rises up from its holder.



5. Lift the cartridge out of the printer and dispose of it carefully.

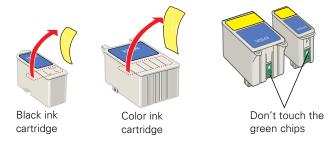




Keep ink cartridges out of the reach of children and do not drink the ink.

If ink gets on your skin, wash the area thoroughly with soap and water. If ink gets in your eyes, flush them immediately with water.

6. Unwrap the ink cartridges, then remove only the yellow part of the tape seal on top. **Don't pull off the blue part.**



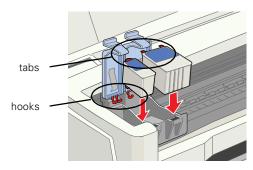


You must remove the yellow tape from the top of the cartridge or you will permanently damage it. Don't pull off the blue portion or try to remove the clear seal underneath the cartridge.

Don't touch the green circuit board on the back of the cartridge; you may inhibit normal operation and printing.

7. Tilt the ink cartridge forward slightly as you lower it into its holder.

Hang the tabs at the back of the cartridge on the hooks on the holder clamps.

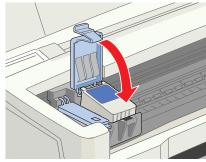




Don't place the cartridge tabs *under* the hooks on the holder clamp; you may damage the clamp when you close it



8. Press down the ink cartridge clamp until it locks in place. (The color clamp is a bit harder to close than the black clamp.)



- 9. If you need to replace the other ink cartridge, repeat steps 4 through 8 before continuing with step 10.
- 10. Press the orange ink cartridge replacement button and close the printer cover. The printer moves the print head and begins charging the ink delivery system.

The \mathcal{O} power light flashes, and the printer makes noise. Charging takes about one minute. When it's finished, the \mathcal{O} power light stops flashing and stays on.



Never turn off the printer while the Θ power light is flashing, unless the printer hasn't moved or made noise for more than 5 minutes.

Cleaning the Print Head

If your printed image is unexpectedly light or faint, or dots are missing from the image, you may need to clean the print head. This unclogs the nozzles so they can deliver ink properly.

Cleaning the print head uses ink, so clean it only if print quality declines. You can clean the print head in either of the following ways:

- using the Head Cleaning utility (when the printer is connected to a local port, not over a network), as described in the next section
- using the printer's control panel buttons, as described on page 12.



When you don't turn on your printer for a long time, the print quality can decline. It's a good idea to turn on your printer at least once a month to maintain good print quality.

Using the Head Cleaning Utility

Follow these steps to run the Head Cleaning utility (recommended method):

- 1. Make sure the printer is turned on but not printing, and both the ♠ black and ♠ color ink out lights are off. (If an ink out light is flashing, replace the ink cartridge instead.)
- 2. If you have an application running, access the printer settings dialog box.

Or, with Windows, click Start, point to Settings, then select Printers. Right-click your EPSON Stylus Photo 875DC printer icon in the Printers window. Then select Properties.

3. Windows: Click the Utility tab.

Macintosh: Click the Utility button.

- 4. Click the Head Cleaning button.
- 5. Follow the instructions on the screen to clean the print head. Cleaning takes about 30 seconds, during which the printer makes some noise and the \circlearrowleft power light flashes.



Never turn off the printer while the Θ power light is flashing, unless the printer hasn't moved or made noise for more than 5 minutes.

- 6. When the \circlearrowleft power light stops flashing, run a nozzle check to confirm the print head nozzles are clean.
 - Make sure paper is loaded in the printer and click Print nozzle check pattern. Then click Next. The nozzle check pattern prints (see page 12 for details).
- 7. If the nozzle check pattern has no gaps in its dots, click Finish.

If the pattern is missing dots, click Clean to clean the print head again. If you don't see any improvement after cleaning three or four times, check the solutions in the *Printer Basics* book. You can also turn the printer off and wait overnight—this allows any dried ink to soften—and then try cleaning the print head again.

Using the Control Panel to Clean the Print Head

Follow these steps to clean the print head:

- 1. Make sure the printer is turned on but not printing, and both the ♦ black and ₩ color ink out lights are off. (If an ink out light is flashing, replace the ink cartridge instead.)
- 2. Press the cleaning button and hold it down for three seconds. Cleaning takes about 30 seconds, during which the printer makes some noise and the \circlearrowleft power light flashes.



Quantion Never turn off the printer while the O power light is flashing, unless the printer hasn't moved or made noise for more than 5 minutes.

3. After the \bigcirc power light stops flashing, print a page to test the print quality.

If your printer is connected directly to the computer, go to step 4 to run a nozzle check.

If you're printing over a network, open an application and print a short document containing black and color data. Check the quality of your printout, then go to step 8.

4. If you have an application running, access the printer settings dialog box.

Or, with Windows, click Start, point to Settings, then select Printers. Right-click your EPSON Stylus Photo 875DC printer icon in the Printers window. Then select Properties.

5. Windows: Click the Utility tab.

Macintosh: Click the Utility button.

- 6. Make sure paper is loaded in the printer, click the Nozzle Check button, and click Next. The nozzle check pattern prints (see the next section for details).
- 7. If the nozzle check pattern has no gaps in its dots, click

If the pattern is missing dots, click Clean to clean the print head again.

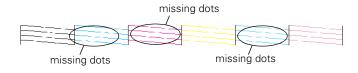
8. If you don't see any improvement after cleaning three or four times, check the solutions in the Printer Basics book. You can also turn the printer off and wait overnight—this allows any dried ink to soften—and then try cleaning the print head again.

Examining the Nozzle Check Pattern

Examine the nozzle check pattern you print. It should look something like this:



Each staggered horizontal and straight vertical line should be complete, with no gaps in the dot pattern. If your printout looks okay, you're done. If any dots are missing, as shown below, clean the print head again.



Aligning the Print Head

If your printouts contain misaligned vertical lines, you may need to align the print head. Your printer must be connected to a local port, not on a network, to use the Print Head Alignment utility. Follow these steps:

1. Make sure the printer is turned on but not printing, and letter-size paper is loaded.



Quantion Load paper that's at least 8.27 inches (210 mm) wide to prevent ink from spraying inside the printer and smudging your printouts.

> For the best results, load EPSON ink jet paper in the printer whenever you check the print head alignment.

2. If you have an application running, access the printer settings dialog box.

Or, with Windows, click Start, point to Settings, then select Printers. Right-click the EPSON Stylus Photo 875DC icon in the Printers window. Select Properties.

3. Windows: Click the Utility tab.

Macintosh: Click the Utility button.

- 4. You see the Utility menu. Click the Print Head Alignment button.
- 5. Follow the instructions on the screen to print a test page.
- 6. Select the most precise alignment pattern from the choices on the test page. Enter the number of the best aligned pattern following the instructions on the screen (pattern 8 is the current setting). You may need to repeat steps 5 and 6 more than once to align your print head completely.

Cleaning the Printer

To keep your printer working at its best, you should clean it several times a year. Follow these steps:

- 1. Turn off the printer and wait for the \circlearrowleft power light to go
- 2. Unplug the power cord and disconnect the USB cable.

- 3. Remove all the paper from the sheet feeder.
- 4. Clean the exterior of the printer with a soft, damp cloth.
- 5. Clean ink out of the printer's interior with a soft, damp cloth.



Opantion Don't touch the gears inside the printer.

Never use a hard or abrasive brush, or alcohol or thinner for cleaning; they can damage the printer components and case.

Don't get water on the printer components and don't spray lubricants or oils inside the printer.

Transporting the Printer

If you move your printer some distance, you need to prepare it for transportation in its original box or one of a similar size.



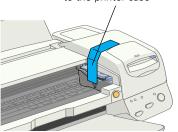
nantion To avoid damage, always leave the ink cartridges installed when transporting the printer.

> Be sure to remove the tape used in step 4 after installing the printer in its new location.

Follow these steps:

- 1. Turn on the printer, wait until the print head locks in the far right position, then turn off the printer.
- 2. Unplug the power cord from the electrical outlet. Then disconnect the USB cable from the printer.
- 3. Remove any paper from the printer and remove the paper support.
- 4. Open the printer cover. Secure the ink cartridge holder to the printer with tape as shown, then close the printer cover.

Tape the ink cartridge holder to the printer case



- 5. Push in the output tray extensions and close the tray.
- 6. Repack the printer and attachments in the original box using the protective materials that came with it. See the unpacking sheet that was packed with your printer.

Be sure to keep the printer level as you transport it.

After transporting the printer, remove the tape securing the print head and test your printer. If you notice a decline in print quality, clean the print head (see page 11); if output is misaligned, align the print head (see page 12).

Related Documentation

TM-SP875DC	EPSON Stylus Photo 875DC Service Manual
PL-SP875DC	EPSON Stylus Photo 875DC Parts Price List
CPD-9809	EPSON Stylus Photo 875DC Printer Basics
CPD-9810	EPSON Stylus Photo 875DC Start Here
CPD-10109	EPSON Stylus Photo 875DC Unpacking the Printer
CPD-9811	EPSON Stylus Photo 875DC printer software CD-ROM