surveillix

XVS - DVS - HVS Digital Video Recorder

Hardware Manual

model no.

XVS4-120-X XVS16-240-X XVS16-240V-X DVS8-240-X DVS16-480-X DVS32-240-X DVS32-480-X HVS16-240-X HVS16-480-X HVS32-240-X HVS32-480-X



TOSHIBA

Please carefully read these instructions before using this product. Save this manual for future use.

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Surveillix™ XVS / DVS / HVS Hardware Manual

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LIMITED WARRANTY DIGITAL VIDEO RECORDER

The Imaging Systems Division of Toshiba America Information Systems, Inc. ("ISD") makes the following limited warranties. These limited warranties extend to the Original End-User ("You[r]").

Limited Two (2) Year Warranty of Labor and Parts

The Imaging Systems Division of Toshiba America Information Systems warrants this product and parts against defects in material or workmanship for a period of two years from the date of original retail purchase by the end-user. During this period, ISD will repair or replace a defective product or part with a new or refurbished item. The user must deliver the entire product to the Surveillix DVR Repair Facility. The user is responsible for all transportation and insurance charges for the product to the DVR Repair Facility. ISD reserves the right to substitute Factory Refurbished Parts and / or Factory Refurbished Product in place of those in need of repair.

Step-by-step Procedures - How to Obtain Warranty Service

[1] Verify operation of the unit by checking the instruction manual and web site for the latest updates at

www.toshibasecurity.com

[2] If there is a defect in material or workmanship, contact the Surveillix DVR Support Center at (877) 855-1349 [877-855-1-FIX] to speak to a technical support representative and schedule service.

[3] Arrange for delivery of the product to the Surveillix DVR Repair Facility. Products must be insured and securely packed, preferably in the original shipping carton. A letter explaining the defect and a copy of the bill of sale or other proof of purchase must be enclosed with a complete return street address and daytime telephone number. The Tracking Number should also be indicated on your documents. Charges for transportation and insurance must be prepaid by the end-user.

Critical Use Disclaimer

The product is not designed for any "critical applications." "Critical applications" means life support systems, exhaust or smoke extraction applications, medical applications, commercial aviation, mass transit applications, military applications, homeland security applications, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or catastrophic property damage. Accordingly, Toshiba disclaims any and all liability arising out of the use of the product in any critical applications.

Your Responsibilities

The above warranty is subject to the following conditions:

[1] You must retain the bill of sale or provide other proof of purchase.

[2] You must schedule service within thirty days after you discover a defective product or part.

[3] All warranty servicing of this product must be made by the Surveillix DVR Repair Facility.

[4] The warranty extends to defects in material or workmanship as limited above, and not to any products or parts that have been lost or discarded by user. The warranty does not cover damage caused by misuse, accident, improper installation, improper maintenance, or use in violation of instructions furnished by ISD. The warranty does not extend to units which have been altered or modified without authorization of ISD, or to damage to products or parts thereof which have had the serial number removed, altered defaced or rendered illegible.

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TOSHIBA AMERICA INFORMATION SYSTEMS, INC. Imaging Systems Division

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IMPORTANT SAFEGUARDS

- 1. **Read Owner's Manual** After unpacking this product, read the owner's manual carefully, and follow all the operating and other instruction
- Power Sources This product should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supply to your home or business, consult your product dealer or local power company
- 3. Ventilation Slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from overheating, and these openings must not be blocked or covered. The product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instructions have been adhered to.
- 4. **Heat** The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products that produce heat.
- 5. Water and Moisture Do not use this product near water. Do not exceed the humidity specifications for the product as detailed in this manual.
- 6. **Cleaning** Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Power Cord Protection Power-supply cords should not be routed so that they are not likely to be walked on or pinched by items placed against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.
- 8. **Overloading** Do not overload wall outlets; extension cords, or integral convenience receptacles as this can result in a risk of fire or electrical shock.
- 9. **Lightning** For added protection for this product during storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet. This will prevent damage to the product due to lightning and power line surges.
- 10. **Object and Liquid Entry Points** Never insert foreign objects into the NVR, other than the media types approved by Honeywell, as they may touch dangerous voltage points or short-out parts that could result in a fire or electrical shock. Never spill liquid of any kind on the product.
- 11. **Accessories** Do not place this product on an unstable cart, stand, tripod, bracket, or table. The product may fall, causing serious personal injury and serious damage to the product.
- 12. **Disc Tray** Keep fingers clear of the disc tray as it is closing. Neglecting to do so may cause serious personal injury.
- 13. **Burden** Do not place a heavy object on or step on the product. The object may fall, causing serious personal injury and serious damage to the product.
- 14. **Disc** Do not use a cracked, deformed, or repaired disc. These discs are easily broken and may cause serious personal injury and product malfunction.
- 15. **LAN Port** This equipment is for indoor use and all the communication wirings are limited to inside of the building.

IMPORTANT SAFEGUARDS, continued

- 16. **Damage Requiring Service** Unplug the unit from the outlet and refer servicing to qualified service personnel under the following conditions:
 - a. When the power-supply cord or plug is damaged.
 - b. If liquid has been spilled, or objects have fallen into the unit.
 - c. If the unit has been exposed to rain or water.
 - d. If the unit does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a gualified technician to restore the unit to its normal operation.
 - e. If the unit has been dropped or the enclosure has been damaged.
 - f. When the unit exhibits a distinct change in performance this indicates a need for service.
- 17. **Servicing** Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified personnel.
- 18. **Replacement Parts** When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.
- 19. **Safety Check** Upon completion of any service or repairs to this unit, ask the service technician to perform safety checks to determine that the unit is in proper operating condition.

BATTERY EXPLOSION CAUTION STATEMENT

CAUTION: Risk of Explosion if Battery is replaced by an Incorrect Type. Dispose of Used Batteries According to the Instructions

NOTES ON HANDLING

Please retain the original shipping carton and/or packing materials supplied with this product. To ensure the integrity of this product when shipping or moving, repackage the unit as it was originally received from the manufacturer.

Do not use volatile liquids, such as aerosol spray, near this product. Do not leave rubber or plastic objects in contact with this product for extended periods of time. Rubber or plastic objects left in contact with this product for extended periods of time will leave marks on the finish.

The top and rear panels of the unit may become warm after long periods of use. This is not a malfunction.

NOTES ON LOCATING

Place this unit on a level surface. Do not use it on a shaky or unstable surface such as a wobbling table or inclined stand.

If this unit is placed next to a TV, radio, or VCR, the playback picture may become poor and the sound may be distorted. If this happens, place the DVR away from the TV, radio, or VCR.

NOTES ON CLEANING

Use a soft dry cloth for cleaning.

For stubborn dirt, soak the cloth in a weak detergent solution, wring well and wipe. Use a dry cloth to wipe it dry. Do not use any type of solvent, such as thinner and benzene, as they may damage the surface of the DVR.

If using a chemical saturated cloth to clean the unit, follow that product's instructions.

NOTES ON MAINTENANCE

This DVR is designed to last for long periods of time. To keep the DVR always operational we recommend regular inspection maintenance (cleaning parts or replacement). For details, contact the nearest dealer.

NOTES ON MOISTURE CONDENSATION

Moisture condensation damages the DVR. Read the following information carefully.

Moisture condensation occurs during the following cases:

When this product is brought directly from a cool location to a warm location.

When this product is moved to a hot and humid location from a cool location.

When this product is moved to a cool and humid location from a warm location.

When this product is used in a room where the temperature fluctuates.

When this product is used near an air-conditioning unit vent

When this product is used in a humid location.

Do not use the DVR when moisture condensation may occur.

If the DVR is used in such a situation, it may damage discs and internal parts. Remove any CD discs, connect the power cord of the DVR to the wall outlet, turn on the DVR, and leave it for two to three hours. After two to three hours, the DVR will warm up and evaporate any moisture. Keep the DVR connected to the wall and moisture will seldom occur.

WARNING

TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE. DANGEROUS HIGH VOLTAGES ARE PRESENT INSIDE THE ENCLOSURE. DO NOT OPEN THE CABINET. REFER SERVICING TO QUALIFIED PERSONNEL ONLY.

CAUTION



RACK MOUNT INSTRUCTIONS

Elevated Operating Ambient – If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.

Reduced Air Flow – Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.

Mechanical Loading – Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.

Circuit Overloading – Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on over current protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Grounding – Grounding of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips).

FCC STATEMENT

INFORMATION TO THE USER: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

USERS OF THE PRODUCT ARE RESPONSIBLE FOR CHECKING AND COMPLYING WITH ALL FEDERAL, STATE, AND LOCAL LAWS AND STATUTES CONCERNING THE MONITORING AND RECORDING OF VIDEO AND AUDIO SIGNALS. HONEYWELL VIDEO SYSTEMS SHALL NOT BE HELD RESPONSIBLE FOR THE USE OF THIS PRODUCT IN VIOLATION OF CURRENT LAWS AND STATUTES.

UL NOTICE

Underwriters Laboratories Inc. has not tested the performance or reliability of the security or signaling aspects of this product. UL has only tested for fire, shock and casualty hazards as outlined in UL's Standard for Safety UL 60950-1. UL Certification does not cover the performance or reliability of the security or signaling aspects if this product. UL MAKES NO REPRESENTATIONS, WARRANTIES OR CERTIFICATIONS WHATSOEVER REGARDING THE PERFORMANCE OR RELIABILITY OF ANY SECURITY OR SIGNALING RELATED FUNCTIONS OF THIS PRODUCT.

CE NOTICE

This product is in conformity with the following European Directives:

ELECTROMAGNETIC COMPATIBILITY DIRECTIVE, 89/336/EEC (as amended by 92/31/EECand by Article 5 of 93/68/EEC)

per the provisions of: EN55022:2006 EN55024:1998+A1:2001+A2:2003 EN61000-3-2:2006 EN61000-3-3:1995+A1:2001+A2:2005

EN61000-4-2:1995+A1+A2:2001 EN61000-4-3:1995+A1:2002 EN61000-4-4:1995+A1+A2:2004 EN61000-4-5:1995+A1:2001

EN61000-4-6:1996+A1:2001 EN61000-4-8:1994+A1:2001 EN61000-4-11:2004

LOW VOLTAGE DIRECTIVE, 73/23/EEC (as amended by Article 13 of 93/68/EEC) per the provisions of: EN 60950-1: 2001

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PREFACE

ABOUT THIS GUIDE

This manual is a setup and maintenance guide that can be used for reference when setting up the DVR and for troubleshooting when a problem occurs. Only authorized personnel should attempt to repair this unit.

Toshiba reserves the right to make changes to the DVRs represented by this manual without notice.

The following text and symbols mark special messages throughout this guide:

NOTE: Text set off in this manner indicates topics of interests that can help the user understand the product better.

TIP: Text set off in this manner indicates topics and points of interests that can be helpful when using or settings up the DVR.

TECHNICIAN NOTES

WARNING: Only authorized technicians trained by Toshiba should attempt to repair this DVR. All troubleshooting and repair procedures that may be shown are for reference and minor repair only. Because of the complexity of the individual components and subassemblies, no one should attempt to make repairs at the component level or to make modifications to any printed wiring board. Improper repairs can create a safety hazard. And any indications of component replacement or printed wiring board modifications may void any warranty

WARNING: To reduce the risk of electrical shock or damage to the equipment:

- Do not disable the power grounding plug. The grounding plug is an important safety feature.
- Plug the power cord into a grounded (earthed) electrical outlet that is easily accessible at all times.
- Disconnect the power from the computer by unplugging the power cord either from the electrical outlet or the computer.

CAUTION: To properly ventilate your system, you must provide at least 3 inches (7.6 cm) of clearance at the front and back of the DVR.

INTRODUCTION

PRODUCT DESCRIPTION



A Surveillix XVS / DVS / HVS is a DVR, a server that performs as a High Definition Digital Recorder. By utilizing the many features of a computer, including processing power, storage capacity, graphics compression, and security features, the DVR is more powerful than the analog recorders of the past.

The Surveillix DVR server software comes pre-configured for fast and seamless integration within your existing IT infrastructure. Designed around Microsoft[®] Windows XP Embedded, the server software offers unparalleled stability, security, and ease of use. Accordingly, your security investment has never been easier to maintain. Multiple users may simultaneously connect through any network connection for instantaneous live viewing, digital search, and off site video storage. Users can also connect remotely through DSL, Cable Modems, or ISDN. This powerful software enables users to establish recording schedules, create motion detection zones, use PTZ controls, and configure alarm inputs and outputs for each of the system's cameras. With the latest advancements in the DVR Server Software, searching and indexing your video archive has never been easier. Video can now be found, viewed, and exported in a number of file formats with just a few clicks.

The Surveillix DVR is high performance security product ready to meet today's security demands.

FEATURES

Toshiba's Surveillix DVRs include the following new features:

- Optimized and Designed for Microsoft® Windows XP Embedded®
- Up to 32 Camera Inputs
- Supports up to 16 Relay Outputs on Alarm Activation
- Supports up to 16 Sensor Inputs for Alarm Control
- Remote System Operation & Configuration
- Supports Multiple Simultaneous Remote Connections
- PAN / TILT / ZOOM Controls
- Simultaneous Video Search, Playback and Backup
- Video Indexes for Easy Searching
- Multiple Levels of Security Access
- Up to 32 Looping Outputs
- Up to 4 Composite Outputs
- Up to 32 Network Recording Channels
- Up to 8 Audio Inputs
- High Performance, Durable, Rack mount Case
- Output the Video to a NTSC/PAL Display
- Virtually Unlimited Storage Potential
- Digital Signature Support
- Continuous, Motion Detection, Alarm, Pre-Alarm, and Scheduled Recording Modes
- Hardware Watchdog
- Recording Resolution 720x480 / 720x240 / 360x240 NTSC 720x576 / 720x288 / 360x288 PAL

CONTROLS AND CONNECTIONS

This chapter includes the following information:

- Input / Output Connector Locations
- Front Panel Controls and LEDs
- Rear Panel Connectors

FRONT PANEL CONTROLS

The front panel of the DVR contains the devices that will be commonly used for data removal, retrieval, and backup replacement. The most common components and buttons are shown below:

XVS



DVS/HVS



REAR PANEL CONNECTORS

The rear panel of the DVR contains the connectors used to attach cameras, sensors, and relays to the DVR. Below are diagrams that outline the location and description of each connector:

XVS

4 Channel



16 Channel (240)



16 Channel (240V)



DVS/HVS

8/16 Channel



32 Channel



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PCI Card Configurations

240 PPS 8/16 Channel PCI Configuration



240 PPS 32 Channel PCI Configuration



480 PPS 16 Channel PCI Configuration



480 PPS 32 Channel PCI Configuration



GETTING STARTED

This chapter includes the following information:

- Included Components
- Setting up the DVR Hardware
- Optional Components

IDENTIFYING INCLUDED COMPONENTS

Surveillix[™] DVRs come with a mouse, keyboard and selected software and cables. Identify the following components to make sure everything has been properly included with the new DVR. If any of the following items are missing, contact the dealer to arrange a replacement.



OPTIONAL COMPONENTS

To fully utilize the DVR's potential; several optional Surveillix components are listed below. Contact the dealer for more information.

Extra Video Storage Hard Drive

Each DVR has a virtually unlimited storage potential. Add additional Video Data Hard Drives to extend the amount of Video Data the DVR system can store before overwriting older data.

UPS UPS Power Backup

UPS Power Backups allow your DVR to remain fully functional even in the event of a power failure. UPS Power Backups also even the fluctuating power current out to provide a consistent, reliable power flow. This creates a stable environment for the DVR and reduces failure.

NP-4PKVM 4 Channel KVM Switch

The 4 Channel KVM switch allows you to have multiple boxes (up to 4) using only one keyboard, mouse and monitor. You can simply switch between the DVRs using the keyboard.

Hot Swappable Redundant Power Supplies

Every DVR has the option of a dual redundant hot swappable power supply. In the event of a component failure the inoperable power supply may be removed leaving the DVR running so no break in recording occurs. Simply replace the power supply with a new one and you are finished.

Raid Controller

A raid controller is available for increased performance or data reliability.

16CH Audio Recording

Expand the audio capabilities of the DVR to 16 independent channels

4CH Analog Spot Monitor Output

A 4CH spot monitor output card is available for enhanced video output requirements

External RAID storage

An external RAID device is used for independent data reliability & provides much greater storage expandability

Gigibit NIC

Provides support for Dual Nic configurations

SCSI Interface adapter

Allows for external storage devices to be connected

KEYBOARD SETUP

To attach the keyboard to the DVR, plug the end of the Keyboard into the keyboard PS/2 Port located on the back of the machine. The keyboard PS/2 Port can be identified by the purple color. Refer to the Rear Panel Connectors diagram for more information.



MOUSE SETUP

To attach the mouse to the DVR, plug the end of the mouse into the mouse PS/2 Port located on the back of the machine. The mouse PS/2 Port can be identified by the green color.

The mouse uses a cursor called a pointer. Pointers come in many different shapes but are most commonly shaped like an arrow.

The mouse has two buttons: a left button and a right button. Quickly pressing and releasing one of these buttons is called clicking. Sometimes you will need to double-click – or click the same button twice quickly.

In this manual:

Click means to position the mouse cursor over an item and to single click the left button.

Right click means to position the mouse cursor over an item and to single click the right button.

Double-click means to position the mouse cursor over an item and to click the left button twice.

Select means to position the mouse cursor over a radio button, checkbox, or list item and click on it.

The scroll wheel in between the two buttons is used for added navigation functionality. By moving the wheel with index finger (scrolling), quickly move through multiple pages, lines, or windows. The wheel may also function as a third button allowing the user to quickly click or double-click an icon or a selected item



MONITOR SETUP

The DVR has the following connections available to attach a monitor.



Attach the monitor or monitors to the rear of the DVR using the cable supplied by the monitor manufacturer. Refer to the monitor manual for detailed information on how to setup and use it.

NOTE: The monitor must be capable of having a screen resolution of 1024 x 768 and display colors of at least 32 Bit

POWER SETUP



MAKING CONNECTIONS ON AN XVS

Connecting a Video Source

There are different types of Video Sources that can be plugged into the XVS including DVD players, VHS players, and CCTV Cameras. The back of the XVS contains up to 16 video inputs depending on the model. The connectors use the BNC standard.

4 Channel



The video inputs are 75 Ω BNC connectors. Plug one end into the video source (DVD, Camera, etc.) and plug the other end into the desired BNC input on the DVR.

Connecting Sensors to the XVS

Each XVS may have up to 16 Sensor inputs. These inputs can be used with devices such as infrared devices, motion device, glass breakage alarms, door and window trips, and many more. The Sensors can be set to Normally Open or Normally Closed inside the software.

There is 1 Common Grounds (-) and 4 sensor inputs (+). There is no power supplied to the ports so an external power supply must be used if power is necessary.

4 Channel



16 Channel

There are 4 Common Grounds (-) and 16 sensor inputs (+). There is no power supplied to the ports so an external power supply must be used if power is necessary.

	CH 9 In	CH 10 In		CH 12 In	CH 13 In	CH 14 In	CH 15 In	CH 16 In	۲
Common Ground —		••••	3 4 5 6	7 8 9 10 1	• • • •		CAMERA 75 Q COM 1 2 3 CONTROL	•	
	Sensor	r Inputs—	/						

÷

Connecting Control Outputs to the XVS

Each XVS may have up to 4 Control Outputs. These outputs can be used to trigger devices such as Sirens, Phone Dialers, Lights, and any other relay activated device. There is no power supplied to the ports. Use an external power supply if necessary. **16 Channel**



4 Channel



Siren, Alarm, Outside Relays

Output uses a Form C Relay

Looping Outputs

The 16 Channel XVS may have up to 16 Looping outputs. Depending on the destination of the outputs, each output may have to be terminated. The outputs are located on the BNC Connector Cable. Attach the cable to the input for the BNC Connector Cable highlighted below.



The video inputs are 75 Ω BNC connectors. Make sure there is a video source connected to the input and then connect a cable to the Channel Out on the BNC Connector Cable. The looping outs can be connected to video monitors or combined with adapters to connect to VCR's.

Looping Output Termination

When terminating the outputs becomes necessary, the DVR has built in termination that allows you to select individual outputs to terminate individually. It is not always necessary to terminate the output when using it. It is dependent on the device with which you are connecting it to. As a rule, if the image appears distorted or virtually unviewable, it most likely needs to be terminated.

16 Channel



Always leave the dipswitch set to the ON position when the Looping Outputs are not used.

Connecting a PTZ Camera

Setting up a PTZ Camera is simple. The DVR comes preassembled with an internal PTZ adapter. The cabling may be run up to 4,000 ft using 22 Gauge Twisted Pair.

It is important to understand how the PTZ connects to the DVR. The DVR outputs an RS-232 signal and converts in to an RS-485 signal which is then sent to the PTZ camera.

Attaching the 3-Pin PTZ Adapter

- 1. Locate the PTZ adapter cable.
- Connect the two wires of the PTZ adapter to the PTZ camera. The red wire on the adapter should connect to the RX+ on the PTZ and the brown wire should connect to the RX-.
- 3. Connect the other end of the adapter to the DVR as shown.
- Assign the PTZ camera an ID number in PTZ Setup that coincides with the number assigned to the camera. This is normally done utilizing a dip-switch configuration method on the addressable dome.
- Tip It is recommended that the ID of the camera coincide to the input number on the DVR. This will make future troubleshooting and configuration less complex.



Attaching the 4-Pin Adapter (240V PPS models)

- 1. Locate the PTZ adapter cable
- Connect the wires of the PTZ adapter to the PTZ camera. The yellow wire should connect to the RX+ on the camera and the orange wire should connect to the RX-.
- 3. Connect the other end of the adapter to the XVR unit as shown.
- Assign the PTZ camera an ID number in PTZ Setup that coincides with the number assigned to the camera. This is normally done utilizing a dip-switch configuration method on the addressable dome.

Example: If the camera is plugged into input number 5, set the PTZ unit to ID number 5.



MAKING CONNECTIONS ON DVS / HVS

Connecting a Video Source

There are different types of Video Sources that can be plugged into the DVR including DVD players, VHS players, and CCTV Cameras. The back of the DVR contains up to 32 video inputs depending on the DVR model. The connectors use the BNC standard.

8 Channel

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CH 1 in	CH 2 in	CH 3 in	CH 4 in	CH 5 in	CH 6 in	CH 7 in	CH 8 in	CH 9 in	CH 10 in	CH 11 in	CH 12 in	CH 13 in	CH 14 in	CH 15 in	CH 16 in
\bigcirc															
CH 1 Out	CH 2 Out	CH 3 Out	CH 4 Out	CH 5 Out	CH 6 Out	CH 7 Out	CH 8 Out	CH 9 Out	CH 10 Out	CH 11 Out	CH 12 Out	CH 13 Out	CH 14 Out	CH 15 Out	CH 16 Out

16 Channel

CH 1 in CH 1 OUT	CH 2 in CH 2 out	CH 3 in CH 3 out	CH 4 in OO CH 4 Out	CH 5 in CH 5 out	CH 6 in CH 6 out	CH 7 in CH 7 Out	CH 8 in CH 8 out	CH 9 in CH 9 in CH 9 Out	CH 10 in CH 10 in CH 10 Out	CH 11 in CH 11 in CH 11 Out	CH 12 in CH 12 out	CH 13 in CH 13 Out	CH 14 in CH 14 out	CH 15 in CH 15 out	CH 16 in O CH 16 Out
32 Cha	nnel				ſ										

CH1In	O CH 2 ln			(CH 5 In	O CH 6 In	(H7 In	CH 8 In	(H 9 In			CH 12 In	CH 13 In		(H 15 In	(H 16 In
CH 17 In	CH 18 In	CH 19 In	CH 20 In	CH 21 In	CH 22 In	CH 23 ln	CH 24 In	CH 25 In	CH 26 In	CH 27 In	(CH 28 In	CH 29 In	(H 30 In	CH 31 In	CH 32 In

The video inputs are 75 Ω BNC connectors. Plug one end into the video source (DVD, Camera, etc.) and plug the other end into the desired BNC input on the DVR.

Connecting Sensors to the DVS / HVS

Each DVR has up to 16 Sensor inputs. These inputs can be used with devices such as infrared devices, motion device, glass breakage alarms, door and window trips, and many more. The Sensors can be set to Normally Open or Normally Closed inside the software.

There are 4 Common Grounds (-) and 16 sensor inputs (+). There is no power supplied to the ports so an external power supply must be used if power is necessary.



Connecting Control Outputs to the DVS / HVS

Each DVR has up to 16 Control Outputs. These outputs can be used to trigger devices such as Sirens, Phone Dialers, Lights, and any other relay activated device. There is no power supplied to the ports. Use an external power supply if necessary.



Use 12V, below 300mA. For controlling lights or other devices, use another external relay. Maximum voltage is 24V AC @ 1 amp

Output uses a Form C Relay

Looping Outputs

The 8/16 Channel DVS / HVS has up to 16 looping outputs. Depending on the destination of the looping outputs, each one may have to be terminated.

	O CH 2 in	O CH 3 in	O CH 4 in	O CH 5 in	O CH 6 in	O CH 7 in	O CH 8 in	O CH 9 in	O CH 10 in	O CH 11 in	O CH 12 in	O CH 13 in	O CH 14 in	O CH 15 in	CH 16 in
CH 1 Out	(CH 2 Out	CH 3 Out	CH 4 Out	CH 5 Out	CH 6 Out	CH 7 Out	CH 8 Out	(CH 9 Out	CH 10 Out	CH 11 Out	CH 12 Out	CH 13 Out	CH 14 Out	CH 15 Out	CH 16 Out

The 32 Channel DVS / HVS has up to 32 looping outputs. Connect the included 16 Channel BNC Connector Cables to the 16 Channel Cable Adapter ports.



The video inputs/outputs are 75 Ω BNC connectors. Make sure there is a video source connected to the input and then connect a cable to the Channel Out on the BNC Connector Cable. The looping outs can be connected to video monitors or combined with adapters to connect to VCRs.

Looping Output Termination

When it is necessary to terminate a looping output, the DVR has built in termination that allows users to select individual outputs. It is not always necessary to terminate the output; it depends on the device to which you are connecting. As a rule, if the image appears distorted or virtually unviewable, it likely needs to be terminated.

8/16 Channel



ON Not connected to a monitor (Normal) OFF Connected to a monitor (Looped)

Always leave the dipswitch set to the ON position when the Looping Outputs are not used.

Connecting a PTZ Camera

Setting up a PTZ Camera is simple. The DVR comes preassembled with an internal PTZ adapter. The cabling may be run up to 4,000 ft using 22 Gauge Twisted Pair.

It is important to understand how the PTZ connects to the DVR. The DVR outputs an RS-232 signal and converts in to an RS-422/485 signal which is then sent to the PTZ camera.

Attaching the 3-Pin Adapter

- 1. Locate the PTZ adapter cable.
- Connect the two wires of the PTZ adapter to the PTZ camera. The red wire on the adapter should connect to the RX+ on the PTZ and the brown wire should connect to the RX-.
- 3. Connect the other end of the adapter to the DVR as shown.
- Assign the PTZ camera an ID number in PTZ Setup that coincides with the number assigned to the camera. This is normally done utilizing a dip-switch configuration method on the addressable dome.
- Tip Toshiba recommends that the ID of the camera coincide to the input number on the DVR. This will make future troubleshooting and configuration less complex.



Attaching the 4-Pin Adapter (240H & 480H models)

- 1. Locate the PTZ adapter cable
- Connect the wires of the PTZ adapter to the PTZ camera. The yellow wire should connect to the RX+ on the camera and the orange wire should connect to the RX-.
- 3. Connect the other end of the adapter to the DVR as shown.
- Assign the PTZ camera an ID number in PTZ Setup that coincides with the number assigned to the camera. This is normally done utilizing a dip-switch configuration method on the addressable dome.

Example: If the camera is plugged into input number 5, set the PTZ unit to ID number 5.



HARD DRIVE ARRAY (DVS / HVS ONLY)



Swapping a Hard Drive



- 1. Press the Hard Drive Power Button to turn off power to the hard drive being removed.
- 2. Turn the Button Lock to the open position and push the Handle Release Button

3. Pull the Release Handle outward while removing the hard drive. Reverse steps to install.

TURNING ON THE DVR

Once the cables and adapters have been properly connected it is time to turn on the power. To turn on the power follow these steps:

- 1. Turn on the monitor and any external peripherals (ex. Printers, External Storage Devices, etc.) connected to the DVR.
- 2. Turn on the Secondary Power Switch located in the rear of the DVR.
- 3. Turn on the main power switch located on the front of the DVR.

The DVR will run a series of self-tests. After two or three minutes a series of messages may be displayed as the various hardware and software subsystems are activated. Under normal circumstances you should not be asked to respond to these messages. If you are asked to respond to the messages (adding a Printer, Monitor, etc for the first time) follow the instructions carefully.

After this finishes, the Surveillix DVR software should load automatically and bring you to the main screen.

TURNING OFF THE DVR

To turn off the DVR, select the Exit button on the main screen and select Power Off. The DVR will safely shutdown, it may take several minutes to shut down completely.



CAUTION: Always be sure to follow the proper procedures when turning off the power to the DVR. NEVER disconnect the power to the DVR while it is still running or in the process of shutting down. Doing so can cause data loss, file corruption, system instability and hardware failure

APPENDIX: SPECIFICATIONS

XVS SPECIFICATIONS

Video Format NTSC/PAL Video Inputs (BNC) 4 16 16 Video Outputs DVI-D x 1, SVGA x 1 (Primary Display), RCA x 1 (Spot Monitor) Looping Outputs (BNC) 0 16 16 16 Recording Rate 120 PPS 360×240 240 PPS 360×240 240 PPS 360×240 240 PPS 360×240 240 PPS 360×240 60 PPS 720×240 60 PPS 720×2480 60 PPS 720×240 60 PPS 720×240 60 PPS 720×240 60 PPS 720×240 60 PPS 720×480 60 PS 720×480 60 PS 720×480<		4CH 120PPS	16CH 240VPPS	16CH 240PPS					
Video Outputs DVI-Dx 1, SVGA x 1 (Primary Display), RCA x 1 (Spot Monitor) Looping Outputs (BNC) 0 16 16 Recording Rate 120 PPS 360×240 240 PPS 360×240 120 PPS 720×240 60 PPS 720×240 Live Viewing Rate (PPS) 120 240 480 400 Audio Recording RCA x 4 RCA x 4 RCA x 4 RCA x 4 Sensor / Alarm Inputs 4 16 16 16 Harm Outputs 4 16 16 16 PTZ Controls Internal RS-422/485 (over 75 protocols) 170 170 170 Image Compression Proprietary MJPEG 100/1000 Gigabit Ethernet 16 16 Critical Recording Archive DVD Multi Burner, Network, USB 100/1000 Gigabit Ethernet	/ideo Format		NTSC/PAL	•					
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PTZ ControlsInternal RS-422/485 (over 75 protocols)Image CompressionProprietary MJPEGStorage CapacityUp to 2 Terabytes (RAID 5 optional)LAN100/1000 Gigabit EthernetCritical Recording ArchiveDVD Multi Burner, Network, USBPassword ControlUser Defined Access LevelPower Interruption RecoveryAutomatic restart after power interruption / recording operation resumesRemote ConnectionTCP/IP, UDP, Internet, LAN, WAN (Compatible with Microsoft Windows XP, Vista)Power InputAC 100~240V Input (50 Hz/60Hz)Central Processing UnitIntel® Pentium® Dual Core 2 Ghz+RAM1 GBOperating SystemMicrosoft® Windows@ XP EmbeddedMax PPS Per Channel30 Pictures Per Second (PPS) – NTSC / 25 Pictures Per Second (PPS) - PALMotion DetectionUp to 15 Regions Per Channel / Adjustable SensitivityRecording ModeContinuous, Motion Detection, Sensor, Scheduled RecordingDigital SignatureSupports Digital Signature Verification	Sensor / Alarm Inputs	4	16	16					
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Operating System Microsoft© Windows© XP Embedded Max PPS Per Channel 30 Pictures Per Second (PPS) – NTSC / 25 Pictures Per Second (PPS) - PAL Motion Detection Up to 15 Regions Per Channel / Adjustable Sensitivity Recording Mode Continuous, Motion Detection, Sensor, Scheduled Recording Digital Signature Supports Digital Signature Verification	Central Processing Unit		Intel® Pentium© Dual Core 2 Ghz+						
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Recording Mode Continuous, Motion Detection, Sensor, Scheduled Recording Digital Signature Supports Digital Signature Verification	Vax PPS Per Channel	30 Pictures Per Seco	ond (PPS) – NTSC / 25 Pictures Per	Second (PPS) - PAL					
Digital Signature Verification	Notion Detection	Up to 15	Regions Per Channel / Adjustable S	Sensitivity					
	Recording Mode	Continuous,	Motion Detection, Sensor, Schedule	ed Recording					
Emergency Agent Transmitted through TCP/IP – SCS	Digital Signature	S	Supports Digital Signature Verification	on					
	Emergency Agent		Transmitted through TCP/IP – SCS						
Dimensions (h x w x d) 5.8" x 17.25" x 19.5" (148mm x 438mm x 495mm)	Dimensions (h x w x d)	5.8" x 1	17.25" x 19.5" (148mm x 438mm x 4	195mm)					
Weight 30-33 lbs (13.6-15 kg) 40-43 lbs (18-19.5 kg) with packaging	Neight			ıg					

DVS/HVS SPECIFICATIONS

		240		480)				
	8	16	32	16	32				
Video Format			NTSC	C/PAL					
Video Inputs (BNC)	8	16	32	16	32				
Video Outputs	DVI-D x 1, SVGA x 1 (Primary Display), RCA x 1 (Spot Monitor) RCA x4 (480PPS model only)								
Looping Outputs (BNC)	8	16	32	16	32				
Recording Rate	120 PPS 7	240 PPS 360×240 480 PPS 360×240 120 PPS 720×240 240 PPS 720×240 60 PPS 720×480 120 PPS 720×480							
Live Viewing Rate (PPS)	240	48	30	480)				
Audio Recording (optional 16 channel available)		4 (yes)		16 (yes)	4 (yes)				
Sensor / Alarm Inputs	8	16	16	16	16				
Alarm Outputs	8	16	16	16	16				
PTZ Controls	Internal RS-422/485 (over 75 protocols)								
Image Compression	Proprietary MJPEG								
Storage Capacity			Up to 4 Terabytes	(RAID 5 optional)					
LAN			100/1000 Gig	abit Ethernet					
Critical Recording Archive			DVD Multi Burne	er, Network, USB					
Password Control			User Defined	Access Level					
Power Interruption Recovery		Automatic restart	after power interru	ption / recording operation r	resumes				
Remote Connection	TCP/I	P, UDP, Internet,	LAN, WAN (Com	patible with Microsoft Windo	ws XP, Vista)				
Power Input			AC 100~240V In	put (50 Hz/60Hz)					
Central Processing Unit	Inte	el® Dual Core 2 G	ihz+	Intel® Core™2	Duo 2 Ghz+				
RAM			1 (GB					
Operating System		ſ	Vicrosoft© Windov	vs [©] XP Embedded					
Max PPS Per Channel	30	Pictures Per Seco	ond (PPS) – NTSC	/ 25 Pictures Per Second (I	PPS) - PAL				
Motion Detection		Up to 15	Regions Per Char	nnel / Adjustable Sensitivity					
Recording Mode	Continuous, Motion Detection, Sensor, Scheduled Recording								
Digital Signature		<u> </u>	Supports Digital Sig	gnature Verification					
Emergency Agent			Transmitted throu	igh TCP/IP – SCS					
Dimensions (h x w x d)		7″ x 1	7.3" x 21.75" (180i	mm x 440mm x 552mm)					
Weight			47-52 lbs (2 64 - 84 lbs (29-38	1.3-23.5 kg) kg) with packaging					