



18V



CORDLESS DRILL/DRIVER

BL1182/BL1181

INSTRUCTION MANUAL

GMC[®]
GLOBAL MACHINERY COMPANY

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Warranty Power Tools

Whilst every effort is made to ensure your complete satisfaction with this tool, occasionally, due to the mass manufacturing techniques, a tool may not live up to our required level of performance and you may need the assistance of our service department.

The product is warranted for a 2-year repair warranty for home domestic use from the date of original purchase. If found to be defective in materials or workmanship, the tool will be repaired free of charge.

A small freight charge may apply. Proof of purchase is essential. We reserve the right to reject any claim where the purchase cannot be verified.

This warranty does not include damage or defects to the tool caused by or resulting from abuse, accidents, alterations or commercial or business use. It also does not cover any bonus items or included accessories. Only the power tool is covered under this warranty.

With continuing product development, changes may have occurred which render the product received slightly different to that shown in this instruction manual.

Please ensure that you store your receipt in a safe place.

Conditions apply to the above warranty. For full details of the warranty terms and conditions please refer to our website – **www.gmcompany.com**

For prompt service we suggest you log your service request online - www.gmcservice.com.au, should you not have access to the internet, please contact our service department on 1300 880 001 (Australia) or 0800 445 721 (New Zealand).

Introduction

Your new GMC power tool will more than satisfy your expectations. It has been manufactured under stringent GMC Quality Standards to meet superior performance criteria.

You will find your new tool easy and safe to operate, and, with proper care, it will give you many years of dependable service.

CAUTION. Carefully read through this entire Instruction Manual before using your new GMC Power Tool. Take special care to heed the Cautions and Warnings.

Your GMC power tool has many features that will make your job faster and easier. Safety, performance, and dependability have been given top priority in the development of this tool, making it easy to maintain and operate.

Environmental protection



Recycle unwanted materials instead of disposing of them as waste. All tools, hoses and packaging should be sorted, taken to the local recycling centre and disposed of in an environmentally safe way.

Description of symbols

The rating plate on your tool may show symbols. These represent important information about the product or instructions on its use.



Wear hearing protection.

Wear eye protection.

Wear breathing protection.



Double insulated for additional protection.



Conforms to relevant standards for electromagnetic compatibility.

N380

Specifications

Nominal battery charge: 18V

Battery Type: Lithium Ion 1.3AH

Charger:

Input: 100 – 240V ~ 50-60Hz 300mA

Output: 26V dc 320mA

Charging time: 3-5 Hours

Drill no load speed: 0-550 min⁻¹

Torque settings: 21 Positions

Drill chuck capacity: 10mm Keyless

Weight: 1.8kg

Safety instructions

WARNING. Read and understand all instructions. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury. The term “power tool” in all of the warnings below refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

Save these instructions

1. Work area

- a. **Keep work area clean and well lit.** Cluttered and dark areas invite accidents.
- b. **Do not operate power tools in explosive atmospheres,** such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
- c. **Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

2. Electrical safety

- a. **Power tool plugs must match the outlet. Never modify the plug in any way.** Do not use any adapter plugs with earthed (grounded) power tools. Unmodified plugs and matching outlets will reduce risk of electric shock.
- b. **Avoid body contact with earthed or grounded surfaces such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- c. **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- d. **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool.** Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
- e. **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.

3. Personal safety

- a. **Stay alert, watch what you are doing and use common sense when operating a power tool.** Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
 - b. **Use safety equipment. Always wear eye protection.** Safety equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
 - c. **Avoid accidental starting.** Ensure the switch is in the off position before plugging in. Carrying power tools with your finger on the switch or plugging in power tools that have the switch on invites accidents.
 - d. **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
 - e. **Do not overreach.** Keep proper footing and balance at all times. This enables better control of the power tool in unexpected situations.
 - f. **Dress properly. Do not wear loose clothing or jewellery.** Keep your hair, clothing and gloves away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts.
 - g. **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of these devices can reduce dust related hazards.
- #### 4. Power tool use and care
- a. **Do not force the power tool.** Use the correct power tool for your application. The correct power tool will do the job better and safer at the rate for which it was designed.
 - b. **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.

c. Disconnect the plug from the power source before making any adjustments, changing accessories, or storing power tools. Such preventive safety measures reduce the risk of starting the power tool accidentally.

d. Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.

e. Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tools operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.

f. Keep cutting tools sharp and clean. Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.

g. Use the power tool, accessories and tool bits etc., in accordance with these instructions and in the manner intended for the particular type of power tool, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.

5. Service

a. Have your power tool serviced by a qualified repair personnel using only identical replacement parts. This will ensure that the safety of the power tool is maintained.

Additional safety rules for drills

Wear ear protectors with impact drills. Exposure to noise can cause hearing loss.

Use auxiliary handles supplied with the tool. Loss of control can cause personal injury.

- If possible, always use clamps or a vice to hold your work.
- Always switch off before you put the drill down.

- Ensure that the lighting is adequate.
- Do not put pressure on the drill, such that it slows the motor down. Allow the drill bit to cut without pressure. You will get better results and you will be taking better care of your tool.
- Keep the area free of tripping hazards.
- Do not let anyone under 18 years operate this tool.
- Only use accessory bits in good condition.
- Before drilling, check that there is sufficient clearance for the drill bit under the workpiece.
- Do not touch the bit after operation. It will be very hot.
- Keep your hands away from under the workpiece.
- Never use your hands to remove sawdust, chips or waste close by the bit.
- Rags, cloths, cord, string and the like should never be left around the work area.
- Support the work properly.
- If you are interrupted when operating the drill, complete the process and switch off before looking up.
- Periodically check that all nuts, bolts and other fixings are properly tightened.
- When using the drill, use safety equipment including safety glasses or shield, ear defenders, and protective clothing including safety gloves. Wear a dust mask if the drilling operation creates dust.

If in doubt, do not plug in the tool. Using a power source with a voltage less than the nameplate rating is harmful to the motor.

The tool must be used only for its prescribed purpose. Any use other than those mentioned in this Manual will be considered a case of misuse. The user and not the manufacturer shall be liable for any damage or injury resulting from such cases of misuse.

To use this tool properly, you must observe the safety regulations, the assembly instructions and the operating instructions to be found in this Manual. All persons

who use and service the machine have to be acquainted with this Manual and must be informed about its potential hazards.

Children and frail people must not use this tool. Children should be supervised at all times if they are in the area in which the tool is being used. It is also imperative that you observe the accident prevention regulations in force in your area. The same applies for general rules of occupational health and safety.

The manufacturer shall not be liable for any changes made to the tool nor for any damage resulting from such changes.

Even when the tool is used as prescribed it is not possible to eliminate all residual risk factors. The following hazards may arise in connection with the tool's construction and design:

- Damage to the lungs if an effective dust mask is not worn.
- Damage to hearing if effective ear defenders are not worn.

The tool must be used only for its prescribed purpose. Any use other than those mentioned in this Manual will be considered a case of misuse. The user and not the manufacturer shall be liable for any damage or injury resulting from such cases of misuse.

The manufacturer shall not be liable for any changes made to the tool nor for any damage resulting from such changes.

Even when the tool is used as prescribed it is not possible to eliminate all residual risk factors. The following hazards may arise in connection with the tool's construction and design:

- Damage to the lungs if an effective dust mask is not worn.
- Damage to hearing if effective earmuffs are not worn.

Additional safety instructions for the charger

- Your GMC tool with Lithium Ion batteries may only be charged with the specific designed GMC Lithium Ion battery charger purchased with the tool. **IT IS DANGEROUS TO USE ANY OTHER BATTERY CHARGER TO CHARGE YOUR TOOL.** Do not attempt to charge the battery pack with any other charger than the one supplied.

- If there is a problem with the battery or the tool, take it to your nearest Authorised Service centre or phone and speak with an experienced GMC Customer Service Representative for assistance in rectifying your problem.
- Before using the charger, read all the instructions, labels and cautionary markings on the charger and battery pack as well as the instructions on using the battery pack.
- Do not use the charger if it has been subjected to a heavy knock, dropped or otherwise damaged in anyway. Take the charger to an authorised service centre for a check or repair.
- Do not disassemble the charger. Phone and speak with an experienced GMC Customer Service Representative or contact a power tool repair centre for assistance. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when you use the tool or charger again. Take the charger to a power tool repair centre when service or repair is required. Incorrect re-assembly may result in the risk of fire, electric shock or electrocution. To reduce the risk of electric shock, do not disassemble any part of the product.
- **DANGER.** If the battery pack is cracked or damaged in any other way, do not insert it in the charger
- Do not plug anything other than your GMC tool into the charger, as other objects may touch dangerous voltage points or short out parts, which could result in fire or electric shock.
- Do not place the tool or charger on an uneven surface, as a fall may cause serious damage.
- Never place the tool or charger near or over a heat source such as a radiator or heater.
- Do not operate the charger in a cabinet or other enclosure unless proper ventilation is provided.
- Use the battery charger indoors only.

WARNING. Do not allow any liquid to come into contact with the charger. There is a danger of electric shock. Do not position the tool or battery charger near water; for example,

near a sink, wash bowl or toilet. Do not spill liquid of any kind on the tool or charger. Doing so may short out parts, causing damage to the product and creating the risk of fire or electric shock.

Take the tool or charger to your nearest Authorised Service centre or phone and speak with an experienced GMC Customer Service Representative for assistance in these circumstances:

- If liquid has been spilled into the tool or charger, or if rain or water has touched the tool, Battery Pack or charger.
- If the tool or charger does not operate normally after you follow the operating instructions.
- If the tool or charger has been dropped or damaged.
- If the tool or charger exhibits a distinct degradation in performance.
- If the tool or charger is damaged in any way.
- If the battery pack is not charged within the time frame as specified in this manual, turn charger off.
- To reduce the risk of an electric shock, unplug the charger from the power supply before attempting to clean it. To clean tool or charger, wipe with a damp cloth. Use of any other cleaners is not recommended.
- Do not place any object on to, or allow anything to rest on the charger.
- Make sure that the charger cable is positioned where it will not be stepped on, tripped over or otherwise subjected to damage or stress. Keep the lead away from operating machinery.
- Do not pull on the lead of the charger to disconnect it from the mains power socket.
- Do not use an extension cord unless it is absolutely necessary. The use of an improper extension cord could cause the risk of fire, electric shock or electrocution.
- Never attempt to connect two chargers together.
- Do not charge batteries or use the tool and battery pack in locations where the temperature may be below 0°C or exceed 40°C such as alongside sheds or metal structures.

- The battery can be charged or operated at temperatures between 0° C and 40° C.

NEVER CHARGE YOU LITHIUM ION BATTERY BELOW OR ABOVE TEMPERATURES RECOMMENDED OTHERWISE FIRE OR SERIOUS DAMAGE TO THE BATTERY PACK MAY OCCUR.

The most suitable temperatures to charge the battery pack are between 20 - 25° C.

- If you wish to charge a second battery pack, unplug the charger from the mains supply and leave it for at least 15 minutes. After this time you can charge a second battery pack.

Additional safety instructions related to the battery pack and battery safety

- Use only the GMC batteries supplied with the GMC Tool or GMC-approved replacements.
- Do not use the battery to power any device other than the GMC tool it was sold with.
- Charge the battery only with the GMC charger supplied with the tool or GMC-approved replacements and according to the instructions in the GMC Instruction Manual.
- Do not charge the battery in a place where static electricity is generated nor let the battery touch something that is statically charged.
- The battery can be stored at temperatures between – 20° C and 40° C.

NEVER STORE OR LEAVE YOUR LITHIUM ION BATTERY IN TEMPERATURES OVER THAT RECOMMENDED OTHERWISE FIRE MAY OCCUR.

Do NOT store the Lithium Ion battery anywhere that the temperature can easily reach higher temperatures than recommended - this includes garden type sheds, and Vehicles where the inside temperature can climb to dangerous levels in the direct sunlight and on high temperature days. **THINK BEFORE LEAVING YOUR LITHIUM ION BATTERY PACK IN STORAGE.**

- The battery can be charged or operated at temperatures between 0° C and 40° C.

NEVER CHARGE YOU LITHIUM ION BATTERY BELOW OR ABOVE TEMPERATURES RECOMMENDED OTHERWISE FIRE OR SERIOUS DAMAGE TO THE BATTERY PACK MAY OCCUR.

The most suitable temperatures to charge the battery pack are between 20 - 25° C.

- Always allow the battery pack to cool down after charging, do not place it in a hot environment such as a metal shed or open trailer left in the sun.
- Take care where the tool is stored. Do not store in areas of corrosive fumes, or salt air or similar conditions. Try and store the tool in the packaging supplied with the tool.
- Do not dispose of the battery in a fire or put the battery into a microwave oven, conventional oven, dryer, or high-pressure container.

Under these conditions, the battery may explode.

- Never attempt to open the battery pack, puncture the battery or subject the battery to strong physical shock.
- If the plastic housing of the battery pack breaks open or cracks, immediately discontinue its use and do not recharge it. Ensure the battery pack clip is in good condition and will not allow the pack to fall free from the tool. If the clip is damaged or for any reason is not locking the pack in place Do Not continue to use.
- Stop using the battery if it exhibits abnormal heat, odour, colour, deformation, or is in an abnormal condition.
- If you detect leakage or a foul odour, it is especially important to keep the battery away from fire. If battery liquid leaks onto your skin or clothes, wash well with clean water immediately. If liquid leaking from the battery gets into your eyes, do not rub your eyes. Rinse your eyes well (for at least 10 minutes) with clean water, and consult a doctor immediately. Do not use a leaking battery.

- Handle batteries with care to avoid shorting the battery with conducting materials, such as nails, screws, metal watch bands, rings, bracelets, and keys. The battery may overheat and could burn you.
- After the battery has reached the end of its useful life, we recommend recycling the materials at your local municipal council recycling centre. DO NOT attempt to replace the battery cells in the battery pack, repair or modify any part of the battery pack assembly.
- When recycling, make it nonconductive by applying insulating tape to the terminals located on the battery.

When to charge the battery

New battery packs are shipped in a low charge condition and must be fully charged before use. It takes approximately 3 – 5 hours to charge the battery once the battery has been used in the tool a few times.

Charging of batteries should not be performed unattended.

Know your product

This drill is mainly used for drilling in wood or metal sheet and screwdriving. Use the tool and accessories only for intended applications. All other applications are expressly ruled out.

1. Keyless chuck
2. Torque collar
3. Trigger with variable speed control
4. Forward/reverse switch
5. Side handle
6. Side handle clamp knob
7. Battery pack release tabs
8. Rechargeable battery pack (model 1G18LiB)
9. Charger (model 1835C)
10. Adaptor (1835LiA)



Unpacking

Due to modern mass production techniques, it is unlikely that your GMC Power Tool is faulty or that a part is missing. If you find anything wrong, do not operate the tool until the parts have been replaced or the fault has been rectified. Failure to do so could result in serious personal injury.

Important information – Product care

This drill/driver uses Lithium Ion Battery Cells. Care MUST be taken to ensure both the safety and life of the pack is maintained. Ensure you have read all of the safety notes in the previous pages before using the drill/driver.

Safety devices and circuitry for this tool are located in the battery pack of this tool. The battery pack is a vital component, not just for the power source, but also for the full safety control for both the charging and also the tool operation. Treat the battery pack with care and within the guidelines of this manual. If the pack does become immersed in water or any fluids, or is subject to a sever drop etc, or it does not operate within the guidelines of this manual, immediately STOP using the battery pack and have it checked.

During operation avoid overloading the drill/driver. If the drill driver is overloaded it will automatically STOP. Overloading may occur for a number of reasons including when the drill driver is pushed too hard or when using a drill bit or attachment greater than what is specified. If you do overload the drill driver during operation refer to the “Overload” section in this manual.

Note: When the battery of the drill is at the lower end of the charge, the drill is more susceptible to the overload condition.

As mentioned above the battery pack is an integral component of this tool and it is fitted with thermal safety devices. Running the drill at close to maximum load, or continual resetting of the overload will cause the battery pack to over heat. When a preset cell temperature is detected, the battery pack will automatically STOP operating and will not restart until the battery pack has cooled to a safe level.

In this condition, DO NOT force cool the pack by placing in a freezer or similar device. Refer to the “Overload” section in this manual.

Another feature of the drill/battery pack is the **low voltage cut out** feature. This feature operates when the voltage drops below a pre set value. When this occurs the tool will automatically stop operating. To correct the situation you need to either insert another charged battery into the drill or recharge the existing battery, and then proceed with the drilling/driving application.

Note: Attempting to restart the tool in this condition without either recharging the battery or installing a battery with charge will lead to drill restarting and then stopping again after only a few seconds of operation.

These safety devices have been fitted for the safety, reliability and life of the tool.

Fitting and removing the battery pack

To remove the battery pack from the drill firmly press the battery release tabs (7) at either side of the battery pack, and slide the battery backward out of the tool.

To install the battery pack, align rails, on the tool with the tabs on the battery pack and slide the battery pack on to the drill. Ensure the battery pack is sitting straight on the foot and correctly entering the runners. The battery should slide fully on to the drill foot until the battery pack “clicks” into position.



Battery charging

This battery is recommended for the use of a residual current of 30mA or less.

- The battery supplied with this tool is model number 1G18LiB.
- The Charger Pack supplied with this tool is model number 1835C.
- The Charger Adaptor supplied with this tool is model number 1835LiA.

Note. Only use the supplied batteries, charger and adaptor.

IMPORTANT. Before plugging in the power supply from the charger to the slim line adaptor always ensure that the plug is switched off at the mains.

IMPORTANT. The battery will be fully charged after approximately 3-5 hours, remove it from the adaptor after this time.

Do not leave a battery charging for longer than 24 hours.

1. Align and slide the slim line adaptor (10) onto the battery until the battery pack latches "click" into position. Check the adaptor is flush with the battery and there is a firm connection.



2. Connect the power supply from the charger (9) to the slim line adaptor via the socket in the rear of the adaptor housing.



3. Plug in the charger and switch on. The red LED indicator will show power to the adaptor and that charging is taking place.
4. The battery charging time is approximately 3 - 5 hours to charge a low charged battery, but will be shorter if the battery is already partially charged. The red LED goes out when the charging cycle is complete. Turn off the charger power supply from the mains and then remove the battery from the adaptor.

WARNING. Only use charger 1835C with the adaptor (1835LiA) that is supplied for the 1G18LiB battery pack.

To obtain the best life for the battery

For battery storage and when the drill is not being used, it is advised to charge the battery to approximately half charge. Leaving the battery in the fully charged condition can shorten the cell life.

Short charging is acceptable with these cells.

Prevent constant overloading of the drill.

Avoid allowing loose items like screws or nails etc. to be stored with battery packs as these or similar items can short battery packs and cause a fire or explosion.

Always unplug the charger when not in use and store in a dry secure place.

Avoid charging, using or storing your battery in temperatures below 0°C and above 40°C.

Using the drill

Use the forward/reverse switch (4) to select the direction of rotation, then pull the trigger (3). This trigger switch is an electronic variable speed control which enables the user to vary the speed continuously. The speed varies according to how far the trigger switch is depressed, the further it is depressed the faster the chuck will rotate and the lighter it is depressed, the slower it will rotate.



To stop the drill, release the trigger switch.



Note. You can only change the direction of rotation of the drill using the forward/reverse switch when the trigger is NOT depressed.

Forward/reverse switch

This switch (4) will allow you to change the direction of the motor while the trigger switch is not depressed.

Drilling uses the forward mode. The reverse mode is intended for the removal of screws.



Adjustable torque

This drill is equipped with 21 torque settings plus one drill setting which are controlled by the torque collar (2). By rotating the collar behind the chuck, it is possible to adjust the torque.

This will allow better control when using the drill as a screwdriver as it prevents over-tightening of the screws.

For drilling, always use the use the Drill position by aligning the Drill symbol with the triangular indicator on the front face of the drill near the torque collar.

For setting the torque position, select a low setting on the torque collar and align the selected symbol with the triangular indicator on the top of the drill. Increase gradually to set the correct torque. It is better to use a scrap piece of material if possible to set the torque.



Inserting and removing bits

This drill has a keyless chuck, which means that a chuck key is not needed to secure a bit in the drill.

1. Open the chuck by holding the rear section of the chuck firm and rotating the front section in a anti-clockwise direction, sufficiently enough to allow the drill bit required to fully enter the jaws of the chuck.
2. Ensure the drill bit is fully inserted, so that the chuck jaws grip the straight section of the bit.
3. Holding the rear section of the chuck firmly, rotate the front section of the chuck clock-wise until the jaws tighten on the drill bit. The front section of the chuck needs to be tightened firmly to ensure the drill bit is held securely.
4. To remove the drill bit, hold the rear section of the chuck firmly and rotate sharply the front section of the chuck in a anti-clockwise direction, sufficiently enough to allow the drill bit to be removed.



Adjustable side handle

1. Turn the side handle clamp knob (6) anti-clockwise to loosen the collar fully and slip it over the chuck (1) onto the drill.
2. Adjust the position of the side handle (5) to suit the application and tighten the side handle clamp knob (6) to secure it in place.



Drilling operator tips

Drilling metals

- Always clamp sheet metal.
- Support thin metal with a block of wood to avoid distorting it.
- Use a punch to mark the centre of the hole.
- Use a suitable lubricant for the material you are working on,

USE:

Oil

Turpentine or paraffin

Do not lubricate

FOR:

Steel

Aluminium

Brass, copper or cast iron

Drilling plastics and plastic coated chipboard

- Use high speed drill bits
- See drilling wood below

Drilling masonry

- This drill is not designed for drilling masonry.

Drilling wood

- Clamp a piece of scrap wood to the back of your work to prevent splintering.

All drilling operations

- Mark off the centre of the hole using a centre punch or nail.
- Don't force the drill, let it work at its own pace
- Keep the drill bit sharp.
- Reduce pressure, as the drill is about to break through the item being drilled.

Chuck replacement

The chucks of reversible drills are always fixed by a screw with a left-hand thread. The screw, which is located in the centre of the chuck, must be removed before the chuck can be removed. To remove the screw, turn it in a clockwise direction. The chuck can now be removed by unscrewing it anti-clockwise. If you have trouble removing the chuck take the drill to your nearest power tool repair centre for chuck replacement.

CAUTION. Always ensure that the drill is switched off and the battery pack is removed before making any adjustments.

Maintenance

- Store the tools, instruction manual and where necessary the accessories in the original packaging. In this way you will always have all the information and parts ready to hand.
- Do not throw used batteries into fire or water. There is a danger of explosion! Please hand in non-working or used batteries, or tools with built-in batteries, to the environmentally-safe disposal unit at a municipal waste-disposal centre, or to your dealer.

GMC customer assist

If your product needs repairing or you simply need help or advice, please contact us on our Customer Assist Line 1300 880 001 (Australia) or 0800 445 721 (New Zealand).

For prompt service we suggest you log your service request online at www.gmcservice.com.au. Should you not have access to the Internet, please contact our service department on 1300 880 001 (Australia) or 0800 445 721 (New Zealand). 7am – 7pm, 7 days a week (AEST).

Please note that if repair is required, you must provide a valid original purchase receipt.

You will need the following details at hand to log your service request;

Personal details: First & Last name, address, pick up address, contact phone numbers, email address

Product details: Product number, date of purchase, retailer bought from, State & postcode, receipt number, reason for the request, copy of official purchase receipt

Attach your purchase receipt and save with this Manual for future reference.

Please refer to our website www.gmcompany.com for full GMC warranty Terms and Conditions.

Attach Your
Receipt Here

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