VANGUARD VENTED PROPANE GAS HEATERS

OWNER'S OPERATION AND INSTALLATION MANUAL





WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

FOR YOUR SAFETY

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
 - Do not try to light any appliance.
 - Do not touch any electrical switch; do not use any phone in your building.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

WARNING: Improper installation, adjustment, alteration, service, or maintenance can cause property damage, personal injury or loss of life. Refer to this manual for correct installation and operational procedures. For assistance or additional information consult a qualified installer, service agency, or the gas supplier.



Save this manual for future reference.

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SAFETY INFORMATION

WARNINGS

IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

A DANGER

Carbon monoxide poisoning may lead to death!

Carbon Monoxide Poisoning: Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, or nausea. If you have these signs, the heater may not be operating or venting properly. **Get fresh air at once!** Have heater or heater venting system serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, people with heart or lung disease or anemia, those under the influence of alcohol, and those at high altitudes.

Propane Gas: Propane gas is odorless. An odor-making agent is added to propane gas. The odor helps you detect a propane gas leak. However, the odor added to propane gas can fade. Propane gas may be present even though no odor exists.

Make certain you read and understand all Warnings. Keep this manual for reference. It is your guide to safe and proper operation of this heater.

- 1. A qualified service person must install heater and venting system.
- 2. Use only propane gas. Do not convert heater to use different fuel type.
- 3. Do not place propane supply tank(s) inside any structure. Locate propane supply tank(s) outdoors.
- 4. If you smell gas
 - Shut off gas supply.
 - Do not try to light any appliance.
 - Do not touch any electrical switch; do not use any phone in your building.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- 5. This heater must have fresh air for proper operation. If not, poor fuel combustion and improper venting of flue gases will result. Carbon monoxide poisoning from backed-up flue gases could occur. The State of California lists carbon monoxide as a reproductive toxin under Proposition 65. Read the instructions under *Fresh Air for Combustion and Ventilation*, pages 16 through 19 for complete information.
- 6. Never install the heater
 - in a mobile home or a recreational vehicle.
 - where curtains, furniture, clothing, or other flammable objects are less than 48 inches from the front, 53 inches from top, or 12 inches from right side and 6 inches from left side and back of heater.
 - directly on carpeting, tile, or other combustible materials other than wood flooring. Place heater on metal or wood panel extending the full width and depth of heater.
 - as a fireplace insert.
 - in high traffic areas.
 - in windy or drafty areas.

SAFETY	WARNINGS Continued
INFORMATION Continued	7. Provide the following minimum heater clearances from combustibles (as viewed from the front of heater):
	Front: 48 inches
	Back: 6 inches
	Top: 53 inches
	Right Side: 12 inches
	Left Side: 6 inches
	8. Do not run heater
	where flammable liquids or vapors are used or storedunder dusty conditions
	9. Never place clothing or any flammable objects on the heater or venting system.
	10. Heater and venting system surfaces are very hot during operation. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Carefully supervise young children when they are in the same room as heater. Heater will remain hot for a time after shutdown. Let surface cool before touching.
	11. Do not use heater as a cooking device.
	12. Do not alter heater or its controls. Any change may create a safety hazard.
	13. Turn off heater and unplug (if equipped with blower) and let cool before servicing. Unless you need gas supply for testing, shut off manual shutoff valve before servicing. Only a qualified service person should service and repair heater and venting system.
	14. Replace any safety screen or guard removed for servicing before running heater.
	15. Do not use heater if any part has been under water. Immediately call a qualified service person to inspect the heater and to replace any part of the control system and any gas control which has been under water.



LOCAL CODES	 Install and use heater with care. Follow all local codes. In the absence of local codes, use the latest edition of the following: National Fuel Gas Code ANSI Z223.1, also known as NFPA 54 * National Electrical Code ANSI/NFPA 70 * National Standard of Canada CAN1-B149 ** *Available from: American National Standards Institute, Inc., 1430 Broadway New York, NY 10018; National Fire Protection Association, Inc., Batterymarch Park, Quincy, MA 02269. **Available from: Standards Council of Canada, 350 Sparks Street, Ottawa, Ontario, K1R 758. 		
UNPACKING	 Remove heater from carton. Remove all protective packaging applied to heater for shipment. Check heater for any shipping damage. If heater is damaged, promptly inform dealer where you bought heater. 		
PRODUCT FEATURES	This heater has a piezo ignitor. This system requires no matches, batteries, or other		
	Thermostatic Heat Control This heater has a thermostat sensing bulb and a control valve. This results in the greatest heating comfort. This can also result in lower gas bills.		
INSTALLING			
HEATER	A qualified service person must install heater and venting system. Have them inspect heater before use and at least annually. Follow all local codes.		
	NOTICE		
	This heater must be electrically grounded if equipped with blower. Follow all local codes. In the absence of local codes, follow the National Electric Code, ANSI/NFPA 70 (U.S.) or Canadian Electrical Code CSA C22.1 (Canada).		
	CHECK GAS TYPEUse only propane gas. If your gas supply is not propane, do not install heater. Call dealer where you bought heater for proper type heater.INSTALLATION ITEMSBefore installing heater, make sure you have all items below.• external regulator (supplied by installer, see page 10)• test gauge connection * (see Figure 7, page 12)• piping (check local codes) • sealant (resistant to propane gas)• test gauge connection * (see Figure 7, page 12)• ground joint union• tee joint • pipe wrench* An A.G.A. design-certified manual shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the optional A.G.A. design-certified manual shutoff valve from your dealer. See Accessories, page 35.		

LOCATING HEATER

Maintain the minimum clearances shown in Figure 3, below. If you can, provide greater clearances.

Never install the heater

- in a mobile home or a recreational vehicle.
- where curtains, furniture, clothing, or other flammable objects are less than 48 inches from the front, 53 inches from the top, 12 inches from the right side and 6 inches from the left side and back of heater.
- directly on carpeting, tile, or other combustible materials other than wood flooring. Place heater on metal or wood panel extending the full width and depth of heater.
- as a fireplace insert.
- in high traffic areas.
- in windy or drafty areas.

If you install the heater in a home garage

- heater pilot and burner must be at least 18 inches above floor
- locate heater where moving vehicle will not hit it.

For convenience and efficiency, install heater

- where there is easy access for operation, inspection, and service.
- in coldest part of room.
- near an electrical outlet if you are planning to add blower to heater. See *Accessories*, page 35 for blower.



VENTING HEATER

Note: Venting/chimney materials are not supplied with heater.

A qualified service person must install the venting system for this heater. If venting system is not properly installed and maintained, the vent safety shut-off system will prevent the heater from running. Follow all local codes.

A WARNING

This heater has a vent safety shut-off system. This system shuts off the heater gas supply if you do not vent heater properly or the venting system is blocked. Do not operate heater if not properly vented. Do not tamper with the vent safety shut-off system. Carbon monoxide poisoning and death may result.

WARNING

When venting this heater, follow the safety information listed below.

- Never vent heater to another room or inside a building. Only vent heater to the outdoors.
- Do not vent heater exhaust to a chimney or flue serving another solid-fuel-burning or gas appliance.
- We recommend you use flues classified as prefabricated or masonry all-fuel chimney or type-B vent. See *Vent Types,* page 10.
- If using old vent, check vent for soot, creosote, and loose particles. If vent is damaged, repair or replace it before using heater.
- Extend the vertical section of vent pipe at least three feet above roof penetration.
- Extend the vertical section of vent pipe at least two feet above the highest point of any roof within ten feet.
- The horizontal run of vent pipe should rise at least 1/4 inch for each foot of run.
- Support the vent pipe at least every five feet along its length. Do not use combustible materials to support vent pipe.
- Never extend vent pipe horizontally through outside wall and terminate. You must connect a vertical run of vent pipe to the horizontal run. The vertical run must be at least 25% longer than the horizontal run.
- Install vent or chimney cap that is approved for use with vented gas room heaters.
- Do not use vent pipe smaller in diameter than that of the heater draft hood outlet.
- Do not use dampers in the vent pipes.
- Vertical height of vent must be greater than five feet above vent connection at draft hood.

VENTING HEATER (continued)

Do not vent heater in any of the following ways (see Figure 4).



Heater must be vented to the outdoors. Never vent heater to another room or inside a building.



Never extend vent pipe horizontally through outside wall and terminate. You must connect a vertical run of vent pipe to the horizontal run. The vertical run must be at least 25% longer than the horizontal run.





The vertical section of vent pipe must extend at least two feet above the highest point of any roof within ten feet.



Never extend vent pipe horizontally through a chimney or flue. You must connect a vertical run of vent pipe to the horizontal run. The vertical run must be at least 25% longer or five feet minimum than the horizontal run.

Vertical run of pipe must be at least five feet from elbow to elbow.

Figure 4 - Improper Venting Systems

Continued 9

VENTING HEATER (continued)

Proper Size Vent

To safely vent heater, the vent connector pipe must be the same diameter as the draft hood outlet on the rear of the heater. Pipe that is too small can cause flue gas to spill from the heater. Fasten vent connector to the draft hood outlet with a sheet metal screw.

Vent Types

Prefabricated or Masonry All-Fuel Chimney - This is a masonry chimney or a residential-type prefabricated chimney. Only use prefabricated chimneys listed by Underwriters Laboratories (UL), Inc.

Type-B Vent - These vents are made of noncombustible, corrosion resistant material. They are certified by a nationally recognized testing agency. Type-B vents are double-walled pipe. Clearances to combustible construction must be in accordance with the listing of the particular type-B vent. Type-B vents are currently listed as B-1, B-1 ¹/₂, and B-2.

The illustrations below show both vent types. The illustration shows typical construction of each type of venting system. Minimum clearances and lengths are added to the illustrations.





Note: If gas supply line total length exceeds forty feet, use a larger diameter pipe. Use pipe that is the next size larger than the heater control valve fitting.

Installation must include a manual shutoff valve, ground joint union, plugged 1/8" NPT tap and a sediment trap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from heater (see Figure 7).

Apply pipe joint sealant lightly to male threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged heater valves.

Use pipe joint sealant that is resistant to liquid petroleum (LP) gas.

Install sediment trap in supply line as shown in Figure 7. Locate sediment trap where it is within reach for cleaning. Locate sediment trap where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into heater controls. If sediment trap is not installed or is installed wrong, heater may not run properly.

IMPORTANT: Use two pipe wrenches when connecting gas piping to gas control valve of heater. This will prevent turning or damaging control valve.



Figure 7 - Gas Connection

* An A.G.A. design-certified manual shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the optional A.G.A. design-certified manual shutoff valve from your dealer. See *Accessories*, page 35.

** For purposes of input adjustment.

INSTALLING HEATER

Continued

CHECKING GAS CONNECTIONS

A WARNING

Test all gas piping and connections for leaks after installing or servicing. Correct all leaks at once.

WARNING

Never use an open flame to check for a leak. Apply a mixture of liquid soap and water to all joints. Bubbles forming show a leak. Correct all leaks at once.

A CAUTION

Make sure external regulator has been installed between propane supply and heater. See guidelines under *Connecting to Gas Supply*, page 11.

Pressure Testing Gas Supply Piping System

Test Pressures In Excess of 1/2 PSIG

- 1. Disconnect heater and its individual manual shutoff valve from gas supply pipe. Pressures in excess of 1/2 PSIG will damage heater regulator.
- 2. Cap off open end of gas pipe where manual shutoff valve was connected.
- 3. Pressurize supply piping system by either using compressed air or opening propane supply tank valve.
- 4. Check all joints of gas supply piping system. Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 5. Correct all leaks at once.

Test Pressures Equal To or Less Than 1/2 PSIG

- 1. Close manual shutoff valve (see Figure 8).
- 2. Pressurize supply piping system by either using compressed air or opening propane supply tank valve.
- 3. Check all joints from propane supply tank to manual shutoff valve. Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 4. Correct all leaks at once.

Pressure Testing Heater Gas Connections

- 1. Open manual shutoff valve (see Figure 8).
- 2. Open propane supply tank valve.
- 3. Make sure control knob of heater is in the OFF position.
- 4. Check all joints from manual shutoff valve to control valve on heater. Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 5. Correct all leaks at once.
- 6. Light heater (see *Operating Heater*, pages 20 through 22). Check the rest of the internal joints for leaks.
- 7. Turn off heater (see To Turn Off Gas to Appliance, page 22).



Figure 8 - Manual Shutoff Valve

Continued

INSTALLING GLASS PANEL

1. Locate the glass panel package inside the back of the heater.

Before installing glass panels, inspect the edges. If you notice any chips or cracks, do not install. If the surface on either side is deeply scratched, do not install. If these conditions exist, contact your Vanguard dealer for replacement glass panels.

Do not operate heater without glass panels installed. Operating heater without glass panels will damage front of heater due to excess temperatures.

Glass panels may have sharp edges. Handle with care.

- 2. Remove lower front access panel of heater by removing two screws at upper corners of panel. The lower front access panel covers the lower front access area (see Figure 9).
- 3. Remove two screws on glass guard. Remove glass guard (see Figure 9).
- 4. Carefully insert one glass panel up through lower front access area (see Figure 10, page 15).
- 5. Carefully slip glass panel behind hearth assembly (see Figure 10, page 15).



Figure 9 - Removing Lower Front Access Panel



FRESH AIR FOR COMBUSTION AND VENTILATION

A WARNING

This heater must have fresh air for proper operation. If not, poor fuel combustion and improper venting of flue gases will result. Carbon monoxide poisoning from backed-up flue gases could occur. Read the following instructions to insure proper fresh air for this and other fuel-burning appliances in your home.

Today's homes are built more energy efficient than ever. New materials, increased insulation, and new construction methods help reduce heat loss in homes. Home owners weather strip and caulk around windows and doors to keep the cold air out and the warm air in. During heating months, home owners want their homes as airtight as possible.

While it is good to make your home energy efficient, it is not good to make it too airtight. Your home needs to breath. If your home is too airtight, fresh air has little chance of entering in. This could be dangerous if you have fuel-burning appliances. These appliances need fresh, outside air for proper combustion and ventilation.

Exhaust fans, fireplaces, clothes dryers, and fuel-burning appliances draw air from the house to operate. This heater is a fuel-burning appliance. It uses air from inside the house for combustion. It also uses this air as a draft for venting. This draft air helps move combustion gases through the vent pipe to the outdoors. If your house is too airtight, there is not enough fresh air for these items to use. Fresh air may draw back into the house through venting flues and chimneys. This will keep fuelburning appliances from venting properly. This may cause them to release poisonous carbon monoxide gas into your home. It is very important to provide enough fresh air to run all fuel-burning appliances.

A DANGER

Carbon monoxide poisoning may lead to death!

Carbon monoxide is a colorless, odorless gas. Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, and/or nausea. If you have these signs, the heater may not be operating or venting properly. **Get fresh air at once!** Have heater or heater venting system serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, persons with heart and lung disease and anemia, those under the influence of alcohol, and those at high altitudes.

FRESH AIR FOR COMBUSTION AND VENTILATION Continued

DETERMINING FRESH-AIR FLOW FOR HEATER LOCATION

Example 1: Locating Heater in Unconfined (Open) Area

NOTICE

An unconfined area has a minimum air volume of 50 cubic feet for each 1000 BTU/Hr input rating of all appliances in the area (cubic feet equals length x width x height of area). Include adjoining rooms only if there are no doors between the rooms or if you add ventilation grills between the rooms (see *Ventilating Confined Area*, page 19).

In an open area, the air that leaks around doors and windows may provide enough fresh air for combustion and ventilation.

Draft Hood Spillage Test

Follow the steps below to see if enough fresh air is available.

- 1. Close all windows and doors.
- 2. If you have a fireplace, start a fire. Build fire until flames are burning strongly.
- 3. Turn on all exhaust fans. These include exhaust fans for kitchen, bathroom, water heaters (gas or electric), etc.
- 4. Turn on all vented gas appliances. These include any room heaters, water heaters, clothes dryer, etc.
- 5. Wait ten minutes for drafts to regulate.
- 6. Check for draft-hood spillage at each vented gas appliance. Do this by holding a lit match two inches from the draft opening (see Figure 13). If match flame pulls toward the draft hood, there is no spillage. If match flame blows away from the draft hood, there is spillage. This is a hazardous condition. See *Draft Hood Spillage*, page 18.



Figure 13 - Checking for Draft Spillage

No Draft Hood Spillage: This shows there is enough fresh air in area for appliances. Turn off all exhaust fans and appliances if desired.

FRESH AIR FOR COMBUSTION AND VENTILATION Continued

Draft Hood Spillage: This is a hazardous situation. Draft hood spillage releases poisonous carbon monoxide gas into your home.

A DANGER

Carbon monoxide poisoning may lead to death!

If draft hood spillage occurs, check for blocked flue connectors, vent pipes, and chimneys. If you find blockage, remove. Test again for spillage. If spillage still occurs or there was no blockage, you need more fresh, outside air in the house. You must provide additional fresh-air ventilation. Follow the steps below at once.

- A. Open a window near the appliance(s) at least two inches. Test again for spillage. If spillage does not stop, open window more and retest. If spillage stops, keep window open while running appliance(s). Supply fresh, outside air by a permanent method as soon as possible. If spillage still occurs, leave window open and go to next step.
- B. If you have a fireplace, open a window or door near it at least two inches. Test again for spillage. If spillage does not stop, open window or door more and retest. If spillage stops, keep window or door open while using fireplace. Supply fresh, outside air by a permanent method as soon as possible. If spillage still occurs, leave window or door open and go to next step.
- C. If you have kitchen and bathroom exhaust fans, turn them off. Test again for spillage. If spillage stops, do not use exhaust fans. Turn off circuit breakers for fans if possible. Permanently supply fresh, outside air as soon as possible.

Providing Permanent Fresh-Air Ventilation

If draft hood spillage occurs, you must permanently supply fresh, outside air to the inside of your house. Provide extra fresh air by using ventilation grills or ducts. Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces. If you install this heater in an area with other gas appliances, you must total the BTU/Hr input rating of all appliances. Follow the National Fuel Gas Code NFPA 54/ANSI Z223.1. It lists fresh-air requirements for fuel-burning appliances.



FRESH AIR FOR COMBUSTION AND VENTILATION Continued

Example 2: Locating Heater in Confined (Closed) Area

NOTICE

A confined area has an air volume of less than 50 cubic feet for each 1000 BTU/Hr input rating of all appliances in the area (cubic feet equals length x width x height of area). Include adjoining rooms only if there are no doors between the rooms.

If you install this heater in a confined area, you must provide additional fresh air.

Ventilating Confined Area

This fresh air would come from an adjoining open area or outdoors.

WARNING

The adjoining open area must have enough fresh, outside air ventilation to supply any appliance in that area plus the confined area. Follow instructions under *Example 1: Locating Heater in Unconfined (Open) Area,* page 17 to make sure fresh air ventilation is adequate.

When ventilating to an adjoining open area, you must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor on the wall connecting the two areas. Follow the National Fuel Gas Code NFPA 54/ANSI Z223.1. It lists fresh-air requirements for fuel-burning appliances.



After providing ventilation between rooms, check for draft hood spillage (see *Draft Hood Spillage Test*, page 17). If draft hood spillage still occurs, provide more ventilation between rooms or provide permanent ventilation from outdoors. See *Providing Permanent Fresh-Air Ventilation*, page 18.

OPERATING HEATER

WARNING

Heater and venting system surfaces are very hot during operation. Keep children and adults away from hot surfaces to avoid burns and clothing ignition. Carefully supervise young children when they are in the same room as heater. Heater will remain hot for a time after shut down. Let surface cool before touching.

NOTICE

If operating heater for the first time, a slight odor will occur. This odor will go away after a few hours of operation.

FOR YOUR SAFETY READ BEFORE LIGHTING

A WARNING

If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance has a pilot which must be lighted by hand. When lighting the pilot, follow these instructions exactly.
- **B.** BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician or gas supplier. Force or attempted repair may result in a fire or explosion.
- **D.** Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

LIGHTING INSTRUCTIONS

- 1. STOP! Read the safety information above.
- 2. If heater is equipped with a blower, turn off all electric power to the heater.
- 3. Make sure manual shutoff valve is fully open.
- 4. Locate control knob on top of heater. Fully depress control knob in any position other than PILOT to shut off burner and pilot.



OPERATING Wait five (5) minutes to clear out any gas. Then smell for gas, including near the 5. floor. If you smell gas, STOP! Follow "B" in the safety information at the top of HEATER page 17. If you don't smell gas, go to the next step. 🗙 to the PILOT position. Fully depress Turn control knob clockwise / 6. Continued control knob for five seconds or more. *Note:* You may be running this heater for the first time after hooking up to gas supply. If so, you may need to depress control knob in for 15 seconds. This allows air to bleed from the gas system. 7. With control knob depressed, push down and release ignitor button. This will light pilot. The pilot is attached to the front of burner. You can see pilot through front glass of heater (see Figure 17). If needed, keep pressing ignitor button until pilot lights. *Note:* If pilot does not stay lit, refer to *Troubleshooting*, pages 26 through 29. Also contact a qualified service person or gas supplier for repairs. Until repairs are made, light pilot with match. To light pilot with match, see *Manual Lighting* Procedure, page 22. Keep control knob depressed for 30 seconds after lighting pilot. After 30 seconds, 8. release control knob. · If control knob does not pop up when released, contact a qualified service person or gas supplier for repairs. Shut off gas immediately. Note: If pilot goes out, repeat steps 4 through 8. 9. If heater is equipped with a blower, turn on all electrical power to the heater. 10. Turn control knob counterclockwise read to desired setting. 11. If equipped, turn blower control to the AUTO or ON position (if desired). **A** CAUTION Do not try to adjust heating levels by using the manual shutoff valve.

Figure 17 - Viewing Pilot

OPERATING HEATER

Continued

MANUAL LIGHTING PROCEDURE

- 1. Remove lower front access panel on heater.
- 2. Locate pilot. Pilot is attached to the front of burner.
- 3. Follow steps 1 through 6 under *Lighting Instructions*, pages 20 and 21.
- 4. With control knob depressed, strike match. Hold match to pilot until pilot lights.
- 5. Follow steps 8 through 11 under *Lighting Instructions*, page 21.

TO TURN OFF GAS TO APPLIANCE

Shutting Off Heater

- **1.** Fully depress control knob in any position other than PILOT to shut off burner and pilot.
- 2. If equipped, turn blower control to OFF position.

Shutting Off Burner Only (pilot stays lit)

1. Turn control knob to the PILOT position. At this setting, only the pilot remains lit.

INSPECTING **PILOT AND** BURNER **FLAME**

Check pilot flame pattern and burner flame pattern often.

PILOT FLAME PATTERN

Figure 18 shows a correct pilot flame pattern. Figure 19 shows an incorrect pilot flame pattern. The incorrect pilot flame is not touching the thermocouple. This will prevent the thermocouple from getting hot, causing the heater to shut down.



Flame Pattern

Pilot Flame Pattern

If pilot flame pattern is incorrect, as shown in Figure 19

- turn heater off (see *To Turn Off Gas to Appliance*, page 22)
- contact a qualified service person

BURNER FLAME PATTERN

Note: To view burner flame, look through front glass of heater.

Figure 20, page 24 shows a correct burner flame pattern. Figure 21, page 24 shows two incorrect burner flame patterns. One incorrect flame pattern shows high yellow flames and the other shows flames lifting off of burner.

A WARNING

If high yellow flame occurs, your heater could produce increased levels of carbon monoxide. If burner flame is incorrect, follow instructions on page 24.

NOTICE

Do not mistake orange flames with yellow flame. Dirt or other fine dust particles enter the heater and burn causing brief patches of orange flame.

Continued



CLEANING AND MAINTENANCE

WARNING

Turn off heater and let cool before cleaning or servicing.

A WARNING

Keep heater clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

A CAUTION

You must keep control areas, burner, and circulating air passageways of heater clean. Inspect these areas of heater before each use. Have heater and venting system inspected yearly by a qualified service person. Heater may need more frequent cleaning due to excessive lint from carpeting, bedding material, etc.

CABINET

Air Passageways

• Use a vacuum cleaner or pressurized air to clean.

Exterior

• Use a soft cloth dampened with a mild soap and water mixture. Wipe the cabinet to remove dust.

COMBUSTION CHAMBER AND BURNER

Clean the combustion chamber and burner if you have run the heater with a high yellow flame. Incomplete combustion from lack of air causes the yellow flame. This will deposit soot inside the combustion chamber and on the burner. To clean combustion chamber and burner, you must remove the burner from heater. See *Service Procedures*, page 31, to remove burner. After removing burner, blow inside of combustion chamber clean with compressed air. Clean burner with a soft-bristled brush. Blow soot from burner with compressed air.

PILOT

Use a vacuum cleaner, compressed air, or small, soft-bristled brush to clean.

BURNER ORIFICE

Use a vacuum cleaner, compressed air, or small, soft-bristled brush to clean. You can also use a tooth pick to clean orifice. Do not enlarge or damage orifice hole.

PILOT AND BURNER FLAME

Check the pilot and burner flame monthly. Make sure pilot and burner flame is burning correctly. See *Inspecting Pilot and Burner Flame*, page 23.

VENTING SYSTEM

Check the venting system at least once a year. Make sure joints are secure and vent pipe is in good condition. Do not obstruct combustion and ventilation air entering the rear of heater.

TROUBLE-SHOOTING

Note: All troubleshooting items are listed in order of operation.

WARNING

Turn off and unplug heater and let cool before servicing. Unless you need gas supply for testing, shut off manual shutoff valve before servicing. Only a qualified service person should service and repair heater and venting system.

A CAUTION

Never use a wire, needle, or similar object to clean pilot. This can damage pilot.

OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
When ignitor button is pressed, there is no spark at pilot.	 Incorrect spark gap. Ignitor electrode positioned wrong. 	 Adjust spark gap to 1/16". Replace ignitor.
	 Ignitor electrode broken. Ignitor electrode not connected to ignitor cable. 	 Replace ignitor. Reconnect ignitor cable.
	5. Ignitor cable pinched or wet.	5. Free ignitor cable if pinched by any metal or tubing. Keep ignitor cable dry.
	6. Piezo ignitor nut is loose.	6. Tighten nut holding piezo ignitor to heater cabinet. Nut is located inside heater cabinet at top.
	7. Broken or frayed ignitor cable.	7. Replace ignitor cable.
	 8. Loose ignitor cable. 9. Bad piezo ignitor. 	 Reconnect ignitor cable. Replace piezo ignitor.
When ignitor button is pressed, there is spark at pilot but no igni-	1. Gas supply turned off or manual shutoff valve closed.	1. Turn on gas supply or open manual shutoff valve.
tion.	2. Control knob not in PI- LOT position.	2. Turn control knob to PI- LOT position.
	3. Control knob not pressed in while in PILOT posi- tion.	3. Press in control knob while in PILOT position.
	4. Air in gas lines when in- stalled.	4. Continue holding down control knob. Repeat ig- niting operation until air is removed.
	5. Depleted gas supply.	5. Contact local propane gas company.
	6. Pilot is clogged.	 6. Clean pilot (see <i>Cleaning</i> and <i>Maintenance</i>, page 25) or replace pilot assembly.
	7. Gas regulator setting is not correct.	7. Replace control valve.

Continued ges out when control knob is released. 1. Initial match inter ont full year. 1. Initial match inter on fully open. 1. Initial off value. 2. Control knob not pressed in long enough. 3. After pilot lights control knob not pressed in long enough. 3. After pilot lights control knob not pressed in long enough. 3. After pilot lights control knob not pressed in long enough. 4. Safety interlock system has been triggered. 5. Thermocouple connec- tion loose at control valve. 6. Pilot flame not touching thermocouple, which allows thermocouple to cool, causing pilot flame to go out. This problem could be caused by any or all of the following: A) Improperly adjusted pilot flame B) Low gas pressure C) Ditry or partially clogged pilot 6. A) Contact qua- service person to eraly adjust pilot flame B) Low gas pressure C) Ditry or partially clogged pilot 7. Replace thermoco sets and motion nance, page 25) or replace pilot is lit. Burner does not light after pilot is lit. 1. Safety interlock system has been inadvertently triggered. 1. Fully depress c knot in any pr other than pilot c low. Burner does not light after pilot is lit. 1. Safety interlock system has been inadvertently triggered. 1. Fully depress c knot in any pr other than pilot c low. Delayed ignition of burner. 1. Manifold pressure is too low. 2. Clean burner clogged. 3. Replace burner or flice. Delayed ignition of burner. 1. Manifold pressure is too low. 1. Contact local p gas company. 2. Clean burner clogged.	TROUBLE-	OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
8. Control valve damaged. 8. Replace control valve damaged. Burner does not light after pilot is lit. 1. Safety interlock system has been inadvertently triggered. 1. Fully depress of knob in any poor other than pilot a lease. Wait one is for safety interloc tem to reset. Repertion. 2. Burner orifice is clogged. 2. Burner orifice diameter is too small. 3. Replace burner of burner. 3. Delayed ignition of burner. 1. Manifold pressure is too low. 4. Contact local prigas company. 2. Burner orifice is clogged. 1. Manifold pressure is too low. 1. Contact local prigas company. 2. Burner orifice is clogged. 2. Clean burner clogged. 2. Clean burner orifice and mainter is too small. 3. Delayed ignition of burner. 1. Manifold pressure is too low. 3. Replace burner orifice is clogged. 3. Burner orifice is clogged. 3. Replace burner orifice is clogged. 3. Contact local prigas company.	SHOOTING Continued	Pilot lights but flame goes out when control knob is	 Manual shutoff valve not fully open. Control knob not fully pressed in. Control knob not pressed in long enough. Safety interlock system has been triggered. Thermocouple connec- tion loose at control valve. Pilot flame not touching thermocouple, which allows thermocouple to cool, causing pilot flame to go out. This problem could be caused by any or all of the following: Improperly adjusted pilot flame Low gas pressure Dirty or partially clogged pilot 	 Fully open manual shut- off valve. Press in control knob fully. After pilot lights, keep control knob pressed in 30 seconds. Wait one minute for safety interlock system to reset. Repeat ignition. Hand tighten until snug, then tighten 1/4 turn more. A) Contact qualified service person to prop- erly adjust pilot flame B) Contact local pro- pane gas company. C) Clean pilot (see <i>Cleaning and Mainte- nance</i>, page 25) or replace pilot assembly.
2. Burner orifice is clogged.2. Clean burner (see ing and Mainter page 25) or re- burner orifice.3. Burner orifice diameter is too small.3. Replace burner or burner or is too small.4. Inlet gas pressure is too low.4. Contact local pr gas company.Delayed ignition of burner.1. Manifold pressure is too low.1. Contact local pr gas company.Delayed ignition of burner.2. Burner orifice is clogged.2. Clean burner (see ing and Mainter page 25) or re burner or gas company.Delayed ignition of burner.1. Manifold pressure is too low.1. Contact local pr gas company.Delayed ignition of burner.1. Manifold pressure is too low.1. Contact local pr gas company.Delayed ignition of burner.2. Burner orifice is clogged.2. Clean burner gas company.			 8. Control valve damaged. 1. Safety interlock system has been inadvertently 	 Replace control valve. Fully depress control knob in any position other than pilot and re- lease. Wait one minute for safety interlock sys- tem to reset. Repeat igni-
Delayed ignition of burner.1. Manifold pressure is too low.1. Contact local pr gas company.2. Burner orifice is clogged.2. Clean burner <i>Cleaning and M nance</i> , page 25)			 clogged. Burner orifice diameter is too small. Inlet gas pressure is too 	 Clean burner (see Clean- ing and Maintenance, page 25) or replace burner orifice. Replace burner orifice. Contact local propane
			 Manifold pressure is too low. Burner orifice is 	1. Contact local propane gas company.
Contin				Continued

TROUBLE- SHOOTING Continued	OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
	Burner backfiring during combustion.	1. Burner orifice is clogged or damaged.	 Clean burner (see Clean- ing and Maintenance, page 25) or replace burner orifice.
		 Burner damaged. Gas regulator defective. Delayed ignition. 	 Replace burner. Replace control valve. See above.
	Yellow flame during burner combustion.	1. Not enough air.	1. Check burner for dirt and debris. If found, clean burner (see <i>Cleaning and</i> <i>Maintenance</i> , page 25).
		2. Gas regulator defective.	2. Replace control valve.
	Slight smoke or odor during initial opera- tion.	1. Residues from manu- facturing processes.	1. Problem will stop after a few hours of operation.
	Burner fails to re- spond to thermostat.	1. Pilot flame not lit.	1. Light pilot burner (see <i>Lighting Instructions</i> , page 20).
		2. Pilot flame not properly heating end of thermo- couple.	2. Pilot flame needs adjust- ing. Contact a qualified service person.
		 Pilot burner orifice clogged or damaged. 	3. Clean pilot burner (see <i>Cleaning and Mainte-nance</i> , page 25).
		 Control valve defective. Temperature at thermostat bulb satisfied. 	4. Replace control valve.
	Heater produces a whistling noise when burner is lit.	1. Air in gas line.	 Operate burner until air is removed from line. Have gas line checked by local propane gas company.
		2. Air passageways on heater blocked.	2. Observe minimum instal- lation clearances (see Figure 3, page 7).
		3. Dirty or partially clogged burner orifice.	3. Clean burner (see <i>Clean-ing and Maintenance</i> , page 25) or replace burner orifice.

TROUBLE- SHOOTING Continued	 Do no Do no any pl Immediate Immediate Instru If you 	WARNING hell gas off gas supply. t try to light any appliance t touch any electrical switch hone in your building. diately call your gas sup bor's phone. Follow the gas ctions. cannot reach your gas sup epartment.	h; do not use plier from a as supplier's
	OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
	Heater produces a clicking/ticking noise just after burner is lit or shut off.	1. Metal expanding while heating or contracting while cooling.	1. This is common with most heaters. If noise excessive, contact qual fied service person.
	Heater produces un- wanted odors.	 Heater burning vapors from paint, hair spray, glues, etc. Low fuel supply. Gas leak. See Warning statement at top of page. 	 Ventilate room. Stop u ing odor causing product while heater is running. Refill supply tank. Find and correct a leaks (see <i>Checking Ge</i> <i>Connections</i>, page 13).
	Heater shuts off in use.	1. Heater not venting cor- rectly. Vent safety switch shuts off heater.	1. Check venting system If damaged or blocker repair. If venting system is OK, have qualified service person replace vent safety switch, with harness, or thermo- couple interrupter.
		2. Low line pressure.	2. Contact local propar gas company.
		3. Pilot partially clogged.	 Clean pilot (see <i>Clean-ing and Maintenance</i>, page 25).
	Gas odor even when control knob is in OFF position.	 Gas leak. See Warning statement at top of page. Control valve damaged. 	 Find and correct a leaks (see <i>Checking Ga</i> <i>Connections</i>, page 13). Replace control value.
	Gas odor during combustion.	 Foreign matter between control valve and burner. Gas leak. See Warning statement at top of page. Foreign fumes in area of heater being drawn through burner combus- tion. 	 Take apart gas tubin and remove foreign mater. Find and correct a leaks (see <i>Checking Ge</i> <i>Connections</i>, page 13). Ventilate area aroun heater to remove an foreign fumes.

SERVICE PROCEDURES

Removing Control Valve and Burner Tube

- 1. Shut off gas supply to heater.
- 2. Remove lower front access panel on heater.
- 3. Disconnect burner tube from orifice holder (see Figure 22).
- 4. Remove pilot gas line from control valve (see Figure 22).
- 5. Disconnect wire connectors from thermocouple interrupter (see Figure 22).
- 6. Remove thermocouple and thermocouple interrupter from control valve.
- 7. Remove cotter pin from control valve. This releases the control rod from valve (see Figure 22).
- 8. Remove the two mounting screws from control valve mounting bracket (see Figure 22).
- 9. Remove assembly from the rear of heater.
- 10. To reinstall, reverse above steps. Turn on gas to heater and check for gas leaks. Apply a mixture of liquid soap and water to all joints. Bubbles forming show a leak. Correct all leaks at once.
- 11. Replace lower front access panel.

Turn off and unplug heater and let cool before servicing. Unless you need gas supply for testing, shut off manual shutoff valve before servicing. Only a qualified service person should service and repair heater and venting system.



Figure 22 - Removing Control Valve and Burner Tube

SERVICE PROCEDURES Continued

Removing Burner

- 1. Shut off gas supply to heater.
- 2. Remove lower front access panel on heater.
- 3. Disconnect burner tube from orifice holder (see Figure 23).
- Remove orifice holder from burner (see Figure 23).
- 5. Remove pilot burner bracket nuts and remove pilot assembly (see Figure 23).
- Move burner to the right for clearance. Rotate burner 90° and remove burner through lower front access opening.
- 7. To reinstall, reverse above steps. Turn on gas to heater and check for gas leaks. Apply a mixture of liquid soap and water to all joints. Bubbles forming show a leak. Correct all leaks at once.
- 8. Replace lower front access panel.



Figure 23 - Removing Burner Tube, Orifice Holder, and Pilot Burner Assembly (35,000 BTU/Hr Burner Shown)

Continued

SERVICE PROCEDURES Continued

Changing Burner Orifice

- 1. Shut off gas supply to heater.
- 2. Remove lower front access panel on heater.
- 3. Disconnect burner tube from orifice holder (see Figure 24).
- 4. Remove orifice holder from burner (see Figure 24).
- 5. Use socket or open-end wrench to remove the old orifice from the orifice holder.
- 6. Clean and replace orifice, or replace with new orifice.
- Turn on gas to heater and check for gas leaks. Apply a mixture of liquid soap and water to all joints. Bubbles forming show a leak. Correct all leaks at once.
- 8. Replace lower front access panel.







Figure 25 - Orifice

TECHNICAL SERVICE

You may have further questions about installation, operation, or troubleshooting. If so, contact DESA International's Technical Service Department at 1-800-323-5190.

35.000 BTU/Hr

50.000 BTU/Hr

SPECIFICATIONS

	Model	Model
BTU	35,000	50,000
Type Gas	Propane Only	Propane Only
Ignition	Piezo	Piezo
Pressure Regulator Setting	10.5" W.C.	10.5" W.C.
Inlet Gas Pressure		
Maximum	14" W.C.	14" W.C.
Minimum	11" W.C.	11" W.C.
Dimensions, Inches		
Heater (H x W x D)	25 x 27 ¹ / ₄ x 16	28 x 32 ¹ / ₂ x 16
Shipping Weight (pounds)	78	98
Flue Vent Size	4" dia.	4" dia.
Orifice Size	52 drill, ø .0635	46 drill, ø .081

Note: These heaters are certified for elevations of 0-4500 feet above sea level. For elevations above 2000 feet, de-rate heater 4% for each 1000 feet above sea level.

SERVICE HINTS

When gas pressure is too low

- pilot will not stay lit
- burner will have delayed ignition
- heater will not produce specified heat
- propane gas supply may be low

When gas quality is bad

- pilot will not stay lit
- burner will produce yellow flames and soot
- heater will backfire when lit

You may feel your gas pressure is too low or gas quality is bad. If so, contact your local propane gas supplier.

ORDERING REPLACEMENT PARTS

Note: Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

Parts Under Warranty

Contact Vanguard dealer or call DESA International's Technical Service Department at 1-800-323-5190.

When calling DESA International, have ready

- your name
- your address
- model number of your heater
- how heater was malfunctioning
- type of gas used (propane or natural gas)
- purchase date

Usually, we will ask you to return the defective part to the factory.

Parts Not Under Warranty

Contact Vanguard dealer. If they can't supply original replacement part(s), either contact your nearest Parts Central (below) or call DESA International's Parts Department at 1-800-972-7879.

When calling DESA International, have ready

- model number of your heater
- the replacement part number

PARTS CENTRALS

These Parts Centrals are privately owned businesses. They have agreed to support our customer's needs by providing original replacement parts and accessories. For certain parts, some Parts Centrals may refer you to a dealer in your area. When calling a Parts Central, ask for the Parts Department.

Howard Industries 1514 South Maple Ave. Los Angeles, CA 90015 213-747-5121

Victor Manufacturing 42 Rumsey Road E. Hartford, CT 06108 NY, NJ, DE, PA, MD 203-289-4223

Controlled Engineering 299 Roosevelt Road Glen Ellyn, IL 60137 708-469-7300

Portable Heater Parts

342 N. County Rd 400E Valparaiso, IN 46383 All States 219-462-7441 1-800-362-6951

FBD

601 Hope Street Bowling Green, KY 42101 502-796-8406 800-654-8534

American Air Dist. 537 W. 62nd Street Shreveport, LA 71108 318-861-0634

Master Service Center 1184 Wilson Grand Rapids, MI 49504 616-791-4760 800-446-1446 Washer Equipment Co. 1715 Main Street Kansas City, MO 64108 KS, MO, AR 816-842-3911

Controls, Inc. 6820 Glenwood Ave. Raleigh, NC 27612 NC, SC, VA, MD 919-787-2242 1-800-334-5886

Taratin Tank Co. P.O. Box 6129 Freehold, NJ 07728 908-780-9340 800-922-0724

East Coast Energy 707 Broadway W. Long Branch, NJ 07764 908-870-8809 1-800-755-8809

ATP Services 990 Avenue of Americas New York, NY 10018 212-967-6255

Dayton Hardware P. O. Box 275 North Dayton Station Dayton, OH 45404 All States 513-258-3721 OH only 1-800-762-3426

Central Air Supply 424 North Rockwell Oklahoma City, OK 73127 405-495-0014 Warmer Image/Halco Enterprises 208 Carter Dr., Unit 21 West Chester, PA 19382 215 606 2670

215-696-2670 1-800-368-0803

LaPorte's Parts & Service 2444 North 5th Street Hartsville, SC 29550 803-879-3009

Cans Unlimited, Inc. P. O. Box 645 Taylor, SC 29687 All States 803-879-3009 1-800-845-5301

Dealers LP Equip. Co. P.O. Box 341145 Bartlett, TN 38184 Al, TN 901-386-8780 800-428-8902

Capitol Hydronic Supply 104 West Jefferson Street Falls Church, VA 22046 703-416-8555

Tuco Industrial Products P.O. Box 5076 Lynwood, WA 98046 206-743-9533 1-800-735-1268

Auer Steel & Heating Supply 2935 W. Silver Spring Dr. Milwaukee, WI 53209 414-463-1234

ACCESSORIES

Purchase these heater accessories from your local dealer. If they can not supply these accessories, either contact your nearest Parts Central (see page 34) or call DESA International's Parts Department at 1-800-972-7879. You can also write to the address listed on the back page of this manual.

BLOWER KIT - PART NUMBER GA6010

For all models. Provides better heat distribution. Makes heater more efficient. Complete installation and operating instructions provided with blower.



MANUAL SHUTOFF VALVE - GA5010

For all models. Manual shutoff valve with 1/8" NPT tap.





PARTS LIST Burner Assembly

This list contains replaceable parts used in your heater. When ordering parts, follow the instructions listed under *Ordering Replacement Parts* on page 34 of this manual.

KEY	PART NUMBER FOR			
NO.	GVB50P	GVB35P	DESCRIPTION	QTY.
1	100206-02	100206-01	Combustion Chamber	1
2	098324-02	098324-02	Control Knob	1
3	097159-02	097159-02	Piezo Ignitor	1
4	098271-05	098271-05	Ignitor Cable	1
5	099974-02	099974-01	Control Rod	1
6	099704-05	063015	Limit Switch Bracket	1
7		M11084-26	Screw, #10-16 x 3/8"	3
	M11084-26		Screw, #10-16 x 3/8"	2
8	099986-01	099986-01	Wire Assembly	1
9	100000-01	100000-01	Cotter Pin	1
10	231939	231940	Limit Switch	1
11	M11084-38		Screw, #8-18 x 3/8"	3
		M11084-38	Screw, #8-18 x 3/8"	2
12	099211-01	099211-01	Screw, #10-16 x 2 1/2"	2
13	100207-02	100207-02	Control Valve	1
14	098265-01	098265-01	Elbow	1
15	098936-02	098936-02	Thermocouple Interrupter	1
16	100028-02	100028-02	Pilot Tubing	1
17	100307-01	100307-01	Thermocouple	1
18	099976-02	099976-02	Burner Tube	1
19	530988	530988	Control Bracket	1
20	100309-01	100309-01	Orifice Holder	1
21	530124	100469-01	Orifice	1
22	100385-01	100384-01	Burner Assembly	1
23	100090-01	100090-01	Burner Bracket	1
24	100308-02	100308-02	Pilot Assembly	1
24-1	100467-01	100467-01	Pilot Sleeve	1
24-2	100466-01	100466-01	Pilot Nut	1
24-3	100468-01	100468-01	Pilot Electrode	1
24-4	100465-01	100465-01	Nut Electrode	1
25	101342-05	101342-04	Glass Panel Package (includes bottom glass retainer)	1
26	098249-01	098249-01	Nut, M5 x 0.8	2
27	530192	530192	Glass Spring	2
28	098304-01	098304-01	Screw, #10-24 x 3/8"	3



KEY	PART NUMBER FOR			
NO.	GVB50P	GVB35P	DESCRIPTION	QTY.
1	100202-02	100202-01	Lower Front Panel	1
2	098304-01	098304-01	Screw, #10-16 x 3/8"	2
3	100053-02BR	100053-01BR	Hearth Assembly (includes items 5 & 7)	1
4	100204-02	100204-01	Top Panel	1
5	098304-02	098304-02	Screw, #6-20 x 3/8"	2
6	M11084-26		Screw, #10-16 x 3/8"	17
		M11084-26	Screw, #10-16 x 3/8"	19
7	100205-02BR	100205-01BR	Glass Guard	1
8	100203-02	100203-01	Cabinet Assembly	1
9	099123-01	099123-01	Thermobulb Clip	2
10	100101-02BS	100101-01BS	Cabinet Back	1
11	099997-01	099997-01	Switch Plug	1
PARTS AVAILABLE - NOT SHOWN				•
	099988-01	099988-01	Lighting Instructions	
			Decal, English	1
	100157-01	100157-01	Lighting Instructions	
			Decal, French	1
	099987-01	099987-01	Control Position Decal	1
	100154-01	100154-01	Warning Decal	1

NOTES	

WARRANTY INFORMATION

Always specify model and serial numbers when communicating with the factory.

We reserve the right to amend these specifications at any time without notice. The only warranty applicable is our standard written warranty. We make no other warranty, expressed or implied.

LIMITED WARRANTY VANGUARD VENTED PROPANE GAS HEATERS

LIMITED ONE YEAR WARRANTY

This DESA product is warranted to the original purchaser to be free from defect in material and workmanship under normal use and maintenance for a period of one year from the date of installation whether or not actual use begins on that date. It is the responsibility of the consumer/owner to establish the warranty period. You are required to furnish proof of installation date, which may be a Bill of Sales or other payment record which verifies the original installation. A new or remanufactured part to replace any defective part will be provided, at DESA's sole option, without charge for the part itself, FOB the shipping point. The exchanged part will be warranted for only the unexpired portion of the original warranty. Defective parts must be returned to DESA, transportation charges prepaid, (DESA is not responsible for any freight charges), where DESA will establish to its sole satisfaction that the part was or became defective under normal use and maintenance. This warranty provides a labor allowance to restore the product to proper operating condition. No reimbursement will be made for transportation, diagnostics, shipping, handling, or other incidental expenses. This warranty applies only to the product in its original installation location and is voided if the product is reinstalled elsewhere.

LIMITED FOUR YEAR WARRANTY ON COMBUSTION CHAMBER

During the second through fifth years after the date of original installation, DESA further warrants the combustion chamber against defects in material and workmanship under normal use and maintenance. A replacement combustion chamber will be provided under the same conditions as stated in the one year warranty.

LIMITATION OF WARRANTIES

All implied warranties (including implied warranties of merchantability) are hereby limited in duration to the period for which each limited warranty is given. Some states do not allow limitations on how long an implied warranty lasts so the above limitations may not apply to you. The expressed warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person whomsoever.

DESA WILL NOT BE RESPONSIBLE FOR:

- 1. Normal maintenance as outlined in the owner's operation and installation manual including cleaning of component parts; such as, orifices and burners.
- 2. Failure to start and/or operate due to voltage or gas condition, blown fuses, open circuit breakers, loose or disconnected wires, low gas pressure, or other damages due to inadequacy or interruption of electrical service or gas supply.
- 3. Damage or repairs required as a consequence of faulty or incorrect installation not in conformance with DESA instructions.
- 4. Damage as a result of floods, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of DESA.
- 5. Parts or accessories not supplied by DESA.
- 6. Costs incurred in gaining access to the heater.
- 7. Damage or repairs needed as a consequence of any misapplication, abuse, unreasonable use, unauthorized alteration, improper servicing, improper operation, or failure to provide reasonable and necessary maintenance.
- 8. Freight charges incurred from parts replacement.
- 9. DESA product installed outside the Continental U.S.A., Alaska, and Canada.
- 10. DESA products whose serial number has been altered, defaced, or removed.
- 11. Fuel or electricity costs or increases in such costs from any reason whatsoever.
- 12. Any special, indirect or consequential property, economic, or commercial damage of any nature whatsoever. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

No representative, dealer, or other person is authorized to assume for DESA International any additional, different, or other liability in connection with the sale of this DESA product.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For more information about this warranty, write:



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