

**INSTALLATION INSTRUCTIONS  
AND USERS MANUAL**

**HOT WATER STORAGE TANKS**

**MODEL: ST 1500-3000**

**FOREWORD**

Before attempting to install this water heater please read the installation instructions. An authorized installer must install the heater and commission it according to the local valid requirements.

A.O. SMITH CANNOT ACCEPT ANY RESPONSIBILITY FOR GUARANTEE, SERVICE AND/OR PRODUCT LIABILITY IN THE EVENT OF UNAUTHORIZED CHANGES, PRODUCT MODIFICATIONS OR REPAIRS.

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# 1. GENERAL

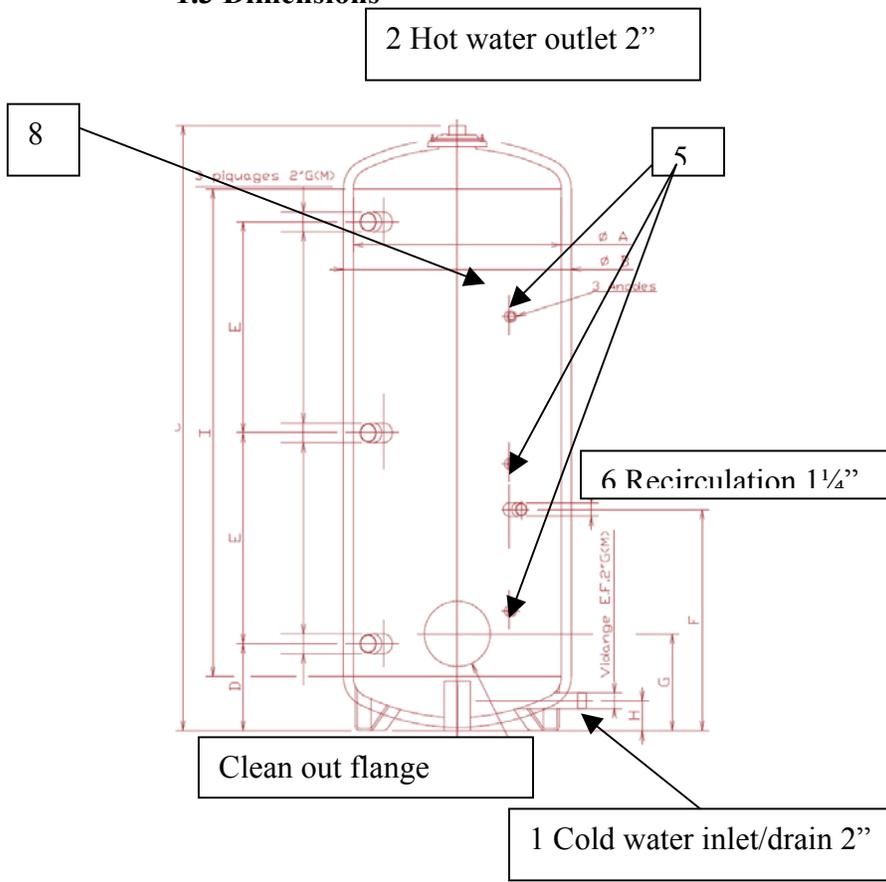
## 1.1 Description of the heater

Construction of the heater is in accordance with the European standard for water heaters or sanitary use. The heaters are suitable for use with a working pressure of up to 7 bar. The cylindrical tank is made from sheet steel. For protection against corrosion, the inside of the tank is glass-lined. The tank is also fitted with magnesium anodes for extra protection against corrosion. A thick, replaceable insulation jacket minimizes heat loss.

## 1.2 Controls.

ST models are supplied without controls.

## 1.3 Dimensions



		ST 1500/2000	ST 2500/3000
	Connection sizes		
1	Inlet	2"	2"
2	Outlet	2"	2"
3			
4			
5	Anode	3/4	3/4
6	Recirculation connection	1 1/4"	1 1/4"
7			
8	T&P connection	3/4	3/4
A	Tank diameter	1100	1400
B	Overall diameter	1200	1500
C	Height	1930/2118	1990/2118
D	Height alt inlet	400	480
E	Distance between 2 " connections	550/644	500/565
F	Height circulation conn.	710	690
G	height clean out opening	450	530
H	Height inlet	135	183
F	Clean out diameter	110	110

## 1.4 Technical specifications

			<b>ST 1500/2000</b>	<b>ST 2500/3000</b>
<b>1</b>	<b>Storage capacity</b>	<b>ltr</b>	<b>1500/2000</b>	<b>2500/3000</b>
<b>2</b>	<b>Tank heat loss</b>	<b>kWh/24h</b>	<b>8.5</b>	<b>10.1</b>
<b>3</b>	<b>Maximum working pressure</b>	<b>bar</b>	<b>7</b>	<b>7</b>
<b>4</b>	<b>Test pressure tank</b>	<b>bar</b>	<b>12</b>	<b>12</b>
<b>5</b>	<b>Maximum allowed tank temperature</b>	<b>°C</b>	<b>95</b>	<b>95</b>
<b>6</b>	<b>Weight empty</b>	<b>kg</b>	<b>374/506</b>	<b>637/739</b>

## 2. FOR THE INSTALLER

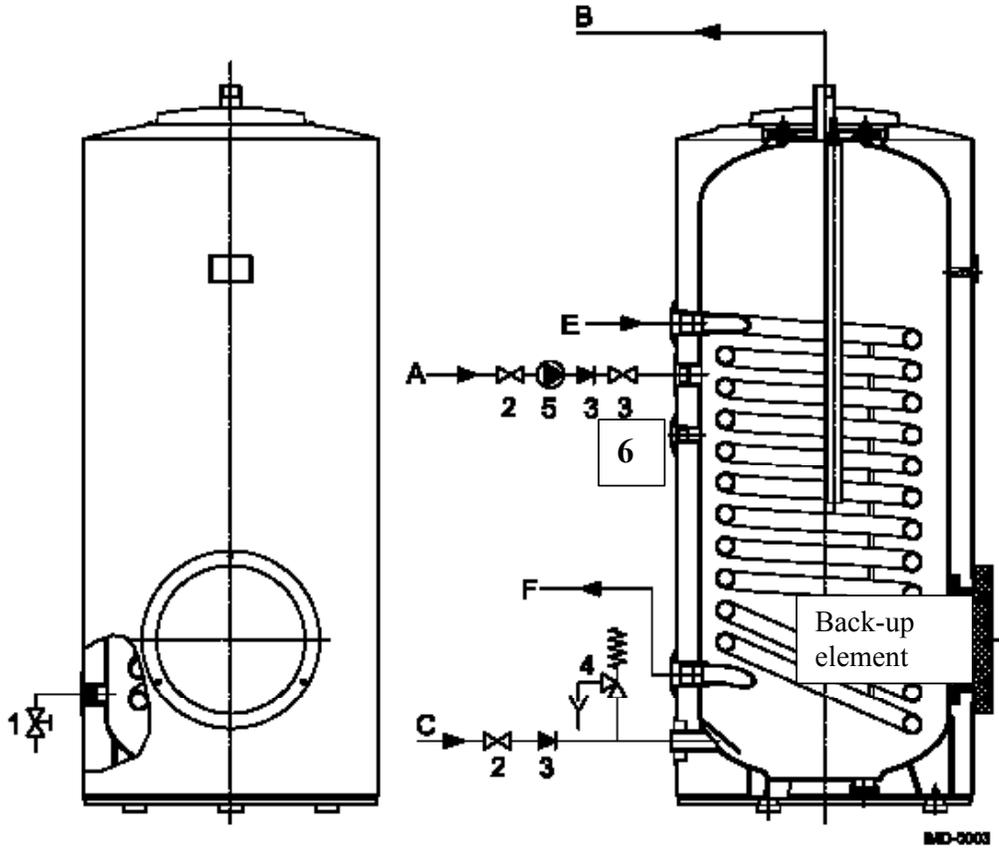
### 2.1 Installation

A qualified, competent installer must install the hot water storage tanks in accordance with local valid regulations and codes.

Location needs to be chosen to prevent damage in case of tank leakage (e.g. place tank in a drain pan or near a floor drain of sufficient capacity). For mounting of the jacket see separate attached Kit installation sheet.

### 2.2 Water connections

The water heater is suitable for connection to vented, un-vented and pumped pressurized systems. In each case appropriate valves and fittings should be used to ensure the system complies with the governing codes and appropriate building requirements. The maximum working pressure is 7 bars. A typical installation diagram for an un-vented installation is as follows:



- 1 = drain (on small tanks only)
- 2 = valve
- 3 = check valve
- 4 = pressure relive valve
- 5 = circulation pump sanitary water
- 6 = temperature sensor for boiler three way valve
- A = circulation line
- B = warm water
- C = cold water
- E = boiler water hot
- F = boiler water return

Optional backup elements are available for field installation up to 6 kW input. Models with fixed internal heat exchanger are also available.

## **2.3 Commissioning**

### **2.3.1 Filling the tank**

1. Check if any installed drain valve is closed.
2. Open the cold-water supply valve to the heater
3. Open all hot-water outlets in order to bleed all air from the system. The heater is filled when cold water runs out of all outlets.
4. Close all hot water taps

### **2.3.2 Start up**

Check if the heater is filled with water and that the primary system is ready. Open water supply and return valves.

## **2.4 Shutting down**

For longer periods:

1. Close the cold-water tap.
1. If there is any risk of frost damage, drain the tank completely.

## **2.5 Maintenance**

The heater must be checked and cleaned regularly (at least once a year) by an accredited installer, so that correct operation is guaranteed.

### **2.5.1 Anodes**

The life of the anode is determined by the quality and quantity of the water flowing through the heater. Therefore, we recommend the anodes to be checked regularly – preferably simultaneously with an internal inspection of the glass-lined tank. In order to determine the frequency of replacement of the anode, the waterside of the boiler must be checked three months after installation. The anodes must be replaced, if more than 60% has dissolved at any point on their length.

Procedure:

1. Close the cold-water inlet tap.
2. Relieve pressure from the heater completely by opening a hot water tap.
3. Remove the insulation package.
4. Unscrew and inspect the anode. Replace when used for more than 60 %.
5. Replace the anode. Attention: the anode must be in contact with the metal tank. If the tank and the anode are electrically isolated, the anode cannot function. This could have a negative effect on the life of the tank.
6. Assemble everything in reverse order.
7. Fill the heater as described in par. 2.2.1.

### **2.5.2 Descaling**

Calcium precipitation depends on the water properties and the hot water demand. In addition, calcium precipitation in the tanks increases at high water temperatures. A clean out opening is located at the front for inspecting and descaling the tank. The clean out opening can be reached via the cover plate on the outer jacket of the tank. Empty the tank before opening the clean out opening. Descaling must be carried out with suitable descaling agents, which can be ordered from A.O. Smith distributors.

To ensure that the clean out cover is watertight, the flange gasket should be replaced after every inspection.

### **2.6 Spare parts**

It is important to mention the tank type, model and full serial number when ordering spare parts. The spare parts can be determined on the basis of these numbers.

## **3. FOR THE END USER.**

### **Warning**

An accredited installer must install the tank and perform start up of the system.

### **3.1 Filling the tank**

1. Check if drain valve is closed (if mounted).
2. Open the cold-water tap to the heater and all hot-water outlets in order to bleed all air from the system. The heater is filled when cold water runs out of all outlets.
3. Close all taps at the hot-water outlet points. The tank is now under (water mains) pressure. At this pressure the pressure relief valve must not release any water.

### **3.2 Start up of the system.**

1. Check if the heater is filled with water and that the primary system is ready.
2. Set the controls on the primary circuit of the boiler to the required sanitary water temperature.
3. Open boiler supply and return valves (if installed)

### **3.3 Shutting down**

For longer periods

1. Close the cold-water tap.
2. If there is any risk of frost damage, drain the tank completely.

### **3.4 Maintenance**

The pressure relieve valve must be tested regularly by opening test lever for some seconds. The water must run out in a full jet. Close lever again, making sure it sets properly and the valve is not leaking. Check if the drainpipe is open. It is recommended to arrange for a maintenance contract with the installer.

## **4. WARRANTY**

### **4.1 Warranty in general**

If within one year of the original installation date of the tank supplied by A.O. Smith any part or component other than the tank shall prove upon examination by A.O. Smith, and in the exclusive opinion of the latter, to be defective in material and/or workmanship, A.O. Smith will exchange or repair such part or component.

### **4.2 Warranty of the tank**

If within 5 years of the original installation date of the tank supplied by A.O. Smith, the tank shall prove upon examination by A.O. Smith, and in the exclusive opinion of the latter, to be leaking due to rust or corrosion from the waterside, A.O. Smith will supply a complete new tank of equivalent size and quality on ex factory basis. On the replacement tank a warranty will be granted sufficient to cover the not expired portion of the original 5 year warranty of the originally installed water heater.

**WARNING:** the warranty period will be reduced to 1 year from the original installation date, if unfiltered or water softened to less than 70 ppm flows through or remains in the tank.

### **4.3 Conditions for installation and use**

The warranty ensuing from sections 4.1 and 4.2 will only be valid, if the following conditions have been met:

- a. The tank is installed in accordance with A.O. Smith's installation instructions for that specific model, as well as the local installation and building regulations, and all relevant rules and regulations imposed by the authorities.
- b. The tank remains installed in the original installation location.
- c. Exclusively potable water, free to circulate at all times, is used (for heating salty or corrosive water a separately installed heat exchanger is mandatory).
- d. The tank is free of damaging scale deposits, due to periodic maintenance;
- e. The water pressure and/or water temperature does not exceed the maximum values stated on the water heater's type plate and /or in this manual.
- f. The tank is located in a non-corrosive atmosphere or area.
- g. The tank is fitted with an expansion tank or inlet unit that is approved by the relevant authorities, that is of sufficient capacity, not exceeding the working pressure rating as indicated on the tank; the tank is possibly also fitted with a temperature and pressure relief valve that is approved by the relevant authorities, and that has been fitted in accordance with A.O. Smith's installation instructions for that specific water heater model, and furthermore, the local installation and building regulations, and all relevant rules and regulations imposed by the authorities.
- h. The anodes have been inspected and renewed when worn for 60% or more.

#### **4.4 Exclusions**

The warranty ensuing from sections 4.1 and 4.2 will be null and void:

- a. If the tank has been damaged by external causes.
- b. In case of misuse, neglect (including frost damage), incorrect or improper use of the tank, or if attempts have been made to repair leaks;
- c. In the case of ingress of contaminants or other particles into the tank.
- d. If the water conductivity is less than 150  $\mu\text{S}/\text{cm}$  and/or the degree of water hardness is less than 6  $^{\circ}\text{DH}/75$  ppm.
- e. If unfiltered, recycled water flows through the tank, or is stored in the tank.

#### **4.5 Scope of the warranty**

A.O. Smith's obligations ensuing from this warranty are limited to the free delivery ex Veldhoven store of the parts or the tanks respectively. A.O. Smith is not liable for carriage, labor, installation and other costs relating to the replacement.

#### **4.6 Claims**

Any claim under this warranty must be filed with the dealer who originally sold the tank, or with any other dealer or supplier of A.O. Smith's products. The examination of the tank pursuant to sections 4.1 and 4.2 will be carried out at A.O. Smith discretion.

#### **4.7 No other obligations for A.O. Smith than those stated in this manual**

With respect to the tank, respectively the tanks (or parts or components thereof) supplied as a replacement, A.O. Smith will grant no other warranty or guarantee than the warranty detailed above. A.O. Smith will not be liable by virtue of this warranty or otherwise for damage to any persons or property, caused by parts or components, respectively the steel, glass-lined tank supplied by them.

This warranty applies to the following models:

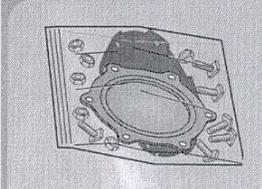
ST 1500-3000

## ST 1500-3000 series

### Kit installation instructions

#### 1 – Contents of flange kit

**Bag A**  
**Flange plate**



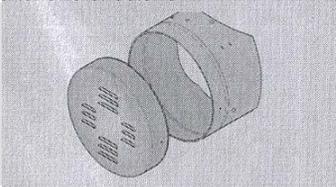
Designation	Quantity
Bolts	6
Gasket	1
Flange plate	1
Bag D	1

**Bag D**  
Flange collar and cover fixation screws and brackets

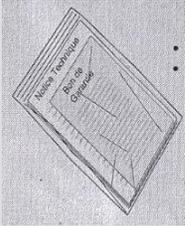


Designation	Quantite
Brackets	3
Parker screws	5

**Flange collar and cover**



**Installation manuals**



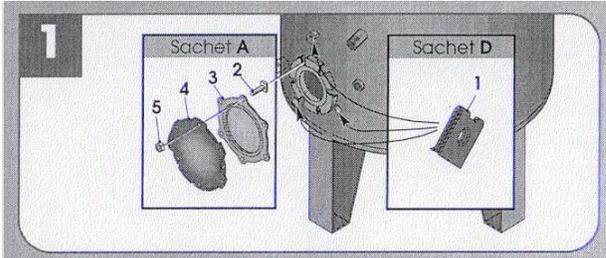
## 2 – Mounting instructions for flange covers, anodes, T&P and insulation package

### IMPORTANT:

Start with mounting two plug anodes in the lower and center anode opening on the side of the tank. In the top anode opening you need to mount the outlet anode with T-piece for T&P relieve valve (included) and thermometer (not included). Make sure that anodes are mounted water tight but do make good contact with the metal of the tank.

Mounting of the flange, covers and jacket **MUST** be done in the indicated sequence.

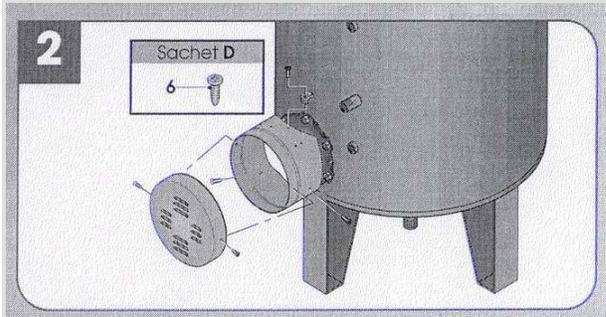
For further information please refer to the installation manual 0307138RO



Item	Designation	Quantity
1	Bracket	3

Item	Designation	Quantity
2	Bolds.	6
3	Gasket	1
4	Steel flange cover	1
5	Nuts	6

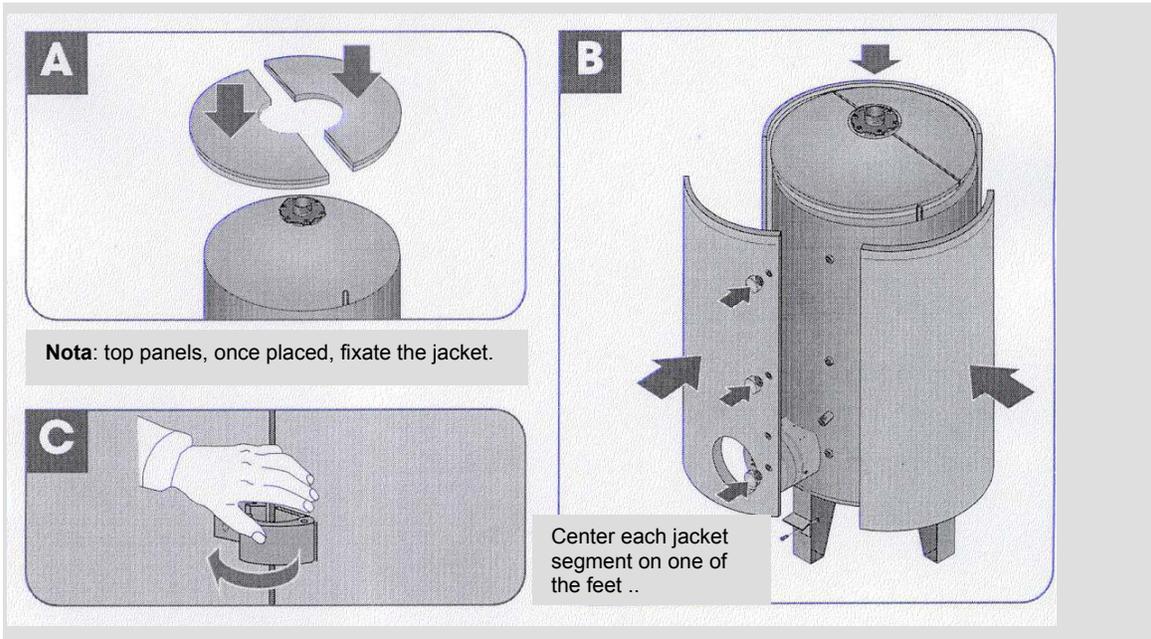
!!! In case the unit is supplied with a flexible insulation jacket, now start mounting the insulation (see overleaf). If the insulation is of the rigid type, proceed as follows:



Bag D: Mounting of clean out collar and cover

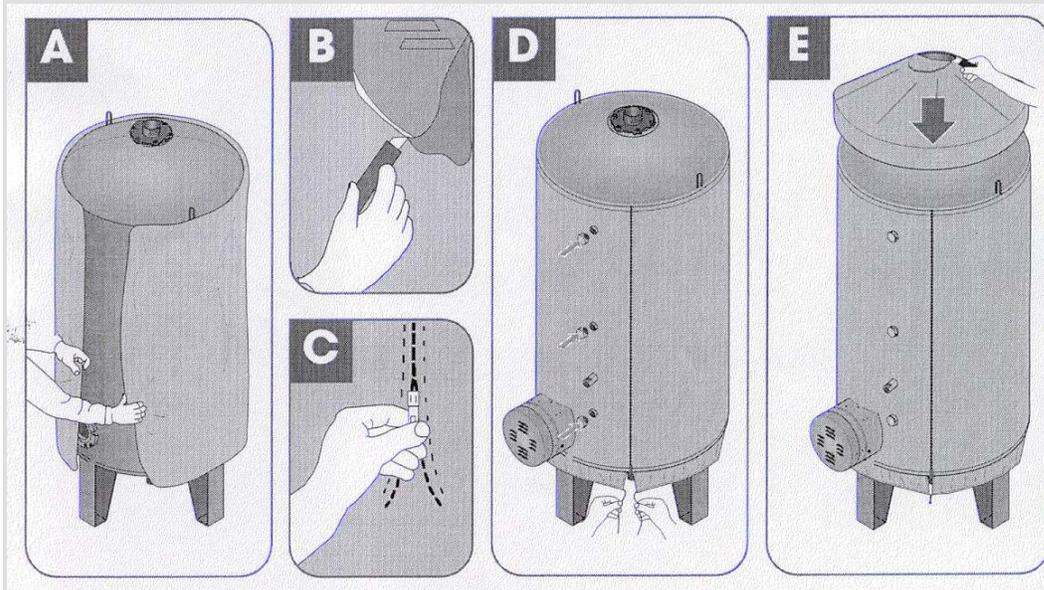
Item	Designation	Quantity
6	parker screws	5

### 3 – Mounting instruction for rigid jacket



### 4 – Mounting of the flexible jacket

Install the flexible jacket before mounting the clean out collar and cover. The collar serves as mould to cut the required opening in the jacket.



In case the zipper is difficult to close, it might be necessary to go through one heating cycle. A warmed up jacket is easier to close.

**Nota:** Jackets and kits are supplied is separate colli.

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