<b>C</b> Dimplex	
North America Limited	
PRACTICAL USER'S GU FOR THE ELECTRIC PATIO STO	
Serial Number Model Number CAT Number	Quality sharely a hor
Valued Customer, We are pleased that you have chosen to purchase an elect	Quality checked by:

by Dimplex North America Limited.

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### QUICK REFERENCE GUIDE FOR THE ELECTRIC STOVE

- 1. Prior to the first use of the Stove verify the following:
  - Are the circuit breakers for the unit on?
  - Are the light bulbs in your Stove loose? (to check, follow the instructions for replacing the light bulbs under the maintenance section of this manual)
- 2. The information regarding the model of your Stove can be found on the rating plate located in the upper left inside of the unit. Refer to Figure 1
- 3. If you have any technical questions or concerns regarding the operation of your Stove, or require service contact Dimplex North America customer service at 1-888-DIMPLEX (1-888-346-7539) before returning the product to the point of purchase.

## IMPORTANT INSTRUCTIONS PLEASE RETAIN THIS USER'S GUIDE FOR FUTURE REFERENCE

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- 1. Read all instructions before using the Stove.
- 2. Always unplug the Stove when not in use.
- 3. Do not operate any unit with a damaged cord or plug, or if the Stove has been dropped or damaged in any manner. Return unit to authorized service facility for examination, electrical or mechanical adjustment, or repair.



- 4. Do not modify the Stove. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- 5. To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
- 6. This unit must be plugged into a GFI receptacle.
- 7. Do not burn wood or other materials in the Stove.
- 8. Always use a certified electrician should new circuits or outlets be required.
- 9. Always use properly grounded, fused and polarized outlets.
- 10. Disconnect all power supply before performing any cleaning, maintenance or relocation of the unit.
- 11. When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

# SAVE THESE INSTRUCTIONS

## **IMPORTANT INSTRUCTIONS**

**NOTE:** Procedures and techniques that are considered important enough to emphasize. **CAUTION:** Procedures and techniques which, if not carefully followed, will result in damage to the equipment.

**WARNING:** Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, illness or death.

If you have any questions about our products please have the catalogue/model and serial numbers available upon calling customer service. To locate the catalogue/model and serial number labels see below.



# NOTE

A 120 volt circuit is required. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

# WARNING

Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons. Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

## **STOVE INSTALLATION**

- 1. Make sure the units MAIN ON/OFF switch is switched OFF (refer to operating instruction section).
- 2. Plug the unit into a 15Amp/120volt outlet. If the cord does not reach, you may use an extension cord with a minimum rating of 120 volts, 8 amps, 18 gauge and approved for outdoor use.

### **OPERATION**

To access the controls go to the back of the Stove.

### A. MAIN ON/OFF SWITCH

The on/off switch supplies power to all unit functions (flame/towel warmer)

### **B. TOWEL WARMER ON/OFF SWITCH**

The towel warmer on/off switch supplies power to the towel warmer. The main on/off switch must be on to activate towel warmer switch.

**NOTE:** When the Towel Warmer is switched ON, the warmer will operate. **The warmer will not operate if the cooler insert is still in place within the unit.** 



#### **BEVERAGE COOLER**

This stove has a convenient hidden beverage cooler located under the flip top lid. To use the cooler ensure that cooler is inserted. Ice may be used. Place beverages in cooler insert and surround with ice.



#### TOWEL WARMER

This unit has a convenient towel warmer built in. To operate the towel warmer remove cooler insert, activate towel warmer switch (fig.2), and place dry towels in towel warmer compartment. THIS IS NOT A TOWEL DRYER, DO NOT PLACE DAMP OR WET TOWELS IN COMPARTMENT

### MAINTENANCE

#### WARNING

Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

#### LIGHT BULB REPLACEMENT

Allow at least 5 minutes for light bulbs to cool off before touching bulbs to avoid accidental burning of skin.

Light bulbs need to be replaced when you notice a dark section of the flame or when the clarity and detail of the log exterior disappears. There are three bulbs under the log set which generate the flames and embers.

#### TOOL REQUIREMENTS

Phillips screwdriver

#### **HELPFUL HINTS**

It is a good idea to replace all light bulbs at one time if they are close to the end of their rated life. Group replacement will reduce the number of times you need to open the unit to replace light bulbs.

#### LOWER LIGHT BULB REQUIREMENTS

Quantity of 3 clear chandelier or candelabra bulbs with an E-12 (small) socket base, 60 watt rating.

#### LOWER BULB REPLACEMENT

- 1. Open door by pulling the handles.
- 2. Remove the screw from the logset located in the center of the emberbed and remove the logset from the unit.
- 3. Locate and examine the bulbs to determine which bulb(s) required replacement.
- 4. Locate and remove the light bulb(s).
- 5. Insert new bulb(s).
- 6. Install the logset into the unit, pushing firmly against the glass. Replace the logset retaining screw into the ember bed.
- 7. Close the doors.



#### **GLASS CLEANING**

The mirror is cleaned in the factory during the assembly operation. During shipment, installation, handling, etc., the clear door may collect dust particles, these can be removed by dusting lightly with a clean dry cloth.

To remove fingerprints or other marks, the clear door can be cleaned with a damp cloth. The clear door should be completely dried with a lint free cloth to prevent water spots. To prevent scratching, do not use abrasive cleaners or spray liquids on the clear door surface.

#### STOVE SURFACE CLEANING

Use warm water only to clean painted surfaces of the Compact Stove. Do not use abrasive cleaners.

#### SERVICING

Except for light bulb replacement and cleaning described above, an authorized service representative should perform any other servicing.



CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN NO USER-SERVICEABLE PARTS INSIDE



### **ONE YEAR LIMITED WARRANTY**

#### Products to which this limited warranty applies

This limited warranty applies to your newly purchased Dimplex electric stove and to newly purchased Dimplex fireplace surrounds (mantels) and trims. This limited warranty applies only to purchases made in any province of Canada *except* for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) *except* for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

#### Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Products purchased in Yukon Territory, Nunavut, Northwest Territories, Hawaii, or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

#### What this limited warranty covers and for how long

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship for a period of 12 months from the date of the first purchase of such product.

The limited 12 month warranty period also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

#### What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by Dimplex or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

#### What you must do to get service under this limited warranty

Defects must be brought to the attention of Dimplex Technical Service by contacting Dimplex at 1-888-<u>DIMPLEX</u> (1-888-346-7539), or 1367 Industrial Road, Cambridge Ontario, Canada N1R 7G8. Please have proof of purchase, catalogue/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

#### What Dimplex will do in the event of a defect

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the 12 month limited warranty period you have the following rights:

- Dimplex will in its sole discretion either repair or replace such defective product or part without charge. If Dimplex is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Dimplex may, in lieu of repair or replacement, choose to refund the purchase price for such product or part.
- Limited warranty service will be performed solely by dealers or service agents of Dimplex authorized to provide limited warranty services.
- The purchaser is responsible for removal and transportation of such product or part (and any repaired or replacement product or part) to and from the authorized dealer's or service agent's place of business.
- This limited warranty does not entitle the purchaser to on-site or in-home services. On-site or in-home services may be performed at the purchaser's specific request and expense at Dimplex's then-current rates for such services.
- Dimplex will not be responsible for, and the limited warranty services shall not include, any expense incurred for installation or removal of the product or part (or any replacement product or part) or any labour or transportation costs. Such costs shall be the purchaser's responsibility.

#### What Dimplex and its dealers and service agents are also not responsible for:

IN NO EVENT WILL DIMPLEX, OR ITS DIRECTORS, OFFICERS, OR AGENTS, BE LIABLE <u>TO THE PURCHASER OR ANY THIRD PARTY,</u> WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF DIMPLEX OR ITS DIRECTORS, OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL DIMPLEX, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

### How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.



1-888-DIMPLEX

1-888-346-7539

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