

## PROTECH™ Residential Standby Generators

Models: GEN-12S GEN-15S GEN-20B GEN-25B GEN-30B

### SCOPE of WARRANTY:

This Limited Warranty provides that a replacement will be furnished for any part of the product which fails in normal use and service during the Applicable Warranty Period specified, in accordance with the warranty's terms. The replacement part is warranted for only the unexpired portion of the original Applicable Warranty Period.

### EXCEPTIONS:

- Commercial applications are not covered.
- Units installed as prime power source are not covered.
- Installations for the purpose of life support situations are not covered.

### EFFECTIVE DATE of WARRANTY COVERAGE:

The Effective Date is the date of installation if properly documented; otherwise it is the date of manufacture plus six (6) months.

### APPLICABLE WARRANTY PERIODS for VARIOUS PARTS:

All Residential Standby Generator Parts are warranted for an Applicable Warranty Period of Four (4) YEARS or 1500 operating hours, whichever occurs first, after the Effective Date, except for the following specified product parts.

**Transfer Switches** - Transfer Switches (TS-100 and TS-200) carry a 3 year warranty for all parts.

**Engine** - The Briggs & Stratton engine warranty is covered by the manufacturer. Refer to Vanguard manual MS-3235

### STANDARD PROVISIONS and CONDITIONS:

**EXCLUSIONS** - THIS WARRANTY WILL NOT APPLY: a) to damages, malfunctions or failures resulting from failure to properly install, operate or maintain the unit in accordance with the manufacturer's instructions provided; b) to damages, malfunctions or failures resulting from abuse, accident, fire, flood and the like; c) to parts used in connection with normal maintenance, such as adjustments, fuel system cleaning and obstruction due to chemical, dirt, carbon, lime and so forth; d) to units which are not installed in the United States of America or Canada; e) to units which are not installed in accordance with applicable local codes, ordinances and good trade practices; f) to damages, malfunctions or failures caused by the use of any attachment, accessory or component not authorized by the manufacturer; g) to wear items such as oil gauges, o-rings, filters fuses, or spark plugs etc.

**SHIPPING COSTS:** This Warranty does NOT cover shipping costs. You will be responsible for the cost of shipping warranty replacement parts from our factory to our distributor and from the distributor to the location of your product. You also are responsible for any shipping cost of returning the failed part to the distributor.

**SERVICE LABOR RESPONSIBILITY:** This Warranty does NOT cover any labor expenses for service, NOR for removing or reinstalling parts. All such expenses are your responsibility, unless a service labor agreement exists between you and your contractor.

**HOW TO OBTAIN WARRANTY PERFORMANCE:** You must promptly report any failure covered by this warranty to the installing contractor or distributor. Normally, the installing contractor from whom the unit was purchased will be able to take the necessary corrective action by obtaining through his distributor any replacement parts. If the contractor is not available, simply contact any other local contractor handling RHEEM, RUUD or PROTECH air conditioning products. The name and location of a local contractor can usually be found in your telephone directory or by contacting a RHEEM, RUUD or PROTECH air conditioning distributor. If necessary, the following office can advise you of the nearest distributor:

4744 Island Ford Road, Randleman, NC 27317 1-336-495-6800

HOWEVER, ANY REPLACEMENTS ARE MADE SUBJECT TO VALIDATION OF IN-WARRANTY COVERAGE. An item to be replaced must be made available in exchange for the replacement.

### EXCLUSIVE WARRANTY - LIMITATION OF LIABILITY:

This Limited Warranty is the ONLY warranty for the unit given by the manufacturer. No one is authorized to make any warranties on their behalf. ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED ABOVE. RHEEM'S SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS OR FAILURES SHALL BE AS SET FORTH IN THIS LIMITED WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. 202249E, Rev. -, 12/20/2006

**RHEEM SALES COMPANY**  
**Randleman NC**

"In the spirit of continuous improvement, we reserve the right to make changes without notice."