

WELCOME

Thank you for choosing the up-to-date CDM-8300, our new model, developed by top researchers to support the CDMA2000 1X system through Qualcomm-manufactured MSM5100 chips and CDMA technologies. This product allows for high speed communication services, such as web browsing, data & fax services, and GUI animation menu.

Among its many advanced features, the T9 input mode makes it much easier to enter letters. In addition, the VR (Voice Recognition) makes it more user friendly, with proven technologies in detail as follows:

- Full graphic display of 5 text input line and 1 icon line with variable font size.
- Lithium Ion batteries allow for long talk and standby times.
- Easy to dial through the VR feature.
- Easy to enter letters through the T9 text input mode.
- Multilingual (English and French available)
- Enhanced for web browsing & data services (i.e.; wireless internet access, wireless fax send/receive, Openwave, Up browser)
- Downloadable ringtones and images allow you to personalize your phone.
- GUI & Animation display compliant with CDMA2000 1X.
- 4-Gray large LCD.
- Navigation key and 23 keys aligned for more convenience.
- Sophisticated features of speaker phone and voice recognition.
- Additional services of text messaging and Web browsing on top of authentication, call forwarding, call transfer, call waiting.

IMPORTANT INFORMATION

This CDM-8300 user guide contains very important information about how to handle and use the product. So please read this manual thoroughly, pay attention to the warranty on the back page and be alert to the exclusions and limitations of your warranty, which are related with the unauthorized use of components.

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12 MONTH LIMITED WARRANTY	

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Chapter 1

C H İ

BEFORE USING YOUR PHONE

This chapter provides important information about using the CDM-8300 including:

- INSIDE THE PACKAGE
- HANDSET DESCRIPTION
- BATTERY USAGE
- BATTERY HANDLING INFORMATION

INSIDE THE PACKAGE

This package should include all items pictured below. If any are missing or different, immediately contact the location where you purchased the phone.



C



Desktop Charger



Standard Battery



Handset



User Manual

Handstrap



Send key

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HANDSET DESCRIPTION DISPLAY INDICATORS Signal Strength Taul Current signal strength — the more lines, the stronger the signal. Roaming Δ Phone is out of home area. Service Indicator ð S Indicates call is in progress, S indicates the phone is in standby mode, and 🕱 indicates the phone cannot receive a signal from the system. Text Message Voice Message \bowtie New text message. New voice message. **Digital mode** Б Phone is operating in digital mode. Battery Battery charging level — the more blocks, the stronger the charge. Mute m Phone is mute during a call. Silent S Appears when Silent is selected as the ring mode. **Emergency Call** E Blinks when an emergency call is in progress. Voice Memo ((پ New voice memo has been received. Answering machine D" Phone is in answering machine mode. 911 Only : Your location will be hidden from network & \oplus application except 911. ⊕))) Location On : Your location is now available to the network. Etiquette Phone will vibrate when call is received. Schedule Ē Appears when either an event or an alarm is set. **Ring Mode** Appears when a ringer is set as a ringer mode. Ringer Vibrate Γ 繆 Ringer after vibrate Silent D' Я 9

BATTERY USAGE

BATTERY INSTALLATION

 Place the battery on the back of the handset and slide into place. Push the battery down until it locks into place.



BATTERY REMOVAL

Pull down the release latch, lift up the battery and 2 remove the battery from the handset.





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BATTERY USAGE

BATTERY CHARGING

POWER CONNECTION



1 Plug the desktop charger into a standard outlet.





- It is more efficient to charge the battery with the phone turned off.
- If the red LED does not illuminate when charging, check the power connection and make sure the handset is securely in place.

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BATTERY USAGE

CHARGING THE BATTERY ONLY

To charge the battery separately, detach it from the handset.

The red LED indicates charging is in progress. The green LED indicates charging is completed.



BATTERY LIFE (FOR NEW BATTERY)

The operating time is subject to your handset usage and configuration.

Type Status	DIGITAL	AMPS
Talk (min)	180	120
Stand by (hrs)	160	28

BATTERY HANDLING INFORMATION

DOs

- Only use the battery and charger approved by the manufacturer.
- Only use the battery for its original purpose.
- Keep batteries in a temperature between 41°F (5°C) and 95°F (35°C).
- If the battery is stored in temperatures above or below the recommended range, give it time to warm up or cool down before using.
- Completely drain the battery before recharging. It may take one to four days to completely drain.
- Store the discharged battery in a cool, dark, and dry place.
- Purchase a new battery when its operating time gradually decreases after fully charging.
- Properly dispose of the battery according to local laws.

DON'Ts

- Don't attempt to disassemble the battery it is a sealed unit with no serviceable parts.
- Don't accidentally short circuit the battery by carrying it in your pocket or purse with other metallic objects such as coins, clips and pens. This may critically damage the battery.
- Don't leave the battery in hot or cold temperatures. Otherwise, it could significantly reduce the capacity and lifetime of the battery.
- Don't dispose of the battery into a fire.



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MEMO

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Chapter 2 BASIC OPERATION

This chapter addresses and explains the basic features of your phone including

- TURNING THE PHONE ON / OFF
- ACCESSING THE MENU
- MENU SUMMARY
- BASIC FUNCTIONS
- DURING A CALL
- MAKING AN EMERGENCY CALL

TURNING THE PHONE ON / OFF

TURNING THE PHONE ON

- Press and hold *reverse in the "VERIZON" logo appears and the tone sounds.*
 - To select a logo, refer to page 60 for more details. (Setting>Display>Animation setting).
 - When "Password" appears on the display enter your 4digit password to unlock your phone.
 - The default password is the last 4 digits of your phone number.

TURNING THE PHONE OFF

- Press and hold *reveared and the set of the*
 - Immediately change or recharge the battery when "Low Battery Warning Power Off" appears on the display.
 Memory may possibly be damaged if the phone turns off due to the battery completely draining.
 - Turn the phone off before removing or replacing the battery. If the phone is on, data may be lost.

ACCESSING THE MENU

Your phone can be customized via the menu. Each function can be accessed by scrolling with the Navigation key or by pressing the number that corresponds with the menu item.



> When the key guard is activated, press 1, 2, 3 to unlock the key guard. Please refer to page 24 for more details

Use the Navigation key to scroll through the menu.

To search through the menu in numerical order, press down or to the right.

- Press the Navigation key to enter a function when its main page is displayed or press its assigned number to have direct access to the function.

Hotkey



- Up Search Name
- Down Call history
- Right Schedule
- Left Setting.

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MENU SUMMARY

4 Only Ulations 4 Only size Only

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	1. Call History	1. Outgoing Calls 2. Incoming Calls 3. Missed Calls 4. Call Times	1. Last Cali 2. Ali Calis 3. Home Calis 4. Roam Calis 5. Accumulate Calis	1. Voice, Data/Fax 2. Voice, Data/Fax 3. Voice, Data/Fax 4. Voice, Data/Fax	
	2. Phone Book	1. Find	1. By Group	1. Family 2. Friends 3. Work 4. Etc. 5. All	
1		2. Edit Phone Book 3. Edit Group	2. By Name 3. By Number 1. Add New Entry 2. Edit Existing Entry 1. Add New Group 2. Change Group Name 3. Change Group Bell	Family, Friend, Work Etc, All Family, Friend, Work, Etc, All Family, Friend, Work, Etc, All Family, Friend, Work, Etc, All	
	3. Schedule	 Speed Dial My Profile Event Alarm 	Charge Group Bell Clear Group I. New Event View Event List I. ITEM 1	Familý, Friend, Work, Etc, All 1. Time Setting 2. Melody Setting 3. Snooze Setting	
			2. ITEM 2	1. Time Setting 2. Melody Setting 3. Snooze Setting	
			3. ITEM 3	1. Time Setting 2. Melody Setting 3. Snooze Setting	
	4. Roaming	 Set Mode(System) Force Analog NAM Setting Call Prompt 	1. Automatic-B 2. Automatic-A 3. Home Only 1. No 2. Yes 1. Auto NAM 2. Change NAM 1. Off 2. On 3. 7 Secs		
	5. Setting	5. PRL ID 1. Sounds	1. Ringer Type 2. Ringer Mode	1. Ringer 2. Vibrate 3. Ringer After Vibration	
			3. Volume	4. Silĕnt 1. Ringer 2. Key	
			4. Alert	2. Key 3. Voice Call 1. Minute Alert 2. Roam Alert 3. Connect Alert 4. Fade Alert 5. Low Signal Alert	
		2. Display	5. Roam Ringer 6. Tone Length 1. Animation Setting	Normal/Distinctive Normal/Long 1. Idle Display 2. Power On 3. Power Off	
		3. Security	 Main Display Setting LCD Setting Restrict 	1. Greenting Input 2. Idle Clock 1. Backlighting 2. Contrast 1. Automatic Lock 2. Incoming Call 3. Outgoing Call	
	(18)				



C H

BASIC FUNCTIONS MAKING A CALL Enter a phone number. Tal J 🖀 🖶 🎟 🎟 XX -XXX-XXXX STO FIND PSE To modify the phone number you have entered : To erase one digit at a time press is • To erase the entire number, press and hold . **2** Press 🕥 . The indicator, appears on the display • If "CALL FAILED" appears on the display or the line is busy, press 🔊 or 🕥 • If you activate the AUTO RETRY function, the phone will automatically retry for the number of times you have selected. (refer to page 70) • A phone number will appear with its name, if available in the phone book when a call is placed. • There is another way to make a call through the VR mode, which is called VAD (Voice Activated Dialing). Please refer to page 80 (Voice Service) for more details. 【 3 To end a call, press 🍙 . Please refer to page 84 (Voice Service) for more details on using Voice Activated Dialing to place a call.

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BASIC FUNCTIONS

SPEAKER PHONE

1 To activate the speaker phone when the phone is in idle mode, answering mode, and calling mode press and hold \bigcirc .

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12 The phone returns to normal (speaker phone off) after ending the call or when the phone is turned off and back on.

PAUSE FEATURE

You can dial or save a phone number with pauses for use in the automated systems where you need to enter a credit card number, a social security number, and so on. This feature will be convenient when you are linked to ARS (Advanced Record System)





BASIC FUNCTIONS

ANSWERING A CALL

To answer a call, press any key except Clear, End or the Navigation key.

In the Settings menu, you can selet either Any Key or Send Key to answer a call. If Send Key is selected, the phone can only be answered by pressing (). See page 70 for more information.

2 To end the call, press 🔗 .

In Auto Answer Mode a call is automatically answered after a preset number of ring tones. See page 71 for more details.

CALLER ID FUNCTION

Displays the caller's name and phone number, if available, in the phone book.

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The caller ID is stored in the call history.

BASIC FUNCTIONS

CALL WAITING FUNCTION

Notifies of another incoming call when you are on the phone by making a beep sound and displays the caller's phone number on the screen.

To answer another call while on the phone, press (). This places the first call on hold. To switch back to the first caller, press () again.



ANSWERING MACHINE DISPLAY

Displays the number of voice memos recorded in the answering machine.

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To play the recorded voice memos, press ().



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DU	RING A	CALL
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MY PROFILE

Enables you to review and edit your profile that is entered through the phone book. Please see page 49 for more details.

🚺 Press 🕥 🌆 .

VOICE PRIVACY

Enhances voice privacy during a call.

Select "Standard" or "Enhanced" with the Navigation key.

LOCATION

Enables phone to locate its current position through GPS. Please see page 77 for more details.

MAKING AN EMERGENCY CALL

This enhanced 911 feature puts phone in the Emergency Call Mode when you dial the preprogrammed emergency number, 911. It also operates in the lock mode and out of the service area.

Tal 17 🎫 🔶

10

911 Emergency Call 2

E911 IN LOCK MODE

The 911 call service is available even in the lock mode.

L Enter "911" and press 🕥 .



3 The phone exits the Lock Mode for 5 minutes.

When the call ends after 5 mins, the phone returns to the Lock Mode.

E911 USING ANY AVAILABLE SYSTEM

🚺 Enter "911" and press 🕥 .

2 The call connects.

The phone maintains the Emergecy Mode for 5 minutes.

The phone continuously attempts to receive service from any available system.



MEMO

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Chapter 3 MEMORY FUNCTION

C H 3

This chapter addresses memory functions including:

- STORING A PHONE NUMBER
- ENTERING LETTERS, NUMBERS & CHARACTERS
- MAKING A CALL THROUGH THE PHONE BOOK

STORING A PHONE NUMBER

The phonebook stores up to 300 entries.

U 1. Enter phone # and press 🕟.



2 Choose Add New Entry or Add Existing Entry. Press (a) to select.



3 The Phone # will appear next to a list of icons. The name of the icon is displayed above the list. Use the Navigation key to choose

the type of # you're adding, as

indicated by the icon.

Press (a) to select.



Press S to display the Editor and enter a 4 name. Follow instructions for entering text on page 31. To change the input mode, press 🕥. Press () to store the name.

The other fields are set to Numeric mode as a default.

5 Use the Navigation key to scroll through more options for the entry (VAD, secret).

> Group — Family, Friends, Work, Etc R Voice dial — Home, Mobile, Office, Unassigned 鄙。 Set Secret — Yes, No

To store the entry, press I "New entry is saved" will be displayed.

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ENTERING LETTERS, NUMBERS & SYMBOLS

The input mode (Alpha editor) will be automatically activated when necessary to enter letters and numbers. As shown below, there are 4 available modes ; Standard input mode (abc), T9 input mode (T9abc), Numeric mode (123), and Symbol mode.

The input mode indicator appears on the upper right of the display when letters and numbers are entered. To select the desired input mode among the 4 modes below, press (S), then enter letters and numbers.



The following illustrates the function assigned to each key in the Alpha Editor.

KEY	FUNCTION	
() Case	Press to change mode. [T9abc][abc][123][Symbol mode]	
[💽] Next	Press to view the next matching word if the highlighted word is not the word you intended.	
[💭] Space	Press to accept a word and add a space.	
[衫] Shift	Press to select a letter case of the standard text input or T9 text input mode. [Abc], [ABC], and [abc] indicate the standard text input. [T9Abc], [T9ABC], and [T9abc] indicate the predictive text input.	
Clear (MARK)	Press to delete a character to the left of the cursor.	
Store 🔘	Store the letters and numbers you enter.	

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ENTERING LETTERS, NUMBERS & SYMBOLS

STANDARD INPUT MODE

Use the digit keys to enter letters, numbers and characters.

Enter letters using the keypad as follows:

Keypad	1 Time	Repetitions 2 times	Repetitions 3 times	Repetitions 4 times	Repetitions 5 times
1	1		@	-	,
2ABC	A	В	С	2	А
3DEF	D	E	F	3	D
4GHI	G	н	I.	4	G
:	:	:	:	:	:
9WXYZ	W	х	Y	Z	9

To change the input mode, press 🕥.

2 To enter a space, press 💮. After two seconds, the cursor will automatically move to the next column.

- Repeat until letters are entered. There is a 16-3 letter limit.
- To delete one digit, press 🧠 . To delete the 4 entire entry, press and hold .

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Select Abc mode, by pressing [😒]. When you select this mode, the Abc icon appears as a visual confirmation. - "Find the key that corresponds to the letter you want to enter." - Press it as many times as needed for the letter to appear on the screen. - To enter the name "John": Press [5] J Press [6 6 6 6] 0

Press [4 ...] Press [6 ...]



ENTERING LETTERS, NUMBERS & SYMBOLS

T9 INPUT MODE

The T9 input mode incorporates a built-in-dictionary to determine a word based on the entered characters. A word can be entered more quickly by pressing a key once per character.



2 Press a digit key once to enter the character you want and enter all the characters to input the word you want.

3 To view the next matching word, press **(3)**.

4 To accept matching word and enter a space, press (**).

To enter a compound word.

e.g.

• enter the first part of the word and press [) to accept it. • enter the last part of the word and press [(#)] to enter the word.

Editor

MODE STO CNCL

Tg Abc



and [🛞] to choose the small letter case (T9abc).

- Press [🐜 🌆 🍘 🐨 🐨] and you will see "phone" highlighted. Press [🞯] to see the next matching word and [O+] to select it.

- Press [2 ... 6 ... 5...] and you will see "book" highlighted. Press [🐨] to move to the next matching word and [(*)] to select the compound word and enter a space.

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ENTERING LETTERS, NUMBERS & SYMBOLS

NUMERIC MODE

Enters numbers.

mode.



2 To enter a number, press a digit key. **ENTERING LETTERS, NUMBERS & SYMBOLS**

SYMBOL MODE

Allows you to enter symbols.



Press 🕥 until the "Symbol mode" appears.

2 Press the number for the symbol you want to enter.

> Use the Navigation key to view a different line of symbols.



Press [()],



Tul J2 + ∰000

234567890 @#%&*<>-MODE STO CNCL

C H 3

Press [()],



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MAKING A CALL THROUGH THE PHONE BOOK

SPEED DIALING

(INOTE)

Dials a number by simply pressing its location number in the phone book. Please refer to page 49 for more information.

• "Unassigned" appears if the location pressed is unavailable.

- A phone number that is set secret will not be displayed.
- A call can be made by pressing its entry number and $\overline{\mathbf{O}}$.

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Chapter 4 MENU FUNCTION

This chapter addresses accessing the menu and using its functions and features to customize your phone.

- CALL HISTORY
- PHONE BOOK
- SCHEDULE
- ROAMING
- SETTING
- TOOLS
- DATA SERVICE
- LOCATION

C H

CALL HISTORY

Use the Navigation Key to access the Call History in the idle mode.

OUTGOING CALLS

Displays information about the ten most recently dialed numbers. Saves the numbers and places call by simply pressing $\overline{\mathbf{S}}$.

1 To see a list of the 10 most Tal J 🏗 🕀 🏢 🎟 recently dialed numbers, press Outgoing Calls \bigcirc , 1 and 1. If the [01], Jo 02123 03abcdef number is already stored in your phone book, only the name 04 ksh appears. If the number is not DEL OK CNCL stored, only the phone number appears. 2 To view outgoing call details, Tul J 🖀 🖶 🏢 💷 🗉 press the Navigation Key. 01 John DEL OPTS CNCL Call details include date, time and phone number. 3 Press again to save it or press S to delete it.

Phone # is already saved in phone book or Move to phone book save mode? will appear.

After the tenth outgoing call, the oldest call will automatically be erased from the history.

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Displays information of the 10 most recently answered calls. Saves the numbers and places calls by simply pressing $\overline{\mathbb{S}}$. To see a list of the 10 most Tal J\$ ⊕ ∰000 recently answered calls, press Incoming Calls \bigcirc , 1 and 2 . If the 01 ks number is already stored in 02123 03 abcdef your phone book, only the 04 pek name appears. If the number is DEL OK CNC not stored, only the phone number appears. **2** To view incoming call details, Tal J**2** ⊕ ∰000 press the Navigation Key. 01 ksh 911 DEL OPTS CNCL Call details include date, time and phone number. 3 Press again to save it or press S to delete it. Phone # is already saved in phone book or Move to phone book save mode? will appear. After the tenth incoming call, the oldest call will automatically be erased from the history.

CALL HISTORY

INCOMING CALLS



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CALL HISTORY

CALL TIMES

Checks the talk time and manages your calls within the limit you set. The four timers include:

LAST CALL

Displays talk time of last call.





Voice

XXX Calls

XXX Hours XX Mins XX Secs

CNCL

ALL CALLS

Displays talk time of all incoming and outgoing calls, excluding web access calls.

intended for billing purposes" appears for 5 seconds.

Tal JA 🕈 🎟 🎟 2 Use the Navigation Key to view the time of the following items:

- Voice, Data/Fax

3 To return to the previous page, press *C*.

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CALL HISTORY

HOME CALLS

Displays talk time of all calls made within Home area.

- seconds.
- 2 Use the Navigation Key to view the time of the following items:

- Voice, Data/Fax

(3 To reset the timer, press S. To return to the previous page, press 🥟 .

ROAM CALLS

Displays talk time of roaming calls.

- **(1**) Press \bigcirc (1) (4) (4) and the message "Not intended for billing purposes" appears for 5 seconds.
- 2 Use the Navigation Key to view the time of the following items:

- Voice, Data/Fax

3 To reset the timer, press 🕥 . To return to the previous page, press 🥏 .

ACCUMULATED CALLS

Displays talk time of accumulated calls.

- Press \bigcirc \bigcirc $\textcircled{4}_{\bigcirc}$ $\textcircled{5}_{\bigcirc}$ and the message [1] "Not intended for billing purposes" appears for 5 seconds.
- 2 Use the Navigation Key to view the time of the following items:

- Voice, Data/Fax

3 To reset the timer, press 🕥 . To return to the previous page, press 🥟 .

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PHONE BOOK

Stores up to 300 entries, each of which can be assigned to a group. Entries can be retrieved by name, phone number or group.



Retrieves an entry by group, voice name, name and number, and calls by simply pressing 🕤

BY GROUP



view it by pressing the Navigation Key.

If the entry is set to secret, you will be asked for your password.

To call a selected number, press 🕤 . 5

(43)

PHONE BOOK

BY NAME

1 Press 🛇 🕬 🕩 🕬 .



2 Enter a name or its character string and press the Navigation Key to display the names in alphabetical order. Please refer to page 31 about using the Alpha Editor.

If there is no match, "Cannot Find Name" will appear.

All matching entries will be displayed. Select an entry and either delete it by pressing so or view it by pressing the Navigation Key.

If the entry is set to secret, you will be asked for your password.

 $\mathbf{4}$ To call the selected number, press \mathfrak{T} .

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PHONE BOOK

BY NUMBER

1 Press (2. 1. 3" .



2 To search through the menu, enter a part of the phone number and press the Navigation Key.

If there is no match, "Cannot Find Number" will appear.

All matching entries will be displayed. Select an entry and either delete it by pressing S or view it by pressing the Navigation Key.

If the entry is set to secret, you will be asked for your password.

[4] To call the selected number, press $\overline{\roldsymbol{\circ}}$.

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PHONE BOOK

SPEED DIAL

In idle mode, calls can be placed to numbers stored in speed dial by pressing its location number on the keypad.





	SCHEDULE				
ALARM You can set up to 3 alarms.					
(1	To display alarm entries, press 🕥 [MENU] 🐨 座 .	Alarm i Item 1 i Item 2 i Item 3 DEL OK CNCL			
2	Select one of the entries with the Navigation key. To set a new alarm, choose item 1, 2 or 3. To edit an existing alarm, select that alarm. Press () [OK]. To delete the existing one, press ().	Alarm Setting Helody Setting Snooze Setting Pause Setting OK CNCL			
3	 To set a time, press from the Alarm Setting Menu. Use the Navigation Key to choose an alarm frequency (Once, Daily, Weekly, Monthly, Yearly). To save, press from [STO]. "Save Complete" will be displayed and the screen will return to the alarm list. 	Time Setting Once O4/16/2002 PM 05:30 meeting STO L CNCL			
	 2. To set a melody, press (2) from Setting Menu. Use the Navigation key to scroll through tones and 30 melody tones. To set a meridian for the set of the set	gh the list of 10 ring nelody, press () [OK]			
	 3. To set a snooze, press (3^{ee}) fro Setting Menu. Select one of the following: No Use, 1 Time After 3 Minutes, 1Time 3 Times By 3 Minites. 				
	4. To set a pause, press 🌆 from Setting Menu.	m the Alarm			
	Pause setting is available for existing a available for new entries.	larms. It is not			
	51				



SETTING

Customizes your phone and optimizes performance through a variety of settings.

SOUNDS

Sets Ringer Type, Ringer Mode, Volume, Alert, Roam Ringer and Tone Length.

RINGER TYPE

To select a ringer type for incoming calls:



SETTING

VOLUME

Controls the Ringer, Key and Voice Call volume.

RINGER

To adjust Ringer volume:



3 To save, press 0.

KEY To adjust keypad tone:

1 Press (5 5 1. 3 5 2 m) .

Adjust the keypad tone with the Navigation key.

3 To save, press **()**.





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SETTING

DISPLAY

Allows you to customize display.

ANIMATION SETTING

To select an LCD display:

IDLE DISPLAY

1 Press (5. 5. 2. (b) (b).



Select a display from the Animation list by moving the Navigation Key up, down, left or right.

3 To save, press 🔘 .

POWER ON

- (1 Press 🛇 🗺 🕬 🕩 🕬 .
- Select a display from the Animation list by moving the Navigation Key up, down, left or right.

3 To save, press **()**.

POWER OFF

1 Press 5 5 2 10 3 10 .

- Select a display from the Animation list by moving the Navigation Key up, down, left or right.
- 3 To save, press 🔘 .
 - 60

SETTING

MAIN DISPLAY SETTING

GREETING INPUT

To input a personal greeting:



- To edit the greeting, press the Navigation Key.
- 3 Input your personal greeting, using the Alpha Editor. (Refer to page 33).

4 To save, press the Navigation Key.

IDLE CLOCK

To display a clock on the LCD:

1 Press (5 (5 %) (2 HE) (2 HE) (2 HE) .

Select one of the following options and press the Navigation Key to save it.

Digital Clock

Analog Clock Greeting Clock Animation + Clock



Till J' 🖀 🖶 📷 🎟 Greeting Input

VERIZON

EDIT CNCL

SETTING

LCD SETTING

Controls backlight and LCD contrast for a better view and more efficient use.

BACKLIGHTING

Backlights the display and keypad for easy viewing in dark places.



better view.

To save, press

3



SETTING

SECURITY

Prevents the unauthorized use of the handset and only allows access to certain features to those who have the password.

RESTRICT

When you attempt to make a restricted call, "This phone is restricted" appears on the screen.

AUTOMATIC LOCK

Prevents others from using your phone without permission. When locked, the menu can not be accessed without password.



phone number.





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3 To save, press a.



SETTING OUTGOING CALL HISTORY Press (5) (5) and enter "Password". (1 2 Press 🕞 🗺 and select "Allow" Tal J 🖀 🔶 📷 🖩 Outgoing Call History or "Restrict" with the Navigation Allow key. Restrict Restrict : Restrict access to the outgong call history. OK CNCL Allow : Allow access to the outgong call history. (3 To save, press). MENU Restricts access to the menu TPress (5) (3) and enter "Password". 2 Press 🕑 🝘 and select "Allow" Tal J 🖀 🕁 🏢 🎟 or "Restrict" with the Navigation Menu key. 🖌 Allow Restrict Restrict : Restrict access to the menu Allow : Allow access to the menu OK CNCL (3) To save, press 🔘 . PHONE BOOK Blocks access to, and protects data in your phone book. TPress (5) (3) and enter "Password". Press 🕩 🐜 and select "Allow" or "Restrict" with the Navigation Phone Book key. 🖌 Allow Restrict Restrict : Restrict access to the phone book Allow : Allow access to the OK CNCL phone book. To save, press (65)






SETTING

AUTO ANSWER

Automatically answers a call after a preset number of rings. An ideal setting for the hands-free car kit.





SETTING

S/W VERSION



1 Press S 5* 4 8* .



2 Displays the software and hardware version.

UP PROXY IP

The phone can have up to 3 sets of server IP (Internet Protocal) addresses and Port numbers to access your service provider's website. These may already be preset or be separately programmed by your service provider. Please note that any change to these settings may disable the Web access capability.







3 To save, press

the time.







TOOLS

STOPWATCH

Simultaneously times up to six different events. To operate the stopwatch:





- **2** To measure a time period.
 - 1. To start the stopwatch, press Q
 - 2. To pause it, press 🔘 .
 - To resume it or

 To return to the previous page, press

 .
- **3** To time up to six events at once:
 - To start, press

 To stop a time period and continue measuring another one, press
 .
 - 3. To stop the second and continue measuring a third one, press S.
 - 4. To measure up to six time periods, repeat the above steps.
 - 5. To stop, press Q . To review the result press Q .
 - 6. To reset it, press \bigcirc .
 - 7. To return to the previons page, press \bigcirc .



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MEMO

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Chapter 5 voice service

This chapter addresses Voice Service, an advanced feature that allows you to place calls using your voice. With Voice Memo (VM) you can record voice messages and set the Answering Machine. Topics include:

79

C H 5

- VOICE RECOGNITION MODE
- VOICE SERVICE MENU

VOICE RECOGNITION MODE

Voice Recognition (VR) enables you to place calls using your voice and to record voice memos.



- 1st: "Main Menu"
 - 2nd: "Speak a name to call, or say dial, redial, voice memo, phone book or cancel".

Expert Mode

- 1st: A sequence of low tone and high tone.
 - 2nd: "Main Menu"

Once you say your selection, you will be taken through each of the procedures (name, dial, redial, voice memo, phone book, cancel).

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- Press and hold (1) until your phone turns to Voice Recognition mode.
- If you say a name or tag that is already in the phone book, the number and name will appear on the display, and you will hear "Calling

<name>".





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	VOICE RECOGNITION MODE	VOICE RECOGNITION MODE	
	REDIAL		
	Press and hold 🕤 until your phone turns to Voice Recognition mode.	Press and hold 🕤 until your phone turns to Voice Recognition mode.	
	Say "Redial" to dial the last dialed number.	Say "Voice Memo" and follow the steps as instructed in the display.	
CH 5		To stop recording a memo, press () and ().	
		To pause, press 🥝 . To resume, press 🔘 .	
		After recording a voice memo you can REVIEW, RE-RECORD, or SAVE.	
	82	83	
	-		



CALL ANSWER

Helps operate the answering machine.



There is a 10 voice memo limit including those in Auto Answering. Each voice memo has a 60 second limit.

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VOICE SERVICE MENU

VOICE COMMAND

Trains the Control Words into categories as follows.

YES/NO

Use the Yes/No to train or untrain the Voice Recognition with the control words, yes and no.

Press 🕥 🔊.

2 Press 3 🐨 🕑 .



C H

3 Select one of the following options with the Navigation key and press

List Words : Displays list of control words in the Yes/No set. Select a control word, press and either train, untrain or view the status of the word. To train with a word, press b and follow the voice prompts. Untrain All : Untrain Yes/No set to recognize trained control words.

WAKE UP

Use the Wake-Up to train or untrain the Voice Recognition with the control word, wake up.



List Words : Displays list of control words in the Yes/No set. Select a control word, press and either train, untrain or view the status of the word. To train with a word, press b and follow the Untrain All : Untrain Wake-up to recognize trained control words.

TOP LEVEL

Use the Top Level to train or untrain the Voice Recognition with your control words. (Dial, Redial, Voice Memo, Phone book, Cancel).



VOICE SERVICE MENU

DIGIT DIAL

Use the Digit dial to train or untrain the Voice Recognition with the control words (1 to 9, Zero, Oh, Verify, Clear, Call)



2 Press 3^{ee} 4^{ee}.



H

3 Select one of the following options with the Navigation key and press **a** .

List Words : Displays list of control words in the Yes/No set. Select a control word, press and either train, untrain or view the status of the word. To train with a word, press and follow the voice prompts. Untrain All : Untrain Digit dial set to recognize trained control words.



NI.

Work

Select Group

OK CNCL

ADD

- 🚺 To add a voice tag to a phone book 📷 📲 💩 💵 entry, press () (4) (2) .
- 2 Select one group with the Navigation key and press O.
- Select a phone number with the Navigation key and press 🙆.
- 4 To add the voice tag, say the name.

CLEAR ALL	
To erase all voice tags in the list, press () (4) (4) (3).	Tul J = ⊕ ■m H ■ note Removing
You will see "Removing all voice tags proceed?".	all voice tags Proceed?
Press and you will see a message "Delete all tagged book entries too?"	Clear All Delete all tagged book entries too? No Yes
NO : Delete all voice tags. YES : Delete all voice tags and phone CNCL : Return to the previous page.	e book entries.
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VOICE SETTING

UNTRAIN ALL

Use the Untrain All to untrain all trained control words.



PROMPT MODE

Use the prompt mode to select either beginner or expert mode. The expert mode consists of shorter texts and just beeps as opposed to the beginner mode that gives full instructions.



<Beginner mode>

1st prompt : Main Menu followed by a short beep. 2nd prompt : Speak a name to call, or say dial, redial, voice memo, phone book, or cancel, followed by a short beep. <Expert mode>

1st prompt : A sequence of low tone and high tone. 2nd prompt : Main menu .

If nothing is said after the 1stand 2nd prompts are heard, Voice Recognition will time out and the phone will return to standby mode.

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VOICE SERVICE MENU

DIGIT MODE

Use the digit mode to select one of the following options ; ECHO, BEEP, ECHO+BEEP.

U.	Press	\odot	9 ^{ntr2}	•

~ ~

2 Press 5 🐨



H

Select one option with the Navigation key and 3 press 🔘 .

> ECHO : In Voice Recognition mode, digit echoes when entered. BEEP : In Voice Recognition mode, digit beeps when entered. ECHO+BEEP : In Voice Recognition mode, digit echoes and beeps when entered.

HANDS FREE KIT MODE

Activates Voice Recognition feature when phone is in Hands Free Kit (HFK) mode.





Tal 17 🕿 🕁 👼 🎟 HFK Mode 🖌 Off 🗆 On **3** Select "Off" or "On" with the Navigation key and press (a). OK CNCL

A beep sounds the first time "Wake-up" is said. The second time, "Wake-up" is said, the phone changes to Voice Recognition mode.

MEMO

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Chapter 6 VOICE MAIL AND TEXT MESSAGE

This chapter addresses Voice Mail and Text Messaging functions including:

CH 6

- WHEN A NEW MESSAGE ARRIVES
- VOICE MAIL
- SEND NEW
- INBOX
- OUTBOX
- FILED
- ERASE ALL
- SETTINGS

WHEN A NEW MESSAGE ARRIVES





VOICE MAIL

To access your voice mailbox, press O D or press and hold O .

The screen displays the new voice mails in your voice SMS ARRIVED! mailbox. Press 🕥 to access your voice mailbox.



	SEND NEW			
To send a	a new message:			
1	Press 🕢 🖭 .			
2	Input a new phone number and press .			
	You can look it up from the phone book by pressing \bigcirc .			
3	Input a new text message and press 🔘 .			
	(Please refer to page 31 for more details on entering letters and numbers.)			
1. SEND				
	To send the text message, press $\textcircled{1}$.			
	If Delivery Failed. Retry in 3 mins? appears, press S to select Auto Retry.			
	DIT RECIPIENT s the recipient's information – select if a wrong number is	CH		
ente	pred.	6		
U	To change the recipient, press (2^{16}) .			
2	Input a new phone number, and press 🔘 .			
3	Input a new text message, and press 🔘 .			
4	To send, press (1) .			

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MEMO

Chapter 7 WEB BROWSING

This chapter addresses Internet services and web browsing. For more detailed information contact your service provider.

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CH 7

START INTERNET BROWSER

BROWSER MENU

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С Н

START INTERNET BROWSER

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ACCESS THE INTERNET

To start your Internet browser and access websites through your wireless handset, press and hold •••• .



BROWSER MENU

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BOOKMARKS

To view your bookmark list, press and hold (m), then press (3). This provides easy website access without entering its URL.



MARK SITE **BROWSER MENU** To add the current page to your bookmark The browser menu lists the actions necessary to operate the browser. list, press and hold (, then press (. Press and hold (me) to access the browser menu. RELOAD No bookmark service site appears when the Internet site **1** To reload the current page, cannot support the bookmark press and hold I was , then press service. 1. ABOUT OPENWAVE HOME To view the browser version and copyright information, press hold (m), then press 🖘 . **1** To display the homepage, press and hold then press (2^{ABC}) .

BROWSER MENU

ADVANCED...

To display the following Advanced menu, press and hold ⁽⁶⁾, then press ⁽¹⁾.

SHOW URL

HOMEPAGE

To change your homepage, press 座 . This is the first page you will see when you access the Internet.

SET WAP PROXY

1 To select an alternate WAP Proxy, press 3.

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BROWSER MENU

OFFLINE SERVICES

To navigate through the list of installed channel applications and guide you to the entry point of the applications, press (1).

OUTBOX



RESTART BROWSER

To clear the history of viewed pages and start a new session with Browser, press (m).

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ENCRYPTION





MEMO

Chapter 8 SAFETY AND WARRANTY

This chapter addresses the safety guidelines and precautions to follow when operating your phone.

This chapter contains the terms and conditions of services and the warranty for your phone. Please review them thoroughly.

- SAFETY INFORMATION FOR WIRELESS HANDHELD PHONES
- SAFETY INFORMATION FOR FCC RF EXPOSURE

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C H 8

- SAR INFORMATION
- FDA CONSUMER UPDATE
- PROTECT YOUR WARRANTY
- 12 MONTH LIMITED WARRANTY

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SAFETY INFORMATION FOR WIRELESS HANDHELD PHONES

Read This Information Before Using Your Handheld Portable Cellular Telephone

EXPOSURE TO RADIO FREQUENCY SIGNALS

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) * NCRP Report 86 (1986) * ICNIRP (1996) *

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C951).

The design of your phone complies with the FCC guidelines (and those standards).

ANTENNA CARE

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

SAFETY INFORMATION FOR WIRELESS HANDHELD PHONES

DRIVING SAFETY

Talking on the phone while driving is extremely dangerous and is illegal in some states. Remember, safety comes first. Check the laws and regulations on the use of phones in the areas where you drive. Always obey them.

Also, if using your phone while driving, please:

- Give full attention to driving. Driving safely is your first responsibility.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call, if driving conditions so require.

If you must use the phone while driving, please use one-touch, speed dialing, and auto answer modes.

An airbag inflates with great force. DO NOT place objects, including both installed or portable wireless equipment, in the area over the airbag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

WARNING: Failure to follow these instructions may lead to serious personal injury and possible property damage.

C H

2* : National Council on Radiation protection and measurements. 3* : International Commission on Nonionizing Radiation Protection.

1* : American National Standards Institute.





SAFETY INFORMATION FOR WIRELESS HANDHELD PHONES

ELECTRONIC DEVICES

Most modern electronic equipment is shielded from RF energy. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

PACEMAKERS

The Health Industry Manufacturers Association recommends that a minimum separation of six (6") inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers :

- ALWAYS keep the phone more than six inches from your pacemaker when the phone is turned on.
- Do not carry the phone in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn your phone OFF immediately.

OTHER MEDICAL DEVICES

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in healthcare facilities when any regulations posted in these areas instruct you to do so. Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

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POSTED FACILITIES

Turn your phone OFF where posted notices so require.

SAFETY INFORMATION FOR WIRELESS HANDHELD PHONES

OTHER SAFETY GUIDELINES

AIRCRAFT

FCC and Transport Canada Regulations prohibit using your phone while in the air. Turn your phone OFF before boarding an aircraft.

BLASTING AREAS

To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

POTENTIALLY EXPLOSIVE ATMOSPHERES

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fueling areas such as gas stations; below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or articles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle's engine.

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SAFETY INFORMATION FOR WIRELESS HANDHELD PHONES

PRECAUTIONS

Your Handheld Portable Telephone is a high quality piece of equipment. Before operating, read all instructions and cautionary markings on (1) AC Adaptor (2) Battery and (3) Product Using Battery.



3

DO NOT use this equipment in an extreme environment where high temperature or high humidity exists.

DO NOT abuse the equipment. Avoid striking, shaking or shocking. When not using, lay down the unit to avoid possible damage due to instability.

DO NOT expose this equipment to rain or spilled beverages.

DO NOT use unauthorized accessories.

DO NOT disassemble the phone or its accessories. If service or repair is required, return unit to an authorized Audiovox cellular service center. If unit is disassembled, the risk of electric shock or fire may result.

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000

DO NOT short-circuit the battery terminals with metal items etc.

SAFETY INFORMATION FOR FCC RF EXPOSURE



CAUTIONS

In August 1996 the Federal Communications Commossion (FCC) of the United States with its action in Report and Order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards.

Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Do not use the phone with a demaged antenna. If a demaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

BODY-WORN OPERATION (HOLSTER PART NUMBER : 2H02065800A)

This device was tested with holster 2H02065800A for body-worn operation with the back of the phone kept 0.98423inchs (2.5cm) from the body. To comply with FCC RF exposure equirements, a minimum separation distance of 0.98423inchs (2.5cm) must be maintained between the user's body and the back of the phone, including the antenna, whether extended or retracted. All belt-clips, holsters and similar accessories used by this device must not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with FCC RF exposure limits and should be avoided.

VEHICLE MOUNTED EXTERNAL ANTENNA (OPTIONAL, IF AVAILABLE)

A minimum separation distance of 7.9 inches (20cm) must be maintained between the user/bystander and the vehicle mounted external antenna to satisfy FCC RF exposure requirements.



For more information about RF exposure, please visit the FCC website at <u>www.fcc.gov</u>

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SAR INFORMATION

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. * Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the governmentadopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 0.989 W/kg and when worn on the body, as described in this user guide, is 0.388W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/ oet/fccid after searching on PP4TX-30B.

SAR INFORMATION

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Asso-ciation (CTIA) web-site at http://www.wow-com.com.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a sub-stantial margin of safety to give additional protection for the public and to account for any variations in measurements.

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FDA CONSUMER UPDATE

U.S. Food and Drug Administration -Center for Devices and



Radiological Health Consumer Update on Wireless Phones

1. Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radiofrequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

2. What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical de-vices. However, the agency has authority to take action if wire-less phones are shown to emit radiofrequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists. Although the existing scientific data do not justify FDA regula-tory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF ex-posure to the user that is not necessary for device function;
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- Cooperate in providing users of wireless phones with the best possible

information on possible effects of wireless phone use on human health. FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission
- Occupational Safety and Health Administration

National Telecommunications and Information Administration

The National Institutes of Health participates in some inter-agency working group activities, as well. FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure, FCC relies on FDA and other health agencies for safety questions about wireless phones. FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF expo-sures that people get from these base stations are typically thousands of times lower than those they can get from wire-less phones. Base stations are thus not the subject of the safety questions discussed in this document.

3. What kinds of phones are the subject of this update?

The term "wireless phone" refers here to hand-held wireless phones with built-in antennas, often called "cell." "mobile." or "PCS" phones.



These types of wireless phones can expose the user to measurable radiofrequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

4. What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radiofrequency energy (RF) exposures characteristic of wire-less phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, how-ever, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor develop-ment used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-dis-posed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phone RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

5. What research is needed to decide whether RF expo-sure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological stud-ies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological stud-ies can provide data that is directly applicable to human populations, but 10 or more years' follow-up may be needed to pro-vide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a can-cer- causing agent and the time tumors develop - if they do -may be many, many years. The interpretation of epidemiologi-cal studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many fac-tors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

6. What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radiofrequency energy (RF). FDA has been a leading participant in the World Health Orga-nization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world.



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The Project has also helped develop a series of public information documents on EMF issues. FDA and the Cellular Telecommunications & Internet Asso-ciation (CTIA) have a formal Cooperative Research and De-velopment Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through con-tracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

7. How can I find out how much radiofrequency energy exposure I can get by using my wireless phone?

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit radiofrequency energy (RF) exposures. FCC established these guidelines in consultation with FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wire-less telephones is set at a Specific Absorption Rate (SAR) of 1.6 watts per kilogram (1.6 W/kg). The FCC limit is consistent with the safety standards developed by the Institute of Electri-cal and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the wireless phone and is set well below levels known to have effects. Manufacturers of wireless phones must report the RF expo-sure level for each model of phone to the FCC. The FCC website (http://www.fcc.gov/oet/rfsafety) gives directions for locating the FCC identification number on your phone so you can find your phone's RF exposure level in the online listing.

8. What has FDA done to measure the radiofrequency en-ergy coming from wireless phones?

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the radiofrequency energy (RF) exposure from wireless phones and other wireless handsets with the participation and leader-ship of FDA scientists and engineers. The standard, "Recom-mended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications Devices: Experimental Techniques," sets forth the first consistent test methodology for measuring the rate at which RF is deposited in the heads of wireless phone users. The test method uses a tissue-simulating model of the human head. Standardized SAR test methodology is expected to greatly improve the consistency of measurements made at different laboratories on the same phone. SAR is the mea-surement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a wireless phone complies with safety guidelines.

9. What steps can I take to reduce my exposure to radiofrequency energy from my wireless phone?

If there is a risk from these products-and at this point we do not know that there is-it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radiofrequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure

• If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote an-tenna.

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Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wire-less phone use

10.What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radiofrequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wire-less phone use and increasing the distance between the user and the RF source will reduce RF exposure. Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United King-dom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary. it was not based on scientific evi-dence that any health hazard exists

11.What about wireless phone interference with medical equipment?

Radiofrequency energy (RF) from wireless phones can inter-act with some electronic devices. For this reason, FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Ad-vancement of Medical instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI. FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engi-neers (IEEE). This standard specifies test methods and per-formance requirements for hearing aids and wireless phones so that that no interference occurs when a person uses a "com-patible" phone and a "compatible" hearing aid at the same time. This standard was approved by the IEEE in 2000, FDA continues to monitor the use of wireless phones for pos-sible interactions with other medical devices. Should harmful interference be found to occur, FDA will conduct testing to assess the interference and work to resolve the problem

12.Where can I find additional information?

For additional information, please refer to the following re-sources:

 FDA web page on wireless phones (http://www.fda.gov/cdrh/ phones/index.html) · Federal Communications Commission (FCC) RF Safety Pro-gram

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- (http://www.fcc.gov/oet/rfsafety)
- International Commission on Non-Ionizing Radiation Protection (http://www.icnirp.de)
- World Health Organization (WHO) International EMF Project (http://www.who.int/emf)
- National Radiological Protection Board (UK) (http://www.nrpb.org.uk/)

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