



**Experts In Home Cleaning™**

# **SUPREME** **sweep™** **COMPACT** **USER'S GUIDE** 36U3 SERIES 220-240V

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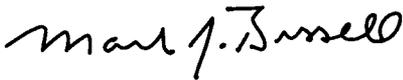
## Thanks for buying a BISSELL Supreme Sweep Compact™

We're glad you purchased a BISSELL Supreme Sweep Compact . Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL Supreme Sweep Compact is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL Supreme Sweep Compact .

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
Chairman, President & CEO

# IMPORTANT SAFETY INSTRUCTIONS

**When using an electrical appliance, basic precautions should be observed, including the following:**

**READ ALL INSTRUCTIONS BEFORE USING YOUR BISSELL SUPREME SWEEP COMPACT.**

## **WARNING -** **To reduce the risk of fire, electric shock, or injury:**

- Store indoors.
- Do not expose to rain.
- Do not immerse.
- Do not handle with wet hands.
- Do not use Supreme Sweep Compact if it has been dropped, damaged, left outdoors or dropped into water, have it repaired at an Authorized Service Center.
- Do not use with damaged cord or plug on the charger.
- Do not unplug charger by pulling on cord.
- Do not damage the charger cord. Never carry or pull the charger unit by the cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Keep cord away from heated surfaces.
- Do not use an extension cord. Charger should plug directly into electrical outlet.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not use with any opening blocked.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot, burning or smoking objects such as cigarettes, matches or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapours.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not allow to be used as a toy.
- Not intended for use by young children

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or inform persons without supervision.

- Young children should be supervised to ensure that they do not play with the appliance.
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
- Use only the charger supplied by BISSELL (packaged with your appliance) to recharge your Easy Sweep.
- Use charger unit only in standard electrical outlet (230-240V~50Hz.).
- Keep openings free of dust, lint, hair, etc.
- Unplug charger unit from outlet before maintenance or cleaning.
- Unplug by grasping the plug, not the cord.
- Be extra careful when cleaning stairs.
- Turn off all controls when finished cleaning.
- Do not charge the unit outdoors.

Your Easy Sweep contains rechargeable nickel metal hydride (NiMH) batteries. Do not incinerate batteries or they can explode when exposed to high temperatures.

Battery cell leaks can occur under extreme conditions. If battery cell contents comes in contact with the skin:

- Flush immediately with warm water for at least 15 minutes, then wash with soap and water.

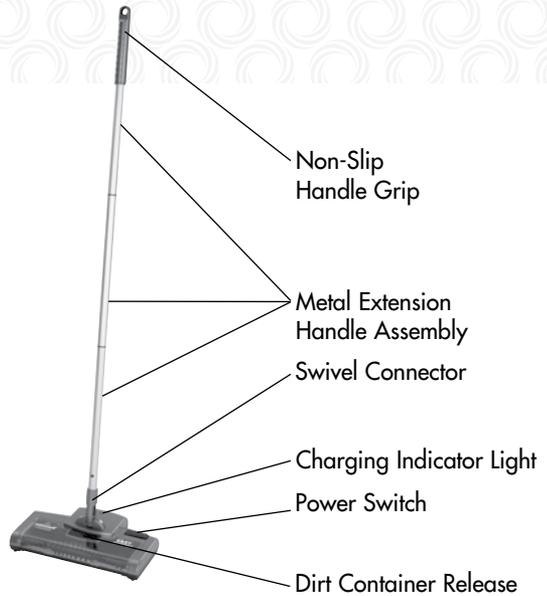
If battery cell contents comes in contact with the skin:

- Flush immediately with clean water for a minimum of 15 minutes
- Seek medical attention.

## **SAVE THESE INSTRUCTIONS FOR FUTURE USE.**

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

## Product view



## Assembly

The Supreme Sweep Compact requires very little assembly. Remove it from the box and check it against the illustration to familiarize yourself with the components listed. The exploded view diagram with part names will also be helpful if you should need to order a part at a later time.

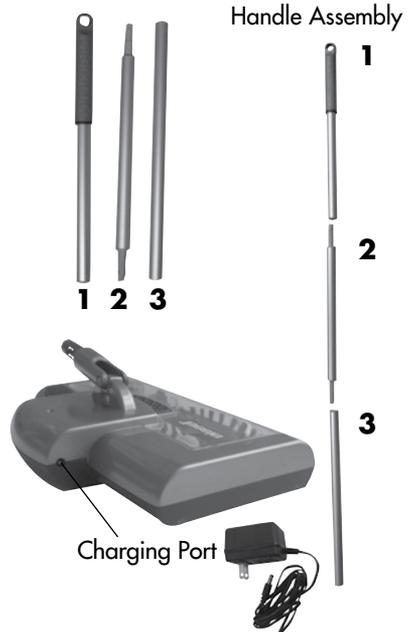
1. Assemble the handle by taking the section with the non-slip grip (1) and the middle section which has grey connector pieces on each end (2). Insert the middle section (2) into the grip section (1) and twist to tighten into place. Next, take this assembled section and insert into the bottom section with a hole (3). Twist to tighten into place.
2. Take the assembled handle and line up the bottom hole with the button on the swivel connector on top of the Supreme Sweep Compact. Push the button on the swivel connector down while pushing the assembled handle over the button, locking the handle into place.
3. The Supreme Sweep Compact must be fully charged before using. To charge the unit, plug the charger into a standard electrical outlet (230-240v-50hz); plug the opposite end into the charging port on the back side of your Supreme Sweep Compact. The charging indicator light will illuminate when properly connected and will not turn off when fully charged. The Supreme Sweep Compact is now charging.

**Note: The Power Switch must be in the OFF position when charging.**



## WARNING:

Electric/electronic appliances should not be subjected to extreme temperatures or high humidity. Do not store the Supreme Sweep Compact in bathing areas or close to stoves, furnaces or radiators.



## Assembly

### Charging the battery

1. When completely charged, the Supreme Sweep Compact provides up to 45 minutes of cleaning time.
2. When charging for the first time, allow to charge uninterrupted for at least 16 hours. Thereafter, charge at least 16 hours to fully renew the Supreme Sweep Compact battery. The charging indicator light will illuminate when properly connected and will not turn off when fully charged.

**Note: The Power Switch must be in the OFF position when charging.**

3. Decreased operating time may indicate the battery has built up a resistance. To recharge, first completely exhaust the battery, recharge it, and then exhaust it again before recharging a second time. This procedure may be required more than once.
4. When charging is complete, be sure to unplug the Supreme Sweep Compact from the charger.

## Operations

### Using your Supreme Sweep Compact

**The Supreme Sweep Compact is a quick and easy way to clean your bare floors, low pile rugs and carpet.**

1. Tip back the handle into typical use position and gently tap the power switch on the sweeper with your foot.

**Note: The unit will continue to run even if the dirt container door is not closed.**

2. The handle swivels for easy maneuvering to clean your bare floors, low pile rugs and carpet.
3. When done, turn off the unit by gently tapping the power switch with your foot and store for the next use.

### **ATTENTION:**

If your battery still fails to recharge or does not hold a charge of normal duration, call:

**BISSELL Consumer Services**

Listed on page 8  
Or visit our website at  
[www.bissell.com](http://www.bissell.com)



### **WARNING:**

Supreme Sweep Compact will not pick up crayons, marbles, and other large or hard objects.

# Maintenance and care

## Emptying dirt cup

**The Dirt Cup should be emptied after each use.**

1. Make sure the Supreme Sweep Compact is in the "OFF" position.
2. Hold the base of the unit over a waste can to empty.
3. Press the dirt container release button and empty the contents into the waste can.

**Note: The dirt container opens from the bottom of the Supreme Sweep Compact .**

4. Push the dirt container door gently back into place.
5. Clean exterior surfaces with a soft cloth dampened with water only. Do not use a strong detergent or other cleaner – this may damage the finish. Always unplug the Supreme Sweep Compact from the charger before cleaning the surface

## Battery Removal and disposal

**Note: It is required that the battery be removed from the Supreme Sweep Compact before it is disposed of.**

1. Important: Unplug charger.
2. Remove handle, dirt cup and then pry four wheels from bottom of sweeper.
3. Remove (6) Phillips head screws on the bottom cover as shown in picture.
4. Separate top and bottom cover.
5. Remove wire connectors from the battery pack.
6. Keep battery pack together – DO NOT separate individual batteries. For specific disposal instructions, please contact your local authorities for requirements and regulations on safe disposal or recycling facilities in your area.
7. Discard remainder of product.



## **⚠️ WARNING:**

This product contains a rechargeable nickel metal hydride battery (sometimes referred to as a "NiMH" battery) pack. The average life of a NiMH battery is 5 to 7 years, depending on frequency of use. Proper removal and disposal of NiMH batteries is required.



6 Screws

## **⚠️ WARNING:**

To reduce the risk of electric shock, turn power switch OFF and disconnect charger from electrical outlet before performing maintenance or troubleshooting.

# Troubleshooting

## No power

### Possible causes

1. Supreme Sweep Compact is not charged thoroughly

### Remedies

1. Make sure Supreme Sweep Compact has been properly plugged into an outlet for the recommended amount of time. See "Charging the Battery" on page 5

## Operating but not picking up mess

### Possible causes

1. The dirt container may be full
2. Debris may be lodged in the Supreme Sweep Compact or may be too heavy for the sweeper to pick up

### Remedies

1. Empty out the dirt container (see Maintenance and Care on page 6)
2. Empty out the dirt container (see Maintenance and Care on page 6) or avoid picking up large items with the Supreme Sweep Compact

## Dirt Container door won't open

### Possible causes

1. A dirt jam gap between the dirt container door and the bottom cover

### Remedies

1. Clean the gap thoroughly so the dirt container door can drop smoothly

## Dirt Container Release button won't function

### Possible causes

1. Dirt build-up in the dirt container

### Remedies

1. Push the dirt container release door on the bottom of the unit and the release button on the top of the unit at the same time

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

## Replacement parts - BISSELL Supreme Sweep Compact

You may purchase replacement parts by calling BISSELL Consumer Services or by visiting our website. See page 8 for contact information.

Item	Part No.	Part Name
1.	203-1090	Handle Assembly
2.	203-7583	Charger plug / cord -3 pin UK plug
3.	203-7584	Charger plug / cord -2 pin Australian plug
4.	203-7585	Charger plug / cord -2 pin European plug



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# Warranty- BISSELL Supreme Sweep Compact

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, regular post as described below, or contact your local in country distributor.

## Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part due to manufacturer defect.

See "BISSELL Consumer Services" information below.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

## BISSELL Consumer Service:

If your BISSELL product should require service or if you need information about repairs, authorized service centers in your area, replacement parts or your warranty, please contact BISSELL Consumer Services, as indicated below, or contact your local in country distributor.

### For UK inquiries:

Monday - Thursday 9 am — 5 pm  
Friday 9 am — 4 pm

### BISSELL Homecare (Overseas) Inc.

Ground Floor  
226 Berwick Avenue  
Slough  
Berkshire, SL1 4QT  
United Kingdom  
Telephone: 0844-888-6644

### For New Zealand inquiries:

Monday - Friday 9 am — 5 pm

Parex Industries Ltd.  
5 Tolich Place  
Henderson 0610  
Auckland  
New Zealand  
Telephone: 0800-247-735

### For Australian inquiries:

Monday - Friday 9 am — 5 pm

### BISSELL AUSTRALIA PTY LIMITED

42 Rocco Drive  
Scoresby 3179  
Victoria  
Australia  
Telephone: 1-800-811-183

### For Middle East & Africa inquiries:

Sunday - Thursday 8 am — 5 pm

### BISSELL Homecare, Inc.

PO Box 61286  
Jebel Ali Free Zone  
Dubai  
United Arab Emirates  
Telephone: 971-4-881-8597

### For all other inquiries:

Monday - Friday 8 am — 4 pm

### BISSELL Homecare, Inc.

PO Box 1888  
Grand Rapids, Michigan 49501 USA  
Telephone: 01-616-453-4451  
Fax: 01-616-453-1383

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

## \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.



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[www.bissell.com](http://www.bissell.com)