

ARCTIS



Freezer

Operating instructions

A 40100 GS

Dear customer,

Before switching on your new appliance please read these operating instructions carefully. They contain important information for safe use, for installation and for care of the appliance. Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

These operating instructions are for use with several technically comparable models with varying accessories. Please observe the notes which apply to your model.



Notes which are important for your safety or for the proper functioning of the appliance are stressed with a warning triangle and/or with signal words (**Warning!**, **Caution!**, **Important!**). Please observe the following carefully.



1. This symbol guides you step by step in the operation of the appliance.
2.



Supplementary information regarding operation and practical applications of the appliance appear after this symbol.



Tips and notes concerning economical and environmentally sound use of the appliance are marked with the cloverleaf.

Explanations of the technical terminology used in the operating instructions can be found at the end in the section "TechnicalTerminology". The operating instructions contain instructions for the correction of possible malfunctions by the user in the section "What to do if ...". If these instructions should not be sufficient, contact your local Service Force Centre.

Printed on paper manufactured with environmentally sound processes
he who thinks ecologically acts accordingly..

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Important Safety Instructions

These warnings are provided in the interests of your safety. Ensure you fully understand them before installing or using the appliance. Your safety is of paramount importance. If you are unsure about the meaning of these warnings contact the Customer Care Department for assistance.

Intended use

- The refrigerator is intended for use in the home. It is suitable for the cooling, freezing and storing of frozen food, as well as for making ice. If the appliance is used for purposes other than those intended or used incorrectly, no liability can be accepted by the manufacturer for any damage that may be caused.
- Alterations or changes to the refrigerator are not permitted for reasons of safety.
- If you use the refrigerator in a commercial application or for purposes other than the cooling, freezing or frozen storage of foods, the manufacturer accepts no liability for any damages which may occur.

Prior to initial start-up

- Check the appliance for transport damage. Under no circumstance should a damaged appliance be plugged in. In the event of damage, please contact your supplier.
- Ensure that the appliance does not stand on the electrical supply cable. **Important:** if the supply cable is damaged, it must be replaced by authorised service or qualified personnel using a special cable of the same type.

Refrigerant

The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.

- **Warning-** During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
- If the refrigerant circuit should become damaged:
 - avoid open flames and sources of ignition;
 - thoroughly ventilate the room in which the appliance is situated.

Safety of children

- Packaging (e.g. wraps, polystyrene) can be dangerous for children. There is a risk of suffocation! Keep packaging material away from children!
- Please make old appliances unusable prior to disposal. Pull out the mains plug, cut off the mains cable, break or remove spring or bolt catches, if fitted. By doing this you ensure that children cannot lock themselves in the appliance when playing (there is risk of suffocation!) or get themselves into other dangerous situations.

- Often children cannot recognise the hazards present in household appliances. It is therefore important that you ensure adequate supervision and never let children play with the appliance!

Daily Operation

- Containers with flammable gases or liquids can leak at low temperatures. There is a risk of an explosion! Do not store any containers with flammable materials such as spray cans, fire extinguisher refill cartridges etc in the refrigerator/freezer.
- Bottles and cans must not be placed in the freezer compartment. They can burst when the contents freeze, high carbonate content drinks can even explode! Never store lemonade, juices, beer, wine, sparkling wine etc. in the freezer compartment.
- Do not place ice cream or ice cubes in the mouth immediately after removal from the freezer compartment. Very cold ice can freeze to the lips or tongue and cause injury.
- Do not touch frozen food with wet hands. Your hands could freeze to the food.
- **Warning-** Do not operate any electrical appliances in the refrigerator and/or freezer (e.g. electric ice cream makers, mixers etc.).
- **Warning-** In order not to impair the function of the appliance, never cover or obstruct the ventilation openings.
- **Warning-** Do not damage the cooling circuit.
- **Warning-** Do not use any mechanical devices or other artificial means to speed up defrosting unless they are recommended by the manufacturer.
- Before cleaning the appliance, always switch off the appliance and unplug it, or disconnect from the electricity supply.
- When unplugging always pull the plug from the mains socket, do not pull on the cable.

In case of malfunction

- If a malfunction occurs on the appliance, please look first in the "What to do if ..." section of these instructions. If the information given there does not help, please do not perform any further repairs yourself.
- This product should be serviced by an authorised engineer and only genuine spare parts should be used.
- Under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Force centre.

Disposal

In the interest of the Environment

- Materials marked with the symbol  are recyclable.
- Check with your local Council or Environmental Health Office to see if there are facilities in your area for recycling this appliance.
- When the appliance is to be scrapped, cut off the power supply cable and make the door lock device unusable to prevent young children from being trapped inside.
- Help to keep your country tidy- use authorised disposal sites for your old appliance.

Disposal of Old Appliances

For environmental reasons, refrigeration appliances must be disposed of properly. This applies to your old appliance, and - at the end of its service life - for your new appliance as well.



Warning! Before disposing of old appliances make them inoperable. Remove plug from mains, sever the power cable, remove or destroy any snap or latch closures. This ensures that children do not lock themselves inside the appliance (danger of suffocation!) or place themselves into other life-endangering situations.

Disposal:

- The appliance may not be disposed of with domestic waste or bulky refuse.
- The refrigerant circuit, especially the heat exchanger at the back of the appliance, must not be damaged.
- The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Remove Transport Packaging

The appliance and the interior fittings are protected for transport.



1. Pull off the adhesive tape on the left and right side of the door.
2. Remove all adhesive tape and packing pieces from the interior of the appliance.

Installation

Installation Location

The appliance should be set up in a well ventilated, dry room.

Energy use and efficient performance of the appliance is affected by the ambient temperature. The appliance should therefore

- not be exposed to direct sunlight;
- not be installed next to radiators, cookers or other sources of heat;
- only be installed at a location whose ambient temperature corresponds to the climate classification, for which the appliance is designed.

The climate classification can be found on the serial plate, which is located at the left on the inside of the appliance.

The following table shows which ambient temperature is correct for each climate classification:

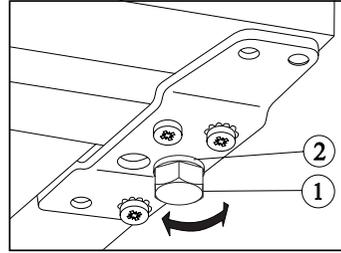
| Climate classification | for an ambient temperature of |
|------------------------|-------------------------------|
| SN | +10 to +32 °C |
| N | +16 to +32 °C |
| ST | +18 to +38 °C |
| T | +18 to +43 °C |

If the refrigeration appliance is installed next to another refrigerator or freezer a clearance of 5 cm at the sides is required, in order to prevent the formation of condensation on the outside of the appliance.

Levelling

The appliance must be level. Level the appliance by adjusting the two adjustable feet (1) at the front of the appliance.

If required the washer (2) can be removed.



Reversing the Door

The side at which the door opens can be changed from the right side (as supplied) to the left side, if the installation site requires.

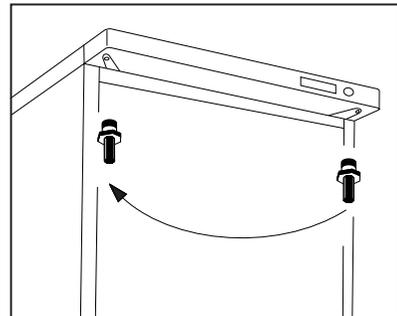
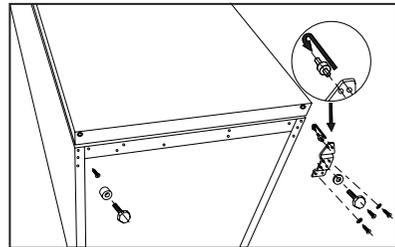


Warning! When changing the side at which the door opens, the appliance must not be connected to the mains. Remove plug from the mains beforehand.



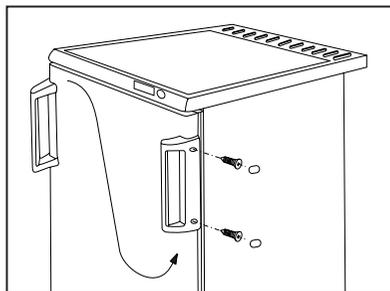
• Tilt the appliance backwards, resting the top edge of the appliance on a stool or something similar.

- Unscrew the adjustable feet situated on both sides at the front (2 pieces). Remove the lower door hinge plate by unscrewing the 3 retaining screws.
- Remove the hinge pin from the bottom of the door.
- Slot the hinge pin into the hole in the hinge plate.
- Take the door off.
- Refit the upper hinge pin into the opposite location.
- Fit the door in place on the hinge pin.
- Slot the hinge pin into the hole in the hinge plate and relocate the hinge assembly to the opposite location and refit using the retaining screws.
- Refit the bottom hinge plate assembly on the opposite side, taking care that the edge of the door is parallel with the side of the cabinet.



To reverse the handle proceed as follows:

- Remove screw covers (if fitted) and handle retaining screws. Remove blanking plugs on the opposite side using a punch.
- Relocate the handle to the opposite side and refit retaining screws (covers if fitted), and push the plastic plugs supplied with the instruction book into the holes where the handle was previously fitted.



Electrical Connection



Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person. This appliance must be earthed.

The manufacturer declines any liability should these safety measures not be observed.

Electrical Requirements

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.

The appliance is supplied with a 13 amp plug fitted. In the event of having to change the fuse in the plug supplied, a 13 amp ASTA approved (BS 1362) fuse must be used.

Should the plug need to be replaced for any reason. The wires in the mains lead are coloured in accordance with the following code:

| | |
|-------------------|---------|
| Green and Yellow: | Earth |
| Blue: | Neutral |
| Brown: | Live |

The wire coloured green and yellow must be connected to the terminal marked with the letter „E“ or by the earth symbol \oplus or coloured green and yellow.

The wire coloured blue must be connected to the terminal „N“ or coloured black. The wire coloured brown must be connected to the terminal marked „L“ or coloured red.

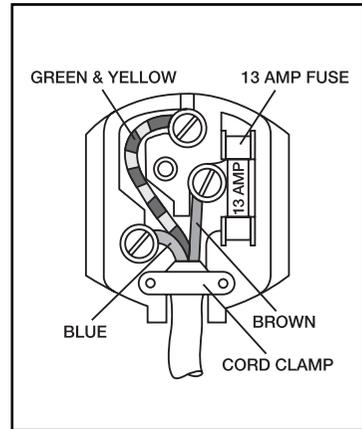
Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.



Important! The plug must still be accessible after the appliance has been installed. The appliance should not be connected to the electrical supply by means of an extension cable. In case that the electrical cable has to be replaced, please contact your local Service Force Centre.

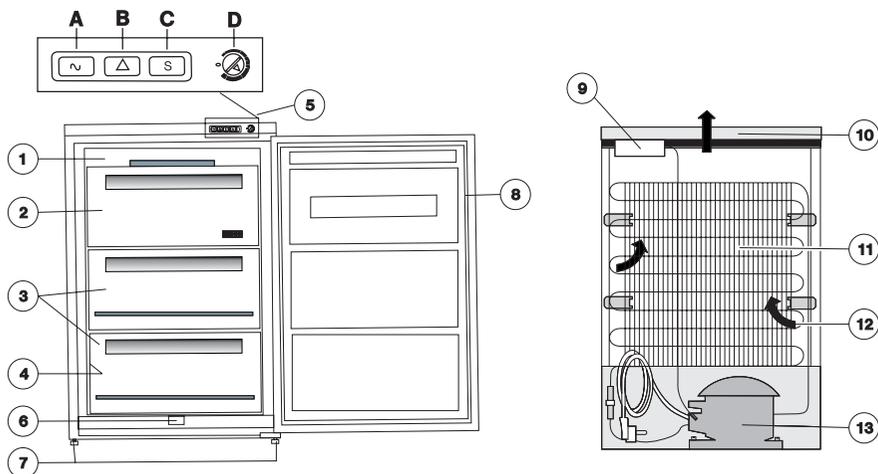


Warning! A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that it is disposed of safely.



Description of the Appliance

View of the Appliance



- | | |
|--|--|
| 1. Freezing tray (with 1 ice trays) | 5. Control Panel |
| 2. Freezing compartment | A) Green Indicator Light |
| 3. Storage compartments (wire baskets) | B) Red Indicator Light |
| 4. Rating Plate | C) Yellow Indicator Light and Fast Freeze Switch |
| 6. Defrost water outlet | D) Thermostat control knob |
| 7. Adjustable feet | |
| 8. Door gasket | |
| 9. Thermostat | |
| 10. Air grid | |
| 11. Condenser | |
| 12. Air circulation | |
| 13. Compressor | |

Prior to Initial Start-Up

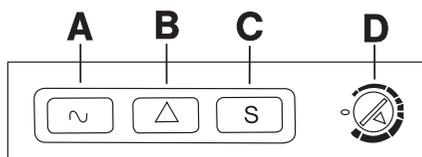
- ☞ Please clean the appliance interior and all accessories prior to initial start-up (see section: "Cleaning and Care").

Control panel

The indicator lights are situated in the control panel.

A.) Green Indicator Light

When the appliance is switched on at the mains the green indicator light will illuminate and remain lit until the appliance is switched off at the mains.



B.) Red Indicator Light

A few hours after starting up the red indicator light will go out to show that the correct temperature has been reached for the setting chosen and will stay out to indicate that everything is in order.

It will come on if the freezer temperature rises unduly for instance, after opening the freezer door or placing food inside the cabinet, but the light should go out again when the temperature returns to the correct storage level.

C.) Yellow Indicator Light and Fast Freeze Switch

In the switched-on state of the switch (pops up and lights by pressing) the compressor operates continuously thus providing for the coldest interior temperature - achievable by the freezer - needed for freezing.

D.) Thermostat Control

This knob is provided for setting and changing the temperature inside the appliance.

Basket Storage

Frozen food should be stored in the two lower baskets and the top compartment used for fast freezing.

Freezer Tray

The freezer tray is particularly suitable for open freezing, for example strawberries, raspberries etc.

Starting up and temperature regulation

To Start the Appliance

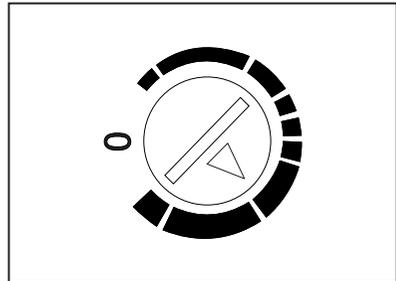
1. Allow the appliance to stand for 2 hrs after installation.
2. Plug in the appliance and switch on at the mains supply.
3. Freezing different products should always be done in the freezing compartment after proper preparation.
4. Push the freezer switch (pops up and lights by pressing) 4 hours before freezing food of small quantities and about 24 hours before freezing products of larger quantities. This time the compressor operates continuously to reach the temperature necessary for freezing.
5. Place in the foods to be frozen and let the appliance operate for about 24 hours as written above.
6. Then push the fast freezer switch again (the yellow light will go out and the switch turns to its original position).
7. The freezing tray is suitable for freezing smaller fruits (raspberry, strawberry, currant, etc.). Fruits should be put on the tray in thin layers without packaging. After freezing they can be packed and sorted out then placed into the storing compartments.

Thermostat Control

The temperature within the freezer is controlled by the thermostat control knob situated on the control panel.

0 = Off

Turning the thermostat control knob clockwise makes the temperature progressively colder.



Switching Off the Appliance

-  When the appliance is not in use for long periods, disconnect from the electricity supply, empty all foods and clean the appliance, leaving the door open to prevent unpleasant smells.

Freezing and Storing Frozen Food

It is important that fresh food placed in the freezer is frozen quickly and that the food already in the freezer is heated as little as possible.

-  If more than 3-4 kg of food is to be frozen:
 1. Push the fast freeze switch (d) to the right 6-24 hours before placing the fresh food in the freezer, the yellow light will illuminate. The compressor will now run continuously, to ensure that the fresh food is frozen as quickly as possible.
 2. Place the food in the freezing compartment and leave the 'fast freeze' switch on for a further 24 hours.
 3. Then push the fast freezer switch again (the yellow light will go out and the switch turns to its original position).
 4. The freezing tray is suitable for freezing smaller fruits (raspberry, strawberry, currant, etc.). Fruits should be put on the tray in thin layers without packaging. After freezing they can be packed and sorted out then placed into the storing compartments.

If the 'fast freeze' switch is accidentally left on, the freezer will not be damaged, but energy will be wasted.

Frozen Food Storage

When first starting the freezer or if the freezer has been out of use for some time, we advise you to run your appliance for at least 2 hours with the 'fast freeze' switch on before storing frozen food.

Do not exceed the storage period indicated by the manufacturer.

Do not open the door frequently or leave it open longer than is necessary.



Important

Do not put carbonated liquids in the freezer. Ice lollies, if consumed immediately after removal from the freezer can cause a low temperature skin burn. Do not remove items from the freezer if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns. In the event of a power cut the food in the freezer will not be affected if the power cut is short and the freezer is full. Do not open the lid. Should the food begin to thaw it must be consumed quickly and must not be refrozen.

Thawing

Deep frozen or frozen food, prior to being used, can be thawed in a fridge or at room temperature, depending on the time available. Small food items may even be cooked from frozen, in this case cooking will take longer.

Any frozen food which is allowed to thaw accidentally should either be eaten as soon as possible, or thrown away. Alternatively, if the food is uncooked and has not been completely defrosted it can be cooked and then refrozen.



Defrosted cooked food must never be refrozen.

Preparation of Ice Cubes



1. Fill the ice cube tray 3/4 full with cold water, place in the freezing compartment and leave to freeze.

2. To remove the cubes twist the tray or hold it under running water for a few seconds.



Never try to free an ice tray that is frozen to the freezer compartment by using pointed or sharp edged objects.

Defrosting

The freezer compartment will become progressively covered with frost. This should be removed with the special plastic scraper provided whenever the thickness of frost exceeds 6 mm (1/4").

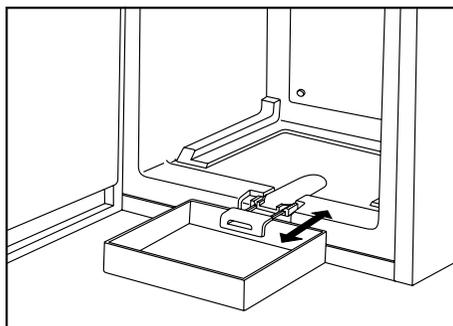
During this operation it is not necessary to switch off the power supply or to remove the foodstuffs.

However, when the ice becomes very thick on the inner liner, complete defrosting should be carried out and it is advisable to perform this operation when the appliance is empty.



To carry out complete defrosting:

1. Disconnect the appliance from the electrical supply. If the plug is inaccessible turn the thermostat control knob to „0“.
2. Remove any stored food, wrap in several layers of newspaper and store in a cool place.
3. Leave the door open.
4. Carefully draw the plastic drain spout out of the lower part of the appliance according to the direction of the arrow and place a tray of a suitable size in the position shown.
5. During defrosting, push the defrost water towards the edge of the cooling plates using a dry cloth or a sponge. It will be collected at the bottom of the appliance, from where it can be diverted into the tray and then disposed of.
6. To accelerate the defrosting process place a bowl of hot (not boiling) water inside the freezer and close the door.
7. When defrosting is completed, dry the interior thoroughly, replace the drain spout and close the door.
8. Turn the thermostat control knob back to a medium setting and leave to run for at least 4 hours with the 'fast freeze' switch on.
9. Replace the previously removed food.



Important

A temperature rise of the frozen food packs during defrosting may shorten their safe storage life.

Never use sharp metal tools to scrape off frost from the evaporator as this could damage the appliance beyond repair.

Cleaning and Care



Before any maintenance or cleaning is carried out you must DISCONNECT the appliance from the electricity supply.

Internal Cleaning

Clean the inside and accessories with warm water and bicarbonate of soda (5 ml to 0.5 litre of water).

Rinse and dry thoroughly.



NEVER use detergents, abrasive powders, highly perfumed cleaning products or wax polishes to clean the interior as these will damage the surface and leave a strong odour.

External Cleaning

Wash the outer cabinet with warm soapy water.

Once or twice a year dust the condenser (black grille) and the compressor at the back of the appliance with a brush or vacuum cleaner, as an accumulation of dust will affect the performance of the appliance and cause excessive electricity consumption.

Door seal

After opening and closing the door of your freezer you will not be able to open the door again immediately. This is because a vacuum will have developed inside, keeping the door closed until the pressures inside and outside the door have equalised. After a few minutes you can easily reopen the door.



Energy Saving Tips

- Do not install the appliance near cookers, radiators or other sources of warmth. High ambient temperatures cause longer, more frequent operation of the compressor.
- Ensure sufficient air circulation and exhaust at the appliance base and at the back wall of the appliance. Never cover air vent openings.
- Do not place warm foods into the appliance. Allow warm foods to cool first.
- Only leave door open as long as necessary.
- Do not set temperature any colder than necessary.
- Put frozen food in the fridge to defrost. The cold in the frozen food will then be used to cool the fridge.
- Always keep the heat emitting condenser, the metal grille on the rear wall of your appliance clean.

What to do if ...

Correcting Malfunctions

A malfunction may be caused by only a minor fault that you can rectify yourself using the following instructions. Do not perform any other work on the appliance if the following information does not provide assistance in your specific case.



Important! Repairs to refrigerators/freezers may only be performed by competent service engineers. Improper repairs can give rise to significant hazards for the user. If your appliance needs repairing, please contact your specialist dealer or your local Service Force Centre.



If the freezer system has stopped working and the freezer is full, the reserve in the deep frozen food itself will give the food a hold overtime of about 18 hours.

| Symptom | Possible Cause | Remedy |
|---|---|---|
| No power to the appliance | No power at the socket. | Check there is power at the socket. |
| | There is a power cut. | Check there is not a power cut by checking the household lights. |
| | The fuse has blown. | Check the fuse has not blown. |
| | Thermostat control knob is set at „0“. | Check the thermostat control knob setting. |
| The temperature in the appliance is too high. | The appliance is located in an unsuitable position. | Check the ambient temperature is within the appliances operating limits of 16°C to 32°C |
| | The thermostat control is set too low. | Check that the thermostat control knob is turned to the correct setting relative to ambient conditions. |
| The temperature in the appliance is too low | The thermostat control knob is set too high. | Set the thermostat control knob to a lower position. |
| Excessive frost and ice has built up | The door has been left open. | Check the door has not been left open. |
| | Something is obstructing the door. | Check nothing is preventing the door from closing. |
| | The door gasket is dirty. | Check the door gasket is intact and clean. |
| The appliance is noisy. | The appliance is not level. | Check if the appliance stands stable (all four feet should be on the floor). |

Important: regularly check on the red temperature pilot light and temperature display to establish that the storage temperature is being maintained.

Noises During Operation

The following noises are characteristic of refrigeration appliances:

- **Clicks**
Whenever the compressor switches on or off, a click can be heard.
- **Humming**
As soon as the compressor is in operation, you can hear it humming.
- **Bubbling/Splashing**
When refrigerant flows into thin tubes, you can hear bubbling or splashing noises. Even after the compressor has been switched off, this noise can be heard for a short time.

Regulations, Standards, Guidelines

This appliance was designed for household use and was manufactured in accordance with the appropriate standards. The necessary measures in accordance with appliance safety legislation regulations (GSG), accident prevention regulations for refrigeration appliances (VBG 20) and the regulations of the German Society of Electrical Engineers (VDE) were observed in the manufacture of this appliance. The refrigerant circuit has been checked for leaks.

 This appliance is in accordance with the following EU guidelines:

- 73/23/EEG dated 19 February 1973 - low voltage guidelines.
- 89/336/EEG dated 3 May 1989
(including guideline change notice 92/31/EEG) - EMV guideline

Technical Terminology

- **Refrigerant**
Liquids that can be used to generate a cooling effect are known as refrigerants. They have a relatively low boiling-point, indeed so low, that the warmth from the food stored in the fridge or freezer can cause the refrigerant to boil and vaporise.
- **Refrigerant Circuit**
Closed circulation system that contains the refrigerant. The refrigerant circuit comprises primarily of an evaporator, a compressor, a condenser and pipe work.
- **Evaporator**
The refrigerant is evaporated in the evaporator. Similar to all other liquids, refrigerant requires heat to evaporate. This heat is removed from the interior of the appliance, as a result the interior is cooled. The evaporator is therefore located inside the appliance or placed in foam immediately behind the inner wall and thus not visible.
- **Compressor**
The compressor looks like a small drum. It is driven by a built-in electric motor and is mounted on the base of the appliance at the rear. The task of the compressor is to draw in vaporised refrigerant from the evaporator, to compress it, and to pass it on to the condenser.
- **Condenser**
The condenser normally has the form of a grid. The refrigerant compressed in the compressor is liquefied in the condenser. During this process, heat is released to the surrounding air at the surface of the condenser. The condenser is mounted on the base of the appliance.

Service and Spare Parts

In the event of your appliance requiring service, or if you wish to purchase spare parts, please contact your local Service Force Centre by telephoning:

0870 5 929929

Your telephone call will be automatically routed to the Service Force Centre covering your post code area.

For address of your local Service Force Centre and further information about Service Force, please visit the website at www.serviceforce.co.uk.

Before calling out an engineer, please ensure you have read details under the heading "Something Not Working".

When you contact the Service Force Centre you will need to give following details:

1. Your name, address and post code
2. Your telephone number
3. Clear and concise details of the fault
4. The model and serial number of the appliance. (found on the rating plate).
5. The purchase date

Please note that a valid purchase receipt or guarantee documentation is required for in-guarantee service calls.

Customer Care Department

For general enquiries concerning your AEG appliance or for further information on AEG products, please contact our Customer Care Department by letter or telephone at the address below or visit our website at www.aeg.co.uk.

Customer Care Department
AEG Domestic Appliances
Addington Way,
Luton,
Bedfordshire
LU4 900
Tel: 08705 350 350*

*calls to this number may be recorded for training purposes

GUARANTEE CONDITIONS

Standard guarantee conditions

We, AEG, undertake that if within 12 months of the date of the purchase this AEG appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our discretion repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity or gas supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's operating and maintenance instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by a Service Force Centre. Any appliance or defective part replaced shall become the Company's property.
- This guarantee is in addition to your statutory and other legal rights.
- Home visits are made between 8.30am and 5.30pm Monday to Friday. Visits may be available outside these hours in which case a premium will be charged.

Exclusions

This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of AEG manufacture which are not marketed by AEG.

European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

| | | |
|---------|-----------|----------------------|
| France | Senlis | +33 (0)3 44 62 29 29 |
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