



OWNERS

MANUAL

FP103

LCD Display

Caller ID

Music On Hold

12 Speed Dials

Uniden

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FEATURES

- 12 speed dial memories
- Wall mountable
- Hearing aid compatible
- Redial, Flash and Pause
- Mute
- Music on hold
- Adjustable handset volume control
- Call timer
- Adjustable ringer volume control
- Call Display
 - 50 memory Caller ID
 - Review NEW/ALL/VIP calls
 - VIP alert – 3 different ringer tones
 - Phone book
 - Name tagging
 - Call back
 - Repeat indicator

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, these basic safety precautions should always be followed to reduced the risk of fire, electrical shock, and injury:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning, and use a dry cloth, without liquid or aerosol cleaners.
4. Do not use this product near water; for example, near a bathtub, shower, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The telephone may fall, causing serious damage to the unit.
6. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be damaged by people walking on it.
7. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
8. Never spill liquid of any kind on the product.
9. Do not disassemble this product. Take it to a qualified service person when service or repair work is required.

Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

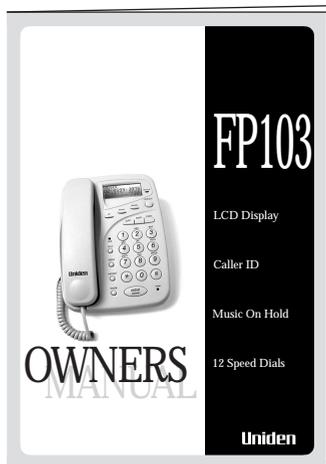
10. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - A. If the power supply cord is damaged or frayed.
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally when following the operating instructions.

YOUR FP103 PACKAGE

Your FP103 package will contain:

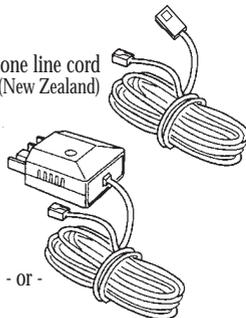


1 - Base Unit, Handset and Curly Cord

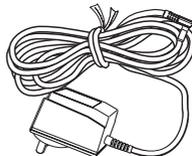


1 - Owner's manual

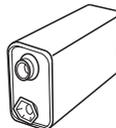
1 - Telephone line cord
(New Zealand)



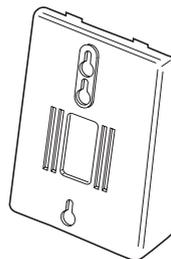
- or -
1 - Telephone line cord
(Australia)



1 - AC Adaptor



1 - 9V battery



1 - Wall mount bracket
and 2 screws



1 - Memory card

SET UP

Back-up Battery Installation

1. Remove the two screws on the battery compartment cover under the base.
2. Remove the cover and attach the connector to the battery.
3. Position the battery in the compartment and replace the cover and screws.

The battery will keep information without the power adaptor for 6 months.  on the screen means the battery is low, you should replace the battery within 7 days.

Connecting Line Cords

Plug one end of the supplied modular cord into the telephone wall jack. Then plug the other end into telephone base line jack.

Caller ID Insert '0' On/Off

On some telephone networks, to correctly display and dial Caller ID telephone numbers, a '0' may need to be inserted. When the power is first connected to the FP103 **[CID insert '0' off]** is displayed. If it is not displayed, press the reset button, located at the rear of the telephone base. You may select 'on' or 'off' by pressing the **up** or **down** buttons followed by the **store** button.

New Zealand: Telecom - insert '0' **on**.

Australia: Insert '0' **off**.

Telstra/Saturn - insert '0' **off**.

Flash Time

After the caller ID insert '0' option is set the screen will display **[FLASH TIME]**. Select either 100 or 600 by pressing the **up** or **down** buttons, followed by the store button.

New Zealand: 600

Australia: 100

LCD Contrast

1. Press and hold the **store** button for approximately 2 seconds until the screen displays **[LCD CONTRAST]**.
2. Press the **up** or **down** buttons to adjust the LCD display contrast to the desired viewing level.
3. Press the **store** button and move to the next menu option or press **cancel** button to save and exit.

Setting Time and Date

1. Press and hold the **store** button until the screen displays **[LCD CONTRAST]**.
2. Press the **store** button again - the screen displays **[SET TIME/DATE]**.
3. Press the **up** or **down** buttons to move the cursor. Press the appropriate number to enter the time and date. Press * (am) or # (pm).

| | |
|-------------------|----------------|
| HH : MM | MM / DD |
| (hours : minutes) | (day : month) |

If you make a mistake, use the **up** or **down** buttons to move the cursor and re-enter the correct information.

4. Press the **store** button to set and move to the next menu option or press **cancel** to save and exit.

| | |
|---------------|-------|
| SET TIME/DATE | |
| AM 12:15 | 01:08 |



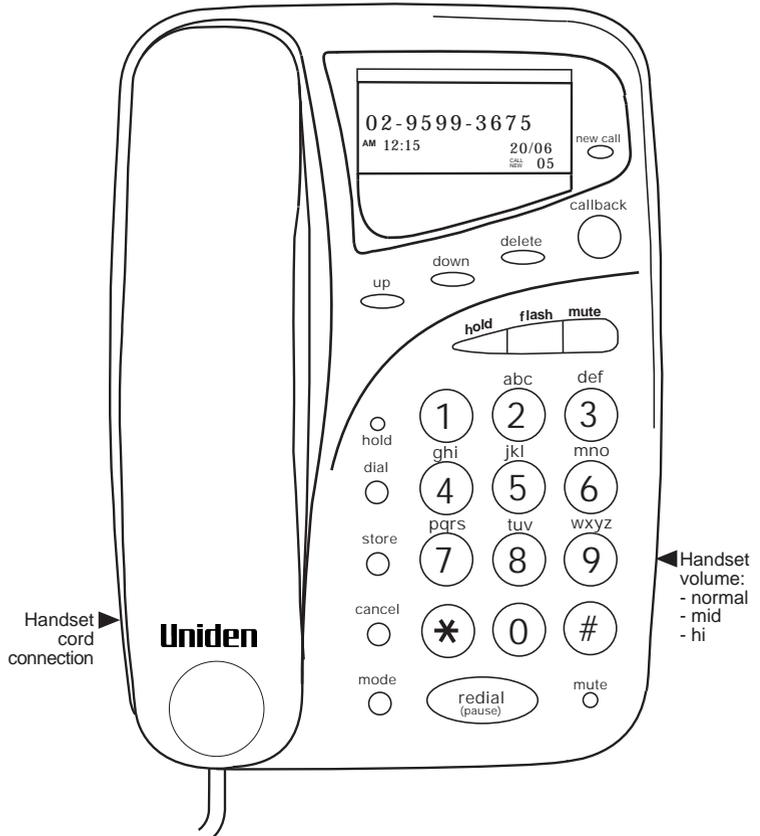
For Caller ID to operate you must first subscribe to a Caller ID service from your telephone company.



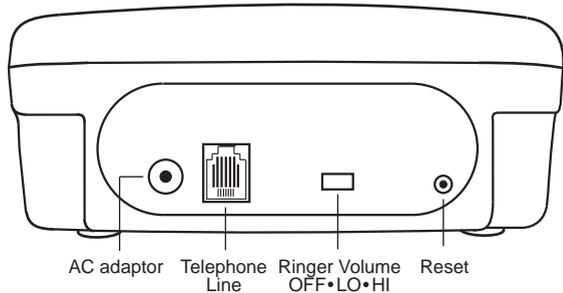
If you subscribe to a Caller ID service, the time and date will be automatically updated when the first CID information is received. You do not need to set it manually.

LOCATION OF CONTROLS & CONNECTIONS

Handset and Base Unit



Rear of Base Unit



AC adaptor Telephone Line Ringer Volume OFF•LO•HI Reset

OPERATION

Redial

If you need to call the last number dialed, simply pick up the handset and press the **redial (pause)** button. The telephone will automatically redial the last number dialed.

Flash - Call Waiting

If the Call Waiting tone sounds while you are on a call -

New Zealand: Press the **flash** button to switch between callers.

Australia: Press **flash** then **2** to switch between callers.

Adjusting Volume Controls

Ringer volume:

You can adjust the ringer volume by moving the **ringer volume** switch, located at the rear of the telephone base, to the desired **off/lo/hi** position.

Handset volume:

While on a call, adjust the **handset volume** switch, located at the side of the telephone base, to the desired **normal /mid/ hi** level.

Placing a Call on Mute

To allow you to privately speak with another person while you have a caller on the line, press the **mute** button. This will turn off the handset microphone, preventing any private conversation from being heard by the caller. The **mute** light will turn on while the phone is in this mute mode. The screen will display **[MIC MUTE]**.

Press the **mute** button again to resume the telephone conversation with the calling party.

Placing a Call on Hold

There are two options:

1. If you need to leave the phone but wish to retain the caller on the line - press the **hold** button and hang up. The **hold** light will turn on, the display will show **[CALL ON HOLD]**. To begin conversation again, pick up the handset or pick up an extension phone (if available), the hold will automatically release.

-or-

2. Press the **hold** button and do not hang up the handset. The **hold** light will turn on, the screen will display **[CALL ON HOLD]**. When you want to talk to the caller again, press the **hold** button again. You do not need to hang up the phone.

Music on Hold

When a call is on hold, the FP103 will play a popular melody to reassure your caller that the call has not been disconnected.

MEMORY DIAL NUMBERS

Twelve, speed dial, numbers can be programmed into the memory of your telephone. Each memory location can store a maximum of 16 digits.

Storing Two-Touch Speed Dial Numbers

An example: You want to be able to speed dial Fred.

To program FRED (telephone number 09 273 8383) as a speed dial number follow these steps:

1. Press the **store** button - the screen will display [NUMBER?].
2. Enter Fred's phone number 09 273 8383 using the keypad (up to 16 digits).
3. Press the **store** button - the screen will display [NAME?].
4. Enter the name FRED using the alpha keypad - eg: (333,777,33, **up** button, 3).
5. Press the **store** button - the screen will display [STORE TO?].
6. Press a number button of the location you wish to store the number in either **0** to **9** or ***** or **#**

The phone will beep and the screen will display [STORED].

If you do not wish to store a name, skip step 4.)

Name Tagging

When the phone number of an incoming call matches with the exact number stored in one of the 12 speed dial memory locations, the name stored in the memory will automatically be displayed together with the caller ID number.

Pause

During the speed dial memory storage procedure, you may wish to insert a pause between numbers. (used for accessing a switchboard, telephone banking or long distance dialling).

Pressing the **redial (pause)** button more than once will increase the pause period between digits. Each time the **redial (pause)** button is pressed the screen will display a [P]. This indicates a 2 second pause in the dialing sequence. Each pause counts as one digit.

Editing a Stored Speed Dial Memory

1. Press the **dial** button - the screen displays [MEMORY?].
2. Press the memory location number, either **0** to **9** or ***** or **#**, that you want to edit.
3. Press the **store** button - the screen displays [NUMBER?].
4. Use the **up**, **down**, **delete** buttons to edit the number.
5. Press the **store** button - the screen displays [NAME?].
6. Using **up**, **down**, **delete** and the 12 digits buttons to edit the name.
7. Press the **store** button - the screen displays [STORE TO?].
8. Press memory location, either **0** to **9** or ***** or **#**, to store the edited information.

The phone will beep - the screen displays [STORED].

NOTE

You must subscribe to a Caller ID Service for Name Tagging to work.

TIP

Always store names with the numbers in your 12 speed dial memories to maximize the benefit of this feature.

**NOTE**

If you have selected a speed dial button that does not have a stored number, the telephone will not dial and the screen will display [EMPTY.]

Dialling Speed Dial Numbers

There are two different ways to dial a stored two-touch number:

1. a. Pick up the handset and press the **dial** button.
 - b. Press the desired memory location button, either **0** to **9** or ***** or **#**.-or-
2. a. Don't pick up the handset - press the **dial** button.
 - b. Press the desired memory location button, either **0** to **9** or ***** or **#**, then check that the screen display shows the correct information.
 - c. Pick up handset, then press the **callback** button.

Chain Dialling

On certain occasions (such as telephone banking), after dialling one number, you may wish to dial another number without hanging up. This is known as chain dialling or cascade dialling.

Simply store the second number in another memory location. During your call, press the dial button followed by memory location number to dial the 2nd memory. In this way you can recall both numbers that are stored into their own memory locations at the relevant times.

Call Timer

Approximately 10 seconds after the handset is picked up, the call counter will begin and show the elapsed time on the display screen.

Deleting a Speed Dial Memory

1. Press the **dial** button and press the desired memory location number either **0** to **9** or ***** or **#** - the screen displays the speed dial contents.
2. Press the **delete** button - the screen displays [DELETE] and the memory location number.
3. Press the **delete** button again.

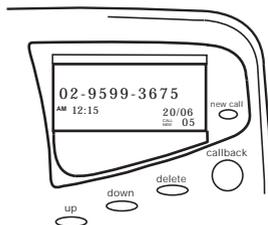
USING CALLER ID



For caller ID features to operate, you must first subscribe to the service from your local telephone company.

50 Memory Caller ID

When you use this telephone with the Caller ID service, you will see the number of the calling party (unless the call is blocked or is from a silent number) before you answer the phone. This telephone will store and display information about the last 50 calls received. Each call, together with the time and date, is numbered in the call history. When the memory is full, the oldest call information is deleted to make room for new incoming call information.



New Call Light

When a new call is received, the time, date and calling number will be displayed between the first and second ring.

The **new call** light will flash quickly when the phone is ringing, and then change to a slow flash. It will continue to flash until all new call information in the call history has been reviewed.

Caller ID Summary

The screen will display the caller ID summary [TOTAL CALLS XX] (where XX is the total number of calls stored in the memory).

The display may also show the number of new calls received (New calls means calls that have not been reviewed yet).

New Call Review

To review only new call information:

1. Press the **mode** button - the screen will display [REVIEW NEW CALL].
2. Use the **up** or **down** buttons to view the new calls. If no calls have been received the screen displays [NO NEW CALL]. When all new calls have been reviewed, the **new call** light will stop flashing.

Call Review

To review all the calls in the call history, use the **up** or **down** buttons.

When the screen displays [END OF LIST] or [TOP OF LIST], after all calls have been reviewed.

Call Back Dialling

There are two different ways to call back:

1. Pick up handset, locate the number you want to call back by using the **up** or **down** buttons then press the **callback** button.
- or-
2. Locate the number you want to call back by using **up** or **down** buttons then pick up the handset and press the **callback** button.



If the new call does not stop flashing after all new calls have been reviewed, the memory may have been corrupted due to a power surge. Press the **reset** button to manually clear all the memory.

**NOTE**

New calls can not be deleted until they have been reviewed.
All information deleted cannot be retrieved.

Deleting a Call from the Call History

To delete a call from the call history:

1. Use the up or down buttons until the screen displays the information you wish to delete.
2. Press the delete button once and the screen will display [DELETE?].
3. Press the delete button again.

The phone will beep once, the displayed call record will be deleted and the screen will display [DELETED].

Deleting all Calls from the Call History

To delete all calls from the call history, the screen must be displaying the call summary [TOTAL CALLS XX].

1. Press the **delete** button once - the screen will display [DEL ALL CID?].
2. Press the **delete** button again.

The phone will beep once, all call records will be deleted and the display will show [DELETED].

Store a Received CID number to a Memory Location

1. Select the desired Call ID number using the **up** or **down** buttons.
2. Press the store button, the display shows [STORE TO ?]
3. Press a memory location button, either **0** to **9** or ***X** or **#**, the phone will beep and the display will show [STORED].

DISPLAY INFORMATION

Display Messages:

[PRIVATE] on the screen means -

- The caller has chosen to block their number.
- A call from an old type of telephone network exchange.
- A call from a silent number subscriber.
- A call from any analogue cellular mobile telephone.

| | | |
|----------|--|-------|
| PRIVATE | | |
| AM 12:15 | | 01:08 |

[ERROR] or **[DATA ERROR]** on the screen means -

- There has been an Error during the transmission of Caller ID information. This does not mean your phone is faulty.

| | | |
|----------|--|-------|
| ERROR | | |
| AM 12:15 | | 01:08 |

or

| | | |
|------------|--|-------|
| DATA ERROR | | |
| AM 12:15 | | 01:08 |

[PAY PHONE] on the screen means -

- The call is coming from a payphone.

| | | |
|-----------|--|-------|
| PAY PHONE | | |
| AM 12:15 | | 01:08 |

[OUT OF AREA] or **[UNAVAILABLE]** on the screen means -

- A call is not within a Caller ID service area. No caller information appears.

| | | |
|-------------|--|-------|
| OUT OF AREA | | |
| AM 12:15 | | 01:08 |

or

| | | |
|-------------|--|-------|
| UNAVAILABLE | | |
| AM 12:15 | | 01:08 |

[END OF LIST] or **[TOP OF LIST]** on the screen means;

- You have reached the end or start of the caller ID history information.

| | | |
|-------------|--|-------|
| END OF LIST | | |
| AM 12:15 | | 01:08 |

or

| | | |
|-------------|--|-------|
| TOP OF LIST | | |
| AM 12:15 | | 01:08 |

[TOTAL CALLS 00] on the screen means -

- You have not received any caller ID information
- No calls are stored in the caller id history

| | | |
|----------------|--|-------|
| TOTAL CALLS 00 | | |
| AM 12:15 | | 01:08 |

[0 0 0] on the screen means -

- A call coming from overseas

| | | |
|----------|--|-------|
| [0000] | | |
| AM 12:15 | | 01:08 |

VIP CALLER

NOTE

For VIP Alert to operate, you must first turn VIP Alert on, then set VIP to a Caller ID number.

NOTE

As you scroll through the caller id history, any number that has been set as a VIP call will display the VIP icon.

You can store 20 sets of Caller IDs as VIP callers. You can store any Caller ID record into the VIP Call List and the telephone will sound a special VIP ring tone (3 different VIP tones are available) to alert you to an incoming VIP call.

VIP Alert On/Off

1. Press and hold the **store** button until the screen displays [LCD CONTRAST].
2. Press the **store** button twice - the screen displays [VIP ALERT ON].
3. Press the **up** or **down** buttons to choose [VIP ALERT ON/OFF]
3. Press the **store** button to set and move to the next menu option or the **cancel** button to save and exit.

Setting a VIP Call

1. Use the **up** or **down** buttons to select the Caller ID number.
2. When you locate the number, press the **mode** button. The display will show [SET AS VIP?]
3. Press the **mode** button again. The screen will display [RING TYPE: 1]. Press the **up** or **down** buttons to select a ring type.
4. Press the **mode** button to store. The phone will beep once and the display will show [STORED].

Reviewing VIP Calls

To review only VIP call information:

1. Press the **mode** button twice, and the display will show [REVIEW VIP CALL].
2. Use the **up** or **down** buttons to view the VIP calls.

Resetting a VIP Call

1. Press the **mode** button twice, and the screen will display [REVIEW VIP CALL].
Use the **up** or **down** buttons to view the VIP calls.
2. When you locate the VIP number you wish to reset to normal, press the mode button.
The screen will display [SET AS NORMAL?].
3. Press the **mode** button again.
The phone will beep once, and the display will show [STORED].

TROUBLESHOOTING

Blank or faint screen

Check the line cord.

Replace batteries.

Check the AC Adaptor is plugged in and switched on.

Caller ID will not work

If you have an answering machine or fax connected to this phone, ensure it is set to answer after at least two rings.

You have answered the call before two rings.

Contact your telephone company if the problem continues for more than 24 hours. The telephone company may be experiencing a temporary line fault.

Phone will not ring

You may have too many communication devices connected to a single line. A communication device can be a phone, a modem or fax machine. Disconnect some devices.

No dial tone

Verify that you are using the correct line cord and that it is plugged in correctly.

No response on LCD display

If you have experienced a power failure when using the AC adaptor, the batteries for memory backup may have become weak or dead. If the power is restored and the display screen does not respond then you need to replace the batteries. Press the **reset** button.

New Call light will not stop flashing

Review all new calls

Press the **reset** button to clear all memory

Call Waiting (flash) does not work

Check the flash time is set correctly for your country

Please refer to our website for further information and frequently asked questions.

New Zealand - www.uniden.co.nz

Australia - www.uniden.com.au

WARRANTY

One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited ACN 001 865 498
Uniden New Zealand Limited

ELEMENT OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty, its FP103 (herein after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall terminate and be of no further effect 12 months after the date of original retail sale. This warranty will be deemed invalid if the product is; (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden. (F) Only available in the original country of sale.

PARTS COVERED: This warranty covers for one (1) year, the FP103 Unit and Handset only. All accessories (AC Adaptor, Cables etc) are covered for 90 days only.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts or service. **THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.**

WARRANTY CARD: If a warranty card has been included with this product then please fill it in and return to us within 14 days of purchase. Your name and the Serial number of the product will then be registered in our database and this will help us process your claim with greater speed and efficiency should you require warranty

PROCEDURE FOR OBTAINING PERFORMANCE OR WARRANTY: In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (eg. a copy of the sales docket), to the warrantor at:

UNIDEN AUSTRALIA PTY LIMITED
SERVICE DIVISION
345 Princes Highway,
Rockdale NSW 2216
Ph (02) 9599 3577 Fx (02) 9599 3278
Toll Free 1300 366 895

www.uniden.com.au

UNIDEN NEW ZEALAND LIMITED
SERVICE DIVISION
150 Harris Road,
East Tamaki, Auckland
Ph (09) 273 8383 Fx (09) 274 4253
Toll Free 0800 4 UNIDEN
(864 336)

www.uniden.co.nz

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre (Contact Uniden for the nearest Warranty Agent to you)

WARRANTY

THANK YOU

FOR PURCHASING A UNIDEN PHONE

Uniden

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Uniden New Zealand Limited