2-9016 / 2-9023

GE

Caller ID User's Guide

REMINDER: This product requires a subscription to Caller ID service from your telephone company.

We bring good things to life.

IMPORTANT INFORMATION

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Industry Canada does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

Party lines are subject to telephone company tariffs and, therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.

INTERFERENCE INFORMATION

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This apparatus does not exceed the class B limits for RF noise emissions specified in the RFI regulations of the Industry Canada.

TELEPHONE NETWORK INFORMATION

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

INDUSTRY CANADA NUMBER IS LOCATED ON THE CABINET BOTTOM

REN NUMBER IS LOCATED ON THE CABINET BOTTOM

Model 2-9016C / 2-9023
15377150 (Rev. 0 E/F)
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THOMSON CONSUMER ELECTRONICS

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INTRODUCTION

Your Caller ID unit stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.
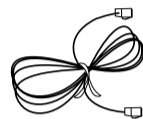
Your Caller ID unit enables you to:

• Identify callers before you answer the phone.

• View the time and date of each incoming call.

• Record up to 80 incoming calls sequentially.

• Know who called while you were away.

BEFORE YOU BEGIN

PARTS CHECKLIST

Make sure your package includes the following items:
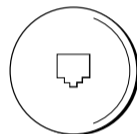
DELETE   ◄ REVIEW ►
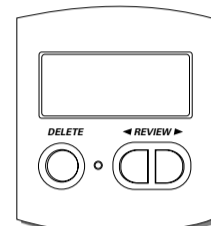
Telephone line cord   **Caller ID unit**

MODULAR JACK REQUIREMENTS

You need an RJ11 (CA11A) type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.
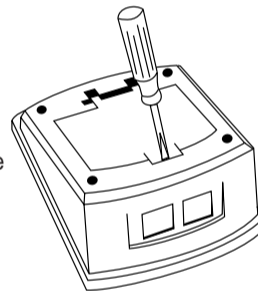
POWERING THE CALLER ID UNIT
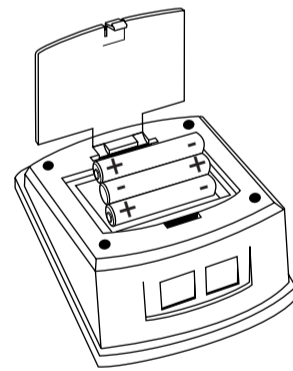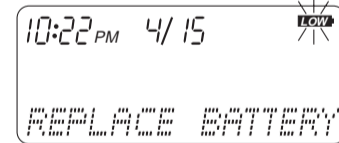
INSTALLING THE BATTERIES

Disconnect the line cords from the back of the unit and wait a few seconds for the unit to go into standby.

1. Use a screwdriver or other flat tool to open the battery compartment door.

2. Insert 3 "AAA" size batteries as shown on the diagram in the battery compartment.

3. Close the battery compartment door securely.

LOW BATTERY INDICATOR

If the LOW BATTERY Text and Indicator appears in the display, you need to replace the batteries. It is important that you replace the batteries as soon as possible to guarantee reception of the Caller ID signals.

`10:22 PM  4/15`
`REPLACE BATTERY`

When you replace the batteries, your Caller ID unit retains stored information for up to 60 seconds. It is still a good idea to write down information that you do not want to lose.

INSTALLATION

IMPORTANT INSTALLATION INFORMATION

• Never install telephone wiring during a lightning storm.

• Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.

• Use caution when installing or modifying telephone lines.

INSTALLING YOUR CALLER ID UNIT

1. Plug a telephone line cord into either jack on the back of the Caller ID unit and into the Modular Jack on the wall.

2. Plug another telephone line cord into the remaining jack on the back of the unit into the telephone.

INSTALLATION WITH A STAND-ALONE ANSWERING MACHINE

The answering machine must be set to answer calls after at least 2 rings to properly receive Caller ID information. To use your Caller ID unit with an answering machine:

1. Plug a telephone line cord into either jack on the back of the Caller ID unit and into the Modular Jack on the wall.

2. Plug another telephone line cord into the remaining jack on the back of the unit into the answering machine Input/Line jack.

3. Plug a third telephone line cord into the answering machine Phone jack and into the telephone.

TWO-LINE SYSTEM INSTALLATION

You must use two Caller ID units if you want to use Caller ID for both lines. You must also purchase a special two line triplex adapter.

1. Plug the triplex adapter into your two-line modular wall jack.

2. Plug your two-line phone into the two-line receptacle on the triplex adapter.

3. Plug each Caller ID unit into a single-line receptacle on the triplex adapter.
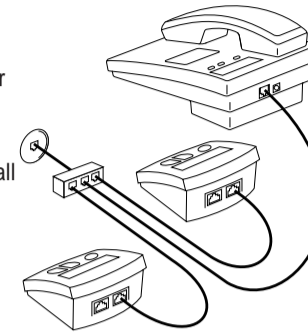
OPERATION

CHOOSING A LANGUAGE

This unit can display the message indicators in English (default upon initial battery installation), Spanish, or French. To select a language:

1. Press and hold DELETE button.

2. Then press the REVIEW ►.

3. Release both buttons when the display shows the current language.

4. Press the REVIEW ◄ or ► to scroll through the language options.

5. Press the DELETE button once to save your selection.

ADJUSTING THE CONTRAST/VIEWING ANGLE

This unit can adjust the Contrast/Viewing angle of the display for better readability at certain viewing angles. To adjust the Contrast/Viewing angle:

1. Press and hold the DELETE button.

2. Then press the REVIEW ◄ button.

3. Release both buttons when the display shows the current Contrast level.

4. Press either REVIEW ◄ or ► to scroll through the Contrast levels,levels available are 1-5.

5. Press the DELETE button once to save your selection.

SUMMARY SCREEN

The Summary Screen shows the current time, current date and number of new calls to be reviewed. The Summary Screen is displayed until any button is pressed. After the new call is received, the Summary Screen is displayed after 10 seconds and the New Call LED will flash on.

`4:34 AM  2/28`
`2 NEW CALLS`
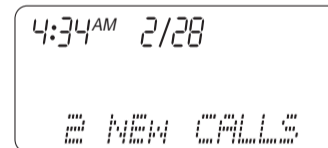
NOTE: The number of new calls is displayed until any new calls have been reviewed.

The time and date will be programmed automatically when the first caller ID information is successfully received.

RECEIVING AND STORING CALLS

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; *or* the name, phone number, date, and time.
The unit can store up to 80 calls records. When the memory is full, a new call automatically replaces the oldest call in memory.

NEW will appear in the display for calls received that have not been reviewed.
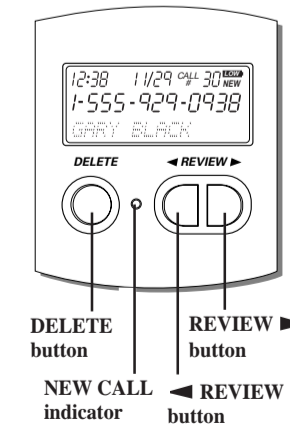
REVIEW AND DELETE BUTTONS

REVIEW BUTTONS

• Press REVIEW ► to see the next record. When all messages have been viewed, the LCD displays START/END.

• Press ◄REVIEW to view previous records.

DELETE BUTTON

• To permanently delete the call record shown in the display, press the DELETE button once.

• To permanently delete all the call records, (any call record can be shown on the display), press and hold the DELETE button for about 3 seconds and release when the display request the confirmation DELETE ALL?. Press the DELETE button once again to delete all records, or if you don't wish to delete all records, do not touch any buttons and the unit will timeout after 10 seconds keeping the records.

`12:38   11/29 04 ₉ 30`
`1-555-929-0938`
`GARY BLACK`

DELETE   ◄ REVIEW ►

DELETE button   **REVIEW ► button**

NEW CALL indicator   **◄ REVIEW button**

MESSAGE INDICATORS

The following special messages indicate the status of a message or the unit:

NO CALL	The caller memory is empty.
UNKNOWN CALL	The incoming call does not have Caller ID service or their service area is not linked to yours. If **UNKNOWN NAME** appears with a calling number, the name information was not available for that number.
REPLACE BATTERY	Battery power level is low and batteries must be replaced.
BLOCKED CALL	The caller of the incoming call is registered as "Private Number" and their Caller ID information is withheld.
ERROR	Caller ID information has been corrupted during transmission.
NO DATA	No Caller ID signal has been detected, or Caller ID service has not been activated.
START/END	The Caller ID memory log is at the START/END of the point.

TROUBLESHOOTING TIPS

NO DIAL TONE ON THE PHONE ATTACHED TO THE CALLER ID UNIT

• Check all cabling to make sure that all connections are secure.

NO DISPLAY

• Check for proper battery installation.

NO INFORMATION IS SHOWN AFTER THE PHONE RINGS

• NO DATA appears in the display if no Caller ID signal has been detected, or Caller ID service has not been activated by your local telephone company.

• Be sure to wait until the second ring before answering.

ERROR MESSAGE IS DISPLAYED

• *ERROR* appears in the display if the unit detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.

REN NUMBER

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

SERVICE

Thomson Consumer Electronics Canada, Inc. warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,

OR

2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).

— Mail prepaid (with proof of purchase) and insured to:

Thomson Consumer Electronics Canada, Inc.

Distribution Centre

7400 A Bramalea Road

Mississauga, Ontario L5S 1X1

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

Thomson Consumer Electronics Canada, Inc.

P.O. Box 0944

Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE _____

NAME OF STORE _____

NOTE: Check with your local phone company regarding name service availability.