

Owner's Manual

Dishwasher

ZBD1800



Monogram®

Introduction

Your new Monogram dishwasher makes an eloquent statement of style, convenience and kitchen planning flexibility. Whether you chose it for its purity of design, practical features or assiduous attention to detail—or for all of these reasons—you’ll find that your Monogram dishwasher’s superior blend of form and function will delight you for years to come.

The information on the following pages will help you operate and maintain your dishwasher properly.

If you have any other questions, visit our Website at: www.monogram.com

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Before using your dishwasher

Read this manual carefully. It is intended to help you operate and maintain your new dishwasher properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, there is a list of toll-free consumer service numbers included on the Consumer Services page in the back section of this manual.

OR

Visit our Website at: www.monogram.com

Write down the model & serial numbers

You can locate your model and serial numbers on the tub wall just inside the door.

Before sending in the card, please write these numbers here:

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your dishwasher.

If you received a damaged dishwasher

Immediately contact the dealer (or builder) that sold you the dishwasher.

Save time & money

Before you request service, check the Problem Solver in the back of this manual.

It lists causes of minor operating problems that you can correct yourself.

If you need service

To obtain service, see the Consumer Services page in the back of this manual.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are steps to follow for further help.

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, contact us on our website, write all the details—including your phone number—or write to:

Manager, Customer Relations
GE Appliances
Appliance Park
Louisville, KY 40225

IMPORTANT SAFETY INSTRUCTIONS

▲ WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, electric shock, or to prevent property damage, personal injury or death.

- Do not tamper with controls.
- Do not abuse, sit on or stand on the door or dish rack of the dishwasher.
- Do not discard a dishwasher without first removing the door or removing the door latch.
- Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not allow children to play around the dishwasher when opening and closing the door due to possibility of small fingers being pinched in the door.
- Do not allow children to play with, on or inside this appliance or any discarded appliance.

▲ WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two weeks or more. HYDROGEN GAS IS EXPLOSIVE.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance that is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.

Use this appliance only for its intended purpose as described in this Owner's Manual.

PROPER INSTALLATION AND MAINTENANCE

This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your dishwasher, you can receive one by visiting our Website at www.monogram.com.

- Connect to a grounded metal, permanent wiring system; or run an equipment-grounding conductor with the circuit conductors and connect to the equipment-grounding terminal or lead of the appliance.
- Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.
- Dispose of discarded appliances and shipping or packing material properly.
- Do not attempt to repair or replace any part of your dishwasher unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- To minimize the possibility of electric shock, disconnect this appliance from the power supply before attempting any maintenance. **NOTE:** Turning the dishwasher off does not disconnect the appliance from the power supply. We recommend having a qualified technician service your appliance.
- For ADA installation height, refer to page 4 of the Installation Instructions.

IMPORTANT SAFETY INSTRUCTIONS

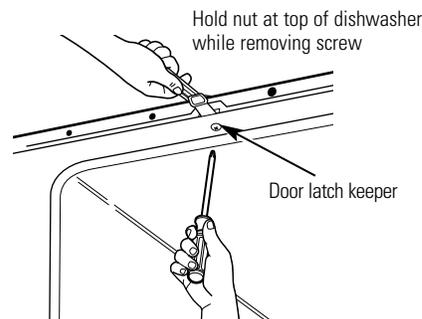
▲ **WARNING! RISK OF CHILD ENTRAPMENT**

PROPER DISPOSAL OF THE DISHWASHER

Junked or abandoned dishwashers are dangerous...even if they will sit for “just a few days.” If you are getting rid of your old dishwasher, please follow the instructions below to help prevent accidents.

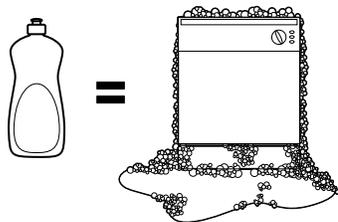
Before You Throw Away Your Old Dishwasher:

- Take off the door of the washing compartment or remove the door latch keeper (as shown).



WHEN USING YOUR DISHWASHER

- Use only powder, tabs, liquid detergents or rinse agents recommended for use in a dishwasher and keep them out of the reach of children. **Cascade®**, **Cascade Complete®** and **Electrasol®** Automatic Dishwashing Detergents and **Jet-Dry®** and **Cascade Rinse Aid®** rinse agents have been approved for use in all Monogram Dishwashers.
- Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds.



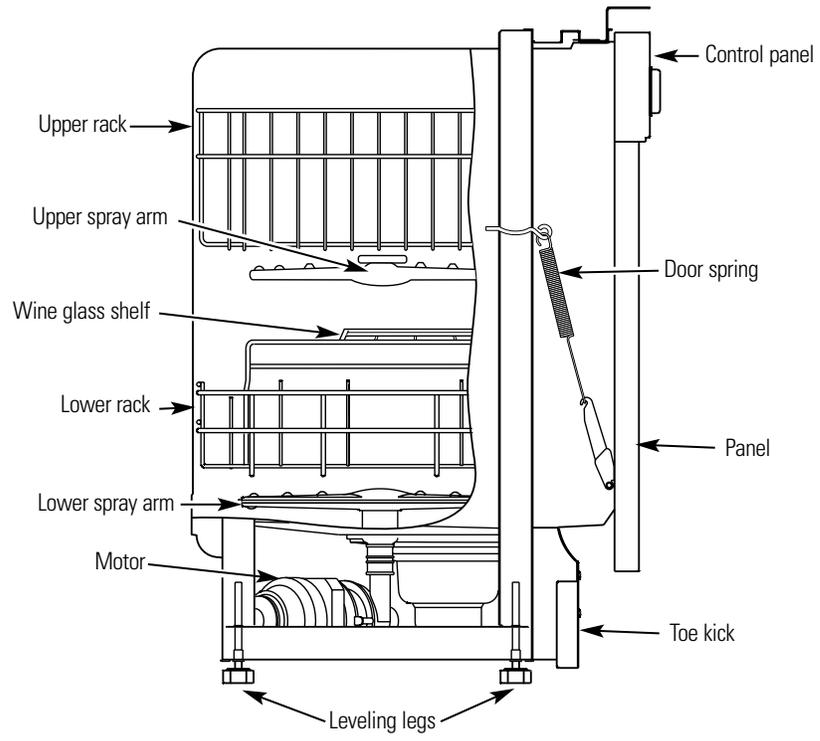
- Locate sharp items so that they are not likely to damage the door seal.
- Load sharp knives with the handles up to reduce the risk of cut-type injuries.

- Do not wash plastic items unless marked *dishwasher safe* or the equivalent. For plastic items not so marked, check the manufacturer’s recommendations.
- Non-Dishware Items: Do not wash items such as electronic air cleaner filters, furnace filters and paint brushes in your dishwasher. Damage to dishwasher and discoloration or staining of dishwasher may result.
- Do not touch the heating element during or immediately after use.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Close supervision is necessary if this appliance is used by or near children.
- Load light plastic items so they will not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating element and be damaged.

***READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.
SAVE THESE INSTRUCTIONS***

Features

Dishwasher

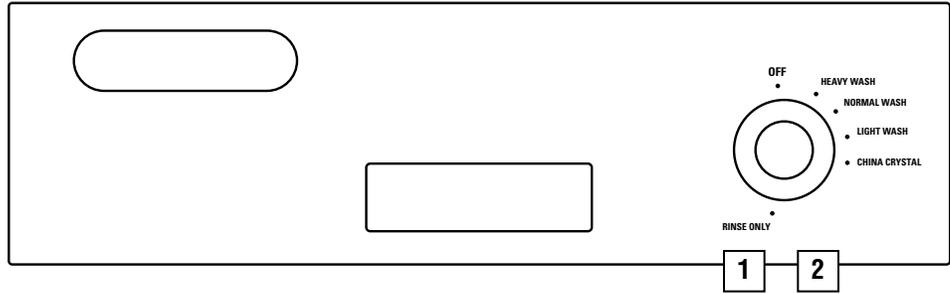


Control Panel

Dishwasher

You can locate your model number on the tub wall just inside the door. Throughout this manual, features and appearance may vary from your model.

ZBD1800



Control Settings

1. Wash Cycles

HEAVY WASH For heavily soiled dishes or cookware. Everyday dishes may be included.

NORMAL WASH For loads of everyday dishes, glasses and cookware with medium soils.
NOTE: Many dishes have lighter soil than normal. Choosing a cycle other than **NORMAL WASH** will save energy and water.

LIGHT WASH For dishes with light soils.

CHINA CRYSTAL For lightly soiled china and crystal, use the **CHINA CRYSTAL** cycle.

RINSE ONLY For rinsing partial loads that will be washed later. **DO NOT** use detergent.

2. START

Slowly turn the Dial to the **desired** position. Don't turn it past that position, or you could accidentally miss a rinse. There is a time delay between start-up and water fill, so you will not hear any wash action right away.

Cycle Sequence

Cycles	Water (approx.)	Time (approx.)	Cycle Sequence						
HEAVY WASH	6.1 gal.	104 min.	Rinse	Rinse	Rinse	Rinse	Wash	Rinse	Rinse
NORMAL WASH	5.3 gal.	98 min.		Rinse	Rinse	Rinse	Wash	Rinse	Rinse
LIGHT WASH	4.5 gal.	92 min.			Rinse	Rinse	Wash	Rinse	Rinse
CHINA CRYSTAL	3.6 gal.	86 min.				Rinse	Wash	Rinse	Rinse
RINSE ONLY	1.8 gal.	56 min.						Rinse	Rinse

Using the Dishwasher

Dishwasher

Check the Water Temperature

The entering water should be at least 120°F and not more than 150°F, for effective cleaning and to prevent dish damage. Check the water temperature with a candy or meat thermometer.

Turn on the hot water faucet nearest the dishwasher, place the thermometer in a glass and let the water run continuously into the glass until the temperature stops rising.

Use a Rinse Agent

A rinse agent improves dry performance, reduces spots and prevents new film buildup on your dishes, glasses, flatware, cookware and plastic. **Jet-Dry®** and **Cascade Rinse Aid®** are recommended rinse agents for Monogram Dishwashers.

Filling the Dispenser

The rinse agent dispenser holds 3.5 oz. of rinse agent. Under normal conditions, this will last approximately one month. Try to keep it full, but do not overfill.

1. Make sure the dishwasher is fully open.
2. Turn the dispenser knob to the left and lift it out.

3. Add rinse agent until the indicator window looks full.

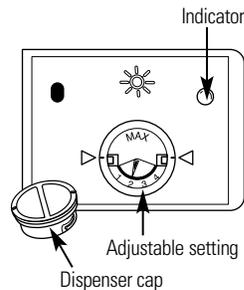
4. Clean up any spilled rinse agent with a damp cloth.

5. Replace the dispenser knob.

Rinse Aid Setting

The amount of rinse agent released into the final wash can be adjusted. The factory setting is at the midpoint. If there are rings of calcium (hard water) spots on dishes, try a higher setting.

To adjust the setting, remove the dispenser knob; then turn the adjuster counterclockwise to increase the amount of rinse agent.



Forget to Add a Dish?

A forgotten dish can be added any time before the main wash.

1. Unlatch the door to interrupt the cycle. Squeeze the door latch to release the door.
2. Do not open the door until the water spray action stops. Steam may rise out of the dishwasher.

3. Add forgotten dishes.

4. Close the door and push it in to relatch.

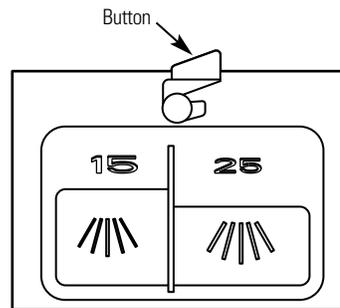
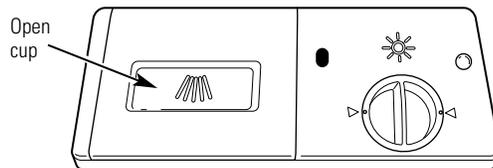
Detergents

Use only detergent specifically made for use in dishwashers. **Cascade®**, **Cascade Complete®** and **Electrasol®** Automatic Dishwashing Detergents have been approved for use in all Monogram Dishwashers. Keep your detergent fresh and dry. Don't put powder detergent into the dispenser until you're ready to wash dishes.

The amount of detergent to use depends on whether your water is *hard* or *soft*. With hard water, you need extra detergent. With soft water, you need less detergent.

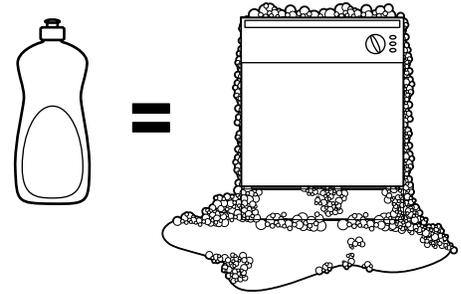
Protect your dishes and dishwasher by contacting your water department and asking how hard your water is. Twelve or more grains is extremely hard water. A water softener is recommended. Without it, lime can build up in the water valve, which could stick while open and cause flooding. Too much detergent with soft water can cause a permanent cloudiness of glassware, called *etching*.

For heavily soiled loads, use the **HEAVY WASH** or **NORMAL WASH** cycle, fill one or both of the interior cups, depending on the hardness of your water, and also fill the open cup on the dispenser lid.



To open the wash cover, press the button and the cover will flip back.

Do not use hand dish detergent.



NOTE: Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds. During operation, these suds will spill out of the dishwasher vents, covering the kitchen floor and making the floor wet.

Because so many detergent containers look alike, store the dishwasher detergent in a separate space from all other cleaners. Show anyone who may use the dishwasher the correct detergent and where it is stored.

While there will be no lasting damage to the dishwasher, your dishes will not get clean using a dishwashing detergent that is not formulated to work with dishwashers.

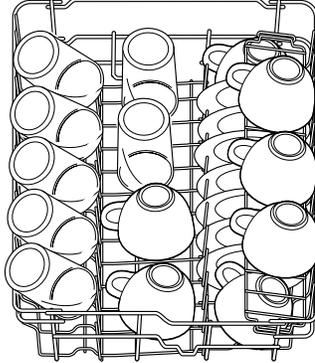
Loading the Racks

Dishwasher

For best dishwashing results, follow these loading guidelines. Features and appearance

of racks and silverware baskets may vary from your model.

Upper Rack



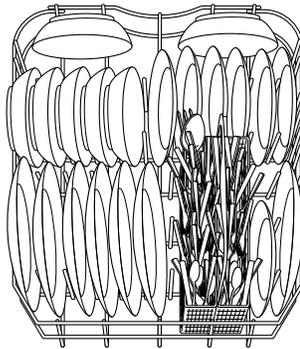
The upper rack is for glasses, cups and saucers. This is also a secure place for dishwasher-safe plastics. A cup shelf may be placed in the up or down position to add flexibility. The upper rack is good for all kinds of odd-shaped utensils. Saucepans, mixing bowls and other items should be placed face down.

Secure larger dishwasher-safe plastics over two fingers when possible.

Make sure small plastic items are secure so they can't fall onto the heating element.

Be sure that items do not protrude through the bottom of the rack and block rotation of the middle spray arm. This could result in poor wash performance for items in the upper rack.

Lower Rack



When loading the lower rack, do not load large platters or trays in the front left corner. They may prevent detergent from circulating during the wash cycle.

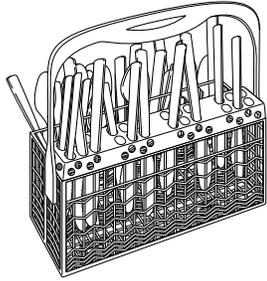
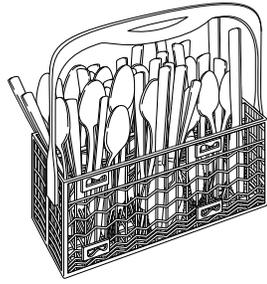
The lower rack is best used for plates, saucers and cookware. Large items should go along the sides. Load platters, pots and bowls along the sides, in corners or in the back. The soiled side of items should face the center of the rack.

Be careful not to let a portion of any item such as a pot or dish handle extend through the bottom rack. This could block the wash arm and cause poor washing results.

Loading the Racks

Dishwasher

Silverware Basket



The silverware basket may be used without the topper for quick loading; with the topper, it may be beneficial for holding small items in place.

Without the topper

Put the flatware in the removable basket with fork and knife handles up to protect your hands. Place spoons in the basket with handles down. Mix knives, forks and spoons so they don't nest together. Distribute evenly. Small plastic items, such as measuring spoons and lids from small containers, should go in the bottom of the silverware basket with silverware on top.

With the topper

Place small plastic items, such as measuring spoons and lids from small containers, in the bottom of the basket and snap the topper in place. Insert spoons and forks, handles first, through the holes in the topper. Place knives, blades first, through the holes in the topper.

Optional Accessories

Dishwasher

You can change the appearance of your dishwasher to match your kitchen cabinets

by ordering one of the following optional accessories.

Wood Panel Trim Kit

This accessory contains **trim and instructions** for you to supply and install a 1/4" thick decorative wood door.

- GPF18W (White)
- GPF18B (Black)

These accessories are available at extra cost (Visa, MasterCard or Discover cards accepted) by calling 800.626.2002. Specify accessory number when ordering.

Exterior

To clean the control panel, use a lightly dampened cloth, then dry thoroughly. To clean the exterior, use a good appliance polish wax.

Never use sharp objects, scouring pads or harsh cleaners on any part of the dishwasher.

Spray Arms and Filters

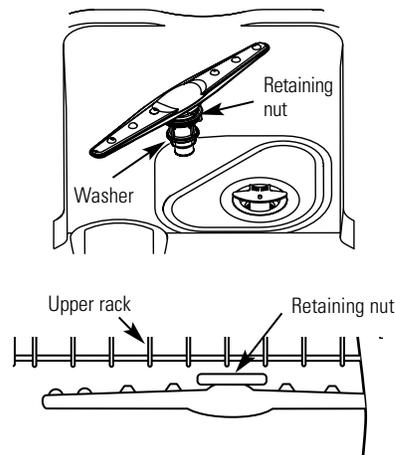
The dishwasher will flush away all normal food soils. However, objects (fruit pits, bones, etc.) may collect in openings and should be removed occasionally to avoid clogging the drain system.

▲ CAUTION: Personal injury hazard. Before cleaning the interior, wait at least 20 minutes after a cycle for the heating element to cool down. Failure to do so could result in burn injuries.

Cleaning the Spray Arms

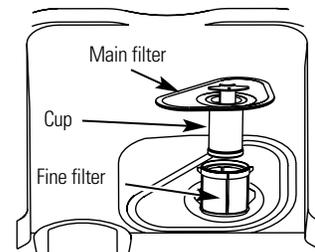
Because hard water chemicals will clog the spray arm jets and bearings, it is necessary to clean the spray arms regularly. To remove the spray arm, twist the retaining nut 90 degrees and pull the spray arm off the shaft.

Wash the arms in soapy, warm water and use a soft brush to clean the jets. Replace them after rinsing thoroughly.



Cleaning the Filters

For best performance and results, the filter assembly must be cleaned regularly. The filter efficiently removes food particles from the wash water, allowing water to be recirculated during the cycle. For this reason, it is a good idea to remove the large food particles trapped in the filter frequently by rinsing the main filter and cup under running water. To remove the filter assembly, pull up on the cup handle. The entire filter assembly should be cleaned at least once a month. To clean the main filter and fine filter, use a cleaning brush. Then, reassemble the filter parts as shown in the illustration and reinsert the entire assembly in the dishwasher, positioning it in place and pressing downward. The dishwasher must never be used without the filters. Improper replacement of the filter may reduce the performance level of the appliance and may damage dishes and utensils.



Protect Against Freezing

If your dishwasher is left in an unheated place during the winter, ask a service technician to:

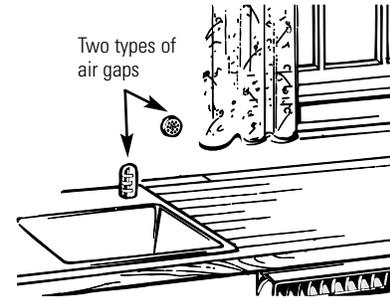
1. Cut off electrical power to the dishwasher. Remove fuses or trip circuit breaker.
2. Turn off the water supply and disconnect the water inlet line from the water valve.
3. Drain water from the water inlet line and water valve. (Use a pan to catch the water.)
4. Reconnect the water inlet line to the water valve.

Does Your Dishwasher Have an Air Gap?

An air gap protects your dishwasher against water backing up into it if a drain clogs. The air gap is not a part of the dishwasher. It is not covered by your warranty. Not all plumbing codes require air gaps, so you may not have one.

The air gap is easy to clean.

1. Turn off the dishwasher and lift off the chrome cover.
2. Remove the plastic cap and clean with a toothpick.



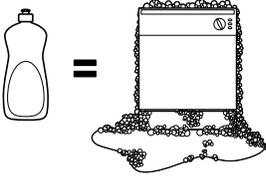
Check the air gap any time your dishwasher isn't draining well.

Stainless Steel Interior— Tub and Inner Door

The stainless steel used to make the dishwasher tub and inner door provides the highest reliability available in a Monogram dishwasher. If the dishwasher tub or inner door should be

scratched or dented during normal use, they will not rust or corrode. These surface blemishes will not affect their function or durability.

Questions?
Use this
problem
solver

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Noise	Some of the sounds you will hear are normal	<ul style="list-style-type: none"> • Detergent cup opening. • The motor stopping during the drying period. • Water draining out of the tub immediately after you start the dishwasher.
	Utensils are not secure in the rack or something small has dropped into the rack	<ul style="list-style-type: none"> • Make sure everything is secured in dishwasher.
	Motor hums	<ul style="list-style-type: none"> • Dishwasher has not been used on a regular basis. If you do not use your dishwasher often, set it to fill and pump out once every week. This will help keep the seal moist. • Dishwasher control was not advanced properly to the start of the desired cycle. Advance the control to the start of the desired cycle.
Detergent left in dispenser cups	Dishes are blocking the detergent cups	<ul style="list-style-type: none"> • Reposition the dishes.
Water won't pump out of the tub	Drain is clogged	<ul style="list-style-type: none"> • If you have an air gap, clean it. • Check to see if your kitchen sink is draining well. If not, you may need a plumber. • If the dishwasher drains into a disposer, run disposer clear.
Suds in the tub 	Correct detergent wasn't used	<ul style="list-style-type: none"> • Use only automatic dishwasher detergents to avoid sudsing. Cascade®, Cascade Complete® and Electrasol® dishwashing detergents have been approved for use in all Monogram dishwashers. • To remove suds from the tub, open the dishwasher and let suds evaporate. Add 1 gallon of cold water to the tub. Close and latch the dishwasher. Pump out water by slowly turning the dial until a drain period is reached. Repeat if necessary.
	Rinse agent was spilled	<ul style="list-style-type: none"> • Always wipe up rinse agent spills immediately.
Stained dishwasher parts	Detergent with colorant was used	<ul style="list-style-type: none"> • Some detergents contain colorant (pigment or dyes) that will discolor the tub interior with extended use. Check the detergent cup for signs of any discoloration. If cup is discolored, change to detergent without any colorant. Cascade®, Cascade Complete® and Electrasol® dishwashing detergents have been approved for use in all Monogram dishwashers.
	Some tomato-based foods can stain	<ul style="list-style-type: none"> • Use of the RINSE ONLY cycle after adding the dish to the load can decrease the level of staining.

Before You Call For Service

Dishwasher

*Questions?
Use this
problem
solver*

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Dishes and flatware not clean	Low inlet water temperature	<ul style="list-style-type: none"> • Make sure inlet water temperature is correct (see page 8).
	Water pressure is temporarily low	<ul style="list-style-type: none"> • Turn on a faucet. Is water coming out more slowly than usual? If so, wait until pressure is normal before using your dishwasher.
	Air gap is clogged	<ul style="list-style-type: none"> • Clean air gap.
	Improper rack loading	<ul style="list-style-type: none"> • Make sure large dishware does not block the detergent dispenser or the wash arms.
Spots and filming on glasses and flatware	Extremely hard water	<ul style="list-style-type: none"> • Use Jet Dry® or Cascade Rinse Aid® rinse agent to remove spots and prevent new film buildup.
	Low inlet water temperature Overloading the dishwasher Improper loading Old or damp powder detergent Rinse agent dispenser empty Too little detergent	<ul style="list-style-type: none"> • To remove stubborn spots and pre-existing film from glassware: <ol style="list-style-type: none"> 1 Remove all metal utensils from the dishwasher. 2 Do not add detergent. 3 Select the HEAVY WASH cycle. 4 Start the dishwasher and allow to run for 30 minutes. Dishwasher will now be in the main wash. 5 Open the door and pour 2 cups (500 ml) of white vinegar into the bottom of the dishwasher. 6 Close the door and allow to complete the cycle. If vinegar rinse doesn't work: Repeat as above, except use 1/4 cup (60 ml) of citric acid crystals instead of vinegar.
Cloudiness on glassware	Combination of soft water and too much detergent	<ul style="list-style-type: none"> • This is called <i>etching</i> and is permanent. To prevent this from happening, use less detergent if you have soft water. Wash glassware in the shortest cycle that will get it clean.
	Water temperature entering the dishwasher exceeds 150°F	<ul style="list-style-type: none"> • Lower the water heater temperature.
Black or gray marks on dishes	Aluminum utensils have rubbed against dishes	<ul style="list-style-type: none"> • Remove marks with a mild, abrasive cleaner.

Before You Call For Service

Dishwasher

*Questions?
Use this
problem
solver*

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Yellow or brown film on inside surfaces	Tea or coffee stains	<ul style="list-style-type: none"> Remove the stain by hand, using a solution of 1/2 cup bleach and 3 cups warm water. ▲ CAUTION: Before cleaning interior, wait at least 20 minutes after a cycle for the heating element to cool down. Failure to do so can result in burns.
	An overall yellow or brown film can be caused by iron deposits in water	<ul style="list-style-type: none"> A special filter in the water supply line is the only way to correct this problem. Contact a water softener company.
White film on inside surfaces	Hard water minerals	<ul style="list-style-type: none"> To clean the interior, apply dishwasher detergent to a damp sponge. Wear rubber gloves. Do not use any type of cleanser other than dishwasher detergent because it may cause foaming or sudsing. Cascade®, Cascade Complete® and Electrasol® dishwashing detergents have been approved for use in all Monogram dishwashers.
Dishes don't dry	Low inlet water temperature	<ul style="list-style-type: none"> Make sure inlet water temperature is correct (see page 8).
	Rinse agent dispenser is empty	<ul style="list-style-type: none"> Check the rinse agent dispenser.
Dishwasher won't run	Fuse is blown, or the circuit breaker tripped	<ul style="list-style-type: none"> Replace fuse or reset circuit breaker. Remove any other appliances from the circuit.
Steam	This is normal	<ul style="list-style-type: none"> Steam comes through the vent during washing, drying and when water is being pumped out.

YOUR MONOGRAM DISHWASHER WARRANTY

Staple sales slip or canceled check here. Proof of original purchase date is needed to obtain service under warranty.

WHAT IS COVERED

From the Date of the Original Purchase

ONE-YEAR

Any part of the dishwasher which fails due to a defect in materials or workmanship. During this full one-year warranty, GE will also provide, free of charge, all labor and in-home service to replace the defective part.

.....
This warranty is extended to the original purchaser and any succeeding owner for the products purchased for ordinary home use in the 48 mainland states, Hawaii, Washington, D.C. or Canada. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel cost to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, in the U.S.A. call 800.444.1845.

WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Cleaning or servicing of the air gap device in the drain line.
- Damage caused after delivery.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company, Louisville, KY 40225.

With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from GE, we'll be there. All you have to do is call—toll-free!

GE Answer Center®

***In the USA:
800.626.2000***

Whatever your question about any Monogram major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously. And you can call any time. GE Answer Center® service is open 24 hours a day, 7 days a week.

OR

Visit our Website at: www.monogram.com

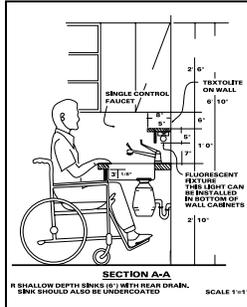
In-Home Repair Service

***In the USA:
800.444.1845***

A GE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (7:00 a.m. to 7:00 p.m. weekdays, 9:00 a.m. to 2:00 p.m. Saturdays). Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

For Customers With Special Needs...

***In the USA:
800.626.2000***



GE offers Braille controls for a variety of GE appliances, and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800.TDD.GEAC (800.833.4322) to request information or service.

Service Contracts

***In the USA:
800.626.2224***

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

Parts and Accessories

***In the USA:
800.626.2002***

Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts...and all GE Genuine Renewal Parts are fully warranted.

User maintenance instructions contained in this manual cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

ENTER TODAY You could win \$1,000! Wouldn't that be GRAND?!

Official Rules – No Purchase Necessary



- HOW TO ENTER:** There are three ways to enter: 1) Complete the GE Appliance Product Registration Card and mail to the address indicated, or 2) Visit the General Electric Website at www.GEAppliances.com and link to "Register Your Appliances," or 3) On a plain 3" x 5" piece of paper, hand print your name, complete address, zip code, telephone number and date of birth and mail your entry in a hand-addressed stamped envelope, to: GE "WIN \$1,000" SWEEPSTAKES, P.O. Box 7659, Melville, NY 11775-7659. Mailed entries must be mailed separately, postmarked by the last day of each month (from November 30, 2001 through October 31, 2004) and received within five days in order to be eligible for each monthly drawing. Mailed entries must be postmarked by October 31, 2004, when the Sweepstakes ends, and received by November 5, 2004, to be eligible for the final monthly drawing. Limit of one on-line entry per person, per appliance registered. All on-line entries must be received by 11:59 p.m. ET on the last day of each month during the promotion period to be eligible for each monthly drawing. All on-line entries must be received by 11:59 p.m. ET on October 31, 2004, to be eligible for the final monthly drawing. There will be one drawing per month for 36 months. Entries will not be carried forward for subsequent monthly drawings. Normal Internet access and usage charges imposed by your on-line service will apply. Mechanically reproduced entries will not be accepted.
- GRAND PRIZE (36 – one winner per month): \$1,000, awarded in the form of a check.** Winners will be selected in random drawings on the 6th of each following month from among all eligible entries received for the preceding month (December 6, 2001 through November 6, 2004). Drawings will be conducted by Don Jagoda Associates, Inc., an independent judging organization whose decisions are final on all matters relating to this sweepstakes. Odds of winning are dependent upon the number of eligible entries received each month. All prizes will be awarded and winners will be notified by mail. Limit one Grand Prize to an individual or household. Prizes are nontransferable and no substitutions are allowed. Sponsor and its agencies assume no responsibility or liability for damages, losses or injury resulting from acceptance or use of prize. Taxes, if any, are the responsibility of the individual winners. Winners will be

- required to execute an affidavit of eligibility and release within 10 days of notification attempt or the prize will be forfeited and an alternate winner selected. Acceptance of prize constitutes permission to use winners' names and likenesses for promotional purposes without further compensation except where prohibited by law. No responsibility is assumed for lost, misdirected, illegible, postage due or late entries or mail. By entering this sweepstakes, each entrant accepts and agrees to be bound by these official rules and the decisions of the judges. Sponsor and its agencies are not responsible for technical, hardware or software malfunctions, telephone failures of any kind, lost or unavailable network connections, or failed, incorrect, inaccurate, incomplete, garbled or delayed electronic communications whether caused by the sender or by any of the equipment or programming associated with or utilized in this sweepstakes which may limit the ability to play or participate or by any human error which may occur in the processing of the entries in this sweepstakes. Sponsor reserves the right to cancel the on-line portion of the promotion if it becomes technically corrupted.
- Sweepstakes open to residents of the U.S., 18 years of age or older as of November 1, 2001, except employees and their families of GENERAL ELECTRIC APPLIANCES, its advertising and promotion agencies, and Don Jagoda Associates, Inc. This offer is void in Puerto Rico and wherever prohibited, and subject to all federal, state and local laws.
- For a list of winners, available after November 30, 2004, send a stamped, self-addressed envelope by December 31, 2004 to: GE "WIN \$1,000" WINNERS, P.O. Box 7023, Melville, NY 11775-7023.
- Sponsor of this promotion is GE Service Management, Louisville, KY. The administrator of this promotion is Don Jagoda Associates, Inc., 100 Marcus Drive, Melville, NY 11747.

If you have any questions about your appliance, please call 1.800.GE.CARES (1.800.432.2737)



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WARRANTY REGISTRATION DEPARTMENT
GENERAL ELECTRIC COMPANY
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LOUISVILLE KY 40232-4980



Win \$1,000!

Congratulations on your GE appliance purchase!

You're eligible to win \$1,000!

It's easy. Just register your new appliance and your name will be entered in a monthly drawing for \$1,000.

All you have to do is let us hear from you by:

- Completing and mailing the attached Product Registration Card, or
- Registering through the Internet at GEAppliances.com

For information about GEA's privacy and data usage policy, go to GEAppliances.com and click on "Privacy Policy" or call 1.800.626.2224.



NOTE: Detach here and mail the bottom portion.

Consumer Product Ownership Registration

9S

Product

Model

Serial

Mr. Ms. Mrs. Miss

First Name _____ Last Name _____

Street Address _____ Apt. # _____

E-mail* Address _____

City _____ State _____ Zip Code _____

Date Placed In Use
Month _____ Day _____ Year _____

Phone Number _____ - _____ - _____

*Please provide your e-mail address to receive, via e-mail, discounts, special offers and other important communications from GE Appliances (GEA).

Check here if you do not want to receive communications from GEA's carefully selected partners.

FAILURE TO COMPLETE AND RETURN THIS CARD DOES NOT DIMINISH YOUR WARRANTY RIGHTS.



Monogram®