# Haier

## User Manual    HWM85-1482

# Thanks for purchasing a Haier Product

Please read these instructions carefully before using this appliance. The instruction contain important information which will help you get the best out of the appliance and ensure safe and proper installation, use and maintenance

Keep this manual in a convenient place so you can always refer to it for the safe and proper use of the appliance.

If you sell the appliance, give it away, or leave it behind when you move house, make sure you also pass on this manual so that the new owner can become familiar with the appliance and safety warnings.

# Accessories

Check the accessories and literature in accordance with this list:
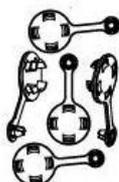
1x Use & care manual

1x Base Cover

1X Drain hose bracket

1x Inlet Hose

5x Blanking Plugs

# Index

## Legend

✔ Yes

✘ No
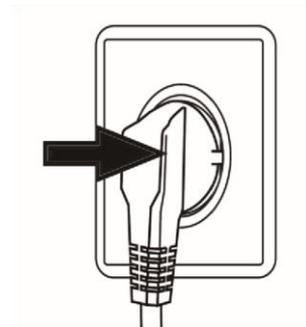
◉ Optional

⚠ Caution

❗ Attention

## Before switching the appliance on for the first time

### Do…

✔ Make sure that the transport bolts are removed.

✔ Use a separate earthed socket for the power supply.

✔ Make sure that the plug is accessible.

✔ Hold the plug and not the electric cable when unplugging the mains supply.

✔ Make sure that the fuse in the power circuit is rated for 10Amps.

✔ Keep away from heat sources and direct sun light to prevent plastic and rubber components from aging.

✔ Make sure that the power cord is not caught under or in the appliance and avoid damage to the power cable.

✔ Check that hose joints and connections are firm and no water can leak. If joints are loose or there is leakage, turn off the water supply and refit. Do not use the washing machine until the hoses are properly fixed.

### Do Not…

✖ Touch or use the appliance when barefoot or with wet or damp hands or feet.

✖ Use flammable detergent or dry cleaning agent.

✖ Use any flammable sprays in close vicinity to the appliance.

✖ Remove or insert the plug in presence of flammable gas.

✖ Allow children or infirm persons to play with the appliance or packing materials.

✖ Install the appliance outdoors in a damp place, or in an area which may be prone to water leaks such as under or near a sink unit. In the event of a water leak allow the machine to dry naturally.

✖ Place the washing machine directly on a carpet.

## During daily use of the appliance

## Do…

- ✓ Pull up zips and fix loose threads to prevent the items from being entangled. If necessary, put small items into a laundry bag or pillow case.

- ✓ Turn off the machine after each wash program and switch it off at the mains to save electricity and for safety. Wipe clean the lower part of the porthole of any remaining water.

- ✓ Keep the door slightly open when the washing machine is not in use to prevent formation of odours.

- ✓ The power cord must be replaced by the manufacturer, service agent or qualified persons, if it is damaged.

- ✓ Ensure that the appliance is not used by people with reduced physical, sensory or mental capabilities, lack of experience and knowledge without supervision or instruction by a person that responsible for their safety.

- ✓ Supervise children to ensure that they do not play with the appliance.
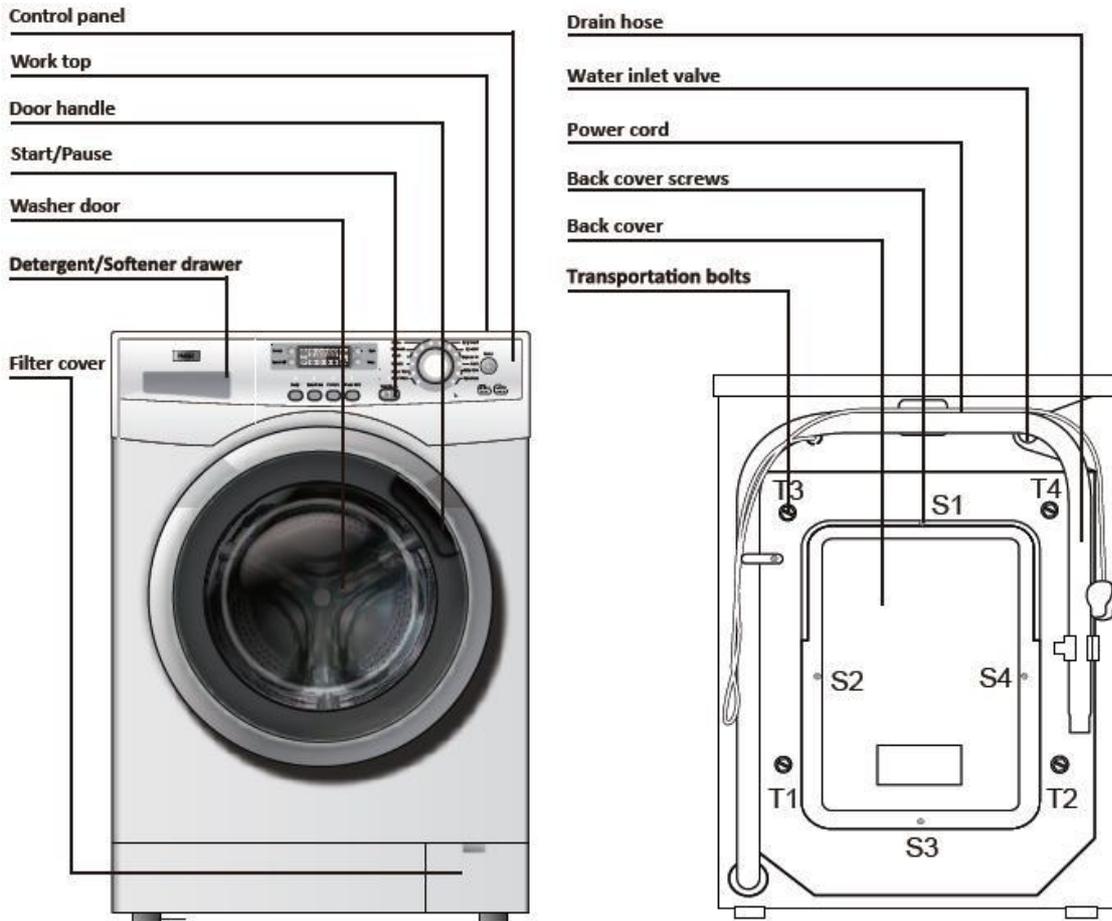
## Do not…

- ✖ Touch the washer glass door during the washing process, it gets hot on the 60°C & 90°C cycles.

- ✖ Place heavy objects or sources of heat or damp on top of the appliance.

- ✖ Hot wash foam rubber or sponge-like materials.

- ✖ Open the detergent distribution drawer during the wash cycle.

- ✖ Force the washer door pen, the door is fitted with a self-lock device and will open shortly after the washing procedure is ended.

- ✖ Open the washer door if the water level is visibly over the porthole.

- ✖ Cover the washing machine with a cover so that may keep dampness in.

## Saving Tips

⊘ Achieve the best use of energy, water, detergent and time by using the recommended maximum load size

⊘ Do not exceed the detergent dosages indicated in the manufacturer's instructions.

⊘ The Eco-Ball –a special system in the outlet- will prevent detergent loss from the drum to avoid detergent loss into the environment.

⊘ Use "Prewash" for heavily soiled laundry only. Save detergent, time, water and energy consumption by not selecting "Prewash" for slightly too normal soiled laundry.

⊘ Save energy and time by selecting a high spin speed to reduce the water content in laundry before using a tumble dryer.

⊘ Choose a proper washing temperature. Modern detergents can wash with very good result already in lower temperature than 60°C. Only y use higher temperature than 60°C for heavily soiled laundry.
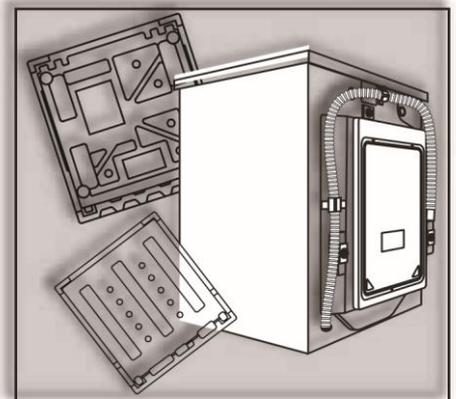
## Description

This diagram may be slightly different from the layout of the washing machine you have just purchased.

Control panel
Work top
Door handle
Start/Pause
Washer door
Detergent/Softener drawer
Filter cover

Drain hose
Water inlet valve
Power cord
Back cover screws
Back cover
Transportation bolts

T3
S1
T4
S2
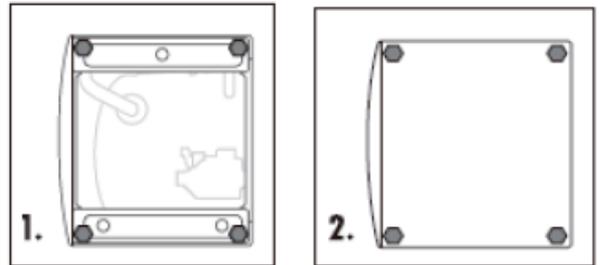S4
T1
T2
S3

## Unpacking the washing machine

Remove all the packing materials prior to use, including the polystyrene base. Upon opening the package, water drops may be seen on the plastic bag and the porthole. This is normal phenomenon resulting from water tests in the factory.

# Installation

## Fitting the base cover

Before removing the transportation bolts, please fix the base cover to the bottom of the washing machine. Lay down the machine (fig1) screw off the feet and adjust the base cover with the four holes corresponding to the screw holes of the feet. Then screw the feet back on through the cover and fix it securely to the bottom of the machine (fig2).



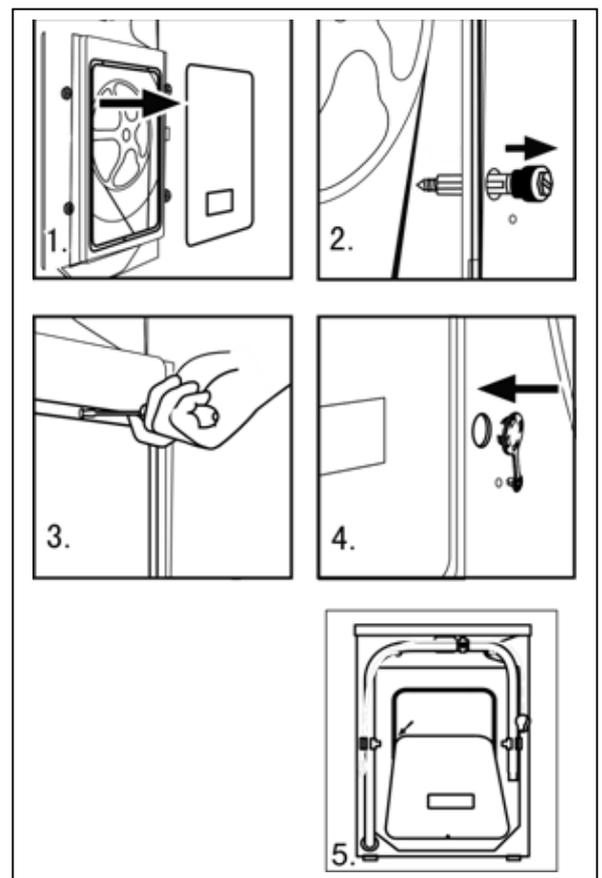The base keeps out any dampness and reduces the noise

## Removing the transportation bolts

The transportation bolts are designed for clamping,anti-vibration components inside the washing machine during the transportation process



✓ Remove the back cover. Fig 1.

✓ Remove the four bolts on the rear side and take out the synthetic stabilisers from within the machine Fig 2

✓ Replace the back cover. Fig 3.

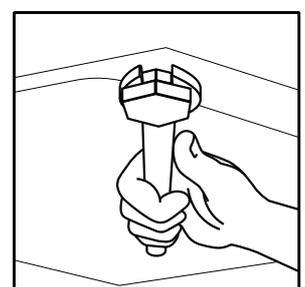✓ Fill the holes left by the bolts with blanking plugs. Fig 4.

⚠ **When replacing the back cover, ensure the convex surface is facing outwards, and insert the back cover between the gaps as shown in Fig. 5.**

⚠ **Keep the transportation bolts and synthetic stabilisers in a safe place for later use**
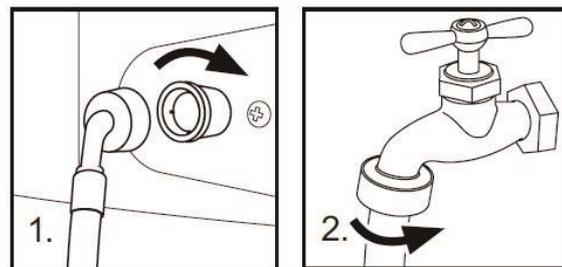
## Adjusting the feet

There are adjustable feet under the bottom of the washing machine. Before use, they should be adjusted so that the machine is level. This will minimize vibrations and noise during use. It will also reduce wear and tear. We recommend using a spirit level to level the appliance. The floor should be as stable and flat as possible.

### Inlet Hose
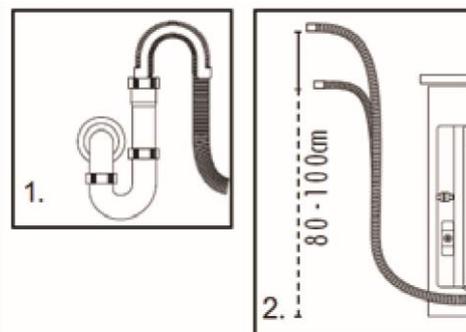


✓ Connect the nut on the inlet hose to the connector on the water valve (fig1).

✓ Apply inlet hose to a water tap with cold, fresh water (fig2).

⚠ **Use the hose-set supplied with the appliance. Old hose-sets should not be reused.**

### Drain Hose



✓ Use the drain hose bracket to keep the end of the drain hose retained and prevent the outflow of water (fig1). Do not extend the length of the drain hose; if an extended hose is required, please consult a serviceman.

✓ The height of the drainage outlet must be 80-100 cm. Fix the drain hose to the clip at the back of the washing machine to prevent it from dropping off (fig2).
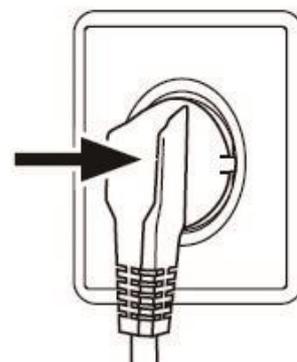
⚠ **The drain hose should not be submerged in water and should be securely fixed and leak-free. If the drain hose is placed on the ground or if the pipe is at a height of less than 80cm, the washing machine will continuously drain while being filled (self-siphoning).**

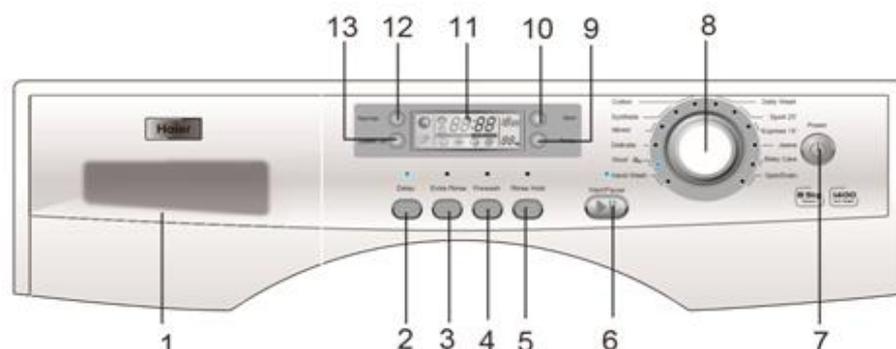### Connecting to the power supply



Before connecting to the power supply, check:

✓ The socket is adequate for the maximum power of the washing machine (For safety, fuses in the power circuit should be rated for no less than 10A).
✓ The voltage should meet the requirement.
✓ The power outlet should be capable of accepting the washing machine plug.
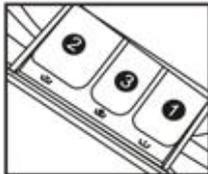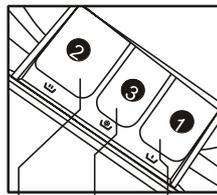✓ Connect the machine to an earthed socket outlet.

## Control Panel



1. Detergent distribution drawer
2. Delay button
3. Extra rinse button
4. Prewash button
5. Rinse Hold button

6. Start/Pause button
7. Power Switch
8. Program knob
9. Washing temperature button
10. Spinning Speed Setting button

11. Display screen
12. Normal washing button
13. Speed up button

## Operational Functions

| № | Function | Explication | |
|---|----------|-------------|---|
| 1 | Detergent distribution drawer | Open the drawer, three compartments can be seen: Compartment 1: Prewash detergent Compartment 2: Detergent for programs 1 to 11. Compartment 3: Softener, conditioning agent. The recommendation on the type of detergents is suitable for the various washing temperatures, please refer to the manual of detergent. |  |
| 2 | Delay Button | Press the "Delay"button and the illuminated indicates that the "delay"function is selected. The delay time (0.5-24h) increases by 30 minutes each press of "Delay"button. The time will change continuously if you press and hold this button until you release it. The delay time is the end time of washing. For example,6:00 means thewashing ends after 6 hours (the delay time must be longer than the program's running time).The "Delay" function is not available for " Spin " and " baby care " programs. ⚠ The delay time must be longer than the program time ; otherwise , the washing machine will start the wash program directly. | |
| 3 | Extra rinse button | Press this button, the washing machine will perform additional rinses. Press the button once to select one additonal rinse. The display will show "P-1 ". Press the button repeatedly and the screen will display "P-2" or "P-3", indicating two or three additional selected rinses. The "extra rinse light" is activated and flashes during performance. "P-1/2/3" is displayed alternating with the remaining time. The light turns off and the display disappears when the extra rinse ends. | |
| 4 | Prewash button | Press the "Pre- wash" button to select or cancel the prewash program. The prewash program can be selected for washing heavily soiled clothes. Press the "Prewash" button,the"Pre-wash"icon will illuminate. Press the " Pre-wash" again, the prewash function will be cancelled and the "Pre-wash"icon will go out. When selecting the prewash function, add a proper amount of detergent intothe prewash box, otherwise do not add any detergent into the prewash box. The Prewash function only applies to "Cotton","Jeans", "Synthetics"," Baby care","Daily wash"and"Mix" programs. | |

| 5 | Rinse Hold button | Press " Rinse Hold" button to startup/shutdown the crease-resistant and sodk function. When the process runs to the last rinse,the washing machine is not going to drain, clothes will be soaked in water,and the soak icon flashes, the remain time not decreasing. If you need to continue the process,you can press " Rinse Hold" button or "Start/Pause"button, then the icon will be off to cancel this function,and the washing machine continue to work. This feature and the "Delay"button can not be chose at the same time. The tunction is not available for " Spin"and"Express15' " programs. |
|---|---|---|
| 6 | Start/Pause Button | Press the "Start/Pause" button,the washer will start and indicator light remains on. If this button is pressedwhen the washer is in operation, the washer will pause and indicator light will flash. |
| 7 | Power Switch | Press this button to switch on the washing machine. Press it again to switch it off. Press Start/Pause button gently for 2 seconds to switch off the machine as buttons are soft touch sensitive. The "End" sign will appear on the display sfter finishing the program. It will change to power off station if there is no operation on the button and none will be shown. |
| 8 | Program knob | By turning the knob clockwise/counterclockwise, the required program can be selected. There are 12 Programs available. After a program is selected, the corresponding light will go on. |
| 9 | Washing temperature button | Press the" Temp."button to select heating temperature (--,15,20,30,40,50,60,70,80,90 ) . The maximum allowable heating temperature varise with programs. ⚠ "--" in the temperature display indicates non-heated washing. |
| 10 | Spinning Speed Setting button | Press the " Speed " button to select spinning speed . The maximum allowable spinning speed varies with programs. ⚠ Different water temperatures and spinning speeds can be set for different laundries . Wash using the default settings if there is no special requirement. |
| 11 | Display screen | Display washing time , remaining time, times of rinsing , spinning time, temperature setting value,speed setting value, child lock state , door lock state , washing progress and alarm message, etc. |
| 12 | Normal washing button | Press "Normal" button to increase the washing time during the main washing stage. This feature is applicable for full loads of normally soiled clothes and partial loads of heavily soiled clothes. The illuminated icon indicates the function is selected. This button needs to be selected before starting a program. |
| 13 | Speed up button | This button is to decrease the washing time . This button is effective before starting a program. and the illuminated icon indicates that the function is selected. |

## Program Modes

1 Detergent compartment for prewash mode

2 Detergent compartment

3 Softener compartment

| Program | Max Temp | Pre-set | 2 | 3 | 1 | Fibre Type | Pre-set spin speed |
|---|---|---|---|---|---|---|---|
| Hand Wash | 0-90°C | 30°C | ✓ | ⊙ | ✗ | Cotton fabric | 400rpm |
| Wool | 0-40°C | 30°C | ✓ | ⊙ | ✗ | Woolen fabric | 400rpm |
| Delicate | 0-40°C | 30°C | ✓ | ⊙ | ✗ | Cotton fabric | 400rpm |
| Mixed | 0-40°C | 40°C | ✓ | ⊙ | ⊙ | Cotton or synthetic | 800rpm |
| Synthetic | 0-60°C | 40°C | ✓ | ⊙ | ⊙ | Fast colour synthetic | 800rpm |
| Cotton | 0-90°C | 40°C | ✓ | ⊙ | ⊙ | Cotton fabrics | 1000rpm |
| Daily Wash | 0-60°C | 40 | ✓ | ⊙ | ⊙ | Cotton fabrics | 800rpm |
| Sport 25 | 0-40°C | -- | ✓ | ⊙ | ✗ | Sport wear | 800rpm |
| Express 15 | 0-40°C | -- | ✓ | ⊙ | ✗ | Cotton fabric | 800rpm |
| Jeans | 0-90°C | 40°C | ✓ | ⊙ | ⊙ | Denim fabric | 800rpm |
| Baby Care | 0-90°C | 40°C | ✓ | ⊙ | ⊙ | Cotton or synthetic | 800rpm |
| Spin/Drain | -- | -- | ✗ | ✗ | ✗ | none | 1000rpm |

**Ledgen**

| | |
|---|---|
| Yes | ✓ |
| Optional | ⊙ |
| No | ✗ |

## Consumption Table

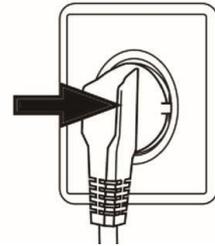| Program | Max Load | Temp. | Washing Time |
| --- | --- | --- | --- |
| Hand Wash | 2 kg | 30°C | 1:10 h |
| Wool | 1 kg | 30°C | 0:59 h |
| Delicate | 2 kg | 30°C | 0:57 h |
| Mixed | 6 kg | 40°C | 1:17 h |
| Synthetic | 4 kg | 40°C | 1:19 h |
| Cotton | 8.5 kg | 40°C | 1:46 h |
| Daily Wash | 4 kg | 40°C | 1:31 h |
| Sport 25 | 4 kg | -- | 0:25 h |
| Express 15 | 2 kg | -- | 0:15 h |
| Jeans | 4 kg | 40°C | 1:42 h |
| Baby Care | 4 kg | 40°C | 1:32 h |
| Spin/Drain | / | / | 0:12 h |

⊘ **The actual water temperature may differ from the declared cycle temperature.
If the machine is used for commercial purposes the warranty will be void. Do not use for purposes other than that which the machine is designed for. Follow the instructions given on the label of each garment and wash only machine-washable garments.**

⊘ Cotton, 40°C, 1400rpm and the normal option selected is recommended water and energy saving cycle for normally soiled, everyday washing.

⊘ The detergent dosage: rated capacity* 12.5g*50% and anti-foam aid is 17g.

⊘ Detergent dissolvent method: Dissolve the detergent first and pour the dissolved detergent into the machine when the main wash starts.

## Washing Methods

⚠️ This washing machine is for domestic use only. If the machine is used for commercial purpose the guarantee will not be valid anymore. Do not use it for purposes other than that which it was designed. Follow the instructions given on the label of each garment and only wash machine washable garments.

### Power Supply

Connect the washing machine to the power supply (220V to 240V AC 50Hz)

### Water Connection

Turn on the tap. The water must be clean and clear.

🛇 Before use, check for leaks in the joints between the tap and the inlet hose by turning on the tap.

### Preparing the laundry

Sort out the clothes according to fabric type (cotton, synthetics, wool or silk) and to how dirty they are.

Separate white clothes from coloured ones. Wash them first by hand to check if they fade or colours run.

Empty pockets (keys, coins, etc.) and remove hard decorative objects (E.g. brooches).
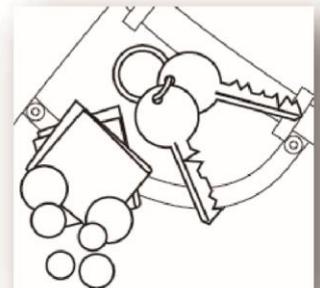
⚠️ **Attention: Small objects (like buttons, etc.) or sharp items (zips & buckles) may cause damage to the machine which is not covered by the manufactures warranty.**

Garments without hems, underwear, and finely woven textile such as fine curtains are to be put into wash bag (it is better not to wash them in a washing machine).

Close zippers and hooks, make sure the buttons are sewn on tightly and place small items such as socks, belts, bras, etc. in the wash bag.

Unfold large pieces of fabric such as bed sheets, bedspreads, etc.

Turn shirts inside out.

### First wash

When first using the washing machine, let it run unloaded for one complete program to prevent the laundry from being tainted by oil or dirty water from within the machine. You should run the machine without laundry, but with detergent, with a 60°C program. pen the washer door put in the laundry piece by piece. Close the door tightly.

### Loading the appliance

Open the washer door put in the laundry piece by piece. Close the door tightly.

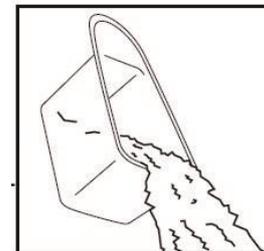Do not overload the washing machine.

### Selecting Detergent

The washing efficiency and the performance are determined by the quality of detergent used. Special non-foaming detergent produces good washing results. Use specific detergents for synthetic and woollen goods. Do not use dry cleaning agents such as trichloroethylene and similar products.

⚠ Do not add more detergent than needed; otherwise, it may cause the following situations and the washing machine may malfunction impacting on the life of the machine.

⚠ Due to the increasing foam, the rinse me will be longer than normal;

⚠ The foam may overflow from the detergent drawer because of increased pressure of the foam.

⚠ The foam may remain in the machine after the final spin and require cleaning out of the machine.

❗ Recommendation:

❗ Clean the detergent drawer once a week.

❗ When using the prewash program, please add half of the recommended dosage.

❗ Please follow the dosage recommendations on the powder or liquid detergent package.
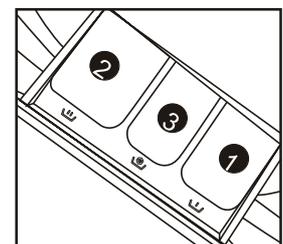
### Adding Detergent

Slide out the detergent drawer and put the required detergent and softening agent into the corresponding compartments. Push back the drawer gently. (Refer to the instructions on the drawer)

⚠ For prewashing program, detergent should be added to both compartments 1 and 2.

⚠ For other programs, do not add detergent to compartment 1.

⚠ Use liquid detergent according to the instructions on its package. Do not use liquid detergent if the prewash mode or "Delay" is selected.

⚠ Do not overuse softener; otherwise, it will damage the artificial fibres.

## Selecting wash program

To get the best washing results, an appropriate washing program should be selected according to the laundry type. Please turn the program knob to select the right program.

## Selecting addition functions

Select the required options. (Refer to the "Control panel" pages 10, 11 and 12)

## Setting washing temperature

Press and hold down the temperature button until the desired temperature is selected.

## Setting spin speed

Press and hold down the speed button until the desired speed is selected. See "Operational functions" on the "Control panel" pages (10 and 11) for selecting temperature and spin speed. Set to the value recommended by the garment care instructions/preprogramed settings.

## Washing

Press the Start/Pause button. The washing machine will operate according to the pre-set programs. The washing machine will stop operation automatically when a washing cycle ends. The "End" sign will appear on the display. Open the washer door and remove the laundry.

## After washing

Turn off the water supply and unplug the power cord. Open the washer door to prevent formation of moisture and odors. Leave the door open while not used.

## Care Chart

| | | | | |
|---|---|---|---|---|
| Machine Wash, COLD | Hand Wash | Tumble Dry,NO HEAT | Do Not Tumble Dry Line Dry | Iron, Steam or Dry, with LOW HEAT |
| Machine Wash, WARM | Do Not Wash | Tumble Dry,LOW HEAT | Drip Dry | Iron, Steam or Dry, with MEDIUM HEAT |
| Machine Wash, HOT | Bleach as needed Any bleach, like Clorox , ® may be safely used | Tumble Dry,MEDIUM | Dry Flat | Iron, Steam or Dry, with HIGH HEAT |
| Machine Wash,COLD Permanent Press | Non-chlorine Bleach as needed Use only a color-safe bleach, like Clorox 2® | Tumble Dry,HIGH | Don't dry clean | Do Not Iron with Steam |
| Machine Wash,WARM Permanent Press | Do Not Bleach No bleach product should be used including detergents with bleach - or follow bleach package test procedures to test for bleach safety. | Tumble Dry,Permanent Press, NO HEAT | Dry on clothes hanger | Do Not Iron |
| Machine Wash,HOT Permanent Press | | Tumble Dry, Permanent Press,LOW HEAT | Tumble dry, Medium heat | Dryclean May appear with additional letters and/or lines Take this item to |
| Machine Wash,COLD Gentle Cycle | Wool Mark | Tumble Dry,Permanent Press, MEDIUM | Tumble dry, low heat | A a professional drycleaner Do Not |
| Machine Wash,WARM Gentle Cycle | | Tumble Dry,Gentle Cycle, NO HEAT | Don't tumble dry | P Dryclean |
| Machine Wash,HOT Gentle Cycle | | Tumble Dry, Gentle Cycle, LOW HEAT | | Dry cleaning with any solvent |
| | | Tumble Dry,Gentle Cycle, MEDIUM | | Dry cleaning with pericloride |

## Load Reference

| Material | Made of | Load in grams |
|---|---|---|
| Bed Sheet | Cotton | Approximately 800 |
| Blanket | Wool | Approximately 3000 |
| Blended fabric clothes | / | Approximately 800 |
| Jackets | Cotton | Approximately 800 |
| Jeans | / | Approximately 800 |
| Overalls | Cotton | Approximately 950 |
| Ladies Pyjamas | / | Approximately 200 |
| Shirts | / | Approximately 300 |
| Socks | Blended Fabric | Approximately 50 |
| T-Shirts | Cotton | Approximately 300 |
| Underwear | Blended Fabric | Approximately 70 |

# Disposal

The presence of this symbol on the product, accessories or materials that goes with this information indicates that at the end of its useful life the pro duct or its electronic accessories (ex. charger, headset, USB cable) should be disposed with other household waste.

To prevent possible damage to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them. This will promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased the product or the relevant local authorities to find out how they can take this item for environmentally safe recycling and safe.

Business users should contact their supplier and check the conditions of the purchase. This product and its electronic accessories should not be mixed with other commercial waste.

# Cleaning and Care

## After washing

Turn off the water supply (fig1) and pull out the electricity plug after each wash (fig2). Open the washer door to prevent formation of moisture and odours. If the washing machine is left idle for a long period, drain the water in the machine and replace the drain hose.
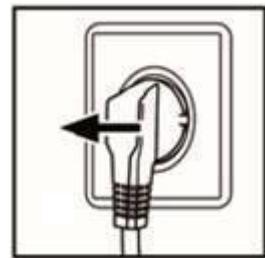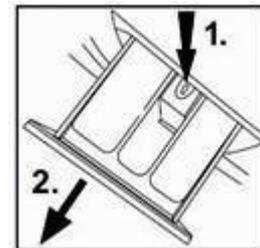
Fig 1                    Fig 2

## Cleaning the detergent drawer

Clean the detergent distribution drawer regularly.

## Removing detergent drawer

Slide out the draw until the release is visible.
Flush it clean with water and then replace it.

## Cleaning the machine

Unplug the machine during cleaning and maintenance. Use a soft cloth dampened with soap liquid to clean the machine case and rubber components. Do not use organic chemicals or corrosive solvents.

## Cleaning the filter

Clean the filter once a month:
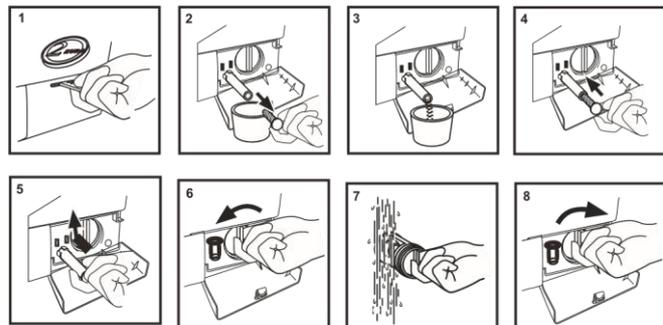Open the bottom cover. (fig1)
Pull out the drain tube (about 150mm) (fig2)
remove the plug and allow any water to drain into a shallow dish. (fig3)
After the draining process is complete, refit the plug into the hose and refit the hose into the housing (fig4 & 5).
Remove the filter by turning counter clockwise (fig6).
Flush the filter clean with running water (fig7).
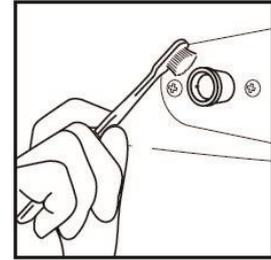Replace the filter by turning clockwise and remount the cover (fig8).

⚠️ The filter must be in place, or it may lead to leakage.

⚠️ Place a container under the drain pump filter, to collect any excess water that may come out of the drain pump

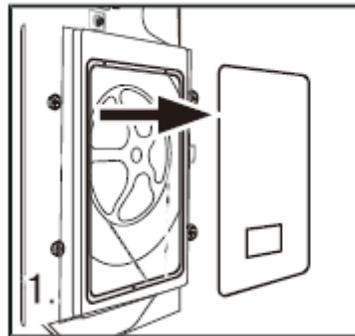## Water inlet valve and inlet valve filter

To prevent blockage to the water supply by ingress of foreign substances, clean the water inlet valve and inlet valve filter regularly.
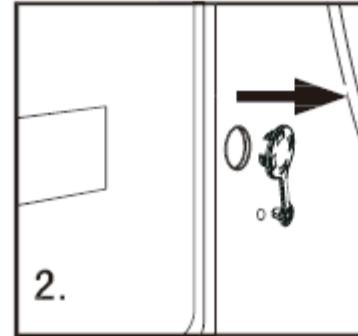


## Moving the machine

If the machine is to be moved to a distance location, replace the transportation bolts removed before installation as shown below this will prevent damage.
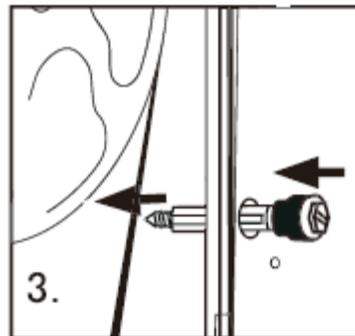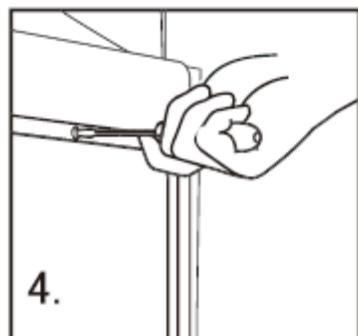
Remove the back panel (fig1)

Remove the blanking plugs (fig2).



Insert the synthetic stabilizers and the transportation bolts, tighten the bolts with a spanner (fig3).

Replace the rear cover (fig4).



## Long periods of disuse

If the washing machine is left idle for a long period, pull out electrical plug and turn off the water supply. Open the washer door to prevent formation of moisture and odours. Leave the door open while not in use.

## Display Codes
*Display Codes and Special functions*

| Codes | Causes | Solutions |
|---|---|---|
| Err1 | Door is not properly shut. | Shut the door properly, and then press the Start/Pause button. |
| Err2 | Drainage error, water not emptied within 6 minutes. | Clean the filter and check the drain hose for blockage. If error still exists, please contact the maintenance personnel. |
| Err3 | Temperature sensor not properly connected or damaged. | Contact the maintenance personnel. |
| Err4 | Heater error (Appears at the end of a cycle). | Contact the maintenance personnel. |
| Err5 | Water level not met in 8 minutes. The height of the drain hose is below 80 cm. The drain hose is in water. | Make sure that tap is turned on, and water pressure is normal. If problem still exists, please contact the maintenance personnel. Install drain hose within 80-100 cm of height. Make sure the drain hose is not in water. |
| Err7 | Motor Error | Contact the maintenance personnel. |
| Err8 | Water exceeds protective level. | Contact the maintenance personnel. |
| Er10 | The signal of Water level sensor is wrong. | Contact the maintenance personnel. |
| EuAr | The driving computer and the computer board of display can't communicate. | Contact the maintenance personnel. |
| End | End of wash cycle. | |
| UNb | Washing machine has an unbalanced load protection function.When unbalanced weight is greater than allowable maximum, the washing machine will not spin and will run at a speed to avoid abnormal vibration and noise | 1. In case washing 1 piece of laundry (carpet, bed sheet, table sheet, etc.) make it symmetrical inside the drum. 2.Lower the wet weight of laundry pieces by wringing manually and placing them back in the drum in symmetrical position. 3.Take out and then reposition the laundry piesces inside the washing machine in a more balanced position on the inner wall of the drum. 4. Add 1 or 2 pieces of laundry into the drum to reduce the unbalanced load effects. 5. Restart the spin cycle by closing spin programme. In case the failure persists, please ask a qualified technician to repair it. |
| | When the above error code displays, we suggest switch off the power and restart the machine to operate again, If error still exists, please contact the maintenance personnel. | |

⚠ Control panel lock function: Press the "Delay" and the "Start/Pause" buttons simultaneously for 3 seconds after starting a program. It can no longer be changed by operating buttons or knobs. To unlock press the "Delay" and "Start/Pause" buttons again for 3 seconds.

⚠ Power-off memory function: In case of abrupt power failure or the need to cut off the power during a program cycle, the present settings will be saved and the preset operation will resume when the power is on again.

⚠ To cancel a program. Press the "Start/Pause" button, then switch off the power and the program is automatically cancelled. Turn the program selector again to choose another program.

⚠ During the spin process, if too much foam is inspected, in order to protect the motor, the washing machine will eliminate the foam automatically; the motor will stop and the drain pump will drain the water continuously for 90 seconds. If it happens more than 3 times, the motor will stop until the end of cycle without spinning.

# Trouble-Shooting

| Problem | Causes | Solutions |
|---|---|---|
| Washing machine fails to operate. | ✗ Poor connection to the power supply.<br>✗ Power failure.<br>✗ The washer door is not properly closed.<br>✗ Machine has not been switched on. | ✓ Check connection to the power supply.<br>✓ Check the power supply.<br>✓ Close the washer door properly.<br>✓ Make sure the machine is switched on. |
| Washing machine cannot be filled with water. | ✗ The "Start/Pause" button is not pressed.<br>✗ Water tap is not turned on.<br>✗ Water pressure is less than 0,03 MPa.<br>✗ The inlet hose is kinked.<br>✗ Water supply failure.<br>✗ The program knob is not properly set.<br>✗ The washer door is not properly closed.<br>✗ The inlet hose filter is blocked. | ✓ Press the "Start/Pause" button.<br>✓ Turn on the water tap.<br>✓ Check water pressure.<br>✓ Check the inlet hose.<br>✓ Ensure the water supply.<br>✓ Set the program knob properly.<br>✓ Close the washer door properly.<br>✓ Unblock the inlet hose filter. |
| Machine is draining while being filled. | ✗ The height of the drain hose is below 80 cm.<br>✗ The drain hose is in water. | ✓ Install drain hose within 80-100 cm of height.<br>✓ Make sure the drain hose is not in water. |
| Drainage failure. | ✗ Drain hose is blocked.<br>✗ Drain hose end is higher than 100 cm abovethe floor level.<br>✗ The filter is blocked. | ✓ Unblock the drain hose.<br>✓ Make sure the drain hose end is lower than 100 cm above floor level.<br>✓ Unblock the filter. |
| Strong vibration while spinning. | ✗ Not all transportation bolts have been removed.<br>✗ Washing machine is located on an uneven surfaceor is not level.<br>✗ Machine load is over 8.5kg. | ✓ Remove all transportation bolts.<br>✓ Make sure the washing machine is on an even surface and levelled.<br>✓ Reduce amount of laundry in the drum. |
| Operation stops before completing wash cycle. | ✗ Water or electricity failure. | ✓ Check the power supply or water supply. |
| Operation stops for a period of time | ✗ Washing machine gives an error message.<br>✗ Washing machine is in soaking cycle? | ✓ Check display codes.<br>✓ Press the rinse hold button or the Start/pause button again to cancel it. |
| Excessive foam in the drum, which is spilled to the distribution drawer. | ✗ The detergent is not a low-foaming type or for manual wash.<br>✗ Excessive use of detergent. | ✓ Check if your detergent is appropriate.<br>✓ Reduce amount of detergent in the distribution drawer. |
| Automatic adjustment of the washing time. | ✗ The washing program duration will be adjusted | ✓ This is normal and doesn't affect the functionality. |
| Spinning fails | ✗ Unbalance of the laundry | ✓ Add clothes or run a spinning program again. |

## Technical Data

Basic technical information regarding the appliance.

HWM85-1482

| | HWM85-1482 |
|---|---|
| Power source | 220 - 240V~/50Hz |
| Max. working current (A) | 10 |
| Water pressure (MPa) | 0.03≤P ≤1 |
| Nominal load (kg) | 8.5 |
| Spinning speed (r/min) | 1400 |
| Washing programs | 12 |
| Max power (W) | 2050 |
| Dimensions (HxDxW mm) | 850 x 650 x 595 |
| Net weight (kg) | 74 |
| Power consumption of the off-mode(W) | 0,48 |
| Power consume on of the left-on mode(W) | 0,48 |

# After-Sale Service

If after checking the trouble-shooting part, the problem is not solved. Please check the Warranty Card included with the product.