Operating Instructions

OVEN



English,1

OS 89 /HP
OS 89 IX/HP
OS 89 C /HP
OS 89 C IX/HP

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Installation

- ! Before operating your new appliance please read this instruction booklet carefully. It contains important information concerning the safe operation, installation and maintenance of the appliance.
- ! Please keep these operating instructions for future reference. Pass them on to any new owners of the appliance.

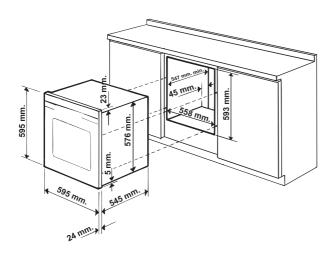
Positioning

- ! Keep all packaging material out of reach of children. It may present a choking or suffocation hazard (see Precautions and tips).
- ! The appliance must be installed by a qualified professional in accordance with the instructions provided. Incorrect installation may cause harm to people and animals or may damage property.

Built-in appliance

Use a suitable cabinet to ensure that the appliance functions properly.

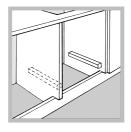
- The panels adjacent to the oven must be made of heat-resistant material.
- Cabinets with a veneer exterior must be assembled with glues which can withstand temperatures of up to 100°C.
- To install the oven under the counter (*see diagram*) or in a kitchen unit, the cabinet must have the following dimensions:

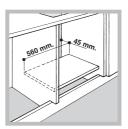


! The appliance must not come into contact with electrical parts once it has been installed. The indications for consumption given on the data plate have been calculated for this type of installation.

Ventilation

To ensure adequate ventilation is provided, the back panel of the cabinet must be removed. It is advisable to install the oven so that it rests on two strips of wood, or on a completely flat surface with an opening of at least 45 x 560 mm (*see diagrams*).





Centring and fixing

Position the 4 tabs on the side of the oven so that they are aligned with the 4 holes on the outer frame. Adjust the tabs in accordance with the thickness of the cabinet side panel, as shown below:



20 mm thick: take off the removable part of the tab (*see diagram*).



18 mm thick: use the first groove, which has already been set in the factory (*see diagram*).



16 mm thick: use the second groove (see diagram).

Secure the appliance to the cabinet by opening the oven door and inserting 4 screws into the 4 holes on the outer frame.

! All parts which ensure the safe operation of the appliance must not be removable without the aid of a tool.

Hotpoint

Electrical connection

I Ovens equipped with a three-pole power supply cable are designed to operate with alternating current at the voltage and frequency indicated on the data plate located on the appliance (see below).

Fitting the power supply cable

1. Open the terminal board by inserting a screwdriver into the side tabs of the cover. Use the



supply cable by loosening the cable clamp screw and the three wire contact screws L-N-\(\frac{1}{2}\). Connect the wires to the corresponding terminals: the Blue wire to the terminal marked (N), the Brown wire to the terminal marked (L) and the Yellow/Green

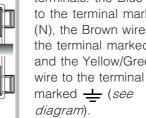
screwdriver as a lever

by pushing it down to

open the cover (see

2. Install the power

diagram).



3. Secure the cable by fastening the clamp



4. Close the cover of the terminal board.

Connecting the electricity supply cable to the mains

Install a standardised plug corresponding to the load indicated on the data plate (*see table*). The appliance must be directly connected to the mains using an omnipolar switch with a minimum contact opening of 3 mm installed between the appliance and the mains. The switch must be suitable for the charge indicated and must comply with current electrical regulations (the earthing wire must not be interrupted by the switch). The supply cable must be positioned so that it does not come into contact with temperatures higher than 50°C at any point.

I The installer must ensure that the correct electrical connection has been made and that it is fully compliant with safety regulations.

Before connecting the appliance to the power supply, make sure that:

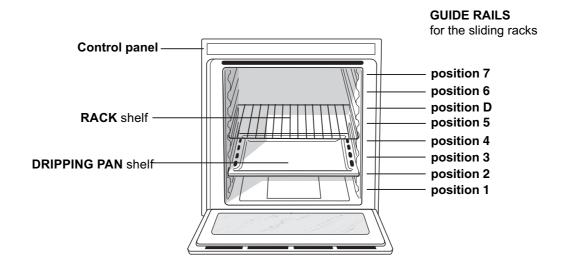
- The appliance is earthed and the plug is compliant with the law.
- The socket can withstand the maximum power of the appliance, which is indicated on the data plate (see below).
- The voltage is in the range between the values indicated on the data plate (see below).
- The socket is compatible with the plug of the appliance. If the socket is incompatible with the plug, ask an authorised technician to replace it.
 Do not use extension cords or multiple sockets.
- ! Once the appliance has been installed, the power supply cable and the electrical socket must be easily accessible.
- ! The cable must not be bent or compressed.
- ! The cable must be checked regularly and replaced by authorised technicians only (see Assistance).
- ! The manufacturer declines any liability should these safety measures not be observed.

APPLIANCE SPECIFICATIONS						
Dimensions	width 43.4 cm height 39.5 cm depth 40.8 cm					
Volume	70					
Electrical connections	voltage: 220 - 240 V~ 50Hz maximum power absorbed 2600 W (see data plate)					
ENERGY LABEL	Directive 2002/40/EC on the label of electric ovens. Standard EN 50304 Declared energy consumption for Forced convection Class – heating mode:					
(E	This appliance conforms to the following European Economic Community directives: 2006/95/EEC dated 12/12/06 (Low Voltage) and subsequent amendments - 89/336/EEC dated 03/05/89 (Electromagnetic Compatibility) and subsequent amendments - 93/68/EEC dated 22/07/93 and subsequent amendments. 2002/96/EEC					

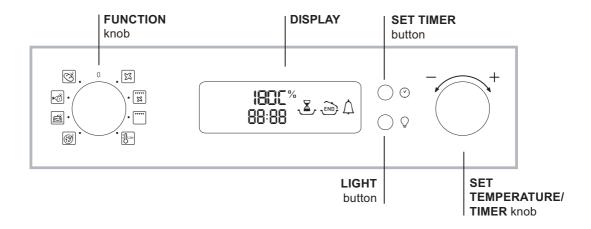
Description of the appliance

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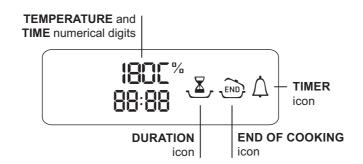
Overall view



Control panel



Display



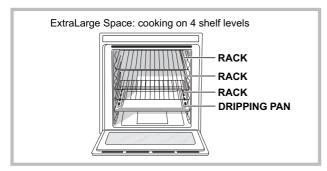
Start-up and use

Hotpoint

Oven structure

The Openspace oven has a capacity of 70 litres and offers users the option of cooking on 4 shelves at the same time or cooking large quantities which would not necessarily be possible in a traditional oven

Thanks to the ExtraLarge Space, Openspace offers 10 cooking functions, 6 of which are universal and suitable for any type of cooking, while the remaining 4 are automatic programmes which can be used to achieve perfect results for any recipe.



- I The first time you use your appliance, heat the empty oven with its door closed at its maximum temperature for at least half an hour. Make sure that the room is well ventilated before switching the oven off and opening the oven door. The appliance may emit a slightly unpleasant odour caused by protective substances used during the manufacturing process burning away.
- ! Never put objects directly on the bottom of the oven; this will prevent the enamel coating from being damaged.
- ! Always place cookware on the rack(s) provided.
- ! We suggest not opening the door when cooking foodstuffs which require leavening, so as to not compromise cooking results.

Cooling ventilation

In order to cool down the external temperature of the oven, a cooling fan blows a stream of air between the control panel and the oven door.

! Once cooking is completed, the cooling fan activates and deactivates automatically until the oven has cooled down sufficiently.

Oven light

When the oven is not in operation, the lamp can be switched on at any time by pressing the light control button.

Setting the clock

- ! This may only be set while the oven is switched off.
- 1. Press the \bigcirc button until the first numerical digit flashes on the display and the \bigwedge , \searrow and \bigcirc icons are switched off.
- 2. Turn the TIMER KNOB towards "+" and "-" to adjust the hour value.
- 3. Press the button again so that the other two numerical digits on the DISPLAY begin to flash.
- 4. Turn the TIMER KNOB towards "+" and "-" to adjust the minute value.
- 5. Press the 🕒 button again to confirm.

Setting the timer

- ! This function does not interrupt cooking and does not affect the oven; it is simply used to activate the buzzer when the set amount of time has elapsed.
- 1. Press the button until the icon and the three digits on the DISPLAY begin to flash.
- 2. Turn the TIMER KNOB towards "+" and "-" to adjust the minute value.
- 3. Press the button again to confirm. The display will then show the time as it counts down. When this period of time has elapsed the buzzer will be activated.

Starting the oven

- 1. Select the desired cooking function by turning the FUNCTION knob.
- 2. The oven will begin its preheating stage. The temperature may be adjusted by turning the SET TEMPERATURE knob.
- 3. When the buzzer sounds, the preheating stage is complete: you may now place the food in the oven.
- 4. During cooking it is always possible to:
- Change the cooking function by turning the FUNCTION knob.
- Adjust the temperature using the SET TEMPERATURE knob (for the universal cooking functions only).

- Set a duration (for universal cooking functions only) and the cooking end time.
- Stop cooking by turning the FUNCTION knob to the "0" position.
- 5. If a blackout occurs while the oven is already in operation, an automatic system within the appliance will reactivate the cooking function from the point at which it was interrupted, as long as the temperature has not dropped below a certain level. Programmed cooking modes which have not started will not be restored and must be reprogrammed.

Universal cooking functions

! All functions have a default cooking temperature which may be adjusted manually to a value between 40°C and 250°C as desired.

For the BARBECUE function, the default power level value is indicated as a percentage (%) and may also be adjusted manually.

MULTILEVEL function

All heating elements and the fan are activated. Since the heat remains constant throughout the oven, the air cooks and browns food in a uniform manner. A maximum of four racks may be used at the same time. If you are using several racks at the same time, we recommend you place the dripping pan on the lower rack. If you are cooking on 4 levels at the same time, we recommend you place the shelves on racks 3, 5 and 6 and the dripping pan on rack 1.

図 GRATIN function

The top heating element and the rotisserie spit (where present) are activated and the fan begins to operate. During part of the cycle the circular heating element is also activated. This combination of features increases the effectiveness of the unidirectional thermal radiation provided by the heating elements through the forced circulation of the air throughout the oven.

This helps prevent food from burning on the surface and allows the heat to penetrate right into the food. Always cook in this mode with the oven door closed.

BARBECUE function

The top heating element and the rotisserie spit (where present) are activated. By turning the SET TEMPERATURE knob, the different power levels which may be set will appear on the display; these range between 5% and 100%. The high and direct temperature of the grill is recommended for food which requires a high surface temperature. Always cook in this mode with the oven door closed.

Low

LOW TEMPERATURE function

This type of cooking can be used for proving, defrosting, preparing yoghurt, heating dishes at the required speed and slow cooking at low temperatures. The temperature options are: 40, 65 and 90 °C.

Spit roast (only available in certain models)



To operate the spit roast function (*see diagram*) proceed as follows:

1. Place the dripping pan in position 1.

2. Place the rotisserie

2. Place the rotisserie support in position 3 and insert the spit in the hole provided on the back panel of the oven.

3. Begin spit roast operation by selecting the or



Automatic cooking functions

! The temperature and cooking duration are preset values, guaranteeing a perfect result every time - automatically. These values are set using the C.O.P.® (Programmed Optimal Cooking) system. The cooking cycle stops automatically and the oven indicates when the dish is cooked. The cooking duration may be modified by a period of several minutes, as specified in the description of the individual functions below.



MEAT function

Use this function to cook veal, pork, lamb and beef. Place the food inside the oven while it is still cold. The dish may also be placed in a preheated oven. It will only be possible to adjust the duration by -10/+10 minutes.



BAKED CAKES function

This function is ideal for baking cakes. Place the food inside the oven while it is still cold. The dish may also be placed in a preheated oven. It will only be possible to adjust the duration by -10/+15 minutes.

Hotpoint



BREAD function

Use this function to make bread. Please see the following chapter for the recipe and further details. To achieve the best possible results, we recommend that you carefully observe the instructions below:

- Follow the recipe.
- Remember to pour 150 g (150 ml) of cold water into the baking tray, which should be placed in position 7.

Place the food inside the oven while it is still cold. If you wish to place the food in the oven after it has been preheated, immediately following a high-temperature cooking programme, the text "Hot" will appear on the display until the temperature of the oven has fallen to 40°. At this point it will be possible to place the bread in the oven.



PIZZA function

Use this function to make pizza. Please see the following chapter for further details. It will only be possible to adjust the duration by -5/+12 minutes. To achieve the best possible results, we recommend that you carefully observe the instructions below:

- Follow the recipe.
- The weight of the dough should be between 350 g and 500 a.
- Lightly grease the dripping pan and the baking trays. Place the food inside the oven while it is still cold. If you wish to place the food in the oven after it has been preheated, immediately following a high-temperature cooking programme, the text "Hot" will appear on the display until the temperature of the oven has fallen to 120°. At this point it will be possible to place the pizza in the oven.

Recipe for PIZZA:

Makes 3 or 4 pizzas: 1000 g flour, 500 ml water, 20 g salt, 20 g sugar, 100 ml olive oil, 20 g fresh yeast (or 2 sachets of powder yeast)

- Leavening at room temperature: 1 hour, or LOW TEMPERATURE manual function set to 40°. Leave to rise for approximately 30-45 minutes.
- Place the food inside the oven while it is still cold.
- Start the PIZZA cooking mode.

Recipe for BREAD (maximum amount of dough):

Ingredients:

- 1.3 kg flour
- 700 g water
- 25 g salt
- 50 g fresh baker's yeast or 4 sachets dried yeast powder.

Method:

- Mix the flour and salt in a large bowl.
- Dilute the yeast in lukewarm water (approximately 35 degrees).
- Make a small well in the mound of flour.
- Pour in the water and yeast mixture.
- Knead the dough by stretching and folding it over itself with the palm of your hand for 10 minutes, until it has a uniform consistency and is not too sticky.
- Form the dough into a ball shape, place it in a large bowl and cover it with transparent plastic wrap to prevent the surface of the dough from drying out. Place the bowl in the oven, set to 40° using the LOW TEMPERATURE manual function, and leave to rise for approximately 30–45 minutes. Alternatively, leave at room temperature for approximately 1 hour (until the dough has doubled in volume).
- Break up the dough, kneading gently, and divide it to create several loaves.
- Place them on a sheet of baking paper (cut to the same size as the inside of the dripping pan) on top of the rack (or on 2 or 3 racks if you wish to cook the loaves on different shelves) and dust them lightly with flour.
- Make a few incisions in the top using a sharp blade
- Place the rack in the oven, on shelf level 2 if using only one level, or place two racks on shelf levels 1 and 4 if using two levels, or place three racks on shelf levels 1, 3 and 5 if using three levels.
- Place the dripping pan on shelf level 7 and pour in 150 g cold water.
- Place the food inside the oven while it is still cold.
- Start the automatic function BREAD.
- When the cooking process has finished, leave the loaves to rest on the rack until they have completely cooled.

Programming cooking

! A cooking function must be selected before programming can take place.

Programming the cooking duration

- 1. Press the button several times until the icon and the three digits on the DISPLAY begin to flash
- 2. Turn the TIMER KNOB towards "+" and "-" to adjust the duration.
- 3. Press the () button again to confirm.
- 4. When the set time has elapsed, the text END appears on the DISPLAY, the oven will stop cooking and a buzzer sounds.
- For example: it is 9:00 a.m. and a time of 1 hour and 15 minutes is programmed. The function will stop automatically at 10:15 a.m.

Setting the end time for a cooking mode

- ! A cooking duration must be set before the cooking end time can be scheduled.
- 1. Follow steps 1 to 3 to set the duration as detailed above
- 2. Next, press the button until the icon and the three numerical digits on the DISPLAY begin to flash.
- 3. Turn the TIMER KNOB towards "+" and "-" to adjust the hour value.
- 4. Press the button again so that the other two numerical digits on the DISPLAY begin to flash.
- 5. Turn the TIMER KNOB towards "+" and "-" to adjust the minute value.
- 6. Press the 🖰 button again to confirm.
- 7. When the set time has elapsed, the text END appears on the DISPLAY, the oven will stop cooking and a buzzer sounds.

Programming has been set when the Σ and \square icons flash. The DISPLAY shows the cooking end time and the cooking duration alternately.

To cancel programming, turn the FUNCTION knob to the "0" position.

Practical cooking advice

MULTILEVEL

- Use positions 1, 3, 5 and 6.
- Place the dripping pan at the bottom and the rack at the top.

BARBECUE

- Preheat the oven for 5 minutes.
- Keep the oven door closed when cooking in this mode.
- Place the dripping pan on shelf level 3. Place the rack in a position between 4 and 7, depending on how bulky the food is, and make sure the food is in the centre of the rack. Examples: beef ribs should be cooked on shelf level 4 and bacon on shelf level 6 or 7.

PIZZA or FOCACCIA

- Use a light aluminium tray with a maximum diameter of 30 cm, placing it on top of the rack supplied.
- If the pizza has a lot of toppings, we recommend adding the mozzarella cheese on top of the pizza halfway through the cooking process.



Cooking advice table for ovens with an ExtraLarge Space cavity

Function	Foods	Weight (in kg)	Cook on no. of shelves	Rack position				Preheating	Recommended temperature (°C)	Cooking duration (minutes)
			No.	Dripping pan	Rack 1	Rack 2	Rack 3			
Multilevel*	Pies / Tarts		1 2 3 4	2 or 3 1 to 2 1	3 to 5 3 3	5 5	6	Yes Yes Yes Yes	180 180 180 180	30-40 35-45 40-50 45-55
	Cream puffs		1 2 3 4	2 or 3 1 to 2 1 1	3 to 5 3 3	5 5	6	Yes Yes Yes Yes	190 190 190 190	25-35 25-35 30-40 30-40
	Pizza		1 2 3 4	2 or 3 1 to 2 1 1	3 to 5 3 3	5 5	6	Yes Yes Yes Yes	220 220 220 220 220	15-25 20-30 25-35 30-40
	Biscuits		1 2 3 4	2 or 3 1 to 2 1 1	3 to 5 3 3	5 5	6	Yes Yes Yes Yes	180 180 180 180	15-25 15-25 20-30 20-30
	Pastries		1 2 3	2 or 3 2 1	5 4	6		Yes Yes Yes	200 200 200	30-40 35-45 40-50
	Crème caramel (bain-marie)		1 2 3	2 or 3 2 1	5 4	6		Yes Yes Yes	170 170 170	35-45 35-45 40-50
	Panettone		1	1 or 2				Yes	160	45-60
	Sponge cake made with yoghurt		1 2	2 or 3 1	4 or 5			Yes Yes	160 160	60-75 60-75
	Sponge cake		1 2 3	2 or 3 2 1	5 4	6		Yes Yes Yes	190 190 190	30-35 35-40 40-45
	Large cut of meat		1	1	2			Yes	160	90-240
Gratin*	Rotisserie		1	2	3			No	200	35-75
	Gratin		1	3 or 4				No	190	40-60
	Large roast		1	1	2			No	200	90-120
	Large roast game		1	1	2			No	200	90-120
Barbecue*	Beef ribs		1	3	4 or 5			Yes	100%	20-30
	Sausages		1	3	5 to 7			Yes	100%	10-20
	Pork ribs		1	3	5 to 7			Yes	100%	15-25
	Bacon		1	3	5 to 7			Yes	100%	3-6
Low temperature	Proving / Defrosting		1	2				No	40	
	White meringues		4	1	3	5	6	No	65	8-12 hours**
	Meat / Fish		3	7***	3	5		No	90	90-180**
Automatic bread	Bread (see recipe)	2 2 2	1 2 3	7*** 7*** 7***	2 1 1	4 3	5	No No No		
Automatic roast	Roasts		1	2	3			No		60-90**
Automatic baked cakes	Desserts		1 2	2 2	5			No No		35-60** 35-60**
Automatic pizza	Pizza (see recipe)		1 2 3 4	2 2 1 1	5 3 3	5 5	6	No No No No		23-30** 25-35** 30-35** 35-40**

^{*} The cooking times listed above are intended as guidelines only and may be modified according to personal tastes. Oven preheating times are set as standard and may not be modified manually.

** The duration of the automatic cooking functions are set by default. The values in the table refer to the minimum and maximum duration, which

may be modified by the user, taking the default value as a starting point.

*** As stated in the recipe, pour 150 g water into the dripping pan.

Precautions and tips

! This appliance has been designed and manufactured in compliance with international safety standards. The following warnings are provided for safety reasons and must be read carefully.

General safety

- The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
- The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain and storms.
- When moving or positioning the appliance, always use the handles provided on the sides of the oven
- Do not touch the appliance with bare feet or with wet or damp hands and feet.
- The appliance must be used by adults only for the preparation of food, in accordance with the instructions provided in this booklet.
- Do not touch the heating elements or certain parts of the oven door when the appliance is in use; these parts become extremely hot. Keep children well away from it and do not touch the hot parts yourself.
- Ensure that the power supply cables of other electrical appliances do not come into contact with the hot parts of the oven.
- The openings used for the ventilation and dispersion of heat must never be covered.
- Always grip the oven door handle in the centre: the ends may be hot.
- Always use oven gloves when placing cookware in the oven or when removing it.
- Do not use aluminium foil to line the bottom of the oven.
- Do not place flammable materials in the oven: If the appliance is switched on accidentally, the materials could catch fire.
- Always make sure the knobs are in the "●"/"O"
 position when the appliance is not in use.
- When unplugging the appliance, always pull the plug from the mains socket; do not pull on the cable.
- Never perform any cleaning or maintenance work without having disconnected the appliance from the electricity mains.
- If the appliance breaks down, under no circumstances should you attempt to perform the repairs yourself. Repairs carried out by inexperienced individuals may cause injury or

- further malfunctioning of the appliance. Contact a Service Centre (see Assistance).
- Do not rest heavy objects on the open oven door.
- The appliance should not be operated by people (including children) with reduced physical, sensory or mental capacities, by inexperienced individuals or by anyone who is not familiar with the product. These individuals should, at the very least, be supervised by someone who assumes responsibility for their safety or receive preliminary instructions relating to the operation of the appliance.
- Do not let children play with the appliance.

Disposal

- When disposing of packaging material: observe local legislation so that the packaging may be reused.
- The European Directive 2002/96/EC relating to Waste Electrical and Electronic Equipment (WEEE) states that household appliances should not be disposed of using the normal solid urban waste cycle. Exhausted appliances should be collected separately in order to optimise the cost of re-using and recycling the materials inside the machine, while preventing potential damage to the atmosphere and to public health. The crossed-out dustbin is marked on all products to remind the owner of their obligations regarding separated waste collection. For further information relating to the correct disposal of exhausted household appliances, owners may contact the relevant public service or their local dealer.

Respecting and conserving the environment

- You can help to reduce the peak load of the electricity supply network companies by using the oven in the hours between late afternoon and the early hours of the morning. The cooking mode programming options, the "delayed cooking" mode (see Cooking modes) in particular, enable the user to organise their time efficiently.
- Always keep the oven door closed when using the BARBECUE and GRATIN modes: this will achieve improved results while saving energy (approximately 10%).
- Check the door seals regularly and wipe them clean to ensure they are free of debris so that they adhere properly to the door, thus avoiding heat dispersion.

Care and maintenance



Switching the appliance off

Disconnect your appliance from the electricity supply before carrying out any work on it.

Cleaning the appliance

- The stainless steel or enamel-coated external parts and the rubber seals may be cleaned using a sponge that has been soaked in lukewarm water and neutral soap. Use specialised products for the removal of stubborn stains. After cleaning, rinse and dry thoroughly. Do not use abrasive powders or corrosive substances.
- The inside of the oven should ideally be cleaned after each use, while it is still lukewarm. Use hot water and detergent, then rinse well and dry with a soft cloth. Do not use abrasive products.
- All accessories with the exception of the sliding racks - can be washed like everyday crockery, and are even dishwasher safe.
- ! Never use steam cleaners or pressure cleaners on the appliance.

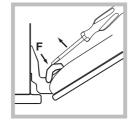
Cleaning the oven door

Clean the glass part of the oven door using a sponge and a non-abrasive cleaning product, then dry thoroughly with a soft cloth. Do not use rough abrasive material or sharp metal scrapers as these could scratch the surface and cause the glass to crack.

For more thorough cleaning purposes, the oven door may be removed:

- 1. Open the oven door fully (see diagram).
- 2. Use a screwdriver to lift up and turn the small levers **F** located on the two hinges (*see diagram*).







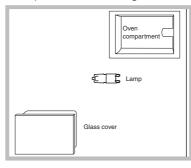
3. Grip the door on the two outer sides and close it approximately half way. Pull the door towards you lifting it out of its seat (*see diagram*). To replace the door, reverse this sequence.

Inspecting the seals

Check the door seals around the oven at regular intervals. If the seals are damaged, please contact your nearest After-sales Service Centre (*see Assistance*). We recommend that the oven is not used until the seals have been replaced.

Replacing the light bulb

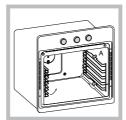
To replace the oven light bulb:



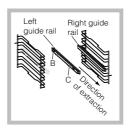
- 1. Remove the glass cover of the lamp-holder.
 2. Remove the light bulb and replace it with a similar one: halogen lamp voltage 230 V, wattage 25 W, cap G 9.
- 3. Replace the glass cover (see diagram).
- ! Do not touch the light bulb directly with your hands.

Sliding rack kit assembly

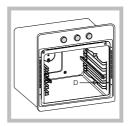
To assemble the sliding racks:



1. Remove the two frames, lifting them away from the spacers A (*see figure*).



2. Choose which shelf to use with the sliding rack. Paying attention to the direction in which the sliding rack is to be extracted, position joint B and then joint C on the frame.



- 3. Secure the two frames with the guide rails using the holes provided on the oven walls (see diagram). The holes for the left frame are situated at the top, while the holes for the right frame are at the bottom.
- 4. Finally, fit the frames on the spacers A.

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After Sales Service

No one is better placed to care for your Hotpoint appliance during the course of its working life than us - the manufacturer.

Essential Contact Information

Hotpoint Service

We are the largest service team in Europe offering you access to 400 skilled telephone advisors and 1100 fully qualified engineers on call to ensure you receive fast, reliable, local service.

UK: 08709 066 066 Republic of Ireland: 0818 313 413 www.hotpointservice.co.uk

Please note: Our advisors will require the	following information:
Model number:	
Serial number:	

Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

UK: 08709 077 077 Republic of Ireland: 0818 313 413 www.hotpointservice.co.uk

Appliance Registration

We want to give you additional benefits of Hotpoint ownership. To activate your free 5 year parts guarantee you must register your appliance with us.

UK: 0870 6092094 Republic of Ireland: 01 230 0800 www.hotpointservice.co.uk

Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB Indesit Company Unit 49 Airways Industrial Estate, Dublin 17



Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

Guarantee

12 Months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory. These include but are not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

5 Year Parts Guarantee

Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on **0870 6092094** (ROI **01 230 0800**).

Extended Guarantees

We offer a selection of repair protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on 08709 **088 088** (ROI **01 230 0233**).

Free Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on **08709 066 066** (ROI **0818 313 413**) for telephone assistance, or, where necessary, to arrange for an engineer to call. If we cannot resolve the technical problem we will replace your machine or, if you prefer, give you your money back.