

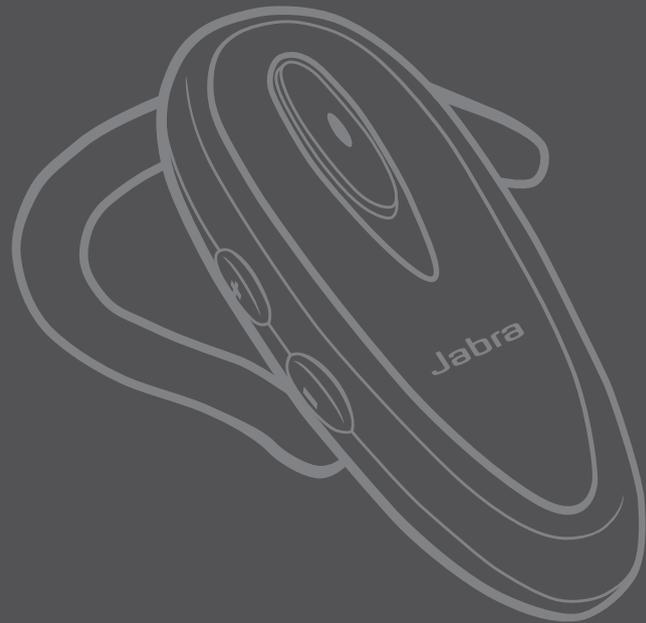
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**Jabra**  
BT 350

[www.jabra.com](http://www.jabra.com)

Made in China



RELEASE YOUR JABRA

**Jabra**

User manual

**Jabra**

[www.jabra.com](http://www.jabra.com)

Fig. 1

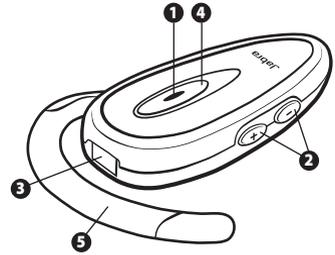


Fig. 2

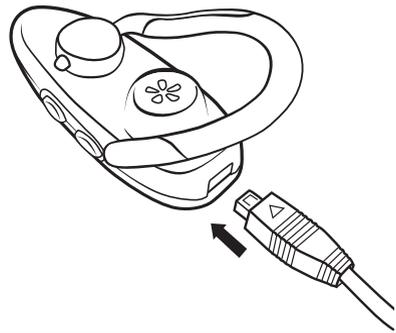


Fig. 3



Fig. 4

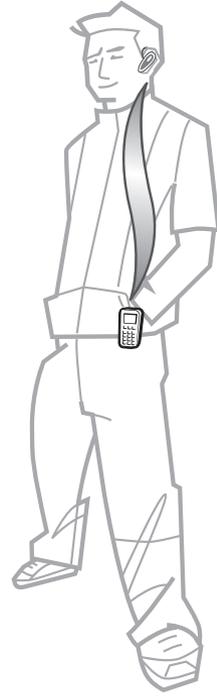


Fig. 5



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## Thank you

Thank you for purchasing the Jabra BT350 Bluetooth® Headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

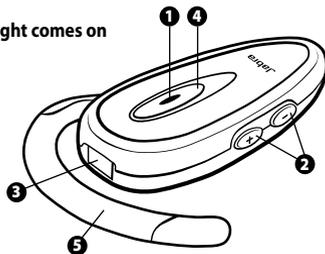
## ! Remember, driving comes first, not the call!

Using a mobile phone while driving can distract you and increase the likelihood of an accident. If driving conditions demand it (such as bad weather, high traffic density, presence of children in the car, difficult road conditions), pull off the road and park before making or answering calls. Also, try to keep conversations short and do not make notes or read documents.

**Always drive safely and follow local laws.**

## About your Jabra BT350

- LED light
  - Blue indicates mode (pairing, active or standby)
  - Red indicates battery level (charging or low)
  - Green indicates fully charged battery
- Volume up (+), volume down (-); to mute, **press** both at once
- Charging socket
- Answer/end button
  - Press** to turn headset on
  - Press and hold** to turn headset off
  - Tap** to answer or end a call
  - Press and hold until solid blue light comes on** to put headset in pairing mode
- Ear hook – gently flip and rotate 180° to fit left ear.



## What your headset can do

**Your Jabra BT350 lets you do all this (Dependent on your phone supporting the function):**

- Answer calls
- End calls
- Reject calls\*
- Voice dialing\*
- Last number redialing\*
- Call waiting\*
- Put call on hold\*
- Mute
- Use Call vibrate alert

\* Phone dependent

### Specifications

- Talk time 7 hours/standby time 200 hours
- Rechargeable battery with charging option from AC power supply, PC via USB cable or car charger (car charger sold separately)
- Weight 18g
- Operating range up to 33 feet (10 meters)
- Headset and hands-free Bluetooth profiles
- Bluetooth specification (see **glossary**) version 1.2

## GETTING STARTED

The Jabra BT350 is easy to operate. The answer/end button on the headset performs different functions depending on how long you press it.

Instruction:	Duration of press:
Tap	Press briefly
Press	Approx: 1 second
Press and hold	Approx: 5 seconds

## 1 Charge your headset

Make sure that your Jabra BT350 headset is fully charged before you start using it. Use the AC adaptor to charge from a power socket, or charge directly from your PC with the USB cable provided. Connect your headset as shown in fig. 2. When the LED is solid red, your headset is charging. When the LED is green, it is fully charged.

## 2 Turning your headset on and off

- **Press** the answer/end button to turn on your headset.
- **Press** and hold the answer/end button to turn off your headset.

## 3 Pair it with your phone

Before you use your Jabra BT350, you need to pair it with your mobile phone.

1. **Put the headset in pairing mode**
  - Make sure the headset is off.
  - **Press and hold** the answer/end button until a solid blue light comes on.
2. **Set your Bluetooth phone to 'discover' the Jabra BT350**  
Follow your phone's instruction guide. This usually involves going to a 'setup', 'connect' or 'Bluetooth' menu **on your phone** and selecting the option to 'discover' or 'add' a Bluetooth device.\* (*See example from a typical mobile phone in fig. 5*)
3. **Your phone will find the Jabra BT350**  
Your phone then asks if you want to pair with it. Accept by pressing 'Yes' or 'OK' on the phone and confirm with the **passkey or PIN = 0000 (4 zeros)**.

Your phone will confirm when pairing is complete. In case of unsuccessful pairing, repeat steps 1 to 3.

## 4 Wear it how you like it

The Jabra BT350 is ready to wear on your right ear. If you prefer the left, gently flip and rotate the ear hook 180°. See fig 3.

For optimal performance, wear the Jabra BT350 and your mobile phone on the same side of your body or within line of sight. In general, you will get better performance when there are no obstructions between your headset and your mobile phone.

## 5 How to...

### Answer a call

- **Tap** the answer/end button on your headset to answer a call.

### End a call

- **Tap** the answer/end button to end an active call.

### Make a call

- When you make a call from your mobile phone, the call will (subject to phone settings) automatically transfer to your headset. If your phone does not support this function, tap on the answer/end button on the Jabra BT350 to receive the call in the headset.

### Reject a call\*

- Press the answer/end button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to your voice mail or hear a busy signal.

### Activate voice dialing\*

- **Tap** the answer/end button. For best results, record the voice-dialing tag through your headset if your phone allows you to do so. Please consult your phone's user manual for more information about using this feature.

### Redial last number\*

- **Press** the answer/end button.

### Adjust sound and volume

- **Press** the volume up or down (+ or -) to adjust the volume.
- To mute, **press** both volume up and down at the same time. A low beep alert plays during a muted call.
- To un-mute, **tap** either of the volume buttons.

### Call waiting and placing a call on hold\*

This lets you put a call on hold during a conversation and answer a waiting call.

- **Press** the answer/end button once to put the active call on hold and answer the waiting call.
- **Press** the answer/end button to switch between the two calls.
- **Tap** the answer/end button to end the active conversation.

### Call vibrate\*

- Call vibrate is automatically activated when you turn on your headset.
- To disable the call vibrate feature, **press** the answer/end button and **press** the volume down (-) button at the same time.
- To reactivate the call vibrate feature, **press** the answer/end button and **press** the volume up (+) button at the same time.

\* Dependent on your phone supporting this function. Please check your phone's user manual for further details

## 6 What the lights mean

What you see	What is the mean about your headset
Flashing blue light	Flashing every second: active on a call
Flashing blue light	Flashing every three seconds: in standby mode
Flashing red light	Running low on battery
Solid red light	Charging
Solid green light	Fully charged
Solid blue light	In pairing mode – see section 3

## 7 Troubleshooting & FAQ

### I hear crackling noises

For the best audio quality, always wear your headset on the same side of the body as your mobile phone.

### I cannot hear anything in my headset

- Increase the volume on the headset.
- Ensure that the headset is paired with the phone.

### I cannot hear anything in my headset

- Increase the volume on the headset.
- Ensure that the headset is paired with the phone.
- Make sure that the phone is connected to the headset – if it does not connect either from the phone's Bluetooth menu or by tapping the answer/end button, follow the pairing procedure (see section 3).

### I have pairing problems even though my phone indicates otherwise

You may have deleted your headset pairing connection in your mobile phone. Follow the pairing instructions in section 3.

### I cannot use Reject call, Call on hold, Redial or Voice dialling

These functions are dependent on your phone supporting them. Please check your phone's manual for further details.

### Will the Jabra BT350 work with other Bluetooth equipment?

The Jabra BT350 is designed to work with Bluetooth mobile phones. It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1 or 1.2 and support a headset and/or hands-free profile.

## 8 Need more help?

1. Web: [www.Jabra.com](http://www.Jabra.com) (for the latest support info and online User Manuals)
2. Phone toll free Monday to Friday

### Toll Free No:

Australia:	1-800-083-140	(10:00 – 19:00)
China:	800-858-0789	(08:00 – 19:00)
Hong Kong:	800-968-265	(08:00 – 17:00)
Indonesia:	001-803-852-7664	(08:00 – 17:00)
Japan:	0034-800-400-594	(09:00 – 18:00)
Malaysia:	1800-812-160	(08:00 – 17:00)
New Zealand:	0800-447-982	(12:00 – 21:00)
Singapore:	800-860-0019	(08:00 – 17:00)
Taiwan:	0080-186-3013	(08:00 – 19:00)

## 9 Taking care of your headset

1. Always store the Jabra BT350 with power off and safely protected.
2. Avoid storage at high temperatures (above 60°C / 134°F) – such as in a hot vehicle or in direct sunlight. (Storage at high temperatures can degrade performance and reduce battery life).
3. Do not expose the headset or any of its supplied parts to rain or other liquids.

## 10 Warranty

Jabra (GN Netcom) warrants this product against all defects in material and workmanship for a period of one year from the date of original purchase. The conditions of this warranty and our responsibilities under this warranty are as follows:

- The warranty is limited to the original purchaser.
- A copy of your receipt or other proof of purchase is required. Without proof of purchase, your warranty is defined as beginning on the date of manufacture as labeled on the product.
- The warranty is void if the serial number, date code label or product label is removed, or if the product has been subject to physical abuse, improper installation, modification, or repair by unauthorized third parties.
- The responsibility of Jabra (GN Netcom) products shall be limited to the repair or replacement of the product at its sole discretion.
- Any implied warranty on Jabra (GN Netcom) products is limited to one year from the date of purchase on all parts, including any cords and connectors.
- Specifically exempt from any warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, decorative finishes, batteries, and other accessories.
- Jabra (GN Netcom) is not liable for any incidental or consequential damages arising from the use or misuse of any Jabra (GN Netcom) product.
- This warranty gives you specific rights and you may have other rights which vary from area to area.
- Unless otherwise instructed in the User Manual, the user may not, under any circumstances, attempt to perform service, adjustments or repairs on this unit, whether in or out of warranty. It must be returned to the purchase point, factory or authorized service agency for all such work.
- Jabra (GN Netcom) will not assume any responsibility for any loss or damage incurred in shipping. Any repair work on Jabra (GN Netcom) products by unauthorized third parties voids any warranty.

## 11 Certification and safety approvals

### China

Conforms to the provisions on the Radio Regulations of China.

### Republic of Korea

Certified under the provisions of Regulations on Certification of Information and Communication Equipment by Director General of Radio Research Laboratory (Ministry of Information and Communication)

### Taiwan

Approved by The Directorate General of Telecommunications (Ministry of Transportation and Communications).

### Singapore

Approved by the Infocomm Development Authority of Singapore (IDA) for sale and use in Singapore.

### FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### CE

This product is CE marked according to the provisions of the R & TTE Directive (99/5/EC).

### Bluetooth

The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Jabra is under license. Other trademarks and trade names are those of their respective owners.

## 12 Glossary

- 1 Bluetooth** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 30 feet). Get more information at [www.bluetooth.com](http://www.bluetooth.com).
- 2 Bluetooth profiles** are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support either the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.
- 3 Pairing** creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.
- 4 Passkey or PIN** is a code that you enter on your mobile phone to pair it with your Jabra BT350. This makes your phone and the Jabra BT350 recognize each other and automatically work together.
- 5 Standby mode** is when the Jabra BT350 is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.