



Sprint PCS® Service

Sprint PCS Voice Phone A560 by Samsung®

www.sprint.com

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Welcome to Sprint

Sprint is committed to bringing you the best wireless technology available. We built our complete, nationwide network from the ground up, so all your services – whether it's Voicemail, Caller ID, email, or Sprint PCS Picture Mail – will work the same wherever you go on the Nationwide Sprint PCS Network.

This guide will familiarize you with our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. It's all right here – from setting up your account passwords and voicemail to using the most advanced features of Sprint PCS.

Welcome and thank you for choosing Sprint.

Introduction

This **Phone Guide** introduces you to Sprint PCS Service and all the features of your new phone. It's divided into four sections:

- ◆ **Section 1:** Getting Started
- ◆ **Section 2:** Your Sprint PCS Phone
- ◆ **Section 3:** Sprint PCS Service Features
- ◆ **Section 4:** Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

**Phone
Guide
Note:**

Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and sign on to **My PCS** to access the most recent version of the phone guide.

Getting Started



Setting Up Service

In This Section

- ◆ Getting Started With Sprint PCS Service
 - ◆ Setting Up Your Voicemail
 - ◆ Sprint PCS Account Passwords
 - ◆ Getting Help
-

Setting up service on your new Sprint PCS Phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint PCS Service.

Getting Started With Sprint PCS Service

Determining if Your Phone is Already Activated

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the **Welcome to Sprint** brochure included with your phone.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press  to turn the phone on.
2. To Unlock the phone, press one of the following keys:
 - **Speaker Key**
 - **Left Softkey** ()
 - **Right Softkey** ()
 - **OK** ()

Note: To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your Sprint PCS Phone is activated.

To set up your voicemail:

1. From standby mode, press and hold .
2. Follow the system prompts to:
 - Create your pass code
 - Record your greeting
 - Record your name announcement
 - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your pass code)

Note: The voicemail setup process may vary in certain Affiliate areas.

For more information about using your voicemail, see “Using Voicemail” on page 130.

Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information and your voicemail account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to www.sprint.com and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the invoice for your Sprint PCS Service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You'll create your voicemail password (or pass code) when you set up your voicemail. See "Setting Up Your Voicemail" on page 130 for more information on your voicemail password.

Getting Help

Visit www.sprint.com

You can go online to:

- Access your account information
- Check your minutes used (depending on your Sprint PCS Service Plan)
- View and pay your bill
- Make your life easier by enrolling in Online Invoicing and Automatic Payment
- Purchase accessories
- Shop for the latest Sprint PCS Phones
- View available Sprint PCS Service Plans and options

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- Dial    on your Sprint PCS Phone
- Sign on to your account at www.sprint.com
- Call us toll-free at **1-888-211-4727** (Consumer customers) or **1-888-788-4727** (Business customers)
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742

Receiving Automated Invoicing Information

For your convenience, your phone gives you access to invoicing information on your Sprint PCS Account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle. (Normal airtime usage will apply.)

To access automated invoicing information:



Note: This service may not be available in all Affiliate areas.

Sprint PCS Directory Assistance

You have access to a variety of services and information through Sprint PCS Directory Assistance, including residential, business, and government listings; assistance with local or long-distance calls; movie listings; and hotel, restaurant, shopping, and major local event information. There is a per-call charge, and you will be billed for airtime.

To call Sprint PCS Directory Assistance:



Sprint PCS Operator Services

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint PCS Operator Services:

- ▶ Press  

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Note:	Sprint PCS Operator Services may not be available in all Affiliate areas.
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Your Sprint PCS Phone



Your Sprint PCS Phone: The Basics

In This Section

- ◆ Inside View of Your Phone
 - ◆ Viewing the Display Screen
 - ◆ Features of Your Sprint PCS Phone
 - ◆ Turning Your Phone On and Off
 - ◆ Using Your Phone's Battery and Charger
 - ◆ Displaying Your Phone Number
 - ◆ Making and Answering Calls
 - ◆ Entering Text
-

Your Sprint PCS Phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Inside View of Your Phone



Key Functions

1. **Speaker:** The speaker allows you to hear the other caller and the different ring tones and sounds offered by your phone.
2. **Display Screen:** This screen displays all the information needed to operate your phone.
3. **Headset Jack:** Allows you to plug in an optional headset for convenient, hands-free conversations.
4. **Volume Key:** Allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
5. **Left Softkey:** This key is used to navigate through menus and applications by selecting the choice available in the Left Softkey Option on your display screen.
6. **OK Key:** Pressing () when navigating through a menu accepts the highlighted choice in the menu.
7. **TALK Key:** Allows you to place or receive a call. In standby mode, press the key once to access the Recent call log. If you press and hold the key down, you will initiate the Voice Recognition feature.
8. **Voicemail Key:** Press and hold to automatically dial your voicemail.
9. **Numeric Keypad:** Use these keys to enter numbers, letters, and characters.
10. **Shift/Asterisk Key:** Enters the asterisk [*] character for calling features. In text entry mode, press to change the character input type.
11. **Power Interface Connector:** This connector is used to plug in the charging accessories.

- 12. Accessory Interface Connector:** This connector is used to connect any available accessory cables to your phone.
- 13. Microphone:** The Microphone allows the other caller to hear you clearly when you are speaking to them.
- 14. Plus Code Dialing Key:** Automatically dials the international access code for the country in which you are located (for instance, 011 for international calls placed from the United States).
- 15. Space/Pound Key:** Enters the pound [#] character for calling features. In text entry mode, press to enter a space.
- 16. BACK Key:** Deletes characters from the display when you are in text entry mode. When in a menu, press to return to the previous menu.
- 17. END Key:** Ends a call. Press and hold this key for a few seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.
- 18. Right Softkey:** This key is used to navigate through menus and applications by selecting the choice available in the Right Softkey Option on your display screen.
- 19. Navigation Key:** This key allows you to scroll through the phone menu options and provides a shortcut to phone functions from standby mode.
- 20. Speaker Phone/Voice Dial Key:** This key allows you to turn on the speaker phone during a call or to activate the voice dialing feature when in idle mode.
- 21. Application Icons:** These icons represent the menu structure of the phone. By pressing the navigation key, you can select the desired function.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Tip:

To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.

- 
 displays your current signal strength. The more lines you have, the stronger your signal.
- 
 means your phone cannot find a signal.
- 
 tells you a call is in progress.
- 
 indicates that you have voicemail, text, or numeric pages, waiting.
- 
 indicates that there is an unread message in your inbox.
- 
 indicates that the text message has been read.
- 
 indicates that there is an unread urgent message in your inbox.
- 
 indicates that you have read the urgent message.
- 
 indicates that you have new voicemail.
- 
 indicates that you have a new text message.
- 
 indicates that the message was sent.
- 
 indicates that the message failed to send.
- 
 indicates that you have a pending message.

-  indicates that the message is a draft.
-  indicates that your phone is in vibrate all mode.
-  indicates that your phone is in ringer+vibrate mode.
-  indicates that the ringer is set at a level between 1-8 or that 1-Beep is selected.
-  indicates that the ringer is turned off.
-  shows your current battery charge strength. (Icon shown fully charged in idle mode and completely empty.)
-  indicates that position location is active.
-  indicates that position location is inactive.
-  indicates that the TTY option is on.
-  indicates that your phone is roaming.
-  indicates that your message is locked.
-  indicates that an alarm is set on your phone.

Features of Your Sprint PCS Phone

Congratulations on the purchase of your Sprint PCS Phone. The Sprint PCS Voice Phone A560 by Samsung® is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Digital dual-band capability allows you to make and receive calls while on the Nationwide Sprint PCS Network and to roam on other 1900 and 800 MHz digital networks where Sprint has implemented roaming agreements (page 69).
- Multiple events displayed on-screen in standby mode (page 146).
- Sprint PCS Voice CommandSM lets you dial phone numbers by speaking someone's name or the digits of their phone number (page 147).
- The Contact List allows you to store up to 300 phone numbers or email addresses (page 95).
- The built-in Calendar offers several personal information management features to help you manage your busy lifestyle (page 107).
- Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future (page 53).
- Features large color screen.
- Speed dial lets you dial phone numbers with one or two key presses (page 35).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

- ▶ Open the flip and press and release .

When your phone finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned on).

Note:	The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.
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Turning Your Phone Off

To turn your phone off:

- ▶ Press and hold  until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

Battery Capacity

Your Sprint PCS Phone is equipped with a Lithium Ion (Li-Ion) battery. The standard battery provides up to 3.3 hours of continuous digital talk time and the extended battery provides up to 5.0 hours of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

Note:	Long backlight settings, searching for service, vibrate mode, and other factors may affect the battery talk and standby times.
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Tip:	Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.
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Installing the Battery

To install the Li-Ion battery:

1. To install, insert the battery into the bottom of the phone at a 45-degree angle.
2. Gently press down until the battery snaps into place.



Removing the Battery

To remove your battery:

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Push the release button located near the top of the battery.
3. Pull the battery away and remove from the phone at a 45-degree angle.



Charging the Battery

Your Sprint PCS Phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon  blinks and the phone sounds a warning tone.

Always use a Sprint-approved battery charger, travel charger, or vehicle power adapter to charge your battery.

Warning!	Using the wrong battery charger could cause damage to your phone and void the warranty.
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Using the Charger

To use the travel charger provided with your phone:

- ▶ Plug the round end of the AC adapter into the phone's power interface connector and the other end into an electrical outlet.
 - A **red indicator light** on the phone lets you know the battery is charging.
 - A **green indicator light** lets you know that the battery is at least 90 percent charged.

It takes approximately 4 hours to fully recharge a completely rundown battery. With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

Displaying Your Phone Number

Just in case you forget your phone number, your Sprint PCS Phone can remind you.

To display your phone number:

- ▶ Press **Menu** () to access the main menu, **Settings** () (), **Phone Info** () (), and **Phone Number** () (). (Your phone number and other information about your phone and account will be displayed.)

Making and Answering Calls

Making Calls

Placing a call from your Sprint PCS Phone is as easy as making a call from any land line phone. Just enter the number and press , and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number. (If you make a mistake while dialing, press  to erase one digit at a time. Press and hold  to erase the entire number.)
3. Press . (To make a call when you are roaming and Call Guard is enabled, press  and then . See “Call Guard” on page 73.)
4. Press  or close the phone when you are finished.

You can also place calls from your Sprint PCS Phone by using Sprint PCS Voice CommandSM (page 147), Speed Dialing numbers from your Contact List (page 35), using your Call History listings (page 90), and using Voice-Activated Dialing (page 120).

Dialing Options

When you enter numbers in standby mode, a number of options are available to you. Press **Options** () to perform the following actions:

- **4-Digit Dial:** dials only the four digits entered and places the call.
- **Speed Dial:** allows you to dial the memory location entered on-screen.
- **Dial:** Dials the number or digits displayed.
- **Send Msg:** allows you to send a text message to the number being dialed.
- **Save:** allows you to save the number you entered to your Contacts. (See “Saving a Phone Number” on page 31.)
- **Find:** searches for Contacts entries that end with the number(s) you entered. (See “Finding a Phone Number” on page 32.)
- **Hard Pause:** allows you to enter a hard pause. To continue dialing, you must press a key. (See “Dialing and Saving Phone Numbers With Pauses” on page 33.)
- **2sec Pause:** allows you to enter a 2 second pause that will automatically begin dialing without any additional keys being pressed. (See “Dialing and Saving Phone Numbers With Pauses” on page 33.)

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press  to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the flip or by pressing any number key. See "Call Answer Mode" on page 61 for more information.)

Your Sprint PCS Phone notifies you of incoming calls in the following ways:

- The phone rings and vibrates.
- The phone just vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

If Call Answer is set to **Talk Key**, the following options are also displayed. To select an option, press the corresponding softkey button.

- **Answer** to answer the incoming call.
- **Ignore** to send the call to your voicemail box.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint PCS Network. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

- ▶ Select **Answer** to answer the call. (See “Call Guard” on page 73 for additional information.)

Note:	When your phone is off, incoming calls go directly to voicemail.
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Ending a Call

To disconnect a call when you are finished:

- ▶ Close the flip or press .

Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:

- ▶ Highlight the entry and press . (To dial the phone number, press .)

To display a **Missed Call** entry from standby mode:

1. Press  for **Menu**.
2. Select **Call History** (.
3. Press  for **Missed Calls**.
4. Highlight the entry you wish to view and press .

Calling Emergency Numbers

You can place calls to 911 (dial    and press (), even if your phone is locked or your account is restricted.

In-Call Options

Pressing **Options** () during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press . The following options are available through the Options menu:

- (1) **Call History** checks your call log for Outgoing, Incoming, and Missed calls. You can also erase the logs from this menu.
- (2) **Contacts** accesses the Contacts menu.
- (3) **3-Way Call** allows you to talk to two different people at the same time. (For more information, See “Making a Three-Way Call” on page 144.)
- (4) **Messaging** allows you to check for voicemail, text messages, and notifications.
- (5) **Voice Memo** allows you to record incoming audio from your conversation.
- (6) **Tools** accesses the Tools menu options.
- (7) **Phone Info** displays the following menu:

- (1) Phone Number
- (2) Icon Glossary
- (3) Version
- (4) Advanced

During a call, the left softkey button functions as the **Mute** button. Press it to mute the phone's microphone for privacy. Press it again to **Unmute** the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The left softkey displays the **Save** option. Select this option if you wish to add the new number to your Contacts. (See “Saving a Phone Number” on page 31.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the Contacts entry name and phone number and the duration of the call are displayed.

Note:	The End-of-Call options are not displayed for calls identified as No ID or Restricted.
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Saving a Phone Number

Your Sprint PCS Phone can store up to 300 Contacts entries. Each entry's name can contain 20 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 2G: Using Contacts on page 95.)

To save a number from standby mode:

1. Enter a phone number and press .
2. Select **New Entry** or **Existing Entry** and press .

Note: The **New Entry** screen does not display for the first entry saved into the contacts. Skip to step 3 if you are entering the first number in the contacts.

Note: If **Existing Entry** was selected, press **OK** to launch the Find screen. Locate the desired contact and add the additional number to the selected entry.

3. Use your navigation key to select a label (**Mobile**, **Home**, **Work**, **Pager**, or **Others**) and press .
4. Enter a name for the entry using the numeric keys. Press  to select the desired entry method **T9 (English)**, **Alpha**, **Symbol** or **Number**. See "Entering Text" on page 37.)
5. When finished entering the name, press  to return to the contact entry.
6. Press  for **Done** to save the entry.

Finding a Phone Number

You can search for contact entry using the last few digits of the phone number. When entering the digits, the numbers must be entered in the same order as they appear in the contact entry for a successful match. For example, to find (800) 555-1212, you would have to enter one of the following combinations:

- 212
- 1212
- 51212
- 551212
- 5551212

To find a phone number:

1. While in standby mode, enter the last few digits of the phone number in proper sequence. (The more numbers you enter, the more specific the search becomes.)
2. Press  for **Options** and select **Find**. (All entries matching the entered number or numbers are displayed.)
3. To display the Contacts entry that contains the phone number you entered, highlight the entry and press . To dial the number, press .

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press



- **2sec Pause** automatically sends the next set of numbers after two seconds.

Note: You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Select **Options** () and choose either **Hard Pause** or **2sec Pause**.
3. Enter additional numbers.
4. Press 
– or –
Press   to save the number in your Contacts.

Note When dialing a number with a hard pause, press **Talk** to send the next set of numbers.

Abbreviated Dialing

Abbreviated dialing allows you to program a five- or six-digit prefix for commonly used phone numbers. When abbreviated dialing is on, you can enter the last four or five digits of any phone number that corresponds to the five- or six-digit prefix, and the number is dialed.

To set up abbreviated dialing:

1. Press  for **Menu**.
2. Select **Settings** ()
3. Press  for **Others**.
4. Press  for **Abbrev. Dial**.
5. Press the navigation key up or down to select **On** or **Off** and press .
6. Input the five- or six-digit prefix and press  to **Save**.

Making an Abbreviated Dial Call

To make a call:

1. Enter the last four or five digits of the phone number. (Abbrev. Dial is displayed in the lower left corner with the prefix digits displayed.)
2. Press  to begin the call.

Note

If there are one or more Contacts entries that match the last four or five digits, a list is displayed which allows you to select the desired number to call or to select Abbrev. Dial to dial using the prefix.

Dialing From Contacts

To dial directly from a Contacts entry:

1. Press  for **Contacts**.
2. Enter the first few letters of the Contact name using the numeric keypad. (The matching contact is automatically highlighted.)
3. Press  to call the entry's default phone number.

Note

If the desired entry contains more than one phone number, scroll left or right to display the icon for the number you wish to call and press TALK to make the call.

Using One-Touch/Two-Touch Speed Dialing

You can store up to 99 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two (see "Assigning Speed Dial Numbers" on page 102). With this feature, you can dial Speed Dial entries using one key press for locations 2-9 or two key presses for locations 10-99.

To use One-Touch Dialing for Speed Dial locations 2-9:

- ▶ Press and hold the appropriate key for approximately two seconds.

To use Two-Touch Dialing for Speed Dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds.

Note:

Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint PCS Network, you must always dial using eleven digits (1 + area code + number).

Using Plus (+) Code Dialing

When placing international calls from calls within the United States, you can use Plus Code Dialing to automatically enter the international access code (011 from the United States).

To make a call using Plus Code Dialing:

1. Press and hold  until a “+” sign displays on your phone.
2. Dial the country code and phone number you’re calling and press . (The access code for international dialing will automatically be dialed, followed by the country code and the phone number you entered.)

Entering Text

Selecting a Character Input Mode

Your Sprint PCS Phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using SMS Text Messaging).

To change the character input mode:

1. When you are prompted to enter text, press  to change the character input mode.
2. Select one of the following options:
 - **T9 (English)** to enter characters using predictive T9 Text Input (see page 38).
 - **Alpha** to enter characters by tapping the keypad.
 - **Symbol** to enter symbols (see page 40).
 - **Number** to enter numbers by pressing the numbers on the keypad (see page 40).
 - **Preset Msg** to enter pre-programmed messages (see page 40).
 - **Recent Msg** to select text from a list of recent messages (see page 40).
 - **Emoticons** to enter “emoticons” (see page 40).

Tip: **Preset Msg**, **Recent Msg**, and **Emoticons** are only available for text messaging.

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your Sprint PCS Phone by pressing keys just once per letter. (To select the T9 [English] mode when entering text, see “Selecting a Character Input Mode” on page 37.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.) If the word you want does not display after you have entered all the letters, press  to scroll through additional word selections. To accept a word and insert a space, press .

If you make a mistake, press  to erase a single character. Press and hold  to delete an entire entry.

To enter text using T9:

1. From the text entry screen (for example, a new event in scheduler), press  and select **T9(English)**.
2. Use your keypad to enter the new event. (For example, to enter “Meeting”, press  once,  twice,  once,  once,  once, and  once.)

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad:

1. Select the **Alpha** mode. (See “Selecting a Character Input Mode” on page 37.)
2. Press the corresponding keys repeatedly until the desired letter appears (for example, to enter the word “Bill,” press  twice,  three times,  three times, press  to advance the cursor or wait for it to advance automatically,  three times again). (If you make a mistake, press  to erase a single character. Press and hold  to erase all text.

By default, the first letter of an entry is capitalized and the following letters are lowercase. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

	. , @ 1 ? ! * # /
	A B C 2
	D E F 3
	G H I 4
	J K L 5
	M N O 6
	P Q R S 7
	T U V 8
	W X Y Z 9
	0
	Space
	Shift

Entering Numbers, Symbols, Emoticons, Preset Messages, and Recent Messages

To enter numbers:

- ▶ Select the **Number** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 37.)

To enter symbols:

- ▶ Select the **Symbols** mode. (See “Selecting a Character Input Mode” on page 37.) To enter a symbol, press the appropriate key indicated on the display.

To enter emoticons:

- ▶ Select the **Emoticons** mode and press the appropriate key. You may scroll through more options by pressing the navigation key up or down. (See “Selecting a Character Input Mode” on page 37.)

To enter preset messages:

1. Select the **Preset Msg** mode. (See “Selecting a Character Input Mode” on page 37.)
2. Scroll to the desired pre-programmed message and press .

Note:

Preset messages make composing text messages even easier by allowing you to enter common messages, such as Meet me at, Lets get lunch, or customized preset messages of your own. (For more information on Preset messages, please see “Managing Preset Messages” on page 56).

To enter recent messages:

1. Select the **Recent Msg** mode. (See “Selecting a Character Input Mode” on page 37.)
2. Scroll to the desired message and press .

Controlling Your Phone's Settings

In This Section

- ◆ Sound Settings
 - ◆ Display Settings
 - ◆ Location Settings
 - ◆ Messaging Settings
 - ◆ Airplane Mode
 - ◆ TTY Use With Sprint PCS Service
 - ◆ Phone Setup Options
-

Using the menu options available on your Sprint PCS Phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual contact entries, types of calls, Scheduler entries, and types of messages.

- **Single Tones** are non-polyphonic traditional style ring tones.
- **Ring Tones** include a variety of standard ringer types.
- **Melodies** includes a variety of standard musical melodies.

Selecting Ringer Types for Voice Calls

Your Sprint PCS Phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Sounds** ()
4. Select **Ringer Type** ()
5. Select **Voice Calls** ()
6. Select **With Caller ID** () or **No Caller ID** ()
7. Press the navigation key left or right to select the desired ringer category, then press the navigation key down to highlight the ringer field.
8. Press the navigation key left or right to scroll through the available ringers. (A sample ringer will sound as you highlight each option.)
9. When the desired ringer is selected, press .

Selecting Ringer Types for Messages

To select a ringer type for messages:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Sounds** ().
4. Select **Ringer Type** ().
5. Select **Messages** ().
6. Select **Voicemail** () or **Text Message** ().
7. Press the navigation key left or right to select the desired ringer category, then press the navigation key down to highlight the ringer field.
8. Press the navigation key left or right to scroll through the available ringers. (A sample ringer will sound as you highlight each option.)
9. When the desired ringer is selected, press  .

Selecting Ringer Types for Schedule

To select a ringer type for messages:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Sounds** ().
4. Select **Ringer Type** ().
5. Select **Schedule** ().
6. Press the navigation key left or right to select the desired ringer category, then press the navigation key down to highlight the ringer field.
7. Press the navigation key left or right to scroll through the available ringers. (A sample ringer will sound as you highlight each option.)
8. When the desired ringer is selected, press .

Selecting a Roam Ringer

To select a ringer type for messages:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Sounds** ().
4. Select **Ringer Type** ().
5. Select **Roam Ringer** ().
6. Press the navigation key up or down to select **Normal** or **Distinctive** and press .

Selecting a Key Tone

Your phone offers a number of options for selecting the type and length of audible tones accompanying a key press. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

To select a tone type:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Sounds** ()
4. Select **Key Tone** ()
5. Select **Tone Type** ()
6. Select **Normal**, **Piano**, or **Beep** and press .

To select a tone level:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Sounds** ()
4. Select **Key Tone** ()
5. Select **Tone Level** ()
6. Press the volume key up or down to select the desired level and press .

To select a key tone length:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Sounds** ().
4. Select **Tone Length** ().
5. Select **Short** or **Long** and press  .

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Sounds** ().
4. Select **Ringer Volume** ().
5. Select **Calls** (), **Messages** (), or **Alarms** ().
6. Press the navigation key left or right to choose a desired volume level and press  .

Tip:

You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

Alert Notification

Your Sprint PCS Phone can alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

To enable or disable alert sounds:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Sounds** ().
4. Select **Alerts** ().
5. Select **Minute Beep** (), **Service** (), **Connect** (), **Sig. Fade Tone** (), or **Power On/Off** ().
6. Select **On** or **Off** and press  .

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- ▶ With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")

To deactivate Silence All:

- ▶ Press the volume key up repeatedly to select a desired volume level.

Display Settings

Changing the Text Greeting

The text greeting can be up to fourteen characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Sprint PCS"), or you may enter your own custom greeting.

To display or change your greeting:

1. Press **Menu** () to access the main menu.
2. Select **Settings** () .
3. Select **Display** () .
4. Select **Greeting** () .
5. Select **Custom** and press  .
6. Enter a custom greeting using your keypad and press  . (See "Entering Text" on page 37.) (To erase the existing greeting one character at a time, press  . To erase the entire greeting, press and hold  .)

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are lit after any key press is made.

To change the backlight setting:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Display** ().
4. Select **Backlight** ().
5. Select one of the following:
 - **Main Display** () allows you to select Flip open, 30 seconds, 15 seconds, or 8 seconds.
 - **Keypad** () allows you to select Flip open, 30 seconds, 15 seconds, or 8 seconds.
 - **Pwr Save Mode** () allows you to select On or Off.
6. Choose the desired setting and press  .

Note:	Long backlight settings affect the battery's talk and standby times.
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Changing the Screen Saver

Your new Sprint PCS Phone offers options for what you see on the display screen while in standby mode.

To change the display images:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Display** ()
4. Select **Screen Saver** ()
5. Press the navigation key left or right to view the available screen savers.
6. Press  to select the desired screen saver.

Changing the Phone's Menu Style

Your Sprint PCS Phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Display** ()
4. Select **Menu Style** ()
5. Press the navigation key left or right to select **3x2 style** or **List style** and press .

Dialing Font

Your Sprint PCS Phone allows you to choose the color and size of the text displayed when dialing.

Font Size

The available size options are:

- **Large:** displays larger text for easier viewing on the display screen.
- **Normal:** displays the standard smaller size text on the display screen.

To change the dialing font size:

1. Press **Menu** ().
2. Select **Settings** ().
3. Select **Display** ().
4. Select **Dialing Font** ().
5. Select **Size** ().
6. Press the navigation key up or down to select **Large** or **Normal** and press .

Color

The available color options are:

- **Basic:** displays black numbers on-screen when dialing.
- **Rainbow:** displays multi-colored numbers on-screen when dialing.
- **Monochrome:** allows you to choose between several different monochromatic color options.
- **Hyphenate:** allows you to choose between several different monochromatic colors and assign a different color option to each individual hyphenated series of numbers.

To change the dialing color:

1. Press **Menu** ().
To access the main menu.
2. Select **Settings** ().
3. Select **Display** ().
4. Select **Dialing Font** ().
5. Select **Color** ().
6. Select **Basic**, **Rainbow**, **Monochrome**, or **Hyphenate** and press .
7. If you selected **Monochrome**, use your navigation key to select a color. If you selected **Hyphenate**, use your navigation key to select a color for the first group of numbers, then press **Next** () and select a color for the next two sets of numbers.
8. Select **Done** ().

Location Settings

Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

To enable your phone's Location feature:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Others** ()
4. Select **Location** () (The Location disclaimer displays.)
5. Read the disclaimer and press .
6. Select **On** or **Off** press .

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, the  icon will display.

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call.

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own canned messages, to name just a few.

Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

To hear an alert when you receive a new message:

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ().
3. Select **Settings** ().
4. Select **Message Alerts** ().
5. Select **Alert Type** ().
6. Select **Voicemail** () or **Text Message** ().
7. Select **Single Tones**, **Ring Tones**, or **Melodies** and press the navigation key down to highlight the ringer field.
8. Press the navigation key left or right to select the desired sound and press .

Deleting Old Messages

You can have old messages deleted automatically when your inbox becomes full.

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ()
3. Select **Settings** ()
4. Select **Auto Erase** ()
5. Select **Yes** or **No** and press .

Adding a Customized Signature

Each message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ()
3. Select **Settings** ()
4. Select **Edit Signature** ()
5. Select **On** and press .

Note: If you do not wish to attach a signature to your outgoing messages, select Off.

6. Enter your signature using the keypad and press  for **Done**. (See “Entering Text” on page 37.)

Managing Preset Messages

Your phone is preset with ten messages and ten empty spaces for custom messages to help make sending text messages faster and easier. These messages, such as “Where are you?,” “Let’s get lunch,” and “Meet me at,” can be customized or deleted to suit your needs. You can even add your own canned messages to the list.

To edit or delete a preset message:

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ().
3. Select **Settings** ().
4. Select **Preset Messages** (). (The list of messages is displayed.)
5. To edit or delete a canned message, highlight it and press **Edit** ().
6. Edit the selected message (see “Entering Text” on page 37), and press **Done** ().

To add a new preset message:

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ().
3. Select **Settings** ().
4. Select **Preset Messages** (). (The list of messages is displayed.)
5. Press **Options** () and select **Add New** ().
6. Enter your preset message (see “Entering Text” on page 37), and press **Done** (). (Your new message will be added to the beginning of the list.)

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Memo Pad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls.

To set your phone to Airplane Mode:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Others** ().
4. Select **Airplane Mode** ().
5. Read the disclaimer and press **OK** ().
6. Select **On** or **Off** and press **OK** ().

While in Airplane Mode, your phone's standby screen will display "Phone Off."



TTY Use With Sprint PCS Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay

Service (TRS) by first dialing     . Then provide the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Others** ()
4. Select **TTY Mode** ()

Note:

A message is displayed when you enable TTY that says "Enabling TTY may impair headset use and non-TTY accessory performance" press OK to continue.

5. Press the navigation key up or down to select **TTY off**, **TTY+ Hear**, **TTY + Talk**, or **TTY Full** and press .

Note: In TTY Mode, your phone will display the TTY access icon.

If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

IMPORTANT NOTICE:

911 Emergency Calling

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and land line communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Phone Setup Options

Launch Pad

Your phone offers you the option of assigning a shortcut key to a favorite or often-used function. Pressing one of the navigation keys in standby mode will launch your personally designated shortcut.

To assign your shortcut key:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Launch Pad** ()
4. Select the **Up, Down, Left, or Right** key, and press .
5. Using the navigation key or your keypad, select the desired shortcut you would like to assign and press .

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether you want to be required to press , to press any number key, or simply slide the phone open.

To set call answer mode:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Others** ().
4. Select **Call Answer** ().
5. To select an option, highlight it and press .
 - **Any key** to allow an incoming call to be answered by pressing any key.
 - **Talk key** requires  to be pressed to answer all incoming calls.
 - **Flip open** allows you to answer incoming calls by opening the flip.

Auto Answer Mode

You may set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit.

To set Auto Answer mode:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Others** ().
4. Select **Auto Answer** ().
5. To select an option, highlight it and press .
 - **No** to disable Auto Answer.
 - **Yes** to answer calls automatically when the phone is connected to a hands-free car kit or a headset (sold separately). Remember, your phone will answer calls in Auto Answer mode even if you are not present.

Display Language

You can choose to display your Sprint PCS Phone's on-screen menus in English or in Spanish.

To assign a language for the phone's display:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Others** ().
4. Select **Language** ().
5. Select **English** or **Español** and press .

Setting Your Phone's Security

In This Section

- ◆ Accessing the Security Menu
 - ◆ Using Your Phone's Lock Feature
 - ◆ Using Special Numbers
 - ◆ Erasing Contacts
 - ◆ Resetting Your Phone
-

By using the security settings on your Sprint PCS Phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Security** ()
4. Enter your lock code to display the Security menu.

Tip:

If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone number or try 0000 or NATL(6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Using Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Using Special Numbers" on page 66.)

To lock your phone:

1. From the Security menu, select **Lock Phone** ()
2. Highlight **Lock now** and press . (To set your phone to lock the next time it is turned on, select **On power-up** and press .

Unlocking Your Phone

To unlock your phone:

1. From standby mode, press .
2. Enter your lock code.

Changing the Lock Code

To change your lock code:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()⁴.
3. Select **Security** ()³ and enter your lock code.
4. Select **Change Lock** ()².
5. Enter your new lock code and press **Next** ()¹.
6. Re-enter your new lock code press **Done** ()¹.

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see “Using Special Numbers” on page 66.)

To place an outgoing call in lock mode:

- ▶ To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press .

Using Special Numbers

Special numbers are important numbers that you have designated as being “always available.” You can call and receive calls from special numbers even if your phone is locked.

You can save up to three special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Security** () and enter your lock code.
4. Select **Special #** ().
5. Highlight the desired location for your entry and press .
6. Enter the number and press .

Note:	There are no Speed Dial options associated with special numbers.
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Erasing Contacts

You can quickly and easily erase all of your Contacts.

To erase all the names and phone numbers in your Contacts:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Security** () and enter your lock code.
4. Select **Erase Contacts** ()
5. If you are certain you would like to erase all of your internal Contacts entries, select **Yes** and press .

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. (Contacts are not erased.)

To reset your phone:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ()
3. Select **Security** () and enter your lock code.
4. Select **Reset Phone** ()
5. If you are certain that you would like to restore all of the factory settings, select **Yes** and press ()

Controlling Your Roaming Experience

In This Section

- ◆ Understanding Roaming
 - ◆ Setting Your Phone's Roam Mode
 - ◆ Controlling Roaming Charges Using Call Guard
-

Roaming is the ability to make or receive calls when you're off the Nationwide Sprint PCS Network. Your new Sprint PCS Voice Phone A560 by Samsung® works anywhere on the Nationwide Sprint PCS Network and allows you to roam on other 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Nationwide Sprint PCS Network. Any time you are roaming, the phone displays the roaming icon (**R** )

Tip:	Remember, when you are using your phone off the Nationwide Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).
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Note:	Unless your Sprint PCS Service Plan includes roaming, you will pay a higher per-minute rate for roaming calls.
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Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint PCS Network.

Note:	If you're on a call when you leave the Nationwide Sprint PCS Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Nationwide Sprint PCS Network.
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Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint PCS Network, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

1. Dial 1+area code+your Sprint PCS Phone number.
2. When you hear your voicemail greeting, press .
3. Enter your pass code at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint PCS Network, voicemail notification will resume as normal.

Setting Your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your dual-band phone to control your roaming experience.

To set your phone's roam mode:

1. Press **Menu** () to access the main menu.
2. Select **Settings** ().
3. Select **Roaming** ().
4. Select **Set Mode** ().
5. To select an option, highlight it and press .
 - **Automatic** seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternate system.
 - **Roaming only** forces the phone to seek a roaming system. The previous setting (Sprint or Automatic) is restored the next time the phone is turned on.
 - **Sprint** allows you to access the enhanced Nationwide Sprint PCS Network only and prevents roaming on other networks.

Controlling Roaming Charges Using Call Guard

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint PCS Network: the on-screen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint PCS Network.)

To turn Call Guard on or off:

1. Press **Menu** ().
2. Select **Settings** (.
3. Select **Roaming** (.
4. Select **Call Guard** (.
5. Highlight **On** or **Off** and press .

Note: Voice Dialing and Speed Dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press .
2. Press  to confirm **Roaming Rate**.

To answer incoming roaming calls with Call Guard on:

1. Press .
2. Press  to confirm **Roaming Rate**.

Reminder:

If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Navigating Through Menus

In This Section

- ◆ **Menu Navigation**
 - ◆ **Menu Structure**
 - ◆ **Viewing the Menus**
-

Every function and feature of your Sprint PCS Phone can be accessed through an on-screen menu. This section is a road map to using your Sprint PCS Voice Phone A560 by Samsung®. Please take a few moments to learn your way around and you'll find your phone easier to use.

Menu Navigation

The navigation key on your Sprint PCS Phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

Menu Structure

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing .

For example, if you want to view your last incoming call:

1. Press **Menu** () to access the main menu.
2. Select **Call History** by pressing  or by highlighting it and pressing .
3. Select **Incoming Calls** by pressing  or by highlighting it and pressing . (If you have received any calls, they are displayed on the screen.)

Backing Up Within a Menu

To go to the previous menu:

- ▶ Press .

To return to standby mode:



Viewing the Menus

Menu Diagram

Voice Kit

- 1: Voice Dial
 - 1: Record
 - 2: Review
 - 3: Set Active
 - 1: Talk Only
 - 2: Talk and Flip
- 2: Voice Memo
 - 1: Record
 - 2: Review

Messaging

- 1: Send Message
- 2: Inbox
- 3: Outbox
- 4: Draft
- 5: Voicemail
 - 1: Call Voicemail
 - 2: Details
 - 3: Clear Envelope
- 6: Settings
 - 1: Notification
 - 1: Message and Icon
 - 2: Icon only
 - 2: Sending Options
 - 1: Priority
 - 1: Normal
 - 2: Urgent

- 2: Call Back #
 - 1: None
 - 2: Phone Number (xxx-xxx-xxxx)
 - 3: Other
- 3: Preset Messages
 - 1: Can't talk right now. Send me a message.
 - 2: Call me
 - 3: Where are you?
 - 4: Can you pick up
 - 5: Meet me at
 - 6: Let's get lunch.
 - 7: The meeting has been cancelled.
 - 8: I'll be there at
 - 9: What time does it start?
 - 10: I love you!
 - 11: [Empty]
 - 12: [Empty]
 - 13: [Empty]
 - 14: [Empty]
 - 15: [Empty]
 - 16: [Empty]
 - 17: [Empty]
 - 18: [Empty]
 - 19: [Empty]
 - 20: [Empty]
- 4: Edit Signature (On/Off)
- 5: Message Alerts
 - 1: Alert Volume
 - 2: Alert Type
 - 1: Voicemail
 - 2: Text Message
 - 3: Reminder
 - 1: Off
 - 2: Once
 - 3: Every 2 min

6: Save in Outbox (Yes/No)

7: Auto Erase (Yes/No)

Tools

1: Today

2: Scheduler

3: Task List

4: Memo Pad

5: World Time

1: DST Setting

6: Alarm Clock

1: Alarm #1

2: Alarm #2

3: Alarm #3

7: Calculator

8: Countdown

Settings

1: Display

1: Screen Saver

1: Golf

2: Train

3: Balloon

4: Candy

5: Dogs

6: Launch Pad

7: Digital Clock

8: World Time

9: Calendar

10: Dual Clock

11: Analog Clock

2: Menu Style

1: 3*2 style

2: List style

3: Dialing Font

1: Color

1: Basic

- 2: Rainbow
- 3: Monochrome
- 4: Hyphenate
- 2: Size
 - 1: Large
 - 2: Normal
- 4: Greeting
 - 1: Sprint PCS
 - 2: Custom
- 5: Backlight
 - 1: Main Display
 - 1: Flip open
 - 2: 30 seconds
 - 3: 15 seconds
 - 4: 8 seconds
 - 5: Off
 - 2: Keypad
 - 1: Flip open
 - 2: 30 seconds
 - 3: 15 seconds
 - 4: 8 seconds
 - 5: Off
 - 3: Pwr Save Mode (On/Off)
- 6: LCD Contrast
 - 1: Lowest
 - 2: Low
 - 3: Med
 - 4: High
 - 5: Highest
- 7: Service Light (On/Off)
- 2: Sounds
 - 1: Ringer Volume
 - 1: Calls
 - 2: Messages
 - 3: Alarms

- 2: Ringer Type
 - 1: Voice Calls
 - 1: With Caller ID
 - 2: No Caller ID
 - 2: Messages
 - 1: Voicemail
 - 2: Text Message
 - 3: Schedule
 - 1: Single Tones
 - 2: Ring Tones
 - 3: Melodies
 - 4: Roam Ringer
 - 1: Normal
 - 2: Distinctive
- 3: Alerts
 - 1: Minute Beep (On/Off)
 - 2: Service (On/Off)
 - 3: Connect (On/Off)
 - 4: Sig. Fade Tone (On/Off)
 - 5: Power On/Off (On/Off)
- 4: Key Tone
 - 1: Tone Type
 - 1: Normal
 - 2: Piano
 - 3: Beep
 - 2: Tone Level
 - 1: Silence All
 - 2: Level 1-8
- 5: Tone Length
 - 1: Short
 - 2: Long
- 3: Security
 - 1: Lock Phone
 - 1: Unlocked
 - 2: On power-up

- 3: Lock now
- 2: Change Lock
- 3: Special #
 - 1: Empty
 - 2: Empty
 - 3: Empty
- 4: Erase Contacts (Yes/No)
- 5: Reset Phone (Yes/No)
- 4: Roaming
 - 1: Set Mode
 - 1: Automatic
 - 2: Roaming only
 - 3: Sprint
 - 2: Call Guard (On/Off)
- 5: Launch Pad
 - 1: Up Key
 - 1: Contacts
 - 2: Messaging
 - 3: Text Inbox
 - 4: Send Message
 - 5: Scheduler
 - 6: Alarms
 - 7: Calculator
 - 8: Display
 - 9: Ringer Type
 - 10: Call History
 - 11: Voice Dial
 - 12: Missed Events
 - 2: Down Key
 - 1: Contacts
 - 2: Messaging
 - 3: Text Inbox
 - 4: Send Message
 - 5: Scheduler
 - 6: Alarms

- 7: Calculator
- 8: Display
- 9: Ringer Type
- 10: Call History
- 11: Voice Dial
- 12: Missed Events

3: Left Key

- 1: Contacts
- 2: Messaging
- 3: Text Inbox
- 4: Send Message
- 5: Scheduler
- 6: Alarms
- 7: Calculator
- 8: Display
- 9: Ringer Type
- 10: Call History
- 11: Voice Dial
- 12: Missed Events

4: Right Key

- 1: Contacts
- 2: Messaging
- 3: Text Inbox
- 4: Send Message
- 5: Scheduler
- 6: Alarms
- 7: Calculator
- 8: Display
- 9: Ringer Type
- 10: Call History
- 11: Voice Dial
- 12: Missed Events

6: Others

- 1: Abbrev. Dial (On/Off)
- 2: Contact Match (On/Off)

- 3: Restriction
 - 1: Outgoing Call
 - 1: Allow all
 - 2: Contacts only
 - 3: Special# only
- 4: Call Answer
 - 1: Any key
 - 2: Talk key
 - 3: Flip open
- 5: Auto Answer (Car Kit/Headset) (Yes/No)
- 6: Language
 - 1: English
 - 2: Español
- 7: Airplane Mode (On/Off)
- 8: Location (On/Off)
- 9: TTY Mode
 - 1: TTY off
 - 2: TTY + Hear
 - 3: TTY + Talk
 - 4: TTY Full
- 7: Phone Info
 - 1: Phone Number
 - 2: Icon Glossary
 - 3: Version
 - 4: Advanced

Call History

- 1: Outgoing Calls
- 2: Incoming Calls
- 3: Missed Calls
- 4: Erase History

Contacts

- 1: Find
- 2: Add New Entry
- 3: My Phone #
- 4: Speed Dial #s

5: Group Setting

1: Unassigned

2: Family

3: Friends

4: Colleague

5: VIPs

6: Empty

6: Services

1: Account Info

2: Customer Svc

3: Dir Assist

InUse Menu

Press the right  to display the following options:

1: Call History

2: Contacts

3: 3-Way Call

4: Messaging

5: Voice Memo

6: Tools

7: Phone Info

Managing Call History

In This Section

- ◆ Viewing History
 - ◆ Call History Options
 - ◆ Making a Call From Call History
 - ◆ Saving a Phone Number From Call History
 - ◆ Prepending a Phone Number From Call History
 - ◆ Erasing Call History
-

The Call History keeps track of incoming calls, calls made from your Sprint PCS Phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Viewing History

You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

1. Press **Menu** () to access the main menu.
2. Select **Call History** ()
3. Select **Outgoing Calls** () , **Incoming Calls** () , or **Missed Calls** ()
4. Highlight the entry you wish to view and press .

Tip:

You can view your recent call history by pressing the talk key once.

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press **OK**. This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing **Options** () , you can select from the following options:

- **Call: Speaker** () to call using the speaker phone.
- **Send Msg** () to send a text message to the selected number.
- **Save** () to save the number if it is not already in your Contacts. (See “Saving a Phone Number From Call History” on page 91.)

Note: **Save** is only displayed when the phone number is NOT saved in the contact list. If the number is in your Contacts, the Show Contact option displays.

- **Prepend** () to add numbers to the beginning of the selected number. (See “Saving a Phone Number From Call History” on page 91.)
- **Erase** () to delete the entry.

Tip: You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Making a Call From Call History

To place a call from Call History:

1. Press **Menu** () to access the main menu.
2. Select **Call History** () .
3. Select **Outgoing Calls** () , **Incoming Calls** () , or **Missed Calls** () .
4. Use your navigation key to select a Call History entry and press  .

Note:

You cannot make calls from Call History to entries identified as **No Caller ID** or **Restricted**.

Saving a Phone Number From Call History

Your Sprint PCS Phone can store up to 300 Contacts entries. Each entry's name can contain up to twenty characters.

To save a phone number from Call History:

1. Use your navigation key to select a Call History entry and press **Options** () .
2. Select **Save** () .
3. Select **New Entry** to create a new internal Contacts entry for the number or **Existing Entry** to save the number to an existing entry. (If **Existing Entry** was selected, skip to step 7.)
4. Select the desired label and press **OK** () .
5. Use the keypad to type in the new entry name and press **OK** () .
6. Select **Done** () .
7. If Existing Entry was selected, use your navigation key to scroll through your existing contact list entries, highlight a name, and press **OK** () .
8. Select the desired label and press **OK** () .
9. Select **Done** () .

After you have saved the number, the new Contacts entry is displayed. (See “Contact Entry Options” on page 99.)

Note: You cannot save phone numbers from calls identified as **No Caller ID** or **Restricted**.

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

1. Select a Call History entry and press .
2. Select **Options** (.
3. Select **Prepend** ( or .
4. Enter the prefix and press **Call** (.

Erasing Call History

To erase individual Call History entries, see “Call History Options” on page 89.

To erase Call History:

1. Press **Menu** () to access the main menu.
2. Select **Call History** ()
3. Select **Erase History** ()
4. Select **Missed Calls** (), **Outgoing Calls** (), **Incoming Calls** (), or **All Recent** () and press .
5. If you are certain you want to erase the call history, select **Yes** and press .

Using Contacts

In This Section

- ◆ Adding a New Contact Entry
 - ◆ Finding Contact Entries
 - ◆ Adding a Phone Number to a Contact Entry
 - ◆ Editing a Contact Entry's Phone Number
 - ◆ Assigning Speed Dial Numbers
 - ◆ Editing a Contact Entry
 - ◆ Selecting a Ringer Type for an Entry
 - ◆ Dialing Sprint PCS Services
-

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Adding a New Contact Entry

Your Sprint PCS Phone can store up to 300 Contact entries. Each entry's name can contain up to twenty characters.

To add a new entry:

1. Press **Menu** () to access the main menu.
2. Select **Contacts** ()
3. Select **Add New Entry** ()
4. Enter a name for the new entry, press , then press the navigation key down to highlight the desired label. (See “Entering Text” on page 37.)
5. Enter the phone number for the entry and press .
6. To assign a speed dial number, highlight the label that contains the phone number and select **Options** ()
Select **Speed Dial** ()
(See “Assigning Speed Dial Numbers” on page 102.) Press the navigation key up or down to highlight an unassigned number and press  to select.
7. Press **Done** () to save.

After you have saved the number, the new Contact entry is displayed. (See “Contact Entry Options” on page 99.)

Assigning a Group Entry

Once you save a contact entry, you can select between five different group listings for the entry. By assigning a contact to a group, you can find entries easily by searching within the groups.

Assigning a Contact to a Group

1. Press **Contacts** () to access the Contacts list.
2. Highlight the desired contact and press .
3. Select **Edit** ( .
4. Press the navigation key down to highlight the group icon (.
5. Press the navigation key left or right to select one of the following:
 - Unassigned
 - Family
 - Friends
 - Colleague
 - VIPs
6. Press .
7. Select **Done** (.

Finding Contact Entries

There are several ways to display your Contact entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.

Finding Names

To find Contact entries by name:

1. Press **Menu** () to access the main menu.
2. Select **Contacts** ()
3. Select **Find** ()
4. Scroll through all the entries using your navigation key.
– or –
Enter the first few letters of an entry name in the **Find** field. (The more letters you enter, the more your search narrows.)
5. To display an entry, highlight it and press .
6. To dial the entry's default phone number, press .

Shortcut:

From standby mode, press **Contacts** (right softkey) to display the Search feature.

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Press **Menu** () to access the main menu.
2. Select **Contacts** ()
3. Select **Speed Dial #s** ()

4. Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.
– or –
Enter the number of a speed dial location using your keypad.
5. To display an entry, highlight it and press .
6. To dial the entry's default phone number, press .

Finding Group Entries

To find entries designated as part of a group:

1. Press **Menu** () to access the main menu.
2. Select **Contacts** () .
3. Select **Group Setting** () .
4. Scroll through the group titles using your navigation key. To display entries belonging to a group, highlight the group and press .
5. To dial an entry's default phone number, highlight the entry and press .

Contact Entry Options

To edit a Contact entry's information:

1. Select **Contacts** () .
2. Highlight the desired contact entry and press .
3. Select **Options** () .
4. Select **Edit** () . The following options are available:

- **[Mobile, Home, Work, Pager, Others]** allows you to add a phone number to the entry label. (See “Adding a Phone Number to a Contact Entry” on page 101.)
- **[E-mail]** allows you to add an e-mail address to the entry.
- **[Memo]** allows you to add a note, street address, or other information to the entry.
- **[Unassigned, Family, Friends, Colleague, VIPs]** allows you to select a group type for the entry by pressing the navigation key left or right.
- **[Default Ringer]** to assign a preprogrammed ringer.

Tip:

You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

- **[No Image, People, Animal, Other]** allows you to assign a preset image to the contact entry.

Adding a Phone Number to a Contact Entry

To add a phone number to an entry:

1. Display a Contact entry (see “Finding Contact Entries” on page 98).
2. Press **Edit** ( ).
3. Press the navigation key down until the desired label is highlighted.
4. Enter the new phone number and press .
5. Press **Done** () to save the new number.

Editing a Contact Entry's Phone Number

To edit an entry's phone number:

1. Display a Contact entry (see page 98).
2. Press **Edit** ( ).
3. Highlight the number you wish to edit and press .
4. Press  to clear one digit at a time, or press and hold .
5. Re-enter or edit the number and press .
6. Press **Done** () to save the number.

Assigning Speed Dial Numbers

Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using One-Touch/Two-Touch Speed Dialing” on page 35.

Speed dial numbers can be assigned when you add a new Contact entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a Speed Dial number to a new phone number:

1. Add a phone number to a new or to an existing Contact entry. (See “Adding a New Contact Entry” on page 96 or “Adding a Phone Number to a Contact Entry” on page 101.)
2. Highlight the field and select **Options** ()
3. Select **Speed Dial** ()
4. Press the navigation key up or down to highlight an available speed dial location and press .
5. Press **Done** () to return to the Contacts display.

To assign a Speed Dial number to an existing phone number:

1. Press **Menu** () to access the main menu.
2. Select **Contacts** ()
3. Select **Speed Dial #s** ()
4. Highlight the desired entry and press .
5. Highlight the contact you wish to assign a speed dial number, and press . (If the entry has more than one number, highlight the desired number and press .)

Editing a Contact Entry

To make changes to an entry:

1. Display an internal Contact entry.
2. Press **Edit** ()
3. Highlight the part of the entry you wish to edit and press .
4. Add and/or edit the desired information and press .
5. Press **Done** () to save your changes.

Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contact entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 42.)

To select a ringer type for an entry:

1. Display a Contact entry.
2. Press **Edit** ( ).
3. Select () and press  .
4. Press the navigation key left or right to select the desired ringer category (**Default**, **Single Tones**, **Ring Tones**, or **Melodies**), then press the navigation key down to highlight the ringer field.
5. Press the navigation key left or right to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)
6. Select your desired ringer and press  .
7. Press **Done** () to save the new ringer type.

Dialing Sprint PCS Services

Your Contacts are preprogrammed with phone numbers for various Sprint PCS Services.

To dial a service from your Contacts:

1. Press **Menu** () to access the main menu.
2. Select **Contacts** ()
3. Select **Services** ()
4. Select **Account Info** () , **Customer Svc** () , or **Dir Assist** ()
5. Press  to place the call.

To dial a service from standby mode using your keypad:

1. Dial the appropriate service number:
 - **Customer Service** –   .
 - **Directory Assistance** –    .
 - **Account Info** –   .
 - **Sprint PCS Operator** –  .
 - **Sprint PCS Voice Command** –  .
2. Press  to place the call.

Using the Phone's Scheduler and Tools

In This Section

- ◆ Using Your Phone's Scheduler
 - ◆ Using Your Phone's Alarm Clock
 - ◆ Using Your Phone's Memo Pad
 - ◆ Using Your Phone's Tools
-

Your Sprint PCS Phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Scheduler

Adding an Event to the Scheduler

Your Calendar helps organize your time and reminds you of important events.

To add an event:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ()^{3 DEF}.
3. Select **Scheduler** ()^{2 ABC}.
4. Using your navigation key, highlight the day to which you would like to add an event.

Tip:

Press the navigation key up or down to scroll by week through the Calendar or left or right to scroll by day. Press the volume key up or down to scroll by month. Press **Options** and select "Jump to date" to enter a specific date.

5. Select **Options** ()^{...}.
6. Select **Add New** ()^{2 ABC}.
7. Enter a description for the event using the keypad and select **Next** ()^{...}. (See "Entering Text" on page 37.)
8. Enter the start time and then press the navigation key down and enter the start date of your event using the keypad.
9. Press the navigation key down to highlight **End**. Enter the end time and then press the navigation key down and enter the date of your event.

10. Press the navigation key down to highlight the Alert field. Press the navigation key left or right to select one of the following alert notifications:
 - **No Alarm, On Time, 10min before, 30min before, or 1Hr before**
11. Press **Done** () to save the event.

Event Alerts

There are several ways your Sprint PCS Phone alerts you of scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press



Viewing Events

To view your scheduled events:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ()
3. Select **Scheduler** ()
4. Using your navigation key, highlight the day for which you would like to view events and press  to view. (If you have events scheduled for the selected day, they will be listed in chronological order).

Tip: In the calendar view, days with events scheduled are highlighted.

5. To display the details of an event listed in the schedule, highlight it and press .

Going to Today's Calendar Menu

The Today menu allows you to view or create new events for the day.

To access the today menu:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ()^{3 DEF}.
3. Select **Today** ()¹.

Erasing a Day's Events

To erase a day's scheduled events:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ()^{3 DEF}.
3. Select **Scheduler** ()^{2 ABE}.
4. Using your navigation key, highlight the day for which you would like to erase events and press .

Tip: In the calendar view, days with events scheduled are highlighted.

5. Select **Options** ()^{...}, then select **Erase All** ()^{3 DEF}. (A confirmation will appear asking you to confirm the deletion)
6. Select **Yes** or **No** and press .

Using Your Phone's Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ().
3. Select **Alarm Clock** ().
4. Select **Alarm #1** (), **Alarm #2** (), or **Alarm #3** ().
5. Press the navigation key left or right to select **On**.
6. Press the navigation key down to highlight the **Time** field. Enter a time for the alarm using the keypad.
7. Press the navigation key down to highlight the **Ringer Type** field. Press the navigation key left or right to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)
8. Once you have selected your desired ringer, press the navigation key down to highlight the **Repeat** field. Press the navigation key left or right to select one of the following:
 - **Daily, Once, Mon to Fri, or Sat & Sun**
9. Select **Done** () to save.

Using Your Phone's Memo Pad

Your Sprint PCS Phone comes with a memo pad you can use to compose and store reminders and notes to help keep you organized.

To compose a memo:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ()
3. Select **Memo Pad** ()

Note: If there are no existing memos already saved, the new memo screen will automatically be displayed.

4. Select **Options** () and press  for **Add New**.
5. Type your note using the keypad and select **Done** ()
(See “Entering Text” on page 37.)

To read a saved memo:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ()
3. Select **Memo Pad** ()
4. Highlight a memo and press .

To delete saved memos:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ().
3. Select **Memo Pad** ().
4. Highlight a memo and select **Options** ().
5. Select **Erase** () to erase the highlighted memo or **Erase All** () to erase all saved memos.
6. Select **Yes** to confirm and press  .

Using Your Phone's Tools

In addition to helping you be more efficient and organized, your Sprint PCS Phone offers useful and entertaining tools.

Using the Task List

Your phone comes with a built-in task list to allow you to keep track of important items.

To use the task list:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ()
3. Select **Task List** ()

Note: If there are no existing task lists already saved, the new task screen will automatically be displayed.

4. Select **Options** () and press  for **Add New**.
5. Enter the task description using the keypad and select **Next** ()
6. Enter the **Due Time**.
7. Press the navigation key down to highlight the **Due Date** field. Enter the Due Date of the task.
8. Press the navigation key left or right to select the desired priority level (Low or High).
9. Select **Done** () to save.

Viewing a Saved Task

1. Press **Menu** () to access the main menu.
2. Select **Tools** (.
3. Select **Task List** (- 4. Highlight a task and press .

Deleting a Task

1. Press **Menu** () to access the main menu.
2. Select **Tools** (- 3. Select **Task List** (- 4. Highlight a task and select **Options** (- 5. Select **Erase** () to erase the highlighted task or **Erase All** () to erase all saved tasks.
- 6. Select **Yes** to confirm and press .

World Time

To view the time in over twenty different locations:

1. Press **Menu** () to access the main menu.
2. Select **Tools** (- 3. Select **World Time** (- 4. Press the navigation key left or right to scroll through different time zones.

Note: You can turn on or off Daylight Savings Time by pressing the right softkey to select DST Setting.

Using the Calculator

Your phone comes with a built-in calculator.

To use the calculator:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ().
3. Select **Calculator** ().
4. Enter the first number using your keypad and perform one of the following functions:
 - Press the navigation key up for **Multiplication** (\times).
 - Press the navigation key down for **Division** (\div).
 - Press the navigation key left for **Subtraction** ($-$).
 - Press the navigation key right for **Addition** ($+$).
 - Press  or  for a decimal point.
 - Press  for a negative number.
 - Press  to clear all numbers.
5. Enter the second number and press  for **Equals** ($=$).

Countdown

Countdown allows you to enter a future date and time into the phone and then see the amount of days, hours, and minutes until that time is reached.

To set up a new countdown:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ().
3. Select **Countdown** ().

Note: If there are no existing countdowns, the New Countdown screen is automatically displayed.

4. Select **Options** ().
5. Select **Add New** ().
6. Enter a name using the keypad and select **Next** ().
7. Enter the **Input Time** and **Input Date** values and select **Done** () to save.

To view a countdown:

1. Press **Menu** () to access the main menu.
2. Select **Tools** ().
3. Select **Countdown** ().
4. Highlight the desired countdown and press .

Note: When viewing an existing countdown, press the navigation key left or right to cycle between countdown entries.

Using Your Phone's Voice Services

In This Section

- ◆ **Using Voice-Activated Dialing**
 - ◆ **Programming the Phone for Voice Dialing**
 - ◆ **Setting Up Voice Dial**
 - ◆ **Placing a Call Using Voice Dial**
 - ◆ **Reviewing Voice Dial Entries**
 - ◆ **Erasing Voice Dial Entries**
 - ◆ **Managing Voice Memos**
-

Your Sprint PCS Phone's Voice Services let you place calls using your voice. You can also use your phone to store voice memos to remind you of important events. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Using Voice-Activated Dialing

Your phone features voice-activated dialing. You can call up to 20 stored entries by speaking the individual's or company's name into the microphone. Using the voice-activated dialing option requires that you first program the phone to recognize the name of the individual or company you are calling.

Tips on recording names

- Avoid recording similar names phonetically. If you record a name similar to one that is already stored in a voice-dial memory, the phone requests another name.
- Avoid recording in a noisy place.
- Speak clearly and naturally.
- Avoid very long or very short names. Names with two to five syllables are recommended.
- If a voice dial entry does not properly connect, you may need to record the name and number again.

Tip:	Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).
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Programming the Phone for Voice Dialing

Programming your phone for voice activated dialing is easy. The phone provides voice prompts and screen displays to guide you through the recording process. To program the phone for voice activated dialing:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ().
3. Select **Voice Dial** ().
4. Select **Record** (). The phone will prompt you to say the name you want to program. Wait for the beep and then say the name. (For best results, use names with at least two syllables, or use both a first and last name.) The phone stores the name as a “first” sample, and then prompts you to say the name again.
5. Respond to the prompt by repeating the name after the beep exactly as you did the first time. The phone stores the name as a second sample and then requests the phone number.
6. Enter the phone number on the keypad and select **OK** ().
7. Enter a name for the voice dial entry using the keypad and select **Save** ().

Note: If you do not enter a name for the voice dial entry, the phone number will display when reviewing your voice tag list.

Setting Up Voice Dial

Voice Dial is always active once you have programmed the phone with Voice Dial entries. To place voice activated calls, press and hold . Then say the name into the phone after you hear the voice prompt and the beep.

You can also initiate a voice activated call by opening the flip, when this feature is activated.

To change the Voice Dial setup options:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ().
3. Select **Voice Dial** ().
4. Press  for **Set Active**.
5. Press the Navigation key up or down to scroll between the following options:
 - **Talk Only:** enables voice dialing by pressing and holding .
 - **Talk and Flip:** enables voice dialing by pressing and holding  (when the phone is open), or by simply opening the phone's flip cover.
6. Select the desired option and press .

Note:	Voice Dial can also be accessed by holding down the SPEAKER key.
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Placing a Call Using Voice Dial

To place a call if Voice Dial is inactive:

1. Open the phone.
2. Press and hold down the  key.
3. At the voice prompt, say the name into the phone.
 - The phone automatically places the call if it recognizes the name.
 - If the phone does not recognize the name, it beeps twice and says “Please say the name.”

Reviewing Voice Dial Entries

To review Voice Dial entries:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ()
3. Select **Voice Dial** ()
4. Press  for **Review**. A list of your stored voice dial tags displays.
5. Press the associated key to select the desired entry, or scroll to the desired entry and press . The recorded name plays audibly. You can scroll through entries without having to listen to each one, or you can listen to them all as they play in order.
6. Press  to return to the previous screen.

Erasing Voice Dial Entries

To erase an individual Voice Dial entry:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ()
3. Select **Voice Dial** ()
4. Press  for **Review**. A list of entries are displayed.
5. Highlight the desired entry by pressing the navigation key up or down.
6. Select **Options** () and press  for **Erase**.
7. Select **Yes** to confirm and press .

To erase all Voice Dial entries:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ()
3. Select **Voice Dial** ()
4. Press  for **Review**.
5. Select **Options** () and press  for **Erase All**.
6. Select **Yes** to confirm and press .

Managing Voice Memos

You can use your phone's Voice Services to record up to four minutes of memos with a maximum of 20 entries to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ().
3. Select **Voice Memo** ().
4. Select **Record** (). (The phone prompts you to start recording after the beep.)
5. Wait for the beep and then start speaking. (As it is recording, the phone displays a countdown timer that shows how many seconds are left for recording.)
6. To pause the memo, select **Pause** (). To resume the recording, select **Resume** ().
7. To finish recording, select **Done** ().

Reviewing and Erasing Memos

To play the voice memos you have recorded:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ().
3. Select **Voice Memo** ().

4. Select **Review** (). (The phone displays a list of saved memos, with the first one selected.)
5. Highlight the desired memo and press .
— or —
Press the number corresponding to the memo you want to review.

To erase an individual memo:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ().
3. Select **Voice Memo** ().
4. Select **Review** ().
5. Highlight the desired memo to erase and select **Options** ().
6. Select **Erase** ().
7. Select **Yes** and press .

To erase all voice memos:

1. Press **Menu** () to access the main menu.
2. Select **Voice Kit** ().
3. Select **Voice Memo** ().
4. Select **Review** ().
5. Select **Options** ().
6. Select **Erase All** ().
7. Select **Yes** and press .

Sprint PCS Service Features



Sprint PCS Service Features: The Basics

In This Section

- ◆ Using Voicemail
 - ◆ Using SMS Text Messaging
 - ◆ Using Caller ID
 - ◆ Responding to Call Waiting
 - ◆ Making a Three-Way Call
 - ◆ Using Call Forwarding
 - ◆ Viewing Missed Events
-

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your Sprint PCS Service. This section outlines your basic Sprint PCS Service features.

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. Press and hold .
2. Follow the system prompts to:
 - Create your pass code
 - Record your greeting
 - Record your name announcement
 - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your pass code).

Note:

The voicemail setup process may vary in certain Affiliate areas.

Voicemail Notification

There are several ways your Sprint PCS Phone alerts you of a new message:

- By displaying  at the top of your screen.
- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- ▶ Press and hold .

To display your missed calls:

- ▶ Press the navigation key up.

Important

When you are roaming off the Nationwide Sprint PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Sprint PCS Phone number. When your voicemail answers, press (*) and enter your pass code. You will be charged roaming rates when accessing voicemail while roaming off the Nationwide Sprint PCS Network.

Note:

Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.

Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS Phone or from any other touch-tone phone. To dial from your Sprint PCS Phone, you can either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

- ▶ Press and hold . (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ().
3. Select **Voicemail** ().
4. Select **Call Voicemail** () to listen to your messages.

Note: You are charged for airtime minutes when you are accessing your voicemail from your Sprint PCS Phone.

Using a Phone Other Than Your Sprint PCS Phone to Access Messages

1. Dial your Sprint PCS Phone number.
2. When your voicemail answers, press the Asterisk (*) key.
3. Enter your pass code.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

Voicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 137.

 Date/Time	 Send Reply	 Advance
 Replay	 Rewind	 Forward
 Erase	 Call Back	 Save
 Cancel	 Help	 Skip

VoiceMail Options

Your Sprint PCS Phone offers several options for organizing and accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

To turn Expert Mode on or off:

1. Press and hold  to access your voicemail. (If your voicemail box contains any new or saved messages, press  to access the main voicemail menu.)
2. Press  to change your Personal Options, following the system prompts.
3. Press  for Expert Mode.
4. Press  to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20 customers.

1. Press and hold  to access your voicemail. (If your voicemail box contains any new or saved messages, press  to access the main voicemail menu.)
2. Press  to change your Personal Options, following the system prompts.
3. Press  for Administrative Options.
4. Press  for Group Distribution Lists.

5. Follow the voice prompts to create, edit, rename, or delete group lists.

Sprint PCS Callback

Return a call after listening to a message without disconnecting from voicemail.

- ▶ Press  after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

1. From the main voicemail menu, press  to send a message.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record and send your voice message.

Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail user.

1. After listening to a voice message, press .
2. Follow the voice prompts to record and send your reply.

Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked "Private," to other Sprint PCS Voicemail users.

1. After listening to a message, press .
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record your introduction and forward the voice message.

Vicemail-to-Vicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint PCS users.

1. After you have recorded a message, press  to indicate you are satisfied with the message you recorded.
2. Press  to mark receipt requested.
3. Press  to send your voicemail message.

Continue Recording

When leaving a voice message, you can choose to continue recording even after you've stopped.

- ▶ Before pressing  to indicate that you are satisfied with the message you recorded, press  to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the Nationwide Sprint PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press  for Personal Options.
2. Press  for greetings.
3. Press  to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ().
3. Select **VoiceMail** ().
4. Select **Clear Envelope** ().

VoiceMail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

 Listen

 Envelope Information

 Reply

 Advance 8 Seconds

 Replay

 Rewind

 Forward Message

 Erase

 Callback

 Save

 Options

 Send a Message

 Personal Options

 Notification Options

 Phone Notification

 Numeric Paging to a Sprint PCS Phone

 Return to Personal Options Menu

 Administrative Options

 Skip Pass code

 Autoplay

 Message Date & Time On/Off

 Change Pass code

 Group Distribution List

 Return to Personal Options Menu

 Greetings

 Personal Greetings

 Name Announcement

 Extended Absence Greeting

 Return to Personal Options Menu

 Expert Mode (On/Off)

 Place a Call

 Disconnect

Using SMS Text Messaging

With SMS Text Messaging, you can use a person's wireless phone number to send instant text messages from your Sprint PCS Phone to their messaging-ready phone – and they can send messages to you. When you receive a new message, it will automatically display on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as “I'm running late, I'm on my way,” that make composing messages fast and easy. You can also customize your own preset messages (up to 160 characters) from your Sprint PCS Phone or at www.sprint.com.

Composing SMS Text Messages

To compose an SMS Text message:

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ().
3. Select **Send Message** ().
4. Select **Mobile #**, **Email@**, or **Contacts** and press .
5. Enter the number or address or select the contact, then select **Next** (). (You may include up to 10 recipients per message.)

6. Compose a message using one of the following methods:
 - To type a message, use your keypad to enter your message. Use  to select a character input mode. (See “Entering Text” on page 37.)
 - To use a preset message or an emoticon, select **Options** () and select **Preset Msg** (), **Recent Msg** (), or **Emoticons** (). Press the number on the keypad that corresponds to the number next to the message or emoticon.
7. Select **Next** ()
8. Review your message and press **Send** (). (You may also select the following additional messaging options by pressing **Options** []:
 - **Edit** to edit the existing message before sending.
 - **Priority** to set the message priority level [**Normal** or **Urgent**].
 - **Call Back #** to set the callback number.
 - **Save to Drafts** to save the message without sending.

Accessing SMS Text Messages

To read an SMS Text message:

- ▶ When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message.

To reply to an SMS Text message:

1. While the message is open, select **Reply** ()
2. Compose your reply or use the preset messages or icons.
 - To type a message, use your keypad to enter your message. Use  to select a character input mode. (See "Entering Text" on page 37.)
 - To use a preset message or a emoticon, select **Options** () and select **Preset Msg** ()**,** **Recent Msg** ()**,** or **Emoticons** ()**.** Press the number on the keypad that corresponds to the number next to the message or emoticon.
3. Select **Next** ()
4. Review your message and press **Send** ()**.** (You may also select the following additional messaging options by pressing **Options** []:
 - **Edit** to edit the existing message before sending.
 - **Priority** to set the message priority level [**Normal** or **Urgent**].
 - **Call Back #** to set the callback number.
 - **Save to Drafts** to save the message without sending.

Using Preset (Canned) Messages

Preset messages make sending text messages to your friends, family, and co-workers easier than ever.

To add and/or edit preset messages:

1. Press **Menu** () to access the main menu.
2. Select **Messaging** ().
3. Select **Settings** ().
4. Select **Preset Messages** ().
5. Highlight an empty location and select **Options** () and press  for **Add New**.
– or –
Highlight a message you wish to edit and select **Edit** ().
6. Enter your new message or changes and select **Done** (). (See “Entering Text” on page 37.)

Note: You may also add or edit preset messages in the “My Online Tools” area at www.sprint.com

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press   .
2. Enter the number you want to call.
3. Press .

To permanently block your number, call Sprint Customer Service.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you of incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- ▶ Press . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- ▶ Press  again.

Tip:

For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press .
2. Once you have established the connection, enter the second number you wish to call and press . (This puts the first caller on hold and dials the second number.)
3. When you're connected to the second party, press  again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Note:	Call Waiting and Three-Way Calling are not available while roaming off the Sprint Nationwide Network.
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Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press   .
2. Enter the area code and phone number to which your future calls should be forwarded.
3. Press . (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press    .
2. Press . (You will hear a tone to confirm the deactivation.)

Note: You are charged a higher rate for calls you have forwarded.

Viewing Missed Events

Missed events is a simple way of viewing all missed calls, missed tasks, scheduler events, etc. A list is displayed on-screen that allows you to scroll through all the events using the navigation key.

To view missed events:

- ▶ From the standby by screen, press the navigation key up to view the **Missed Events** screen.

Note:	This is the default setting. The navigation key, or launch pad, is user programmable. (see “Launch Pad” on page 60)
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Sprint PCS Voice CommandSM

In This Section

- ◆ Getting Started With Sprint PCS Voice Command
 - ◆ Creating Your Own Address Book
 - ◆ Making a Call With Sprint PCS Voice Command
 - ◆ Accessing Information Using Sprint PCS Voice Command
-

With Sprint PCS, reaching your friends, family, and co-workers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint PCS Voice Command.

This section outlines the Sprint PCS Voice Command service.

Getting Started With Sprint PCS Voice Command

With Sprint PCS Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your Sprint PCS Phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint PCS Voice Command:

- ▶ Sign up when you purchase and activate your phone.
- ▶ Just dial    from your Sprint PCS Phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint PCS Voice Command.

Creating Your Own Address Book

You can program up to 300 names into your Sprint personal address book, with each name having up to five phone numbers. That's 1,500 phone numbers, and with the advanced technology of Sprint PCS Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

- **On the Web.** Go to www.talk.sprint.com and sign on with your Sprint PCS Phone Number and password to access a fully functional Web-based address book to create and update your contacts.
- **Use an Existing Address Book.** Automatically merge address books from desktop software applications with Sprint SyncSM Services for no additional charge. Simply click on the “Click to synchronize” button within your Sprint PCS Voice Command personal address book at www.talk.sprint.com.
- **Use Voice Recordings.** Simply dial   and say, “Add name.” You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice recorded names at once.
- **Call Directory Assistance.** If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just dial   and say “Call operator” and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

Making a Call With Sprint PCS Voice Command

To make a call with Sprint PCS Voice Command:

1. Press  and you'll hear the "Ready" prompt.
2. After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")
3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.

Tip:	Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.
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For more helpful hints on Sprint PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprint.com.

Accessing Information Using Sprint PCS Voice Command

To access information using Sprint PCS Voice Command:

1. Press  .
2. Say “Call the Web” and choose from a listing of information categories like news, weather, and sports.

– or –

Simply say “Call news room,” “Call the weather,” “Call Sports Central,” etc.

Note:	Sprint PCS Voice Command is not available while roaming off the Nationwide Sprint PCS Network.
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Safety and Warranty Information

Safety

In This Section

- ◆ Getting the Most Out of Your Reception
 - ◆ Maintaining Safe Use of and Access to Your Phone
 - ◆ Caring for the Battery
 - ◆ Acknowledging Special Precautions and the FCC Notice
 - ◆ Owner's Record
 - ◆ Phone Guide Proprietary Notice
-

Part of getting the most out of your Sprint PCS Phone is learning how the phone works and how to care for it. This section outlines performance and safety guidelines that help you understand the basic features of your phone's operation.

Getting the Most Out of Your Reception

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability; you can also check it yourself by pressing any key. Anytime the Power Save feature is activated, a message is displayed on the screen. When a signal is found, your phone returns to standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your Sprint PCS Phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.

Note:	For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Faulty service may void the warranty.
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Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip:	Purchase an optional hands-free accessory at your local Sprint Store, or call the Sprint PCS Accessory Hotline SM at 1-800-974-2221 or by dialing #222 on your Sprint PCS Phone.
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Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note:	Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.
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Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.

- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:	Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.
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Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint PCS Invoice.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Use only Sprint-approved batteries and battery chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.

- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Note:	For safety, do not handle a damaged or leaking Li-Ion battery.
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Acknowledging Special Precautions and the FCC Notice

FCC Notice

This phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protections Association, One Batterymarch Park, Quincy, MA 02269, Attn.: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Website at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Sprint PCS Voice Phone A560 by Samsung® are:

AMPS mode (Part 22):

Head: 1.12 W/kg; Body-worn: 0.737 W/kg

PCS mode (Part 24):

Head: 1.200 W/kg; Body-worn: 1.140 W/kg

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.

FCC ID number: **A3LSPHA560**. More information on the phone's SAR can be found from the following FCC Website:

<http://www.fcc.gov/oet/fccid>.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint PCS Voice Phone A560 by Samsung®

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

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Manufacturer's Warranty

In This Section

- ◆ **Manufacturer's Warranty**

Your Sprint PCS Phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your Sprint PCS Phone, please visit www.sprint.com and click on the "Terms & Conditions" link at the bottom or call Sprint Customer Service at 1-888-211-4PCS.

Manufacturer's Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long? SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Game Pad	90 Days
Other Phone Accessories	1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the

remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits On SAMSUNG's Liability? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

"THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

"WARRANTIES OF TITLE OR NON-INFRINGEMENT;

"DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;

"THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

"COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

Samsung Telecommunications America, L.P.

1301 E. Lookout Drive

Richardson, Texas 75082

Phone: 1-800-SAMSUNG

Phone: 1-888-987-HELP (4357)

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Specifications and availability subject to change without notice. [011604]

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