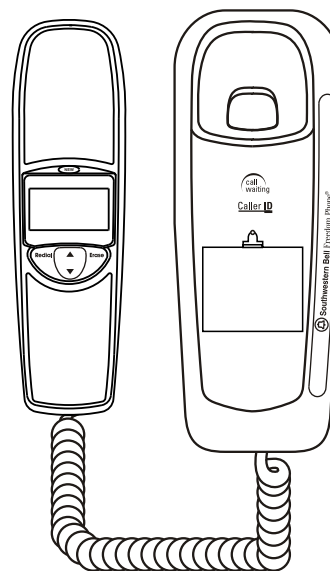




Southwestern Bell
Freedom Phone

Call Waiting Caller ID Telephone



STOP - DON'T TAKE ME BACK TO THE STORE.
LOOK - FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN - AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation,
missing parts or installation, call:

Southwestern Bell Freedom Phone
Retail Sales Help Line at

1-800-366-0937 ®

Monday - Friday 8:30 a.m. - 9:00 p.m. EST

Saturday 8:30 a.m. - 12:00 p.m. EST

[http:// www.swbfreedomphone.com](http://www.swbfreedomphone.com)

SOUTHWESTERN BELL FREEDOM PHONE
7475 N. GLEN HARBOR BLVD., GLENDALE, AZ 85307

FM2560

Printed in China

IB-4108A

Toll Free Helpline

1-800-366-0937

[http:// www.swbfreedomphone.com](http://www.swbfreedomphone.com)

FM2560 OWNER'S MANUAL

Southwestern Bell Freedom Phone FM2560 Integrated Telephone With Call Waiting Caller ID

Contents

Subject	Page	Subject	Page
Important Safety Instructions.....	3	Memory	
Location of Controls.....	6	Dialing	16
General Information.....	8	To Program Frequently	
Unpacking		Called Numbers	
Installation Instructions.....	9	To Dial Frequently Called	
Battery Installation		Numbers	
Desk or Table Installation		To Erase a Stored Number	
Wall Mounting		Caller ID Features.....	17
Setting Up Your FM2560.....	11	New Call LED	
To Set Language		Indications	
To Set LCD Display Contrast		Receiving Call Waiting	
To Set Area Code		Caller ID	
Telephone Operation.....	13	Reviewing New Call Records	
Dialing a Call		Reviewing Call Records	
Receiving a Call		Stored in Memory	
Telephone Features.....	14	Caller ID Redial	
Flash		Caller ID Erase	
Ringer Off/Lo/Hi Switch		Erase All Calls	
Lighted Keypad		VIP Calls	
Receiver Volume Control		LCD Description.....	22
Pause		Answers To Commonly Asked	
Redial Button		Questions	23
Mute Button		Trouble Shooting Guide	24
Reset Button		FCC Wants You to Know.....	26
Hearing Aid Compatibility		Service.....	27
Call Timer		Limited Warranty.....	28

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the product.
6. Slots or openings in the cabinet and the bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, or other similar surface. This product should never be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where the cord will be abused by persons stepping on it.
9. Do not overload wall outlets and extension cords as this can result in fire or electric shock. Never spill liquid of any kind on the product.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts and could result in fire or electric shock.

IMPORTANT SAFETY INSTRUCTIONS

11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified technician when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a. When the power supply cord or plug is damaged or frayed.
 - b. If liquid has been spilled into the product.
 - c. If the product has been exposed to rain or water.
 - d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - e. If the product has been dropped or the cabinet has been damaged.
 - f. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

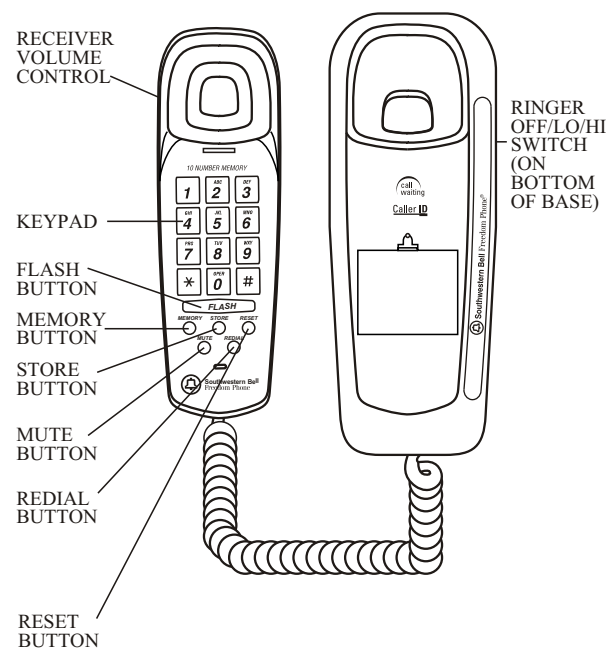
Safety Instructions for Batteries

CAUTION

TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS, READ AND FOLLOW THESE INSTRUCTIONS.

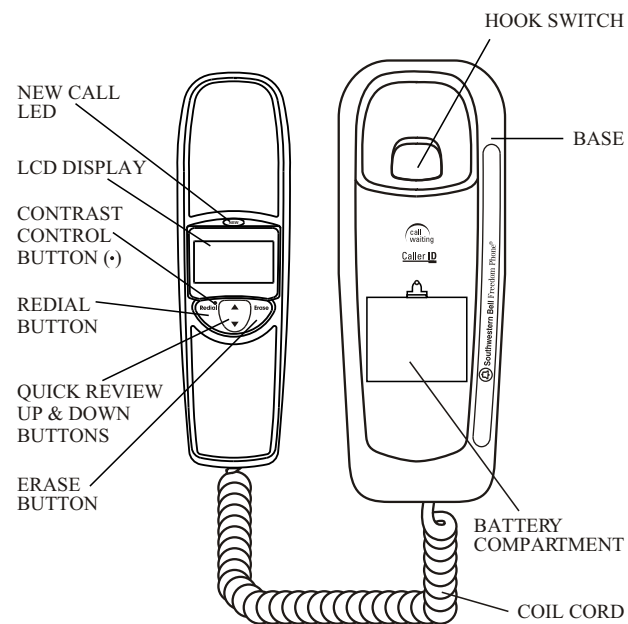
1. Use only the size and type of batteries mentioned in the Owner's Manual.
2. Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conductors may overheat and cause burns.
5. Do not attempt to recharge the batteries identified for use with this product. The batteries may leak corrosive electrolyte or explode.
6. Do not attempt to rejuvenate the batteries identified for use with this product by heating it. Sudden release of the battery electrolyte may occur, causing burns or irritation to eyes or skin.
7. When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.
8. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging, and that may result in leakage or explosion.
9. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak in the product.
10. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.
11. Do not store this product, or the batteries identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.

Location of Telephone Controls



6

Location of Caller ID Controls



7

General Information

UNPACKING

This package contains:

- FM2560 Telephone with Call Waiting Caller ID
- Owner's Manual
- One (1) Fully Modular Coil Cord
- One (1) Fully Modular Telephone Line Cord (Long Straight Cord)
- One (1) Fully Modular Telephone Line Cord (Short Straight Cord)
- One (1) Quick Installation Guide
- Warranty Card (Part of Owner's Manual)

If anything is missing or damaged, contact the place of purchase.
Keep the packaging to transport the telephone.

Helpful Tips From Customer Service

1. You must subscribe to Caller ID and Call Waiting service from your local telephone company for your FM2560 to operate.
2. Remove the clear Caller ID label covering the FM2560's display.
3. Plug one end of the telephone line cord into the TELEPHONE LINE jack on the FM2560 and the other end into the modular outlet in your telephone wall jack.
4. Make sure you can read the display clearly. Adjust the display contrast by pressing and holding the REDIAL and REVIEW ? buttons (in the location on the button labeled •) at the same time for 2 seconds. Press the REVIEW button to select the contrast level. Press ERASE button to confirm the contrast.

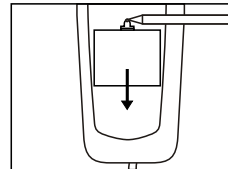
Installation

CAUTION:

1. Never install telephone wiring during a lightning storm.
 2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
 3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
 4. Use caution when installing or modifying telephone lines.
- Note: Refer to the "FCC Requirements" section on page 26 before connection to telephone line.

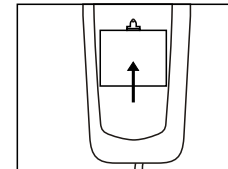
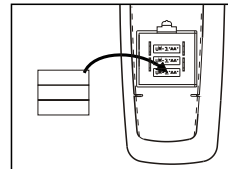
To Install Batteries

- a. Open the battery door with a ball-point pen.



Remarks:
If no battery is installed, the caller ID function of the phone will not work.

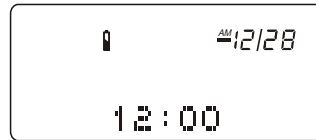
- b. Insert three AA alkaline batteries, making sure to observe the correct battery polarity.
- c. Replace the battery door.



Note: After installing the batteries, the system will display "SET LANGUAGE". Your FM2560 enters setting mode. (See setting up your FM2560 section for details).

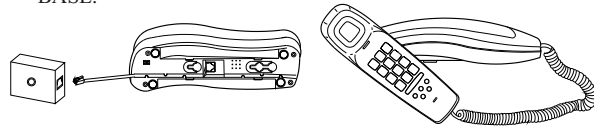
Installation

Replace the batteries when the Battery Low Indicator appears on the LCD display.



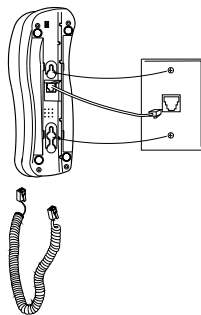
USING THE PHONE ON A DESK

- Plug the long telephone line cord into the jack in the bottom of the BASE. Thread it through the groove toward the back of the unit, and then plug it into the modular wall jack.
- Connect the COIL CORD to the jack in the HANDSET and the BASE.



HANGING THE PHONE ON THE WALL

When the FM2560 is wall-mounted, the HANDSET GUIDE holds the HANDSET in place in the CRADLE.



ON A WALL PHONE PLATE:

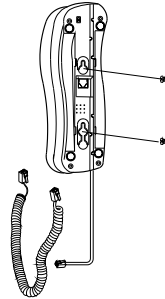
- Plug the short telephone line cord into the jack in the Base bottom and into the jack on the plate.
- Hang the BASE on the two pins and push the BASE down to lock it on.
- Plug the COIL CORD into the HANDSET and BASE jacks.

ON THE WALL WITHOUT A PLATE:

- Install 2 screws with anchors into the wall, one above the other, 3-1/4" apart, extending 3/16" out from the wall, to hold the base securely.

10

Installation



- Install the long telephone line cord into the jack in the BASE. Thread it through the groove, and plug it into the modular wall jack as shown.
- Hang the base on the screws and pull it down to lock it on.
- Plug the COIL CORD into the HANDSET and BASE jacks.

Setting Up Your FM2560

NOTE: Do not lift the handset until you are finished setting the Caller ID information.

To Set Language

- If "SET LANGUAGE" is not already displayed on the screen, press and hold the REDIAL Button (on the back of the handset) for 2 seconds. The LCD display will then show "SET LANGUAGE".
- Press the REVIEW or Button to select English, French or Spanish.
- Press the ERASE Button to confirm the language selected. The unit will then proceed to the contrast setting mode.



To Set LCD Display Contrast

- Press the REVIEW button to make the contrast darker or the REVIEW button to make the contrast lighter.

11

Setting Up Your FM2560

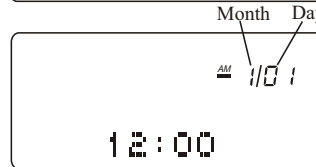
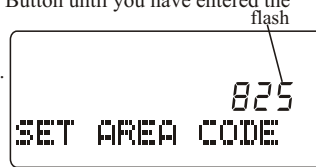
2. Press ERASE Button to confirm selection. The unit will then proceed to the area code setting mode.

To Set Area Code

Note: In order for the Caller ID Redial feature to work properly, you must set your area code.

1. Press the REVIEW ? or ▲ Button until you have entered the correct first digit of your local area code. Press the Erase Button to move to the next digit.
2. Repeat step 1 for the programming of the second and third digits of your local area code.
3. Press the ERASE Button again to end the setting. The display will show the default time and day. The unit is now ready to receive calls.

The correct date and time are automatically set when your FM2560 receives its first call.



Note: 1. If you try to use the telephone before finishing the Caller ID set up, or if you pause more than 40 seconds during any of the above steps, the display will show "SET LANGUAGE" to remind you to finish this sequence.

2. To set up your FM2560 again, press and hold the REDIAL Button for 2 seconds to restart setup.

3. If you only want to adjust the LCD display contrast in standby mode or in review mode, press and hold the REDIAL and REVIEW

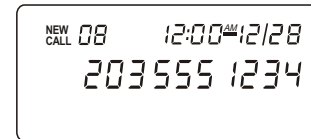
Buttons (in the location on the button labeled ●) at the same time. LCD will show "CONTRAST", to indicate that your FM2560 has entered contrast setting mode.

Telephone Operation

4. When the unit is in the standby mode (i.e. not displaying Caller ID information), the current time will display in the middle of the screen. In the situations when the Caller ID information is displayed, the current time will be shown in a smaller size on the top line.

Dialing a Call

1. Lift the HANDSET.
2. When you hear a dial tone, dial the number. LCD Display Shows:
3. At the end of the call, return the HANDSET to the CRADLE.

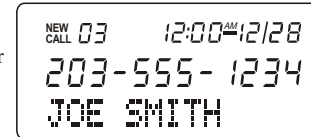


Receiving a Call

1. When you hear your phone ring, lift the HANDSET. After the first ring, if you have Caller ID service, the NEW CALL icon and call information will appear on the display, and the NEW CALL LED will flash.

The caller ID information will be stored in the order received.

2. At the end of your call, return the HANDSET to the CRADLE.



NOTE: 1. If you answer your telephone before the second ring, the unit will not display any Caller ID information.

2. The information will be displayed on the LCD for 20 seconds. If the received call information is the same as any of the new calls, the unit displays "RPT" icon to indicate a REPEAT CALL.

3. The maximum number of digits that can be displayed on the LCD is 10 and the maximum call count is 64 (old calls + new calls). Your FM2560 will automatically erase the oldest call record and replace it with the newest call record when the memory is full.

Telephone Features

FLASH

If call waiting is available from your telephone company and you have this service, you will be alerted by a signal (determined by your telephone company) if there is another call.

Note: The telephone will be muted momentarily while the LCD display shows the Caller ID information.

1. When you hear the signal, to access the new call without disconnecting the call you are on, press the FLASH Button.
2. To return to your original conversation, press the FLASH Button again. This procedure can be repeated as frequently as you desire.

The FLASH Button can also be used to access a new dial tone without hanging up, and also to signal PBX or to activate various services if you are connected to PBX. If the FLASH Button is pressed, the LCD display will be cleared until the number is entered.

RINGER OFF/LO/HI SWITCH

Your FM2560 features a ringer which can be adjusted to loud (HI) or soft (LO). When you don't want to be disturbed, set the switch to "OFF". You can still make outgoing calls.

LIGHTED KEYPAD

For better visibility when dialing in a dimly lit room, a lighted dial pad is provided.

RECEIVER VOLUME CONTROL

The RECEIVER VOLUME CONTROL is located on the side of your handset. This control allows you to adjust your handset volume from normal to high for a more comfortable listening level.

PAUSE

You can insert a 4-second PAUSE into the dialing or storing of a

Telephone Features

number into memory in order to access custom and telebanking services, long distance, etc. Press the PAUSE (REDIAL) button at the desired point in the number. Press PAUSE (REDIAL) again if an additional 4 seconds are needed.

REDIAL BUTTON

The last number you dialed (up to 32 digits) is automatically stored in redial memory. To redial that number:

- A. Lift the HANDSET. You will hear a dial tone.
- b. Press the REDIAL Button. The last number dialed is automatically redialed, including any pauses. The LCD will display "REDIAL".

Note: No redial function is executed if the last number is more than 32 digits. "FULL" will be displayed.

MUTE BUTTON

Prevent sound from your room from being heard by another party on the phone.

Press and HOLD the MUTE Button for as long as you want this feature activated.

RESET BUTTON

At the end of a call, you can make your next call without replacing the HANDSET in the cradle. Press and hold RESET to disconnect the telephone.

HEARING AID COMPATIBILITY

The FM2560 is compatible with inductively coupled hearing aids.

CALL TIMER

When you dial a call, after the first 8 seconds, the call timer will appear on the display for you to track the conversation time. It will disappear 8 seconds after you hang up.

Memory Dialing

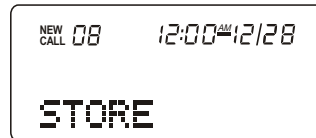
Your FM2560 is equipped with 10 memories for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each of the numeric keys 0 through 9 by following the steps outlined. Numbers must be stored with the handset lifted.

To Program Frequently Called Numbers:

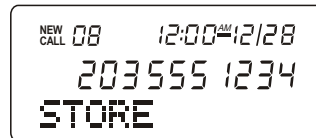
1. Lift the handset. You will hear a dial tone.

NOTE: YOU MUST COMPLETE STEPS 2-5 WITHIN 10 SECONDS, OR ELSE YOU WILL HEAR AN ERROR MESSAGE FROM THE TELEPHONE COMPANY AND WILL BE EXITED FROM THE MEMORY MODE.

2. Press the STORE Button.
The LCD will show "STORE".

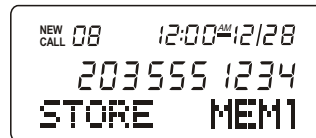


3. Dial the phone number you wish to store (16 digits maximum). The LCD will show the number you dialed.



4. Press the STORE Button again.

5. Press one of the 10 memory location buttons 0-9. Your number is now stored in the corresponding location. The LCD will show the memory location.



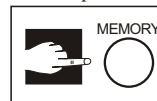
6. To continue programming numbers, return the HANDSET to the CRADLE. Lift the handset, and repeat steps 2 through 5.

Memory Dialing

If you wish to enter a 4-second Pause in the number you are storing, press the REDIAL Button at the desired point in the number.

To Dial Frequently Called Numbers:

1. Pick up Handset.



2. Press MEMORY Button. The LCD will show "MEM".

3. Press the desired memory location Button (0-9).

4. Your call will automatically be dialed.

To Erase A Stored Number

To erase a stored number, simply store a new number in the same location. The new number will replace the old one.

Caller ID Features

New Call LED Indications

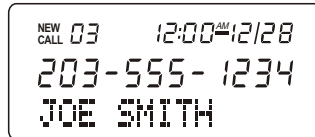
SITUATION	NEW CALL LED INDICATOR
No new call	Off
There is a new call.	Flash
When receiving a VIP call.	Flash 4 times each time the phone rings.
When the incoming VIP call is a call waiting caller ID call.	Flash 4 times every 6 seconds until the call disappears.

Caller ID Features

Receiving Call Waiting Caller ID

When you are on an existing phone call, your FM2560 will display incoming call waiting Caller ID information.

1. You will hear a beep and the telephone will be muted momentarily while the LCD display shows the Caller ID information of the second caller.
2. The NEW CALL LED indicator will flash.



3. When you press the FLASH Button to access the call waiting call, the LCD will display the call waiting Caller ID information.

IMPORTANT:

You must subscribe to call waiting Caller ID service from your local telephone company in order to receive call information.

Reviewing New Call Records

NOTE: The handset must be in the base to review Caller ID information.

1. When the Time/Day screen is displayed, press the REVIEW or button, and the display will show the last new call information.
2. Continue pressing the REVIEW or button to review all new call information in the order the calls were received.
3. After the final call has been reviewed, the display will show "END OF NEW CALL", and the NEW CALL LED will stop flashing.

Reviewing Call Records Stored in Memory

NOTE: The handset must be in the base to review Caller ID information.

1. When the Time/Date screen is displayed, press the REVIEW or button, and the display will show the calls stored in memory.
2. Continue pressing the REVIEW or button to display all call records in the order they were received, from the oldest to the newest, or from the newest to the oldest.
3. Continue to review all calls until "END" is displayed.

Caller ID Features

NOTE: In the Caller ID Review mode, if you want to review the Caller ID quickly (about 5 records/second), press and HOLD the REVIEW or Button. The unit will then scroll through the Caller ID records continuously.

Caller ID Redial

The FM2560 allows you to redial a Caller ID record that you are currently reviewing by simply pressing the Caller ID REDIAL Button. To redial a call record, follow these steps.

NOTE: The handset must be in the base to review Caller ID information.

1. Press the REVIEW or Button to select the Caller ID number that you want to dial.
 2. Press and release the Caller ID REDIAL Button. The display will read "PICKUP PHONE".
 3. When you lift the handset, "PICKUP PHONE" will clear and the number will be automatically dialed.
- With current Telecom redialing situations, there are 4 redial options: (1) 7 digits without a 1 prefix; (2) 7 digits with a 1 prefix; (3) 10 digits without a 1 prefix; and (4) 10 digits with a 1 prefix.
1. **7 digits without a 1** : Assuming that you have programmed your correct area code, redial your local call by pressing the REDIAL Button ONCE.
 2. **7 digits with a 1** : Assuming that you have programmed your correct area code, scroll to the local 7 digit call you wish to redial. Simply press the REDIAL Button TWICE.
 3. **10 digits without a 1** : Due to the software setup of the FM2560 you are instructed to enter your 3 digit local area code. In some areas of the country, you must include your area code when making a local call. To solve this issue, you should reprogram your FM2560 to another 3 digit "fictitious" area code. We recommend using an area code not currently being use in the U.S., (i.e... 100 etc.) Once your area code is programmed as above, your FM2560 will show all "10 digits" for every incoming call. To redial a local 10 digit call, press the REDIAL Button twice in succession. The "1" prefix is then omitted and the local 10 digit call is redialed out.

Caller ID Features

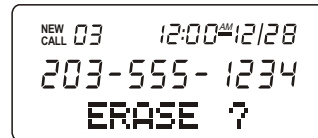
4. **10 digits with a 1 prefix:** Simply review to the desired Long Distance 10 digit call you wish to dial out. Press down the REDIAL Button once and release. If your area requires that you add 1 and your area code even if the call is within the same area code, then you must reprogram your FM2560 to another 3 digit "fictitious" area code. The "1" prefix will be added before the 10 digit number and your long distance call will be dialed out.

Caller ID Erase

NOTE: The handset must be in the base to review Caller ID information.

To Erase a Single Call

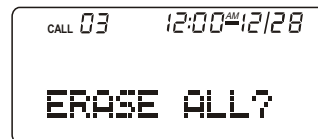
1. Press the REVIEW or Button to review the Caller ID records you received.
2. Press ERASE Button to erase the call displayed; the LCD will show "ERASE?".
3. Press ERASE Button again; the call information will be erased and the LCD will display the next call message.



NOTE: The handset must be in the base to review Caller ID information.

Erase All Calls

1. Review all Caller ID records received before erasing all calls.
2. While the display is in the standby mode, press and hold the ERASE Button for 2 seconds. The LCD will show: "ERASE ALL?".
3. Press the ERASE Button again, ALL VIEWED messages will be erased.



Caller ID Features

NOTE:

1. If there are messages that have not been reviewed, the "Erase All Calls" function cannot be performed.
 2. VIP (priority) calls will not be erased when you erase all calls. See VIP CALLS section for details.
- If you have priority calls in memory, the display will show "CALL XX" when all other calls have been erased.

VIP (Priority) Calls

The FM2560 allows you to create VIP (priority) call records. When a VIP (priority) call is received, the new call LED will flash 4 times each time the phone rings, to alert you this is a VIP (priority) call.

NOTE: When the incoming VIP call is a call waiting Caller ID call, NEW CALL LED will flash 4 times every 6 seconds until the call information disappears.

To Create a VIP Call:

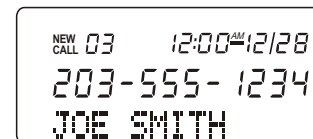
NOTE: The handset must be in the base to review Caller ID information.

1. Press the REVIEW or Button to view the caller ID information you received.
2. Press and hold REDIAL Button for 2 seconds until the VIP icon is displayed.

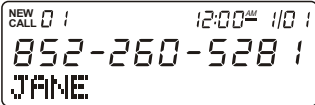




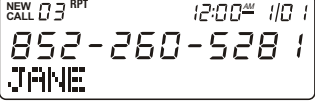


To Remove a VIP Call:

1. Press the REVIEW or Button to display the call you have marked "VIP".
2. Press and hold REDIAL Button for 2 seconds. The VIP icon will disappear.



LCD Description

LCD Display	Description
	The Caller's number is 8522605281. The Caller's name is JANE. (When you are on an existing phone call, the call you received is a call waiting caller ID.)
	The Caller ID information is missing the Caller's name and number because it is Out-of -Area.
	The Caller ID information is missing the caller's name and number because it is a Private Call.
	The Caller ID is a VIP (priority) call.
	The Caller ID information received is invalid; the call counter remains unchanged.
	The same call has been received more than one time. The time will be updated with each call.

Answers To Commonly Asked Questions.

Section One - General

Q. My unit won't work. What do I do?

A. You may need to install your unit again. Replace the three AA Alkaline Batteries. If that doesn't work, call the Toll Free Help Line at 1-800-366-0937 Monday - Friday 8:30 am - 9:00 pm or Saturday 8:30 am - 12:30 pm (EST). You can also visit our website at [http:// www.swbfreedomphone.com](http://www.swbfreedomphone.com)

Q. Can my unit be left on for a long period of time?

A. Your unit is designed to be on 24 hours a day.

Q. Will my unit operate in a very cold or hot environment?

A. Your unit is designed to perform most efficiently at room temperature. However, it can be used in environments ranging from 50° F to 120° F .

Section Two - Caller ID

Q. Why are some of the digits on the display missing?

A. Information in the Transmission is unable to be decoded by your unit and could not be displayed. If the error affects only a single digit, the display will sometimes show a " _ " in the area of the digit effected. Your telephone is able to recover all available information, making it possible for you to determine who the call is from.

Q. How many calls can be stored in Caller ID memory?

A. The telephone number, name (if available), and time/day of up to 64 calls will be stored in memory.

Trouble Shooting Guide

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No dial tone	Improper installation.	Recheck all modular plug connections.
	Problem with the wiring.	Try another phone jack. If your phone works on another jack, it is likely you have a problem with your wiring. Contact your local phone company.
The phone does not ring.	Ringer Off/Low/High switch is not set correctly.	Set the ringer Off/Low/High switch to the Low or High position.
	Too many telephones are installed on the same line.	Contact your local telephone company to determine the maximum number of extensions for your calling area.
Memory dialing does not work.	The memory storage procedure was not followed correctly.	Carefully review the store sequence and re-enter your programmed number.
Your telephone rings but the FM2560 doesn't show any Caller ID information.	The telephone line is not connected properly to the unit.	Connect the telephone line into the back of the unit. Check with your local telephone company to be sure Caller ID service is being provided on your telephone line.
The display screen is blank.	The battery needs to be installed or replaced.	Replace the three AA alkaline batteries.

Trouble Shooting Guide (Cont.)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
You cannot redial a call record.	Your local area code is not programmed.	Reprogram the local area code.
	The number displayed is incorrect.	Verify the number displayed during redial. Data received were possibly corrupted during the transmission through the telephone lines. Dial the telephone number manually on your telephone.
"Error" appears on the display.	Bad data may have been received.	Pick up the phone after the second ring.
You can't receive call waiting messages.	This service is not available.	You must subscribe to this service from your local phone company. The phone must be off-hook to hear the call waiting Caller ID alert signal.

FCC WANTS YOU TO KNOW

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:3F8MT09BFM2560S. If requested, this number must be provided to the telephone company. On the bottom of the base of this equipment is a label that contains, among other information, the Registration Number and Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company. The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label. you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you as soon as possible. If possible, they will notify you in advance, but if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in a advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment the telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. This equipment is hearing aid compatible.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

The compliant jack USOC RJ11C is provided and that is complied with TIA/EIA-IS-968 or FCC part 68.

NOTICE: If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this [equipment ID] does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

An applicable certificationjacks Universal ServiceOrder Codes (USOC) for theequipment is provided (i.e., RJ11C) in the packaging with eachpiece of approved terminal equipment.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

SERVICE

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Help Line for assistance: 1-800-366-0937, Monday-Friday 8:30 am - 9:00 pm, and Saturday 8:30 am - 12:30 pm (EST). You can also visit our website at <http://www.swbfreedomphone.com>

FOR IN - WARRANTY SERVICE:

Package your complete unit (including all line cords, and other accessories) and ship the unit postage prepaid* and insured (for your protection) to:

**SOUTHWESTERN BELL FREEDOM PHONE
DEPT.:Warranty Repair
7475 N. Glen Harbor Blvd., Glendale, AZ 85307**

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling*, and a brief explanation of your difficulties.

*NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

FOR OUT-OF WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

QUESTIONS?

**STOP...DON'T TAKE ME BACK TO THE STORE.
LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE
NUMBER.**

For immediate answers to your questions regarding operation, missing parts or installation, call the
**SOUTHWESTERN BELL FREEDOM PHONE HELP LINE AT
1-800-366-0937**

<http://www.swbfreedomphone.com>

LIMITED WARRANTY

This Southwestern Bell Freedom Phone® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Southwestern Bell Freedom Phone® Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone® Retail Sales TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone® Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that which it is intended.



LIMITED WARRANTY

This one-year limited warranty is in lieu of all other expressed warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have rights which vary from state to state.

Covered under one or more of the following US patents: 5,263,084

