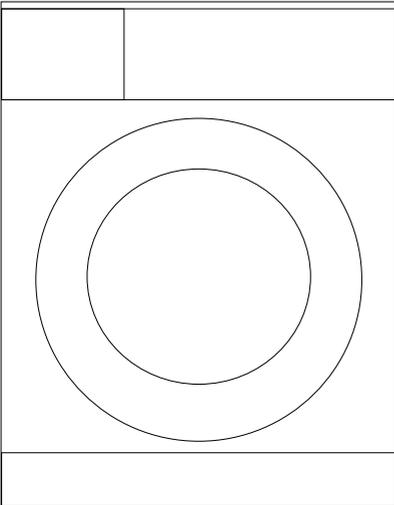


WI 1382

# Washing Machine

## User's Manual



Document Number

2820522930/210512.1725

**BEKO**

# Please read this user manual first!

Dear Customer,

We hope that you get the best results from the product which has been manufactured in state-of-the-art plants and passed through a strict quality control procedure.

Therefore, please read the entire user manual carefully before using the product and keep it as a reference for future use. In case of transferring the product to someone else, give the manual as well.

## The user manual will help you use your machine in a fast and safe way.

- Read the user manual before installing and starting your product.
- Always follow the safety instructions.
- Keep this user manual within easy reach for future reference.
- Read also the other documents supplied with the product.

Remember that this user manual is also applicable for several other models. Differences between models will be identified in the manual.

## Explanation of symbols

Throughout this user manual the following symbols are used:

 Important information or useful hints about usage.

 Warning for hazardous situations with regard to life and property.

 Warning for electric shock.



This appliance's packaging material is recyclable. Help recycle it and protect the environment by dropping it off in the municipal receptacles provided for this purpose. Your appliance also contains a great amount of recyclable material. It is marked with this label to indicate the used appliances that should not be mixed with other waste. This way, the appliance recycling organised by your manufacturer will be done under the best possible conditions, in compliance with European Directive 2002/96/EC on Waste Electrical and Electronic Equipment. Contact your town hall or your retailer for the used appliance collection points closest to your home. We thank you doing your part to protect the environment.



This product was manufactured using the latest technology in environmentally friendly conditions.

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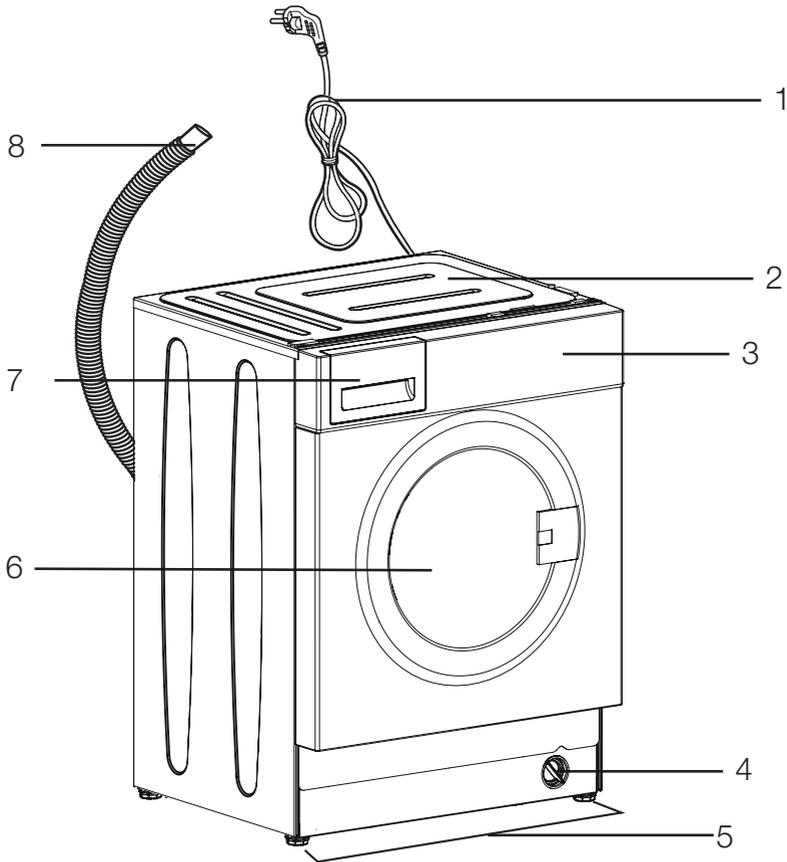
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# 1 Your washing machine

## Overview



- 1- Power cable
- 2- Top lid
- 3- Control panel
- 4- Filter cap

- 5- Adjustable feet
- 6- Loading door
- 7- Detergent drawer
- 8- Drain hose

## Technical specifications

Models (EN)	WI1382
Maximum dry laundry capacity (kg)	8
Height (cm)	82
Width (cm)	60
Depth (cm)	54
Net weight ( $\pm 4$ kg.)	72
Electrical input (V/Hz)	230 V / 50Hz
Total current (A)	10
Total power (W)	2200
Spin speed (rpm max.)	1200
Stand-by mode power (W)	1.40
Off-mode power (W)	0.20

**i** Technical specifications may be changed without prior notice to improve the quality of the product.

**i** Figures in this manual are schematic and may not match the product exactly.

**i** Values stated on the product labels or in the documentation accompanying it are obtained in laboratory conditions in accordance with the relevant standards. Depending on operational and environmental conditions of the product, these values may vary.

## 2 Important safety instructions

This section contains safety instructions that will help protect from risk of personal injury or property damage. Failure to follow these instructions shall void any warranty.

### General safety

- This product should not be used by persons with physical, sensory or mental disorders or unlearned or inexperienced people (including children) unless they are attended by a person who will be responsible for their safety or who will instruct them accordingly for use of the product.
- 8 years and older children and people with reduced physical, sensory, and mental abilities as well as unskilled or inexperienced persons can use this appliance provided that they are supervised and instructed on safe use of the appliance as well as to the related dangers. Children should not play or tamper with the appliance. Cleaning and user maintenance should never be performed by children unless supervised by a responsible adult.
- Never place the product on a carpet-covered floor; otherwise, lack of airflow beneath the machine will cause electrical parts to overheat. This will cause problems with your product.
- Do not operate the product if the power cable / plug is damaged. Call the Authorized Service Agent.
- Have a qualified electrician connect a 16-Ampere fuse to the installation location of the product.
- If the product has a failure, it should not be operated unless it is repaired by the Authorized Service Agent.  
There is the risk of electric shock!
- This product is designed to resume operating in the event of powering on after a power interruption. If you wish to cancel the programme, see "Cancelling the programme" section.
- Connect the product to a grounded outlet protected by a fuse complying with the values in the "Technical specifications" table. Do not neglect to have the grounding installation made by a qualified electrician. Our company shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations.
- The water supply and draining hoses must be securely fastened and remain undamaged. Otherwise, there is the risk of water leakage.
- Never open the loading door or remove the filter while there is still water in the drum. Otherwise, risk of flooding and injury from hot water will occur.
- Do not force open the locked loading door. The loading door will be ready to open just a few minutes after the washing cycle comes to an end. In case of forcing the loading door to open, the door and the lock mechanism may get damaged.
- Unplug the product when not in use.
- Never wash the product by spreading or pouring water onto it! There is the risk of electric shock!
- Never touch the plug with wet hands! Never unplug by pulling on the cable, always pull out by grabbing the plug.
- Use detergents, softeners and supplements suitable for automatic washing machines only.
- Follow the instructions on the textile tags and on the detergent package.
- The product must be unplugged during installation, maintenance, cleaning and repairing procedures.
- Always have the installation and repairing procedures carried out by the Authorized Service Agent. Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorized persons.

### Intended use

- This product has been designed for domestic use. It is not suitable for commercial use and it must not be

used out of its intended use.

- The product must only be used for washing and rinsing of laundry that are marked accordingly.
- The manufacturer waives any responsibility arisen from incorrect usage or transportation.

### **Children's safety**

- Electrical products are dangerous for the children. Keep children away from the product when it is in use. Do not let them to tamper with the product. Use child lock to prevent children from intervening with the product.
- Do not forget to close the loading door when leaving the room where the product is located.
- Store all detergents and additives in a safe place away from the reach of the children.

### 3 Installation

Refer to the nearest Authorised Service Agent for installation of the product. To make the product ready for use, review the information in the user manual and make sure that the electricity, tap water supply and water drainage systems are appropriate before calling the Authorized Service Agent. If they are not, call a qualified technician and plumber to have any necessary arrangements carried out.

**i** Preparation of the location and electrical, tap water and waste water installations at the place of installation is under customer's responsibility.

**⚠** Installation and electrical connections of the product must be carried out by the Authorized Service Agent. Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorized persons.

**⚠** Prior to installation, visually check if the product has any defects on it. If so, do not have it installed. Damaged products cause risks for your safety.

**i** Make sure that the water inlet and discharge hoses as well as the power cable are not folded, pinched or crushed while pushing the product into its place after installation or cleaning procedures.

#### Appropriate installation location

- Place the machine on a rigid floor. Do not place it on a long pile rug or similar surfaces.
- Total weight of the washing machine and the dryer -with full load- when they are placed on top of each other reaches to approx. 180 kilograms. Place the product on a solid and flat floor that has sufficient load carrying capacity!
- Do not place the product on the power cable.
- Do not install the product at places where temperature may fall below 0°C.
- Place the product at least 1 cm away from the edges of other furniture.

#### Removing packaging reinforcement

Tilt the machine backwards to remove the packaging reinforcement. Remove the packaging reinforcement by pulling the ribbon.

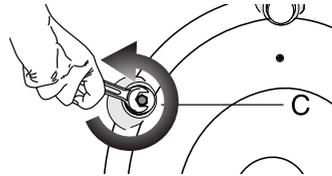


#### Removing the transportation locks

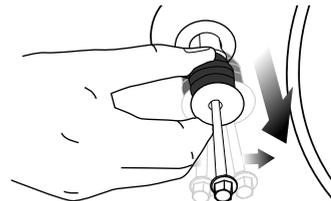
**⚠** Do not remove the transportation locks before taking out the packaging reinforcement.

**⚠** Remove the transportation safety bolts before operating the washing machine, otherwise, the product will be damaged.

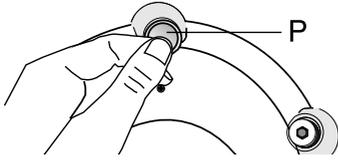
1. Loosen all the bolts with a spanner until they rotate freely (C).



2. Remove transportation safety bolts by turning them gently.



3. Attach the plastic covers supplied in the User Manual bag into the holes on the rear panel. (P)



- i** Keep the transportation safety bolts in a safe place to reuse when the washing machine needs to be moved again in the future.
- i** Never move the product without the transportation safety bolts properly fixed in place!

### Connecting water supply

- i** The water supply pressure required to run the product is between 1 to 10 bars (0.1 – 1 MPa). It is necessary to have 10 – 80 liters of water flowing from the fully open tap in one minute to have your machine run smoothly. Attach a pressure reducing valve if water pressure is higher.

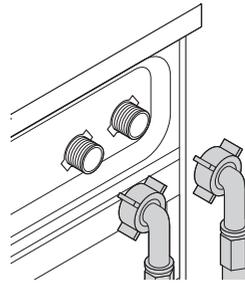
- i** If you are going to use the double water-inlet product as a single (cold) water-inlet unit, you must install the supplied stopper to the hot water valve before operating the product. (Applies for the products supplied with a blind stopper group.)

- i** If you want to use both water inlets of the product, connect the hot water hose after removing the stopper and gasket group from the hot water valve. (Applies for the products supplied with a blind stopper group.)

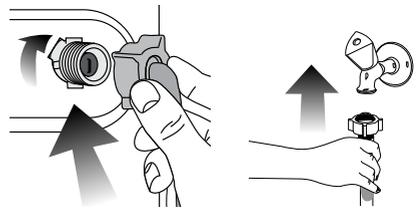
- !** Models with a single water inlet should not be connected to the hot water tap. In such a case the laundry will get damaged or the product will switch to protection mode and will not operate.

- !** Do not use old or used water inlet hoses on the new product. It may cause stains on your laundry.

1. Connect the special hoses supplied with the product to the water inlets on the product. Red hose (left) (max. 90 °C) is for hot water inlet, blue hose (right) (max. 25 °C) is for cold water inlet.



- !** Ensure that the cold and hot water connections are made correctly when installing the product. Otherwise, your laundry will come out hot at the end of the washing process and wear out.
2. Tighten all hose nuts by hand. Never use a wrench when tightening the nuts.

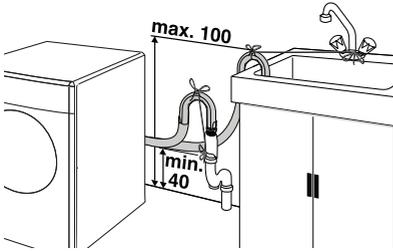


3. Open the taps completely after making the hose connection to check for water leaks at the connection points. If any leaks occur, turn off the tap and remove the nut. Retighten the nut carefully after checking the seal. To prevent water leakages and damages caused by them, keep the taps closed when the machine is not in use.

### Connecting to the drain

- The end of the drain hose must be directly connected to the wastewater drain or to the washbasin.
- !** Your house will be flooded if the hose comes out of its housing during water discharge. Moreover, there is risk of scalding due to high washing temperatures! To prevent such situations and to ensure smooth water intake and discharge of the machine, fix the end of the discharge hose tightly so that it cannot come out.

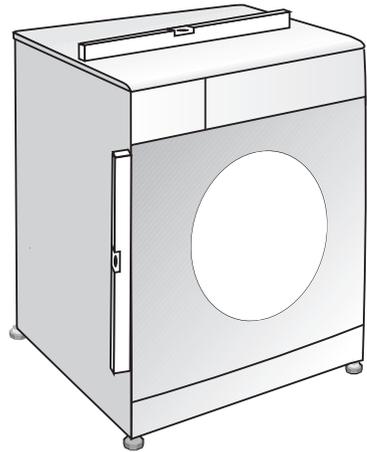
- The hose should be attached to a height of at least 40 cm, and 100 cm at most.
- In case the hose is elevated after laying it on the floor level or close to the ground (less than 40 cm above the ground), water discharge becomes more difficult and the laundry may come out excessively wet. Therefore, follow the heights described in the figure.



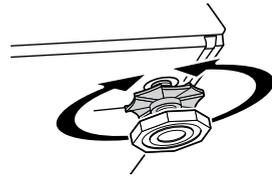
- To prevent flowing of dirty water back into the machine and to allow for easy discharge, do not immerse the hose end into the dirty water or drive it in the drain more than 15 cm. If it is too long, cut it short.
- The end of the hose should not be bent, it should not be stepped on and the hose must not be pinched between the drain and the machine.
- If the length of the hose is too short, use it by adding an original extension hose. Length of the hose may not be longer than 3.2 m. To avoid water leak failures, the connection between the extension hose and the drain hose of the product must be fitted well with an appropriate clamp as not to come off and leak.

## Adjusting the feet

- ⚠ In order to ensure that the product operates more silent and vibration-free, it must stand level and balanced on its feet. Balance the machine by adjusting the feet. Otherwise, the product may move from its place and cause crushing and vibration problems.



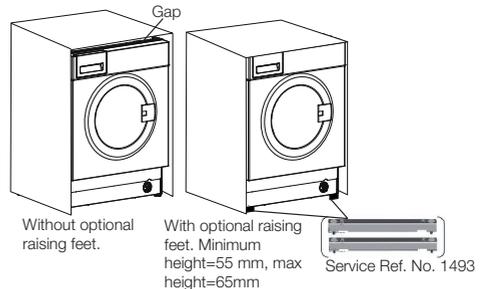
1. Loosen the lock nuts on the feet by hand.
2. Adjust the feet until the product stands level and balanced.
3. Tighten all lock nuts again by hand.



- ⚠ Do not use any tools to loosen the lock nuts. Otherwise, they will get damaged.

## Raising the appliance

In order to raise the appliance to eliminate the gap below the worktop, you will need to order special optional kit. Please call Beko Spare Part Department. (0845 6004911) and see built-in installation section.



## Electrical connection

Connect the product to a grounded outlet protected by a fuse complying with the values in the "Technical specifications" table. Our company shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations.

- Connection must comply with national regulations.
- Power cable plug must be within easy reach after installation.
- The voltage and allowed fuse or breaker protection are specified in the "Technical specifications" section. If the current value of the fuse or breaker in the house is less than 13 Amps, have a qualified electrician install a 13 Amp fuse.
- The specified voltage must be equal to your mains voltage.
- Do not make connections via extension cables or multi-plugs.

 Damaged power cables must be replaced by the Authorized Service Agents.

### Electrical requirements

Before you insert the plug into the wall socket make sure that the voltage and the frequency shown in the rating label corresponds to your electricity supply. We recommend that this appliance be connected to the mains supply via a suitable switched and fused socket in a readily accessible position.

Should the mains lead of the appliance become damaged or need replacing at any time, it must be replaced by a special purpose made mains lead which can only be obtained from a Authorised Service Agent.

 This appliance must be earthed

If the fitted moulded plug is not suitable for your socket, then the plug should be cut off and an appropriate plug fitted. Destroy the old plug, which is cut off as a plug with a bared cord could cause a shock hazard if inserted into a socket elsewhere in the house.

The moulded plug on this appliance incorporates a 13A fuse. Should the fuse

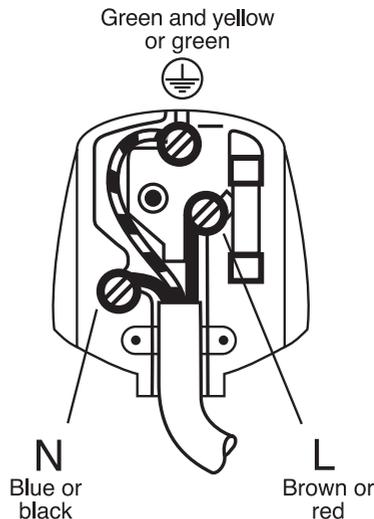
need to be replaced an ASTA approved BS1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover, the plug must not be used until a replacement fuse cover has been fitted. Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

### Important Fitting a different plug

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals on your plug, proceed as follows:

- 1 Connect the green - yellow or green (earth) wire to the terminal in the plug marked 'E' or with the symbol  or coloured green and yellow or green.
- 2 Connect the blue (neutral) wire to the terminal in the plug marked 'N' or coloured black.
- 3 Connect the brown (live) wire to the terminal in the plug marked 'L' or coloured red.

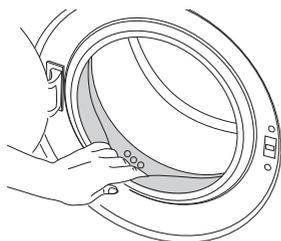
With the alternative plugs a 13A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.



## First use

Before starting to use the product, make sure that all preparations are made in accordance with the instructions in sections "Important safety instructions" and "Installation".

To prepare the product for washing laundry, perform first operation in Drum Cleaning programme. If your machine is not featured with Drum Cleaning programme, use Cottons-90 programme and select Additional Water or Extra Rinse auxiliary functions as well. Before starting the programme, put max. 100 g of powder anti-limescale into the main wash detergent compartment (compartment nr. II). If the anti-limescale is in tablet form, put only one tablet into compartment nr. II. Dry the inside of the bellow with a clean piece of cloth after the programme has come to an end.



- i** Use an anti-limescale suitable for the washing machines.
- i** Some water might have remained in the product due to the quality control processes in the production. It is not harmful for the product.

## Disposing of packaging material

Packaging materials are dangerous to children. Keep packaging materials in a safe place away from reach of the children.

Packaging materials of the product are manufactured from recyclable materials. Dispose of them properly and sort in accordance with recycled waste instructions. Do not dispose of them with normal domestic waste.

## Transportation of the product

1. Unplug the product before transporting it.
  2. Remove water drain and water supply connections.
  3. Drain the remaining water in the product completely; see, "Draining remaining water and cleaning the pump filter".
  4. Install transportation safety bolts in the reverse order of removal procedure; see, "Removing the transportation locks".
- i** Never move the product without the transportation safety bolts properly fixed in place!

## Disposing of the old product

Dispose of the old product in an environmentally friendly manner. Refer to your local dealer or solid waste collection centre in your area to learn how to dispose of your product. For children's safety, cut the power cable and break the locking mechanism of the loading door so that it will be nonfunctional before disposing of the product.

## 4 Preparation

### Things to be done for energy saving

Following information will help you use the product in an ecological and energy-efficient manner.

- Operate the product in the highest capacity allowed by the programme you have selected, but do not overload; see, "Programme and consumption table".
- Always follow the instructions on the detergent packaging.
- Wash slightly soiled laundry at low temperatures.
- Use faster programmes for small quantities of lightly soiled laundry.
- Do not use prewash and high temperatures for laundry that is not heavily soiled or stained.
- If you plan to dry your laundry in a dryer, select the highest spin speed recommended during washing process.
- Do not use detergent in excess of the amount recommended on the detergent package.

### Sorting the laundry

- Sort laundry according to type of fabric, colour, and degree of soiling and allowable water temperature.
- Always obey the instructions given on the garment tags.



### Preparing laundry for washing

- Laundry items with metal attachments such as, underwired bras, belt buckles or metal buttons will damage the machine. Remove the metal pieces or wash the clothes by putting them in a laundry bag or pillow case.



## Correct load capacity

The maximum load capacity depends on the type of laundry, the degree of soiling and the washing programme desired.

The machine automatically adjusts the amount of water according to the weight of the loaded laundry.

- ⚠ Follow the information in the “Programme and consumption table”. When overloaded, machine's washing performance will drop. Moreover, noise and vibration problems may occur.

Laundry types and their average weights in the following table are given as examples.

Laundry type	Weight (g)
Bathrobe	1200
Napkin	100
Duvet cover	700
Bed Sheet	500
Pillowcase	200
Tablecloth	250
Towel	200
Hand towel	100
Evening gown	200
Underclothing	100
Men's overalls	600
Men's shirt	200
Men's pajamas	500
Blouses	100

## Loading the laundry

- Open the loading door.
- Place laundry items loosely into the machine.
- Push the loading door to close until you hear a locking sound. Ensure that no items are caught in the door.
- ⓘ The loading door is locked while a programme is running. The door can only be opened a while after the programme comes to an end.
- ⚠ In case of misplacing the laundry, noise and vibration problems may occur in the machine.

- Take out all substances in the pockets such as coins, pens and paper clips, and turn pockets inside out and brush. Such objects may damage the product or cause noise problem.
- Put small size clothes such as infant's socks and nylon stockings in a laundry bag or pillow case.
- Place curtains in without compressing them. Remove curtain attachment items.
- Fasten zippers, sew loose buttons and mend rips and tears.
- Wash “machine washable” or “hand washable” labeled products only with an appropriate programme.
- Do not wash colours and whites together. New, dark coloured cottons release a lot of dye. Wash them separately.
- Tough stains must be treated properly before washing. If unsure, check with a dry cleaner.
- Use only dyes/colour changers and limescale removers suitable for machine wash. Always follow the instructions on the package.
- Wash trousers and delicate laundry turned inside out.
- Keep laundry items made of Angora wool in the freezer for a few hours before washing. This will reduce pilling.
- Laundry that are subjected to materials such as flour, lime dust, milk powder, etc. intensely must be shaken off before placing into the machine. Such dusts and powders on the laundry may build up on the inner parts of the machine in time and can cause damage.

## Detergents and softeners

### Detergent Drawer

Detergent drawer of your washing machine consists of four different compartments for powder main wash detergent, liquid main wash detergent, liquid softener and powder pre-wash detergent. Each of these laundry additives are dispensed automatically in the relevant time during the washing Programme.

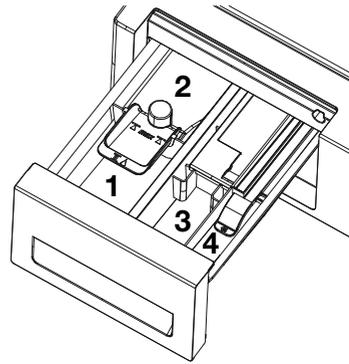
Do not place the laundry additives directly into the drum. Always use the detergent drawer.

Do not close the drawer too fast after putting the laundry additives. This may cause the additives be dispensed early, creating unsatisfactory washing results and fabric damage.

**i** Do not open the drawer during washing Programme.

### The detergent drawer compartments are indicated below:

- 1) Left compartment with number "II" (Main wash compartment for powder detergent or powder bleach/stain remover)
- 2) Left compartment with number "II ♠" (Main wash compartment for liquid detergent or liquid stain remover)
- 3) Middle compartment with number "I" (pre-wash compartment for powder detergent, powder stain remover or liquid bleach - liquid bleach must be added either during the pre-wash or during the first rinsing step of the washing Programme). Liquid bleach must be added manually while the machine takes in water.
- 4) Right compartment with "❁" symbol (liquid softener compartment)



### (II) Main Wash Compartment

Before starting the washing Programme, put powder detergent into the left compartment with number "II". Use the detergent manufacturer's measuring cup and follow the instructions on the package. Powder bleach/stain remover must also be put into this compartment.

Put the liquid detergent into the main wash compartment with number "II ♠" before starting the washing Programme. Liquid stain remover must be put into this compartment.

Put the suggested amount of liquid detergent into the left compartment with "II ♠" symbol and dilute it to the maximum filling level line (max. II ♠) with warm water.

Particularly the concentrated detergents must be diluted with warm water; otherwise, the siphon may get clogged in time.

Do not fill the detergent above the maximum filling level line; otherwise the excess amount of detergent will reach the laundry without water and may cause stains on the garments. In this case you will need to refill the compartment. Do not pour the detergent onto the laundry directly since this may cause stains on the garments.

### Liquid Softener Compartment

Put the suggested amount of liquid softener into the right compartment with "❁" symbol and dilute it to the maximum filling level line (max. ❁) with warm water.

Particularly the concentrated softeners must be diluted with warm water; otherwise, the siphon may get clogged in time.

Do not fill the softener above the maximum filling level line; otherwise the excess amount of softener will get mixed with the washing water and you will need to refill the compartment. Do not pour the softener onto the laundry directly since this may cause stains on the garments. Liquid softener will be dispensed automatically at the final rinsing step of the washing Programme.

### **(I) Pre-Wash Compartment**

Put the powder pre-wash detergent or powder stain remover into the middle compartment with number "1".

You can also put liquid bleach into this compartment while the machine takes in water during pre-wash or first rinsing step. Adding the liquid bleach while the machine takes in water allows it to be diluted before it is poured onto the laundry.

You must select extra rinsing option if you use liquid bleach in a washing Programme. Bleach must be removed from the laundry with rinsing; otherwise it may cause itching on the skin.

**i** Read the dosage instructions and label of your garments carefully before using the liquid bleach.

### **Starch**

- Add liquid starch, powder starch or the dyestuff into the softener compartment as instructed on the package.
- Never use fabric softener and starch together in the same washing cycle.
- Wipe the inside of the drum after using starch.

### **Bleaches**

If you are going to use regular bleach in your machine, it is suggested to select a Programme with pre-wash step and add the bleach at the beginning of the pre-wash without putting detergent into the pre-wash compartment. Alternatively, it is suggested to select a Programme with extra rinsing and add the bleach while the machine takes in water from the detergent drawer in the first rinsing step. Bleach should not be mixed with

detergent. Since the bleach may cause irritation on skin, little amounts must be used and rinsed thoroughly. Do not pour bleach directly onto the laundry and do not use it with colour laundry.

When using oxygen based bleach, follow the instructions on the package and select a Programme at low temperature. Oxygen based bleach can be used together with the detergent. However, if it is not at the same thickness with the detergent, then it must be added from the compartment number "II" right after the detergent foams with water.

### **Eliminating lime formation**

- When required, use only appropriate lime removers developed specifically for washing machines and always follow the instructions on the package.

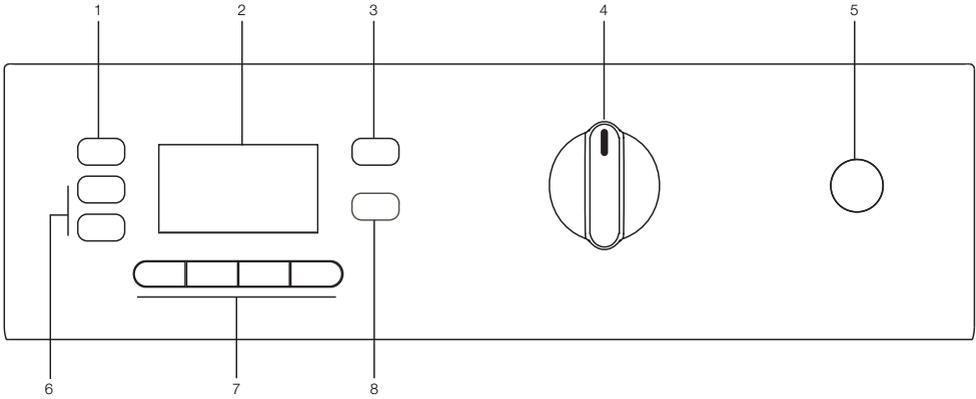
## Tips for efficient washing

		Clothes			
		Light colours and whites	Colors	Dark colors	Delicates/Woolens/Silks
		(Recommended temperature range based on soiling level: 40-90C)	(Recommended temperature range based on soiling level: cold-40C)	(Recommended temperature range based on soiling level: cold-40C)	(Recommended temperature range based on soiling level: cold-30C)
Soiling Level	<b>Heavily Soiled</b> <b>(difficult stains such as grass, coffee, fruits and blood.)</b>	It may be necessary to pre-treat the stains of perform prewash. Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches.	Powder and liquid detergents recommended for colours can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches. Use detergents without bleach.	Liquid detergents suitable for colours and dark colours can be used at dosages recommended for heavily soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	<b>Normally Soiled</b> <b>(For example, stains caused by body on collars and cuffs)</b>	Powder and liquid detergents recommended for whites can be used at dosages recommended for normally soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for normally soiled clothes. Use detergents without bleach.	Liquid detergents suitable for colours and dark colours can be used at dosages recommended for normally soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	<b>Lightly Soiled</b> <b>(No visible stains exist.)</b>	Powder and liquid detergents recommended for whites can be used at dosages recommended for lightly soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for lightly soiled clothes. Use detergents without bleach.	Liquid detergents suitable for colours and dark colours can be used at dosages recommended for lightly soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.

## 5 Selecting a Program and Operating Your Machine

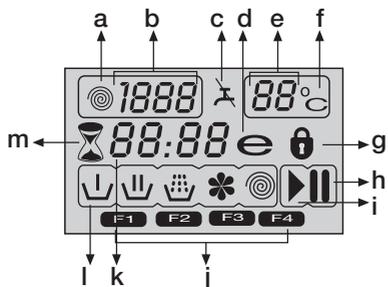
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### Control panel



- 1 - Spin Speed Adjustment Button
  - 2 - Display
  - 3 - Temperature Adjustment Button
  - 4 - Program Selection Knob
  - 5 - On/Off Button
  - 6 - Time Delaying Button (+/-)
  - 7 - Auxiliary Function Buttons
  - 8 - Start/Pause/Cancel Button
-

## Display symbols



- a - Spin Symbol
- b - Spin Speed Indicator
- c - Water cut-off symbol (According to your machine's model)
- d - Economy Symbol
- e - Temperature Indicator
- f - Temperature Symbol
- g - Door Locked Symbol
- h - Standby Symbol
- i - Start Symbol
- j - Auxiliary Function Symbols
- k - Remaining Time and Delaying Time Indicator
- l - Program Indicator Symbols (pre-wash/main wash/rinse/softener/spin)
- m - Time Delaying Symbol

## Turning the machine on

Plug in your machine. Turn the tap on completely. Check if the hoses are connected tightly. Place the laundry in the machine. Add detergent and softener. Press the "On/Off" button.

## Program selection

Select the appropriate program from the program table according to type, amount and degree of soiling of the laundry and washing temperatures.

Turn the Programme Selection Knob to the program mode that you wish to wash your laundry.

The recommended temperature and spin speed for the selected program appear.

Press "Start/Pause/Cancel" button to start the program.

## Main programs

Depending on the type of textile, the following main programs are available:

Each of these main programs comprise of a complete washing process, including washing, rinsing and, if required, spin cycles.

 When selecting the program you are going to use, always consider type of fabric, colour, degree of soiling and permissible water temperature.

 Always select the lowest required temperature. Higher temperature means higher power consumption.

 For further program details, see "Program Selection Table"

### • Cottons

You can wash your durable clothes with this program. Your laundry will be washed with vigorous washing movements during a longer washing cycle. It is recommended for your cotton items (such as bed sheets, duvet and pillowcase sets, bathrobes, underclothing, etc.).

### • Synthetics

You can wash your less durable clothes on this program. Gentler washing movements and a shorter washing cycle is used compared to the "Cottons" program. It is recommended for your synthetic clothes (such as shirts, blouses, synthetic/cotton blended garments, etc.). For curtains and lace, the "Synthetic 40" program with pre-wash and anti-creasing functions selected is recommended. Detergent should not be put in the pre-wash compartment. Less detergent should be put in the main wash compartment as loose knit fabrics (lace) foam too much due to its meshed structure.

### • Woollens

You can wash your machine-washable woollen garments on this program. Wash by selecting the proper temperature according to the labels of your clothes. It is recommended to use appropriate detergents for woollens.

## Additional programs

For special cases, there are also extra programs available:

**i** Additional programs may differ according to the model of your machine.

### • Cottons Eco

You may wash your normally soiled durable cotton and linen laundry in this programme with the highest energy and water saving compared to all other wash programmes suitable for cottons. Actual water temperature may differ from the declared cycle temperature. Programme duration may automatically be shortened during later stages of the programme if you wash less amount (e.g. ½ capacity or less) of laundry. In this case energy and water consumption will be further decreased giving you the opportunity for a more economical wash. This feature is available for certain models having remaining time display.

### • Baby+Toddler Clothing

Increased hygiene is provided by a longer heating period and an additional rinse cycle. It is recommended for baby clothes and clothes worn by allergic people.

### • Hand wash

You can wash your woollen/delicate clothes that bear “not machine-washable” labels for which hand wash is recommended on this program. It washes the laundry with very tender washing movements without damaging your clothes.

### • Daily Quick

This program is used to wash lightly soiled and unstained cotton garments in a short time.

### • Xpress Super Short

You can use this program to quickly wash a small number of lightly soiled and unstained cotton garments. E.g.: bathrobes, duvet covers, sport wear, daily clothes and etc. used only once.

### • Darkcare

This programme can be used to wash dark coloured laundry which you want to prevent from getting faded. We recommend you use liquid detergent or woollen shampoo with this programme.

### • Mixed Fabrics

You can use this program to wash cottons and synthetics together. There is no need to sort them.

### • Intensive

You can wash your durable and heavily soiled clothes on this program. This program washes for a longer time and an extra rinse cycle will be made compared to the “Cottons” program. You can use it for your heavily soiled clothes that you wish to be rinsed gently.

### • Freshen Up

You can use this programme to refresh or remove odours from clothes that have been used only once and do not have any stains on.

### • Eco Clean 20

You can use this program, which is more sensitive to environment and natural resources, to wash lightly soiled and unspotted cotton laundry (max 3.5 kg) in a short time and economical way. It is suggested to use liquid or gel washing detergents.

### • Self Clean(Drum cleaning)

It is suggested to run this program with certain intervals (e.g. once in 1 or 2 months) for the self-cleaning of your machine. This program must certainly be run without any laundry in the machine. Make sure that the machine is empty before starting the program. For more effective cleaning, you can run the program by adding powder lime remover for washing machines into compartment II of the detergent drawer. After the program is completed, leave the door ajar to allow the inside of the machine get dry.

**i** This is not a program for washing laundry. This is a maintenance program for the machine.

**i** Never use this program if there is something in your machine.

**i** When this feature is started your machine senses the load inside of it automatically, if any, and interrupts the program.

## Special programs

For specific applications, select any of the following programs:

### • Rinse

This program is used when you want to rinse or starch separately.

### • Spin + Drain

This program spins with maximum possible rpm in the default setting after the water drains from the machine.

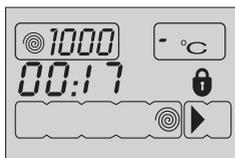
**i** Use a lower spin speed for delicate laundry.

## Temperature selection

Whenever a new program is selected, the temperature anticipated for that program appears on the temperature indicator .

To change the temperature, press the temperature button. Temperature decreases in 10° increments.

Cold selection is shown with “-” symbol.



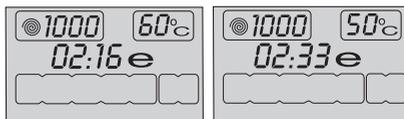
When the “Temperature” button is pressed after Cold is selected, the maximum temperature of the program you have selected will be displayed. To decrease the temperature, press the “Temperature” button again.

90°C	Normally soiled, white cottons and linens. (Ex.: coffee table covers, tablecloths, towels, bed sheets)
60°C	Normally soiled, fade proof coloured linens, cottons or synthetic clothes (Ex.: shirts, nightgowns, pyjamas) and lightly soiled white linen clothes (Ex.: underwear)
40°C 30°C Cold	Blended clothes including synthetics and woollens as well as delicates.

## Economy Symbol

Shows energy saving programs and temperature selections.

As “Intensive” and “Hygiene” programs are long programs with higher temperature selections to ensure hygiene, “Economy” Symbol will not light up.

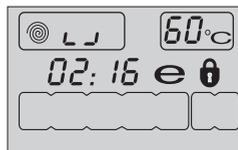


## Spin Speed selection

Whenever a new program is selected, the maximum spin speed of the selected program is displayed on the spin speed indicator.

To decrease the spin speed, press the “Spin” button. Spin speed decreases gradually. Then, rinse hold and no spin options are shown respectively.

Rinse hold is shown with “LJ” and no spin is shown with “-” symbols.



If you are not going to unload your clothes immediately after the cycle, you may use rinse hold function in order to prevent your clothes becoming creased when there is no water in the machine. With this function, your laundry is kept in the final rinsing water. If you want to spin your laundry after the rinse hold function:

- Adjust the spin speed.
- Press “Start/Pause/Cancel” button. Program resumes. Your machine drains the water and spins your laundry.

You can use no spin function in order to drain the water without spinning at the end of the program.

## Program and consumption table

EN						Auxiliary functions					
Programme (°C)		Max. Load (kg)	Water Consumption (l)	Energy Consumption (kWh)	Max. Speed***	Prewash	Quicker Wash	Extra Rinse	Anti-Crease	Rinse Hold	Selectable temperature range °C
Cottons	90	8	74	2.40	1600	•	•	•	•	•	90-Cold
Cottons	60	8	72	1.70	1600	•	•	•	•	•	90-Cold
Cottons	40	8	72	0.95	1600	•	•	•	•	•	90-Cold
Baby&Toddler Clothing	90	8	72	2.10	1600			*		•	90-30
Cottons Eco	60**	8	54	1.39	1600					•	60-Cold
Cottons Eco	60**	4	47	0.97	1600					•	60-Cold
Cottons Eco	40**	4	47	0.78	1600					•	60-Cold
Cottons Eco	40	8	72	0.77	1600					•	60-Cold
Intensive	60	8	72	1.60	1600			*	•	•	60-40
Synthetics	60	3	45	1.00	1200	•	•	•	•	•	60-Cold
Synthetics	40	3	45	0.45	1200	•	•	•	•	•	60-Cold
Eco clean 20	20	3.5	39	0.16	1600					•	20
Mixed Fabrics	40	3.5	45	0.55	1200	•	•	•	•	•	40-Cold
Xpress Super Short	30	2	35	0.10	1400			•		•	30-Cold
Daily Quick	90	8	55	1.95	1400			•		•	90-Cold
Daily Quick	60	8	55	1.10	1400			•		•	90-Cold
Daily Quick	30	8	65	0.22	1400			•		•	90-Cold
Woollens	40	1.5	45	0.30	1200			•		•	40-Cold
Hand Wash	30	1	35	0.20	1200						30-Cold
Dark Care	40	3	82	0.55	1200			*		•	40-Cold
Self Clean	70	-	95	2.15	800			*			70
Freshen up	-	2	30	0.03	1200					•	-

\*\* “Cotton eco 40°C and Cotton eco 60°C are the standard programmes.” These programmes are referred to as ‘standard 40°C cotton programme’ and ‘standard 60°C cotton programme’

• : Selectable

\* : Automatically selected, not cancellable.

\*\* : Energy Label programme (EN 60456 Ed.3)

\*\*\* If maximum spin speed of your machine is lower, selection may be made until maximum spin speed.

- : See program description for maximum load.

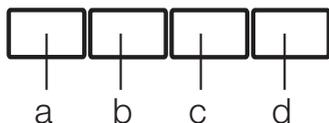
**i** The auxiliary functions in the table vary according to the model of your machine.

**i** Water and power consumption and program duration differ from the table subject to changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions, and changes in supply voltage.

**i** Program duration will be displayed on the screen of your machine according to your selection.

## Auxiliary functions

### Auxiliary Function Selection Buttons



- Depending on the program, you can select the desired auxiliary function by pressing the buttons a, b, c, d.
- Select the required auxiliary functions before starting the program.
- Some combinations cannot be selected together. Ex.: Pre-wash and Quick Wash.
- Symbol of the selected auxiliary function will light up.

### Auxiliary function selection

If an auxiliary function that should not be selected together with a previously selected function is chosen, the first selected function will be cancelled and the last auxiliary function selection will remain active.

Ex.: If you want to select pre-wash first and then quick wash, pre-wash will be cancelled and quick wash will remain active.

Auxiliary function that is not compatible with the program cannot be selected. (see, "Program Selection Table")

#### • Prewash

When you select this function (a), the display will indicate "F1" symbol.

- A pre-wash is only worthwhile for heavily soiled laundry. Without pre-wash you save energy, water, detergent and time.
- Pre-wash without detergent is recommended for lace and curtains.

#### • Quicker Wash

With this function (b), the wash time is shortened. "F2" symbol lights up on the display.

- Use this function for smaller amounts or slightly soiled laundry.

#### • Extra Rinse

When this function (c) is selected, washing and rinsing is performed with plenty of water. "F3" symbol lights up on the display.

#### • Anti-Crease

With this function (d), drum movement will be lessened to prevent creasing and spinning speed is limited. In addition, washing is carried out at a higher water level. "F4" symbol lights up on the display.

- Use this function for delicate laundry that crease easily.

**i** Whenever you select this auxiliary function, load your machine with half of the maximum laundry specified in the program table.

#### • Rinse Hold

If you are not going to unload your clothes immediately after the program completes, you may use rinse hold function and keep your laundry in the final rinsing water in order to prevent them become creased when there is no water in the machine. Press "Start/Pause" button after this process if you want to drain the water without spinning. Program resumes. Your machine drains the water and program completes.

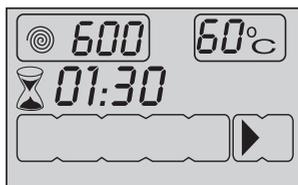
If you want to spin your laundry that you left in water:

- Adjust the spin speed.
- Press Start/Pause button

Program resumes. Your machine drains the water, spins the laundry and program completes.

### Time display

The display shows the time remaining for the program to complete while a program is running. Time is displayed in hours and minutes as "01:30".



## Time delay

With the "Time delay" function you can delay the program start up to 24 hours. Setting can be made in intervals of 30 minutes.

1. Open the loading door, place the laundry inside and fill detergent drawer.
  2. Set the washing program, temperature, spin speed and, if required, select the auxiliary functions.
  3. Press "Time delaying" buttons "+" and "-" to set your desired time delay. The Time delaying symbol will flash.
  4. Press "Start/Pause/Cancel" button. Then the time delay starts to count down. The Time delaying symbol will light up. The Start symbol will light up. The ":" in the middle of the displayed time delay will start to flash.
- More laundry may be loaded or taken out during the time delay period. At the end of the time delay countdown process, time delaying symbol fades and the washing starts as the program duration is displayed.

## Changing the delay time

If you want to change the time during the countdown:

1. Press "Start/Pause/Cancel" button. " : " in the middle of the screen will stop flashing. The Standby symbol will light up. The Time delaying symbol will flash. The Start Symbol will fade.
2. Press "Time delaying" buttons "+" or "-" to set your desired time delay.
3. Press "Start/Pause/Cancel" button. The Time delaying symbol will light up. The Standby symbol will fade. The Start symbol will light up.
4. The ":" in the middle of the displayed time delay will start to flash.

## Cancelling the time delay

If you want to cancel the time delay countdown and start the program immediately:

1. Press "Start/Pause/Cancel" button. The ":" in the middle of the displayed time delay will stop flashing.

2. Start symbol will fade. The standby symbol and the time delaying symbol will flash.
3. Press time delaying button "-" to decrease the desired time delay. Program duration after 30 minutes shall be displayed.
4. Press Start/Pause/Cancel Button to start the program.

## Starting the Program

1. Press Start/Pause/Cancel button to start the program.
2. The start symbol which indicates that the program has started will light up.
3. The door locks and the door locked symbol will light up.
4. The Symbol of the relevant step (prewash, main wash, rinse, softener and spin) that the program has started from will light up.

## Progress of program

The progress of a running program is shown through a number of symbols on the screen.

- At the beginning of each program step, the relevant symbol in the series of symbols will light up and thus, at the end of the program, all symbols will remain lit up. The symbol that lights up at the far right of the series of symbols indicates the step that is being carried out.

### Pre-wash

When "prewash" auxiliary function is selected, prewash symbol will light up to indicate the beginning of prewash step.

### Main wash

Main wash symbol will light up to indicate that the main wash cycle has started.

### Rinse

Rinse symbol lights up at the beginning of the rinse step.

### Softener

Softener symbol lights up at the beginning of softener step.

### Spin

Spin symbol will light up at the beginning of the final spin, during "Spin" and "Pump" special programs.

- If the machine is not spinning, the program may be in rinse hold mode or the automatic spin correction system has been activated due to an excessive unbalanced distribution of laundry in the machine.

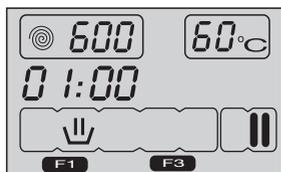
## Changing the selections after the program has started

The selected spin speed and program temperature fade out. An empty frame appears.

When the “Program selection” button is brought to the appropriate position, rpm and temperature data reappear.

## Switching the machine to standby mode

The machine is switched to standby mode by pressing “Start/Pause/Cancel” button momentarily. The Standby symbol which indicates the machine is in standby mode lights up and the start symbol that shows the program has started and is still continuing fades out.



## Selecting or cancelling an auxiliary function in pause mode

Auxiliary functions can be cancelled or selected in accordance with the step the program is at.

## Adding/removing laundry in pause mode

The door can be opened if the water level is suitable. The door locked symbol will light up until the door is suitable for opening. This symbol will fade out as soon as the door is allowed to open. Laundry may be added / taken out by opening the door.

## Door lock

The Door Locked Symbol lights up when the loading door is locked. This symbol will flash until the door is allowed to open. Do not force the door at this stage. This symbol will fade out as soon as the door is allowed to open. You may open the door after the symbol fades out.

## Child-proof lock

Protect the appliance from being tampered by children by means of the child-proof lock. In this case, no change can be made in the running program.

- ❗ Your machine can be turned on and off with On/Off button while the child-proof lock is activated. In this case, your machine will resume its program with child-proof lock activated.

The machine is switched to child-lock by pressing the 2nd and 4th auxiliary functions for 3 sec. “C:on” (Child-proof lock is activated) label appears on the display.



The same symbol will also be displayed whenever any button is pressed while the machine is child-locked.

To deactivate the child-proof lock, press the 2nd and 4th auxiliary function buttons for 3 sec.

“C:OFF” (Child-proof lock is deactivated) label appears on the screen.



## Ending the program through cancelling

“Start/Pause/Cancel” button is pressed for 3 seconds to cancel the program. Start symbol will flash during cancellation. After cancellation, the symbol of the corresponding step at which the cancellation was made will remain lit and “End” will appear on the screen.



## Program in rinse hold mode

- This process is shown with the flashing Spin Symbol and the lit up Standby Symbol.

If you wish to spin when the machine is in this mode:

Adjust the spin speed. Press “Start/Pause/Cancel” button. The program continues, pumps out the water and spins. The Standby Symbol fades out and Start Symbol lights up.

If you want to discharge the water only without spinning:

Press “Start/Pause/Cancel” button. The Standby symbol will fade. The Start symbol will light up. The program continues and only drains the water.

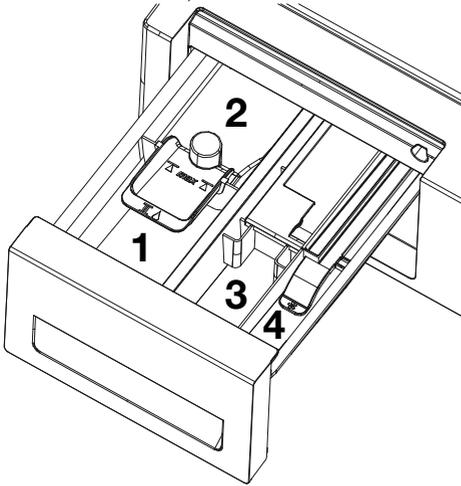
## End of program

When the program is finished, the symbols of the relevant steps will remain lit up and the auxiliary function, spin and temperature data selected at the start-up of the program will remain selected. “End” will appear on the display.

## 6 Maintenance and cleaning

### Detergent Drawer

Remove any powder residue buildup in the drawer. To do this;

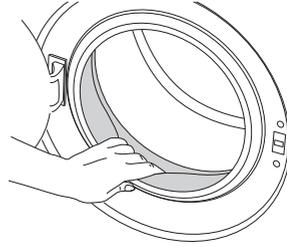


1. You can remove the detergent drawer by pulling it towards yourself strongly.  
**i** If more than a normal amount of softener and liquid detergent mixture starts to remain in the softener compartment, the siphon must be cleaned.
2. Wash the drawer and the siphon with plenty of lukewarm water in a washbasin. Wear protective gloves or use an appropriate brush to avoid touching the residues in the drawer when cleaning.
3. Replace the drawer into its housing after cleaning. Check if the siphon is in its original location.

### The loading door and the drum

After each wash:

- Check if there are any foreign substances in the drum.



- Open the hole in the bellow with the aid of a toothpick if it is clogged.
- i** Foreign metal substances in your machine can cause rust stains. In such cases:  
Clean the drum with a stainless steel cleaning agent. Never use steel wool or wire wool.

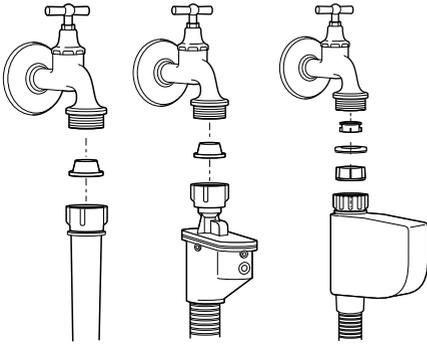
### Body and control panel

When necessary:

- Wipe the exterior panels of your machine with soapy water or mild detergent. Dry it with a soft cloth.
  - Use only a soft and damp cloth to clean the control panel.
- !** Never use a sponge or scrubbing material. These will damage the painted and plastic parts.

### Inlet water filters

There is a filter at the end of each water intake valve at the back side of the machine and also at the end of each water intake hose where they are connected to the tap. These filters prevent the foreign substances and dirt in the water to enter into the machine. Filters should be cleaned as they get dirty.



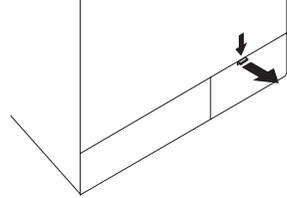
- Close the taps.
- Remove the nuts of the water intake hoses to clean the surfaces of the filters on the water intake valves with an appropriate brush.
- If the filters are very dirty, you can pull them out by means of pliers and clean them.
- Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under streaming water.
- Replace the gaskets and filters carefully to their places and tighten the hose nuts by hand.

machine. the filter must be cleaned only after the inside water is cooled down to avoid hazard of scalding.

2- Open the filter cap. The filter cap may be composed of one or two pieces according to the model of your machine.

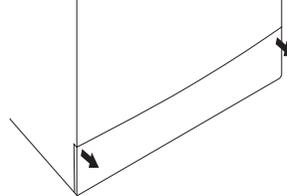
If it is composed of two pieces, press the tab on the filter cap downwards and pull the piece out towards yourself.

**i** If your machine is built-in, then it does not contain a filter cover.



If it is composed of one piece, hold it from both sides and open it by pulling out.

**i** You can remove the filter cover by slightly pushing the kick plate downwards with a screwdriver, through the gap above the filter cover.



## Draining any remaining water and cleaning the pump filter

Filter system in your machine prevents solid items such as buttons, coins and fabric fibers clogging the pump propeller during discharging of the washing water. Thus, a good water discharger is achieved and the pump life is extended.

- If your machine fails to drain the water, the pump filter may be clogged. You may have to clean it every 2 years or whenever it is plugged. Water must be drained off to clean the pump filter.

In addition, water may have to be drained off completely in the following cases:

- before transporting the machine (e.g. when moving house)
- when there is the danger of frost

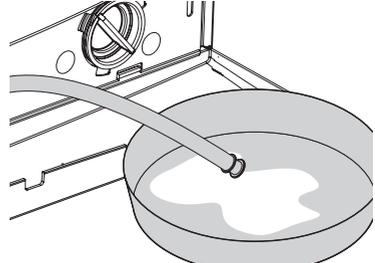
In order to clean the dirty filter and discharge the water;

1- Unplug the machine to cut off the supply power.

**⚠** There may be water at 90°C in the

3- An emergency drain hose is supplied with some of our models. Others are not supplied with this item.

If your product is supplied with an emergency drain hose, do the following as shown in the figure below:

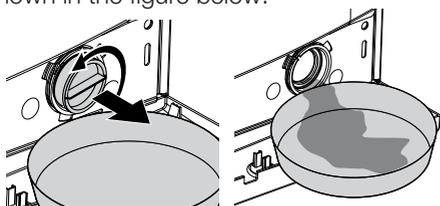


- Pull out the pump outlet hose from its housing.

- Place a large container at the end of the hose. Drain the water off into the container by pulling out the plug at the end of the hose. If the amount of water to be drained off is greater than the volume of the container, replace the plug, pour the water out and then resume the draining process.
- After draining process is completed, replace the plug into the end of the hose and fit the hose back into its place.

into their positions and pushing the upper part of it.

If your product is not supplied with an emergency drain hose, do the following as shown in the figure below:



- Place a large container in front of the filter to receive water flowing from the filter.
- Loosen pump filter (anticlockwise) until water starts to flow out of it. Direct the flowing water into the container you have placed in front of the filter. You can use a piece of cloth to absorb any spilled water.
- When there is no water left, turn the pump filter until it is completely loose and remove it.
- Clean any residues inside the filter as well as fibers, if any, around the propeller region.
- If your product has a water jet feature, be sure to fit the filter into its housing in the pump. Never force the filter while replacing it into its housing. Fit the filter fully into its housing; otherwise, water may leak from the filter cap.

4- Close the filter cap.

Close the two-piece filter cap of your product by pushing the tab on it.

Close the one-piece filter cap of your product by fitting the tabs on the bottom

## 7 Troubleshooting

Programme cannot be started or selected.

- Washing machine has switched to self protection mode due to a supply problem (line voltage, water pressure, etc.). >>> *Press and hold Start / Pause / Cancel button for 3 seconds to reset the machine to factory settings. (See "Canceling the programme")*

Water in the machine.

- Some water might have remained in the product due to the quality control processes in the production. >>> *This is not a failure; water is not harmful to the machine.*

There is water leaking from the bottom of the washing machine.

- Likely problems with hoses or the pump filter. >>> *Be sure the seals of the water inlet hoses are securely fitted. Attach the hose to the tap tightly.*
- Pump filter might not be closed fully. >>> *Make sure that the pump filter is completely closed.*

Machine does not fill with water.

- Tap is turned off. >>> *Open the inlet water taps fully.*
- Water inlet hose is bent. >>> *Flatten the water inlet hose.*
- Water inlet filter is clogged. >>> *Clean the water inlet filter.*
- The loading door is ajar. >>> *Close the Loading Door.*

Machine does not drain water.

- Water drain hose might be clogged or twisted. >>> *Clean or flatten the hose.*
- Pump filter is clogged. >>> *Clean the pump filter.*

Machine vibrates or makes noise.

- Machine might be standing unbalanced. >>> *Adjust the feet to level the machine.*
- A hard substance might have entered into the pump filter. >>> *Clean the pump filter.*
- Transportation safety bolts are not removed. >>> *Remove the transportation safety bolts.*
- Laundry quantity in the machine might be too little. >>> *Add more laundry to the machine.*
- Machine might be overloaded with laundry. >>> *Take out some of the laundry from the machine or distribute the load by hand to balance it homogenously in the machine.*
- Machine might be leaning on a rigid item. >>> *Make sure that the machine is not leaning on anything.*

Machine stopped shortly after the programme started.

- Machine might have stopped temporarily due to low voltage. >>> *It will resume running when the voltage restores to the normal level.*

Machine directly discharges the water it takes in.

- Draining hose might not be at adequate height. >>> *Connect the water draining hose as described in the operation manual.*

No water can be seen in the machine during washing.

- i** The water level is not visible from outside of the washing machine. This is not a failure.

#### Loading door cannot be opened.

- Door lock is activated because of the water level in the machine. >>> *Drain the water by running the Pump or Spin programme.*
- Machine is heating up the water or it is at the spinning cycle. >>> *Wait until the programme completes.*
- Child lock is engaged. Door lock will be deactivated a couple of minutes after the programme has come to an end. >>> *Wait for a couple of minutes for deactivation of the door lock.*

#### Washing takes longer time than the one specified in the manual.

- Water pressure is low. >>> *Machine waits until taking in adequate amount of water to prevent poor washing quality due to the decreased amount of water. Therefore, the washing time extends.*
- Voltage might be low. >>> *Washing time is prolonged to avoid poor washing results when the supply voltage is low.*
- Input temperature of water might be low. >>> *Required time to heat up the water extends in cold seasons. Also, washing time can be lengthened to avoid poor washing results.*
- Number of rinses and/or amount of rinse water might have increased. >>> *Machine increases the amount of rinse water when good rinsing is needed and adds an extra rinsing step if necessary.*
- Excessive foam might have occurred and automatic foam absorption system might have been activated due to too much detergent usage. >>> *Use recommended amount of detergent.*

**i** Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment. Laundry should be rearranged and re-spun.

#### Programme time does not countdown. (On models with display)

- Timer may stop during water intake. >>> *Timer indicator will not countdown until the machine takes in adequate amount of water. The machine will wait until there is sufficient amount of water to avoid poor washing results due to lack of water. Timer indicator will resume countdown after this.*
- Timer may stop during heating step. >>> *Timer indicator will not countdown until the machine reaches the selected temperature.*
- Timer may stop during spinning step. >>> *Automatic unbalanced load detection system might be activated due to the unbalanced distribution of the laundry in the drum.*

**i** Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment. Laundry should be rearranged and re-spun.

#### Programme time does not countdown.

- There might be an imbalance of laundry in the machine. >>> *Automatic unbalanced load detection system might be activated due to the unbalanced distribution of the laundry in the drum.*

**i** Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment. Laundry should be rearranged and re-spun.

Machine does not switch to spinning step.

- There might be an imbalance of laundry in the machine. >>> *Automatic unbalanced load detection system might be activated due to the unbalanced distribution of the laundry in the drum.*
- ❗ Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment. Laundry should be rearranged and re-spun.
- The machine will not spin if water is not drained completely. >>> *Check the filter and the draining hose.*
- Excessive foam might have occurred and automatic foam absorption system might have been activated due to too much detergent usage. >>> *Use recommended amount of detergent.*

Washing performance is poor: Laundry turns gray.

- Insufficient amount of detergent was used over a long period of time. >>> *Use the recommended amount of detergent appropriate for water hardness and the laundry.*
- Washing was made at low temperatures for a long time over a long period of time. >>> *Select the proper temperature for the laundry to be washed.*
- Insufficient amount of detergent is used with hard waters. >>> *Using insufficient amount of detergent with hard water causes the soil to stick on the cloth and this turns the cloth into gray in time. It is difficult to eliminate graying once it happens. Use the recommended amount of detergent appropriate for water hardness and the laundry.*
- Too much detergent is used. >>> *Use the recommended amount of detergent appropriate for water hardness and the laundry.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

Washing performance is poor: Stains persist or the laundry is not whitened.

- Insufficient amount of detergent is used. >>> *Use recommended amount of detergent appropriate for the laundry.*
- Excessive laundry was loaded in. >>> *Do not load the machine in excess. Load with amounts recommended in the "Programme and consumption table".*
- Wrong programme and temperature were selected. >>> *Select the proper programme and temperature for the laundry to be washed.*
- Wrong type of detergent is used. >>> *Use original detergent appropriate for the machine.*
- Detergent is put in the wrong compartment. >>> *Put the detergent in the correct compartment. Do not mix the bleaching agent and the detergent with each other.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

Washing performance is poor: Oily stains appeared on the laundry.

- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

Washing performance is poor: Clothes smell unpleasantly.

- Odours and bacteria layers are formed on the drum as a result of continuous washing at lower temperatures and/or in short programmes. >>> *Leave the detergent drawer as well as the loading door of the machine ajar after each washing. Thus, a humid environment favorable for bacteria cannot occur in the machine.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

#### Colour of the clothes faded.

- Excessive laundry was loaded in. >>> *Do not load the machine in excess.*
- Detergent in use is damp. >>> *Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.*
- A higher temperature is selected. >>> *Select the proper programme and temperature according to the type and soiling degree of the laundry.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

#### It does not rinse well.

- The amount, brand and storage conditions of the detergent used are inappropriate. >>> *Use a detergent appropriate for the washing machine and your laundry. Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.*
- Detergent is put in the wrong compartment. >>> *If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.*
- Pump filter is clogged. >>> *Check the filter.*
- Drain hose is folded. >>> *Check the drain hose.*

#### Laundry became stiff after washing.

- Insufficient amount of detergent is used. >>> *Using insufficient amount of detergent for the water hardness can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.*
- Detergent is put in the wrong compartment. >>> *If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.*
- Detergent might be mixed with the softener. >>> *Do not mix the softener with detergent. Wash and clean the dispenser with hot water.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

#### Laundry does not smell like the softener.

- Detergent is put in the wrong compartment. >>> *If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step. Wash and clean the dispenser with hot water. Put the detergent in the correct compartment.*
- Detergent might be mixed with the softener. >>> *Do not mix the softener with detergent. Wash and clean the dispenser with hot water.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

#### Detergent residue in the detergent drawer.

- Detergent is put in wet drawer. >>> *Dry the detergent drawer before putting in detergent.*
- Detergent has gotten damp. >>> *Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.*
- Water pressure is low. >>> *Check the water pressure.*
- The detergent in the main wash compartment got wet while taking in the prewash water. Holes of the detergent compartment are blocked. >>> *Check the holes and clean if they are clogged.*
- There is a problem with the detergent drawer valves. >>> *Call the Authorized Service Agent.*
- Detergent might be mixed with the softener. >>> *Do not mix the softener with detergent. Wash and clean the dispenser with hot water.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

#### There is detergent left on the laundry.

- Excessive laundry was loaded in. >>> *Do not load the machine in excess.*
- Wrong programme and temperature were selected. >>> *Select the proper programme and temperature for the laundry to be washed.*
- Wrong detergent was used. >>> *Select the proper detergent for the laundry to be washed.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

#### Too much foam forms in the machine.

- Improper detergents for the washing machine are being used. >>> *Use detergents appropriate for the washing machine.*
- Excessive amount of detergent is used. >>> *Use only sufficient amount of detergent.*
- Detergent was stored under improper conditions. >>> *Store detergent in a closed and dry location. Do not store in excessively hot places.*
- Some meshed laundry such as tulle may foam too much because of their texture. >>> *Use smaller amounts of detergent for this type of item.*
- Detergent is put in the wrong compartment. >>> *Put the detergent in the correct compartment.*
- Softener is being taken early. >>> *There may be problem in the valves or in the detergent dispenser. Call the Authorized Service Agent.*
- Regular drum cleaning is not applied. >>> *Clean the drum regularly. For this, please see "Cleaning the loading door and the drum".*

#### Foam is overflowing from the detergent drawer.

- Too much detergent is used. >>> *Mix 1 tablespoonful softener and ½ l water and pour into the main wash compartment of the detergent drawer.*
-  Put detergent into the machine suitable for the programmes and maximum loads indicated in the "Programme and consumption table". When you use additional chemicals (stain removers, bleaches and etc), reduce the amount of detergent.

Laundry remains wet at the end of the programme

- Excessive foam might have occurred and automatic foam absorption system might have been activated due to too much detergent usage. >>> *Use recommended amount of detergent.*
- i** Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment. Laundry should be rearranged and re-spun.

Machine does work. Nothing is displayed on the screen.

The plug might not be plugged in the mains outlet.

Fuse may have blown.

Electricity may be cut off.

The "On/Off" button might have not been pressed.

Check the plug.

Check the fuse.

Check the supply power.

Press this button.

The machine did not start after the program was selected and the «Start/Pause/Cancel» button was pressed.

The front door may be ajar.

The Rinse Symbol amongst the Program Indicator Symbols is flashing. (Subject to the model of your machine, water cut-off symbol may light up too)

Water may have been cut off.

You can restart your machine by pressing the «Start/Pause/Cancel» button for a short time after ensuring that the water is not cut off.

**⚠** If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorized Service Agent. Never try to repair a nonfunctional product yourself.

## PRODUCT FICHE

Complying Commission Delegated Regulation (EU) No 1061/201

Supplier name or trademark	Beko
Model name	W11382
Rated capacity (kg)	8
Energy efficiency class <sup>(1)</sup>	A+
Annual Energy Consumption (kWh) <sup>(2)</sup>	248
Energy consumption of the standard 60°C cotton programme at full load (kWh)	1.389
Energy consumption of the standard 60°C cotton programme at partial load (kWh)	0.968
Energy consumption of the standard 40°C cotton programme at partial load (kWh)	0.784
Power consumption in 'off-mode' (W)	0.200
Power consumption in 'left-on mode' (W)	1.400
Annual Water Consumption (l) <sup>(3)</sup>	11000
Spin-drying efficiency class <sup>(4)</sup>	B
Maximum spin speed (rpm)	1200
Remaining moisture Content (%)	53
Standard cotton programme <sup>(5)</sup>	Cotton Eco 60°C and 40°C
Programme time of the standard 60°C cotton programme at full load (min)	178
Programme time of the standard 60°C cotton programme at partial load (min)	149
Programme time of the standard 40°C cotton programme at partial load (min)	123
Duration of the left-on mode (min)	N/A
Airborne acoustical noise emissions washing/spinning (dB)	50/67
Built-in	Yes

<sup>(1)</sup> Scale from A+++ (Highest Efficiency) to D (Lowest Efficiency)

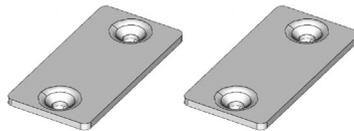
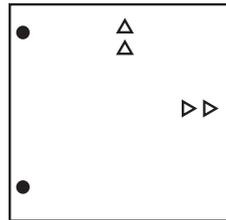
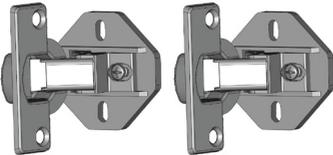
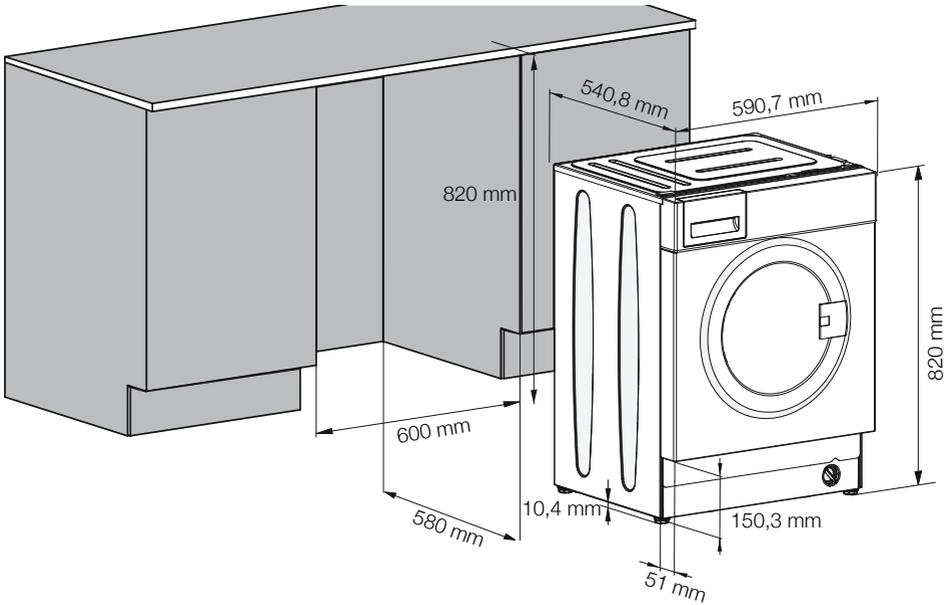
<sup>(2)</sup> Energy Consumption based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.

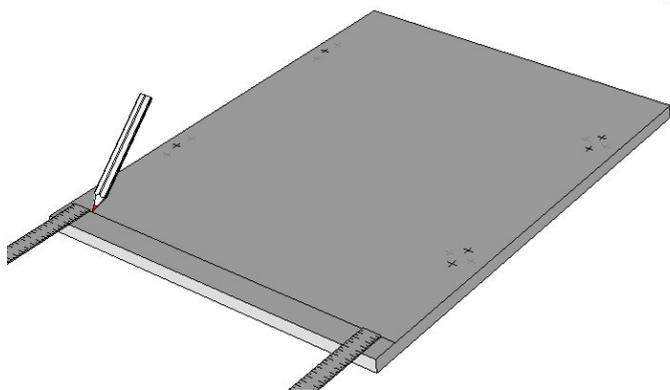
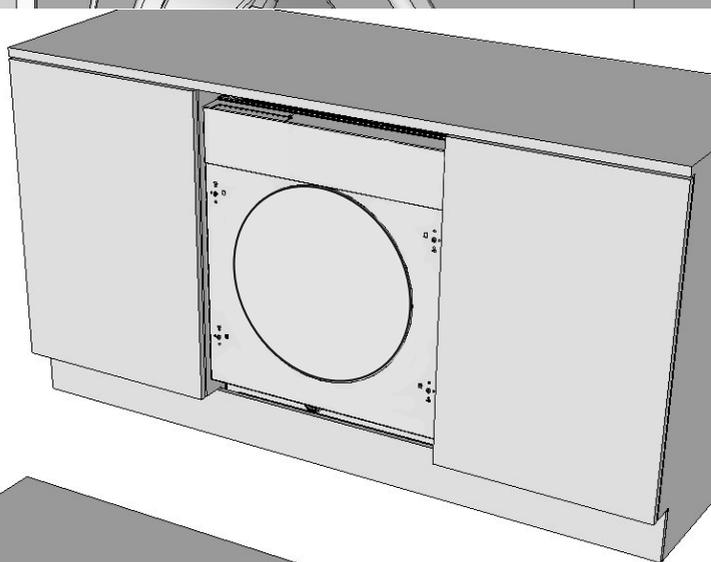
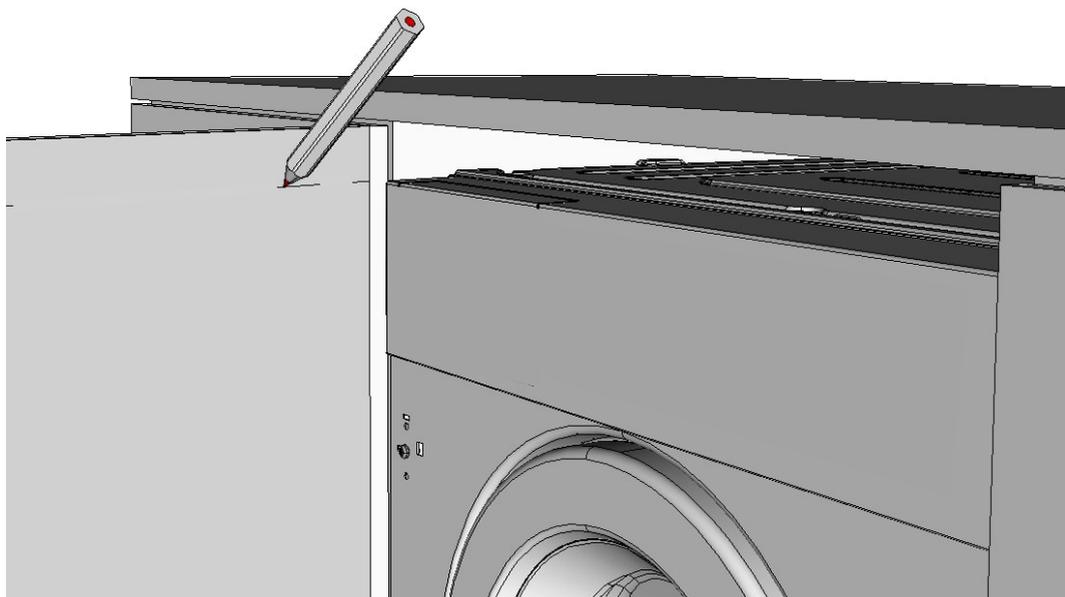
<sup>(3)</sup> Water consumption based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load. Actual water consumption will depend on how the appliance is used.

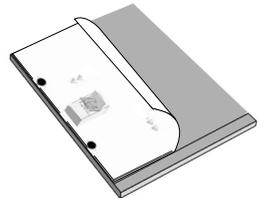
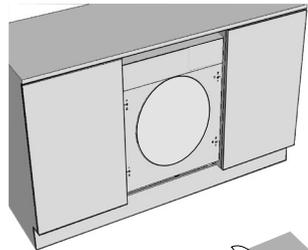
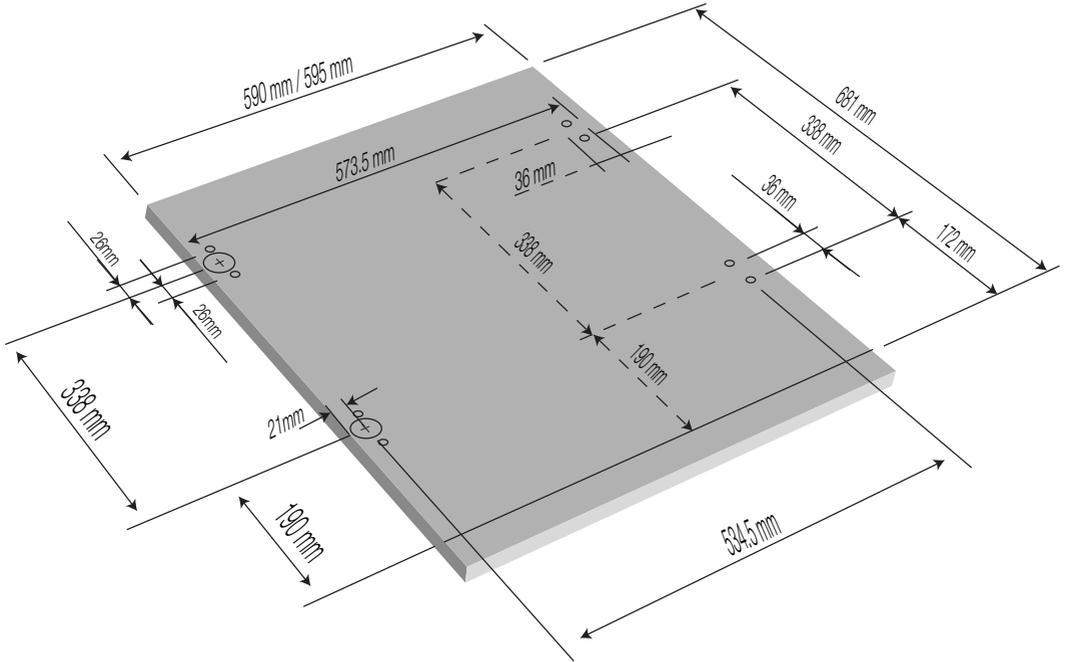
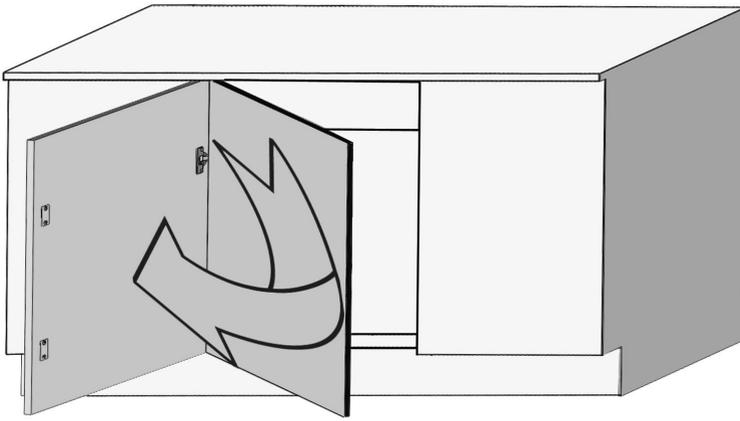
<sup>(4)</sup>Scale from A (Highest Efficiency) to G (Lowest Efficiency)

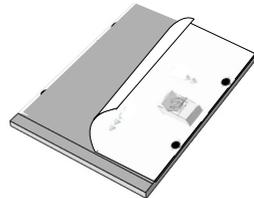
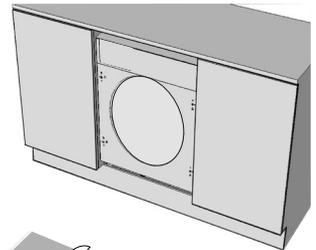
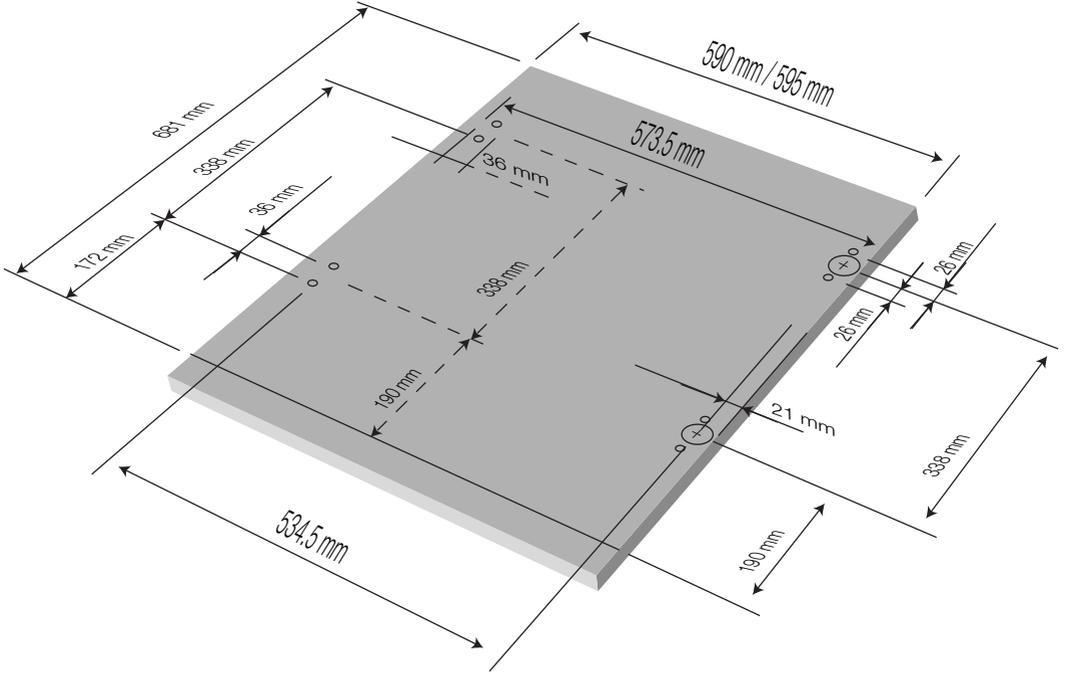
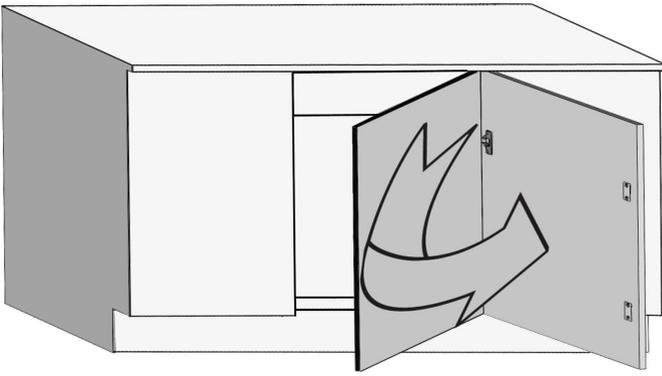
<sup>(5)</sup> "Standard 60°C cotton programme" and the "standard 40°C cotton programme" are the standard washing programmes to which the information in the label and the fiche relates and these programmes are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumption.

# 10 BUILT-IN INSTALLATION

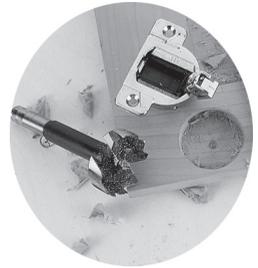
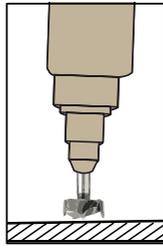
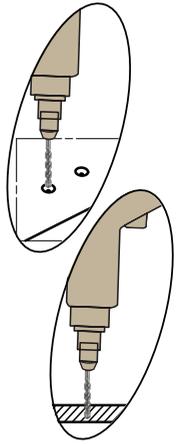
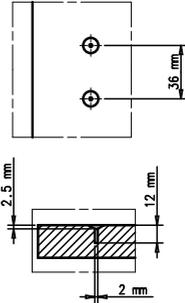
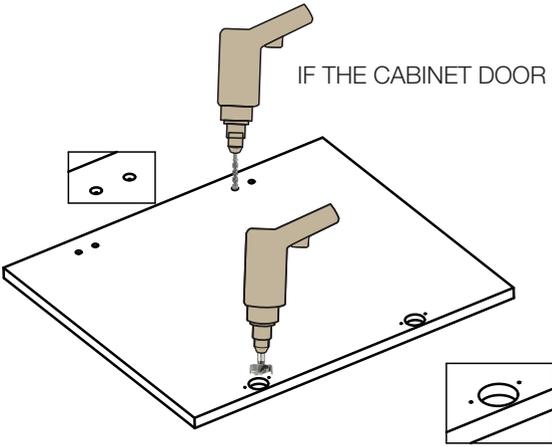




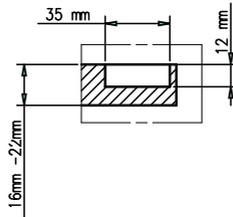
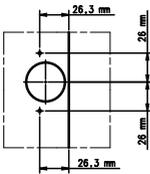




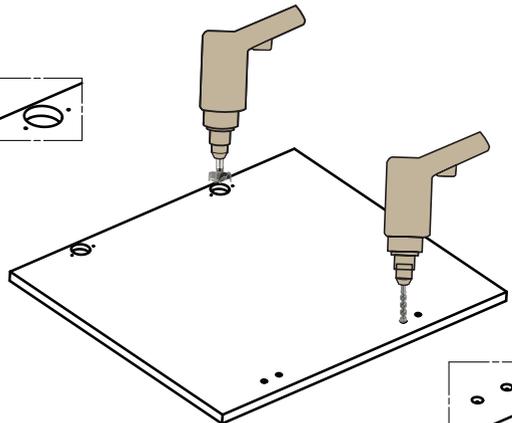
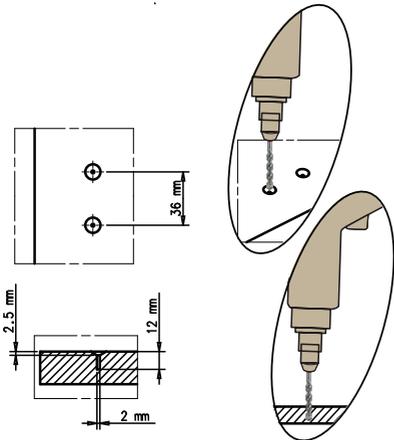
IF THE CABINET DOOR OPENS TO RIGHT

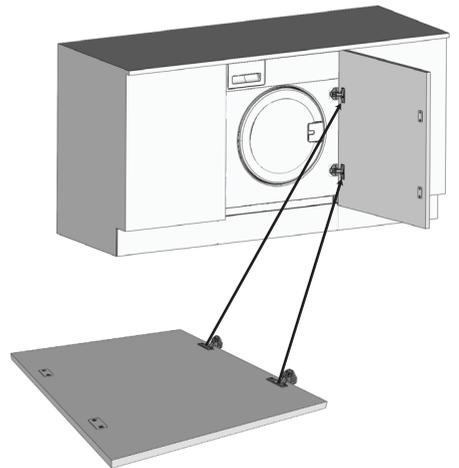
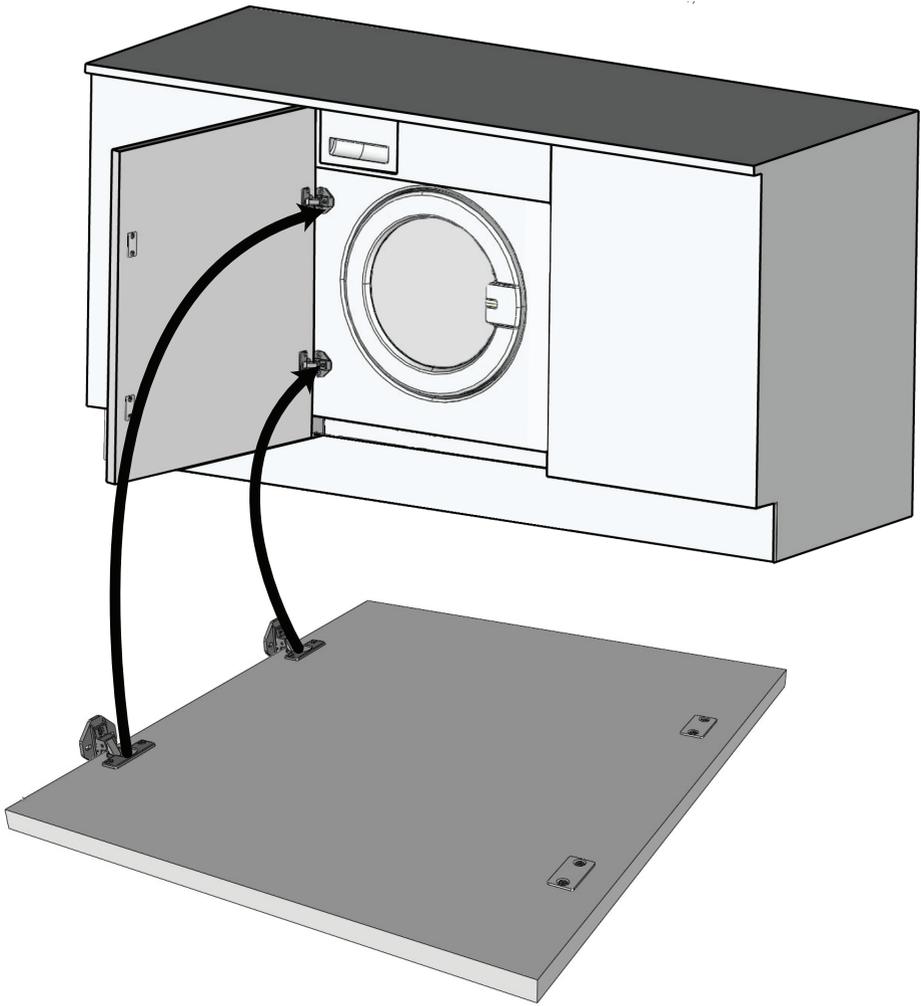


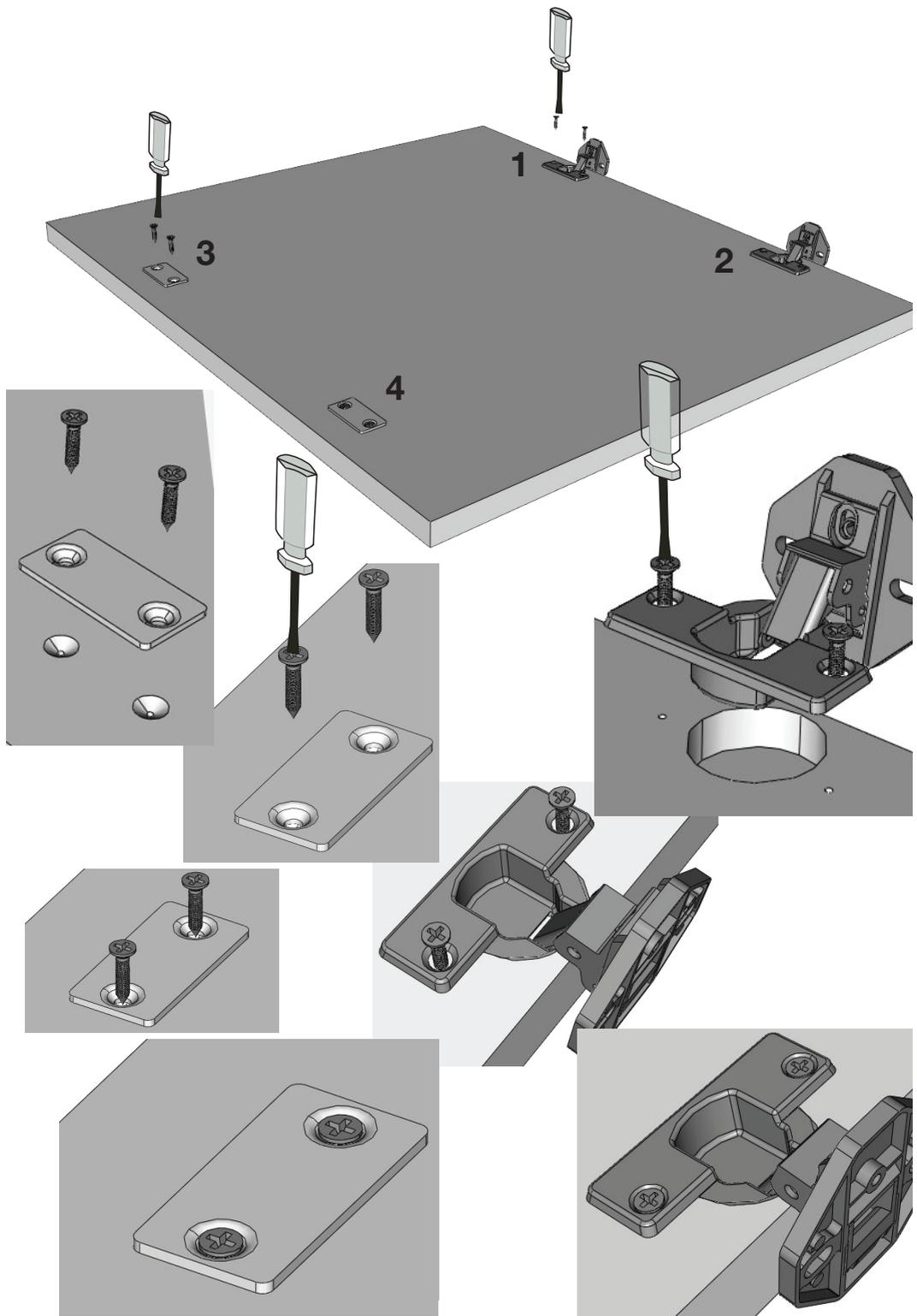
Use 35mm hinge cutting tool

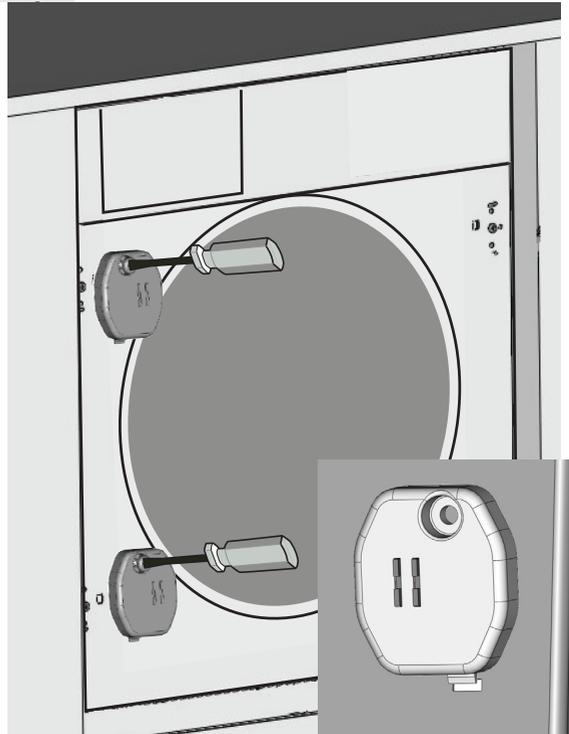
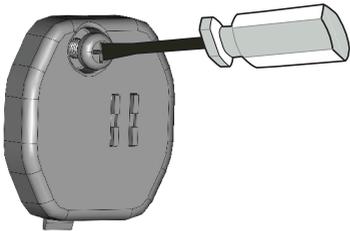
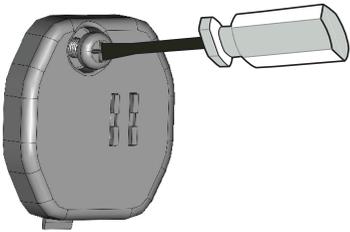
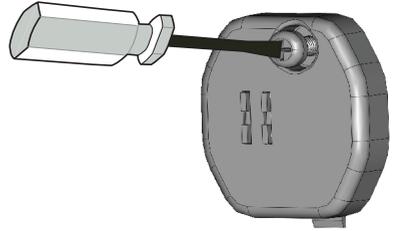
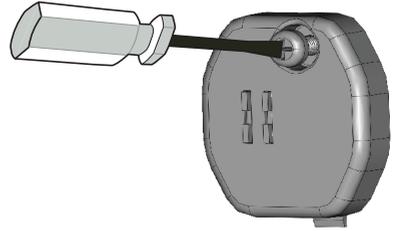
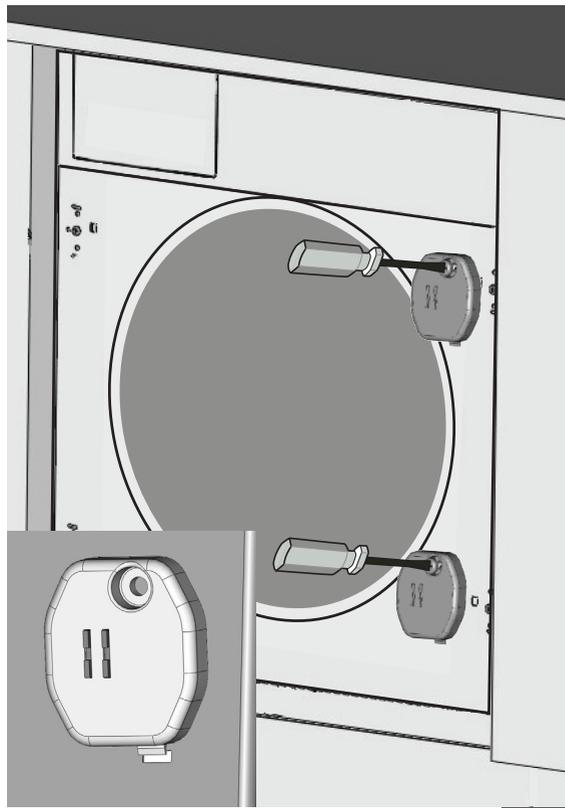


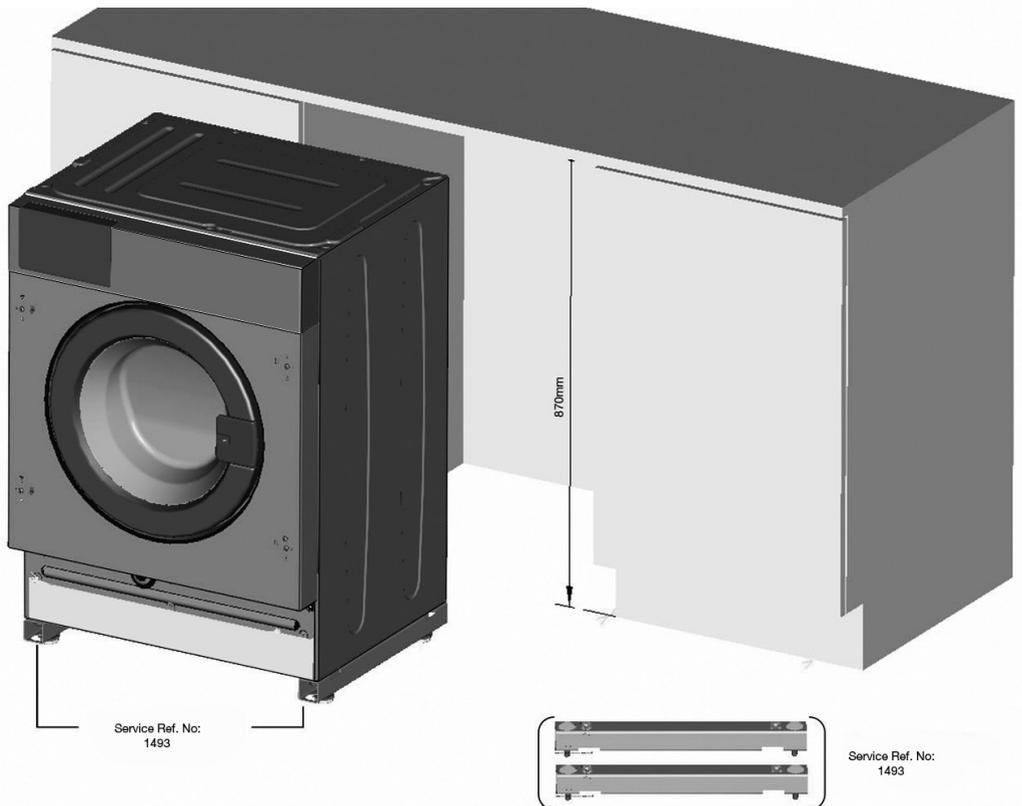
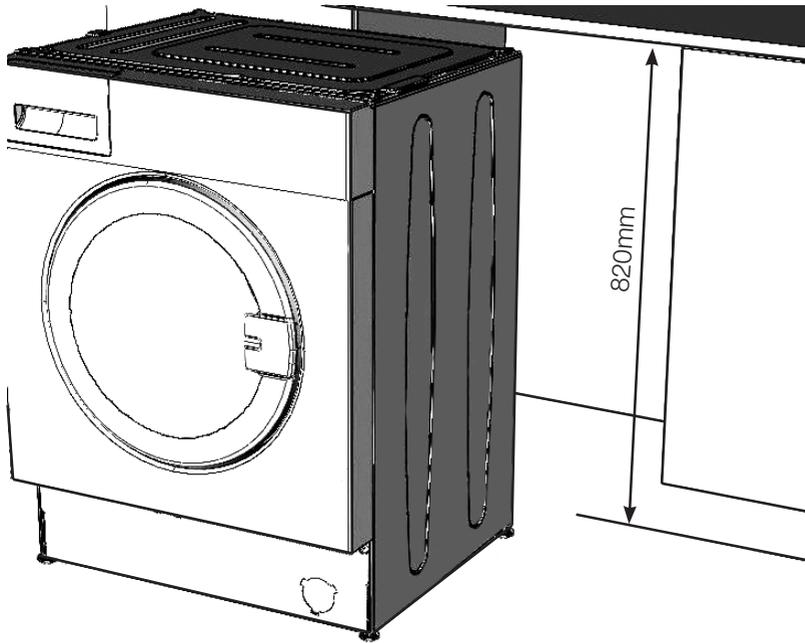
IF THE CABINET DOOR OPENS TO LEFT



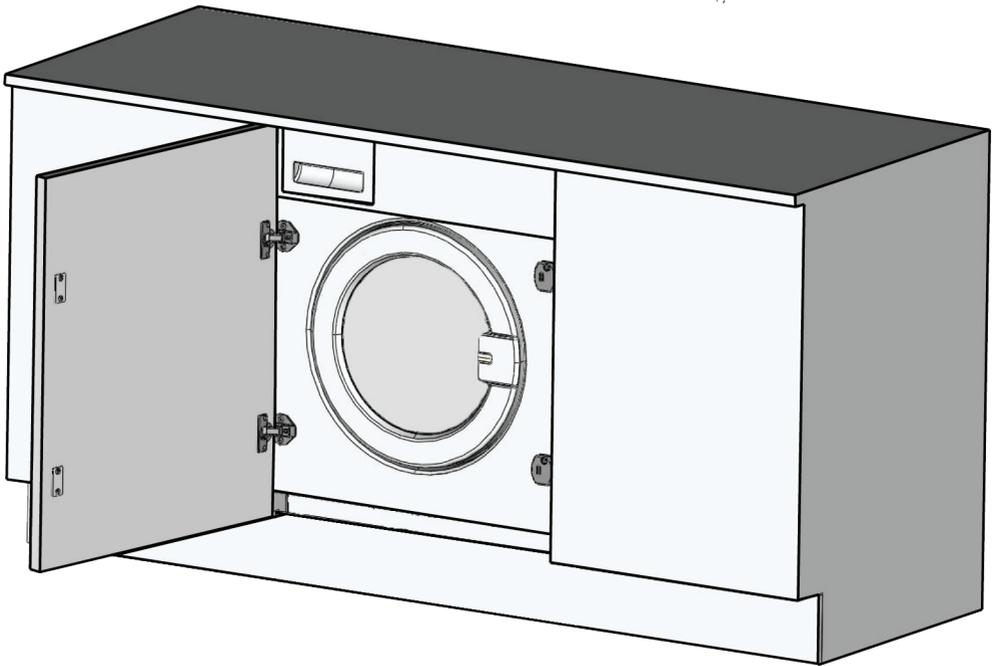








To increase height of product order optional part no: 1493









# Service

Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.

You should also complete the details below; it will help us assist you when requesting service. (The model number is printed on the Instruction Booklet and the serial number is printed on the Rating Label affixed to the appliance)

Model No:

Serial No:

Retailer:

Date of purchase:

For service under guarantee simply telephone the appropriate number below

## **UK Mainland & Northern Ireland**

Fridges & Freezers 0845 600 4903

Electric Cookers 0845 600 4902

Gas & 0845 600 4905

Dual Fuel Cookers

Washing Machines & 0845 600 4906

Dishwashers

## **Republic of Ireland**

All Refrigeration, 01 862 3411

All Cookers

Washing Machines & Dishwashers

Before requesting service please check the trouble-shooting guide in the Operating Instructions as a charge may be levied where no fault is found even though your product may still be under guarantee.

## **Service once the manufacturers guarantee has expired.**

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document. Otherwise please call the appropriate number above where service can be obtained at a charge.

Should you experience any difficulty in obtaining service please contact the Beko Customer Help-Line.

Tel: 0845 600 4911  
e-mail:service@beko.co.uk

# Guarantee

Your new Beko product is guaranteed against the cost of breakdown repairs for twelve months from the date of the original purchase.

## What is covered?

- Repairs necessary as a result of faulty materials, defective components or manufacturing defect.
- The cost of functional replacement parts, but excluding consumable items.
- The labour costs of a Beko approved repairer to carry out the repair.

## What is not covered?

- Transit, delivery or accidental damage or misuse and abuse.
- Cabinet or appearance parts, including knobs, flaps, handles or container lids.
- Accessories or consumable items including but not limited to, ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs required as a result of unauthorised repair or inexperienced installation that fails to meet the requirements contained in the user instruction book.
- Repairs to products used on commercial or non-residential household premises.
- Loss of frozen food in freezers or fridge/freezers. (Food loss insurance is often included within your household contents insurance policy, or may be available separately from your retailer).

## Important notes.

- Your Beko product is designed and built for domestic household use only.
- The guarantee will be void if the product is installed or used in commercial or non-residential domestic household premises.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided.
- Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers
- Gas Cookers must only be installed by a CORGI (or BORD GAIS) registered Gas Installer.
- The guarantee is given only within the boundaries of the United Kingdom and the Republic of Ireland.
- The guarantee is applicable only to new products and is not transferable if the product is resold.
- Beko disclaims any liability for incidental or consequential damages.
- The guarantee does not in anyway diminish your statutory or legal rights.

Should you experience any difficulty in obtaining service please contact the Beko Customer Help-Line.

Tel: 0845 600 4911  
e-mail:service@beko.co.uk