26939

40-Channel 900 MHz Call Waiting Caller ID Cordless Telephone with Answerer and Speakerphone User's Guide

We bring good things to life.

FCC Registration Information

Your telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15 and 68, FCC Rules and Regulations.

1 **Notification to the Local Telephone Company**

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

2 **Rights of the Telephone Company**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Hearing Aid Compatibility

This telephone system meets FCC standards for Hearing Aid Compatiblility.

FCC NUMBER IS LOCATED ON THE CABINET BOTTOM
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

Introduction

Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services.

Caller ID

This feature allows you to see the number or name and number of the person calling before you answer the phone.

Call Waiting

This feature allows you to answer incoming calls while you are talking on the phone.

Call Waiting Caller ID

Also known as Type II Caller ID, this feature allows you to see the name and number of a call that beeps in while you are talking on the phone with someone else.

Table of Contents

FCC Registration Information 2
Interference Information 2
Hearing Aid Compatibility 2
Introduction 3
Caller ID 3
Call Waiting 3
Call Waiting Caller ID 3
Before You Begin 6
Parts Checklist 6
Modular Jack Requirements 6
Digital Security System 6
Desktop Installation 7
Wall Mount Installation 9
Answering Machine Setup 12
Voice Instructions 12
Setting the Speaker Volume 12
Setting the Ring Select 13
Using Toll Saver 13
Recording the Outgoing Announcement 14
Reviewing Announcement 15
Answering Machine Operation 16
Messages Indicator 16
Screening Calls from the Base 16
Message Playback 17
Memory Full 18
Erasing Messages 18
Leaving a Memo 19
Remote Access 20
Using the Handset 21
Answerer Indicator 21
Screening Calls from the Handset 22
Memory Full 23
Accessing the Answerer from Another Location 24
Changing the Security Code 25
Settings 26
Setting the Display Language 27
Setting the Display Contrast 28
Setting the Local Area Code 29
Setting the Current Day/Time 30
Volume Control 32
Base 32
Handset 32
Speakerphone and answering Machine 32
Telephone Operation 33
Charge/In Use Indicator 33
Receiving a Call 33
Making a Call 34
Manual Channel Selection 35
Duration Counter 35
Auto Standby 35
Ringer Volume Switch 36
Flash 36
Last Number Redial 37
Base Unit 37
Handset 37
Hold 38
Finding the Handset 39
Mute 39
Privacy Mode 40
Enabling Privacy Mode 40
Disabling Privacy Mode 41
Temporary Tone Dialing 42

(Table of Contents continued on the following page.)

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	**CAUTION:** RISK OF ELECTRIC SHOCK DO NOT OPEN CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

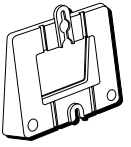
Full Duplex Speakerphone Operation 43
Using the Base Unit Speakerphone 43
Receiving a Call with Speakerphone 44
Making a Call with Speakerphone 45
Switching between Speaker and Handset 46
Intercom Operation 47
Intercom Calling 47
Using Intercom 47
From the Base 47
From the Handset 48
Advanced Intercom Features 49
Handling an Incoming Telephone Call during an Intercom Call 49
Using Intercom While You Have a Telephone Call 50
Setting Up a Two-Way Intercom Conversation While You Have a Telephone Call 51
At the Base Unit 52
At the handset 52
Setting Up a Three-Way Conversation Using Intercom 52
Memory 54
Storing a Name/Number in Memory 55
Inserting a Pause in the Dialing Sequence 57
Reviewing, Changing or Deleting Stored Numbers 57
Dialing a Stored Number During Review 59
Dialing a Stored Number 59
Chain Dialing from Memory 61
Caller ID Operation 63
Receiving and Storing Call Records ... 63
Reviewing Call Records 64
Dialing a Caller ID Number 66
Deleting the Current Caller ID Record 69
Deleting All Caller ID Records 70
Caller ID Errors 70
Call Waiting Caller ID 71
Changing the Battery 72
Battery Safety Precautions 73
Headset and Belt Clip Operation 74
Connecting a headset to the handset ... 74
Connecting the Belt Clip 74
Message Indicators 75
Handset Sound Signals 76
Troubleshooting Guide 77
General Product Care 80
Causes of Poor Reception 81
Service 82
Index 83
Accessory Order Form 85
Limited Warranty 87

Before You Begin

Parts Checklist

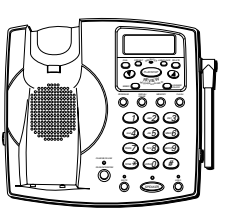
Make sure your package includes the items shown here.

AC power supply



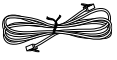
Mounting bracket

Short telephone line cord



Base

Handset



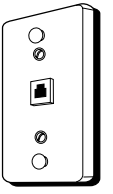
Long telephone line cord

Headset (optional)

Belt clip

Modular Jack Requirements

You need an RJ11 type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.



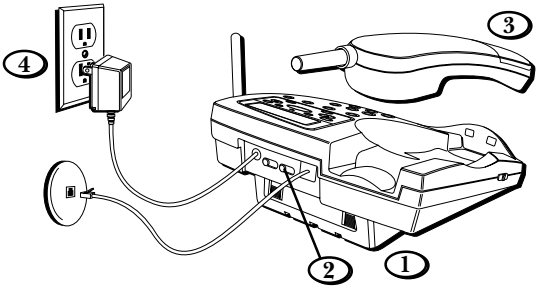
Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

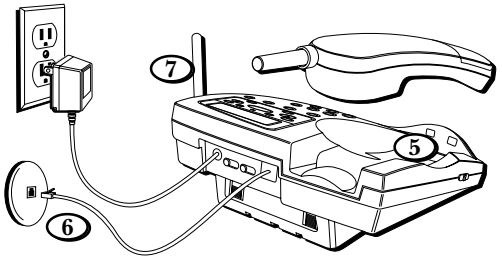
Desktop Installation



1. Make sure the mounting bracket is securely fastened to ensure proper charging. The words **"This end up for desk use" should be near the top or back of the unit."**
2. Set the TONE/PULSE switch to TONE for touch-tone service, or PULSE for rotary service. If you don't know which type of service you have, check with the phone company.
3. Set RINGER switch (on the handset) to ON.
4. Plug the power supply cord into the POWER 12V DC jack on the base and into an AC outlet.

Installation continued on next page.

CAUTION: Use only the ATLINKS USA 5-2510 power supply that came with this unit. Using other power supplies may damage the unit.



5. Place handset in the base to charge for 12 hours. The CHARGE/IN USE indicator (on the base) comes on to indicate that the battery is charging. **If you don't charge the handset battery properly (for 12 hours) when you first set up the phone, performance of the battery will be compromised.**
6. Plug the long telephone line cord into the PHONE LINE jack on the base and into a modular jack.
7. Raise the base antenna.

CAUTION: Use only the ATLINKS USA 5-2510 power supply that came with this unit. Using other power supplies may damage the unit.

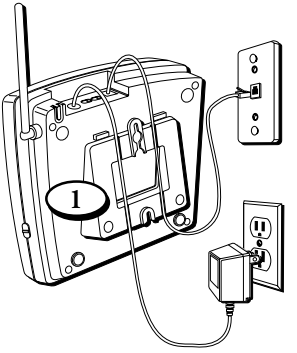
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference continues, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

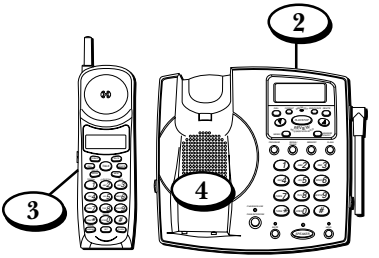
Wall Mount Installation

Because it is necessary to charge the handset for 12 hours prior to connecting the phone for use the first time, it is better to leave the unit on a flat surface during initial charge before attempting to hang it on the wall.

1. After initial charging remove the mounting bracket; turn it upside down and snap it back on the unit. The words **"This end up for wall use" should be near the top of the unit**.
2. Set the TONE/PULSE switch to TONE for touch-tone service, or PULSE for rotary service. If you don't know which type of service you have, check with the phone company.
3. Set handset RINGER switch to ON and base RINGER switch to HI.

Installation continued on next page.



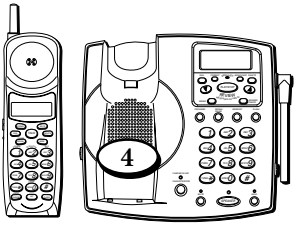


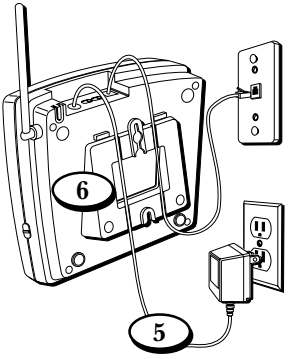
CAUTION: Use only the ATLINKS USA 5-2510 power supply that came with this unit. Using other power supplies may damage the unit.

4. Place the handset in the base.
5. Connect the power supply cord into the base and the other end into an AC outlet. The CHARGE/IN USE indicator comes on, indicating the battery is charging.

   Allow the phone to charge for 12 hours before using the first time. If you don't charge the phone properly when you first set up the phone, performance of the battery will be compromised.

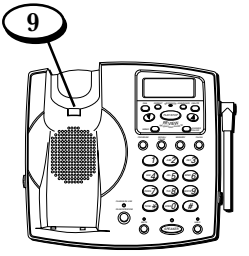
6. Remove the mounting bracket. Rotate it so that the bottom of the phone is flat. Reattach the wall mount bracket by inserting the tabs into the slots on the top of the unit first, and then snapping the bottom tabs into place.

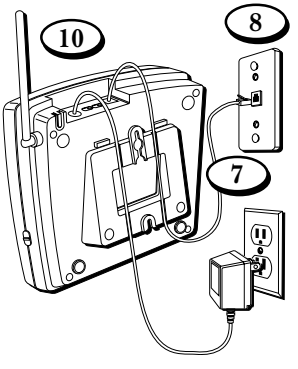




CAUTION: Use only the ATLINKS USA 5-2510 power supply that came with this unit. Using other power supplies may damage the unit.

7. Plug the short telephone line cord into the jack marked PHONE LINE on the back of the unit and plug the other end into a modular wall jack.
8. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)
9. Remove the handset hook; turn it upside down, and put it back in the slot. You need to do this so the handset doesn't fall out of the base.
10. Raise the base antenna.



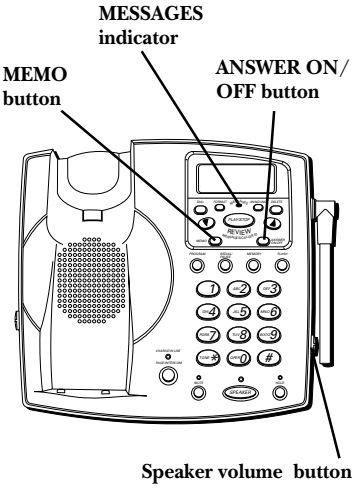


Answering Machine Setup

This section shows you how to set up your answering machine to receive incoming calls. Before you begin the setup, you must turn on the answerer.

- Press the ANSWER ON/OFF button to turn the answering machine on and off. The MESSAGES indicator lights when you have new messages.

NOTE: The LCD displays "ANS.ON" or "ANS.OFF" to show the status of the answerer.



Voice Instructions

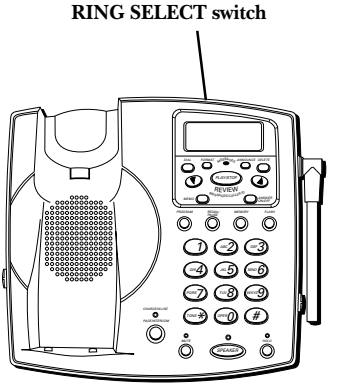
If you need additional assistance, press the MEMO button when you plug in the answerer and follow the voice instructions.

Setting the Speaker Volume

Use the volume slide switch to adjust the speaker volume to a comfortable level.

Setting the Ring Select

Set the RING SELECT switch on the back of the unit to choose the number of times you want the phone to ring before the machine answers the call. You can choose 2 rings, 5 rings, or TOLL SAVER.



Using Toll Saver

Toll Saver can save you the cost of a call when you access your messages from another phone:

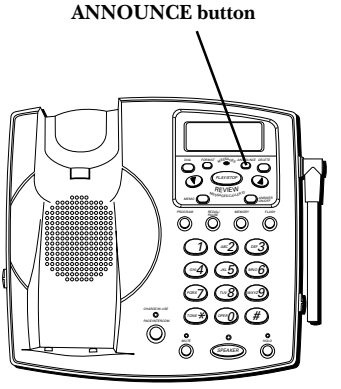
- If you have new messages, the unit answers after the 2nd ring.
- If you have no new messages, the unit answers after the 5th ring.

You can hang up after the 3rd or 4th ring and save the pay telephone or long distance charge.

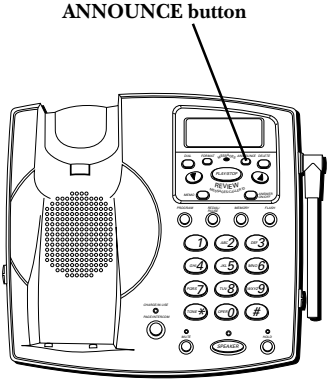
Recording the Outgoing Announcement

For best results when recording, you should be about 9 inches from the microphone, and eliminate as much background noise as possible.

1. Make sure the answerer is **ON**.
2. Press and hold the ANNOUNCE button. You need to hold the button until you finish the announcement.
3. Begin talking after you hear the beep.
4. Release the button when you finish your announcement.



If you choose not to record an outgoing announcement, a default announcement will play. To return to the default announcement after you have recorded your own outgoing announcement, press the ANNOUNCE button and release it when you hear the beep.



Sample Outgoing Announcement

Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.

Reviewing Announcement

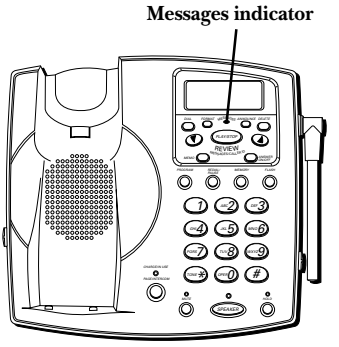
- Press and release ANNOUNCE button to review your outgoing announcement.

Answering Machine Operation

This section discusses the buttons and features on the answering machine.

Messages Indicator

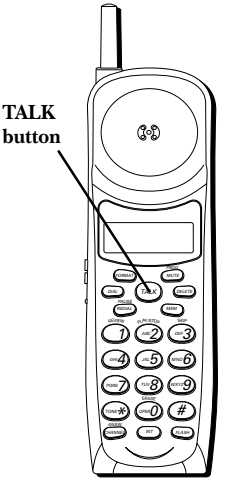
The base LCD indicator shows you how many messages you have. The messages indicator will be on to indicate you have new messages.



Screening Calls from the Base

You can screen incoming calls by waiting for the caller to begin leaving a message (to hear who it is), then pick up the handset, and press TALK to talk to the caller. The answering machine automatically stops recording when you activate the handset or pick up an extension phone.

TIP: Make sure the volume on the base is set loud enough to hear your incoming calls.

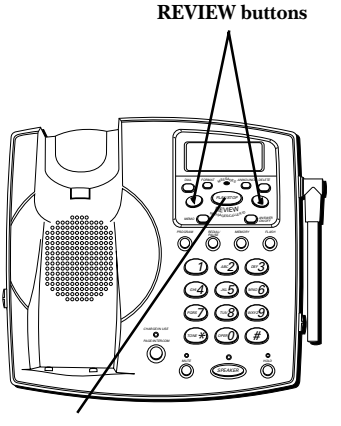


Message Playback

The base LCD lets you know when you have messages. To play messages, press PLAY/STOP.

While a message is playing, you can do the following:

- Press PLAY/ STOP to stop the message playback.
- Press and release REVIEW down arrow button to restart the current message; continue to press and release REVIEW down arrow button to go to previous messages.
- Press and release REVIEW up arrow button to go to the next message.
- Press PLAY/ STOP to stop message playback.



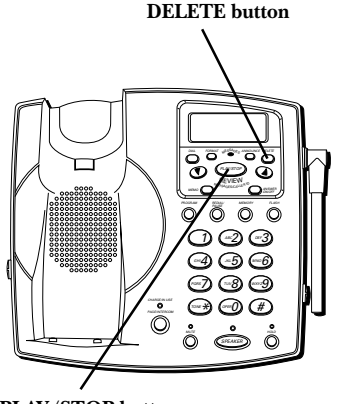
Memory Full

When the memory is full, the system answers after 10 rings. You need to erase some messages so the answerer can record new messages.

Erasing Messages

You can erase messages three ways: one message at a time using the DELETE button on the base; all previously played messages using the DELETE button on the base; or one message at a time using the ERASE button (0) on the handset or a phone in another location.

- **To erase a message**, press PLAY/STOP on the base and press and release DELETE button on the base to erase the message that is playing.
- **To erase all previously played messages**, press and hold the DELETE button on the base until the unit beeps.



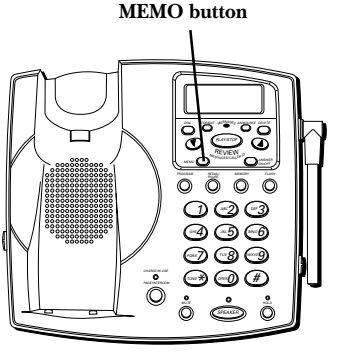
- **To erase a message from the handset:**
  1. Press ANSW button on the handset.
  2. Press PLAY/STOP on the handset (the 2 button).
  3. Press ERASE on the handset (the 0 button) to erase the message that is playing.

NOTE: Erased messages cannot be restored. Also, be careful you don't press ERASE button as the next unheard message is playing because that message will also be erased.

Leaving a Memo

Use the Memo feature to leave a message.

1. Press and hold the MEMO button. You need to hold the button until you finish the message.
2. Begin talking after you hear the beep.
3. Release the MEMO button when you finish.



Remote Access

This section explains two types of remote access: using the handset to access the answering machine and accessing the answering machine from another phone.

The handset contains integrated buttons that enable you access the answering machine with the handset.

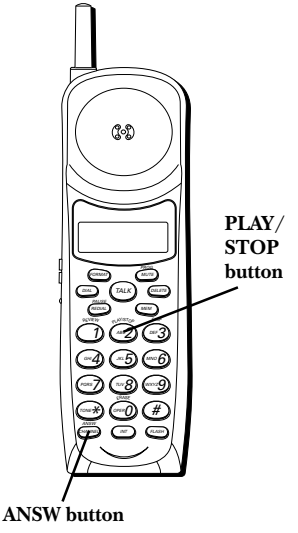
You can also access your answering machine from any phone that is tone-dial compatible by entering a 3-digit security code after you hear the outgoing announcement. A voice menu system guides you through all of the procedures.

Using the Handset

Press the ANSW button to access the answering machine from the handset.

After you access the answerer, use the marked handset keys just as if you were pressing the corresponding buttons on the base (see "Answering Machine Operation" for details on functions). To make it easy for you, the functions are listed on the handset above each number. For example, to play messages:

1. Press the ANSW button.
2. Press 2 (PLAY/STOP).
3. When you are finished listening to your messages, press ANSW again to quit, or you may listen to the voice menu at any time by pressing 7.



Answerer Indicator

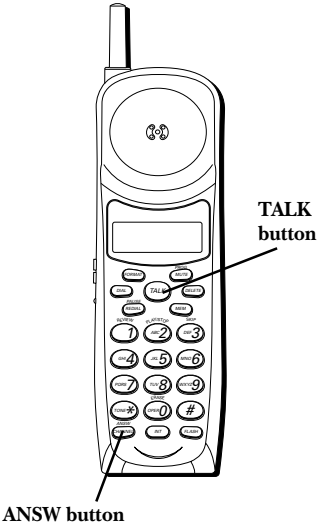
You know the answerer is active when you see the Answerer indicator on the handset comes on.

Screening Calls from the Handset

Use the handset to screen calls even when you can't hear the answering machine.

When the answerer picks up:

1. Press the ANSW button to gain access to the answering machine.
2. Listen to the caller leaving a message.
3. Press the TALK button to talk to the person or press ANSW to stop screening the call.



Memory Full

When the memory is full, the system answers after 10 rings, beeps and waits for the caller to enter the 3-digit security code. If you don't enter the security code within 10 seconds after the unit beeps, the phone hangs up.

You need to erase some of the messages in order for the system to record new incoming messages.

NOTE: The unit also answers after the 10th ring if it is turned off. To access the answerer, enter your 3-digit security code after you hear the beep.

Accessing the Answerer from Another Location

You can access your answering machine from a touch-tone phone by entering your 3-digit security code after you hear the outgoing announcement.

1. Dial the phone number for the answering machine.
2. Enter the security code after you hear the tone.
3. Follow the voice menu to use the answerer's remote functions.

The remote feature enables you to perform the following functions:

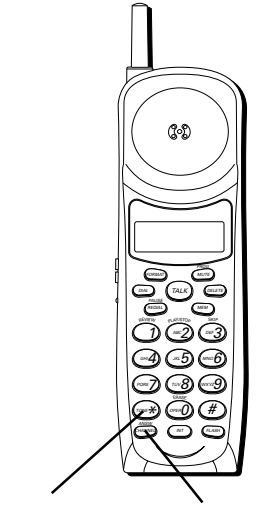
To	Press this Button
Review message	1
Play back messages	2
Stop message playback	2
Erase message	0 (during message playback)
Skip message	3
Turn off/on answerer	4
Review voice menu options	7

TIP: You can bypass the outgoing announcement by pressing any numbered key on the keypad while the announcement is playing. Then, you can enter your security code to access the answering machine.

Changing the Security Code

The default security code for accessing the answerer from another location is **1 2 3.** You must use the handset to change the security code. With the phone off, follow these steps:

1. Press ANSW (the ANSWER indicator comes on).
2. Press TONE (*).
3. Enter 3 numbers to be used as the new security code.
4. Press TONE (*) again. You will hear a new security code.
5. Press "ANSW" again to confirm the new security code.



SETTINGS

Four basic user-programmable features are set and stored in the phone system's Prog menu by pressing the PROG on the handset (PROGRAM on the base) and REVIEW buttons and viewing the display.

Of these settings, language and local area code can also be set on the cordless handset.

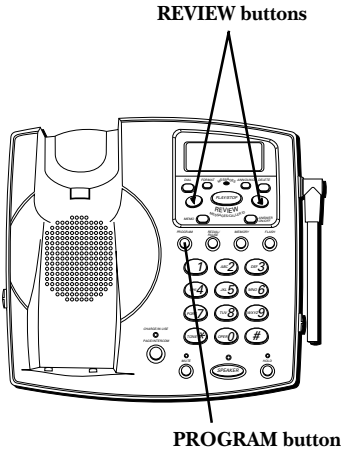
Language. Choices: English, Spanish, French. (Default = English)

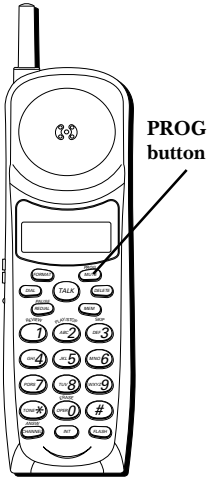
Display Contrast. Choices: 1[Low], 2 [Med], 3 [High]. (Default = Med)

Local Area Code. (you set)

Set Day (Current Day and Time will be announced)

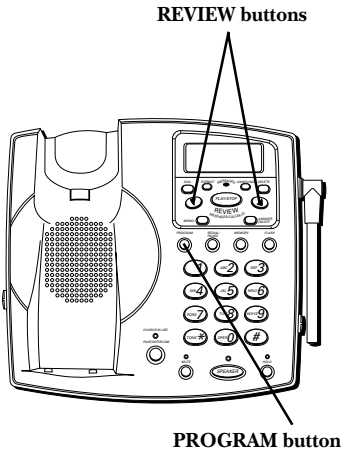
Current Day/Time. (you set, or it is automatically set during the first Caller ID call)

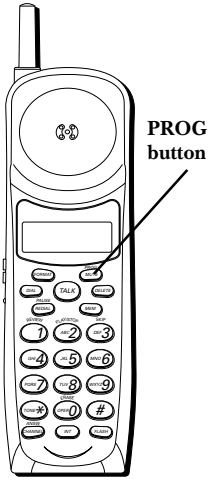




Setting the Display Language

1. Press and release PROG on the handset or (PROGRAM on the base) until SET LANGUAGE shows on the display.
2. Press REVIEW repeatedly until desired language is displayed.
3. Press and release PROG or (PROGRAM on the base again to store the language setting.



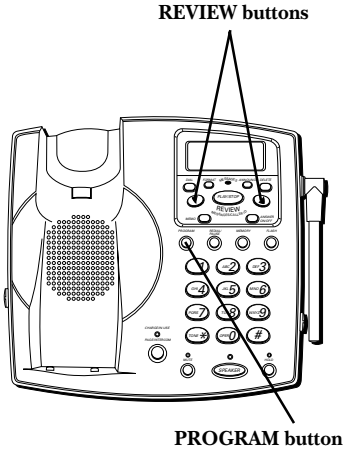


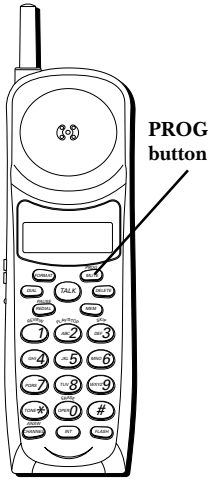
Setting the Display Contrast

NOTE: This setting is for the base only.

1. Press and release PROGRAM until SET CONTRAST shows on the display.
2. Press REVIEW repeatedly until desired contrast level is displayed.
3. Press and release PROGRAM again to store the new contrast level.

NOTE: You can press PROG or (PROGRAM on the base) to go on to the next feature at any time. To exit the menu, press PROG or (PROGRAM on the base) repeatedly.





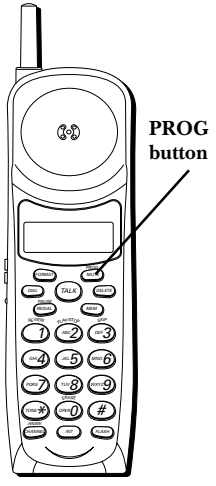
Setting the Local Area Code

1. Press and release PROG or (PROGRAM on the base) until SET AREA CODE shows on the display.
2. Press a numeric key to enter the first digit of your local area code.
3. Press a numeric key to enter the second digit of your local area code.
4. Press a numeric key to enter the third digit of your local area code.
5. Press and release PROG or (PROGRAM on the base) again to store your local area code in memory.

PROGRAM button

NOTE: You can press PROG to go on to the next feature at any time. To exit the menu, press PROG or (PROGRAM on the base) repeatedly.

NOTE: To clear the local area code, press and release PROG or (PROGRAM on the base), until *SET AREA CODE* is displayed. Then enter "000". Press PROG or (PROGRAM on the base) again to confirm.



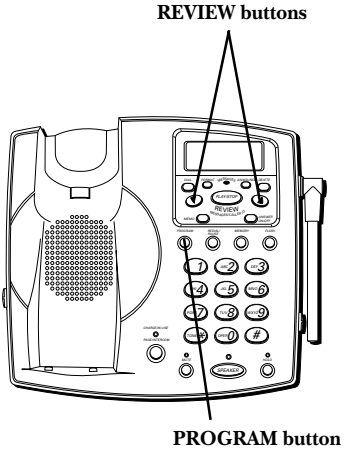
PROG button

Setting the Current Day/Time

NOTES: This setting is for the base only.

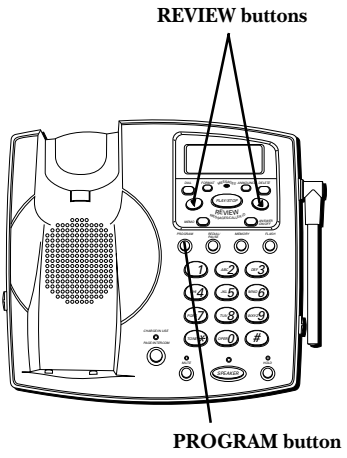
Time is transmitted automatically by your local phone company as part of Caller ID service. If you have subscribed to Caller ID, the current time will be set automatically when your first CID call is received. Otherwise, you can set the time manually.

1. Press and release PROGRAM key until SET DAY shows on the display.
2. Use REVIEW or down arrow button to select current day.
3. Press the PROGRAM button again and *SET TIME* shows on the display.
4. Press a numeric key to enter the first digit of the hour.



5. Press a numeric key to enter the second digit of the hour.
6. Press a numeric key to enter the first digit of the minute.
7. Press a numeric key to enter the second digit of the minute.
8. Use REVIEW up or down arrow button to select AM or PM.
9. Press and release PROGRAM again to store the new day/time. A new day/time will be announced.

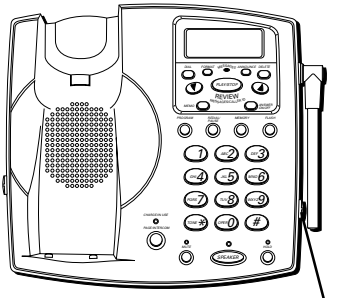
NOTE: You can press and release PROGRAM to review the settings. To exit, press PROGRAM until you have exited the menu.



Volume Control

Base

Base unit reciever volumes are adjustable by sliding the volume control on the base unit.

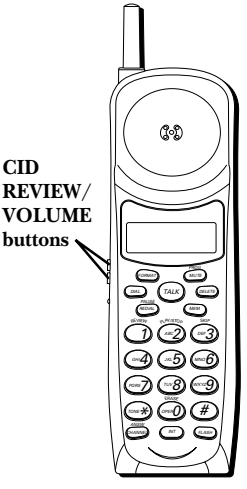


Handset

Cordless handset receiver volume is adjusted for four volume levels by pressing the CID REVIEW/VOLUME buttons on the cordless handset. Each press of the CID REVIEW/VOLUME buttons adjusts the receiver volume by one level. When the maximum or minimum volume level is reached, the phone beeps twice.

Speakerphone and Answering Machine

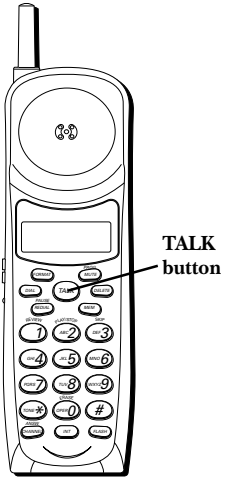
Speakerphone and answering Machine volume is adjusted by the slide control located on the right side of the base unit.



Telephone Operation

Charge/In Use Indicator

You know the phone is on when you see the CHARGE/IN USE indicator on the base comes on.

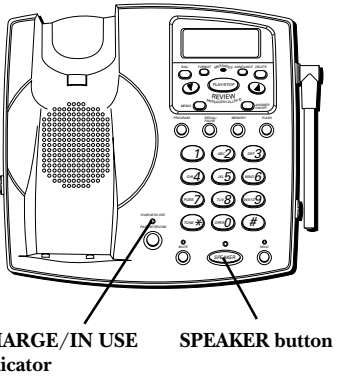


Receiving a Call

Check the display to see who is calling.

Using the Handset — To answer a call you must press the TALK button on the handset. The CHARGE/IN USE indicator on the base comes on whenever the cordless handset is on. When finished, press TALK to hang up.

Using the Base — Press the SPEAKER button.

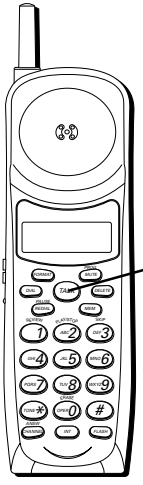


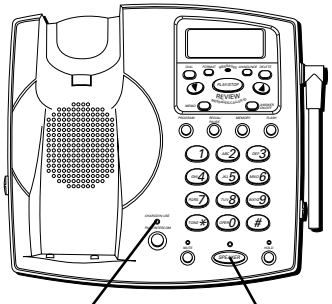
Making a Call

From the Cordless Handset — Press the TALK button. Wait for a dial tone. Dial desired number.

Using the Base — Press the SPEAKER button. Wait for a dial tone. Dial desired number.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.





Manual Channel Selection

While talking, you might need to manually change the channel in order to reduce static caused by baby monitors, garage door openers, or other cordless phones. Press and release the CHANNEL button to advance to the next clear channel.

CHANNEL button

Duration Counter

After you press TALK on the handset (or SPEAKER button on the base), the built-in call duration counter shows on the display and begins counting the length of time of the call.

Auto Standby

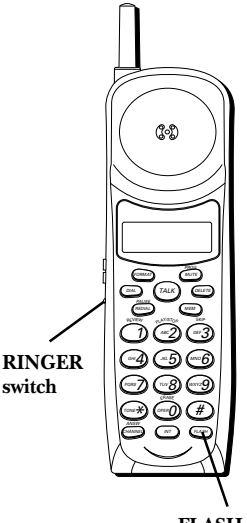
Placing the handset in the cradle while the handset is off the hook automatically hangs up the handset.

RINGER VOLUME SWITCH

Cordless Handset — A two-position switch permits the cordless handset ringer to be turned off or on.

Base Unit — A three-position switch permits the base unit ringer volume to be set to HI, LO, or OFF.

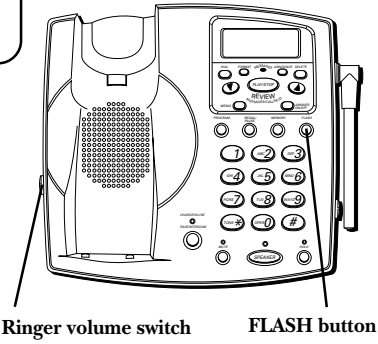
The appropriate ringer switch must be on for the cordless handset or base unit to ring during incoming calls.



FLASH

Use the FLASH button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

TIP: Don't use the TALK button on the cordless handset to activate custom calling service such as call waiting, or you'll hang up the phone.



Last Number Redial

To redial the last number you dialed:

Base Unit

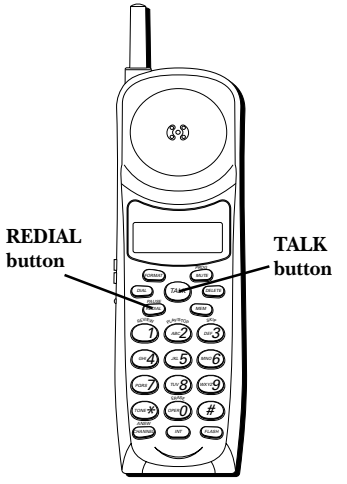
1. Press SPEAKER button.
2. Press the REDIAL button.

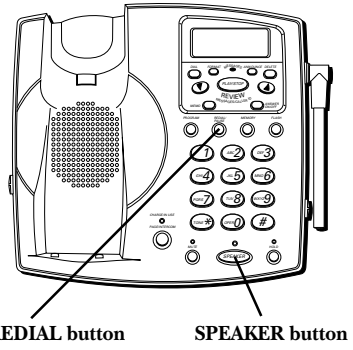
If you get a busy signal, and want to keep dialing the number, hang up the base unit. Then, repeat steps 1 and 2.

Handset

1. Press TALK button.
2. Press the REDIAL button – wait for dial tone.

If you get a busy signal, and want to keep dialing the number, press TALK to turn off the cordless handset. Then, repeat steps 1 and 2.





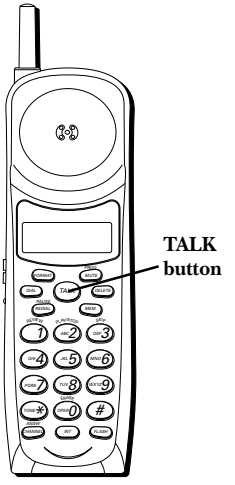
HOLD

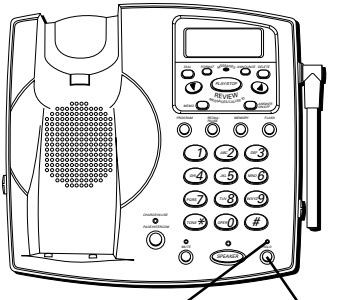
Press the HOLD button to put a call on hold. The HOLD indicator will blink at half-second intervals.

To take a call off hold, press the HOLD button again and the HOLD indicator will turn off.

- To switch a call on hold from the base to the cordless handset, press TALK on the handset.

If the call is resumed from a non-system phone at a separate extension, the system will release the line to the non-system phone, and the HOLD indicator will turn off.



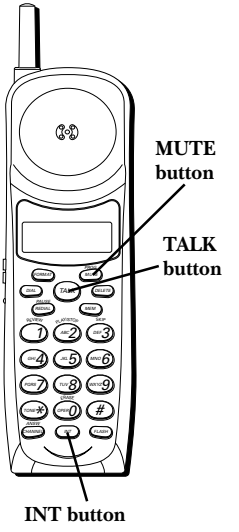


Finding the Handset

This feature helps to locate a misplaced handset.

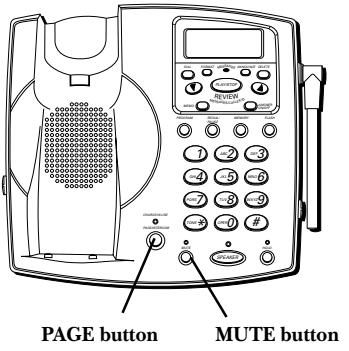
Press and release the PAGE button on the base. The display shows *PAGING*. The handset beeps continuously and displays PAGE YOU for about 2 minutes or until you press INT or TALK on the handset or PAGE on the base.

NOTE: You can still page the handset with the ringer off.



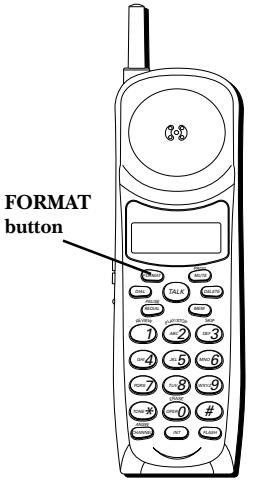
Mute

To prevent the person you are speaking to from hearing you while on a call, press the MUTE button on the handset or (MUTE on the base). *MUTE* shows in the display. The MUTE indicator on the base comes on when using the base. Press MUTE again to cancel.



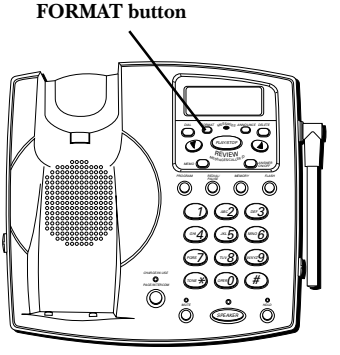
Privacy Mode

Privacy mode allows an initial user (at handset or base) to prevent anyone from interrupting the conversation by picking up the line. During Privacy mode, if a second user attempts to pick up the line, a warning tone will sound, signifying that the line is already in use and prevents the second user from connecting to the conversation.



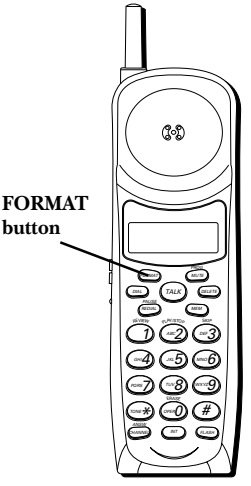
Enabling Privacy Mode

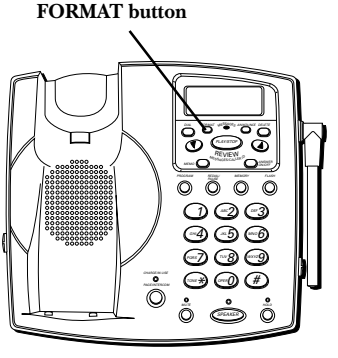
While in talk mode, press and hold the FORMAT button for more than 2 seconds until you hear a tone. Then press "#". A confirmation tone sounds from the handset, and PRIVACY ENABLE shows on the display.



Disabling Privacy Mode

- Hang up the phone. Privacy Mode is automatically canceled.
- During a call, press and hold the FORMAT button for more than 2 seconds until you hear a tone. Then press "*". A confirmation tone comes from the handset, and *PRIVACY DISABLE* appears on the display.

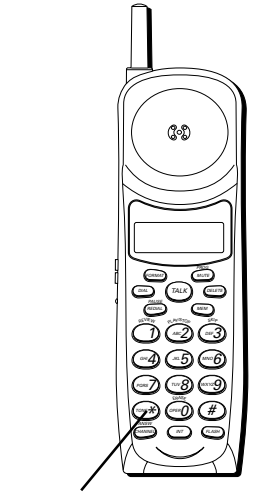


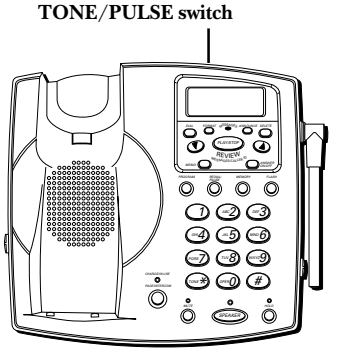


Temporary Tone Dialing

This feature is useful only if you do not have touch-tone service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. If the TONE/PULSE switch is set to PULSE, you can press the TONE button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

1. Call the bank's information line.
2. Press the TONE key, denoted with (*) on the keypad, when your call is answered.
3. Follow the voice menu instructions to get the information. When you hang up, the phone goes back to pulse (rotary) service.





Full Duplex Speakerphone Operation

Using the Base Unit Speakerphone

For best speakerphone performance, avoid the following:

- Areas with high background noise. (The microphone might pick up these sounds.)
- Surfaces affected by vibration.
- Recessed areas such as in a corner, under a cupboard, or next to a cabinet, which can generate an echo effect.

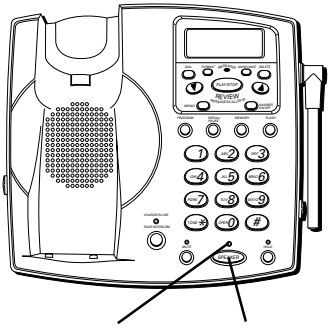
NOTE: To maximize speakerphone volume, remove the handset from the cradle.

NOTE: The speakerphone will reach full duplex performance shortly after the line is established.

Because this is a full-duplex speakerphone, you can hear and talk at the same time just as you can when using the handset.

Note the following guidelines when you use the speakerphone.

- Stay reasonably close to the phone so that you can be clearly heard by the person to whom you are speaking.
- The SPEAKER indicator is on when the speakerphone is in use.



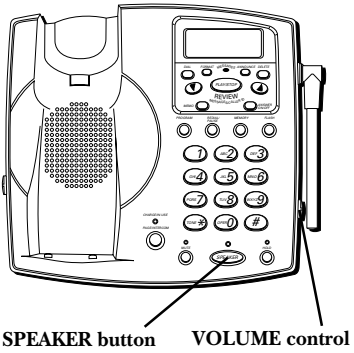
Receiving a Call with Speakerphone

1. When the phone rings, press and release the SPEAKER button on the base unit and talk normally into the built-in microphone at a minimum distance of 8-9 inches.

2. Adjust speakerphone volume by sliding the VOLUME control on the right side of the base unit.
3. To end the call, press the SPEAKER button again.

Making a Call with Speakerphone

1. Press and release the SPEAKER button on the base unit and wait for a dial tone.
2. Dial the number (using a memory dial number, if desired.) The number you dialed shows on the display.
3. When the party answers, adjust speakerphone volume by sliding the VOLUME control on the right side of the base unit.
4. To end the call, press the SPEAKER button again.

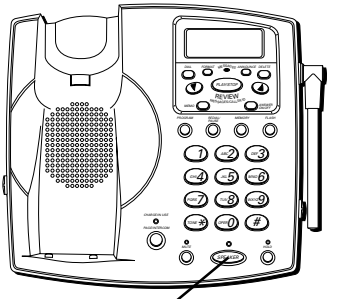


Switching between Speaker and Handset

You can switch between speakerphone and either handset after dialing a number, or any time during a conversation.

Speaker to Handset — Press TALK on handset, then press SPEAKER.

Handset to Speaker — Press SPEAKER, then hang up the handset.

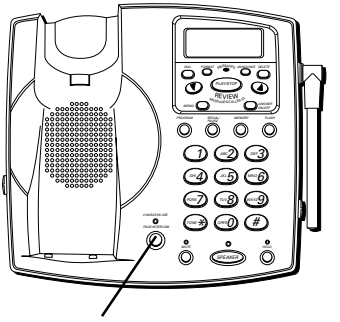


SPEAKER button

Intercom Operation

Intercom Calling

The intercom feature of your phone system allows you to have an unlimited-duration, two-way conversation between the cordless handset and the base unit without tying up the telephone line. Since the telephone line is not being used, you can still receive incoming calls.



PAGE/INTERCOM button

Using Intercom

From the Base

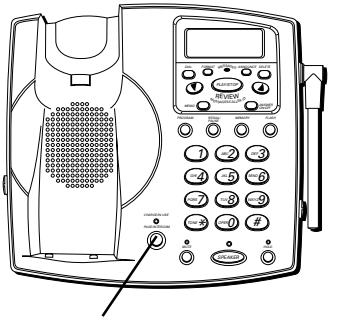
1. Make sure the phone is **OFF**.
2. Press PAGE/INTERCOM. A paging tone sounds at the handset and base. (To cancel intercom, press PAGE/INTERCOM again.)
3. Wait for the person with the handset to press the INT button.
4. When finished, press PAGE/INTERCOM on the base to deactivate the intercom.

INT button

From the Handset

1. Make sure the phone is **OFF**.
2. Press the INT button. A paging tone sounds at the base and handset. (To cancel intercom, press INT again.)
3. Wait for the person near the base to press the PAGE/INTERCOM button.
4. When finished, press INT on the cordless handset to deactivate the intercom.

INT button



PAGE/INTERCOM button

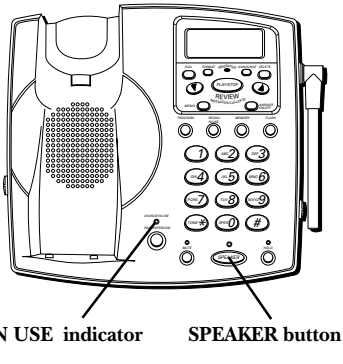
Advanced Intercom Features

Handling an Incoming Telephone Call during an Intercom Call

During an intercom call, if a telephone call comes in, both users are alerted as follows:

Cordless Handset: Receives a ringing tone. To take the call, press TALK. (The intercom connection is discontinued.)

Base Unit: Speaker rings and the CHARGE/ IN USE indicator blinks. To take the line, press SPEAKER button.



Using Intercom While You Have a Telephone Call

During a telephone call, you can use the Intercom Paging function to page the other unit and set up a private (2-way) intercom conversation with another user, meanwhile placing the telephone call on hold. Or, you can create a 3-way conversation between the telephone caller, the base unit, and the cordless handset. You can also transfer the telephone call to the opposite unit.

NOTE: Before intercom paging the other unit, you must decide whether you want to create a 2-way conversation or a 3-way conversation. To set up a 2-way conversation, your unit must be in Privacy mode when you intercom page the other unit in order for the external caller to remain on hold and be unable to hear the resulting intercom conversation.

Setting Up a Two-Way Intercom Conversation While You Have a Telephone Call

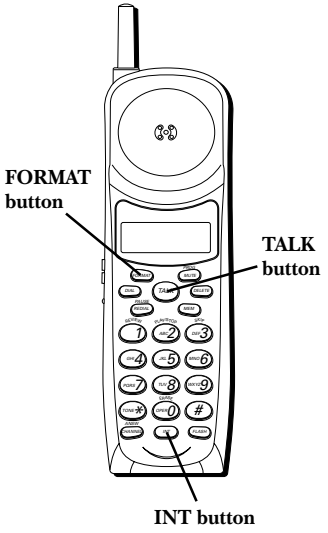
Place your unit in Privacy mode.

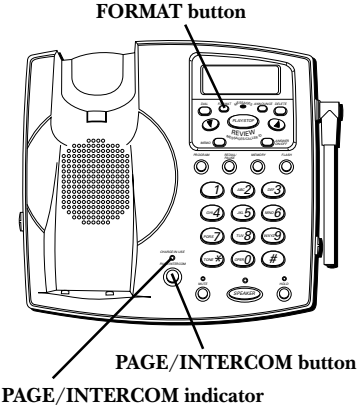
To Enable Privacy Mode - While in TALK mode, press and hold the FORMAT button for more than 2 seconds until you hear a tone. Then press "#". A confirmation tone will sound in the receiver, and *PRIVACY ENABLE* shows on the display.

1. Press the PAGE/INTERCOM on the base or INT button on the handset where the outside call is in progress.

   The external caller is placed on hold. At the base, the PAGE/INTERCOM indicator blinks and a paging tone sounds for 2 minutes at both units. *PAGING* is displayed on the originating unit and *PAGE YOU* on the other unit.

2. To answer the intercom page:





At the Base Unit

- Press the PAGE/INTERCOM button.

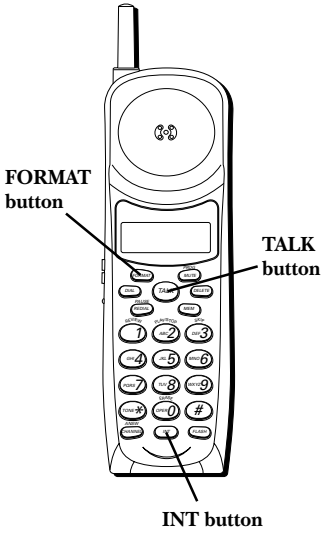
At the handset

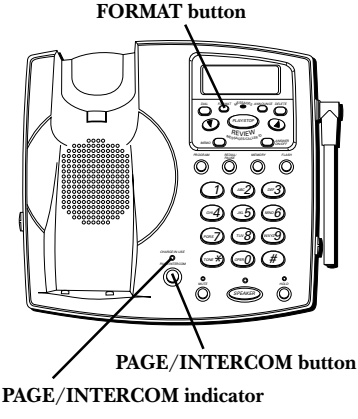
- Press the INT button. Both users can now talk privately in Intercom mode.

Setting Up a Three-Way Conversation Using Intercom

Make sure your unit is **NOT** in Privacy Mode.

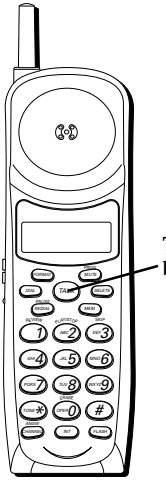
To Disable Privacy Mode - While in TALK mode, press and hold the FORMAT button for more than 2 seconds until you hear a tone. Then press "*". A confirmation tone will sound in the receiver, and *PRIVACY DISABLE* is displayed. The display will return to "Privacy Off" when the unit hangs up the line.

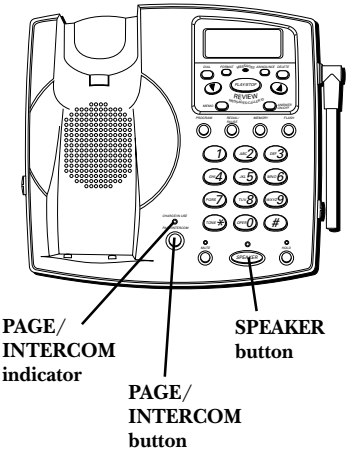




1. Press the PAGE/INTERCOM on the base or INT button on the handset where the outside call is in progress.

   The external caller is placed on hold. At the base the PAGE/INTERCOM indicator blinks, and a paging tone sounds for 2 minutes at both units. *PAGING* is displayed on the originating unit and *PAGE YOU* on the other unit.
2. If the originating unit is the handset: press the base SPEAKER button. Three-way conversation begins.
3. If the originating unit is the base unit: Three-way conversation automatically begins when TALK is pressed on the cordless handset.





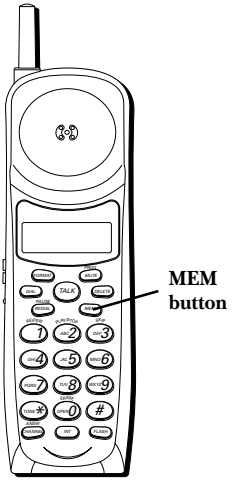
Memory

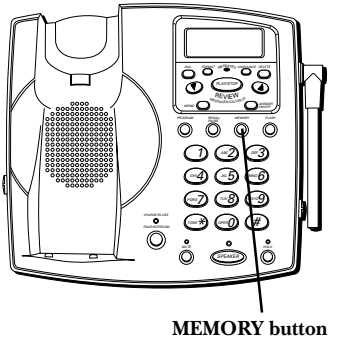
The handset and base each have their own separate memory dialing storage areas. Ten 15-character names and 24-digit telephone numbers can be stored in the cordless handset memory. Ten 15-character names and 24-digit telephone numbers can be stored in the base memory.

Storing a Name/Number in Memory

1. Press the MEM or MEMORY button.
2. Press button of desired memory location (0 through 9). Current stored name/number appears on the display. If the location is empty, *EMPTY* appears on the display.
3. Press MEM or MEMORY again. The display shows ENTER NAME.
4. Use the keypad to store a name (up to 15 characters.) More than one letter is stored in each of the number keys. For example, to enter Joe Smith, press 5 for J; press 6 three times for O, press 3 two times for E; press 1 to enter a space before you start entering the last name; press 7 four times for S; press 6 for M; press 4 three times for I; press 8 for T; and press 4 two times for H.

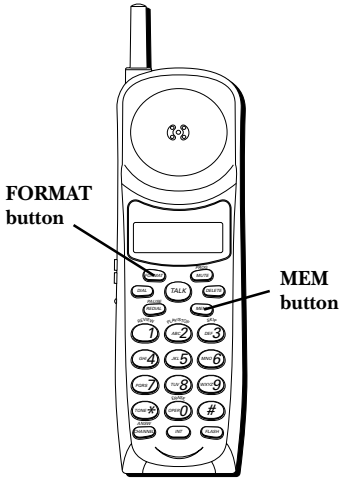
NOTE: If you don't want to enter the name, skip step 4.

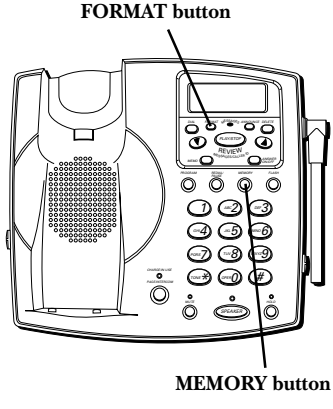




If you're using two letters consecutively that are stored in the same number key, you must press FORMAT between the letters. For example, if you enter Barb, press 2 two times for B; press FORMAT; press 2 for A; 7 three times for R; and 2 two times for B. You need to press FORMAT between the B and the A since they are stored within the same number key.

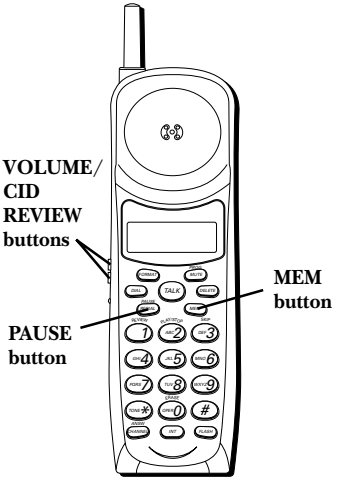
5. Press MEM or MEMORY again. The display shows ENTER TEL NUMBER.
6. Use the keypad to enter the number you want to store (up to 24 digits.)
7. Press MEM or MEMORY again to store the number.





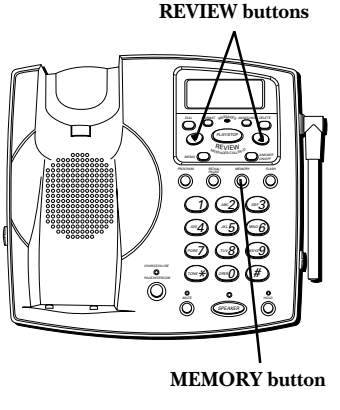
Inserting a Pause in the Dialing Sequence

Press the PAUSE button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example, after you dial 9 for an outside line, or wait for a computer access tone.) Each pause counts as 1 digit in the dialing sequence.



Reviewing, Changing or Deleting Stored Numbers

To Review: press MEM or MEMORY, then press the CID REVIEW buttons (or memory location number) or REVIEW up or down arrow buttons to scroll through the stored numbers.

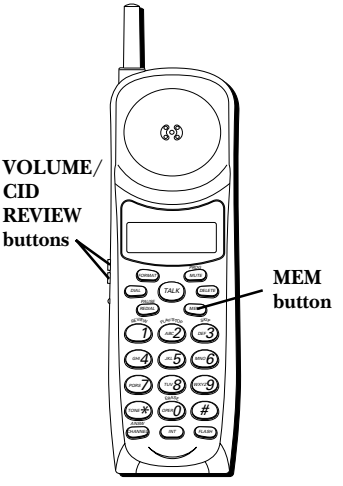


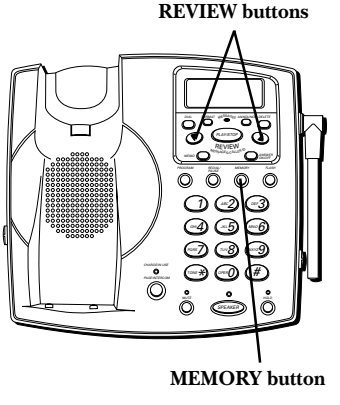
To Change: Use the same procedure to change a stored number as you do to store a number—you're just replacing one stored phone number with a different one.

To Delete: Press MEM or MEMORY, then press the CID REVIEW buttons or REVIEW up or down arrow buttons to scroll to a desired entry.

1. While the entry is displayed, press DELETE to mark the entry for deletion. The display shows ERASE MEMO?
2. Press DELETE a second time to delete the entry. *DELETED* is displayed.

NOTE: If you don't want to change or delete a number, simply wait a few seconds for the unit to exit Review mode.





Dialing a Stored Number During Review

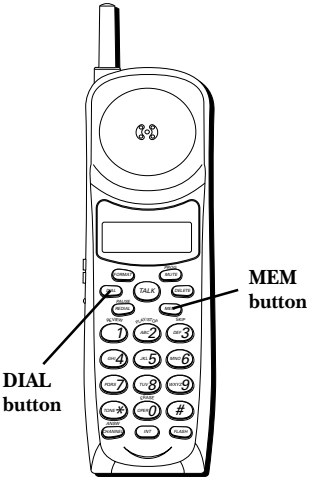
While reviewing stored numbers, you can dial any stored number by pressing DIAL.

NOTE: If you don't want to dial a number, simply wait a few seconds for the unit to exit the review mode.

Dialing a Stored Number

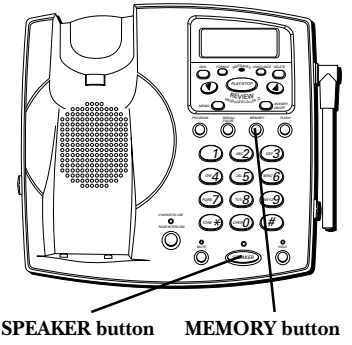
Handset:
Make sure the phone is **ON**.

1. Press MEM.
2. Press the number (0-9) for the desired memory location. The number dials automatically.



Base Unit:
Press the SPEAKER button.

1. Press MEMORY.
2. Press the number (0-9) for the desired memory location. The number dials automatically.



Chain Dialing from Memory

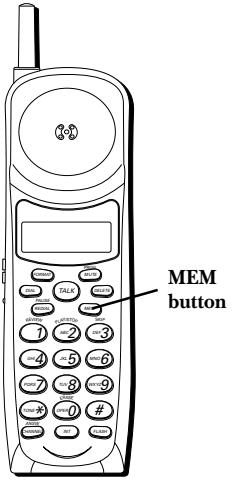
Use this feature to make calls that require a sequence of numbers, such as a calling card number used for a frequently called long distance number. The following example shows how you can store each part of the long dialing sequence and use chain dialing to make a call through a long distance service:

The Number For	Memory Location
Long Distance Access Number	7
Authorization Code	8
Frequently called long distance number	9

Handset:

Make sure the phone is **ON**.

1. Press MEM and then press 7.
2. When you hear the access tone, press MEM and then press 8.
3. At the next access tone, press MEM and then 9.

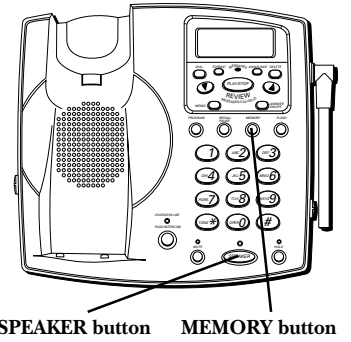


Base Unit:

Press the SPEAKER button.

1. Press MEMORY and then press 7.
2. When you hear the access tone, press MEMORY and then press 8.
3. At the next access tone, press MEMORY and then 9.

TIP: Wait for the access tones before pressing the next memory button or your call might not go through.



Caller ID Operation

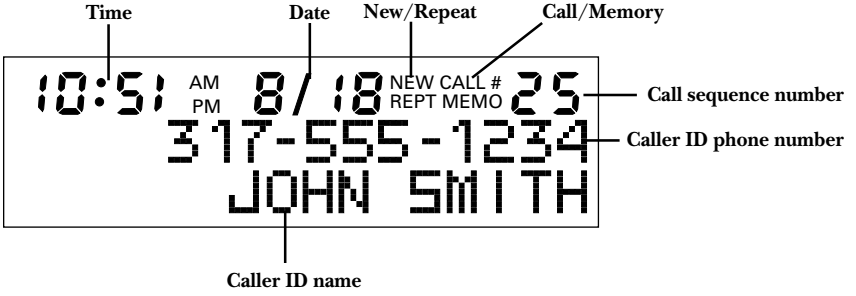
This Caller ID telephone system receives and displays information transmitted by your local telephone company. This information can include the phone number, date and time; or the name, phone number, and date and time.

Receiving and Storing Call Records

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring. The Caller ID information appears on the display for ten seconds while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the ringing call.

If you are not at home or cannot answer, the telephone stores the information so that you can see who called while you were unavailable. Caller ID memory automatically stores the call number, date, time, phone number and name, for the last 40 calls. If Caller ID memory is full, a new call automatically replaces the oldest call in memory.

At any time, you can review the stored information for the last 40 calls. Any calls received since your last review are marked as *NEW* in the display, to remind you to review them.



Reviewing Call Records

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Press the CID REVIEW or REVIEW up arrow button to begin with the oldest call and scroll toward more recent calls (higher numbers.) When you reach the newest call, the display shows START/END.
- Press the CID REVIEW or REVIEW down arrow button to begin with the newest call and scroll toward older calls (lower numbers.) When you reach the oldest call, the display shows START/END.

As you review calls, the display shows you the following information for each call:

- The telephone number of the caller.
- The number of the call, with regard to the order received.
- The name of the caller, if this service is available in your area.

NOTE: If a name is received which exceeds 15 characters, the extra characters are displayed for 3 seconds.

- Time and date the call was received.
- *NEW* appears for all calls that have not been previously reviewed.

NOTE: Check with your local phone company regarding name service availability.

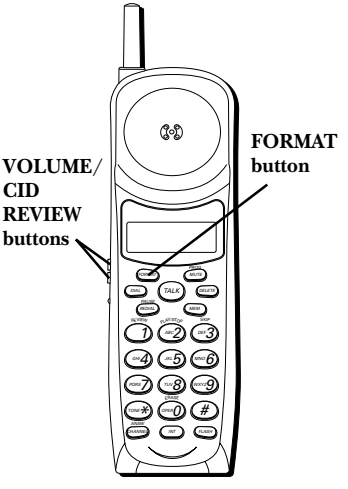
Dialing a Caller ID Number

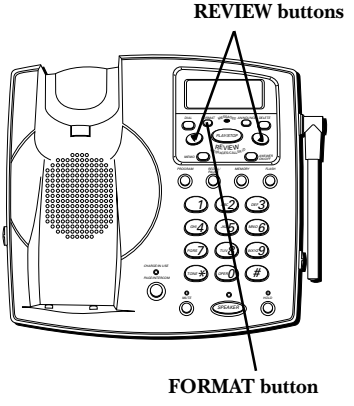
When reviewing any call record in the Caller ID memory, you can dial back the caller's number.

1. Press CID REVIEW or REVIEW up or down arrow buttons until the desired call record is displayed.

   Depending on (a) how the incoming caller's phone number was formatted when it was received, and (b) whether or not you previously pre-programmed your local Area Code into memory, you may need to adjust the format of the incoming caller's stored phone number before dialing it back.

   The FORMAT button lets you change the format of the displayed number. Available formats include:



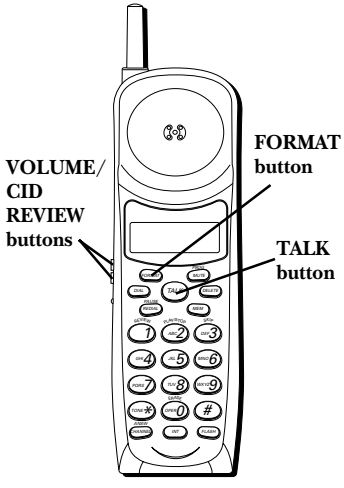


Number of digits	Explanation	Example
Eleven digits	long distance code "1" + 3-digit area code + 7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

NOTE: If the phone company does not supply all ten digits of an incoming caller's number, you will not be allowed to adjust the format of that number.

Scroll to the number you want to call back:

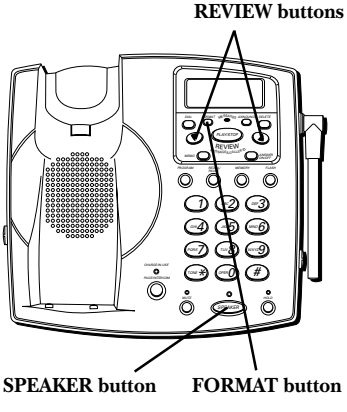
2. If using base: press the REVIEW up or down arrow buttons.
3. If using cordless handset: use the CID REVIEW buttons.
4. If the number will not dial as shown, press the FORMAT button. Repeat if necessary, until the correct number of digits are shown.
5. Press DIAL. The number dials automatically.



NOTE: If you find it necessary to dial all local calls with the area codes included press and hold PROG until AREA CODE appears, then enter "000."

NOTE: To abort Caller ID Number Dialback, press TALK on the handset or SPEAKER on the base.

NOTE: If the number is corrupted, such as a number in a name or an alphabetical character in a number, an error tone comes from the cordless handset and the number won't dial.

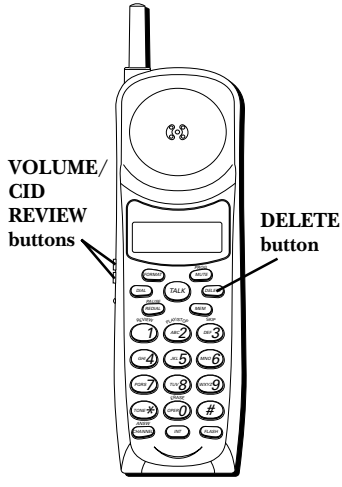


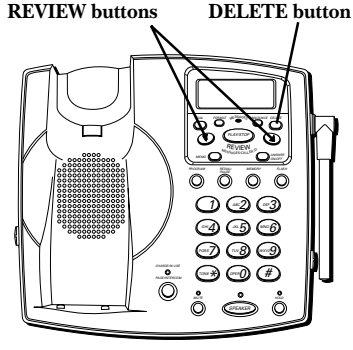
Deleting the Current Caller ID Record

To delete only the record in the display:

1. Use the CID REVIEW or REVIEW up or down arrow buttons to display the desired Caller ID record.
2. Press DELETE. The display asks *DELETE CALL ID?* for several seconds.
3. Press DELETE again, within ten seconds, to erase the record.

The display shows *DELETED*, confirming the deletion.

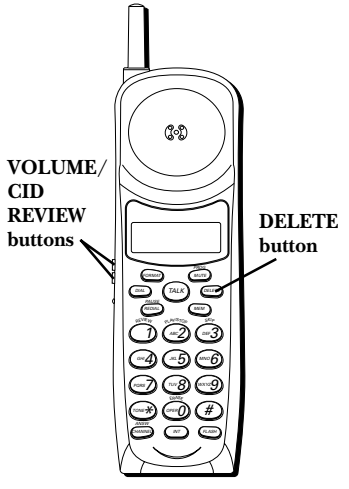




Deleting All Caller ID Records

To delete all the Caller ID records in memory:

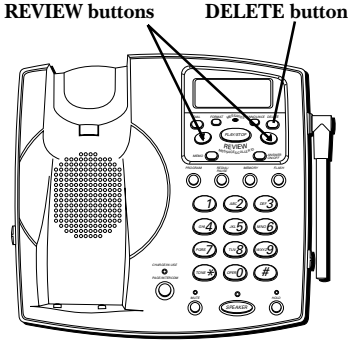
1. Use the CID REVIEW or REVIEW up or down arrow buttons to display any Caller ID record.
2. Press and hold DELETE. The display asks DELETE ALL? for several seconds.
3. Press DELETE again, within ten seconds, to erase all records.



Caller ID Errors

If there is an error in the transmission of information to your Caller ID phone, ERROR shows in the display.

If you have not subscribed to Caller ID service or it is not working, NO DATA shows in the display.

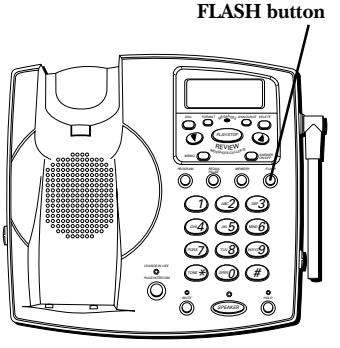


Call Waiting Caller ID

This feature allows the caller identification information to appear in the display after you hear the tone.

Press FLASH to put the person you're talking to on hold and answer the incoming call. Press FLASH again when you want to return to the first call.

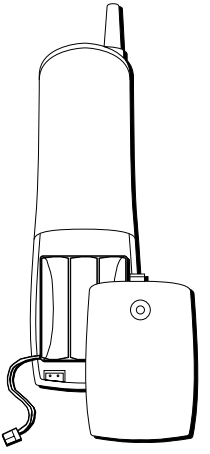
IMPORTANT: In order to use this unit, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service. To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting Service.



Changing the Battery

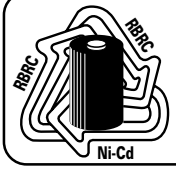
Make sure the telephone is **OFF** before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the battery plug and remove the battery pack from the handset.
3. Insert the new battery pack and reconnect the battery plug.
4. Put the battery compartment door back on.
5. Place handset in the base to charge. **If you don't charge the handset battery properly (for 12 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.**



Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.



NOTE: The RBRC seal on the battery used in your product indicates that ATLINKS USA, Inc. is participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States of America. Please call 1-800-8-BATTERY for information or contact your local recycling center.

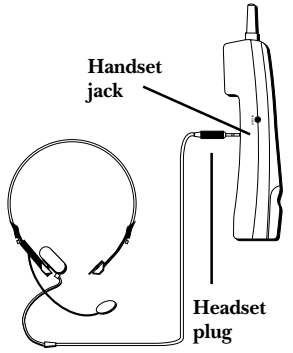
Headset and Belt Clip Operation

Connecting a Headset to the Handset

For hands free conversation, connect the headset (optional) to the HEADSET jack as shown. The handset receiver and microphone are disabled when the headset is connected.

Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately 2 to 3 inches from your mouth.

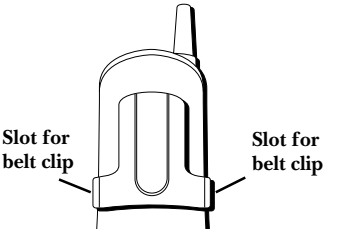
- Press the TALK button to answer or place a call before using the headset.



Connecting the Belt Clip

There are two slots, one on each side of the handset.

- Attach the belt clip by inserting the sides of the belt clip into the slots. Snap the ends of the belt clip into place.



MESSAGE INDICATORS

The following indicators show the status of a message or of the unit.

ERROR	Caller information has been interrupted during transmission or the phone is excessively noisy.
ENTER NAME	Prompt telling you to enter the name in one of the 10 memory locations.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETE CALL ID?	Prompt asking if you want to erase the current Caller ID record that is shown on the display.
ERASE MEMO?	Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory.
START/END	Indicates that there is no additional information in Caller ID memory.
NEW	Indicates call or calls have not been reviewed.
UNKNOWN CALL	The incoming call is from an area not serviced by Caller ID or the information was not sent
PAGING	Someone has pressed the PAGE button on the base or handset.
BLOCKED NUMBER	The person is calling from a number that has been blocked from transmission.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
NO DATA	No Caller ID information was received.

Handset Sound Signals

Signal	Meaning
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps for 2 minutes	Page signal
One long beep	Out of range
One short beep (several times)	Low battery warning

TROUBLESHOOTING GUIDE

TELEPHONE

Problem	Solution
No dial tone	• Check installation: — Is the base power cord connected to a working outlet? — Is the telephone line cord connected to the base unit and the wall jack? • Connect another phone to the same jack; the problem might be your wiring or local service. • Is the cordless handset out of range of the base? • Make sure the battery is properly charged (12 hours). • Is the battery pack installed correctly? • Did the handset beep when you pressed the TALK button? Did the CHARGE/IN USE indicator come on? The battery may need to be charged. • Charge the handset for at least 20 seconds.
Dial tone is OK, but can't dial out	• Make sure the TONE/PULSE switch on the base is correctly set .
Handset/Base does not ring	• Make sure the handset RINGER switch is turned to ON and the base RINGER switch is turned to HI. • Move closer to the base. The handset may be out of range. • You may have too many extension phones on your line. Try unplugging some phones. • Check for dial tone.
You experience static, noise, or fading in and out	• Change channels. • Move closer to base (cordless handset might be out of range). • Does the base need to be relocated? Make sure base is not plugged into an outlet with another household appliance. • Charge battery.

Problem	Solution
Unit beeps	• Place the handset in the cradle and charge the handset for 20 seconds. If it still beeps, charge battery for 12 hours. • Clean charging contacts on cordless handset and charger with a soft cloth, or an eraser. • See solutions for “No dial tone.” • Replace battery.
Memory Dialing doesn't work	• Did you program the memory location keys correctly? • Did you follow proper dialing sequence?
Unit locks up and no communication between the base and cordless handset	• See "Changing the Security Code".

Caller ID

Problem	*Solution*
No Display	• Is battery fully charged? Try replacing the battery. • Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the AC power supply from the base and reconnect it.
Caller ID Error Message	• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.
No Caller ID	• Did you order Caller ID service from your phone company?

Battery

If you experience any of the following problems, even after fully recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality
- Limited range
- IN USE indicator fails to light

General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

SERVICE

FCC requires this product to be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, call Consumer Information, **1-800-448-0329.**

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____ Name of store _____

INDEX

A

Accessing the Answerer from Another Location 24
Accessory Order Form 85
Advanced Intercom Features 49
Answerer Indicator 21
Answering Machine Operation 16
Answering Machine Setup 12
Auto Standby 35

B

Base 32
Base Unit 37
Battery Safety Precautions 73
Before You Begin 6

C

Call Waiting 3
Call Waiting Caller ID 3, 71
Caller ID 3
Caller ID Errors 70
Caller ID Operation 63
Causes of Poor Reception 81
Chain Dialing from Memory 61
Changing the Battery 72
Changing the Security Code 25
Charge/In Use Indicator 33
Connecting a Headset to the Handset 74
Connecting the Belt Clip 74

D

Deleting All Caller ID Records 70
Deleting the Current Caller ID Record 69
Desktop Installation 7
Dialing a Caller ID Number 66
Dialing a Stored Number 59
Dialing a Stored Number During Review 59
Digital Security System 6
Disabling Privacy Mode 41
Duration Counter 35

E

Enabling Privacy Mode 40
Erasing Messages 18

F

FCC Registration Information 2
Finding the Handset 39
Flash 36
From the Base 47
From the Handset 48
Full Duplex Speakerphone Operation 43

G

General Product Care 80

H

Handling an Incoming Telephone Call during an Intercom Call 49
Handset 32
Handset Sound Signals 76
Headset and Belt Clip Operation 74
Hearing Aid Compatibility 2
Hold 38

I

Inserting a Pause in the Dialing Sequence 57
Intercom Calling 47
Intercom Operation 47
Interference Information 2
Introduction 3

L

Last Number Redial 37
Leaving a Memo 19
Limited Warranty 87

M

Making a Call 34
Making a Call with Speakerphone 45
Manual Channel Selection 35
Memory 54
Memory Full 18, 23
Message Indicators 75
Message Playback 17
Messages Indicator 16
Modular Jack Requirements 6
Mute 39

P

Parts Checklist 6
Privacy Mode 40

R

Receiving a Call 33
Receiving a Call with Speakerphone 44
Receiving and Storing Call Records 63
Recording the Outgoing Announcement 14
Remote Access 20
Reviewing Announcement 15
Reviewing Call Records 64
Reviewing, Changing or Deleting Stored Numbers 57
Ringer Volume Switch 36

S

Sample Outgoing Announcement 15
Screening Calls from the Base 16
Screening Calls from the Handset 22
Service 82
Setting the Current Day/Time 30
Setting the Display Contrast 28
Setting the Display Language 27
Setting the Local Area Code 29
Setting the Ring Select 13
Setting the Speaker Volume 12
Setting Up a Three-Way Conversation Using Intercom 52
Setting Up a Two-Way Intercom Conversation While You Have a Telephone Call 51
Settings 26
Speakerphone and Answering Machine 32
Storing a Name/Number in Memory 55
Switching between Speaker and Handset 46

T

Telephone Operation 33
Temporary Tone Dialing 42
Troubleshooting Guide 77

U

Using Intercom 47
Using Intercom While You Have a Telephone Call 50
Using the Base Unit Speakerphone 43
Using the Handset 21
Using Toll Saver 13

V

Voice Instructions 12
Volume Control 32

W

Wall Mount Installation 9

CUSTOMER: CUT ALONG DOTTED LINE.

ACCESSORY ORDER FORM

DESCRIPTION	CATALOG NUMBER	PRICE*	QUANTITY	TOTAL
AC power adapter	5-2510	$18.35		
Belt Clip	5-2537	$8.75		
Headset	5-2425	$36.35		
Replacement Handset Battery	5-2459	$11.90		

To order, call 1-800-338-0376 (for accessories only) or complete this form.

For credit card purchases

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your **VISA** card.

My card expires:

Copy your complete account number from your **Master Card or Discover.**

Copy the number above your name on the **Master Card**

My card expires:

_____

Authorized Signature

***Prices are subject to change without notice.**

Total Merchandise.....$_____

Sales Tax.....$_____

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent. Duties will apply for shipments to Canada.

Use VISA or Master Card or Discover preferably. Money order or check must be in U.S. currency only. No COD or Cash. All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping/Handling..... $ **$5.00**

Total Amount Enclosed.....$_____

Mail order form and money order or check (in U.S. currency) made payable to Thomson mulitmedia Inc. to:

Thomson multimedia Inc.
Mail Order Department
P.O. Box 8419
Ronks, PA 17573-8419

Name_____

Address_____ Apt._____

City _____State_____ ZIP_____

Daytime Phone Number ( )_____

Please make sure that this form has been filled out completely.

LIMITED WARRANTY

What your warranty covers:

- Any defect in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase.
  (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit.
- The exchange unit is under warranty for the remainder of the original product's warranty period.

How to make a warranty claim:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:
  ATLINKS USA, Inc. c/o Thomson multimedia Inc.
  11721 B Alameda Ave.
  Socorro, Texas 79927
- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. Thomson multimedia Inc. accepts no liability in case of damage or loss en route to ATLINKS USA, Inc..
- A new or refurbished unit will be shipped to you freight prepaid.

What your warranty *does not* cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact, you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., IT'S AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ATLINKS USA, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:

- Some states do not allow the exclusion no limitation of incidental or consequential damage, or limitation on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

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