

***The Xerox  
4520/4520mp  
Desktop Laser Printers***

**User's Guide**

Xerox Corporation  
701 South Aviation Blvd.  
El Segundo, CA  
90245  
USA

Xerox Canada, Limited  
5650 Yonge Street  
North York, Ontario  
Canada  
M2M 4G7

Americas Operations  
200 First Stamford Place  
Greenwich Avenue  
Stamford, CT  
06904-2343  
USA

Rank Xerox, Limited  
Parkway  
Marlow  
Buckinghamshire  
S17 1YL  
United Kingdom

Copyright © 1994 Xerox Corporation. All Rights Reserved.

Copyright protection claimed includes all forms of matters of copyrightable materials and information now allowed by statutory or judicial law or hereinafter granted, including without limitation, material generated from the software programs which are displayed on the screen such as styles, templates, icons, screen displays, looks, etc.

Printed in France.

Xerox®, Rank Xerox, and all product names and product numbers mentioned in this publication are trademarks.

Adobe® and PostScript® are trademarks of Adobe Systems Incorporated.

TrueRes is a trademark of DP-Tek. PCL, HP, LaserJet, Intellifont, and Resolution Enhancement Technology (RET) are trademarks of Hewlett-Packard Company. IBM is a trademark of International Business Machines Corporation. Microsoft, Microsoft Windows, Microsoft Word, MS, and MS-DOS are trademarks of Microsoft Corporation. Univers is a trademark of Linotype AG or its subsidiaries. WordPerfect is a trademark of WordPerfect Corporation. Centronics is a trademark of Centronics Corporation. Macintosh and TrueType are trademarks of Apple Computer, Incorporated. OnPage is a trademark of Computer:applications, Inc. All other product names are trademarks/ tradenames of their respective owners.

*PCL* and *PCL 5e* are trademarks of Hewlett Packard Company. This printer contains an emulation of the Hewlett Packard PCL 5e command language, recognizes HP PCL 5e commands, and processes these commands in a manner compatible with Hewlett Packard LaserJet printer products.

### **Notice**

Specifications described in this publication are subject to change without notice. Use of some features may be limited by your hardware or software configuration. Contact your dealer, Xerox or Rank Xerox for details.

# Table of Contents

<b>Chapter 1 Introduction</b> .....	<b>1-1</b>
<i>Overview</i>	1-2
<i>Sharing the Printer</i>	1-5
<i>Memory Considerations</i>	1-6
<b>Chapter 2 Handling Paper</b> .....	<b>2-1</b>
<i>Overview</i>	2-3
<i>Paper Input</i>	2-4
<i>Paper Output</i>	2-5
<i>Paper Specifications</i>	2-6
<i>Paper Trays</i>	2-9
<i>Optional Feeders</i>	2-13
<i>Summary of Paper Trays and Paper Sizes</i>	2-17
<i>Loading Paper</i>	2-19
<i>Selecting a Paper Source</i>	2-30
<b>Chapter 3 Using the Control Panel</b> .....	<b>3-1</b>
<i>Overview</i>	3-3
<i>Control Panel Features</i>	3-4
<i>Navigating the Menu System</i>	3-8

- Main Menu System* 3-12
- Language* 3-14
- PCL Menu* 3-15
- PostScript Menu* 3-29
- Interface Menu* 3-38
- System Menu* 3-59
- Test Menu* 3-63
- Reset Menu* 3-67
- Printer Settings that Affect Memory* 3-69
- Chapter 4 Using Fonts** ..... **4-1**
  - Overview* 4-2
  - Fonts Resident on the Printer* 4-4
  - Adding Fonts* 4-8
  - Selecting a Font* 4-11
  - Downloading Fonts* 4-12
- Chapter 5 Adding Printer Options** ..... **5-1**
  - Overview* 5-2
  - Installing a SIMM* 5-5
  - Installing a Font Card* 5-17
- Chapter 6 Maintaining the Printer** ..... **6-1**
  - Overview* 6-2
  - Replacing the EP Cartridge* 6-3
  - Adjusting the Print Density* 6-12
  - Cleaning the Printer* 6-14
  - Transporting the Printer* 6-15
- Chapter 7 Troubleshooting** ..... **7-1**
  - Overview* 7-2
  - Displayed Control Panel Messages* 7-5
  - Paper Jams* 7-27

*Printer Operational Problems 7-40*  
*Print Quality Problems 7-43*

**Appendix A Printer and Cable Specifications ..... A-1**  
*Printer Specifications A-2*  
*Cable Specifications A-5*

**Appendix B Printer Commands (Escape Sequences) ... B-1**  
*Xerox-Unique Settings B-2*  
*PCL Printer Commands B-3*  
*HP-GL/2 Context Printer Commands B-21*  
*Control Codes B-25*

**Appendix C I/O Port Polling ..... C-1**

**Appendix D Ordering Information ..... D-1**  
*Printer Options D-2*  
*Additional Order Items D-8*

**Appendix E Environmental Specifications ..... E-1**

**Glossary ..... GL-1**

**Index ..... IX-1**





# Chapter 1

## ***Introduction***

<b><i>Overview</i></b> .....	<b>1-2</b>
<i>Printer Components</i> 1-3	
<i>Factory Settings</i> 1-4	
<b><i>Sharing the Printer</i></b> .....	<b>1-5</b>
<b><i>Memory Considerations</i></b> .....	<b>1-6</b>

## Overview

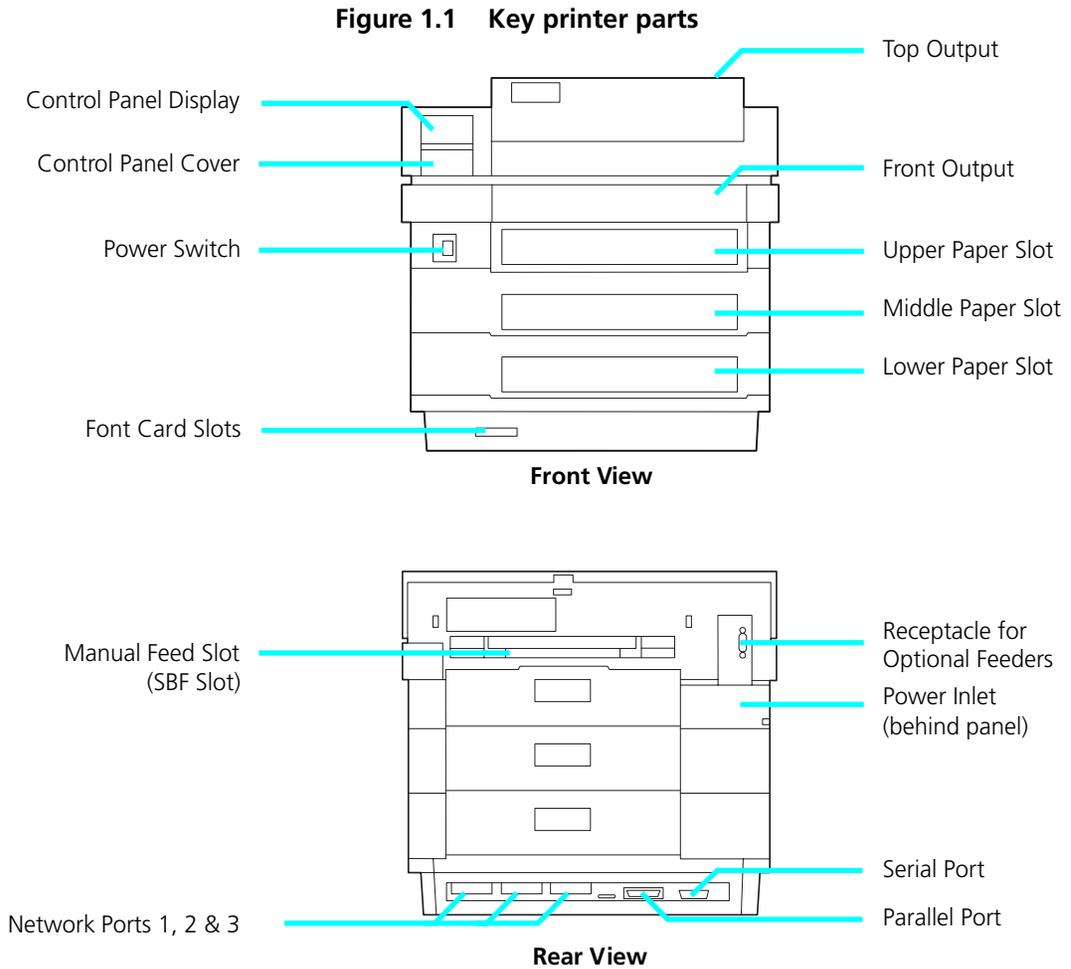
The Xerox 4520/4520mp Desktop Laser Printers offer the most cost-effective, high-performance solution to single-user or networked printing of any advanced laser printer in their class.

At 20 pages per minute, the 4520/4520mp printers provide technically advanced features to ensure the high quality Xerox printing you have come to expect:

- 800 dpi, 600 dpi, 400 dpi, and 300 dpi resolutions
- Up to 50,000 printed pages per month
- Power saver mode
- Remote User Interface (RUI)
- TrueRes for smooth edges and enhanced resolution
- Three 250-sheet input trays, including support for A3 and 11" x 17" size paper
- Optional high-capacity feeder (1500 sheets) and high-capacity envelope feeder (250 envelopes)
- Single-sheet bypass feeder (SBF) for single-sheet manual feeding
- Optional multi-sheet bypass feeder (MBF) for small quantity specialized printing
- Memory capacity up to 52 MBytes
- Optional 125 MB Hard Disk
- PCL 5e emulation and PostScript Level 2 PDLs (page description languages)
- Automatic switching between PCL emulation (hereinafter referred to as PCL) and PostScript (when the PostScript option is installed)
- Ethernet, LocalTalk, and Token Ring network options, each with a variety of protocols
- Printing from five simultaneously-active ports
- User installable printer and options

## Printer Components

The key printer components are called out in Figure 1.1.



## Factory Settings

The printer is controlled by numerous settings whose values are pre-set at the factory. These values are called *factory settings*.

If the factory settings do not suit the needs of your printing environment, you can select a new setting in either of two ways:

- **Control Panel** on the printer. See *Chapter 3: Using the Control Panel*.
- **Remote User Interface** on the host computer. Refer to the *Document Services for Printing Guide*.

## Sharing the Printer

Particular care must be taken when changing settings for a printer being shared by users such as those on a local area network (LAN). When the printer is shared, settings must accommodate the **common** needs of users.

Considerations for a networked environment include the following:

- Downloading fonts and macros by individual users may consume printer memory. The sharing of downloaded fonts must be coordinated. See *Chapter 4: Using Fonts, "Downloading Fonts"* (page 4-12).
- Switching between PCL and PostScript may purge downloaded data. See *Chapter 3: Using the Control Panel, State Saving* (page 3-28) for PCL and **State Saving** (page 3-37) for PostScript.
- Changing settings for **Jam Recovery, Page Protection, State Saving, or Resolution** affect memory utilization. See *Chapter 3: Using the Control Panel, "Printer Settings that Affect Memory"* (page 3-69).
- The type of interface. (See page 3-38, *Appendix A*, and *Appendix C*.)
- **Auto Job End** should be *On*. (See page 3-44, page 3-48, page 3-54, page 3-58.)
- **Auto Continue** should be *On*. (See page 3-61.)

LANs generally require a system or network administrator, a person who orchestrates the use of the network. Refer to the installation guide packaged with your network option for more information.

## Memory Considerations

In today's printing environments, technologies have advanced greatly but so have their corresponding memory requirements. To make use of specialized graphics features, fonts, and other applications on the market today, you may find it necessary to increase memory size.

From the factory, the 4520 is equipped with 4 MB of resident base memory. The 4520mp is equipped with 4 MB of resident base memory plus one 4 MB SIMM (single in-line memory module) for a total of 8 MB.

### **Maximum memory capacity is 52 MB.**

When is more memory needed?

- You receive out-of-memory error messages when printing. See *Chapter 3: Using the Control Panel, "Printer Settings that Affect Memory"* (page 3-69) for more information on how certain printer settings may affect memory usage and performance. See also *"Minimum Memory Requirements"* (page 3-72).
- You determine that expanded capability for additional fonts, more complex documents, graphics, or higher resolution is needed. See *Chapter 4: Using Fonts, "Downloading Fonts"* (page 4-12) for more information on how fonts affect memory usage.

How is more memory added?

- Install a SIMM (single in-line memory module). SIMMs are small circuit boards with memory chips that can be installed on the printer controller board. See *Chapter 5: Adding Printer Options* for more information on SIMM installation.

Installing the 125 MB hard disk option does not add memory to the printer.

# Chapter 2

## **Handling Paper**

<b>Overview</b> .....	<b>2-3</b>
<b>Paper Input</b> .....	<b>2-4</b>
<b>Paper Output</b> .....	<b>2-5</b>
<b>Paper Specifications</b> .....	<b>2-6</b>
<i>Weight</i> 2-6	
<i>Dimensions</i> 2-7	
<b>Paper Trays</b> .....	<b>2-9</b>
<i>Upper, Middle, and Lower Trays</i> 2-10	
<i>Single-sheet Bypass Feeder (SBF)</i> 2-12	
<b>Optional Feeders</b> .....	<b>2-13</b>
<i>Multi-sheet Bypass Feeder (MBF)</i> 2-14	
<i>High-Capacity Feeder (HCF)</i> 2-15	
<i>High-Capacity Envelope Feeder (HCEF)</i> 2-16	



<b>Summary of Paper Trays and Paper Sizes .....</b>	<b>2-17</b>
<b>Loading Paper .....</b>	<b>2-19</b>
<i>Loading the Upper, Middle, or Lower Paper Tray</i>	2-19
<i>Feeding the SBF</i>	2-24
<i>Loading Letterhead, Pre-printed, Drilled, or Label Paper</i>	2-27
<i>Loading Envelopes</i>	2-29
<b>Selecting a Paper Source .....</b>	<b>2-30</b>
<i>PCL Paper Sources</i>	2-30
<i>Printing a Page</i>	2-31
<i>Source Mapping Settings</i>	2-33
<i>Factory-Set Source Mapping Settings</i>	2-35
<i>Source Mapping Examples</i>	2-36
<i>Example 1</i>	2-36
<i>Example 2</i>	2-37
<i>Example 3</i>	2-38
<i>Example 4</i>	2-39
<i>Example 5</i>	2-40
<i>Example 6</i>	2-41
<i>Example 7</i>	2-42

## Overview

This chapter provides specific information on **paper handling**:

- Paper specifications
- Paper sources and paper trays
- Manual feeding and loading of paper, including letterhead, pre-printed stationery, envelopes, labels, and transparencies
- Paper source mapping
- Printing



### Note

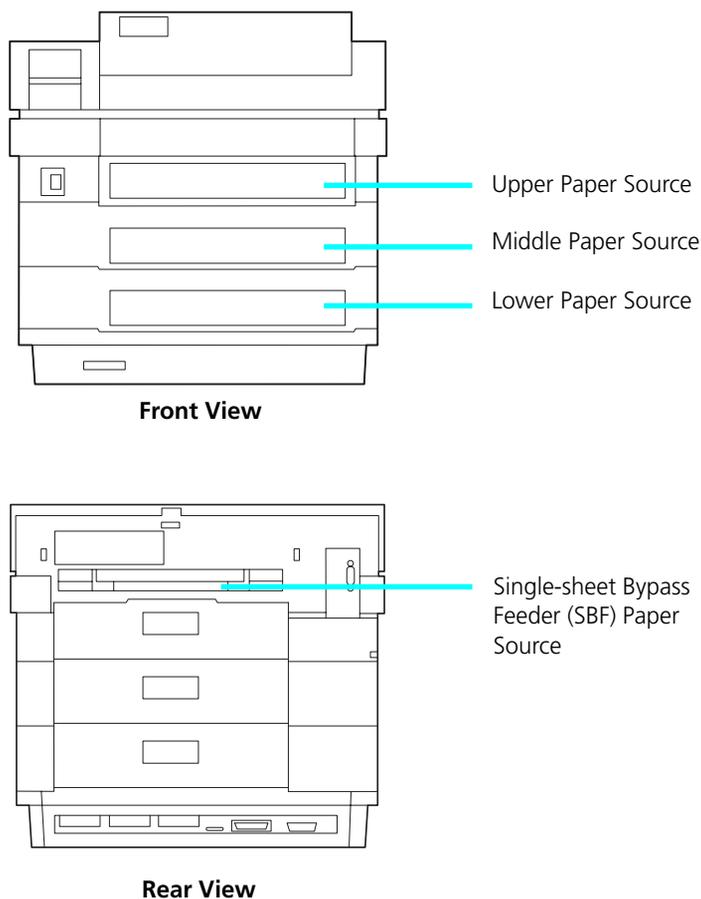
*In this guide, **paper source** refers to the slot or opening where paper enters the printer. **Paper tray** refers to the container or device that holds the paper.*

---

## Paper Input

Paper input sources are the slots or openings where paper enters the printer. As shown in Figure 2.1, the 4520/4520mp printers have **four** paper input sources: three on the front and one on the back.

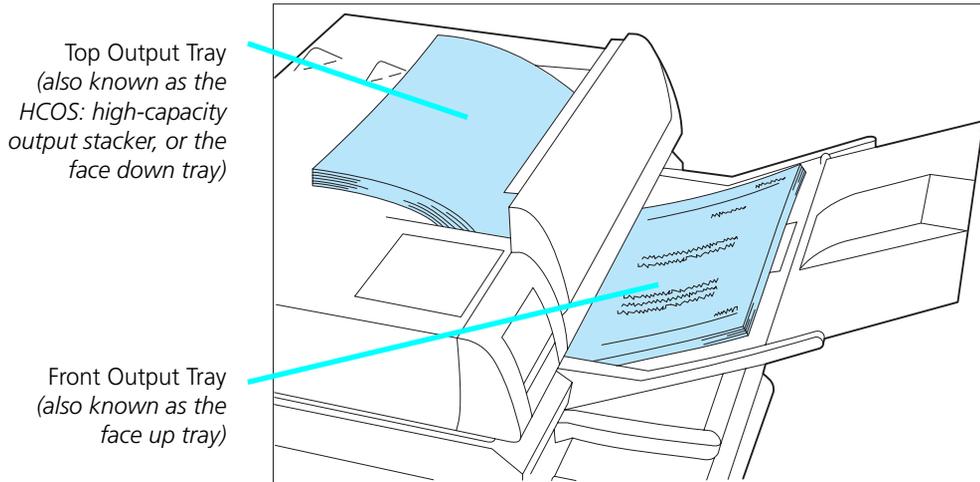
**Figure 2.1** Paper input sources



## Paper Output

As shown in Figure 2.2, printed output is delivered face down to the **top output tray** and face up to the **front output tray**. Output capacity on top is up to 500 sheets of standard weight paper and up to 250 sheets on the front.

**Figure 2.2** Output trays



### Note

*The front output tray must be removed to deliver printed output to the top tray. Whenever the front tray is installed, output is delivered to it.*

*For optimum performance, deliver light weight paper (60 gsm/16 lbs.) and special media (transparencies, label stock, and envelopes) to the **front** output tray.*



### Caution

Depending on paper weight, you may find the front output tray holds fewer than 250 sheets. Paper jams may occur if output capacity is exceeded.

## Paper Specifications

Factors such as embossing, special edges, and general paper quality affect paper handling.

### Weight

Paper **weight** specifications include the following:

- Upper, middle, and lower trays support paper weights of **60 gsm (16 lb) to 90 gsm (24 lb)**.
- Single-sheet Bypass Feeder (SBF) supports paper weights of **60 gsm (16 lb) to 120 gsm (32 lb)**.



#### Note

*For optimum printer performance, it is recommended that you use paper made for laser printers and transparency film made for Xerox laser printers and copiers.*



#### Note

*The recommended weight of envelope paper should not exceed 90 gms (24 lb) or jamming may result. Envelopes should lay flat. Do not use envelopes that are wrinkled, nicked, or damaged.*

*In areas of high humidity, store partially used packages of envelopes in a sealed plastic bag. Failure to do so may cause excessive print jams and print quality problems.*



#### Caution

*Do not use envelopes having clasps, snaps, windows, or synthetic materials. Severe damage to your printer may occur.*

---

## Dimensions

Figure 2.3 shows paper **dimensions** in millimeters and inches.

**Figure 2.3 Paper dimensions**

Paper Size	Dimensions
A4	210 x 297 mm 8.27 x 11.69 inches
Letter	216 x 279 mm 8.5 x 11 inches
B5 (ISO)	176 x 250 mm 6.93 x 9.84 inches
B4 (ISO)	250 x 352 mm 9.84 x 13.9 inches
Executive	184 x 267 mm 7.25 x 10.5 inches
A5	148 x 210 mm 5.83 x 8.27 inches
Folio	216 x 330 mm 8.5 x 13 inches
Legal	216 x 356 mm 8.5 x 14 inches
Ledger	279 x 432 mm 11 x 17 inches
A3	297 x 420 mm 11.2 x 16.4 inches
COM-10 Envelope	105 x 241 mm 4.13 x 9.5 inches
DL Envelope	110 x 220 mm 4.33 x 8.66 inches
C5 Envelope	162 x 229 mm 6.38 x 9.02 inches



**Note**

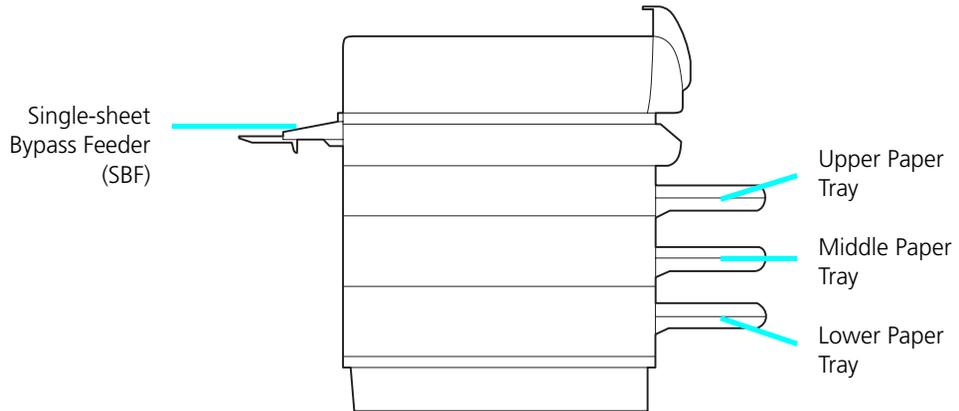
*The Xerox printer driver supports all paper sizes in Figure 2.3. However, if you do not install—or your application does not use—the Xerox printer driver, some of these paper sizes may not be available for your use. Refer to the Document Services for Printing Guide for more information on the Xerox printer driver.*

---

## Paper Trays

As shown in Figure 2.4, the 4520/4520mp printers are packaged with three 250-sheet paper trays and one single-sheet bypass feeder (SBF).

**Figure 2.4** Input trays



Additional paper handling options are available. See “*Optional Feeders*” (page 2-13) for more information on the multi-sheet bypass feeder (MBF), the high-capacity feeder (HCF), and the high-capacity envelope feeder (HCEF).

## Upper, Middle, and Lower Trays

The upper, middle, and lower paper sources (page 2-4) each accommodate a 250-sheet paper tray. A 250-sheet tray may be either a fixed tray (Figure 2.5) or a universal tray (Figure 2.6).

**Figure 2.5 Fixed trays**

Fixed Tray	Paper Size <sup>†</sup>	Capacity <sup>‡</sup> (Sheets)
<b>A4</b>	A4	250
<b>8.5 x 11</b>	Letter (8.5 x 11)	250
<b>A5</b>	A5	250
<b>8.5 x 14</b>	Legal (8.5 x 14)	250
<b>A3</b>	A3	250
<b>11 x 17</b>	Ledger (11 x 17)	250

<sup>†</sup> Paper dimensions are listed on page 2-7.

<sup>‡</sup> Tray capacity may differ based on the weight of the paper. Maximum paper stack: 25mm/1 inch.

**Figure 2.6 Universal tray**

Paper Size <sup>†</sup>	Capacity <sup>‡</sup> (Sheets)
A4	250
Letter (8.5 x 11)	250
Folio (8.5 x 13)	250
Legal (8.5 x 14)	250
Ledger (11 x 17)	250
A3	250

<sup>†</sup> Paper dimensions are listed on page 2-7.

<sup>‡</sup> Tray capacity may differ based on the weight of the paper. Maximum paper stack: 25mm/1 inch.

See *“Loading the Upper, Middle, or Lower Paper Tray”* (page 2-19) for further information on the universal tray.



**Note**

*To use letterhead, pre-printed stationery, or drilled paper in the upper, middle, or lower tray, see Figure 2.13 (page 2-27) for paper orientation. See Figure 2.15 (page 2-29) for envelope orientation.*

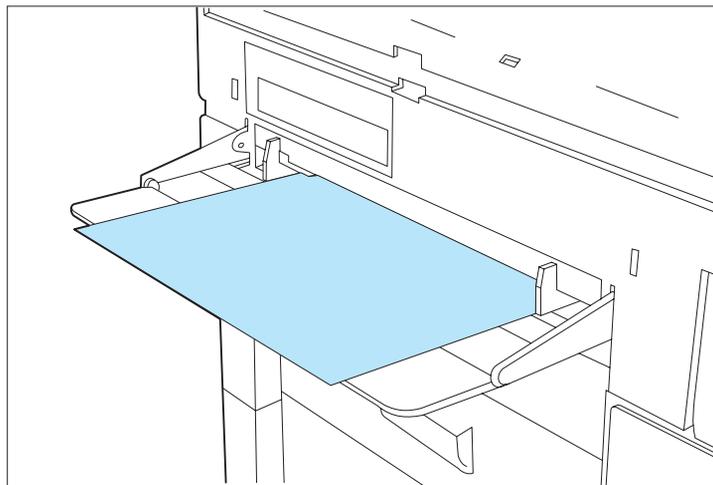
---

## Single-sheet Bypass Feeder (SBF)

The single-sheet bypass feeder (SBF) provides for **manually** feeding a single sheet of paper or labels, a single transparency, or a single envelope (See Figure 2.7).

Figure 2.7 SBF

A4  
Letter (8.5 x 11)  
B5 (ISO)  
B4 (ISO)  
Executive  
A5  
Folio (8.5 x 13)  
Legal (8.5 x 14)  
Ledger (11 x 17)  
A3  
Com-10  
DL  
C5  
Transparency  
Label sheet



As its name implies, the SBF bypasses the upper, middle, and lower input printing paths.

Typical uses of the SBF include printing the first page of a document on letterhead paper or pre-printed stationery, and printing any page of a document on paper of a different size, color, or other attribute. See *Figure 2.12 (page 2-26)* for **long edge** or **short edge** paper orientation.



### Note

*Insert paper into the SBF only when needed. Do not store paper in the SBF. If there is paper in it, the printer will print from the SBF first, regardless of paper size.*

*To use letterhead, pre-printed stationery, or drilled paper in the SBF, see *Figure 2.14 (page 2-28)* for paper orientation. See *Figure 2.15 (page 2-29)* for envelope orientation.*

## Optional Feeders

The 4520/4520mp printers accommodate three optional feeders that attach to the SBF source:

- Multi-sheet bypass feeder (MBF). See page 2-14.
- High-capacity feeder (HCF). See page 2-15.
- High-capacity envelope feeder (HCEF). See page 2-16.



### Note

*To install any of the optional feeders, you must remove the SBF. Refer to the installation instructions provided with each optional feeder.*

---

## Mu ti-sheet Bypass Feeder (MBF)

The optional multi-sheet bypass feeder (MBF) provides for **small capacity** printing needs. The MBF holds up to 100 sheets of standard weight (80 gsm. or 20 lb.) paper.

Use only one size of paper in the MBF at one time. Do not intermix paper sizes.

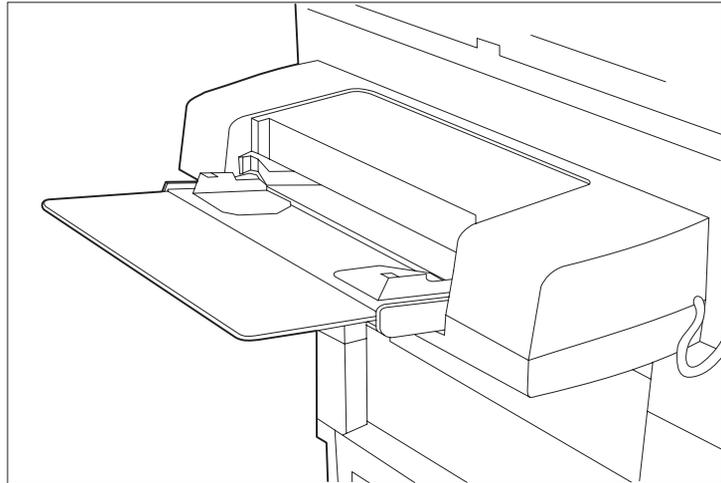


### Note

*Load no more than 10 sheets of either B4 (ISO), Legal, or Folio paper into the MBF at one time.*

**Figure 2.8 MBF**

A4  
Letter (8.5 x 11)  
B5 (ISO)  
B4 (ISO)  
Executive  
A5  
Folio (8.5 x 13)  
Legal (8.5 x 14)  
Com-10  
DL  
C5  
Transparency  
Labels



As its name implies, the MBF bypasses the upper, middle, and lower input printing paths.

A typical use for the MBF is printing documents that require special paper size, color, or other attribute.

See *Figure 2.14 (page 2-28)* for paper orientation, and *Figure 2.15 (page 2-29)* for envelope orientation.

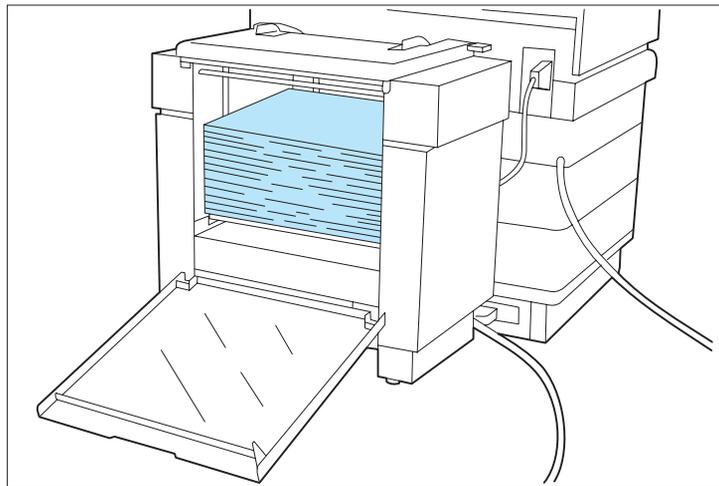
## High-Capacity Feeder (HCF)

The optional high-capacity feeder (HCF) provides for **large volume printing** needs. The HCF holds up to 1500 sheets of standard weight (80 gsm. or 20 lb.) paper and comes in two paper sizes:

- A4
- 8.5 x 11 (Letter)

Figure 2.9 shows an HCF with the door open and connected to the printer.

**Figure 2.9** HCF



For additional information about the HCF, see page 2-17; also refer to the *HCF Installation Instructions*.

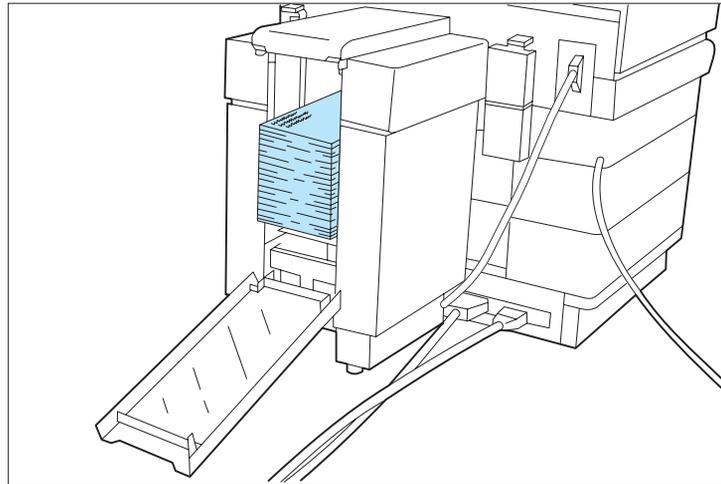
## High-Capacity Envelope Feeder (HCEF)

The optional high-capacity envelope feeder (HCEF) provides for **large volume envelope printing** needs. The HCEF holds up to 250 envelopes of standard weight and comes in two sizes:

- Com-10
- DL

Figure 2.10 shows an HCEF with the door open and connected to the printer.

**Figure 2.10 HCEF**



For additional information about the HCEF, see page 2-17 and page 2-29; also refer to the *HCEF Installation Instructions*.

## Summary of Paper Trays and Paper Sizes

Figure 2.11 shows a summary of the paper accommodated by each tray or feeder. A checkmark (✓) indicates support for the paper size or media.

**Figure 2.11 Tray and paper summary**

Paper <sup>†</sup>	Upper	Middle	Lower	SBF	MBF	HCF	HCEF
A4	✓	✓	✓	✓	✓	✓	
Letter (8.5 x 11)	✓	✓	✓	✓	✓	✓	
B5 (ISO)				✓	✓		
B4 (ISO)				✓			
Executive				✓	✓		
A5	✓‡	✓‡	✓‡	✓	✓		
Folio (8.5 x 13)	✓††	✓††	✓††	✓	✓		
Legal (8.5 x 14)	✓	✓	✓	✓	✓		
Ledger (11 x 17)	✓	✓	✓	✓			
A3	✓	✓	✓	✓			
Com-10				✓	✓		✓
DL				✓	✓		✓
C5				✓	✓		
Transparencies				✓	✓		
Labels				✓	✓		

† Paper dimensions are listed on page 2-7.

‡ Fixed size tray only.

†† Universal tray only.



**Note**

*Only one of the SBF, MBF, HCF, or HCEF may be installed at any time. Manual single-sheet feeding is possible with the SBF, MBF and HCF, but not the HCEF.*

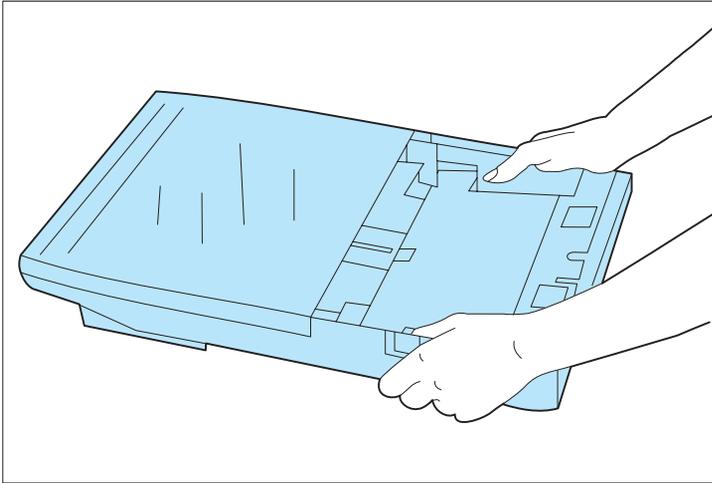
*Install the Xerox printer driver to access the entire range of PCL paper source and source mapping settings specifically designed for the 4520/4520mp printers. Refer to the Document Services for Printing Guide.*

---

## Loading Paper

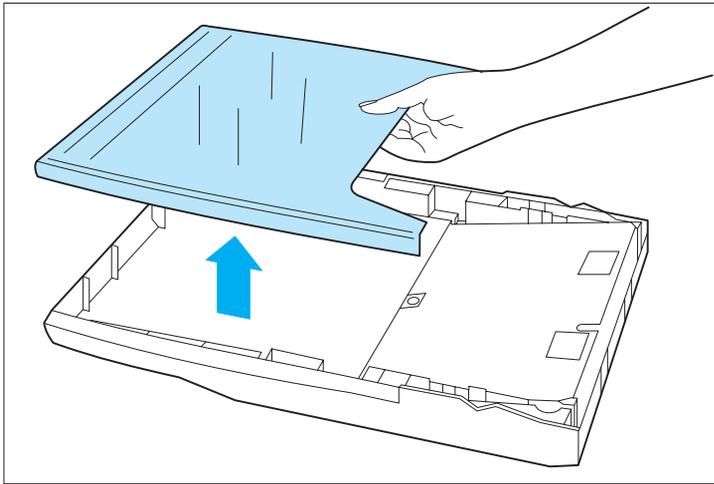
### Loading the Upper, Middle, or Lower Paper Tray

To load paper into the upper, middle, or lower paper tray, follow the steps below.

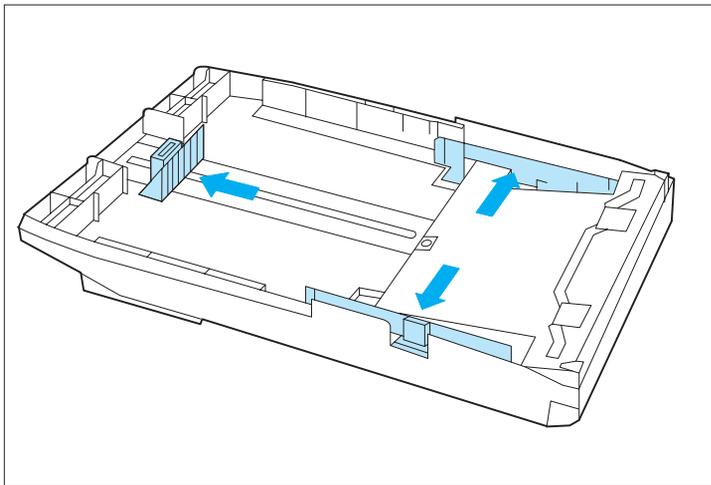


#### **1 Remove the tray from the printer.**

Place the tray on a flat surface.



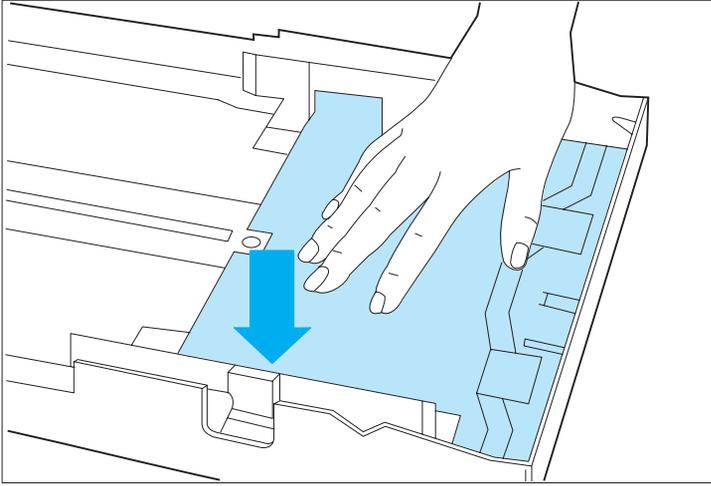
**2** Remove the tray cover.



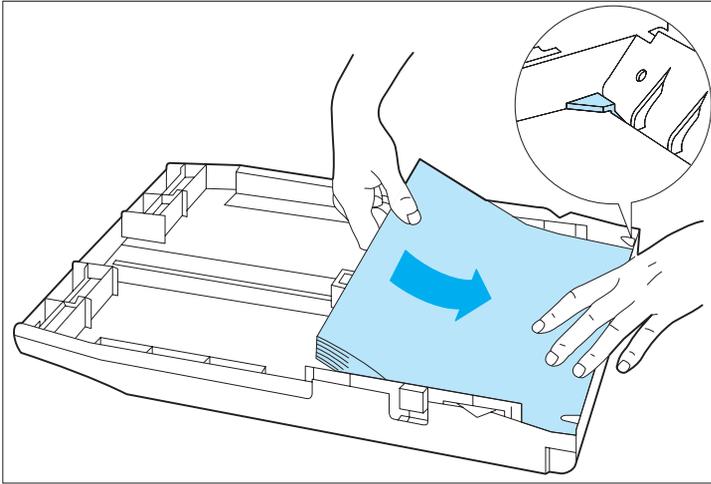
**3** If loading the universal tray, adjust the end and side guides to the desired paper size.

Paper sizes are marked on the bottom of the universal tray.

See *Figure 2.6* (page 2-10) for universal tray information.



- 4 Press the bottom of the paper tray down to a locked position.**



Do not exceed the MAX fill line (shown on the label on the inside wall of the paper tray).

**5 Load paper in the tray, making sure the paper is tucked under the metal corners.**

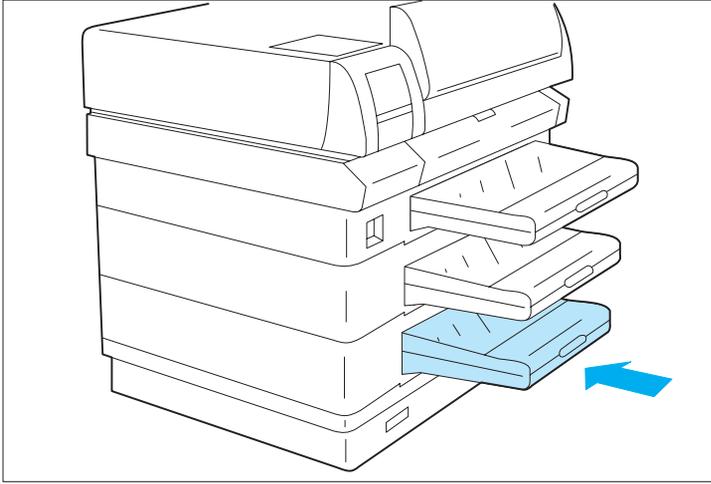
Use up to a maximum of 250 sheets, a stack less than 25 mm/ 1 inch. Do not load paper above the maximum fill marker.

If you are loading letterhead or pre-printed stationery, see page 2-27. If loading envelopes, see page 2-29.



**Note**

*For optimum performance, load paper with the curl side up when delivering to the front output tray (page 2-5). When delivering paper to the top output tray (page 2-5), load paper with the curl side down.*



- 6** Insert the tray in the printer.

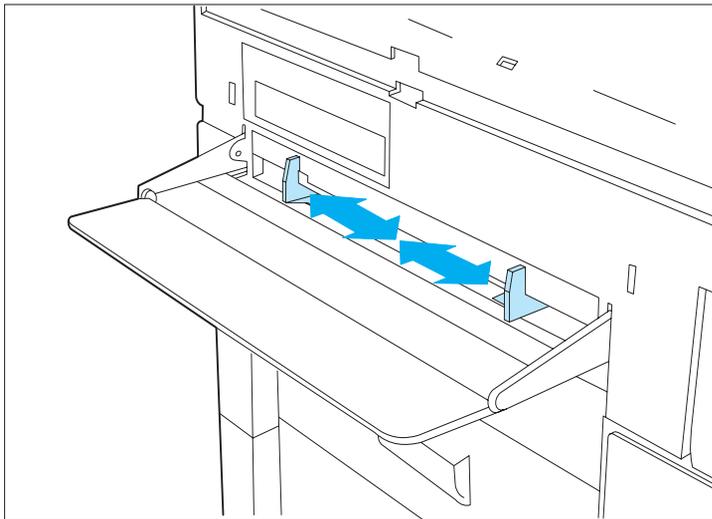
## Feeding the SBF

To feed paper into the SBF, follow the steps shown below.



### Note

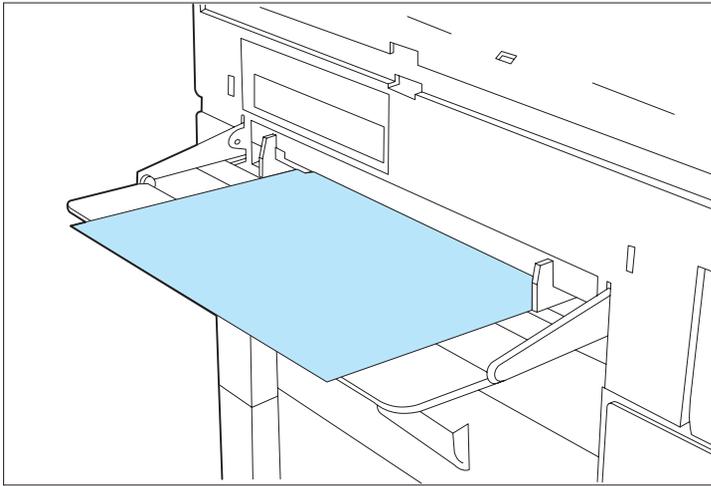
*When manually feeding paper in the Single-sheet Bypass Feeder (SBF), the Multi-sheet Bypass Feeder (MBF), or the manual tray on the High Capacity Feeder (HCF), the printer may fail to feed the sheet if the paper is removed and then reinserted before the feed mechanism begins to move the sheet. The printer may indicate [Online/Processing...](#) on the control panel. If this occurs, open and close the top cover, reinsert the paper in the feed slot and place the printer [Online](#) via the control panel.*



### 1 Adjust the guides to the desired paper size.

Make sure the guides are snug against both sides of the sheet but not too tight as to buckle it.

See *Figure 2.7* (page 2-12) for SBF information.



- 2** Insert only one sheet of paper, pre-printed stationery, transparency, label paper, or envelope at a time into the SBF.

If you are feeding letterhead, pre-printed stationery, or drilled paper, see page 2-27. See page 2-29 for envelopes.

**For best performance:**

- a** Stand facing the SBF straight on.
- b** Refer to Figure 2.12 (page 2-26) for the proper paper orientation (long edge or short edge first).
- c** Insert the sheet, guided by the side guides, at a steady rate.
- d** Continue to insert the sheet until the lead edge of the sheet makes contact and a slight buckle forms.
- e** To assure that the sheet is being introduced without skew, apply pressure first on one side of the sheet and then the other such that the entire lead edge of the sheet makes full contact.
- f** Maintain slight pressure on the sheet until the printer begins to pull in the sheet.



Note

The SBF guides indicate in a general way where to position the paper. All sizes are centered in the SBF.

If you are experiencing skew on the output, review the instructions above and be sure each step is being followed; check to be sure that the entire lead edge of the sheet has bottomed out (the sheet should have a slight buckle along the entire width).

Figure 2.12 shows SBF paper orientation. To print properly, paper is inserted either long edge or short edge first.

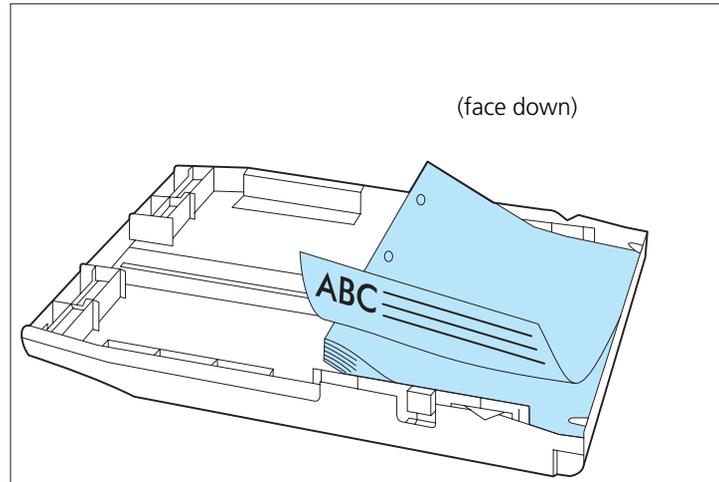
**Figure 2.12 Long or short edge paper orientation**

Paper Size	Long or Short Edge First
A4	Long
Letter (8.5 x 11)	Long
B5 (ISO)	Long
B4 (ISO)	Short
Executive	Long
A5	Long
Folio (8.5 x 13)	Short
Legal (8.5 x 14)	Short
Ledger (11 x 17)	Short
A3	Short
Com-10	Short
DL	Short
C5	Short

## Loading Letterhead, Pre-printed, Drilled, or Label Paper

Figure 2.13 illustrates the paper orientation needed to print letterhead, pre-printed stationery, or drilled paper in the upper, middle, or lower tray. (Labels are not supported in these trays. See Figure 2.14, page 2-28.)

**Figure 2.13** Loading letterhead, pre-printed stationery, or drilled paper in the upper, middle, or lower tray

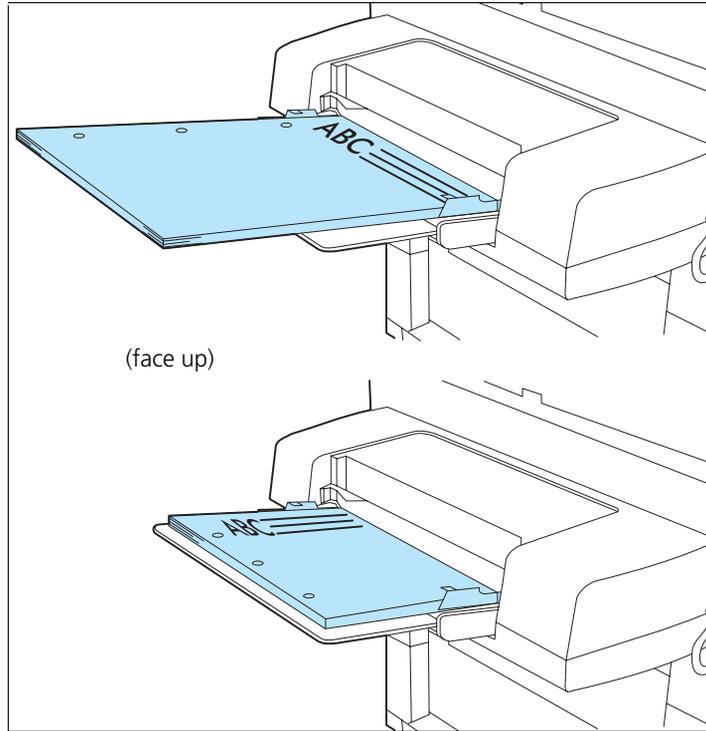


Of course, you may need to adjust your software application's printing margins to:

- Prevent overwriting the letterhead or pre-printed images.
- Prevent overwriting the drilled holes.

Figure 2.14 illustrates paper orientation in the SBF and MBF.

**Figure 2.14** Loading letterhead, pre-printed stationery, drilled, or label paper in the SBF or MBF



**Note**

**Label paper may be loaded in the SBF or MBF only.**

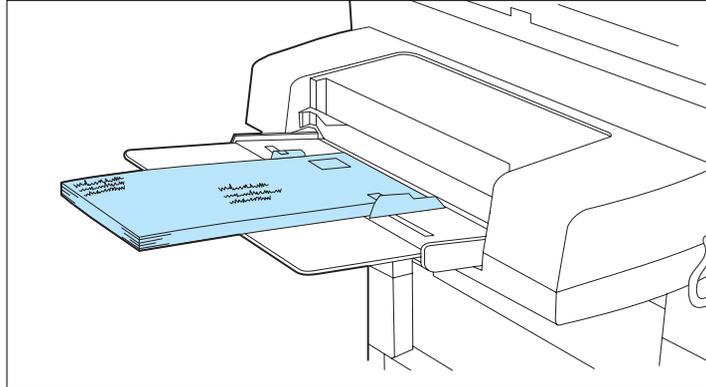
*For optimum performance, use A4 or Letter size label paper.*

For additional **SBF** information, see page 2-12, page 2-17, and page 2-24. For more about the **MBF**, see page 2-14 and page 2-17; also refer to the *MBF Installation Instructions*.

## Loading Envelopes

Figure 2.15 illustrates the envelope orientation needed to print COM-10, DL, or C5 envelopes.

**Figure 2.15 Loading envelopes**



1. Adjust the guides to the desired envelope size. Make sure that they are snug against both sides of the envelope but not too tight as to buckle it.
2. Insert only one envelope at a time into the SBF. For best performance:
  - Stand facing the SBF straight on.
  - Insert the envelope (refer to Figure 2.15), guided by the side guides, at a steady rate.
  - Continue to insert the envelope until its lead edge makes contact and a slight buckle forms. Apply pressure first on one side of the envelope and then the other so that the lead edge makes full contact.
  - Maintain slight pressure on the envelope until the printer begins to pull in the envelope.



### Note

To print envelopes, use the **high-capacity envelope feeder (HCEF), SBF, or MBF only.**

## Selecting a Paper Source

For a print job, your software application sends information, called the Printer Control Language (PCL), to the printer to communicate paper source and page size. How the printer interprets the PCL command for paper source and page size depends on the printer menu settings for **Source Mapping** and **MBF Paper Size**. If PCL commands for paper source and page size are not sent to the printer, the printer menu settings for **Paper Size** and **Default Source** are used. See *Chapter 3: Using the Control Panel* for further information on these and all PCL Menu settings (page 3-15).



### Note

*PostScript functions differently than PCL. Refer to the PostScript Installation Instructions for more information.*

## PCL Paper Sources

*Paper source* is a term that describes the tray, feeder, or slot from which the printer feeds paper.

PCL, and therefore your printer, recognizes the six paper sources shown in Figure 2.16, which may, or may not, appear in your software application.

**Figure 2.16 Six PCL paper sources**

PCL Paper Source	Alternate Names
<b>Upper</b>	Upper, Paper Tray, Paper Cassette
<b>Manual</b>	Manual, Manual Feed
<b>Manual Envelope</b>	Envelope Manual Feed
<b>Lower</b>	
<b>Large Capacity</b>	Paper Deck
<b>Envelope Feeder</b>	

## Printing a Page

When a print job is received by the printer, the sequence to select the paper tray for each page is as follows:

1. Page size is established.

If page size is not sent by the application, the PCL Menu setting called **Paper Size** is used.

2. Paper source is established.

If a paper source is sent by the application, it will be one of the six PCL paper sources listed in Figure 2.16.

If paper source is not sent by the application, the PCL Menu setting called **Default Source** is used. Some software applications have a paper source called “Auto Select” or “Auto Sheet Feed.” When used, this results in a PCL paper source being omitted from the print job.

3. When the printer is ready to print the page, tray sequence is established.

For the paper source chosen in the second step above, a tray or sequence of trays is taken from the PCL Menu **Source Mapping** setting for that source. For settings, see *Figure 2.18 (page 2-35)*.

4. The printer searches in the tray or in any tray in the tray sequence for the correct page size from the first step above.

In a tray sequence, the trays are searched left to right as they appear in the **Source Mapping** setting. For example, for sequence Up-Mid-Low, the upper tray is searched first, the middle tray second, and the lower tray third.

5. If a tray with the correct paper size is found, the page is printed from that tray.

If no tray with the correct paper size is found, the tray sequence and paper size are displayed on the Control Panel along with a message to load the correct paper size. Printing halts.

- Put paper of the requested size in a tray in the tray sequence and the page will be printed.
- Or, press **Enter** \* to print from the first tray in the tray sequence, regardless of paper size. If that tray becomes empty, the next tray with the same paper size will be used. This source and size will be used until the printer receives a new page containing a PCL paper source, page size, or reset command.

## Source Mapping Settings

For each of the six PCL paper sources (*Figure 2.16, page 2-30*), a **Source Mapping** setting from *Figure 2.17* is used. You may change settings depending on your printing needs. For details, see “*Factory-Set Source Mapping Settings*” (*page 2-35*), “*Source Mapping Examples*” (*page 2-36*), and **Source Mapping** (*page 3-22*).

**Figure 2.17 Source Mapping settings**

Source Mapping setting	Description
Upper Middle Lower Upper-Middle Upper-Lower Middle-Lower Up-Mid-Low	Tray or tray sequence to be used for each of the six PCL paper sources.
Manual	Tray selection appearing when there is no MBF, HCF, or HCEF installed.  Use this selection to print the first page of a print job by feeding a single sheet of paper into the SBF slot before the print job starts.
MBF	Tray selection appearing when the MBF ( <i>page 2-14</i> ) is installed.

**Figure 2.17 Source Mapping settings** (continued)

Source Mapping setting	Description
HCEF HCEF-Upper HCEF-Middle HCEF-Lower HCEF-Up-Mid HCEF-Up-Low HCEF-Mid-Low HCEF-Up-Mid-Low	Tray or tray sequence appearing when the HCEF (page 2-16) is installed.
HCF HCF-Upper HCF-Middle HCF-Lower HCF-Up-Mid HCF-Up-Low HCF-Mid-Low HCF-Up-Mid-Low	Tray or tray sequence appearing when the HCF (page 2-15) is installed.

## Factory-Set Source Mapping Settings

Figure 2.18 shows the factory-set **Source Mapping** defaults for the six PCL paper sources, and how the settings change when the optional MBF, HCF, or HCEF is installed and **Reset Menus** is implemented. See *Chapter 3: Using the Control Panel, “Reset Menu”* (page 3-67).

**Figure 2.18** Factory settings for Source Mapping

PCL Paper Source	Base Model	With MBF	With HCF	With HCEF
<b>Upper</b>	Up-Mid-Low	Up-Mid-Low	HCF-Up-Mid-Low	Up-Mid-Low
<b>Manual</b>	Manual	MBF	Manual	HCEF
<b>Manual Envelope</b>	Manual	MBF	Manual	HCEF
<b>Lower</b>	Lower	Lower	Lower	Lower
<b>Large Capacity</b>	Up-Mid-Low	Up-Mid-Low	HCF	Up-Mid-Low
<b>Envelope Feeder</b>	Manual	MBF	Manual	HCEF



### Note

*Only one of the SBF, MBF, HCF, or HCEF may be installed at any time. Manual single-sheet feeding is possible with the SBF, MBF, and HCF, but not the HCEF.*

*Install the Xerox printer driver to access the entire range of PCL paper source and source mapping settings specifically designed for the 4520/4520mp printers. Refer to the Document Services for Printing Guide.*

## Source Mapping Examples

Review the following **Source Mapping** examples to take full advantage of the 4520/4520mp capabilities.

All examples assume that **Default Source** is set to *Upper*.

### Example 1

You do not have a MBF or HCF installed. You want to load as much paper in the printer as possible. You use only one size of paper.

1. Load the upper, middle, and lower trays with regular paper stock.
2. Set **Source Mapping** for “Upper” to “Up-Mid-Low.”
3. In either your software application or the Xerox printer driver, set paper source to the upper tray.

The printer will pull paper from the upper tray until it is empty, then from the middle tray until it is empty, and then from the lower tray until it is empty. As soon as the upper or middle tray is reloaded, the printer will pull paper from them again.



#### Note

*The Source Mapping setting determines from where the printer pulls paper.*

*For the paper sources you intend not to use, always set Source Mapping to the same setting as that used for your regular paper stock. You will avoid unexpected results if those paper sources are used by mistake.*



#### Note

*The examples suggest using specific PCL paper sources but generally you may substitute any source to fit your printing needs.*

## Example 2

You have a HCF installed. You want to load as much paper in the printer as possible. You use only one size of paper.

1. Load the HCF, upper, middle, and lower trays with regular paper stock.
2. Set **Source Mapping** for “Upper” to “HCF-Up-Mid-Low.”
3. In either your software application or the Xerox printer driver, set paper source to the upper tray.

The printer will pull paper from the HCF until it is empty, then from the upper tray until it is empty, then from the middle tray until it is empty, and finally from the lower tray. As soon as the HCF, upper, or middle tray is reloaded, the printer will pull paper from them again.

### Example 3

You do not have a HCF installed. You want to print mostly on Letter (8.5 x 11) paper but sometimes on Legal (8.5 x 14).

1. Load the upper and middle trays with Letter paper stock.
2. Load the lower tray with Legal paper stock.
3. Set **Source Mapping** for “Upper” to “Upper-Middle.”
4. Set **Source Mapping** for “Lower” to “Lower.”
5. In either your software application or the Xerox printer driver, set paper source to:
  - Upper tray for Letter pages.
  - Lower tray for Legal pages.

The printer will pull Letter paper from the upper tray until it is empty, then from the middle tray. It will pull Legal paper from the lower tray.

Alternatively, you could set **Source Mapping** for “Upper” to “Up-Mid-Low” and set your application paper source to the upper tray for both Letter and Legal pages. **The printer will automatically switch between the trays according to the paper size requested.** The disadvantage is that Control Panel messages may be misleading. Whether alerting you to load Letter or Legal paper, the Control Panel will always display “Up-Mid-Low” as the location to load that paper size. You must know which paper size goes into which tray.

## Example 4

You have a HCF installed. You want to print mostly on Letter (8.5 x 11) paper but sometimes on Legal (8.5 x 14). Some of the Legal pages need to be on color or pre-printed paper.

1. Load the HCF and middle trays with Letter paper stock.
2. Load the upper tray with white Legal paper stock.
3. Load the lower tray with color or pre-printed Legal paper.
4. Set **Source Mapping** for “Large Capacity” to “HCF-Middle.”
5. Set **Source Mapping** for “Upper” to “Upper.”
6. Set **Source Mapping** for “Lower” to “Lower.”
7. In either your software application or the Xerox printer driver, set paper source to:
  - Large Capacity for Letter pages.
  - Upper tray for Legal pages (white stock).
  - Lower tray for Legal pages (color or pre-printed stock).

The printer will pull Letter pages from the HCF or middle tray when the HCF is empty. It will pull white Legal pages from the upper tray. It will pull color or pre-printed Legal pages from the lower tray.

Alternatively, you could set the Source Mapping for “Upper” to “HCF-Up-Mid” and set your application paper source to the upper tray for both Letter and white Legal pages. **The printer will automatically switch between the trays according to the paper size requested.** The only disadvantage is that Control Panel messages may be misleading. Whether alerting you to load Letter or Legal paper, the Control Panel will always display “HCF-Up-Mid” as the location to load that paper size. You must know which paper size goes into which tray.

### Example 5

You do not have a MBF or HCF installed. You want to print mostly on white A4 paper but sometimes on color A4 paper. You occasionally print on DL envelopes.

1. Load the upper and middle trays with white A4 paper stock.
2. Load the lower tray with color A4 paper stock.
3. Set **Source Mapping** for “Upper” to “Upper-Middle.”
4. Set **Source Mapping** for “Lower” to “Lower.”
5. Set **Source Mapping** for “Manual” and “Manual Envelope” to “Manual.”
6. In either your software application or the Xerox printer driver, set paper source to:
  - Upper tray for A4 pages (white stock).
  - Lower tray for A4 pages (color stock).
  - Manual for DL envelopes. (You could have also set paper source to Manual Envelope for DL envelopes.)

The printer will pull white A4 paper from the upper tray until it is empty and then from the middle tray. It will pull color A4 pages from the lower tray. For each DL envelope, the printer halts and the Control Panel displays a message requesting a DL envelope to be manually fed through the SBF. Insert one envelope into the SBF and it will feed.

## Example 6

You have a MBF installed. You want to print mostly on white A4 size paper but sometimes on DL size envelopes. Occasionally, you print on color A4 size paper.

1. Load the upper and middle trays with white A4 paper stock.
2. Load the lower tray with color A4 paper stock.
3. Load the MBF with DL envelopes.
4. Set **Source Mapping** for “Upper” to “Upper-Middle.”
5. Set **Source Mapping** for “Lower” to “Lower.”
6. Set **Source Mapping** for “Manual” and “Manual Envelope” to “MBF.”
7. Set **MBF Paper Size** to “DL.”
8. In either your software application or the Xerox printer driver, set paper source to:
  - Upper tray for A4 pages (white stock).
  - Lower tray for A4 pages (color stock).
  - Manual for DL envelopes. (You could have also set paper source to Manual Envelope for DL envelopes.)

The printer will pull white A4 paper from the upper tray until it is empty, then from the middle tray. It will pull color A4 pages from the lower tray. It will pull DL envelopes from the MBF.

### Example 7

You do not have a MBF or HCF installed. You want to use pre-printed stationery for the first page and regular stock for the other pages of your document. Your software application has the capability to ask for the first page of a document from a different source than the rest of the document. (The Xerox PCL 5e emulation Windows printer driver also has this capability.) It is assumed your pre-printed stationery is the same size as your regular stock.

1. Load the upper and middle trays with the regular paper stock.
2. Load the lower tray with the pre-printed stationery.
3. Set **Source Mapping** for “Upper” to “Upper-Middle.”
4. Set **Source Mapping** for “Lower” to “Lower.”
5. In either your software application or the Xerox PCL 5e emulation Windows printer driver, set paper source for the first page to Lower and set paper source for the remaining pages to Upper.

The printer will pull the first page from the lower tray and all other pages from the upper then middle trays.

# Chapter 3

## **Using the Control Panel**

<b>Overview</b> .....	<b>3-3</b>
<b>Control Panel Features</b> .....	<b>3-4</b>
<i>The Display</i> 3-4	
<i>The Keys</i> 3-5	
<b>Navigating the Menu System</b> .....	<b>3-8</b>
<i>Menu System Indicators</i> 3-9	
<i>Setting a Menu Option</i> 3-10	
<b>Main Menu System</b> .....	<b>3-12</b>
<b>Language</b> .....	<b>3-14</b>
<i>Language Options</i> 3-14	
<b>PCL Menu</b> .....	<b>3-15</b>
<i>PCL Menu Hierarchy</i> 3-15	
<i>PCL Menu Options</i> 3-18	

<b>PostScript Menu</b> .....	<b>3-29</b>
<i>PostScript Menu Hierarchy</i>	3-30
<i>PostScript Menu Options</i>	3-32
<b>Interface Menu</b> .....	<b>3-38</b>
<i>Interface Menu Hierarchy</i>	3-38
<i>Parallel Menu Options</i>	3-42
<i>Serial Menu Options</i>	3-46
<i>LocalTalk Menu Option</i>	3-51
<i>Ethernet Menu Options</i>	3-52
<i>Token Ring Menu Options</i>	3-55
<b>System Menu</b> .....	<b>3-59</b>
<i>System Menu Hierarchy</i>	3-59
<i>System Menu Options</i>	3-60
<b>Test Menu</b> .....	<b>3-63</b>
<i>Test Menu Hierarchy</i>	3-63
<i>Test Menu Functions</i>	3-64
<b>Reset Menu</b> .....	<b>3-67</b>
<i>Reset Menu Hierarchy</i>	3-67
<i>Reset Menu Functions</i>	3-67
<b>Printer Settings that Affect Memory</b> .....	<b>3-69</b>
<i>Minimum Memory Requirements</i>	3-72

## Overview

Shown in Figure 3.1, the Control Panel is both informative and interactive. Not only does it display status and user actions required, the Control Panel also enables you to change printer settings to control how the 4520/4520mp printer operates in your environment.

**Figure 3.1** Control Panel



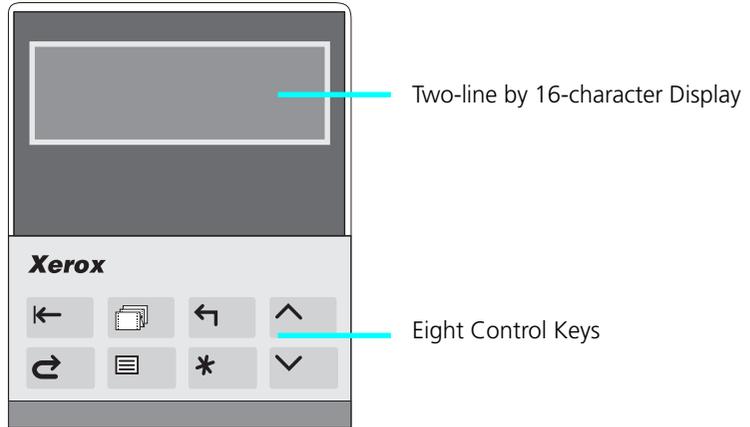
This chapter describes the following:

- Control Panel display and keys
- Control Panel menu selections
- Guidelines for configuring the printer to meet your printing needs

## Control Panel Features

The two major components of the 4520/4520mp Control Panel are shown in Figure 3.2.

**Figure 3.2** Control Panel components



### The Display

The Control Panel's display:

- Presents a **hierarchy of menu options and settings** to configure and control the printer.  
See *"Navigating the Menu System"* (page 3-8) for information on the menu system hierarchy.
- Informs you of **printer status conditions** such as when toner is low, where to load paper, a disk failure, and so on.

See *Chapter 7: Troubleshooting, "Displayed Control Panel Messages"* (page 7-5), for a complete list of messages.

**The Keys** As described in Figure 3.3, the Control Panel keypad consists of **eight** keys, identified as international symbols and labeled in English.

**Figure 3.3 Control Panel keys and their functions**

Key	Description
<b>Online</b> 	<p>Toggles between <b>online</b> and <b>offline</b>.</p> <p>When online, the printer is able to receive and print pages.</p> <p>When offline, page processing and printing halts, but the printer is still able to respond to status requests. You must take the printer <b>offline</b> to:</p> <ul style="list-style-type: none"> <li>• Access the menu system with <b>Menu</b>  or <b>Reset</b> </li> <li>• Insert or remove a font card.</li> <li>• Perform tasks such as forcing a form feed for a partially printed page.</li> </ul> <p>The printer goes offline automatically when it has a fault condition such as a paper jam or an open cover. Use <b>Online</b>  to put the printer back online after correcting such conditions.</p> <p>The online message indicates a “closed” switch; that is, printing continues:</p> <p style="text-align: center;">Online      </p> <p>The offline message indicates an “open” switch; that is, printing halts:</p> <p style="text-align: center;">Offline      </p>
<b>Reset</b> 	<p>Displays the Reset Menu and the first function: <b>Reset Printer</b>.</p> <p>Press <b>Up</b>  or <b>Down</b>  repeatedly to step through the other Reset Menu functions one at a time. See “Reset Menu” (page 3-67).</p> <p>The printer must be offline for <b>Reset</b>  to function.</p>
<b>Form Feed</b> 	<p>Prints a partial page if one exists in the printer.</p> <p><i>It does not send a blank sheet of paper through the printer.</i></p> <p>The printer must be offline for <b>Form Feed</b>  to function.</p> <p><b>Form Feed</b>  only works in PCL mode, not in PostScript. See “PCL Menu” (page 3-15) for more information.</p>
<b>Menu</b> 	<p>Displays the Main Menu and the first submenu: <b>Language</b>.</p> <p>The printer must be offline for <b>Menu</b>  to function.</p> <p>In any submenu, press <b>Menu</b>  to take you to the top of the Main Menu. See “Main Menu System” (page 3-12) for a full description.</p>

**Figure 3.3** Control Panel keys and their functions (continued)

Key	Description
<b>Esc</b> 	<p>In the menu system, exits the current menu level and returns to the previous one.</p> <p>Press <b>Esc</b>  at any time in the menu system to take you to the previous level. No changes to values will be saved unless you first press <b>Enter</b> .</p> <p>Press <b>Esc</b>  while at Reset Menu or the top level of Main Menu to exit either menu.</p>
<b>Enter</b> 	<p>In the menu system, accesses, sets, or invokes the displayed submenu, value, or function.</p> <ul style="list-style-type: none"> <li>• When a submenu is displayed, press <b>Enter</b>  to access a submenu.</li> <li>• When a printer setting is displayed, such as <b>Copies</b>, press <b>Enter</b>  to set the current value as the default value.</li> <li>• In PCL, press <b>Enter</b>  to override a paper mismatch.</li> <li>• When a printer action is displayed, such as any of the Test Menu (page 3-63) or Reset Menu (page 3-67) functions, press <b>Enter</b>  to invoke the action.</li> </ul> <p>Out of the menu system, acts as a Continue key.</p> <ul style="list-style-type: none"> <li>• After certain error conditions when <b>Auto Continue</b> is <i>Off</i>, press <b>Enter</b>  to continue the printing process. See <b>Auto Continue</b> (page 3-61) for more information.</li> </ul>

**Figure 3.3** Control Panel keys and their functions (continued)

Key	Description
<p><b>Up</b></p> 	<p>In the menu system, scrolls backward (up) through submenus or through the current list of values or functions.</p> <p>For numeric values such as number of <b>Copies</b>, press <b>Up</b>  to increase the number.</p> <p>Scrolling wraps—if the first item in a list is displayed, press <b>Up</b>  to display the last item in the list.</p> <p>Press <b>Up</b>  for more than two seconds to scroll continuously. During scrolling, there may be a greater increment for each step than that for single presses. For example, for the PCL Menu setting <b>Pitch</b> (page 3-20), the single press increment is 0.01 whereas the scrolling increment is 1.00.</p> <p>When the hard disk option has been installed, press <b>Up</b>  to respond to a disk failure error message. Pressing <b>Up</b>  will reformat the hard disk. See <i>Chapter 7: Troubleshooting, “Displayed Control Panel Messages”</i> (page 7-5), for more information on hard disk failure error messages.</p>
<p><b>Down</b></p> 	<p>In the menu system, scrolls forward (down) through the submenus or through the current list of values or actions.</p> <p>For numeric values such as number of <b>Copies</b>, press <b>Down</b>  to decrease the number.</p> <p>Scrolling wraps—if the last item in a list is displayed, press <b>Down</b>  to display the first item in the list.</p> <p>Press <b>Down</b>  for more than two seconds to scroll continuously. During scrolling, there may be a greater increment for each step than that for single presses. For example, for the PCL Menu setting <b>Pitch</b> (page 3-20), the single press increment is 0.01 whereas the scrolling increment is 1.00.</p> <p>When the hard disk option has been installed, press <b>Down</b>  to respond to a disk failure error message. Hard disk usage will be aborted when <b>Down</b>  is pressed. See <i>Chapter 7: Troubleshooting, “Displayed Control Panel Messages”</i> (page 7-5), for more information on hard disk failure error messages.</p>

## Navigating the Menu System

The 4520/4520mp Control Panel contains **two** menu structures:

- **Main Menu** and its submenus:
  - **Language**
  - **PCL Menu**
  - **PostScript Menu** (when the PostScript option is installed)
  - **Interface Menu**
  - **System Menu**
  - **Test Menu**

The **Main Menu** system is accessed by pressing **Menu** . Each of the submenus may have other submenus, settings, or functions. See “*Main Menu System*” (page 3-12) for more information.

- **Reset Menu** and its functions:
  - **Reset Printer**
  - **Reset Menus**
  - **Reset All**
  - **Cancel PS Job** (when the PostScript option is installed)

The **Reset Menu** is accessed by pressing **Reset** . There are no submenus. See “*Reset Menu*” (page 3-67).



### Note

Take the printer **offline** (page 3-5) to access the **Main Menu** or the **Reset Menu**.

---

## Menu System Indicators

As shown in Figure 3.4, three symbols called *indicators* may appear on menu displays.

**Figure 3.4** Menu indicator symbols on the Control Panel display

Symbol	Description	Example
>	Indicates another <b>menu</b> level below this one.	Main Menu Language >
=	Indicates that a value or setting follows the <b>option</b> on the bottom line.	Language = Français
*	After a <b>setting</b> , indicates it is the current value.	Language = English *

## Setting a Menu Option

To set a **Main Menu** option or to invoke a **Test Menu** or **Reset Menu** function, follow the steps below:

- 1 Press **Online**  to take the printer offline.

You will see:

```
Offline      _/_  
Press a key...
```

- 2 Press **Menu**  to access the Main Menu or press **Reset**  to access the Reset Menu.

- 3 Press **Down**  or **Up**  to scroll through the list of submenus, options, or functions.

- 4 When you see the submenu, option, or function you want, press **Enter** .

If you selected a submenu or option you did not want, press **Esc**  to return to the previous level, then make the selection you want and press **Enter**  to accept it.

- 5 If necessary, repeat Step 3 and Step 4 to go through submenu levels to reach all desired options or functions.

If many possibilities exist, such as 1 through 99 for number of **Copies**, you can scroll quickly by holding down the key.

After pressing **Enter**  to accept a setting, you will briefly see on the top line of the display:

```
* saved *
```

This indicates the value has been saved as the current setting.

- 6** You may either continue to work in the menu system by repeating the steps above, or exit and return to normal operation by pressing **Online** 



Caution

If you press **Online**  before **Enter**  the value will not be saved.

Other ways to exit a menu option or the menu system completely are as follows:

- In the Main Menu, press **Menu**  to return to the top of the **Main Menu**.
- Press **Esc**  from **Main Menu** or **Reset Menu** to exit the menu system and display the following message:

```
Offline      _/_  
Press a key...
```

## Main Menu System

The **Main Menu** system is hierarchical, based on a cascading system of submenus, each containing other submenus or options designed to configure the printer for your environment. The **Main Menu hierarchy** is depicted in *Figure 3.5 (page 3-13)*.



### Note

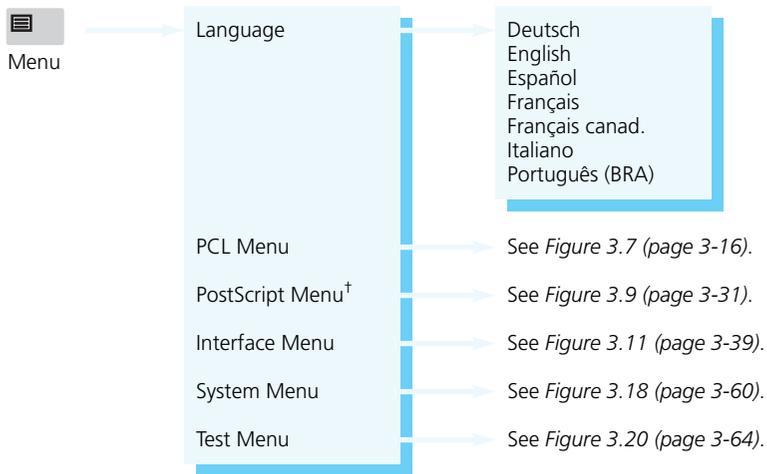
*In this chapter, factory settings are shown **boldfaced** and followed by an asterisk (\*). See *Chapter 1: Introduction (page 1-4)* for a definition of factory setting.*

*When you change a factory setting or an existing setting to a new value, the new value becomes the **current** setting.*

*On the printer, the current setting always appears **first** in a list of values and is followed by an asterisk (\*). The other possible values are located by pressing **Up**  or **Down**  to scroll through the list.*

*See “Reset Menu” (page 3-67) for information on how to revert to factory settings.*

---

**Figure 3.5 Main Menu hierarchy**

<sup>†</sup> Appears only when the PostScript option is installed.

## Language

**Language** includes a list of international languages used to display messages on the Control Panel and used to print text on the Configuration Sheet (page 3-64).

### Language Options

Figure 3.6 shows the **Language** options and their English equivalent. See “*Setting a Menu Option*” (page 3-10) for the steps to find and change the language setting.



#### Note

*The **Language** option is not changed by the **Reset Menus** function (page 3-67).*

**Figure 3.6** Language options

Option	English Equivalent
Deutsch	German
English	International English
Español	Spanish
Français	French
Français canad.	French Canadian
Italiano	Italian
Português (BRA)	Brazilian Portuguese

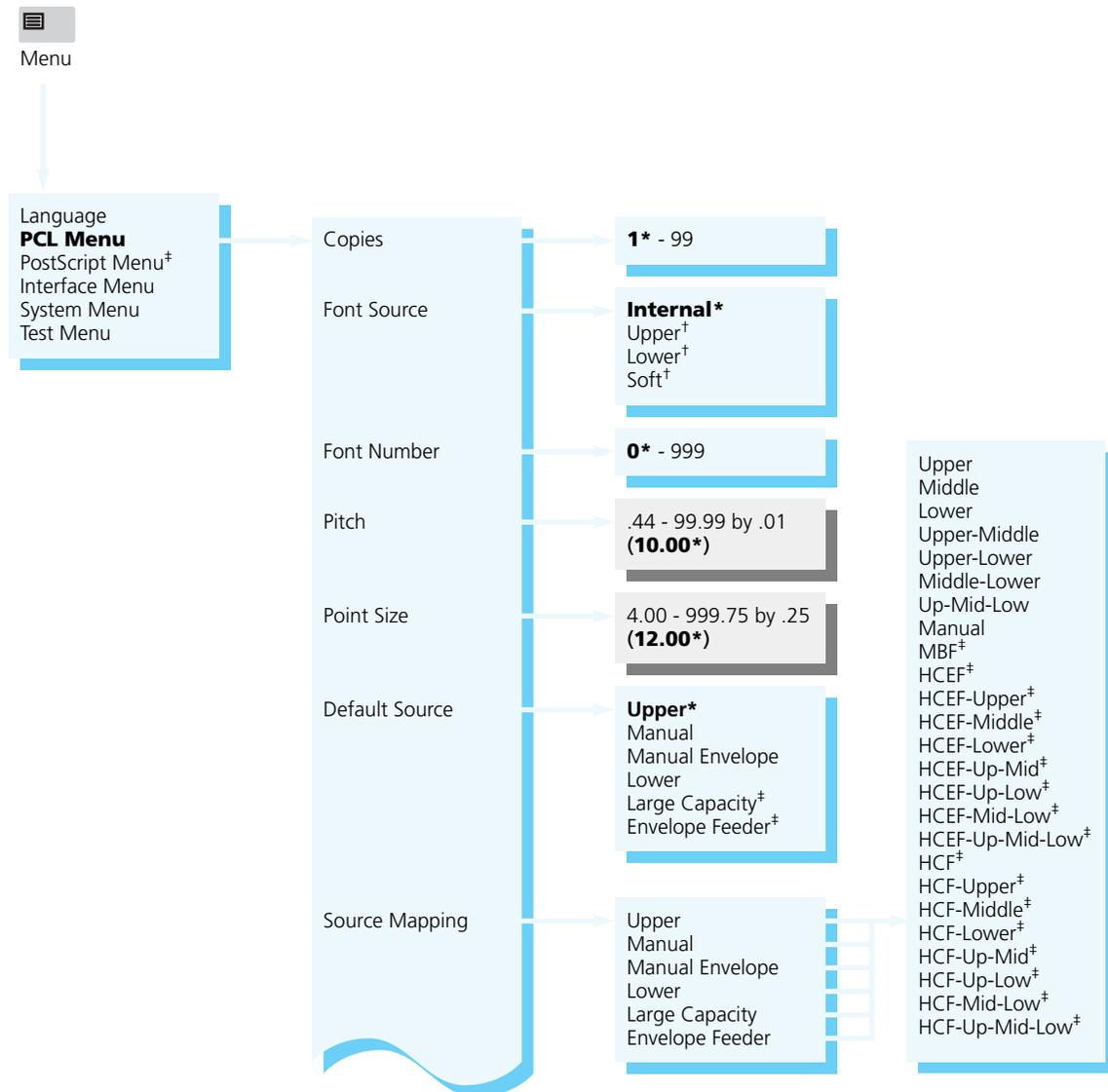
## PCL Menu

**PCL Menu** options establish the *default* configuration for the printer. PCL (Printer Control Language) is used by software applications to send information and instructions to the printer.

## PCL Menu Hierarchy

The **PCL Menu hierarchy** is depicted in *Figure 3.7* (page 3-16).

**Figure 3.7 PCL Menu hierarchy showing factory settings**

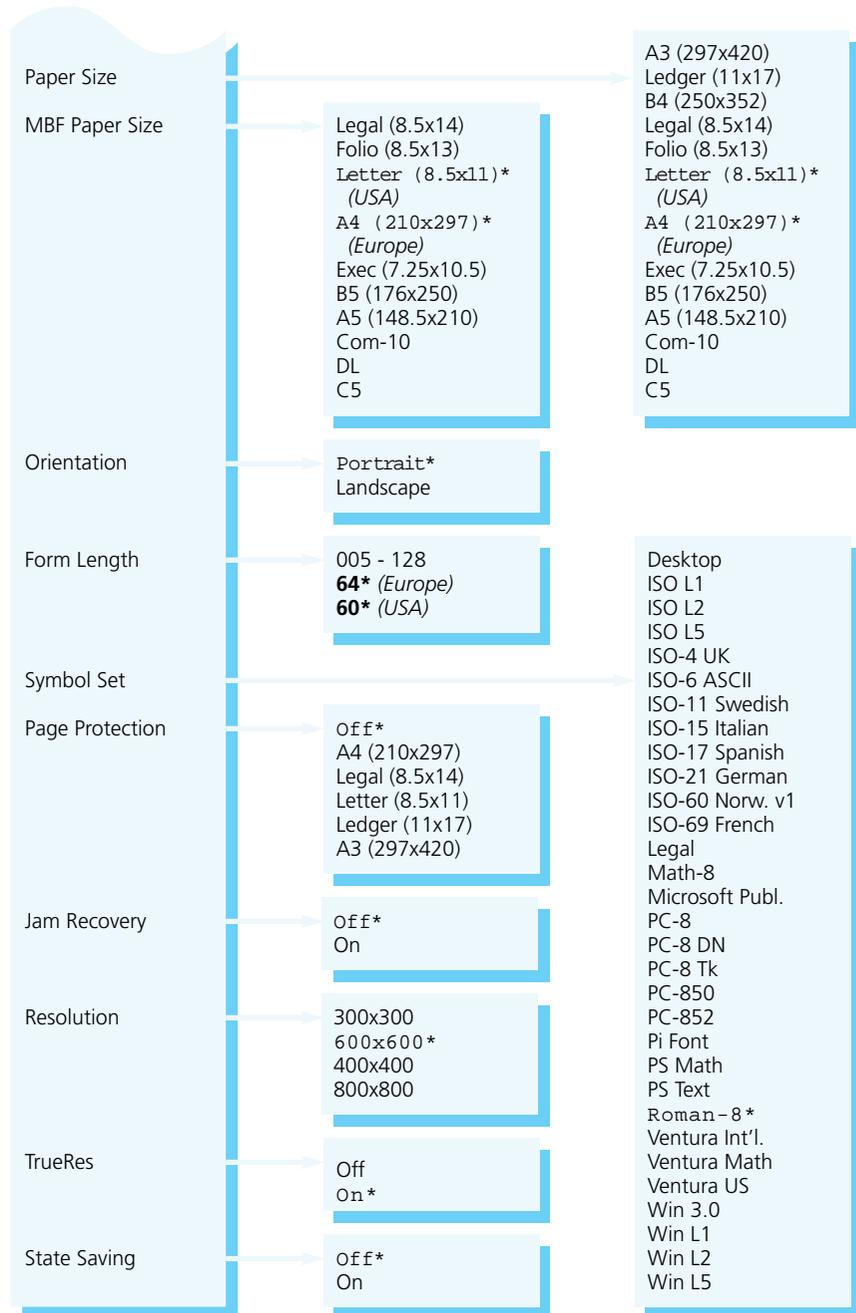


Appears only when the default font is scalable.

† Appears when font cards are installed or downloaded fonts are available.

‡ Appears only when the option is installed.

Figure 3.7 PCL Menu hierarchy showing factory settings (continued)



## PCL Menu Options

**PCL Menu** options and their settings are described in *Figure 3.8 (page 3-19)*. Factory settings are **boldfaced**, followed by an asterisk (\*). See *“Setting a Menu Option” (page 3-10)* for the steps to find and change a setting, or refer to the *Document Services for Printing Guide* to use the RUI to change settings.

Settings for certain **PCL Menu** options may be overridden from many software applications. If your software application specifies a value for any option below, the printer **PCL Menu** setting will be ignored:

- **Copies**
- **Font Source**
- **Font Number**
- **Pitch**
- **Point Size**
- **Default Source**
- **Paper Size**
- **Orientation**
- **Form Length**
- **Symbol Set**



### Note

*The Xerox printer driver allows your software application to specify three additional PCL Menu options:*

- **Page Protection**
  - **Resolution**
  - **TrueRes**
-

Figure 3.8 PCL Menu options showing factory settings

Option	Setting	Description
<b>Copies</b>	<b>1*</b> - 99	Number of times each page is printed. Most software applications override this setting. If your application does not, the printer assumes the default setting here.
<b>Font Source</b>	<b>Internal*</b> Upper <sup>†</sup> Lower <sup>†</sup> Soft <sup>†</sup>	<p>Location of the default font in PCL.</p> <p><i>Internal</i> refers to the font set residing in the printer's permanent memory. These fonts are resident in the printer and cannot be altered.</p> <p><i>Upper</i> and <i>Lower</i> refer to the two font card slots and appear <b>only</b> when a font card is installed in a slot. See <i>Chapter 1: Introduction</i> (page 1-3) for location of the font card slots.</p> <p>When a font card contains its own default font, the current <b>Font Source</b> setting is overridden. You must change the <b>Font Source</b> setting if you do not want to use the default font on the font card.</p> <p><i>Soft</i> refers to fonts permanently downloaded to either printer memory or to a printer hard disk. <i>Soft</i> appears <b>only</b> if there is a permanently downloaded font.</p> <hr/> <p> <b>Note</b> <i>The Font Source setting returns to its factory setting ("Internal") if Symbol Set (page 3-25) is changed.</i></p> <p><i>If the Font Source setting specifies a location other than "Internal," Font Number (page 3-20) reverts to 0 automatically.</i></p> <hr/>

<sup>†</sup> *Upper* and *Lower* appear only when a font card is installed. *Soft* appears when there is a downloaded font.

**Figure 3.8 PCL Menu options showing factory settings** (continued)

Option	Setting	Description
<p><b>Font Number</b></p>	<p><b>0*</b> - 999</p>	<p>Default font in PCL.</p> <p>Only <b>Font Number</b> values valid for the <b>Font Source</b> location (page 3-19) are displayed. For example, if you have <i>internal</i> fonts only, the maximum <b>Font Number</b> is 56.</p> <p><b>Font Number</b> values are printed on the <b>PCL Font List</b> (page 3-65) in the first column. Print a <b>PCL Font List</b> to find the correct number to use with this setting.</p> <hr/> <p> <b>Note</b> <i>The <b>Font Number</b> setting returns to its factory setting (0) if the <b>Symbol Set</b> (page 3-25) default is changed.</i></p> <p><i>If the <b>Font Source</b> setting (page 3-19) specifies a location other than "Internal," <b>Font Number</b> reverts to 0 automatically.</i></p>
<p><b>Pitch</b></p>	<p>.44 - 99.99 by .01 (<b>10.00*</b>)</p>	<p>Number of characters per inch (cpi) for the font represented by <b>Font Number</b> (page 3-20).</p> <p>Appears only when the <b>Font Number</b> setting specifies a scalable fixed pitch font, such as Courier.</p> <p><b>Up</b>  increments pitch at .01 cpi, from .44 to 99.99 cpi. <b>Down</b>  decrements at .01 cpi.</p> <p>Most software applications override this setting. If your application does not, the printer assumes the default setting here.</p>

Figure 3.8 PCL Menu options showing factory settings (continued)

Option	Setting	Description
<b>Point Size</b>	4.00 - 999.75 by .25 ( <b>12.00*</b> )	<p>Point size (a measurement for type height, 1 point equals 0.351 mm or approximately 1/72 inch) for the font represented by <b>Font Number</b> (page 3-20).</p> <p>Appears only when the <b>Font Number</b> setting specifies a scalable proportional spaced font, such as Times New Roman.</p> <p>Most software applications override this setting. If your application does not, the printer assumes the default setting here.</p>
<b>Default Source</b>	<p><b>Upper*</b> Manual Manual Envelope Lower Large Capacity<sup>†</sup> Envelope Feeder<sup>†</sup></p> <p><sup>†</sup> Appears only when the HCF (for Large Capacity) or HCEF (for Envelope Feeder) option is installed.</p>	<p>Default paper source in PCL if none is specified by your software application.</p> <p>The printer uses <b>Default Source</b> when there is no paper source specified in the print job. Some software applications have a paper source selection called "Auto Select" or "Auto Sheet Feed" which usually results in the omission of a paper source selection in a print job.</p> <p>When the printer uses <b>Default Source</b>, <b>Source Mapping</b> (page 3-22) is used to determine the actual tray or slot from which the printer pulls paper. See <i>Chapter 2: Handling Paper, "Selecting a Paper Source"</i> (page 2-30) for more information on the interaction of <b>Default Source</b> and <b>Source Mapping</b>.</p>

**Figure 3.8 PCL Menu options showing factory settings** (continued)

Option	Setting	Description
<b>Source Mapping</b> Options (Paper Sources): Upper Manual Manual Envelope Lower Large Capacity Envelope Feeder	Upper Middle Lower Upper-Middle Upper-Lower Middle-Lower Up-Mid-Low Manual <sup>†</sup> MBF <sup>‡</sup> HCEF <sup>‡</sup> HCEF-Upper <sup>‡</sup> HCEF-Middle <sup>‡</sup> HCEF-Lower <sup>‡</sup> HCEF-Up-Mid <sup>‡</sup> HCEF-Up-Low <sup>‡</sup> HCEF-Mid-Low <sup>‡</sup> HCEF-Up-Mid-Low <sup>‡</sup> HCF <sup>‡</sup> HCF-Upper <sup>‡</sup> HCF-Middle <sup>‡</sup> HCF-Lower <sup>‡</sup> HCF-Up-Mid <sup>‡</sup> HCF-Up-Low <sup>‡</sup> HCF-Mid-Low <sup>‡</sup> HCF-Up-Mid-Low <sup>‡</sup>	<p><b>Source Mapping</b> enables you to control <i>from your software application</i> the location from which the printer pulls paper.</p> <p>Each of the six paper sources that can be requested through your application maps to one of the <b>Source Mapping</b> settings.</p> <p><i>Lower</i> is the factory setting for the Lower paper source. <i>Up-Mid-Low</i> is the factory setting for Upper and Large Capacity. <i>Manual</i> is the factory setting for Manual, Manual Envelope, and Envelope Feeder. See <i>Figure 2.18 (page 2-35)</i> for a table of factory settings.</p> <p>When a paper source (e.g., <i>Upper</i>) is mapped to a sequence of trays (e.g., <i>Up-Mid-Low</i>), the printer may switch between them for two purposes:</p> <ol style="list-style-type: none"> <li>1) To increase paper capacity.</li> </ol> <p>When the current tray becomes empty, the printer automatically switches to the next tray in the sequence, provided the paper size is the same. For large print jobs, this gives time to reload paper in a tray without the printing being interrupted.</p> <ol style="list-style-type: none"> <li>2) To search for the correct paper size to print a page.</li> </ol> <p>If the paper size specified in your software application does not match what is loaded in the current tray, the printer automatically searches the next tray in the sequence for a paper size that matches.</p> <p>For more information on taking full advantage of <b>Source Mapping</b> and for detailed examples of usage, see <i>"Selecting a Paper Source" (page 2-30)</i>.</p>
	<sup>†</sup> Appears only when the SBF is installed. <sup>‡</sup> Appears only when the option is installed.	

Figure 3.8 PCL Menu options showing factory settings (continued)

Option	Setting	Description
<b>Paper Size</b>	A3 (297x420) Ledger (11x17) B4 (250x352) Legal (8.5x14) Folio (8.5x13) <b>Letter (8.5x11)* (USA)</b> <b>A4 (210x297)* (Europe)</b> Exec (7.25x10.5) B5 (176x250) A5 (148.5x210) Com-10 DL C5  See Figure 2.3 (page 2-7) for more paper dimensions.	<p>Paper size used to print a page if no paper size is specified by your software application.</p> <p>The Xerox printer driver supports all <b>Paper Size</b> settings. However, without the Xerox printer driver installed, not all paper sizes may be supported by your software application.</p> <p>The <b>Defaults</b> setting (page 3-61) in the System Menu determines whether the factory setting for <b>Paper Size</b> is "A4 (210x297)" or "Letter (8.5x11)".</p>
<b>MBF Paper Size</b>	Legal (8.5x14) Folio (8.5x13) <b>Letter (8.5x11)* (USA)</b> <b>A4 (210x297)* (Europe)</b> Exec (7.25x10.5) B5 (176x250) A5 (148.5x210) Com-10 DL C5  See Figure 2.3 (page 2-7) for more paper dimensions.	<p>Applies <b>only</b> when the optional Multi-sheet Bypass Feeder (MBF) is installed.</p> <p><b>MBF Paper Size</b> communicates the paper size feeding through the MBF. The MBF does not have a size sensor; therefore, you must explicitly tell the printer what MBF paper size to expect. The printer compares the paper size communicated in the print job to the <b>MBF Paper Size</b> setting. If different, the printer displays a message informing you what paper size to feed through the MBF.</p> <p>The <b>Defaults</b> setting (page 3-61) in the System Menu determines whether the factory setting for <b>MBF Paper Size</b> is "A4 (210x297)" or "Letter (8.5x11)".</p>
<b>Orientation</b>	<b>Portrait*</b> Landscape	<p>Page orientation.</p> <p><i>Portrait</i> refers to a vertical page; <i>Landscape</i> refers to a horizontal page.</p> <p>Most software applications override this setting. If your application does not, the printer assumes the default setting here.</p>

**Figure 3.8 PCL Menu options showing factory settings** (continued)

Option	Setting	Description
<p><b>Form Length</b></p>	<p>005 - 128  <b>64*</b> (Europe)  <b>60*</b> (USA)</p>	<p>Number of lines per page used in PCL.</p> <p>The <b>Form Length</b> setting is automatically adjusted when the <b>Paper Size</b> (page 3-23) default is changed. For example, if you set <b>Paper Size</b> to "A4 (210x297)," <b>Form Length</b> is adjusted to 64 automatically. If <b>Paper Size</b> is set to "Letter (8.5x11)," <b>Form Length</b> is adjusted to 60.</p> <p>Most software applications override this setting. If your application does not, the printer assumes the default setting here.</p> <p>The <b>Defaults</b> setting (page 3-61) in the System Menu determines whether the <b>Form Length</b> factory setting is 64 or 60.</p>

Figure 3.8 PCL Menu options showing factory settings (continued)

Option	Setting	Description
<b>Symbol Set</b>	Desktop ISO L1 ISO L2 ISO L5 ISO-4 UK ISO-6 ASCII ISO-11 Swedish ISO-15 Italian ISO-17 Spanish ISO-21 German ISO-60 Norw. V1 ISO-69 French Legal Math-8 Microsoft Publ. PC-8 PC-8 DN PC-8 Tk PC-850 PC-852 Pi Font PS Math PS Text <b>Roman-8*</b> Ventura Int'l. Ventura Math Ventura US Win 3.0 Win L1 Win L2 Win L5	<p>Collection of characters available for a font, including uppercase and lowercase alphabets, punctuation marks, and special characters such as open and close quotation marks or international characters.</p> <p>Most software applications override this setting. If your application does not, the printer assumes the default setting here.</p>
	 <p><b>Note</b></p> <p><i>When you change <b>Symbol Set</b>, the settings for <b>Font Number</b> (page 3-20) and <b>Font Source</b> (page 3-19) are reset to their factory settings automatically.</i></p>	

**Figure 3.8** PCL Menu options showing factory settings (continued)

Option	Setting	Description
<b>Page Protection</b>	<b>Off*</b> A4 (210x297) Legal (8.5x14) Letter (8.5x11) Ledger (11x17) A3 (297x420)  See <i>Figure 2.3 (page 2-7)</i> for paper dimensions.	<p>Used to reserve memory for a full page of the selected paper size.</p> <p>When <i>Off</i>, memory is not reserved for an entire page. It then becomes possible for a page to be too complex to compose. The result is a <b>Page Too Complex</b> error message and the page may be printed on more than one sheet of paper.</p> <p>When set to a paper size, each page is composed into reserved memory before the paper starts to move through the printer. The printer may slow down slightly with <b>Page Protection</b>; however, you will be assured of printing a complex page on one sheet of paper.</p> <p><b>Page Protection</b> can be overridden by software when the Xerox printer driver is installed.</p> <p>See <i>"Printer Settings that Affect Memory"</i> (page 3-69) for further information.</p>
<b>Jam Recovery</b>	<b>Off*</b> On	<p>Determines how the printer recovers from a paper jam.</p> <p>When <i>On</i>, the printer reprints any pages in the printer at the time of the jam, after the jam has been cleared. The printer does this by using a portion of memory to store data.</p> <p>When <i>Off</i>, some pages may be lost after the jam has been cleared. The print job must be resent, specifying those pages that did not print as a result of the paper jam.</p> <p>See <i>"Printer Settings that Affect Memory"</i> (page 3-69) for further information.</p>

**Figure 3.8 PCL Menu options showing factory settings** (continued)

Option	Setting	Description
<b>Resolution</b>	300x300 <b>600x600*</b> 400x400 800x800	<p>Dots per inch (dpi).</p> <p>Some software applications override this setting. If your software application does not, the printer assumes the default setting here.</p> <p><b>Resolution</b> can be overridden by software when the Xerox printer driver is installed.</p> <p>Higher resolutions use more printer memory. See <i>"Printer Settings that Affect Memory"</i> (page 3-69) for further information.</p>

Figure 3.8 PCL Menu options showing factory settings (continued)

Option	Setting	Description
TrueRes	Off <b>On*</b>	<p>When <i>On</i>, smooths the curves in characters and graphics to reduce coarseness, thereby improving image quality.</p> <p><b>TrueRes</b> can be overridden by software when the Xerox printer driver is installed.</p>
State Saving	Off* On	<p>Reserves memory for saving permanently downloaded fonts and macros, when the printer switches from using the PCL printer language to using the PostScript printer language, or when the printer steps down in <b>Page Protection</b> or <b>Resolution</b>.</p> <p>When <i>Off</i>, all permanently downloaded fonts and macros are cleared from memory when switching PDLs. They must be downloaded again when the printer switches back to PCL from PostScript.</p> <p>When <i>On</i>, permanently downloaded fonts and macros are stored in printer memory. You eliminate the time to download them again when the printer switches back to PCL.</p> <hr/> <div style="display: flex; align-items: center;">  <p><i>Temporary fonts and macros are always cleared at the end of every print job.</i></p> </div> <p><b>Note</b></p> <hr/> <p><b>State Saving</b> requires 20 MB of memory if the PostScript option is installed. If the PostScript option is not installed, <b>State Saving</b> may be selected with 16 MB. This will prevent loss of downloaded PCL fonts and macros if applications change the setting of <b>Resolution</b> or <b>Page Protection</b>. Enabling <b>State Saving</b> can have an effect on printing speed with minimum memory installed. It is recommended that this option not be enabled without 20 MB of printer memory. See “Printer Settings that Affect Memory” (page 3-69) for further information.</p>

## PostScript Menu

**PostScript Menu** options establish the PostScript configuration for the printer. PostScript may be used by software applications to send information and instructions to the printer.



### Note

*The 4520mp printer is factory-equipped with PostScript.*

*PostScript is available as an option for the 4520 printer. See Appendix D: Ordering Information.*

---



### Note

#### **Windows Users:**

*The Windows PostScript driver for the 4520 allows the user to either download the PostScript header with every job or download it only once. If the printer is used in a network or other shared environment, where both PCL and PostScript jobs are printed, the header will be deleted when the printer switches from PostScript to PCL. Banner sheets printed from Novell networks cause the printer to switch between PostScript and PCL. If banner sheets are printed, insure that the **Language Sensing** option is ON and the default language is **PCL**. To avoid the loss of the PostScript header, select "Download Each Job" in the PostScript driver. The "Already Downloaded" option may be selected if at least 20 MB of memory is installed in the printer and the **State Saving** option is set to ON in the PostScript printer menu. The user is required to download the header at least once for each power on cycle. If several different PostScript applications are used, the "Download Each Job" option will guarantee that the correct header is always available.*

---



**Note**

**Macintosh Users:**

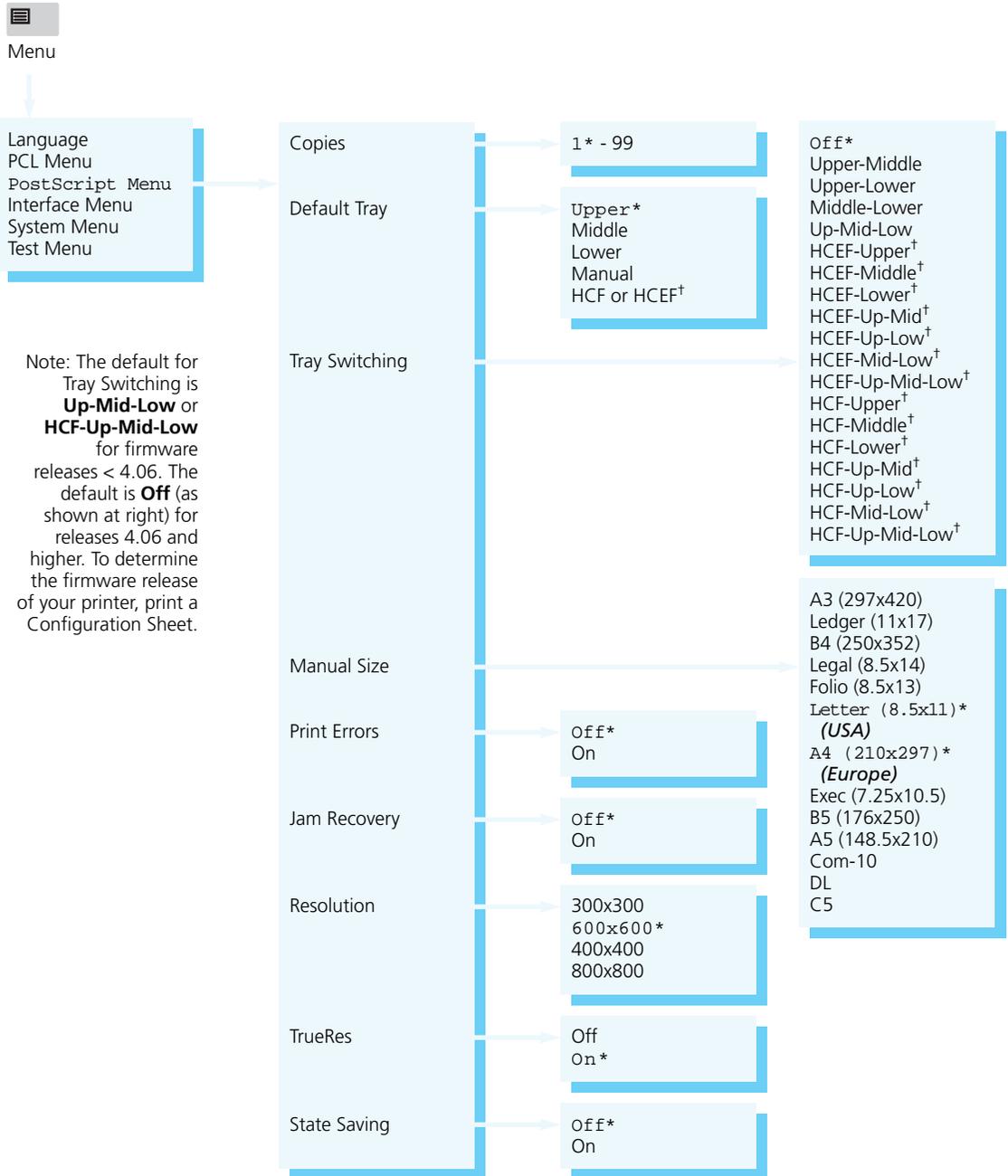
*The Macintosh driver is installed by opening the driver disk and double clicking the OnPAGE installer icon.*

---

**PostScript Menu  
Hierarchy**

*Figure 3.9 (page 3-31) shows the **PostScript Menu hierarchy**, which appears only when the PostScript option is installed.*

Figure 3.9 PostScript Menu hierarchy showing factory settings



Note: The default for Tray Switching is **Up-Mid-Low** or **HCF-Up-Mid-Low** for firmware releases < 4.06. The default is **Off** (as shown at right) for releases 4.06 and higher. To determine the firmware release of your printer, print a Configuration Sheet.

†Appears only when the option is installed.

## PostScript Menu Options

**PostScript Menu** options and their settings are described in *Figure 3.10* (page 3-33). Factory settings are **boldfaced**, followed by an asterisk (\*). See “*Setting a Menu Option*” (page 3-10) for the steps to find and change a setting, or refer to the *Document Services for Printing Guide* to use the RUI to change settings.

Default settings for certain **PostScript Menu** options may be overridden from many software applications. If your software application specifies a value for an option below, the printer **PostScript Menu** setting will be ignored:

- **Copies**
- **Default Tray**
- **Manual Size**
- **Tray Switching**



### Note

*The Xerox printer driver allows your software application to specify additional PostScript Menu options:*

- **Resolution**
  - **TrueRes**
-

Figure 3.10 PostScript Menu options showing factory settings

Option	Setting	Description
<b>Copies</b>	<b>1*</b> - 99	Number of times each page is printed.  Most software applications override this setting. If your application does not, the printer assumes the default setting here.
<b>Default Tray</b>	<b>Upper*</b> Middle Lower Manual HCF <sup>†</sup> HCEF <sup>†</sup>  <sup>†</sup> Appears only when the option is installed.	Paper tray used if none is specified in your software application.
<b>Tray Switching</b>  Note: The default for Tray Switching is <b>Up-Mid-Low</b> or <b>HCF-Up-Mid-Low</b> for firmware releases < 4.06. The default is <b>Off</b> (as shown at right) for releases 4.06 and higher. To determine the firmware release of your printer, print a Configuration Sheet.	<b>Off</b> Upper-Middle Upper-Lower Middle-Lower Up-Mid-Low HCEF-Upper <sup>†</sup> HCEF-Middle <sup>†</sup> HCEF-Lower <sup>†</sup> HCEF-Up-Mid <sup>†</sup> HCEF-Up-Low <sup>†</sup> HCEF-Mid-Low <sup>†</sup> HCEF-Up-Mid-Low <sup>†</sup> HCF-Upper <sup>†</sup> HCF-Middle <sup>†</sup> HCF-Lower <sup>†</sup> HCF-Up-Mid <sup>†</sup> HCF-Up-Low <sup>†</sup> HCF-Mid-Low <sup>†</sup> HCF-Up-Mid-Low <sup>†</sup>  <sup>†</sup> Appears only when the option is installed.	Sequence of trays the printer uses when printing a page of a PostScript print job.  If the tray requested for the page is included in this sequence then the whole sequence is used instead of the requested tray, the first tray used is the first one in the sequence, going from left to right, that satisfies all page requirements. If the requested tray is not included in this sequence then the requested tray alone is used. For example if this setting is "Upper-Lower" and the lower tray is requested then the upper tray will be used first provided that it contains the requested size of paper.  When this sequence is being used and the current tray runs out of paper then the next tray in the sequence that has the same size paper will be used.  Settings that begin with HCEF only appear when a High Capacity Envelope Feeder is installed.  Settings that begin with HCF only appear when a High Capacity Feeder is installed.  The factory default is HCF-Up-Mid-Low when an HCF is installed or Up-Mid-Low when an HCF is not installed.  PostScript drivers other than the Xerox driver may simply enable or disable <b>Tray Switching</b> ; they can not specify a setting.

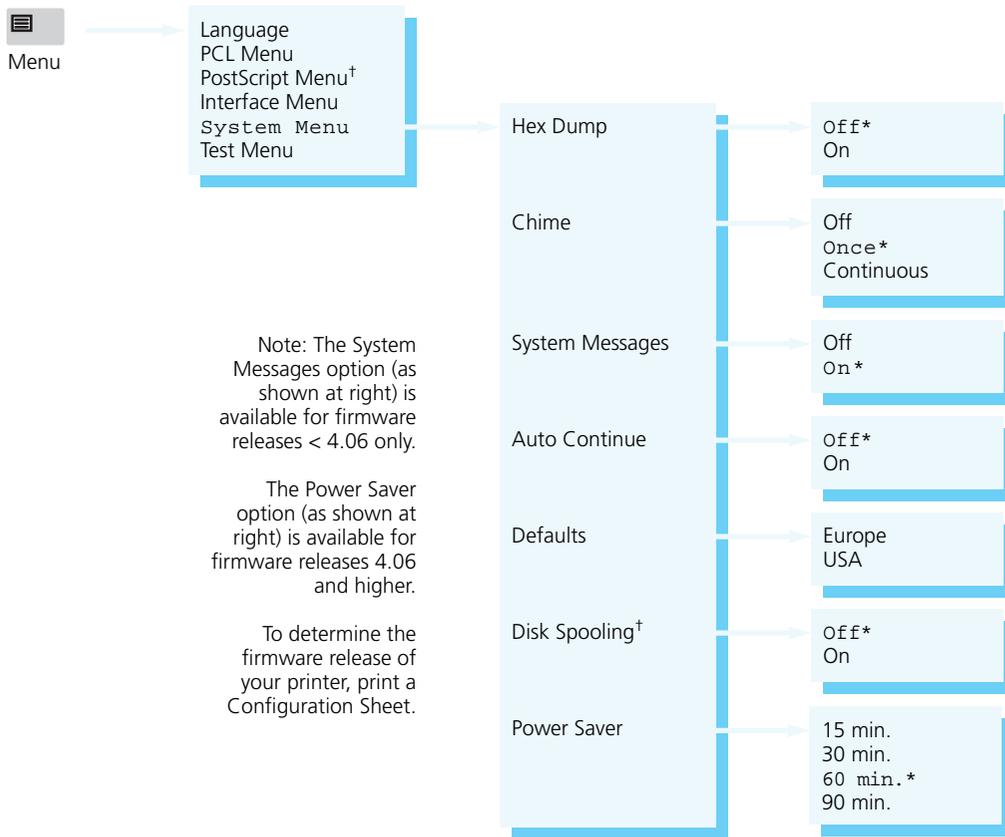
## System Menu

The **System Menu** options set general printer features.

### System Menu Hierarchy

Figure 3.17 highlights the **System Menu hierarchy**.

**Figure 3.17 System Menu hierarchy showing factory settings**



<sup>†</sup> Appears only when the option is installed.

**Figure 3.10** PostScript Menu options showing factory settings (continued)

Option	Setting	Description
<b>Resolution</b>	300x300 <b>600x600*</b> 400x400 800x800	<p>Dots per inch (dpi).</p> <p>Some software applications override this setting. If your software application does not, the printer assumes the default setting here.</p> <p><b>Resolution</b> can be overridden by software when the Xerox printer driver is installed.</p> <p>Higher resolutions require more printer memory. See <i>"Printer Settings that Affect Memory"</i> (page 3-69) for further information.</p>

**Figure 3.10** PostScript Menu options showing factory settings (continued)

Option	Setting	Description
TrueRes	Off <b>On*</b>	When <i>On</i> , smooths the curves in characters and graphics to reduce coarseness, thereby improving image quality.  <b>TrueRes</b> can be overridden by software when the Xerox printer driver is installed.

Figure 3.10 PostScript Menu options showing factory settings (continued)

Option	Setting	Description
<b>State Saving</b>	<b>Off*</b> On	<p>Reserves memory for saving the contents of virtual memory, when print jobs switch from PostScript to the PCL printer language or when the printer steps down in <b>Page Protection</b> or <b>Resolution</b>.</p> <p>When <i>Off</i>, if print jobs switch from PostScript to PCL, the contents of virtual memory are cleared.<sup>†</sup></p> <p>When <i>On</i>, <b>State Saving</b> saves virtual memory contents, eliminating the time to download again when switching back to PostScript.</p> <p><b>State Saving</b> requires 20 MB of memory if the PostScript option is installed. If the PostScript option is not installed, <b>State Saving</b> may be selected with 16 MB. This will prevent loss of downloaded PCL fonts and macros if applications change the setting of <b>Resolution</b> or <b>Page Protection</b>. Enabling <b>State Saving</b> can have an effect on printing speed with minimum memory installed. It is recommended that this option not be enabled without 20 MB of printer memory. See “Printer Settings that Affect Memory” (page 3-69) for further information.</p> <hr/> <p> <b>Note</b> <i>The contents of virtual memory will not be saved if there is not enough free memory.</i></p> <hr/> <p><sup>†</sup> The Windows PostScript driver for the 4520 allows the user to either download the PostScript header with every job or download it only once. If the printer is used in a network or other shared environment, where both PCL and PostScript jobs are printed, the header will be deleted when the printer switches from PostScript to PCL. Banner sheets printed from Novell networks cause the printer to switch between PostScript and PCL. If banner sheets are printed, insure that the <b>Language Sensing</b> option is ON and the default language is PCL. To avoid the loss of the PostScript header, select “Download Each Job” in the PostScript driver. The “Already Downloaded” option may be selected if at least 20 MB of memory is installed in the printer and the <b>State Saving</b> option is set to ON in the PostScript printer menu. The user is required to download the header at least once for each power on cycle. If several different PostScript applications are used, the “Download Each Job” option will guarantee that the correct header is always available.</p>

## Interface Menu

The **Interface Menu** contains submenus for the **parallel** and **serial** ports on the printer as well as submenus for **network interface** ports *when a network option(s) is installed*.

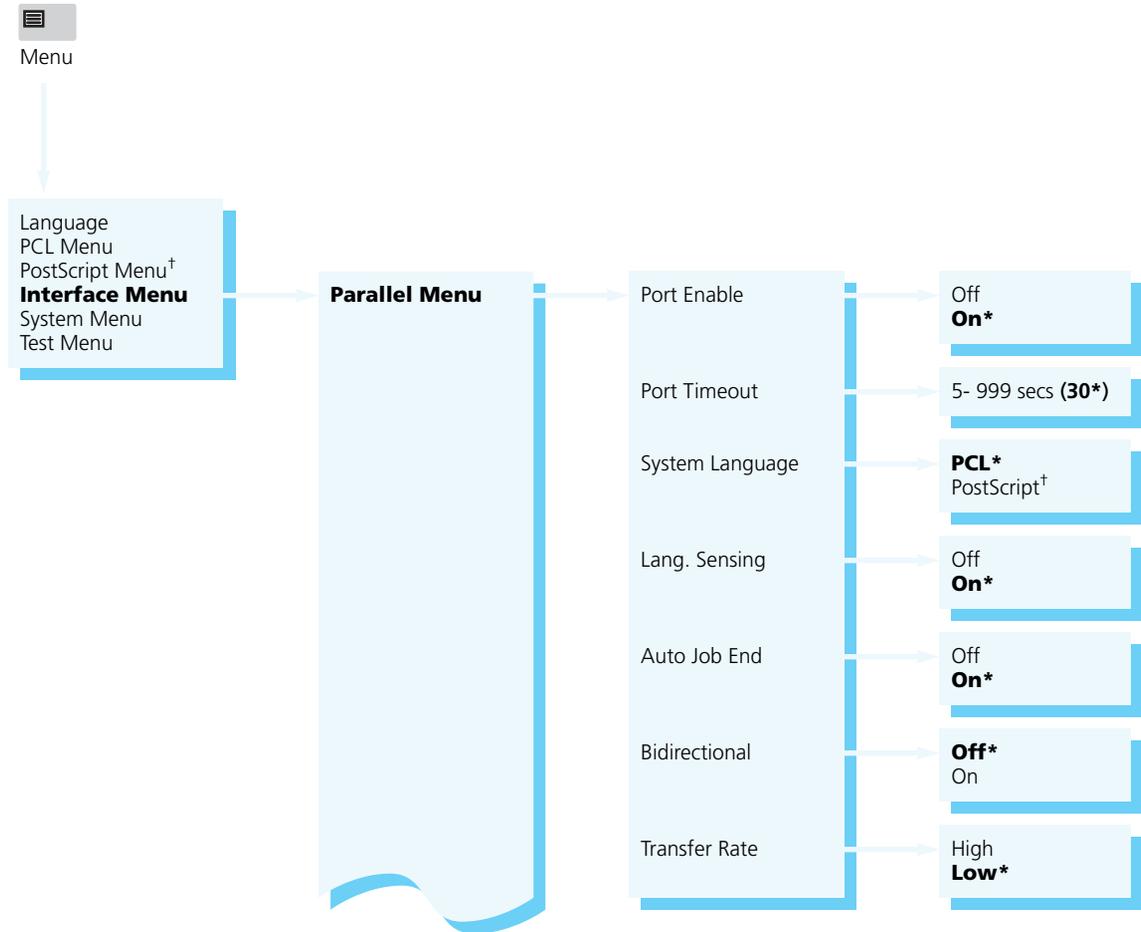
The **Interface Menu** may include submenus for the following:

- **Parallel Menu** (See page 3-42.)
- **Serial Menu** (See page 3-46.)
- **LocalTalk Menu** (See page 3-51.)
- **Ethernet Menu** (See page 3-52.)
- **Token Ring Menu** (See page 3-55.)

## Interface Menu Hierarchy

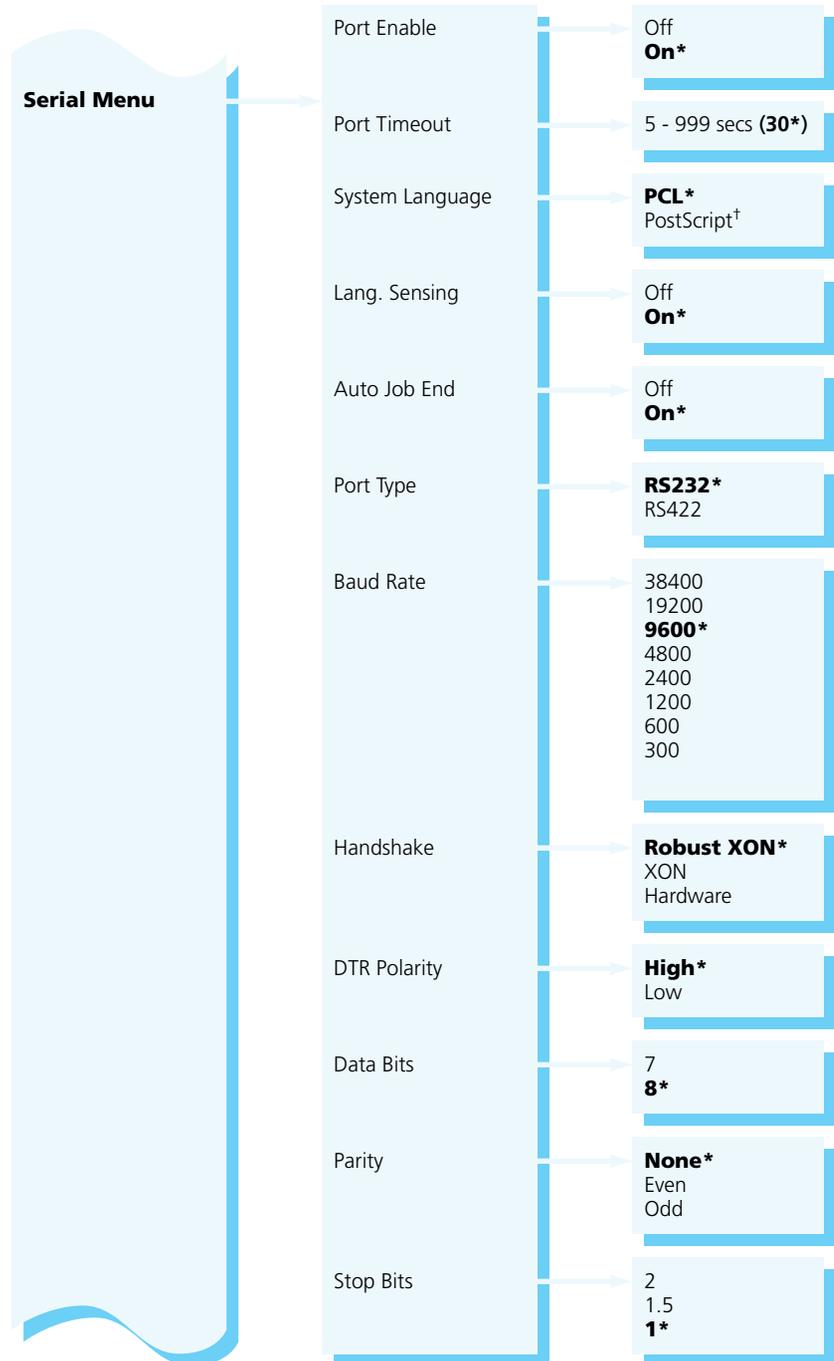
*Figure 3.11 (page 3-39) shows the **Interface Menu hierarchy**.*

**Figure 3.11** Interface Menu hierarchy showing factory settings

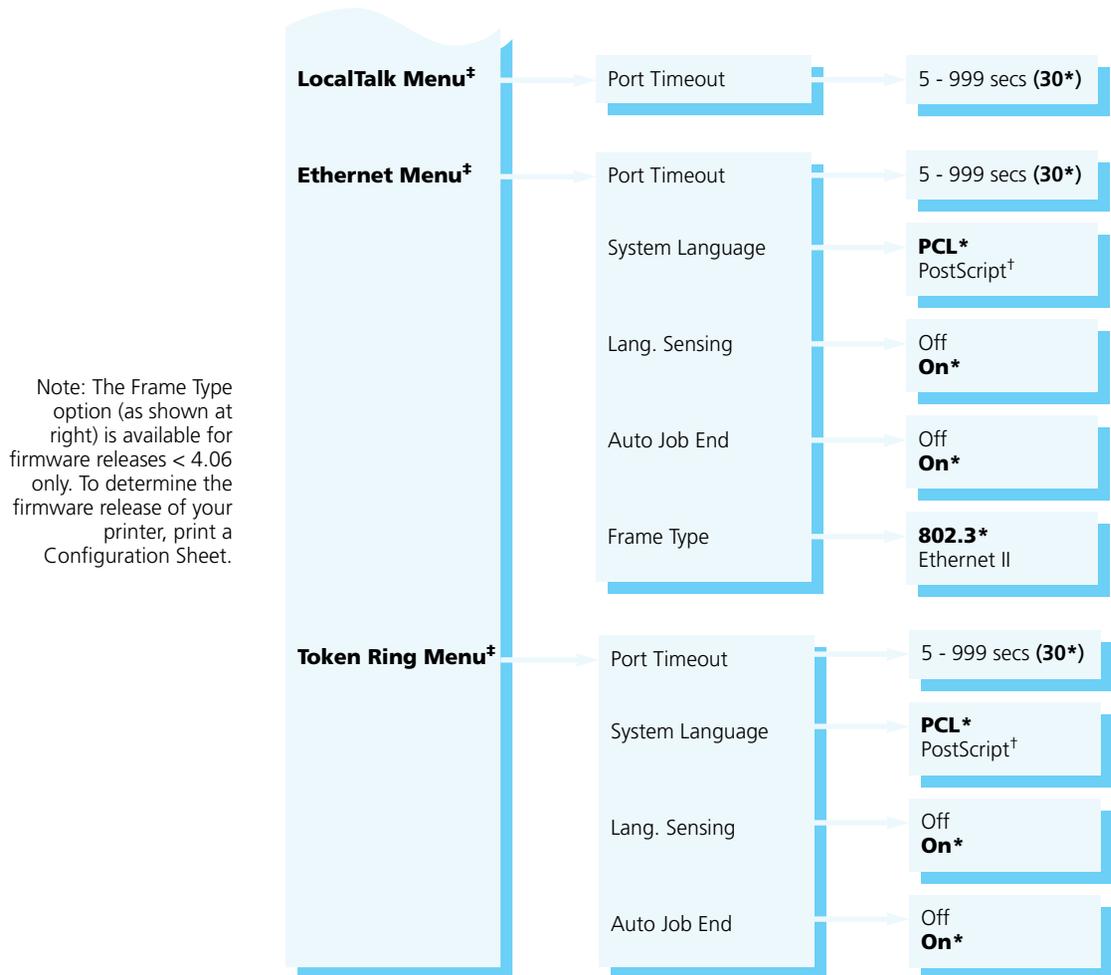


<sup>†</sup> Appears only when the PostScript option is installed.

Figure 3.11 Interface Menu hierarchy showing factory settings (continued)



**Figure 3.11** Interface Menu hierarchy showing factory settings (continued)



<sup>†</sup> Appears only when the PostScript option is installed.

<sup>‡</sup> Appears only when the option is installed.

## Parallel Menu Options

The **Parallel Menu**, a submenu of the **Interface Menu**, *Figure 3.11 (page 3-39)*, contains options for configuring the printer's bidirectional parallel port.

Figure 3.12 describes each **Parallel Menu** option. Factory settings are **boldfaced** and followed by an asterisk (\*). See *“Setting a Menu Option” (page 3-10)* for the steps to find and change a setting, or refer to the *Document Services for Printing Guide* to use the RUI to change settings.

**Figure 3.12** Parallel Menu options showing factory settings

Option	Setting	Description
<b>Port Enable</b>	Off <b>On*</b>	<p>Activation of the parallel port.</p> <p>When <i>On</i>, the parallel port is enabled so that the printer can receive print jobs through it.</p> <p>The parallel port becomes part of a port polling sequence that includes all ports. See <i>Appendix C: I/O Port Polling</i> for information.</p> <p>When <i>Off</i>, the port is disabled so no communication occurs through this port with the host. If you are not using the parallel port, you can set <b>Port Enable Off</b>.</p>
<b>Port Timeout</b>	5-999 secs ( <b>30*</b> )	<p>Time interval for determining when to end an incomplete print job and poll the next port in the polling sequence.</p> <p><b>Port Timeout</b> works in conjunction with <b>Auto Job End</b> (page 3-44).</p> <p>See <i>Appendix C: I/O Port Polling</i> for more information.</p>
<b>System Language</b>	<b>PCL*</b> PostScript <sup>†</sup> <sup>†</sup> Appears only when the PostScript option is installed.	<p>Page description language (PDL) the printer will use for print jobs coming through the parallel port.</p> <p>When <b>Lang. Sensing</b> (page 3-43) is <i>On</i>, <b>System Language</b> is used only when the printer cannot detect the PDL used in the incoming print job.</p>

Figure 3.12 Parallel Menu options showing factory settings (continued)

Option	Setting	Description
Lang. Sensing	Off <b>On*</b>	<p>Automatic recognition of the page description language (PDL) used in an incoming print job.</p> <p>When <i>On</i>, if the parallel port receives print jobs of different PDLs—such as a PostScript print job followed by a PCL print job—it can automatically sense which PDL the print job is using. It does this by sampling the incoming data stream, then switching to the perceived language for that job or to the <b>System Language</b> setting if it fails to sense the language.</p> <p>When <i>On</i>, if <b>State Saving</b> (page 3-28) in the PCL Menu or <b>State Saving</b> (page 3-37) in the PostScript Menu is also <i>On</i>, the permanently downloaded fonts and macros are saved in memory, eliminating the time to download them again when switching between PDLs occurs.</p>

Figure 3.12 Parallel Menu options showing factory settings (continued)

Option	Setting	Description
<b>Auto Job End</b>	Off <b>On*</b>	<p>Automatic ending of a print job that does not finish.</p> <p>When <i>On</i>, after the current print job has paused long enough to exceed the <b>Port Timeout</b> (page 3-42) interval and no data has been received on any other port, the print job will be stopped. Any partial page is ejected from the printer and the print job is cleared from memory.</p> <p>Use <b>Auto Job End On</b> when the printer serves multiple users on a network. This assures that one user's print job will finish and all pages will exit the printer whether or not another user sends a print job. No partial pages will be left unprinted.</p> <p>When <i>Off</i>, the print job does not end after the timeout interval. Instead, the printer waits to continue until another print job is received on any port. A partial page will remain unprinted until the next print job is received. See <b>Form Feed</b>  (page 3-5) for information on ejecting partial pages.</p> <hr/> <p> <b>Auto Job End should be On if the printer is on a network.</b></p> <p><b>Note</b></p> <hr/> <p>If you are not sharing the printer with other users and if you find that one page is split and printed on multiple pages, set <b>Auto Job End Off</b> or increase the <b>Port Timeout</b> interval. It could be the <b>Port Timeout</b> is exceeded before the rest of the page can be sent.</p> <p>Also see “Printer Settings that Affect Memory” (page 3-69) for other ways to correct the problem of one page printing on multiple pages.</p> <hr/> <p> <b>With the Hard Disk option installed and Disk Spooling On, Auto Job End is always on (regardless of setting).</b></p> <p><b>Note</b></p>

Figure 3.12 Parallel Menu options showing factory settings (continued)

Option	Setting	Description
<b>Bidirectional</b>	<b>Off*</b> On	<p>Activation of two-way communications between the printer and your computer.</p> <p><b>Bidirectional On</b> enables the printer to send messages to your computer.</p> <hr/> <p> <b>Only set Bidirectional On if you have a software application that supports it.</b></p> <p>Caution</p> <hr/>
<b>Transfer Rate</b>	High <b>Low*</b>	<p>Relative speed of the port.</p> <p>The <i>High</i> setting will free up the host more quickly for other processing. If your computer cannot handle the high speed, data may be lost.</p>

## Serial Menu Options

The **Serial Menu**, a submenu of the **Interface Menu**, *Figure 3.11 (page 3-39)*, contains options for configuring the printer's serial port.

Figure 3.13 describes each **Serial Menu** option. Factory settings are **boldfaced** and followed by an asterisk (\*). See *“Setting a Menu Option” (page 3-10)* for the steps to find and change a setting, or refer to the *Document Services for Printing Guide* to use the RUI to change settings.

**Figure 3.13** Serial Menu options showing factory settings

Option	Setting	Description
<b>Port Enable</b>	Off <b>On*</b>	<p>Activation of the serial port.</p> <p>When <i>On</i>, the serial port is enabled so that the printer can receive print jobs through it.</p> <p>The serial port becomes part of a port polling sequence that includes all ports. See <i>Appendix C: I/O Port Polling</i> for information.</p> <p>When <i>Off</i>, the port is disabled so no communication occurs through this port with the host. If you are not using the serial port, you can set <b>Port Enable Off</b>.</p>
<b>Port Timeout</b>	5-999 secs ( <b>30*</b> )	<p>Time interval for determining when to end an incomplete print job and poll the next port in the polling sequence.</p> <p><b>Port Timeout</b> works in conjunction with <b>Auto Job End</b> (page 3-48).</p> <p>See <i>Appendix C: I/O Port Polling</i> for more information.</p>
<b>System Language</b>	<b>PCL*</b> PostScript <sup>†</sup> <sup>†</sup> Appears only when the PostScript option is installed.	<p>Page description language (PDL) the printer will use for print jobs coming through the serial port.</p> <p>When <b>Lang. Sensing</b> (page 3-47) is <i>On</i>, <b>System Language</b> is used only when the printer cannot detect the PDL used in the incoming print job.</p>

Figure 3.13 Serial Menu options showing factory settings (continued)

Option	Setting	Description
Lang. Sensing	Off <b>On*</b>	<p>Automatic recognition of the page description language (PDL) used in an incoming print job.</p> <p>When <i>On</i>, if the serial port receives print jobs of different PDLs—such as a PostScript print job followed by a PCL print job—it can automatically sense which PDL the print job is using. It does this by sampling the incoming data stream, then switching to the perceived language for that job or to the <b>System Language</b> setting if it fails to sense the language.</p> <p>When <i>On</i>, if <b>State Saving</b> (page 3-28) in the PCL Menu or <b>State Saving</b> (page 3-37) in the PostScript Menu is also <i>On</i>, the permanently downloaded fonts and macros are saved in memory, eliminating the time to download them again when switching between PDLs occurs.</p>

Figure 3.13 Serial Menu options showing factory settings (continued)

Option	Setting	Description
<p><b>Auto Job End</b></p>	<p>Off <b>On*</b></p>	<p>Automatic ending of a print job that does not finish.</p> <p>When <i>On</i>, after the current print job has paused long enough to exceed the <b>Port Timeout</b> (page 3-46) interval and no data has been received on any other port, the print job will be stopped. Any partial page is ejected from the printer and the print job is cleared from memory.</p> <p>Use <b>Auto Job End On</b> when the printer serves multiple users on a network. This assures that one user's print job will finish and all pages will exit the printer whether or not another user sends a print job. No partial pages will be left unprinted.</p> <p>When <i>Off</i>, the print job does not end after the timeout interval. Instead, the printer waits to continue until another print job is received on any port. A partial page will remain unprinted until the next print job is received. See <b>Form Feed</b>  (page 3-5) for information on ejecting partial pages.</p> <hr/> <p> <b>Auto Job End should be On if the printer is on a network.</b></p> <p><b>Note</b></p> <hr/> <p>If you are not sharing the printer with other users and if you find that one page is split and printed on multiple pages, set <b>Auto Job End Off</b> or increase the <b>Port Timeout</b> interval. It could be the <b>Port Timeout</b> is exceeded before the rest of the page can be sent.</p> <p>Also see “Printer Settings that Affect Memory” (page 3-69) for other ways to correct the problem of one page printing on multiple pages.</p> <hr/> <p> <b>With the Hard Disk option installed and Disk Spooling On, Auto Job End is always on (regardless of setting).</b></p> <p><b>Note</b></p>

Figure 3.13 Serial Menu options showing factory settings (continued)

Option	Setting	Description
Port Type	RS232* RS422	Serial interface standard.
Baud Rate	38400 19200 9600* 4800 2400 1200 600 300	<p>Speed at which data is transferred.</p> <p><b>Baud rate</b> translates approximately to <i>bits per second</i>.</p> <hr/> <p> <b>Note</b> <i>The serial port <b>Baud Rate</b> setting must match the host computer baud rate setting.</i></p> <p><i>Your software application may set the baud rate. If not, use the <b>DOS MODE</b> command to modify the baud rate on the host computer. Refer to your <b>DOS</b> documentation for more information.</i></p> <hr/>
Handshake	Robust XON* XON Hardware	<p>Data flow control. (Flow control, also known as handshaking, is the cooperation between the host computer and printer for data transfer. XON signals the host computer to send more data. XOFF is the converse signal that tells the host computer to stop and wait.)</p> <p><i>Robust XON</i> sends the XON signal continuously. <i>Robust XON</i> helps ensure that handshaking works with a host computer that fails to receive the XON signal.</p> <p><i>XON</i> sends the signal only once.</p> <p><i>Hardware</i> is used when the host computer cannot operate in XON/XOFF handshaking mode. <b>Hardware requires a cable with the DTR (Data Terminal Ready) pin connection enabled.</b></p>

**Figure 3.13** Serial Menu options showing factory settings (continued)

Option	Setting	Description
<b>DTR Polarity</b>	<b>High*</b> Low	Serial port's DTR (Data Terminal Ready) signal sent from the printer to notify the host computer that it is ready to receive data.  <i>High</i> is standard for most computers; it uses true logic (+5 V).  <i>Low</i> is typically used on nonstandard equipment; it uses inverted logic (0 V).
<b>Data Bits</b>	7 <b>8*</b>	Number of data bits in a character.   <b>The Data Bits setting must match the host computer data bits setting.</b> <b>Note</b>
<b>Parity</b>	<b>None*</b> Even Odd	How the parity bit is used in error checking.  The parity bit may be checked against the received character by means of an <i>Even</i> or <i>Odd</i> error checking mechanism.   <b>The Parity setting must match the host computer parity setting.</b> <b>Note</b>
<b>Stop Bits</b>	2 1.5 <b>1*</b>	Number of stop bits in each character. (Stop bits signal the end of a character.)   <b>The Stop Bits setting must match the host computer stop bits setting.</b> <b>Note</b>

## LocalTalk Menu Option

The **LocalTalk Menu**, a submenu of the **Interface Menu**, *Figure 3.11* (page 3-39), contains a single option for configuring the printer's LocalTalk port, when the LocalTalk option has been installed.

The LocalTalk option supports AppleTalk protocols. For detailed information on the supported protocols, refer to *Networking: LocalTalk* packaged with the LocalTalk option.

Figure 3.14 describes the option. The factory setting is **boldfaced** and followed by an asterisk (\*). See “*Setting a Menu Option*” (page 3-10) for the steps to find and change the setting.

**Figure 3.14** LocalTalk Menu option showing factory setting

Option	Setting	Description
Port Timeout	5-999 secs ( <b>30*</b> )	Time interval for determining when to poll the next port in the polling sequence, after the LocalTalk port has been inactive for this amount of time.

## Ethernet Menu Options

The **Ethernet Menu**, a submenu of the **Interface Menu**, *Figure 3.11 (page 3-39)*, contains options for configuring the printer's Ethernet port, *when the Ethernet option has been installed.*



### Note

*The 4520mp printer is factory equipped with the Ethernet option.*

*Ethernet is available as an option for the 4520 printer. See Appendix D: Ordering Information.*

---

The Ethernet option supports the following protocols:

- Novell NetWare, Version 2.x and 3.x
- TCP/IP
- EtherTalk
- DEC LAT
- Microsoft LAN Manager

For detailed information on the supported protocols, refer to *Networking: Ethernet* packaged with the 4520mp printer or with the Ethernet option kit.

*Figure 3.15 (page 3-53)* describes each **Ethernet Menu** option. Factory settings are **boldfaced** and followed by an asterisk (\*). See “*Setting a Menu Option*” (*page 3-10*) for the steps to find and change a setting, or refer to the *Document Services for Printing Guide* to use the RUI to change settings.

Figure 3.15 Ethernet Menu options showing factory settings

Option	Setting	Description
<b>Port Timeout</b>	5-999 secs ( <b>30*</b> )	<p>Time interval for determining when to end an incomplete print job and poll the next port in the polling sequence.</p> <p><b>Port Timeout</b> works in conjunction with <b>Auto Job End</b> (page 3-54).</p> <p>See <i>Appendix C: I/O Port Polling</i> for more information.</p>
<b>System Language</b>	<p><b>PCL*</b> PostScript<sup>†</sup></p> <p><sup>†</sup> Appears only when the PostScript option is installed.</p>	<p>Page description language (PDL) the printer will use for print jobs coming through the Ethernet port.</p> <p>When <b>Lang. Sensing</b> (page 3-53) is <i>On</i>, <b>System Language</b> is used only when the printer cannot detect the PDL used in the incoming print job.</p>
<b>Lang. Sensing</b>	Off <b>On*</b>	<p>Automatic recognition of the page description language (PDL) used in an incoming print job.</p> <p>When <i>On</i>, if the Ethernet port receives print jobs of different PDLs—such as a PostScript print job followed by a PCL print job—it can automatically sense which PDL the print job is using. It does this by sampling the incoming data stream, then switching to the perceived language for that job or to the <b>System Language</b> setting if it fails to sense the language.</p> <p>When <i>On</i>, if <b>State Saving</b> (page 3-28) in the PCL Menu or <b>State Saving</b> (page 3-37) in the PostScript Menu is also <i>On</i>, the permanently downloaded fonts and macros are saved in memory, eliminating the time to download them again when switching occurs between PDLs.</p>

Figure 3.15 Ethernet Menu options showing factory settings (continued)

Option	Setting	Description
<b>Auto Job End</b>	Off <b>On*</b>	<p>Automatic ending of a print job that does not finish.</p> <p>When <i>On</i>, after the current print job has paused long enough to exceed the <b>Port Timeout</b> (page 3-51) interval and no data has been received on any other port, the print job will be stopped. Any partial page is ejected from the printer and the print job is cleared from memory.</p> <p>Use <b>Auto Job End On</b> when the printer serves multiple users on a network. This assures that one user's print job will finish and all pages will exit the printer whether or not another user sends a print job. No partial pages will be left unprinted.</p> <p>When <i>Off</i>, the print job does not end after the timeout interval. Instead, the printer waits to continue until another print job is received on any port. A partial page will remain unprinted until the next print job is received. See <b>Form Feed</b>  (page 3-5) for information on ejecting partial pages.</p> <hr/> <p> <b>Auto Job End should be On if the printer is on a network.</b></p> <p><b>Note</b></p> <hr/> <p>If you are not sharing the printer with other users and if you find that one page is split and printed on multiple pages, set <b>Auto Job End Off</b> or increase the <b>Port Timeout</b> interval. It could be the <b>Port Timeout</b> is exceeded before the rest of the page can be sent.</p> <p>Also see “Printer Settings that Affect Memory” (page 3-69) for other ways to correct the problem of one page printing on multiple pages.</p>
<b>Frame Type</b>  Note: This option is available for firmware releases < 4.06 only. To determine the firmware release of your printer, print a Configuration Sheet.	<b>802.3*</b> Ethernet II	<p>Protocol standard frame type.</p> <p>Refer to your network software documentation for the correct frame type.</p>

## Token Ring Menu Options

The **Token Ring Menu**, a submenu of the **Interface Menu**, *Figure 3.11 (page 3-39)*, contains options for configuring the printer's Token Ring port, *when the Token Ring option has been installed.*

The Token Ring option supports the following protocols:

- Novell NetWare, Version 2.x and 3.x
- Microsoft LAN Manager

For detailed information on the supported protocols, refer to *Networking: Token Ring* packaged with the Token Ring option kit.

*Figure 3.16 (page 3-56)* describes each **Token Ring Menu** option. Factory settings are **boldfaced** and followed by an asterisk (\*). See “*Setting a Menu Option*” (*page 3-10*) for the steps to find and change a setting, or refer to the *Document Services for Printing Guide* to use the RUI to change settings.

**Figure 3.16** Token Ring Menu options showing factory settings

Option	Setting	Description
<b>Port Timeout</b>	5-999 secs ( <b>30*</b> )	<p>Time interval for determining when to end an incomplete print job and poll the next port in the polling sequence.</p> <p><b>Port Timeout</b> works in conjunction with <b>Auto Job End</b> (page 3-58).</p> <p>See <i>Appendix C: I/O Port Polling</i> for more information on how port polling works.</p>
<b>System Language</b>	<p><b>PCL*</b> PostScript<sup>†</sup></p> <p><sup>†</sup> Appears only when the PostScript option is installed.</p>	<p>Page description language (PDL) the printer will use for print jobs coming through the Token Ring port.</p> <p>When <b>Lang. Sensing</b> (page 3-57) is <i>On</i>, <b>System Language</b> is used only when the printer cannot detect the PDL used in the incoming print job.</p>

Figure 3.16 Token Ring Menu options showing factory settings (continued)

Option	Setting	Description
Lang. Sensing	Off <b>On*</b>	<p>Automatic recognition of the page description language (PDL) used in an incoming print job.</p> <p>When <i>On</i>, if the Token Ring port receives print jobs of different PDLs—such as a PostScript print job followed by a PCL print job—it can automatically sense which PDL the print job is using. It does this by sampling the incoming data stream, then switching to the perceived language for that job or to the <b>System Language</b> setting if it fails to sense the language.</p> <p>When <i>On</i>, if <b>State Saving</b> (page 3-28) in the PCL Menu or <b>State Saving</b> (page 3-37) in the PostScript Menu is also <i>On</i>, the permanently downloaded fonts and macros are saved in memory, eliminating the time to download them again when switching between PDLs occurs.</p>

**Figure 3.16** Token Ring Menu options showing factory settings (continued)

Option	Setting	Description
<p><b>Auto Job End</b></p>	<p>Off <b>On*</b></p>	<p>Automatic ending of a print job that does not finish.</p> <p>When <i>On</i>, after the current print job has paused long enough to exceed the <b>Port Timeout</b> (page 3-56) interval and no data has been received on any other port, the print job will be stopped. Any partial page is ejected from the printer and the print job is cleared from memory.</p> <p>Use <b>Auto Job End On</b> when the printer serves multiple users on a network. This assures that one user's print job will finish and all pages will exit the printer whether or not another user sends a print job. No partial pages will be left unprinted.</p> <p>When <i>Off</i>, the print job does not end after the timeout interval. Instead, the printer waits to continue until another print job is received on any port. A partial page will remain unprinted until the next print job is received. See <b>Form Feed</b>  (page 3-5) for information on ejecting partial pages.</p> <hr/> <p> <b>Auto Job End should be On if the printer is on a network.</b></p> <p><b>Note</b></p> <hr/> <p>If you are not sharing the printer with other users and if you find that one page is split and printed on multiple pages, set <b>Auto Job End Off</b> or increase the <b>Port Timeout</b> interval. It could be the <b>Port Timeout</b> is exceeded before the rest of the page can be sent.</p> <p>Also see “Printer Settings that Affect Memory” (page 3-69) for other ways to correct the problem of one page printing on multiple pages.</p>

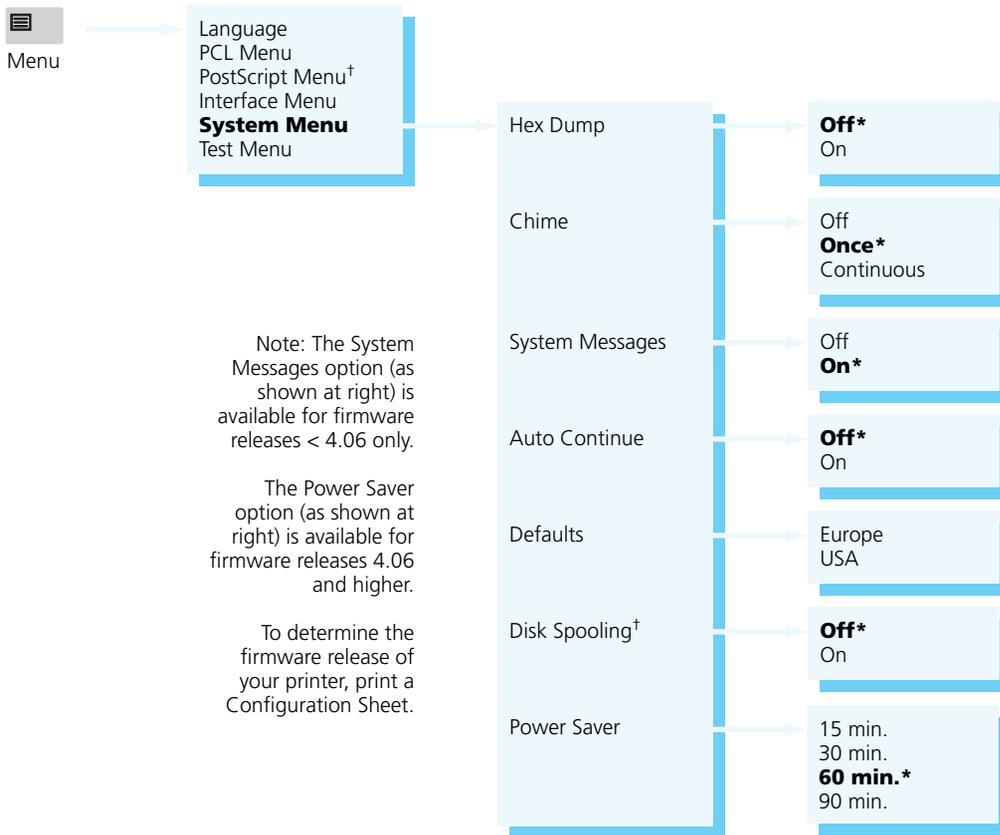
## System Menu

The **System Menu** options set general printer features.

### System Menu Hierarchy

Figure 3.17 highlights the **System Menu hierarchy**.

**Figure 3.17** System Menu hierarchy showing factory settings



<sup>†</sup> Appears only when the option is installed.

## System Menu Options

In Figure 3.18, **System Menu** options and their settings are described. Factory settings are **boldfaced**, followed by an asterisk (\*). See “*Setting a Menu Option*” (page 3-10) for the steps to find and change a setting, or refer to the *Document Services for Printing Guide* to use the RUI to change settings.

**Figure 3.18 System Menu options showing factory settings**

Option	Setting	Description
<b>Hex Dump</b>	<b>Off*</b> On	<p>Print output as hexadecimal codes instead of normal print data.</p> <p>When <i>Off</i>, data is printed normally.</p> <p>When <i>On</i>, <b>Hex Dump</b> is used for error checking and error analysis.</p> <hr/> <p> <b>When Hex Dump is on, the Control Panel menus are not available.</b></p> <p><b>Note</b></p>
<b>Chime</b>	Off <b>Once*</b> Continuous	<p>Audible chime signal for attention.</p> <p>When <i>Once</i>, the printer sounds one audible chime when needing attention.</p> <p>When <i>Continuous</i>, the printer sounds frequent audible chimes when needing attention.</p> <p>When <i>Off</i>, no chime sound is produced.</p>
<b>System Messages</b>	Off <b>On*</b>	<p>Display of system error messages.</p> <p>When <i>On</i>, system error messages are displayed.</p> <p>When <i>Off</i>, no system messages are displayed.</p>

Figure 3.18 System Menu options showing factory settings (continued)

Option	Setting	Description
Auto Continue	Off* On	<p>Control of the resumption of printing after system errors occur.</p> <p>Certain errors may occur that halt printer operations. Two examples are:</p> <p>Out of Memory and Page Too Complex.</p> <p>When <b>Auto Continue</b> is <i>Off</i>, the printer does not automatically resume. <b>Enter * [ ]</b> must be pressed before normal printer operations can continue.</p> <p>When <b>Auto Continue</b> is <i>On</i>, the printer automatically resumes operation after certain system errors if <b>Enter * [ ]</b> is not pressed within ten seconds. <b>The On setting is useful in a networked environment.</b></p>
Defaults	Europe USA	<p>Control of default paper size settings in various menus.</p> <p>There is no standard factory-set default for this option; the default varies by world region.</p> <p>When <i>Europe</i>, all paper size-related options are set to A4 (210x297) and <b>Form Length</b> is set to 64.</p> <p>When <i>USA</i>, all paper size-related options are set to Letter (8.5x11) and <b>Form Length</b> is set to 60.</p> <p>The <b>Config. Sheet</b> (page 3-64) is printed at <b>Defaults</b> size, regardless of actual paper size.</p> <hr/> <p> <b>Perform a Reset Menu (page 3-68) after changing Defaults.</b></p> <p><b>Note</b></p>

**Figure 3.18 System Menu options showing factory settings** (continued)

Option	Setting	Description
<b>Disk Spooling</b> <sup>†</sup>  <sup>†</sup> Appears only when the hard disk option is installed.	<b>Off*</b> On	Use of hard disk (if installed) for spooling of print jobs.  When <i>On</i> , data received and waiting to be processed from the parallel or serial ports is spooled onto the hard disk and later retrieved for processing.  When <i>Off</i> , data received and waiting to be processed is kept in printer memory. Set <b>Disk Spooling</b> to <i>Off</i> to save time if spooling is already done outside the printer.
<b>Power Saver</b>  Note: This option is only available for firmware releases 4.06 and higher. To determine the firmware release of your printer, print a Configuration Sheet.	15 min. 30 min. <b>60 min.*</b> 90 min.	The Xerox 4520/4520mp printers conform to EPA Energy Star guidelines. The printer will enter a low power state after 60 minutes of inactivity. This timeout is adjustable to 15, 30, 60 or 90 minutes via this option.  When in the low power state, the printer displays <b>Power Saver On</b> on the Control Panel. When a print job is received while in the power saver mode, the printer may require up to 30 seconds of warm up time before the first sheet is fed from the input tray.

## Test Menu

**Test Menu** options are functions that provide output to help you maintain high quality printing.



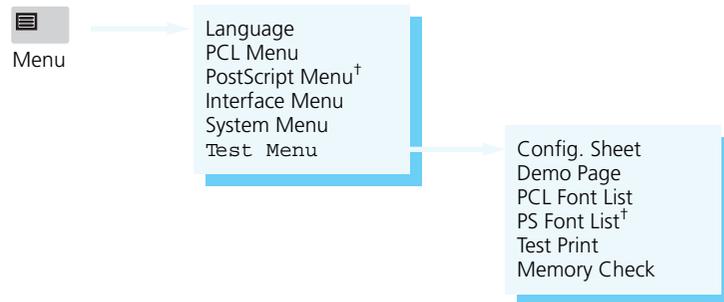
### Note

Options in the **Test Menu** are **functions** to be performed by the printer rather than settings. There are no submenus.

## Test Menu Hierarchy

Figure 3.19 shows the **Test Menu** hierarchy.

**Figure 3.19 Test Menu hierarchy**



Note: The Demo Page option (as shown at right) is only available for firmware releases 4.06 and higher. To determine the firmware release of your printer, print a Configuration Sheet.

† Appears only when the PostScript option is installed.

## Test Menu Functions

Figure 3.20 describes each **Test Menu** function. See “Setting a Menu Option” (page 3-10) for the steps in performing a **Test Menu** function.

**Figure 3.20 Test Menu functions**

Function	Description
<p><b>Config. Sheet</b></p>	<p>Configuration Sheet to show the printer’s current information and menu settings. The Configuration Sheet contains a variety of information such as:</p> <ul style="list-style-type: none"> <li>• Number of sheets printed to date.</li> <li>• Total printer memory (RAM) available.</li> <li>• Firmware versions for the printer controller and print engine.</li> <li>• Firmware versions for Ethernet, LocalTalk, and Token Ring, when installed.</li> <li>• PostScript revision level, when installed.</li> <li>• Current menu settings.</li> <li>• Hard disk statistics, when installed.</li> <li>• Information on all installed options including the MBF, HCF, and HCEF.</li> </ul> <p>The Configuration Sheet is printed from the <b>Default Source</b> (page 3-21) at the current <b>Resolution</b> (page 3-27) setting, both specified in the PCL Menu, using A4 (210x297) paper if the System Menu setting for <b>Defaults</b> (page 3-61) is <i>Europe</i>, or using Letter (8.5x11) paper if <b>Defaults</b> is <i>USA</i>.</p> <p><b>Config. Sheet</b> will cause a printer reset.</p>
<p><b>Demo Page</b></p> <p>Note: This option is only available for firmware releases 4.06 and higher. To determine the firmware release of your printer, print a Configuration Sheet.</p>	<p>Demo Page listing Connectivity, Paper Handling, Print Quality and Page Description Languages of the printer.</p> <p>The Demo Page is printed from the <b>Default Source</b> (page 3-21), specified in the PCL Menu, at 600 dpi using A4 (210x297) paper if the System Menu setting for <b>Defaults</b> (page 3-61) is <i>Europe</i>, or using Letter (8.5x11) paper if <b>Defaults</b> is <i>USA</i>.</p> <p><b>Demo Page</b> will cause a printer reset.</p>

Figure 3.20 Test Menu functions (continued)

Function	Description
<b>PCL Font List</b>	<p>Complete list of all PCL fonts currently available in the printer.</p> <p>PCL fonts include those that are internal, on font card(s), and permanently downloaded soft fonts. See <b>Font Source</b> (page 3-19) for font storage locations.</p> <p>The <b>PCL Font List</b> prints font number, typeface name, whether the font is fixed pitch or proportionally spaced, point size or scalable indication, orientation, other font characteristics, and a font sample.</p> <p>Printing a <b>PCL Font List</b> will cause a printer reset, ejecting any partial pages and clearing any incomplete jobs, temporary fonts, and macros from memory.</p> <hr/> <div style="display: flex; align-items: flex-start;">  <p><b>The Font Number</b> (page 3-20) may change based on what fonts you have loaded and what <b>Symbol Set</b> (page 3-25) you are using.</p> </div> <p><b>Note</b></p>
<b>PS Font List</b>	<p>Complete list of the 35 PostScript language typefaces.</p> <p>With PostScript installed, the <b>PS Font List</b> shows all resident PostScript fonts available in the printer, as well as a sample of each.</p>

**Figure 3.20 Test Menu functions** (continued)

Function	Description
<p><b>Test Print</b></p>	<p>“Test pattern” for analysis of print quality over the entire page; intended for use by service technician.</p> <p>The number of Test Prints produced is determined by <b>Copies</b> (page 3-19) and printed from the <b>Default Source</b> (page 3-21), both specified in the PCL Menu. If the System menu setting <b>Defaults</b> (page 3-61) is <i>USA</i>, Letter (8.5x11) paper is used; otherwise, A4 paper is used.</p> <p><b>Test Print</b> will cause a printer reset, clearing any incomplete jobs.</p>
<p><b>Memory Check</b></p>	<p>Complete check of printer memory (resident and any SIMMs installed) and a reporting of the results on the Control Panel display.</p> <p><b>Memory Check</b> is more extensive than the check performed when the printer is powered on. When you invoke <b>Memory Check</b>, you will see:</p> <p style="padding-left: 40px;">Memory Check Please Wait...</p> <p>Before <b>Memory Check</b>, any partial pages are ejected and any incomplete print jobs, permanently downloaded fonts, and macros are cleared from memory. After <b>Memory Check</b> is finished, it reboots the printer to its power-on state.</p> <p>If a problem occurs, the Control Panel will display a numeric diagnostic code. See <i>Chapter 7: Troubleshooting, “Displayed Control Panel Messages”</i> (page 7-5), to locate the diagnostic message associated with the numeric code.</p>

## Reset Menu

The **Reset Menu** offers several functions to reset various printer functions.



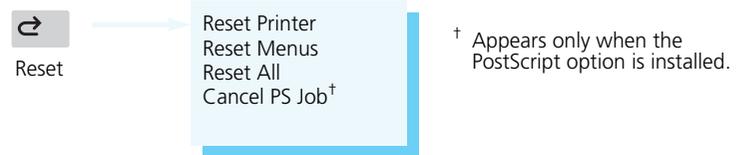
### Note

Options in the **Reset Menu** are **functions** to be performed by the printer rather than settings. There are no submenus.

## Reset Menu Hierarchy

Figure 3.21 shows the **Reset Menu hierarchy**.

**Figure 3.21** Reset Menu hierarchy



## Reset Menu Functions

Figure 3.22 (page 3-68) describes each **Reset Menu** function. See “Setting a Menu Option” (page 3-10) for the steps in performing a **Reset Menu** function.



### Note

For all types of reset, the printer clears any temporarily downloaded fonts and print macros from memory, as well as ejects any partially printed pages.

**Figure 3.22 Reset Menu functions**

Functions	Description
<p><b>Reset Printer</b></p>	<p>Reset of the printer's PCL and PostScript printer languages to their power-on state.</p> <p><b>Reset Printer</b> is useful when you have printing problems. First, cancel the print job from the host. Second, invoke <b>Reset Printer</b>.</p> <p><b>Reset Printer</b> cancels any print jobs being processed and clears all temporary fonts and macros.</p> <hr/> <p> <b>Reset Printer does not change the menu settings of any network option. However, any current print jobs being processed by a network option will be discarded.</b></p>
<p><b>Reset Menus</b></p>	<p>Reset of menus to their factory settings.</p> <p><b>Reset Menus</b> does not affect the <b>Language</b> setting (page 3-14) or the System Menu <b>Defaults</b> setting (page 3-61).</p> <p>The printer remains offline, so you can work with other menus.</p> <hr/> <p> <b>To insure proper operation of this feature, cycle the printer (turn the printer off/on) before invoking <b>Reset Menus</b>.</b></p>
<p><b>Reset All</b></p>	<p>All reset functions are performed:</p> <ul style="list-style-type: none"> <li>• <b>Reset Printer</b></li> <li>• <b>Reset Menus</b></li> </ul> <hr/> <p> <b>To insure proper operation of this feature, cycle the printer (turn the printer off/on) before invoking <b>Reset All</b>.</b></p>
<p><b>Cancel PS Job</b></p>	<p>Cancellation of the current PostScript job.</p> <p>This function appears only if the PostScript option is installed.</p> <p>The PostScript job is flushed from memory—the entire print job is discarded.</p> <p><b>Cancel PS Job</b> is useful when a fault in your software application causes a PostScript error. For example, a PostScript programming error could cause an infinite loop which <b>Cancel PS Job</b> would exit.</p>

## Printer Settings that Affect Memory

Certain **PCL Menu** and **PostScript Menu** options affect the printer's performance and memory usage, as described in "PCL Menu" (page 3-15) and "PostScript Menu" (page 3-29).

Figure 3.23 provides more detailed information on these options.

**Figure 3.23 PCL and PostScript Menu options that affect performance and memory usage**

Option	Description
<p><b>Page Protection</b> <b>PCL Menu</b> (page 3-26)</p>	<p>When a page is particularly complex with graphics or dense text, the printer may not be able to process it rapidly enough to keep up with normal printing operations. Data may be lost or one page may be split on multiple pages.</p> <p><b>Page protection</b> is a technique that reserves memory to ensure the entire page can be created and printed before the actual printing process. The tradeoff in performance is matched by the certainty that an entire complex page may be printed.</p> <p><b>Page Protection</b> is related to <b>Resolution</b> (page 3-27 for PCL, page 3-35 for PostScript, and page 3-70) since the amount of memory needed for a page depends on its resolution. The higher the resolution, the more memory needed. See <i>Figure 3.24</i> (page 3-72) for memory requirements.</p> <p>Your software application may change the <b>Page Protection</b> level (e.g., from <i>Legal</i> to <i>Letter</i>). When that occurs, the printer's memory is reconfigured. Downloaded fonts and macros may be cleared from memory unless <b>State Saving</b> (page 3-28 for PCL, page 3-37 for PostScript, and page 3-71) is set.</p> <p>If any request for memory cannot be satisfied, you will be notified on the Control Panel.</p> <p>If you frequently see the following error message</p> <p style="text-align: center;"><b>Page Too Complex</b></p> <p>you may want to set <b>Page Protection</b> to be able to print the entire page. Otherwise, if you do not see frequent warning messages, set <b>Page Protection Off</b>.</p>

**Figure 3.23 PCL and PostScript Menu options that affect performance and memory usage**

Option	Description
<p><b>Jam Recovery</b>  <b>PCL Menu</b> (page 3-26)  <b>PostScript Menu</b> (page 3-34)</p>	<p>A paper jam may cause a page image being printed to become lost. When <b>Jam Recovery</b> is <i>On</i>, the printer will automatically reprint the image of the jammed page, after the jam has been cleared.</p> <p>Because the printer holds a page image in memory longer with <b>Jam Recovery</b>, if a low memory condition occurs there can be a slight performance impact and the printer may require more memory. If sufficient memory exists, <b>Jam Recovery</b> has no impact.</p>
<p><b>Resolution</b>  <b>PCL Menu</b> (page 3-27)  <b>PostScript Menu</b> (page 3-35)</p>	<p>The printer prints at 800, 600, 400, or 300 dpi. The factory-set default is 600 dpi.</p> <p>Your software application may be able to set <b>Resolution</b> and override the setting here. Whether a new <b>Resolution</b> is set by your application or on the Control Panel, the new <b>Resolution</b> becomes effective with the next print job or with a printer reset. Unless <b>State Saving</b> (page 3-28 for PCL, page 3-37 for PostScript, and page 3-71) is <i>On</i>, downloaded fonts and macros may be cleared from memory.</p> <p>The higher the resolution, the more memory required. See <i>Figure 3.24</i> (page 3-72) for memory requirements.</p>

**Figure 3.23 PCL and PostScript Menu options that affect performance and memory usage**

Option	Description
<p><b>State Saving</b></p> <p><b>PCL Menu</b> (page 3-28)</p> <p><b>PostScript Menu</b> (page 3-37)</p>	<p>When <b>State Saving</b> is <i>Off</i>, fonts and printer macros downloaded from your software application are cleared from memory when:</p> <ul style="list-style-type: none"> <li>• The printer switches from one page description language (PDL) to another (such as from PostScript to PCL).</li> <li>• A memory reconfiguration takes place (such as for a new <b>Page Protection</b> or <b>Resolution</b> setting).</li> </ul> <p>When <b>State Saving</b> is <i>On</i>, the printer reserves memory to retain the downloaded fonts and macros. Thus, the fonts and macros do not have to be downloaded to memory again when switching PDLs or reconfiguring memory.</p> <p>You may set <b>State Saving</b> separately for the PCL and the PostScript environments.</p> <p>The Windows PostScript driver for the 4520 allows the user to either download the PostScript header with every job or download it only once. If the printer is used in a network or other shared environment, where both PCL and PostScript jobs are printed, the header will be deleted when the printer switches from PostScript to PCL. Banner sheets printed from Novell networks cause the printer to switch between PostScript and PCL. If banner sheets are printed, insure that the <b>Language Sensing</b> option is ON and the default language is <b>PCL</b>. To avoid the loss of the PostScript header, select "Download Each Job" in the PostScript driver. The "Already Downloaded" option may be selected if at least 20 MB of memory is installed in the printer and the <b>State Saving</b> option is set to ON in the PostScript printer menu. The user is required to download the header at least once for each power on cycle. If several different PostScript applications are used, the "Download Each Job" option will guarantee that the correct header is always available. See <i>Figure 3.24</i> (page 3-72) for memory requirements.</p>

## Minimum Memory Requirements

The memory requirements shown in Figure 3.24 provide for optimal memory usage and printer performance.



### Note

*If you encounter memory warning messages, try different combinations of **Resolution** and **Page Protection** before purchasing additional memory.*

**Figure 3.24** Minimum memory requirements

Setting	300 dpi	400 dpi	600 dpi	800 dpi
PCL with <b>Page Protection Off</b>	All paper sizes: <b>4 MB</b>	All paper sizes: <b>4 MB</b>	All paper sizes: <b>4 MB</b>	Not recommended
PCL with <b>Page Protection set</b>	All paper sizes: <b>4 MB</b>	All paper sizes: <b>4 MB</b>	A3/Ledger: <b>12 MB</b> All others: <b>8 MB</b>	A3/Ledger: <b>16 MB</b> Legal: <b>12 MB</b> All others: <b>8 MB</b>
PostScript (and PCL) with <b>State Saving Off</b>	All paper sizes: <b>8 MB</b>	All paper sizes: <b>8 MB</b>	A3/Ledger: <b>12 MB</b> All others: <b>8 MB</b>	A3/Ledger: <b>20 MB</b> All others: <b>12 MB</b>
PCL with <b>State Saving On</b>	16 MB	16 MB	16 MB	16 MB
PostScript with <b>State Saving On</b>	20 MB	20 MB	20 MB	20 MB



### Note

*If both the PostScript and hard disk options are installed in the printer, the memory requirements for **PCL with Page Protection set** are: 800 dpi Ledger/A3 require 20 MB; all other sizes require 12 MB.*

# Chapter 4

## Using Fonts

<b>Overview</b> .....	<b>4-2</b>
<i>Bitmapped and Scalable Fonts</i>	4-2
<i>Where Fonts Reside</i>	4-3
<b>Fonts Resident on the Printer</b> .....	<b>4-4</b>
<i>TrueType Fonts</i>	4-5
<i>Intellifont Fonts</i>	4-6
<i>PCL Bitmap Font</i>	4-7
<b>Adding Fonts</b> .....	<b>4-8</b>
<i>PostScript</i>	4-8
<i>Font Cards</i>	4-9
<i>Fonts within Software Applications</i>	4-10
<b>Selecting a Font</b> .....	<b>4-11</b>
<b>Downloading Fonts</b> .....	<b>4-12</b>
<i>Temporary and Permanent Fonts</i>	4-13

## Overview

A **font** is a collection of characters of one typeface, one weight, and one posture. An example is Courier New Italic. A font generally contains uppercase and lowercase alphabets, numbers, and special characters such as punctuation marks.

A **font family** is composed of one typeface in all its available weights and postures. Courier New, for example, has medium, italic, bold, and bold italic.

## Bitmapped and Scalable Fonts

Fonts are normally categorized according to the manner in which they are generated:

- **Bitmapped font**

A bitmapped font contains digitized images of each character in the font. Each symbol (that is, character, number, or punctuation mark) is a **complete image** in digitized form.

Each symbol is stored as a bitmap (or raster) that represents the black or white parts of the symbol. The bitmaps are copied onto the paper when printing takes place.

- **Scalable font**

A scalable font contains characters described by mathematical formulae that produce **character outlines**.

A mathematical formula describes a line between two points which constitutes one line of the character's outline. The images printed on paper are digitized as the page is being printed. During digitization, the image may be scaled, sloped, or rotated.

There exists a variety of mathematical models used to construct scalable fonts, but the two most popular are Bézier and B-spline.

Scalable fonts are also known as **contour** or **outline** fonts.

At one time, computers used bitmapped fonts only. One set of bitmapped fonts was needed to display characters on a terminal screen, and another set was needed for printing. These were called **screen fonts** and **printer fonts**, respectively.

Today, software applications use many scalable fonts because they can be used for both screen and printer.

## Where Fonts Reside

**Screen fonts** are always stored on the host computer, not the printer.

**Printer fonts** may reside in three places:

- **Printer ROM** holds *resident* fonts, installed at the factory on memory chips on the printer controller board. See “*Fonts Resident on the Printer*” (page 4-4) for a complete list.
- A **font card** inserted into the printer holds additional PCL fonts. The 4520/4520mp printers provide two slots for font cards. See *Chapter 1: Introduction* (page 1-3) for font card location.
- **Software applications** contain additional fonts that may be *downloaded* to printer memory or the hard disk, in some cases, for the entire time the printer is turned on. See “*Downloading Fonts*” (page 4-12) for more information.

## Fonts Resident on the Printer

The 4520/4520mp printers are equipped with resident fonts installed at the factory on memory chips on the printer controller board.

Resident fonts are used by software applications that communicate with the printer in **PCL (Printer Command Language)**. See *Appendix B: Printer Commands (Escape Sequences)* for more information on all PCL commands.



### Note

*The 4520mp printer is factory-equipped with the PostScript option that makes available 35 PostScript fonts. To review the PostScript fonts, print a **PS Font List** (page 3-65). Also, refer to your PostScript reference documentation.*

---

Resident fonts available to PCL include the following:

- 10 TrueType fonts. See “TrueType Fonts” (page 4-5).
- 35 Intellifont fonts. See “Intellifont Fonts” (page 4-6).
- 1 PCL Bitmap font. See “PCL Bitmap Font” (page 4-7).

## TrueType Fonts

**TrueType** fonts are used by Microsoft Windows 3.1 or later and may be printed to both PostScript and non-PostScript printers.

The **ten** resident TrueType fonts are:

- Arial
- Arial Bold
- Arial Bold Italic
- Arial Italic
- Symbol
- Times New Roman
- Times New Roman Bold
- Times New Roman Bold Italic
- Times New Roman Italic
- Wingdings

## Intellifont Fonts

**Intellifont** is a scalable font format. The printers are fully compatible with this font format and provide the 35 resident Intellifont fonts:

Antique Olive Medium	Garamond Antiqua
Antique Olive Italic	Garamond Kursiv
Antique Olive Bold	Garamond Halbfett
Albertus Medium	Garamond Kursiv Halbfett
Albertus Extra Bold	Letter Gothic Medium
CG Omega Medium	Letter Gothic Italic
CG Omega Italic	Letter Gothic Bold
CG Omega Bold	Marigold Medium
CG Omega Bold Italic	Univers Medium
CG Times Medium	Univers Italic
CG Times Italic	Univers Bold
CG Times Bold	Univers Bold Italic
CG Times Bold Italic	Univers Cond. Medium
Clarendon Cond. Bold	Univers Cond. Italic
Coronet Medium Italic	Univers Cond. Bold
Courier Medium	Univers Cond. Bold Italic
Courier Italic	
Courier Bold	
Courier Bold Italic	

## PCL Bitmap Font

The printers have one resident bitmap font called **Line Printer**. It comes in only one typeface, weight, and posture.

The Line Printer font may be used to provide:

- Line printer emulation for a print job.
- Backward compatibility for those applications that make use of the line printer font.



### Note

*To review the PCL fonts in your printer, print a **PCL Font List** (page 3-65).*

## Adding Fonts

Utilizing fonts in addition to resident fonts can add new dimensions to your work. Additional fonts are available through the:

- PostScript option. See “*PostScript*” (page 4-8).
- Font cards for PCL fonts. See “*Font Cards*” (page 4-9).
- Software applications. See “*Fonts within Software Applications*” (page 4-10).

### PostScript

Thirty-five **PostScript** fonts (Adobe Type 1) are available to your printer, either factory-installed on the 4520mp printer, or user-installable on the 4520 printer as an option. See *Appendix D: Ordering Information* for more information on the PostScript option.

Many additional PostScript fonts are available through Adobe Systems, Inc. and may be used when the PostScript option is installed on your printer.

If you have a 4520mp printer, see “*PostScript Menu*” (page 3-29) for PostScript printer settings.

PostScript fonts are used by the PostScript Level 2 printer language. If you plan to program in the PostScript Level 2 printer language, refer to Adobe Systems, Inc. PostScript language reference documentation.



#### Note

*The **Lang. Sensing** settings in the *Parallel* (page 3-42), *Serial* (page 3-46), *Ethernet* (page 3-52), and *Token Ring* (page 3-55) Menus enable automatic switching between the PostScript and PCL printer languages. **PostScript and PCL fonts are not interchangeable.***

---

## Font Cards

The 4520/4520mp printers are equipped with two font card slots. See *Chapter 1: Introduction* (page 1-3) for the physical location of the slots. See *Chapter 5: Adding Printer Options* for font card installation.

**Font cards for the 4520/4520mp contain PCL fonts only.** In addition, font cards may contain one or more scalable fonts or bitmapped fonts. However, bitmapped and scalable fonts are not mixed on the same card.

A font card may contain its own *default* font. In this case, its default font becomes the printer's default font. To change the default font, see *Chapter 3: Using the Control Panel, Font Source* (page 3-19).



### Caution

To avoid problems when inserting or removing a font card, take the printer offline by pressing Online 

PCL font cards may be purchased from Xerox / Rank Xerox. See *Appendix D: Ordering Information*.

## Fonts within Software Applications

Certain software applications offer additional fonts to those supplied with your printer. These fonts are stored on the host and then *downloaded* into printer memory by the software application when printing.

Unless specified as permanently downloaded fonts (see page 4-12), software application fonts are downloaded to printer memory before being used for a specific print job and are removed from printer memory after completion of that print job.



### Note

*Installation of the Xerox printer driver provides the printer with the capability of recognizing which fonts are resident and which are not. **Selecting resident fonts saves memory and time.***

---

## Selecting a Font

How is a font selected for printing?

The general answer is that you select a font **within the application you are running**. For example, if you are using a word processing application, you will select a font *from the font list* within the application.

If desired, you may select a font (PCL fonts only) from the Control Panel or Remote User Interface (RUI). For an explanation of how to do this, see *Chapter 3: Using the Control Panel, Font Number* (page 3-20), or refer to the *Documentation Services for Printing Guide* for the RUI.

A font selected from the Control Panel or RUI becomes the **default** font for the printer unless overridden by the selection of a different font from your software application.

## Downloading Fonts

Whether you do or do not use additional fonts, it is helpful to know a few facts about how the printer uses fonts either resident in the printer or **downloaded** (transferred) from the host.

Each time you specify a font in a document to be printed, the font is downloaded to printer, *unless the font is already*.

- Resident in the printer's ROM (read-only memory)—*PCL only*.
- Specified in the printer driver as permanently downloaded to the printer's internal memory—*PCL only*.
- Installed on the PostScript card—*PostScript only*.
- Installed on a font card—*PCL only*.
- Downloaded to the hard disk.

**Consult your software application's user documentation for a discussion of fonts associated with that application.**

## Temporary and Permanent Fonts

**Temporary fonts** are PCL fonts downloaded for a particular print job. As soon as the print job is finished, the fonts are cleared from memory. *They must be downloaded for each print job that uses them.* Downloading may have an impact on performance, depending on the number of fonts being downloaded. As a result, the print job using downloaded fonts may take longer than one using resident fonts.

As an example, when you print a mostly-text document in a resident font, printing time is optimal.

If you print that same document using a downloaded font, the time to print the first page is substantially longer than it was for your resident-font document. The remaining pages also take longer to print than those of the resident-font document.



### Note

*For optimal performance, use **resident** fonts whenever applicable since they do not require downloading time.*

---

**Permanently downloaded fonts** are PCL fonts downloaded in the same way as temporary fonts, but they *remain downloaded* for all print jobs until the printer is powered off. They are *permanent* only as long as the printer is on.

Similar to resident fonts or those on font cards, permanently downloaded fonts reduce the processing time for a print job that uses them. The distinction is that permanently downloaded fonts occupy printer memory that might be used otherwise.

How do you know if a font is permanently downloaded?

- Specify a font to be permanently downloaded when it is installed or setup within a software application.
- Print a **PCL Font List** (page 3-65) to see all resident fonts, all fonts installed on any font card, and *all permanently downloaded fonts*.



**Note**

*In general, it is not recommended that you permanently download fonts. Even if unused, permanent fonts occupy printer memory that cannot be used for other purposes.*

*In a networked environment, carefully coordinate the use of permanently downloaded fonts. Avoid allowing multiple users to specify permanently downloaded fonts since printer memory may be consumed rapidly and may cause printer faults.*

*Additional memory (SIMMs) will enable the printer to hold more downloaded fonts. See Chapter 1: Introduction, “Memory Considerations” (page 1-6) and Chapter 5: Adding Printer Options for more information about printer memory.*

---

# Chapter 5

## ***Adding Printer Options***

<i>Overview</i> .....	5-2
<i>Installing a SIMM</i> .....	5-5
<i>Installing a Font Card</i> .....	5-17

## Overview

The following printer options are available for the 4520/4520mp printers:

- **4 MB and 16 MB SIMMs.** *One 4 MB SIMM is factory-installed on the 4520mp.*

SIMMs (single in-line memory modules) are small circuit boards with memory chips. Up to three SIMMs can be installed in the printer. See *“Installing a SIMM” (page 5-5)*.

- **PostScript.** *Factory-installed on the 4520mp.*

Adobe PostScript Level 2 is available to your printer, either factory-installed or as an option.

If using a 4520mp printer, refer to the *PostScript Option Installation Instructions* packaged with the printer. Also, see *Chapter 3: Using the Control Panel, “PostScript Menu” (page 3-29)*.

- **Multi-sheet Bypass Feeder (MBF)**

Holding up to 100 sheets of standard weight paper, the MBF provides for **small capacity** printing needs. See *Chapter 2: Handling Paper, “Multi-sheet Bypass Feeder (MBF)” (page 2-14)*.

- **High-Capacity Feeder (HCF)**

Providing for **large volume** printing needs, the HCF holds up to 1500 sheets of standard weight paper and comes in two paper sizes: A4 and 8.5 x 11 (Letter). See *Chapter 2: Handling Paper, “High-Capacity Feeder (HCF)” (page 2-15)*.

- **High-Capacity Envelope Feeder (HCEF)**

Providing for **large volume envelope printing** needs, the HCEF holds up to 250 envelopes of standard weight and comes in two sizes: Com-10 and DL. See *Chapter 2: Handling Paper, “High-Capacity Envelope Feeder (HCEF)” (page 2-16)*.

- **Paper trays**

A variety of trays may be ordered separately for the 4520/4520mp printers. See *Chapter 2: Handling Paper, "Paper Trays"* (page 2-9).

- **Ethernet network interface card.** *Factory-installed on the 4520mp.*

The Xerox Network Interface Card-Ethernet (XNIC-E'NET) supports the Novell, TCP/IP, EtherTalk, DecLat, and LAN Manager protocols and is equipped with both BNC and RJ-45 connectors.

If using a 4520mp printer, refer to the *Networking: Ethernet (XNIC-E'NET) Installation and Configuration Guide*. Also, see *Chapter 3: Using the Control Panel, "Ethernet Menu Options"* (page 3-52).

- **LocalTalk card**

The Xerox Network Interface Card-LocalTalk (XNIC-L'TALK) supports the AppleTalk protocols and is equipped with a DIN-8 connector.

See *Chapter 3: Using the Control Panel, "LocalTalk Menu Option"* (page 3-51).

- **Token Ring card**

The Xerox Network Interface Card-Token Ring (XNIC-T'RING) supports the Novell and LAN Manager protocols and is equipped with both RJ-45 and female DE-9 connectors.

See *Chapter 3: Using the Control Panel, "Token Ring Menu Options"* (page 3-55).

- **Font card**

Font cards are inserted into one or both of the font card slots in the printer. Font cards hold additional PCL fonts. See *Chapter 1: Introduction* (page 1-3) for font card slot location.

- **125 MB hard disk**

The hard disk option provides an additional 125 MB of spooling space and a possible font downloading location.

You can order any of these printer options from your dealer or Xerox / Rank Xerox. See *Appendix D: Ordering Information* for complete details.

## Installing a SIMM

Since SIMMs are widely available from manufacturers other than Xerox and might not contain installation instructions for the 4520/4520mp printers, installation instructions are provided here.

The 4520 is equipped with 4 MB of resident base memory. To expand printer memory, install up to three additional 4 MB or 16 MB SIMMs on the printer controller board.

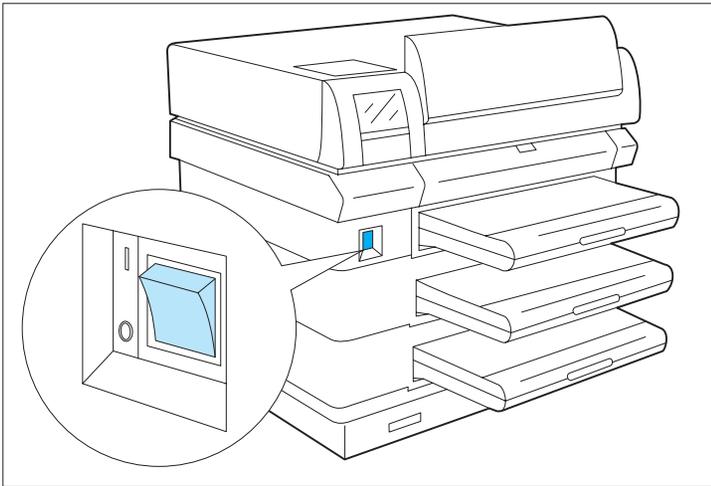


### Note

#### 4520mp Users:

*The 4520mp is equipped with a pre-installed 4 MB SIMM for a total of 8 MB of memory.*

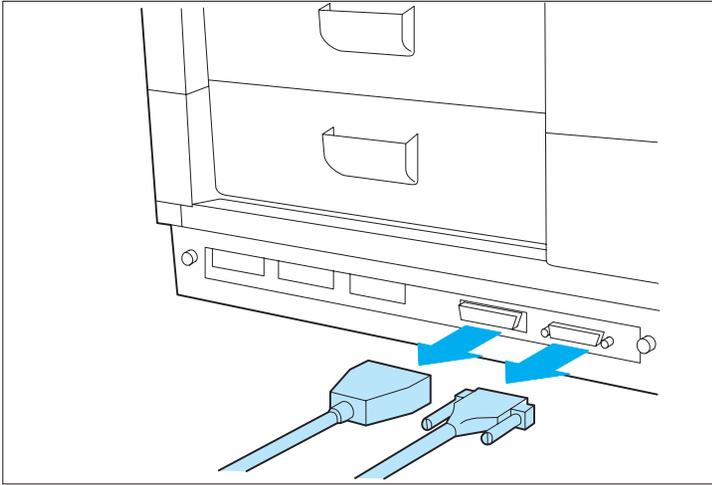
To install a SIMM in the 4520/4520mp, follow the steps below:



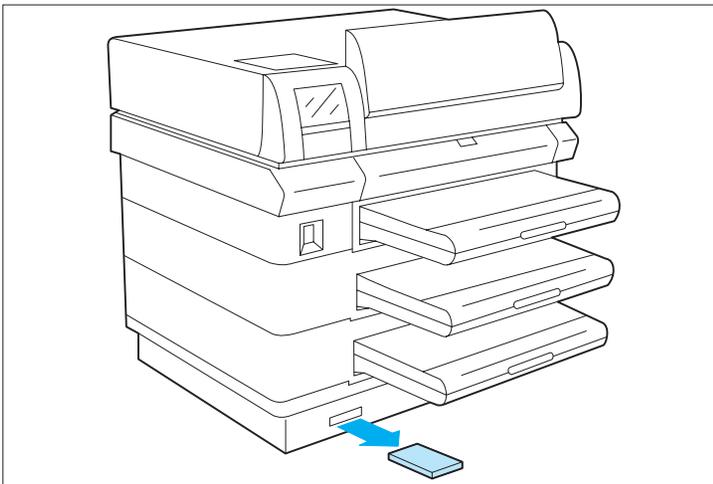
- 1 Power OFF [0] the printer.**

**2 Remove any installed high-capacity feeders.**

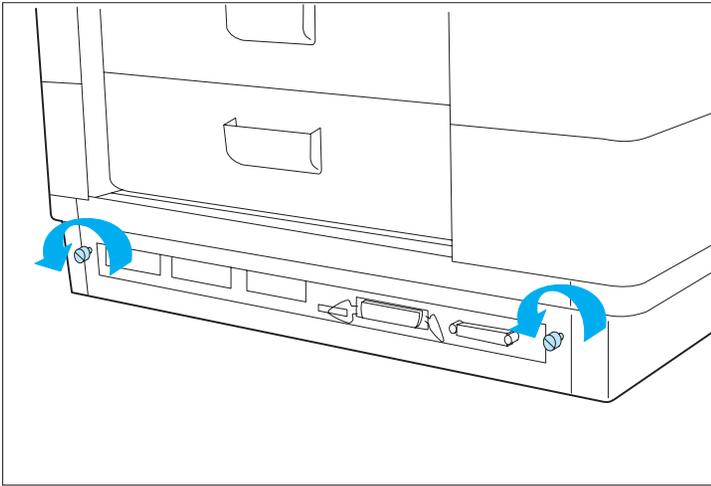
See the appropriate *Installation Instructions* for removing optional feeders.



**3 Disconnect the power cord from the wall outlet and remove all cables.**



**4 Remove any installed font cards.**



- 5** With your fingers, loosen the thumbscrews.

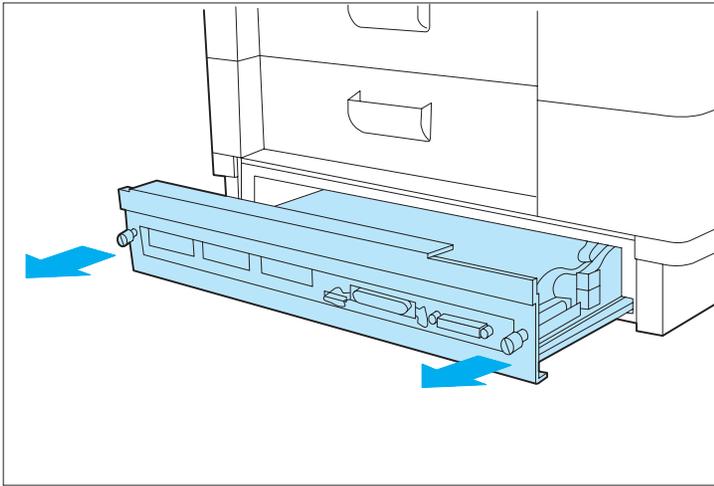
Thumbscrews are not removable.



**Caution**

SIMMs and controller boards are sensitive to static electricity. Before installing a SIMM, discharge static electricity from your body by touching something metal, such as the metal back plate on any device plugged into a grounded power source. If you walk around before finishing the installation, again discharge any static electricity.

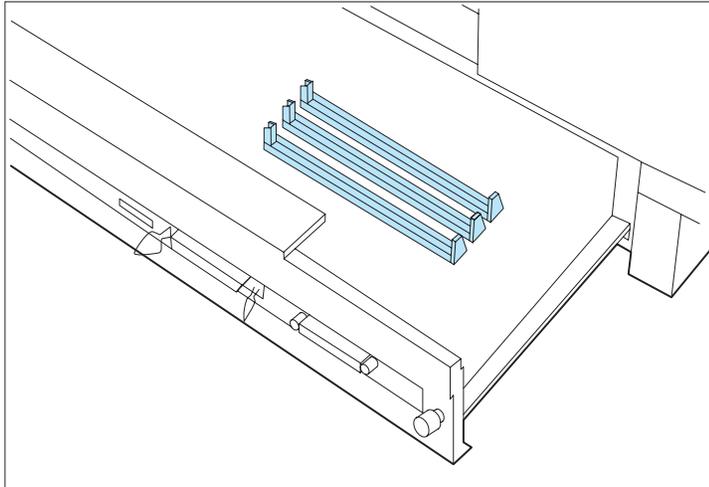
Never remove the printer controller board while the printer is plugged in.



Do not force the removal of the printer controller board. The cable connections may be damaged if you try to remove the board beyond the built-in stop.

- 6** To access the controller board, pull on the thumbscrews firmly, but evenly.

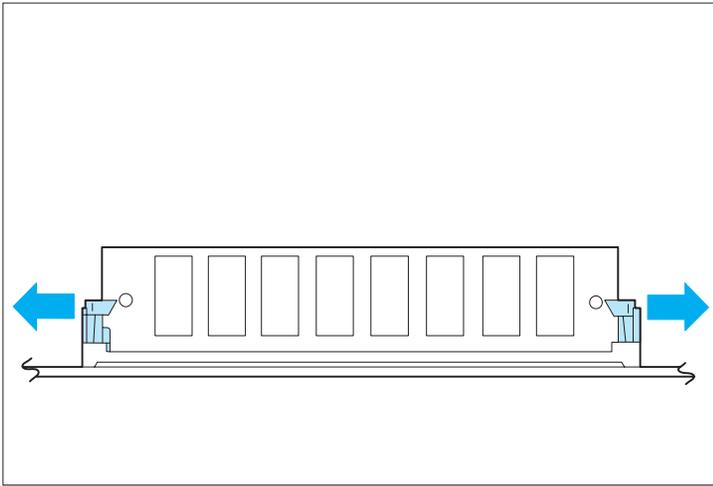
Do not pull the board farther than the built-in stop.



- 7** Locate the SIMM slots on the printer controller board.

If you need to replace a currently installed SIMM, continue with Step 8.

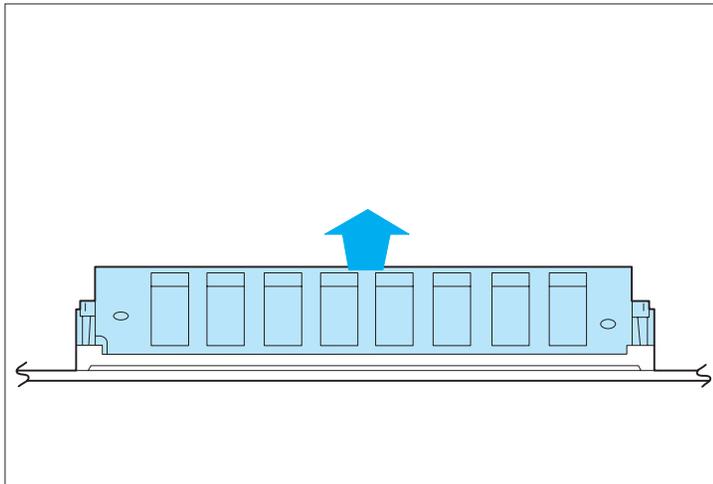
If you do not need to replace a SIMM, skip to Step 10 (page 5-10).



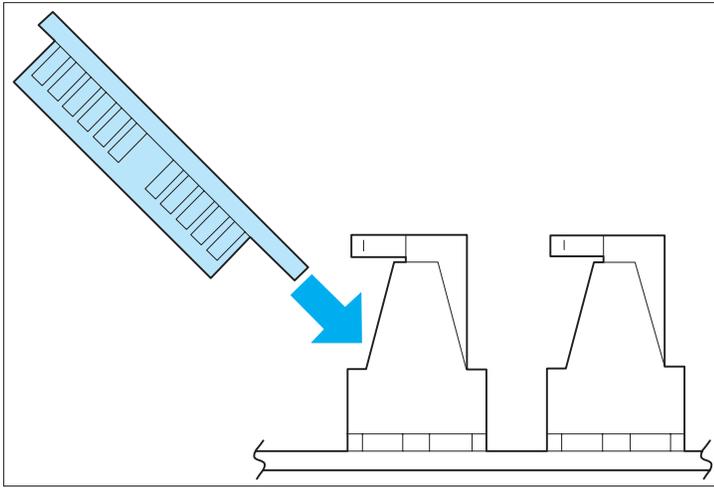
Caution

When removing a SIMM, be careful not to damage the locking clips located at each end of the SIMM slot. They may break if too much pressure is applied.

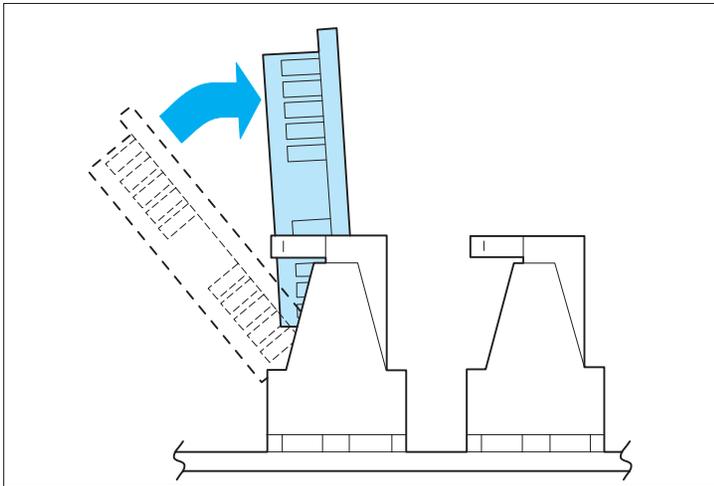
**8** Carefully release the clips of the SIMM you are replacing.



**9** Lift the SIMM out of the slot.



- 10** Insert the new SIMM into one of the SIMM slots.



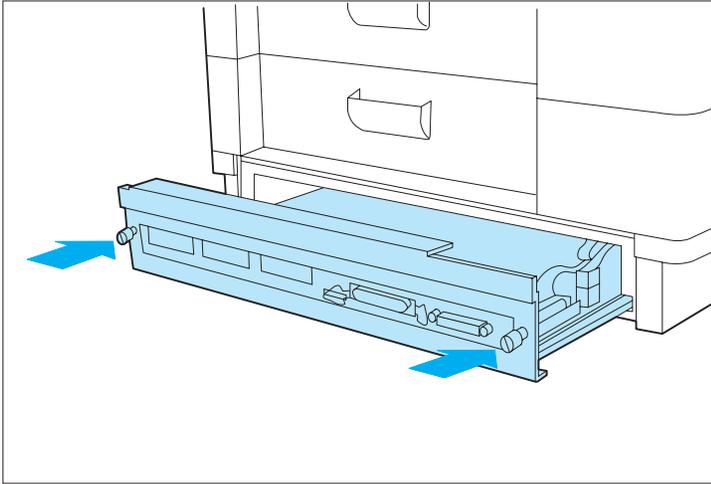
Caution

Be careful not to damage the locking clips located at each end of the SIMM slot. They may break if too much pressure is applied.

- 11** Press the SIMM up until the clips lock it in place.

The SIMM sits at a right angle to the board.

Install additional SIMMs in the same manner.

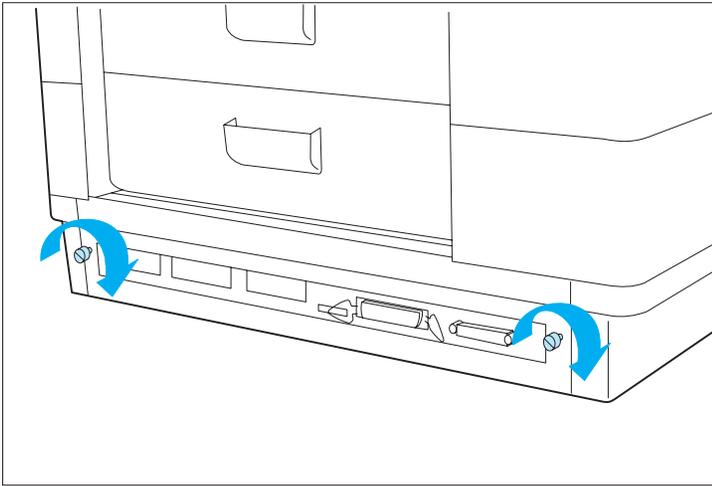


- 12** Slide the printer controller board back into the printer.



**Caution**

Use only finger pressure to tighten the thumbscrews. Do not use a screwdriver because the threads will be stripped if excessive torque is applied. The screwdriver slot in the thumbscrew is only there to start the disengagement of the controller board after an extended period of time when fingers may not be able to disengage it.



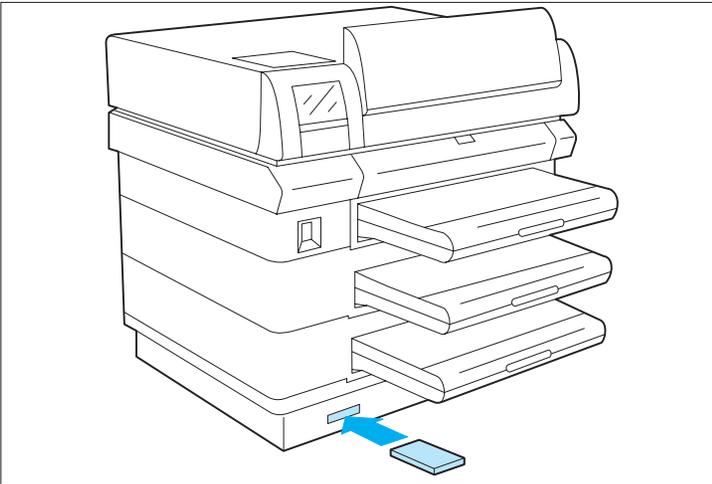
**13** Tighten the thumbscrews using only your fingers.

*Do not use tools.*

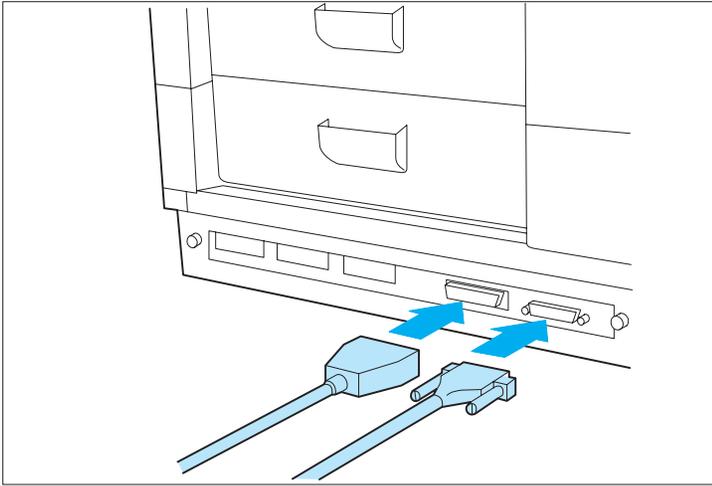


Note

*If the thumbscrews do not easily turn, reseal the controller board and try again.*



**14** Reinstall any font cards removed in Step 4.



**15** Reconnect cables and the power cord.

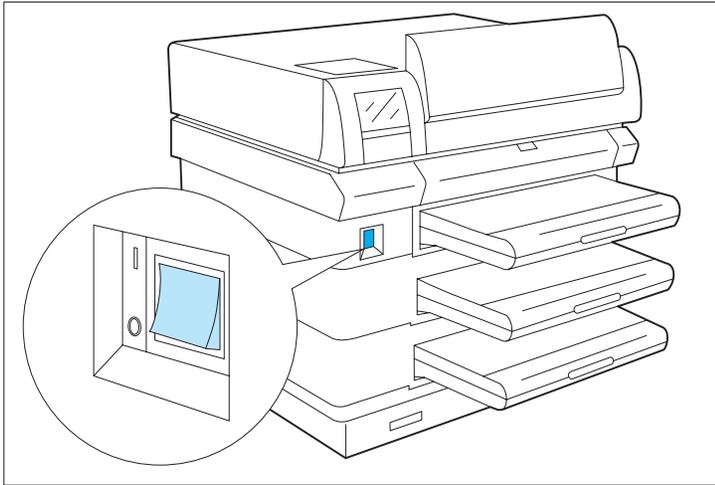
**16** Reinstall the high-capacity feeder if it was removed at Step 2.



Caution

Do not power ON the printer until after reinstalling a removed high-capacity feeder. The printer will lose its high-capacity feeder settings if you power it ON before reinstalling the feeder.

At this point, you need to print a Configuration Sheet to verify that you have properly installed the SIMMs.



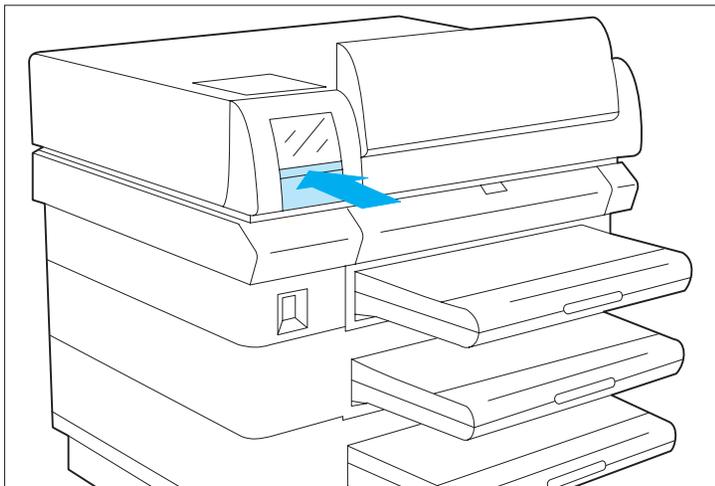
**1 Power ON [1] the printer.**

If the printer does not turn on:

- Power OFF [0].
- Check all connections and the electrical supply outlet.
- Power ON [1].

If the printer still does not turn on, reset the controller board.

**2 Press the door to open the Control Panel.**



- 3** On the Control Panel, you may briefly see some messages. Then you will see the message:

```
Online      —
Ready
```

- 4** Press Online 

You will see:

```
Offline    _/_
Press a key...
```

- 5** Press Menu 

You will see:

```
Main Menu
Language  >
```

- 6** Press Down  or Up  until you see:

```
Main Menu
Test Menu >
```

- 7** Press Enter 

You will see:

```
Test Menu
Config. Sheet
```

- 8** Press Enter  again to start printing a Configuration Sheet.

You will see:

```
Config. Sheet
Printing...
```

The Configuration Sheet requires a minute or so to print.

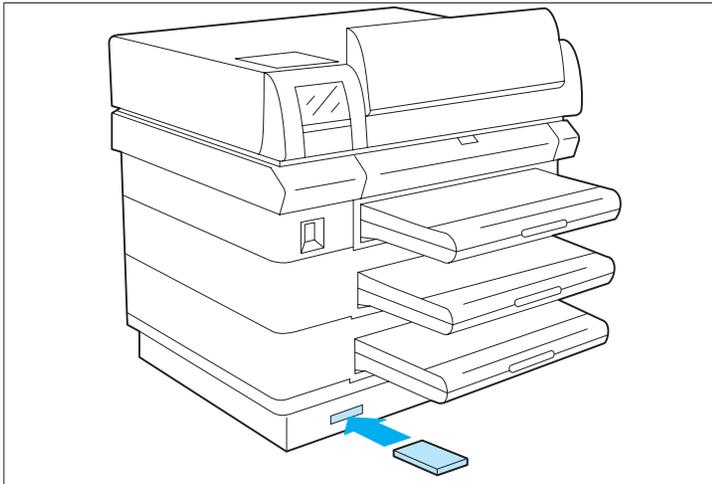


## Installing a Font Card

To install a font card in the printer, follow the steps below:



- 1** Press Online  to take the printer offline.



- 2** Insert a font card into either font card slot.



**3** Press Online  to put the printer online.

**4** To verify that the printer recognizes the font card as installed, print a PCL Font List (see page 3-65).



**Note**

When installing PCMCIA font cards, printing a PCL Font List will verify that the cards have been inserted correctly and are recognized by the printer. If the PCL Font List does not show the fonts on the cards, reinsert the font cards or cycle the power on the printer and print another PCL Font List to verify that the fonts on the PCMCIA cards are recognized.

# Chapter 6

## ***Maintaining the Printer***

<i>Overview</i> .....	6-2
<i>Replacing the EP Cartridge</i> .....	6-3
<i>Adjusting the Print Density</i> .....	6-12
<i>Cleaning the Printer</i> .....	6-14
<i>Transporting the Printer</i> .....	6-15

## Overview

Maintaining the printer in good operating condition is essential to having a reliable, well-running machine.

This chapter describes the following:

- EP (electronic printing) cartridge replacement
- Adjusting the density (darkness/lightness) of the printing
- Regular cleaning
- Hints for transporting the printer

## Replacing the EP Cartridge

An EP (electronic printing) cartridge will print approximately 12,000 pages of A4 or 8.5 x 11 (Letter) paper, under average operating conditions (5 percent area coverage). The number of prints per EP cartridge will decrease if you routinely:

- Print dense text and graphics.
- Adjust **Print Density** (page 6-11) to a dark setting.
- Exceed five percent area coverage.



### Note

*An EP cartridge contains both **microfine toner** and **imaging drum**.*

*The EP cartridge is clean, efficient, and can be recycled.*

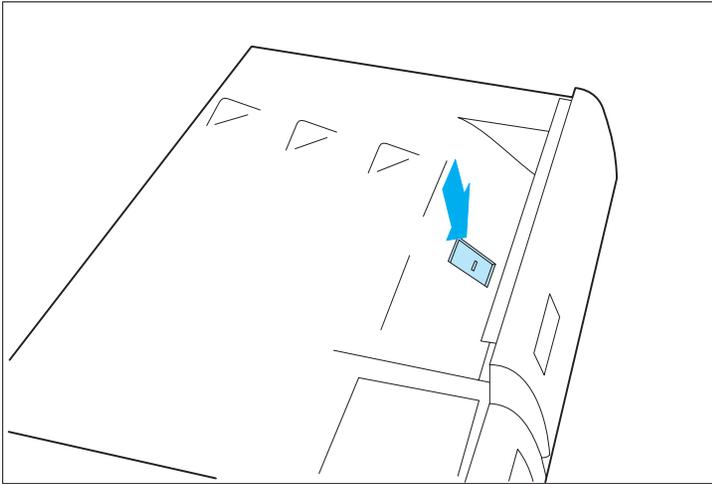
---

The printer will alert you to the need to replace the EP cartridge by displaying this message:

**Toner Low**

To order a new EP cartridge (part number 113R2), contact your dealer or Xerox/Rank Xerox.

To replace the EP cartridge, follow the steps below:



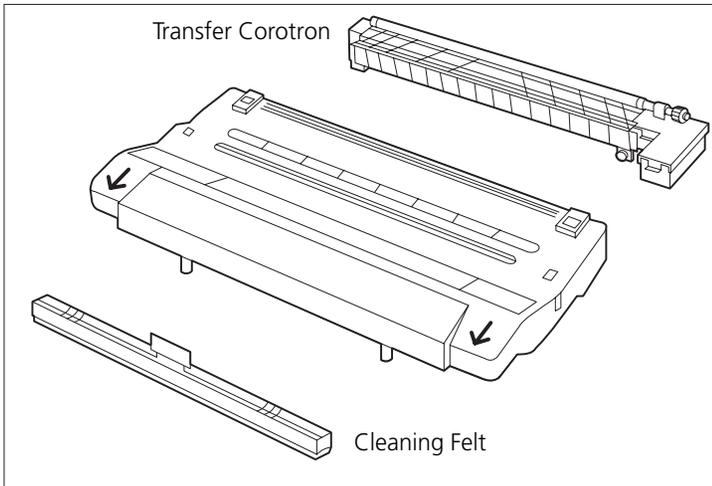
- 1 Press the center latch down to release and open the top cover.**



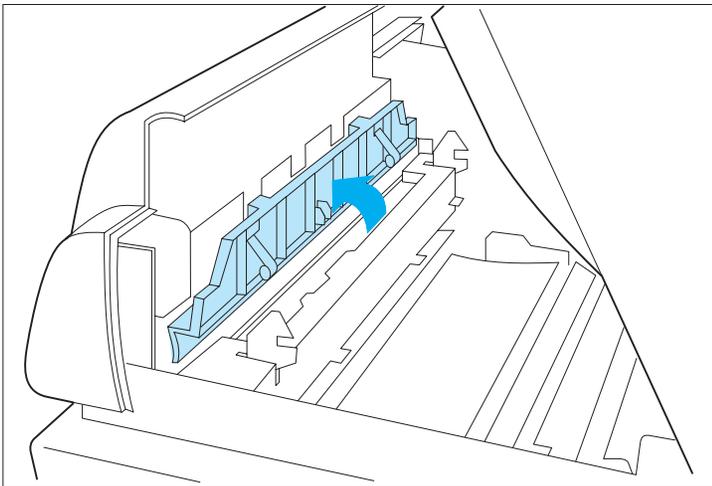
**Caution**

Follow these guidelines to make sure the EP cartridge is properly installed:

- Do not expose the EP cartridge to direct sunlight or fluorescent light for more than 15 minutes. Overexposure will permanently damage the photosensitive imaging drum.
- Do not open the drum shutter or touch the green imaging drum.
- Complete the EP cartridge installation within 15 minutes of removing it from its package.



**2** Locate the EP cartridge, transfer corotron, and cleaning felt.

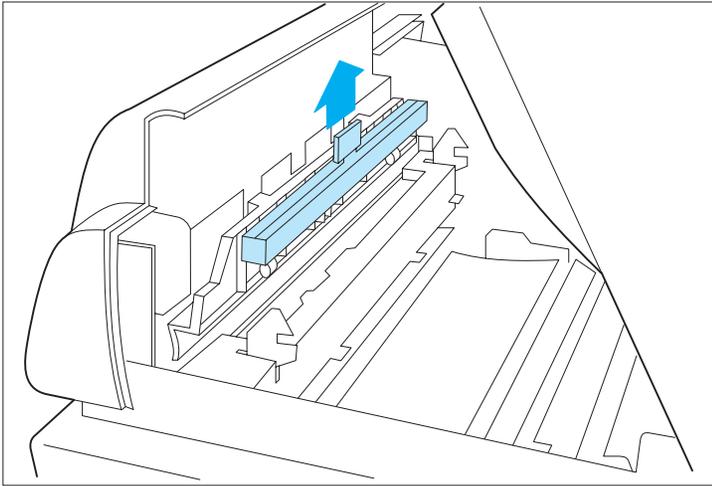


**3** Open the cover of the cleaning felt housing.

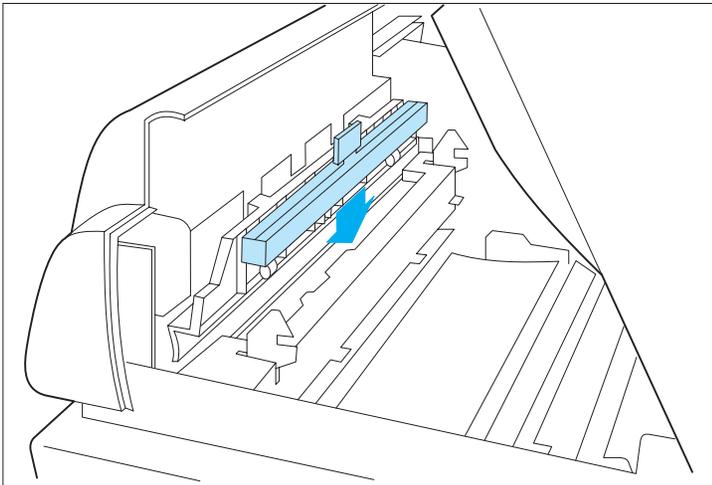


The cleaning felt housing is located directly behind the printer front cover and is visible after you open the printer top cover.

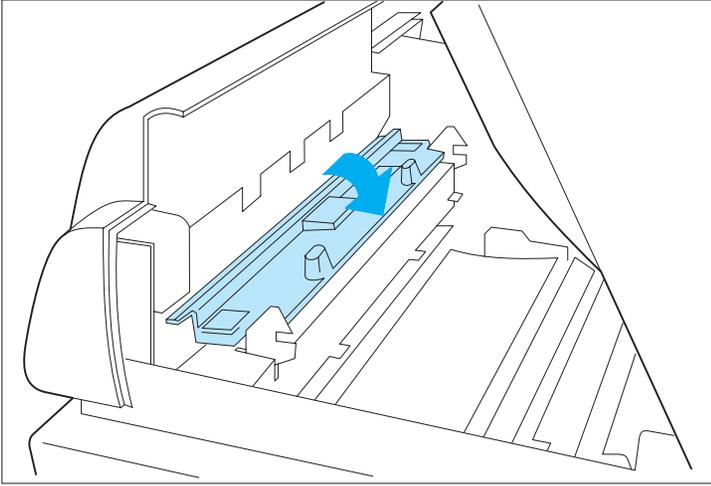
## Replacing the EP Cartridge



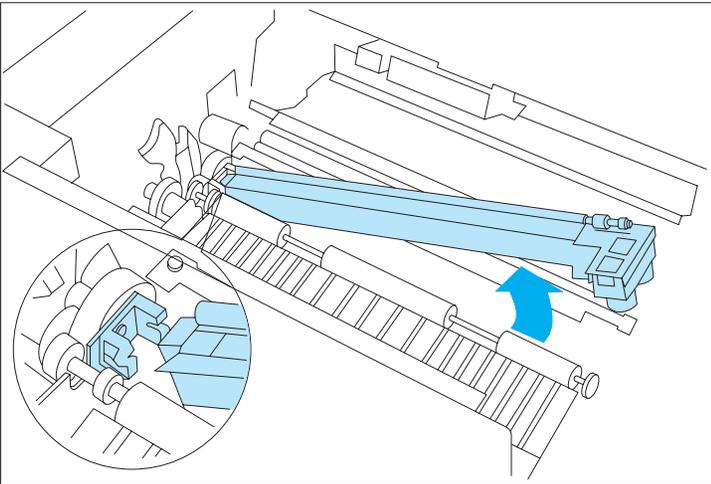
**4** Remove the old cleaning felt.



**5** Place the new cleaning felt into its housing.

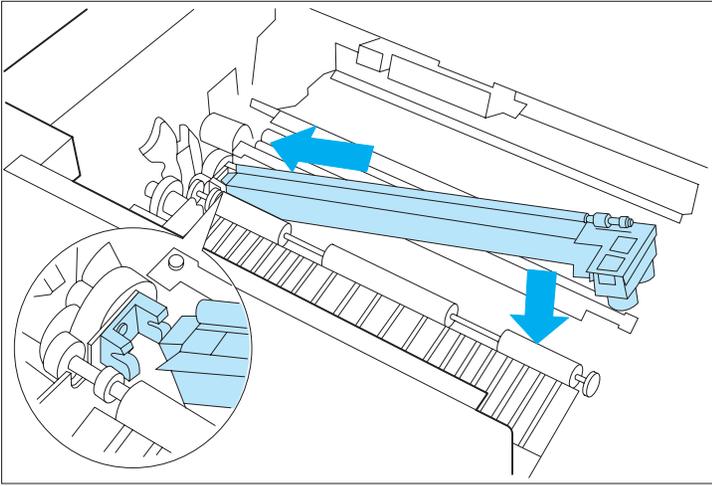


- 6** Close the cover of the cleaning felt housing.
- The cleaning felt cover does not latch.



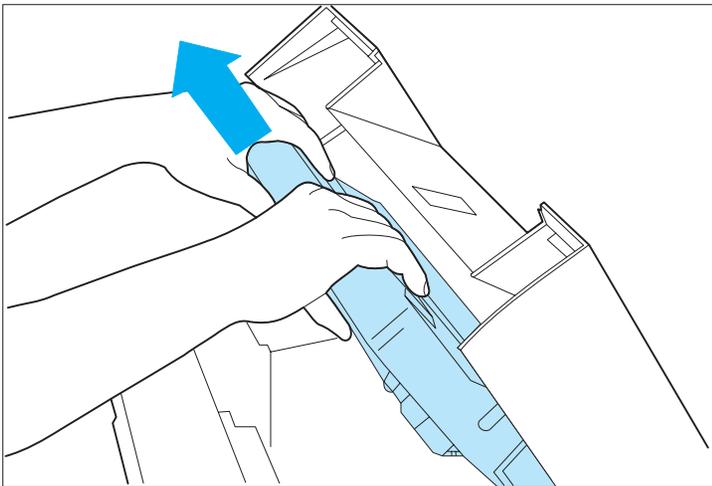
- 7** Remove the old transfer corotron.

## Replacing the EP Cartridge



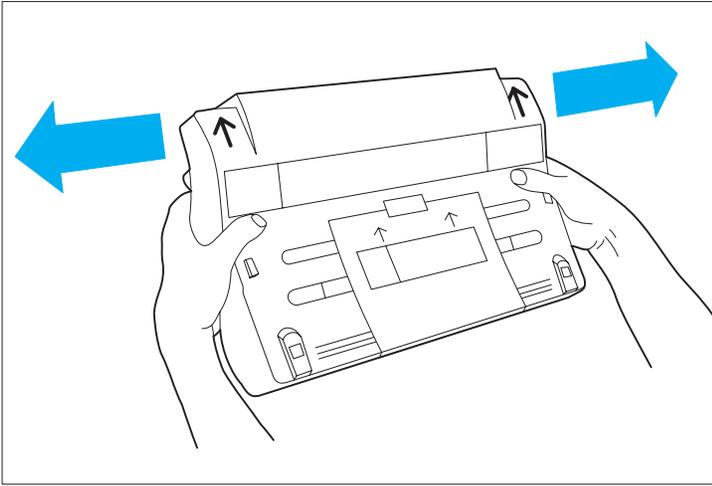
- 8** Insert the new transfer corotron into the left block along the guide rail, and position the right end over the connector.

The transfer corotron does not lock into position.

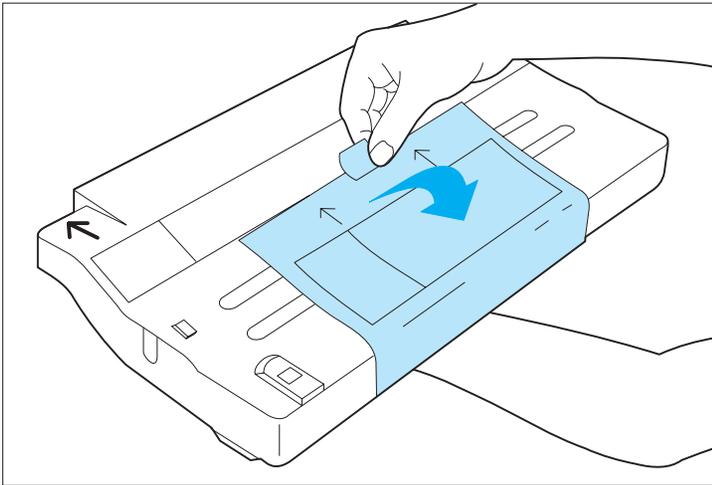


- 9** Remove the old EP cartridge.

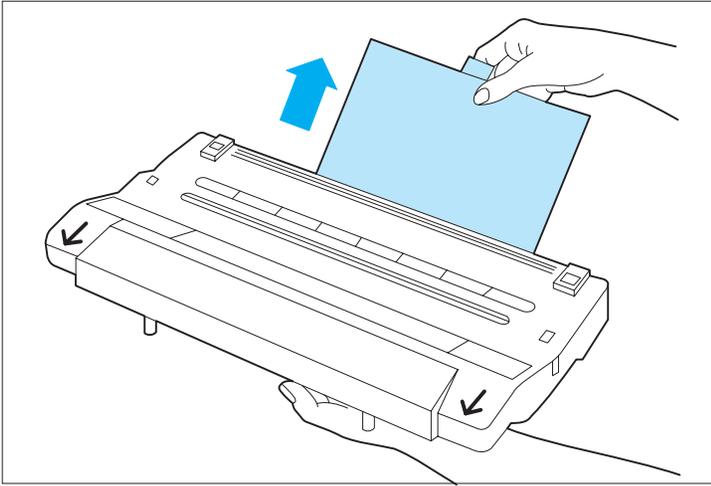
Please recycle it.



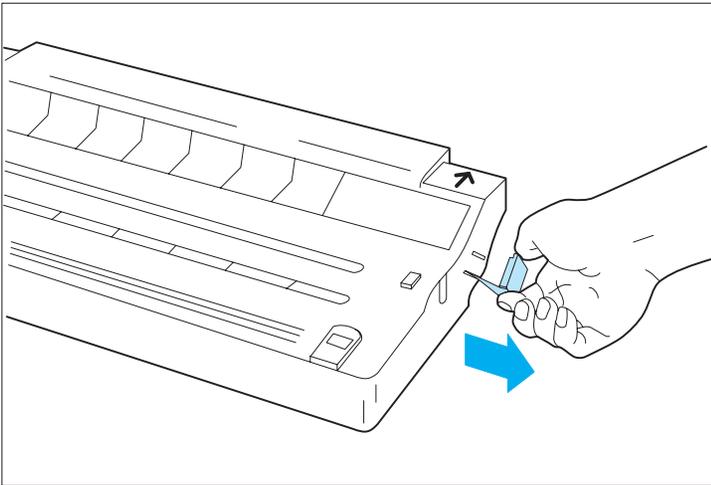
- 10** Unwrap, then shake the new EP cartridge 4 or 5 times to evenly distribute the toner.



- 11** Unfasten the tape and paper insert.



**12** Remove the insert from the EP cartridge.



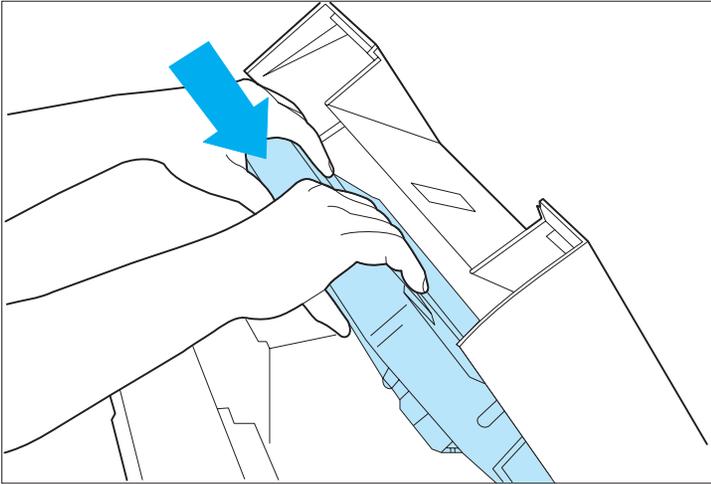
Caution

To avoid breaking the tab or tape, pull the tab *out*, not *up*. If the tab separates from the tape, continue to pull the tape.

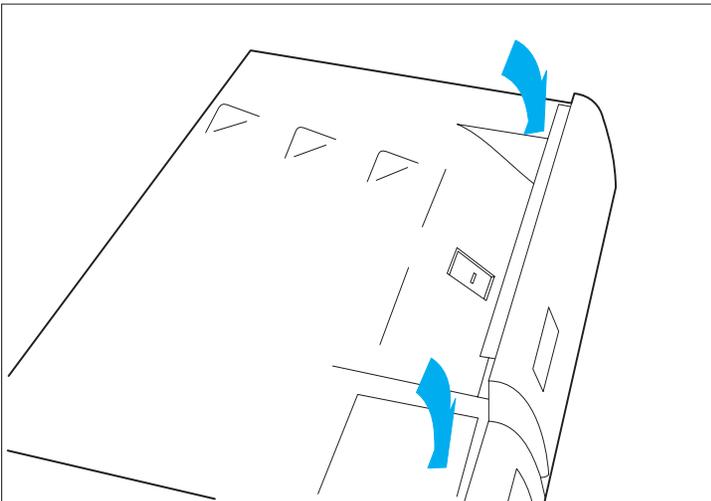
**13** Place the EP cartridge on a flat surface; pull the tab and tape from the EP cartridge.

You may have to pull firmly.

Dispose of the tab and tape. Do not touch clothing.



- 14** Insert the EP cartridge into the guide channels marked by the arrows inside the top cover.



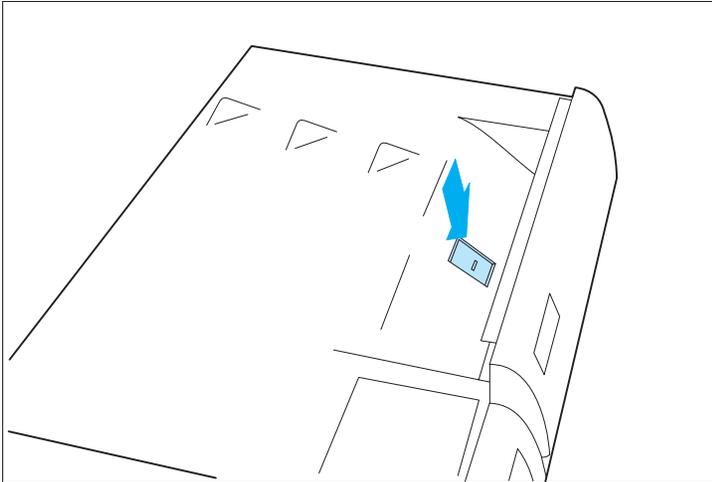
- 15** Close the top cover.  
Be sure the cover is completely closed and the center latch locked.  
If the cover doesn't close, reset the EP cartridge.

- 16** If your printed pages are too light or too dark, you can adjust the Print Density control.

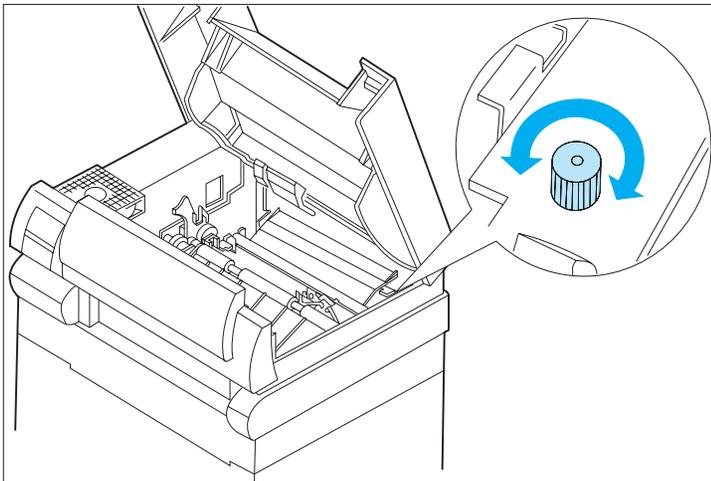
See page 6-12 for more details.

## Adjusting the Print Density

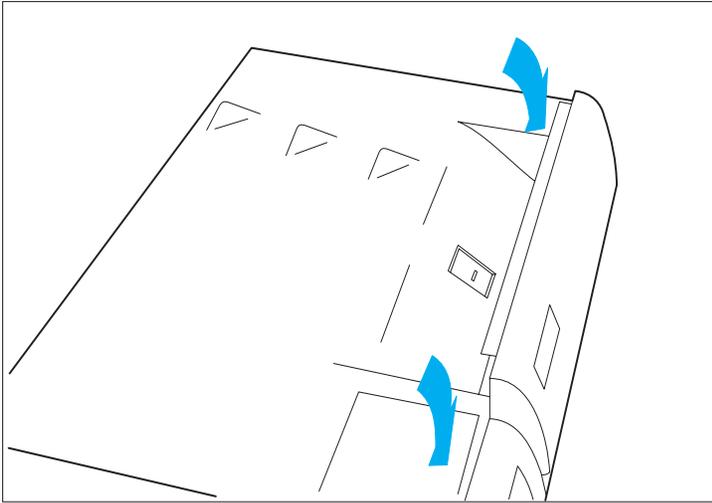
The print density was adjusted at the factory to provide optimum print quality and does not normally require any adjustment. Should you desire to darken or lighten the print density, perform the following procedure:



- 1** Open the top cover by pressing the top cover release latch.



- 2** Raise the green handle on the paper transport cover and locate the print density adjustment knob at the right rear of the printer. Turn the knob to the right (clockwise) for darker prints, or to the left (counterclockwise) for lighter prints.



- 3** Close the top cover and run a print job to verify print density. If additional density adjustment is required, repeat steps 1 through 3.



**Note**

Full range of density adjustment (full clockwise to full counterclockwise) is intended to provide only a slight change in print density. If desired print density cannot be achieved, see Chapter 7, "Print Quality Problems" (page 7-43).

## **Cleaning the Printer**

For optimum performance, the printer should not be placed near vents or dust-producing equipment. Particles in the air may enter the printer and cause failures in internal mechanisms.

*For best results, clean the outside of the printer with a damp cloth. Do not use detergents.*



**Caution**

**Make sure the printer is powered OFF [0] before you clean it.**

---

## Transporting the Printer

When transporting the printer more than a short distance, follow the guidelines shown in Figure 6.1.

**Figure 6.1 Hints for transporting the printer**

Helpful Hints for Moving the Printer	
	Use the original shipping box and materials. If the original box or materials are not available or are unusable, use a sturdy packing box and a generous amount of cushioning or packing material.
1.	Remove the EP cartridge and pack it in sturdy, light-proof material. A sealed bag is recommended to prevent toner leakage.
2.	Remove and/or pack any optional feeder such as the MBF, HCF, or HCEF. If possible, use the original packing cartons.
3.	Remove and pack the Single-sheet Bypass Feeder (SBF).
4.	Remove and pack the upper, middle, and lower paper trays.
5.	Remove and pack the front output tray.
6.	Remove and pack the top output tray wire guide.
7.	Disconnect and pack the printer. Remove and pack all printer cables. If the printer is on a network, refer to your network software guide or consult with your network administrator before disconnecting the network cable.
8.	Disconnect and pack the power cord.
9.	Locate and pack all documentation for the printer.
10.	Place the printer, accessories, and documentation in the original box or in a similar box.
 Caution	<p><b>To avoid damaging the printer, always lift it from the bottom at the sides. Never use the paper source opening.</b></p> <p><b>Due to its weight, you are strongly advised to get help lifting the printer.</b></p>
11.	Make sure packing materials will inhibit breakage and jarring.



# Chapter 7

## **Troubleshooting**

<b>Overview</b> .....	<b>7-2</b>
<i>Before Calling for Service</i>	7-2
<i>Locating Your Printer's Serial Number</i>	7-4
<b>Displayed Control Panel Messages</b> .....	<b>7-5</b>
<b>Paper Jams</b> .....	<b>7-27</b>
<b>Printer Operational Problems</b> .....	<b>7-40</b>
<b>Print Quality Problems</b> .....	<b>7-43</b>

## Overview

This chapter lists some problems you might encounter while using your 4520/4520mp, and provides some possible solutions to these problems. This chapter will help you troubleshoot problems associated with:

- Displayed control panel messages
- Paper transportation
- Printer operation
- Deterioration of print quality

If you encounter a problem, locate the type of problem in this section and perform the suggested corrective actions. If you are unable to resolve the problem, contact your dealer or Xerox / Rank Xerox for service.

## Before Calling for Service

Before calling for service, be sure you have thoroughly reviewed the troubleshooting section provided for your type of problem and have performed the suggested corrective actions.

When calling for service, be prepared to provide the following information:

- The serial number of the printer. See *“Locating Your Printer’s Serial Number”* (page 7-4).
- Your name and your company’s name
- A description of the problem, including the severity of the problem:
  - Critical
    - Printer is down and/or user has no production capability
    - inability of a critical application (job) to run
    - frequency of failure precludes production use
    - critical integrity defect

- Serious

Printer is operational but production capability is seriously degraded

  - inability of a major application (job) to run
  - failure requires frequent operational intervention to maintain productivity
  - non-critical integrity defect
- Moderate

Printer is operational, but production capability is reduced

  - a non-critical application (job) can not be printed
  - continuing, but infrequent failure requiring operational intervention
  - a non-critical product feature or function does not work
- If any special conditions have occurred:
  - New application (job) being run?
  - Did application run correctly before?
  - Have there been any modifications to the application (job)?
  - Have there been any modifications to the host system?
  - Has service been performed recently on the printer?
  - Does application (job) print properly on another printer (either Xerox or other type which supports same emulation)?

Also have available:

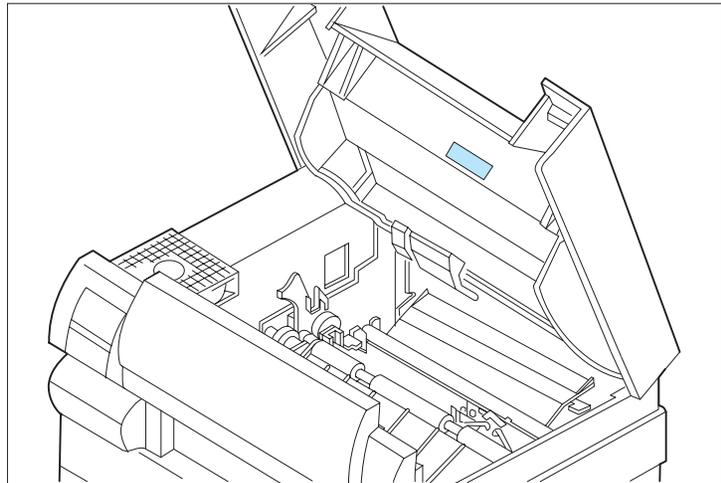
- Any error code or message displayed on the Control Panel
- A copy of the Configuration Sheet
- A copy of the output with the problem
- A copy of the print job as it was input

If possible, be near the printer when you call so you can perform any suggested corrective actions.

## Locating Your Printer's Serial Number

To locate your printer's serial number, first open the printer's top cover. The serial number plate is attached to the printer's top cover frame just above the slot area where the EP cartridge is inserted. See Figure 7.1.

**Figure 7.1** Locating Your Printer's Serial Number



## Displayed Control Panel Messages

Control Panel messages are listed in alphabetical order in Figure 7.2, preceded by numerical diagnostic error codes.

**Not listed are the Control Panel menu options, settings, or functions covered in Chapter 3: Using the Control Panel.**



### Note

*Some two-line messages are separated by the top line and bottom line. In these instances, look up each line of the message separately.*

*In Figure 7.2, "ACTION:" indicates what you must do to respond to or clear the message.*

**Figure 7.2** Control Panel messages

Message	Description/Action
<p><b>0001</b><sup>†</sup></p> <p><sup>†</sup> Appears in the top left side of the display. Indicates which module failed.</p>	<p>The main controller board has failed.</p> <p>ACTION: Replace controller, or contact your dealer or Xerox / Rank Xerox.</p>
<p><b>0040</b><sup>†</sup></p> <p><sup>†</sup> Appears in the top left side of the display. Indicates which module failed.</p>	<p>A PostScript checksum error has occurred.</p> <p>ACTION: The PostScript card has failed and needs to be replaced.</p>
<p><b>0100</b><sup>†</sup></p> <p><sup>†</sup> Appears in the top left side of the display. Indicates which module failed.</p>	<p>SIMM in slot 0 has failed.</p> <p>ACTION: Move the SIMM to another slot; see <i>"Installing a SIMM"</i> (page 5-5). If a memory error (0101 or 0102) occurs again, replace the SIMM. If there is no error, the main controller board has failed. Contact your dealer or Xerox / Rank Xerox.</p>
<p><b>0101</b><sup>†</sup></p> <p><sup>†</sup> Appears in the top left side of the display. Indicates which module failed.</p>	<p>SIMM in slot 1 has failed.</p> <p>ACTION: Move the SIMM to another slot; see <i>"Installing a SIMM"</i> (page 5-5). If a memory error (0100 or 0102) occurs again, replace the SIMM. If there is no error, the main controller board has failed. Contact your dealer or Xerox / Rank Xerox.</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<p><b>0102</b><sup>†</sup></p> <p><sup>†</sup> Appears in the top left side of the display. Indicates which module failed.</p>	<p>SIMM in slot 2 has failed.</p> <p>ACTION: Move the SIMM to another slot; see “Installing a SIMM” (page 5-5). If a memory error (0100 or 0101) occurs again, replace the SIMM. If there is no error, the main controller board has failed. Contact your dealer or Xerox / Rank Xerox.</p>
<p><b>Both Cards Out Replace Original</b></p>	<p>Upper and lower font cards were removed while the printer was offline, but the cards were still being used by the software application.</p> <p>ACTION: To clear the error message and resume printing, reseal the cards. Press <b>Online</b> . On completion of the print job, you can take the printer offline and remove the cards.</p>
<p><b>Card Err. both Power Off &amp; On</b></p>	<p>Both the upper and lower font cards were removed while the printer was online.</p> <p>ACTION: Power OFF the printer, then power it ON to resume.</p>
<p><b>Close HCEF Cover</b></p>	<p>The printer’s High-Capacity Envelope Feeder (HCEF) cover is open or the HCEF is not ready. Check all connections.</p> <p>ACTION: Close the cover, and press <b>Online</b>  to resume normal operation.</p>
<p><b>Close HCF Cover</b></p>	<p>The printers’s High-Capacity Feeder (HCF) cover is open or the HCF is not ready. Check all connections.</p> <p>ACTION: Close the cover, and press <b>Online</b>  to resume normal operation.</p>
<p><b>Close Top Cover</b></p>	<p>The top cover is open.</p> <p>ACTION: Close it, and press <b>Online</b>  to resume normal operation.</p>
<p><b>Comm. Error</b></p>	<p>If your printer is configured for <b>serial</b>, a framing or parity error has occurred on the serial interface.</p> <p>ACTION: You have a mismatch between your printer and the host. Check your printer serial configuration (baud rate, handshake, parity, etc.) to be certain the serial settings match your host (page 3-46). If problem persists, contact your dealer or Xerox / Rank Xerox.</p> <p>If your printer is configured for <b>parallel</b>, the printer is not able to communicate with the host using bidirectional parallel.</p> <p>ACTION: Check the parallel cable to make sure it is connected properly on both the printer and the host. Inspect the parallel cable for any defects; if wires are broken or the cable appears to be damaged, replace the cable. Check the host to be certain that it is configured properly. Under the Parallel Menu, turn <b>Bidirectional Off</b>. If problem persists, contact your dealer or Xerox / Rank Xerox.</p>
<p><b>Comm. Error:nn</b></p>	<p>A LocalTalk error has occurred. <i>nn</i> is the AppleTalk error number.</p>

Figure 7.2 Control Panel messages (continued)

Message	Description/Action
<b>Config. Sheet Printing...</b>	The Configuration Sheet is printing. See <b>Config. Sheet</b> , page 3-64. ACTION: None
<b>Disk Failure</b>	A general failure of the hard disk has occurred. Under this message, the following message is displayed: <b>Press *</b> ACTION: Press <b>Enter *</b> The printer displays the following message: <b>Disk Not In Use</b> Printing resumes without use of the hard disk.
<b>Disk Format Bad</b>	The hard disk high level format (FAT tables) cannot be understood. This is NOT because a new disk has been installed. ACTION: This message flashes alternately with the two-line message: <b>Press ↑ to init</b> <b>Press ↓ to Abort</b>
<b>Disk Not In Use</b>	A failure of the hard disk has occurred and been acknowledged. Printing resumes without use of the hard disk. ACTION: Check disk ribbon cable connections. If the problem remains, contact your dealer or Xerox / Rank Xerox.
<b>Disk Read Error</b>	Printer cannot read data from the hard disk. ACTION: Try powering OFF [0] then ON [1] again. Check disk ribbon cable connections. If the problem remains, contact your dealer or Xerox / Rank Xerox.
<b>Disk Write Error</b>	Printer cannot write data to the hard disk. ACTION: Press <b>Enter *</b> The printer will mark the disk sector as bad and retry the write operation at another location on the disk. Check disk ribbon cable connections. If the problem remains, contact your dealer or Xerox / Rank Xerox.
<b>Ethernet Fail</b>	The Ethernet card (XNIC-E'NET) has failed and cannot be used. ACTION: Press <b>Enter *</b> to allow the printer to continue as if the Ethernet card were not installed. This error is not subject to <b>Auto Continue</b> (page 3-61). Print a Configuration Sheet. If the sheet does not show Ethernet as present, contact your dealer or Xerox / Rank Xerox.
<b>Fan Failure Service Required</b>	A fan in the printer has failed; printing cannot resume. ACTION: Contact your dealer or Xerox / Rank Xerox.

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Feed A3</b>	ACTION: Feed A3 paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed A4</b>	ACTION: Feed A4 paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed A5</b>	ACTION: Feed A5 paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed B4</b>	ACTION: Feed B4 (ISO) paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed B5</b>	ACTION: Feed B5 (ISO) paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed C5</b>	ACTION: Feed C5 envelope through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed Com-10</b>	ACTION: Feed Com-10 envelope through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed DL</b>	ACTION: Feed DL envelope through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed Exec</b>	ACTION: Feed Executive paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed Folio</b>	ACTION: Feed Folio paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed Ledger</b>	ACTION: Feed Ledger paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed Legal</b>	ACTION: Feed Legal paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Feed Letter</b>	ACTION: Feed Letter paper through the manual feed slot (SBF or the MBF), as indicated on the top line of the display.
<b>Flushing...</b>	For PostScript only, the print job could not be printed and is being parsed out and discarded.  ACTION: The message remains until the print job being flushed is complete, which may require further data to be sent from the host.
<b>Formatting Disk Please Wait...</b>	The hard disk is being partitioned and high level formatted.

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Fuser Failure Service Required</b>	Fuser assembly has failed; printing cannot resume. ACTION: Contact your dealer or Xerox / Rank Xerox.
<b>HCEF</b>	Envelopes need to be added to the High-Capacity Envelope Feeder (HCEF). ACTION: The message on the bottom advises what envelope to load.
<b>HCEF-Mid-Low</b>	HCEF, middle, or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter *</b>
<b>HCEF-Middle</b>	HCEF or middle tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter *</b>
<b>HCEF-Lower</b>	HCEF or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter *</b>
<b>HCEF-Up-Low</b>	HCEF, upper, or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter *</b>
<b>HCEF-Up-Mid</b>	HCEF, upper, or middle tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter *</b>
<b>HCEF-Up-Mid-Low</b>	HCEF, upper, middle, or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter *</b>
<b>HCEF-Upper</b>	HCEF or upper tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter *</b>
<b>HCEF Empty</b>	The HCEF does not contain paper. ACTION: Load envelopes into the HCEF.
<b>HCF</b>	Paper needs to be added to the High-Capacity Feeder (HCF). ACTION: The message on the bottom advises what paper to load.

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>HCF-Lower</b>	HCF or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * 
<b>HCF-Middle</b>	HCF or middle tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * 
<b>HCF-Mid-Low</b>	HCF, middle, or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * 
<b>HCF-Upper</b>	HCF or upper tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * 
<b>HCF-Up-Mid-Low</b>	HCF, upper, middle, or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * 
<b>HCF-Up-Mid</b>	HCF, upper, or middle tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * 
<b>HCF-Up-Low</b>	HCF, upper, or lower tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * 
<b>HCF Empty</b>	The HCF does not contain paper. ACTION: Load paper into the HCF.
<b>Hex Dump</b>	Hex dump mode is <i>On</i> . Used for debugging. See <b>Hex Dump</b> (page 3-60). ACTION: None
<b>Install EP Cartridge</b>	The EP cartridge is missing or not installed correctly. ACTION: Reseat existing cartridge or install a new cartridge. See "Replacing the EP Cartridge" (page 6-3). If problem continues, contact your dealer or Xerox / Rank Xerox.

Figure 7.2 Control Panel messages (continued)

Message	Description/Action
<b>IOT NVM Fail Service Required</b>	Nonvolatile Memory (NVM) has failed on the print engine (also called the IOT—Image Output Terminal). Printing cannot resume. ACTION: Contact your dealer or Xerox / Rank Xerox.
<b>Laser Failure Service Required</b>	Laser assembly has failed; printing cannot continue. ACTION: Contact your dealer or Xerox / Rank Xerox.
<b>Last Page</b>	The printer was busy processing data from a host system but the last page was not completed, and the last page timeout has expired. ACTION: This message appears until: <ul style="list-style-type: none"> <li>• Another print job is received.</li> <li>• The <b>Port Timeout</b> expires and <b>Auto Job End</b> is <i>On</i>. See <i>Chapter 3: Using the Control Panel, "Interface Menu"</i> (page 3-38).</li> <li>• The PostScript "waittimeout" expires. Refer to your PostScript reference documentation.</li> </ul>
<b>Load A3</b>	ACTION: Load A3 paper into the tray(s) indicated on the top line of the display.
<b>Load A4</b>	ACTION: Load A4 paper into the tray(s) indicated on the top line of the display.
<b>Load A5</b>	ACTION: Load A5 paper into the tray(s) indicated on the top line of the display.
<b>Load B4</b>	ACTION: Load B4 (ISO) paper into the tray(s) indicated on the top line of the display.
<b>Load B5</b>	This message is for the manual bypass slot (MP tray) only. ACTION: Load B5 (ISO) paper into the MP tray.
<b>Load C5</b>	ACTION: Load C5 paper into the tray(s) indicated on the top line of the display.
<b>Load Com-10</b>	ACTION: Load Com-10 envelopes (or paper) into the tray(s) indicated on the top line of the display.
<b>Load DL</b>	ACTION: Load DL envelopes (or paper) into the tray(s) indicated on the top line of the display.
<b>Load Exec</b>	ACTION: Load Executive paper into the tray(s) indicated on the top line of the display.
<b>Load Folio</b>	ACTION: Load Folio paper into the tray(s) indicated on the top line of the display.
<b>Load Ledger</b>	ACTION: Load Ledger paper into the tray(s) indicated on the top line of the display.
<b>Load Legal</b>	ACTION: Load Legal paper into the tray(s) indicated on the top line of the display.

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Load Letter</b>	ACTION: Load Letter paper into the tray(s) indicated on the top line of the display.
<b>LocalTalk Fail</b>	The LocalTalk card (XNIC-L'TALK) has failed and cannot be used.  ACTION: Press <b>Enter</b> * to allow the printer to continue as if the LocalTalk card were not installed. This error is not subject to <b>Auto Continue</b> (page 3-59). Print a Configuration Sheet. If the sheet does not show LocalTalk as present, contact your dealer or Xerox / Rank Xerox.
<b>Lower</b>	Lower tray needs paper.  ACTION: The message on the bottom line advises what size paper to load. Either load that size or press <b>Enter</b> *.
<b>Lower Card Err Power OFF &amp; ON</b>	Lower font card was removed while the printer was online.  ACTION: Power OFF [0] the printer, then power it ON [1] to resume normal operations.
<b>Lower Card Out Replace Original</b>	Lower font card was removed while the printer was offline, but the card was still being used by the software application.  ACTION: To clear the error message, take the printer offline and return the card to its slot. Then press <b>Online</b> ← to resume printing. On completion of the print job, you can take the printer offline and remove the card.
<b>Lower Tray Empty</b>	The lower tray does not contain paper.  ACTION: Load paper in the lower tray.
<b>Lower Tray Out</b>	The lower tray has been removed or is not properly inserted.  ACTION: Insert lower tray.
<b>Manual</b>	Your application specifies "Manual" as the paper source so you need to feed from the SBF.  ACTION: The bottom line advises what size paper to insert. You may use the paper size requested or any size the feeder will accept.
<b>MBF</b>	Your application specifies "Manual" as the paper source so you need to feed from the MBF.  ACTION: The bottom line advises what paper size to insert. You may use the paper size requested or any size the feeder will accept.

Figure 7.2 Control Panel messages (continued)

Message	Description/Action
<b>Memory Check Please Wait...</b>	<b>Memory Check</b> was invoked from the Test Menu. See "Test Menu Functions" (page 3-64). The printer resets upon completion. ACTION: None
<b>Memory Failure Service Required</b>	Printer controller memory has failed; printing cannot resume. ACTION: <ul style="list-style-type: none"> <li>• Perform a <b>Memory Check</b> (page 3-66) to see if you can locate the problem.</li> <li>• Try powering OFF [0] the printer then ON [1] again.</li> </ul> If the problem persists, contact your dealer or Xerox / Rank Xerox.
<b>Mid. Tray Empty</b>	The middle tray does not contain paper. ACTION: Load paper into middle tray.
<b>Mid. Tray Out</b>	The middle tray has been removed or is not properly inserted. ACTION: Insert middle tray.
<b>Middle</b>	Middle tray needs paper. ACTION: The message on the bottom line advises what size paper to load. Either load that size, or press <b>Enter</b> * 
<b>Middle-Lower</b>	Middle or lower tray needs paper. ACTION: The bottom line advises what size paper or envelope to load. Either load that size or press <b>Enter</b> * 
<b>NV Memory Fail Service Required</b>	Nonvolatile memory in the printer engine or controller has failed; printing cannot resume. ACTION: Contact your dealer or Xerox / Rank Xerox.
<b>Offline</b> 	Printer is offline, not in menu mode, and without any fault conditions. Offline does not mean the printer is disconnected from the computer. It means page formatting and printing are halted. ACTION: To put the printer online, press <b>Online</b> 
<b>Online</b> 	Printer is online and either processing data or ready to accept print jobs. ACTION: None

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Open Front Cover Clear Paper Path</b>	Printer has a paper jam at the front cover. ACTION: Open the cover and remove paper from the paper path. See "Paper Jams" (page 7-27).
<b>Open HCEF Cover Clear Paper Path</b>	Printer has a paper jam at High-Capacity Envelope Feeder (HCEF). ACTION: Open the HCEF cover and remove envelopes from the paper path. See "Paper Jams" (page 7-27).
<b>Open HCF Cover Clear Paper Path</b>	Printer has a paper jam at the High-Capacity Feeder (HCF). ACTION: Open the HCF cover and remove paper from the paper path. See "Paper Jams" (page 7-27).
<b>Open Rear Cover Clear Paper Path</b>	Printer has a paper jam at the upper, middle, or lower paper source (accessible from the back of the printer). This message alternates at 5-second intervals with a message indicating from which tray the paper was fed. ACTION: Open the indicated rear cover and remove paper from the paper path. See "Paper Jams" (page 7-27).
<b>Open Top Cover Clear Paper Path</b>	Printer has a paper jam at the top cover. ACTION: Open the top cover and remove paper from the paper path. See "Paper Jams" (page 7-27).
<b>Out of Memory</b>	Current job cannot print because it exceeds available memory. See "Printer Settings that Affect Memory" (page 3-69). <ul style="list-style-type: none"> <li>• For PCL, the bottom line displays, <b>Press *</b> <ul style="list-style-type: none"> <li>– Even though <b>Auto Continue</b> (page 3-59) may be <i>On</i>, you will see the message below for ten seconds: <b>Press *</b></li> <li>– The printer waits ten seconds, then resumes (in effect, pressing <b>Enter *</b> for you).</li> </ul> </li> <li>• For PostScript, it displays <b>Flushing...</b></li> </ul> <p>The page is ejected from the printer. Depending on the cause of the problem, your print job may continue or be ended.</p> <p>ACTION:</p> <ul style="list-style-type: none"> <li>• Reduce resolution to 300 dpi.</li> <li>• Install additional memory. See "Installing a SIMM" (page 5-5).</li> <li>• Contact your dealer or Xerox / Rank Xerox.</li> </ul>

Figure 7.2 Control Panel messages (continued)

Message	Description/Action
<b>Page Too Complex</b>	<p>In PCL, the printing on a page is broken up into horizontal bands. When <b>Page Protection</b> is <i>Off</i>, as a page is processed, each band has a limited time to be composed and imprinted on the page. <b>Page Too Complex</b> means the current page cannot print because there is not enough time to compose it.</p> <p>ACTION: Press <b>Enter</b> * [key] The page will be ejected and the print job will continue. The page that was too complex will be printed on more than one sheet of paper. To achieve printing on one sheet, set <b>Page Protection</b> (page 3-26) to the appropriate page size and send the print job again.</p> <p>Even though <b>Auto Continue</b> (page 3-59) may be <i>On</i>, you will see the message below for ten seconds:</p> <p style="text-align: center;">Press *</p> <p>The printer waits ten seconds, then resumes (in effect, pressing <b>Enter</b> * [key] for you).</p>
<b>Paper Fed From Lower Tray</b>	<p>In paper jam condition, paper was fed (or intended to be fed) from the lower tray.</p> <p>ACTION: This message alternates at 5-second intervals with a message to clear the paper path by opening a rear cover. See <i>"Paper Jams"</i> (page 7-27).</p>
<b>Paper Fed From Middle Tray</b>	<p>In paper jam condition, paper was fed (or intended to be fed) from the middle tray.</p> <p>ACTION: This message alternates at 5-second intervals with a message to clear the paper path by opening a rear cover. See <i>"Paper Jams"</i> (page 7-27).</p>
<b>Paper Fed From Upper Tray</b>	<p>In paper jam condition, paper was fed (or intended to be fed) from the upper tray.</p> <p>ACTION: This message alternates at 5-second intervals with a message to clear the paper path by opening a rear cover. See <i>"Paper Jams"</i> (page 7-27).</p>
<b>Paper Jam MBF Clear Paper Path</b>	<p>Printer has a paper jam at the Multi-sheet Bypass Feeder (MBF).</p> <p>ACTION: Push button located on the underside of the MBF (to release paper feed rollers); remove paper.</p>
<b>PCL Font List Printing...</b>	<p><b>PCL Font List</b> (page 3-65) is printing.</p> <p>ACTION: None</p>
<b>[blank] Please Wait...</b>	<p>The LocalTalk card (XNIC-L'TALK) is being initialized as part of the LocalTalk network.</p> <p>ACTION: None</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Power Saver On</b>	<p>Power consumption is reduced by means of the power saver mode.</p> <p>When no printing has occurred for 60 minutes, the printer will automatically go into Power Saver mode.</p> <p>ACTION: None. Treat this message just as you would the message:</p> <p style="text-align: center;">Online      — Ready</p>
<b>Press *</b>	<p>The printer has a PCL error.</p> <p>ACTION: Press <b>Enter *</b></p> <p>This message functions with the System Menu option <b>Auto Continue</b> (page 3-59). When <b>Auto Continue</b> is <i>On</i>, this message is cleared automatically after ten seconds, and normal printing operation resumes.</p>
<b>Press a key...</b>	<p>The printer has just been taken offline.</p> <p>ACTION: No more processing can take place until you press another key (any key).</p>
<b>Press ↑ to init Press ↓ to Abort</b>	<p>Either the hard disk's partition block cannot be understood or it has a bad high level format.</p> <p>This message flashes alternately with either:</p> <p style="text-align: center;">Unknown Disk or Disk Format Bad</p>
<b>Processing...</b>	<p>Printer is processing data from a computer for printing.</p> <p>ACTION: None</p>
<b>PS Font List Printing...</b>	<p>List of PostScript fonts (page 3-65) is printing.</p> <p>ACTION: None</p>
<b>Ready</b>	<p>Printer is online and waiting for data to print.</p> <p>ACTION: None</p>
<b>Ready to Print</b>	<p>The print engine is not communicating with the system controller.</p> <p>ACTION: Inspect the system controller to ensure that all wire harness connections are plugged in. If they are not, contact your dealer or Xerox / Rank Xerox.</p>
<b>Remove Paper From Bypass</b>	<p>Manual bypass slot (SBF or MBF) has a sheet inserted.</p> <p>ACTION: Remove the sheet so that paper can be fed from a different tray.</p>

Figure 7.2 Control Panel messages (continued)

Message	Description/Action
Replace EP Cartridge	The electronic printing (EP) cartridge, which contains toner and drum, has expired. Printing cannot resume. ACTION: Insert new EP cartridge (see page 6-3).
Reset Menus Please Wait...	<b>Reset Menus</b> has been invoked from the Reset Menu (page 3-68). Returns all menu settings except the <b>Language</b> (page 3-68) setting and the System Menu <b>Defaults</b> (page 3-68) setting to their factory setting and clears any print jobs, temporary fonts, and macros from memory. ACTION: None
Reset Printer Please Wait...	<b>Reset Printer</b> or <b>Reset All</b> has been invoked from the Reset Menu (page 3-68). The printer clears any print jobs and temporary fonts and macros from memory, then goes online. ACTION: None
Self Test...	The printer is in power-on diagnostics. This message appears shortly after power-on as soon as the Control Panel is initialized and can display text. If there is no failure during power-on diagnostics, the next message displayed will indicate the printer is online and ready to receive data. ACTION: None
Temp Font/Macro	The printer was busy processing PCL data from a host system but the job was not completed since temporary fonts and macros were not deleted. The last page timeout has expired. This message appears until: <ul style="list-style-type: none"> <li>• Another print job is received.</li> <li>• The <b>Port Timeout</b> expires and <b>Auto Job End</b> is <i>On</i>. See <i>Chapter 3: Using the Control Panel, "Interface Menu"</i> (page 3-38).</li> </ul> ACTION: None
Test Print Printing...	A Test Print is being printed (for use by service technicians). The message clears once the printing is completed. ACTION: None
Token Ring Fail	The Token Ring card (XNIC-T'RING) has failed and cannot be used. ACTION: Press <b>Enter</b> * to allow the printer to continue as if the Token Ring card were not installed. This error is not subject to <b>Auto Continue</b> (page 3-59). Print a Configuration Sheet. If the sheet does not show Token Ring as present, contact your dealer or Xerox / Rank Xerox.

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Toner Low</b>	Toner is getting low in the EP cartridge, but printing will continue without interruption. ACTION: Replace the EP cartridge as soon as possible.
<b>Turn Power Off Then On</b>	A fatal error has occurred. ACTION: Power OFF [0], then ON [1].
<b>Unknown Disk</b>	The hard disk partition block cannot be understood. This is probably because a new disk has been installed.  This message flashes alternately with the two-line message:  Press ↑ to init Press ↓ to Abort
<b>Upper</b>	Upper tray needs paper. ACTION: The message on the bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * [ ]
<b>Up-Mid-Low</b>	Upper, middle, or lower tray needs paper. ACTION: The bottom line advises what type of paper or envelope to load. Either load that size, or press <b>Enter</b> * [ ]
<b>Upper-Lower</b>	Upper or lower tray needs paper. ACTION: The bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * [ ]
<b>Upper-Middle</b>	Upper or middle tray needs paper. ACTION: The bottom line advises what size paper or envelope to load. Either load that size, or press <b>Enter</b> * [ ]
<b>Upper Card Err Power Off &amp; On</b>	Upper font card was removed while the printer was online. ACTION: Power OFF [0] the printer, then power it ON [1] to resume normal operations.
<b>Upper Card Out Replace Original</b>	Upper font card was removed while the printer was offline, but the card was still being used by the application. ACTION: To clear the error message, take the printer offline and return the card to its slot. Then press <b>Online</b> ← [ ] to resume printing. On completion of the print job, you can take the printer offline and remove the card.
<b>Upper Tray Empty</b>	The upper tray does not contain paper. ACTION: Add paper to the upper tray.

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Upper Tray Out</b>	The upper tray has been removed or is not properly inserted. ACTION: Insert upper tray.
<b>Waiting...</b>	The printer was busy processing data from a host but the print job was not completed. This message appears until: <ul style="list-style-type: none"> <li>• Another print job is received.</li> <li>• The <b>Port Timeout</b> expires and <b>Auto Job End</b> is On. See <i>Chapter 3: Using the Control Panel, "Interface Menu"</i> (page 3-38).</li> <li>• The last page timeout expires.</li> <li>• The PostScript "waittimeout" expires. Refer to the PostScript reference documentation.</li> </ul> ACTION: None
<b>Warming up Please Wait...</b>	Fuser has not warmed up yet. Message disappears when the printer is ready. The message displays at power-on and may display after the cover has been opened for some time or when the printer is exiting power-saver mode. ACTION: None
<b>Warning 300/A3</b>	This message appears in PCL when the printer has changed resolution to 300 or page protection to A3; appears in PostScript when the page size is A3 and the printer has changed resolution to 300. This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts. ACTION: None
<b>Warning 300/A4</b>	This message appears in PCL when the printer has changed resolution to 300 or page protection to A4; appears in PostScript when the page size is A4 and the printer has changed resolution to 300. This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job prints. ACTION: None

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<p><b>Warning 300/A5</b></p>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to A5; appears in PostScript when the page size is A5 and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job prints.</p> <p>ACTION: None</p>
<p><b>Warning 300/B4</b></p>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to B4; appears in PostScript when the page size is B4 and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job starts.</p> <p>ACTION: None</p>
<p><b>Warning 300/B5</b></p>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to B5; appears in PostScript when the page size is B5 and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job prints.</p> <p>ACTION: None</p>
<p><b>Warning 300/C10</b></p>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to Com-10; appears in PostScript when the page size is Com-10 and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job prints.</p> <p>ACTION: None</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Warning 300/C5</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to C5; appears in PostScript when the page size is C5 and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job prints.</p> <p>ACTION: None</p>
<b>Warning 300/DL</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to DL; appears in PostScript when the page size is DL and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job prints.</p> <p>ACTION: None</p>
<b>Warning 300/EXE</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to Executive; appears in PostScript when the page size is Executive and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job prints.</p> <p>ACTION: None</p>
<b>Warning 300/FOL</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to Folio; appears in PostScript when the page size is Folio and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job prints.</p> <p>ACTION: None</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Warning 300/LDG</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to Ledger; appears in PostScript when the page size is Ledger and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 300/LGL</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to Legal; appears in PostScript when the page size is Legal and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job prints.</p> <p>ACTION: None</p>
<b>Warning 300/LTR</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to Letter; appears in PostScript when the page size is Letter and the printer has changed resolution to 300.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job prints.</p> <p>ACTION: None</p>
<b>Warning 300/OFF</b>	<p>This message appears in PCL when the printer has changed resolution to 300 or page protection to OFF.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job prints.</p> <p>ACTION: None</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Warning 400/A3</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to A3; appears in PostScript when the page size is A3 and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 400/A4</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to A4; appears in PostScript when the page size is A4 and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 400/A5</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to A5; appears in PostScript when the page size is A5 and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 400/B4</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to B4; appears in PostScript when the page size is B4 and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>The message clears when the next job starts.</p> <p>ACTION: None</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<p><b>Warning 400/B5</b></p>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to B5; appears in PostScript when the page size is B5 and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<p><b>Warning 400/C10</b></p>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to C10; appears in PostScript when the page size is C10 and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<p><b>Warning 400/C5</b></p>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to C5; appears in PostScript when the page size is C5 and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<p><b>Warning 400/DL</b></p>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to DL; appears in PostScript when the page size is DL and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Warning 400/EXE</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to Executive; appears in PostScript when the page size is Executive and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 400/FOL</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to Folio; appears in PostScript when the page size is Folio and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 400/LDG</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to Ledger; appears in PostScript when the page size is Ledger and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 400/LGL</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to Legal; appears in PostScript when the page size is Legal and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>

**Figure 7.2 Control Panel messages** (continued)

Message	Description/Action
<b>Warning 400/LTR</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to Letter; appears in PostScript when the page size is Letter and the printer has changed resolution to 400.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed. The message clears when the next job starts.</p> <p>ACTION: None</p>
<b>Warning 400/OFF</b>	<p>This message appears in PCL when the printer has changed resolution to 400 or page protection to OFF.</p> <p>This is a transient warning to advise that, due to insufficient memory to print with the requested settings, either the resolution or page protection has been changed.</p> <p>ACTION: None</p>

## Paper Jams

Your printer has been designed to provide reliable, trouble free operation. However, it is not unusual to experience an occasional paper jam. Paper jams occur most often when:

- The throughput stock does not meet specification. See *"Paper Specifications"* (page 2-6).
- The paper stock is in poor condition.
- The paper stock has been improperly loaded into the paper trays. See *"Loading Paper"* (page 2-19).
- The printer needs cleaning. See *"Cleaning the Printer"* (page 6-14).
- Printer parts have worn and need to be replaced.

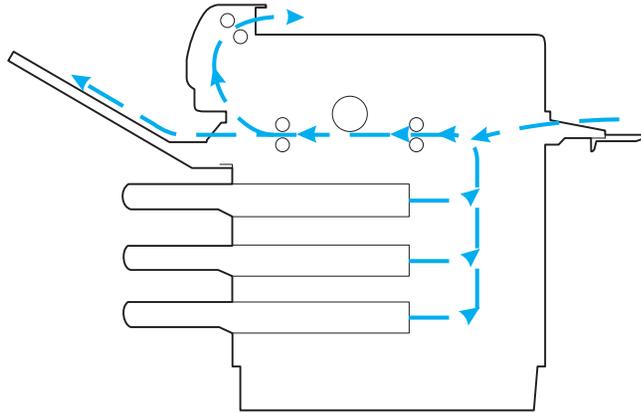
When first powered ON, the printer detects any jammed paper. The movement of paper through the printer is constantly being monitored by the printer's controllers.

When the printer detects a misfeed or a paper jam, the printing process is halted, the chime alarm is sounded (if enabled), and a Control Panel message is displayed.

After the paper jam has been cleared, the printer will resume operation to complete the print job.

The paper path is depicted in Figure 7.3.

**Figure 7.3 Printer paper paths**



When a paper jam is detected, the control panel message displayed will indicate the area of the printer in which the jam was detected. As there is a possibility that other jammed papers may be present in other locations in the paper path, the entire paper path should be checked each time a paper jam is cleared.



**Note**

*The Top Cover must **always** be opened then closed in order to clear the paper jam message and restart the printer's operation.*

The following sections provide detailed step-by-step procedures for clearing paper jams as well as some tips to help troubleshoot reoccurring jams.

Figure 7.4 lists control panel messages associated with paper jam clearing procedures along with an explanation of each message. To clear a paper jam message you should do the following:

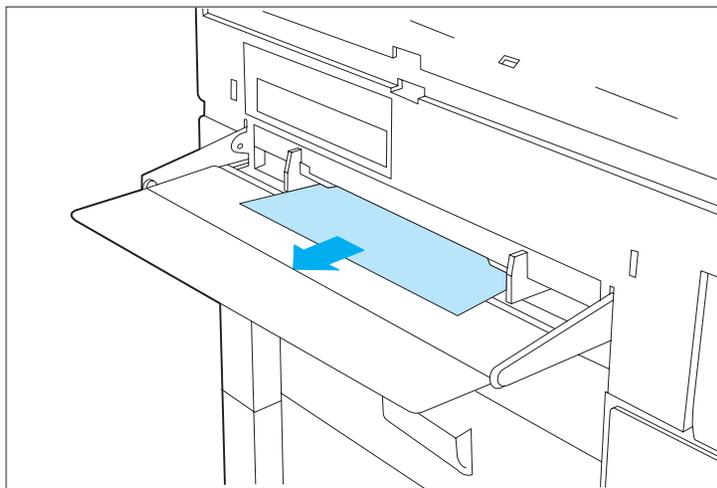
- Locate the correct control panel message in Figure 7.4.
- Perform, in sequence, all the steps indicated.

**Figure 7.4 Paper jam procedures**

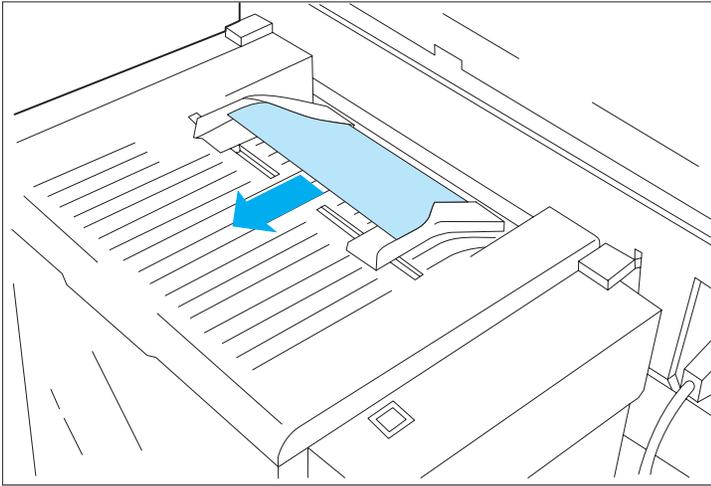
Message Displayed on Control Panel	Message Explanation	Steps to Clear Jam
<b>Open HCF Cover Clear Paper Path</b> or <b>Open HCEF Cover Clear Paper Path</b>	A feed command was sent to the High-Capacity Feeder or High-Capacity Envelope Feeder, but paper did not arrive at the input sensor.	2, 2a, 2b, 2c (page 7-32) 5, 5a, 5b (page 7-36) 6, 6a, 6b (page 7-37) 7 (page 7-39)
<b>Paper Jam MBF Clear Paper Path</b>	A paper jam has occurred while feeding from the MBF. The paper did not reach the input sensor.	1b (page 7-30) 5, 5a, 5b (page 7-36) 6, 6a, 6b (page 7-37) 7 (page 7-39)
<b>Open Rear Cover Clear Paper Path</b> alternating with <b>Paper Fed From Upper Tray</b> (or <b>Middle Tray</b> or <b>Lower Tray</b> )	A paper jam has occurred as paper was leaving a paper tray or a manual feed tray, or immediately after leaving the paper tray or manual feed tray.	3, 3a, 3b, 3c (page 7-34) 4, 4a, 4b (page 7-35) 5, 5a, 5b (page 7-36) 6, 6a, 6b (page 7-39) 7 (page 7-39)

**Figure 7.4 Paper jam procedures** (continued)

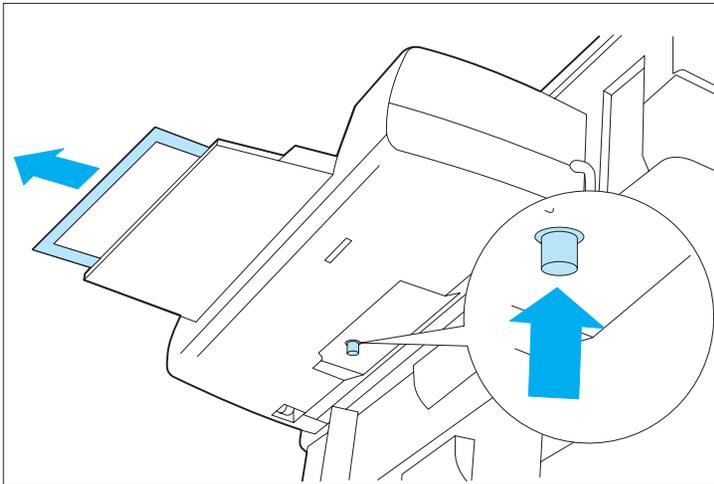
Message Displayed on Control Panel	Message Explanation	Steps to Clear Jam
Open Top Cover Clear Paper Path	A paper jam has occurred between the paper transport area and the fuser area inside the printer.	1, 1A (page 7-30) 4, 4A, 4B (page 7-35) 5, 5A, 5B (page 7-36) 6, 6A, 6B (page 7-37) 7 (page 7-39)
Open Front Cover Clear Paper Path	A paper jam has occurred as paper was leaving the fuser area.	4, 4A, 4B (page 7-35) 5, 5A, 5B (page 7-36) 6, 6A, 6B, (page 7-37) 7 (page 7-39)



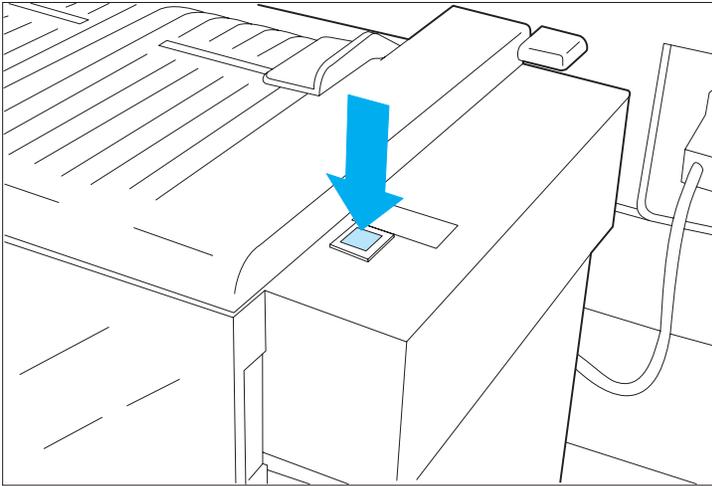
**1** If the Single-sheet Bypass Feeder (SBF) is being used, remove any jammed paper from the slot by gently pulling the paper out of the printer.



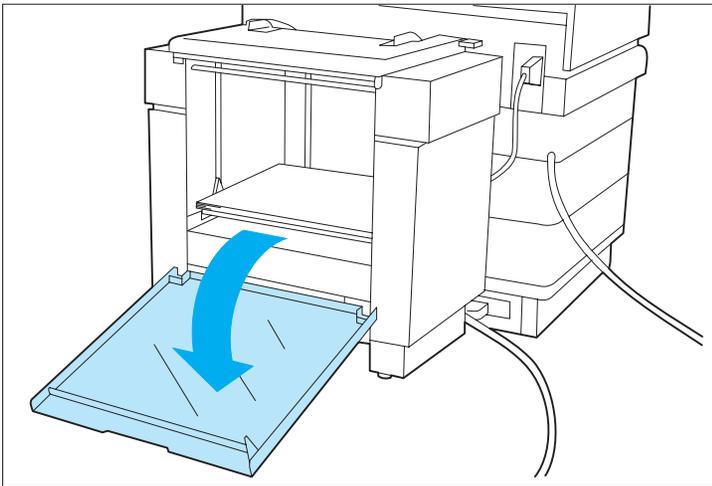
**1a** If the Single Sheet Tray feature of the High-Capacity Feeder (HCF) is being used, remove any jammed paper from the slot by gently pulling the paper out of the printer.



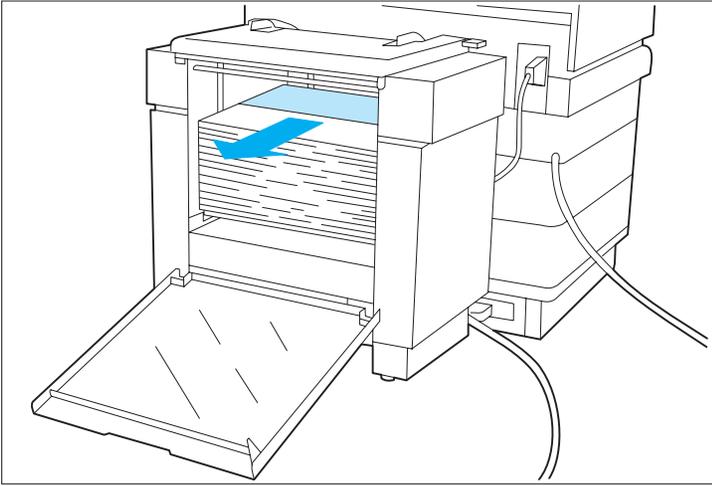
**1b** If the Multi-sheet Bypass Feeder (MBF) is being used, remove the jammed paper by pressing the green paper release button on the underside of the feeder while gently pulling the paper out of the feeder.



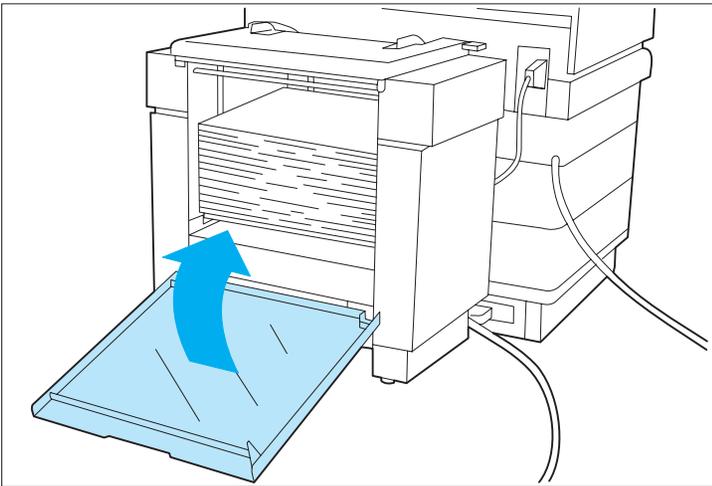
**2** Press the tray down button to lower the paper tray.



**2a** Open the feeder door.

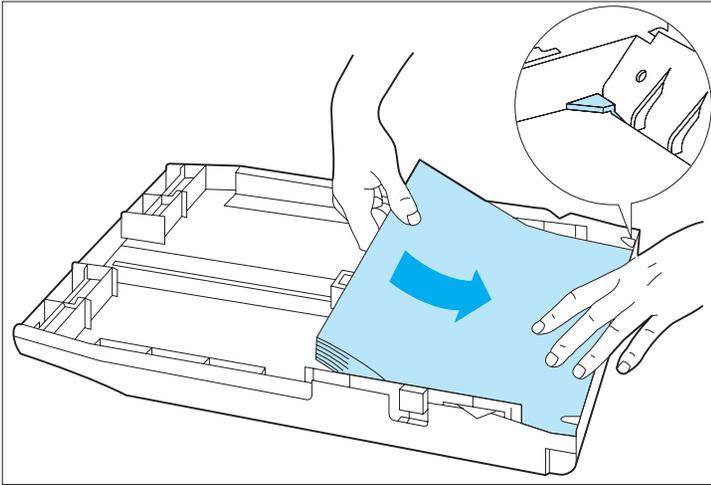


**2b** Remove any misfed paper or envelopes from the tray. Check the paper or envelope stock for damage, and make sure that the stack height does not exceed the MAXimum line.

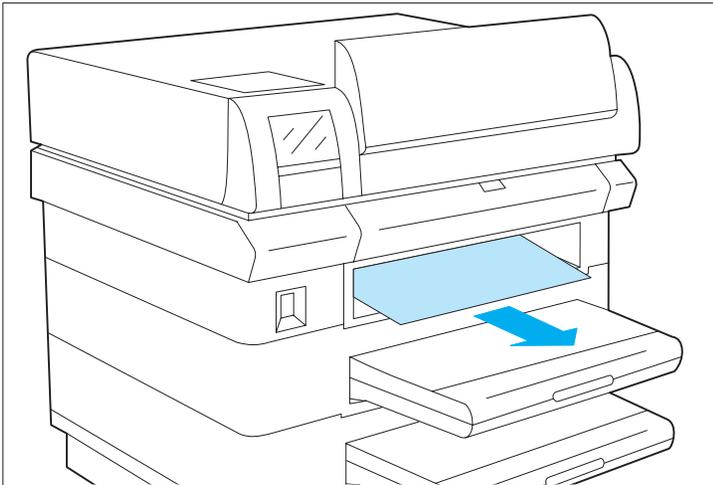


**2c** Close the feeder door.

**3** Remove the paper tray (Upper, Middle or Lower) in use.

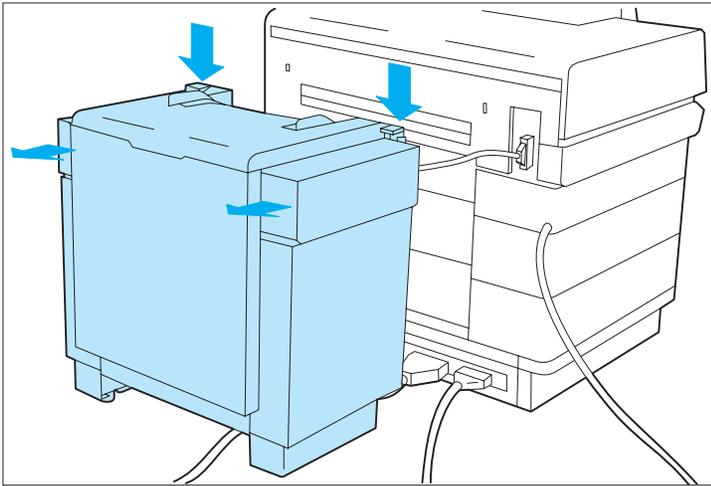


**3a** Ensure that the paper is loaded correctly into the tray with the lead edges under the metal corners tabs. If a universal tray is being used, ensure that the paper guides are adjusted against the paper stock. (See Chapter 2 "Handling Paper" for additional information regarding paper tray loading.)

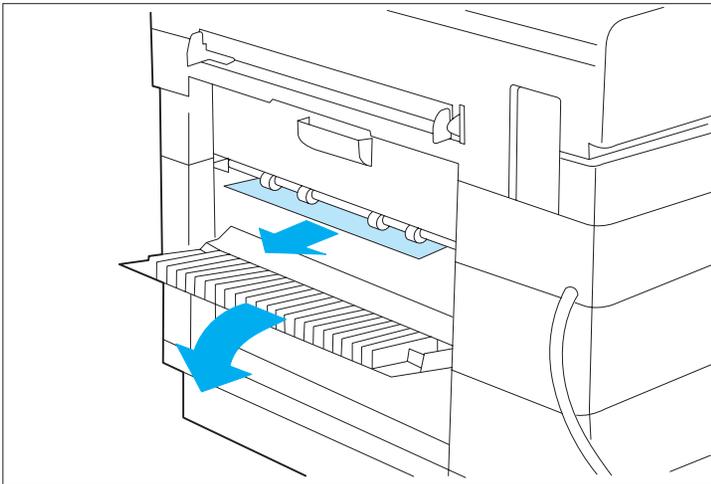


**3b** Remove any paper remaining in the tray slot by gently pulling the paper toward the front of the printer.

**3c** Reinsert the paper tray.

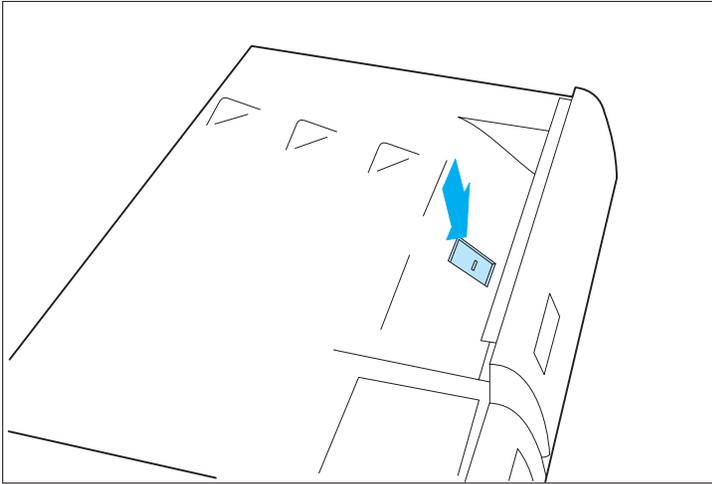


**4** If a High-Capacity Feeder (HCF) or High-Capacity Envelope Feeder (HCEF) is installed, unlatch the feeder and move it back away from the printer.



**4a** Open the upper, middle and lower rear paper access doors and remove any visible paper by gently pulling it out of the slot toward the rear of the printer.

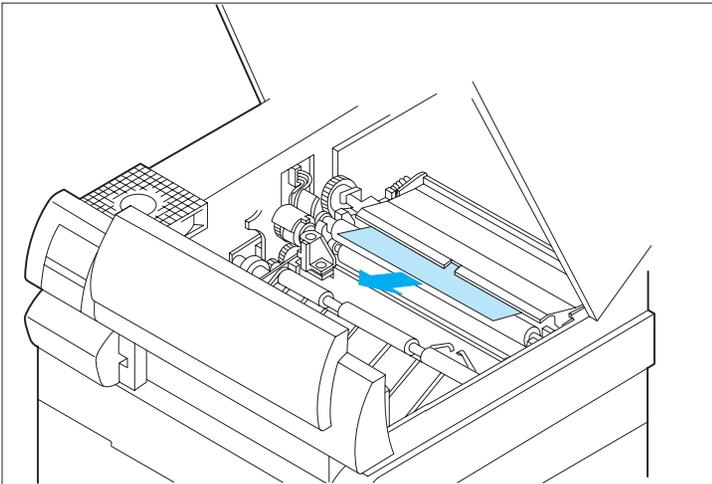
**4b** If removed at Step 4 above, relatch the High-Capacity Feeder or High-Capacity Envelope Feeder back into the operating position.



- 5** Open the top cover by pressing the top cover release latch.



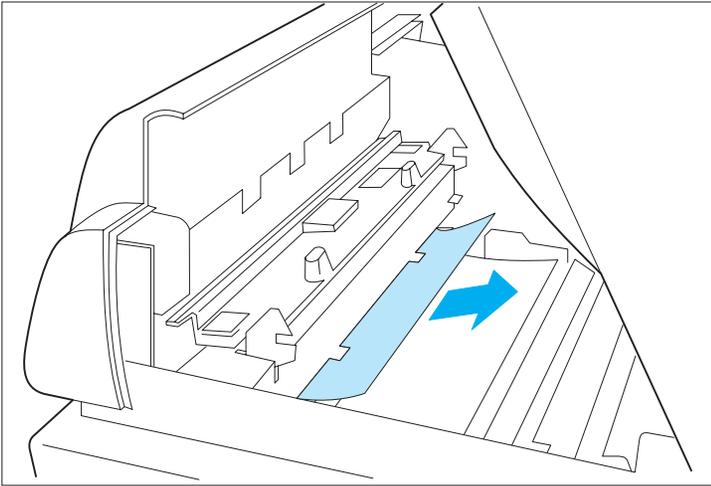
The area inside the printer near the fuser may be hot.



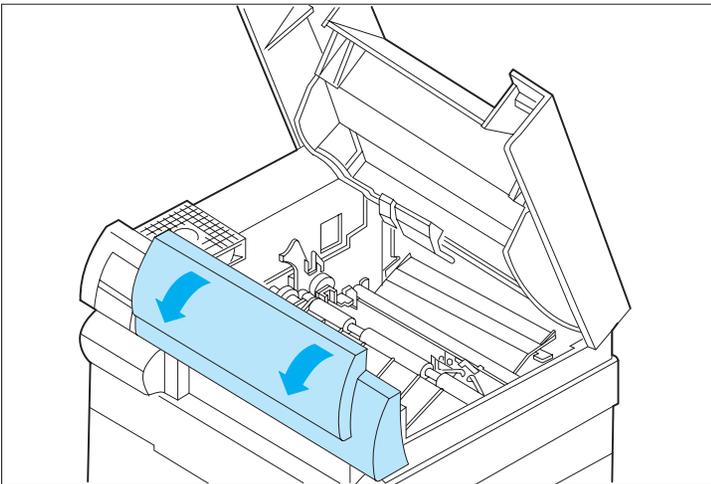
- 5a** Remove any paper visible in the paper transportation area inside the printer by gently pulling it upward and toward the front of the printer. Lift the paper transport cover by its green handle to check for any paper that may be caught under the cover.



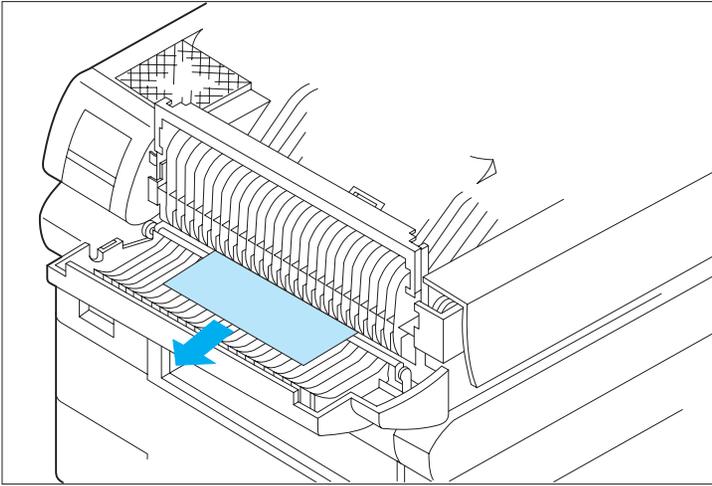
Paper removed from this area may have unfused toner on it that will soil your hand or clothing if touched.



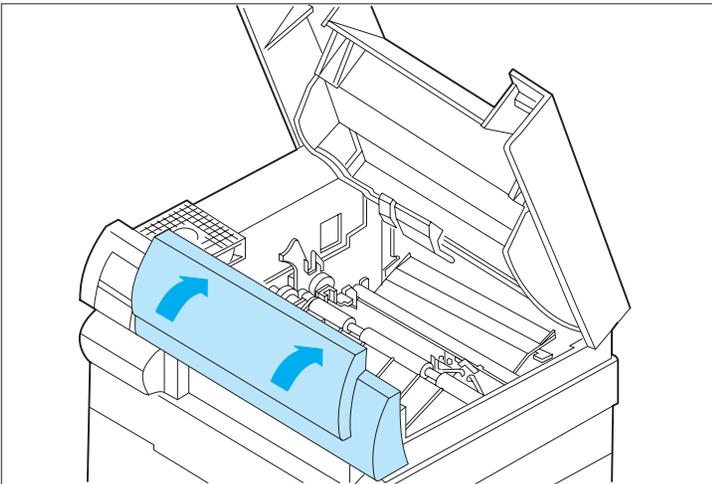
**5b** Remove any paper entering the fuser area by gently pulling the paper toward the rear of the printer.



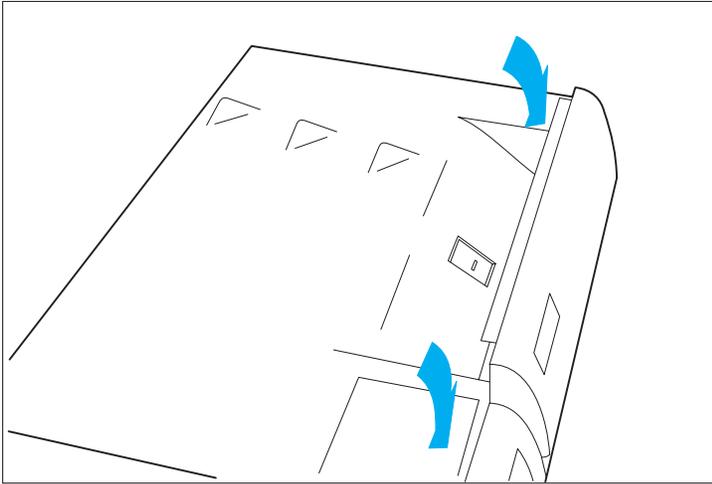
**6** Open the front cover by gently pulling on the top corners of the cover.



**6a** Remove any paper exiting the fuser area by gently pulling it toward the front of the printer.



**6b** Close the front cover.



**7** Close and relatch the top cover.

**8** On the Control Panel, press Online  .

# Printer Operational Problems

Figure 7.5 lists common operational problems and recommended actions.

**Figure 7.5 Printer Operational Problems**

Problem	Action
Printer will not print	<ol style="list-style-type: none"> <li>1. Power printer OFF, then ON.</li> <li>2. Print a Configuration Sheet (see page 3-64).                             <ul style="list-style-type: none"> <li>• If prints, printer is OK.</li> <li>• If Configuration Sheet does not print, contact your dealer or Xerox / Rank Xerox.</li> </ul> </li> </ol>
A file sent from the host does not print	<ol style="list-style-type: none"> <li>1. Check if printer is Online.</li> <li>2. Send a plain text file (i.e., one without printing commands embedded in it) to the printer. (You may need to depress the form feed key when the LED remains lit if Auto Job End is not set.)                             <ul style="list-style-type: none"> <li>• If file prints correctly in the default font, with all of the characters in the original file, the printer is seeing the same data that the host is sending, and the interface or communication line is functioning correctly.</li> <li>• If no data prints (or the last page indicator does not come on):                                     <ol style="list-style-type: none"> <li>A. Check configuration to be certain the printer is configured properly.</li> <li>B. If using the parallel or serial port, the port may be disabled on the printer. Check the Configuration Sheet for the port you are using to see if Port Enable is ON. If OFF, set to ON and try again.</li> <li>C. If using an optional Xerox network interface card (XNIC) (i.e., Ethernet, LocalTalk, or Token Ring), check the Configuration Sheet to see if the printer is acknowledging that the XNIC is present. (Refer to XNIC installation instructions packaged with the option.)   <ul style="list-style-type: none"> <li>– If the XNIC is not acknowledged, power OFF printer and unplug. Pull out controller board, remove the XNIC and check that connector pins are not bent. If bent, straighten. Reseat the XNIC securely, put controller board back in printer, power ON and print Configuration Sheet. If XNIC is still not acknowledged, the XNIC has failed. Contact your dealer or Xerox / Rank Xerox.</li> <li>– If the XNIC is acknowledged, check if printer is recognized by the host. (Refer to the Troubleshooting chapter of the respective XNIC installation guide.)</li> </ul> </li> </ol> </li> </ul> </li> </ol>

**Figure 7.5 Printer Operational Problems** (continued)

Problem	Action
	<p>D. If garbled data, check Configuration Sheet to confirm that the correct emulation is selected or Language Sensing is ON. Also, check that printer configuration matches host configuration (i.e., Baud Rate, Handshake, Data Bits, etc.). If not, correct configuration on printer and try again.</p>
<p>A printed page does not look like it should</p>	<ol style="list-style-type: none"> <li>1. Make certain that the software application you are using to create your print job is configured properly. Refer to your software documentation.</li> <li>2. Send a file containing PCL or PostScript commands to the printer. <ul style="list-style-type: none"> <li>• If your page prints as it should, your printer and interface are functioning properly.</li> <li>• If your information prints correctly, but doesn't look right, you may have: <ul style="list-style-type: none"> <li>– An error in your command sequence/operator</li> <li>– A missing downloaded font</li> <li>– A mismatched printer option against your host formatting</li> <li>– A missing or misaligned font card</li> </ul> </li> <li>• Command errors may be identified by looking at your input file or by using the Hex Dump feature on the printer. You can determine which fonts are in the system by printing a PCL or PS Font List. And you can verify your data setup by printing a Configuration Sheet and checking your printer setup.</li> </ul> </li> </ol>
<p>In a job, a requested font, which is on a font card, does not print</p>	<ol style="list-style-type: none"> <li>1. Print a PCL Font List (See <i>Chapter 3</i>.) <ul style="list-style-type: none"> <li>• If fonts print on the Font List, your print job may need correcting.</li> <li>• If fonts do not print on the Font List, power the printer OFF, remove and reinstall the font card. Power the printer back ON, and print another PCL Font List.</li> <li>• If font card is still not being recognized, try another slot or font card, then print another Font List. <ul style="list-style-type: none"> <li>– If a different font slot works, contact your dealer or Xerox / Rank Xerox to correct the defective slot.</li> <li>– If a new font card is recognized, contact your dealer or Xerox / Rank Xerox about replacing the defective card.</li> </ul> </li> </ul> </li> </ol>

**Figure 7.5 Printer Operational Problems** (continued)

Problem	Action
<p>The text printed is a listing of the PostScript commands instead of the PostScript job</p>	<ol style="list-style-type: none"> <li>1. Make certain that the software application you are using to create your job is configured properly. Refer to your software documentation.</li> <li>2. If Language Sensing is set to ON, the job sent to the printer might have included an incorrect header and therefore not have indicated that a PostScript Job was being sent.                             <ul style="list-style-type: none"> <li>• Set System Language to PostScript in the appropriate Interface Menu (i.e. Parallel, Serial, etc.) and try sending the job again.</li> <li>• Check your software to make sure the PostScript header file is being sent to the printer.</li> </ul> </li> </ol>
<p>The job does not print in the requested font</p>	<ol style="list-style-type: none"> <li>1. Check the spelling of the requested font in your PostScript file. Many times a typo is the problem. If the font is spelled correctly, print a PostScript Font List to check if the font is present. If not, download the font and resend the job.</li> </ol>
<p>A legal document prints but the edges are cut off</p>	<ol style="list-style-type: none"> <li>1. Set Page Protection to Legal. If page is still being clipped, more memory needs to be installed.</li> </ol>
<p>A PostScript job fails to print</p>	<ol style="list-style-type: none"> <li>1. Check the configuration and be certain the proper emulation is selected; also check the configuration of your printer driver configuration.</li> <li>2. If Language Sensing is set to ON, set System Language to PostScript in the appropriate Interface Menu (i.e. Parallel, Serial, etc.) and resend the job.</li> <li>3. Set Print Errors to ON and resend job.                             <ul style="list-style-type: none"> <li>• If error page prints, this means that there is a problem in the PostScript coding. Correct the coding problem and resend the job.</li> <li>• If job does not print and no error page was printed, set Page Protection to OFF.</li> <li>• If job still does not print, this job may require additional memory.</li> </ul> </li> </ol>
<p>SBF output image is skewed with respect to the sheet/envelope.</p>	<ol style="list-style-type: none"> <li>1. Check the side guides to be sure that they are snug against both sides of the sheet but not too tight as to buckle it.</li> <li>2. Review the insertion directions on page 2-24 to be sure that the entire lead edge of the sheet has bottomed out. (The sheet should have a slight buckle along its entire width.)</li> </ol>

# Print Quality Problems

Figure 7.6 lists common print quality problems, the likely cause, and recommended actions.

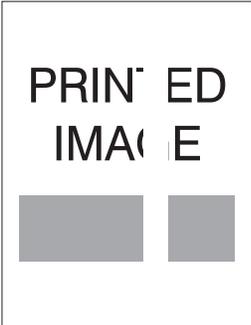
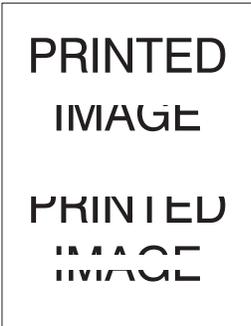
**Figure 7.6 Print Quality Problems**

Problem	Possible Causes	Corrective Actions
<p><b>Light/faint prints</b></p> <p>Overall image is lighter than normal.</p> 	<ol style="list-style-type: none"> <li>1. Tone level low/empty</li> <li>2. Print Density adjustment set too low</li> <li>3. Damp paper stock</li> <li>4. Transfer Corotron wire broken/dirty</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Adjust Print Density (see <i>Chapter 6</i>).</li> <li>3. Replace paper stock.</li> <li>4. Replace Transfer Corotron (see <i>Chapter 6</i>).</li> </ol>
<p><b>Blank Prints</b></p> <p>Entire printed page is blank with no visible print.</p> 	<ol style="list-style-type: none"> <li>1. EP Cartridge insert is still in place</li> <li>2. Defective EP cartridge</li> <li>3. Multiple sheets are being fed from the paper tray at the same time.</li> <li>4. No printable data received from computer</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove the paper insert (see <i>Chapter 6</i>).</li> <li>2. Replace EP cartridge.</li> <li>3. Remove paper from paper tray and fan it. Ensure that paper is correctly loaded in tray with edges under metal corners (see <i>Chapter 2</i>).</li> <li>4. Produce a Test Print (see <i>Chapter 3</i>). If the Test Print is normal, check the following: <ul style="list-style-type: none"> <li>• Interface cable between computer and printer</li> <li>• Printer set up and application software</li> </ul>                     If the Test Print is blank, contact your dealer or Xerox / Rank Xerox.                 </li> </ol>

**Figure 7.6 Print Quality Problems** (continued)

Problem	Possible Causes	Corrective Actions
<p><b>Background/black prints</b></p> <p>Overall darkness or localized dark bands in the non-image areas.</p> <div data-bbox="158 444 411 770" style="border: 1px solid black; padding: 10px; text-align: center;"> <p><b>PRINTED IMAGE</b></p> </div>	<ol style="list-style-type: none"> <li>1. Defective EP cartridge</li> <li>2. Print Density adjustment set too high</li> <li>3. Defective Laser, Controller, Fuser Assembly</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Adjust Print Density (see <i>Chapter 6</i>).</li> <li>3. Contact your dealer or Xerox / Rank Xerox.</li> </ol>
<p><b>Spot deletions</b></p> <p>Areas of the print are extremely light or missing.</p> <div data-bbox="158 947 411 1274" style="border: 1px solid black; padding: 10px; text-align: center;">  </div>	<ol style="list-style-type: none"> <li>1. Damp paper stock</li> <li>2. Defective EP cartridge</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace paper stock.</li> <li>2. Replace EP cartridge.</li> </ol>

**Figure 7.6 Print Quality Problems** (continued)

Problem	Possible Causes	Corrective Actions
<p><b>Vertical line deletions</b></p> <p>Localized print deletions forming narrow lines running in the direction of paper movement.</p> 	<ol style="list-style-type: none"> <li>1. Defective EP cartridge</li> <li>2. Defective paper stock, creases, folds, etc.</li> <li>3. Transfer Corotron wire dirty</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Replace paper stock.</li> <li>3. Replace Transfer Corotron (see Chapter 6).</li> </ol>
<p><b>Horizontal line deletions</b></p> <p>Localized print deletions appearing as bands running across the page perpendicular to the direction of paper movement.</p> 	<ol style="list-style-type: none"> <li>1. Defective EP cartridge</li> <li>2. Defective paper stock, creases, folds, etc.</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Replace paper stock.</li> </ol>

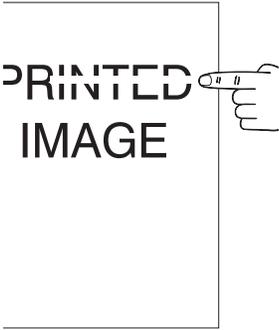
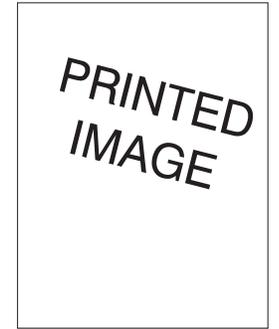
**Figure 7.6 Print Quality Problems** (continued)

Problem	Possible Causes	Corrective Actions
<p><b>Vertical dark streaks</b> Black lines running across the print in the direction of paper movement.</p>  <p>The diagram shows a rectangular box containing the text "PRINTED IMAGE". Several vertical black lines of varying thickness and length are drawn across the text, representing the streaks described in the problem.</p>	<ol style="list-style-type: none"> <li>1. Defective EP cartridge</li> <li>2. Contaminated paper path</li> <li>3. Contaminated Fuser Rolls or Wiper</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Clean paper path to remove any toner accumulations.</li> <li>3. Replace Fuser Wiper (see <i>Chapter 6</i>). If problem is not resolved, contact your dealer or Xerox / Rank Xerox.</li> </ol>
<p><b>Horizontal dark streaks</b> Black lines running across the page perpendicular to the direction of paper movement.</p>  <p>The diagram shows a rectangular box containing the text "PRINTED IMAGE". Several horizontal black lines of varying thickness and length are drawn across the text, representing the streaks described in the problem.</p>	<ol style="list-style-type: none"> <li>1. Defective EP cartridge</li> <li>2. Contaminated paper path</li> <li>3. Contaminated Fuser Rolls or Wiper</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Clean paper path to remove any toner accumulations.</li> <li>3. Replace Fuser Wiper (see <i>Chapter 6</i>). If problem is not resolved, contact your dealer or Xerox / Rank Xerox.</li> </ol>

**Figure 7.6 Print Quality Problems** (continued)

Problem	Possible Causes	Corrective Actions
<p><b>Dark spots/marks</b></p> 	<ol style="list-style-type: none"> <li>1. Defective EP cartridge</li> <li>2. Contaminated paper path</li> <li>3. Contaminated Fuser Rolls or Wiper</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Clean paper path to remove any toner accumulations.</li> <li>3. Replace Fuser Wiper (see <i>Chapter 6</i>). If problem is not resolved, contact your dealer or Xerox / Rank Xerox.</li> </ol>
<p><b>Residual image</b></p> <p>Ghost images of previous pages is produced along with the current page.</p> 	<ol style="list-style-type: none"> <li>1. Defective EP cartridge</li> <li>2. Contaminated Fuser Rolls or Wiper</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace EP cartridge.</li> <li>2. Replace Fuser Wiper (see <i>Chapter 6</i>). If problem is not resolved, contact your dealer or Xerox / Rank Xerox.</li> </ol>

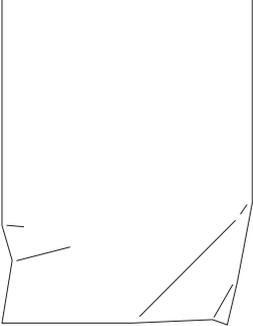
**Figure 7.6 Print Quality Problems** (continued)

Problem	Possible Causes	Corrective Actions
<p><b>Unfused or partially fused image</b></p> <p>The printed image is not fully fused to the paper and easily rubs off.</p> 	<ol style="list-style-type: none"> <li>1. Damp paper stock</li> <li>2. Heavy or unusual paper stock</li> <li>3. Light image density</li> <li>4. Defective Fuser Module</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace paper stock.</li> <li>2. Refer to <i>Chapter 2</i> for printer throughput capabilities.</li> <li>3. Replace EP cartridge.</li> <li>4. Contact your dealer or Xerox / Rank Xerox.</li> </ol>
<p><b>Skewed prints</b></p> <p>Printed image is not parallel to the edge of the paper.</p> 	<ol style="list-style-type: none"> <li>1. Paper improperly loaded into paper tray</li> <li>2. Obstructed paper path</li> <li>3. Contaminated paper path</li> <li>4. Dirty/worn Paper Feed Rolls</li> </ol>	<ol style="list-style-type: none"> <li>1. Check trays for proper paper loading (see <i>Chapter 2</i>).</li> <li>2. Inspect paper path for obstructions (torn pieces of paper, etc.).</li> <li>3. Inspect/clean paper path to remove residual toner and paper dust.</li> <li>4. Contact your dealer or Xerox / Rank Xerox.</li> </ol>

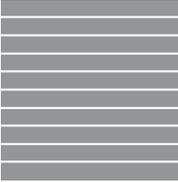
**Figure 7.6** Print Quality Problems (continued)

Problem	Possible Causes	Corrective Actions
<p><b>Image misregistration</b></p> <p>The printed image is mispositioned on the page.</p> <div data-bbox="158 496 411 821" style="border: 1px solid black; padding: 10px; text-align: center; margin: 10px 0;"> <p>PRINTED IMAGE</p> </div>	<ol style="list-style-type: none"> <li>1. Paper improperly loaded into paper tray</li> <li>2. Wrong paper size for application</li> <li>3. Paper loaded into tray in the wrong orientation</li> </ol> <div data-bbox="464 765 768 1098" style="text-align: center; margin: 10px 0;"> </div>	<ol style="list-style-type: none"> <li>1. Check trays for proper paper loading (see <i>Chapter 2</i>).</li> <li>2. Check paper stock and printer configuration.</li> <li>3. Check trays for proper paper loading (see <i>Chapter 2</i>).</li> </ol> <p>If problem is not resolved, contact your dealer or Xerox / Rank Xerox.</p> <p>Produce a Test Print (see <i>Chapter 3</i>)</p> <ul style="list-style-type: none"> <li>• Fold and crease the Test Print as shown.</li> <li>• Both horizontal and vertical folds should fall within the area defined by the first set of large tick marks on either side of the center cross target.</li> </ul> <div data-bbox="936 760 1159 975" style="text-align: center; margin: 10px 0;"> </div> <p>If the pattern registers OK, the problem may be in your software application.</p> <p>If the pattern is not properly registered, contact your dealer or Xerox / Rank Xerox.</p>

**Figure 7.6** Print Quality Problems (continued)

Problem	Possible Causes	Corrective Actions
<p><b>Damaged prints</b> Prints are wrinkled, creased, or torn.</p> 	<ol style="list-style-type: none"> <li>1. Poor paper condition</li> <li>2. Paper improperly loaded into paper tray</li> <li>3. Obstructed paper path</li> <li>4. Defective Fuser Module</li> </ol>	<ol style="list-style-type: none"> <li>1. Inspect/replace paper stock.</li> <li>2. Check trays for proper paper loading (see <i>Chapter 2</i>).</li> <li>3. Inspect paper path for obstructions (torn pieces of paper, etc.).</li> <li>4. Contact your dealer or Xerox / Rank Xerox.</li> </ol>

**Figure 7.6 Print Quality Problems** (continued)

Problem	Possible Causes	Corrective Actions
<p><b>TrueRes Smoothing problems</b></p> <p>TrueRes Smoothing is a technology that smooths the jagged edges of curved or near vertical/horizontal lines.</p> <p>Produce Test Prints (see <i>Chapter 3</i>) with TrueRes switched both ON and OFF. Inspect the TrueRes target on the Test Print:</p> <p>If:</p> <ol style="list-style-type: none"> <li>TrueRes is not functional (no apparent difference between ON and OFF setting)</li> <li>TrueRes appears excessively dark:                       </li> </ol> <p>or</p> <p>TrueRes appears insufficient                       </p>	<ol style="list-style-type: none"> <li>Failed Controller</li> <li>Print Density set too dark/light</li> </ol>	<ol style="list-style-type: none"> <li>Replace Controller. Contact your dealer or Xerox / Rank Xerox.</li> <li>Adjust Print Density (see <i>Chapter 6</i>).</li> </ol>



# Appendix A

## ***Printer and Cable Specifications***

***Printer Specifications*** ..... **A-2**

***Cable Specifications*** ..... **A-5**

*Parallel Interface* A-5

*RS-232C Serial Interface (CCITT V.24)* A-8

*Data Rates* A-8

*Encoding* A-8

*Protocols* A-8

*Connections* A-8

*RS-422A Serial Interface (CCITT V.11 and X.27)* A-10

*Data Rates* A-10

*Encoding* A-10

*Protocols* A-10

*Connections* A-10

*Network Interface* A-12

*Null Modem* A-12

## Printer Specifications

<b>Imaging method</b>	Electro-Photography
<b>Exposure system</b>	Semiconductor laser beam (laser diode) scanning
<b>Image resolution</b>	800 x 800, 600 x 600, 400 x 400, and 300 x 300 dpi
<b>Warm up time</b>	Less than 60 seconds after power on
<b>Continuous print speed</b>	20 ppm (pages per minute)
<b>Processor</b>	25 MHz AMD 29030 RISC
<b>Maximum Monthly Duty Cycle</b>	Up to 50,000 prints
<b>Nominal voltage</b>	220/240 V 110/115 V
<b>Nominal frequency</b>	50/60 Hz
<b>Power consumption</b>	Less than 450 W during operation; power saver mode operational after 60 minutes of not printing
<b>Noise level</b>	53 dB continuous sound and 65 dB impulse sound during operation; less than 40 dB in standby
<b>Temperature</b>	10°C / 50°F to 35°C / 95°F during operation
<b>Humidity</b>	15% to 85% during operation
<b>Dimensions</b>	51.9 x 41 x 53.3 cm 16.4 x 20 x 21 inches
<b>Weight</b>	35 Kgs / 77 lbs
<b>Maximum Memory Capacity</b>	52 MB

**Factory-provided features** 4 MB printer memory  
Three 250-sheet paper trays  
Single-sheet bypass feeder (SBF)  
EP (electronic printing) cartridge  
Output tray wire guide  
Power cord (110 volt printers only)  
*Document Services for Printing* software diskettes  
User documentation

**On the 4520mp printer:**

Additional **4 MB SIMM** (for a total of 8 MB)

**PostScript option**

**Ethernet network interface card (XNIC-E'NET)**

**Options** 4 MB SIMM  
16 MB SIMM  
Multi-sheet Bypass Feeder (MBF)  
High-Capacity Feeder (HCF)  
High-Capacity Envelope Feeder (HCEF)  
Paper trays (in a variety of sizes)  
PostScript kit  
Ethernet network interface card (XNIC-E'NET)  
LocalTalk network interface card (XNIC-L'TALK)  
Token Ring network interface card (XNIC-T'RING)  
125 MB hard disk  
PCL font cards



**Note**

See *Appendix D: Ordering Information* for more information about ordering options.

---

**Printable Area** See Figure A.1 for printable area dimensions. (The printer cannot print outside the printable area.)

**Figure A.1 PCL and PostScript printable area dimensions**

Printer Language	Paper Size	Printable Area Width	Printable Area Length
<b>PCL</b>	All paper sizes	Determined by the formula: $W - 8.5 \text{ mm}$ (or $W - .33 \text{ inch}$ ) where $W = \text{physical paper width}$	Determined by the formula: $L - 8.5 \text{ mm}$ (or $L - .33 \text{ inch}$ ) where $L = \text{physical paper width}$
<b>PostScript</b>	A4	200 mm 7.89 inches	289 mm 11.36 inches
	8.5 x 11 (Letter)	207 mm 8.11 inches	271 mm 10.67 inches
	Executive	175 mm 6.93 inches	258 mm 10.17 inches
	8.5 x 14 (Legal)	207 mm 8.11 inches	347 mm 13.67 inches
	Com-10	96 mm 3.73 inches	233 mm 9.17 inches
	DL	100 mm 3.95 inches	212 mm 8.33 inches
	Folio	207 mm 8.11 inches	347 mm 12.67 inches
	A5	141 mm 5.55 inches	200 mm 7.89 inches
	B5 (ISO)	167 mm 6.61 inches	241 mm 9.53 inches
	C5	154 mm 6.08 inches	220 mm 8.68 inches

## Cable Specifications

Figure A.2 shows parallel and serial interface information to help you obtain the correct printer cable.

**Figure A.2 4520/4520mp parallel and serial cable characteristics**

Type	Commonly Used for	Communication Protocol	Printer Connector Type
Standard Centronics Parallel <sup>†</sup> Cable	Most PC systems today	Bidirectional (Centronics standard)	36-pin male
Standard Serial <sup>‡</sup> Cable	PCs and modems	RS-232C or RS-422A	25-pin male

<sup>†</sup> Xerox has certified Parallel cables with these printers at a maximum of 6 feet.

<sup>‡</sup> Xerox has certified Serial cables with these printers at a maximum of 4 feet.

### Parallel Interface

Today most single-user computer systems (IBM PC and compatibles) utilize the parallel interface because it allows more data at a time to be transferred from the computer to the printer than does a serial interface. If the printer is not connected to a network, printing through the parallel interface is most desirable.

The printers support a bidirectional parallel port, compatible with the IEEE standard 1284-B, with forward transfer rates of 100 KBytes or 1 MBytes.

The FAULT signal (pin no. 32) goes true (low) under the following conditions:

- Off-line mode selected
- Cover open (interlock open)
- Paper out
- Paper jam
- Any machine fault

The FAULT signal goes false (high) when all the above conditions are corrected.

The Centronics bidirectional parallel interface is designed to provide plug-to-plug compatibility with a 36 pin Amphenol 57-40360 (or equivalent) connector that connects to an Amphenol 57-30360 (or equivalent) connector. The cable length has been certified at 6 feet, and will be the twisted pair type 22AWG -15 pairs. Pin assignment and functions for the Centronics interface are designated in Figure A.3.

**Figure A.3 Centronics connector pin assignment**

Signal Pin #	Signal Name	Source	Function
1	/STROBE	HOST	Host Check
2	DATA 0	BIDIRECTIONAL	Data Bit 0
3	DATA 1	BIDIRECTIONAL	Data Bit 1
4	DATA 2	BIDIRECTIONAL	Data Bit 2
5	DATA 3	BIDIRECTIONAL	Data Bit 3
6	DATA 4	BIDIRECTIONAL	Data Bit 4
7	DATA 5	BIDIRECTIONAL	Data Bit 5
8	DATA 6	BIDIRECTIONAL	Data Bit 6
9	DATA 7	BIDIRECTIONAL	Data Bit 7
10	/ACK	PRINTER	Printer Acknowledge
11	BUSY	PRINTER	Printer Busy
12	PE	PRINTER	Out of Paper
13	SELECT	PRINTER	Printer Select
14	/AUTOFEED	HOST	Host Busy
15	N/C	-----	Not Defined
16	GND		Logic GND
17	GND		Chassis GND

**Figure A.3 Centronics connector pin assignment** (continued)

Signal Pin #	Signal Name	Source	Function
18	+ 5V	PRINTER	Printer Logic High
19	GND		Signal GND ( <i>/Strobe</i> )
20	GND		Signal GND ( <i>Data 0</i> )
21	GND		Signal GND ( <i>Data 1</i> )
22	GND		Signal GND ( <i>Data 2</i> )
23	GND		Signal GND ( <i>Data 3</i> )
24	GND		Signal GND ( <i>Data 4</i> )
25	GND		Signal GND ( <i>Data 5</i> )
26	GND		Signal GND ( <i>Data 6</i> )
27	GND		Signal GND ( <i>Data 7</i> )
28	GND		Signal Ground ( <i>PE, SELECT, /ACK</i> )
29	GND		Signal Ground ( <i>BUSY, /FAULT</i> )
30	GND		Signal Ground ( <i>AUTOFEED, /SELECTIN, /INIT</i> )
31	<i>/INIT</i>	HOST	Reset Signal
32	<i>/FAULT</i>	PRINTER	Machine Status
33 - 35	N/C	-----	Not Defined
36	<i>/SELECTIN</i>	HOST	Select Input

## RS-232C Serial Interface (CCITT V.24)

The RS-232C Serial Interface complies with the EIA 232C standard which defines the interconnect of Data Terminal Equipment (DTE) and Data Communication Equipment (DCE).

### Data Rates

The user may select line speeds of 300, 600, 1200, 2400, 4800, 9600, 19200 and 38400 baud. **Default setting is for 9600 baud.**

### Encoding

Asynchronous communication in the printers supports 7 or 8-bit ASCII data. The string of data bits is encapsulated by 1 Start bit, 1 or 2 Stop bits and may have an appended Parity bit. Parity (even, odd or none), the number of stop bits and 7 or 8 bit data are selectable from the front panel UI. **Default settings are for 8 bit data with 1 stop bit and parity none.**

### Protocols

Character protocols are used to regulate the flow of information between machine and host. The software handshaking protocol of XON/XOFF, Robust XON/XOFF, and DTR Polarity are available – DTR provides the hardware handshaking. **The default setting is for Robust XON/XOFF.**

### Connections

The connector for the RS-232 interface is the 25 pin “D” Shell type. The use of short cables for interconnect is recommended. Cable length has been certified at 4 feet.

The interface signals and their associated pin assignments are identified in the Figure A.4.

**Figure A.4 Pin assignment for RS-232C**

Signal Name	Pin #	RS-232C Function	Direction
Chassis GND	1	GND	-----
Transmitted Data	2	Data	From Printer
Received Data	3	Data	To Printer
Request to Send	4	Control	From Printer
Clear to Send	5	Control	To Printer
Data Set Ready	6	Control	To Printer
Signal GND	7	GND	-----
Carrier Detect	8	Control	To Printer
N/C	9, 10, 12	-----	-----
Send Data Noninverted	11	-----	-----
Receive Data Noninverted	13	-----	-----
Send Data inverted	14	-----	-----
N/C	15, 17 – 19	-----	-----
Receive Data Inverted	16	-----	-----
Data Terminal Ready	20	Control	From Printer
N/C	21 – 25	-----	-----

## RS-422A Serial Interface (CCITT V.11 and X.27)

The RS-422A Serial Interface is hardware compatible with the EIA RS-422 standard which defines the interconnect of Data Terminal Equipment (DTE) and Data Communication Equipment (DCE).

### Data Rates

The user may select line speeds of 300, 600, 1200, 2400, 4800, 9600, 19200 and 38400 baud. **Default setting is for 9600 baud.**

### Encoding

Asynchronous communication in the printers supports 7 or 8-bit ASCII data. The string of data bits is encapsulated by 1 Start bit, 1 or 2 Stop bits and may have an appended Parity bit. Parity (even, odd or none), the number of stop bits and 7 or 8 bit data are selectable from the front panel UI. **Default settings are for 8 bit data with 1 stop bit and parity none.**

### Protocols

XON/XOFF provides the software handshaking on the RS-422 interface. **Robust XON/XOFF is the default.**

### Connections

The connector for the RS-422A interface is the 25 pin “D” Shell type. The use of short cables for interconnect is recommended. Cable length has been certified at 4 feet.

The interface signals and their associated pin assignments are identified in the Figure A.5.

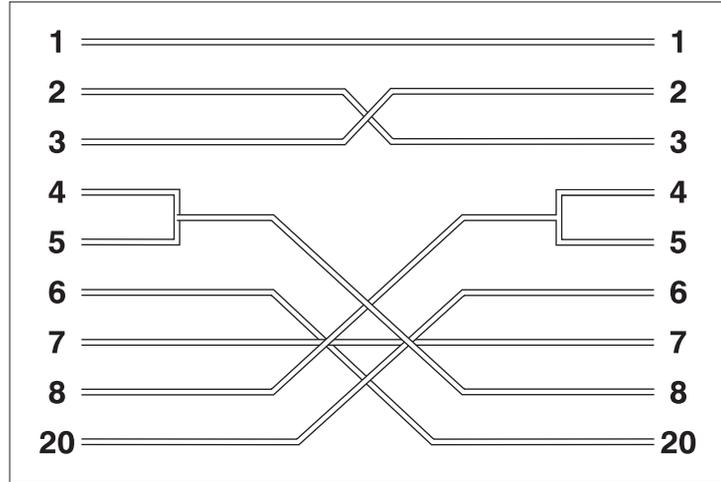
**Figure A.5 Pin assignment for RS-422A**

Signal Name	Pin #	RS-422A Function	Direction
Chassis GND	1	GND	-----
Transmitted Data	2	-----	-----
Received Data	3	-----	-----
Request to Send	4	-----	-----
Clear to Send	5	-----	-----
Data Set Ready	6	-----	-----
Signal GND	7	GND	-----
Carrier Detect	8	-----	-----
N/C	9, 10, 12	-----	-----
Send Data Noninverted	11	Data	From Printer
Receive Data Noninverted	13	Data	To Printer
Send Data inverted	14	Data	From Printer
N/C	15, 17 – 19	-----	-----
Receive Data Inverted	16	Data	To Printer
Data Terminal Ready	20	-----	-----
N/C	21 – 25	-----	-----

## Null Modem

A null modem is a device that eliminates both a modem and a telephone line. When the printers are used with an asynchronous serial interface connected to a DTE host (such as a PC-compatible), a modem, modem eliminator, or a null modem is required. Figure A.6 shows null modem wiring.

Figure A.6 Null Modem wiring



## Network Interface

Network interface communication is the most common for enabling multiple users to print from a host system.

For **network interface** cables, refer to your network software documentation.

# Appendix B

## ***Printer Commands (Escape Sequences)***

<i>Xerox-Unique Settings</i> .....	<b>B-2</b>
<i>PCL Printer Commands</i> .....	<b>B-3</b>
<i>HP-GL/2 Context Printer Commands</i> .....	<b>B-21</b>
<i>Control Codes</i> .....	<b>B-25</b>

## Xerox-Unique Settings

In addition to the standard PCL printer commands, Xerox has added some unique settings in the following areas:

- Paper Source  
See the PAGE CONTROL COMMANDS Paper Source section (page B-4) for the full range of paper sources for Xerox printers.
- Page Size  
See the PAGE CONTROL COMMANDS Page Size section (page B-4) for the full range of paper sizes for Xerox printers.
- Resolution  
See the GRAPHICS Raster Resolution section (page B-14) for all resolutions available.

## PCL Printer Commands

PCL printer commands—also called *escape sequences*—are used by software applications to **control how fonts and graphics are printed on the page**. Figure B.1 lists the PCL printer commands for the 4520/4520mp printers.

**Figure B.1** PCL printer commands

Function	Parameter	Command	Decimal Value	Hexadecimal Value
<b>JOB CONTROL COMMANDS</b>				
<b>Reset</b>				
Universal Exit Language (ULE)	—	$\text{E}_C\% -12345X$	027 037 045 049 050 051 052 053 088	1B 25 2D 31 32 33 34 35 58
Reset	—	$\text{E}_CE$	027 069	1B 45
Number Of Copies	# of Copies	$\text{E}_C\&l\#X$	027 038 108 # ... # 088	1B 26 6C # ... # 58
Long Edge (Left) Offset Registration	# of Decipoints (1/720")	$\text{E}_C\&l\#U$	027 038 108 # ... # 085	1B 26 6C # ... # 55
Short Edge (Top) Offset Registration	# of Decipoints (1/720")	$\text{E}_C\&l\#Z$	027 038 108 # ... # 090	1B 26 6C # ... # 5A
Unit Of Measure	# = Number of units per inch	$\text{E}_C\&u\#D$	027 038 117 # ... # 068	1B 26 75 # ... # 44

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
<b>PAGE CONTROL COMMANDS</b>				
<b>Page Length and Size</b>				
Paper Source	Eject Page	$E_C \& I0H$	027 038 108 048 072	1B 26 6C 30 48
	Main Paper Source (Upper)	$E_C \& I1H$	027 038 108 049 072	1B 26 6C 31 48
	Manual Feed	$E_C \& I2H$	027 038 108 050 072	1B 26 6C 32 48
	Manual Envelope Feed	$E_C \& I3H$	027 038 108 051 072	1B 26 6C 33 48
	Alternate Paper Source (Lower)	$E_C \& I4H$	027 038 108 052 072	1B 26 6C 34 48
	Optional Large Paper Source (HCF)	$E_C \& I5H$	027 038 108 053 072	1B 26 6C 35 48
	Envelope Feeder (HCEF)	$E_C \& I6H$	027 038 108 054 072	1B 26 6C 36 48
	Middle	$E_C \& I7H$	027 038 108 055 072	1B 26 6C 37 48
Page Size	Executive	$E_C \& I1A$	027 038 108 049 065	1B 26 6C 31 41
	Letter	$E_C \& I2A$	027 038 108 050 065	1B 26 6C 32 41
	Legal	$E_C \& I3A$	027 038 108 051 065	1B 26 6C 33 41
	Ledger	$E_C \& I6A$	027 038 108 054 065	1B 26 6C 36 41
	A5	$E_C \& I70A$	027 038 108 055 048 065	1B 26 6C 37 30 41
	A4	$E_C \& I26A$	027 038 108 050 054 065	1B 26 6C 32 36 41
	A3	$E_C \& I27A$	027 038 108 050 055 065	1B 26 6C 32 37 41
	Folio	$E_C \& I71A$	027 038 108 055 049 065	1B 26 6C 37 31 41
	COM 10	$E_C \& I81A$	027 038 108 056 049 065	1B 26 6C 38 31 41

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	DL	$E_C \&l90A$	027 038 108 057 048 065	1B 26 6C 39 30 41
	C5	$E_C \&l91A$	027 038 108 057 049 065	1B 26 6C 39 31 41
	B5	$E_C \&l100A$	027 038 108 049 048 048 065	1B 26 6C 31 30 30 41
	B4	$E_C \&l72A$	027 038 108 055 050 065	1B 26 6C 37 32 41
Page Length	# of Lines (5-128)	$E_C \&l\#P$	027 038 108 #...# 080	1B 26 6C #...# 050
<b>Orientation</b>				
Orientation	Portrait	$E_C \&l00$	027 038 108 048 079	1B 26 6C 30 4F
	Landscape	$E_C \&l10$	027 038 108 049 079	1B 26 6C 31 4F
	Reverse Portrait	$E_C \&l20$	027 038 108 050 079	1B 26 6C 32 4F
	Reverse Landscape	$E_C \&l30$	027 038 108 051 079	1B 26 6C 33 4F
Print Direction	# Degrees of Rotation (counter-clockwise. 90° increments only)	$E_C \&a\#P$	027 038 097 # ... # 080	1B 26 61 # ... # 50
<b>Margins and Text Length</b>				
Top Margin	# of Lines	$E_C \&l\#E$	027 038 108 # ... # 069	1B 26 6C # ... # 45
Text Length	# of Lines	$E_C \&l\#F$	027 038 108 # ... # 070	1B 26 6C # ... # 46
Left Margin	# of Columns	$E_C \&a\#L$	027 038 097 # ... # 076	1B 26 61 # ... # 4C
Right Margin	# of Columns	$E_C \&a\#M$	027 038 097 # ... # 077	1B 26 61 # ... # 4D
Clear Horizontal Margins	—	$E_C 9$	027 057	1B 39
<b>Perforation Skip Mode</b>				
Perforation Skip	Disable	$E_C \&l0L$	027 038 108 048 076	1B 26 6C 30 4C
	Enable	$E_C \&l1L$	027 038 108 049 076	1B 26 6C 31 4C

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
<b>Horizontal Column Spacing</b>				
Horizontal Motion Index (HMI)	# of 1/120" Increments	$E_C&k\#H$	027 038 107 # ... # 072	1B 26 6B # ... # 48
<b>Vertical Line Spacing</b>				
Vertical Motion Index (VMI)	# of 1/48" Increments	$E_C\&\#C$	027 038 108 # ... # 067	1B 26 6C # ... # 43
Line Spacing (Lines per inch)	1 line/inch	$E_C\&l1D$	027 038 108 049 068	1B 26 6C 31 44
	2 lines/inch	$E_C\&l2D$	027 038 108 050 068	1B 26 6C 32 44
	3 lines/inch	$E_C\&l3D$	027 038 108 051 068	1B 26 6C 33 44
	4 lines/inch	$E_C\&l4D$	027 038 108 052 068	1B 26 6C 34 44
	6 lines/inch	$E_C\&l6D$	027 038 108 054 068	1B 26 6C 36 44
	8 lines/inch	$E_C\&l8D$	027 038 108 056 068	1B 26 6C 38 44
	12 lines/inch	$E_C\&l12D$	027 038 108 049 050 068	1B 26 6C 31 32 44
	16 lines/inch	$E_C\&l16D$	027 038 108 049 054 068	1B 26 6C 31 36 44
	24 lines/inch	$E_C\&l24D$	027 038 108 050 052 068	1B 26 6C 32 34 44
48 lines/inch	$E_C\&l48D$	027 038 108 052 056 068	1B 26 6C 34 38 44	
<b>CURSOR POSITIONING</b>				
<b>Vertical and Horizontal</b>				
Vertical Position	# of Rows	$E_C\&a\#R$	027 038 097 # ... # 082	1B 26 61 # ... # 52
	# of Units	$E_C^*p\#Y$	027 042 112 # ... # 089	1B 2A 70 # ... # 59
	# of Decipoints	$E_C\&a\#V$	027 038 097 # ... # 086	1B 26 61 # ... # 56

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
Horizontal Position	# of Columns	$E_C\&a\#C$	027 038 097 # ... # 067	1B 26 61 # ... # 43
	# of Units	$E_C*p\#X$	027 042 112 # ... # 088	1B 2A 70 # ... # 58
	# of Decipoints	$E_C\&a\#H$	027 038 097 # ... # 072	1B 26 61 # ... # 48
Half Line Feed		$E_C=$	027 061	1B 3D
<b>End-of-Line Termination</b>				
Line Termination	CR=CR; LF=LF; FF=FF	$E_C\&k0G$	027 038 107 048 071	1B 26 6B 30 47
	CR=CR+LF; LF=LF; FF=FF	$E_C\&k1G$	027 038 107 049 071	1B 26 6B 31 47
	CR=CR; LF=CR+LF; FF=CR+FF	$E_C\&k2G$	027 038 107 050 071	1B 26 6B 32 47
	CR=CR+LF; LF=CR+LF; FF=CR+FF	$E_C\&k3G$	027 038 107 051 071	1B 26 6B 33 47
<b>Push/Pop Position</b>				
Push/Pop Position	Push	$E_C\&f0S$	027 038 102 048 083	1B 26 66 30 53
	Pop	$E_C\&f1S$	027 038 102 049 083	1B 26 66 31 53
<b>FONT SELECTION</b>				
<b>Symbol Set Selection</b>				
Primary Symbol Set	ISO 60: Norwegian 1	$E_C(0D$	027 040 048 068	1B 28 30 44
	ISO 4: United Kingdom	$E_C(1E$	027 040 049 069	1B 28 31 45
	Windows 3.1 Latin 2	$E_C(9E$	027 040 057 069	1B 28 39 45
	ISO 69: French	$E_C(1F$	027 040 049 070	1B 28 31 46
	ISO 21: German	$E_C(1G$	027 040 049 071	1B 28 31 47
	ISO 15: Italian	$E_C(0I$	027 040 048 073	1B 28 30 49

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	Microsoft Publishing	$E_C(6J)$	027 040 054 074	1B 28 36 4A
	DeskTop	$E_C(7J)$	027 040 055 074	1B 28 37 4A
	PS Text	$E_C(10J)$	027 040 049 048 074	1B 28 31 30 4A
	MC Text	$E_C(12J)$	027 040 049 050 074	1B 28 31 32 4A
	Ventura International	$E_C(13J)$	027 040 049 051 074	1B 28 31 33 4A
	Ventura US	$E_C(14J)$	027 040 049 052 074	1B 28 31 34 4A
	Wingdings	$E_C(579L)$	027 040 053 055 057 076	1B 28 35 37 39 4C
	PS Math	$E_C(5M)$	027 040 053 077	1B 28 35 4D
	Ventura Math	$E_C(6M)$	027 040 054 077	1B 28 36 4D
	Math-8	$E_C(8M)$	027 040 056 077	1B 28 38 4D
	Symbol	$E_C(19M)$	027 040 049 057 077	1B 28 31 39 4D
	ISO 8859-1 (ECMA-94) Latin 1	$E_C(0N)$	027 040 048 078	1B 28 30 4E
	ISO 8859-2 Latin 2	$E_C(2N)$	027 040 050 078	1B 28 32 4E
	ISO 8859-9 Latin 5	$E_C(5N)$	027 040 053 078	1B 28 35 4E
	ISO 11: Swedish	$E_C(0S)$	027 040 048 083	1B 28 30 53
	ISO 17: Spanish	$E_C(2S)$	027 040 050 083	1B 28 32 53
	Windows 3.1 Latin 5	$E_C(5T)$	027 040 053 084	1B 28 35 54
	PC Turkish	$E_C(9T)$	027 040 057 084	1B 28 39 54
	ISO 6: ASCII	$E_C(0U)$	027 040 048 085	1B 28 30 55
	Legal	$E_C(1U)$	027 040 049 085	1B 28 31 55
	Roman-8	$E_C(8U)$	027 040 056 085	1B 28 38 55
	Windows 3.0 Latin 1	$E_C(9U)$	027 040 057 085	1B 28 39 55

Figure B.1 PCL printer commands (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	PC-8	$E_C(10U$	027 040 049 048 085	1B 28 31 30 55
	PC-8 D/N	$E_C(11U$	027 040 049 049 085	1B 28 31 31 55
	PC 850	$E_C(12U$	027 040 049 050 085	1B 28 31 32 55
	Pi Font	$E_C(15U$	027 040 049 053 085	1B 28 31 35 55
	PC-852	$E_C(17U$	027 040 049 055 085	1B 28 31 37 55
	Windows 3.1 Latin 1 (ANSI)	$E_C(19U$	027 040 049 057 085	1B 28 31 39 55
<b>Spacing</b>				
Primary Spacing	Fixed	$E_C(sOP$	027 040 115 048 080	1B 28 73 30 50
	Proportional	$E_C(s1P$	027 040 115 049 080	1B 28 73 31 50
<b>Pitch</b>				
Primary Pitch	# Characters/inch	$E_C(s#H$	027 040 115 # ... # 072	1B 28 73 # ... # 48
Set Pitch Mode	10.0	$E_C&k0S$	027 038 107 048 083	1B 26 6B 30 53
	Compressed (16.5-16.7)	$E_C&k2S$	027 038 107 050 083	1B 26 6B 32 53
	Elite (12.0)	$E_C&k4S$	027 038 107 052 083	1B 26 6B 34 53
<b>Point Size</b>				
Primary Height	# Points	$E_C(s#V$	027 040 115 # ... # 086	1B 28 73 # ... # 56
<b>Style</b>				
Primary Style	Upright (Solid)	$E_C(s0S$	027 040 115 048 083	1B 28 73 30 53
	Italic	$E_C(s1S$	027 040 115 049 083	1B 28 73 31 53
	Condensed	$E_C(s4S$	027 040 115 052 083	1B 28 73 34 53
	Condensed Italic	$E_C(s5S$	027 040 115 053 083	1B 28 73 35 53
	Compressed (Extra Condensed)	$E_C(s8S$	027 040 115 056 083	1B 28 73 38 53
	Expanded	$E_C(s24S$	027 040 115 050 052 083	1B 28 73 32 34 53

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	Outline	$E_C(s32S$	027 040 115 051 050 083	1B 28 73 33 32 53
	Inline	$E_C(s64S$	027 040 115 054 052 083	1B 28 73 36 34 53
	Shadowed	$E_C(s128S$	027 040 115 049 050 056 083	1B 28 73 31 32 38 53
	Outline Shadowed	$E_C(s160S$	027 040 115 049 054 048 083	1B 28 73 31 36 30 53
<b>Stroke Weight</b>				
Primary Font Stroke Weight	Ultra Thin	$E_C(s-7B$	027 040 115 045 055 066	1B 28 73 2D 37 42
	Extra Thin	$E_C(s-6B$	027 040 115 045 054 066	1B 28 73 2D 36 42
	Thin	$E_C(s-5B$	027 040 115 045 053 066	1B 28 73 2D 35 42
	Extra Light	$E_C(s-4B$	027 040 115 045 052 066	1B 28 73 2D 34 42
	Light	$E_C(s-3B$	027 040 115 045 051 066	1B 28 73 2D 33 42
	Demi Light	$E_C(s-2B$	027 040 115 045 050 066	1B 28 73 2D 32 42
	Semi Light	$E_C(s-1B$	027 040 115 045 049 066	1B 28 73 2D 31 42
	Medium (book or text)	$E_C(s0B$	027 040 115 048 066	1B 28 73 30 42
	Semi Bold	$E_C(s1B$	027 040 115 049 066	1B 28 73 31 42
	Demi Bold	$E_C(s2B$	027 040 115 050 066	1B 28 73 32 42
	Bold	$E_C(s3B$	027 040 115 051 066	1B 28 73 33 42
	Extra Bold	$E_C(s4B$	027 040 115 052 066	1B 28 73 34 42
	Black	$E_C(s5B$	027 040 115 053 066	1B 28 73 35 42

Figure B.1 PCL printer commands (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	Extra Black	$E_C(s6B$	027 040 115 054 066	1B 28 73 36 42
	Ultra Black	$E_C(s7B$	027 040 115 055 066	1B 28 73 37 42
<b>Primary Typeface Family</b>				
Typeface Family	LinePrinter	$E_C(s0T$	027 040 115 048 084	1B 28 73 30 54
	Albertus	$E_C(s4362T$	027 040 115 052 051 054 050 084	1B 28 73 34 33 36 32 54
	Antique Olive	$E_C(s4168T$	027 040 115 052 049 054 056 084	1B 28 73 34 31 36 38 54
	Clarendon	$E_C(s4140T$	027 040 115 052 049 052 048 084	1B 28 73 34 31 34 30 54
	Coronet	$E_C(s4116T$	027 040 115 052 049 049 054 084	1B 28 73 34 31 31 36 54
	Courier	$E_C(s4099T$	027 040 115 052 048 057 057 084	1B 28 73 34 30 39 39 54
	Garamond Antiqua	$E_C(s4197T$	027 040 115 052 049 057 055 084	1B 28 73 34 31 39 37 54
	Letter Gothic	$E_C(s4102T$	027 040 115 052 049 048 050 084	1B 28 73 34 31 30 32 54
	Marigold	$E_C(s4297T$	027 040 115 052 050 057 055 084	1B 28 73 34 32 39 37 54
	CG Omega	$E_C(s4113T$	027 040 115 052 049 049 051 084	1B 28 73 34 31 31 33 54
	CG Times	$E_C(s4101T$	027 040 115 052 049 048 049 084	1B 28 73 34 31 30 31 54
	Univers	$E_C(s4148T$	027 040 115 052 049 052 056 084	1B 28 73 34 31 34 38 54
	Arial	$E_C(s16602T$	027 040 115 049 054 054 048 050 084	1B 28 73 31 36 36 30 32 54
	Times New Roman	$E_C(s16901T$	027 040 115 049 054 057 048 049 084	1B 28 73 31 36 39 30 31 54

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	Symbol	$E_C(s16686T$	027 040 115 049 054 054 056 054 084	1B 28 73 31 36 36 38 36 54
	Wingdings	$E_C(s31402T$	027 040 115 051 049 052 048 050 084	1B 28 73 33 31 34 30 32 54
<b>Font Default</b>				
Font Default	Primary Font	$E_C(3@$	027 040 051 064	1B 28 33 40
	Secondary Font	$E_C)3@$	027 041 051 064	1B 29 33 40
<b>Underline</b>				
Underline	Enable Fixed	$E_C&d0D$	027 038 100 048 068	1B 26 64 30 44
	Enable Floating	$E_C&d3D$	027 038 100 051 068	1B 26 64 33 44
	Disable	$E_C&d@$	027 038 100 064	1B 26 64 40
<b>Transparent Print</b>				
Transparent Print Data	# of Bytes	$E_C&p\#X[Data]$	027 038 112 # ... # 088	1B 26 70 # ... # 58
<b>FONT MANAGEMENT</b>				
Assign Font ID	Font ID #	$E_C*c\#D$	027 042 099 # ... # 068	1B 2A 63 # ... # 44
Font and Character Control	Delete all Fonts	$E_C*c0F$	027 042 099 048 070	1B 2A 63 30 46
	Delete all temporary fonts	$E_C*c1F$	027 042 099 049 070	1B 2A 63 31 46
	Delete last font ID specified	$E_C*c2F$	027 042 099 050 070	1B 2A 63 32 46
	Delete last character specified	$E_C*c3F$	027 042 099 051 070	1B 2A 63 33 46
	Make font temporary	$E_C*c4F$	027 042 099 052 070	1B 2A 63 34 46
	Make font permanent	$E_C*c5F$	027 042 099 053 070	1B 2A 63 35 46

Figure B.1 PCL printer commands (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	Copy/Assign the currently invoked font as temporary	$E_C^*c6F$	027 042 099 054 070	1B 2A 63 36 46
<b>Soft Symbol Set Management / Creation</b>				
Set Symbol Set	ID #	$E_C^*c\#R$	027 042 099 # ... # 082	1B 2A 63 # ... # 52
Define Symbol Set	# of Bytes	$E_C^*(f\#W[Data])$	027 040 102 # ... # 087	1B 28 66 # ... # 57
Symbol Set Control	Delete all symbol sets	$E_C^*c0S$	027 042 099 048 083	1B 2A 63 30 53
	Delete all temporary symbol sets	$E_C^*c1S$	027 042 099 049 083	1B 2A 63 31 53
	Delete current soft symbol set (last ID #)	$E_C^*c2S$	027 042 099 050 083	1B 2A 63 32 53
	Make current soft symbol set temporary	$E_C^*c4S$	027 042 099 052 083	1B 2A 63 34 53
	Make current soft symbol set permanent	$E_C^*c5S$	027 042 099 053 083	1B 2A 63 35 53
<b>Soft Symbol Set Management / Creation</b>				
Select Font (with ID #)	ID # primary font	$E_C^*(\#X$	027 040 # ... # 088	1B 28 # ... # 58
	ID # secondary font	$E_C^*)\#X$	027 041 # ... # 088	1B 29 # ... # 58
<b>SOFT FONT CREATION</b>				
Font Descriptor (font header)	# of bytes	$E_C^*)s\#W[Data]$	027 041 115 # ... # 087	1B 29 73 # ... # 57
Download character	# of bytes	$E_C^*(s\#W[Data])$	027 040 115 # ... # 087	1B 28 73 # ... # 57
Character code	Character code # (decimal)	$E_C^*c\#E$	027 042 099 # ... # 069	1B 2A 63 # ... # 45

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
<b>GRAPHICS</b>				
<b>Raster Graphics</b>				
Raster Resolution	75 dots/inch	$E_C^*t75R$	027 042 116 055 053 082	1B 2A 74 37 35 52
	100 dots/inch	$E_C^*t100R$	027 042 116 049 048 048 082	1B 2A 74 31 30 30 52
	150 dots/inch	$E_C^*t150R$	027 042 116 049 053 048 082	1B 2A 74 31 35 30 52
	200 dots/inch	$E_C^*t200R$	027 042 116 050 048 048 082	1B 2A 74 32 30 30 52
	300 dots/inch	$E_C^*t300R$	027 042 116 051 048 048 082	1B 2A 74 33 30 30 52
	400 dots/inch	$E_C^*t400R$	027 042 116 052 048 048 082	1B 2A 74 34 30 30 52
	600 dots/inch	$E_C^*t600R$	027 042 116 054 048 048 082	1B 2A 74 36 30 30 52
	800 dots/inch	$E_C^*t800R$	027 042 116 056 048 048 082	1B 2A 74 38 30 30 52
Raster Graphics Presentation	Follows orientation	$E_C^*r0F$	027 042 114 048 070	1B 2A 72 30 46
	Follows physical page	$E_C^*r3F$	027 042 114 051 070	1B 2A 72 33 46
Start Raster Graphics	Left Raster Graphics Margin	$E_C^*r0A$	027 042 114 048 065	1B 2A 72 30 41
	Current Cursor	$E_C^*r1A$	027 042 114 049 065	1B 2A 72 31 41
Raster Y Offset	# of Raster Lines of vertical movement	$E_C^*b\#Y$	027 042 098 # ... # 089	1B 2A 62 # ... # 59
Set Raster Compression Mode (Method)	Unencoded	$E_C^*b0M$	027 042 098 048 077	1B 2A 62 30 4D
	Run-Length Encoded	$E_C^*b1M$	027 042 098 049 077	1B 2A 62 31 4D

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	Tagged Image File Format	$E_C^*b2M$	027 042 098 050 077	1B 2A 62 32 4D
	Delta Row	$E_C^*b3M$	027 042 098 051 077	1B 2A 62 33 4D
	Adaptive compression	$E_C^*b5M$	027 042 098 053 077	1B 2A 62 35 4D
Transfer Raster Data by row	# of Bytes	$E_C^*b\#W[Data]$	027 042 098 # ... # 087	1B 2A 62 # ... # 57
End Raster Graphics	Old version	$E_C^*rB$	027 042 114 066	1B 2A 72 42
	preferred	$E_C^*rC$	027 042 114 067	1B 2A 72 43
Raster Height	# Raster Rows	$E_C^*r\#T$	027 042 114 # ... # 084	1B 2A 72 # ... # 54
Raster Width	# Pixels of the Specified Resolution	$E_C^*r\#S$	027 042 114 # ... # 083	1B 2A 72 # ... # 53
<b>THE PRINT MODEL</b>				
<b>Imaging</b>				
Select Current Pattern	Solid Black (default)	$E_C^*v0T$	027 042 118 048 084	1B 2A 76 30 54
	Solid White	$E_C^*v1T$	027 042 118 049 084	1B 2A 76 31 54
	HP-defined Shading Pattern	$E_C^*v2T$	027 042 118 050 084	1B 2A 76 32 54
	HP-defined Cross-Hatched Pattern	$E_C^*v3T$	027 042 118 051 084	1B 2A 76 33 54
	User-defined pattern	$E_C^*v4T$	027 042 118 052 084	1B 2A 76 34 54
Source Transparency Mode	Transparent	$E_C^*v0N$	027 042 118 048 078	1B 2A 76 30 4E
	Opaque	$E_C^*v1N$	027 042 118 049 078	1B 2A 76 31 4E
Pattern Transparency Mode	Transparent	$E_C^*v0O$	027 042 118 048 079	1B 2A 76 30 4F
	Opaque	$E_C^*v1O$	027 042 118 049 079	1B 2A 76 31 4F

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
<b>Rectangle Dimensions</b>				
Rectangle Width (Horizontal Size)	# of dots	E <sub>C</sub> *c#A	027 042 099 # ... # 065	1B 2A 63 # ... # 41
	# of decipoints	E <sub>C</sub> *c#H	027 042 099 # ... # 072	1B 2A 63 # ... # 48
Rectangle Height (Vertical Size)	# of dots	E <sub>C</sub> *c#B	027 042 099 # ... # 066	1B 2A 63 # ... # 42
	# of decipoints	E <sub>C</sub> *c#V	027 042 099 # ... # 086	1B 2A 63 # ... # 56
Fill Rectangular Area	Solid Black	E <sub>C</sub> *c0P	027 042 099 048 080	1B 2A 63 30 50
	Erase (solid white fill)	E <sub>C</sub> *c1P	027 042 099 049 080	1B 2A 63 31 50
	Shaded Fill	E <sub>C</sub> *c2P	027 042 099 050 080	1B 2A 63 32 50
	Cross-hatched Fill	E <sub>C</sub> *c3P	027 042 099 051 080	1B 2A 63 33 50
	User-Defined	E <sub>C</sub> *c4P	027 042 099 052 080	1B 2A 63 34 50
	Current Pattern	E <sub>C</sub> *c5P	027 042 099 053 080	1B 2A 63 35 50
Pattern ID	% of Shading or Type of Pattern or User Pattern ID	E <sub>C</sub> *c#G	027 042 099 # ... # 071	1B 2A 63 # ... # 47
Shading	2% Gray	E <sub>C</sub> *c2G	027 042 099 050 071	1B 2A 63 32 47
	10% Gray	E <sub>C</sub> *c10G	027 042 099 049 048 071	1B 2A 63 31 30 47
	15% Gray	E <sub>C</sub> *c15G	027 042 099 049 053 071	1B 2A 63 31 35 47
	30% Gray	E <sub>C</sub> *c30G	027 042 099 051 048 071	1B 2A 63 33 30 47
	45% Gray	E <sub>C</sub> *c45G	027 042 099 052 053 071	1B 2A 63 34 35 47
	70% Gray	E <sub>C</sub> *c70G	027 042 099 055 048 071	1B 2A 63 37 30 47
	90% Gray	E <sub>C</sub> *c90G	027 042 099 057 048 071	1B 2A 63 39 30 47

Figure B.1 PCL printer commands (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
	100% Gray	$E_C^*c100G$	027 042 099 049 048 048 071	1B 2A 63 31 30 30 47
Pattern	1 Horiz. Line	$E_C^*c1G$	027 042 099 049 071	1B 2A 63 31 47
	2 Vert. Lines	$E_C^*c2G$	027 042 099 050 071	1B 2A 63 32 47
	3 Diagonal Lines	$E_C^*c3G$	027 042 099 051 071	1B 2A 63 33 47
	4 Diagonal Lines	$E_C^*c4G$	027 042 099 052 071	1B 2A 63 34 47
	5 Square Grid	$E_C^*c5G$	027 042 099 053 071	1B 2A 63 35 47
	6 Diagonal Grid	$E_C^*c6G$	027 042 099 054 071	1B 2A 63 36 47
<b>USER-DEFINED PATTERN / MANAGEMENT CREATION</b>				
Define Pattern	# of bytes	$E_C^*c\#W[Data]$ ]	027 042 099 # ... # 087	1B 2A 63 # ... # 57
User-Defined Pattern Control	Delete all patterns	$E_C^*c0Q$	027 042 099 048 081	1B 2A 63 30 51
	Delete all temporary patterns	$E_C^*c1Q$	027 042 099 049 081	1B 2A 63 31 51
	Delete current pattern	$E_C^*c2Q$	027 042 099 050 081	1B 2A 63 32 51
	Make pattern temporary	$E_C^*c4Q$	027 042 099 052 081	1B 2A 63 34 51
	Make pattern permanent	$E_C^*c5Q$	027 042 099 053 081	1B 2A 63 35 51
Set Pattern Reference	Rotate with orientation	$E_C^*p0R$	027 042 112 048 082	1B 2A 70 30 52
Point	Follow physical page	$E_C^*p1R$	027 042 112 049 082	1B 2A 70 31 52
<b>MACROS</b>				
Macro ID	Macro ID #	$E_C^*\&\#Y$	027 038 102 # ... # 089	1B 26 66 # ... # 59

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
Macro Control	Start Macro Def.	E <sub>C</sub> &f0X	027 038 102 048 088	1B 26 66 30 58
	Stop Macro Def.	E <sub>C</sub> &f1X	027 038 102 049 088	1B 26 66 31 58
	Execute Macro	E <sub>C</sub> &f2X	027 038 102 050 088	1B 26 66 32 58
	Call Macro	E <sub>C</sub> &f3X	027 038 102 051 088	1B 26 66 33 58
	Enable Overlay	E <sub>C</sub> &f4X	027 038 102 052 088	1B 26 66 34 58
	Disable Overlay	E <sub>C</sub> &f5X	027 038 102 053 088	1B 26 66 35 58
	Delete Macros	E <sub>C</sub> &f6X	027 038 102 054 088	1B 26 66 36 58
	Delete All Temp. Macros	E <sub>C</sub> &f7X	027 038 102 055 088	1B 26 66 37 58
	Delete Macro ID	E <sub>C</sub> &f8X	027 038 102 056 088	1B 26 66 38 58
	Make Temporary	E <sub>C</sub> &f9X	027 038 102 057 088	1B 26 66 39 58
	Make Permanent	E <sub>C</sub> &f10X	027 038 102 049 048 088	1B 26 66 31 30 58
<b>STATUS READBACK</b>				
Set Status Readback Location Type	Invalid Location	E <sub>C</sub> *s0T	027 042 115 048 084	1B 2A 73 30 54
	Currently Selected	E <sub>C</sub> *s1T	027 042 115 049 084	1B 2A 73 31 54
	All Locations	E <sub>C</sub> *s2T	027 042 115 050 084	1B 2A 73 32 54
	Internal	E <sub>C</sub> *s3T	027 042 115 051 084	1B 2A 73 33 54
	Downloaded	E <sub>C</sub> *s4T	027 042 115 052 084	1B 2A 73 34 54
	Cartridge	E <sub>C</sub> *s5T	027 042 115 053 084	1B 2A 73 35 54
	User-Installed ROM (SIMMs)	E <sub>C</sub> *s7T	027 042 115 055 084	1B 2A 73 37 54

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
Set Status Readback Location Unit	All entities of the Location Type	$E_C^*s0U$	027 042 115 048 085	1B 2A 73 30 55
	Entity 1 or Temporary	$E_C^*s1U$	027 042 115 049 085	1B 2A 73 31 55
	Entity 2 or Permanent	$E_C^*s2U$	027 042 115 050 085	1B 2A 73 32 55
	Entity 3	$E_C^*s3U$	027 042 115 051 085	1B 2A 73 33 55
	Entity 4	$E_C^*s4U$	027 042 115 052 085	1B 2A 73 34 55
Inquire Status Readback Entity	Font	$E_C^*s0I$	027 042 115 048 073	1B 2A 73 30 49
	Macro	$E_C^*s1I$	027 042 115 049 073	1B 2A 73 31 49
	User-defined Pattern	$E_C^*s2I$	027 042 115 050 073	1B 2A 73 32 49
	Symbol Set	$E_C^*s3I$	027 042 115 051 073	1B 2A 73 33 49
	Font Extended	$E_C^*s4I$	027 042 115 052 073	1B 2A 73 34 49
Flush All Pages	Flush All complete pages	$E_C&r0F$	027 038 114 048 070	1B 26 72 30 46
	Flush All Page Data	$E_C&r1F$	027 038 114 049 070	1B 26 72 31 46
Free Memory Space	—	$E_C^*s1M$	027 042 115 049 077	1B 2A 73 31 4D
Echo	# = Echo value (-32767 to 32767)	$E_C^*s#X$	027 042 115 # ... # 088	1B 2A 73 # ... # 58

**Figure B.1 PCL printer commands** (continued)

Function	Parameter	Command	Decimal Value	Hexadecimal Value
<b>PROGRAMMING HINTS</b>				
End-Of-Line Wrap	Enabled	$E_C\&s0C$	027 038 115 048 067	1B 26 73 30 43
	Disabled	$E_C\&s1C$	027 038 115 049 067	1B 26 73 31 43
Display Functions	ON	$E_C Y$	027 089	1B 59
	OFF	$E_C Z$	027 090	1B 5A
<b>PCL VECTOR GRAPHICS SWITCHING/SET-UP PICTURE FRAME</b>				
Enter PCL Mode	Use previous PCL cursor position	$E_C \%0A$	027 037 048 065	1B 25 30 41
	Use current HP-GL/2 pen position for cursor position	$E_C \%1A$	027 037 049 065	1B 25 31 41
Enter HP-GL/2 Mode	Use Previous HP-GL/2 pen position	$E_C \%0B$	027 037 048 066	1B 25 30 42
	Use current PCL cursor position	$E_C \%1B$	027 037 049 066	1B 25 31 42
HP-GL/2 Plot Horizontal Size	Horizontal size in inches	$E_C *c\#K$	027 042 099 # ... # 075	1B 2A 63 # ... # 4B
HP-GL/2 Plot Vertical Size	Vertical size in inches	$E_C *c\#L$	027 042 099 # ... # 076	1B 2A 63 # ... # 4C
Set Picture Frame Anchor Point	Set anchor point to cursor position	$E_C *c0T$	027 042 099 048 084	1B 2A 63 30 54
Picture Frame Horizontal Size	Decipoints	$E_C *c\#X$	027 042 099 # ... # 088	1B 2A 63 # ... # 58
Picture Frame Vertical Size	Decipoints	$E_C *c\#Y$	027 042 099 # ... # 089	1B 2A 63 # ... # 59

# HP-GL/2 Context Printer Commands

In Figure B.2, parameters in brackets [] are optional.

**Figure B.2 HP-GL/2 Context Printer Commands**

Command	Mnemonic	Parameters
<b>DUAL CONTEXT EXTENSIONS</b>		
Enter PCL Mode	Esc%#A	0 - Retain previous PCL cursor position 1 - Use current HP-GL/2 pen position
Reset	EscE	None
Primary Font	F1	Font_ID
Secondary Font	FN	Font_ID
Scalable Or Bitmapped Fonts	SB	0 - Scalable fonts only 1 - Bitmapped fonts allowed
<b>PALETTE EXTENSIONS</b>		
Transparency Mode	TR	0 - Off (opaque) 1 - On (transparent)
Screened Vectors	SV	[screen_type[,shading[,index]]]
<b>VECTOR GROUP</b>		
Arc Absolute	AA	x_center, y_center, sweep_angle [,chord_angle];
Arc Relative	AR	x_increment, y_increment, sweep-angle [,chord_angle];
Absolute Arc Three Point	AT	x_inter, y_inter, x_end, y_end [,chord_angle];
Bezier Absolute	BZ	x1_control_pt, y1_control_pt x2_control_pt, y2_control_pt x3_control_pt, y3_control_pt . . . [x1_control_pt, y1_control_pt x2_control_pt, y2_control_pt x3_control_pt, y3_control_pt];

**Figure B.2 HP-GL/2 Context Printer Commands** (continued)

Command	Mnemonic	Parameters
Bezier Relative	BR	x1_control_pt_increments, y1_control_pt_increments, x2_control_pt_increments, y2_control_pt_increments x3_control_pt_increments, y3_control_pt_increments . . . [x1_control_pt_increments, y1_control_pt_increments, x2_control_pt_increments, y2_control_pt_increments, x3_control_pt_increments, y3_control_pt_increments];
Plot Absolute	PA	[x,y . . . [x,y]];
Plot Relative	PR	[x,y . . . [x,y]];
Pen Down	PD	[x,y . . . [x,y]];
Pen Up	PU	[x,y . . . [x,y]];
Relative Arc Three Point	RT	x_incr_inter, y_incr_inter, x_incr_end, y_incr_end [,chord_angle];
Polyline Encoded	PE	[flag[val]]coord_pair . . . [flag[val]]coord_pair];
<b>POLYGON GROUP</b>		
Circle	CI	radius [,chord_angle];
Fill Rectangle Absolute	RA	x_coordinate, y_coordinate;
Fill Rectangle Relative	RR	x_increment, y_increment;
Edge Rectangle Absolute	EA	x_coordinate, y_coordinate;
Edge Rectangle Relative	ER	x_increment, y_increment;
Fill Wedge	WG	radius, start_angle, sweep_angle [,chord_angle];
Edge Wedge	EW	radius, start_angle, sweep_angle [,chord_angle];
Polygon Mode	PM	polygon_definition;
Fill Polygon	FP	0 - Odd/Even 1 - non-zero winding
Edge Polygon	EP	None

**Figure B.2 HP-GL/2 Context Printer Commands** (continued)

Command	Mnemonic	Parameters
<b>CHARACTER GROUP</b>		
Select Standard Font	SS	None
Select Alternate Font	SA	None
Absolute Direction	DI	[run, rise];
Relative Direction	DR	[run, rise];
Absolute Character Size	SI	[width, height];
Relative Character Size	SR	[width, height];
Character Slant	SL	[tangent_of_angle];
Extra Space	ES	[width [,height]]
Standard Font Definition	SD	[kind, value . . . [,kind, value]];
Alternate Font Definition	AD	[kind, value . . . [,kind, value]];
Character Fill Mode	CF	[fill_mode [,edge_pen]];
Label Origin	LO	[position];
Label	LB	[char . . . [char]]1bterm
Define Label Terminator	DT	[1bterm [,mode]];
Character Plot	CP	[spaces, lines];
Transparent Data	TD	[mode];
Define Variable Text Path	DV	[path [,line]];

**Figure B.2 HP-GL/2 Context Printer Commands** (continued)

Command	Mnemonic	Parameters
<b>LINE AND FILL ATTRIBUTES GROUP</b>		
Line Type	LT	[line_type [,pattern_length [,mode]]];
Line Attributes	LA	[kind, value . . . [,kind, value]];
Pen Width	PW	[width [,pen]];
Pen Width Unit Selection	WU	[type];
Select Pen	SP	[pen]; <i>(required, 1 for black (recommended) or 0 for white)</i>
Symbol Mode	SM	[char];
Fill Type	FT	[fill_type [,option1 [,option2]]];
Anchor Corner	AC	[x_coordinate, y_coordinate];
Raster Fill Definition	RF	[index [,width, height, pen_nbr . . . pen_nbr]]; <i>(width and height must be less than 255)</i>
User Defined Line Type	UL	[index [,gap1 . . . gapn]];
<b>CONFIGURATION AND STATUS GROUP</b>		
Scale	SC	[x1, x2, y1, y2 [,type [,left, bottom]]]; or [x1,xfactor,y1,yfactor,2];
Input Window	IW	[xLL,yLL,xUR,yUR];
Input P1 and P2	IP	[p1x, p1y [,p2x, p2y]];
Input Relative P1 and P2	IR	[p1x, p1y [,p2x, p2y]];
Default Values	DF	None
Initialize	IN	[n];
Rotate Coordinate System	RO	[angle];

## Control Codes

**Figure B.3 Control Codes**

Function	Symbol	Decimal Value	Description
Backspace	B <sub>S</sub>	8	Move one column left unless at left margin, in which case no action is taken.
Horizontal Tab	H <sub>T</sub>	9	Move to next horizontal tab stop. The tab stops are at the left margin, and every eight columns to the right of the left margin.
Line Feed	L <sub>F</sub>	10	Move to next print line while maintaining current column position.
Form Feed	F <sub>F</sub>	12	Move to the first line at top of the next page while maintaining current column position.
Carriage Return	C <sub>R</sub>	13	Move to left margin on the current print line.
Shift Out	S <sub>O</sub>	14	Select characters that follow from the current secondary font until receipt of a Shift In.
Shift In	S <sub>I</sub>	15	Select characters that follow from the current primary font until receipt of a Shift Out.
Escape	E <sub>C</sub>	27	Indicates the beginning of a special control sequence (escape sequence).
Space	S <sub>P</sub>	32	Move one column to the right unless already at the right margin, in which case no action is taken.



# Appendix C

## ***I/O Port Polling***

The 4520/4520mp printers provide a parallel port, serial port, and three additional network interface port options, *all of which may be active at the same time*. **Automatic switching** among all active I/O (input/output) ports is supported.

### Port Polling Without a Hard Disk Installed

To coordinate automatic switching among the ports, the printer monitors the parallel, serial, and network interface ports for incoming data. When a print job is detected on one port, the printer sends a busy signal to the other ports and queues the print job into memory for processing. This is called **port polling**. Note that while all ports may be simultaneously active, only one port at a time is able to receive a print job.

When print jobs are pending on all five ports (parallel, serial, Ethernet, LocalTalk, and Token Ring), the port polling sequence is:

- 1 Parallel
- 2 Serial
- 3 Ethernet
- 4 Token Ring
- 5 Back to Parallel



#### Note

**LocalTalk** is not a part of this sequence. When a print job is detected on the LocalTalk port, the print job is put in the queue immediately after any current job finishes.

---

Except for those on the LocalTalk interface, *print jobs are processed in the sequence in which they are received by the printer*. As soon as one print job has finished, the printer continues polling until it finds another port that has received data.

If a print job is incomplete, the printer waits until the port is inactive for the **Port Timeout** period. After that, the printer ends the incomplete job and continues polling the ports when either:

- **Auto Job End** is On

or

- Another print job is received on a port

Therefore, the printer does not excessively service one particular port.

You may set the **Port Timeout** period and **Auto Job End** on the Control Panel or with the RUI. For additional information on **Port Timeout** or **Auto Job End**, either see *Chapter 3: Using the Control Panel*, or refer to the *Document Services for Printing Guide*.

### Port Polling With a Hard Disk Installed

When a hard disk is installed, the printer can spool print jobs from the parallel and serial ports. The print jobs are spooled, without any processing, onto the hard disk. Jobs are then processed in the order in which they were received.



# Appendix D

## **Ordering Information**

<i>Printer Options</i> .....	<i>D-2</i>
<i>Additional Order Items</i> .....	<i>D-8</i>

## Printer Options

Contact your dealer or Xerox / Rank Xerox to order any of the printer options listed in Figure D.1.



**Note**

### 4520mp Users:

The 4520mp comes with these options pre-installed:

- 4MB SIMM (for a total of 8MB memory)
- PostScript card
- Ethernet network card.

**Figure D.1 Printer options**

Option/Part No.	Description	Comments
<p><b>Printer Memory (SIMM)</b></p> <p>97K15280 English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)</p> <p>97K15300 English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)</p>	<p>4 MB SIMM</p> <p>16 MB SIMM</p>	<p>TO INSTALL, go to: <b>User's Guide, Chapter 5.</b></p> <p>SIMM requirements:</p> <ul style="list-style-type: none"> <li>• No parity</li> <li>• 70 nanosecond access time</li> <li>• 8 bits</li> <li>• One-sided</li> </ul> <p>It is recommended that you use a SIMM manufactured by Xerox / Rank Xerox. However, other SIMMs are widely available. Be sure you purchase the correct SIMM configuration.</p>
<p><b>PostScript</b></p> <p>97K15260 English (Xerox) 97K21150 English (Rank Xerox) 97K19920 French 97K19930 German 97K19940 Italian 97K19310 Spanish (Xerox) 97K19950 Spanish (Rank Xerox)</p>	<p>4520 Adobe PostScript Level 2 language interpreter</p>	<p>TO INSTALL, go to: <b>Installation instructions packaged with the option.</b></p> <p>A minimum of 8 MB of memory is required, comprised of 4 MB resident base memory plus one 4 MB SIMM purchased separately. (See <i>Printer Memory</i> option, above.)</p>

**Figure D.1 Printer options** (continued)

Option/Part No.	Description	Comments
<b>Font Cards</b> Contact Xerox / Rank Xerox English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)		TO INSTALL, go to: <b><i>User's Guide, Chapter 5.</i></b> For PCL5e only.
<b>Hard Disk</b> 97K15370 English (Xerox) 97K19850 English (Rank Xerox) 97K19860 French 97K19870 German 97K19880 Italian 97K19320 Spanish (Xerox) 97K19890 Spanish (Rank Xerox)	125 MB Hard Disk	TO INSTALL, go to: <b><i>Installation instructions packaged with the option.</i></b>

**Figure D.1 Printer options** (continued)

Option/Part No.	Description	Comments
<b>Network Interfaces</b>		
97K15330 English (Xerox) 97K19610 English (Rank Xerox) 97K19620 French 97K19630 German 97K19640 Italian 97K19270 Spanish (Xerox) 97K19650 Spanish (Rank Xerox)	Ethernet card <i>(with BNC and RJ-45 connectors)</i>	TO INSTALL, go to: <b>Installation instructions packaged with the option.</b>  The <b>Ethernet</b> card supports the following protocols: <ul style="list-style-type: none"> <li>• Novell NetWare</li> <li>• TCP/IP</li> <li>• EtherTalk</li> <li>• DEC LAT</li> <li>• LAN Manager</li> </ul>
97K15320 English (Xerox) 97K19550 English (Rank Xerox) 97K19560 French 97K19570 German 97K19580 Italian 97K19260 Spanish (Xerox) 97K19590 Spanish (Rank Xerox)	LocalTalk card <i>(with a DIN-8 connector)</i>	The <b>Token Ring</b> card supports the following protocols: <ul style="list-style-type: none"> <li>• Novell NetWare</li> <li>• LAN Manager</li> </ul>
97K15340 English (Xerox) 97K19670 English (Rank Xerox) 97K19680 French 97K19690 German 97K19700 Italian 97K19280 Spanish (Xerox) 97K19710 Spanish (Rank Xerox)	Token Ring card <i>(with RJ-45 and female DE-9 connectors)</i>	<b>Novell</b> systems require Print Server v1.2 and above, in the form of: <ul style="list-style-type: none"> <li>• PSERVER.VAP for v2.x NetWare file servers</li> <li>• PSERVER.NLM for v3.x NetWare file servers</li> <li>• PSERVER.EXE for a stand-alone PC-based print server</li> </ul>
<b>UNIX TCP/IP</b> systems require: <ul style="list-style-type: none"> <li>• Support for lpd or rprint (Xerox-supplied)</li> <li>• Clients must support TCP/IP, TELNET, and UDP</li> <li>• Optional load hosts require TFTP or RARP protocols</li> </ul>		
<b>EtherTalk</b> and <b>TokenTalk</b> systems require AppleTalk Phase 2.		
<b>DEC LAT</b> systems (Ethernet only) require that clients support the LAT protocol under the VAX/VMS or ULTRIX-32 operating systems.		
<b>LAN Manager</b> systems require: <ul style="list-style-type: none"> <li>• OS/2 version 1.30 or above</li> <li>• Microsoft's LAN Manager version 2.1 and above</li> <li>• TCP/IP on the LAN Manager server</li> </ul>		

Figure D.1 Printer options (continued)

Option/Part No.	Description	Comments
<b>PAPER HANDLING OPTIONS</b> (For paper sizes, refer to the User's Guide, Chapter 2: Handling Paper.)		
<b>Paper Trays</b>		TO INSTALL, go to: <b>User's Guide, Chapter 2.</b>
109R00020	English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	Universal  Adjustable to: <ul style="list-style-type: none"> <li>• A4</li> <li>• 8.5 x 11 (Letter)</li> <li>• 8.5 x 13 (Folio)</li> <li>• 8.5 x 14 (Legal)</li> <li>• 11 x 17 (Ledger)</li> <li>• A3</li> </ul>
109R00017	English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	Fixed A4  Not adjustable
109R00023	English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	Fixed 8.5 x 11 (Letter)  Not adjustable
109R00018	English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	Fixed A5  Not adjustable
109R00022	English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	Fixed 8.5 x 14 (Legal)  Not adjustable

**Figure D.1 Printer options** (continued)

Option/Part No.	Description	Comments
109R00021 English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	Fixed 11 x 17 (Ledger)	Not adjustable
109R00016 English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	Fixed A3	Not adjustable
<b>High-Capacity Feeder (HCF)</b>		TO INSTALL, go to: <b><i>Installation instructions packaged with the option.</i></b>
97K15750 97K20000 97K20010 97K20020 97K20030 97K19440 97K20040	English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	1500-sheet A4 feeder
		The HCF attaches to the SBF slot.
97K15740 97K19430	English (Xerox) Spanish (Xerox)	1500-sheet 8.5 x 11 (Letter) feeder
<b>High-Capacity Envelope Feeder (HCEF)</b>		TO INSTALL, go to: <b><i>Installation instructions packaged with the option.</i></b>
97K15760 97K19450	English (Xerox) Spanish (Xerox)	250 COM-10 envelope feeder
		The HCEF attaches to the SBF slot.
97K15770 97K20060 97K20070 97K20080 97K20090 97K19460 97K20100	English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)	250 DL envelope feeder

Figure D.1 Printer options (continued)

Option/Part No.	Description	Comments
<b>Multi-sheet Bypass Feeder (MBF)</b> 109R00034 English (Xerox) 97K20120 English (Rank Xerox) 97K20130 French 97K20140 German 97K20150 Italian 97K19350 Spanish (Xerox) 97K20160 Spanish (Rank Xerox)	Multiple sheet, envelope, or transparency feeder	TO INSTALL, go to: <b><i>Installation instructions packaged with the option.</i></b> The MBF attaches to the SBF slot. Adjustable to: <ul style="list-style-type: none"> <li>• A4</li> <li>• 8.5 x 11 (Letter)</li> <li>• 8.5 x 13 (Folio)</li> <li>• 8.5 x 14 (Legal)</li> <li>• Executive</li> <li>• A5</li> <li>• B5 (ISO)</li> <li>• DL</li> <li>• COM10</li> <li>• C5</li> </ul>

## Additional Order Items

Figure D.2 shows additional items for the 4520/4520mp you may order from your dealer or Xerox / Rank Xerox.

**Figure D.2 Additional order items**

Type/Part No.	Description	Comments
<b>EP Cartridge</b> 113R2    English (Xerox) English (Rank Xerox) French German Italian Spanish (Xerox) Spanish (Rank Xerox)		See <i>Chapter 6: Maintaining the Printer</i> for installation instructions.
<b>Cables</b>		See <i>Appendix A: Printer and Cable Specifications</i> for cable information.

Figure D.2 Additional order items (continued)

Type/Part No.	Description	Comments
<b>Software Diskettes</b>		
300E62150 English (Xerox)	DS/P Windows 3.1 PCL5e printer drivers diskette	For more information on Xerox software drivers and utilities for the printer, refer to the <i>Document Services for Printing Guide</i> .
300E62150 English (Rank Xerox)		
300E62360 French		
300E62210 German		
300E62460 Italian		
300E62410 Spanish (Xerox)		
300E62410 Spanish (Rank Xerox)		
300E62140 English (Xerox)	DOS printer drivers diskette	
300E62140 English (Rank Xerox)		
300E62350 French		
300E62200 German		
300E62450 Italian		
300E62400 Spanish (Xerox)		
300E62400 Spanish (Rank Xerox)		
300E62160 English (Xerox)	DS/P SETUP and RUI diskette	
300E62160 English (Rank Xerox)		
300E62370 French		
300E62220 German		
300E62470 Italian		
300E62420 Spanish (Xerox)		
300E62420 Spanish (Rank Xerox)		
300E62180 English (Xerox)	Xerox TrueType Screen Font Pack diskette	
300E62180 English (Rank Xerox)		
300E62390 French		
300E62340 German		
300E62490 Italian		
300E62440 Spanish (Xerox)		
300E62440 Spanish (Rank Xerox)		
300E62250 English (Xerox)	DS/P Service Coordinator (NLM) diskette, and DS/P SMS diskette	
300E62250 English (Rank Xerox)		
300E62580 French		
300E62550 German		
300E62640 Italian		
300E62610 Spanish (Xerox)		
300E62610 Spanish (Rank Xerox)		

**Figure D.2 Additional order items** (continued)

Type/Part No.	Description	Comments
<b>Software Diskettes</b> (continued)		
300K39990 English (Xerox)	Disk Kit, containing all of the above	For more information on Xerox software drivers and utilities for the printer, refer to the <i>Document Services for Printing Guide</i> .
300K39990 English (Rank Xerox)		
300K40110 French		
300K40000 German		
300K40070 Italian		
300K40060 Spanish (Xerox)		
300K40060 Spanish (Rank Xerox)		
300K30151 English (Xerox)	Macintosh PostScript printer driver diskette	
300K30151 English (Rank Xerox)		
300K40100 French		
300K40090 German		
300K40120 Italian		
300K40110 Spanish (Xerox)		
300K40110 Spanish (Rank Xerox)		
300E62240 English (Xerox)	Windows PostScript printer drivers diskette	
300E62240 English (Rank Xerox)		
300E62710 French		
300E62700 German		
300E62730 Italian		
300E62720 Spanish (Xerox)		
300E62720 Spanish (Rank Xerox)		
300E62260 English (Xerox)	XNIC software DOS distribution diskette	
300E62260 English (Rank Xerox)		
300E62270 English (Xerox)	XNIC software UNIX distribution diskette	
300E62270 English (Rank Xerox)		
300E64510 English (Xerox)	XNIC software Lan Manager distribution diskette	
300E64510 English (Rank Xerox)		

**Figure D.2 Additional order items** (continued)

Type/Part No.	Description	Comments
<b>User Documentation</b>		
720P53360 English (Xerox)	Quick Reference	
720P53360 English (Rank Xerox)		
720P55360 French		
720P54360 German		
720P57360 Italian		
720P56360 Spanish (Xerox)		
720P56360 Spanish (Rank Xerox)	Setting Up Guide	
720P53100 English (Xerox)		
721P53100 English (Rank Xerox)		
720P55100 French		
720P54100 German		
720P57100 Italian		
720P56100 Spanish (Xerox)		
721P56100 Spanish (Rank Xerox)		
720P53110 English (Xerox)	User's Guide	
721P53110 English (Rank Xerox)		
720P55110 French		
720P54110 German		
720P57110 Italian		
720P56110 Spanish (Xerox)		
721P56110 Spanish (Rank Xerox)	Document Services for Printing Guide	
720P53040 English (Xerox)		
721P53040 English (Rank Xerox)		
720P55040 French		
720P54040 German		
720P57040 Italian		
720P56040 Spanish (Xerox)	Document kit, containing the four preceding documents	
721P56040 Spanish (Rank Xerox)		
720S53150 English (Xerox)		
721S53150 English (Rank Xerox)		
720S55150 French		
720S54150 German		
720S57150 Italian		
720S56150 Spanish (Xerox)		
721S56150 Spanish (Rank Xerox)		

**Figure D.2 Additional order items** *(continued)*

Type/Part No.	Description	Comments
<b>User Documentation</b> <i>(continued)</i>		
720P53320 English (Xerox)	Multi-sheet Bypass Feeder (MBF) Installation Instructions	
721P53320 English (Rank Xerox)		
720P55320 French		
720P54320 German		
720P57320 Italian		
720P56320 Spanish (Xerox)		
721P56320 Spanish (Rank Xerox)		
720P53050 English (Xerox)	High-Capacity Feeder (HCF) Installation Instructions	
721P53050 English (Rank Xerox)		
720P55050 French		
720P54050 German		
720P57050 Italian		
720P56050 Spanish (Xerox)		
721P56050 Spanish (Rank Xerox)		
720P53060 English (Xerox)	High-Capacity Envelope Feeder (HCEF) Installation Instructions	
721P53060 English (Rank Xerox)		
720P55060 French		
720P54060 German		
720P57060 Italian		
720P56060 Spanish (Xerox)		
721P56060 Spanish (Rank Xerox)		

Figure D.2 Additional order items (continued)

Type/Part No.	Description	Comments
<b>User Documentation (continued)</b>		
720P53180 English (Xerox)	Networking: Ethernet (XNIC-E'NET) Installation and Configuration Guide	
721P53180 English (Rank Xerox)		
720P55180 French		
720P54180 German		
720P57180 Italian		
720P56180 Spanish (Xerox)		
721P56180 Spanish (Rank Xerox)		
720P53200 English (Xerox)	Networking: LocalTalk (XNIC-L'TALK) Installation and Configuration Guide	
721P53200 English (Rank Xerox)		
720P55200 French		
720P54200 German		
720P57200 Italian		
720P56200 Spanish (Xerox)		
721P56200 Spanish (Rank Xerox)		
720P53190 English (Xerox)	Networking: Token Ring (XNIC-T'RING) Installation and Configuration Guide	
721P53190 English (Rank Xerox)		
720P55190 French		
720P54190 German		
720P57190 Italian		
720P56190 Spanish (Xerox)		
721P56190 Spanish (Rank Xerox)		
720P53210 English (Xerox)	PostScript Installation Instructions	
721P53210 English (Rank Xerox)		
720P55210 French		
720P54210 German		
720P57210 Italian		
720P56210 Spanish (Xerox)		
721P56210 Spanish (Rank Xerox)		
720P53170 English (Xerox)	Hard Disk Installation Instructions	
721P53170 English (Rank Xerox)		
720P55170 French		
720P54170 German		
720P57170 Italian		
720P56170 Spanish (Xerox)		
721P56170 Spanish (Rank Xerox)		



# Appendix E

## ***Environmental Specifications***

## The Xerox Commitment to Environmental Quality

Xerox Corporation is committed to an international program to safeguard our environment by diverting certain products and materials from the solid waste stream. We do this by reusing serviceable components and remanufacturing selected products.

To support this effort we have made it easy for you to return selected printer equipment and empty print cartridges to Xerox. We recondition the print cartridges and refill them with Xerox toner and developer. All products we manufacture meet our stringent performance standards and are backed by the same Total Satisfaction Guarantee we offer with our newly manufactured products.

The world-wide effort to remanufacture printer equipment and recondition and reuse print cartridges benefits the environment and conserves our natural resources by reducing waste going into our landfills. Besides, it makes good business sense for Xerox and Xerox customers. Please join us in this effort.

## Acoustic Noise Figures

On Standby (ROS Pause): 40 dB(A)

Under Operation:

Continuous Sound: 53 dB(A)

Impulse Sound: 65 dB(A)

## FCC Compliance Statement for United States Users

### **Class B:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Shielded cables must be used with this equipment to maintain compliance with FCC regulations.

**Caution:** Changes or modifications not expressly approved by Xerox Corporation could void the user's authority to operate the equipment.

## VDE Compliance Statement for International Users

### **Canadian EME Regulations:**

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the radio interference regulations of the Canadian Department of Communications.

Cet appareil numérique est conforme aux limites d'émission de bruits radioélectriques pour les appareils de Classe B stipulées dans le Règlement sur le brouillage radioélectrique du Ministère des Communications du Canada.

**For Rank Xerox:** This laser printer meets the requirements of EN5022 Class B.

### **European EME Regulations:**

This equipment has been tested and determined to be compliant with VDE requirements for a Class B device.

## Operational Safety

Your Xerox equipment and supplies were designed and tested to meet strict safety requirements. These include safety agency examination, approval, and compliance with established environmental standards.

Attention to the following notes ensures the continued safe operation of your equipment.

**Always** connect the equipment to a properly grounded power source receptacle. If in doubt, have the receptacle checked by a qualified electrician.

**WARNING:** Improper connection of the equipment grounding conductor can result in electrical shock.

**Always** follow all warnings and instructions marked on, or supplied with, the equipment.

**Always** locate the equipment on a solid support surface with adequate strength for the weight of the machine.

**Always** exercise care in moving or relocating the equipment.

**Always** place the equipment in an area which provides adequate room area for ventilation and servicing.

**Always** use the materials and supplies specifically designed for your Xerox equipment. Use of unsuitable materials may result in poor performance and, possibly, a hazardous situation.

**Never** use a ground adaptor plug to connect the equipment to a power source receptacle that lacks a ground connection terminal.

**Never** attempt any maintenance function that is not specifically described in this documentation.

**Never** obstruct ventilation openings. These are provided to prevent overheating.

**Never** install the equipment near a radiator or any other heat source.

**Never** override or "cheat" electrical or mechanical interlock devices.

**Never** push objects of any kind into the ventilation openings.

**Never** operate the equipment if you notice unusual noises or odors. Disconnect the power cord from the power source receptacle and contact your dealer or Xerox / Rank Xerox to correct the problem.

If you need any additional safety information concerning the equipment or materials, contact your dealer or Xerox / Rank Xerox.

**WARNING:** Use of controls, adjustments or performance of procedures other than those specified herein may result in a hazardous radiation exposure.

This product will produce less than 0.1 ppm ozone during normal operation. The ozone produced is dependent on copy volume and is heavier than air. Providing the proper environmental parameters as specified by Xerox will ensure that concentration levels meet safe limits.

If additional information concerning ozone is needed, request the Xerox publication (600P83222), "Ozone," by calling in the USA 1-800-828-6571.

## Laser Safety

**WARNING:** Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous light exposure.

This equipment complies with appropriate safety standards.

With specific regard to lasers, the equipment complies with laser product performance standards set by governmental, national, and international agencies as a Class 1 laser product. It does not emit hazardous light as the beam is totally enclosed during all phases of customer operation and maintenance.

When you perform various operator functions, laser danger labels may be visible. These labels are for your dealer or service technician and are placed on or near panels, or shields, which require a tool for removal. **THESE PANELS ARE NOT TO BE REMOVED BY USERS OF THE PRINTER. THERE ARE NO USER SERVICEABLE AREAS INSIDE THESE COVERS.**

## Laser Safety Warning for Finland and Sweden

Luokitus on tehty standardin EN 60825 mukaisesti  
Klassningen är gjord i enlighet med standarden EN 60 825

LUOKAN 1 LASERLAITE  
KLASS 1 LASER APPARAT

VAROITUS!

Laitteen käyttäminen muulla kuin tässä käyttöohjeessa mainitulla tavalla saattaa altistaa käyttäjän turvallisuusluokan 1 ylittävälle näkymättömälle lasersäteilylle.

VARNING!

Om apparaten används på annat sätt än i denna bruksanvisning specificerats, kan användaren utsättas för osynlig laserstrålning, som överskrider gränsen för laserklass 1.

# Glossary

**Accounting File** The file SMS generates for storing printer and job statistics. An accounting file is created for each Service Coordinator when DS/P Authorization is set ON in SETUP. "PRINTER.LOG" is the name of the SMS accounting file.

**Alert Message** A message SMS sends to the client that notifies user of an event at the printer.

**Attach** The term used in SMS for logging into a file server.

**ASCII** American Standard Code for Information Interchange. A digital coding system used to represent characters or control functions electronically, each character being represented by either 7 or 8 bits.

**Auto emulation** See Language Sensing.

**Baud rate** The data transfer rate between the computer and the printer; set only if the serial port is used. The computer and the printer must be configured at the same baud rate (between 300 and 57.6 KB depending on the type of computer used).

**Bindery** A data structure on each file server that shows the existence and status of printers on a Novell network.

**Bit** Binary digit. The smallest unit of information in a digital computer. A bit can take on the value of either 1 or 0.

**Bitmap** A pattern of bits representing the dots in a printed image.

**Bitmapped fonts** Digitized images of each character in a font. Bitmapped fonts generally require more memory than scalable fonts. If you want to change to a different size or style (like *italics*), you have to download a separate bitmapped font.

**Boot** To restart a computer without turning off the power. Also referred to as a soft start.

**Byte** A unit of 8 consecutive bits. A byte is used to represent a character or control function.

**CAPTURE** A Novell command used to redirect output from a client to a print queue.

**Character set** The collection of characters contained in a font. Each character set has been designed for a special purpose. Some sets include all printable characters found on most standard computer keyboards, while others are intended for such applications as math, foreign language, typesetting, or law.

**Chargeback** See User Chargeback.

**Client** A PC attached to a Novell network.

**Client Software** See SMS Client Software.

**Configuration File** The file that stores the relationship between the SMS Service Coordinator and the printer. "XDSP.NLM" is the name of the SMS configuration file.

**Context saving** See State Saving.

**Controller board** The printer's system controller, with firmware to direct all printer operations and slots for adding optional cards. The controller board is accessed through the back panel of the printer.

**Control Panel** An LCD display to show status messages, prompts, and menu items; indicator lights to show the condition and status of the printer; and keys for accessing the printer settings. The Control Panel is on the face of the printer.

**Data string** The term used to identify textual data—data that reads as text. SMS accounting export data files present data strings enclosed within quotation marks.

**Default** A printer setting that is used in the absence of any other setting or command from the user. (See also Factory-set Default.)

**Default font** The font that the printer will use if the user or the software application does not specify otherwise.

**Description** A setting the supervisor defines in the DS/P UTILITY to specify a printer's uniqueness. SMS users can locate a printer by its description using the Best Fit feature.

**Detach** The term used in SMS for logging off a file server.

**Direct-connect printer** A printer tied to a Novell network via its internal network interface card.

**Document** One or more pages forming a logical whole.

**DOS (Disk Operating System)** The operating system software that controls PC systems. Refer to the DOS manual packaged with your PC system.

**Downloaded fonts** See Downloading.

**Downloading** The process of transferring fonts or other data from computer to the printer memory. Permanently downloaded data will be stored in the printer until it is turned off.

**Dpi** Dots per inch. A measure of the resolution of a printed image. Laser printers use dots to form images. The greater the dpi, the finer the resolution.

**DS/P** Document Services for Printing. The name of Xerox printer utility package comprised of SETUP, DS/P UTILITY, RUI (Remote User Interface), SMS (Service & Management Services), and printer drivers.

**DS/P UTILITY** The software that allows NetWare supervisors to rename direct-connect printers, to assign them to SMS Service Coordinators, and to set SMS usage parameters.

**Emulation** Imitating the operational functionality of a program or language with equaling or surpassing functionality.

**EP cartridge** The Xerox electronic printing cartridge that contains microfine toner and the imaging roller drum.

**EPROM/ROM** Acronyms for Erasable Programmable Read Only Memory and Read Only Memory, which describe a type of computer chip used in the printer. EPROM/ROM is where the firmware and internal fonts reside.

**Error messages** 1) Messages that appear on the Control Panel display when the printer has encountered some difficulty.  
2) Messages sent to the SMS client when either the printer, the SMS Service Coordinator, or Novell has encountered some difficulty.

**Escape character** A control code or control character represented by ASCII 27 (1B in Hexadecimal) which must be placed in front of a printer command. The Escape character

tells the printer to execute, rather than print, the character sequence following it.

**Escape sequence** A sequence of characters beginning with an escape code and comprising a printer command.

**Factory-set default** The settings that are programmed into the Xerox printer before it is shipped from the manufacturer. These settings are in use unless you permanently override them using either the printer Control Panel or the Remote User Interface. Commands from a software application temporarily override factory defaults.

**File Server** A network storage device often used to store master copies of applications software. It is also used for exchanging and accessing files without having to copy them to a floppy diskette.

**Firmware** The programs stored in EPROM/ROM chips on the printer's controller board.

**Font** A collection of characters with a consistent style. Different fonts can be selected for printing. Fonts can refer to the printer's internal fonts, or fonts stored in optional font cards or on your computer.

**Font card** Small, thin, credit card size electronic devices that contain fonts.

**Font characteristics** Font orientation, character height, stroke weight, and typeface. What a printed font looks like.

**Fuser roller** Used to bond dry ink to the page.

**Handshaking** An exchange of signals between two devices in a computer network, prior to the transfer of data. The purpose of handshaking is to determine the readiness of each device to exchange data.

**Host** The source of data or the input device for the printer. It may be a personal computer or network device.

**Hot Key** Keystroke combinations used to activate and exit the DOS version of SMS.

**I/O (Input/Output)** The communication between the printer and the host computer.

**I/O port** Input/Output port, where data is received and transmitted.

**IVD** See Integrated Visual Display

**Integrated Visual Display** Also referred to as IVD, this is the user-interface portion of SMS which displays printer and job status information. It is from the IVD that the user initiates SMS functions.

**Intellifonts** Scalable fonts developed by Agfa Compugraphics and licensed to Hewlett Packard.

**Internal fonts** The fonts that come with the printer, residing in permanent memory: EPROM/ROM.

**Language Sensing** The ability of a port to sense the PDL (Page Description Language) of the incoming job and then switch to that PDL if necessary.

**Load balancing** An SMS accounting term used for describing the ability to generate printer usage statistics for each selected user.

**Local printer** A printer that is connected to a network client through a serial or parallel cable. Only the client user has access to a local printer.

**Lower base** The optional base for the 4505/4505ps and 4510/4510ps printers that comes in two sizes: 250-sheet and 500-sheet.

**Manual tray** See MP tray.

**Menu** Choices of settings and controls. There are menus for the printer's Control Panel, RUI (Remote User Interface), SMS (Status & Management Services), and for many software applications.

**Memory** The space in a device where information is stored, or the ability of a device to keep information until needed. (See also RAM, ROM.)

**MP tray** Multipurpose tray. The MP tray comes with the 4505/4505ps and 4510/4510ps printers and fits into the multipurpose paper source on the front of the printer. Also referred to as the "manual tray."

**NetWare** This is the network operating system (NOS) developed by Novell for use with its networks.

**NetWare Loadable Module** Also referred to as NLM, this is a NetWare program which runs on the network operating system.

**NetWare Supervisor** A user with access to NetWare functionality and control over and above that of normal users. For example, only users with supervisor privileges can create and delete print queues.

**Network Operating System** Also referred to as NOS. The NOS runs on the file server and serves to control the network.

**Network-indirect printer** A printer connected to either: 1) a server running PSERVER.NLM or PSERVER.EXE; or 2) a network client running RPRINTER. EXE.

**NIC** An abbreviation for Network Interface Card. The optional card that attaches to the controller board for interfacing with a network. (See also XNIC-E'NET, XNIC-L'TALK, XNIC-T'RING.)

**NLM** See NetWare Loadable Module.

**NOS** See Network Operating System.

**NVM** Nonvolatile Memory. Memory that is not corrupted when power is removed, usually due to battery backup; used to store printer settings while the printer is powered off.

**NVRAM** Nonvolatile Random Access Memory.

**Offline** When the printer is offline, it does not accept data from the computer.

**Online** When the printer is online, it is able to accept data from the computer.

**Orientation** Choice of printing portrait (vertically) or landscape (horizontally) on a page.

**Output tray** Where printed material is delivered. The output tray on the 4520/4520mp is located on the top of the printer.

**Paper jam** When paper becomes wedged somewhere along the paper path.

**Paper source** Paper can feed into the printer, via a paper tray or other paper feeding device. Also, the setting in a software application that specifies from where paper will feed for printing. (The paper source is mapped to a physical tray or a sequence of trays.)

**Parallel port** A type of port in which data is transmitted and received in bytes rather than bits. Typically used for local printing over short distances.

**Parity** The addition of one or more redundant bits of information used to verify its accuracy.

**PC** Personal Computer; specifically, an IBM PC or compatible.

**PCL 5e** Hewlett Packard Printer Control Language Level 5e.

**PCONSOLE** A Novell utility that provides, for example, the user with the ability to create and delete queues, or to display a list of jobs currently in the print queue.

**PDL** Page Description Language. The set of rules that describe a fully formatted page, independent of the device used for printing. PCL and PostScript are examples of page description languages.

**Permanent fonts** Also called permanently downloaded fonts. These are fonts set up in an application so that when the application is loaded, the fonts are downloaded to the printer's memory. They then do not have to be downloaded for every print job. Permanent fonts remain downloaded until the printer is powered OFF.

**Pitch** The number of characters to the inch (10 pitch is 10 characters per inch). Typically thought of as "horizontal" measurement.

**Point** Type height is traditionally measured in points. One point is approximately 1/72 inch. Typically thought of as "vertical" measurement.

**Polling** A method to control the data coming into the printer through the I/O ports, which can include the parallel, serial, and optional network ports. The printer looks at each port in succession for incoming data, then transfers it to the print buffer where it waits for processing. The print buffer is shared among the ports, so data can arrive for different jobs continuously.

**PostScript** A page description language (PDL) developed by Adobe Systems in 1987.

**Print density** The relative darkness of print on the page.

**Print queue** A subdirectory on the server to which print jobs are redirected. Jobs are released from the queue and sent to the printer when the printer is ready to accept jobs.

**Print server** A computer system attached to a local area network that provides shared printing among network clients. The print server draws files from print queues on the file server. Typically the print server is dedicated only to that function—it is not used to run other end-user software.

**Printer description** See Description.

**Printer driver** A program that communicates between the printer and the software application. The printer driver interprets special format codes so the printer can print a page that matches what you created on the screen. Xerox desktop laser printers have their own printer drivers so you can take full advantage of the printer's features.

**Printer macro** Used by the page description language to send often-repeated commands and specifications, such as linefeed and carriage return information. (Printer macros are transparent to the user.)

**Printer name** The default name assigned to each Xerox NIC, for example, XNExxxxxx\_1, or another valid printer name the user chooses and assigns when running SETUP. See Valid Printer Name.

**Printer reset** See Reset.

**Protocol** A set of rules governing the exchange of data between data processing devices.

**PSERVER emulation** Software that runs on a file server or a network interface card and that enables the file server or printer to function as a print server.

**Queue** See Print Queue.

**Radio button** A type of feature selection device found in the RUI and SMS Client Software. The radio button is used for selecting one option among a group of mutually exclusive options.

**RAM** Random Access Memory—read and write memory. This is commonly referred to as just “memory.” RAM is available on RAM chips and holds information that is used by the printer. The information may be discarded at the end of a print job, when you exit an application, or when the printer is reset, depending on what kind of information it is: incoming data for printing, downloaded soft fonts or printer macros for the current PDL.

**Reset** To restore the printer to all or some of its default settings.

**ROM** Read-Only Memory.

**RPRINTER emulation** Software run on a client PC (connect to a network-indirect printer) or a Xerox network interface card that identifies the printer as a remote printer.

**RUI** Remote User Interface. The RUI is a DS/P component that runs on a PC and allows the user to select printer settings from the PC rather than at the printer’s Control Panel.

**Scalable fonts** Fonts described by formulae that produce a font outline. The formulae can be used to scale the font up or down (by point size).

**SDF** See Standard Data File.

**Serial port** A type of port in which data is transmitted and received in bits rather than bytes. Typically used for printing over longer distances.

**Server** A special-purpose computer system (typically a PC using a 80386 or 80486 CPU, or another processor based on

the Motorola 68000 CPU) that is connected to the local area network and controls shared peripherals (PCs, printers, etc.).

**Service Coordinator** The NLM portion of SMS that obtains job and status information from direct-connect printers and reports it to users running SMS Client Software. The Service Coordinator also acquires and stores accounting data generated by the printer assigned to it during SETUP. (The relationship between the printer and the Service Coordinator is stored in the Configuration File.)

**SIMM** Single Inline Memory Module. A SIMM has several connected memory chips and connects to a slot on the printer controller board to increase the available RAM on the printer. The 4520/4520mp printers have two SIMM slots and will accept SIMMs with 4 MB or 16 MB of memory, with a 70 ns (nanoseconds) access time.

**SMS Status & Management Services.** A DS/P component that resides on the client PC and the file server. SMS features include, but are not limited to, the ability to view the status of various network printers and jobs in their queue, find the best printer for the job, and generate accounting reports.

**SMS Client Software** The Integrated Visual Display (IVD) portion of SMS the end-user runs on the PC.

**Spooling** A portion of memory (in this case on the printer) that will hold documents to be processed by the printer. This frees up the computer to go on with other work.

**Stand-alone** Not connected, directly or indirectly, to a network. A stand-alone printer is connected to a PC through a serial or parallel cable.

**Standard Data File** A data file format that can be read by many software applications. SDF files contain data elements delimited by any special character, typically the comma. Each logical record in an SDF file is terminated by a carriage

return. SMS accounting export data files are stored in SDF format.

**State Saving** A PCL Menu option that enables you to save permanent fonts and macros when jobs switch between PCL and PostScript.

**String** See Data String.

**Supervisor** See NetWare Supervisor.

**Temporary fonts** These are PCL fonts downloaded with a particular print job and cleared from memory when the job is finished.

**Toner** A dry powdered substance used in the printing process. The toner supply for the printer is contained in the recyclable EP (electronic printing) cartridge.

**TrueRes Smoothing** A PCL capability that smooths curves in text and graphics to improve print quality.

**TrueType fonts** A font standard developed by Apple Computer as an alternative to Adobe Postscript. TrueType fonts are scalable and can print in both PostScript and PCL page description languages.

**TSR** Terminate and Stay Resident. The SMS TSR is a program that is loaded into the PC's memory each time the user starts the PC. The SMS TSR is responsible for routing status information to the IVD, and displaying alert messages on the client's monitor.

**Typeface** The design of a set of characters and symbols—all uppercase and lowercase letters, arabic numerals, and common punctuation and symbols. Typefaces often bear the name of the person who designed them, like Bodoni and Garamond.

**Universal paper tray** Called “universal” because it adjusts to a variety of paper sizes.

**User chargeback** An SMS accounting term defining the ability to generate user printing costs typically calculated by multiplying the number of pages printed by the cost-per-page value.

**Valid printer name** A printer name that does not begin with the letters “DSP” and that terminates with the characters “\_1”.

**XNIC-E'NET** Xerox Network Interface Card-Ethernet. (See also NIC.)

**XNIC-L'TALK** Xerox Network Interface Card-LocalTalk. (See also NIC.)

**XNIC-T'RING** Xerox Network Interface Card-Token Ring. (See also NIC.)

# Index

## A

- Adjusting print density 6-12
- Auto Continue option
  - System Menu 3-61
- Auto Job End option
  - also see *Port Timeout option*
  - Ethernet Menu 3-54
  - Parallel Menu 3-44
  - Serial Menu 3-48
  - Token Ring Menu 3-58

## B

- Baud Rate option
  - Serial Menu 3-49
- Bidirectional option
  - Parallel Menu 3-45
- Bitmapped fonts 4-2

## C

- Cancel PS Job function
  - Reset Menu 3-68
- Chime option
  - System Menu 3-60
- Cleaning
  - see *Printer maintenance*

- Config. Sheet function
  - Test Menu 3-64
- Configuration Sheet 3-14, 3-64, 7-7
- Context saving, see *State Saving option*
- Control Panel
  - Display 3-4
  - Keys, see *Control Panel keys*
  - Location 1-3
  - Menu options 3-12 to 3-68
  - Messages 7-5 to 7-26
  - Navigating 3-8 to 3-11
  - Overview 3-3
- Control Panel keys 3-5 to 3-7
  - Down 3-7
  - Enter 3-6
  - Esc 3-6
  - Form Feed 3-5
  - Menu 3-5
  - Online 3-5
  - Reset 3-5
  - Up 3-7
- Copies option
  - PCL Menu 3-19
  - PostScript Menu 3-33

## D

### D

- Data Bits option
  - Serial Menu 3-50
- Default Source option
  - PCL Menu 3-21
- Default Tray option
  - PostScript Menu 3-33
- Defaults option
  - System Menu 3-61
- Deutsch option
  - Language 3-14
- Disk Spooling option
  - System Menu 3-62
- Documentation D-11
- Down key 3-7
- Downloading fonts 4-12 to 4-14
- Drilled paper
  - Loading 2-27 to 2-28
- DTR Polarity option
  - Serial Menu 3-50

### E

- Emulation, see *Lang. Sensing option, State Saving option*
- English option
  - Language 3-14
- Enter key 3-6
- Envelopes
  - Loading 2-29
- EP cartridge
  - Recycling 6-3
  - Replacing 6-3 to 6-11
- Error Messages 7-5 to 7-26
- Esc key 3-6
- Español option
  - Language 3-14

- Ethernet Menu 3-52 to 3-54
  - Options 3-52 to 3-54
    - Auto Job End 3-54
    - Frame Type 3-54
    - Lang. Sensing 3-53
    - Port Timeout 3-53
    - System Language 3-53

### F

- Flow control, see *Handshake option*
- Font Number option
  - PCL Menu 3-20
- Font Source option
  - PCL Menu 3-19
- Fonts
  - Adobe PostScript (Type 1) 4-8
  - Bitmapped 4-2
  - Definition 4-2
  - Downloading 4-12 to 4-14
  - Font card 4-9
    - Installing 5-17 to 5-18
    - Slot location 1-3
  - Font family 4-2
  - Intellifont 4-6
  - PCL bitmap 4-7
  - Permanently downloaded 4-13 to 4-14
  - Printer fonts 4-3
  - Resident fonts 4-4
  - Scalable 4-2
  - Screen fonts 4-3
  - TrueType 4-5
- Form Feed key 3-5
- Form Length option
  - PCL Menu 3-24
- Frame Type option
  - Ethernet Menu 3-54
- Français canad. option
  - Language 3-14
- Français option
  - Language 3-14
- Front output tray
  - Location 2-5

### H

- Handshake option
  - Serial Menu 3-49

Hex Dump option  
System Menu 3-60

High-capacity Envelope Feeder (HCEF) 2-16

High-capacity Feeder (HCF) 2-15

## I

Intellifont fonts 4-6

Interface

- network A-12
- parallel A-5
- serial A-8, A-10

Interface Menu 3-38 to 3-58

- Ethernet Menu, see *Ethernet Menu*
- LocalTalk Menu, see *LocalTalk Menu*
- Parallel Menu, see *Parallel Menu*
- Serial Menu, see *Serial Menu*
- Token Ring Menu, see *Token Ring Menu*

Italiano option

- Language 3-14

## J

Jam Recovery option

- Effect on memory 3-70
- PCL Menu 3-26
- PostScript Menu 3-34

Jams, see *Paper jams*

## L

Labels

- Loading 2-27 to 2-28

Lang. Sensing option

- Ethernet Menu 3-53
- Parallel Menu 3-43
- Serial Menu 3-47
- Token Ring Menu 3-57

Language 3-14

Options

- Deutsch 3-14
- English 3-14
- Español 3-14
- Français 3-14
- Français canad. 3-14
- Italiano 3-14
- Portugués (BRA) 3-14

Letterhead

- Loading 2-27 to 2-28

LocalTalk Menu 3-51

- Option 3-51
- Port Timeout 3-51

Lower source

- Location 2-4

Lower tray

- Loading paper 2-19 to 2-23
- Location 2-9

## M

Main Menu system 3-12 to 3-68

- Interface Menu, see *Interface Menu*
- PCL Menu, see *PCL Menu*
- PostScript Menu, see *PostScript Menu*
- System Menu, see *System Menu*
- Test Menu, see *Test Menu*

Maintenance

- see *Printer maintenance*

Manual Size option

- PostScript Menu 3-34

MBF Paper Size option

- PCL Menu 3-23

Memory

- Adding, see *SIMM, Installing*
- Maximum capacity 1-6
- Overview 1-6

Memory Check function

- Test Menu 3-66

Menu key 3-5

Messages

- Error 7-5 to 7-26

Middle source

- Location 2-4

Middle tray

- Loading paper 2-19 to 2-23
- Location 2-9

Modem, null A-12

Multi-sheet Bypass Feeder (MBF) 2-14

## N

Network interface A-12

## O

### Network ports

Location 1-3

### Null modem A-12

## P

### Online key 3-5

### Orientation option

PCL Menu 3-23

### Output trays

Capacity 2-5

Front

Location 2-5

Top

Location 2-5

## P

### Page Protection option

Effect on memory 3-69

PCL Menu 3-26

### Paper

Feeding, see *Paper feeding*

Input sources 2-4

Input trays 2-9 to 2-12

Jams 2-5, 3-5, 3-26, 3-34, 3-70, 7-27

also see *Jam Recovery option*

Loading, see *Paper loading*

Output tray capacity 2-5

Output trays 2-5

Size 2-7 to 2-8

Weight 2-6

### Paper feeding

Single-sheet Bypass Feeder (SBF) 2-24 to 2-26

### Paper jams 7-27

### Paper loading

Drilled paper 2-27 to 2-28

Envelopes 2-29

Labels 2-27 to 2-28

Letterhead 2-27 to 2-28

Lower tray 2-19 to 2-23

Middle tray 2-19 to 2-23

Upper tray 2-19 to 2-23

### Paper Size option

PCL Menu 3-23

### Paper sources

Lower

Location 2-4

Middle

Location 2-4

Selecting 2-30 to 2-42

PCL paper sources 2-30

Printing a page 2-31 to 2-32

Source mapping settings 2-33 to 2-35

Single-sheet Bypass Feeder (SBF)

Location 2-4

Upper

Location 2-4

### Paper trays

Front output

Location 2-5

Lower

Location 2-9

Middle

Location 2-9

Top output

Location 2-5

Upper

Location 2-9

### Parallel interface A-5

### Parallel Menu 3-42 to 3-45

Options 3-42 to 3-45

Auto Job End 3-44

Bidirectional 3-45

Lang. Sensing 3-43

Port Enable 3-42

Port Timeout 3-42

System Language 3-42

Transfer Rate 3-45

### Parallel port

Location 1-3

### Parity option

Serial Menu 3-50

### PCL Font List function

Test Menu 3-65

### PCL language, see *System Language option*

- PCL Menu 3-15 to 3-28
    - Options 3-18 to 3-28
      - Copies 3-19
      - Default Source 3-21
      - Font Number 3-20
      - Font Source 3-19
      - Form Length 3-24
      - Jam Recovery 3-26
      - MBF Paper Size 3-23
      - Orientation 3-23
      - Page Protection 3-26
      - Paper Size 3-23
      - Pitch 3-20
      - Point Size 3-21
      - Resolution 3-27
      - Source Mapping 3-22
      - State Saving 3-28
      - Symbol Set 3-25
      - TrueRes 3-28
  - Pitch option
    - PCL Menu 3-20
  - Point Size option
    - PCL Menu 3-21
  - Port Enable option
    - Parallel Menu 3-42
    - Serial Menu 3-46
  - Port Timeout option
    - also see *Auto Job End option*
    - Ethernet Menu 3-53
    - LocalTalk Menu 3-51
    - Parallel Menu 3-42
    - Serial Menu 3-46
    - Token Ring Menu 3-56
  - Port Type option
    - Serial Menu 3-49
  - Ports
    - Network
      - Location 1-3
    - Parallel
      - Location 1-3
    - Serial
      - Location 1-3
  - Portugués (BRA) option
    - Language 3-14
  - PostScript fonts 4-8
  - PostScript language, see *System Language option*
  - PostScript Menu 3-29 to 3-37
    - Options 3-32 to 3-37
      - Copies 3-33
      - Default Tray 3-33
      - Jam Recovery 3-34
      - Manual Size 3-34
      - Print Errors 3-34
      - Resolution 3-35
      - State Saving 3-37
      - Tray Switching 3-33
      - TrueRes 3-36
  - Power Saver option
    - System Menu 3-62
  - Power switch
    - Location 1-3
  - Pre-printed Stationery, see *Letterhead*
  - Print density, adjusting 6-12
  - Print Errors option
    - PostScript Menu 3-34
  - Print quality problems 7-43
  - Printer maintenance
    - Cleaning the printer 6-14
    - EP cartridge replacement 6-3 to 6-11
    - Moving the printer 6-15
  - Printer operational problems 7-40
  - PS Font List function
    - Test Menu 3-65
- R**
- Remote User Interface 1-4
  - Reset All function
    - Reset Menu 3-68
  - Reset key 3-5
  - Reset Menu 3-67 to 3-68
    - Functions 3-67 to 3-68
      - Cancel PS Job 3-68
      - Reset All 3-68
      - Reset Menus 3-68
      - Reset Printer 3-68
  - Reset Menus function
    - Reset Menu 3-68
  - Reset Printer function
    - Reset Menu 3-68

## S

- Resolution option
  - Effect on memory 3-70
  - PCL Menu 3-27
  - PostScript Menu 3-35

RUI 1-4

## S

- Serial interface
  - RS-232C A-8
  - RS-422A A-10
- Serial Menu 3-46 to 3-50
  - Options 3-46 to 3-50
    - Auto Job End 3-48
    - Baud Rate 3-49
    - Data Bits 3-50
    - DTR Polarity 3-50
    - Handshake 3-49
    - Lang. Sensing 3-47
    - Parity 3-50
    - Port Enable 3-46
    - Port Timeout 3-46
    - Port Type 3-49
    - Stop Bits 3-50
    - System Language 3-46
- Serial number
  - Locating 7-4
- Serial port
  - Location 1-3
- SIMM
  - Capacity 5-2
  - Definition 5-2
  - Installing 5-5 to 5-16
- Single-sheet Bypass Feeder (SBF) 2-12
  - Feeding paper 2-24 to 2-26
- Single-sheet Bypass Feeder (SBF) source
  - Location 2-4
- Source Mapping Examples 2-36
- Source Mapping option
  - PCL Menu 3-22
- State Saving option
  - Effect on memory 3-71
  - PCL Menu 3-28
  - PostScript Menu 3-37
- Stop Bits option
  - Serial Menu 3-50

- Symbol Set option
  - PCL Menu 3-25
- System Language option
  - Ethernet Menu 3-53
  - Parallel Menu 3-42
  - Serial Menu 3-46
  - Token Ring Menu 3-56
- System Menu 3-59 to 3-62
  - Options 3-60 to 3-62
    - Auto Continue 3-61
    - Chime 3-60
    - Defaults 3-61
    - Disk Spooling 3-62
    - Hex Dump 3-60
    - Power Saver 3-62
    - System Messages 3-60
- System Messages option
  - System Menu 3-60

## T

- Test Menu 3-63 to 3-66
  - Functions 3-64 to 3-66
    - Config. Sheet 3-64
    - Memory Check 3-66
    - PCL Font List 3-65
    - PS Font List 3-65
    - Test Print 3-66
- Test Print function
  - Test Menu 3-66
- Timeout, see *Port Timeout option*
- Token Ring Menu 3-55 to 3-58
  - Options 3-55 to 3-58
    - Auto Job End 3-58
    - Lang. Sensing 3-57
    - Port Timeout 3-56
    - System Language 3-56
- Toner, see *EP cartridge*
- Top output tray
  - Location 2-5
- Transfer Rate option
  - Parallel Menu 3-45
- Tray Switching option
  - PostScript Menu 3-33

- Troubleshooting 7-1 to 7-51
  - Before calling service 7-2
  - Control Panel messages 7-5
  - Locating serial number 7-4
  - Operational problems 7-40
  - Paper jams 7-27
  - Print quality problems 7-43
- TrueRes option
  - PCL Menu 3-28
  - PostScript Menu 3-36
- TrueType fonts 4-5
- Type 1 fonts, see *PostScript fonts*

**U**

- Up key 3-7
- Upper source
  - Location 2-4
- Upper tray
  - Loading paper 2-19 to 2-23
  - Location 2-9

