

Epson AcuLaser® CX11NF



Fax Guide

Copyright Notice

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of Seiko Epson Corporation. The information contained herein is designed only for use with this Epson product. Epson is not responsible for any use of this information as applied to other products.

Neither Seiko Epson Corporation nor its affiliates shall be liable to the purchaser of this product or third parties for damages, losses, costs, or expenses incurred by purchaser or third parties as a result of: accident, misuse, or abuse of this product or unauthorized modifications, repairs, or alterations to this product, or (excluding the U.S.) failure to strictly comply with Seiko Epson Corporation's operating and maintenance instructions.

Seiko Epson Corporation shall not be liable for any damages or problems arising from the use of any options or any consumable products other than those designated as Original Epson Products or Epson Approved Products by Seiko Epson Corporation.

A Note Concerning Responsible Use of Copyrighted Materials

Epson encourages each user to be responsible and respectful of the copyright laws when using any Epson product. While some countries' laws permit limited copying or reuse of copyrighted material in certain circumstances, those circumstances may not be as broad as some people assume. Contact your legal advisor for any questions regarding copyright law.

Trademarks

Epson and Epson AcuLaser are registered trademarks and Exceed Your Vision is a trademark of Seiko Epson Corporation.

General Notice: Other product names used herein are for identification purposes only and may be trademarks of their respective owners. Epson disclaims any and all rights in those marks.

Contents

1 Introduction

- About Your Documentation5
- Changing to Fax Mode.....6
- Accessing Fax Settings7

2 Sending Faxes

- Sending a Basic Fax9
- Using Speed-Dial Codes.....10
- Using One-Touch Buttons12
- Faxing to Multiple Recipients.....13
- Canceling a Fax14

3 Receiving Faxes

- Using Fax Tones.....16
- Using Fax Polling17
- Accessing Settings for Receiving Faxes17
- Distinctive Ring Pattern Detection.....18
- Fax Forwarding19

4 Speed Dialing

- Using the Setup Menu.....21
- Using the Speed Dial Utility (Windows Only)28

5 Customizing Settings

Fax Menu	41
Customizing Transmit and Receive Settings	44
Selecting Outgoing Fax Settings.....	47

6 Reports

Printing Reports.....	49
Fax Job Information.....	51

7 Solving Problems

Fax Error Messages	53
Sending and Receiving.....	53
Printing Problems.....	55
Where To Get Help.....	56

8 Notices

Important Safety Instructions	57
FCC Compliance Statement	58
Declaration of Conformity.....	60
Epson America, Inc. Limited Warranty.....	61

Introduction

This chapter describes the documentation that is included with your Epson AcuLaser® CX11NF, and how to access the fax mode and settings.

About Your Documentation

This *Fax Guide* tells you how to send and receive faxes with your AcuLaser CX11NF. It also tells you how to set up speed dialing, specify fax settings, and maintain and troubleshoot fax-related problems.

Please follow these guidelines throughout:

Warning:

Warnings must be followed carefully to avoid bodily injury.

Caution:

Cautions must be observed to avoid damage to your equipment.

Note:

Notes contain important information about your product.

Tip:

Tips contain hints for better faxing.


For instructions on setting up your product and installing your software see your *Start Here* sheet.

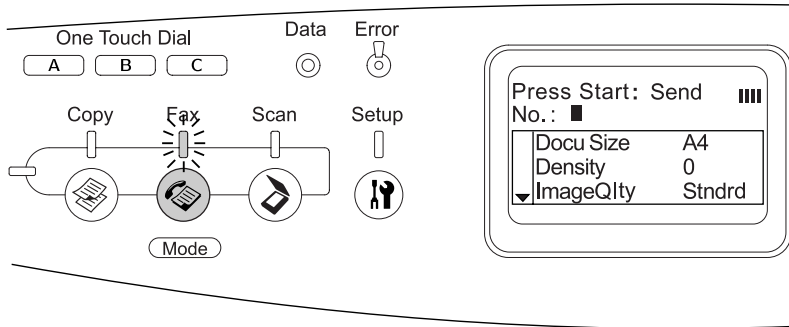
For information on configuring your product to work on a network see your on-screen *Network Guide*. You need to install this guide from the software CD-ROM to your computer's hard disk before referring to it.


For information about printing, scanning, and copying, see your *Basics Guide*.

For detailed information about your product see your on-screen *User's Guide*.

Changing to Fax Mode

To enter the Fax mode, press the  Fax button. The Fax menu appears in the LCD screen.




If you press the  Fax button while in Fax mode, the screen returns to the Print mode. You can still scan and print from your computer in Fax mode.

Note:

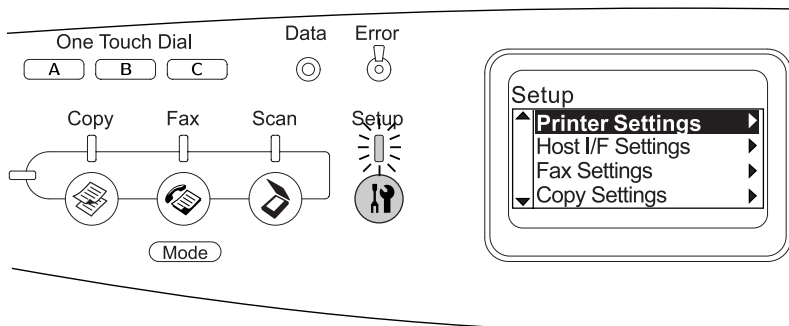
If no button is pressed for more than 3 minutes, any changes made are canceled and the CX11NF returns to the Print mode.

Accessing Fax Settings

You can access the Fax settings through the Setup menu in the LCD screen.

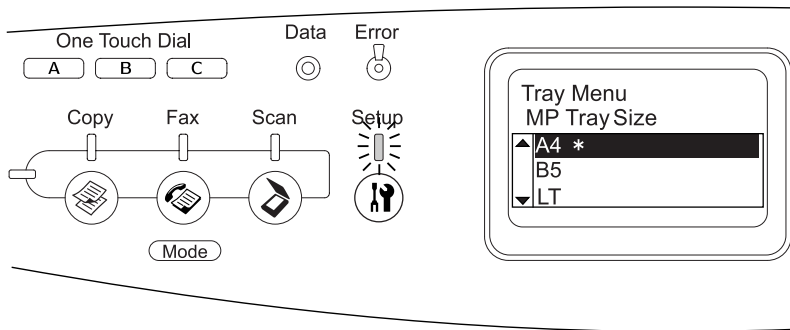
1. Make sure the CX11NF is turned on, then press the  **Setup** button.

The Setup light turns on and the LCD screen displays Setup Mode for a few seconds, and then changes to the Setup menu.



2. Use the ▼ button to select the Fax Settings menu, then press the ► button to view the items in the menu. You can select the following from the Fax Settings menu:
 - “Basic Settings” on page 42
 - “Transmission Settings” on page 42
 - “Reception Settings” on page 43
 - “Speed Dial Settings” on page 43
 - “Forward Settings” on page 43
 - “Report Setup” on page 43
 - “Fax Factory Settings” on page 44
3. Use the ▲ and ▼ buttons to scroll through the items, and then press the ► button to carry out the operation indicated by the selected item, or to view the settings available for the item.

For some settings, you need to use the ▲ and ▼ buttons to scroll through available values, then press the ► button to select a value. An * asterisk appears next to the selected value. Press the ◀ button to return to the previous (higher) level.



Note:

Some menus and items appear only when a corresponding optional device is installed or an appropriate setting has been made.

4. To exit the Setup menu and switch to another mode you can do one of the following:
 - Press the ◉ Copy, ◉ Fax, or ◉ Scan button to switch to the corresponding mode.
 - Press the ◉ Setup button again in Setup mode to switch to the Print mode.

For more information on changing these settings see “Fax Menu” on page 41.

Sending Faxes

You can place a document either on the document table or in the Auto Document Feeder (ADF).

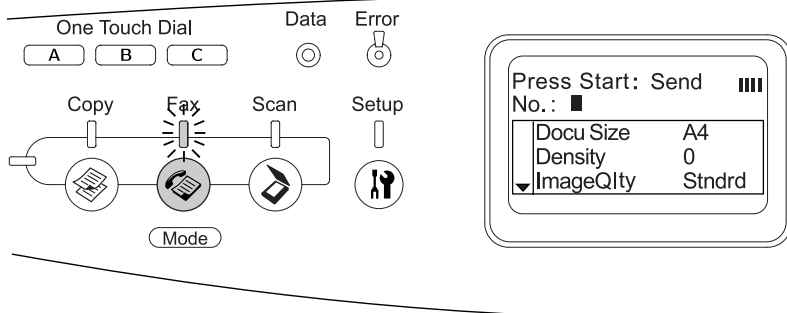
Letter, A4, and Legal size originals can be sent for fax transmission. Please note the following:

- You can fax Legal size documents only with the ADF.
- If documents are placed both in the ADF and on the document table, only the documents in the ADF are scanned.
- The transmission result might differ from the original size. For example, when you fax an original smaller than Letter size, it is transmitted in Letter landscape.

Sending a Basic Fax






1. Make sure the CX11NF is turned on, then press the  Fax button.

The Fax light turns on and the LCD screen shows Fax Mode for a few seconds, then changes to the fax menu.




Note:

Do not turn off the power or press any other button while faxing. If no button is pressed for more than 3 minutes, any changes made are canceled and the mode returns to the Print mode.

2. Place your original either on the document table or in the Auto Document Feeder. For details, see page 9.
3. Enter the recipient's fax number directly from the numeric keypad on the control panel. Keep these points in mind:
 - You can enter a maximum of 50 characters.
 - To re-enter the last number used, press the **Redial** button.
 - If you press the **Pause** button while entering the recipient number, a “-” is displayed for the pause.
 - If you enter an incorrect number, press the  **Reset** button to delete a character to the left of the cursor. Pressing the  or  button moves the cursor left or right.
 - You can also enter a fax number using the **One Touch Dial** button or the **Speed Dial** button. For details, see page 12.
4. Specify any settings if necessary. You can specify the Document Size, Density, Image Quality, Polling Reception, and Overseas transmission mode settings. For details, see Chapter 5 “Customizing Settings” beginning on page 41.
5. Press the  **B&W Start** button (for a black and white fax) or  **Color Start** button (for a color fax) to start the transmission.


Note:

When the recipient's fax machine supports only black-and-white fax, a color fax is received as a black-and-white fax even if you press the  **Color Start** button.

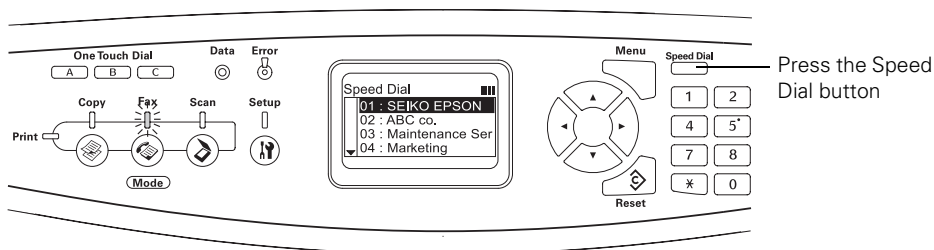
Using Speed-Dial Codes




When a recipient fax number is registered on the CX11NF, you can send a fax by choosing the desired recipient from the speed-dial list in the LCD screen. You can register up to 60 recipient fax numbers.

Before using the speed dial function, you need to register recipient fax information beforehand. For details, see page 21.

1. Make sure the CX11NF is in Fax mode. If not, press the  **Fax** button.
2. Place your original either on the document table or in the Auto Document Feeder. For details, see page 9.
3. Press the **Speed Dial** button.


The registered recipient list appears in the LCD screen.





4. Press the  or  button until the recipient you want is selected, then press the  button.


The selected recipient appears in the second top row in the LCD screen.

You can also select a recipient by entering the number directly.

To display the details of the assigned recipient, press the **Menu** button while the recipient is selected. To return to the list again, press either the **Menu** button or the  button.

5. Specify any settings if necessary. You can specify the Document Size, Density, Image Quality, Polling Reception, and Overseas transmission mode settings. For details, see page 44.
6. To send a black-and-white fax, press the  **B&W Start** button. To send a color fax, press the  **Color Start** button.

Note:

When the recipient's fax machine supports only black-and-white fax, a color fax is received as a black-and-white fax even if you press the  **Color Start** button.

Using One-Touch Buttons

When a frequently used recipient fax number is assigned to a **One Touch Dial** button (A, B, or C), you can send a fax to the recipient by simply pressing the corresponding **One Touch Dial** button. Pressing a **One Touch Dial** button (A, B, or C) in any mode accesses the Fax mode.

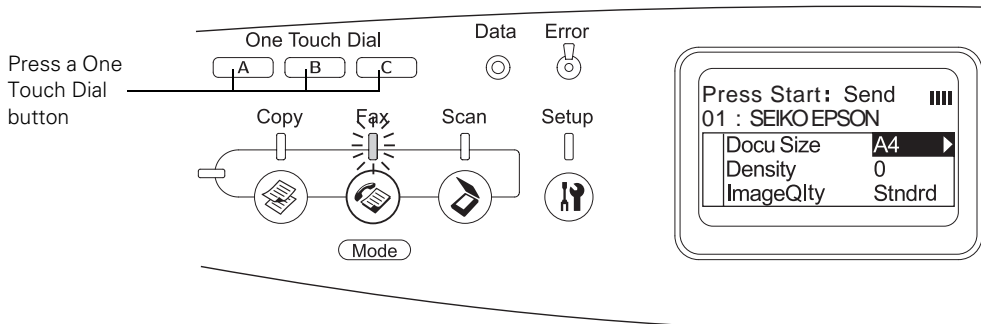
Before using the one-touch dial function, you need to register recipient fax information. For more information, see page 21.

Note:

When you use a One Touch Dial button, the original is transmitted as a black-and-white fax.

1. Place your original either on the document table or in the Auto Document Feeder. For details, see page 9.
2. Press a **One Touch Dial** button (A, B, or C).

The recipient assigned to the button appears in the LCD screen, and then fax transmission starts.




Faxing to Multiple Recipients

When multiple recipient fax numbers are registered in a group, you can send the same original to all the registered recipients by choosing the desired group number. You can register up to 20 groups.

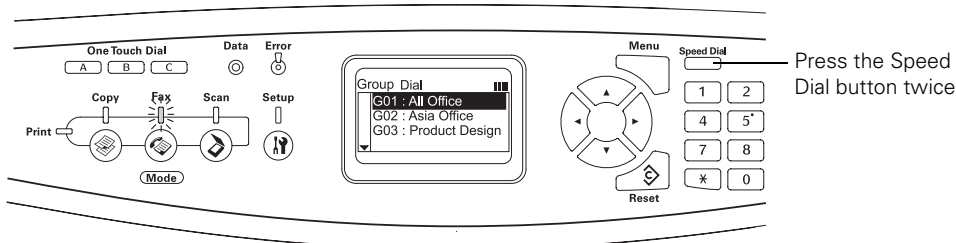
Before using the group-dial function, you need to register recipient fax information. For more information, see page 29.




Note:

When you use the group-dial function, the original is transmitted as a black-and-white fax.


1. Make sure that the product is in Fax mode. If not, press the  **Fax** button to enter the Fax mode.
2. Place your original either on the document table or Auto Document Feeder. For details, see page 9.
3. Press the **Speed Dial** button twice on the control panel.



The group dial list appears in the LCD screen.




4. Press the  or  button several times until your desired group is selected, then press the  button.

The selected group appears at the top of the LCD screen.


To display the details of the registered group, press the **Menu** button while a group is selected. To return to the group list again, press either the **Menu** button or the  button.

5. Specify any settings if necessary. You can specify the Document Size, Density, Image Quality, Polling Reception, and Overseas transmission mode settings. For details, see page 44.
6. Press the  **B&W Start** or  **Color Start** button to start the transmission.

Canceling a Fax


You can cancel a fax by using the  **Cancel** button or the Fax Settings menu.

Using the Cancel Button

While a fax is being transmitted or received, press the  **Cancel** button. The LCD screen displays **Cancel Print Job** and the fax job is canceled.

Using the Fax Settings Menu


You can use the menu to cancel a fax transmission job stored in memory.

1. Make sure the product is in Fax mode. If not, press the  **Fax** button.
2. Press the **Menu** button.
3. Press the **▼** button to select **Fax Job Information**, and then press the **▶** button.
4. Press the **▼** button to select **Fax Transmission Job**, and then press the **▶** button.

The Fax Transmission Job list is displayed.

Note:

To cancel a receiving fax job stored in memory, press the **▲** or **▼** button several times until **Fax Reception Job** is selected, then press the **▶** button. Select the incoming fax you want to cancel from the Fax Reception Job list.

5. Press the **▲** or **▼** button to select the fax job you want to cancel, and then press the  **Reset** button.
6. Press the **▲** or **▼** button to select **Yes** for confirmation, then press the **▶** button.

3

Receiving Faxes

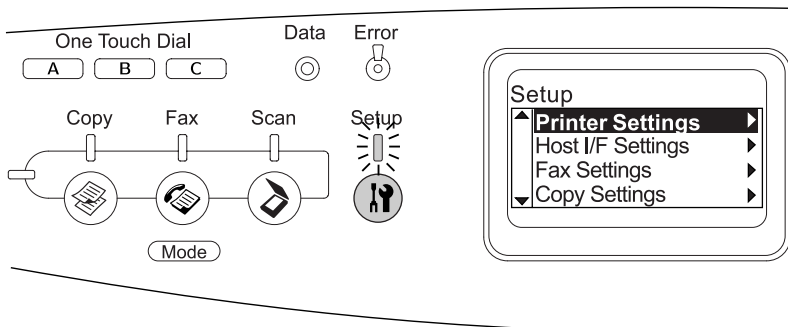
There are four modes for receiving faxes. The default setting is Fax only.

Item	Description
Auto switching	The call is received by the attached phone and the CX11NF automatically answers after the phone rings for a certain duration specified by the Attached Phone Timeout setting.
Fax only	The CX11NF automatically answers and receives the fax.
Phone only	The call is received by the attached phone. Fax reception is not performed.
TAM	When an attached phone detects a fax/phone signal while answering an incoming call, the CX11NF automatically receives the fax.

To change Incoming Mode settings, follow these steps.

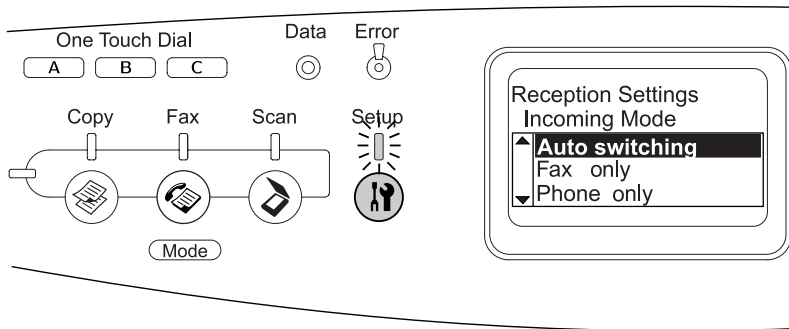
1. Press the  **Setup** button.

The Setup light turns on and the Setup menu appears in the LCD screen.



2. Press the ▼ button twice to select **Fax Settings**, then press the ► button.
3. Press the ▼ button twice to select **Reception Settings**, then press the ► button.
4. Press the ▼ button twice to select **Incoming Mode**, then press the ► button.

The Reception Settings menu appears.



5. Press the ▲ or ▼ button to select the reception mode you want, then press the ► button.
6. To exit the settings, press the ◀ button several times or press one of the mode buttons.

Using Fax Tones

This function is used to print faxes after answering the incoming call using an attached phone.

Note:


To use this function, the CX11NF needs to have an attached phone, and Incoming Mode in Reception Settings needs to be set to Auto Switching.

1. Answer the incoming call using the attached phone.
2. Press the ◊ **B&W Start** or ◊ **Color Start** button after confirming the fax tone.

The received faxes are printed page by page as they are received.

Using Fax Polling


This function is used to get the identifying information stored in the other party's fax machine.

1. Make sure the CX11NF is in Fax mode. If not, press the  **Fax** button.
2. Enter the other party's fax number using the numeric keypad.
3. Press the **▲** or **▼** button several times until **Polling Rcptn** appears, then press the **◀** or **▶** button to select **On**.
4. When you hear a beep sound or voice guidance, press the **◇ B&W Start** or **◇ Color Start** button to start the transmission.

Accessing Settings for Receiving Faxes

You can specify the following settings for receiving faxes.

Setting	Options
Paper Cassette	Auto, MP Tray, Paper Cassette
Incoming Mode	Autoswitching, Fax only, Phone only, TAM
Attached Phone Timeout	1 to 99
DRPD	On, Off (Normal, All)

1. Press the  **Setup** button on the control panel.
The Setup light turns on and the Setup menu appears in the LCD screen.
2. Press the **▼** button twice to select **Fax Settings**, then press the **▶** button.
The Fax Settings menu appears.
3. Press the **▼** button twice to select **Reception Settings**, then press the **▶** button.
4. Press the **▲** or **▼** button several times to select the item you would like to change, then press the **▶** button.

When you set the Attached Phone Timeout, you can also specify the number of seconds with the numeric keypad.

5. Press the ▲ or ▼ button to select your desired settings.
6. To exit the settings, press the ◀ button several times or press one of the mode buttons.

Distinctive Ring Pattern Detection

Your CX11NF is capable of receiving distinctive ring pattern telephone calls. Your telephone company can add a second telephone number to your main telephone line that will ring with a distinctive pattern. The DRPD (Distinctive Ring Pattern Detection) setting allows the AcuLaser CX11NF to distinguish between different ring patterns.

When DRPD is set to **On (Normal)**, the CX11NF will answer the one regular ring and ignore distinctive ring tones. When DRPD is set to **Off (All)**, all ring tone calls will be answered.


Follow these steps to set DRPD:

1. Press the  **Setup** button.

The Setup light turns on and the LCD screen displays Setup Mode for a few seconds, and then changes to the Setup menu.

2. Press the ▼ button twice to select **Fax Settings**, then press the ► button.
3. Press the ▼ button twice to select **Reception Settings**, then press the ► button.
4. Press the ▼ button three times to select **DRPD**, then press the ► button.
5. Press the ▲ or ▼ button to select **Normal** or **All**. Then press the ► button.

The DRPD is set.

6. Press the  **Setup** button to exit the menu.

For further details on adding distinctive ring patterns to your telephone, contact your telephone company.

Fax Forwarding

You can set up your CX11NF to automatically forward any faxes it receives to another fax machine.

Follow these steps to set up fax forwarding:

1. Press the  **Setup** button.

The Setup light turns on and the LCD screen displays Setup Mode for a few seconds, and then changes to the Setup menu.

2. Press the ▼ button twice to select **Fax Settings**, then press the ► button.
3. Press the ▼ button four times to select **Forward Settings**, then press the ► button.
4. Make sure **Number=** is selected, then press the ► button.

The speed dial list appears.

Note:

Numbers must be registered to the speed dial list before a forward number can be selected. For more information, see page 21.

Unregistered appears if no number is selected.

5. Press the ▲ or ▼ button to select the number you want, then press the ► button.
6. Press the ▼ button once to select **Forward**, then press the ► button.
7. Press the ▲ or ▼ button to select **On**, then press the ► button.

The CX11NF is now ready to forward any fax it receives to the selected number.

Speed Dialing

If you want to send faxes using speed dial, one-touch dial, or group dial codes, you need to register the recipient's information in advance. You can register up to 60 recipient fax numbers using either the Epson Speed Dial Utility or the Setup menu in the LCD screen.

Note:

While using a fax function such as sending/receiving faxes or specifying fax settings in Setup mode, do not use Epson Speed Dial Utility to change a recipient.

Using the Setup Menu

You can register, change, or delete a recipient number for one-touch dial or speed dial through the Setup menu on the control panel.

Note:

If you want to register multiple recipient fax numbers as a group, use the EPSON Speed Dial Utility. For details, see "Using the Speed Dial Utility (Windows Only)" on page 28.

Registering Speed Dial Recipients




You can register up to 60 numbers in the speed dial list.

1. Press the  **Setup** button.

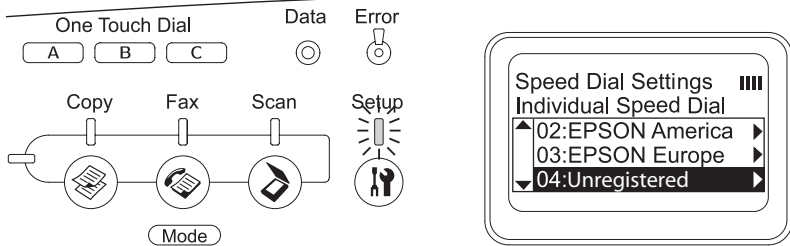
The Setup light turns on and the Setup menu appears in the LCD screen.

2. Press the  button twice to select **Fax Settings**, then press the  button.

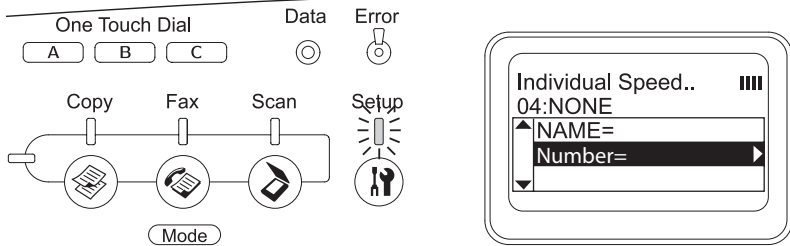
The Fax Settings menu appears.

3. Press the  or  button several times to select **Speed Dial Settings**, then press the  button.

4. Make sure **Individual Speed Dial** is selected, then press the ► button.
The Speed dial list appears.
5. Press the ▲ or ▼ button several times to select the number displayed as **Unregistered**, then press the ► button.



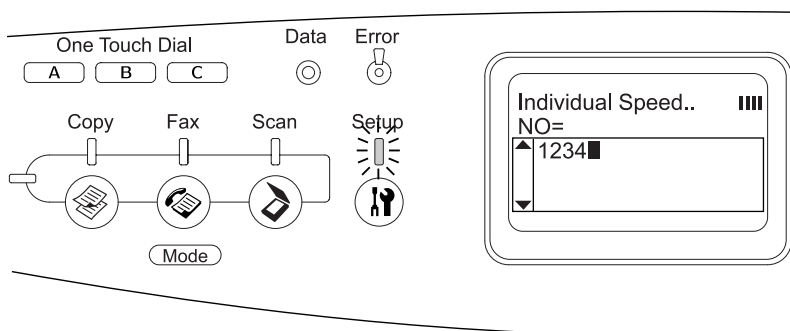
6. Press the ▼ button to select **Number=**, then press the ► button.



Note:

To register a recipient name to the speed dial, see “Using the Speed Dial Utility (Windows Only)” on page 28.

7. Enter the phone number you want to register, and then press the ► button.



To correct a number while entering it, use the ◀ button to go back one character or the ⏪ Reset button to delete.

The registered number is added to the speed dial list.

Changing Speed Dial Recipients

Follow these steps to change a recipient registered in the speed dial list.

1. Press the ⚙ Setup button.

The Setup light turns on.

2. Press the ▼ button twice to select **Fax Settings**, then press the ► button.

The Fax Settings menu appears.

3. Press the ▲ or ▼ button several times to select **Speed Dial Settings**, then press the ► button.

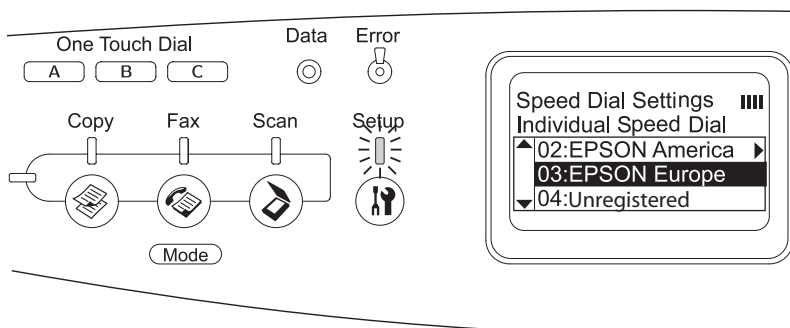
4. Make sure **Individual Speed Dial** is selected, then press the ► button.

The Speed dial list appears.

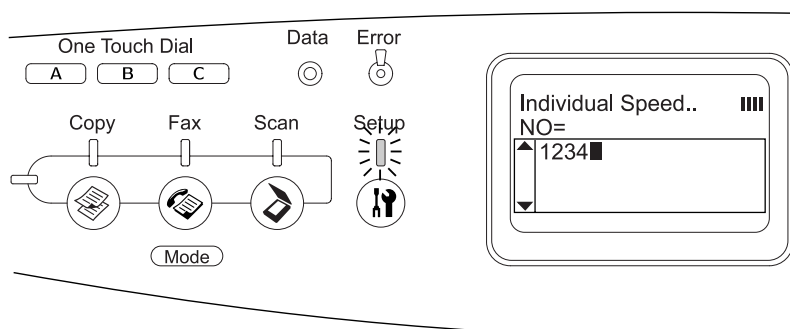
Note:

Only the speed dial number can be changed. To change the name, see “Using the Speed Dial Utility (Windows Only)” on page 28.

- Press the ▲ or ▼ button several times to select the recipient you want to change, then press the ► button.



- Make sure **Change Fax Number** is selected, then press the ► button.
- Press the ▼ button to select **Number=**, then press the ► button.
- Enter the new phone number, then press the ► button.



To correct a number while entering it, use the ◀ button or the ◊ Reset button.

The registered number is changed to the new one on the speed dial list.

Deleting Speed Dial Recipients

Follow these steps to delete a registered recipient from the speed dial list.

- Press the (H) Setup button.

The Setup light turns on.

2. Press the ▼ button twice to select **Fax Settings**, then press the ► button.

The Fax Settings menu appears.

3. Press the ▲ or ▼ button several times to select **Speed Dial Settings**, then press the ► button.

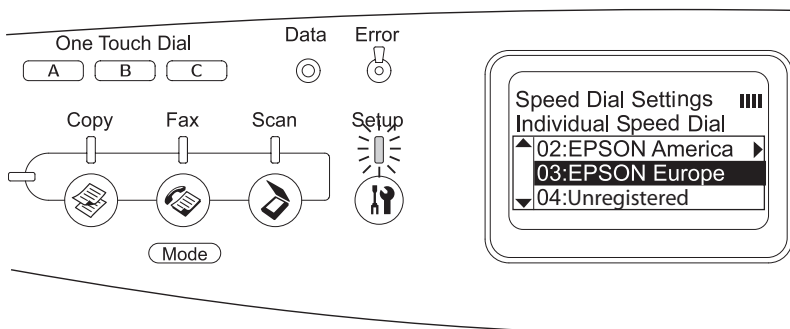
4. Make sure **Individual Speed Dial** is selected, then press the ► button.

The speed dial list appears.

Note:

To clear all recipients that are registered in the speed-dial list, select **Clear Speed Dial** and press the ► button.

5. Press the ▲ or ▼ button several times to select the recipient you want to delete, then press the ► button.



6. Press the ▼ button to select **Delete**, and then press the ► button.

7. Press the ▼ button to select **Yes** for confirmation, then press the ► button.

The registered recipient in the speed-dial list is deleted.

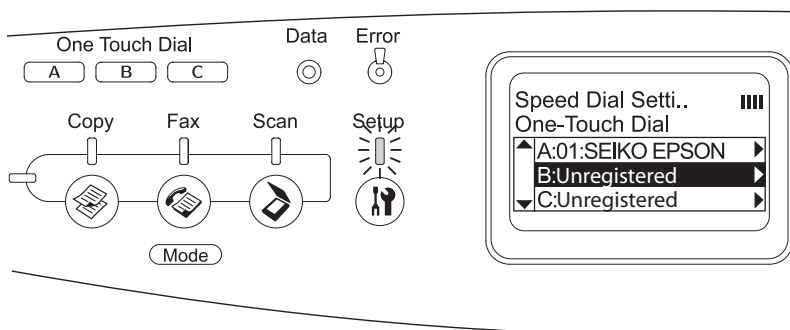
Assigning Recipients to One-Touch Dialing

You can assign recipients from the registered speed dial list to the three One Touch Dial buttons A, B, or C.

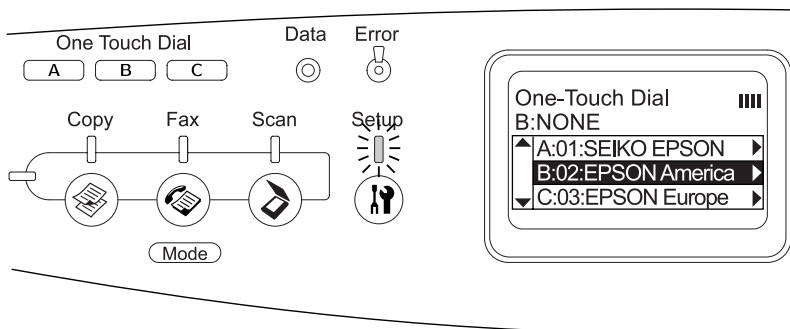
1. Press the Ⓜ **Setup** button.

The Setup light turns on.

- Press the ▼ button twice to select **Fax Settings**, then press the ► button.
The Fax Settings menu appears.
- Press the ▲ or ▼ button several times to select **Speed Dial Settings**, then press the ► button.
- Press the ▼ button to select **One-Touch Dial**, then press the ► button.
The One-Touch Dial list appears.
- Press the ▼ button to select one-touch dial **A**, **B**, or **C** (displayed as **Unregistered**), then press the ► button.



- Press the ▼ button to select a recipient you want to assign to One Touch Dial, then press the ► button.



The selected recipient is assigned to One-Touch Dial A, B, or C.

Deleting One-Touch Dial Recipients




Follow these steps to delete recipients from the assigned One-Touch Dial buttons A, B, or C.



1. Press the  **Setup** button.

The Setup light turns on.



2. Press the  button twice to select **Fax Settings**, then press the  button.

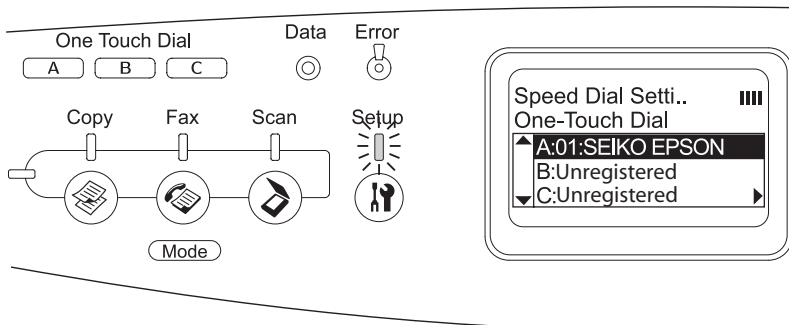
The Fax Settings menu appears.

3. Press the  or  button several times until **Speed Dial Settings** appears, then press the  button.

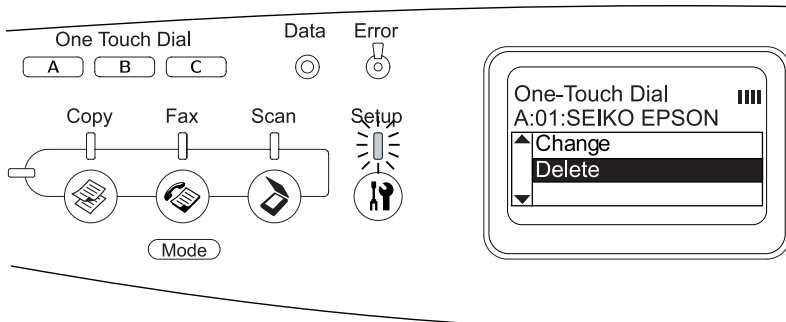
4. Press the  button to select **One-Touch Dial**, then press the  button.

The One-Touch Dial menu appears.

5. Press the  button to select **One-Touch Dial button A, B, or C**, then press the  button.



6. Press the  button to select **Delete**, then press the  button.



7. Press the ▼ button to select **Yes** for confirmation, then press the ► button.

The recipient assigned for the one-touch dial is deleted.

Using the Speed Dial Utility (Windows Only)

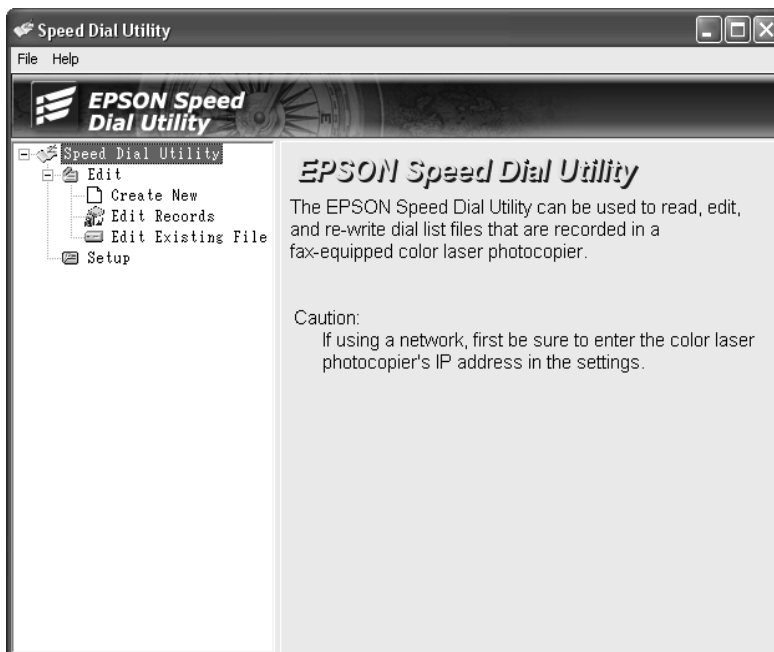
You can use the Epson Speed Dial Utility (Windows Only) to register multiple recipient fax numbers as a group, or to register recipients' names. All data entered using the Speed Dial Utility must be uploaded to the CX1 INF before it can be used.

Note:

You cannot print or fax while uploading or downloading speed dial data.

To open the Speed Dial Utility, click **Start**, point to **All Programs** (Windows XP) or **Programs** (Windows Me, 98, or 2000), **EPSON Speed Dial Utility**, and then click **Speed Dial Utility**.

The Speed Dial Utility window appears:

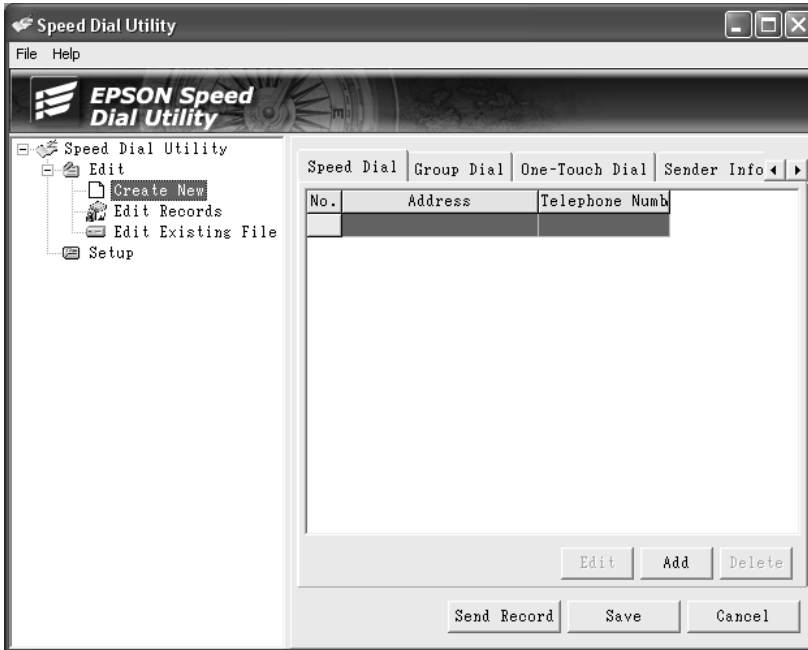


Registering Speed Dial Recipients

First, make sure the CX11NF is in Print mode. Then follow these steps to register a recipient using the Epson Speed Dial utility.

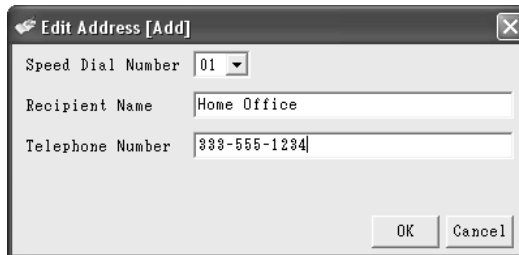
1. Open the Edit menu on the left side of the screen, then select **Create New**.

The Speed Dial tab appears:



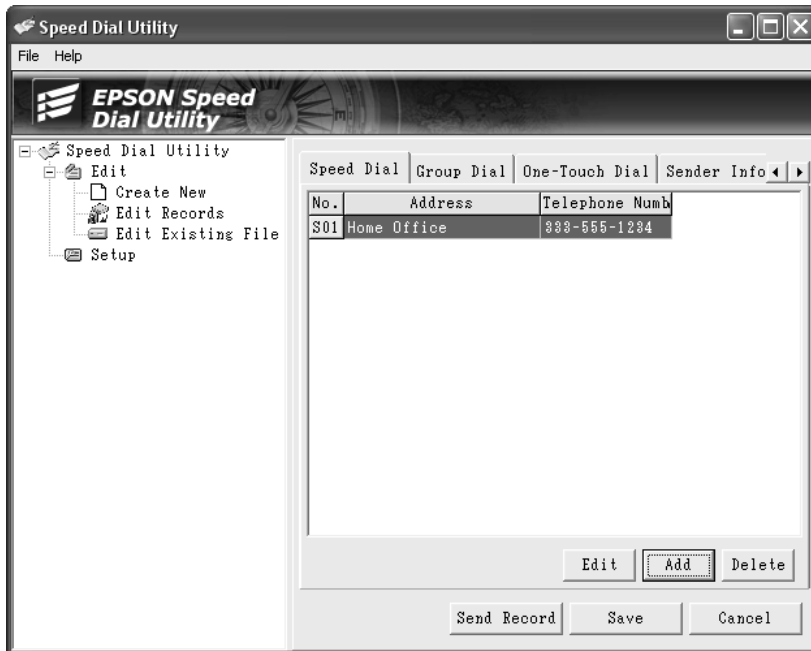
2. Click the **Add** button.

The Edit Address window appears:



3. Select the Speed Dial Number from the drop-down list. You can select a number from 1 to 60.
4. Type the **Recipient Name**.
5. Type the **Telephone Number**.
6. Click the **OK** button.

The number is added to the registered recipient list.



Note:

Remember to click the **Save** button to save any changes. For more information, see page 37.

Remember to click **Send Record** to send changes to the CX11NF. For more information, see page 40.

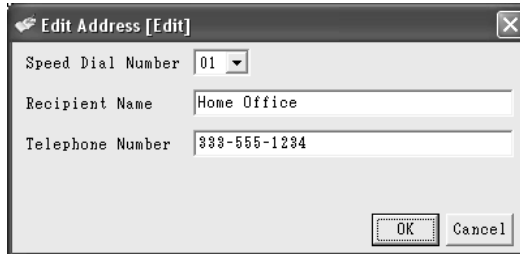
To add your name to the fax cover page on faxes you send, see page 36.

Editing Speed Dial Recipients

Follow these steps to edit a registered recipient from the Speed Dial List.

1. In the Speed Dial tab, select a registered recipient from the list.
2. Click the **Edit** button.

The Edit window appears:



The screenshot shows a dialog box titled "Edit Address [Edit]". It has a close button in the top right corner. The dialog contains three input fields: "Speed Dial Number" with a dropdown menu showing "01", "Recipient Name" with the text "Home Office", and "Telephone Number" with the text "888-555-1234". At the bottom right, there are "OK" and "Cancel" buttons.

3. Make the desired changes to the information. Then click **OK**.

The changes are saved and displayed in the registered recipient list in the Speed Dial tab.

Deleting Speed Dial Recipients

Follow these steps to delete a registered recipient from the Speed Dial List.

1. In the Speed Dial tab, select a registered recipient from the list.
2. Click the **Delete** button.
3. At the Confirmation window, click **Yes** to delete the selected registered recipient.

Note:

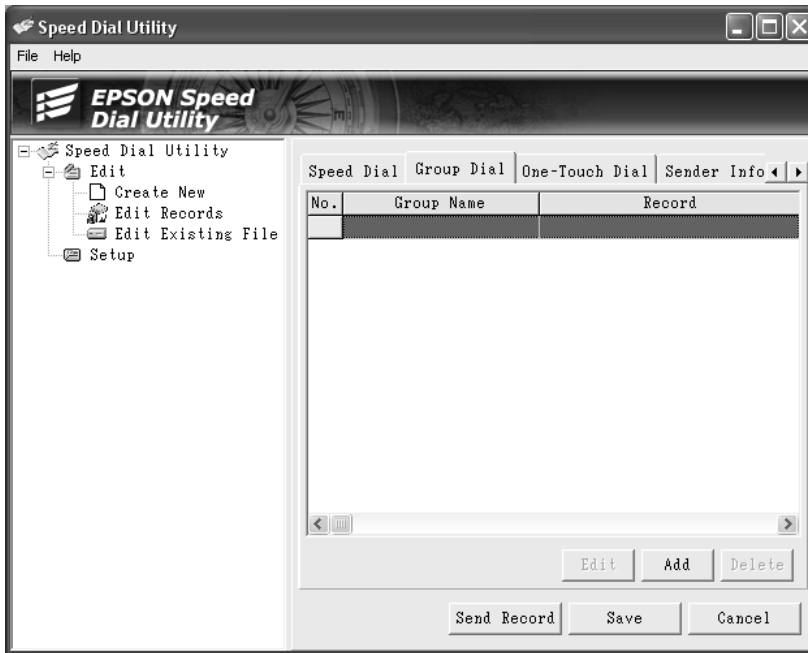
Once a recipient is deleted from the registered list, you cannot select it for Group Dial or One-Touch Dial.

Registering Groups

Follow these steps to register a particular list of recipients as a group.

1. Click the **Group Dial** tab.

The list of group dial names appears:



2. Click the **Add** button.

The Register Group [Add] window appears:

No.	Address	Telephone Number
S01	Home Office	333-555-1234
S02	Sales-West Reg	888-555-9876
S03	Sales-East Reg	777-555-9944
S04	Distrib Center	111-222-9999

3. Select a **Group Number** from the drop-down list. You can select a number from 1 to 20.
4. Type a **Group Name**.
5. From the **Speed Dial Data Available for Registration** table, select a registered recipient from the list, then click the **Add to Group** button.

The registered recipient is added to the group.

6. Repeat step 5 for each recipient to be added to the group.
7. When you have finished adding the recipients to the group, click the **OK** button.

The group is registered and appears in the **Group Dial** tab.

Editing Groups

Follow these steps to add or delete recipients from a registered group.

1. In the Group Dial tab, select the group from the list, then click the **Edit** button.

The Register Group [Edit] window appears.

No.	Address	Telephone Number
S02	Sales-West Reg	888-555-9878
S03	Sales-East Reg	777-555-9844

No.	Address	Telephone Number
S01	Home Office	333-555-1234
S04	Distrib Center	111-222-3333

2. Add registered recipients to the group, and/or delete them. See “Registering Groups” on page 32 for instructions.

To edit individual names see page 29.

3. When you are finished, click **OK**.

The changes are saved and displayed in the registered group list in the Group Dial tab.

Deleting Groups

Follow these steps to delete a group.

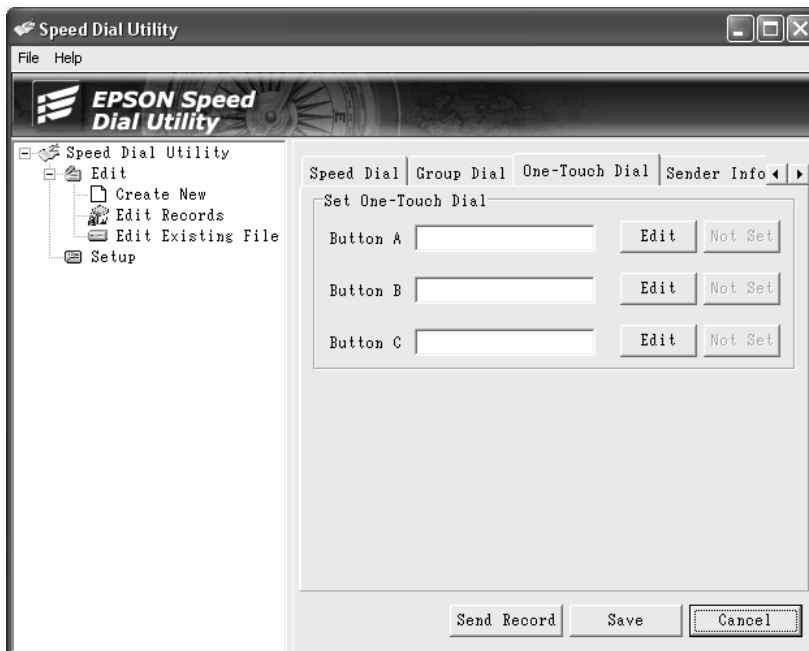
1. In the Group Dial tab, select the group from the list.
2. Click the **Delete** button.
3. At the confirmation, click **Yes** to delete the selected group.

Assigning One-Touch Dial Recipients

Follow these steps to assign a registered recipient to a One-Touch Dial button.

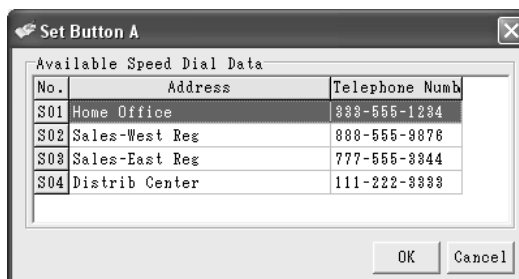
1. Click the One-Touch Dial tab.

The Set One-Touch Dial list appears:



2. Click the Edit button for the button to which you want to assign a registered recipient.

The Set Button window appears:



3. Select the registered recipient from the list, then click OK.

The registered recipient is assigned to the button.

Deleting One-Touch Dial Recipients

1. In the One-Touch Dial tab, click the **Not Set** button for the button from which you want to remove a registered recipient.
2. At the confirmation, click **Yes**.

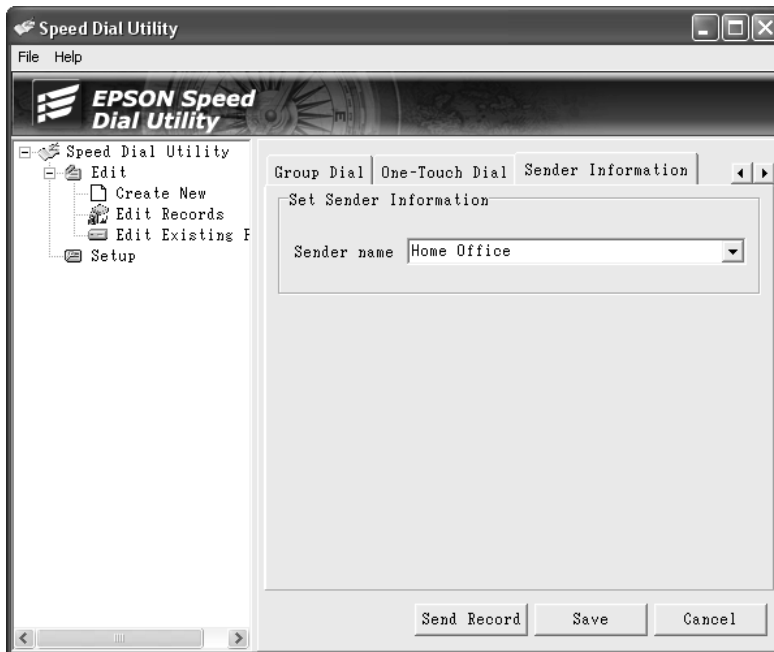
The recipient is deleted from the button assignment.

Adding Sender Information for the Fax Cover Page

Follow these steps to add your name to the fax cover page on faxes you send:

1. Click the **Sender Information** tab.

The **Set Sender Information** window appears.



2. Type the name you want to appear on the fax cover page in the **Sender name** field, then click the **Send Record** button.

A confirmation window appears.

3. Click Yes.

A progress meter appears.

4. Once the upload is complete, a message window appears. Click OK.

To include the Sender Name on the fax cover page, set the Print Sender Info setting to On as described on page 48.

Saving Speed Dial Information

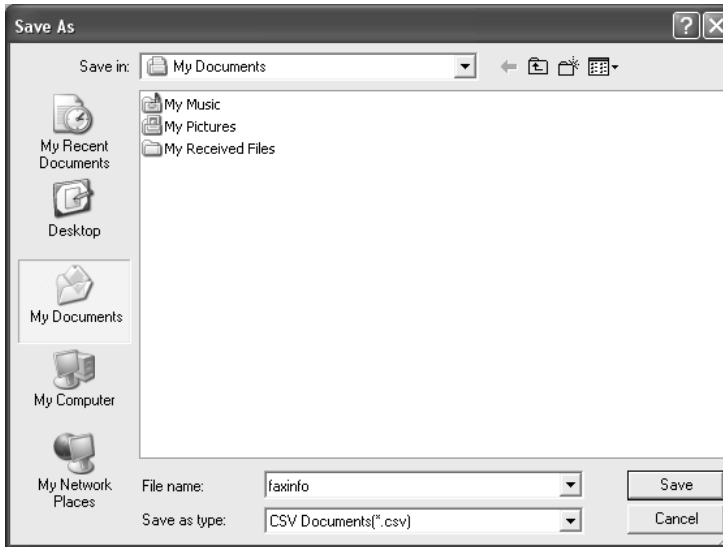
After you register Speed Dial or One-Touch recipients, you need to save the information as a file and send it to the CX11NF.

Follow these steps to save additions or changes made in the Speed Dial Utility to a file on your PC.

1. From either the Speed Dial, Group Dial, or One-Touch Dial tab, click the Save button.



The Save As window appears.

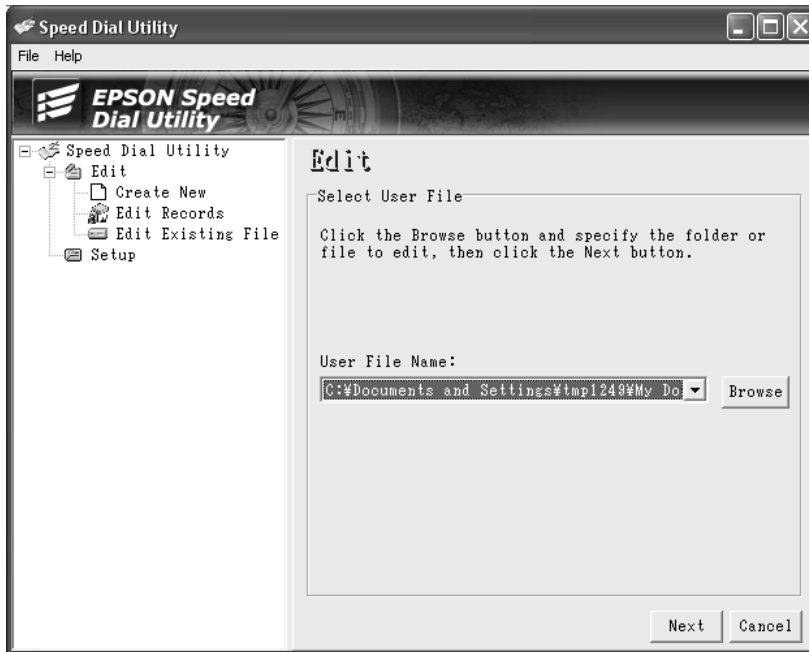


2. Select a location on your PC's hard drive, type a **File Name**, then click **Save**.
3. At the confirmation, click **OK**. The speed dial data is saved to a file with the extension **.CSV**.

Editing Speed Dial Information

Follow these steps to edit the speed dial information stored in a file.

1. Open the Edit menu and select Edit Existing File.



2. Click the **Browse** button to select the CSV file to edit.
3. Click **Next**.

The Speed Dial tab appears, displaying a list of registered recipients. From here you can add, edit, or delete registered recipients and group lists, or assign or reassign recipients to one-touch dial.

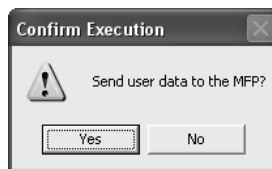
Sending Speed Dial Information

Changes made in the EPSON Speed Dial Utility do not take effect in the CX11NF until the data is sent to it.

Follow these steps to send the speed dial information created and/or changed in the Speed Dial Utility to the product.

1. While in the Speed Dial, Group Dial, One-Touch Dial, or Sender Information tabs, click the **Send Record** button.

The Confirm Execution dialog box appears:



2. Click **Yes**.

The information is sent to the product.

Note:

Do not attempt to perform any other functions (fax, copy, scan, etc.) or disconnect the CX11NF before the transfer is complete or the speed dial information will be corrupted.

5

Customizing Settings

You can customize the settings in the Fax menu, the transmit and receive settings, and the outgoing fax settings.

Fax Menu

You can use the Fax Settings menu to make changes to the following settings:

- Basic Settings
- Transmission Settings
- Reception (Incoming Fax) Settings
- Speed Dial Settings
- Forward Settings
- Report Setup
- Fax Factory Settings

Basic Settings

This menu allows you to specify the basic settings for the fax mode.

Item	Settings
Line Type	PSTN, PBX, FlashStart ¹
Dial Type ²	Tone, 10 pps, 20 pps
Personal Number	Name ³ : up to 32 characters Number: up to 50 digits
Speaker Volume	Off, 1, 2, 3
Country/Area Setting	Argentina, Australia, Austria, Belgium, Brazil, Canada, China, Czech, Denmark, Finland, France, Germany, Greece, Holland, Hong Kong, Hungary, Ireland, Italy, Korea, Luxembourg, Malaysia, Mexico, New Zealand, Norway, Poland, Portugal, Russia, Singapore, Spain, Sweden, Switzerland, Taiwan, Thai, U.K., U.S.A.
Report Print Setup ⁴	English, French, German, Italian, Spanish, Swedish, Danish, Dutch, Finnish, Portuguese, Simplified Chinese, Traditional Chinese, Korean, Russian

- 1 This item is only available in Germany and France.
- 2 Available settings vary depending on the destination.
- 3 Name can be registered only with EPSON Speed Dial Utility. For details, see page 28.
- 4 Default value is determined according to the country/area setting.

Tip:

Press the * asterisk button on the numeric keypad when you want to enter a + mark in a Personal Number. Press the # button on the numeric keypad when you want to enter a space.

Transmission Settings

This menu allows you to specify the following transmission settings for fax mode.

Item	Settings
Auto Redial Tries	0 to 99
Print Sender Info	On, Off

Reception Settings

This menu allows you to specify the following reception settings for fax mode.

Item	Settings
Paper Cassette	Auto, MP Tray, Paper Cassette
Incoming Mode	Auto switching, Fax only, Phone only, TAM For details, see page 15.
Attached Phone Timeout	1 to 99
DRPD	On, Off (Normal, All)

Speed Dial Settings

This menu allows you to specify the following items, as described in Chapter 4.

Item	Settings
Individual Speed Dial	Register, Delete
One-Touch Dial	Register, Delete
Clear Speed Dial	Clears all registered speed dial information.

Forward Settings

This menu allows you to specify the fax forwarding settings, as described on page 19.

Item	Settings
Forward Number	Number: Name *
Forward	On, Off

*Unregistered is displayed when no forward (speed dial) numbers are registered.

Report Setup

This menu allows you to specify when you want to print the following reports.

Item	Settings
Activity Report	On, Off
Transmission Report	On, Error Only, Off
Multiple Trans Report	On, Error Only, Off

Fax Factory Settings

The Factory Settings menu item sets the fax mode to its factory settings.


Customizing Transmit and Receive Settings

You can change the following settings for transmitting or receiving faxes:

- Density
- Document Size
- Image Quality
- Output Paper Size
- Overseas Transmission Mode
- Polling Reception

Adjusting Fax Density

When sending a fax, you can specify seven levels of transmission density (–3 to 3). The greater the number, the darker the image.


1. Make sure the CX11NF is in Fax mode. If not, press the  Fax button.
2. Press the ▼ button to select **Density**.
3. Press the ◀ or ▶ button several times to specify your desired density level.

You can also set the density by entering the number directly with the numeric keypad.

4. Press the ▲ button twice to return to the recipient item, or specify other settings if necessary.


Selecting Document Size

You can specify the document size from A4, B5, Letter, and Legal. The default size is set to Letter.

1. Make sure the CX11NF is in Fax mode. If not, press the  Fax button.
2. Press the ▼ button to select **Document Size**.
3. Press the ◀ or ▶ button several times until your desired paper size appears.
4. Press the ▲ button to return to the recipient item, or change other settings if necessary.

Selecting Image Quality

In black-and-white transmission, you can specify the image quality according to the document type.

1. Make sure the CX11NF is in Fax mode. If not, press the  Fax button.
2. Press the ▼ button twice until **Image Qlty** appears.
3. Press the ◀ or ▶ button several times until your desired image quality appears.







You can select the following image quality settings.

Quality	Description
Standard	Fax is transmitted with standard image quality.
Fine (Quality)	Fax is transmitted with the moiré-removal and background-clearance functions active. Use for documents such as magazines and catalogs.
S. Fine (Super Fine) (High Quality)	Use this setting for documents containing small characters, graphics or thin lines. Although the transmission speed is slower, a finer fax can be transmitted.
Photo	Use for photos taken with a camera. Accurately reproduces the gradation and subtle tonal variations. Also prevents moiré patterns from appearing on the fax.

4. Press the ▲ button three times to exit the image quality setting, or specify other settings if necessary.

Output Paper Size

The received fax can be printed in A4, B5, Letter, or Legal. When the output paper size does not match the received data size, the image of the received data is divided according to the output paper size as shown in the table below:

Cassette paper size	Received document size		
	Letter	A4	Legal
Letter		 Reduced ¹	 Divided ²
Legal			


1 Received image is reduced in the sub-scan direction only.

2 Received image is output on 2 pages.

In the table above, the shaded area indicates the printable area and a vertical line in the shaded area indicates the location of the header information (head of the original).


Using Overseas Transmission Mode

When you transmit faxes overseas, set this function to On.

1. Make sure the CX11NF is in Fax mode. If not, press the  Fax button.
2. Press the ▲ or ▼ button several times to select Overseas Mode.
3. Press the ◀ or ▶ button to select On or Off.
4. Press the ▲ button several times to exit the Overseas Mode setting, or specify other settings if necessary.

Using Polling Reception

This function enables you to import the fax data stored in the sender's fax machine.

1. Make sure the CX11NF is in Fax mode. If not, press the  **Fax** button.
2. Press the **▼** button several times to select **Polling Rcptn**.
3. Press the **◀** or **▶** button to select **On** or **Off**.
4. Press the **▲** button several times to exit the **Polling Rcptn** setting, or specify other settings if necessary.

Selecting Outgoing Fax Settings

You can change the number of auto redial attempts and the sender's record by using the buttons.

Setting Auto Redial

This function is used to specify the total number of redial attempts when unable to connect to the recipient due to a busy line. The number of redial attempts can be set from 0 to 99. Setting the number of attempts to 0 disables Auto Redial.

1. Press the  **Setup** button.

The Setup light turns on and the Setup menu appears in the LCD screen.

2. Press the **▼** button twice to select **Fax Settings**, then press the **▶** button.

The Fax Settings menu appears.

3. Press the **▼** button to select **Transmission Settings**, then press the **▶** button.
4. Make sure **Auto Redial Tries** is selected, then press the **▶** button.
5. Press the **▲** or **▼** button to specify the number of redial attempts.

You can also set the number of auto redial attempts by entering the number using the numeric keypad.

6. To exit the settings, press either the **◀** button several times or press one of the mode buttons.

Printing Sender Information

This function is used to print sender information on outgoing faxes. When Print Sender Info is set to **On**, the date, day of week, time, sender's name, sender's phone number, and page number (fraction style display) are automatically printed at the top of the transmission image. See page 36 for instructions on entering the sender name using the EPSON Speed Dial Utility (Windows only).

1. Press the **Ⓜ Setup** button on the control panel.

The Setup light turns on and the Setup menu appears in the LCD screen.

2. Press the **▼** button twice to select **Fax Settings**, then press the **▶** button.

The Fax Settings menu appears.

3. Press the **▼** button to select **Transmission Settings**, then press the **▶** button.

4. Press the **▼** button to select **Print Sender Info**, then press the **▶** button.

5. Press the **▲** or **▼** button to select **On**, then press the **▶** button.

The ***** asterisk shows the current settings.

6. To exit the settings, press the **◀** button several times or press one of the mode buttons.


Reports

You can print a variety of reports, including communication reports and lists of fax job information and fax settings.

Printing Reports

You can print the following communication reports or a fax information list to check various transmission information and transmission results.

Type of report	Description
Speed Dial List	Prints a list for one-touch dial, group dial, and speed dial information.
Activity Report	Prints a list of faxes sent and received.
Fax Settings List	Prints a list of Fax settings.
Memory Job Info	Prints job information stored in memory.

1. Make sure the CX11NF is in Fax mode. If not, press the  **Fax** button.
2. Press the **Menu** button.
3. Make sure **Printing Report** is selected, then press the **▶** button.
4. Press the **▲** or **▼** button to select the report or list you want to print, then press the **▶** button.

The report is printed.

Report (Communication) Setup Settings

You can specify the following settings for fax communication reports.

Type of Report	Description and Settings	
Activity Report	This report contains transmission and reception information.	
	On	Print this report automatically for every 50 transmissions.
	Off	To not print this report automatically.
Transmission Report	This report contains transmission information such as start time, number of pages, and transmission result.	
	On	Print this report automatically each time a fax transmission occurs.
	Error Only	Print this report automatically only when an error occurs.
	Off	To not print this report.
Multiple Trans Report	This report contains transmission information for multiple transmissions.	
	On	Print this report automatically each time a multiple fax transmission using group dial occurs.
	Error Only	Print this report automatically only when an error occurs.
	Off	To not print this report.

Follow these steps to change the report settings.

1. Press the **Ⓜ** Setup button.

The Setup light turns on and the Setup menu appears in the LCD screen.

2. Press the **▼** button twice to select **Fax Settings**, then press the **▶** button.

The Fax Settings menu appears.

3. Press the **▲** or **▼** button several times to select **Report (Communication) Setup**, then press the **▶** button.

The Report Setup menu appears.


4. Press the **▲** or **▼** button to select the report you want, then press the **▶** button.
5. Press the **▲** or **▼** button to select the setting you want, then press the **▶** button.
6. To exit the settings, press the **◀** button several times or press one of the mode buttons.

Fax Job Information

This function confirms the status for a fax transmission or reception.

Setting	Description
Memory Info Display	Displays the remaining memory level in percent.
Fax Transmission Job	Displays the list of faxes to be transmitted.
Fax Reception Job	Displays the list of faxes to be printed.

Follow the steps below to change the Fax Job Information settings.

1. Press the  **Fax** button on the control panel.
The Fax light turns on and the Fax menu appears in the LCD screen.
2. Press the **Menu** button.
3. Press the **▼** button to select **Fax Job Info**, then press the **►** button.
The Fax Job Information menu appears.
4. Press the **▼** button to select the job information you want, then press the **►** button.
5. To exit the settings, press the **◀** button several times or press one of the mode buttons.

Solving Problems

This chapter describes ways for you to solve any problems that might occur with the fax functions.

Fax Error Messages

Message	Action
Fax Error	Turn off the product, wait several minutes, then turn it on again. If the error occurs again, contact Epson as described on page 56.
Insufficient memory	Wait until the fax jobs stored in memory are finished, then try transmission/reception again, or a lower Image Quality setting.
Send failed	This message appears when you send a fax manually or when a color fax transmission fails. Try sending a fax using the memory transmission function.

Sending and Receiving

Problem	Solution
Document stops feeding during faxing	<ul style="list-style-type: none"> The maximum length of a page you can load is 14 in. Faxing a longer page stops at 14 in. The maximum page size for the Auto Document Feeder is 8.5 × 14 in. If the item is too small, it can jam inside the Auto Document Feeder. There might be problems with the fax machine you are sending to. Try contacting the recipient by phone. There might be problems with the phone line. Turn up the volume on the unit and press the ◇ B&W Start or ◇ Color Start button on the control panel. If you hear a dial tone, the phone line is working. To change the speaker volume, see “Basic Settings” on page 42. <p>Disconnect the product from the phone jack and connect a phone. Try to make a phone call to make sure the phone line is working.</p>

Problem	Solution
Unit is receiving faxes but not sending them	<ul style="list-style-type: none"> • If your product is on a PBX system, the system might be generating a dial tone the product cannot detect. Disable the detect dial tone setting. See “Basic Settings” on page 42. • If you think there might be a poor connection on the phone line, try sending the fax later.
Outgoing fax calls keep dialing	<p>The product will automatically redial if the Auto Redial Tries setting is between 1 and 99. Press the ⊗ Cancel button when the fax is redialing. Change the redial setting if necessary.</p>
Faxes you send are not arriving	<ul style="list-style-type: none"> • Call the recipient to make sure the fax machine is on and ready to receive faxes. • Make sure the fax is still waiting in memory. A fax might be in memory because it is waiting to redial, other jobs are ahead of it waiting to be sent, or the fax is set up for a delayed send. If a fax job is in memory for any of these reasons, an entry for the job appears in the fax log. Print a fax activity report and check the Status column for jobs with a Pending designation.
Incoming fax calls are not being answered	<ul style="list-style-type: none"> • Check if the Incoming Mode is set to Fax only. Answer the phone and start receiving the fax yourself. See page 43 for more information. • Make sure the product is connected properly to a phone line. • Check if there are too many devices connected to the phone line. Try removing the last device connected to see if the product works. If not, continue removing devices one at a time and retry after removing each one. • Disconnect the product from the phone jack and connect a phone. Try to make a phone call to make sure the phone line is working. • Check the paper supply. If the product is out of paper and its memory is full, it will not be able to receive faxes. Refill the MP tray or the paper cassette. The product will print all of the faxes it has saved in memory and will then resume answering fax calls.

Problem	Solution
Faxes are transmitting or being received very slowly	<ul style="list-style-type: none"> • Check if you are sending or receiving a very complex fax. A complex fax, such as one with many graphics, takes longer. • Check if the receiving fax machine has a slow modem speed. The CX11NF only sends the fax at the fastest modem speed the receiving fax machine can use. • Check if the resolution at which the fax was sent or received is very high. A higher resolution typically results in better quality, but also requires a longer transmission time. If you are receiving the fax, call and ask the sender to lower the resolution and resend the fax. If you are sending, lower the resolution and resend the fax. To change the default setting, see page 44. • Check the phone line connection. If there is a poor connection, the product and the receiving fax machine slow down line transmission to adjust for errors. Hang up and resend the fax. If this does not work, have the phone company check the phone line.
A blank copy is output	Make sure the ADF and the ADF cover are closed firmly.

Printing Problems

Problem	Solution
Faxes are not printing or are printing incorrectly	Make sure there is paper in the MP tray or the paper cassette. Load the MP tray or the paper cassette, if necessary. Any faxes received while the input tray is empty are stored in memory and will print out once the tray has been refilled.
Received faxes are too light or are printing only on half of the page	Check if the product ran out of toner while printing a fax. The product stores up to 10 of the most recently received faxes. Replace the toner cartridge. For more information, see "Maintenance" in the <i>Basics Guide</i> .
Reports are not printing correctly	<p>If a transmission report or activity report is not printed correctly, try one the following solutions:</p> <ul style="list-style-type: none"> • Check the driver settings and the specifications and status of the connection cable. • If the product is connected to a network, consult the network administrator.

Where To Get Help

Epson Technical Support

Epson provides these technical support services:

Internet Support

Visit Epson's support website at <http://support.epson.com> and select your product for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

Speak to a Support Representative

Before you call for support, please have the following information ready:

- Product name (Epson AcuLaser CX11NF)
- Product serial number (located on the back of the product)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

Then call:

- U.S.: (562) 276-4350, 6 am to 6 pm, Pacific Time, Monday through Friday and 7 am to 4 pm, Saturday.
- Canada: (905) 709-2170, 6 am to 6 PM, Pacific Time, Monday through Friday.

Toll or long distance charges may apply.

Purchase Supplies and Accessories

You can purchase genuine Epson toner cartridges and paper from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

Notices

This chapter contains safety instructions and information about the product's regulatory compliance.

Important Safety Instructions

When Using the CX11NF With Telephone Equipment

When using the CX11NF with telephone equipment, follow these basic safety precautions to reduce the risk of fire, electric shock, and injury:

- Do not use the CX11NF near water.
- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

Caution:

Be sure the telephone's AC power cord meets the relevant local safety standards.

Use only the power cord that comes with the product and don't use the cord with other equipment. Use of another cord may result in fire or electric shock.

Caution:

To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.

FCC Compliance Statement

For United States Users

1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the top of FAX MODEM board of this equipment is a label that contains, among other information, a product identifier in the format US: BKMMM00BEU-96. If requested, this number must be provided to the telephone company.
2. RJ11C is available for this equipment.
3. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
4. The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: BKMMM00BEU-96. The digits represented by 00 are the REN without a decimal point (*e.g.*, 00 is a REN of 0.0). For earlier products, the REN is separately shown on the label.
5. If this terminal equipment Model EU-96 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
6. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
7. If trouble is experienced with this equipment Model EU-96, for repair or warranty information, please contact EPSON AMERICA, INC. 800-556-6025. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
8. This equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)
9. The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the

transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax machine, you should use the FAX Recipient Registration Tool (EPSON Speed Dial Utility).

10. According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrester in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

11. If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment Model EU-96 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Canada

1. This product meets the applicable Industry Canada technical specifications.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

2. The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

Declaration of Conformity

According to 47CFR, Part 2 and 15 for Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.
Located at: MS: 3-13
3840 Kilroy Airport Way
Long Beach, CA 90806
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson
Type of Product: MFPP
Model: KBA-5b

Epson America, Inc. Limited Warranty

What Is Covered: Epson America, Inc. (“Epson”) warrants to the original retail purchaser that the Epson product covered by this limited warranty statement, if purchased new and operated only in the United States or Canada, conforms to the manufacturer’s specifications and will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson Product require service during the warranty period, you must contact Epson at 800-556-6025 for service diagnostic and repair instructions. If service is needed, Epson will provide on-site service, where available, to repair or replace the Product without charge for parts or labor. On-site service may not be available in all areas or all instances. If on-site service cannot be accomplished, Epson has the option to perform repairs at an Epson authorized repair center, or to exchange the product. In the case of service at an authorized repair center, Epson will arrange and pay for shipping to and from the repair location. In the case of an exchange of the defective unit, Epson will ship a replacement product to you, freight prepaid, so long as you use an address in the U.S. (excluding Puerto Rico and U.S. Possessions) or Canada. Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. On exchanges, Epson requires a debit or a credit card number to secure the cost of the replacement product in the event that you fail to return the defective one. When warranty service involves the exchange of the product or a part, the item replaced becomes Epson property. The replacement product or part may be new or refurbished to the Epson standard of quality, and, at Epson’s option, may be another model of like kind and quality. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty does not apply to refurbished or reconditioned products and is not transferable. This warranty covers only normal use in the United States and Canada. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover toner cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than by an Epson Authorized Servicer. If a claimed defect cannot be identified or reproduced, you will be held responsible for the costs incurred.

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OR

FITNESS FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS STATED HEREIN, ANY STATEMENT OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY. NEITHER EPSON AMERICA, INC. NOR ITS AFFILIATES SHALL BE LIABLE FOR ANY LOSS, INCONVENIENCE, OR DAMAGE, INCLUDING DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR INABILITY TO USE THE EPSON PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY. EPSON'S ENTIRE LIABILITY FOR LOSS OR DAMAGE OF ANY KIND SHALL BE LIMITED TO A REFUND OF THE PRICE PAID FOR THE EPSON PRODUCT.

In Canada, warranties include both warranties and conditions.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, and some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from jurisdiction to jurisdiction.

To find the Epson Authorized Reseller nearest you, visit our web site at: <http://www.epson.com>.

To find the Epson Customer Care Center nearest you, visit <http://support.epson.com>.

You can also write to: Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012

EPSON[®]
EXCEED YOUR VISION



410610500

CPD-19582R2
Printed in XXXXXX XX.XX-XX XXX