

# Uniden®

## 7500AI

Digital Telephone Answering Machine  
with Caller ID



Operating Guide  
for Australia and New Zealand

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# SAFETY INFORMATION

## FOR YOUR SAFETY, PLEASE OBSERVE THE FOLLOWING:-

- Never install telephone wiring during lightning storm.
- Do not use your 7500AI unit near water or when wet.
- Do not take apart or remove the screws (except battery cover screw) - there are no serviceable parts inside.
- Make sure the line cord and AC Adaptor do not cause a trip hazard.

## READ THIS BEFORE INSTALLATION

Your 7500AI conforms to Australian or New Zealand Telecommunications Authority Standards and you can connect it to most telephone lines. However, each device you connect to the phone line draws power from the phone line. We refer to this power draw as the device's Ringer Equivalence Number, or REN. This number is on the label under the 7500AI.

If you are using more than one phone or other device on the line, add up all the RENs. If the total is more than three(3), your phone(s) may not ring and your 7500AI may not answer. If ringer operation is impaired, remove a device from the line.

**NOTE:** *You must not connect your 7500AI to any of the following:*



- *Coin operated systems*
- *Party-line systems*
- *Most electronic key phone systems*

**NOTE:** NEW ZEALAND ONLY



The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.



Congratulations on the purchase of your 7500AI Digital Telephone Answering Machine (7500AI) with Caller ID Display. This product has been designed especially for the Australian or New Zealand market. It is guaranteed to provide you with reliability, long life and outstanding performance.

The 7500AI is built with a wide screen for easy viewing of caller identification. It displays the caller's details (name\* and telephone number) the time and date the call came through, and an indicator if the call came with a message.

Digital Answering Machine means all messages are stored on a computer chip - there are no tape mechanisms to wear out and no tapes to bother with. This gives you capabilities that tape-based answering machines don't have. For example, you can delete individual messages or play only new messages.

**NOTE:** *To use the Caller ID feature you must first subscribe to this service from your telephone service provider.*



*\* Caller's name will only appear if it is sent by Telstra or your telephone service provider.*

# PARTS CHECKLIST

If any of these items are missing or damaged, please contact the place of purchase.



7500AI



Telephone cord and Splitter for New Zealand

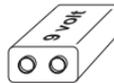


Telephone cord and Splitter for Australia

or



AC Adaptor



9 Volt Battery



Operating guide



## **YOUR 7500A1'S FEATURES INCLUDE:-**

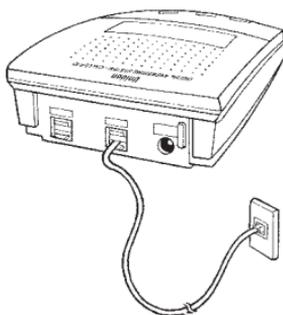
- Wide Screen
- 88 Caller ID Memories
- 12 VIP Call Alert
- Up to 18 minutes Record Time
- 2 Outgoing Messages (OGM)
- Time & Date Display
- Two-Way Recording
- Memo Recording
- Call Screening
- Callback Feature
- New Calls & Message LED Indicators
- Pause Message Playback
- New Message Review
- Voice Time & Day Stamp
- Call & Message Counter
- Call Timer
- Adjustable Ring Tone (2/4/7)
- Toll Saver
- Room Monitor
- Remote Access
- Call Breakthrough
- Memory Backup (9V Battery)

## SELECTING A LOCATION

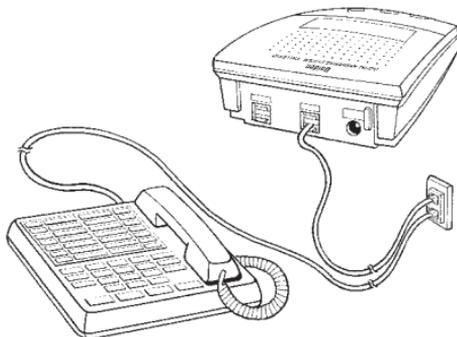
Select a location that is near both a telephone socket and an AC outlet.

## CONNECTING THE 7500AI TO THE TELEPHONE LINE

To connect the 7500AI to the phone line, plug one end of the supplied modular cord into the jack on the back of the 7500AI labelled “line”. Then plug the cord’s other end into a telephone socket.



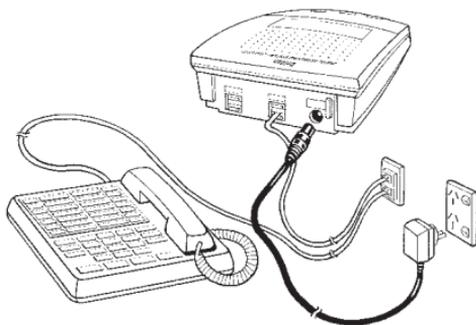
If you wish to connect both the 7500AI and a telephone to the telephone line, simply use the two way splitter supplied. Plug the splitter into the telephone wall socket then plug the 7500AI into one side of the splitter and the phone into the other side.



## CONNECTING POWER



*Use only the Uniden AC Adaptor supplied with this Uniden 7500AI Digital Telephone Answering Machine.*



1. Plug the AC Adaptor into the power socket at the rear of the 7500AI labelled "AC 9V 400mA".
2. Then plug the other end into your mains socket.

When the power is first connected, the 7500AI beeps and the display shows a memory test counting from 00 to 22.



After the counter reaches 22, the 7500AI beeps and the display shows.



**NOTE:** *The display will have OGM1 OGM2 flashing to call the user's attention to record an OGM. The battery icon will also be displayed if no battery is installed on your 7500AI.*



## BACKUP BATTERY

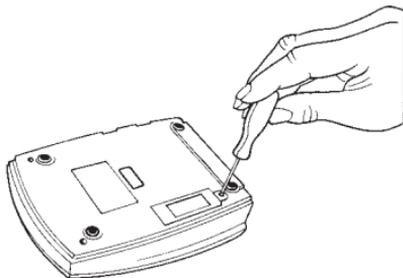
If the power fails or you unplug the 7500AI, a 9V backup battery would save the messages and the settings for the day, time and security code. We recommend you use an alkaline battery.



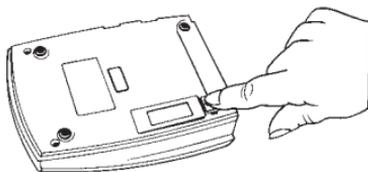
*Disconnect the telephone line and power line cords before replacing the battery. Always use a new 9V battery for optimum performance.*

Follow these steps to install the backup battery.

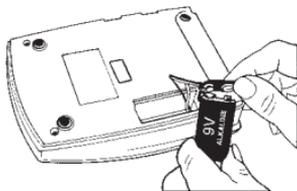
1. Use a Phillips screwdriver to remove the screw on the compartment cover.



2. Push down the latch to release the battery compartment cover.

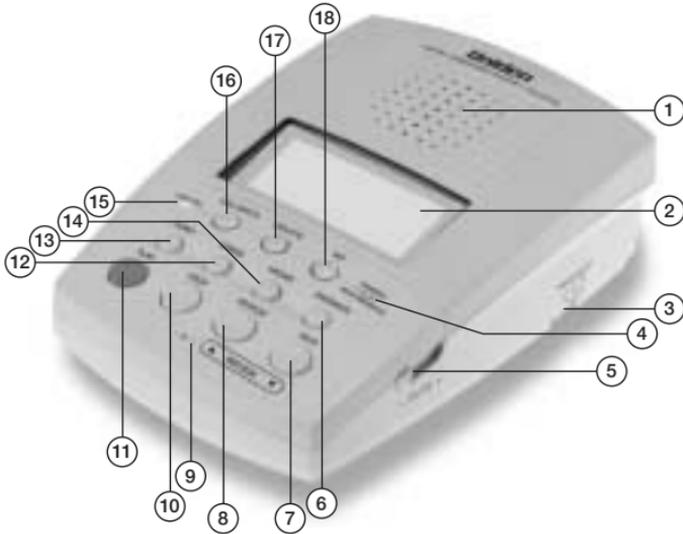


3. Snap the battery's contacts firmly to the battery connector, then place the battery into the compartment.
4. Replace the cover and secure it with the screw.

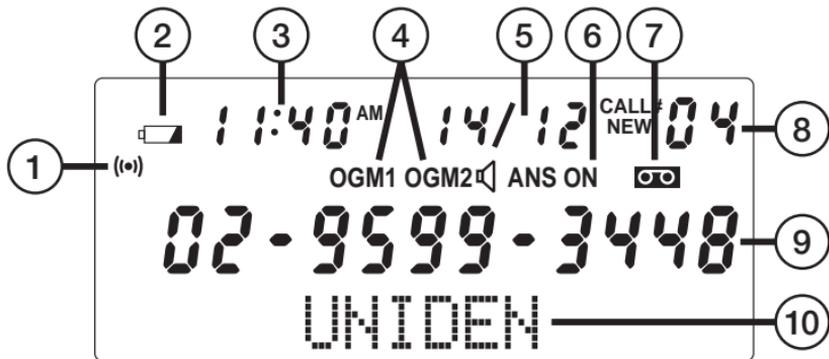


*Dispose of old battery promptly and properly.*

# CONTROLS & FUNCTIONS



- |   |                               |
|---|-------------------------------|
| 1. Speaker                                      | 10. Stop Button               |
| 2. LCD Screen                                   | 11. Message Play Button       |
| 3. Ring Selector                                | 12. Outgoing Message 2 Button |
| 4. Answer On/Off &<br>New Message LED Indicator | 13. Outgoing Message 1 Button |
| 5. Volume Control Switch                        | 14. Memo Button               |
| 6. Answer On/Off Button                         | 15. New Call LED Indicator    |
| 7. Message Skip Button                          | 16. Callback Button           |
| 8. Message Repeat Button                        | 17. Message Delete Button     |
| 9. Microphone                                   | 18. VIP Select Button         |



1. VIP Alert ON Indicator
2. No/Low Battery Indicator
3. Time
4. OGM1 & OGM2 Indicator
5. Date
6. Answer ON/Announce Only Indicator
7. Message Indicator
8. New Call/MSG/Call Counter
9. Caller's Telephone Number
10. Caller's Name\*

\*Caller's name will appear only if it is sent by Telstra or your telephone service provider.

# SETTING UP

**NOTE:** *If you do not complete each step within 8 secs., the 7500AI will exit set-up mode and return to standby. In this case you have to start again by pressing **STOP** for 2 secs.*



## LCD CONTRAST

The 7500AI provides 0 to 9 (lightest to darkest) levels LCD luminescence.

1. Press **STOP** for 2 secs. The 7500AI beeps to confirm entry to set-up mode.
2. Press **REPEAT** to adjust contrast to desired level.
3. Press **CALLBACK** to save setting and continue setting up.



**NOTE:** *You can press **STOP** anytime to exit set-up mode.*



## SECURITY CODE

This code is needed for remote operation (refer to page 29 for details).

1. Press **STOP** for 2 secs.
2. Press **CALLBACK**.
3. Press **REPEAT** to select desired number and **SKIP** to move up to the next digit.
4. Press **CALLBACK** to save setting and continue to next step.



## CALL BREAKTHROUGH (CBT) CODE

This code is needed to alert the user to urgent calls (refer to page 28 for details).

1. Press **STOP** for 2 secs.
2. Press **CALLBACK** 2 times.

## SETTING UP

3. Press **REPEAT** to select desired number and **SKIP** to move up to the next digit.
4. Press **CALLBACK** to save set-up and continue to next set-up.



## TIME AND DATE

**NOTE:** *If you have subscribed to a caller ID service, time and date will be updated automatically during the first call.*



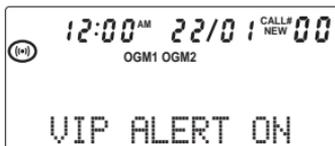
1. Press **STOP** for 2 secs.
2. Press **CALLBACK** 3 times.
3. Press **REPEAT** to set AM or PM (the hour, minutes, day and month).
4. Press **SKIP** to move to time and date and day setting.
5. Press **CALLBACK** to save setting and continue to next set-up.



## VIP (PRIORITY CALL) ALERT

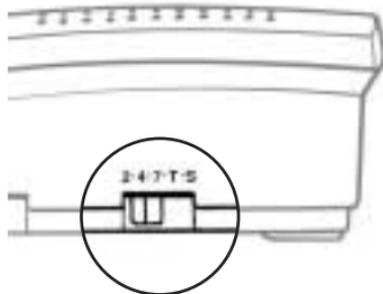
The 7500AI sends out a VIP alert (fast beep tone) to the user for incoming calls which are selected as VIP (refer to page 25 for details).

1. Press **STOP** for 2 secs.
2. Press **CALLBACK** 4 times.
3. Press **REPEAT** to set alert ON or OFF. The indicator **(\*)** on the display means VIP alert is ON. If this icon is not displayed then the VIP alert is OFF.
4. Press **CALLBACK** to save setting.



## NUMBER OF RINGS

The 7500AI can be set to 2, 4 or 7 rings before it plays the OGM and receives the call. To set the ringer, move the ringer select switch to the desired position.



## TS (TOLL SAVER)

The 7500AI has New Message Detection to avoid unnecessary toll charges when calling long distance to check your messages. To use this feature set the ringer select to **TS**. If there are new messages, the 7500AI will answer after 2 rings, otherwise it will answer after 4 rings. Thus, when checking messages you can hang up after 2 rings because the 7500AI has no new messages.

## OUTGOING MESSAGES (OGM)

The 7500AI will not receive calls until at least one of the outgoing messages has been recorded.

- OGM 1 plays the message you recorded, and lets the caller leave a message of up to 60 seconds.
- OGM 2 (announcement only) plays the message you recorded, and hangs up without letting the caller leave a message. This is useful for announcing information about an upcoming event.

**NOTE:** *Be sure the announcement clearly states that the caller cannot leave a message. If the 7500AI memory becomes full, it will automatically switch from OGM 1 to OGM 2 and play that message for any new calls.*



## RECORDING OUTGOING MESSAGES

**NOTE:** *The maximum length for OGM 1 and OGM 2 is 60 seconds each.  
The display counts the recording time.*



1. Press and hold **OGM1** or **OGM2** for 2 secs or until a beep is heard.
2. Speak in a normal voice about 8 inches away from the microphone.

While recording messages, display show:



FOR OGM1



FOR OGM2

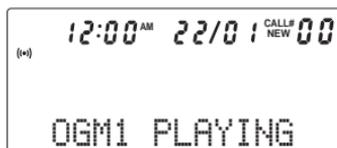
3. When you finish recording, press **STOP**.  
A confirmation beep is heard.  
Then the 7500AI automatically plays back the outgoing message.



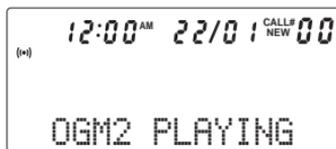
**TIP:** *Do not tell the callers that you are not home.  
Instead, say that you cannot come to the phone right now.*

- NOTE:**
- If no outgoing OGM1 is recorded when you press **OGM 1**, the 7500AI announces "You have no announcement one" and sounds four beeps.
  - If no outgoing OGM2 is recorded when you press **OGM 2**, the 7500AI announces "You have no announcement two" and sounds four beeps.
  - OGM1 and/or OGM2 continuously flash on the display until a message has been recorded.

To play your outgoing OGM 1 message at any time, press **OGM1**, the 7500AI beeps and the outgoing message plays.



To play your outgoing OGM 2 message at any time, press **OGM2**, the 7500AI beeps and the outgoing message plays.



## SETTING THE 7500AI TO ANSWER CALLS

### To Turn the 7500AI On

To set the 7500AI to answer calls and record messages, press **ANSWER** once. The 7500AI announces "Answer-on", beeps once and plays the outgoing message. The **Answer LED** indicator lights up. **ANS ON** appears on the display. The 7500AI is now set to answer calls using the OGM 1 message and record callers' messages.



### To Announce Only

To set the 7500AI to answer calls but not record messages, press **OGM 2** when the 7500AI is set to "Answer-on" mode. The 7500AI announces "Announce only", beeps and plays your announcement, then displays (Announce only). The 7500AI is now set to answer calls using the OGM 2 message without recording callers' messages. To swap between recording messages (OGM 1) or announce only (OGM 2) simply press **OGM 1** or **OGM 2** as required.

### To Turn the 7500AI Off

To turn off the 7500AI so it does not answer calls, press **ANSWER** again. The 7500AI announces "Answer off", beeps and the red **Answer LED** indicator turns off. **ANS ON** or **ANS ONLY** disappears from the display.

**NOTE:** After 15 rings, the 7500AI will turn ON automatically (for Australian version ONLY)



## RECORDING INCOMING MESSAGES

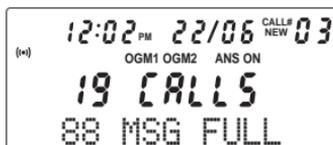
The maximum incoming message recording length is 60 seconds. When a recording reaches 55 seconds, the 7500AI beeps once to notify the caller that time will soon be up. When the recording reaches 60 seconds, the 7500AI sounds one long and four short beeps, and plays "Thank you for your call", then hangs up. While the incoming call is being recorded the display shows:

The 7500AI hangs up and resets to answer the next call when:

- The caller hangs up.
- The maximum message length (60 seconds) is reached.
- There are more than 8 seconds of silence.



If the 7500AI's memory is full, it will answer the call after the set number of rings then play the announcement only message (OGM2). The display shows:



If no OGM2 is recorded, the 7500AI announces "Message is full, thank you for your call". Please delete some messages to restore normal operation.

**NOTE:** OGM 2 indicator on the display continuously flashes if OGM 2 has not been recorded



## DISPLAY INFORMATION DURING INCOMING CALLS

**NOTE:** *You must subscribe to a CALLER ID service from your local telephone service provider to make use of the Caller ID display on your 7500AI.*



All the caller's details are only displayed if released by Telstra or your telephone service provider. The display shows:

12:05 PM 22/06 CALL# NEW 08  
(\*) OGM1 OGM2 ANS ON  
02-9599-3577  
UNIDEN

PRIVATE showing on the display means:

- the caller has chosen to block their telephone number
- the call is from an old type of telephone network exchange
- the call is from a silent number subscriber
- the call is from an analogue cellular mobile telephone

12:05 PM 22/06 CALL# NEW 08  
(\*) OGM1 OGM2 ANS ON  
PRIVATE

ERROR showing on the display means:

- there has been an error during the transmission of Caller ID information. This does not mean your phone is faulty.

12:05 PM 22/06 CALL# NEW 08  
(\*) OGM1 OGM2 ANS ON  
ERROR

UNAVAILABLE showing on the display means:

- the call is coming from overseas
- the call is from an old type of telephone network exchange (applies to New Zealand ONLY)
- the call is from an payphone (applies to New Zealand ONLY)
- the call is coming from a non-Telecom network (applies to New Zealand ONLY)

12:05 PM 22/06 CALL# NEW 08  
(\*) OGM1 OGM2 ANS ON  
UNAVAILABLE

## BASIC OPERATION

0000 showing on the display means:  
(applies to New Zealand ONLY)

- the call is coming from overseas



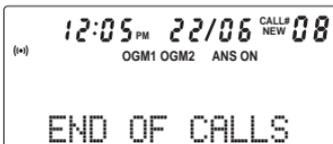
PAYPHONE showing on the display means:

- the call is coming from a payphone



END OF CALLS or  
TOP OF CALLS showing on the display means:

- you have reached the end or start of the Caller ID history.



When a telephone connected to the 7500AI is in use the display shows:



## SCREENING CALLS

To screen calls, let the 7500AI answer, then listen to the caller's message through the 7500AI's speaker. If you decide to answer the call, pick up the phone.

If you do not want to take the call, do not pick up the phone, and let the 7500AI finish recording the caller's message.

## RECORDING A MEMO

A memo is a message you can record (up to 60secs long) by speaking directly into the 7500AI, without having to call on the phone.

1. Press **MEMO** until the 7500AI sounds a long beep and the LCD shows **MEMO RECORDING**. Speak into the microphone in a normal voice. The display counts up the recording time.
2. The 7500AI automatically stops recording after 60 seconds or you can press **STOP** to finish the memo. The 7500AI beeps once, and the message number counter increases by one.



The memo is stored along with the incoming messages. To hear the memo, simply play back your messages.

## TWO-WAY RECORDING

During a telephone call the user can record both sides of the conversation on any phone connected to your 7500AI.

**NOTE:**



*While recording a low tone beep will be heard during the conversation to make both parties aware that the call is being recorded. (This is a government requirement)*

### To record the conversation

Press memo until the display shows  
**2 WAY RECORDING.**

The timer starts counting.

The 7500AI records the conversation until:

- you press stop
- the 7500AI heard 8 secs of a busy signal or 25 secs of silence
- memory is full



## CALL TIMER

The 7500AI is equipped with a timer that starts counting as soon as the telephone (connected to the 7500AI) handset is lifted. See display on page 23.

## CALLS AND MESSAGES DISPLAY

The display shows the total number of calls and messages received by your 7500AI.



## REVIEWING CALLS

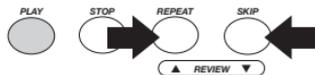
Your 7500AI stores information for up to 88 Caller ID's (CID).

The display shows the total number of calls received by your 7500AI.



To review calls:

Press **REPEAT** (review starts from “Top of the List”) or **SKIP** (review starts from “End of the List”)

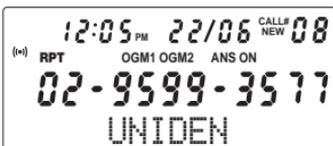


The call display shows:

- caller's telephone number
- calling party's name (if released by Telstra or your telephone service provider)
- time and date of call



If while reviewing the calls you encounter a CID which has been reviewed (repeat call) the display shows “RPT”

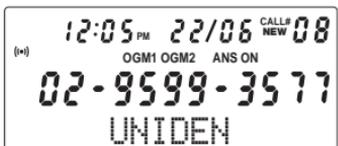


**NOTE:** *The new call overrides the memory space of the old one.*



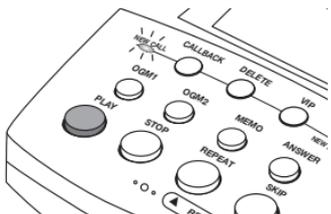
## REVIEWING NEW CALLS

If you don't want to review all the calls and would just like to view the new calls.



Press **REPEAT** or **SKIP** for 2 secs.

The display starts reviewing from the first unviewed call. The indicator “NEW” appears together with a new call. Once the call has been viewed the “NEW” disappears from the display. The new call (yellow) LED indicator also flashes when a new call is received.



## CALLS WITH MESSAGES

As you scroll through your received calls, your 7500AI, you will notice that some calls come with a  icon. This means that the call received came with a message.

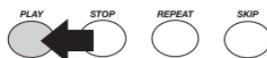


## PLAYING MESSAGES

The display shows the total number of messages received.

To play all the messages (old and new, beginning from the very first message), press

**PLAY**. The 7500AI announces the number of messages recorded, each message number and the day and time the message was recorded and then plays the message.



**NOTE:**  While reviewing messages,  flashes while playing new messages and stops flashing if the message has been played previously.

Your 7500AI also displays the caller's details (if transmitted or released by your telephone service provider) together with the particular message you are playing.



After all the messages have been played, the 7500AI says, "End of Message(s)".

## PAUSE DURING MESSAGE PLAYBACK

To pause listening to the messages, press **PLAY**. Display shows pause and timer starts counting. To resume playback, press

**PLAY** within 60 secs. Otherwise, the 7500AI beeps once, then stops playback, announces "End of message(s)" and returns to standby.



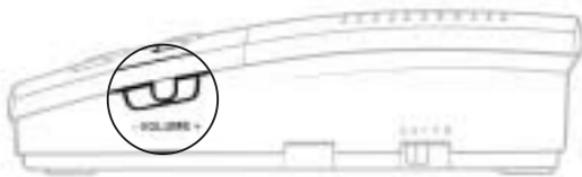
## PLAYING NEW MESSAGES ONLY

To play only new messages, hold down **PLAY** for 2 seconds. (If there are no new messages stored, the 7500AI says "You have no new messages").



## ADJUSTING THE VOLUME

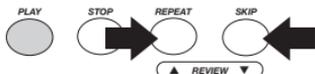
To adjust the volume to your desired listening level, adjust the volume slider on the right side of the 7500AI.



## REPLAYING OR SKIPPING MESSAGE(S) WHILE ON REVIEW

To replay a message while you are listening to it, press **REPEAT**. The current message starts again from the beginning.

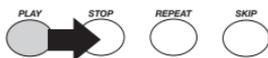
To return to the previous message, press and hold down **REPEAT**. The previous recorded message(s) play.



To skip to the next message, press **SKIP** once. The next recorded message plays.

For fast message playback, press and hold **SKIP**, the message playback speed increases. This lets you quickly scan a message or move to any place within a message. To resume to normal playback, release **SKIP**.

To stop playback at any time, press **STOP**. The 7500AI beeps and resets to answer calls.



## VIP

The 7500 allows 12 sets of Caller ID to be stored as a VIP caller. Each time a VIP caller calls, the 7500AI will sound a special tone or alert which is different from the ringer tone.

**NOTE:** *The VIP alert will not sound if the VIP alert setting is not activated.*



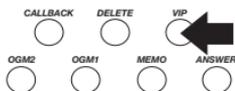
*See page 16 to see how to turn the VIP alert on or off.*

When a VIP call is received by your 7500AI, the display shows the **VIP** icon.



### Storing a CID as a VIP Caller

1. Select the CID to be set as a VIP by pressing **SKIP** and **REPEAT**.
2. Press and hold **VIP** until you hear the confirmation beep. The VIP icon then appears on the display.



**NOTE:** • *A four tone beep sounds when **VIP** is pressed and there is no CID stored in the VIP list.*



• *If there are already 12 CIDs stored as VIP callers the display will show **VIP IS FULL**.*

### To view the VIP CID List

1. Press **VIP**. The display immediately shows the first VIP CID.
2. Press **REPEAT** to scroll through the rest of the CID on the list.

## To delete a CID from the VIP List

1. Press **VIP** to enter the VIP list.
2. Select CID to be deleted by pressing **REPEAT** or **SKIP**.
3. Press **DELETE**. A confirmation beep will sound then the CID disappears from the display.

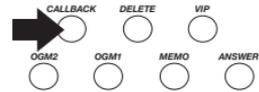
**NOTE:** • Pressing **DELETE**, while **END OF CALLS** is displayed will delete **ALL** the CID in the VIP list.



- Deleted VIP CID will remain in the total calls memory until it is also deleted in the total calls list. See "Deleting CID" on page 27.

## CALLBACK

The 7500AI allows user to dial back to a certain caller with a touch of a button.



1. Select the desired CID.
2. Press **CALLBACK**.
3. Display shows **WAITING** when picking a line or dial tone.
4. Display shows **DIALING** when dialing.
5. Display shows pick up the phone and starts counting down from 8 to 0. The user must pick up the phone before the count reaches 0. Otherwise, the call will hang up.



**NOTE:** *Callback feature can be used either while reviewing calls, calls with a message or the VIP caller list.*



## DELETING CALLS AND MESSAGES

The 7500AI gives the user an option to delete calls and messages one at a time or all at the same time.

### Deleting Calls

To delete a particular Caller ID (CID):

1. Set the display showing the CID to be deleted using **REPEAT** or **SKIP**.
2. Press **DELETE** once. The 7500AI deletes the displayed CID, then shows the next.

To delete ALL the CID:

1. Press **STOP** to return to stand-by mode.
2. Press and hold **DELETE** until display shows.
3. Press **REPEAT** (▲). A confirmation beep sounds.
4. Press **STOP** to return to stand-by mode. Otherwise, the 7500AI automatically goes to stand-by after 8 secs.



### Deleting Messages

To delete a specific message, press **DELETE** once while the message is playing. The 7500AI beeps once and deletes the current message, then plays the next.

To delete ALL the Messages:

1. Press **STOP** to return to stand-by mode.
2. Press and hold **DELETE** until display shows.
3. Press **SKIP** (▼). A confirmation beep sounds.
4. Press **STOP** to return to stand-by mode. Otherwise, the 7500AI automatically goes to stand-by after 8 secs.



**NOTE:** *The 7500AI does not delete calls and messages that have not been played to the end. If you have calls and messages that have not been played, the 7500AI sounds four beeps. Deleted messages and calls are permanently deleted. It is recommended to delete your messages regularly to avoid filling up your message memory.*



### USING CALL BREAKTHROUGH (CBT)

If you screen call, but want to make sure that you don't miss calls from important people (like members of the family), you can provide these people with your CBT code. See code encoded while Setting CBT Code on page 15-16.

#### CBT Alert

When a caller enters the CBT code, the 7500AI alerts you with loud beeps for 35 seconds. Then the 7500AI sounds two beeps every two seconds for 30 seconds, and one short beep every second for the last 5 seconds. To answer the call, pick up the handset. If you do not answer, the caller can leave a message after the outgoing message plays and a long beep sounds.

To use the CBT code in a call:

1. Call your telephone number
2. Once the OGM starts playing, enter the CBT code using the caller's telephone keypad then the VIP alert will be heard on your 7500AI.

#### Changing the CBT Code

The CBT code is preset to 168, but you can change it by following the steps in Setting CBT the Code on page 15-16 of this owner's manual.

**NOTE:** *Be sure to set each digit within 8 seconds. Otherwise, you must start over from Step 1.*



## REMOTE OPERATION

You can operate the 7500AI from any remote location using a touch-tone phone, or from a rotary phone using a pocket tone-dialler.

### Call your telephone

When you hear the OGM, enter your security code. After a long beep, enter your remote command code(s).

If you do not hear an OGM, the unit is either in Answer-off mode or is not setup properly.

### Automatic 7500AI Switch On (for Australian version only)

- Call your telephone (After 15 rings you will hear the 7500AI play your OGM1 or OGM2)
- Your 7500AI is now ready to answer calls

**NOTE:**



- *An outgoing message must be recorded before you can remotely set the 7500AI to answer calls.*
- *For New Zealand model, the 7500AI remains off even after 15 rings.*

## USING REMOTE COMMANDS

To use the remote commands, you must enter the remote operation security code within 8 seconds after the 7500AI answers the call. After the 7500AI beeps once to verify you entered the code correctly, enter the number(s) for the function(s) you want the 7500AI to perform.

Press	To
00	Turn the 7500AI off. The 7500AI beeps and announces "Answer Off".
01	Turn the 7500AI on. The 7500AI beeps and announces "Answer on" then plays OGM1. If no OGM1 is recorded, the 7500AI beeps and announces "You have no announcement one".
02	Set the 7500AI to answer with OGM2 announcement. The 7500AI beeps and announces "Announce only", then plays OGM2. If no OGM2 is recorded, the 7500AI beeps and announces "You have no announcement two".
21	Play all messages. If no message is recorded, the 7500AI says "You have no messages".
31	Play new messages. When new messages are recorded, the 7500AI announces the number of new messages before playback. If no new message is recorded, the 7500AI says, "You have no new messages".
32	Announce new Caller ID information. If there are no new Caller ID calls, 7500AI says "You have no new calls." If you get a private call, the 7500AI says "unknown number" after announcing Caller ID number and time
22	Announce all Caller ID records. The 7500AI announces the total calls and each caller's information. If there are no Caller ID records, the 7500AI says "You have no calls".
5, the 7500AI says "erase", then press 1	Delete all messages (except new messages).
5, the 7500AI says "erase", then press 2	Delete all Caller ID (except new Caller ID calls).
6	Stop playback and message recording.
7	Record a memo.

## REMOTE OPERATION

Press	To
81	Change OGM1. After the 7500AI beeps, begin your new OGM1. When you finish, press 6. The 7500AI beeps and replays.
82	Play OGM1. If no OGM1 is recorded, the 7500AI announces "You have no announcement one".
91	Change OGM2. After the 7500AI beeps, begin your new OGM2. When you finish, press 6. The 7500AI beeps and replays.
92	Play OGM2. If no OGM2 is recorded, the 7500AI announces "You have no announcement two".

After you press 21, 22, 31 or 32 to play messages or Caller ID record:

Press	To
1	Replay the previous Caller ID or message
3	Skip to the next Caller ID or message
4	Replay the current Caller ID or message
5	Delete the current Caller ID or message
6	Stop message playback

### Changing the Remote Operation Security Code

The remote operation security code is preset to 704, but you can change it by following the steps in Setting the Security Code on page 15.

## CARE AND MAINTENANCE

1. Unplug the unit before cleaning it.
2. Clean your unit with a damp(never wet) cloth.  
Solvent or detergent should never be used as they may damage the finish of the plastic casing.
3. Make sure there is space above and to the rear of your unit to allow for proper ventilation.
4. Make sure you check your 9V DC battery at regular intervals for leakage.  
Replace when necessary.

# TROUBLESHOOTING

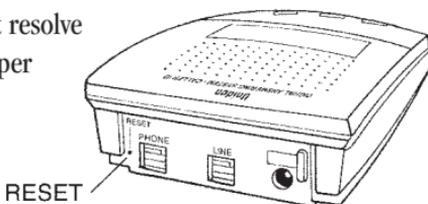
If your 7500AI 7500AI unit is not performing to your expectations, please try these simple steps.

<b>PROBLEM</b>	<b>SUGGESTION</b>
Answering system does not work	<ul style="list-style-type: none"><li>• Make sure the telephone line cord is plugged in.</li><li>• Make sure that the AC Adaptor is plugged in.</li><li>• Make sure the 7500AI is turned on.</li><li>• There has been a power failure. Disconnect the telephone line cord, reset the 7500AI (refer to page 38) and re-connect the telephone line cord.</li></ul>
Answering System does not answer after the set number of rings.	<ul style="list-style-type: none"><li>• The memory may be full. Delete some or all of the saved messages.</li><li>• You might have exceeded the total number of REN. See page 5.</li></ul>
Messages are incomplete.	<ul style="list-style-type: none"><li>• The incoming messages may be too long.</li><li>• The memory may be full. Delete some or all of the saved messages.</li></ul>
No sound on the speaker during call monitoring or message playback.	<ul style="list-style-type: none"><li>• Adjust the volume control on the side the 7500AI.</li></ul>
Cannot record outgoing message (OGM)	<ul style="list-style-type: none"><li>• The memory may be full. Delete some or all of the saved messages.</li></ul>
Cannot access remote call-in features from another touch-tone phone.	<ul style="list-style-type: none"><li>• Make sure you're using the correct security number.</li><li>• Make sure that the touch-tone phone you're using can transmit the tone for at least two seconds. If it cannot, you may have to change to another phone.</li></ul>

PROBLEM	SUGGESTION
Clock loses time.	<ul style="list-style-type: none"> <li>The power to the base unit has been interrupted. Reset the clock as detailed on page 16 of this owners manual.</li> </ul>
CID not being displayed	<ul style="list-style-type: none"> <li>Make sure that you are subscribing to Caller ID subscription from your local telephone company.</li> </ul>
Display information is incomplete or frozen	<ul style="list-style-type: none"> <li>This can be caused by power interruption. Reset your 7500AI.</li> </ul>

## RESETTING THE 7500AI

If all of the above suggestions do not resolve your problem, use a straightened paper clip to press RESET on the back of the 7500AI to reset the answering machine.



**NOTE:** *Resetting the 7500AI erases your outgoing messages and all stored information.*



*Disconnect the telephone line cord before operating the RESET switch.*

# WARRANTY

## Uniden 7500AI 1 YEAR WARRANTY

(Batteries and Accessories are covered for 90 Days ONLY)

Note: Please keep your sales docket as it provides evidence of warranty. Warranty is only valid in the country where the product has been purchased.

**WARRANTOR:** Uniden Australian Pty Ltd. ACN 001 865 498  
Uniden New Zealand Limited

**ELEMENTS OF WARRANTY:** Uniden warrants to the original retail owner for the duration of this warranty, its product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

**WARRANTY DURATION:** This warranty to the original retail owner only, shall terminate and of no further effect ONE (1) Year after the date of original retail sale. This warranty will be deemed invalid if the product is: (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as a part of a system not manufactured by Uniden, (F) Installed, or serviced by anyone other than an authorised Uniden Repair Agent, (G) Where the Serial Number label of the product has been removed or damaged beyond recognition.

**STATEMENT OF REMEDY:** In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts and service. **THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.**

**WARRANTY CARD:** If a warranty card has been included with this product then please fill it in and return to us within 14 days of purchase. Your name and the Serial number of the product will then be registered in our database and this will help us process your claim with greater speed and efficiency should you require warranty service.

### PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY:

In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (e.g. a copy of the sales docket), with a full description of the problem, to the warrantor at:-

#### UNIDEN AUSTRALIA PTY. LIMITED

SERVICE DIVISION  
345 Princes Highway, Rockdale, NSW 2216  
Ph: (02) 9599 3577 Fax: (02) 9599 3278  
Toll Free: 1300 366 895

#### UNIDEN NEW ZEALAND LIMITED

150 Harris Road, East Tamaki, Auckland.  
Ph: (09) 273 8383  
Fax: (09) 274 0009  
Toll Free: 0800 4 UNIDEN  
0800 4 864336

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre. (Contact Uniden for the nearest Warranty Agent to you).

**NOTE:** *Keep your receipt of purchase in a safe place in case you ever need warranty service.*



*You should also save the carton and packaging material for storage or shipping purposes.*

**Uniden®**

A Clear Signal of What's Ahead.

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