



Getting Started Guide

BlackBerry® Curve™



BlackBerry Curve

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Welcome to AT&T

What's in the Box?

What's in the Box?

Remove the following items from the box to help you set up your BlackBerry Curve.



BlackBerry Curve



Getting Started Guide



BlackBerry® User Tools CD

Includes User Guide, BlackBerry End User/Software License Agreement and warranty information for your BlackBerry Curve.



Travel Charger



USB Sync Cable



Stereo Headset



Rechargeable Battery

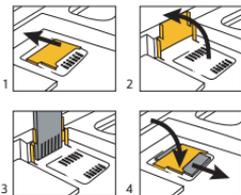
Set Up Your BlackBerry Curve

Insert a Memory Card (Optional)

Insert a Memory Card (Optional)

Use a microSD™ memory card to extend the memory available on your BlackBerry Curve for storing media files such as your ring tones, videos, pictures, or songs*.

1. Slide off the battery cover.
2. Slide the memory card holder door toward its hinges to unlock it.
3. Lift the memory card holder door.
4. Insert the memory card into the slots in the memory card holder door so that the metal connectors on the card align with the metal contacts on your BlackBerry Curve when the memory card holder door is closed.
5. Close the memory card holder door.
6. Slide the memory card door away from its hinges to lock it.



Steps?

6

Takes?

1 minute

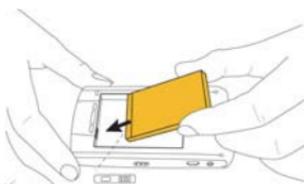
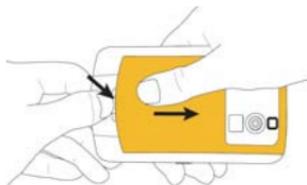
NOTE:

A microSD memory card is strongly recommended for storing media files like your music, photos, videos to help optimize memory management and avoid memory shortages that result in deletion of emails and calendar entries.

*Additional charges may apply for downloadable content. Your use of third party products and services shall be governed by and subject to you agreeing to the terms of separate software licenses, if any, for those products or services. Any third party products or services that are provided with RIM's products and services are provided "as is" RIM and/or AT&T make no representation, warranty or guarantee whatsoever in relation to the third party products and services and assume no liability whatsoever in relation to the third party products and services even if RIM and/or AT&T have been advised of the possibility of such damages or can anticipate such damages. microSD is a SanDisk trademark.

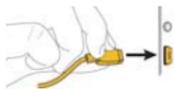
Insert the Battery

1. Press the battery cover release button on the back of the BlackBerry Curve and slide off the battery cover.
2. Insert the battery so that the metal contacts on the battery align with the metal contacts on your BlackBerry Curve.
3. Slide the battery cover back onto the BlackBerry Curve so that the cover lies flat and clicks into place.



Charge the Battery

4. Pull the plug blades down on the travel charger.
5. Connect the small USB end of the travel charger cable to the USB port on the side of your BlackBerry Curve.
6. Plug the travel charger into a power outlet.
7. Charge the battery to full power.



Steps? 7

Note:

If the battery is charged, the BlackBerry Curve should turn on. If the device does not turn on, charge the battery. Charging the battery can take an hour or longer.

If you have an available USB port on your computer and you have installed the BlackBerry® Desktop Software, you can use the USB cable that came with your device to connect your device to your computer for charging. For more information, see the "Sync your BlackBerry Curve with your Computer" topic.

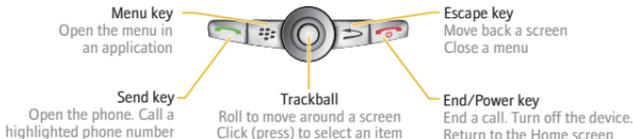
CAUTION: Use only those accessories approved by Research In Motion (RIM). Using any accessories not approved by RIM for use with this particular BlackBerry device model might invalidate any approval or warranty applicable to the device might result in the non-operation of the device and might be dangerous.

Learn How to Use the Keys on Your BlackBerry Device

1. To move the cursor in any direction and highlight items, roll the **Trackball**.
2. To select an item or follow a link, click the **Trackball**.
3. To open a menu, press the **Menu** key .
4. To close a menu or move back a screen, or press the **Escape** key .
5. To leave an application and return to the Home screen, press the **End** key . The next time that you open the application, you are returned to the same location in the application.
6. To open a menu of all the available actions for a highlighted item in an application, press the **Menu** key .
7. If you click an item with more than one common available action, a short menu of these available actions appears. To view more available actions for the highlighted item, press the **Menu** key  or click **Full Menu**. To close the short menu, press the **Escape** key .

Note:

To save battery power your BlackBerry Curve screen is set to Timeout (go dark or dim) after 30 seconds. If the screen goes dark or dims simply press any key to view the screen again.



Setup Wizard

The BlackBerry Curve contains a Setup Wizard designed to help you quickly and easily set up and personalize your BlackBerry Curve.

Introduction to BlackBerry Curve



Progress indicator

More indicator

Roll the trackball down to see more text on the screen

Close, Back and Next buttons

Click to move between screens in the Setup Wizard

The introduction to the BlackBerry Curve section of the Setup Wizard will help you choose your language, set up the date and time, and orient you to some of the important keys/functions on your BlackBerry Curve.



Takes?

5 - 10 minutes

Note:

As you complete the Setup Wizard, look for the progress indicator to tell you how many screens you have completed. The **more** indicator tells you if there is more to see on the screen and the buttons along the bottom allow you to navigate through the Setup Wizard.

Set Up Your BlackBerry Curve

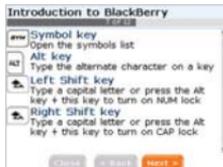
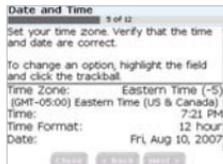
Setup Wizard



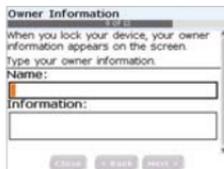
Note:

You can exit the Setup Wizard at any time and return to where you left off by selecting BlackBerry Setup from the Home screen and then choosing Setup Wizard.

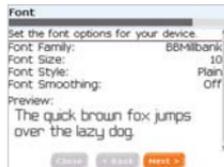
1. If the Setup Wizard did not launch automatically, on the Home screen, click BlackBerry Setup. Click Setup Wizard.
2. In the Setup Wizard, use the trackball to scroll up and down on the screens and highlight input fields or buttons. Click (press) the trackball to select fields or buttons.
2. Click **Yes** if asked if you want to connect to the wireless network.
3. Select a language.
4. To set your time zone, highlight the current time zone and click the trackball. Scroll to find your time zone and click again to select it.
5. Review the navigation keys and click **Next**.



6. Enter your owner information and click **Next**.



7. Select the display font and click **Next**.



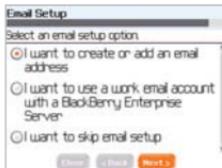
Note:

If your SIM card currently has contacts saved to it, you will be prompted to import them to the BlackBerry Curve. To import the contacts click **Yes** then click **Next**.



Email Set Up

1. To access email setup directly, on the Home screen, click **BlackBerry Setup**. Click **Personal Email Setup**. Verify that you have turned on the connection to the wireless network.



2. Click **Next**.

3. To view the terms of the BlackBerry® Internet Service end user agreement, click **Click Here**.



Steps?
8

Takes?
10 - 15 minutes

Note:
To set up your BlackBerry® Internet Service email using a web browser on your computer, visit att.com/blackberrystart.

- Please read the terms and conditions carefully. To accept the terms of the license agreement, select the **Yes** option. Click **I Agree**.
- Type the email address information for the existing supported email account that you want to add and click **Next**.
- After the confirmation displays, click **OK**.



BlackBerry Intern. | BlackBerry | EMail

Email Account Setup
Type your personal or work email address.

Email address ?

Password ?

Confirm password ?

[Next](#)
[Cancel](#)

Would you like an email address for your BlackBerry?
[Create A BlackBerry Email Address](#)

BlackBerry Intern. | BlackBerry | EMail

You have successfully configured access to your.email@account.com

[OK](#)

Typing Tips: To capitalize a letter, hold the  letter key until the capitalized letter appears or press the **Right Shift** key  and press the appropriate letter key. To insert symbols such as @ and period [.] , press the **ALT** key  and press the appropriate letter key.



7. On the summary screen perform one of the following actions:

- To create a new email address for your BlackBerry Curve, click **Create A BlackBerry Email Address**.
- To add another existing supported email address (up to 10) click **Add An Email Account**.
- To exit the email setup website, press the **Menu** key . Click **Close**.



8. You have now completed the Setup Wizard. On the Setup Wizard Complete screen perform one of the following actions:

- To read shortcuts and information about personalizing your device, click **Next**.
- To exit the Setup Wizard, click **Close**.



Note: Once you add a supported email account (up to 10) using the email setup application, messages sent to that account will also appear in the messages list on your BlackBerry Curve. Also, when you send a message from your device, it will be sent using the email address of that account.

Send an Email

Send an Email

Send an Email

Make sure that you have set up an email account using the Setup Wizard.

1. On the Home screen, click **Messages** .
2. Press the **Menu** key .
3. Click **Compose Email**.
4. In the **To** field, perform one of the following actions:
 - Type an email address.
 - Type a contact name.
 - Type part of a contact name. Click a contact.
5. Type a message.
6. Click the **Trackball**.
7. Click **Send**.



If you have associated your BlackBerry Curve with more than one supported email address, use the Send Using field (found by pressing the Menu key) to select the email address that you want to use to send the email message.

Note: You must set up an email account on your BlackBerry Curve device to send email. To learn how to set up a supported email account, refer to Email Setup in the Setup Wizard.



Steps?
7

Note: To insert symbols such as @ and period [.] , press the ALT key  and press the appropriate letter key.

 [More Info](#)

To learn more about Email Features, while in Messages, press the Menu  key. Click Help.



Steps?

3

Note:

To turn the speakerphone on or off during a call, press the **Speakerphone**  key, or click the **trackball** and then click **Activate Speakerphone/Handset**.

Make a Phone Call

1. On the Home screen or in the **Phone**  application, perform one of the following actions:
 - Type a phone number
 - Type part of a contact name. Highlight a contact or phone number.
2. Press the **Send** key .
3. To end the call, press the **End** key .



Set Up Voice Mail

1. Press and hold the **1** key  on your BlackBerry Curve to connect to the AT&T voice mail system.
2. Create your password.
3. Record your name.
4. Record a greeting.

Check Your Voice Mail Messages From Your BlackBerry Curve

1. Press and hold the **1** key  .
2. Follow the voice prompts.



Steps?
4



[More Info](#)

To learn more about **Voice Dialing** features, while in Voice Dialing, press the **Menu**  key. Click **Help**.

Note: There is no need to hold down the **Left Shift** key or **ALT** key when dialing a phone number.

Steps?
2

Send an SMS Text Messages

Send an SMS Text Message



Send an SMS Text Message

1. On the Home screen, click **Messages** .

2. Press the **Menu** key .

3. Click **Compose SMS Text**.

4. Perform one of the following actions:

- If the contact is not in your address book, click **Use Once**. Type an SMS phone number (include the country code and area code). Click the **Trackball**.

- If the contact is in your address book, click a contact.

5. Type a message.

6. Click the **Trackball**.

7. Click **Send**.



Steps?

7

Take and Send a Picture Using MMS

Take a Picture

Take a Picture

1. On the Home screen, click **Camera**  .
2. Click the **Trackball**.

Note: The picture is automatically saved to your Media folder which can be accessed through the Media  application from the Home screen.

3. If you would like to send the picture to a contact, click the **Mail** icon  .
4. Click **Send As MMS**.
5. Select the contact you wish to send it to and click the **Trackball**.
6. Type a subject, then click the **Trackball**.
7. Click **Send**.

Note: Your use of the camera application on your BlackBerry Curve may be prohibited or restricted at certain times. Use the camera application responsibly and abide by all applicable laws, rules and regulations.



Steps?
7



[More Info](#)

To learn more about **Camera** features, while in the Camera application, press the **Menu**  key. Click **Help**.



Steps?

5

Note:

The Go To dialog box tracks the web pages that you type. To access a web page on the list, highlight and click the address with the Trackball.

Not all web sites are designed for browsing on a handheld device and may not be accessible, look or function in the same way as they would on a computer.

Go to Web Pages

There are two browsers that come with your BlackBerry Curve: the **MEDia™ Net Browser** and an **Internet Browser**. Use the MEDia Net Browser to access your favorite content (weather, news...) and download ringtones or other personalization items*. Go to the Quick Start Guide in the box to find out more information about MEDia Net. Use the Internet Browser to access web sites.

1. On the Home screen click **Browser** .



MEDia Net



Browser



*Additional charges may apply for down-loadable content.

Your use of third party products and services shall be governed by and subject to you agreeing to the terms of separate software licenses, if any, for those products or services. Any third party products or services that are provided with RIM's products and services are provided "as is". RIM and/or AT&T make no representation, warranty or guarantee whatsoever in relation to the third party products and services and assume no liability whatsoever in relation to the third party products and services even if RIM and/or AT&T have been advised of the possibility of such damages or can anticipate such damages.

Browse the Web

Go to Web Pages

2. On a bookmark page, press the **Menu** key  .



MEdia Net Home Page



Browser Home Page

3. Click **Go To....**
4. In the dialog box that appears, type the URL (web address, e.g. att.com) that you wish to go to.
5. Click the **Trackball**.



To insert a period, press the **Space** key  . To insert a slash, press the **Right Shift** key  and the period key.



Schedule an Appointment

1. On the Home screen, click **Calendar** .
2. Press the **Menu** key .
3. Click **New**.
4. Type the appointment information.
5. Click the **Trackball**.
6. Click **Save**.

Note: To change calendar views, press the **Menu** key  and select the desired view.

Steps?

6



More Info

To learn more about **Calendar** features, while in the Calendar application, press the **Menu**  key. Click **Help**.

Add a Contact

1. On the Home screen, click **Address Book**  .
2. Press the **Menu** key  .
3. Click **New Address**.
4. Type the contact information.
5. Click the **Trackball**.
6. Click **Save**.



Steps?
6

Takes?
1 minute



Steps?

4

Note:

You must have a PTT subscription to set up and use the PTT service.

Push to Talk initialization might take a few minutes to complete.



More Info

To learn more about Push to Talk service, visit att.com/pushtotalk.

Push to Talk

Push to Talk (PTT) is a digital walkie-talkie type of service that allows you to instantly reach others by eliminating the dialing and ringing steps in a regular cellular call. PTT calls can be made to one person or to a group of people.

Set up Push to Talk

1. On the Home screen, click **Push to Talk**  or press the **PTT Convenience** key on the left side of the BlackBerry Curve.
2. Click **Yes** to initialize PTT.
3. Type a name that is up to 20 characters in length. This will be your PTT user name.
4. Click **OK**.

Confirm PTT is On

On the Home screen, click Push to Talk. The bottom of the PTT Menu screen reads PTT is On.



Use Push to Talk

Add a Push to Talk Contact

Add a Push to Talk contact

Individuals and group members that you add to your PTT contact list must have a PTT capable AT&T device and subscribe to AT&T Push to Talk service.

When you add a PTT contact, the contact can accept, decline, or defer your invitation.

1. On the Home screen, click **Push to Talk** .
2. Click **Add Contact**.
3. Type the contact information and Click **OK**.
4. The BlackBerry Curve will now send the invitation to your new contact. You will see an icon appears to indicate that your invitation is in progress.



Steps?
4



Steps?

3

Note:

You need to add a Push to Talk contact before you can make a Push to Talk call.

Steps?

2

Make a Push to Talk Call

1. Press and release the **PTT** key to display your PTT contacts.
2. Use the trackball to highlight the contact you wish to reach then press and hold the **PTT** key to establish a connection.
3. When the BlackBerry Curve beeps, you can perform one of the following actions:
 - To speak, press and hold the **PTT** key.
 - To listen, release the **PTT** key.

To end the Push to Talk call, press and hold the End key .

Receive a Push to Talk Call

1. Your BlackBerry Curve indicates an incoming PTT call using a tone and displays the caller's information on the screen.
2. If you have set your ringer to silent or vibrate, your device prompts you to accept or reject the call before you hear the caller's voice.

Load and Play Music and Your Videos and Shop Online

Transfer Music and Videos to Your BlackBerry Curve

Media

In the Media application, you can play media files such as your videos, ringtones, pictures, or MP3 songs that are stored on your BlackBerry Curve. You might have some preloaded media files, including background pictures and ring tones, in a Preloaded Media folder on your BlackBerry Curve. Preloaded media files cannot be deleted, renamed, or moved. For additional storage, add a media card (sold separately) to your BlackBerry Curve.

Load MP3 and Video Files

You can listen to your music on the BlackBerry Curve. The built-in media player provides the ultimate in control and flexibility to organize your music and listen to it the way you want to.

1. Consider inserting a microSD card into the back of your BlackBerry Curve to optimize memory available for music.
2. Connect your BlackBerry device to your computer using the USB cable provided.
3. On your computer, open the BlackBerry® Desktop Manager.
4. Double-click **Media Manager**.
5. Two sections appear, one on the top showing your computer, and one on the bottom showing your files on your BlackBerry®.
6. Drag files from your computer onto your BlackBerry device.



Note: You must install the BlackBerry® Desktop Software included on the BlackBerry User Tools CD that came with your BlackBerry device to use Media Manager. For more information, see the “BlackBerry Desktop Software” section located later in this guide.



[More Info](#)

For more information about **Media Manager** features, while in the Media Manager application, click **Help**.



Steps?

4

Listen to your favorite music on the BlackBerry Curve while on the road, relaxing at home, or at the gym.

Play MP3 files

1. On the Home screen, click **Media**. 
2. In the Media application, click **Music**.
3. Click **Media Card**.
4. Perform one of the following actions:
 - To play a single song, click the song.
 - To play all songs on the media card, press the **Menu** key . Click **Play All**.



AT&T Mobile Music

AT&T Mobile Music provides the ultimate, integrated, on-the-go music experience. When you're on the go, AT&T Mobile Music is designed to connect you to music with a touch of a button*.

1. On the Home Screen, click **AT&T Music**  .
 - Listen to your music with the integrated **Music Player**. Select your music by Artist, Album, Genre, or Shuffle Songs.
 - Channel surf dozens of commercial free music stations with **Streaming Music**.
 - Personalize your BlackBerry Curve with music ringtones and Answer Tones™ at **Shop Tones**.
 - Instantly find out the artist's name and the title of a song with **MusicID**.
 - Visit one or more hot user communities by going to **Community**.
 - Purchase additional fun music applications via AT&T Mall by going to **Music Apps**.

*Additional charges may apply for downloadable content. Your use of third party products and services shall be governed by and subject to you agreeing to the terms of separate software licenses, if any, for those products or services. Any third party products or services that are provided with RIM's products and services are provided "as is". RIM and/or AT&T make no representation, warranty or guarantee whatsoever in relation to the third party products and services and assume no liability whatsoever in relation to the third party products and services even if RIM and/or AT&T have been advised of the possibility of such damage.



Note:
You must be connected to the mobile network to use AT&T Mobile Music.



AT&T Mall

Personalize your phone with downloadable games, graphics and ring tones from the hottest artists*.

- On the Home Screen, click **AT&T Mall**  .
- Browse thousands of ring tones from the classics to today's top performers at **Shop Tones**.
- Find games to turn your downtime into fun time at **Shop Games**.
- Personalize your BlackBerry device with unique art at **Shop Graphics**.
- Find an MMS greeting card that is perfect for the occasion at **Shop Multimedia**.
- Subscribe to useful applications and cool tools discovered at **Shop Applications**.

Note:
You must be connected to the mobile network to use AT&T Mall.

*Additional charges may apply for downloadable content. Your use of third party products and services shall be governed by and subject to you agreeing to the terms of separate software licenses, if any, for those products or services. Any third party products or services that are provided with RIM's products and services are provided "as is". RIM and/or AT&T make no representation, warranty or guarantee whatsoever in relation to the third party products and services and assume no liability whatsoever in relation to the third party products and services even if RIM and/or AT&T have been advised of the possibility of such damages or can anticipate such damages.

TeleNav® GPS Navigator

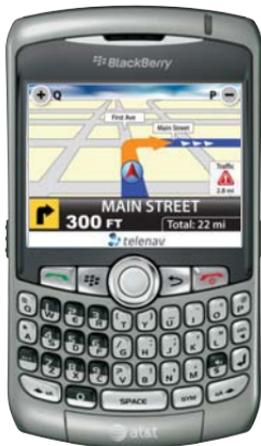
TeleNav GPS Navigator

TeleNav GPS Navigator v5.1 for BlackBerry Curve

TeleNav GPS Navigator helps you get around town by giving you audible turn-by-turn directions and real-time alerts designed to help you avoid traffic incidents.

You can access 3D maps and information on over 10 million businesses to help you find nearby restaurants, ATMs, hotels and more—by category or by name—and even help you compare gas prices.

Note: You must have a TeleNav subscription to use the TeleNav service. If you did not select TeleNav service when you purchased your device, please call 1-800-331-0500 to have TeleNav service activated on your BlackBerry Curve. Additional charges may apply for downloadable content. Your use of third party products and services shall be governed by and subject to you agreeing to the terms of separate licenses, if any, for those products or services. Any third party products or services that are provided with RIM's products and services are provided "as is". RIM and/or AT&T make no representation, warranty or guarantee whatsoever in relation to the third party products and services and assume no liability in relation to the third party products and services even if RIM and/or AT&T have been advised of the possibility of such damages or can anticipate such damages. Maps and information not available for all locations



Takes?
10 minutes



Steps?

4

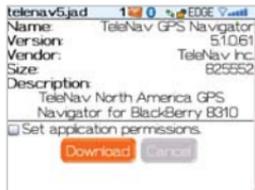
Download and Installation Instructions

1. On the Home screen, click the **TeleNav GPS Navigator** icon .
2. Once the Browser has launched, you will be presented with a release waiver from RIM. Read the terms and conditions carefully. If you agree with the terms, scroll to the bottom and press the **I Agree** option.
3. Next, you will be passed to a product overview page for TeleNav GPS Navigator on the BlackBerry Curve. Select the **Download** option.

Note: Depending on the Theme you are using, the TeleNav GPS Navigator icon might be in the Applications folder.

4. You will next come to the Download Summary screen. Click the **Download** button. A progress bar appears.

Optional: If you choose to cancel the download and try again later, click the Cancel button. You will lose any progress up to this point.



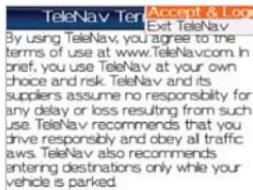
Login Instructions

1. You can start **TeleNav GPS Navigator** by clicking the icon on the Home screen.



Note: Depending on the Theme you are using, the TeleNav GPS Navigator icon might be in the Applications folder.

2. Once you have read through the terms of use, click the **Trackball** or press the **Menu** key  for a list of menu options. If you agree with the terms of use, select the option for **Accept & Login**.
3. To complete the login the login process, you will be prompted to enter your TeleNav GPS Navigator Password. This password will be sent to you via SMS. Once you have entered your password, press the trackball.



Steps?
3

Note: Your BlackBerry device may prompt you for permission to use services such as GPS, the data network or Phone Logs. Click Always Allow on these prompts if you wish to allow TeleNav GPS Navigator to access these information sources and function.



Steps?
6

Note: You must be outdoors for GPS to work.

Generate A Route

1. Click the **Drive To** option using the trackball.
2. Using the trackball, click the **Address** option and choose the **Type In Address** Option.
3. Enter the address for your desired destination and click the **Trackball**.
4. TeleNav GPS Navigator will attempt to validate the address and prompt you to confirm the address.*
5. Once the address for your destination is confirmed, click the trackball to generate your route.
6. **Congratulations!** You have successfully generated your route.



Steps?
1

Exiting TeleNav GPS Navigator

1. To exit TeleNav GPS Navigator, press the **Esc** key from the application main menu and then the trackball to confirm the Exit selection.

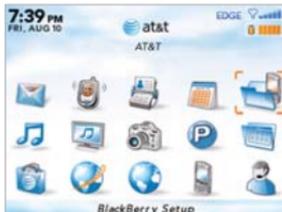
*Maps and information may not be available for all locations

Use Bluetooth® Services

Pair a Bluetooth Accessory

Pair a Bluetooth Accessory

1. On the Home screen, click **BlackBerry Setup** .
2. Click **Set up Bluetooth®** .
3. Click **OK**.
4. If required, type the passkey for the Bluetooth enabled accessory on your BlackBerry Curve.
5. Once the Bluetooth enabled accessory is paired with the BlackBerry Curve, you are ready to use the accessory.



Note: You can simultaneously use more than one Bluetooth enabled accessory with your BlackBerry Curve.



Steps?
5

Takes?
1 minute



[More Info](#)

To learn more about Bluetooth features, while in Bluetooth, press the **Menu**  key. Click **Help**.



BlackBerry Desktop Software

You can install the BlackBerry® Desktop Software that was included on the BlackBerry® User Tools CD with your BlackBerry devices on your computer and connect your BlackBerry Curve to your computer to allow you to perform any of the following actions:

- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your BlackBerry Curve and your computer.
- Back up and restore BlackBerry Curve data.
- Transfer media files between your computer and your BlackBerry Curve.
- Add applications to your BlackBerry Curve.
- Set up and manage email message forwarding or wireless calendar synchronization if your BlackBerry® Enterprise Server administrator has advised you to do so.

What You Need

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- Microsoft® Windows® 2000, or later
- Available USB port
- CD drive

Note:
Before installing the BlackBerry® Desktop Software, you must agree to the BlackBerry End User/Software License Agreement.

Setup instructions

1. Verify that your BlackBerry Curve is NOT connected to your computer.
2. Insert the BlackBerry® User Tools CD into the CD drive on your computer.
3. Follow the instructions on the screen.



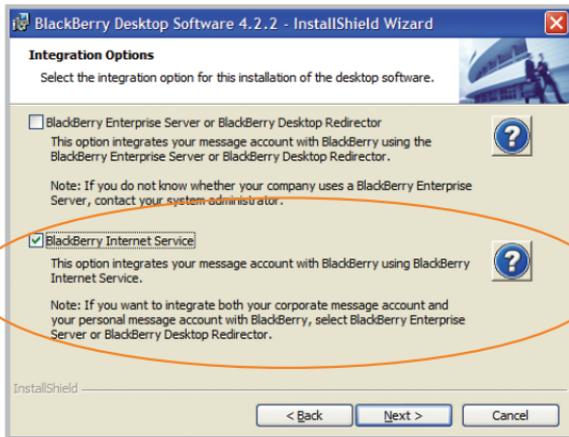
Steps?

7

Takes?

5 - 10 minutes

4. Click **BlackBerry Desktop Software** to begin installing the software.
5. Click **Install BlackBerry Desktop Software**.
6. Choose **BlackBerry Internet Service** to set up a personal email account. Only choose BlackBerry® Enterprise Server if your company uses this service.



7. When the installation is complete, the BlackBerry® Desktop Software should automatically open. If it does not, click **Start > Programs > BlackBerry > Desktop Manager** from the taskbar.

Note: You should check the configuration of the BlackBerry Desktop Software so that your computer can connect to your BlackBerry Curve. Click **Options** and then **Connection Settings** and select a USB connection.

Synchronize Data Between Your Device and Your Computer

BlackBerry Desktop Software

1. Connect the smaller end of the USB cable to your BlackBerry Curve and connect the larger end of the USB cable to the USB port on your computer.
2. Click the **Synchronize** icon in the BlackBerry® Desktop Manager and set up your configuration options.

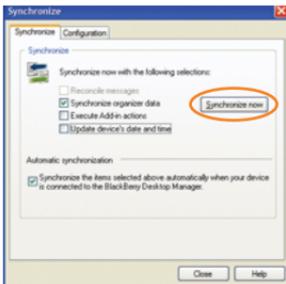
Be sure to click on the Configuration tab to set your configuration settings.

3. When you have finished setting up the configuration settings, click **Synchronize Now**.



More Info

To learn more about synchronizing data, backing up or restoring data, adding applications, or other functions, while in the BlackBerry® Desktop Software, click [Help](#).



I cannot connect to a wireless network

Try performing the following actions:

- Verify that your SIM card is inserted correctly.
- Verify that you have turned on the connection to the wireless network.
- If you were traveling and you selected a network manually, your BlackBerry Curve should remain connected to that network until you select your home network again.

I cannot associate my BlackBerry Curve with an email address

Try performing the following actions:

- Log in to the email setup web site (att.com/blackberrystart) and add a supported email address (up to 10) to your BlackBerry Curve using a browser on your computer. If you have already created a user name and password, use this information to log in. If you have not created a user name and password, click **Create New Account** and complete the instructions on the screen.
- Verify that the email account you wish to associate with your BlackBerry Curve is POP3 or IMAP account. If you still cannot add the email address, contact your wireless service provider for more information on supported email accounts.

I do not know which email setup option to choose in the Setup Wizard on the BlackBerry Curve

- Select the **I want to add or create an email address** option if the other options do not apply to you. This option is the most common option for individual users. If you select this option, an email setup screen opens. You can create a new email address for your BlackBerry Curve or associate your BlackBerry Curve with an existing supported email address (up to 10).
- Select the **I want to use a work email account with a BlackBerry Enterprise Server** option if a BlackBerry® Enterprise Server system administrator has provided you with a password that you can use to activate your BlackBerry Curve over the wireless network. If you select this option, an Enterprise Activation screen appears. On this screen, you can type your work email address and the password provided by your system administrator to activate your BlackBerry Curve.

Select **Skip email setup** if any of the following situations apply:

- A representative from the store where you purchased your BlackBerry Curve has already helped you to set up your email address at att.com/blackberrystart.
- You have already visited att.com/blackberrystart and have set up your email account.
- You have an existing email account and have access to a BlackBerry Enterprise Server, but your BlackBerry Enterprise Server system administrator has not provided you with a password that you can use to activate your BlackBerry Curve over the wireless network. Contact your system administrator for more information about setting up email for your BlackBerry Curve.

I want to reset my BlackBerry Curve

Remove and reinsert the battery.

BlackBerry Internet Service messages are not being sent to my new BlackBerry device

If you switch BlackBerry devices, you must update your BlackBerry® Internet Service account to use the personal information number (PIN) and International Mobile Equipment Identify (IMEI) for your new BlackBerry device. Open the **BlackBerry Setup** and select **Personal Email Setup** email setup application. On the Login screen, type your user name and password. Click **Log In**. Click **Change Device**. Type the PIN and IMEI for your new BlackBerry Curve. Click **Save**.

Note: To find the PIN and IMEI for your new BlackBerry device, from the Home Screen click **Settings, Options** then **Status**.

I want to talk to a support representative

For support using live chat with a AT&T Technical Support Representative, go to www.forums.wireless.att.com/ and click **Register**.

For more tips and tricks, see the shortcuts section in the BlackBerry Curve User Guide.

To access the user guide:

On your BlackBerry device, on the Home screen, click **Help**.

In the BlackBerry Desktop Software, click **Help**. Click **BlackBerry Device Help**.

On the BlackBerry User Tools CD, click **User Guide**.

Keyboard

TO:	DO:
Lock the keyboard	Click Keyboard Lock icon on the Home screen.
Unlock the keyboard	Press the Star (*) key  and then Send 

Typing

TO:	DO:
Insert a period	Press the Space key  twice. The next letter is capitalized.
Capitalize a letter	Hold the letter key or press the Shift key  and then the letter key.
Type alternate character on a key	Press the ALT key  and then press the character key.
Insert @ and periods in an email field	Press the Space key  .
Type a symbol	Press the Symbol key  and then click a symbol.
Type an accented letter	Hold the letter key and roll the Trackball to highlight a character. Click the accented letter.
Turn on number lock	Press the ALT key  and the Left Shift key.
Turn on CAP lock	Press the ALT key  and the Right Shift key.
Turn off number lock or CAP lock	Press the Shift key. 

Navigating Screen

TO:	DO:
Move up to top of screen	Press T . 
Unlock the keyboard	Press B . 
Move down screen	Press Space key. 

General Tip

TO:	DO:
Reboot	Remove the battery.

Attachments

TO:	DO:
Search for text in an attachment	Press F . 

Phone

TO:	DO:
Turn speaker phone on/off during a call	Hold Speakerphone key. 

Voice mail

TO:	DO:
Check voice mail	Press and hold the 1 key. 

To connect to the wireless network successfully, the BlackBerry Curve must be powered on, your wireless service must be active, and you must be in a coverage area.

- a) Check that your BlackBerry Curve is turned on.
- b) Your BlackBerry Curve should automatically connect to the wireless network in your area. If you see "Off" in the top right hand corner of your screen, the wireless functionality is turned off and you need to turn it on.

To turn the wireless network on or off from the Home screen, use the trackball to scroll to the **Manage Connections** icon and click the trackball to select it. Select the **Mobile Network** check box. 

When your BlackBerry Curve is not connected to the wireless network you can continue to use features that don't require a connection such as typing and saving draft email messages, managing tasks, or using the calculator. You will see the error message **Radio is Off** if you try to use any of the wireless features.



Accessories

You can buy accessories such as batteries, carrying solutions, headsets, and charging solutions for your BlackBerry Curve. Visit your local AT&T store for more information.

CAUTION: Use only those accessories approved by Research In Motion (RIM). Using any accessories not approved by RIM for use with this particular BlackBerry device model might invalidate any approval or warranty applicable to the device, might result in the non-operation of the device, and might be dangerous.

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Wireless Connection Status Indicators

EDGE	You can use the phone, send and receive email, PIN, SMS text, and MMS messages, and use the browser with a high speed data connection.
GPRS	You can use the phone, send and receive email, PIN, SMS text, and MMS messages, and use the browser.
edge gprs GSM	You can use the phone and send and receive SMS text messages.
 SOS	You can only make emergency calls.
 OFF	Your BlackBerry Curve's radio is turned off.
 X	You are not in a wireless coverage area.

Battery Power Level Indicators

	Full battery power
	Low battery power
	Battery charging

Push to Talk Indicators

	Available
	PTT Message
	Do Not Disturb
	Unavailable

Home Screen Status Indicators

	alarm set		roaming
3 	unopened message count	3 	missed call count
3 	missed calendar reminder		sending data
	voice mail		receiving data
	Bluetooth® technology is turned on		paired with Bluetooth enabled device

Message List Status Indicators

	unopened message		MMS message
	opened message		sent message
	message includes attachment		message is sending
	message is high priority		message not sent
	SMS message		

Phone Call Status Indicators

	missed call		received call
	placed call		

BlackBerry Curve 8310 Key Functions



Applications*

Take some time to explore the applications that are available on your BlackBerry Curve. Here are a few applications to get you started.



Click **Setup Wizard** to learn about typing, set options to personalize your BlackBerry Curve, and set up your email address.



Click **Address Book** to view your contact list or add a new contact.



Click **TeleNav** to get directions, view maps, and find nearby businesses.



Click **BlackBerry Setup** to access applications for setting up your BlackBerry Curve, including Setup Wizard and Personal Email Setup.



Click **Applications** to access additional applications, including TeleNav GPS Navigator.



Click **Personal Email Setup** to set up one or more supported email addresses or change BlackBerry® Internet Service email options.



Click **Browser** to visit web pages, or view the browser bookmarks list.



Click **Media Net** to access your favorite content (weather, news, etc.) and download items like ringtones and games. See the Quick Start Guide for more details.



Click **Phone** to view a list of recent calls or make a phone call.



Click **Calendar** to view your calendar or add a new appointment.



Click **Push to Talk** to instantly talk to family, friends and co-workers.



Click **Media** to play saved pictures, ring tones, videos, or songs.



Click **Camera** to take, send and save pictures.



Click **AT&T Music** to get the ultimate mobile music experience.



Click **AT&T Mall** to visit a one-stop shop to personalize and customize your BlackBerry Curve with ringtones, games, applications, and much more.



Click **Settings** to view the main list of BlackBerry Curve options. You can also access additional options from the menu in each application.



Click **Help** to view the user guide for your BlackBerry Curve. The user guide provides procedures to help you use your BlackBerry Curve.

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Find More Information

- To view the User Guide on your BlackBerry Curve, click Help from the Home Screen or when in an application, press the Menu key and click "Help".
- To view the User Guide, Safety and Product Information booklet or BlackBerry End User/Software License agreement and warranty for your BlackBerry Curve, insert the **BlackBerry® User Tools CD** that came with your BlackBerry device in the CD drive on your computer.
- To try a free online tutorial visit att.com/WirelessTutorials.
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