



# Universal Remote Instruction Manual



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Congratulations on your purchase of the 24962 Universal Remote Control. The 24962 is one of the most easy to use remote controls available today. With the 24962, juggling multiple remote controls is a thing of the past! Your 24962 controls up to three devices, including the most popular brands of TV, DVD, Satellite, Cable, etc.

Note: Some functions from your original remote may not be controlled by this remote. Use the original remote, if available, to control such functions. Sometimes buttons other than described in these instructions may actually perform the function. For example, the CHAN and VOL buttons might be used to navigate through menu choices. We recommend you experiment with the remote to identify if such situations pertain to your equipment.

The 24962 is easy to use, easy to program, and it gives you total control—at the touch of your fingertips!

## Battery Installation

1. On the back of the remote, push down on the tab and lift the cover off.
2. Match the batteries to the + and - marks inside the battery case, then insert 2 AAA Alkaline batteries.
3. Press the battery cover back into place.

## Battery Saver

Your remote automatically turns off if the buttons are depressed more than 30 seconds. This will save your batteries should your remote get stuck in a place where the buttons remain depressed (e.g., between the sofa cushions).

## Code Saver

You will have up to 10 minutes to change the batteries in your remote without losing codes you have programmed. However, do not press any buttons until batteries are installed in the remote. If buttons are pressed without batteries in the remote, all codes will be lost.

## Code Setup



The **SETUP** button is used to setup the remote. You can either setup the remote using the code for your brand of product, from the code tables (on separate sheet), or you can search through the library of codes until you find a code that works for your product. Please refer to “Code Search” page 8 for more information on using the code search feature to learn how to search through the library of codes for your products. NOTE: You can store any kind of code under any mode (except TV). I.e., you can store a DVR code under the **SAT/CBL** button, or a cable code under the **DVD** button, etc. However, you can only store TV codes under the **TV** button.

## Button Functions

Some buttons on the remote might have functions that are referred to by different names on the device you are controlling. E.g., **PREV. CH** may be called **RECALL**, or **ENTER** may be called **DISPLAY**. These differences depend on the brand and model of your product. Also, this remote can only operate features that exist on your product. E.g., your product must have **PREV. CH** ability for the **PREV. CH** button to operate this feature.

**TV, DVD, SAT/CBL** Selects product to be operated.

**SETUP** For setup.

**SHIFT** Accesses shifted functions.

**MUTE** Turns off the TV sound while the picture remains.

**OK** Selects menu items for the device you are controlling.

**INFO** button brings up DVD Display or Control Menu for Chapter/Track/Title number, Time remaining/elapsed indication, system information, etc.

### **MENU**

Selects the on-screen menu.

**DOT** Used to select digital channels, e.g., 2.3.

**RECORD, PLAY, STOP, REW, FF, PAUSE** operate your DVD or DVR even when the remote is set to operate the TV. Also operates DVD/DVR Scan +/-.



## Button Functions, cont.

Red Indicator  
Lights when any  
button is pressed.

**ON-OFF** Turns  
device On or Off.



**INPUT**  
For some TVs, press  
repeatedly to select  
from available viewing  
sources (antenna, cable  
box, DVD, etc.).

**CHANNEL Up/Down**  
Changes the channels.

**VOLUME UP/DOWN**  
Changes the volume  
level of the product,  
normally the TV.

**PREV. CH** Returns to  
the previously  
selected channel.

**EXIT** Exit On-Screen  
Menus and/or Return  
to previous On  
Screen selection.

**NUMBERS**  
Enter numbers for direct  
channel selection. Some  
products require ENTER  
to be pressed after  
channel selection.

**ENTER**  
For some TV models,  
used after direct  
channel number  
entry to immediately  
change to the  
selected channel.

Note: The **REC** button must be pressed TWICE to record from your DVR. For some brands of DVRs, you might need to press the **REC** button once, then press it again for three seconds.

## SHIFT Function

Press **SHIFT** (Setup) prior to the shifted key function, e.g., for **MENU** - press and release **SHIFT** (Setup) then **MENU** (Info).

**UP** - press and release **SHIFT** then **UP** (Chan+).

**DOWN** - press and release **SHIFT** then **DOWN** (Chan-).

**LEFT** - press and release **SHIFT** then **LEFT** (Vol-).

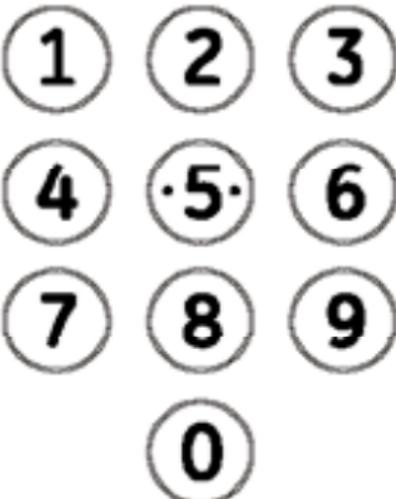
**RIGHT** - press and release **SHIFT** then **RIGHT** (Vol+).

**OK** - press and release **SHIFT** then **OK** (Mute).

**EXIT** - press and release **SHIFT** then **EXIT** (Prev. Ch).

The red indicator blinks for each key press.

# Direct Code Entry

1. Press and hold the **SETUP** button until the red indicator stays on, then release the **SETUP** button. 
2. Press and release the desired mode button (**TV**, **DVD**, etc.). The red indicator blinks, then stays lit. 
3. Enter the 4-digit code from the code tables (on separate sheet). Note: after a valid code entry, the red indicator turns off. For an invalid code, the red indicator flashes. 
4. With your device on, press **ON/OFF**. If the device turns off, no further programming is required. Note: If some buttons do not operate your equipment, try one of the other codes for your brand. 

Write your codes down here for easy reference later.

Device	Device stored	Code
TV	TV	
DVD		
SAT/CBL		

## Code Search

If your device does not respond after you have tried all the codes for your brand, or if your brand is not listed, try searching for your code by following these steps.

1. Manually turn on the device (**TV**, **DVD**, etc.) to be controlled.

2. Press and hold the **SETUP** button until the red indicator stays on, then release the **SETUP** button.



3. Press and quickly release the desired mode button (**TV**, **DVD**, etc.). The red indicator blinks off once.



4. Press the **CHAN+** button repeatedly (up to 300 times) until the device to be controlled changes channel. The red indicator blinks off with each button press. If you accidentally overshoot the code required, press the **CHAN-** button to backtrack through the library until the device changes channel. Pressing **CHAN+** changes direction to forward again.



5. Press and release **ENTER** to install the code.



Most users will store DVD codes under the **DVD** button, and Satellite or Cable codes under **SAT/CBL**. If (for example) you want to store a DVR code under **SAT/CBL**, first follow the procedure for Direct Code Entry (page 8) and press **SAT/CBL** in step 2 of Direct Code Entry, then enter ANY DVR code in step 3 of Direct Code Entry. Then follow the steps above for Code Search.

**Note:** If the device does not have a **CHAN+** button, use **PLAY** (DVD/DVR/VCR only) or **POWER** instead. Code Search starts from the currently stored 4 digit number under that mode. Sometimes the first code that “works” with your device may only allow limited functionality (e.g., the **MENU** button might not work). There may be a code that performs more functions. Continue the code search process until the best code is found.

## Code Identification

The Code Identification Feature allows you to identify the 4-digit library code stored under your device key. For example, if you want to find out what 4-digit code is stored under your TV device key, follow the six steps below:

1. Press and hold the **SETUP** button until the red indicator stays on. Release the **SETUP** button.



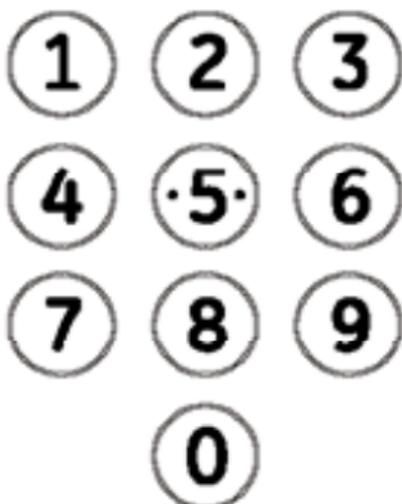
2. Press and release the desired mode button (**TV**, **DVD**, etc.). The red indicator blinks, then stays lit.



3. Press and release the **SETUP** button. The red indicator blinks once and remains lit.



4. To find the first digit for the code stored under the mode key pressed in step 2, press each numeric key from **0-9** in turn. The number that causes the indicator light to blink is the first digit in your code.



5. To find the second digit, repeat step 4.
6. Repeat step 4 again to find the third and fourth digits. This time the red indicator turns off and stays off.

## Using Your Remote

### Controlling Devices with Separate Power On and Off Buttons

Some GE, RCA and ProScan models require you to press the device button for more than one second to turn the device on and the **POWER** button to turn the device off.

### Controlling Combo Devices

Some Combo devices (e.g., TV/DVR, TV/DVD, DVD/DVR, etc.) will require you to set up two different Mode buttons to control both parts of the Combo device. For example, if you have a TV/DVD Combo, you might need to set up one code under the **TV** button to control the TV part AND a separate code (under any other Mode button) to control the DVD part.

### DVR/DVD Punch-Through

This remote allows the 6 DVD/VCR transport buttons (i.e. PLAY, PAUSE, STOP, FF, REWIND, and REC) to Punch-through from any Mode programmed with TV, SAT or Cable codes to the last DVD, or VCR programmed Mode you used, i.e., the transport keys control your DVD or VCR player even when you are in TV, SAT or Cable mode. If you use a SAT/DVR, Cable/DVR, etc., you may want to disable this Punch-through feature to allow the transport keys to control your DVR device. The following steps will disable the punch-through feature:

1. Press and hold **SETUP** until the red indicator stays on, then release the **SETUP** button.
2. Press and hold **PAUSE** until the red indicator turns off, then release the **PAUSE** button. The **PAUSE** button needs to be held held for about 3 seconds before the red indicator turns off.

The punch-through feature can be enabled again by repeating the above steps.

## Using Your Remote, cont.

### Volume/Mute Control and Punch-Through

This remote lets you select which device Mode controls your Volume/Mute buttons. The remote is initially set for all device Modes to use their own Volume/Mute control if present. If the programmed code has no Volume/Mute operation of its own then those buttons will punch-through control to the **TV** Mode device without needing to change to **TV** Mode.

### Setting ALL Volume/Mute Control to any one Mode

This routine can set all Modes to “punch-through” to any one chosen Mode for Volume/Mute button control without the needing to change to that Mode.

1. Press and hold the **SETUP** button until the red indicator turns on, then release the button. 
2. Press and hold the **MUTE** button until the red indicator blinks off, then release the button. 
3. Press and release the desired Mode button (**TV**, **DVD**, etc.) for Volume/Mute control, the red indicator blinks then stays on. 
4. Press and release the **MUTE** button and the red indicator turns off. The red indicator will blink rapidly for three seconds if the Mode you have selected has no Volume/Mute control. 

All other Modes will now punch-through to your chosen Mode for Volume/Mute control.

## Using Your Remote, cont.

### Setting any Mode to use its own Volume/Mute Control

This routine can set any Mode to use only its own Volume/Mute control. Note - If your chosen Mode has no Volume/Mute functions of its own then the Volume/Mute buttons will do nothing.

1. Press and hold the **SETUP** button until the red indicator turns on, then release the button.



2. Press and hold the **MUTE** button until the red indicator blinks off, then release the button.



3. Press and release the desired Mode button (**TV**, **DVD**, etc.), the red indicator blinks then stays on.



4. Press and release the **VOL-** button, the red indicator blinks then stays on.



5. Press and release the **MUTE** button and the red indicator turns off.



Your chosen Mode will now use its own Volume/Mute control.

## Troubleshooting

### **Remote does not operate your product.**

- Press the mode button of the product you want to control.
- Program the remote with a new code.
- Install new batteries. (You might have to reprogram your remote after installing new batteries.)
- Remote may not be compatible with your product.

### **Remote does not operate some features of your product.**

- Sometimes a particular code might operate some features but not all. Try programming remote with a new code.
- Remote may not be able to operate all features of your product or button names might be different than your product.

### **Red Indicator blinks after you program a product code.**

- Remote did not accept the code.
- Try to program the code again or try a different code.

### **Lost Your Codes?**

Enclosed with this remote is a sticker on which you should write the codes for each device you programmed. Apply the sticker to the back of the remote or somewhere convenient for future reference.

Also on the sticker is our website address which, should you lose your codes or programming instructions, you can find available on our website: [www.jascoproducts.com](http://www.jascoproducts.com)

## 90 Day Limited Warranty

Jasco Products Company warrants this product to be free from manufacturing defects for a period of ninety days from the original date of consumer purchase. This warranty is limited to the repair or replacement of this product only and does not extend to consequential or incidental damage to other products that may be used with this unit. This warranty is in lieu of all other warranties express or implied. Some states do not allow limitations on how long an implied warranty lasts or permit the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific rights, and you may also have other rights which vary from state to state. If unit should prove defective within the warranty period, return prepaid with dated proof of purchase to:

Jasco Products Company  
10 E. Memorial Road  
Oklahoma City, OK 73114-2205



24962



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Made in China

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