CID-944 Caller ID with Call Waiting ID

Your RadioShack Caller ID (CID) with Call Waiting ID displays the caller's telephone number (and name, if available in your area) and the current date and time, as provided by your local phone company to Caller ID service subscriber. (The date and time are set with your first incoming Caller ID call.)

Your Caller ID stores and displays up to 64 single (number only) or multiple (name and number) Caller ID records. It uses the latest integrated circuit recording technology, so your stored Caller ID records are protected if AC power fails.

The CID's other features include:

Callback — lets you call back a number stored in the CID.

Multiple Extension Capacity — lets you connect more than one CID to the same phone line.

New Call Indicator — lets you know when new calls have been recorded.

Out of Area Indicator — lets you know when a caller is not within the Caller ID service area.

Message Waiting Indicator — lets you know when you have a voice mail message (if you subscribe to the local phone company's message waiting service).

Call Waiting Caller ID — displays information about an incoming call while you are on the phone.

Call Waiting Indicator — lets you see the Caller ID information for Call Waiting calls.

Tri-Lingual (English/French/Spanish) — lets you choose the language your CID uses to display Caller ID information.

Call Summary — displays the number of calls you received.

Time and Date Display — displays the current time and date as provided to Caller ID service subscribers by your local telephone company.

VIP Call List — lets you save up to 55 Caller ID records in a VIP list, and sounds a tone when any of those callers call.

Delete — lets you erase Caller ID records one at a time or all at once.

Contrast Control — lets you adjust the display contrast for the best readability.

Two View Angle Options — lets you select the desired view angle using the stand.

Your CID is ETL listed to UL standards and meets all applicable FCC standards.

WARNING: To reduce the risk of fire or shock hazard, do not expose this product to rain or moisture.

CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER OR BACK. NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED PERSONNEL.

This symbol is intended to alert you to the presence of uninsulated dangerous voltage within the product's enclosure that might be of sufficient magnitude to constitute a risk of electric shock. Do not open the product's case.

This symbol is intended to inform you that important operating and maintenance instructions are included in the literature accompanying this product.

IMPORTANT INFORMATION

To use this CID, you must be in an area where Caller ID service is available, and you must subscribe to the service.

Where Caller ID is offered, one or more of the following options are generally available:

- caller's number only
- caller's name only
- caller's name and number

Your CID displays the caller's name only if that option is available in your area.

The actual number of Caller ID records your CID will store depends on the amount of Caller ID information sent by the phone company.

FCC INFORMATION

We have designed your CID to conform to federal regulations, and you can connect it to most telephone lines. However, each CID (and each device, such as a telephone or answering machine) that you connect to the telephone line draws power from the line. We refer to this power draw as the device's ringer equivalence number or REN. The REN is on the bottom of the Caller ID.

If you use more than one telephone or other device on the line, add up all of the RENs. If the total is more than five (three in rural areas), your telephone might not ring. If ringer operation is impaired, remove a device from the line.

Your CID complies with Part 68 of *FCC Rules*. You must, upon request, provide the FCC registration number and the REN to your telephone company. Both numbers are on the bottom of the CID.

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Note: You must not connect your CID to:

- coin-operated systems
- party-line systems
- most electronic key telephone systems

In the unlikely event that your CID causes problems on the phone line, the phone company can temporarily disconnect your service. If this happens, the phone company attempts to notify you in advance. If advance notice is not practical, the phone company notifies you as soon as possible and advises you of your right to file a complaint with the FCC.

Also, the phone company can make changes to its lines, equipment, operations, or procedures that could affect the operation of this CID. The phone company notifies you of these changes in advance, so you can take the necessary steps to prevent interruption of your telephone service.

This CID complies with the limits for a Class B digital device as specified in Part 15 of *FCC Rules.*

These limits provide reasonable protection against radio and TV interference in a residential area. However, your equipment might cause TV or radio interference even when it is operating properly. To eliminate interference, you can try one or more of the following corrective measures:

- Reorient or relocate the TV or radio's receiving antenna.
- Increase the distance between the equipment and the radio or TV.
- Use outlets on different electrical circuits for the equipment and the radio or TV.

Contact your local RadioShack store if the problem continues.

☐ *Preparation*

CONNECTING THE CID

The CID connects to any modular phone jack and your phone. You can also connect it to an answering machine.

Connecting to a Single-Line Phone

1. Disconnect the telephone line cord from the phone and plug it into the CID's **LINE** jack.

2. Plug one end of the supplied line cord into the CID's **PHONE** jack.

3. Plug the other end of the cord into the phone's jack.

Connecting to an Answering Machine

1. Disconnect the phone line cord that connects your answering machine to the phone line from the answering machine's jack. Then plug it into the CID's **LINE** jack.

2. Plug one end of the supplied line cord into the CID's **PHONE** jack.

3. Plug the cord's other end into the answering machine's jack.

4. Set your answering machine to answer after two or more rings. This gives the CID time to record the call information that the phone company sends between the first and second rings.

Note: If you subscribe to Call Waiting service with your telephone company and you receive a new Call Waiting call at the same time your answering machine is recording another call, the Call Waiting information sent by the phone company disconnects the recording.

CONNECTING POWER AND SETTING UP THE CID

To power the CID, you must connect it to AC power using the supplied AC adapter. The CID will then prompt you to set the display language and your local area code.

You can use the CID without setting the area code, but you will not be able to use the callback feature (see "Using Callback" on Page 4).

Cautions:

⚠ You must use a Class 2 power source that supplies 9V DC and delivers at least 200 mA. Its center tip must be set to negative and its plug must fit the CID's **DC 9V 200mA** jack. The supplied adapter meets these specifications. Using an adapter that does not meet these specifications could damage the CID or the adapter.

- Always connect the AC adapter to the CID before you connect it to AC power. When you finish, disconnect the adapter from AC power before you disconnect it from the CID.

1. Plug the supplied AC adapter's barrel plug into the **DC 9V 200mA** jack on the back of the CID.

2. Route the adapter's cord through the strain relief on the bottom of the CID.

3. Connect the other end of the adapter to a standard AC outlet. The CID displays **SET LANGUAGE** for a few seconds, then **ENGLISH** (the default display language) flashes for about 2 minutes.

4. To select a different language, while **ENGLISH** appears, press **REVIEW ▲** once to display **FRENCH** or twice to display **SPANISH**.

   Notes:

   - The display shows **ENGLISH** again if you press **REVIEW ▲** a third time.

   - If you do not press a key within 2 minutes, the CID automatically selects English, then beeps once and displays **12:00AM 1/01**. To select another language, disconnect then reconnect AC power and repeat Step 4.

5. Press **REVIEW ▼** to store the selected language. The CID beeps once, **000** and **SET AREA CODE** appear. The first **0** flashes.

6. Within 2 minutes, repeatedly press **REVIEW ▲** until the first digit of your area code appears, then press **REVIEW ▼**. The second **0** flashes.

Notes:

- If you make a mistake while setting the area code, press **DELETE**. The cursor moves to the previous digit of the area code. Repeat Step 6.

- If you do not press a key within 2 minutes, the CID automatically sets the area code to **000**. If this happens, disconnect then reconnect AC power and repeat Steps 4–6.

7. Repeat Step 6 to set the second and third digits of your area code, then press **CALLBACK**. The CID beeps and displays **12:00AM 1/01** or the last date/time you used the CID.

The telephone company sends the correct time with each incoming call, so the correct date and time are automatically set when the CID receives its first call.

RESETTING THE CID

Before you use the CID the first time or if your CID stops working properly, use a straightened paper clip to press **RESET** on the bottom of the CID to reset it.

Note: Resetting the CID does not erase stored Caller ID information.

MOUNTING THE CID

You can place the CID on a level surface (such as a desk, shelf, or table) using the supplied stand, or you can mount the CID on a wall.

Using the Stand

1. Press and insert the tabs at the right and left sides of the stand into the upper right and left slots on the bottom of the CID, then press the stand's upper tab into the first center slot on the CID bottom.
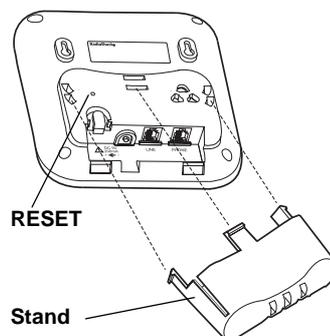
   For a more inclined viewing angle, press and insert the tabs into the lower left and right slots, then press the stand's upper tab into the second center slot.

RESET

Stand

2. Route the two line cords and AC power cord through the slots on the bottom of the stand.

Wall-Mounting

1. Drill two $1/8$-inch (3.5 mm) diameter holes, $2^{13}/16$ inches (72 mm) apart into the wall.

2. Thread a screw (not supplied) into each hole, letting the heads extend about $1/8$ inch (3.5 mm) from the wall.

3. Align the keyhole slots on the bottom of the CID with the screws and slide the CID down.
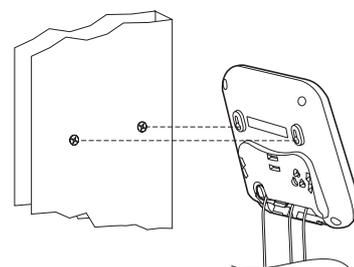
☐ *Operation*

ADJUSTING THE DISPLAY CONTRAST

To lighten or darken the display, repeatedly press **CONTRAST**. The CID beeps when it reaches the darkest or lightest display.
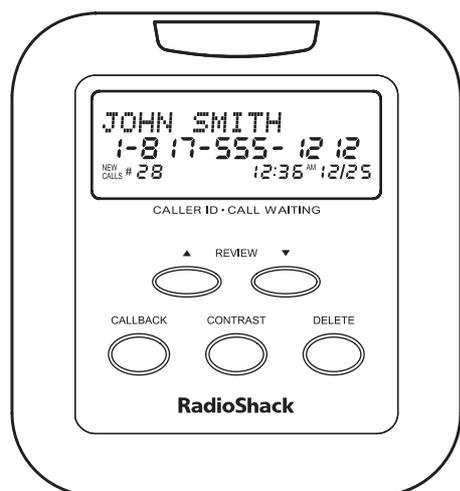
RECEIVING AND STORING CALLS

Caller ID is a service provided by your telephone company. When you subscribe to this service, the telephone company sends the caller's telephone number (and name, if available) and the call's date and time between the first and second rings. The CID receives and displays this information for each call and updates the display with the current date and time.

The display also shows if caller information is not available or if the number is blocked by the sender (see "Displayed Call Information" on Page 4). Your CID saves up to 64 call records, then replaces the oldest call record with each new one.

During an incoming call, **CALL** appears, the green indicator above the display lights, then **NEW CALL** and the total number of new calls appear. The green indicator turns off after you review all calls.

Note: If your phone has a hold feature, we do not recommend using hold for very long. The Caller ID information sent by the phone company might disconnect a caller on hold if a new call comes in.

If you subscribe to your phone company's message waiting service and you have messages waiting, the red indicator and MSG WAIT flash slowly until you retrieve the message.

If you are using the telephone when a new call comes in and you subscribe to your telephone company's Call Waiting service, CALL WAITING and the green indicator flash, indicating that a new call is being received.

If the green indicator lights while the phone is ringing and you see **–PRIVATE CALL–**, the caller is blocking their name or telephone number from being sent.

If you receive more than one call from the same phone number, REPEAT and the number of calls appear.

If your phone company sends information indicating that the incoming call is long distance, L.D.C appears.

REVIEWING CALL RECORDS

Each time you receive a call, the CID saves a call record that you can see while you are on the phone or review later. Each record includes the time and date of the call, the order in which it was received, and the caller's telephone number and name (if available).

To scroll through the records, repeatedly press **REVIEW** ▲ or ▼.

Notes:

- If no call information is stored, **NO CALLS** appears when you press **REVIEW** ▲ or ▼.

- If you do not press a button within 20 seconds, the CID automatically returns to the time and date display.

- After you review all calls, **-END OF LIST-** appears. Press either **REVIEW** key to view the calls again.

DISPLAYED CALL INFORMATION

Display (English, French, Spanish)	Description
NEW CALL# XX (all languages)	Appears as new calls are received. **XX** is the number of new calls.
CALL WAITING	Appears if a new call comes in while you are using the phone. The NEW CALL indicator flashes.
-PRIVATE CALL-, **APPEL PERSONNEL**, **LLAMADA PRIVADA**	The caller has blocked Caller ID information from being sent.
-END OF LIST-, **-FIN DE LIST-**, **-FIN DE LISTA-**	You have reached the end of your call records. Press either **REVIEW** key to see them again.
-OUT OF AREA-, **-HORS ZONE-**, **-FUERA DE AREA-**	The caller is not within a Caller ID service area. No caller information appears.
-ERROR-, **-ERREUR-**, **-ERROR-**	Appears if the Caller ID information is garbled, or if there was an error during the transmission of Caller ID information.
NO CALLS, **AUCUN APPELS**, **NO LLAMADAS**	There are no call records in the CID's memory.
MSG WAIT	A message is waiting (if you subscribe to your phone company's message waiting service).
PICKUP PHONE, **DECROCHEZ**, **LEVANTAR TEL**	Appears after the CID dials a number when you press **CALLBACK** (see "Using Callback" on Page 4).
SET AREA CODE, **CHOISIR ZONE**, **CODIGO DE AREA**	Prompts you to set the area code (see "Connecting Power and Setting Up the CID" on Page 2).
REPEAT	Appears when you review a Caller ID record from someone who has called more than once from the same number.

DELETING CALLS

Deleting a Single Call

Note: This procedure does not delete VIP and message waiting call records. See "VIP Call List" on Page 5.

1. Repeatedly press either **REVIEW** key until you see the call record you want to delete.

2. Press **DELETE** twice. The CID deletes that record and automatically renumbers the remaining call records. After 20 seconds, the time and date reappear.

Deleting All Calls

To delete all Caller ID records, wait until the CID shows the time and date, then hold down **DELETE** for about 4 seconds. **ERASE ALL...** flashes, then the CID beeps and the time and date reappear.

USING CALLBACK

When the CID displays a phone number you want to dial, press **CALLBACK** to automatically dial it. **DIALING...** and the phone number appear. After the CID dials the number, **PICKUP PHONE** appears.

To complete the call, pick up the phone within 4 seconds after you see **PICKUP PHONE**. If you do not pick up the phone within 4 seconds, **PICKUP PHONE** disappears and the CID does not complete the call.

To redial a number, press **REVIEW** ▲ or ▼ to select the number, then pick up the handset and press **CALLBACK** to dial it.

Notes:

- If the phone number's area code matches the area code you stored, press **CALLBACK** twice to dial the ten-digit number (area code plus the phone number). If you need to dial 8-digit number (1 plus the phone number) or 11-digit number (1 plus the area code plus the phone number), just pick up the handset and dial 1 then press **CALLBACK**.

- If the phone number's area code does not match the area code you stored, the CID automatically dials 1 and the entire phone number. To set the CID so it does not dial 1 before dialing the phone number (for that call only), press **CALLBACK** twice.

- If you did not store an area code after installing the AC power, the CID displays **SET AREA CODE 000**, and the first 0 flashes. See "Connecting Power and Setting Up the CID" on Page 2 to store the area code. Then press **CALLBACK** to dial the number.

Calling the Last Dialed Number

To quickly call the phone number in the last call record you dialed, press **CALLBACK** while the time and date appear.

The CID displays **DIALING...** while it dials the number, then **PICKUP PHONE**. To complete the call, pick up the phone within 4 seconds after **PICKUP PHONE** appears.

VIP CALL LIST

The CID lets you save up to 55 call records in its VIP call list. Then, when you receive a call from a number matching one stored in a VIP call record, the CID sounds 2 quick beeps each time the phone rings until you answer the call.

The CID protects VIP call records so you cannot delete them by mistake. To delete a VIP call record, you must first unmark it using the steps in "Unmarking a VIP Call Record" on Page 5, then delete it using the steps in "Deleting a Single Call" on Page 4.

Marking a VIP Call Record

1. Repeatedly press either **REVIEW** key until you see the call record you want to mark as a VIP call.

2. Hold down **CALLBACK** until PRIORITY appears. The CID beeps once and marks the call record as a VIP record.

Note: If the CID's VIP memory is full (55 VIP call records are already stored), the CID beeps three times when you hold down **CALLBACK**. To store another VIP call record, you must first delete an existing one.

As you press either **REVIEW** key to review all stored records, PRIORITY appears on each record marked as a VIP call record.

To review VIP call records only, repeatedly press either **REVIEW** key. The call records appear in the order you entered them.

Unmarking a VIP Call Record

1. Repeatedly press either **REVIEW** key until you see the VIP call record you want to unmark.

2. Hold down **CALLBACK** until PRIORITY disappears. The CID beeps and unmarks the call record.

❏ Troubleshooting

If your CID stops operating properly, these suggestions might help.

Problem	Solution
Blank screen	The Caller ID is not receiving power. Make sure the the AC adapter is plugged in.
	Adjust the contrast as described in "Adjusting the Display Contrast" on Page 3.

Problem	Solution
You receive a call, but do not receive any Caller ID information.	You answered the call before the Caller ID received the call information. Wait until your phone rings at least once before answering a call.

If the CID still does not operate properly, try resetting it (see "Resetting the CID") or take it to your local RadioShack store for assistance.

❏ Care

To enjoy your CID for a long time:

- Keep the CID dry. If it gets wet, wipe it dry immediately.

- Use and store the CID only in normal temperature environments.

- Handle the CID gently and carefully. Don't drop it.

- Keep the CID away from dust and dirt.

- Wipe the CID with a damp cloth occasionally to keep it looking new.

Modifying or tampering with the CID's internal components can cause a malfunction and invalidate its warranty. If your CID is not performing as it should, take it to your local RadioShack store for assistance. If the trouble is affecting the telephone lines, the phone company can ask you to disconnect your CID until you have resolved the problem.

LIGHTNING

Your CID has built-in protection circuits to reduce the risk of damage from surges in telephone and power line current. These protection circuits meet or exceed FCC requirements. However, lightning striking the phone line can damage your CID.

Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we suggest you unplug your CID during storms to reduce the possibility of damage.