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(877) TWO - LCDS

Part No. 90-X-DS309W-EUEX0  
Made in Korea



USER'S MANUAL

# DoubleSight™ DS-309W LCD MONITOR

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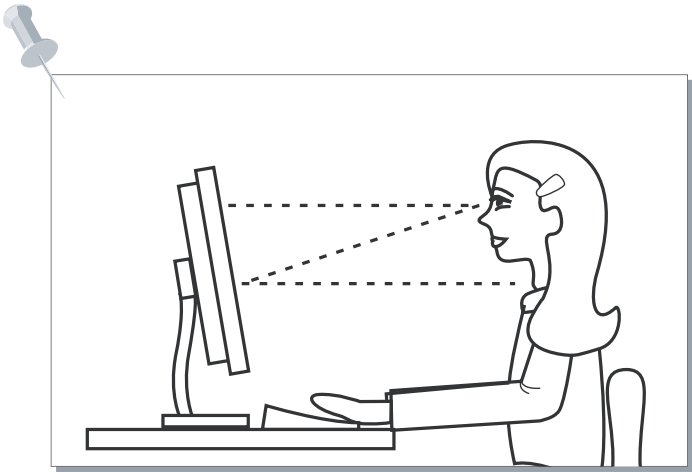
DoubleSight Displays, LLC  
Tel: 1-877-TWO-LCDS (1-877-896-5237) U.S.A. only  
E-mail: [info@doublesight.com](mailto:info@doublesight.com)

Placement

Placement

Correct placement and adjustment of the monitor can reduce eye, shoulder, and neck fatigue. Check the following when you position the monitor.


Keep the top of the monitor screen slightly below eye level. Your eyes should look slightly downward when viewing the middle of the screen.




Position your monitor no closer than 16 inches no further away than 30 inches from your eyes. The optimal distance is 25 inches.


## Safety Precautions

The contents of this section are intended to protect the user from danger and prevent physical accidents. Please read through the contents for proper use.

 Ignoring the safety precautions may lead to accidents causing injury or fatality and structural damage.

Cautions are categorized into two types, "Warning" and "Caution" depending on their level of importance.

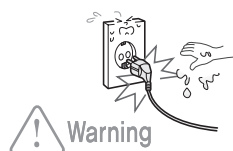
 **Warning** : May lead to accidents causing serious human injury

 **Caution** : May lead to minor accidents and damage

Do not use a damaged power cord or plug, or connect to a loose power outlet. Doing so may cause electric shock or fire.



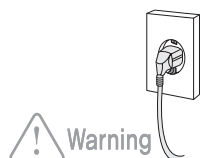
Do not pull the power cord when unplugging the power, and do not touch the power plug with wet hands. Doing so may cause electric shock or fire.



Connect the power plug to grounded power outlets only. Failure to do so may cause electric shock or injury.



Insert the power plug securely into the outlet. Insecure and unstable electrical contact may lead to fire.



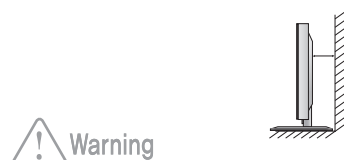
Do not bend the power cord excessively or allow the cord to be compressed under a heavy object. Doing so may cause electric shock or fire.



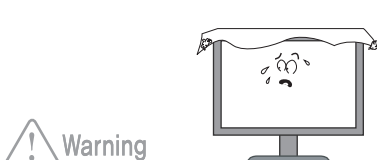
Do not connect more than one plug to a single wall outlet. Doing so may lead to fire.



Provide sufficient space between the monitor and the wall for ventilation (cooling). Overheating may lead to fire.



Make sure that the ventilation holes are not covered by fabrics, curtains, other clothes like material, etc.



## Safety Precautions

Place the monitor on a firm flat surface and be careful when handling the monitor.

Mishandling the product may cause short circuits and damage the product or cause injury.

 **Warning**



Do not place candles, lighted cigarettes, or other heat-radiating objects on the monitor or near the monitor.

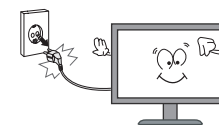
Doing so may lead to fire.

 **Warning**



Disconnect the power when cleaning the product.

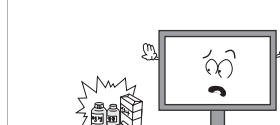
Failure to do so may cause electric shock or fire.



 **Warning**

Do not use flammable sprays or substances near the product.

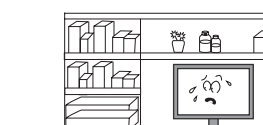
Doing so may lead to explosion or fire.



 **Warning**

Do not place the product in a place where the ventilation is poor (eg. inside a cabinet).

Doing so may lead to fire.



 **Warning**

Set the PC to match the resolution and frequency of the monitor.


30"Type - 2560 x 1600 @60Hz



 **Caution**

# Safety Precautions

# Safety Instructions



Set the PC to activate power save mode (DPMS) when the monitor is not used for a while. Set the screen saver function and select a type that maintains motion in the whole screen.

Do not insert metallic objects into the ventilation holes. They may cause electric shock or fire.



Warning



Do not allow children to climb onto the product or hang on it. The product may fall over and cause serious injury.



Warning




Do not attempt to dismantle, repair, or modify the product yourself. This may cause fire or electrical failures.




Warning




Unplug the monitor when not using for a long period of time. Dust build-up on the product (near the vents) may cause overheating and lead to fire. Use a dry soft cloth for cleaning purposes.




Warning



Carefully unplug the monitor if you see any signs of smoke or smell odor of burning. Contact the manufacturer for further information.




Warning

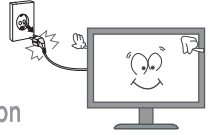


Use a soft dry cloth to clean the monitor, and unplug it before cleaning.


Do not use any chemical solutions on the monitor for cleaning purposes. Do not use a wet cloth on the monitor.




Caution



Do not spray water directly onto the product. It may cause electrical faults or fire.




Warning




Do not install the monitor where water (rain) drops can enter the enclosure, or where there is oil or humidity.


It may cause electrical faults, fire, or lead to damage to the monitor.




Warning



Clean any dirt, dust or water from the power plug contacts. They may cause electrical faults or fire.



Warning



## Available Temperature & Humidity

| No | Test Item                                   | Condition   |
|----|---|---|
| 1  | High temperature storage test               | Ta= 60°C 240h   |
| 2  | Low temperature storage test                | Ta= -20°C 240h  |
| 3  | High temperature operation test             | Ta= 40°C 50%RH 240h   |
| 4  | Low temperature operation test              | Ta= 0°C 240h  |
| 5  | Vibration test (non-operating)              | Wave form : random<br>Vibration level : 1.0G RMS<br>Bandwidth : 10-300Hz<br>Duration : X,Y,Z, 10 min<br>One time each direction |
| 6  | Shock test (non-operating)                  | Shock level : 100Grms<br>Waveform : half sine wave, 2ms<br>Direction : ± X, ± Y, ± Z<br>One time each direction                 |
| 7  | Altitude<br>Operating<br>Storage / Shipment | 0 - 10,000 feet(3,048m)<br>0 - 40,000 feet(12,192m)   |

## For dot defect [dead pixel] of LCD

TFT-LCD produced by using high-end semiconductor technology with precision of 99.9% above is used for this monitor.  
However the pixels of R.G.B. & White color seem to be right sometimes or some of black pixels could be seen on the LCD. This is not from bad quality or functional problem and you can use it without any problem.

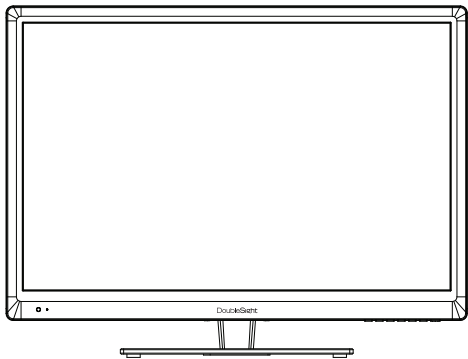
## Supported resolution mode table

| No | Resolution                    | No | Resolution                    |
|----|-------------------------------|----|-------------------------------|
| 1  | 2560 X 1600 @ 60Hz (WQHD)     | 6  | 1280 X 1024 @ 60Hz~75Hz (XGA) |
| 2  | 1920 X 1200 @ 60Hz (WUXGA)    | 7  | 1024 X 768 @ 60Hz~75Hz (SVGA) |
| 3  | 1920 X 1080 @ 60Hz (WXGA+)    | 8  | 800 X 600 @ 60Hz~75Hz (VGA)   |
| 4  | 1600 X 900 @ 60Hz (WXGA)      | 9  | 640 X 480 @ 60Hz~75Hz (VGA)   |
| 5  | 1360 X 768 @ 60Hz~75Hz (SXGA) |    |                               |

Packing Contents

Base Function

Please make sure the following items are included with your monitor.  
If any items are missing, contact your dealer.



LCD Monitor



Power Cord



VGA Cable



Dual Link DVI Cable



AC Adaptor



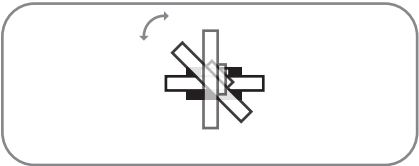
Audio Cable



CD

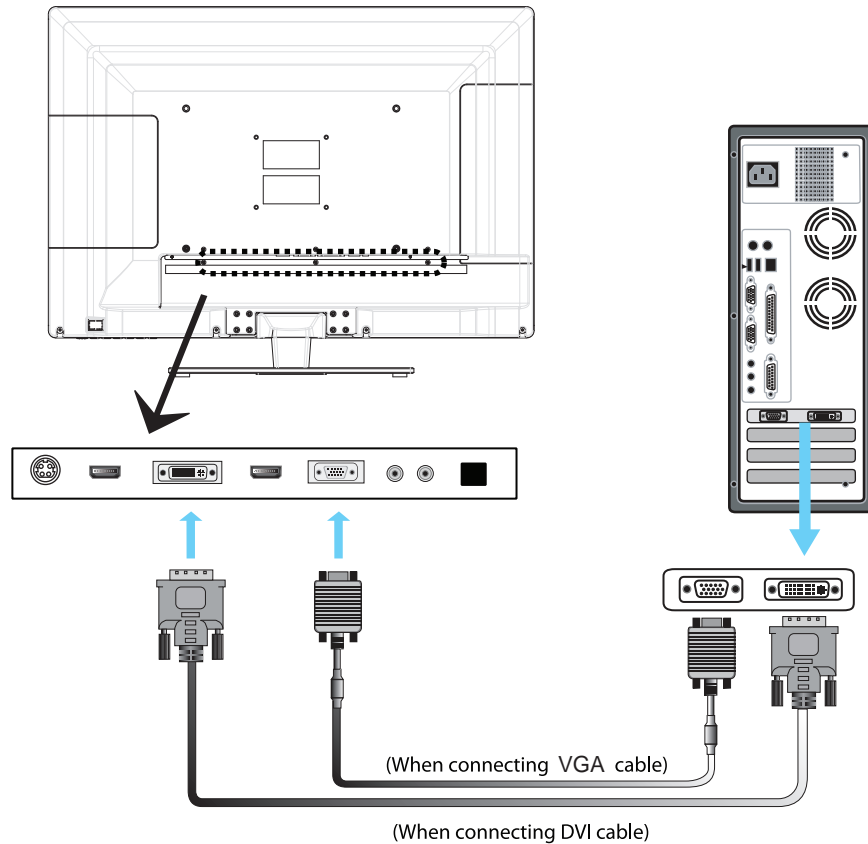
Swivel

Left or Right adjustments offer the added convenience to customize work space.fixed support.



How to use

- 1. Hold Monitor securely on the left and right sides
- 2. Move Monitor left or right according to user preference



- If only one connections is required a DVI connection is recommended if available

If you encounter a problem with your monitor please review these troubleshooting tips.

If the problem persists please contact your monitor dealer or DoubleSight customer service for additional assistance.

### No image on the monitor

- Check whether the DVI cable is firmly connected to the PC and the monitor.
- Check whether a graphic card is correctly inserted into the slot.
- Check whether the power of the PC and the monitor is on.
- Check whether a graphic card or mode is set appropriately on the PC.
- Check whether DVI cable pins are not inserted or bent.

### No Power

- Check whether the power cord is correctly inserted and reconnect if necessary.
- Pull out the power cord from wall outlet and reconnect in 1 ~ 2 minutes.

### LED lamp is on and off. It shows no image.

- Check whether DVI cable is connected to the monitor and the PC.
- Check whether the PC is in power saving made and attempt to operate keyboard and mouse.

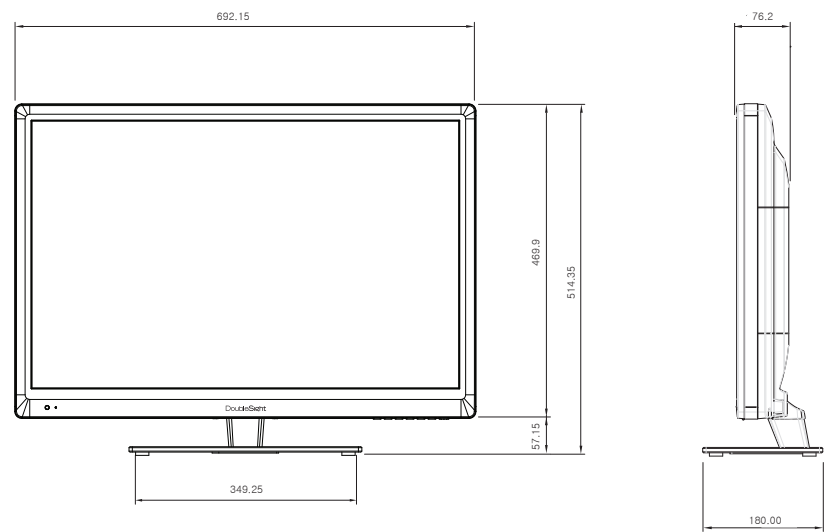
### Unstable or unfocused image or trembling

- Check whether DVI cable is connected to the monitor and the PC.
- If the PC's display mode is changed, the screen needs readjusting. So check the display mode.

Dimensions (mm)

Specifications

Dimensions, apparent design and specifications are subject to change without any prior notice for the performance improvement.



Product Weight: approximately 22.5lbs

| Product Name       | 30" Wide TFT-LCD Monitor |  |
|--------------------|--------------------------|--|
| LCD Panel          | Panel Type               | TFT  |
|                    | Screen Size              | 29.55" (75.05cm) Diagonal                              |
|                    | Visible Screen Area      | 614.28mm(H) x 400.8mm(V)                               |
|                    | Resolution               | 2,560(H) X 1,600(V)                                    |
|                    | Pixel Pitch              | 0.2331mm x 0.2331mm                                    |
|                    | Color Depth              | 1.07 Billion Colors, 10 bit with A-FRC                 |
|                    | Contrast Ratio           | 1000 : 1   |
|                    | Brightness               | 370 cd / m <sup>2</sup>                                |
|                    | Viewing Angle            | Horizontal 178°, Vertical 178°                         |
| Power Consumption  | Response Time            | 6ms (GTG)  |
|                    |                          |  |
| Power Consumption  | In-Operation             | < 120W   |
|                    | DPMS /OFF                | > 1.2W   |
| Energy Saving Mode |                          | VESA DPMS  |
| Power              | Adaptor Input            | AC 100V~240V, 50~60Hz                                  |
|                    | Adaptor Output           | DC 24V / 5.0A  |
| Video Interface    |                          | Dual Link DVI, D-SUB, DP, Audio In, Audio Out, HDMI    |
| Accessories        |                          | Dual link DVI cable, VGA Cable, AC Adapter, Power Cord |

### Connecting to PC

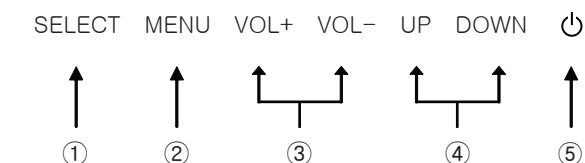
How to adjust monitors

To connect the monitor to the PC, please follow these instructions:

1. Connect DVI cable to the PC. Tighten all the screws.
2. Connect DVI cable to the DVI connector on the back of the monitor. Tighten all the screws.
3. Connect one end of the power cord to the AC adaptor and the other end to the AC power outlet.
4. Connect DC adaptor cable to the power input connector on the back of the monitor.
5. Turn On the monitor and PC.
6. Adjusting display resolution of PC
  - Resolution : 2,560 X 1,600
  - Refresh Rate : 60 Hz

### OSD Control

This monitor does support OSD Menu control function.



- ① : Input Source Select / OSD Sub Menu Select
- ② : OSD Menu On / Off
- ③ : Volume Up & Down / OSD Menu Left & Right
- ④ : OSD Menu Up & Down / Channel Up & Down
- ⑤ : Power On / Off

Hot key is a handy key to execute frequently used functions.

- ③ VOL+, VOL- : Controls the speaker volume
- ④ DOWN : Switches Aspect Ratios(16:10 4:3)
- ④ UP : In VGA mode, Automatically adjust optimal settings of monitor

### OSD Functions Description

#### OSD Menus

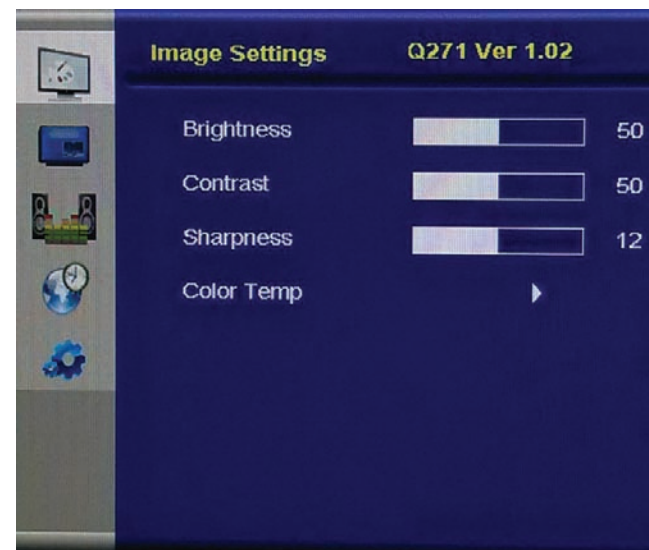


Image Setting.  
- Adjust screen's Brightness, Sharpness and Color Temperature.



Display Setting.  
- Adjust Aspect ratio, PIP mode/position/source, Transparency.



Audio Setting.  
- Adjust Mute, Volume and Output.



PC.  
- Adjust Display position automatically or manually.



Setup.  
- Adjust Language, OSD Menu time, OSD position and OSD transparency, and Factory Reset.

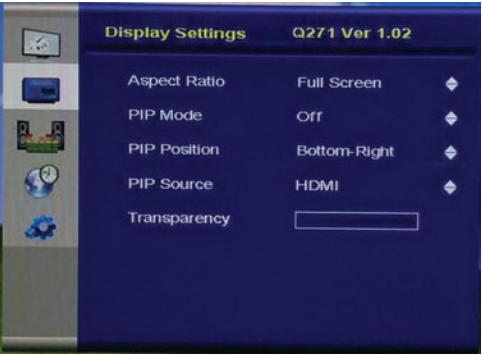
OSD Functions Description

Image Settings



- Brightness**  
- Adjust the brightness, Press (VOL+, VOL-) buttons to adjust the level of these settings.
- Contrast**  
- Adjust the image contrast, Press (VOL+, VOL-) buttons to adjust the level of these settings.
- Sharpness**  
- Adjust the image sharpness, Press (VOL+, VOL-) buttons to adjust the level of these settings.
- Color Temp.**  
- Adjust the color temperature by choosing the color temperature presets(6500K, 7500K, 9300K), press (DOWN, UP) buttons to adjust colors. Customize color temperature by choosing the User option.

Display Settings



- Aspect Ratio**  
- Choose between the aspect ratios (16:10 or 4:3).
- PIP Mode(Picture in Picture)**  
- Adjusts the screen size of the PIP window.
- PIP Position**  
- Adjust the position of the PIP window.
- PIP Source**  
- Select the input source of the PIP window .
- Transparency**  
- Adjust the level of PIP window's transparency .

Note:  
Operating PIP mode under DVI and HDMI connection at the same time is not available.

E.X: Main display as DVI and PIP display as HDMI connection or vice versa is not available.  
Any other combination of connection than above are available.(E.X: DVI and VGA)

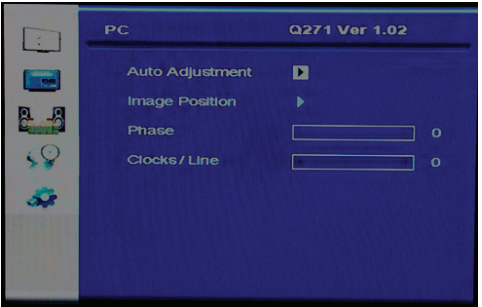
OSD Functions Description

Audio Setting



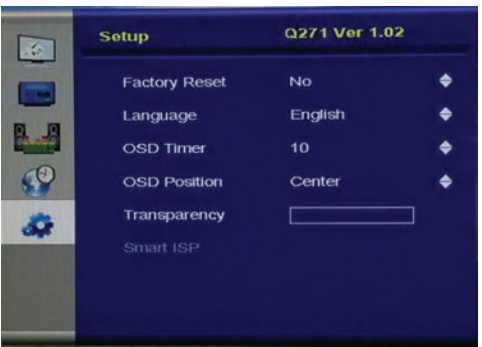
- Mute**  
- Mute speaker on / off
- Volume**  
- Adjust the sound volume of the speaker
- Output**  
- Adjust the output of headphones and speaker

Display Settings



- Auto Adjustment**  
- Automatically adjust optimal settings of monitor
- Image Position**  
- Adjust the position of the display horizontally and vertically.

Setup

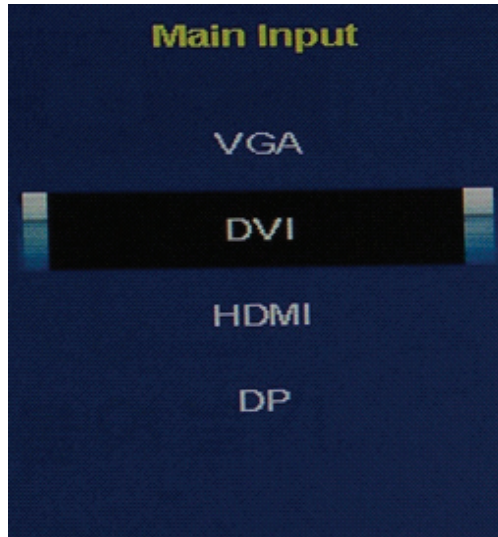


- Factory Reset**  
- Reset all user settings to factory preset
- Language**  
- Select a language for OSD menu
- OSD Timer**  
- Control display time on OSD window
- OSD Position**  
- Adjust position of the OSD window on display
- Transparency**  
- Adjust the level of OSD window's transparency

How to adjust monitors

### OSD Functions Description

Source Selection



Source

- Scroll Up and Down to select the source and press VOL+ to select

# Limited Warranty

## INTRODUCTION

This Warranty covers DoubleSight Displays's ("DSD") DS-279W Series DoubleSight 27" LCD Monitors ("Product") sold by DSD or DSD's authorized resellers. DSD provides a limited warranty for the originally purchased Products for use, not resale ("Original Purchase"), located in the United States. No DSD authorized reseller may claim any right or interest under this limited warranty.

## Notice

DoubleSight Displays now includes a 3 year standard warranty for DS-279W Series model only from Original Date of Purchase.  
Thank you for your support!

DoubleSight Displays

## LIMITED WARRANTY

DSD warrants this Product to be free from defects in material and workmanship for a period of three (3) years from the date of Original Purchase. Spare parts are warranted for ninety (90) days. Subject to the conditions set forth below, if a Product proves to be defective in material or workmanship during the warranty period, DSD will, at its sole option, repair or replace the Product with a similar Product. Replacement Product or parts may include remanufactured or refurbished parts or components and will meet the specifications of the original parts or unit.

This warranty is extended by DSD only to the original purchaser ("you") of the Product and is not transferable. During the warranty period, DSD shall provide you with limited telephone technical support providing assistance to you solely for the purpose of defining any problem. Repair or replacement of the Product is limited to the United States.

## CUSTOMER RESPONSIBILITIES

As the original purchaser you have thirty (30) days in which to review the contents of the Product's packaging for any missing or broken items. After the first thirty (30) days of ownership, beginning from the date of Original Purchase, a charge will be incurred for replacement of any item you, the original purchaser, may wish to order from DSD. Such charges will include handling and shipping costs incurred for delivery of any such items.

## WARRANTY EXCLUSIONS

This warranty does not cover:

1. Any Product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
  - A. Accident, disaster, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions and environment specifications supplied with the Product.
  - B. Repair or attempted repair by anyone not authorized by DSD.
  - C. Customer supplied interfacing.
  - D. Improper site preparation and maintenance.
  - E. Damage to or loss of any programs, data or removable storage media.
  - F. Software or data loss occurring during repair or replacement.
  - G. Any damage of the Product due to shipment.
  - H. Removal or installation of the Product.
  - I. Causes external damage to the Product, such as electric power fluctuations or failure.
  - J. Use of supplies or parts not meeting DSD's specifications.
  - K. Normal wear and tear.
  - L. Subjecting the Product to displaying of fixed images for a long periods of time resulting in image persistence (afterimage effects) or image burn-in.
  - M. Any other cause which does not relate to a product defect.
3. Removal, installation, and set-up service charges.

## HOW TO OBTAIN WARRANTY SERVICE

1. For information on warranty service, call DSD customer service toll-free in the U.S.A. by calling 1-888-897-8869, or email DSD at [support@doublesight.com](mailto:support@doublesight.com).
2. To obtain warranty service, you will be required to provide
  - A. The original dated sales slip.
  - B. Your name.
  - C. Your address.
  - D. The serial number of the product.
  - E. A description of the problem.
3. Bring or ship the Product prepaid and insured in the original container, with the associated accessories, to the DSD depot repair site. All Products returned to the DSD depot repair site for service MUST have prior approval which may be obtained by calling the telephone number above.

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This Product is warranted in accordance with the terms of this limited warranty. You are cautioned that Product performance is affected by system configuration, software, the application, customer data, and operator control of the system, among other factors. While DSD Products are considered to be compatible with many systems, specific functional implementation by the original purchaser of the Product may vary. Therefore, suitability of a Product for a specific purpose or application must be determined by the original purchaser and is not warranted by DSD.

# Regulatory Information

## FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## FCC WARNING

To assure continued FCC compliance, the user must use a ground power supply cord and the provided shielded video interface cable with bonded ferrite cores. If a BNC cable is going to be used, use only a shielded BNC (5) cable. Any unauthorized changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

## User Information

Users may find the following booklet, prepared by the Federal Communications Commission, helpful: "How to Identify and Resolve Radio-TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402