

# Use & Care Guide

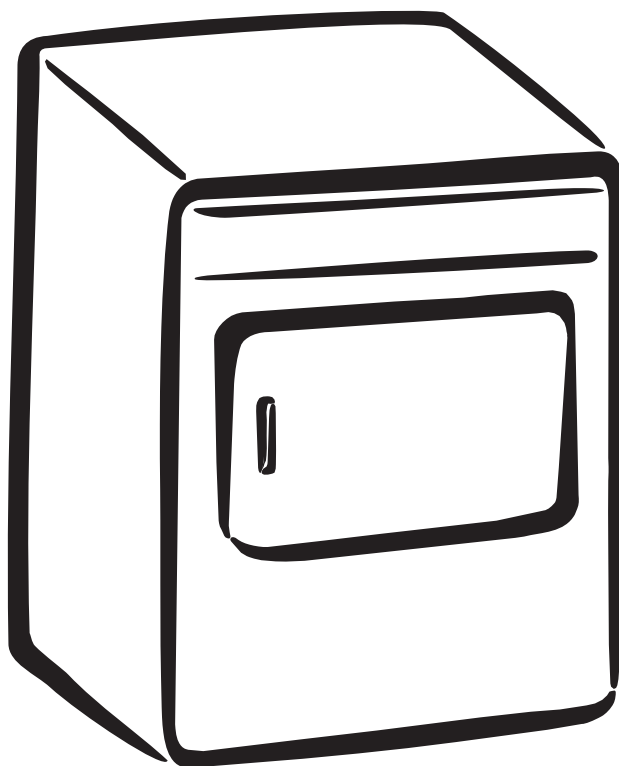
Gas & Electric Dryer

# Manual de Uso y Cuido

Sécheuse à Gaz ou Électrique

# Guide de L'Utilisateur


Secadora a Gas y Eléctrica



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## Product Record

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

### Read and Save These Instructions

#### Record Your Model and Serial Numbers

The model and serial numbers of your dryer are found on the dryer serial plate located on the left side of the door opening. Record and retain these numbers.

#### Noter les numéros de modèle et de série

**Model Number** \_\_\_\_\_

**Serial Number** \_\_\_\_\_

**Purchase Date** \_\_\_\_\_


#### Pedestal

A pedestal accessory, **Model No. NLPWD15 (White), NLPWD15GB (Glacier Blue), NLPWD15P (Platinum) and NLPWD15E (Black)** specifically designed for this washer may be used when elevating the washer for ease of use. Failure to use accessories certified by the manufacturer could result in personal injury, property damage or damage to the washer.

## Important Safety Instructions

### Your safety and the safety of others is very important.


We have provided many important safety messages in the Use and Care Guide, Operating Instructions, Installation Instructions and on your appliance. Always read and obey all safety messages.

 This is the safety alert symbol. This symbol alerts you to hazards that can kill or hurt you or others. All safety messages will be preceded by the safety alert symbol and the word "DANGER" or "WARNING". These words mean:

 **DANGER** You will be killed or seriously injured if you don't follow instructions.

 **WARNING** You can be killed or seriously injured if you don't follow instructions.

**All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.**

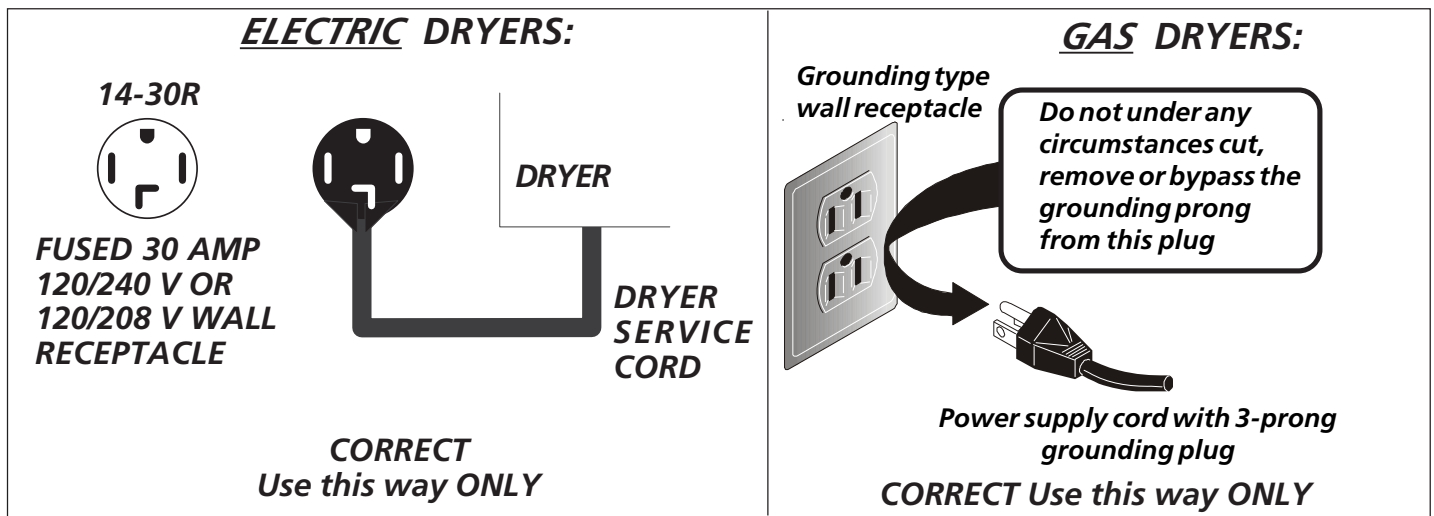
 **WARNING** For your safety, the information in this manual must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

#### - **WHAT TO DO IF YOU SMELL GAS:**

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Clear the room, building or area of all occupants.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.



**Important Safety Instructions Con't**

**⚠ WARNING** Avoid fire hazard or electrical shock. Do not use an adaptor plug or extension cord or remove grounding prong from electrical power cord. Failure to follow this warning can cause serious injury, fire or death.

**Note:** The instructions appearing in this Use and Care Guide are not meant to cover every possible condition and situation that may occur. Common sense and caution must be practiced when installing, operating and maintaining any appliance.

**⚠ WARNING** **You can be killed or seriously injured if you don't follow these Important Safety Instructions:**

- To reduce the risk of fire, electrical shock, or injury to persons when using this dryer, comply with the basic warnings listed below.
- Failure to comply with these warnings could result in serious personal injuries.

**Prevent Fire**

- Do not dry items that have been previously cleaned in, soaked in, or spotted with gasoline, cleaning solvents, kerosene, waxes, etc. Do not store these items on or near the dryer. These substances give off vapors that could ignite or explode.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Do not dry articles containing rubber, plastic or similar materials such as bras, galoshes, bath mats, rugs, bibs, baby pants, plastic bags and pillows that may melt or burn. Some rubber materials, when heated, can under certain circumstances produce fire by spontaneous combustion.
- Clean the lint screen before or after each load. The interior of the dryer, lint screen housing and exhaust duct should be cleaned approximately every 18 months by qualified service personnel. An excessive amount of lint build-up in these areas could result in inefficient drying and possible fire. See **Care and Cleaning**.
- Do not operate the dryer if the lint screen is blocked, damaged or missing. Fire hazard, overheating and damage to fabrics can occur. If your dryer has a drying rack, always replace the lint screen when finished using the drying rack.
- **- Risk of Fire -** A clothes dryer produces combustible lint. The dryer must be connected to an exhaust outdoors. Regularly inspect the outdoor exhaust opening and remove any accumulation of lint around the outdoor exhaust opening and in the surrounding area.
- Do not obstruct the flow of ventilating air. Do not stack or place laundry or throw rugs against the front or back of the dryer.
- Do not spray any type of aerosol into, on or near dryer at any time.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Failure to comply with these warnings could result in fire, explosion, serious bodily injury and/or damage to the rubber or plastic parts of the dryer.

**Protect Children**

- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children. As children grow, teach them the proper, safe use of all appliances.
- Destroy the carton, plastic bag and other packing materials after the dryer is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads or plastic sheets can become airtight chambers.
- Keep laundry products out of children's reach. To prevent personal injury, observe all warnings on product labels.
- Before the dryer is removed from service or discarded, remove the dryer door to prevent accidental entrapment.
- Failure to comply with these warnings could result in serious personal injuries.

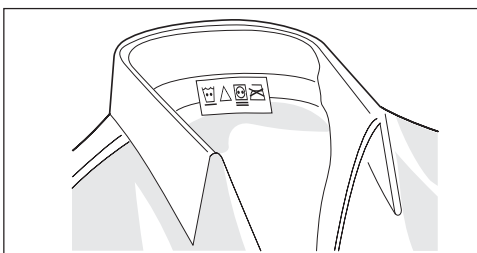
**SAVE THESE INSTRUCTIONS**

## Important Safety Instructions Con't

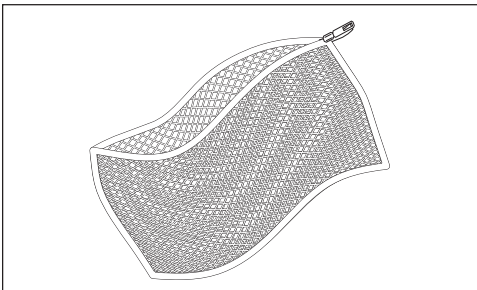
### Prevent Injury

- To prevent shock hazard and assure stability during operation, the dryer must be installed and electrically grounded by a qualified service person in accordance with local codes. Installation instructions are packed in the dryer for the installer's reference. Refer to INSTALLATION INSTRUCTIONS for detailed grounding procedures. If the dryer is moved to a new location, have it checked and reinstalled by a qualified service person.
- To prevent personal injury or damage to the dryer, the electrical power cord of a gas dryer must be plugged into a properly grounded and polarized 3-prong outlet. **The third grounding prong must never be removed. Never ground the dryer to a gas pipe. Do not use an extension cord or an adaptor plug.**
- **ALWAYS disconnect** the dryer from the electrical supply before attempting any service or cleaning. Failure to do so can result in electrical shock or injury.
- Do not use any type spray cleanser when cleaning dryer interior. Hazardous fumes or electrical shock could occur.
- To prevent injury, do not reach into the dryer if the drum is moving. Wait until the dryer has stopped completely before reaching into the drum.
- To prevent injury and damage to the dryer:
  - **All repairs and servicing must be performed by an authorized servicer** unless specifically recommended in this Owner's Guide. Use only authorized factory parts.
  - **Do not** tamper with controls.
  - **Do not** install or store the dryer where it will be exposed to the weather.
- A thermal limiter switch automatically turns off the motor in the unlikely event of an overheated situation (electric dryers only). A service technician must replace the thermal limiter switch after correcting the fault.
- Failure to comply with these warnings could result in serious personal injuries.

## Drying Procedures



Follow fabric care label instructions.



Place small items in a mesh bag.



Fill dryer drum 1/3 to 1/2 full.

- Follow the guidelines below for preparing the load for drying.
- Read the **Operating Instructions** for operating your specific model.
- **Always read and follow fabric care labels and laundry product labels.**

**⚠ WARNING** To reduce the risk of fire, electrical shock, or injury to persons, read **Important Safety Instructions** before operating this dryer.

### 1. Prepare items for drying.

- Dry items of similar fabric, weight and construction in the same load.
- Separate dark items from light-colored items. Separate items that shed lint from those that attract lint. If an item sheds lint, turn it inside out.
- Be sure buckles, buttons and trim are heatproof and won't damage the drum finish. Close zippers, fasten hooks and Velcro®-like fasteners. Tie strings and sashes to prevent snagging and tangling.
- If possible, turn pockets inside out for even drying.
- Check for stains which may not have been removed in washing. Dryer heat may permanently set some stains. Repeat stain removal process before drying.
- Place small items in a mesh bag to prevent tangling and for easy removal.

### 2. Check that lint screen is clean and in place.

### 3. Load the dryer.

- The average load will fill the drum 1/3 to 1/2 full. Items need room to tumble freely for even drying and less wrinkling. **Do not overload dryer.**
- When drying large items, dry only 2 or 3 at a time. Fill out the load with small and medium sized items.
- For delicate or very small loads, add 2 lint-free towels for better drying, less wrinkling, and to prevent grease stains caused by fabric softener sheets.
- Do not overdry items. Overdrying can cause wrinkling, shrinkage, harshness, and a build-up of static electricity, which can produce more lint.
- If desired, add a dryer fabric softener sheet.

### 4. Close the dryer door and select the cycle, temperature, dryness level and options desired. See **Operating Instructions** for your specific model information.

### 5. Press **START** to begin the cycle.

- To add or remove items when the dryer is running open the door. The dryer will stop when the door is opened. Allow the drum to come to a complete stop before reaching inside.
- Close the door and press Start to resume the cycle.

### 6. When the cycle ends, remove items immediately and hang or fold.

## Features



### **End of Cycle Signal**

A signal will sound at the end of the cycle and periodically during Extended Tumble at the volume level selected. (some models)

### **Drum Light (some models)**

A drum light will come on whenever the door is opened to illuminate the dryer drum during loading and unloading. Closing the door turns off the light.

### **Reversible Dryer Door**

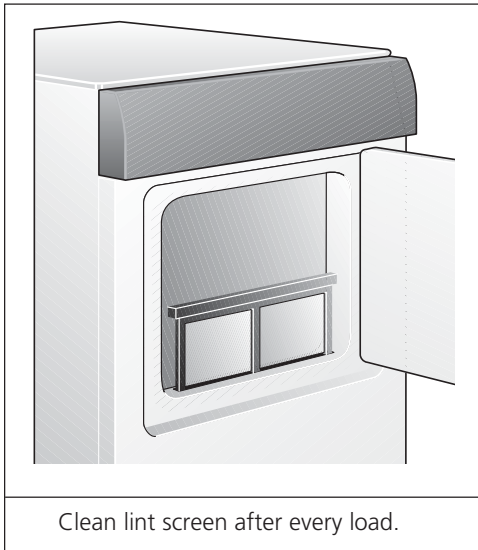
Your dryer is equipped with a reversible door. The door can be hinged on the right or left side. Refer to the INSTALLATION INSTRUCTIONS for directions on changing the door.

### **Drying Rack (some models)**

Use the drying rack to dry items which should not be tumble dried.

1. Open the dryer door and remove the lint screen.
2. Insert drying rack into the dryer drum. Place the front bar under the lip of the lint screen opening.
3. Place items to be dried on top of the rack. Weight should not exceed 10 lbs. Leave space between items, but do not let items hang over the sides or through the grids. Do not tumble other items when using the drying rack.
4. Select Timed Dry. Use only the Air Fluff/No Heat option for items containing plastic, foam rubber, rubber-like materials, feathers or down.
5. When items are dry, remove the rack and replace the lint screen. If lint screen is not in place, tumbling items could enter the exhaust system and cause damage to the dryer.

## Care and Cleaning



**⚠ WARNING** To reduce risk of fire or serious injury to persons or property, comply with the basic warnings listed in **Important Safety Instructions** and those listed below.

- Before cleaning the dryer interior, **unplug the electrical power cord** to avoid electrical shock hazards.
- Do not use any type spray cleanser when cleaning dryer interior. Hazardous fumes or electrical shock could occur.

### **Inside**

- Clean the lint screen after every load. Lint build-up in the screen restricts air flow, which causes longer drying times. The screen is located at the bottom of the door opening. Remove by pulling straight up. Remove the lint and replace the screen.

**CAUTION -Risk of Fire** - A clothes dryer produces combustible lint. The dryer must be connected to an exhaust outdoors. Regularly inspect the outdoor exhaust opening and remove any accumulation of lint around the outdoor exhaust opening and in the surrounding area.

- Occasionally a waxy build-up may form on the lint screen from using dryer-added fabric softener sheets. To remove this build-up, wash the lint screen in warm, soapy water. Dry thoroughly and replace. Do not operate the dryer without the lint screen in place.
- If the dryer drum becomes stained from noncolorfast fabrics, clean the drum with a damp cloth and a mild liquid household cleanser. Remove cleanser residue before drying the next load.
- Every 18 months an authorized servicer should clean the dryer cabinet interior and exhaust duct. These areas can collect lint and dust over time. An excessive amount of lint build-up could result in inefficient drying and possible fire hazard.

## Care and Cleaning con't



Do not store or place laundry products on top of dryer at any time. They can damage the finish or controls.

### Outside

- Clean the cabinet with mild soap and water. **Never use harsh, gritty or abrasive cleansers.**
- If the cabinet becomes stained, clean with diluted chlorine bleach [1/2 cup (120 ml) in 1 quart (.95 liter) water]. Rinse several times with clear water.
- Remove glue residue from tape or labels with a mixture of warm water and mild detergent. Or, touch residue with the sticky side of the tape or label.
- When cleaning chrome parts use Windex with ammonia or any of the cleaning items mentioned for cleaning the cabinet.
- **Before moving the dryer**, place a strip of cardboard or thin fiberboard under the front leveling legs to prevent damage to floor.

## Common Drying Problems

Many drying problems involve poor cleaning results, poor soil and stain removal, residues of lint and scum, and fabric damage. For satisfactory drying results, follow these suggestions provided by The Soap and Detergent Association.

PROBLEM	POSSIBLE CAUSES	SOLUTIONS	PREVENTIVE MEASURES
<b>Greasy, oily stains</b>	<ul style="list-style-type: none"> <li>• Fabric softener sheet.</li> </ul>	<ul style="list-style-type: none"> <li>• Rub fabric softener stains with bar soap. Rinse and rewash.</li> </ul>	<ul style="list-style-type: none"> <li>• Add a few bath towels to small loads for proper tumbling.</li> <li>• Some "silk-like" fabrics should be air dried.</li> <li>• Use proper drying temperature.</li> <li>• Place fabric softener sheet on top of load before starting the dryer.</li> </ul>
<b>Lint</b>	<ul style="list-style-type: none"> <li>• Overloading.</li> <li>• Overdrying causes static electricity.</li> <li>• Lint screen not clean when cycle began.</li> <li>• Lint is attached to "pills."</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce load size and rewash using liquid fabric softener in the final rinse.</li> <li>• Or, add a fabric softener sheet and tumble without heat.</li> <li>• Use lint brush or roller to remove lint.</li> </ul>	<ul style="list-style-type: none"> <li>• Do not overload dryer.</li> <li>• Use fabric softener in washer or dryer to reduce static electricity.</li> <li>• Remove items when they are slightly damp to avoid overdrying.</li> <li>• Check that lint screen is clean and in place.</li> </ul>
<b>Pilling</b> (Fibers break off, ball up and cling to fabric.)	<ul style="list-style-type: none"> <li>• Pilling is normal with synthetic and permanent press fabrics. This is due to abrasion from normal wear.</li> </ul>	<ul style="list-style-type: none"> <li>• Use a lint brush or shaver to remove pills.</li> </ul>	<ul style="list-style-type: none"> <li>• Use fabric softener to lubricate fibers.</li> <li>• When ironing, use spray starch or fabric finish on collars and cuffs.</li> <li>• Turn items inside out to reduce abrasion.</li> </ul>
<b>Shrinking</b>	<ul style="list-style-type: none"> <li>• Overdrying.</li> </ul>	<ul style="list-style-type: none"> <li>• Irreversible condition.</li> </ul>	<ul style="list-style-type: none"> <li>• Follow fabric care label directions.</li> <li>• If shrinking is a concern, check load often.</li> <li>• Remove items while slightly damp and hang or lay flat to complete drying.</li> <li>• Block knits into shape.</li> </ul>
<b>Wrinkling</b>	<ul style="list-style-type: none"> <li>• Overloading.</li> <li>• Leaving items in dryer after cycle ends.</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce load size and tumble at medium or low heat for 5-10 minutes.</li> <li>• Remove items immediately. Hang or fold.</li> </ul>	<ul style="list-style-type: none"> <li>• Do not overload dryer.</li> <li>• Remove items as soon as cycle ends.</li> </ul>

## **Avoid Service Checklist**

Before calling for service, review this list. It may save both time and expense. The list includes common occurrences that are not the result of defective workmanship or materials in this dryer.

### **OCCURRENCE**

### **POSSIBLE CAUSE**

### **SOLUTION**

#### **Dryer does not start.**

Electrical power cord is not securely plugged in or plug may be loose.

Make sure the plug fits tightly in wall outlet.

House fuse blown or circuit breaker tripped.

Reset circuit breaker or replace fuse.

Make sure electrical line is not overloaded and the dryer is on a separate circuit.

Thermal limiter tripped.

Call authorized service person for replacement.

#### **Dryer runs but won't heat.**

There are 2 **house** fuses in the dryer circuit. If 1 of the 2 fuses is blown, the drum may turn but the heater will not operate.

Replace fuse.

Gas supply valve is not open (gas models).

Check to make sure supply valve is open. See INSTALLATION INSTRUCTIONS for procedure.

Dryer does not have enough air supply to support the burner flame (gas models).

See INSTALLATION INSTRUCTIONS.

LP gas supply tank is empty or there has been a utility interruption of natural gas (gas models).

Refill or replace tank.

Dryer should heat when utility service is restored.

#### **Drying cycle takes too long, outside of the dryer feels too hot or smells hot.**

Lint screen is clogged with lint.

Make sure all lint has been removed from the dryer lint screen before starting each cycle.

Exhaust duct requirements have not been met.

Exhaust duct must be at least 4 inches in diameter and made of rigid or flexible metal.

When in place, the duct must have no more than two 90° bends and must not exceed length listed in INSTALLATION INSTRUCTIONS.

Electric dryer is connected to a 208 volt circuit.

Drying time will be 20% longer than drying on a 240 volt circuit.

Drying procedures have not been followed.

See **Drying Procedures**.

Outside exhaust hood or exhaust duct may be clogged or restricted.

Clean out any obstruction.

High humidity.

Use a dehumidifier near the dryer.

#### **Excessive wrinkling.**

Dryer is overloaded.

Do not overload. See **Drying Procedures**.

Items left in dryer too long.

Remove items as soon as cycle ends.

Insufficient sorting of items.

See **Drying Procedures**.

Drying temperature too high.

Follow fabric care label instructions.

#### **Scratching or chipping of the drum finish.**

Foreign objects such as coins, pins, clips or buttons are inside the dryer.

Always remove foreign objects from pockets before laundering. Remove objects from drum and restart dryer.

Permanently attached items such as belt buckles, zippers and fasteners may be hitting the inside of the drum.

It may be necessary to baste a scrap of material securely around ornaments before drying to prevent scratching and damage to the dryer.

Drum damage caused by foreign objects or permanently attached items is not covered by the warranty.

# Major Appliance Warranty Information

Your appliance is covered by a one year limited warranty. For one year from your original date of purchase, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

**Exclusions**      **This warranty does not cover the following:**

1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
3. Rust on the interior or exterior of the unit.
4. Products purchased "as-is" are not covered by this warranty.
5. Food loss due to any refrigerator or freezer failures.
6. Products used in a commercial setting.
7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

**DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES**

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

**If You Need Service**      Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

This warranty only applies in the USA and Canada. In the USA, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

**USA**  
**1.800.944.9044**  
Electrolux Major Appliances  
North America  
P.O. Box 212378  
Augusta, GA 30907



**Canada**  
**1.800.668.4606**  
Electrolux Canada Corp.  
5855 Terry Fox Way  
Mississauga, Ontario, Canada  
L5V 3E4