

# Installing the WinTV driver and WinTV v7 application

Install your WinTV products. Turn on your Windows XP, Vista or Windows 7 based PC, and boot into Windows.

## For Windows XP installations:

After you install your WinTV device and boot Windows, a 'Found New Hardware' wizard will appear.

**Please cancel it and allow Windows to load fully before proceeding.** With some WinTV products, you might see this message two or three times. Please click '**Cancel**' each time you see the **New Hardware Wizard**.



Insert the **WinTV Installation CD-ROM** in your PC's CD-ROM drive.

**For Windows 7:** You will see an **AutoPlay** message. Click **Run Setup.exe**

**For all versions of Windows:** The "**Hauppauge WinTV Installation CD-ROM**" window will appear on the screen.



**Note:** if the CD does not autorun, navigate to the CD and run the 'Setup.exe' file.

## Step 1. Install the WinTV driver

Click the button labeled **Step 1: Install Drivers**.



Drivers have been updated Successfully. Changes will take effect AFTER YOU RESTART your computer. <<click to exit>>

A blue screen will open and begin installing the drivers for your WinTV.

Once the drivers have installed, a message will appear saying '**Drivers have been updated successfully**'. Click on the **bar** to exit. You do not need to reboot your PC until after Step 2

**N**ote: the latest driver updates are available at:  
[www.hauppauge.com](http://www.hauppauge.com) in the Support section.

## Step 2: Install the WinTV applications

Click the button labeled **Step 2: Install WinTV**. The setup application will then open and begin automatically installing the WinTV application components. Once complete, click **OK** then **Exit**.

**N**ote: **Save your WinTV Installation CD!** You will need it if you download new WinTV applications in the future.

## Running WinTV for the first time

To run the **WinTV v7 application** for watching TV, recording videos and playing them back on your PC, **double click on the WinTV icon** on your Windows desk top.



When you run WinTV for the first time, the WinTV **Device Setup Wizard** appears. Select the TV source that you are using. On some model WinTVs, you have multiple tuners and therefore you can select multiple sources. For the WinTV-HVR-2250, you can choose either ATSC or



Digital QAM and Analog TV. You cannot chose both Digital ATSC and Digital QAM.

**Note:** If you'd like to use the A/V inputs, please see instructions below in **External audio/video sources**.

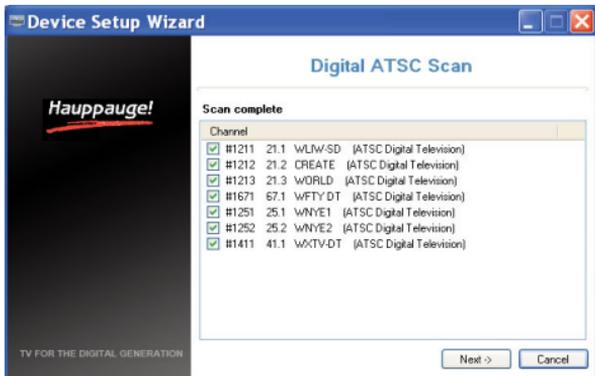
### If your TV source is ATSC digital over-the-air TV

Select **Digital ATSC** and click **Next**. In the **ATSC Setup** menu, click **Next**. You will see the **Digital ATSC Scan** scanning for digital over-the-air channels.

The digital TV scanning process will scan from channels 2 to 51. As TV channels are found, they will appear in the **Channel box**.

When complete, click **Next / Next** and **OK**.

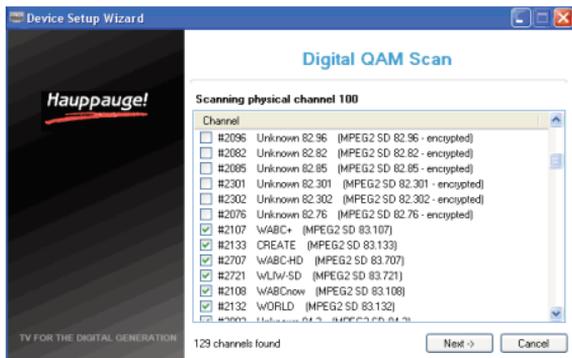
**Note:** if you do not receive any ATSC digital TV channels, an antenna signal booster might be needed. After adding a signal booster, see below for instructions on rescanning and the Troubleshooting section for information on choosing an antenna.



### If your TV source is Clear QAM Digital Cable TV

Clear QAM digital cable TV channels are those TV channels broadcast on a digital cable network which are unencrypted ('free to view'). If you are using cable TV with clear QAM programs, chose **Digital QAM** and **Next**.

QAM channels which are detected but are encrypted are automatically not selected. The resulting channels in the



list might be both standard and high definition channels.

## If your TV source is Analog cable TV

Select your **Country** and your **TV Source** from the drop down list. To automatically scan for channels, click **Next** to continue.

Click the **Scan** button and WinTV will automatically scan for analog channels. The scanning process takes about 10 minutes.

## External audio/video sources

You can bring video into the WinTV from an external audio/video source such as a cable TV or satellite set top box.

In the **Device Setup Wizard**, select **External Inputs** and click **Next**.

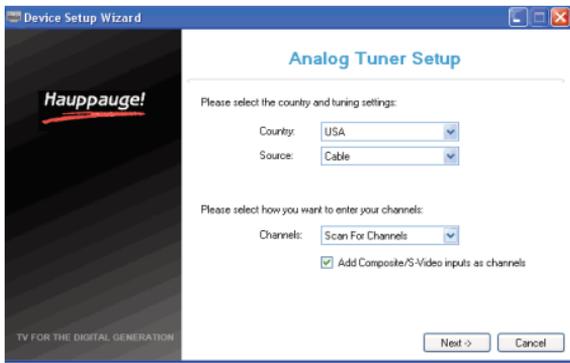
You will be presented with the option to add a **Composite** and an **S-Video Input**. Please select your country (if not correct) and click **Next**.

If you wish to connect a source not normally designed for operation in your country, you can configure the Video Format manually from the drop down list. Change the value from "AUTO".

**Note:** Pal BGHIDK is the commonly used format in Europe. NTSC is the broadcast format used in North America.

## Rescanning TV channels or adding an external A/V source

If you want to rescan for TV channels or add an A/V source (on those products with an external A/V input), click the **Configuration menu** (**Gear button** in the



lower left corner of WinTV v7).

Then click on the **Devices tab**. Choose your WinTV device by clicking on it, then click **Tuner setup**. Choose the TV format you want to scan, then click **Next**. Click **Next** and a new scan will be started. When the scan is complete, click **Next / Next** and **OK**.

## Using the WinTV v7 application

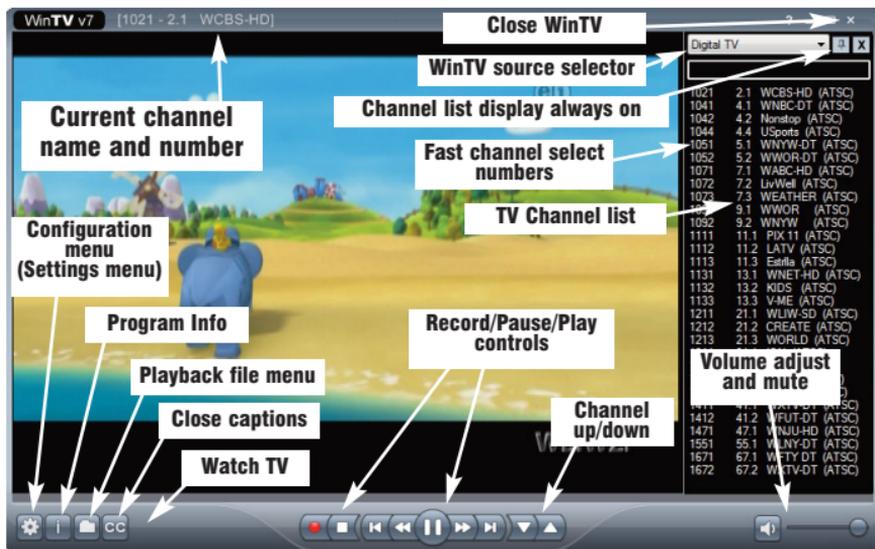
To watch TV, click the **Watch TV** button.

To see the **TV Channel list**, click your **right mouse button** in the TV window to display the **Options menu**. Select **Find Channel**. You will see the channel list.

To display the channel list all the time, while the channel list is displayed, click the **Channel list display always on** button.

### Options menu

The **Options menu** is the main menu where you can select channels, turn on close captions, open the TV Scheduler, show the TV Guide and many other of the





**Options menu**  
click your **right mouse button** to view

**Playback menu**

**Channel list**

**TV Scheduler**

**Close captions**

**Always on top**

most important TV control functions.

**To bring up the Options Menu**, click your **right mouse button** once in the TV window .

**To see the channel list**, click on **Find channel**. You will see the list of channels which have been scanned.

**To show the Channel menu as part of the TV window**, click the **Channel list always on** icon at the top of the channel list.

**To turn on Close captions**, click on **Show Captions**.

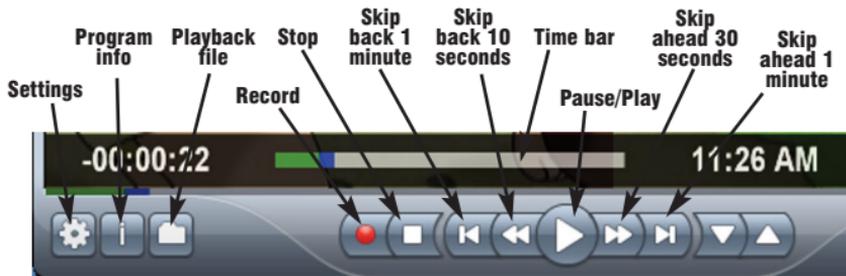
**To manually schedule a TV recording**, or to see which programs have been scheduled, click on **Scheduler**.

**To turn on the Always on Top mode**, click on **Stay on Top**.

## Watch, Pause and Record TV

WinTV v7 is always recording video to your PC's hard drive while TV is being displayed. In this way, you can immediately skip back and replay the TV program you are watching.

Clicking on the **Pause button** will cause the video to pause, while clicking the **Record button** will cause the current TV program to be recorded to hard disk.



## Recording your TV shows

If you want to record a TV show you are watching:

- Click the **Record button**. The recorded file name will popup on the video for a few seconds as the recording starts.
- When you are finished recording, click the **Stop button**.
- Click the **Playback file button** and select the last file recorded to play the video you just recorded
- To play a video you recorded earlier, click the **Playback File button** and then move your mouse and click once on the video you want to play. Click **Open** and the file will start playing.

The recorded video file is saved in the directory set in **Recordings directory directory** which can be found in the **Configuration menu**. The default directory is **MyVideos**. To change this directory, click the **Settings button** and then the **Folders tab**. Every time you record a file, a new file is automatically created. The file will be formatted as **(ChannelNumber)\_(ChannelName)YearMonthDay\_Time**.

For digital TV programs, the quality level recorded is the same as it is transmitted by the TV station. For example, if the TV station is transmitting a high-definition program, WinTV will record the program in high-definition.

Close captions, parental control information and SAP audio are recorded with digital TV programs.

For analog cable TV using the built-in hardware MPEG-2 encoder, the quality of the video recording is set to 6Mbps/sec. This will be a configurable setting in a future version of WinTV v7.

## If you want to pause a TV show you are watching:

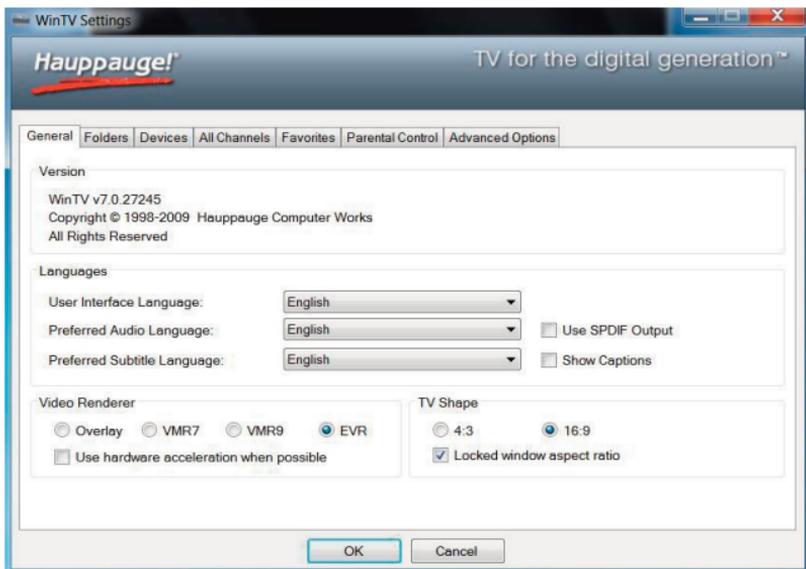
- Click the **Pause** button. Your TV video will stop and the Time counter will start counting.
- To start the video from where you paused, click the **Play button**
- To rewind the video to the beginning, click the **Skip to the beginning button**. If your video was paused, click the **Play** button.
- To rewind the video 1 minute, click the **Skip back 1 minute** button. If your video was paused, click the **Play** button.

The **Delay counter** displays how much time you are behind the live video. For example, if the delay counter says 00:01:23, then the video window is showing video 1 minute and 23 seconds behind live video.

## Configuration menu

The **WinTV v7 Configuration menu** is accessed by clicking the gear button in the lower left hand corner of WinTV v7.

**General tab:** you can set the Video Renderer which allows WinTV v7 to display video with a wide range of graphics systems.



**Devices tab:** allows is where you can re-scan for TV channels and set up the TV sources in WinTV v7.

**Parental control tab:** is where you can set the Parental Control level.

**Advanced options:** you can set options such as **Convert TV recordings to .MPG file type** and **Game mode** here.

## Selecting FM radio programs

On those WinTV products which support FM radio, if you have scanned for FM radio stations in the section entitled “Using WinTV for the first time” you can change the WinTV v7 application to FM by clicking **FM radio** in the Source selector, found in the upper right hand corner of the WinTV application.



## IR blaster in WinTV v7

If you would like to use the Hauppauge IR blaster (on those WinTV models with IR blaster built-in) to change the channels on your cable TV or satellite set top box, see the section entitled “Configuring the remote control for WinTV v7”.

# WinTV v7 TV Scheduler

WinTV v7’s built-in TV Scheduler allows you to schedule the recording of TV shows. Once a record event is set, WinTV v7 can be closed and will “wake up” at the desired time and tuned to the desired channel.

When a scheduled record event takes place, the WinTV v7 application records “in background” so that you can continue to watch your live TV program, even as the recording progresses.

The **TV Scheduler** can be found in the WinTV v7 **Options menu**. **Right click**

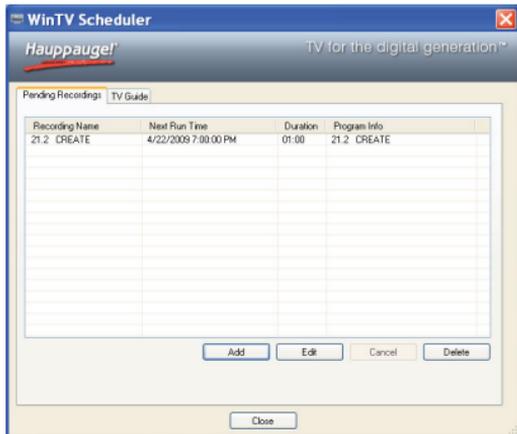
**your mouse button in the TV window** to see the Options menu. Click **Scheduler**. To set up an event for timed watching or recording, click the **Add button**.

The items that need to be set for each event are:

- **Name:** you can add a name to the recording. If you do not enter a name, the name will be in the channel/date format.
- **Channel:** chose one of your scanned channels.
- **Start time:** set to the desired start time. Click on the hour to set the hour, the minute to set the minute. **Note:** It takes about 15 seconds to launch the **WinTV** and start recording.
- **Duration:** number of minutes in the recorded program.
- **Recurrence:** one time, daily, weekly. **Note: If you set for Record Weekly, you must also specify the Day of the Week for the recording.**
- **Date to Begin Program:** today's date is the default. Change this if you want to schedule on another date.
- **Source selection:** leave set at **WinTV** to bring up the **WinTV** at the requested time and on the requested channel.

Once these are set, click **OK**. You can add more recordings, clicking **OK** after each event is set.

When you are finished click **Close**. The **WinTV** program does not have to be running for the **Scheduler** to work. If **WinTV** is not running, it takes about 15 seconds to start **WinTV** and to start the recording of TV.



## WinTV v7 keyboard shortcuts

Ctrl A	Aspect ratio	Ctrl P	Play
Ctrl D	Display the video and audio format of the TV program	Alt R	Record
		Alt S	Stop
Ctrl F	Freeze the video	Alt T	Start TV
Ctrl Z	Open TV Scheduler	Ctrl C	Catch up
Ctrl O	View program details (digital TV program, where provided in the broadcast)	Ctrl >	Skip ahead
		Ctrl <	Skip back
Ctrl S	Display subtitles		
Ctrl W	Full screen toggle		
Alt F	Open File menu for playback		
Alt M	Open the Task Menu		
Alt P	Previous channel		
Ctrl Q	Pause		

# Troubleshooting

## Some notes on system compatibility

Decoding high definition ATSC TV is very CPU intensive. A graphics card with at least 64MBytes of memory and the latest graphics driver from the manufacturer makes the decoding task easier. Typically a 2.2 GHz Pentium 4 processor or equivalent with a graphics card having 64MBytes of memory is required to properly decode ATSC digital TV on your PC. A 1.6GHz AMD Sempro laptop computer tested in the Hauppauge lab used 50% of the CPU for playing ATSC 640i format, and 90% of the CPU when playing ATSC 1080i, the highest definition ATSC format.

In some cases, either a faster processor or more graphics memory might be required. Slow or jerky video and a noisy TV picture indicate system performance problems.

## Jerky video with live ATSC or QAM digital TV

Jerky or distorted video can be caused by two things in your PC or laptop: a slow CPU which cannot decode the ATSC TV signal fast enough, and a graphics system which cannot keep up with the high datarates of digital TV.

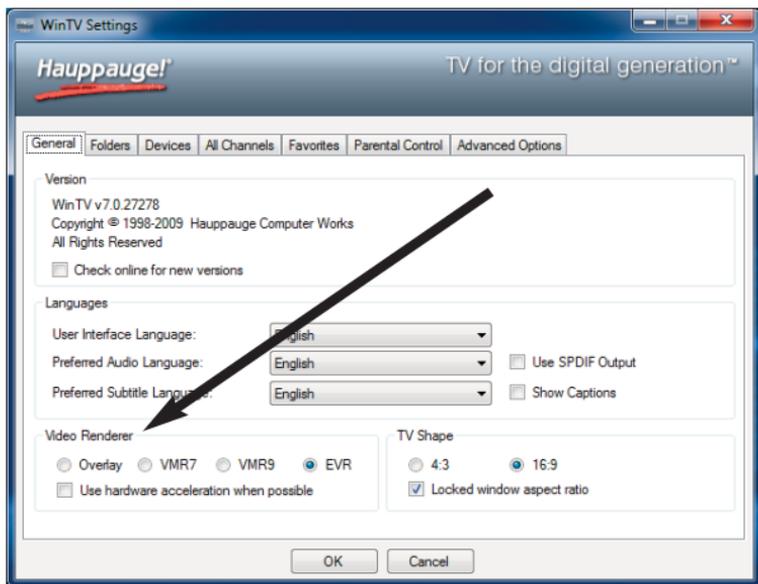
Many times, improving the performance of the graphics display will fix the jerky video display of ATSC digital TV. Here are some tips on improving graphics performance:

- Use the latest graphics driver: graphics drivers are often 'tweaked' to improve performance, especially the built-in graphics on laptops. Check the Microsoft Windows update site to download the latest graphics driver for your computer. For Dell computers, check the Dell website for the latest graphics driver.

- Use WinTV v7 Video Renderer settings to optimize graphics performance: The Video Renderer is found in the General tab of WinTV v7, and is used to change the display mode of a graphics card for TV watching. This setting does not affect any other Windows program.

The default mode is **EVR**. The other modes are **VMR9**, **VMR7** and **Overlay**. Each mode uses a different process to render video. Try each mode and use the one which gives you the best results.

**To use hardware graphics acceleration**, put a check in the tick box Use hardware acceleration when possible. This will allow your graphics system to use hardware acceleration for video decode. **Note:** graphics hardware acceleration



does not work on all systems.

If this setting does not help, or if you experience WinTV not responding after a channel change, then your graphics system cannot use hardware graphics acceleration. In this case go back to settings and uncheck “use hardware acceleration” and rerun WinTV.

### **Only some channels are found during ATSC channel scan**

If you are only receiving some known TV channels when scanning, it means your TV antenna is not adequate to pick up the channel. You will need either an antenna signal booster (a Radio Shack antenna amplifier will work) or a high gain antenna. Here’s a link to an ATSC antenna selector:

<http://www.antennaweb.org/aw/address.aspx>

### **Black window when selecting an ATSC channel**

If analog channels are displayed correctly but you see a black window when selecting an ATSC channels, this means that WinTV is not getting a signal. This is most often due to poor reception. See “Only some channels are found during ATSC channel scan” above.

## Uninstalling the WinTV driver and applications

Run the hwcLEAR.exe from the installation CD. Select OK A black screen will briefly appear and once it has disappeared the software will be removed. If you now re-start the computer you will be at Step 4 of the installation.

# The Hauppauge Remote Control (optional on some models)

The WinTV remote control software is installed automatically during the installation of the WinTV applications.

You will see the WinTV Remote icon in the Device Tray. The installation will add a shortcut to **IR.EXE** to the Startup group, so that IR.EXE is loaded every time after Windows has booted.

If you need to restart the remote control, select **Restart IR** from the **Start | All Program Files\WinTV** directory.

Please ensure the following before trying to use this option:

1. Infrared Remote control - has batteries inserted
2. Infrared-Receiver, is fully connected to the IR socket of the WinTV-Card
3. Infrared software is started - The IR icon is on the start bar

To start WinTV press the **GO button** and a menu will appear. Use the scroll up and down button to select **WinTV** and press **OK** to select.

## Remote control buttons

**Go button:** launches WinTV.

**Power button (green):** close WinTV or launches Windows Media Center.

**TV button:** when WinTV is running, hitting the TV button causes WinTV v7 to go to "live mode" and turns off recording or pause.

**Red record button:** starts recording using the parameters set in the Pref menu.

**Pause button:** if watching live TV, will pause the video. When recording, this button will pause the video but WinTV will continue to record. If playing back video, this button will pause the video playback.

**Stop button (square icon):** stops live TV, the recording or playback.

**Play button:** plays the last video recorded.

**Back/Exit button:** will close the current menu or exit full screen mode.

**0 - 9 buttons:** When in "live" TV mode, is used to directly enter channel numbers. When playing back a recording, the "1" button will skip to 10%, the "2" button 20%, etc. of the length of the recording.

**Skip ahead button:** skip ahead 30 seconds.

**Skip back button:** skip back 30 seconds.

**Go button: Start WinTV.**

**Menu button:** opens channel list.

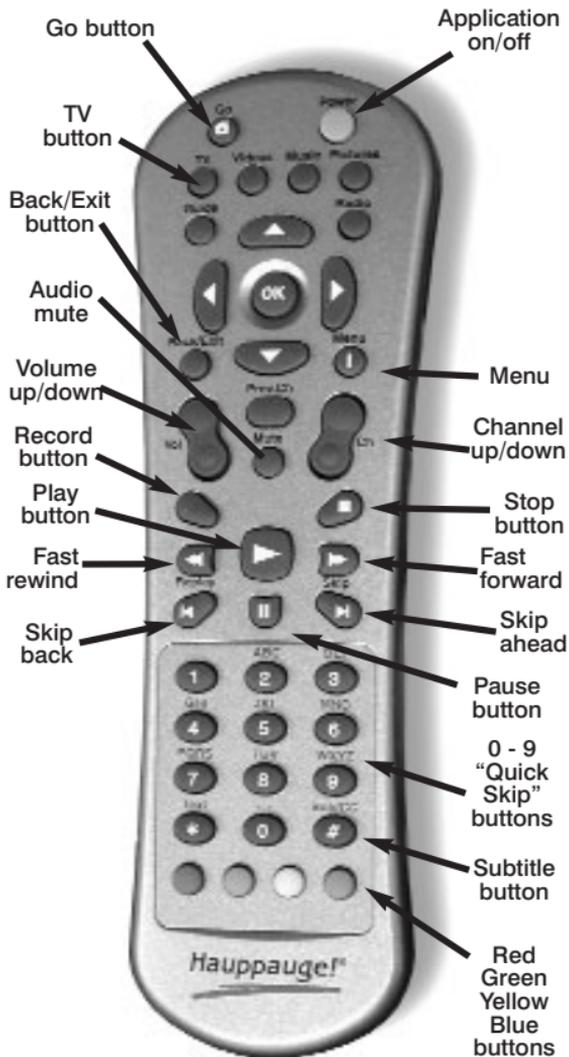
**Red button at bottom:** Full screen TV

**Green button at bottom:** not currently used

**Yellow button at bottom:** not currently used

**Blue button at bottom:** not currently used

**Sub/CC (#):** Subtitles on / off





# Configuring the WinTV-HVR-1850 and WinTV-HVR-2250 built-in IR blaster for use with WinTV v7

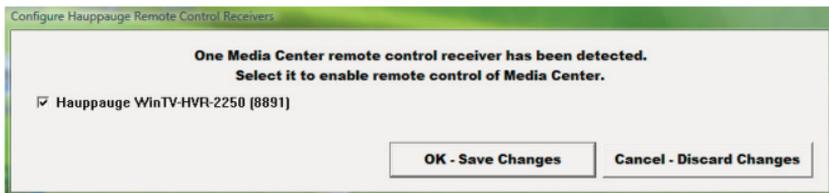
The **IR Configuration Utility** is used to configure the WinTV-HVR-2250 and WinTV-HVR-1850's built-in remote control IR blaster for use with either WinTV v7 or Windows Media Center.

***N**ote: the remote control is initially configured for Windows Media Center. If you want to use the IR blaster with WinTV v7, you must run this utility.*

To run the IR configuration utility, go to the WinTV program group and click on **HCWCIRConfig\_Tool.exe** (this file can also be found on the WinTV V7 installation CD in the **MISC** folder).

**To configure the IR blaster for use with WinTV v7**, remove the check from the box labeled **Hauppauge WinTV**.

**To configure as a Windows Media Center remote control**, put a check in the



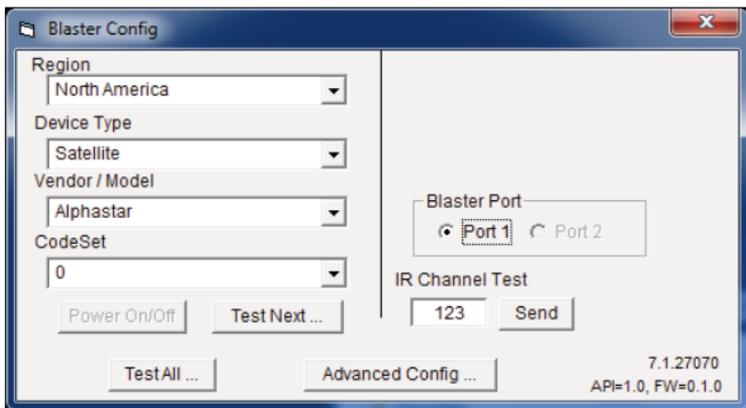
box labeled "Hauppauge Consumer Infrared Receiver"

Click **OK** to save the changes.

***N**ote: your computer must be restarted for the changes to take effect.*

## Setting up the IR Blaster for use with WinTV v7

In WinTV v7, the **IR RemoteBlaster** lets the WinTV-HVR board change the channel on a satellite or cable TV set top box by transmitting 'channel change' commands to the box via an Infra Red (IR) transmitter.



**Note:** You will need the remote control from your set top box to complete the configuration in this section.

**Note:** this procedure is only necessary if you are using WinTV v7. If you are using Windows Media Center, it will configure the IR blaster automatically

The WinTV-HVR's IR blaster function consists of two components:

1. **IR Blaster cable.** This cable has an IR cable jack and an IR transmitter. The IR cable jack plugs into the back of the WinTV board, and the IR transmitter needs to be positioned over the IR receiver on your set top box using the self stick tape supplied on the front of the transmitter.
2. **IR Blaster Config program** (BlastCfg.EXE) for configuring the codes for the IR transmitter.

During the installation of the WinTV applications from the Installation CD-ROM, the Hauppauge IR Blaster applications will be automatically installed.

Every time you boot Windows, the IR32 application should automatically run. You will notice a small IR icon in your system device tray.

### **The IR Blaster Configuration program**

The IR Blaster Configuration program allows you to choose the cable TV or satellite set top box to control, or to “learn” a new set top box. The IR Blaster Configuration program can be found in the **Program Groups / Hauppauge WinTV**. Run **BlasterCfg.EXE**

To set up the IR Blaster, see the guide **IRRemoteBlaster Quick Installation Guide for WinTV v7**.

## Learning remote control codes for your set top box

First make sure the **WinTV IR transmitter** is positioned over the remote sensor on your set top box.

Remember, the **WinTV IR transmitter** has a very short transmission distance and needs to be positioned over the remote sensor on your set top box.

To access the learn function in **BlastConfig.exe**, click on **Advanced Config** and **Learn**.

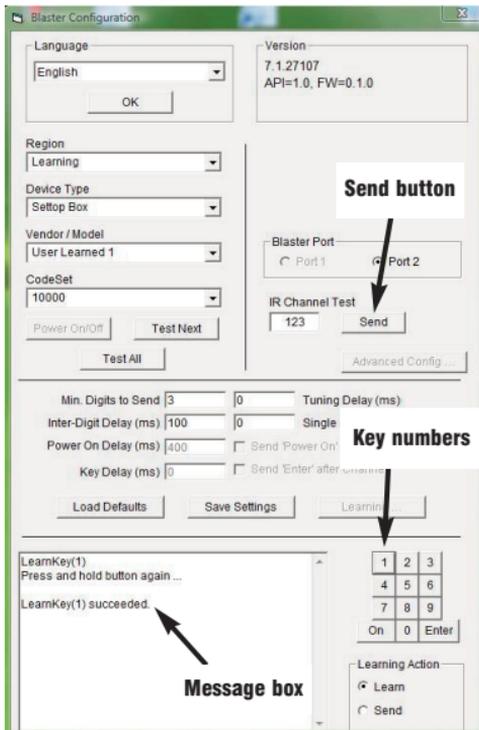
You will need to 'learn' the **0** through **9** keys, plus **Power on** and **Enter**. To learn the new keys:

- **hold the remote control from your set top box** as close to the **IR receiver and learn sensor** as possible
- **in the Blaster config program**, click the button you would like to learn (for example: 1)
- **then depress and hold** the corresponding key on your set top box remote control. You will be instructed in the message box when to release the key on your remote control.
- **Do this for the keys 0 to 9 plus On and Enter**

You should receive a **LearnKey(key#) Succeeded** message. Then move on to the next key.

If you receive a **LearnKey(key#) Failed** error, this means that the key was either held down too long, or not long enough, or that the remote was not held close enough to the IR sensor on the HD PVR. Try again.

Once you are finished with the numbers **0 to 9** and **On** and **Enter**, you can test



the learning by clicking the **Send button** in the Blaster Configuration program. It will send **the numbers 123** to your set top box. Your set top box should now be on channel 123.

Close the **Blaster Configuration program** and your configuration will be saved.