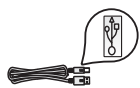# 从这里开始 | Start Here

1

使用 USB 电缆的用户：除非本指南指示可以连接 USB 电缆，否则不要使用这类电缆，以免无法正确安装软件。

USB cable users: Do not connect the USB cable until this guide instructs you to or the software may not install properly.
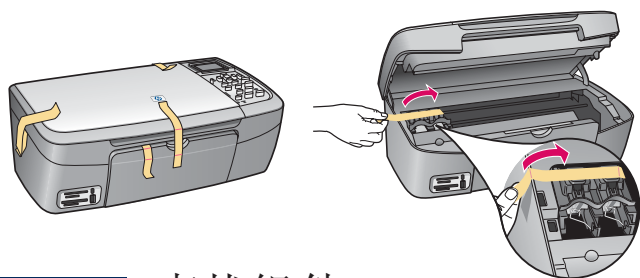
请根据本指南中的说明来安装硬件，并将 HP All-in-One 连接到计算机或运行网络上。如果在安装期间遇到问题，请参阅本指南后面的**疑难排解**。

Use this guide to set up the hardware and connect the HP All-in-One to either your computer or a working network. If you have problems during setup, see **Troubleshooting** later in the guide.
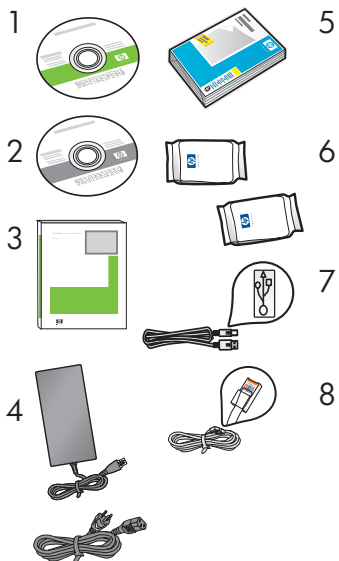
2

取下所有的胶带

Remove all tape

抬起检修门，并取下设备左侧胶带。

Lift the access door and remove tape on the left side of the device.

3

查找组件

Locate components

1. Windows CD
2. Macintosh CD
3. 《使用手册》
4. 电源线和适配器
5. 4x6 英寸（10x15 cm）照片纸
6. 墨盒
7. USB 电缆
8. 以太网网线

   包装盒内的物品可能有所不同。其它网络配件详见本指南后续章节。

1. Windows CD
2. Macintosh CD
3. User Guide
4. Power cord and adapter
5. 4x6 in (10x15 cm) photo paper
6. print cartridges
7. USB cable
8. Ethernet cable

   The contents of your box may differ. Additional network equipment specified later in guide.

hp invent

4

检验是否已连接控制面板

Verify the control panel faceplate is attached

5

抬起彩色图形显示屏

Lift color graphics display

为了获得最佳显示效果，请取下显示屏上的保护膜。

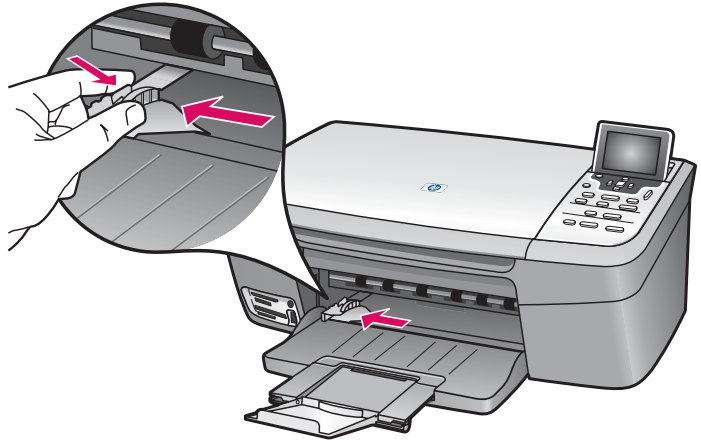For best viewing, remove the protective film from the display.
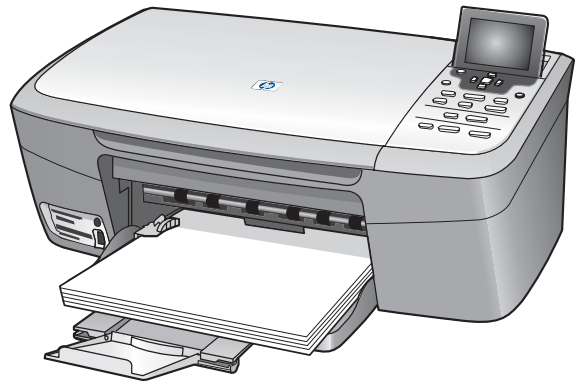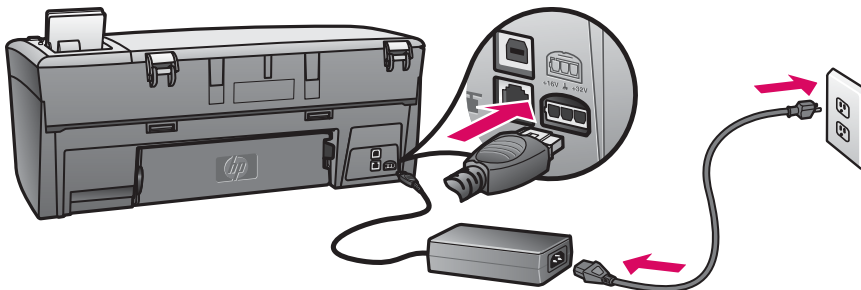
6 装入普通白纸
Load plain white paper

a

b

c

d

7 连接电源线
Connect the power cord

使用 **USB** 电缆的用户：除非本指南后面指示可以连接 USB 电缆，否则不要使用这类电缆。

USB cable users: Do not connect the USB cable until instructed later in this guide.

8

按下"开/关机"按钮

Press the On button

开/关机
/**On**

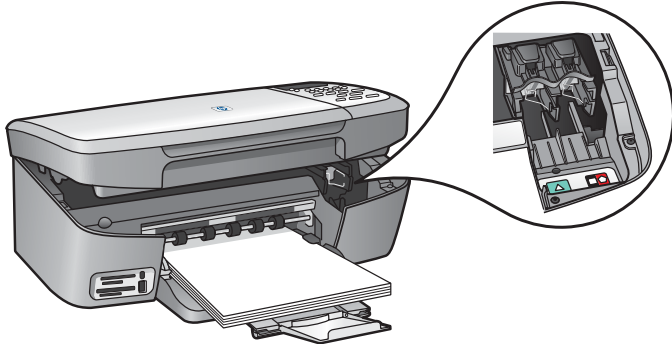**a** 按下"**开/关机**" ⏻ 按钮后，绿色的指示灯将会闪烁，随后转入恒定状态。这可能需要一分钟的时间。

b 等待出现墨盒提示，然后继续操作。

a After you press the **On** ⏻ button, the green light flashes, and then becomes solid. This may take up to a minute.

b Wait for the print cartridge prompt before continuing.
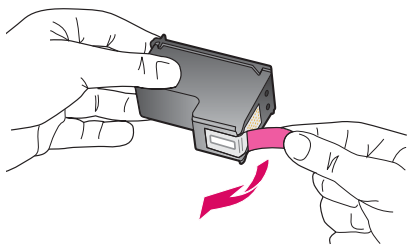
9

打开检修门

Open the access door

抬起检修门，直到其不能动为止。同时将打印支架移向右侧。

Lift the access door until it stops. The print carriage moves to the right.

10

将两个墨盒上的胶带取下

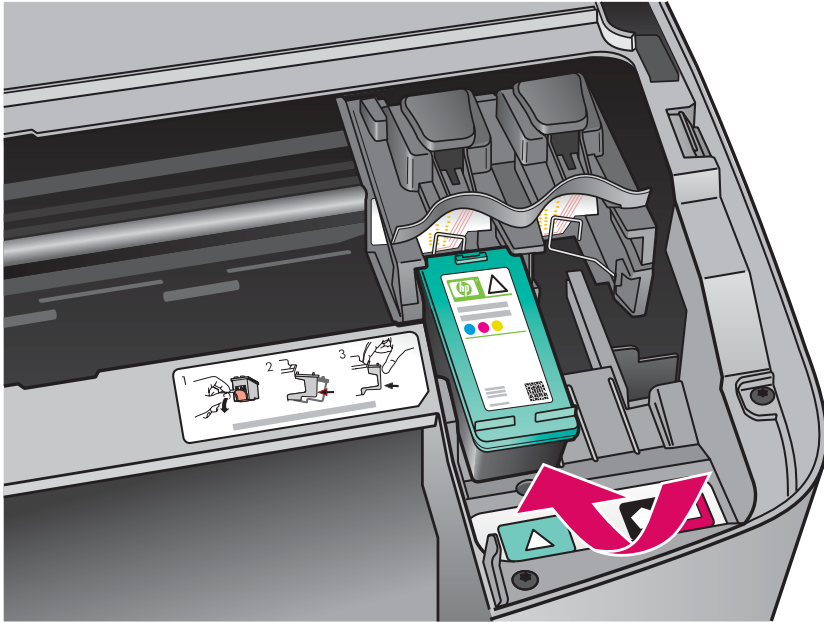## Remove tape from both cartridges

拉动粉色标签，将**两个**墨盒上的胶带取下。

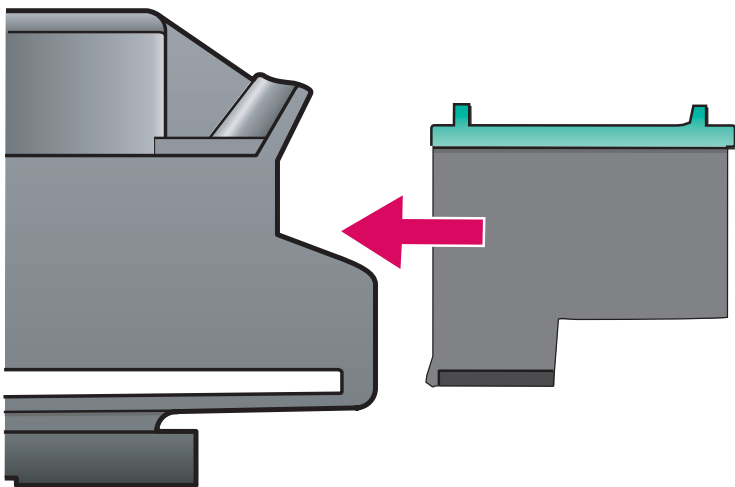Pull the pink tab to remove the tape from **both** print cartridges.

请勿触摸铜色触点或在墨盒上重新粘贴胶带。

Do not touch the copper-colored contacts or retape the cartridges.

11

放入三色墨盒

Insert the tri-color print cartridge

只有**打开**设备后，才能放入墨盒。

当设备打开时，打印支架位于右边。

a 握住**三色**墨盒，使 HP 标签朝上。

b 将**三色**墨盒放在**左侧**贴有绿色标签的插槽前方。

c 用力将墨盒推入该插槽中，将其紧紧卡住。
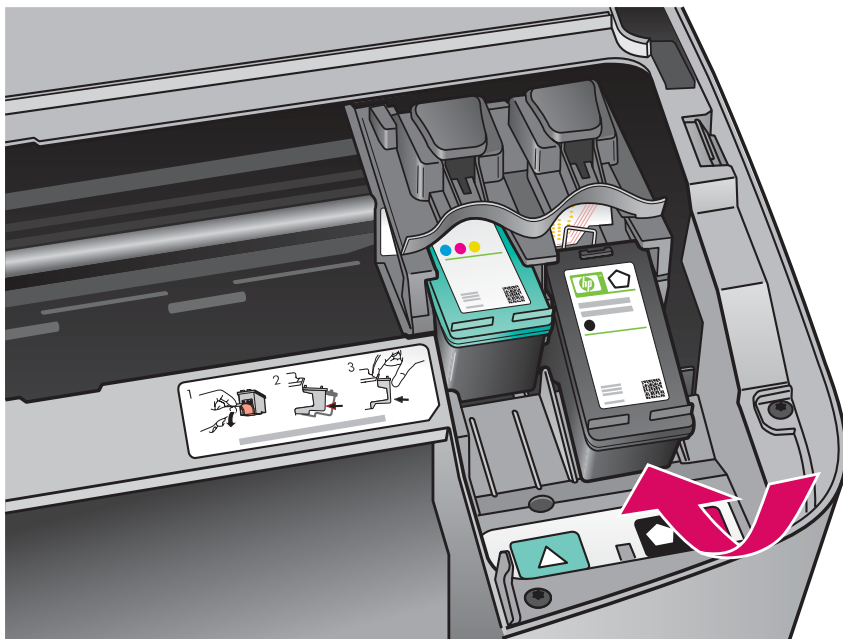
The device must be **On** before you can insert the print cartridges.

When the device is on, the print carriage is on the right side.

a Hold the **tri-color** print cartridge with the HP label facing up.

b Place the **tri-color** print cartridge in front of the **left** slot marked with the green label.

c Push the cartridge firmly into the slot until it snaps into place.

a 握住**黑色**墨盒，使 HP 标签朝上。

b 将**黑色**墨盒放在**右侧**贴有黑橙色标签的插槽前方。

c 用力将墨盒推入该插槽中，将其紧紧卡住。

d 关闭检修门。
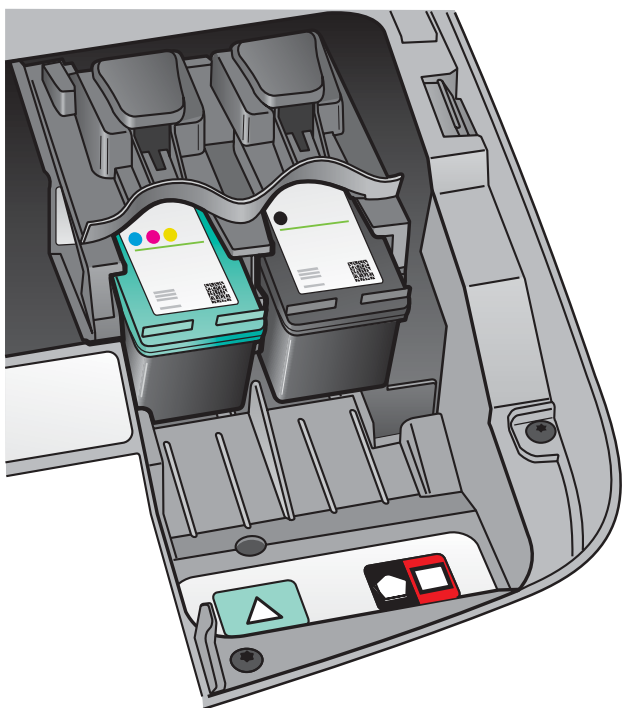
a Hold the **black** print cartridge with the HP label facing up.

b Place the **black** print cartridge in front of the **right** slot marked with the black and orange label.

c Push the cartridge firmly into the slot until it snaps into place.

d Close the access door.

13 校准墨盒

Align the print cartridges

a 每当出现提示，要求开始校准墨盒时，请按下控制面板上的"确定"。

校准过程可能需要几分钟的时间。

b 当打印出校准页后，校准过程便结束了。通过彩色图形显示屏查看相关状态，然后按"确定"。如果校准失败，请使用普通白纸再试一次。有关详细信息，请参阅《使用手册》。

回收或丢弃校准页。

a Press **OK** at each of the prompts on the control panel to start print cartridge alignment.

The alignment may take a few minutes.

b After the page prints, alignment is complete. Check the color graphics display for the status, and then press **OK**. If it fails, try again with plain white paper. See the User Guide for more information.

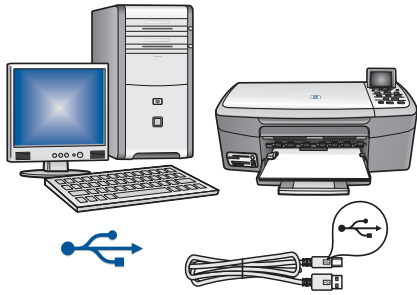Recycle or discard the alignment page.

14 启动计算机

Turn on your computer

a 启动计算机，根据需要进行登录，然后等待桌面出现。

b 关闭任何已打开的程序。

a Turn on your computer, login if necessary, and then wait for the desktop to appear.

b Close any open programs.

15 选择一种连接类型（A 或 B）

Choose ONE connection type (A or B)

A：USB 连接 – 尚未连接

A: USB Connection - Do not connect yet

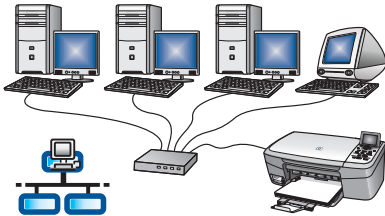如果想要将本设备直接连到计算机上，则采用这种连接类型。（除非软件提示要求这样做，否则不要采用这种连接类型。）

所需配件：USB 电缆。

有关 USB 连接的信息，请参见 A 部分（第 9 页）中的说明。

Use this connection type if you want to connect the device directly to one computer. **(Do not connect until the software instructs you to.)**

Equipment needed: USB cable.

For a USB connection, go to Section A (page 9) for instructions.

B：以太网（布线连接）

B: Ethernet (Wired) Network

如果想要通过以太网网线将本设备连接到网络上，则采用这种连接类型。

所需配件：集线器/路由器/交换机和以太网网线。

有关以太网网线连接的信息，请参见 B 部分（第 11 页）中的说明。

Use this connection type if you want an Ethernet cable connection between the device and your network.

Equipment needed: hub/router/switch and Ethernet cable.

For an Ethernet cable connection, go to Section B (page 11) for instructions.

问题：有关如何安装网络的信息，请转至 **www.hp.com/support**，输入 **Photosmart 2570**，然后搜索 "**Network Setup**"（网络安装）。

Questions: For information on how to set up a network, go to **www.hp.com/support,** enter **Photosmart 2570**, and search for **Network Setup**.
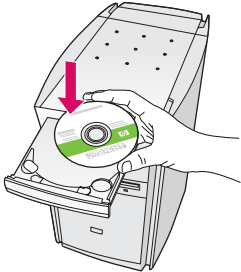
A1

选择相应的 CD

Choose the correct CD

Windows 用户：

如果没有出现启动屏幕，请依次双击"**我的电脑**"、"**CD-ROM**"图标和"**setup.exe**"。

Windows Users:

If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon, and then double-click **setup.exe**.

Macintosh 用户：

**a** 找到 HP All-in-One **Macintosh** CD。
b 继续转入下一页。

Macintosh Users:

a Locate the HP All-in-One **Macintosh** CD.
b Continue to the next page.

a 放入 HP All-in-One **Windows** CD。
b 按照屏幕上的说明安装 软件。
c 在**连接类型**屏幕上，确保选中**直接到此计算机**选项。随后，继续转入下一页。

a Insert the HP All-in-One **Windows** CD.
b Follow the onscreen instructions to install the software.
c On the **Connection Type** screen, make sure to select **directly to this computer**. Continue to the next page.
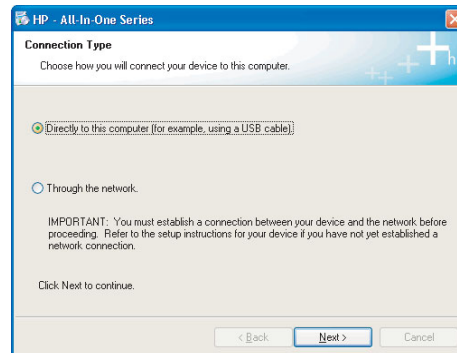
连接 USB 电缆

Connect the USB cable
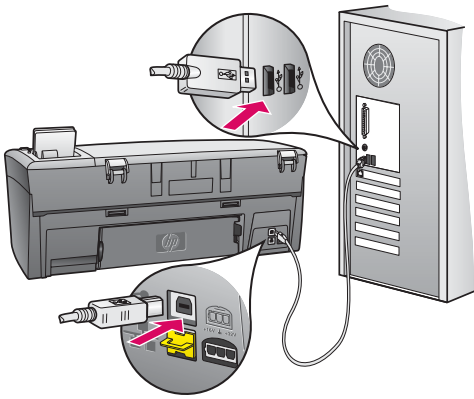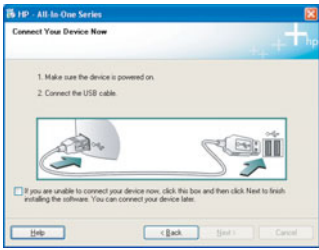
Windows 用户：

a 按照屏幕上的说明进行操作，直到系统提示您连接 USB 电缆。
（这可能需要几分钟的时间。）

出现上述提示后，请将 USB 电缆的一端连接到 HP All-in-One 背面的端口中，然后将另一端连接到计算机上**任意的 USB 端口**中。

**b** 按照屏幕上的说明进行操作。在**立即注册**屏幕上完成相应的操作。

Windows Users:

a Follow the onscreen instructions until you see the prompt to connect the USB cable. (This may take several minutes.)

Once the prompt appears, connect the USB cable to the port on the back of the HP All-in-One, and then to **any USB port** on your computer.

b Follow the onscreen instructions. Complete the **Sign up now** screen.

Macintosh 用户：

a 将 USB 电缆从计算机上连接到本设备背面的 USB 端口中。

Macintosh Users:

a Connect the USB cable from your computer to the USB port on the back of the device.
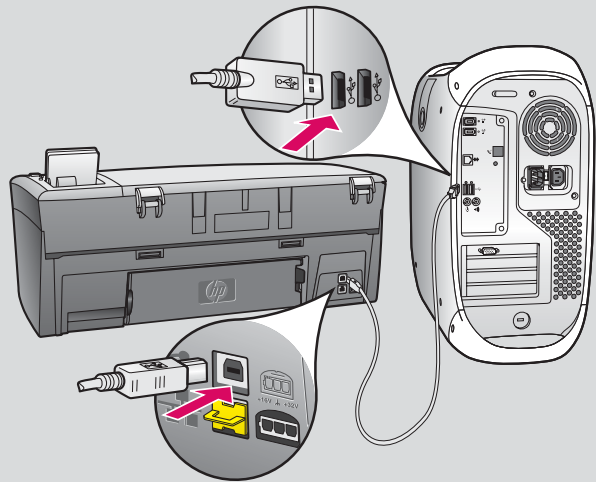
b 双击"**HP All-in-One Installer**"图标。
c 确保已完成所有屏幕上的操作，其中包括 Setup Assistant（安装帮助）。

b Double-click the **HP All-in-One Installer** icon.
c Make sure you complete all screens, including the Setup Assistant.

转至本指南背面进行测试复印。

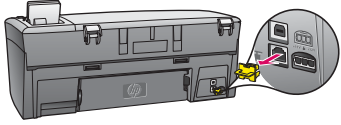Go to back of the guide to make a test copy
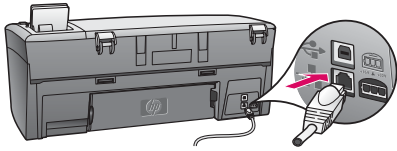
B 部分：以太网（布线连接）
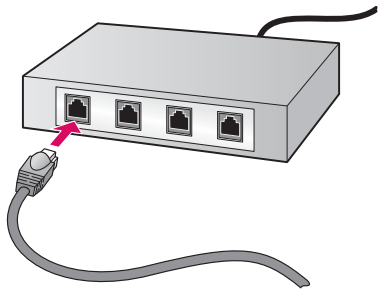## Section B: Ethernet (wired) network

B1

连接以太网网线

Connect the Ethernet cable

a 从本设备的背面取下黄色的插塞。

b 将以太网网线的一端连接到本设备背面的以太网端口中。

c 将网线的另一端连接到集线器/路由器/交换机上。如果该网线不够长，请购置长一些的网线。

注意：不要将以太网网线连接到有线电视调制解调器上。

所用的网络必须能够正常运行。如果已连接了 USB 电缆，请不要连接以太网网线。

a Remove the yellow plug from the back of the device.

b Connect one end of the Ethernet cable to the Ethernet port on the back of the device.

c Connect the other end of the Ethernet cable to the hub/router/switch. If the cable is not long enough, you can purchase a longer cable.

Important: Do not connect the Ethernet cable to a cable modem.

You must have a working network. If you already connected the USB cable, do not connect the Ethernet cable.
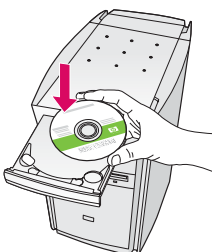
B2

选择相应的 CD

Choose the correct CD

Windows 用户：

a 放入 HP All-in-One **Windows** CD。

Windows Users:

a Insert the HP All-in-One **Windows** CD.

Macintosh 用户：

a 放入 HP All-in-One **Macintosh** CD。

Macintosh Users:

a Insert the HP All-in-One **Macintosh** CD.
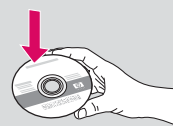
如果没有出现启动屏幕，请依次双击"**我的电脑**"、"**CD-ROM**"图标和"**setup.exe**"。

If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon, and then double-click **setup.exe**.
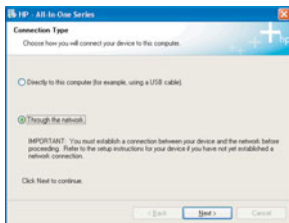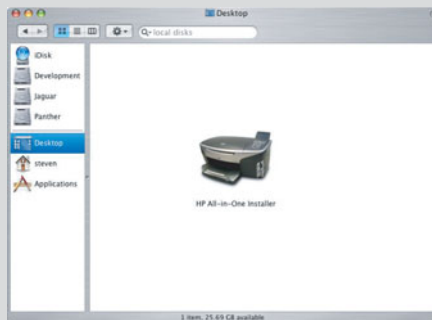

Windows 用户：

b 按照屏幕上的说明安装软件。

c 在**连接类型**屏幕上，确保选中**通过网络**选项。按照屏幕上的说明进行操作。

d 您必须在任何防火墙消息中选择 **unblock**（启用）或 **accept**（接受），否则安装将会失败。按照屏幕上的所有说明进行操作。随后，继续转入下一页。

Windows Users:

b Follow the onscreen instructions to install the software.

c On the **Connection Type** screen, make sure to select **through the network**. Follow the onscreen instructions.

d You must choose **unblock** or **accept** on all firewall messages or setup will fail. Follow all onscreen instructions. Continue to the next page.

Macintosh 用户：

b 双击"**HP All-in-One Installer**"图标。

c 确保已完成所有屏幕上的操作，其中包括 Setup Assistant（安装帮助）。随后，继续转入下一页。

Macintosh Users:

b Double-click the **HP All-in-One Installer** icon.

c Make sure you complete all screens, including the Setup Assistant. Continue to the next page.

问题：反病毒程序或防火墙程序可能会阻碍软件安装。有关详细信息，请转至 **www.hp.com/support**，输入 **Photosmart 2570**，然后搜索"**Firewalls**"（防火墙）。

Questions: Anti-virus or firewall programs can block software installation.
For details, go to **www.hp.com/support**, enter **Photosmart 2570**, and then search for **Firewalls**.
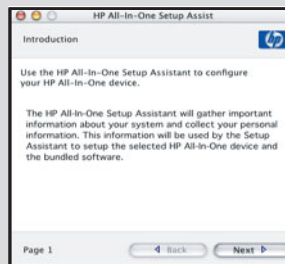
B3 — 在其它计算机上安装软件

Install software on additional computers
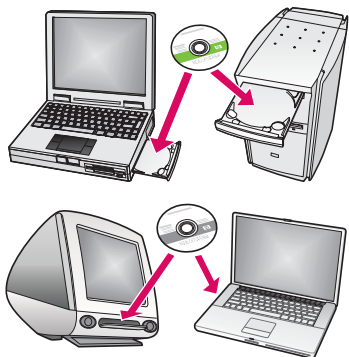
如果网络中有其它计算机，请在每台计算机上都安装 HP All-in-One 软件。每次安装时，请选择相应的 HP All-in-One CD。

按照屏幕上的说明进行操作。选择连接类型时，务必选择 HP All-in-One 与网络之间的连接类型（而非计算机与网络之间的连接类型）。

If you have additional computers on your network, install the HP All-in-One software on each computer. Choose the correct HP All-in-One CD for each installation.

Follow the onscreen instructions. Make sure that you choose the connection type between the network and your HP All-in-One (not between your computer and the network).

B4 — 转至最后一页进行测试复印

Go to the last page to make a test copy

疑难排解
Troubleshooting

问题：出现"支架卡住"消息。

解决办法：打开检修门。取下设备里面的胶带。断开电源，并等待一分钟。
然后重新接通电源。

Problem: A **Carriage Jam** message appears.

Action: Open the access door. Remove the tape from inside the device. Turn the power off, and then wait one minute. Turn the power on again.

疑难排解
Troubleshooting

问题：屏幕上不显示连接 USB 电缆的提示信息。

解决办法：取出并重新放入 HP All-in-One **Windows** CD。有关信息，请参阅 A 部分。

Problem: You did not see the screen prompting you to connect the USB cable.

Action: Remove, and then re-insert the HP All-in-One **Windows** CD. Refer to Section A.

问题：出现"**Microsoft** 添加硬件"屏幕。

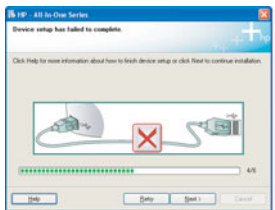解决办法：单击"取消"。拔掉 USB 电缆，然后放入 HP All-in-One **Windows** CD。有关信息，请参阅 A 部分。

Problem: The **Microsoft Add Hardware screen** appears.

Action: Click **Cancel**. Unplug the USB cable, and then insert the HP All-in-One **Windows** CD. Refer to Section A.

问题：出现"设备安装失败"屏幕。

解决办法：检查控制面板贴片是否已安装牢固。断开 HP All-in-One 连接，然后再重新连接。检查所有连接。确保 USB 电缆已插入计算机。不要将 USB 电缆插在键盘或无源集线器上。有关信息，请参阅 A 部分。

Problem: The **Device Setup Has Failed To Complete** screen appears.

Action: Verify that the control panel faceplate is firmly attached. Unplug the HP All-in-One and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Section A.

打印测试复印

至此安装已完成，现在您可以使用 HP All-in-One 复印最喜爱的照片了。

a
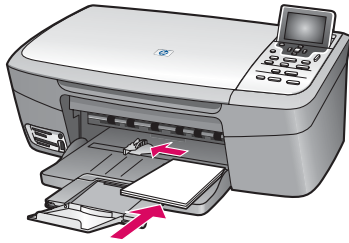
a 取出普通白纸，然后装入 4 x 6 英寸（10x15 cm）的照片纸。将纸张光滑面向下放置。移动纸架旁边的调纸器。

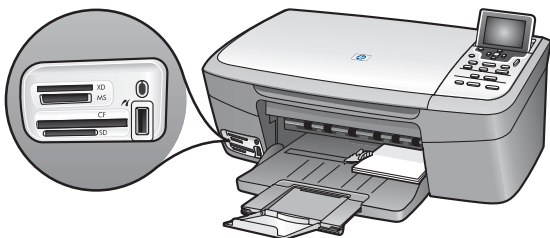**b**

b 找到一张 4x6 英寸（10x15 cm）的照片。

c

c 将照片面朝下放在玻璃板的右前角。确保照片的长边沿玻璃板前边放置。关闭盖子。

d

d 按下"**开始复印彩色**"按钮。

HP All-in-One 随即会复印原始照片。

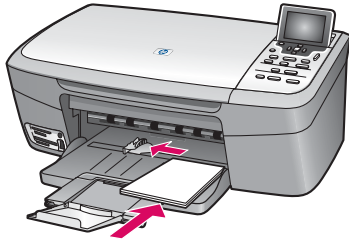要了解有关如何通过内存卡打印照片以及其它功能的信息，请参阅《使用手册》和联机帮助。有关其它帮助信息，请参阅 **www.hp.com/support**。

Print a test copy

Now that you have finished setup, it is time to use your HP All-in-One. Make a copy of a favorite photo.

a

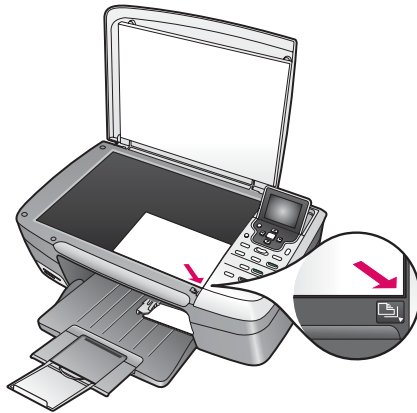**a** Remove the plain white paper and load the 4 x 6 in (10x15 cm) photo paper. Place the paper glossy side down. Move the paper adjusters next to the stack of paper.

b

b Find a 4x6 in (10x15 cm) photo.

c

c Place the photo (face down) on the right front corner of the glass. Make sure the long edge of the photo is along the front of the glass. Close the lid.

d

d Press the **Start Copy Color** button.

The HP All-in-One makes a copy of your original photo.

To learn about printing photos from memory cards and other features, see the User Guide and online help. For additional help, see **www.hp.com/support**.