HP Officejet 6500A e-All-in-One series
Solution and Feature Guide

HIT **PRINT**
EFFICIENTLY

CONTENTS

Getting to know the
HP Officejet 6500A e-All-in-One series

Welcome to the Solution and Feature Guide for the new HP Officejet 6500A e-All-in-One series. This guide will introduce you to the e-All-in-One.

Produce professional color documents with the lowest cost per page compared with in-class inkjet all-in-ones.[1] Print the documents you need most frequently without your PC using apps.[2] Or, when you are out of the office and on the go, print from your mobile device with HP ePrint.[3] The HP Officejet 6500A e-All-in-One series offers solutions that help you stay productive: wired and wireless[4] networking, automatic two-sided printing, a 250-page paper tray, an automatic document feeder, and copy, scan, and fax solutions.[5] With this ENERGY STAR® qualified e-All-in-One, you can cut costs and get a better value when you print by using up to 40 percent less energy than comparable laser products.[6]

Target customer

The HP Officejet 6500A e-All-in-One series is ideal for small offices that need a web-connected All-in-One to deliver low-cost, professional results, productivity features, wired and wireless networking, automatic two-sided printing, and printing from the web and mobile devices.[5]

Product walk-around

1. Large 2.36-inch intuitive touchscreen control panel for copy, scan, and fax operation

2. 35-sheet ADF automatically copies, scans, and faxes up to legal-size documents

3. Built-in wireless 802.11n

4. 50-sheet output tray and output tray extender

5. Memory card slots to enable you to scan directly to your memory cards or print photos directly from a memory card without a PC

6. 250-sheet multipurpose input tray handles a variety of paper sizes and types

7. Flatbed scanner scans books, magazines, or single sheets at up to 4800 dpi

8. Convenient access to separate ink cartridges and printhead for cost-effective operation

9. Automatic two-sided printing accessory

10. Hi-Speed USB 2.0 port, power connection, 1-LINE (fax) and 2-EXT (phone) ports

11. Ethernet networking

HP Officejet 6500A Plus e-All-in-One shown

Series at a glance

	HP Officejet 6500A e-All-in-One	HP Officejet 6500A Plus e-All-in-One
Automatic two-sided printing	Not available	Standard
Wired networking	Standard	Standard
802.11n wireless networking	Optional	Standard

Top features

- ## Make printing professional documents more affordable.
  Produce professional color documents for the lowest cost per page compared with in-class inkjet all-in-ones.[1]
  Four individual HP Officejet ink cartridges make printing more affordable.

- ## Print without a PC using web-connected solutions.
  When you are in the office, apps enable you to print the forms and documents you need most frequently from your e-All-in-One—without returning to your PC.[2] The product's touchscreen puts web content and product functions at your fingertips. And when you are away from your office, use your handheld mobile device to locate the nearest web-connected printing device across the room or across town.[3]

- ## Print stunning, fade-resistant photos and laser-quality text.
  The HP Officejet 6500A e-All-in-One series makes a long-lasting business impression with professional-quality color and exceptional fade and water resistance. Archived documents retain text and color quality for decades.[7]

- ## Save energy and conserve resources.
  Reduce costs, use less energy, and save paper with this ENERGY STAR®-qualified e-All-in-One. Robust digital faxing features and HP Smart Web Printing allow you to save paper, while HP Planet Partners helps you to recycle responsibly.

- ## Get more done with productivity solutions.
  Automatic two-sided printing,[5] a 250-page paper tray, and a 35-page automatic document feeder help you make the most of your resources. Complete more tasks without your PC. Simply touch the screen to copy, scan, or fax documents.

- ## Stay connected and improve your efficiency by sharing resources.
  More users can access the same device with both wireless[5] and wired networking options.

- ## Enjoy legendary HP reliability.
  This e-All-in-One sets the standard for industry reliability, providing a worry-free office solution. If you ever do need service and support, HP's Customer Care is one of the best.

Make color printing MORE AFFORDABLE

With HP Officejet ink cartridges, you produce professional, high-quality color documents for the lowest cost per page compared with in-class inkjet all-in-ones.[1] High-capacity cartridges offer an even greater value and a lower cost per page.[8]

Get quality color and great value

Print professional color documents for the lowest cost per page compared with in-class inkjet all-in-ones with HP Officejet ink cartridges.[1] HP's ink-delivery system features four individual ink cartridges, as well as specially designed printheads, so you replace only the ink cartridge that runs out.

To make frequent printing more affordable, choose high-capacity, individual ink cartridges.[8] You can print up to 1,200 pages before replacing the high-capacity black cartridge and up to 700 pages before replacing a high-capacity color cartridge.[9] High capacity ink cartridges let you print laser-quality black text and color with fewer interruptions.

Print without a PC using WEB-CONNECTED solutions

Print your documents on the go—without a PC—with HP ePrint.[3] Use your handheld mobile device to locate the nearest web-connected printing device. And when you are in the office, apps enable you to print the forms and documents you need most frequently from your HP Officejet 6500A e-All-in-One without returning to your PC.[2] The product's touchscreen puts web content and product functions at your fingertips.

Print from the web and mobile devices—PC free[3]

Create the crucial connection between your business and your documents. HP ePrint technology lets you print at your convenience using any internet-capable printing device. HP ePrint technology liberates printing from your home or office by allowing you to print content while traveling or simply out and about from your mobile phone, laptop, or mobile device.

Because larger documents, presentations, and PDF files can be difficult to read on small, handheld device screens, you can easily print documents from your mobile device to read or take with you.

Print on the go using one of two methods:

- Download the app (ePrint) from your provider and you're ready to print. Use your mobile device to locate the printing device closest to you. Then simply send your documents to a web-connected printing device and pick up the pages.

- Attach your document to an email message. Forward that message to a web-connected printing device from your email-capable device and collect your printed document.
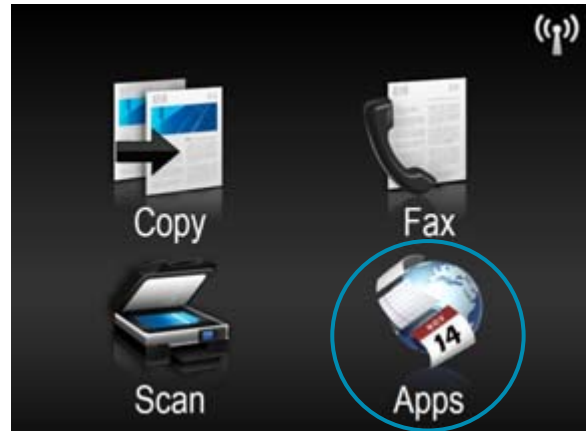
Touch, access, store, and print your business information in seconds

This HP web-enabled e-All-in-One includes apps that you can access from your device's touchscreen control panel.[2] These apps are special print applications available exclusively to HP web-enabled printing devices.

Apps connect the web and your device in an altogether new and seamless way. Choose from a growing library of apps that make printing faster, simpler, and more useful than ever. Access your documents and print them in one touch from your e-All-in-One. Use these apps to:

- Keep commonly used business forms—invoices, contracts, receipts, and more—at your fingertips. Print them when you need them without a PC.

- Store documents on the web—not your PC. Easily scan to the web, then access and print your documents online when you need them.

- Connect to your customized marketing material—brochures, flyers, and more—on Marketsplash by HP and print them in a snap.

Produce VIVID, FAST DRYING, professional prints

The HP Officejet 6500A e-All-in-One series makes a long-lasting business impression with professional-quality color and exceptional fade resistance. Archived documents retain text and color quality for decades.[7]

Print fast-drying documents

Handle your documents confidently with HP Officejet inks and HP Everyday Papers with ColorLok® technology. Make an impression every time you print in color using HP Officejet inks and up to 4800 by 1200 optimized dpi. HP Officejet inks for business are specifically developed for use with HP printheads. Officejet inks enable quick throughput with improved handling ability. Unique ink formulations help extend the life of the printhead and enhance reliability.

Archive documents and photos with confidence

Documents degrade over time. As a document ages and is exposed to elements like light, heat, moisture, contact with objects, and pollution, the chemicals used to print the document break down. Additionally, the chemicals used in the papers themselves can contribute to the degradation of the document.

The HP Officejet inks developed for the new HP Officejet 6500A e-All-in-One series create durable documents on HP Everyday Papers, brochure papers, and photo papers that may be both archived and displayed for decades.[7]

Create professional, borderless prints

Enjoy the flexibility of printing your photos, brochures, and other marketing material with or without borders for a truly professional look. Borderless printing lets you print to the edge on all four sides of photo and brochure papers—no special photo papers with tear-off tabs or strips are required.

Marketing your business just got faster, easier, and free

Everything you need to give your business the professional look it deserves is available at Marketsplash. Thousands of templates created by award-winning business designers ensure your marketing materials are both unique and distinct. Choose from logos, flyers, brochures and more, then customize your selection to meet the needs of your business. And when it's time to reprint your marketing materials, convenient one-touch access right from your eAll-in-One gives you the freedom to print whenever you want. Making your business look good has never been easier!

To see what's available and for updates, visit www.marketsplash.com.

Cut energy use and BUILD YOUR BOTTOM LINE

Reduce costs, use less energy, and save paper with this ENERGY STAR®-qualified e-All-in-One. Robust digital faxing features and HP Smart Web Printing allow you to save paper, while HP Planet Partners helps you to recycle responsibly.

This product is designed to make it easier for you to save money and conserve resources. Discover how easy it can be to conserve energy and recycle effectively by selecting the **Eco Tips** located in the **Discover** section of the touchscreen.

Consume less energy

- Consume up to 40 percent less energy than color laser all-in-ones.[6] Save money through reduced energy costs by using an e-All-in-One that meets U.S. Environmental Protection Agency (EPA) strict energy efficiency guidelines.

- The device consumes virtually no power during idle mode and requires no additional time for warm up. It is considered to be instant-on. LED technology is also cleaner, more reliable, and more energy-efficient than fluorescent tube technology.

Save resources

Easily recycle materials, save paper, and use fewer resources across the entire life cycle of the e-All-in-One.

- Send and receive incoming faxes electronically from your computer instead of on paper. Save money on paper and ink, while reducing paper waste and clutter. In addition, you can easily forward them to colleagues via email or enter fax information in your document management system for secure archiving.

- Unwanted incoming faxes can waste your valuable time, ink, and paper while keeping your fax phone line tied up. The Junk Fax Blocker feature works with Caller ID service to block incoming junk faxes from the senders you enter into device memory.[10] When you activate this feature and enter in unwanted fax numbers, Junk Fax Blocker can effectively eliminate future faxes and phone calls from unwanted sources.

- Simplify the management and disposal of products, and recover some of their value at end of use. Through HP Planet Partners—a free, convenient return and recycling program available in more than 49 countries—you can be assured cartridges won't end up in a landfill.[11] All returned Original HP print cartridges go through a multiphase recycling process where they are reduced to raw materials that are used to make new metal and plastic products.

Minimize the impact of printing

- Print more responsibly. The EU RoHS (Restriction of Hazardous Substances) Directive restricts the use of certain substances (lead, mercury, cadmium, hexavalent chromium and two flame-retardants: PBB and PBDE) in electronic products. HP has achieved compliance with the EU RoHS regulations for hundreds of thousands of hardware parts, substituting new materials in many of them, while developing numerous HP and industry standards to ensure these products meet our customers' expectations for performance, quality, and reliability.

- Consolidate supplies orders to reduce or eliminate the environmental impact of packing and transporting multiple single orders using HP SureSupply. You can also order multiple replacement ink cartridges at once for a cost savings to you.[12]

IMPROVE OFFICE OUTPUT with productivity tools

Your office has a new command center for printing, faxing, and scanning. The e-All-in-One's intuitive touchscreen and memory card slots enable you to complete day-to-day tasks without your PC. Automatic two-sided printing,[5] a 250-page paper tray, and a 35-page automatic document feeder help you make the most of your resources.

Bypass the PC

Produce business documents and photos—right from the e-All-in-One. Simply insert a memory card into one of the integrated slots and use the touchscreen to start printing. The e-All-in-One's intuitive 2.36-inch touchscreen eliminates the need for buttons. Simply touch the screen to copy, fax, or scan documents. Select **Apps** on the touchscreen to quickly and easily access the forms and documents you use most frequently—without returning to your PC. (For more information on apps, see page 5.)

Easily make copies—even of two-sided ID cards

Use the scan and copy features to print fast, easy copies. Capture both sides of a double-sided identification card and print them on one side of a single page for reporting and filing.

With Copy Crop, you can select an area of the original and copy only that piece. A preview is shown and a rectangular selection tool can be positioned to copy only the part you need.

Produce dazzling, high-quality prints fast

Print your office documents fast with speeds equivalent to a laser printer of up to 10 ppm black and 7 ppm color.[13] And when speed is critical, the device prints documents at a maximum print speed of up to 32 ppm black and 31 ppm color.

Unattended, uninterrupted printing, copying, and scanning

Load documents and walk away—the 250-sheet paper tray and 35-sheet automatic document feeder (ADF) handle a range of paper types with ease. Copy, scan, or fax up to legal-sized originals from the ADF.

Never miss a fax

Thanks to innovative HP technologies, you can receive and save up to 100 pages of incoming faxes into your e-All-in-One's memory. Faxes are kept in memory if printing is not possible—for example, if the paper tray or an ink cartridge is empty or if there is a paper jam. These faxes will not be lost, even if the printer gets switched off or a power outage occurs.

Produce brilliant prints with HP technology

HP's dual-drop-volume technology ensures that you get finely detailed images and graphics, up to 4800 by 1200 optimized dpi, without the lighter, photo dye-load inks used in six-ink printing. An improved halftoning process enables smooth gradations and outstanding color accuracy.

In dual-drop-volume printing, the ink cartridges contain specially formulated full-dye load color inks that are fired onto the page in different ink droplet volumes. The printer can fire any combination of small or large ink droplets at a given print position—small and large droplets together, just small droplets, or just large droplets. The printer determines the combination of ink droplets to provide optimal print quality and speed.

SHARE RESOURCES and stay connected

Stay connected and make your work space more efficient by sharing resources—more users can access the same device with wireless networking and built-in Ethernet.

With its flexible connectivity via the USB 2.0 Hi-Speed port and wireless 802.11n networking (available with the 6500A Plus), the HP Officejet 6500A e-All-in-One series is designed with businesses in mind.

The e-All-in-One offers affordable networking to meet the needs of your small business:

- **Enables convenient sharing**—Designed to handle up to five network users.

- **Provides simple installation**—The e-All-in-One's software includes step-by-step instructions. No specialized networking skills are required.

- **Supports mixed operating system environments**—Personal computers and Macintosh computers can be on the same network.

- **Saves space in the office**—There's no need for each user to give up desk space for an e-All-in-One.

Wireless (Wi-Fi) networking

The HP Officejet 6500A Plus e-All-in-One includes built-in wireless networking, so you can connect the e-All-in-One directly to a Wi-Fi network without using an external print server. Wireless networking allows work teams with a wireless router and a notebook or desktop computer with a wireless card or adapter to print via a wireless connection—there's no need for a cable between the computer and the e-All-in-One. And data travels quickly, at speeds up to 300 Mbps across distances of up to 100 feet (30.5 meters). The benefits of built-in wireless networking include:

- **Increases mobility**—Place the e-All-in-One anywhere in your wireless network environment.

- **Reduces cable clutter**—Keep your office environment tidy and organized with fewer cables.

- **Simplifies relocation**—Fewer cables make it easier to move equipment from one location to another. There's no need to purchase expensive networking cables or invest time installing networking wires.

Wired (Fast Ethernet) networking

Designed to be easy to share, the e-All-in-One offers embedded wired networking capabilities that allow you to connect the e-All-in-One directly to a 10/100Base-T Fast Ethernet network. With the e-All-in-One turned on, simply connect an Ethernet cable from the device's fax port to the network hub, switch, or router, and then run the installation software on each of the computers on the network. On-screen instructions provide easy step-by-step installation.

No IT? No problem

HP offers tools for the small business owner who doesn't have a dedicated IT department:

- **Order supplies**—A single screen shows your e-All-in-One's ink status and provides direct access to online shopping from preferred resellers or HP SureSupply.[12]

- **Troubleshoot before there is trouble**—Get alerts on current and future device problems through HP Proactive Support.

Legendary HP RELIABILITY

This e-All-in-One sets the standard for industry reliability, providing a worry-free office solution. If you ever do need service and support, HP's Customer Care is one of the best. By being certain of a maximum uptime, you'll boost productivity and end frustration.

- Prior to its introduction, a new HP Officejet product undergoes rigorous HP testing to ensure that it provides consistent high-quality performance. Tests are performed with a large sample of devices through each step of the design process, to be certain that the product measures up to HP standards. The result is a solid, reliable product that produces consistent, excellent output quality over the life of the device and its supplies.

- The e-All-in-One comes standard with a one-year limited hardware warranty backed by HP Customer Care with technical phone support.

A—TECHNICAL SPECIFICATIONS

	HP Officejet 6500A e-All-in-One	HP Officejet 6500A Plus e-All-in-One
Print speed[13]	Draft: up to 32 ppm black, 31 ppm color (letter/A4) Laser Comparable Speed: up to 10 ppm black and 7 ppm color Best: up to 1.5 ppm black/color (letter/A4)	
First page out[14]	As fast as 18 sec, printing	
Print resolution	Black: Up to 600 rendered dpi black when printing from a computer	
	Color: Up to 4800 by 1200 optimized dpi color when printing from a computer and 1200 input dpi	
Features		
Copying	Color: Up to 4800 by 1200 optimized dpi from 1200 input dpi on HP Photo Papers Black and white: Up to 1200 optimized dpi from 600 input dpi Photo reprints, digital image processing, pre-scan, multiple copies up to 100 copies, reduce/enlarge 25 to 400 percent, fit to page, legal-size copying with 35-sheet ADF	
Scanning	Letter/A4 size flatbed scanner, 4800 by 4800 dpi resolution (19,200 enhanced),[15] 48-bit color, legal-size scanning with 35-sheet ADF	
	Scan file type supported by software: Bitmap (.bmp), JPEG (.jpg), PDF (.pdf), PNG (.png), Rich Text (.rtf), Searchable PDF (.pdf), Text (.txt), TIFF (.tif)	
Scan to memory card	600 dpi	
Faxing	Send/receive at up to 33.6 kbps, standalone black-and-white and color fax, up to 100 pages fax memory, up to 110 speed dials, Caller ID, Junk Fax Blocker,[10] auto redialing, group speed dialing, auto fax reduction, delayed sending (black only), distinctive ring, fax forwarding (black only), fax broadcasting to 48 locations, legal-size faxing with 35-sheet ADF, PC fax send and receive (Mac fax receive)	
Processor	192 MHz	
Memory	64 MB	
Memory cards supported	Secure Digital, Secure Digital High Capacity (SDHC), MultimediaCard, Secure MultimediaCard, Reduced-Size MultimediaCard (RS-MMC)/MMCmobile (adapter not included, purchase separately), MMCmicro/miniSD/microSD (adapter not included, purchase separately), xD-Picture Card, Memory Stick, Memory Stick Duo, Memory Stick PRO, Memory Stick PRO Duo	
Duty cycle	Up to 7,000 pages	
Recommended monthly page volume[16]	100 to 800 pages	
Paper		
Input	35-sheet ADF	
	250-sheet input tray	
Output	50-sheet output tray	
Two-sided printing	Manual	Automatic
Sizes	Tray 1: A4, A5, A6, B5 (ISO), B5 (JIS), L 89 by 127 mm, 10 by 15cm (tab), HV, cabinet size 120 by 165 mm, 10 by 15 cm, 2L 178 by 127 mm, 13 by 18 cm, Hagaki 100 by 148 mm, Ofuku hagaki; letter, legal, executive, index card 3 by 5 in, index card 4 by 6 in, index card 5 by 8 in, 3.5 by 5 in, 4 by 6 in, 4 by 6 in (tab), 5 by 7 in, 8 by 10 in; envelopes: C6 (114 by 162 mm), No. 10 (4.1 by 9.5 in), No. 6 3/4 (3.63 by 6.5 in), Monarch, JIS Chou #3, JIS Chou #4, card envelope	
	ADF: A4, letter, legal	
	Custom media sizes:[17] 76.2 by 101.6 mm (3 by 4 in) to 215.9 by 762 mm (8.5 by 30 in)	
Weights	75 to 90 g/m^2 (20 to 24 lb)	
Types	Plain paper, HP Bright White Paper, HP Premium Paper, HP Premium Presentation Paper, Matte, Other inkjet papers, HP Premium Plus Photo Papers, HP Premium Photo Papers, HP Advanced Photo Papers, HP Everyday Photo Paper, Semi-gloss, HP Everyday Photo Paper, Matte, Other photo papers, HP Premium Inkjet Transparency Film, Other transparency films, HP Iron-on Transfer, HP Photo Cards, Other specialty papers, Glossy Greeting Card, Matte Greeting Card, HP Brochure and Flyer Paper, Matte, Other Glossy Brochure, HP Brochure Paper (180g), Glossy, Other Matte Brochure, Plain hagaki, Inkjet hagaki	

	HP Officejet 6500A e-All-in-One	HP Officejet 6500A Plus e-All-in-One
Connectivity		
Interfaces	1 Hi-Speed USB (2.0), 1 Ethernet, 2 memory card slots, 1 RJ-11 fax	1 Hi-Speed USB (2.0), 1 Ethernet, 2 memory card slots, 1 RJ-11 fax, 1 Wireless 802.11b/g/n
Languages	HP PCL 3 GUI	
Client operating systems	Microsoft® Windows® XP® Service Pack 2, Windows Vista®, Windows 7, Mac OS X v10.5 and v10.6, Linux (For more information, see hplipopensource.com/hplip-web/index.html)	
Network operating systems	Windows XP (32-bit) (Professional and Home Editions), Windows Vista 32-bit and 64-bit (Ultimate Edition, Enterprise Edition and Business Edition), Windows 7 (32-bit and 64-bit)	
	Windows Small Business Server 2003 32-bit and 64-bit, Windows 2003 Server 32-bit and 64-bit, Windows 2003 Server R2 32-bit and 64-bit (Standard Edition, Enterprise Edition)	
	Windows Small Business Server 2008 64-bit, Windows 2008 Server 32-bit and 64-bit, Windows 2008 Server R2 64-bit (Standard Edition, Enterprise Edition)	
	Citrix XenDesktop 4, Citrix XenServer 5.5	
	Mac OS X v10.5, v10.6	
	Microsoft Windows 2003 Server Terminal Services, Microsoft Windows 2003 Server Terminal Services with Citrix Presentation Server 4.0, Microsoft Windows 2003 Server Terminal Services with Citrix Presentation Server 4.5, Microsoft Windows 2003 Server Terminal Services with Citrix XenApp 5.0, Microsoft Windows 2003 Server Terminal Services with Citrix Metaframe XP with Feature Release 3	
	Microsoft Windows 2003 Small Business Server Terminal Services, Microsoft Windows Server 2008 Terminal Services, Microsoft Windows Small Business Server 2008 Terminal Services, Microsoft Windows 2008 Server Terminal Services with Citrix XenApp 5.0	
	Novell Netware 6.5, Open Enterprise Server 2	
Recommended system requirements	Mac OS X v10.5.8, v10.6: PowerPC G4, G5, or Intel Core processor, 300 MB free hard disk space	
	Microsoft Windows 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 1 GB (32-bit) or 2 GB (64-bit) RAM, 1.5 GB hard disk space, CD-ROM/DVD drive or internet connection, USB port	
	Microsoft Windows Vista: 800 MHz 32-bit (x86) or 64-bit (x64) processor, 512 MB RAM, 2.0 GB hard disk space, CD-ROM/DVD drive or internet connection, USB port	
	Microsoft Windows XP (32-bit) Service Pack 2: Intel® Pentium® II, Celeron® or compatible processor, (233 MHz or higher), 128 MB RAM, 750 MB hard disk space, CD-ROM/DVD drive or internet connection, USB port	
Environmental ranges	Recommended temperature	15 to 32 degrees C (59 to 90 degrees F)
	Storage temperature	-40 to 60 degrees C (-40 to 140 degrees F)
	Recommended relative humidity	20 to 80 percent
	Storage relative humidity	20 to 90 percent
Acoustics	Sound power[18]	5.3 BA, printing, Best mode 6.3 BA, printing, Normal mode 6.8 BA, printing, Fast Draft mode 6.7 BA, copying, flatbed, Fast Draft mode 6.2 BA, copying, flatbed, Normal mode 6.6 BA, copying, ADF, Fast Draft mode 6.2 BA, copying, ADF, Normal mode
	Sound pressure	40 dB(A), printing, Best mode 49 dB(A), printing, Normal mode 55 dB(A), printing, Fast Draft mode) 54 dB(A), copying, flatbed, Fast Draft mode 49 dB(A), copying, flatbed, Normal mode 53 dB(A , copying, ADF, Fast Draft mode 49 dB(A), copying, ADF, Normal mode
Power requirements	110 to 127 V (±10 percent), 60 Hz (± 2 Hz)	
	220 to 240 V (±10 percent), 50 Hz (± 2 Hz)	
Power consumption	Active	36.6 watts
	Standby	6500A: 5.0 watts; 6500A Plus: 5.5 watts
	Powersave	6500A: 3.2 watts; 6500A Plus: 3.9 watts
	Off	0.4 watts
	ENERGY STAR® qualified models, see www.hp.com/energystar	

	HP Officejet 6500A e-All-in-One	HP Officejet 6500A Plus e-All-in-One
Dimensions	476 by 409 by 258 mm (18.75 by 16.11 by 10.17 in)	476 by 450 by 258 mm (18.75 by 17.72 by 10.17 in)
Weight	8.1 kg (17.82 lb)	8.25 kg (18.15 lb)
EMC compliance	CISPR 22: 2005 + A1:2005/EN 55022: 2006 +A1:2007 Class B, EN 55024: 1998+A1: 2001+A2: 2003, EN 61000-3-2: 2006, EN 61000-3-3: 1995+A1: 2001+A2:2005; FCC CFR 47, Part 15 Class B/ICES-003, Issue 4 Class B	
Safety compliance	IEC 60950-1: Ed2 (2005)/ EN6050-1, Ed2 (2006); EN62311:2008; UL 60950-1, Second Edition CAN/CSA-22.2 No. 60950-1-07; AS/NZS 60950.1-2003; GB4943: 2001; GB9254-2008 GB17625.1-2003 YD/T993-1998; NOM-019-SCFI-1998	
Telecom compliance	TBR 21: 1998, FCC Title 47 CFR Part 68, CS-03 Part I, Issue 9, Feb 2005	
What's in the box	HP Officejet 6500A e-All-in-One; HP 920 Black Officejet Ink Cartridge (420 pages); HP 920 Cyan, Magenta, Yellow Officejet Ink Cartridges (300 pages)[9]; setup poster; getting started guide; software CD; USB and ethernet cable (AP only); power adapter and cord; phone cord	HP Officejet 6500A Plus e-All-in-One; HP 920 Black Officejet Ink Cartridge (420 pages); HP 920 Cyan, Magenta, Yellow Officejet Ink Cartridges (300 pages)[9]; setup poster; getting started guide; software CD; USB and ethernet cable (AP only); power adapter and cord; phone cord; automated duplex printing unit
Warranty	One-year limited hardware warranty backed by HP Customer Care, service and support; one-year technical phone support	

B—ACCESSORIES AND SUPPLIES

Use accessories and supplies specifically designed for the e-All-in-One to ensure optimal performance. To order the e-All-in-One accessories and supplies listed here, go to the HP Web site at www.hp.com/ghp/buyonline.html. If you don't have access to the internet, contact your qualified HP dealer, or call HP at (800) 282-6672 (U.S.).

Product	HP Officejet 6500A e-All-in-One	CN555A
	HP Officejet 6500A Plus e-All-in-One	CN557A
Ink cartridges[9]	HP 920XL Cyan Officejet Ink Cartridge (~700 pages)	CD972A
	HP 920XL Magenta Officejet Ink Cartridge (~700 pages)	CD973A
	HP 920XL Yellow Officejet Inkjet Cartridge (~700 pages)	CD974A
	HP 920XL Black Officejet Ink Cartridge (~1200 pages)	CD975A
	HP 920 Cyan Officejet Ink Cartridge (~300 pages)	CH634A
	HP 920 Magenta Officejet Ink Cartridge (~300 pages)	CH635A
	HP 920 Yellow Officejet Ink Cartridge (~300 pages)	CH636A
	HP 920 Black Officejet Ink Cartridge (~420 pages)	CD971A
Connectivity	HP Wireless Printing Upgrade Kit	
	Americas:	Q6236A
	EMEA/APJ:	Q6259A
	HP Wireless USB Network Print Server	
	Americas:	Q6301A
	EMEA/APJ:	Q6302A
Cables	HP Hi-Speed USB cable (1.8 m/6 ft)	Q6264A

Contact information

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Web address: www.hp.com

Contact HP by country:

www.welcome.hp.com/country/us/eng/contact_us.html

HP Shopping (for U.S. only)

www.hpshopping.com or 1-888-999-4747

End notes

1 Compared to inkjet All-in-Ones with fax <$200 from major vendors as of March 2010. For details, see www.hp.com/go/officejet. Excludes HP Officejet Pro All-in-Ones. OJ CPP based on ISO yield of products offered as of September 2010 with highest-capacity cartridges based on continuous printing. For details, see www.hp.com/go/learnaboutsupplies.

2 Requires an internet connection to the e-All-in-One. Services may require registration. Apps availability varies by country. For details, see www.hp.com/go/ePrintCenter.

3 May require an internet connection to the e-All-in-One. Feature works with any internet- and email-capable device. For details, see www.hp.com/go/ePrintCenter.

4 Wireless performance depends upon physical environment and distance from access point.

5 Built-in wireless networking and automatic two-sided printing is available on the HP Officejet 6500A Plus e-All-in-One only.

6 Majority of color laser all-in-ones <$600 as of March 2010; for details, see www.hp.com/go/officejet. Energy use based on HP testing using the ENERGY STAR® program's TEC test method criteria.

7 Based on HP internal testing using a range of plain papers, including papers with the ColorLok® logo. For details, go to www.hp.com/go/printpermanence.

8 Not included. Please purchase separately.

9 Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. Some ink from included cartridge is used to start up the printer. For details, see www.hp.com/go/learnaboutsupplies.

10 Requires caller ID service, not included. Price and service are subject to contract.

11 HP ink cartridge return and recycling is available in 49 countries and territories around the world, covering 88 percent of the addressable market; see www.hp.com/recycle for details.

12 HP SureSupply is a free tool that helps you keep up with your print supplies. When your e-All-in-One sends you a low-ink alert, SureSupply lets you immediately order the correct supplies online—often with free shipping—either from a participating retailer or from HP. For more information, visit www.hp.com/go/SureSupply; only available with Original HP supplies; internet access required.

13 Based on ppm measured using ISO/IEC 24734. Standard applies to inkjet and laser products and excludes first set of test documents. For details, see www.hp.com/go/inkjetprinter.

14 Either after first page or after first set of ISO test pages. For details see www.hp.com/go/printerclaims.

15 Maximum resolution is limited by available computer memory, disk space, and other system factors.

16 HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.

17 Windows does not support custom paper sizes.

18 Simplex printing with A4 size paper.

To learn more, visit **www.hp.com**