# Artisan® 725 Series



# **Quick Guide**

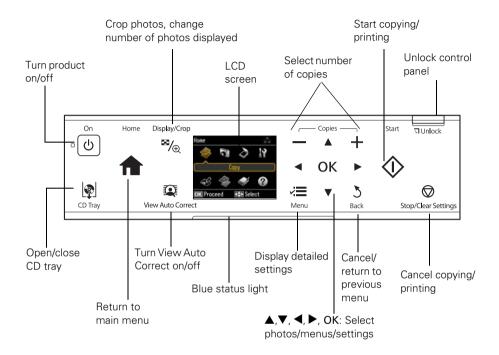
Basic Copying, Printing, and Scanning
Maintenance
Network Setup
Solving Problems

# **Contents**

Using the Control Panel
Adjusting the Control Panel
Loading Paper
Using Special Papers
Placing Originals for Copying or Scanning 1
Copying a Document or Photo
Copying a Document
Restoring, Cropping, or Copying Photos
Printing From a Memory Card or External Drive 16
Inserting Your Camera's Memory Card
Inserting a USB Flash Drive
Selecting and Printing Photos
Printing from a Mobile Device
Printing a Photo Using Epson iPrint
Printing From Your Computer 2
Printing in Windows
Printing With a Macintosh
Selecting the Correct Paper Type
Scanning a Document or Photo 27
Quick Scanning With the Scan Button 27
Scanning With Epson Scan Software
Scanning With Mac OS X 10.6

Maintaining Your Product	31
Checking the Print Head Nozzles	31
Cleaning the Print Head	32
Checking the Ink Levels	33
Purchasing Epson Ink Cartridges	34
Replacing Ink Cartridges	35
Network Setup	37
Wireless Network Setup	37
Wired (Ethernet) Network Setup	45
Solving Problems	48
Checking for Software Updates	48
Problems and Solutions	49
Where To Get Help	53
Notices	55
Copyright Notice	62

# **Using the Control Panel**



- To save energy, the control panel goes dark after 13 minutes of inactivity. Press any button to wake it up.
- To switch the screen from displaying one photo at a time to 9 photos at a time, press The Display/Crop 3 times when viewing your photos.
- The control panel responds only to direct finger touch. Make sure you touch the panel gently with the tip of your finger, and do not use any objects such as a pencil or pen.
- The blue status light at the bottom of the panel flashes when the product is operating or performing routine maintenance.

### Note:

If the blue status light flashes rapidly, check the control panel for error messages.

You may see the following icons on the screen:

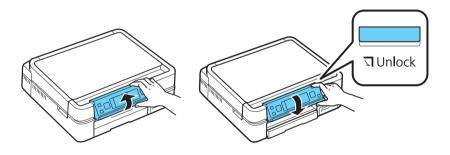
Icon	Meaning
	The product is connected to a wired network
(I)	The product is connected to a wireless network
	The current photo is cropped
	The Fix Red-Eye setting is on for the current photo or all photos
	Reminds you whether View Auto Correct is on or off (see page 18)

# **Adjusting the Control Panel**

The control panel is adjustable. To raise it, lift it as shown below. To lower it, press the \( \sqrt{Unlock} \) button and then push the control panel down.

### Caution:

To avoid damaging the product, always press and hold the \(\sigma\) Unlock button to lower the control panel. Don't try to push it down without pressing the button.

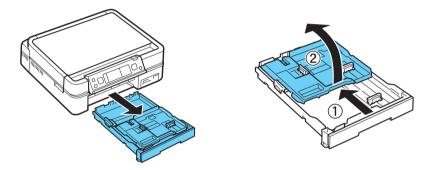


# **Loading Paper**

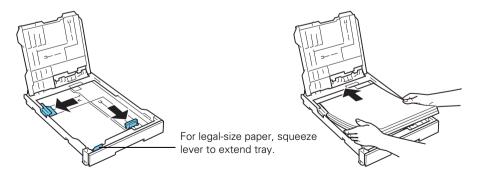
Your product has two paper trays. The main tray is for letter-size, legal-size, A4, or  $8 \times 10$ -inch paper. You can load up to 120 sheets of letter-size or A4 plain paper in the main tray. When extended, the tray can hold up to 50 legal-size sheets.

The photo tray is for  $4 \times 6$  or  $5 \times 7$ -inch photo paper. You can load up to 20 sheets. Check your online *User's Guide* for detailed information about sheet capacity for each paper size and type.

1. Pull out the paper cassette. Then slide back the photo tray and lift it up.



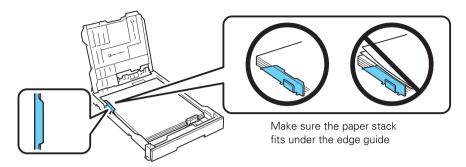
2. Squeeze the edge guides and slide them out. Then insert paper with the glossy or printable side face-down.



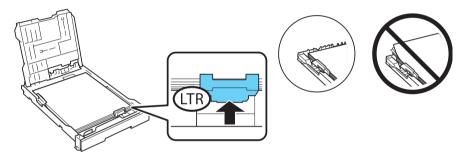
### Note:

Load letterhead or pre-printed paper face-down, with the top edge at the back of the paper cassette. To load legal-size paper, squeeze the lever and extend the tray.

Slide the left edge guide against the paper. 3.



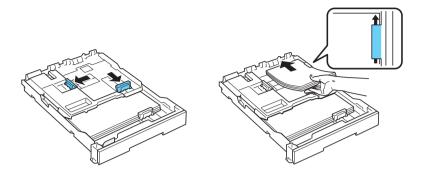
Adjust the front edge guide to your paper size.



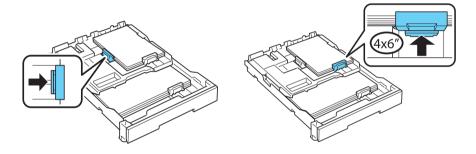
Lower the photo tray.



6. To load paper in the photo tray, squeeze the edge guides and slide them out. Then insert photo paper with the glossy or printable side face-down.



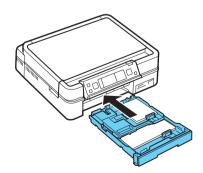
7. Slide the left edge guide against the paper. Then adjust the front edge guide to your paper size.



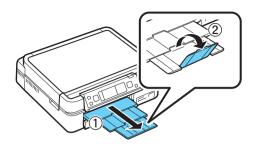
### Note:

Make sure the paper fits under the edge guide.

8. Keep the cassette flat as you insert it.



### Extend the output tray and flip up the stopper.



For details on paper and instructions on loading envelopes and legal-size sheets, see the online User's Guide.

# **Using Special Papers**

Epson offers a wide array of high quality papers, making it easy to maximize the impact of your photos, presentations, and creative projects.

You can purchase genuine Epson ink and paper at Epson Supplies Central<sup>SM</sup> at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Paper name	Size	Part number	Sheet count
Epson Ultra Premium Photo Paper Glossy	Borderless 4 × 6 inches	S042181 S042174	60 100
	Borderless 5 × 7 inches	S041945	20
	Borderless 8 × 10 inches	S041946	20
	Letter (8.5 × 11 inches)	S042182 S042175	25 50
Epson Ultra Premium Photo Paper Luster	Letter (8.5 × 11 inches)	S041405	50

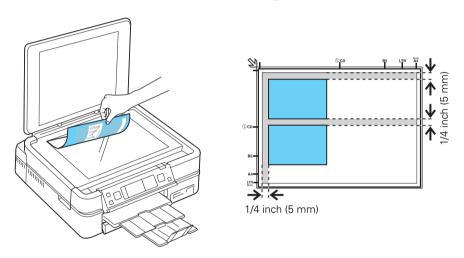
Paper name	Size	Part number	Sheet count
Epson Premium Photo Paper Glossy	Borderless 4 × 6 inches	S041808 S041727	40 100
	Borderless 5 × 7 inches	S041464	20
	Borderless 8 × 10 inches	S041465	20
	Letter (8.5 × 11 inches)	S042183 S041667	25 50
Epson Premium Photo Paper	Borderless 4 × 6 inches	S041982	40
Semi-gloss	Letter (8.5 × 11 inches)	S041331	20
Epson Photo Paper Glossy	Borderless 4 × 6 inches	S041809 S042038	50 100
	Letter (8.5 × 11 inches)	S041141 S041649 S041271	20 50 100
Epson Ultra Premium Presentation Paper Matte	Letter (8.5 × 11 inches)	S041341	50
Epson Premium Presentation	Borderless 8 × 10 inches	S041467	50
Paper Matte	Letter (8.5 × 11 inches)	S041257 S042180	50 100
Epson Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches)	S041568	50
Epson Presentation Paper Matte	Letter (8.5 × 11 inches)	S041062	100
	Legal (8.5 × 14 inches)	S041067	100
Epson Bright White Paper	Letter (8.5 × 11 inches)	S041586	500
Epson Photo Quality Self- adhesive Sheets	A4 (8.3 × 11.7 inches)	S041106	10
Epson Iron-on Cool Peel Transfer paper	Letter (8.5 × 11 inches)	S041153	10

# Placing Originals for Copying or Scanning

You can place one or two photos or a document up to letter-size (or A4) on the scanner glass to make color or black and white copies.

1. Open the document cover and place your original face-down on the scanner glass, with the top against the back left corner.

For scanning, you can place multiple small photos on the scanner glass at the same time, as long as they are at least 1.2 inches  $\times$  1.6 inches (30  $\times$  40 mm) in size. Place them at least 1/4 inch (5 mm) apart.



### Note:

If the edges of your document or photo are cut off, move the document or photo 1/4 inch (5 mm) away from the corner of the scanner glass.

2. Close the cover gently so you don't move the original(s).

# **Copying a Document or Photo**

Once you've placed your originals on the scanner glass (see page 11), you can make color or black and white copies.

# **Copying a Document**

- Load letter-size plain paper, Epson Bright White Paper, or Epson Presentation Paper Matte.
- Press Thome until Copy is selected.
- Press OK. 3.
- Press + or to select the number of copies you want.
- Press ▲ or ▼ to select Color or B&W (black and white) copies.



- Press ◀ or ▶ to adjust the density (make the copies lighter or darker) if necessary.
- To change copy settings, press  $\rightleftarrows$  Menu, then OK to select Paper and Copy Settings. The Layout setting should be With Border and the Paper Size should be Letter.
  - To print on both sides of the page, select 2-Sided Printing, press OK, then press ▲ or ▼ to choose Off or On.
  - To adjust the copy size, press ▼ to select Reduce/Enlarge, press OK, then press ▲ or ▼ to choose Custom Size (to select a percentage using + or -), Actual Size, Auto Fit Page (to automatically size the image to fit your paper), or one of the specific sizes listed. Then press OK.
  - Press ▼ to select Paper Type, press OK, then press ▲ or ▼ to choose Plain Paper or Matte. Then press OK.
  - Press ▼ to select Document Type, press OK, then press ▲ or ▼ to choose Text (for plain documents) or Text & Image (if your document contains photos or graphics). Then press OK.

To change the copy quality, select Quality, press OK, then press ▲ or ▼ to choose Draft, Standard Quality, or Best. Then press OK.

For more information about copy settings, see your online *User's Guide*.

- 8. After you finish selecting your settings, press **Æ Menu**.
- Press ♦ Start to begin copying. To cancel copying, press ♥ Stop/Clear Settings.

# Restoring, Cropping, or Copying Photos

You can copy one or two photos onto  $4 \times 6$ -inch,  $5 \times 7$ -inch,  $8 \times 10$ -inch, or letter-size photo paper for instant photo reprints. You can also restore colors in faded photos, print with or without borders, convert photos to black and white, and crop your photos.

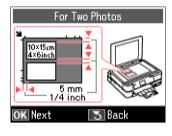
- 1. Place one or two photos on the scanner glass. Place them at least 1/4 inch (5 mm) apart.
- 2. Load 4 × 6-inch or 5 × 7-inch paper in the photo tray or 8 × 10-inch or lettersize Epson photo paper in the main tray. Load it printable side down.
- 3. Press Home until Copy is selected, then press OK. You see this screen.



 To turn on Color Restoration to restore colors in faded photos as you copy, press ▲ or ▼ to select On. (If your photos are not faded, select Off.) Then press OK.



- When you see this screen, press OK twice to prescan your photo(s).
- If you placed two photos on the scanner glass, press ◀ or ▶ to view the second one.
- To print more than 1 copy, press + or to select 8. the number (up to 99). If you are copying 2 photos, do this for the other photo as well.



- 9. To crop the photo and enlarge the resulting image area to fit onto your paper, press Display/Crop.
  - To resize the image area, press + or -.
  - To move the image area, use the arrow buttons.
  - To check the zoomed image, press **OK**. When you finish cropping your photo, press

OK



- 10. Press OK again to continue.
- 11. To change any of the settings displayed on the screen, press Æ Menu and then OK to select Paper and Copy Settings.

### Note:

To clear previously used copy settings, press Stop/Clear Settings.

To change the paper size, select Paper Size, press OK, then press ▲ or ▼ to choose the size paper you loaded. Press OK. (Paper Size options depend on the Paper Type setting you choose.)



To change the paper type, select Paper Type, press OK, then press ▲ or ▼ to choose the setting for the paper you loaded:

For this paper type	Choose this setting
Epson Premium Photo Paper Glossy Epson Premium Photo Paper Semi-gloss Epson Ultra Premium Photo Paper Luster	Prem. Glossy
Epson Ultra Premium Photo Paper Glossy	Ultra Glossy
Epson Photo Paper Glossy	Glossy
Epson Premium Presentation Paper Matte Epson Ultra Premium Presentation Paper Matte	Matte

- To change the print layout, select Borderless, then press OK. Press ▲ or ▼ to choose On to expand the image all the way to the edge of the paper (slight cropping may occur) or Off to leave a small margin around the image. Then press OK.
- To adjust the amount of image expansion when printing borderless photos, select Expansion, press OK, then press ▲ or ▼ to choose Standard, Medium, or Minimum. Then press OK. (Your printed photos may have white borders if you use the Medium or Minimum setting.)
- To automatically adjust brightness, contrast, and saturation to best effect, select Fix Photo, then press OK. Press ▲ or ▼ to choose Fix Photo On.
- If you want to create a black-and-white copy of a color photo, select Filter, press OK, then press ▲ or ▼ and choose B&W. Then press OK.
- 12. After you finish selecting your settings, press **Æ Menu**.
- 13. When you're ready to copy, press ♦ Start. To cancel copying, press ♥ Stop/ Clear Settings.

### Note:

When you scan with your computer, you can use additional options to transform faded, dusty, or badly exposed photos into ones with true-to-life color and sharpness. See the online User's Guide for details.

# **Printing From a Memory Card** or External Drive

You can print photos from your digital camera's memory card, or from an external storage device such as a USB flash drive.

You can also print with the following special features (see the online *User's Guide* for instructions):

- Print directly on CDs or DVDs to create custom labels. Print photos from a memory card or external drive, or text and images from your computer.
- Print special projects such as coloring book pages, ruled paper and graph paper, and note paper personalized with your favorite photos.
- Print directly from your camera if it supports PictBridge<sup>™</sup> printing.

# **Inserting Your Camera's Memory Card**

Insert the card into the correct slot, as shown. Insert just one card at a time.





If your memory card requires an adapter, attach it before inserting the card into the slot. Otherwise, the card might get stuck.

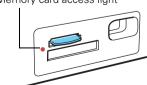
2. After you insert the card, the memory card access light flashes, then stays on.

### Caution:

Do not remove the card or turn off the product while the light is flashing, or you may lose data on the card.

3. See page 18 to select and print your photos.





## Removing Your Card

After you finish printing your photos, follow these steps to remove the card:

- Make sure the memory card access light is not flashing.
- If the product is connected to your computer with a USB cable, do one of the following before removing the memory card or turning off the printer:
  - Windows®: Right-click the name of your card (removable disk) in My Computer or Windows Explorer, and select Eject.
  - **Macintosh**<sup>®</sup>: Drag the removable disk icon from your desktop into the trash.

### Note:

If your printer is connected to your Macintosh over a network, do not drag the icon to the trash.

Pull the card straight out of its slot.

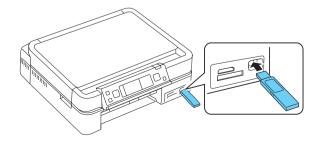
# Inserting a USB Flash Drive

You can print from an external storage device connected to the product, such as a USB flash drive, external hard drive, or CD burner.

### Note:

Epson cannot guarantee the compatibility of any drives. You may not be able to print photos from your storage device.

- Remove any inserted memory card from the product.
- Insert your USB flash drive or the USB cable for your external drive into the **USB** port on the front of your product.



- Insert storage media (such as a CD) into your drive, if necessary. 3.
- If there are folders on your storage media, select the folder you want and press OK.
- See the next section to select and print your photos.

### Note:

Before removing your USB drive, make sure its access light is not flashing.

You cannot use the **USB** port to transfer images from your external storage device to your computer. If you want to transfer images, use the memory card slots instead (see the online *User's Guide* for instructions).

# **Selecting and Printing Photos**

- Load Epson photo paper. See page 9 for a list.
- Press Home until Print Photos is selected, then press OK.
- Select View and Print Photos and press OK. 3.
- Press ◀ or ▶ to move through your photos and display one you want to print.



### Tip:

If View Auto Correct: Off appears at the top of the display screen, press the View Auto Correct button to preview how your printouts will look with Fix Photo turned on (see page 19).

- 5. Press + to select a photo for printing.
- 6. To print more than one copy, press + or to select the number of copies you want of that photo.
- To crop the photo, press the Display/Crop button.
  - To resize the image area, press + or -.
  - To move the image area, use the arrow buttons.
  - To rotate the image area, press **Æ** Menu.
  - To check the zoomed image, press OK.



When you finish cropping your photo, press OK.

- 8. Press ◀ or ▶ to view other photos, select the number of copies, and crop, if desired.
- 9. When you're done selecting photos, press **OK**. You see the Confirm Settings screen:
- 10. To change any of the print settings displayed on the screen, press ₹ Menu, select Print Settings, press OK, and select your settings. For a list of Epson papers and the corresponding Paper Type settings, see page 15. When you're done selecting settings, press ₹ Menu.

# Confirm Settings 4x6in Prem. Glossy Borderless 1/1 Standard Quality Fix Photo On Print



### Note:

For the best quality printing, leave **Fix Photo** (in the Photo Adjustments menu) turned on. This

automatically adjusts brightness, contrast, and saturation to best effect.

Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject's face (without sunglasses). If your photo includes a face with an intentional color cast, such as a bronze statue, you may want to turn off this setting to retain the special color effects.

12. When you're ready to print, press ♦ Start. To cancel printing, press ♥ Stop/ Clear Settings.

### Note:

To switch the display screen from displaying one photo at a time to 9 photos at a time, press the **Display/Crop** button 3 times when viewing your photos.

See the online *User's Guide* to learn about other ways you can lay out photos when printing from a memory card.

# Printing from a Mobile Device

You can print from a WiFi<sup>®</sup> mobile device that is on the same network as your product. First, make sure your Epson product is set up for wireless printing, as described on the Start Here sheet and in the section beginning on page 37.

You need a printing application for your mobile device. For example, Epson iPrint is available from the App Store and allows you to print photos from your iPhone<sup>®</sup>, iPad™, or iPod® Touch (OS version 2.2.1 and later). For more information, see www.epson.com/mobileprinting.

### Note:

You can also charge your cell phone, MP3 player, or other mobile device by connecting it to the **USB** port on the front of your Epson product. You must use a USB cable designed to work with the mobile device.

For charging, make sure your mobile device complies with USB 2.0 standards. Devices that draw more than 500 mA may damage your Epson product. Epson cannot guarantee the compatibility of your device. Contact the manufacturer of your device for more information.

# **Printing a Photo Using Epson iPrint**

After you have downloaded Epson iPrint, follow these steps to print a photo:

- Connect your iPhone, iPad, or iPod Touch to the same wireless network as your Epson product.
- 2. Open Epson iPrint on your mobile device.
- Tap the folder that contains the photo you would like to print, then tap the 3. photo to select it.
- Do one of the following:
  - If your printer is selected, tap the PRINT button.
  - If your printer is not selected, tap the Printer icon, select your printer, then tap the PRINT button.

# **Printing From Your Computer**

This section describes the basic steps for printing a photo or document stored on your computer. For additional printing instructions, see the online *User's Guide*.

Before you start, make sure you've installed your printer software and connected the product to your computer or network as described on the Start Here sheet.

### Tip:

It's a good idea to check for updates to your Epson product software. See page 48 for instructions

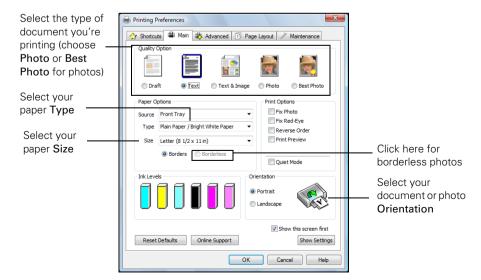
# **Printing in Windows**

- Open a photo or document in a printing program and select the print option.
- Select your product, then click the Preferences or Properties button.

### Note:

If you see a Setup, Printer, or Options button, click it. Then click Preferences or Properties on the next screen.

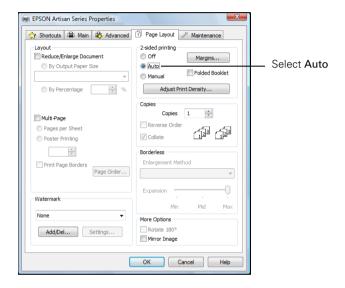
On the Main tab, select the basic print settings. Make sure you choose the correct paper Type setting for the paper you are using (see page 26).



### Note:

For quick access to the most common settings, click the **Shortcuts** tab and select one of the presets. You can create your own presets by clicking the **Save Settings** button on the **Advanced** tab. For details, see your online *User's Guide*.

- 4. To improve the color, contrast, and sharpness of photos, select Fix Photo.
- 5. To reduce or remove red-eye effects in photos, select Fix Red-Eye.
- 6. If you want to reduce or enlarge your printout, or print double-sided, click the Page Layout tab.



■ You can print double-sided automatically with letter- or A4-size plain paper or Epson Bright White Paper. Select Auto as the 2-sided printing setting.

### Note:

The Manual setting performs two-sided printing without the duplexer. When you use this setting, the printer software prompts you to reload the printed pages.

- If you're printing double-sided on plain paper and you notice that ink smears or bleeds through the page, click Adjust Print Density to reduce the print density and increase the ink drying time.
- 7. For more printing options, click the Advanced tab.

### Note:

For more information about print settings, click **Help** or see your online *User's Guide*.

- 8. Click **OK** to save your settings.
- 9. Click OK or Print to start printing. This window appears and shows the progress of your print job.



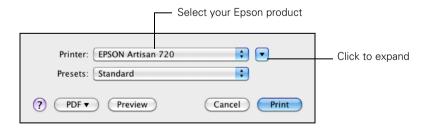
# **Printing With a Macintosh**

Follow the steps below to print from Mac OS® X 10.5 to 10.6.

### Note:

If you're printing from Mac OS X 10.4, see your online User's Guide for instructions.

- Open a photo or document in a printing program.
- Open the File menu and select Print.
- Select your product as the Printer setting. 3.



Click ▼ to expand the Print window, if necessary.

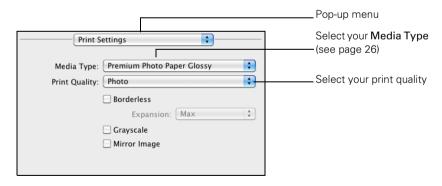
5. Select basic copy and page settings. For borderless photos, choose a Paper Size setting with a Borderless option.

### Note:

If the setting you want isn't shown (for example, **Scale**), check for it in your application before printing. Or check for it at the bottom of this window. (If you're printing from Preview, you see the settings shown below.)



6. Choose **Print Settings** from the pop-up menu, then select the following print settings:

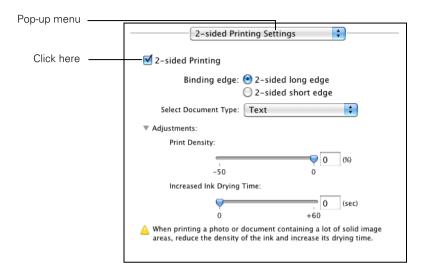


7. Choose any other printing options you may need from the pop-up menu. See the online *User's Guide* for details.

### Note:

To reduce or remove red-eye effects in photos, choose **Color Options** from the pop-up menu, click **Advanced Settings**, and select **Fix Red-Eye**.

For automatic duplex printing, select 2-sided Printing Settings from the pop-up menu. You can use the auto duplexer with letter- or A4-size plain paper or Epson Bright White Paper.



- Select 2-sided Printing.
- If you're printing on plain paper and you notice that ink smears or bleeds through the page, click Adjustments, then reduce the print density and increase the ink drying time.
- Click Print.
- 10. To monitor your print job, click the printer icon in the dock. Select your print job, then select an option to cancel, pause, or resume printing, if necessary.



# **Selecting the Correct Paper Type**

Select the correct Type (see page 21) or Media Type (see page 24) setting in your printer software so the ink coverage can be adjusted accordingly.

For this paper/media	Select this setting
Plain paper Epson Bright White Paper Epson Photo Quality Self-adhesive Sheets Epson Iron-on Cool Peel Transfer paper	Plain Paper/Bright White Paper
Epson Ultra Premium Photo Paper Glossy	Ultra Premium Photo Paper Glossy
Epson Premium Photo Paper Glossy	Premium Photo Paper Glossy
Epson Photo Paper Glossy	Photo Paper Glossy
Epson Presentation Paper Matte	Presentation Paper Matte
Epson Premium Photo Paper Semi-gloss	Premium Photo Paper Semi-gloss
Epson Ultra Premium Photo Paper Luster	Ultra Premium Photo Paper Luster
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided Epson Ultra Premium Presentation Paper Matte	Premium Presentation Paper Matte
Envelopes	Envelope

# Scanning a Document or Photo

You can use your product to scan original documents and photos and save them on your computer.

### Note:

For Mac OS X 10.6, see "Scanning With Mac OS X 10.6" on page 30.

# **Quick Scanning With the Scan Button**

Use the control panel to quickly scan a photo or document and save it on your computer. You can even scan a photo and have it automatically included in an email message.

- Place your original document or photo as shown on page 11.
- 2.. Press the **Home** button.
- 3. Press  $\triangleleft$  or  $\triangleright$  to select Scan, then press OK.
- Press ▲ or ▼ to select one of the following options:
  - Scan to Memory Card automatically creates a JPG image or PDF and saves it to an inserted memory card
  - Scan to PC automatically creates a JPG image and saves it to your computer; ideal for scanning photos
  - Scan to PC (PDF) automatically creates a PDF file and saves it to your computer; ideal for scanning documents
  - Scan to PC (Email) automatically scans a photo, resizes it, launches your email application, and attaches a JPG image to a new outgoing message

### Note:

Scan to PC (Email) works with MAPI-type email such as Microsoft® Outlook or Apple® Mail, but not web-based email such as Yahoo® or Gmail.

5. If you're scanning to a memory card, select your scan settings then press ♦ Start to begin scanning.

If you're scanning to your computer, select USB Connection if your product is connected by a USB cable, or select the name of your computer if your product is connected over a network. Press **Start** to begin scanning.

Once your image is scanned, you see its icon in Windows Explorer or Macintosh Finder, or as an attachment in your email application.

# **Scanning With Epson Scan Software**

You can scan from any TWAIN-compliant application using Epson Scan. Or you can start Epson Scan directly from your computer and save your image to a file.

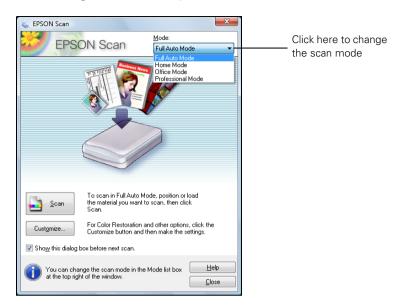
### Note:

For detailed scanning instructions, see the online User's Guide.

The Epson Scan software provides four scanning modes:

- Full Auto Mode scans quickly and easily using automatic settings.
- Home Mode previews your image and provides preset options for scanning.
- Office Mode previews your image and scans text documents quickly.
- Professional Mode previews your image and provides a full array of tools.
- Open the document cover and place your original face-down on the scanner glass, in the back left corner, as shown on page 11.
- 2.. Close the cover gently so you don't move the original.
- Do one of the following to start Epson Scan: 3.
  - Windows: Double-click the EPSON Scan icon on your desktop.
  - Macintosh OS X 10.4 and 10.5: Double-click EPSON Scan in the Applications/Epson Software folder.
  - If you are scanning from an application, start your application. Then open the File menu, choose Import or Acquire, and select your product.

You see the Epson Scan standby window.



4. If the Mode setting in the upper right corner is set to Full Auto Mode, click the Scan button.

### Note:

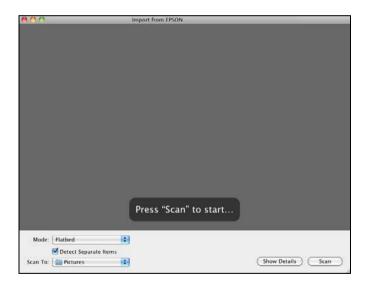
If you want to automatically restore a color photo as you scan, click the Customize button, then check the Color Restoration box. If you want to see more scan settings, select Home, Office, or Professional mode.

- If you are scanning from Epson Scan directly, the image is scanned and you see its icon in Windows Explorer or Macintosh Finder.
- If you are scanning from an application, the scanned image opens in your application window.

# Scanning With Mac OS X 10.6

You can scan original documents and photos and save them as files on your computer.

- Open an image editing application such as Preview and select Import From Scanner from the File menu, then select your product.
  - For network scanning, select Import From Scanner > Include Networked Devices. Then select Import From Scanner again and select your product.
- If you would like to select scan settings, such as Color Restoration and file save settings, click Show Details.
- Click the Scan button to begin scanning. Your image is saved to the folder 3. selected in the Scan To pop-up menu.



# Maintaining Your Product

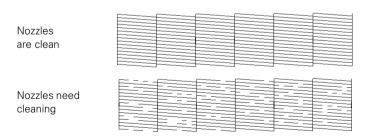
Follow the steps here to check and clean the print head, and replace ink cartridges. To align the print head, if necessary, see the online *User's Guide*.

# **Checking the Print Head Nozzles**

If your printouts are faint or have gaps in them, the print head nozzles may be clogged. Follow these steps to check the print head nozzles:

- Load letter- or A4-size plain paper in the main paper tray.
- Press Thome until Setup is selected, then press OK.
- Press ▲ or ▼ to select Maintenance, then press OK.
- Select Nozzle Check, then press OK. You see this screen.
- Press & Start. 5.
- Check the nozzle check pattern that prints to see if there are gaps in the lines:





7. If there are no gaps, the print head is clean. Select Finish Nozzle Check, then press OK.

If there are gaps or the pattern is faint, select Head Cleaning, then press OK. Then press  $\diamondsuit$  Start to clean the print head.

# **Cleaning the Print Head**

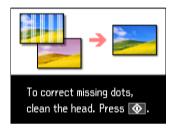
If print quality has declined and the nozzle check indicates clogged nozzles, you can clean the print head. Print head cleaning uses ink, so clean it only if necessary.

### Note:

You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first (see page 35).

- Load letter- or A4-size plain paper in the main paper tray.
- Press Thome until Setup is selected, then press OK.
- Press ▲ or ▼ to select Maintenance, then press OK.
- Select Head Cleaning, then press OK.
- 5. Press **Start**.

Cleaning takes about 2 minutes. When it's finished, you see a message on the display screen.



### Caution:

Never turn off the printer during a cleaning cycle or you may damage it.

- Select Nozzle Check. Then press  $\diamondsuit$  Start to run a nozzle check and confirm that the print head is clean.
- Select Finish Cleaning and press OK when you're done.

### Note:

If you don't see any improvement after cleaning the print head four times, turn off your product and wait at least six hours. Then run a nozzle check and try cleaning again if necessary. If you do not use your product often, it is a good idea to print a few pages at least once a month to maintain good print quality.

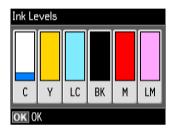
# **Checking the Ink Levels**

Your product will let you know when an ink cartridge is low or expended by displaying a message on its screen or on your computer. You cannot print or copy when an ink cartridge is expended even if the other cartridges are not expended (but you can still scan and view photos on the display screen). Replace any expended cartridges before printing or copying.

To check ink levels from the display screen at any time, follow these steps:

- Press Thome until Setup is selected, then press OK.
- Select Ink Levels, then press OK. You see a screen like this:
- Press OK to exit.

In Windows, a message may appear on your computer screen when you try to print when ink is low. This window can optionally display ink offers and other updates from Epson.



### Note:

To disable checking for ink offers or updates from Epson, see the instructions in your online User's Guide.

# **Purchasing Epson Ink Cartridges**

You can purchase genuine Epson ink and paper at Epson Supplies Central<sup>SM</sup> at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Use the following list when you order or purchase new ink cartridges (you can mix Standard- and High-capacity cartridges):

Color	Standard Capacity	High Capacity
Black	_	98
Cyan	99	98
Magenta	99	98
Yellow	99	98
Light Magenta	99	98
Light Cyan	99	98

### Note:

We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the "replace cartridge" indicator comes on. The printer ships with full cartridges and part of the ink from the first cartridges is used for priming the printer.

For best printing results, use up a cartridge within six months of opening the package and before the expiration date on the cartridge box.

Store ink cartridges in a cool, dark place. If cartridges have been exposed to cold temperatures, allow them to warm up to room temperature for at least 3 hours before using them.

# **Replacing Ink Cartridges**

Make sure you have a new ink cartridge before you begin. You must install new cartridges immediately after removing the old ones.

### Caution:

Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability. Leave the expended cartridge(s) installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out. If you remove a low or expended cartridge, you cannot reinstall and use it.

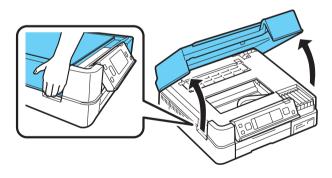
### Turn on the product.

If a cartridge is low or expended, you see a message on the display screen. Note which cartridges need to be replaced and press OK. If you're replacing an expended ink cartridge, follow the instructions on the display screen. (You cannot print until you have replaced any expended ink cartridges.)



If you're replacing a cartridge before it's expended, follow the steps below.

### 2.. Raise the scanner.



Squeeze the tab on the cartridge and lift it straight up. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.

### Warning:

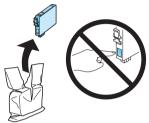
If ink gets on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. Keep ink cartridges out of the reach of children and don't drink the ink.

- Remove the cartridge from the package. Do not touch the green chip on the side.
- 5. Remove the yellow tape from the bottom of the cartridge.

### Caution:

Do not remove any other labels or seals, or ink will leak.



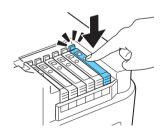








Insert the new cartridge into the holder and push it down until it clicks into place.



Close the scanner.

### Note:

If you see a warning message that the cartridge you just replaced is not installed, open the scanner and press down the cartridge securely.

## **Network Setup**

Make sure you follow the instructions on the *Start Here* sheet to set up your product, choose your connection, and install the software. The on-screen instructions during the installation process help you set up your network connection

Follow the instructions in this chapter only if you need additional help:

- For wireless network setup, see below.
- For wired network (Ethernet®) setup, see page 45.

## **Wireless Network Setup**

You must install the software on every computer from which you want to print. For the first installation, we recommend using a USB cable (not included) to simplify wireless setup. After the printer is connected to the network, you will be prompted to remove the cable.

If you are using Mac OS X 10.6 or don't have a USB cable, you will need to use the control panel on the printer to select wireless settings instead.

#### Note:

If you have trouble setting up your product, see page 49.

- If this is the first time that you're installing the product, see "Installing for the First Time" on page 38.
- If your product is already on your wireless network and you need to set up additional computers to print to the product, see "Setting Up Additional Computers" on page 43.

### Installing for the First Time

Before you begin, make sure that you have the following information ready and write it in the space provided below:

	Network name (SSID):	
	Network name (SSID):	

Network password:

#### Note:

If your network password contains uppercase (ABC) or lowercase (abc) letters, be sure to note them correctly. If you don't know your network name (SSID) or network password, contact the person who set up your wireless network.

- Make sure your product is turned on.
- Insert the product software CD. 2.
- Windows 7 and Windows Vista®: If you see the AutoPlay window, click Run Setup.exe. When you see the User Account Control screen, click Yes or Continue.

Windows XP: When you see the Software Installation screen, continue with step 4.

Mac OS X: Double-click the Epson icon.

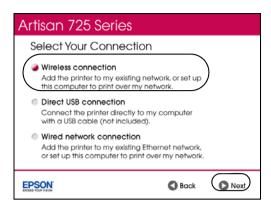
When you see this screen, click Install.



#### Note:

If you're using a Macintosh, your screen will look different.

When you see this screen, select Wireless connection and click Next.



When you see this screen, select Set up printer for the first time, then click Next



7. Mac OS X 10.6: At the next screen, click Next. Then skip to "Setting Up With the Control Panel" on page 41 to set up the product without using a temporary USB connection.

8. When you see this screen, select a wireless network setup method, then click Next.



If you need help selecting a wireless network setup method, click Which option should I choose for more information on setup methods.

Do not connect the USB cable yet.

- 9. At the next screen, click **Next**.
- 10. Do one of the following:
  - If you selected Using temporarily USB cable connection, continue following the instructions on the screen.
  - If you selected Using printer buttons, continue with "Setting Up With the Control Panel" on page 41.

#### Note:

If you see a firewall alert message, click Unblock or Allow to let EpsonNet Setup continue. Do not select Ask Me Later, Keep Blocking, or Block.

### Setting Up With the Control Panel

If you are using Mac OS X 10.6, or you did not connect a USB cable to set up the product on your wireless network, follow these steps to set it up using the product control panel:

- Follow the instructions on the screen to start the product's wireless Setup Wizard.
- 2. When you see this screen, use the product's buttons to select the name of your wireless network, then press OK. When you're finished, click Next.



If your network name isn't listed, try the following:

- Make sure that your wireless router or access point is turned on and working correctly. Press 3 Back to return to the previous screen, select Setup Wizard, then repeat step 2.
- If you still can't find the network name in the list, your router or access point is not broadcasting its network name. Press 3 Back, then see "Entering Your SSID Manually" on page 43.

When you see this screen, do one of the following:



- If your wireless network has security enabled, use the product's buttons to enter your network password. If your password has uppercase or lowercase letters, be sure to enter them correctly. Then click Next and go to step 4.
- If your wireless network doesn't have security enabled, continue with step 4.

If you're having trouble entering your network password, click Watch video overview to watch a short video tutorial on how to enter your network password.

Follow the on-screen instructions to finish selecting network settings.

#### Note:

If you see a firewall alert message, click Unblock or Allow to let EpsonNet Setup continue. Do not select Ask Me Later, Keep Blocking, or Block.

If you see a network setup failed message, the network password may have been entered incorrectly. If your password has uppercase or lowercase letters, or numbers, be sure to enter them correctly.

If the product still doesn't connect to your wireless network, see "Network setup failed" on page 49.

- 5. Wait while the software is installed, then follow the on-screen instructions.
- When installation is complete, remove the CD and restart your computer.

### Entering Your SSID Manually

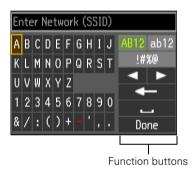
If your network doesn't broadcast its name (SSID), follow these steps to enter it:

- From the Select SSID screen on the product control panel, press ▲ or ▼ to select Other SSIDs, then press OK.
- Use the arrow buttons on the control panel to enter your network name. Press  $\triangle$ ,  $\nabla$ ,  $\triangleleft$ , or  $\triangleright$  to highlight a letter or function button on the screen (shown below), then press OK to select it.

Use the function buttons to select uppercase (AB12), lowercase (ab12), symbols (!#%@), or spaces ( $\blacksquare$ ), and to delete characters ( $\blacktriangleleft$ ).

#### Important:

Network names are case-sensitive. Be sure to enter uppercase letters (ABC) or lowercase letters (abc) correctly.



- When you're done entering your network name, select Done and press OK. 3.
- Continue with step 3 on page 42 to enter your network password.

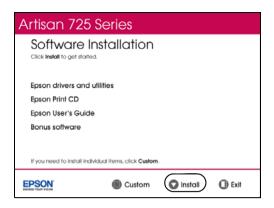
### Setting Up Additional Computers

- Make sure your product is turned on.
- Insert the product software CD. 2.
- Windows 7 and Windows Vista: If you see the AutoPlay window, click Run Setup.exe. When you see the User Account Control screen, click Yes or Continue.

Windows XP: When you see the Software Installation screen, continue with step 4.

Mac OS X: Double-click the **Epson** icon.

When you see this screen, click Install.



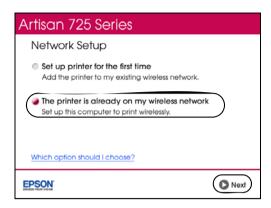
#### Note:

If you're using a Macintosh, your screen will look different.

5. When you see this screen, select Wireless connection and click Next.



6. When you see this screen, select The printer is already on my wireless network, then click Next.



- Wait while the software is installed. 7
- Follow the instructions on the screen to install the rest of your software. 8.
- When installation is complete, remove the CD and restart your computer. 9.

## Wired (Ethernet) Network Setup

Follow these steps to set up your product for the first time or, if your product is already on your wired network, to set up additional computers to print to the product.

#### Note:

If you're having trouble setting up your product, see "Network Problems" on page 49.

1. Make sure your product is turned on.

#### Note:

If you previously set up the product on a wireless network, you must disable the wireless connection before you can connect to a wired network. Press Home, select Setup, and select Network Settings > Wireless LAN Setup > Disable Wireless LAN. Select Yes, then press OK.

- 2. Insert the product software CD.
- 3. Windows 7 and Windows Vista: If you see the AutoPlay window, click Run **Setup.exe.** When you see the User Account Control screen, click **Yes** or Continue.

Windows XP: When you see the Software Installation screen, continue with step 4.

Mac OS X: Double-click the Epson icon.

- When you see the Software Installation, click Install.
- 5. When you see this screen, select Wired network connection and click Next.



- When you see this screen, do one of the following:
  - For a first-time installation, select Set up printer for the first time, then click Next.
  - If the printer has already been set up for network printing and you want to be able to print from an additional computer, choose The printer is already on my Ethernet network, then click Next.
- For first-time installation only: Connect the product to your router, access point, or hub with an Ethernet network cable, then click Next.



- Mac OS X 10.6: Skip to step 15 below.
- Wait while the software is installed, then click Next to start network installation
- 10. When you see the Firewall Warning screen, click Next.

If you see a firewall alert message, click Unblock or Allow to let EpsonNet Setup continue. Do not select Ask Me Later, Keep Blocking, or Block.

- 11. If you see a screen showing more than one printer, select the product you would like to set up, then click Next.
- 12. Wait while EpsonNet Setup configures your product for the network.
- 13. If you see an Installation Complete screen that includes a Print Test Page button, click it to print a test page.
- 14. Click Finish.
- 15. Follow the instructions on the screen to install the rest of your software.

When installation is complete, remove the CD and restart your computer.

## Solving Problems

Check the messages on the display screen to diagnose the cause of most problems. Press the Home button, if necessary, then press ▶ or ◀ to select Problem Solver. Press OK, then press ▲ or ▼ to see all the help topics.

You can also check the basic troubleshooting suggestions on page 49 or see the online *User's Guide* for more detailed help.

## **Checking for Software Updates**

Periodically, it's a good idea to check Epson's support website for free updates to your product software. Open your online *User's* Guide and select Download the Latest Software or visit Epson's support website at epson.com/support (U.S.) or epson.ca/support (Canada).



With Windows, you can select Driver Update on the Maintenance tab in the printer settings window. You can also click or Start, select All Programs or Programs, select EPSON, select your product, and click Driver Update.

### **Problems and Solutions**

You can often solve problems by checking the messages on the display screen. If the information doesn't help you solve the problem, check the solutions below.

#### Note:

If the screen is dark, press any button to wake the printer from sleep mode.

#### Network Problems

If you have a poor wireless connection, try moving the product to a different location. Avoid placing it next to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet.

#### Caution:

Breakdown or repair of this product may cause loss of network settings. Epson is not responsible for backing up or recovering settings during or after the warranty period. We recommend that you make you own backup or print out your network settings.

### Network setup failed

- Try moving the product to a different location.
- If your wireless router doesn't broadcast its network name (SSID), see page 43 for instructions on manually entering your wireless network name.
- Make sure there aren't any access restrictions (such as MAC address filtering) set on the wireless router. If access restrictions are set, register the product's MAC address on the router. Print a Network Status Sheet (see page 50) to obtain the MAC address. Then see your router's manual for instructions.
- If your wireless router has security enabled, make sure you entered the WEP key or WPA passphrase correctly.
- Remove and reinsert the CD to reinstall your product software. (See page 38 if you need detailed instructions.)

### The product's WiFi indicator appears on the display screen, but you cannot print

Your router might not be assigning IP addresses automatically using DHCP. If it isn't, you will need to set the product's IP address manually. Make sure it is set correctly for your network.

#### Cannot scan over the network

- Epson Scan is not available in Mac OS X 10.6; see page 30 for scanning instructions.
- If you cannot scan from the product's control panel, make sure you restarted your computer after installing the product software. Make sure Epson Event Manager is not being blocked by your firewall or security software.
- If you are scanning a large photo or document at high resolution, a communication error may occur. If the scan did not complete, lower the resolution.
- If network communication was interrupted while starting Epson Scan, exit Epson Scan, and restart it after a few seconds. If Epson Scan cannot restart, turn the product off and on, and then try again. Check the Timeout Setting in EPSON Scan Settings. For details, see the Epson Scan Help.

#### Print a Network Status Sheet

- Press Thome, until Setup is selected, then press OK.
- 2. Press ▲ or ▼ to select Network Settings, then press OK.
- 3. Press ▲ or ▼ to select Confirm Network Settings, then press OK.
- 4. Press **Start** to print a network status sheet.

### Printing and Copying Problems

- Make sure your paper is loaded printable side down (usually the whiter, brighter, or glossy side). Don't load paper above the edge guides.
- Make sure the type of paper you loaded matches the paper size and paper type settings on the control panel when copying or printing (see page 15), or in your printer software (see page 26).
- You cannot print or copy when an ink cartridge is expended even if the other cartridges are not expended (but you can still scan and view photos on the display screen). Replace any expended cartridges before printing or copying.
- For 2-sided printing with Macintosh, you may see a message that the auto duplexer is not installed. Open EPSON Printer Utility 4 (in the Applications/ Epson Software folder), click the Printer and Option Information button, and click **OK**. Then close and reopen the print window.

If the 2-sided Printing checkbox is greyed out, select A4 as the Paper Size, select 2-sided Printing, and select the double-sided printing options you want. Then change the Paper Size setting back to Letter.

- Make sure your original is positioned against the back left corner of the scanner glass. If the edges are cropped, move your original away from the edges slightly.
- If you're copying, place the document flat against the scanner glass.
- Clean the scanner glass with a soft, dry, lint-free cloth (paper towels are not recommended), or use a small amount of glass cleaner on a soft cloth, if necessary. Do not spray glass cleaner directly on the glass.

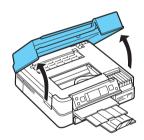
### Paper Feeding Problems

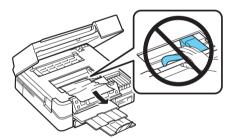
If paper jams when printing, check the following:

Open the scanner and remove paper as shown, including any torn pieces.

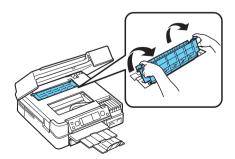
#### Caution:

To prevent damage, avoid handling parts inside the printer.



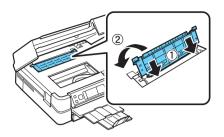


Pull back on the tabs to remove the cover inside the product. Then remove the paper as shown, including any torn pieces.



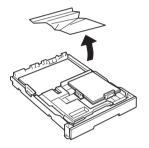


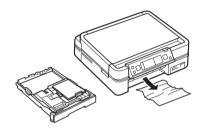
Reattach the cover and close the scanner.



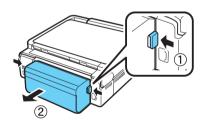


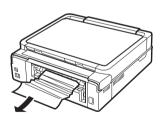
Pull out the paper cassette and remove any jammed paper in the cassette or inside the printer.



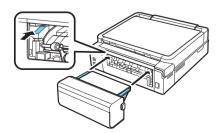


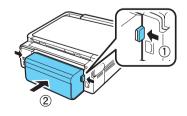
Remove the auto duplexer, then remove any jammed paper.





Replace the auto duplexer as shown.





You may also need to check other locations for jammed paper, such as inside the auto duplexer and underneath the printer. See the online User's Guide for more information

### Print Quality Problems

- For the best print quality, use Epson papers (see page 9) and genuine Epson ink cartridges (see page 34).
- If you notice light or dark bands across your printouts or they are too faint, run a nozzle check (see page 31) to see if the print head needs cleaning.
- If you notice jagged vertical lines, you may need to align the print head. See the online *User's Guide* for instructions.
- The ink cartridges may be low on ink. Check your ink levels (see page 33) and replace cartridges, if necessary (see page 35).

## Where To Get Help

### **Epson Technical Support**

#### Internet Support

Visit Epson's support website at epson.com/support (U.S.) or epson.ca/support (Canada) and select your product for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or email Epson with your questions.

#### Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name (Artisan 725 Series)
- Product serial number (located on the label in back and under the scanner)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration and description of the problem

#### Then call:

- U.S.: (562) 276-4382, 6 AM 8 PM, Pacific Time, Monday through Friday, and 7 AM - 4 PM on Saturday
- Canada: (905) 709-3839, 6 AM 6 PM, Pacific Time, Monday through Friday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

### Purchase Supplies and Accessories

You can purchase genuine Epson ink, paper, and accessories at Epson Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

## **Notices**

## **Important Safety Instructions**

Before using your Epson product, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or shock. Do not use the cord with any other equipment. Make sure the power cord meets all relevant local safety standards.
- Place the product near a wall outlet where the plug can be easily unplugged.
- If you won't be using the product for a long period, unplug the power cord from the electrical outlet.
- Always turn off the product using the  $\circlearrowleft$  On button, and wait until the  $\circlearrowleft$  On light stops flashing before unplugging the printer or cutting off power to the electrical outlet.
- Avoid plugging the product into an outlet on the same circuit as a photocopier or air conditioning system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end. If damage occurs to the plug, replace the cord or consult a qualified electrician.
- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- When connecting the product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.

- Avoid placing the product in locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust. Do not place the product near a radiator or heating vent or in direct sunlight.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless phones.
- Allow space behind the product for the cables, and space above the product so that you can fully raise the document cover.
- Leave enough room around the product for sufficient ventilation. Make sure the product is at least 4 inches (10 cm) away from the wall.
- Do not block or cover openings in the product case or insert objects through the slots.
- Do not use aerosol products that contain flammable gases inside or around the printer. Doing so may cause fire.
- Do not press too hard on the document table when placing the originals.
- Do not open the scanner section while the product is copying, printing, or scanning.
- Do not touch the flat white cable inside the product.
- Do not spill liquid on the product. Do not use the product near water. Do not use with wet hands.
- Adjust only those controls that are covered by the operating instructions. Except as specifically explained in your documentation, do not attempt to service the product vourself.
- Never disassemble, modify, or attempt to repair the product by yourself, except as specifically explained in the documentation. Do not adjust controls that are not covered by the operating instructions.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance.
- Always keep this guide handy.

### Control Panel Safety

- Use only a dry, soft cloth to clean the control panel. Do not use liquid or chemical cleansers.
- If the control panel is damaged, contact Epson. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.

### Wireless Network Safety

- Do not use this product inside medical facilities or near medical equipment. Radio waves from the product may adversely affect the operation of medical equipment.
- Keep this product at least 9 inches (22 cm) away from cardiac pacemakers. Radio waves from this product may adversely affect their operation.
- Do not use this product near automatically controlled devices such as automatic doors or fire alarms. Radio waves from this product may adversely affect these devices.

### Ink Cartridge Safety

- Keep ink cartridges out of the reach of children and do not drink the ink.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If it gets in your eyes, flush them immediately with water. If you still have discomfort or vision problems, see a doctor immediately.
- Do not put your hand inside the product or touch any cartridges during printing.
- Do not try to move the print head by hand, or you may damage the product.
- Before transporting the product, make sure the print head is in the home (far right) position and the ink cartridges are in place.
- Install a new ink cartridge immediately after removing an expended one. Leaving cartridges uninstalled can dry out the print head and may prevent the product from printing.
- Do not shake ink cartridges after opening their packages, and do not remove the label from the cartridge itself; this can cause leakage.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area. Do not store the cartridge upside down.

## **Epson America, Inc., Limited Warranty**

What Is Covered: Epson America, Inc. ("Epson") warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States or Canada, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson printer prove defective during the warranty period, please call the Epson Connection<sup>5M</sup> at (562) 276-4382 (U.S.) or (905) 709-3839 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in Canada or the U.S. (excluding Puerto Rico and U.S. Possessions). Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States and Canada. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty is not transferable. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction

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To find the Epson Authorized Reseller nearest you, visit our website at: http://www.epson.com.

To find the Epson Customer Care Center nearest you, visit http://www.epson.com/support.

You can also write to:

Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012

## **Declaration of Conformity**

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.

Located at: MS 3-13

> 3840 Kilroy Airport Way Long Beach, CA 90806 Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR \$2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson

Type of Product: Multifunction printer

Model: C432A

## **FCC Compliance Statement**

### For United States Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

### For Canadian Users

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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