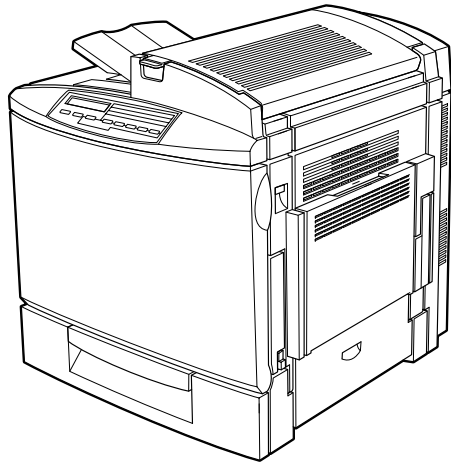


SERVICE MANUAL



A4 Color Laser Printer

EPSON AcuLaser Color 2000



EPSON®

Contents

Chapter 1 Product Descriptions

1.1 Overview	12
1.2 Controller Unit Specifications	15
1.2.1 Controller Basic Specifications	15
1.2.2 Engine Specifications	15
1.2.3 Process Specification	20
1.2.4 Paper Specification	21
1.2.5 Sensors	23
1.2.6 Reliability, Durability, Serviceability	26
1.2.7 Operating Conditions (Including Consumables)	27
1.2.8 Storage and Transport Environments (Including Consumables)	28
1.2.9 Electrical Characteristics	29
1.2.10 Applicable Standards and Regulations	30
1.2.11 Consumable Specifications	31
1.2.11.1 Developer cartridges	31
1.2.11.2 Photoconductor kit	32
1.2.11.3 Waste Toner Collector	32
1.2.11.4 Fuser Kit	33
1.2.11.5 Transfer Belt Unit	33
1.3 Interface Specifications	34
1.3.1 Parallel Interface Specifications	34
1.3.2 Ethernet Interface Specifications	35
1.3.3 Optional Interface Specifications	35
1.4 Control Panel	37
1.4.1 Exterior View and Names	37
1.4.1.1 LED Description	37
1.4.2 Button Functions	38
1.4.3 One Touch Setting Modes	39
1.4.4 Panel Setting Item List	40
1.4.5 Explanation of Each Setting Menu and Items	47
1.4.5.1 Printing Menu	47
1.4.5.2 Tray Menu	48
1.4.5.3 Config Menu	48

1.4.5.4 Setup Menu	50
1.4.5.5 Maintenance Menu	51
1.4.6 Service Operations	52
1.5 About RAM Expansion	53
1.6 Engine Restrictions	54
1.6.1 Restriction on Printing Speed	54
1.6.1.1 Toner Duty Restrictions	54
1.7 Handling Precautions	55
1.7.1 Caution when there is a Power Failure	55
1.7.2 Caution Regarding High Temperature Parts	55

Chapter 2 Operating Principles

2.1 Mechanism Overview	58
2.1.1 Gear Roller Arrangement	59
2.2 Printing Process	67
2.2.1 Paper Feed Mechanism	68
2.2.1.1 Tray 1	68
2.2.1.2 Tray 2 (Cassette 1)	69
2.2.1.3 Tray 3 (Cassette 2)	69
2.2.1.4 Timing Roller	70
2.2.2 Charging Process	70
2.2.3 Exposure Process	72
2.2.4 Development Process	73
2.2.4.1 Toner Cartridge Rack	73
2.2.4.2 Toner Cartridge	75
2.2.4.3 Names of Unit Contacting Terminals	78
2.2.5 Transfer Process	79
2.2.5.1 Mid-Transfer Belt Unit	79
2.2.5.2 Mid-Transfer	79
2.2.5.3 Paper Transfer	80
2.2.6 Waste Toner Bottle	83
2.2.7 Suction Process	84

2.2.8 Fusing Process	84
2.2.8.1 Fusing Unit	84
2.2.8.2 Fusing Temperature Control	86
2.2.8.3 Fusing Oil Roll	89
2.2.9 Paper Eject Process	89
2.2.9.1 Duplex Unit (option)	90
2.3 Controller Board (C314MAIN) Operating Principles	92
2.3.1 Specification	92

Chapter 3 Troubleshooting

3.1 Troubleshooting Method	94
3.1.1 Troubleshooting Procedure	94
3.1.2 Power is not Applied	96
3.1.3 Self Check Function	96
3.2 Printer Message	98
3.2.0.1 Messages	98
3.2.1 Printer Message Details of Status Messages and Remedies ..	101
3.2.2 Details of Error Messages and Remedies	101
3.2.3 Details of Warning Messages and Remedies	104
3.2.4	Service Call Error Messages 106
3.2.4.1 Engine Related Service Call Error Messages	106
3.2.4.2 Engine Related Service Call Error Troubleshooting	107
3.2.4.3 Controller Related Service Call Error Messages	114
3.3 Image Quality Troubleshooting	116

Chapter 4 Disassembly and Assembly

4.1 Overview	120
4.1.1 Cautions	120
4.1.2 Service Tools	120
4.1.3 Screws, Small Parts	121
4.1.4 Fuses	121
4.2 Disassembling Procedure	122
4.2.1 Overview	122
4.2.2 Before Disassembling the Printer	123
4.2.3 Outer Cover Removal	123
4.2.3.1 Front Cover Removal	123

4.2.3.2 Operation Panel Removal	124
4.2.3.3 Front Inner Cover Removal	124
4.2.3.4 Top Cover Removal	125
4.2.3.5 Left Cover Removal	125
4.2.3.6 Rear Controller Cover Removal	126
4.2.3.7 Rear Cover Removal	127
4.2.3.8 Rear Right Cover Removal	127
4.2.3.9 Left Rear Cover Removal	128
4.2.3.10 Rear Left Cover Removal	128
4.2.4 C314MAIN Board	129
4.2.4.1 C314MAIN Board Removal	129
4.2.4.2 Controller Box Removal	131
4.2.5 MCU (PWB-A Board) Removal	131
4.2.6 PU1 (Power Supply Board) Removal	132
4.2.7 High Voltage Board (HV1, HV2) Removal	133
4.2.7.1 HV1 (High Voltage Board) Removal	133
4.2.7.2 HV2 (High Voltage Board) Removal	133
4.2.8 Fusing Motor Removal	134
4.2.9 Transfer Motor Removal	135
4.2.9.1 PU1 Support Plate Removal	135
4.2.9.2 Transfer Motor Removal	135
4.2.10 Fusing Pressure Motor Removal	136
4.2.11 Fan Motor Removal	136
4.2.11.1 Power Supply Fan Motor Removal	136
4.2.11.2 Fusing Fan Motor Removal	137
4.2.11.3 Transfer Belt Fan Motor Removal	137
4.2.11.4 Cooling Fan Motor Removal	138
4.2.12 Laser Safety Switch (CDRH-SW) Removal	138
4.2.13 Waste Toner Full Sensor Removal	139
4.2.14 MP Tray Paper Load	140
4.2.14.1 Paper Load Cover Removal	140
4.2.14.2 MP Tray Paper Load Solenoid Removal	140
4.2.15 MP Tray Paper Load Unit	141
4.2.15.1 Front Bearing for the MP Tray Paper Load Unit Removal	141
4.2.15.2 MP Tray Paper Load Unit Removal	141
4.2.16 Paper Cassette	142
4.2.16.1 Paper Size Switch Removal	142
4.2.16.2 Paper Near Empty Sensor Removal	142
4.2.16.3 Cassette Paper Load Solenoid Removal	142
4.2.17 Transfer Mechanism	143

- 4.2.17.1 Timing Roller Solenoid Removal 143
- 4.2.17.2 Middle Roller Solenoid Removal 143
- 4.2.17.3 Lower Paper Load Guide Removal 144
- 4.2.17.4 Timing Sensor Removal 144
- 4.2.18 OHP Sensor Removal 144
- 4.2.19 Developer Mechanism 145
 - 4.2.19.1 Toner Empty Sensor Removal 145
 - 4.2.19.2 Front Side Rack Bearing Removal 145
 - 4.2.19.3 Rack Lock Lever Removal 146
 - 4.2.19.4 Rack Black Position Sensor Removal 146
 - 4.2.19.5 Developer Motor Assy. Removal 147
 - 4.2.19.6 Rear Rack Bearing Removal 147
 - 4.2.19.7 Rack Removal 148
- 4.2.20 PH (Print Head) Mechanism 149
 - 4.2.20.1 PH Connector Removal 149
 - 4.2.20.2 PH Cover Removal 149
 - 4.2.20.3 PH Removal 150
- 4.2.21 Transfer Mechanism 150
 - 4.2.21.1 Transfer Roller Pressure Solenoid Removal 150
 - 4.2.21.2 Transfer Roller Pressure Sensor Removal 151
 - 4.2.21.3 Suction Fan Motor Removal 152
 - 4.2.21.4 Middle Paper Sensor Removal 152
- 4.2.22 Belt Cleaner Mechanism 153
 - 4.2.22.1 Left Upper Support Plate Removal 153
 - 4.2.22.2 Left Frame Plate Removal 153
 - 4.2.22.3 Belt Cleaner Estrangement Position Sensor Removal ... 154
 - 4.2.22.4 PWB-I (Belt Cleaner Control Board) Removal 154
- 4.2.23 Fusing Mechanism 155
 - 4.2.23.1 Pressure Roller Estrangement Sensor Removal 155
- 4.2.24 Paper Eject Mechanism 155
 - 4.2.24.1 Paper Eject Sensor Removal 155
- 4.2.25 Rack Motor Assy. 156
 - 4.2.25.1 Power Switch Removal 156
 - 4.2.25.2 Rack Motor Assy. Removal 156
- 4.2.26 Duplex Unit 157
 - 4.2.26.1 Duplex Paper Feed Sensor Removal 157
 - 4.2.26.2 Duplex Unit Board Cover Removal 157
 - 4.2.26.3 Duplex Unit Board (PWB-AD) Removal 158
 - 4.2.26.4 Motor Cover Removal 158
 - 4.2.26.5 Motor Plate Removal 159

- 4.2.26.6 Reverse Motor Removal 159
- 4.2.26.7 Duplex Paper Load Motor Removal 159

- 4.3 Program ROM Update** 160
 - 4.3.1 Program ROM Update 160
 - 4.3.1.1 Error Indication and Remedies 160
 - 4.3.2 DIMM Module Copy 161

Chapter 5 Adjustment

- 5.1 Adjustment** 163

Chapter 6 Maintenance

- 6.1 Maintenance** 165
 - 6.1.1 Replacement Parts 165
 - 6.1.2 Cleaning 165

Chapter 7 Appendix

- 7.1 Overview** 167
 - 7.1.1 MCU Internal Connection Diagram 167
- 7.2 Component Layout** 169
- 7.3 Exploded Diagram** 172
- 7.4 Parts List** 173
- 7.5 Circuit Diagram** 181