



Owner's Guide

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- 1. READ ALL INSTRUCTIONS.
- 2. Do not touch hot surfaces. Use handles or knobs.
- 3. Move or lift the electric BUFFET RANGE by its sides after it has cooled completely.
- 4. To protect against electrical shock, do not immerse cord, plugs or Housing Unit in water or other liquids.
- 5. Close supervision is necessary when any appliance is used by or near children.
- 6. Do not use appliance unattended.
- 7. Unplug from the wall outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- 8. Do not operate any appliance with a damaged cord or plug, after the appliance malfunctions or has been damaged in any manner. Call Customer Service (see warranty) to return for examination, repair or adjustment.
- 9. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- 10. Do not use outdoors.
- 11. Do not let cord hang over the edge of the table or counter, or touch hot surfaces.
- 12. Do not place on or near a hot gas or electric burner, or in a heated oven.
- 13. Extreme caution must be used when moving any pot or pan containing hot oil or other hot liquids from this appliance.
- 14. Do not use this appliance for anything other than its intended use. This appliance is for household use only.
- 15. To disconnect, turn Temperature Control Dials to OFF, then remove plug from wall outlet.

SAVE THESE INSTRUCTIONS

This appliance is for **HOUSEHOLD USE ONLY**.

No user-serviceable parts inside. Do not attempt to service this product. A short power supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. An extension cord may be used if care is exercised in its use. If an extension cord is used the marked electrical rating of the extension cord should be at least as great as the electrical rating of the BUFFET RANGE. The cord should be arranged so that it will not drape over the countertop or table top where it can be pulled on by children or tripped over unintentionally.

Do not immerse unit in water or other liquids. No liability can be accepted for any damage caused by non-compliance with these instructions or any other improper use or mishandling.

POLARIZED PLUG This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way. If the plug fits loosely into the AC outlet or if the AC outlet feels warm do not use that outlet.

KNOW YOUR BUFFET RANGE



OPERATING INSTRUCTIONS

Before plugging in your BUFFET RANGE, check to ensure that the electrical circuit is not overloaded with other appliances. This unit should always be operated on a separate 120 volt, 60 Hz, AC circuit. Be certain that your BUFFET RANGE is resting level on the countertop. There are 2 burner rings on this unit. The larger burner is rated at 900 watts. The smaller burner is rated at 650 watts. Use the larger burner for fast cooking, and use the smaller burner for simmering or warming.

NOTE: Avoid using pans that are unstable and easily tipped.

1. Place unit on a flat surface.

NOTE: Be sure to leave 4 to 6 inches of space above and around the unit for proper ventilation.

2. Plug unit into electrical outlet. Turn Temperature Control Dials from OFF to selected setting.

CAUTION: Do not touch while in use.

- 3. When using a pot or pan, place it in the center of the burner. It is recommended that you use a pot or pan that is the same size as the burner.
- 4. When cooking is complete turn Temperature Control Dial(s) to the OFF position.
- 5. When not in use, unplug unit to assure that it is off. This helps prevent accidental burns.

IMPORTANT POINTS TO REMEMBER WHEN OPERATING

- Before the BUFFET RANGE is used for the first time, it should be heated up at maximum setting for approximately 4 minutes without a pot. During this curing process, the protective coating is hardened and obtains its maximum strength.
- The BUFFET RANGE may smoke the first time it is used it is not defective and the smoke will burn off within a few minutes.
- Do not leave the unit ON without any pots/pans on the Solid Burners after the curing process.
- Do not use as a portable heater.
- Make sure the power supply cord does not touch hot elements or cooking utensils.
- For daily cooking, wipe excess water/condensation off pots, lids and utensils prior to use.
- Make sure that hot pots/pans do not touch the HOUSING UNIT these could damage the surface finish.

CLEANING INSTRUCTIONS

Reasonable care will ensure many years of service from your unit. Avoid dropping items on the Burner Rings and Solid Burners.

- 1. Turn Temperature Control Dial(s) OFF.
- 2. Always unplug unit from electrical outlet and allow to cool before cleaning.
- 3. NEVER IMMERSE UNIT IN WATER OR OTHER LIQUIDS.
- 4. For easy cleaning, the Burners are sealed. Do not attempt to separate Burners from the unit.
- 5. Use a damp, soapy cloth or sponge to clean the surface of the Solid Burners, Burner Rings, Non-Skid Feet and Housing Unit. NEVER USE HARSH ABRASIVE OR STEEL WOOL PADS ON ANY PART OF THE BURNER.
- 6. Thoroughly wipe soap from Solid Burners and Burner Rings.
- 7. There are no user serviceable parts. Any servicing other than cleaning should be performed by an authorized service center.

NOTES

SERVICE INSTRUCTIONS

- 1. Do NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the Warranty.
- If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed Warranty.
- If you have any questions or comments regarding this unit's operation or believe any repair is necessary, please write to our Consumer Service Department or visit our website at www.rivalproducts.com.

RIVAL c/o JCS/THG, LLC 303 NELSON AVENUE NEOSHO, MO 64850

ONE (1) YEAR LIMITED WARRANTY SAVE THIS WARRANTY INFORMATION

- A. This Warranty applies only to the original purchaser of this product.
- B. This Warranty applies ONLY to repair or replacement of any supplied or manufactured parts of this product that, upon inspection by JCS/THG, LLC authorized personnel, is shown to have failed in normal use due to defects in material or workmanship, JCS/THG, LLC will determine whether to repair or replace the unit. This Warranty does not apply to installation expenses.
- C. Operating this unit under conditions other than those recommended or at voltages other than the voltage indicated on the unit, or attempting to service or modify the unit, will render this WARRANTY VOID.
- D. Unless otherwise proscribed by law, JCS/THG, LLC shall not be liable for any personal injury, property or any incidental or consequential damage of any kind resulting from malfunctions, defects, misuse, improper installation or alteration of this product.
- E. All parts of this product are guaranteed for a period of 1 year as follows:
 - Within the first 30 days from date of purchase, the store from which you purchased your product should replace this product if it is defective in material or workmanship (provided the store has in-stock replacement)* If you intend to assert any claim in connection with the product, please follow the instructions in paragraph F.
 - Within the first twelve months from date of purchase, JCS/THG, LLC will repair or replace the product if it is defective in material or workmanship, subject to the conditions in paragraph G.
- F. If you have any other problem or claim in connection with this product, please write to our Consumer Service Department.
- G. IMPORTANT RETURN INSTRUCTIONS. Your Warranty depends on your following these instructions if you are returning the unit to JCS/THG, LLC:
 - 1. Carefully pack the item in its original carton or other suitable box to avoid damage in shipping.
 - 2. Before packing your unit for return, be sure to enclose:
 - a) Your name, full address with zip code and telephone number,
 - b) A dated sales receipt or PROOF OF PURCHASE,
 - c) Your \$10.00 check for return prepaid shipping and handling, and
 - d) The model number of the unit and the problem you are having. (Enclose in an envelope and tape directly to the unit before the box is sealed.)
 - 3. JCS/THG, LLC recommends you ship the package U.P.S ground service for tracking purposes.
 - 4. All shipping charges must be prepaid by you.
 - 5. Mark the outside of your package:

RIVAL

c/o JCS/THG, LLC 303 NELSON AVENUE NEOSHO, MO 64850

SHIPPING AND HANDLING CHARGES: \$10.00 (USD)

This Warranty gives you specific legal rights, and you may have other rights which vary by jurisdiction. The provisions of this Warranty are in addition to, and not a modification of, or subtraction from, the statutory warranties and other rights and remedies contained in any applicable legislation. To the extent that any provision of this Warranty is inconsistent with any applicable law, such provision shall be deemed voided or amended, as necessary, to comply with such law.

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Printed in China