# **JVC** COLOUR TELEVISION INSTRUCTIONS

# This illustration shows AV-14UMG7.

AV-21B17 AV-21BMG7 AV-21BMG7B AV-21BMG7S AV-21Q17 AV-21QMG7 AV-21QMG7B AV-21Y17 AV-21YMG7 AV-21YMG7B AV-14A17 AV-14AMG7 AV-14U17 AV-14UMG7 AV-14UMG7B

Safety precautions2	
Connections3	
Initial settings3	

PREPARATION

Remote control buttons	
and functions 4	P
TV buttons and functions4	
Using the TV's MENU5	
Presetting TV channels	
Using the timer7	
Playing game7	ł
Sound and Colour system in your	
country or region7	

Troubleshooting	Back cover
Specifications	Back cover

The illustrations of AV-14UMG7 is used in this instruction manual for explanation purpose. Your TV may not look exactly the same as illustrated.

# WARNING

#### TO PREVENT FIRE OR SHOCK HAZARD. DO NOT EXPOSE THIS APPLIANCE TO BAIN OR MOISTURE.

· The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.



· Do not allow objects or liquid into the cabinet openings.



- Avoid damaging the power cord and mains plug. When unplugging the TV, grasp the mains plug. Do not pull on the power cord.
- This TV can be turned on/off power by connecting/disconnecting the AC plug into AC outlet. While this TV is being installed, enough space should be reserved for connection/disconnecting the AC plug into AC outlet by hand.

In the event of a fault, unplug the unit and call a service technician. Do not attempt to repair it yourself or remove the rear cover.

# CAUTION

•••• • 00000

#### TO ENSURE PERSONAL SAFETY. OBSERVE THE FOLLOWING **BULES REGARDING THE USE OF THIS TV.**

- · Never block or cover the ventilation openings.
- · Never install the TV where good ventilation is unattainable.
- When installing this TV, leave spaces for ventilation around the TV of more than the minimum distances as shown



· The surface of the TV screen is easily damaged. Be very careful with it when handling the TV. Should the TV screen



become soiled, wipe it with a soft dry cloth. Never rub it forcefully. Never use any cleaner or detergent on it.

· Insert two batteries by following the  $\oplus$  and  $\ominus$ polarities and inserting the  $\ominus$  end first.



cell batteries.

 If the remote control does not work properly, fit new batteries. The supplied batteries are for testing, not regular use.

# Connections

# CAUTION

Ensure to turn off all equipments including the TV before connecting the AC mains plug to the AC outlet.



# Initial settings

# 1 Turn on the TV.



or wait 15 seconds to run Setup Tour

JVC logo appears.



Searching for the channels.



PROGRAM finishes

Proceed to AUTO PROGRAM

#### Note

2

This Language Menu's on screen is used for explanation purpose only. Your TV may not show the same as this on screen.

# **3** Search a channel manually or fine-tune a channel.



# To restart Setup Tour after above setup has completed



(while the cursor is pointing to PICTURE MODE and within 3 seconds)

If you press when LANGUAGE is displayed (Step 2), the screen will exit to MENU.

#### **Remote control buttons and functions**



# **TV** buttons and functions



POWER lamp - Indicates the TV's status.

- No colour : TV's main power is being turned off.
  - : TV's main power is being turned on.
  - : While the TV is in standby mode, ON TIMER function is in used. While the TV is in turn on mode, OFF TIMER function is in used.

Note: When you turn off the power switch while TV is in standby mode, the power lamp will go off in 5 -10 seconds. When you operate the TV, POWER Lamp will blink.

# Using the TV's MENU



MENU	Item	Description (Setting / Adjustment)
PICTURE MODE	USER	Change picture settings (➡ PICTURE SETTING)
	VIVID	Heightens contrast and sharpness
	SOFT	Softens contrast and sharpness
PICTURE SETTING	CONTRAST	Adjust contrast (Lower 👄 Higher)
<ul> <li>PICTURE SETTING can operate when PICTURE</li> </ul>	BRIGHT	Adjust brightness (Darker ⇔ Brighter)
MODE is set to USER (➡ PICTURE MODE)	SHARP	Adjust sharpness (Softer ↔ Higher)
0	COLOUR	Adjust colour (Lighter \leftrightarrow Deeper)
On screen scale colour Center position : Yellow	TINT	Adjust colour tint (Reddish ↔ Greenish)
Others position : Green	RESET	Reset all items level to center
WHITE BALANCE	NORMAL	Normal white balance
	COOL	Bluish white
	WARM	Reddish white
ECO MODE	OFF	Cancel the function
<ul> <li>Adjust picture contrast</li> </ul>	ECO-1	Mild contrast (recommended)
according to room brightness	ECO-2	Even contrast

ON TIMER	Turns on the TV from standby mode ( $\Rightarrow$ page 7)				
OFF TIMER	Turns off the TV to standby mode ( $\Rightarrow$ page 7)				
AI VOLUME	ON Sets the volume level for channels and video input automatically depends or strength of signal from the				
	OFF	Volume can be adjusted individually for each channel			
CHILD LOCK	ON	Disable the front buttons of the TV			
	OFF	Cancel the function			
BLUE BACK	ON	Displays a blue screen and mutes the sound when signal from the aerial is weak or absent			
	OFF	Cancel the function			
VNR To reduces the picture	AUTO	Effect of VNR is automatically controlled			
noise	MIN	Effect of VNR becomes minimum			
	MAX	Effect of VNR becomes maximum			
	OFF	Cancel the function			
GAME	Select a ga (➡ page 7	ame to play (PUZZLE / TWINS) )			
LANGUAGE	Choose yo	ur desired on screen display language.			
AUTO PROGRAM	Automatica	ally registers channels ( $\Rightarrow$ page 6)			
MANUAL PROGRAM	Manually s channels (	earch channels and fine-tunes page 6)			
INSERT / DELETE	Add, delete (⇒ page 6	e and move registered channels			
COLOUR SYSTEM	Select the	appropriate system			
	In TV mode : (AV-14A17 / AV-14U17 / AV-21B17 / AV-21Q17 / AV-21Y17 : AUTO / PAL / SECAM) (Other models : AUTO / PAL / SECAM / NTSC3.58 / NTSC4.43) In VIDEO mode (All models) : (AUTO / PAL / SECAM / NTSC3.58 / NTSC4.43) (				
SOUND SYSTEM	Select the appropriate system (AV-14A17 / AV-14U17 / AV-21B17 / AV-21Q17 / AV-21Y17 :BG / I / DK) (Other models : BG / I / DK / M) (→ page 7)				

# **Presetting TV channels**

# **AUTO PROGRAM**

1	(MENU) I	AUTO PROGRAM	
2			AUTO PROGRAM
	LION	or 👉 🕨	VH
3	LICK	to stop or when AUTO P	ROGRAM finishes.

MANUAL PROGRAM screen appears (→ MANUAL PROGRAM). 4

# MANUAL PROGRAM



<b>3</b> To search for a channel manually (SEARCH)	<ol> <li>Select the PR number you wish to store the channel.</li> <li>Press the VOLUME +/- button to start searching from the present channel. Searching stops when the following channel is found.</li> </ol>		
To fine-tune a channel (FINE)	<ol> <li>Select the channel you wish to fine-tune.</li> <li>Press the ◄ or ► button until a clear picture is obtained.</li> </ol>		
If noisy sound is heard and unsuitable sound system for your broad- casting (➡ Page 7)	<ol> <li>Press DISPLAY button then on screen will change to Sound System,</li> <li>Choose an appropriate sound system.</li> </ol>		

# **INSERT / DELETE**

After this operation, other channel's PR number will be changed.

1	1 (MENU) (INSERT/DELETE)						
2	or the	INSERT / DELETE           PR         Big CH//CO           Big CH / CO           Big CH / CO      <					
3	To add the new channel (INSERT)	<ol> <li>Select the PR number you wish to store the new channel.</li> <li>Press the VOLUME+ button.</li> <li>Press ▶ button to choose "CH" or "CC".</li> <li>Enter the CH/CC number for the channel you wish to add. The TV starts to search for the channel. Certain channels are not available in some countries. If you cannot receive a channel by INSERT, use MANUAL PROGRAM</li> </ol>					
	To delete a channel (DELETE)	Select the channel you wish to delete and press					
	To change the PR number (MOVE)	<ol> <li>Select the PR number you wish to move.</li> <li>Press the ► button.</li> <li>Press ▲ or ▼ button to move it to the new PR number.</li> <li>Press ◄ button.</li> </ol>					
4	to exit.						

Channel table

CH/CC	CCIR	OIRT	CH/CC	CCIR	OIRT	CH/CC	CCIR	OIRT
CH02	E2	R1	CH21	E21		CC01	S-1	
CH03	E3		CH22	E22		CC02	S-2	
CH04	E4	R2						
CH05	E5	R6						
CH06	E6	R7				↓	+	
CH07	E7	R8				CC41	S-41	
CH08	E8	R9				CC75	Х	
CH09	E9					CC76	Y	R3
CH10	E10	R10				CC77	Z	R4
CH11	E11	R11	+	+		CC78	Z+1	R5
CH12	E12	R12	CH69	E69		CC79	Z+2	

CCIR: Middle East, Southeast Asia, etc..

OIRT: Russia etc..

to exit.

# Using the timer

#### **ON TIMER**

1 (MENU) (ON TIMER)



- 3 Choose the PR (channel) that you want to watch when the TV turns on. External input, AV position and any un-preset channel cannot be chosen for PR.
- 4 Set the ON TIMER to your desired period of time. When the ON TIMER is set to other than 00:00, the ON TIMER is activated. You can set the period of time to a maximum of 12 hours in 15-minute intervals.
- 5 To off the ON TIMER, set the time to 00:00.

# **Playing game**

- (MENU) GAME)
- **2** Select a game.

PUZZLE	This game needs you to rearrange the numbers 1 to 15 in order by swapping the blank card with the numbered card.
TWINS	This game needs you to find all the matching pairs of cards. If you open a correct pair, the card will stay uncovered. If you miss, they will flip back.

#### Instructions to play

10

TIMER



# Sound and Colour system in your country or region

Area	Country or Region	Sound System	Colour System	
Asia.	Bahrain, Kuwait, Oman, Qatar, United Arab Emirates, Yemen, etc. Indonesia, Malaysia, Singapore, Thailand, India, etc	B/G	PAL	
Middle	China, Vietnam, etc.	D/K		
East	Hong Kong, etc.	I		
	Islamic Republic of Iran, Lebanon, Saudi Arabia, etc.	B/G	SECAM	
	Philippines, Taiwan, Myanmar, etc.	M	NTSC	
	Russia, etc.	D/K	SECAM	
Furana	Czech Republic, Poland, etc.	D/K		
Europe	Germany, Holland, Belgium, etc.	B/G	PAL	
	UK, etc.	I		
Oceania	Australia, New Zealand, etc.	B/G	PAL	
Africa	Republic of South Africa, etc.	I	DAL	
	Nigeria, etc.	B/G	PAL	
	Egypt, Morocco, etc.	D/G	SECAM	

# **OFF TIMER**

Note You can select OFF TIMER function by direct key.

- **2** You can set the period of time to a maximum of 120 minutes in 10 minutes intervals.
- **3** When the remaining elapse time is one minute, "GOOD NIGHT!" appears on the screen.
- **4** You can display the OFF TIMER screen again to confirm or change the remaining time.
- **5** To off the OFF TIMER, select OFF or turn off the TV's main power.

# Troubleshooting

If a problem occurs when you are using the TV, check the below troubleshooting guide before calling for repair.

Problem	Cause / Solution
No or poor picture	<ul> <li>Turn OFF BLUE BACK if it is ON. (→ page 5)</li> <li>Adjust the COLOUR or BRIGHT setting. Refer to "PICTURE SETTING". (→ page 5)</li> <li>Choose the appropriate colour system. (→ page 5)</li> </ul>
Snowy picture	<ul> <li>Check the aerial and TV connections. (⇒ page 3)</li> </ul>
Stripes or coloured patches appeared	Interference caused by electrical appliances or speakers. Move them away from the TV.
Double-picture (ghosting)	<ul> <li>Interference caused by signal reflecting from mountains or buildings. Adjust the aerial's direction or use another antenna.</li> </ul>
No or poor sound	<ul> <li>Choose the appropriate sound system. (          page 5)     </li> </ul>
White and bright still image looks as if it is coloured	Inevitable phenomenon due to the nature of the picture tube. This is not a malfunction.
Image from video input is distorted	<ul> <li>The image was not properly recorded. This is not a malfunction.</li> </ul>
Cannot operate the remote control	<ul> <li>Replace the batteries. (→ page 2)</li> <li>Operate it at less than 7 meters from the TV.</li> </ul>
Cannot operate the MENU	Exit and enter the MENU again.
Cannot operate the front panel buttons	Turn OFF CHILD LOCK if it is ON.
Image takes a while to be displayed	<ul> <li>Image requires time to stabilize before display. This is not a malfunction.</li> </ul>
TV emits crackling sound	Caused by a sudden change in temperature and it is not a malfunction. Call a service technician for inspection.
Static shock when touch the TV screen	Caused by static electricity of the picture tube and it will     not harm the human body. This is not a malfunction.
The TV turns off suddenly	<ul> <li>This is not a malfunction. If you had set the BLUE BACK function to ON, TV will be turned off automatically when no signals are received from an antenna for about 15 minutes or longer.</li> </ul>

# Specifications

JVC

TV RF systems	AV-14A17 / AV-14U17 / AV-21B17 / AV-21Q17 / AV-21Y17 : B, G, I, D, K Others models : B, G, I, D, K, M
Colour systems	AV-14A17 / AV-14U17 / AV-21B17 / AV-21Q17 / AV-21Y17 : PAL, SECAM, NTSC 3.58 MHz / NTSC 4.43 MHz (in VIDEO mode only) Others models : PAL, SECAM, NTSC 3.58 MHz / NTSC 4.43 MHz
Receiving channels	VHF low channel (VL), VHF high channel (VH), UHF channel (U) Receives cable channels in mid band, super band and hyper band.
Power requirem	ents
For Malaysia / Australia	AC 160 to 240 V, 50 Hz / 60 Hz
For others	AC 110 to 240 V, 50 Hz / 60 Hz
External input /	output
INPUT	VIDEO input, AUDIO input
OUTPUT	VIDEO output, AUDIO output
Headphone jack	Stereo mini jack (3.5 mm diameter)

Design and specifications are subject to change without notice.

# **JVC** COLOUR TELEVISION INSTRUCTIONS



Safety precautions2	
Connections3	
Initial settings3	



This illustration shows AV-1400UE.

AV-2100BE AV-2100QE AV-2100YE AV-1400AE AV-1410AE AV-1400UE AV-1410UE

Remote control buttons	
and functions 4	
TV buttons and functions4	Ċ
Using the TV's MENU5	
Presetting TV channels6	
Using the timer7	
Playing game7	ť
Sound and Colour system in your	
country or region7	

Troubleshooting Back cover	
Specifications Back cover	

PREPARATION

The illustrations of AV-1400UE is used in this instruction manual for explanation purpose. Your TV may not look exactly the same as illustrated.

GGT0144-001B-H

# WARNING

#### TO PREVENT FIRE OR SHOCK HAZARD. DO NOT EXPOSE THIS APPLIANCE TO BAIN OR MOISTURE.

· The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.



· Do not allow objects or liquid into the cabinet openings.



- Avoid damaging the power cord and mains plug. When unplugging the TV, grasp the mains plug. Do not pull on the power cord.
- This TV can be turned on/off power by connecting/disconnecting the AC plug into AC outlet. While this TV is being installed, enough space should be reserved for connection/disconnecting the AC plug into AC outlet by hand.

In the event of a fault, unplug the unit and call a service technician. Do not attempt to repair it yourself or remove the rear cover.

# CAUTION

•••• • 00000

#### TO ENSURE PERSONAL SAFETY. OBSERVE THE FOLLOWING **BULES REGARDING THE USE OF THIS TV.**

- · Never block or cover the ventilation openings.
- · Never install the TV where good ventilation is unattainable.
- When installing this TV, leave spaces for ventilation around the TV of more than the minimum distances as shown



· The surface of the TV screen is easily damaged. Be very careful with it when handling the TV. Should the TV screen



become soiled, wipe it with a soft dry cloth. Never rub it forcefully. Never use any cleaner or detergent on it.

· Insert two batteries by following the  $\oplus$  and  $\ominus$ polarities and inserting the  $\ominus$  end first.



cell batteries.

 If the remote control does not work properly, fit new batteries. The supplied batteries are for testing, not regular use.

# Connections

# CAUTION

Ensure to turn off all equipments including the TV before connecting the AC mains plug to the AC outlet.



# Initial settings

#### Turn on the TV. 1



or wait 15 seconds to run Setup Tour

JVC logo appears.

2



## Searching for the channels.



to stop or wait until AUTO

Proceed to AUTO PROGRAM

#### 3 Search a channel manually or fine-tune a channel.



#### To restart Setup Tour after above setup has completed



(while the cursor is pointing to PICTURE MODE and within 3 seconds)

DISPLAY If you press when LANGUAGE is displayed (Step 2), the screen will exit to MENU.

#### **Remote control buttons and functions**



# **TV** buttons and functions



POWER lamp - Indicates the TV's status.

- No colour : TV's main power is being turned off.
  - : TV's main power is being turned on.
  - : While the TV is in standby mode, ON TIMER function is in used. While the TV is in turn on mode, OFF TIMER function is in used.

Note: When you turn off the power switch while TV is in standby mode, the power lamp will go off in 5 -10 seconds. When you operate the TV, POWER Lamp will blink.

# Using the TV's MENU



MENU	Item	Description (Setting / Adjustment)
PICTURE MODE	USER	Change picture settings (➡ PICTURE SETTING)
	VIVID	Heightens contrast and sharpness
	SOFT	Softens contrast and sharpness
PICTURE SETTING	CONTRAST	Adjust contrast (Lower 👄 Higher)
<ul> <li>PICTURE SETTING can operate when PICTURE</li> </ul>	BRIGHT	Adjust brightness (Darker ↔ Brighter)
MODE is set to USER (➡ PICTURE MODE)	SHARP	Adjust sharpness (Softer ↔ Higher)
On screen scale colour	COLOUR	Adjust colour (Lighter 👄 Deeper)
Center position : Yellow Others position : Green	TINT	Adjust colour tint (Reddish ⇔ Greenish)
	RESET	Reset all items level to center
WHITE BALANCE	NORMAL	Normal white balance
	COOL	Bluish white
	WARM	Reddish white

ECO MODE	OFF	Cancel the function		
<ul> <li>Adjust picture contrast according to room</li> </ul>	ECO-1	Mild contrast (recommended)		
brightness	ECO-2	Even contrast		
ON TIMER	Turns on th	ne TV from standby mode ( $\Rightarrow$ page 7)		
OFF TIMER	Turns off th	ne TV to standby mode (→ page 7)		
AI VOLUME	ON	Sets the volume level for all channels and video inputs automatically depends on the strength of signal from the source.		
	OFF	Volume can be adjusted individually for each channel		
CHILD LOCK	ON	Disable the front buttons of the TV		
	OFF	Cancel the function		
BLUE BACK	ON	Displays a blue screen and mutes the sound when signal from the aerial is weak or absent		
	OFF	Cancel the function		
VNR To reduces the picture	AUTO	Effect of VNR is automatically controlled		
noise	MIN	Effect of VNR becomes minimum		
	MAX	Effect of VNR becomes maximum		
	OFF	Cancel the function		
GAME	Select a ga (➡ page 7)	ame to play (PUZZLE / TWINS) )		
LANGUAGE	Choose yo	ur desired on screen display language		
AUTO PROGRAM	Automatica	ally registers channels ( $\Rightarrow$ page 6)		
MANUAL PROGRAM	Manually search channels and fine-tunes channels (→ page 6)			
INSERT / DELETE	Add, delete and move registered channels (→ page 6)			
COLOUR SYSTEM	Select the appropriate system (In TV mode: AUTO / PAL / SECAM) (In VIDEO mode: AUTO / PAL / SECAM / NTSC 3.58 / NTSC 4.43) (→ page 7)			
SOUND SYSTEM	Select the appropriate system (BG / I / DK) (→ page 7)			

# **Presetting TV channels**

## AUTO PROGRAM

1	(MENU) I	AUTO PROGRAM	
2			AUTO PROGRAM
	L 3 <sup>OK</sup>	or 👘 🕨	VH
3	L3 <sup>OK</sup>	to stop or when AUTO Pl	ROGRAM finishes.

MANUAL PROGRAM screen appears (→ MANUAL PROGRAM). 4

## MANUAL PROGRAM

7	(MENU) I		MANUAL PR	OGRAM		
2	L3 <sup>OK</sup>	or	G-	•	MANUAL PRO PR 02 03 04 05 VOLUME-/-	CH/CC D/K CC 20 D/K CH 30 D/K CH 40 D/K CH 50 D/K CH 50 D/K CH 50 F : SEARCH-/+ : FINE-/+
					DISPLAY	: SOUND SYSTE

To search for a channel manually (SEARCH)	<ol> <li>Select the PR number you wish to store the channel.</li> <li>Press the VOLUME +/- button to start searching from the present channel. Searching stops when the following channel is found.</li> </ol>
To fine-tune a channel (FINE)	<ol> <li>Select the channel you wish to fine-tune.</li> <li>Press the ◀ or ▶ button until a clear picture is obtained.</li> </ol>
If noisy sound is heard and unsuitable sound system for your broad- casting ( $\rightarrow$ Page 7)	<ol> <li>Press DISPLAY button then on screen will change to Sound System,</li> <li>Choose an appropriate sound system.</li> </ol>

# **INSERT / DELETE**

After this operation, other channel's PR number will be changed.



# Channel table

to exit.

CH/CC	CCIR	OIRT	CH/CC	CCIR	OIRT	CH/CC	CCIR	OIRT
CH02	E2	R1	CH21	E21		CC01	S-1	
CH03	E3		CH22	E22		CC02	S-2	
CH04	E4	R2						
CH05	E5	R6						
CH06	E6	R7				+	ł	
CH07	E7	R8				CC41	S-41	
CH08	E8	R9				CC75	Х	
CH09	E9					CC76	Y	R3
CH10	E10	R10				CC77	Z	R4
CH11	E11	R11	+	+		CC78	Z+1	R5
CH12	E12	R12	CH69	E69		CC79	Z+2	

CCIR: Middle East, Southeast Asia, etc..

OIRT: Russia etc..

to exit.

# Using the timer

#### **ON TIMER**

(MENU) (ON TIMER) 2



3 Choose the PR (channel) that you want to watch when the TV turns on. External input, AV position and any un-preset channel cannot be chosen for PR

00:15

10

- Set the ON TIMER to your desired period of time. When the ON TIMER Δ is set to other than 00:00, the ON TIMER is activated. You can set the period of time to a maximum of 12 hours in 15-minute intervals.
- To off the ON TIMER, set the time to 00:00. 5

# **Playing game**

- (MENU) (GAME)
- 2 Select a game.

PUZZLE	This game needs you to rearrange the numbers 1 to 15 in order by swapping the blank card with the numbered card.
TWINS	This game needs you to find all the matching pairs of cards. If you open a correct pair, the card will stay uncovered. If you miss, they will flip back.

#### Instructions to play



# **OFF TIMER**

1 (MENU) (OFF TIMER) OFF TIMER TIMER

Note You can select OFF TIMER function by direct key.

- You can set the period of time to a maximum of 120 minutes in 10 2 minutes intervals
- 3 When the remaining elapse time is one minute, "GOOD NIGHT!" appears on the screen.
- You can display the OFF TIMER screen again to confirm or change Δ the remaining time.
- 5 To off the OFF TIMER, select OFF or turn off the TV's main power.

# Sound and Colour system in your country or region

Area	Country or Region	Sound System	Colour System
Asia, Middle East	Bahrain, Kuwait, Oman, Qatar, United Arab Emirates, Yemen, etc. Indonesia, Malaysia, Singapore, Thailand, India, etc	B/G	PAL
	China, Vietnam, etc.	D/K	
	Hong Kong, etc.		
	Islamic Republic of Iran, Lebanon, Saudi Arabia, etc.	B/G	SECAM
	Philippines, Taiwan, Myanmar, etc.	М	NTSC
Europe	Russia, etc.	D/K	SECAM
	Czech Republic, Poland, etc.	D/K	PAL
	Germany, Holland, Belgium, etc.	B/G	
	UK, etc.	I	
Oceania	Australia, New Zealand, etc.	B/G	PAL
Africa	Republic of South Africa, etc.	I	PAL
	Nigeria, etc.	B/G	
	Egypt, Morocco, etc.		SECAM

# Troubleshooting

If a problem occurs when you are using the TV, check the below troubleshooting guide before calling for repair.

Problem	Cause / Solution
No or poor picture	<ul> <li>Turn OFF BLUE BACK if it is ON. (→ page 5)</li> <li>Adjust the COLOUR or BRIGHT setting. Refer to "PICTURE SETTING". (→ page 5)</li> <li>Choose the appropriate colour system. (→ page 5)</li> </ul>
Snowy picture	<ul> <li>Check the aerial and TV connections. (→ page 3)</li> </ul>
Stripes or coloured patches appeared	Interference caused by electrical appliances or speakers. Move them away from the TV.
Double-picture (ghosting)	<ul> <li>Interference caused by signal reflecting from mountains or buildings. Adjust the aerial's direction or use another antenna.</li> </ul>
No or poor sound	<ul> <li>Choose the appropriate sound system. (→ page 5)</li> </ul>
White and bright still image looks as if it is coloured	Inevitable phenomenon due to the nature of the picture tube. This is not a malfunction.
Image from video input is distorted	<ul> <li>The image was not properly recorded. This is not a malfunction.</li> </ul>
Cannot operate the remote control	<ul> <li>Replace the batteries. (→ page 2)</li> <li>Operate it at less than 7 meters from the TV.</li> </ul>
Cannot operate the MENU	Exit and enter the MENU again.
Cannot operate the front panel buttons	Turn OFF CHILD LOCK if it is ON.
Image takes a while to be displayed	<ul> <li>Image requires time to stabilize before display. This is not a malfunction.</li> </ul>
TV emits crackling sound	<ul> <li>Caused by a sudden change in temperature and it is not a malfunction. Call a service technician for inspection.</li> </ul>
Static shock when touch the TV screen	<ul> <li>Caused by static electricity of the picture tube and it will not harm the human body. This is not a malfunction.</li> </ul>
The TV turns off suddenly	<ul> <li>This is not a malfunction. If you had set the BLUE BACK function to ON, TV will be turned off automatically when no signals are received from an antenna for about 15 minutes or longer.</li> </ul>

# Specifications

JVC

TV RF systems	B, G, I, D, K		
Colour systems	PAL, SECAM, NTSC 3.58 MHz / NTSC 4.43 MHz (in VIDEO mode only)		
Receiving channels	VHF low channel (VL), VHF high channel (VH), UHF channel (U) Receives cable channels in mid band, super band and hyper band.		
Power requirements	AC 160 to 240 V, 50 Hz / 60 Hz		
External input / output			
INPUT	VIDEO input, AUDIO input		
OUTPUT	VIDEO output, AUDIO output		
Headphone jack	Stereo mini jack (3.5 mm diameter)		

Design and specifications are subject to change without notice.