

# Electrolux

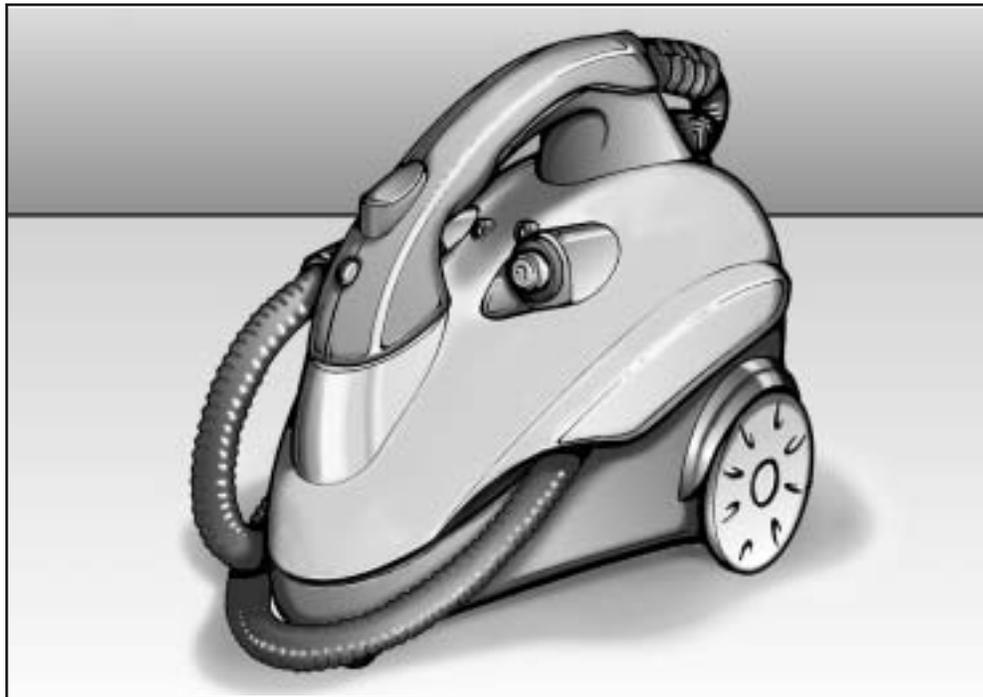
## Multi-Steamer

Household Type

## Steam Cleaner

## Owner's Guide

## Z370 Series



### **IMPORTANT**

For Service, Spares or any advise in the UK, please contact your Customer Care line agent at 08706 055 055. For Service, Spares or any advise in other locations, please refer to your local telephone directory for your nearest Electrolux Service Agent.

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# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

**READ ALL INSTRUCTIONS BEFORE USING THIS STEAM CLEANER.**

## WARNING

To reduce the risk of fire, electric shock, or injury:

- **Do not leave steam cleaner when plugged in. Unplug the electrical cord when not in use and before servicing.**
- Do not allow to be used as a toy. Close attention is necessary when used near children, pets and plants.
- Use only as described in this manual. Use only manufacturer's recommended accessories.
- Do not use with damaged cord or plug. If steam cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center before using.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or steam cleaner with wet hands or operate without shoes.
- Do not put any object into openings. Do not use with any opening blocked.
- Store your steam cleaner indoors in a cool, dry area.
- Keep your work area well lighted.
- **Never turn the appliance over or on its side when using steam. Never direct steam towards people, animals, plants, and equipment with electrical components, such as the interior of electric ovens.**
- Do not immerse the steam cleaner into water or other liquids. Always unplug the power cord from the electrical socket when filling the steam cleaner.
- **Never put descaling, aromatic, alcoholic or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.**
-  Before filling, proceed as follows: 1) turn off appliance, 2) unplug the power supply, 3) relieve pressure by depressing steam delivery button, 4) allow steamer to cool down for three minutes, 5) relieve any built up pressure again by depressing steam delivery button, 6) slowly unscrew safety cap (see page 6, item 5) and wait 5 seconds before removing.
-  **Metal tips on nozzles will get hot during use.** Do not touch hot surfaces. Allow the attachments to cool down before replacing them while the appliance is being used.
- This appliance is intended for household use only.
- Any repair work, including the replacement of the power cord must only be carried out by an Authorised Electrolux Service Agent because a special tool is required. Call for nearest service location.

# SAVE THESE INSTRUCTIONS

## BEFORE YOU START

### CHECK THE VOLTAGE

First check the voltage shown on the data plate (see rear view) to make sure that the cleaner is of the correct voltage for your electricity supply. If it is not, do not use the cleaner but refer back to your dealer.

### CONNECTING TO YOUR ELECTRICITY SUPPLY (For UK residents only)

Permanently connected to the cleaner is a mains supply (2-core) cable fitted with a non-rewirable plug incorporating a 13A fuse.

In the event of the fuse requiring replacement the fuse cover should be removed using a small screwdriver. The old fuse **MUST** be replaced by a 13A ASTA approved BS1362 fuse or a BSI approved fuse. The cover must be replaced before the plug is used again. In the event of loss of the fuse cover, replacements can be obtained from your Electrolux retailer and must be of the same colour as indicated by the coloured insert on the base of the plug.

If difficulty is experienced in obtaining a replacement, contact an Electrolux Service Agent or phone 08706 055055.

**In no circumstances must the plug be used without a correct fuse cover fitted.**

If the plug that is fitted to your appliance is not suitable for your socket outlet, it must be cut off and the appropriate plug fitted. Remove the fuse from the cut off plug.

The cut off plug should then be disposed of to prevent the hazard of shocks in case it should be plugged into a 13 amp socket in another part of your home.

The wires in the mains cable of this appliance are coloured in accordance with the following code:

**Blue: Neutral. Brown: Live.**

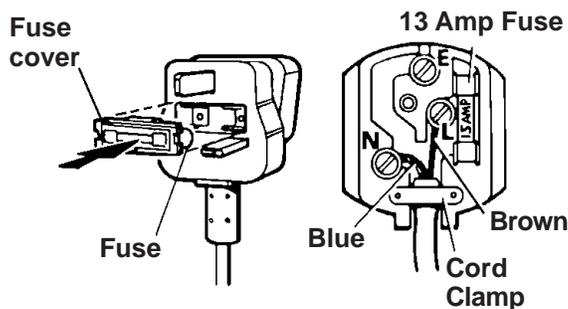
As the colours of the wires in the mains cable of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured blue must be connected to the terminal which is marked with the letter N or coloured black.

The wire which is coloured brown must be connected to the terminal which is marked with the letter L or coloured red.

If using a three-pin plug, do not make any connection to the terminal marked with the letter E or by the earth symbol or coloured green or green-and-yellow. This cleaner is double insulated and no earth connection is necessary.

It is in your interest to ensure that the plug is correctly attached to the mains cable. In case of doubt, have it done by a qualified electrician, as Electrolux cannot regard the repair of faults on the plug connection as a service that can be given free of charge under the terms of the guarantee.



## SERVICE

Should you require service on your Electrolux cleaner, please telephone 08706 055055 if you reside in the UK, otherwise contact your nearest Service Agent.

Important - in the event of the mains supply cable of this steam cleaner requiring replacement, we recommend that this be carried out by a Electrolux Service Agent.

## Spares

New cloths can be obtained from Authorised Electrolux Dealers and electrical retailers. If difficulty is experienced in obtaining spares please call us on 08706 055055 if you reside in the UK, otherwise contact your nearest Service Agent.

## Rating Plate

The model and type are indicated on the rating plate located on the back side of the cleaner. For prompt and complete service information, always refer to these numbers when inquiring about service.

	MODEL	TYPE
VOLTS	WATTS	HERTZ
ELECTROLUX		

**Model & Type No.** \_\_\_\_\_

## Main Features of the Multi-Steamer Steam Cleaner

Thank you for having chosen our product and allow us to congratulate you for having purchased the Electrolux Multi-Steamer steam cleaner.

The Electrolux Multi-Steamer steam cleaner achieves a high degree of hygienic and degreasing power on many surfaces. It turns water into steam in just a few minutes, so when contact is made with surfaces dirt and grime is removed.

Since the Electrolux Multi-Steamer steam cleaner uses the active power of steam without the use of detergents or soap, it is safe for the environment.

Some surfaces that can be cleaned with the Multi-Steamer steam cleaner are: sealed hard floor surfaces, upholstery, sealed grout, bathroom and kitchen tile, stove tops, removable exhaust filter over stoves, windows and mirrors.

The fabric tool may be used to steam wrinkles out of clothing, window coverings, etc.

**CAUTION: Do not direct steam at the body.**

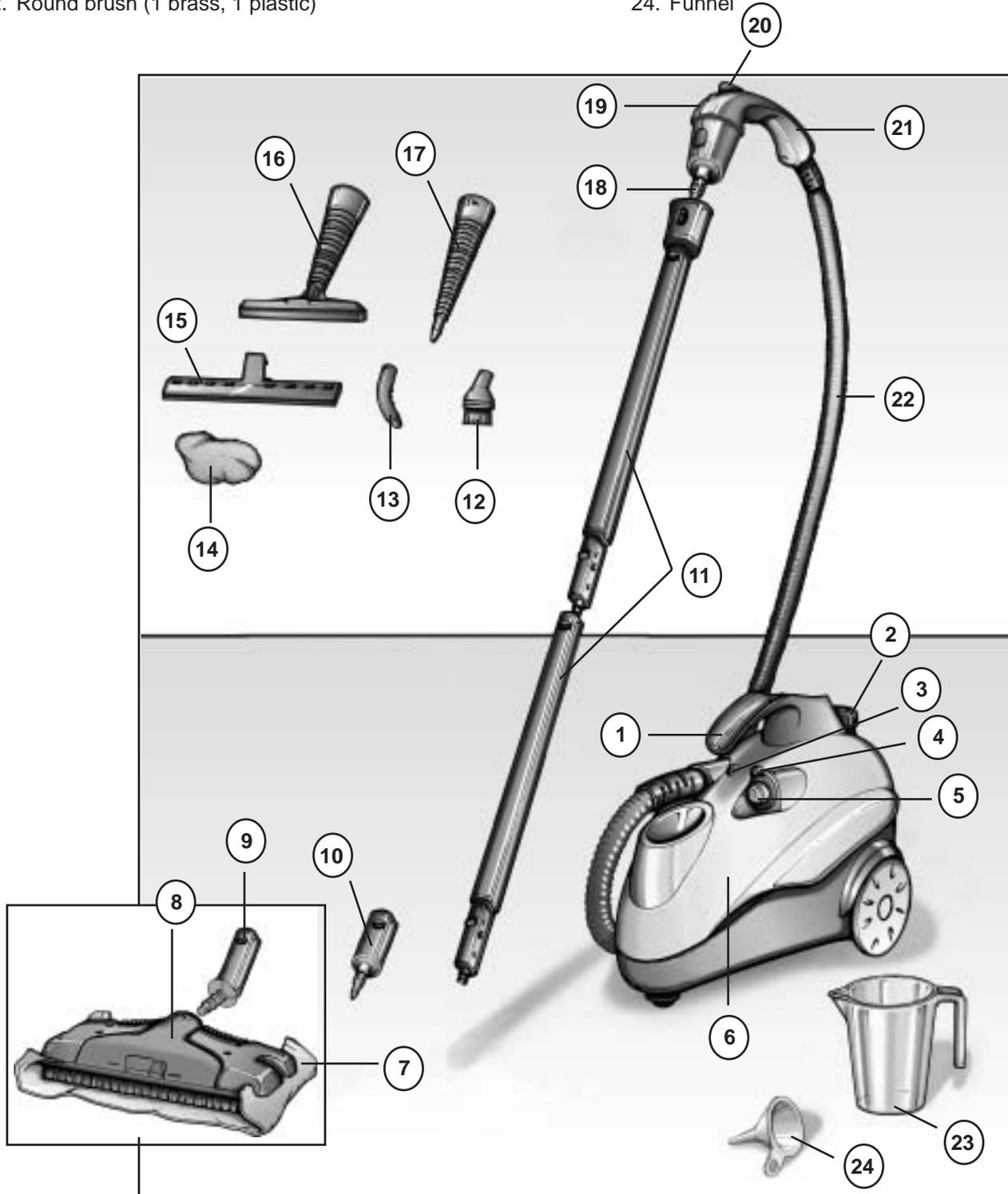
## Other Advantages of the Electrolux Multi-Steamer Steam Cleaner

The Electrolux Multi-Steamer steam cleaner can kill dust mites and some types of bacteria, such as salmonella and E-coli when used properly.

To disinfect a specific area, position the steam cleaner over the area, not more than 2,5 cm away and slowly move across the surface. This allows the surface under the steam cleaner to reach approximately 77 °C . Use this procedure to disinfect surfaces in: the bathroom, food preparation areas, pillows and bedding, pet sleeping quarters, etc.

## Description of the Multi-Steamer Steam Cleaner

1. Handle
2. Safety filler cap
3. Steam ready amber indicator light
4. Power on green indicator light
5. On (I) Off (O) Switch
6. Cleaner body
7. Floor cloth
8. Floor brush
9. Elbow
10. Accessory connector for use with wand
11. Extension wands
12. Round brush (1 brass, 1 plastic)
13. Angle nozzle
14. Cloth for fabric brush
15. Window squeegee
16. Fabric brush
17. Straight nozzle
18. Nozzle connection
19. Safety slider button
20. Steam delivery trigger
21. Spray nozzle
22. Hose
23. Measuring cup and liquid dispenser
24. Funnel



## INSTRUCTIONS FOR USE

The Electrolux Multi-Steamer steam cleaner is designed to thoroughly clean hard surfaces and upholstery that will withstand high heat. Do not use on soft plastics, unsealed wood, and cold glass. Check with the manufacturer of all upholstery types that the fabric can be steam cleaned. Particular care should be taken with velour and draylon fabrics.

**WARNING: On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. Do not use on unsealed wood. This could cause the woodgrain to rise.**

It is therefore recommended that a sample cleansing be carried out on an isolated area of the surface to be cleaned. Also, check use and care instructions from the manufacturer on the object you want to clean.

## HOW TO ASSEMBLE AND USE

Do not plug unit into an electrical outlet until Step 10.

**WARNING: After every use, turn unit off, unplug unit and press steam delivery button until all pressure has been released before removing safety cap.**

1. Unscrew the safety cap. (After each use, turn the appliance over in order to completely empty the boiler.)
2. Fill the measuring cup with water to the marked water line, twice. Use the funnel to pour the water into the boiler. The boiler takes two measuring cups of water at a time. **Do not overfill.**



**NOTE: Never put descaling, aromatic, alcoholic or detergent products into the appliance, as this may damage it or make it unsafe for use.**

3. Screw the cap back onto the appliance.

## Attachments

4. Insert the straight nozzle and push it onto the fixed section of the spray nozzle. Align the straight nozzle groove with the line on the spray nozzle, then rotate the straight nozzle 90° (clockwise) in the direction of the arrow until it locks into place.

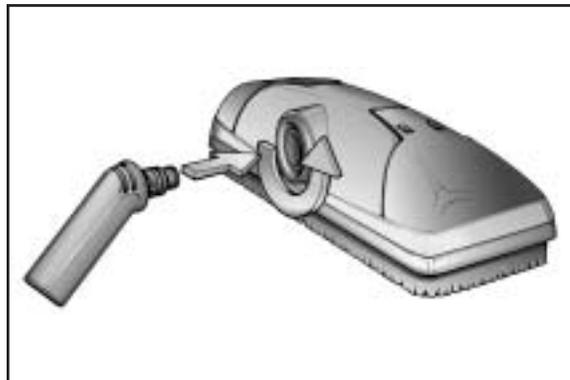


**Straight Nozzle**



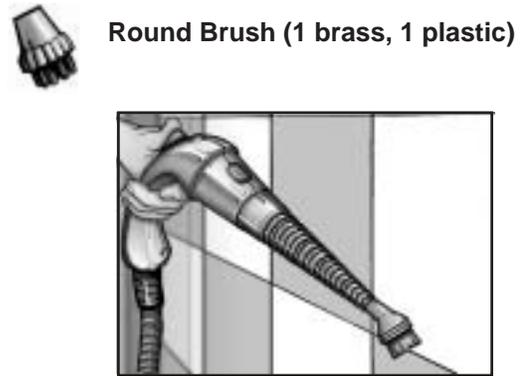
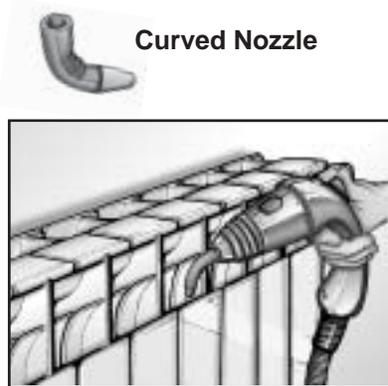
5. Insert the elbow inside the hole of the floor nozzle, paying attention to line up the reference symbols on the elbow and on the floor nozzle as shown in the picture.

Press the elbow up to run, turn of 90° and connect the whole item to the wand hose.



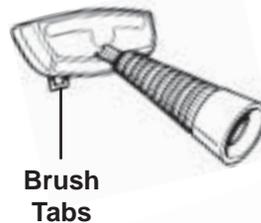
## HOW TO ASSEMBLE AND USE (continued)

6. The round brush and curved nozzle can be fitted to the straight nozzle or the spray nozzle connection.



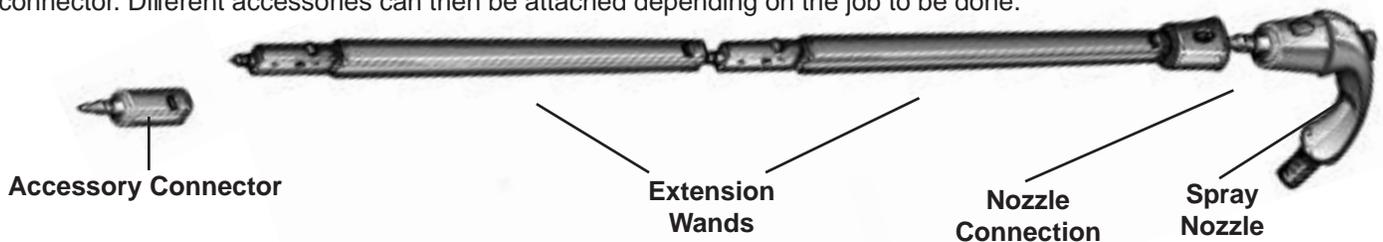
## Attachments

7. Fabric brush and window squeegee. The fabric brush can be attached to spray nozzle. The brush can be fitted with the window squeegee. Insert window squeegee side hooks into brush tabs and join the two parts together. It is suggested that the fabric brush is used with the cloth for cleaning fabrics, sofas and mattresses. Be sure to drain all water from the hose before steaming fabrics, sofas, etc. It is suggested that the cloth be used for fabrics, sofas, etc...



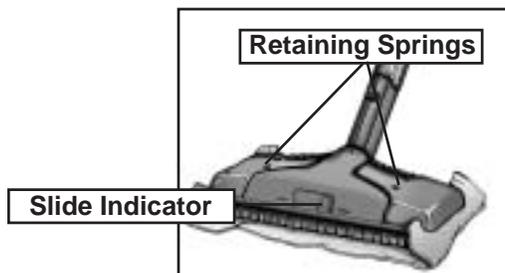
**CAUTION: Do not use the window cleaning tool on cold glass. It may break the glass.**

8. Extension Wands. To extend the reach of the appliance, the spray nozzle can be fitted with wand/wands and accessory connector. Different accessories can then be attached depending on the job to be done.



- Floor Brush. This accessory is used with wands, and is provided with a floor cloth. To attach the cloth, rest the brush on the center of cloth and then pull the cloth edges one by one under retaining springs as shown below.

The slide indicator may be used to retract the center of the floor brush to expose the bristles. In this position the floor brush may be used to clean abrasive surfaces, such as garage floors, basement floors and sidewalks.



## FILLING THE BOILER TANK BEFORE USE

**NOTE:** Before unscrewing the safety cap, always be sure that the cleaner is off and unplugged from the electrical outlet. The appliance must be unplugged from the electric outlet and allowed to cool down before all cleaning and maintenance tasks.

- Unscrew safety cap and using funnel, pour into the tank two measuring cup (included) filled with water to the maximum level. Screw safety cap back on.

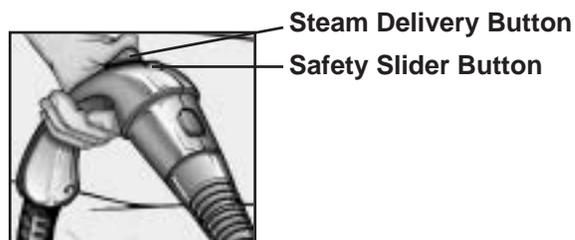
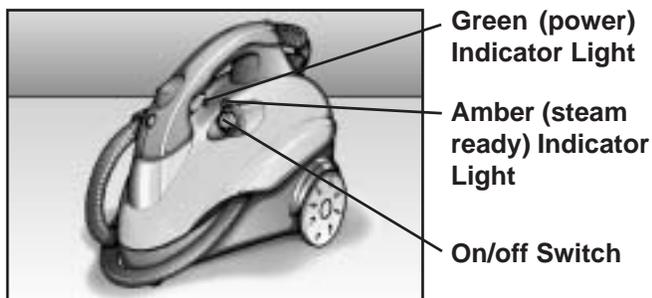


**(Always empty the Multi-Steamer after use to avoid overfilling.)**

## TURNING ON THE APPLIANCE

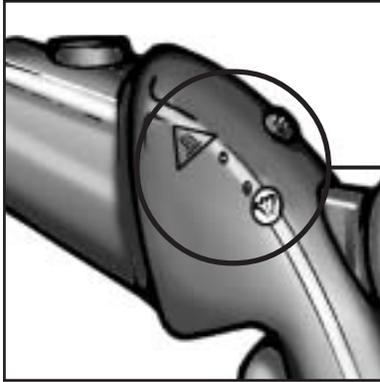
- Plug the appliance into an electrical outlet.

Press on/off switch. The green (power) indicator light and the amber (steam ready) indicator light will both come on. As soon as the amber (steam ready) indicator light goes out, the appliance is ready for use. Press steam delivery button to supply steam. To prevent steam from being accidentally supplied, shift back safety slider to the ●● position.



**CAUTION:** When using the steam cleaner for the first time, keep the gun higher than cleaner body. This prevents water forming in the hose. When first using the cleaner and every time it is left unused for a few minutes, press steam delivery button and discharge any water that has formed in the hose into a container. Then, as soon as the cleaner begins supplying steam only, direct the steam jet towards the floor and press steam delivery button at least two or three times.





**Caution! Spray nozzle may be hot**



**Steam delivery symbol**

## FILLING THE BOILER TANK DURING USE

12. When the water runs out, steam is no longer supplied when steam delivery button is pressed. To fill up boiler tank, follow these steps:
  - a. Turn off the cleaner by pressing on/off button.
  - b. Unplug the cleaner from electrical outlet.
  - c. Press steam delivery button until all pressure has been released.
  - d. Wait for about 3 minutes before carefully unscrewing the safety cap.
  - e. Turn slowly a half turn and wait for the hissing noise created by residual steam to stop.
  - f. Unscrew the safety cap completely and allow to cool. **CAUTION: Cap may be hot.**
  - g. Slowly pour two measuring cups (included) into the boiler using the funnel (included). Do not overfill.
  - h. Screw the safety cap back on the appliance.
  - i. Plug the appliance into electrical outlet and press on/off button. Steam will start to be produced as before.

**WARNING: This unit is under pressure. After every use, press steam delivery button until all pressure has been released before removing safety cap.**

## CLEANING AND MAINTENANCE OF THE Multi-Steamer Steam Cleaner

**NOTE: The appliance must be unplugged from the electrical outlet and allowed to cool down before all cleaning and maintenance tasks.**

13. Let the appliance cool down completely before cleaning it or putting it away.
14. After each use empty any remaining water from the boiler.
15. Store in a dry, cool place.
16. In order to guarantee perfect functioning over a long period of time, the boiler needs to be rinsed out with water once a month to eliminate any accumulated calcium deposits. Do not use vinegar or other descaling substances. Put in one measure of water, replace the safety cap and shake to loosen any accumulated deposits. Remove safety cap and immediately empty water into a sink. **CAUTION: Do not immerse the appliance in water.**

## TO STORE APPLIANCE

Wind hose around the cleaner body and press it gently in the two side wings. Place the spray nozzle on the specially designed handle.



## PROBLEM SOLVING

NOTE: Unplug the electrical cord before servicing.

PROBLEM	CAUSE	SOLUTION
Appliance won't start.	<input checked="" type="checkbox"/> Electric plug.	<input type="checkbox"/> Push plug securely into outlet. Verify power on light is on. <input type="checkbox"/> Try another outlet. <input type="checkbox"/> Check circuit breaker.
Appliance spits water out of nozzle.	<input checked="" type="checkbox"/> Too much water in tank. Do not overfill. <input checked="" type="checkbox"/> Water condensed in wand and the hose. <input checked="" type="checkbox"/> Not fully preheated.	<input type="checkbox"/> Check the water level in the tank. <input type="checkbox"/> Press steam delivery button and discharge any water that has formed in wand and hose into a container. As soon as the appliance is supplying steam only, direct steam jet towards the floor and press steam delivery button at least two or three times. <input type="checkbox"/> Allow more time for water to heat up.
Water boils out of fill spout when adding water.	<input checked="" type="checkbox"/> Water tank too hot.	<input type="checkbox"/> Allow more time for cooling. <input type="checkbox"/> Add water slowly. <input type="checkbox"/> Use special funnel provided.
Accessories will not stay on.	<input checked="" type="checkbox"/> Not properly installed.	<input type="checkbox"/> Check for proper assembly. <input type="checkbox"/> Review this guide for assembly instructions.
General questions.	<input checked="" type="checkbox"/> Assembly or related accessories.	<input type="checkbox"/> For Service, Spares or any advise in the UK, please contact your Customer Care line agent at 08706 055 055. For Service, Spares or any advise in other locations, please refer to your local telephone directory for your nearest Electrolux Service Agent.

## Guarantee (for UK residents only)

**This guarantee is in addition to your statutory and other legal rights.**

**This product is for household use only.**

Electrolux products are carefully designed, manufactured, tested and inspected and, in consequence, we undertake to replace or repair any part found to be defective in material or workmanship, within one year of delivery to the original purchaser, free of charge. You may be required to take the product to your nearest service provider if the product requires attention during the first year.

There are certain conditions which may invalidate this guarantee:

- a. It is dependent upon the appliance being correctly installed and used in accordance with the Company's instructions under normal domestic conditions within the United Kingdom or the Republic of Ireland.
- b. Service at all times must be carried out by an Electrolux Service Representative or authorised agent.
- c. The guarantee may be invalidated by unauthorised repair or modification of the appliance.
- d. You may be charged by Electrolux if you call for an engineer to resolve a problem that we believe is covered in the instruction booklet.

The Company does not accept liability for defects arising from neglect, misuse or accident. This guarantee excludes such normal wearing parts as cloths and brushes as the life of these depends upon the amount and nature of use.

Proof of the date of purchase will be required before service under guarantee is provided. For further assistance call our customer care line on 08706 055055.

### Important:

For future reference we suggest you record the following details here, and keep the receipt with the handbook as proof of purchase.

Purchased from \_\_\_\_\_

Date purchased \_\_\_\_\_ Model no \_\_\_\_\_



**LUTON, BEDFORDSHIRE, LU4 9RJ**

Features of the Electrolux vacuum cleaner and accessories supplied with it are protected in Great Britain and abroad by Patents or Registered Designs.

This appliance conforms with the requirements of the amended E.E.C. directive No. 89/336/EEC relating to electromagnetic compatibility (EMC) CE.

Electrolux, may introduce modifications to their product from time to time, and consequently the details given in this booklet are subject to alteration without notice.

