

*Sunbeam*

# Oscillating Twinheat Ceramic Heater

Instruction Booklet

HE2300 2400W Oscillating Twinheat Ceramic Heater

Please read these instructions carefully  
and retain for future reference.



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تأكد من تفهم احتياطات السلامة المذكورة اعلاه

請務必理解上述的安全預防措施。

Assurez-vous que les précautions ci-dessus relatives à la sécurité sont bien comprises

Versichern Sie sich daß die obenstehenden Sicherheitsmaßnahmen Verstanden werden

Βεβαιώνετε πως οι παραπάνω προφυλάξεις ασφαλείας γίνονται κατανοητές

Pastikan bahwa tindakan-tindakan keselamatan seperti di atas dimengerti anda

Accertatevi che le suddette norme di sicurezza siano comprese a dovere

- 上記の注意事項をよくお読みになり、安全を御確認ください

Уверете се дека погоре споменатите мерки на претпазливост се добро разбрани

Asegúrese de que las precauciones de seguridad precedentes sean bien comprendidas

کاری بکنید که احتیاطهای بالا حتماً درک بشوند

ต้องแน่ใจว่า ข้อควรระวังเรื่องความปลอดภัยข้างต้น

เป็นที่เข้าใจกันดี

Yukarda belirtilen güvenlik önlemlerinin anlaşılığınızdan emin olunuz

Xin kiểm chắc rằng những biện pháp làm an toàn kể trên được hiểu rõ

# Sunbeam's Safety Precautions

**Sunbeam are very safety conscious when designing and manufacturing consumer products, but it is essential that the product user also exercise care when using an electrical appliance. Listed below are precautions which are essential for the safe use of an electrical appliance:**

- Read carefully and save all the instructions provided with an appliance.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug - do not pull on the cord.
- Turn the power off and remove the plug when the appliance is not in use and before cleaning.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
- Close supervision is necessary when your appliance is being used near children or infirm persons.
- Never leave an appliance unattended while in use.
- Young children should be supervised to ensure that they do not play with the appliance.
- Do not use an appliance for any purpose other than its intended use.
- Do not place an appliance on or near a hot gas flame, electric element or on a heated oven. Do not place on top of any other appliance.
- Do not let the power cord of an appliance hang over the edge of a table or bench top or touch any hot surface.
- For safety reasons and to avoid maintenance by unskilled persons, some appliances are 'sealed' using tamperproof screws. Such appliances should always be returned to the nearest Sunbeam Appointed Service Centre for adjustment or repair if required.
- Do not operate any electrical appliance with a damaged cord or after the appliance has been dropped or damaged in any manner. If damage is suspected, return the appliance to the nearest Sunbeam Appointed Service Centre for examination, repair or adjustment.
- For additional protection, Sunbeam recommend the use of a residual current device (RCD) with a tripping current not exceeding 30mA in the electrical circuit supplying power to your appliances.
- Do not immerse the appliance in water or any other liquid unless recommended.

If you have any concerns regarding the performance and use of your appliance, please visit [www.sunbeam.com.au](http://www.sunbeam.com.au) or contact the Sunbeam Consumer Service Line. Ensure the above safety precautions are understood.

# Sunbeam's Safety Precautions

- This heater becomes hot during use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (90cm) away from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left unattended.
- Always unplug the heater when not in use.
- Do not use outdoors.
- Do not run the cord of the heater under carpeting. Do not cover the cord with throw rugs, runners or other floor coverings. Arrange the cord away from traffic areas where it will not be tripped over.
- Do not locate the heater immediately below a socket outlet.
- Do not use this heater in the immediate surrounds of a bath, shower, laundry area or swimming pool.
- Do not insert or allow foreign objects to enter any ventilation or exhaust openings as this may cause electric shock or fire, or damage to the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, such as beds, where opening may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where petrol, paint or flammable liquids are used or stored.
- In order to avoid overheating, do not cover the heater.

Important instructions – retain for future use.

If you have any concerns regarding the performance and use of your appliance, please visit [www.sunbeam.com.au](http://www.sunbeam.com.au) or contact the Sunbeam Consumer Service Line. Ensure the above safety precautions are understood.

# Sunbeam's Total Safety System

## **Safety auto shut off**

Your Sunbeam Twinheat Ceramic Heater is equipped with a safety system that detects any abnormally high temperatures within the heater and automatically shuts it off to prevent overheating.

## **Thermal back-up fuse**

In addition to this automatic cut-off, your heater contains a thermal back-up fuse to provide additional back-up protection. If the heater is in an overheat situation, the back-up fuse will open, stopping the power flow to the heating element and fan. This fuse cannot be reset, so in the event that the back-up fuse is activated, the heater will need to be replaced.

# Features of your Oscillating Twinheat Ceramic Heater

## **Power ON light**

Illuminates to indicate that the heater is connected to the power outlet and is switched on.

## **Ceramic element**

The 2400 watt ceramic element is more efficient than other element types as it converts more electricity into heat that is transferred into the room.

It also self-regulates the energy flow depending on the temperature for added safety. If the ceramic gets too hot, electricity cannot pass through it.

Ceramic elements are safer than other element types, as they operate at temperatures below the ignition temperature of highly flammable materials like tissue paper.

## **Oscillation function**

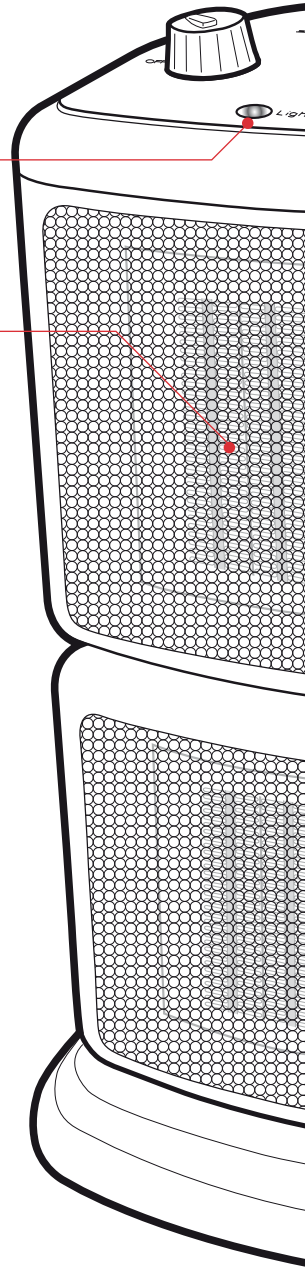
The heater oscillates 70 degrees to provide greater heat distribution. Simply press the OSC button (OSC) to activate this function.

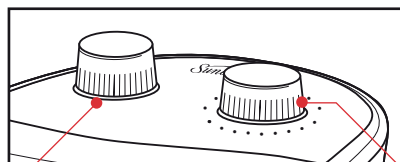
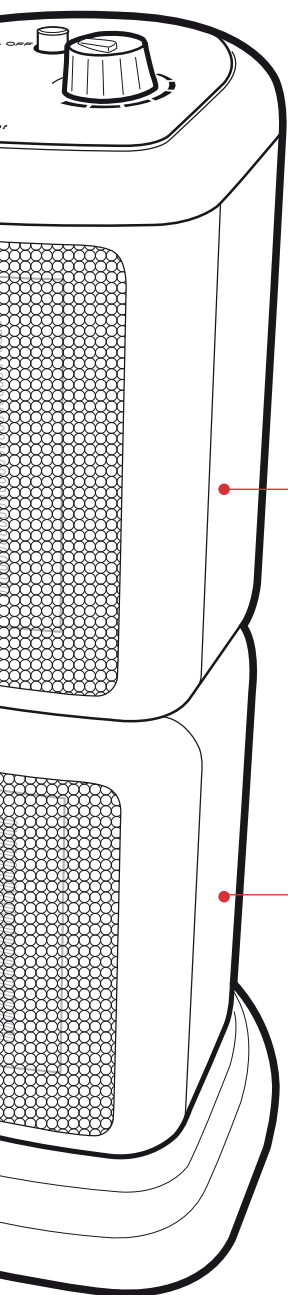
## **Two heat settings**

Two heat settings allow you to adjust the heat and airflow of the heater. When using the thermostat, select setting 2 to reach the desired heat level more quickly.

## **Fan setting**

Ideal for circulating cool air in summer, the fan setting operates the fan without heat.





**Mode selector dial**

The mode selector dial operates the heater. Select heat setting 1 or 2, or fan.

**Thermostat dial**

The adjustable thermostat allows you to select the desired heat level, and automatically switches the heater on and off to maintain the desired temperature.

**Twin housing**

The revolutionary vertical twin housing has a 90 degree swivel on separate elements to provide wider heat distribution.

# Using your heater

## HE2300 Oscillating Twinheat Ceramic Heater

1. Place the heater on a flat level surface and ensure that the air intake and outlet are clear of obstructions.
  2. Insert the plug into a 230/240V power outlet and turn the power on.
  3. Turn the thermostat dial to the highest setting by rotating the dial clockwise as far as it will turn.
  4. Turn the mode dial to the desired heat setting, I or II.
  5. To use the fan without heat, set the thermostat dial to the lowest setting and select the fan setting on the mode selector dial.
3. The thermostat is now set and will automatically maintain the pre-set temperature level by switching between the high (II) and low (I) settings.  
Note: When set to the high setting it is normal for the heater to cycle between high and low as it maintains the preset temperature. The heat output does not vary when the heater is set to the low heat setting (I). To prevent the unit from cycling, raise the thermostat setting.

### **Setting the thermostat**

1. Set the thermostat to the highest setting by turning the dial clockwise as far as it will turn.
2. When the room has reached the desired temperature level, lower the thermostat setting by turning the thermostat dial anti-clockwise until it clicks. The heater will stop operating.

### **Adjusting the swivel housing**

The revolutionary vertical twin housing allows heat to travel in two different directions for maximum heat distribution.

Carefully rotate each housing to direct the airflow in the desired direction. Do not swivel the unit beyond the point of resistance.

### **Using the Oscillation Function**

The 70 degree oscillation function can be used on any setting.

1. Press the oscillation button (OSC), positioned on the top of the heater.  
The heater will begin to oscillate from side to side.
2. To stop the heater from oscillating, simply press the (OSC) button once again.



# Adjusting the swivel housing

The revolutionary vertical twin housing direct the airflow in two directions for maximum heat distribution.

Carefully rotate each housing to direct the airflow in the desired direction. Do not swivel the unit beyond the point of resistance

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# Troubleshooting guide

If your heater fails to operate check the following:

- Make sure the electrical outlet or circuit breaker is working.
  - Check for obstructions. If you find an obstruction, turn the heater off and follow the reset instructions above.
  - Check that the thermostat is not set too low. Turn the thermostat dial clockwise
- 

## Care and cleaning

Ensure that the heater is switched off and disconnected from the power outlet before cleaning.

Carefully wipe the exterior of the heater with a soft damp cloth and dry thoroughly with a dry cloth.

Over time, dust may accumulate on the front grilles. This can be removed by wiping with a damp cloth.

Store the heater in a cool dry place when not in use. Store the heater in its carton if possible.

## 2 Year Replacement Guarantee

We are so confident of the quality of our product, should this appliance develop any malfunction within 2 years of purchase (3 Months commercial use) due to faulty materials or manufacture, we will replace it for you absolutely free.

Should you experience any difficulties with your appliance, please phone our free call customer service line for advice on 1800 025 059 in Australia, or 0800 786 232 in New Zealand.

Alternatively, simply return the faulty appliance to your place of purchase, along with your purchase receipt.

Your Sunbeam 2 Year Replacement Guarantee naturally does not cover misuse or negligent handling, and excludes breakables such as glass or ceramic items, and normal wear and tear.

Similarly, your 2 Year Replacement Guarantee does not cover damage to household surfaces as a result of water or other substances leaking from your appliance, nor does it cover freight costs.

In Australia, this guarantee is additional to the conditions and guarantees which are mandatory as implied under the Trade Practices Act 1974 and State and Territory legislation.

### **Sunbeam Service Centres**

Sunbeam has established a network of authorised service centres throughout Australia and New Zealand to provide quick, convenient service for our customers.

Should your appliance require repair or service, either during or after the guarantee period, contact your nearest service centre.

For a complete list of Sunbeam's authorised service centres:

#### **Australia**

[www.sunbeam.com.au/service-centres](http://www.sunbeam.com.au/service-centres)  
1800 025 059

#### **New Zealand**

[www.sunbeam.co.nz/service-centres](http://www.sunbeam.co.nz/service-centres)  
0800 786 232

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## Consumer Hotline

In Australia

Visit [www.sunbeam.com.au](http://www.sunbeam.com.au)

Or call 1800 025 059

In New Zealand

Visit [www.sunbeam.co.nz](http://www.sunbeam.co.nz)

Or call 0800 786 232

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