

# Compaq Presario SR1602HM Desktop PC

- Great Value for Your Money
- 24/7 toll-free support
- 1 year limited warranty<sup>1</sup>
- Enhanced Protection from viruses, spam and spyware out of the box



## Value That is Built to Last

With Compaq Presario PCs, you are not only getting great value for your money, you are buying a PC that is built to last. Compaq delivers the quality and reliability you expect from a global technology leader. We test our PCs rigorously and improve them continually to deliver high quality products at an affordable price.

## Award Winning Support

Every Compaq Presario PC is backed by award-winning Support Services, an organization dedicated to helping you. Whether you prefer self-help tutorials, e-mail assistance or advice over the phone, Support Services can accommodate you and is prepared to help.

Presario PCs include 24/7 toll-free phone assistance by calling 1-800-OKCOMPAQ (1-800-652-6672). Agents are available in English and Spanish in the United States or in English and French in Canada.

Help is available right on the Presario desktop, and customers can just point-and-click on the Help and Support Center desktop icon. In seconds, you get fast, 24/7 advice, trouble-shooting tools, software and news. If you prefer e-mail help, you can send an e-mail and receive an answer within 24 hours.

Unlike many competitors' PCs, all Compaq Presario PCs have a 1 year limited hardware warranty and 90 day technical support.

## PC Security

Every Presario PC has protection from viruses, spam and spyware out of the box with preinstalled Norton Internet Security 2005 AntiSpyWare Edition. Your PC also includes 60 days of live updates, and after 60 days, you can update your subscription to help protect your PC from future outbreaks<sup>2</sup>.

Each Compaq Presario is built with integrated diagnostic tools which give you access to a new security check via the preinstalled Help & Support Center. The security check initiates more than 30 diagnostics to check the overall health of the system. If a security threat is detected, easy, step-by-step instructions are provided for removing it at no charge as long as the customer owns the PC.

The PC Security Center Web site provides access to dedicated real-time chat and e-mail response teams specializing in security and support for Presario customers<sup>2</sup>. When new virus outbreaks happen, Presario customers can sign up for a virus solution class with live Q&A session at [www.hp.com](http://www.hp.com) and click on "PC Security"<sup>3</sup>.

## Everything You Need

All Compaq Presario desktop PCs feature a built-in, front access 9-in-1 memory card reader<sup>4</sup>, FireWire (1394) and USB 2.0 so you can transfer your video, digital photos and music directly to your PC. In addition, your Presario PC has a full suite of software including Microsoft Works, Microsoft Money<sup>5</sup>, Apple iTunes, a DVD player and Norton Internet Security 2005 AntiSpyWare Edition.

## Quick Specs

- AMD Sempron™ 3000+ processor
- 256MB PC3200 DDR SDRAM memory
- 80GB hard drive
- CD-RW/DVD-ROM combo drive
- Front panel 9-in-1 memory card reader
- In-Home hardware service

<sup>1</sup> 1 year limited hardware warranty and 90 day software technical support. <sup>2</sup> Internet access required and sold separately. First 60 days included; subscription required for live updates afterwards. <sup>3</sup> Internet access required. <sup>4</sup> Supports Smart Media, xD, MultiMedia Card, Secure Digital (SD), Compact Flash I, Compact Flash II, IBM Micro Drive, Memory Stick and Memory Stick Pro. <sup>5</sup> Some features will expire in 2007.

# Compaq Presario SR1602HM Desktop PC

## Specifications

### Processor

- AMD Sempron™ 3000+ processor<sup>(a)</sup>

### Processor Speed

- 1.8GHz<sup>(a)</sup>

### Cache

- L2 Cache = 128KB

### Bus Speed

- 1600MT/s, up to 800MHz System Bus

### Memory

- 256MB PC3200 DDR SDRAM memory (expandable to 4GB)<sup>(b)</sup>

### Hard Drive

- 80GB 7200RPM Ultra DMA hard drive<sup>(c)</sup>

### Optical Drive(s)

- CD-RW/DVD-ROM combo drive 48x32x48x16x max. speed<sup>(d)</sup>

### Video Graphics

- Integrated ATI RADEON XPRESS 200 Graphics with up to 128MB shared video memory<sup>(e)</sup>

### Network Interface

- 10/100BaseT network interface

### Sound

- Integrated audio, 6 speaker configurable

### Fax/Modem

- 56k modem<sup>(e)</sup>

### Memory Slots

- 4 DIMM (240-pin, DDR) (three available)

### Expansion Slots

- 3 PCI (2 available)
- 1 PCIe (available)

### Expansion Bays

- 2 external 5.25" (one available)
- 1 external 3.5" (available)
- 1 internal 3.5" (occupied)

### External Ports

- Front panel 9-in-1 memory card reader – supports Smart Media, xD, MultiMedia Card, Secure Digital (SD), Compact Flash I, Compact Flash II, Micro Drive, Memory Stick and Memory Stick Pro
- 7 USB 2.0 port(s) (3 **FRONT**, 4 back)
- 2 FireWire (IEEE 1394) port(s) (1 **FRONT**, 1 back)
- 1 parallel, and 2 PS/2 (back)
- Microphone/headphone/line-in (**FRONT**, back)

### Mouse and Keyboard

- Compaq keyboard
- Compaq scroller mouse

### Dimensions

- Unpackaged: 15.35"(H) x 7.17"(W) x 16.54"(D) (approx.)
- Packaged: 23.5"(H) x 10.25"(W) x 29.75"(D) (approx.)

### Weight

- Unpackaged: 30lbs (approx.)
- Packaged: 33lbs (approx.)

## Warranty and Support

- **One year limited warranty:**
  - Hardware: One year parts and labor from date of purchase
  - Software: 90 day technical toll-free phone assistance
  - Service Delivery: Customer Replaceable Parts; Return to hp for repair; Authorized Service Provider
  - If necessary, HP offers the convenience of In-Home hardware service. For information, visit [www.hp.com/support](http://www.hp.com/support)
- **Support options:**
  - Desktop icon provides one click access to built-in desktop Help and Support Center
  - Easy, online access to questions, answers and troubleshooting information via [www.hp.com/support](http://www.hp.com/support)
  - 24/7 toll-free by phone.
- If necessary, HP offers the convenience of In-Home service. For information, visit [www.hp.com/suppo](http://www.hp.com/suppo)
- **Extended service plans:**
  - You can choose from a variety of Extended Service Plans from HP to meet your individual needs by calling 1-866-234-1377 or by going to [www.hp.com/go/totalcare](http://www.hp.com/go/totalcare)

## Software

### Operating System

- Microsoft® Windows® XP Home Edition

### PC Security

- Norton Internet Security 2005 AntiSpyWare Edition: Protect your PC out of the box (60 days of complimentary live updates)<sup>(f)</sup>

### Productivity

- Microsoft® Works 8: Includes a word processor, spreadsheet, database and calendar
- Compaq Organize: Access your files, applications, and websites from one location (English only)
- Microsoft® Office Student and Teacher Edition 2003: 60-day trial version<sup>(g)</sup>
- Microsoft® Money Standard 2005: Manage your personal finances and investments (English only)<sup>(h)</sup>
- Quicken 2005 New User Edition: Track your home finances and investments (English only)
- MSN Encarta 2005: Access a complete online encyclopedia, maps center, dictionary and thesaurus (1 year trial subscription included)<sup>(i)</sup>
- Adobe® Reader 7.0: Read and print PDF files

### Entertainment

- Apple iTunes for Windows: Digital music jukebox for importing music, organizing your collection<sup>(h)</sup>
- Sonic DigitalMedia Plus: Burn and archive data to CDs<sup>(h)</sup>
- HP Image Zone Express 1.5: Organize, edit and share photos

## Online Services

- Easy sign-up to major dial-up and broadband Internet Service Providers<sup>(s)</sup>:
  - AOL dial-up (trial service included)
  - AOL for Broadband (trial service included)
  - AOL for Small Business (trial service included)
  - AOL Latino (trial service included)
  - Netscape Internet Service (offer included)
  - MSN dial-up (offer included)
  - MSN Premium (offer included)
  - EarthLink dial-up (offer included)
  - EarthLink High Speed (offer included)
  - PeoplePC Online (offer included)
  - PeoplePC Max Speed (offer included)
  - SBC Yahoo! DSL (offer included)

<sup>(a)</sup> GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(b)</sup> Between 8MB and 128MB of main system memory may be allocated to support video graphics; actual available memory may be less. <sup>(c)</sup> 1 GB = 1 billion bytes when referring to hard drive capacity; actual formatted capacity is less. <sup>(d)</sup> Actual speeds may vary. <sup>(e)</sup> 33.6 Kbps send/up to 56 Kbps download/14.4 Kbps fax. <sup>(f)</sup> Internet access required. First 60 days included; subscription required for live updates afterwards. <sup>(g)</sup> Internet access may be required. <sup>(h)</sup> Intended for your original content and other lawful uses. <sup>(i)</sup> Some features will expire in 2007. <sup>(j)</sup> The Microsoft® Office Student and Teacher Edition 2003 is a trial version; functionality is reduced after 60 days. The full version is sold separately. <sup>(k)</sup> Activation requires access to the internet; ISP charges may apply. Some services may require additional payment. <sup>(l)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(m)</sup> Internet access requires payment of additional fees or subscription for use. Offer does not include local telephone company charges, if any, or applicable taxes. Any long distance charges incurred will be the responsibility of the customer. Please make sure your access number is local. A valid credit card is required to initiate the service. This offer valid in the U.S.A. only. Additional terms and conditions may apply, see AOL offer for details.

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## Questions about this product?

Look us up online at <http://www.compaq.com>

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