T2040

LCD TV + PC Monitor

User's Guide

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IMPORTANT

To aid reporting in case of loss or theft, please record the TV's model and serial numbers in the space provided:

• Model No._____

• Serial No._____

FCC & Safety Information

FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This equipment has been certified to comply with the limits for a Class B computing device, pursuant to part 15 of the FCC rules. Only peripherals (computer input / output devices, terminals, printers etc.) certified to comply to the Class B limits may be attached to this computer. Operation with non-certified peripherals is likely to result in interference to radio and TV reception.

Remarks

To meet FCC requirement, shielded cables are required to connect the device to a personal computer or other Class B certified device.

Information to Users

The unit is for office equipment used. Any change or modifications expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

DOC NOTICE

This product conforms to Canadian Class B emissions regulations.
Ce produit est conforme aux réglements d'émission Canadienne class B.

This symbol is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute risk of fire or electric shock.

This symbol is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying this product.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.

NOTE DU DOC

This product conforms to Canadian Class B emissions regulations.
Ce produit est conforme aux réglements canadiens relatifs aux émissions pour les appareils de class B.

WARNING

FCC regulations state that any unauthorized changes or modifications to this equipment not expressly approved by the manufacturer could void the user's authority to operate this equipment

CAUTION

TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.

Important Safety Instructions

- Read instructions - All operating instructions must be read and understood before the product is operated.
- Keep this manual in a safe place - These safety and operating instructions must be kept in a safe place for future reference.
- Observe warnings - All warnings on the product and in the instructions must be observed closely
- Follow instructions - All operating instructions must be followed.
- Attachments - Do not use attachments that are not recommended by the manufacturer. Use of inadequate attachments can result in accidents.
- Entering of objects and liquids - Never insert an object into the product through vents or openings. High voltage exists in the product, inserting an object can cause electric shock and / or short internal parts.

  For the same reason, do not spill water or liquid on the product.
- Servicing - Do not attempt to service the product by yourself. Removing covers can expose you to high voltage and other dangerous conditions. Request a qualified service person to perform servicing.
- Repair - If any of the following conditions. unplug the power cord from the AC outlet, and request a qualified service person to perform repairs
  a. When a liquid was spilled on the product or when objects have fallen into the product.
  b. When the product has been exposed to rain or water.
- Cleaning - Unplug the power cord from the Ac outlet before cleaning the product. Use a damp cloth to clean the product. Do not use liquid cleaners or aerosol cleaners.
- Water and moisture - Do not use the product near water, such as bathtub, washbasin, kitchen sink and laundry tub, swimming pool and in a wet basement.
- Stand - Do not place the product on an unstable cart, stand, tripod or table. Placing the product on an unstable base can cause the product to fall, resulting in serious personal injuries as well as damage to the product. Use only a cart, stand,tripod, bracket or table recommended by the manufacturer or sold with the product. When mounting the product on a wall, be sure to follow the manufacturer's instructions. Use only the mounting hardware recommended by the manufacturer.

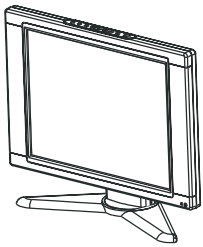
PORTABLE CART WARNING
(Symbol provided by RETAC)

- When relocating the product placed on a cart, it must be moved with utmost care. Sudden stops, excessive force and uneven floor surface can cause the product to fall from the cart.
- Ventilation - The vents and other openings in the cabinet are designed for ventilation. Do not cover or block these vents and openings since insufficient ventilation can cause overheating and / or shorten the life of the product. Do not place the product on a bed, sofa, rug or other similar surface since they can block ventilation openings. This product is not designed for built-in installation; do not place the product in an enclosed place such as a bookcase or rack, unless proper ventilation is provided or the manufacturer's instructions are followed.
- The LCD panel used in this product is made of glass. Therefore, it can break when the product is dropped or applied with impact. Be careful not to be injured by broken glass pieces in case the LCD panel breaks.
- Heat sources - Keep the product away from heat sources such as radiators, heaters, stoves and other heat - generating products (including amplifiers).
- The LCD panel is a very high technology product with many thin-film-transistors, giving you fine picture details. Occasionally, a few non-active pixels may appear on the screen as a fixed point of blue, green or red. Please note that this does not affect the performance of your product.
- If an outside antenna is connected to the television equipment, be sure the antenna system is grounded so as to provide enough protection against voltage surges and built-up static charges. Section 810 of the National Electrical Code provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode.
- For added protection to this television equipment during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna. This will prevent damage to the equipment due to lightning and power-line surges.
- An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

1 - Welcome

Unpacking your LCD TV

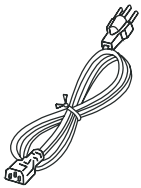
1. LCD TV



2. Remote Control

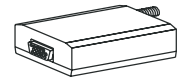
3. AAA Batteries (2)

4. Power Cable

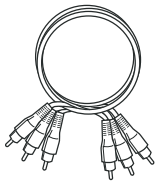


5. VGA Cable

6. TV Tuner

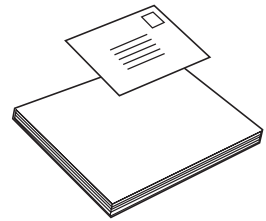


7. AV Cable



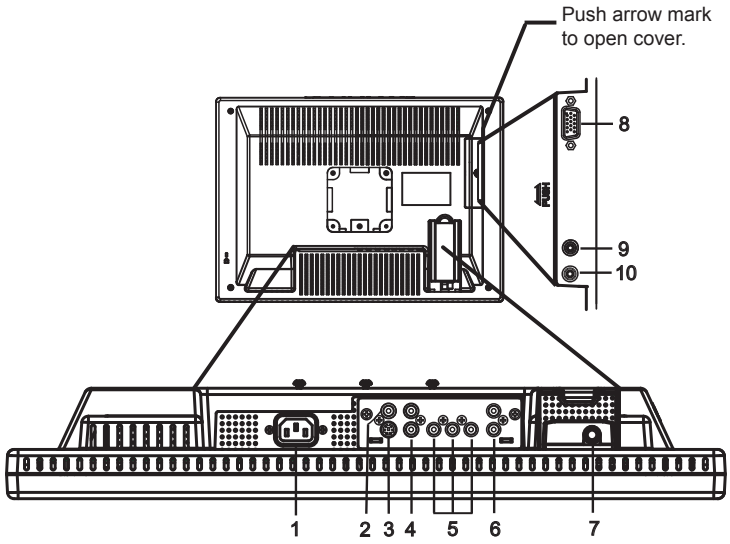
8. RF Cable

9. User's Guide & Registration Card



1 - Welcome (cont.)

Rear Panel Overview



1 AC In
Connects to the supplied power cable.

2 Video In
Connects to the Video Out of a DVD player, VCR, or other AV equipment.

3 S-Video In
Connects to the S-Video Out of a DVD player, VCR, or other AV equipment.

4 Audio In
Connects to the Audio Out of your AV equipment when using the Video or S-Video connections.

5 Component Video (Y/Cb/Cr) In
Connects to the Component Video Out of a DVD player or other AV equipment.

6 Audio In
Connects to the Audio Out of your AV equipment when using the Component Video connections.

7 RF In
Connects to an Antenna, Cable TV jack, Cable Box, or Satellite Receiver using an RF cable.

8 VGA In
Connects to the VGA Out of a PC using a VGA cable.

9 Audio In
Connects to the Audio Out of a PC using a 1/8” stereo mini-plug.

10 Line Out
Connects to Headphones or to the Line In of a stereo receiver using a 1/8” stereo mini-plug.

1 - Welcome (cont.)

Remote Control Overview

1 POWER
Turns TV on and off.

2 0-9/10+
Selects channels directly.

3 DISPLAY
Displays TV status.

4 CH+/-
Selects next or previous channel.

5 VOL+/-
Adjusts volume.

6 RETURN
Returns to previous menu or exits menu system.

7 ASPECT
Sets TV aspect ratio to 4:3 (standard) or 16:9 (widescreen).

8 CHANNEL SEARCH
Searches for all available channels in the selected tuner band.

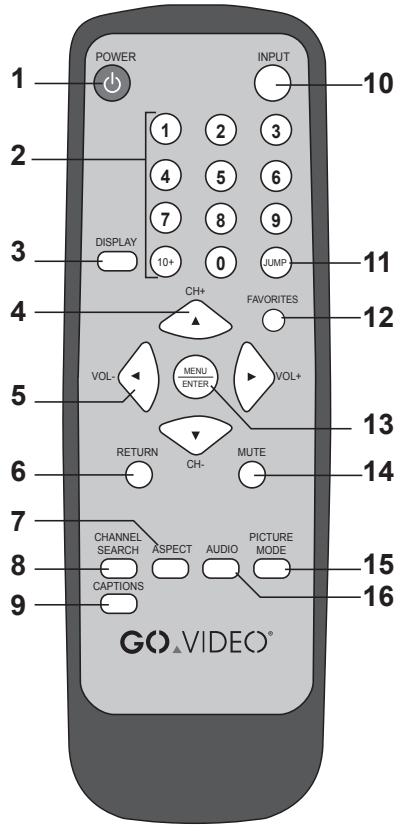
9 CAPTIONS
Selects the desired Closed Caption mode.

10 INPUT
Changes on-screen view to PC, TV, AV (Video In), SV (S-Video In) or YCbCr (Component Video In).

11 JUMP
Displays the previously viewed channel.

12 FAVORITES
Selects your favorite channels as set in the TV Settings menu; see page 14.

13 MENU/ENTER
Displays the on-screen menu system. Confirms settings in the menu ystem.



14 MUTE
Turns sound on and off.

15 PICTURE MODE
Sets picture brightness to standard (normal viewing conditions), demo (brighter viewing conditions), or favorite (custom viewing as set in Picture menu).

16 AUDIO
Selects Stereo, Mono, or SAP.

1 - Welcome (cont.)

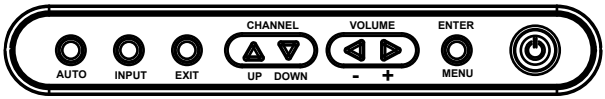
TV Control Overview

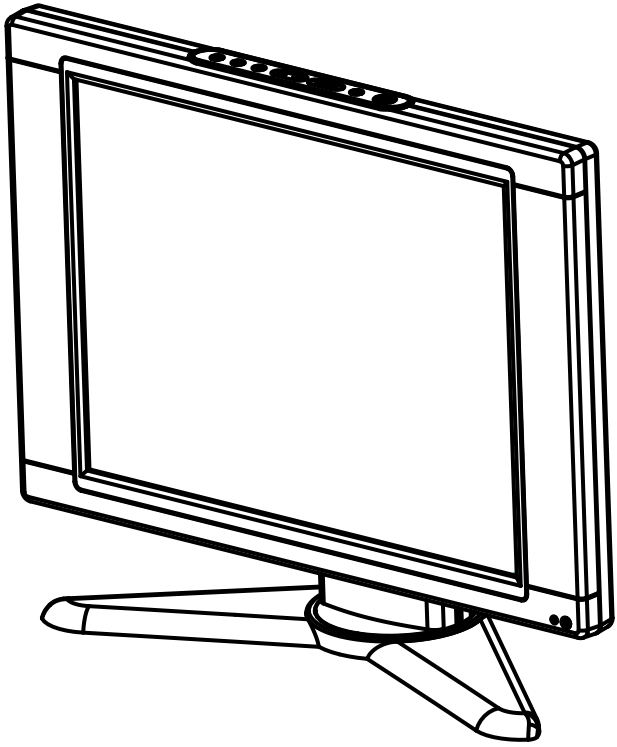
You can also use the buttons on top of the unit for basic TV functions, including:

- INPUT
- EXIT
- CHANNEL ▲ / ▼
- VOL ◀ / ▶
- MENU/ENTER
- POWER

These buttons have the same functions as the corresponding buttons on the remote control (see page 7).

NOTE: If you have a PC connected to the LCD TV, press the AUTO button to automatically adjust the PC display to fit the LCD screen.

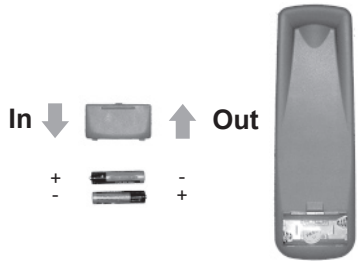


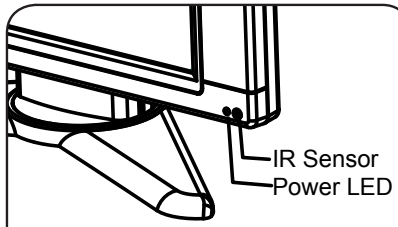


2 - Getting Started

Step 1 - Insert Remote Control Batteries

Install the supplied batteries as shown below, paying attention to the correct polarities.





Point the remote control directly at the IR sensor located on the front of the TV.

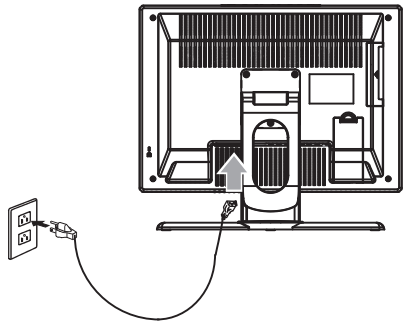
Caution

- Do not expose the remote control to severe shock or vibration.
- Do not expose the remote control to liquids, or in an area with high humidity.
- Do not place the remote control in direct sunlight. The heat may damage the unit.
- The remote control may not work properly if the IR sensor is exposed to direct sunlight or other strong lighting. If this is the case, change the angle of the lighting or LCD TV, or operate the remote control closer to the IR sensor.
- If the remote control fails to operate, replace the batteries in the remote control.
- Improper use of batteries can result in a leakage of chemicals and / or explosion.
- Place batteries with their terminals corresponding to the correct polarities (+) and (-).
- Different types of batteries have different characteristics. Do not mix batteries of different types.
- Remove batteries when they become weak.
- The batteries supplied with the product may have a shorter life expectancy due to storage conditions.
- If the remote control is not used for an extended period of time, remove the batteries from the remote control.
- Objects between the remote control and IR sensor may prevent proper operation.

2 - Getting Started (cont.)

Step 2 - Connect Power Cable

1 Connect the supplied power cable to the AC In jack on the back of the LCD TV.
2 Plug the power cable into a standard AC outlet.

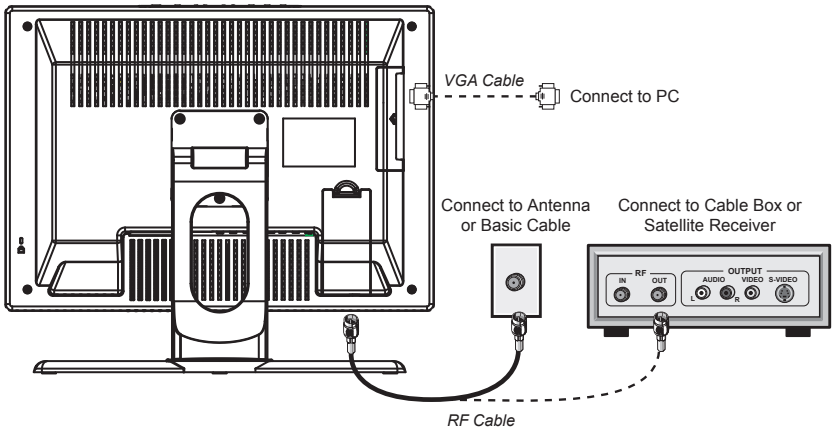


Caution

- Always turn the the LCD TV off when connecting the power cable.
- Always unplug the power cable from the LCD TV and power outlet when not using the TV for a long period of time.
- The LCD TV has a universal power supply that allows operation with either 100/120V AC or 220/240VAC voltage. No user-adjustment is required.

Step 3 - Connect to Antenna/Cable

Connect the TV to your antenna or cable/satellite hookup (or PC) as shown.



Step 4 - Turn on TV

Press POWER on the remote control.
- The Power indicator will turn green.
- Press POWER again to turn off the TV.

Step 5 - Search for Channels

Press SEARCH on the remote control.
- The LCD TV will automatically search for all available channels.
- To change the tuning band, see TV setup.
- To add or delete channels, see TV setup.

Step 6 - Select Channels

To select a channel, use the CH ▲/▼ buttons, or enter a 1-, 2- or 3 -digit number as follows:

To select a 1- or 2-digit channel number (e.g., channel 5)
1 Press the 0 button.
2 Press the 5 button.

* or simply press the 5 button.

To select a 3-digit channel number (e.g., channel 115)
Complete the following procedure within 4 seconds.
1 Press the 10+ button.
2 Press the 1 button.
3 Press the 5 button.

To select another input
Press **INPUT** to change the on-screen view to PC, TV, AV (Video In), SV (S-Video In) or YCbCr (Component Video In).

Notes:
- *With the Antenna Source set to Antenna, you can select channels 1-69.*
- *With the Antenna Source set to Cable, you can select channels 1-125 channels.*
- *To set or change the Antenna Source; see page 14.*

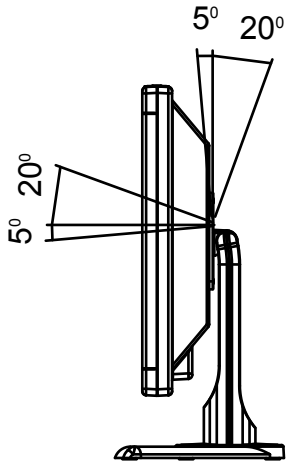
Step 7 - Adjust Volume

Press the VOL+/- buttons to adjust the volume.
- To mute the sound, press MUTE.

2 - Getting Started (cont.)

Step 8 - Adjust Screen Angle

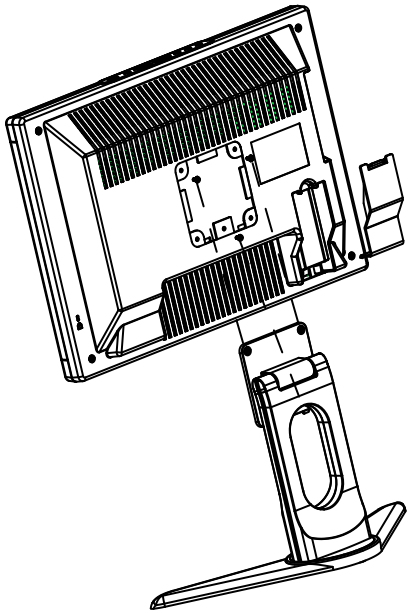
To set the LCD TV to a comfortable viewing angle, tilt the screen up to 5 degrees forward or 20 degrees backward.



Step 9 - Connect Optional Wall Mount

1 Remove the supplied stand as shown.

2 Attach the LCD TV to a standard VESA Arm wall mount (100 x 100 mm).



3 - Advanced Settings

Menu System Overview

Press the MENU/ENTER button to view the five main menu categories:

- **PC**
- **TV**
- **Video**
- **OSD**
- **Audio**

Depending on the input you are viewing, one or more of these options will be dimmed.

PC Settings

If you are using the LCD TV as a PC monitor, you can use the PC menu to adjust the brightness, contrast, color, size, and position of the PC display.

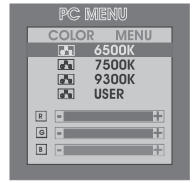
1 Press INPUT until PC appears in the upper right-hand corner.
   - If you do not have a PC connected to the VGA Input you cannot view the PC settings menu.
2 Press MENU/ENTER to display the main menu.
3 Press ◀ / ▶ to select PC and press MENU/ENTER.
4 Press ▲ / ▼ to select from the following options:

Brightness
- Press ◀ / ▶ to set the brightness level.

Contrast
- Press ◀ / ▶ to set the contrast level.

Color

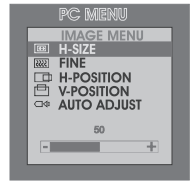
Press MENU/ENTER to display the Color Menu, then press ▲ / ▼ to select from the following options:



- **6500K/7500K/9300K** - Press ▲ / ▼ to select the desired color temperature.
- **User** - For a custom color temperature, press ▲ / ▼ to select the individual RGB (Red, Green, and Blue) sliders. Then use ◀ / ▶ to fine tune each color.

Image

Press MENU/ENTER to display the Image Menu, then press ▲ / ▼ to select from the following options:



- **H-Size** - Press ◀ / ▶ to set the width of the PC display.
- **Fine** - Press ◀ / ▶ to set the sharpness of the PC display.
- **H-Position** - Press ◀ / ▶ to set the horizontal position (left/right) of the PC display.
- **V-Position** - Press ◀ / ▶ to set the vertical position (up/down) of the PC display.
- **Auto Adjust** - Press MENU/ENTER to automatically adjust the PC display to fit the screen.

Information
- Displays the resolution (e.g. 640 x 480) and refresh rate (e.g., 60 Hz) of the PC display.

Reset
- Restores factory settings.

3 - Advanced Settings (cont.)

TV Settings

The TV settings menu allows you to adjust channels, picture settings, timers, V-Chip ratings, closed captions, and more.

1 Press INPUT until the current channel number appears in the upper right-hand corner (TV mode).
2 Press MENU/ENTER to display the main menu.
3 Press ◀ / ▶ to select TV and press MENU/ ENTER.
4 Press ▲ / ▼ to select from the following options:

Set-Up

Press MENU/ENTER to display the Setup Menu, then press ▲ / ▼ to select from the following options:

- **Antenna Source** - Press ◀ / ▶ to select Antenna or Cable.
- **Auto Search** - Press ▶ to begin searching for all available channels.
- **Channel Edit** - Press ◀ / ▶ to Add or Erase the selected channel from your channel list.
- **Fine Tuning** - Press ◀ / ▶ to fine tune the selected station in 0.05MHz increments.
- **Favorite** - Press ◀ / ▶ to select Normal or User and press MENU/ENTER. If you select User, press ▲ / ▼ to select one of the 20 placeholders for your favorite channels, then enter the channel number directly (using the 0-9) keys for each placeholder. All channel numbers that are set to 0 will be disabled.

Picture

Press MENU/ENTER to display the Picture Menu, then press ▲ / ▼ to select from the following options:

- **Picture Mode** - Press ◀ / ▶ to select Standard (normal viewing conditions), Vivid (brighter viewing conditions), or Custom (personalized setting).
- **Brightness** - Press ◀ / ▶ to set the brightness level.
- **Contrast** - Press ◀ / ▶ to set the contrast level.
- **Sharpness** - Press ◀ / ▶ set the picture sharpness.
- **Color** - Press ◀ / ▶ to set the color saturation.
- **Tint** - Press ◀ / ▶ to set the hue.
- **Video N.R. (Noise Reduction)** - Press ◀ / ▶ to select Off, Low (minimum noise reduction), Med (moderate noise reduction), or High (maximum noise reduction).

Sleep Timer

- Press ◀ / ▶ to have the TV turn off automatically in 30, 60, or 90 minutes
- Select Off to cancel the Timer feature.

V-Chip

Use the number keys to enter a 4-digit PIN (Personal Identification Number), then press ▲ / ▼ to select from the following options:

- **TV Rating** - Press ◀ / ▶ to set the maximum allowed TV rating.
- **Movie Rating** - Press ◀ / ▶ to set the maximum allowed Movie rating.
- **New Password** - Use the number keys to enter a new 4-digit PIN. Enter the password again to confirm.
- **Enable** - Press ◀ / ▶ to select Yes (enable V-Chip) or No (disable V-Chip).

Closed Caption

- Press ◀ / ▶ to set Closed Captions to CC1, CC2, TT1, TT2, or Off.

Clean Memory

- Erases all stored TV channels.

Reset

- Restores factory settings.

3 - Advanced Settings (cont.)

Video Settings

If you have connected an audio/video device, such as a DVD player or VCR, to the AV inputs, you can use the Video menu to adjust picture settings, V-Chip ratings, closed captions, and more.

1 Press INPUT until AV appears in the upper right-hand corner.
   - If you do not have an AV device connected to the AV Inputs you cannot view the Video settings menu.
2 Press MENU/ENTER to display the main menu.
3 Press ◀ / ▶ to select Video and press MENU/ENTER.
4 Press ▲ / ▼ to select from the following options:

Picture

Press MENU/ENTER to display the Picture Menu, then press ▲ / ▼ to select from the following options:

- **Picture Mode** - Press ◀ / ▶ to select Standard (normal viewing conditions), Vivid (brighter viewing conditions), or Custom (personalized setting).
- **Brightness** - Press ◀ / ▶ to set the brightness level.
- **Contrast** - Press ◀ / ▶ to set the contrast level.
- **Sharpness** - Press ◀ / ▶ set the picture sharpness.
- **Color** - Press ◀ / ▶ to set the color saturation.
- **Tint** - Press ◀ / ▶ to set the hue.
- **Video N.R. (Noise Reduction)** - Press ◀ / ▶ to select Off, Low (minimum noise reduction), Med (moderate noise reduction), or High (maximum noise reduction).

Sleep Timer

- Press ◀ / ▶ to have the TV turn off automatically in 30, 60, or 90 minutes
- Select Off to cancel the Timer feature.

V-Chip

Use the number keys to enter a 4-digit PIN (Personal Identification Number), then press ▲ / ▼ to select from the following options:

- **TV Rating** - Press ◀ / ▶ to set the maximum allowed TV rating.
- **Movie Rating** - Press ◀ / ▶ to set the maximum allowed Movie rating.
- **New Password** - Use the number keys to enter a new 4-digit PIN. Enter the password again to confirm.
- **V-Chip** - Press ◀ / ▶ to select Yes (enable V-Chip) or No (disable V-Chip).

Closed Caption

- Press ◀ / ▶ to set Closed Captions to OFF, Cap1, Cap2, Text1, or Text2.

Reset

- Restores factory settings.

3 - Advanced Settings (cont.)

OSD Settings

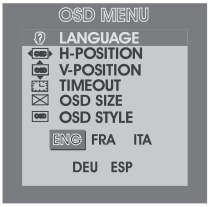
The OSD (On-Screen Display) menu allows you to set the language, position, size, and style of the on-screen menu system.

1 Press INPUT to select any active input.
   - The menu system will only display if there is a signal detected for the selected input.

2 Press MENU/ENTER to display the main menu.

3 Press ◀ / ▶ to select OSD and press MENU/ENTER.

4 Press ▲ / ▼ to select from the following options:



Language
- Press ◀ / ▶ to set the menu language to English, French, Italian, German, or Spanish.

H-Position
- Press ◀ / ▶ to move the menu left and right.

V-Position
- Press ◀ / ▶ to move the menu up and down.

OSD Timeout
- Press ◀ / ▶ to set how long the menu will be displayed before it times out (disappears from the screen).

OSD Size
- Press ◀ / ▶ to select Large (magnify the size of the menu) or Small (keep the standard size).

OSD Style
- Press ◀ / ▶ to select Normal (display the menu normally) or Dim (dim the menu so you can see the TV behind it).

3 - Advanced Settings (cont.)

Audio Settings

The Audio menu allows you to set the LCD TV volume level, balance, bass, treble, and loudness.

1 Press INPUT to select any active input.
   - The menu system will only display if there is a signal detected for the selected input.
2 Press MENU/ENTER to display the main menu.
3 Press ◄ / ► to select Audio and press MENU/ENTER.
4 Press ▲ / ▼ to select from the following options:

Volume
- Press ◄ / ► to set volume level.

Balance
- Press ◄ / ► to set the balance between the TV's left and right speakers.

Bass
- Press ◄ / ► to set the bass level.

Treble
- Press ◄ / ► to set the treble level.

Loudness
- Press ◄ / ► to select Yes (boost the overall audio level) or No (keep the standard audio level).

4 - Help

Troubleshooting

Symptom	Solution
No picture or sound.	• Ensure power cable is properly inserted in power outlet. • Ensure power is on. • Ensure correct input is selected.
No sound.	• Ensure volume is turned up. • Ensure sound is muted. • Ensure headphones are not connected. • Ensure input source is connected.
Noisy picture and sound.	• Ensure antenna cable is properly connected. • Ensure input source is properly connected.
Picture is not clear.	• Ensure antenna is properly oriented. • TV signals may be weak for some channels.
Picture is light or poorly tinted.	• Check Color setting. • Check Tint setting.
Picture is too dark.	• Check Brightness setting. • Fluorescent lamp may have reached end of serviceable life.
Remote control does not work.	• Check remote control battery. • Keep IR sensor away from strong fluorescent lighting.
Picture is not sharp.	• Broadcast reception may be weak. • Ensure antenna is properly oriented. • Check Sharpness setting.
Picture is doubled or tripled.	• Ensure antenna is properly oriented. • Broadcast signals may be effected by mountains, buildings, etc.
Picture is speckled.	• May be interference from cars, trains, high voltage lines, neon lights, etc. • May be interference between antenna and power cable. Try positioning them further apart.
Stripes on screen or colors fade.	• May be interference from other devices. Radio and cell phone transmission antennas may also cause interference. • Use the LCD TV as far away as possible from devices that may cause possible interference.

4 - Help (cont.)

Technical Specifications

Front Panel Controls	Mode selector: (PC/TV/Video/S-Video/YCbCr), Channel Search, Input, Return, Ch+/-,Vol /-, Menu /Enter, Power
Remote control	IR remote
Audio System	Stereo 3W + 3W speakers
OSD Controls (PC)	Contrast, Brightness, H-Position, V-Position, Phase (Pixel Adj), Recall Defaults, Auto Adjust, Information, Clock, 6 Languages, OSD Position, OSD Timeout, Volume, Mute
OSD Controls (TV/Video)	Channel Edit, Auto Scan, Stereo, 5 Languages, Sharpness, NR, Reset, Contrast, Brightness, Tint, Color, Timer Off, OSD Transparent, V-Chip, Closed Captions, Loudness, Balance, Treble, Bass
Dimension (W x H x D)	21.3” x 18.2” x 8.2” (540 x 462 x 209 mm) (approximate)
Weight	18.1 lbs. (8.2 kg) (approximate)
Operating Temperature	41°F to 104°F (5°C to 40°C)
Humidity	10% to 80% (non-condensation)
Altitude	Up to 12,000 ft
Safety/EMI Regulation	UL/CSA/FCC
Power Saving	VESA DPMS standard

4 - Help (cont.)

Power Saving Mode (PC only)

The LCD TV is equipped with a power management function which automatically reduces power consumption in three power saving modes when not in use.

STATE	LED	POWER	Horizontal SYNC.	Vertical SYNC.
ON	Green	< 70W	ON	ON
STANDBY	Amber	< 4W	OFF	ON
OFF	Amber	< 4W	OFF	OFF

Compatible PC Video Mode

Mode	Resolution	H. Freq. (KHz)	Band Width (MHz)
1	VGA 720 x 400	31.47 KHz	70 Hz
2	VGA 640 x 480	31.47 KHz	60 Hz
3	MAC 640 x 480	35.00 KHz	67 Hz
4	VESA 640 x 480	37.86 KHz	72 Hz
5	VESA 640 x 480	37.5 0 KHz	75 Hz
6	VESA 800 x 600	35.10 KHz	56 Hz
7	VESA 800 x 600	37.88 KHz	60 Hz
8	VESA 800 x 600	46.88 KHz	75 Hz
9	VESA 800 x 600	48.08 KHz	72 Hz

Limited Warranty

Who Provides the Limited Warranty
During the warranty period, the GoVideo Warranty Administrator will honor service for 90 days labor, 1 year parts from the original date of consumer purchase. See below for Commercial, Industrial or Educational use coverage. Remote controls are warrantied for 90 days from the date of purchase.

Who is Protected
This warranty protects the original consumer owner of this GoVideo product.

What is Covered and How Long
This warranty covers internal operating parts and service/labor to repair or replace covered parts in this GoVideo product for 90 days labor, 1 year parts, from the date of purchase, defined as follows: (1) Original Consumer Retail Purchase; (2) First Rental Purchase Agreement; or (3) First Lease Purchase Agreement (the “Warranty Period”). Labor and replacement parts supplied during the Warranty Period are covered only for the remaining portion of the original Warranty Period. The GoVideo Warranty Administrator shall have no liability for service under this warranty if non-OEM (Original Equipment Manufacturer) replacement parts are used in the repair of your GoVideo product.

What the Owner Must Do If Service is Required
Please contact our customer service department at 1-800-736-7679 to repair or replace your product, at GoVideo’s option, if it proves to be defective in material or workmanship under normal use, during the warranty period listed above, effective from the date of original consumer purchase of the product. Repaired or replacement units are warrantied for the remaining period of the original warranty. Please retain dated sales receipt. Within the warranty period, the customer pays for inbound shipping charges and GoVideo pays return shipping charges.

Other Warranty Coverage
Commercial, Industrial or Educational use has the same warranty coverage as stated in this warranty.

What are the Exceptions
This warranty does not cover: (1) Normal maintenance service, such as cleaning. (2) Damage from misuse, abuse neglect or accident, natural disasters or Acts of God. (3) Cabinetry, decorative parts, A/C adapters, knobs or buttons. (4) The foreign country use of this product. (5) GoVideo product which has been electronically or mechanically modified in any way or incorporated into other products. (6) Installation and setup service adjustments. (7) Owner instruction. Your Owner’s Guide provides information regarding operating instructions and user controls. For additional information, contact your authorized GoVideo dealer.

Go Video is not responsible for any shipping, handling or insurance charges.

This Exclusive Limited Warranty excludes all incidental and consequential damages. Some states do not allow the exclusion of incidental and consequential damages, so the above exclusion may not apply to you.

ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY PERIOD. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This Exclusive Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

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