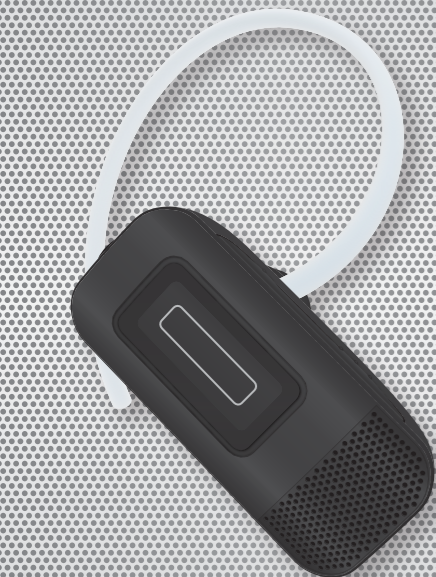


WIRELESS HEADSET



Bluetooth

Owner's Manual

Model: EM229

Drive Safe



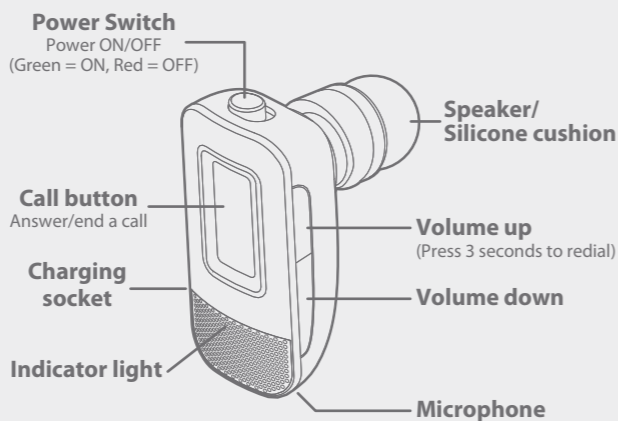
CAUTION: Although this device enables drivers to conduct handsfree conversations, it is still safer to pull over before using a mobile phone. Always keep your full attention on your driving.

Driving while talking on your mobile phone is dangerous, and illegal in many states.

Check local laws regarding the use of a mobile handset and wireless headset while driving. If you use the **Bluetooth Headset** while driving, ensure your attention and focus remains on your driving.

Please use your mobile phone, and our product responsibly while driving!

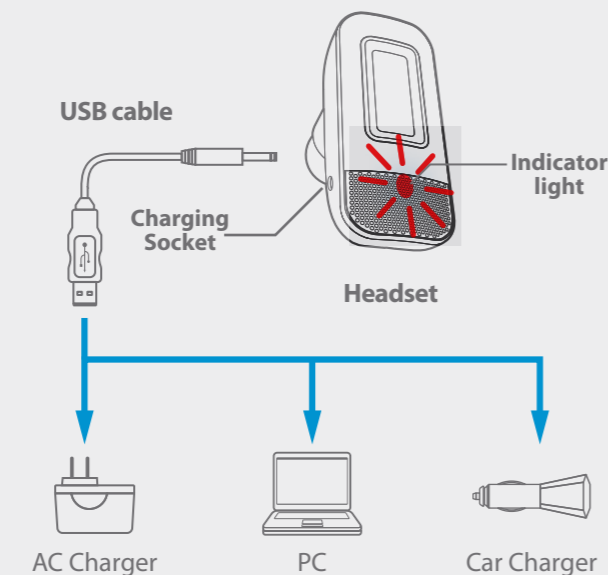
Location of controls



Charging the headset

1. Connect the charging pin of the USB cable to the charging socket of the headset.
2. Connect the other end of the USB cable to either the:
 - **AC Charger, and plug into a wall (A/C) outlet**
 - **Computer's USB port**
 - **Car Charger**
3. The **RED LED** indicator light turns on while the headset is charging.
4. The **RED LED** indicator light shuts off when the headset is fully charged (approximately 2-3 hours).

NOTE: When the battery is running low, the **RED LED** indicator light starts to flash along with a warning beep.



NOTE: Charge the headset for at least **8 hours** before using it for the first time, even if the **RED LED** indicator shuts off.

Pairing the headset

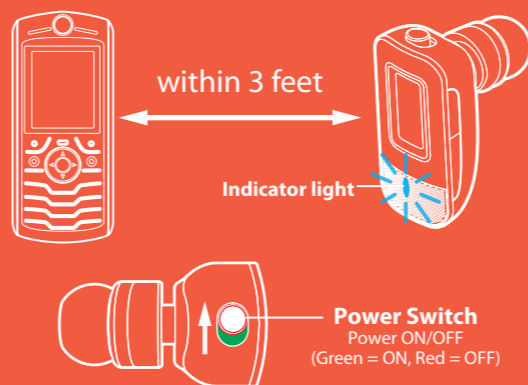
Easy Pairing

(First time pairing only)

Please read through this section before turning the device on.

This Bluetooth headset has an **“Easy Pairing”** feature which sets the headset to **Pairing Mode** the first time the power switch is turned on.

1. Make sure the **Bluetooth Headset** is within 3 feet of your mobile phone or Bluetooth enabled device.



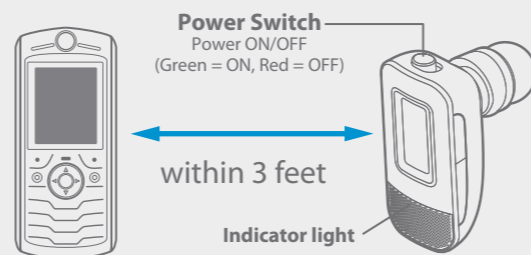
2. Set the **[Power]** switch to the **ON** position. The indicator light should be flashing **RED** and **BLUE** alternately, indicating the headset is in **Pairing Mode** and ready to connect to your Bluetooth enabled device.

3. Continue to “Manual Pairing” step 5 shown below.

Note: Manual Pairing
If the first time pairing was unsuccessful or for future pairing, you will need to manually pair the headset to your Bluetooth enabled device (see “Manual Pairing” below).

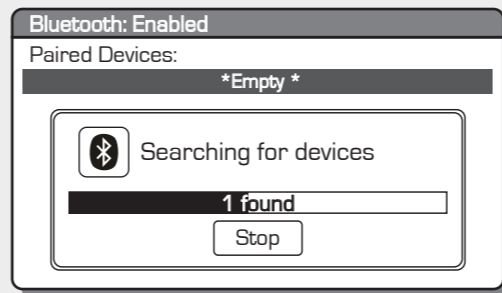
Manual Pairing

1. Make sure the **Bluetooth Headset** is within 3 feet of your mobile phone or Bluetooth enabled device.
2. Set the **[Power]** switch to the **ON** position.
3. Press and **HOLD** the **[Call]** button until the indicator light flashes **RED** and **BLUE** alternately.
4. The headset is now in **Pairing Mode** and is ready to connect to your mobile phone or Bluetooth enabled device.

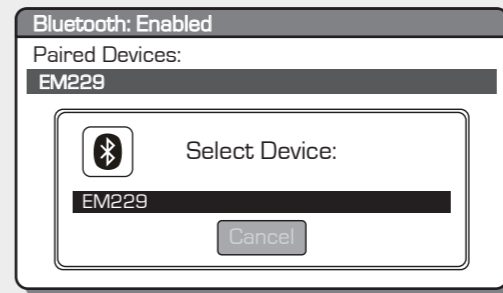


NOTE: To enter Pairing Mode at any time, you must press and **HOLD** the **[Call]** button for approximately 10 seconds.

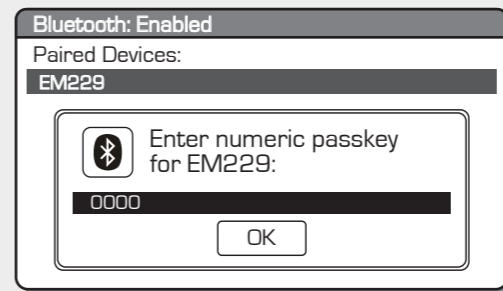
5. Set your mobile phone to search for Bluetooth devices.



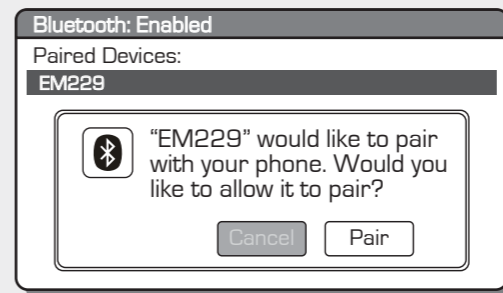
6. When the phone finds the headset, confirm by selecting EM229 from the list.



7. Enter the passcode **“0000”** when prompted by the phone.

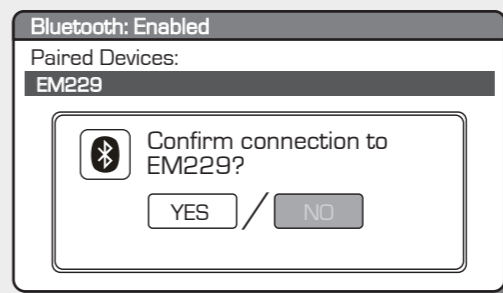


OR depending on which model mobile phone you are trying to connect the headset to, it may not be necessary to enter a passcode and the following message (or similar) may appear on your phone's display.

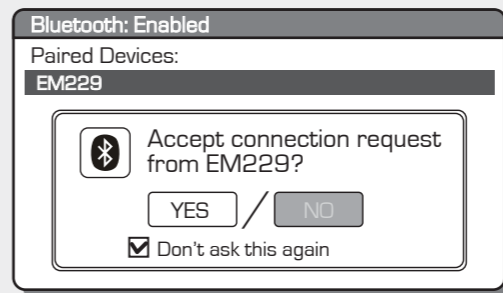


Select “Pair” to complete the pairing process.

8. Your mobile phone will confirm that the pairing process was completed and prompt you to accept the connection. Please select **“YES”** to connect the headset to your mobile phone. If the pairing was successful, the headset's indicator light turns to standby mode and flashes once every three seconds.



9. When attempting to reconnect the headset to your mobile phone, you may see the message below and your mobile phone will prompt you to accept the connection request to the EM229 headset, and an option not to ask this again. Please accept the connection, and if you select “Don't ask this again”, your phone will automatically accept future connection requests from the headset.



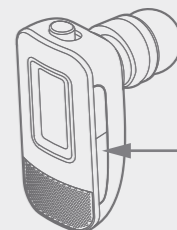
NOTE: The screenshots above are typical of many Bluetooth enabled phones in the market today, and are used to assist in the explanation of the pairing process. Your mobile phone's or Bluetooth enabled device's interface and interaction with the headset may be slightly different from the illustrations shown.

Pairing the headset with a 2nd mobile phone

NOTE: This headset is capable of pairing to two mobile phones at the same time.

Pairing a second phone (Multi-Link)

1. Make sure the headset is turned **ON** and connected to the first phone.
2. Press and **HOLD** the **[Volume Down]** button for 3 seconds or until the headset's indicator light flashes **RED** and **BLUE** alternately.



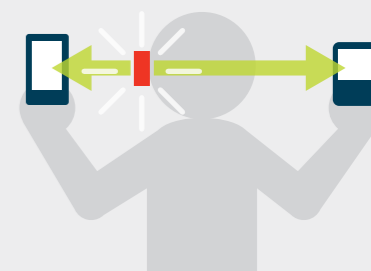
Press & hold to pair 2nd phone

3. The headset is now in **Pairing Mode** and is ready to connect to your second mobile phone.
4. Set your second mobile phone to search for Bluetooth devices.
5. When the second phone finds the headset, confirm by selecting EM229 from the list.
6. Enter passcode **“0000”** when prompted by the second phone

OR depending on which model phone you are trying to connect the headset to, it may not be necessary to enter a passcode. Select “Pair” to complete the pairing process.

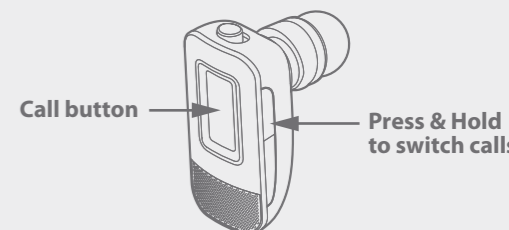
7. Your mobile phone will confirm that the pairing process was completed. Select **“Yes”** to connect the headset to your second mobile phone. If the pairing was successful, the headset's indicator light turns to standby mode and flashes once every three seconds.

8. After pairing the second phone, by default the first phone will be disconnected from the headset. Enter the first phone's Bluetooth settings screen and connect it to the headset. Both phones should now be connected to the headset.



Switching calls between two connected phones

1. While on a call with one phone and the second phone rings with an incoming call, press and **HOLD** the **[Volume Up]** button briefly to answer the 2nd call and place the first phone on hold.



Call button Press & Hold to switch calls

2. Press and **HOLD** the **[Volume Up]** button briefly to switch between the two phones and place the current phone on hold.
3. To hang up the current call, press the **[Call]** button. The headset will end the current call and return to the other phone which was placed on hold.
4. To end that call, press the **[Call]** button or press the **[End]** key on your phone.

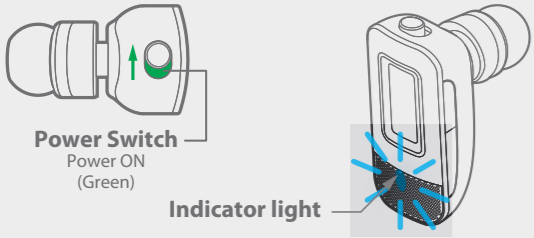


Using the headset

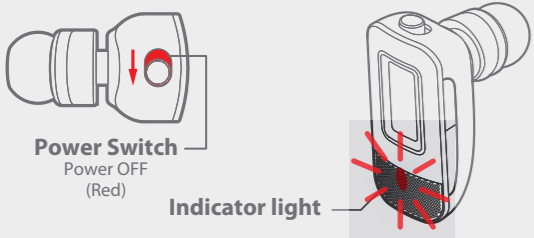
NOTE: When the **[Power]** switch is set to the **ON** position for the first time, the headset will be in **Pairing Mode** (the indicator light will be flashing **RED** and **BLUE** alternately), please refer to "Easy Pairing".

Powering ON/OFF

• To turn **ON**, set the **[Power]** switch to the **ON** position (green).

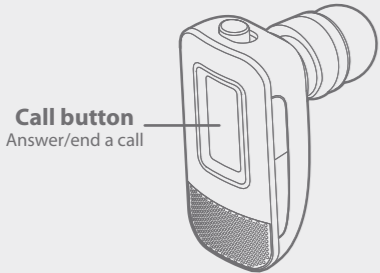


• To turn **OFF**, slide the **[Power]** switch to the **OFF** position (red). The indicator light will flash **RED** before the headset shuts off.



Answering / Ending a call

• To answer a call, press and release the **[Call]** button or press the answer key on your mobile phone.
• To end a call, press and release the **[Call]** button or press the end key on your mobile phone.

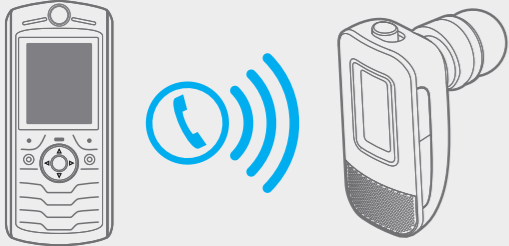


Rejecting a call

During an incoming call press and **HOLD** the **[Call]** button for 3 seconds or until you hear a confirmation beep.

Making a call

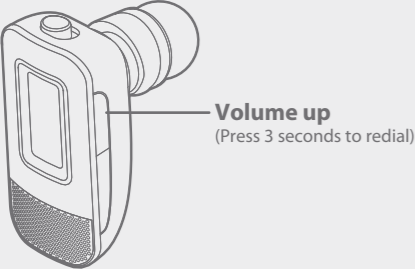
Dial the number and press the send button on your mobile phone, the call is automatically transferred to the headset.



Redialing the last number called

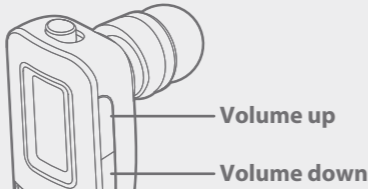
(Dependent on your phone supporting this feature)

Press the **[Volume Up]** button for 3 seconds and release. The last number called will be redialed.



Volume

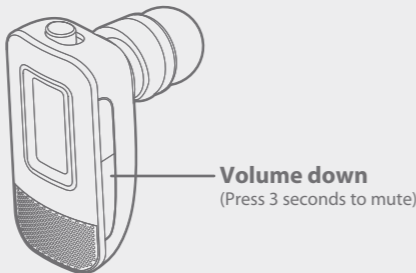
To adjust the volume, press the **[Volume Up]** or **[Volume Down]** button.



NOTE: You may also adjust the volume from your mobile phone's volume control.

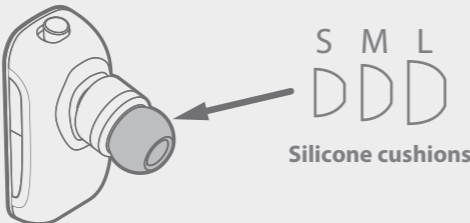
Mute

Press and **HOLD** the **[Volume Down]** button for 3 seconds or until you hear a confirmation beep, repeat to unmute the call.

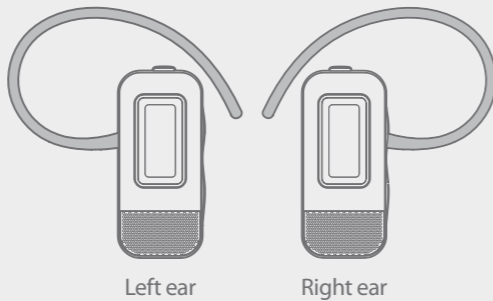


Wearing your Bluetooth Headset

For added comfort and noise suppression, **3** silicone cushions are included with the headset. Choose the silicone cushion (S) (M) (L) which fits most comfortably in your ear and insert it on the headset as shown in the diagram below.



You may wear the headset with or without the provided earhook. If you choose to use the earhook, connect it to the headset as shown in the diagram below.



NOTE: For the best audio quality, always wear the headset on the same side of your body as your mobile phone.



Connecting to other devices

Although most people associate Bluetooth headsets with mobile phones, there are many other products today which include *Bluetooth*® wireless technology.

In most cases the pairing process is similar to pairing with a mobile phone which is explained in detail in the "Manual Pairing" section.



Below, the pairing procedure with the Sony Playstation3 is explained, to pair with other devices it is best to refer to the device's Owner's Manual.

Pairing the headset with the SONY PlayStation®3 (PS3™)

Set accessory to Bluetooth on PS3

1. Go to the PS3 main menu, scroll to and select **"Settings"**.
2. Scroll to and select **"Accessory Settings"**.
3. Scroll to and select **"Manage Bluetooth Devices"**.
4. The menu will ask: **"The Bluetooth device has not been registered. Do you want to register it?"**, then select **"YES"**.

Registering the headset to PS3

1. Put the headset into pairing mode. (*See "Manual Pairing"*)
2. Select **"Start Scanning"** from the PS3 menu.
3. Once the PS3 has discovered the headset, the screen will read **"Select the Bluetooth device to register"**, then select **"EM229"**
4. The PS3 will ask for a passkey. Enter **"0000"** then select **"OK"**. Now press **[O]** (the PS3 circle button) to get back to the previous menu.
5. Scroll to and select **"Audio Device Settings"** to change the **"Input Device"** to **"EM229"**.

NOTE: **"Input Device"** is the microphone, and determines the method of how others will hear you speak. By default, the **"Output Device"** will now switch to **"EM229"**. **"Output Device"** is the audio, and determines how you will hear the PS3 audio and others speaking.

To test the connection, speak into the headset and you will see the bars above the "Microphone Level" moving, if not, repeat the pairing process.

Press **"OK"** to confirm the new settings. You are now ready to use the headset with your PS3 Entertainment System. If you would like to hear the PS3 audio through your TV or Audio System, scroll to "Output Device" and switch to "System Default Device".

For further assistance with Bluetooth settings on your PS3 please refer to your PS3 instruction manual.



Troubleshooting tips

❓ I cannot get the headset into Pairing Mode

- Make sure the headset is turned on before beginning the pairing process (the headset is in pairing mode when you turn it on for the first time).
- If you are not pairing for the first time or for manual pairing, press and **HOLD** the **[Call]** button until the indicator light flashes **RED** and **BLUE** alternately.

❓ My mobile phone cannot pair with the headset

- Make sure that you fully charged the headset before pairing.
- Keep the headset and mobile phone within **3 feet** of each other during the pairing process.
- Check that your phone's Bluetooth feature is turned **ON**.
- Try removing the battery from your mobile phone for 5 minutes. Place the battery back in the phone, power it on, and retry the pairing process (see "Manual Pairing").
- Try repeating the pairing process, see "Manual pairing."

❓ After successfully pairing my mobile phone and headset, when I shut the phone and turn it on again, the headset did not automatically reconnect

- Try turning the headset **OFF**, and then turning it **ON** again.
- Many mobile phones have an auto reconnect option when first attempting to reconnect to a newly paired Bluetooth device. Make sure you accept this option, so that the headset automatically reconnects to your mobile phone; check the user guide of your mobile phone for more information regarding this option.
- Try unpairing the headset from your phone, and repeat the pairing procedure.

❓ I hear distortion, and the sound quality is poor

- For the best audio quality, always wear the headset on the same side of the body as your mobile phone.
- Check that the battery is charged enough.

❓ The sound is very low

- Try adjusting the volume by using the **[VOLUME UP]** or **[VOLUME DOWN]** button on the headset; make sure the volume on your mobile phone is turned up as well.



FCC and telephone company information

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Do not attempt to repair or modify this equipment.

Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



Industry Canada

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.



Warranty information

Limited Warranty

In the unlikely event that this product is defective, or does not perform properly, you may within one (1) year from your original date of purchase return it to the authorized service center for repair or exchange.

TO OBTAIN WARRANTY SERVICE:

- **Provide proof of the date of purchase within the package (Dated bill of sale).**
- **Prepay all shipping costs to the authorized service center, and remember to insure your return.**
- **Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.**
- **Describe the defect or reason you are returning the product.**

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:



Southern Telecom, Inc.
ATTN: Customer Service - 2nd Floor
14-C 53rd Street
Brooklyn, NY 11232

Should you have any questions or problems concerning this product, please contact our customer service department at:



1-877-768-8483 (Toll Free)

Monday - Thursday: 9AM - 5PM (EST)

Friday: 9AM - 3PM (EST)

or

via e-mail at



cs@southerntelecom.com

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Limitation of Warranty:

• THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY SOUTHERN TELECOM INC. IT'S AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.

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