

M3716

17" 1U rack mount LCD keyboard drawer  
with 16 port Cat6 KVM Switch

# User Manual

M3716 1U 17" rack mount monitor keyboard drawer  
with included 16 port Cat6 KVM switch

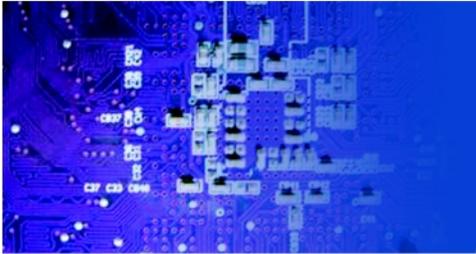


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## CHAPTER 1

### 1.1 Important Safeguards

Please read all of these instructions carefully before you use the device. Save this manual for future reference.

What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:
  - Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - Repair or attempted repair by anyone not authorized by us.
  - Any damage of the product due to shipment.
  - Removal or installation of the product.
  - Causes external to the product, such as electric power fluctuation or failure.
  - Use of supplies or parts not meeting our specifications.
  - Normal wear and tear.
  - Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.



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## 1.2 Regulatory Notice

### Legal Information

First English printing, October 2010

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

### Safety Instructions

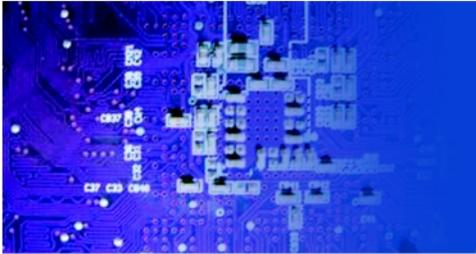
- 1 Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- 2 Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40° Celsius (104° Fahrenheit).
- 3 When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- 4 When the drawer is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- 5 Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- 6 If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labeled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- 7 Observe all precautions and warnings attached to the equipment.
- 8 If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- 9 Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- 10 Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- 11 If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

### Regulatory Notices Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:



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## 1.3 Specifications

**Display size:**

17 inches

**Panel type:**

Active Matrix TFT LCD

**Resolution capabilities:**

Maximum Resolution up to 1280 x 1024 (SXGA)

**Brightness:**

White 300 cd/m<sup>2</sup>

**Contrast ratio:**

1000:1

**Supported colors:**

16.2M Colors (6-bit with FRC)

**Viewing angle:**

Right-Left view 60° ~ 70°(Typ)

Up-Down View 45° ~ 60°(Typ)

**Display Area:**

338 mm x 270 mm

**Response Time:** Response time:

Rising Time 1.3ms

**LCD MTBF:**

50,000 hours

**VGA Signal Input:**

Analog H/V, Co1.3Diagramposite, SOG

**Resolution:**

64x400 / 720x400: 70Hz

640x480 / 800x600 / 1280x1024: 60/70/72/75Hz

1024x768 / 1152x864 / 1280x720: 60/70/75Hz

**Video Input:**

15-pin D-sub VGA input

Horizontal synchronization: 64 - 80 KHz (Typ.)

Vertical Synchronization: 60-75 Hz (Typ.)

**Plus & Play DCC:**

EDID 1.3

**Power Input:**

Auto-sensing 100 to 240VAC, 50/60Hz power

**LCD power consumption:**

Max. 48Watts, standby 5 Watts

**Drawer Design:**

1U low profile clamp-type module design

Self-lock fixed-position slide rail

Adjustable rear mounting rails up to 34-inches deep

**Security Handle Lock:**

Hard-plastic molded handle with 2 x positions lock

**Keyboard & Mouse:**

104-keys keyboard with touch pad / track-ball (optional) PS/2

or USB

**Package Dimension:**

442 x 650 x 44 mm / 17.4 x 25.6 x 1.73 inches

**Gross Weight:**

35lbs

**Certification:**

CE / FCC

**Operation temperature:**

0 ~ 50°C / 32 ~ 122°F

**Storage temperature:**

-5 ~ 60°C / -4 ~ 140°F

**Humidity:**

5~90%, non-condensing

**Shock:**

10G acceleration (11ms duration)

**Vibration:**

5~500Hz 1G RMS random vibration

**Touch screen:**

Resistive / Capacitive touch screen, USB or RS-232

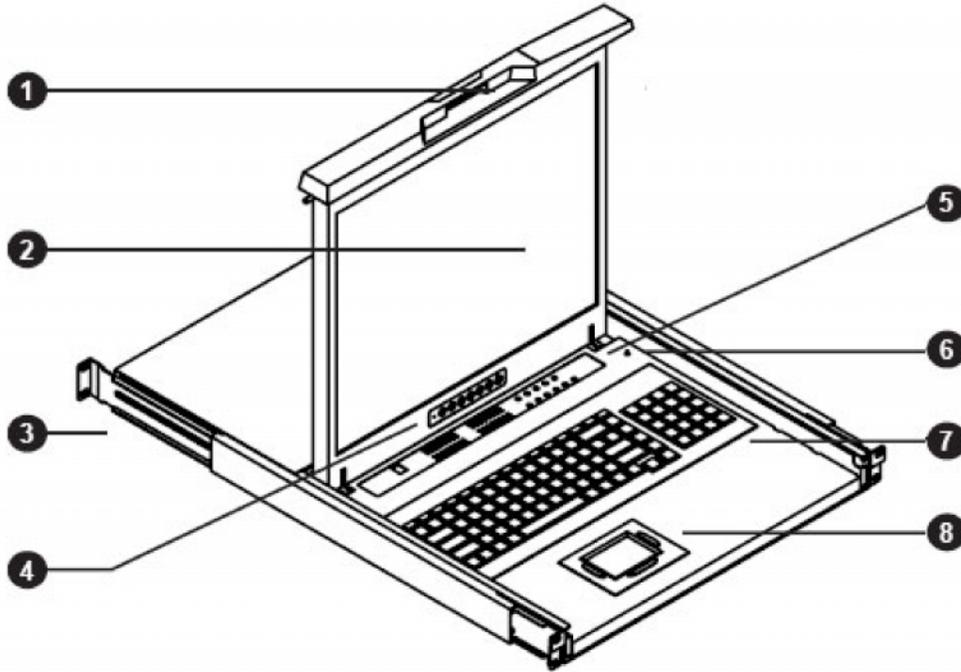
**DC power input:**

12 / 24 / 48VDC power input

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## 1.4 Diagram



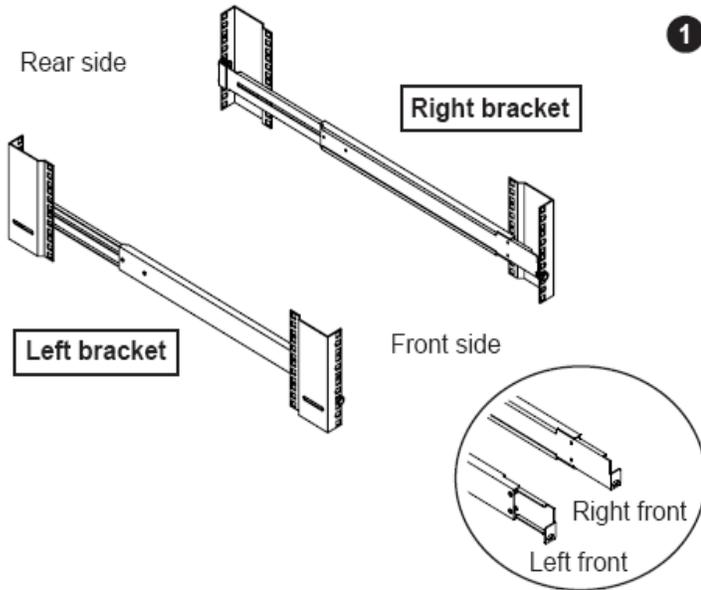
- 1. Carry handle to release the 2-pt lock
- 2. LCD interchangeable module kit
- 3. "One Man" Installation Slides
- 4. LCD membrane

- 5. Membrane switch (KVM option)
- 6. Micro switch for screen auto power off
- 7. Keyboard interchangeable module kit
- 8. Mouse interchangeable module kit

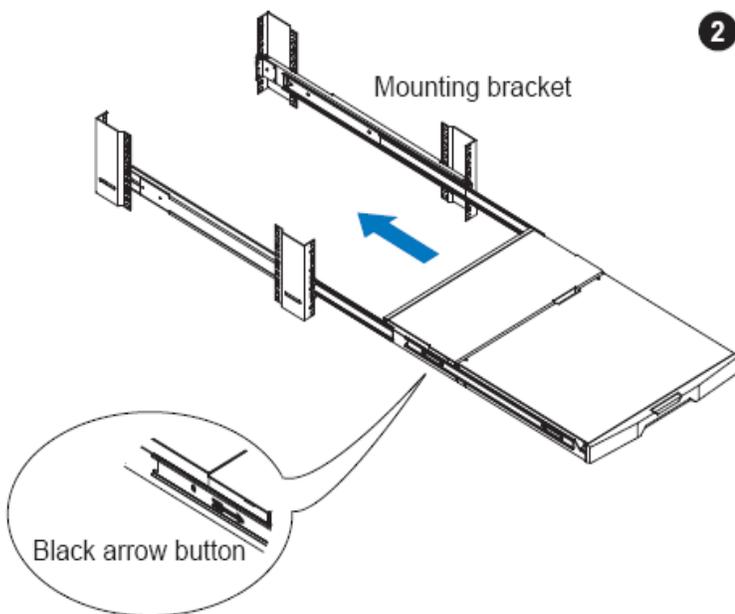
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## 1.5 How to Install "One Man" Installation Slides into rack



Attach the left and right mounting bracket to rack 19" mounting rails.  
Adjust the rear mounting bracket to fit your rack.  
M6 screw and cup washer x 6 piece included.  
Caution : Leaving the screws slightly loose, until you complete the installation in step 4



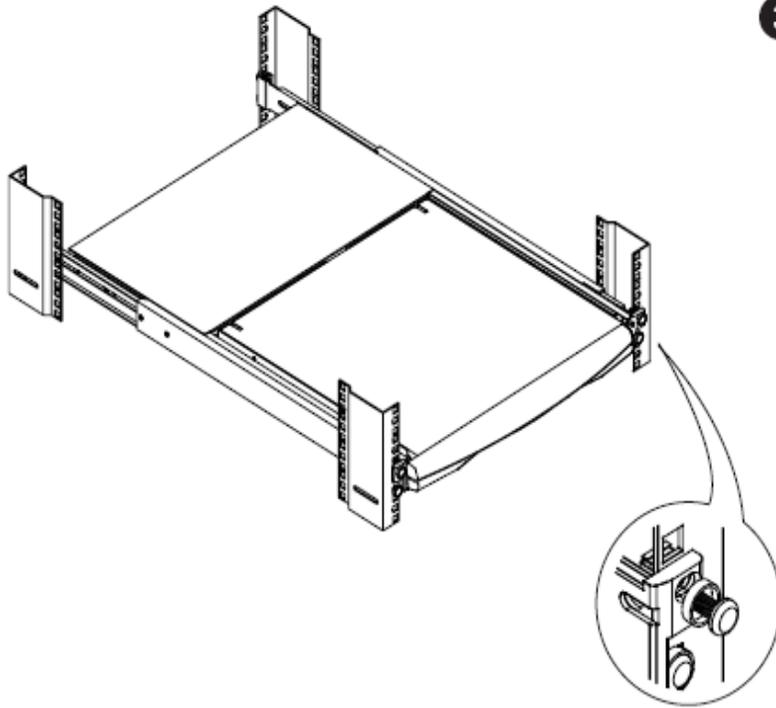
Pick up the LCD keyboard drawer.  
Insert the LCD keyboard drawer into the mounting bracket.  
Pull and hold the left & right black arrow buttons on the rails.  
Return the LCD keyboard drawer to park position



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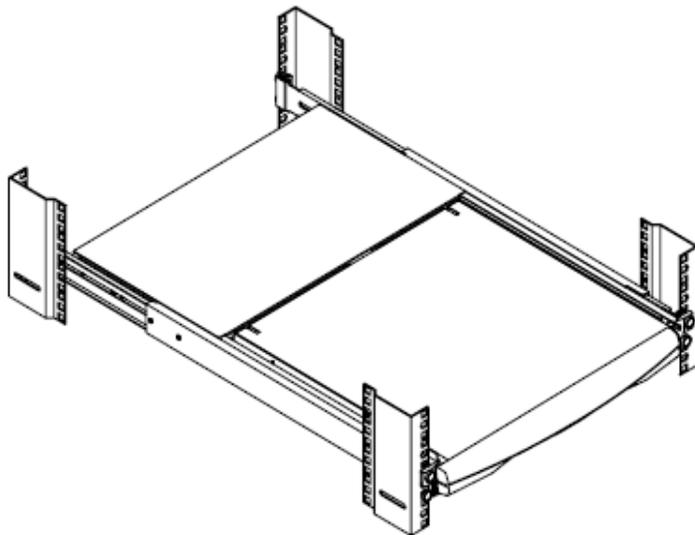
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## 1.6 How to Install "One Man" Installation Slides



3

Attach front left and right mounting ears of the LCD keyboard drawer to vertical mounting rails.  
? M6 screw and cup washer x 2 pcs included.



4

Complete the installation  
Insert all 8 piece of M6 screw to complete the installation

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## 1.7 How to Use the Slides

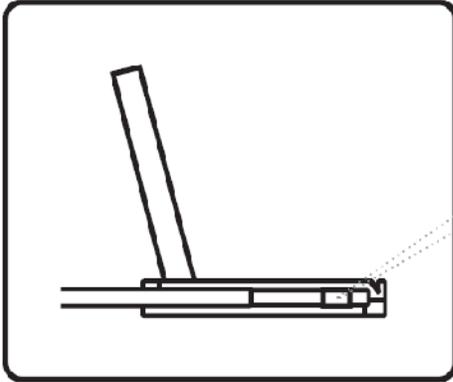


Figure 1.

? A black arrow release button is located on the outside of each slide. (shown in Figure 1).

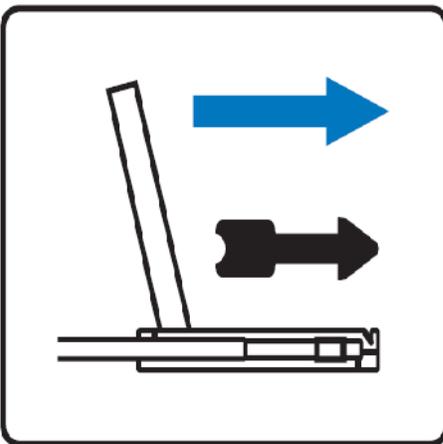


Figure 2.

Pull and hold the black arrow button on either side of the LCD keyboard drawer to unlock. (shown in Figure 2).

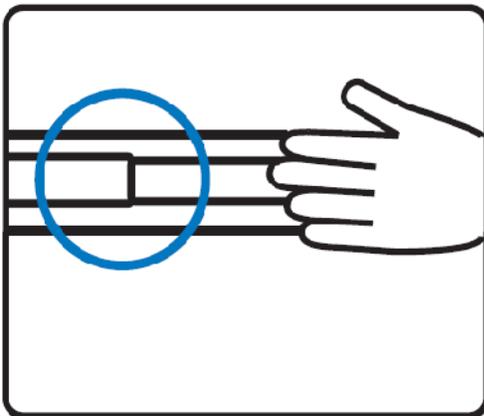


Figure 3.

? Push the LCD keyboard drawer into the rack. (shown in Figure 3).  
Caution : Keep your fingers away from the slide stop

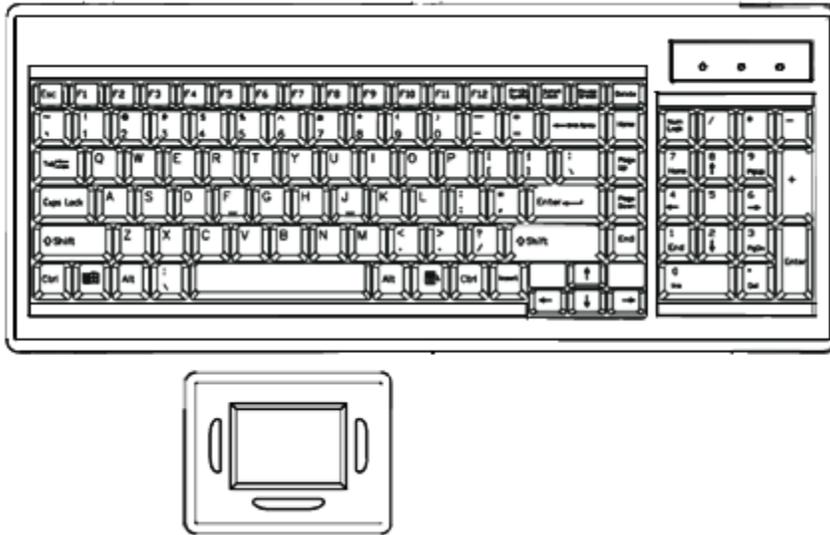


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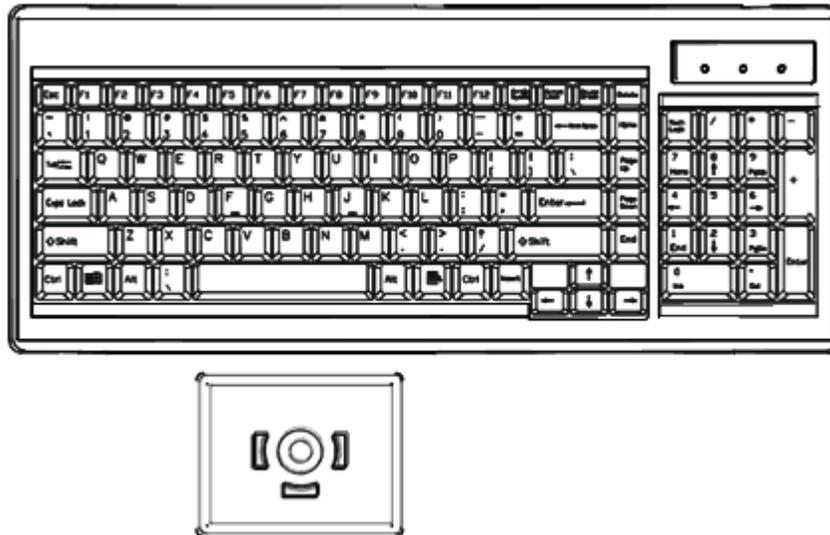
17" 1U rack mount LCD keyboard drawer with 16 port Cat6 KVM Switch

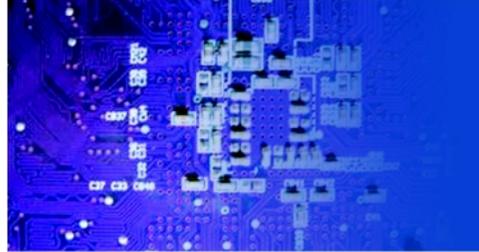
## 1.8 Keyboard and Mouse

STANDARD:



OPTIONAL:





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## 1.9 Optional Accessories

### 1. Combo 4-in-1 KVM cable

- 1.1 6 feet
- 1.2 10 feet
- 1.3 15 feet

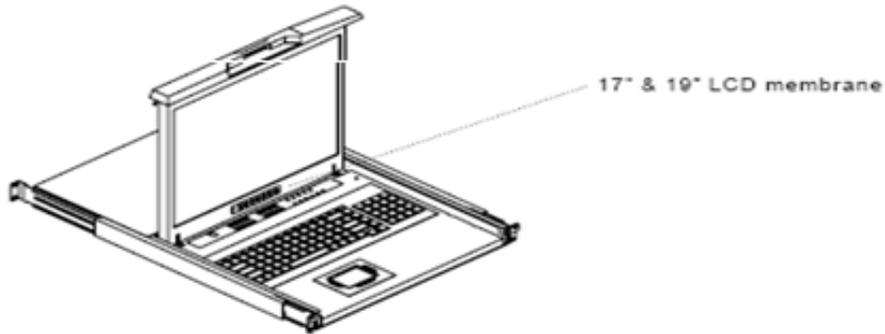
### 3. Power Cord

- 3.1 IEC Power Cord
- 3.2 5-15 Power Cord US
- 3.3 1363 Power Cord (UK)
- 3.4 CEE 7/4 Power Cord (German)
- 3.5 AS 3112 Power Cord (Australia)



2.1 On Screen Display Option

CHAPTER 2

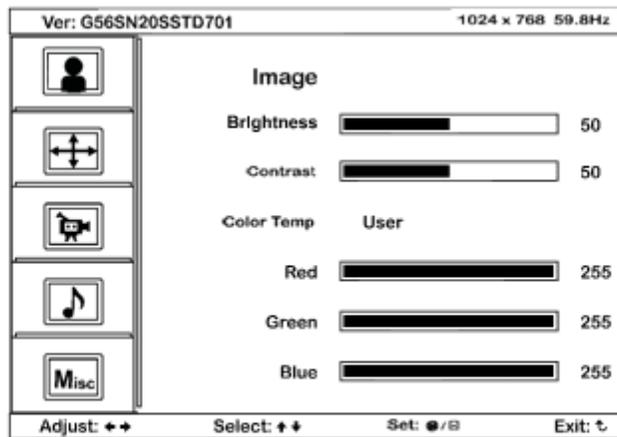


Membrane Switch	Function
	Power light Green = On Orange = Power saving
	Power on / off LCD
	Display the OSD menu
	Scrolls through menu options and adjusts the displayed control (To auto adjustment by pressing the button  for 5 seconds)
	Exit the OSD screen Toggle analog, digital & video connection (DVI-D and video options only)

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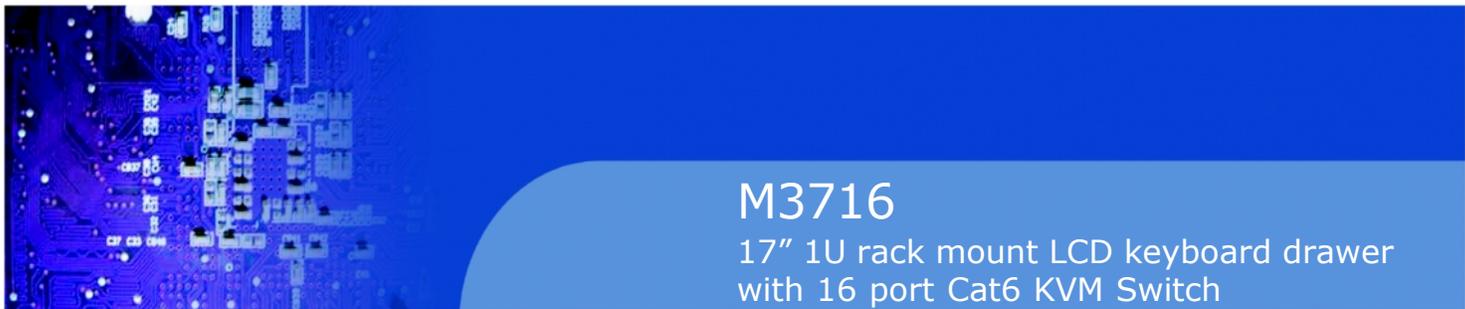
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## 2.2 On Screen Menu



### OSD Configuration Page

	<b>Image:</b> To enter into the brightness, contrast, color temp, red, green, and blue
	<b>Geometry:</b> To enter into the auto adjust, H position, V position, phase and clock
	<b>Video:</b> To enter into the colour, tint, sharpness, noise reduction, DCDi and TV Setup
	<b>Audio:</b> To enter into volume, bass, treble, balance, AVL and mute
	<b>Misc:</b> To enter into the language, OSD position, graphic mode, ratio, reset and timer



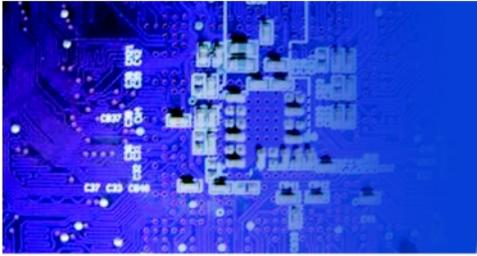
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## 3.1 DC Power Options

## CHAPTER 3

Model	12V	24V	48V
<b>Input rating</b>			
Input voltage:	12-Volt	24-Volt	48-Volt
Input range:	9 ~ 18V	18 ~ 36V	36 ~ 75V
<b>Input current</b>			
- No load	50 mA	50 mA	50 mA
- Full load	4950 mA	2450 mA	1220 mA
<b>Output rating</b>			
Output voltage:	12-Volt	12-Volt	12-Volt
Output current:	4.16A	4.16A	4.16A
<b>Efficiency</b>	84%	85%	85%



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## CHAPTER 4

### 4.1 KVM Specifications

#### **KVM Feature:**

- System management with simultaneous multi-user access
- Access server independently & simultaneously
- 8 characters password protection
- Auto scan-mode and Hot-pluggable
- Resolution: up to 1600x1200
- SSL v2/v3 encryption for secure transmission
- On-board Membrane KVM switch to select server
- Cascades up to 8 level/128 servers/128 servers on DB-15 KVM switch

#### **Matrix KVM Switch Type:**

- 1 user console (1 x local)
- 2 user consoles (1 x local/i x remote)

#### **Cascade Port:**

- 1 x DB-15 proprietary cascade port

#### **User Console Type:**

- Local: 1 x 6' combo free 4-in-1 proprietary cable
- Remote: over Cat6 cable (up to 1000 feet) with receiver

#### **KVM Port Layout:**

- 16 RJ-45 Cat6 KVM ports
- 1 remote user port (RJ-45 port), Optional

#### **KVM Cable:**

- Included 8 x USB/VGA dongles
- Option for additional dongles
- USB/VGA, PS2/VGA, USB/DVI

#### **Drawer Design:**

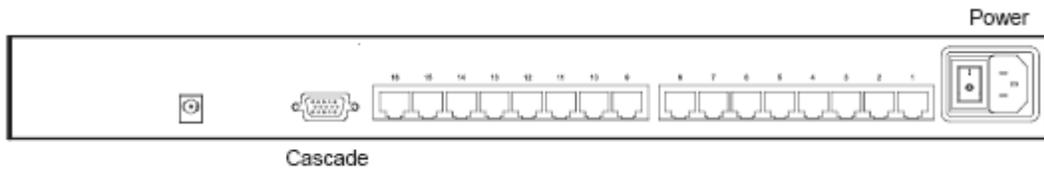
- 1U low profile clamp-type module design
- Self-lock fixed-position slide rail
- Adjustable rear mounting rails up to 34-inches deep

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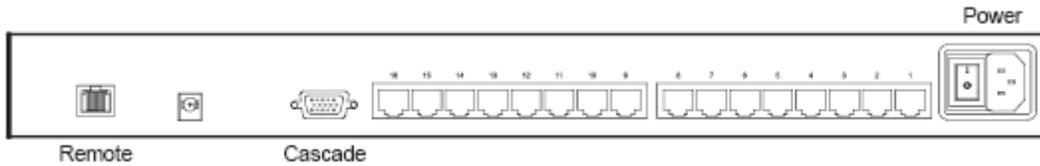
17" 1U rack mount LCD keyboard drawer with 16 port Cat6 KVM Switch

## 4.2 Connections

STANDARD:



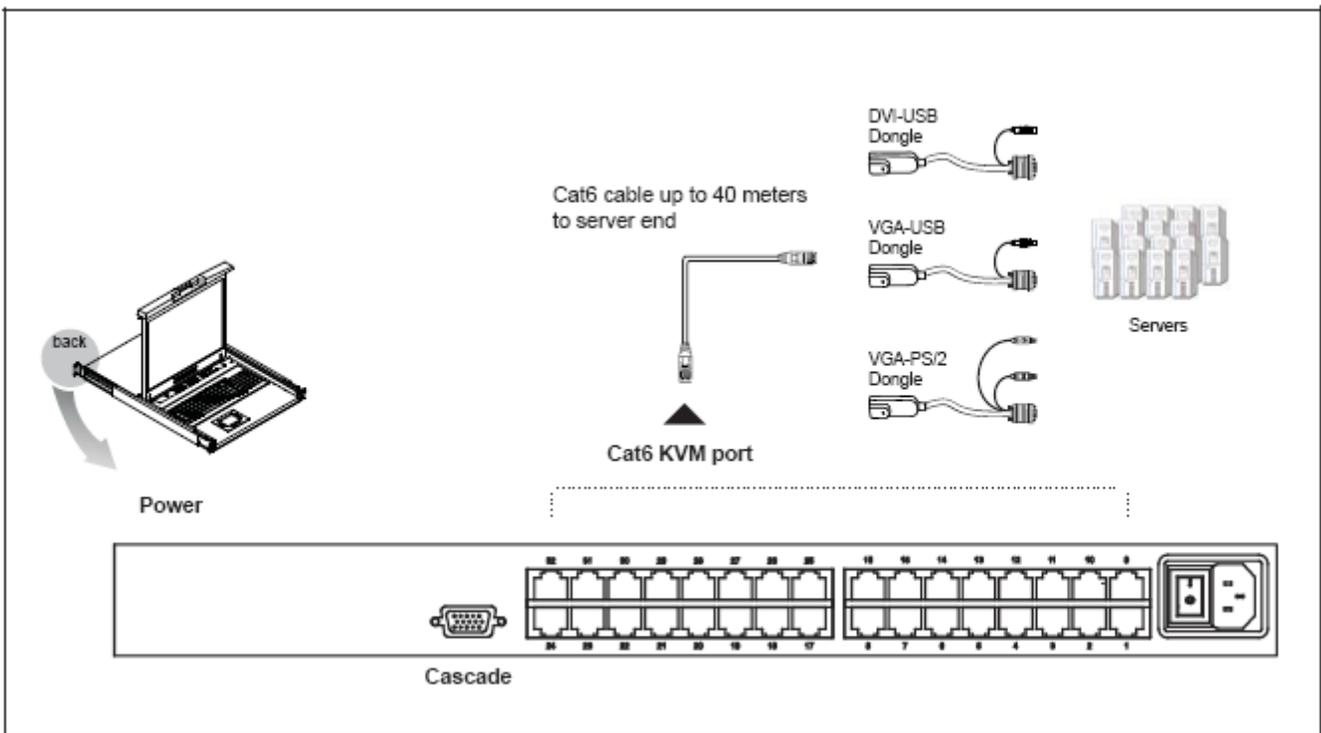
OPTION FOR  
1 REMOTE  
CONSOLE:



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## 4.3 Connection KVM modules

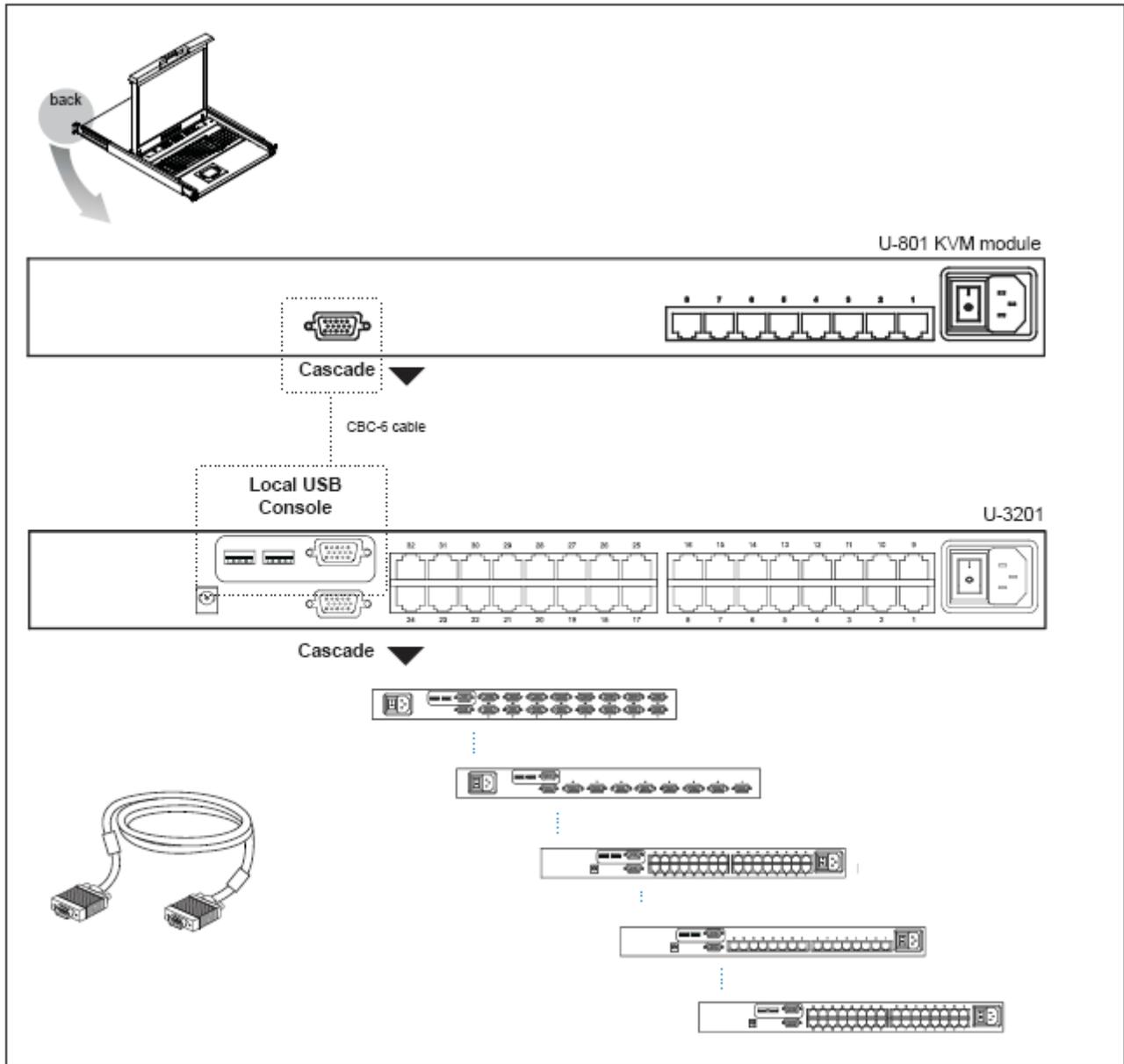


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## 4.4 Cascade KVM Modules

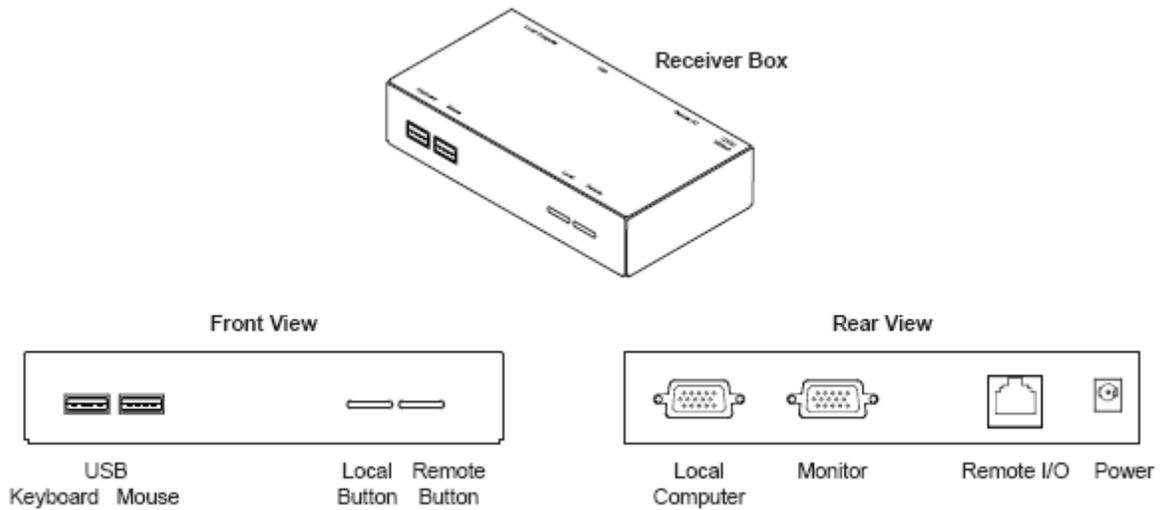
- Cascade up to 8 level, 256 servers
- Interconnection with Combo DB-15 KVM
- Cascading multiple KVM with cable



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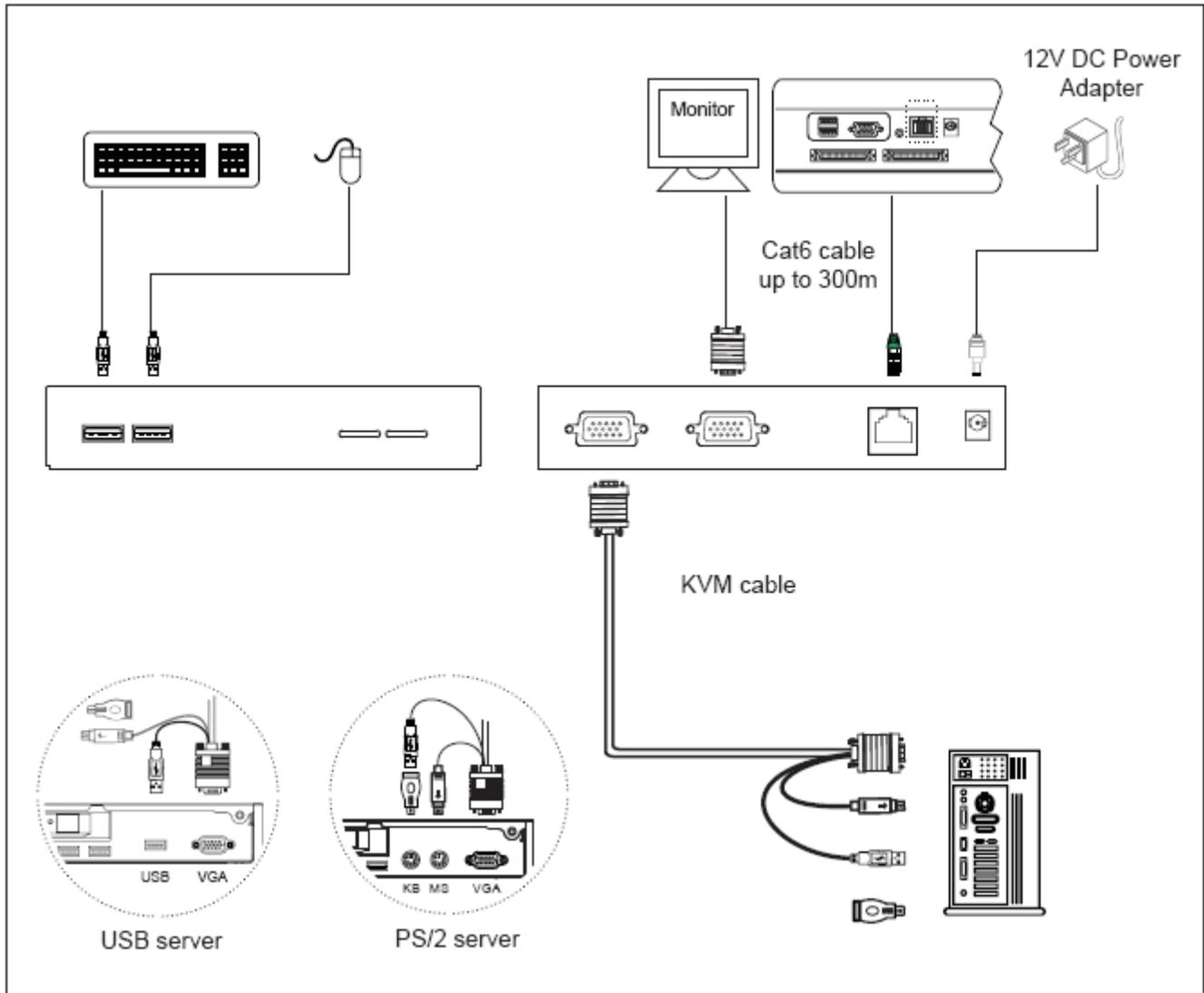
## 4.5 Receiver Box (Optional)



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## 4.6 Receiver Connection (Optional)



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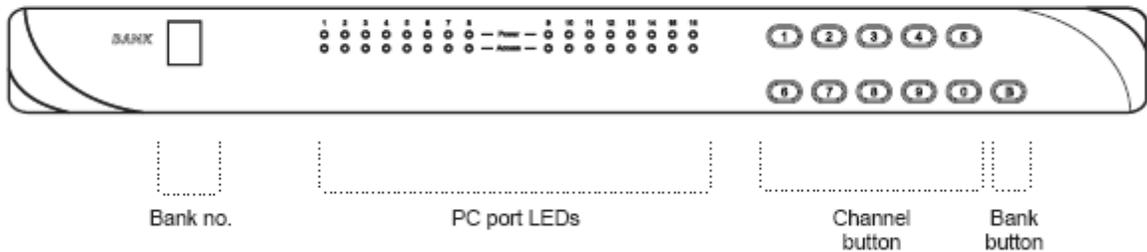
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## 4.7 Front Panel-Port LED Indications

### Power ON:

- Turn on all servers and KVM switches
- Make sure all cables/connectors are properly connected
- Recommend Power ON sequence is monitor, KVM switch finally computer

### 16 ports



Bank no.	7-Segment BANK LED indication
PC port LEDs	<b>Power</b> : Blue LED on indicating a PC is connecting to the port <b>Access</b> : Green LED on indicating a selected channel <b>Remote</b> : Red LED on indicating the port is selecting by a remote console
Channel button	Press to select channel from 01 to 32
Bank button	Select the bank from 1 to 8



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### 4.8 Password

The password is disabled by default (i.e. There is no password required when you power on the KVM switch for the first time).

#### Enable Password

1. Press the KVM hotkey Scroll Lock + Scroll Lock + U
  2. Logout the KVM by pressing the hotekey Scroll Lock + Scroll Lock + P
  3. In SUPERVISOR level, enter "00000000" eight zeroz in the user name & password field (Do not use "0" on number pad)
  4. In USER level, press Space Bar + Enter in user name & password field
- Remark: Automatic logout after 10 minutes of inactivity

#### Set your own user name and password

1. Login the KVM in SUPERVISOR level by pressing "00000000" eight zeros in user name & password field.
  2. Call KVM OSD menu by pressing the KVM hotkey Scroll Lock + Scroll Lock + Space Bar
  3. Press F1 tot he MAIN MENU
  4. Selec "USER SECURIY"
  5. Set password in SUPERVISOR & USER level
    - a. In the left-top row "S" (SUPERVISOR), press Enter to set your own user name & password
    - b. In the row 1 to 8 (USER), press Enter to set your own user name & password
  6. Press Enter to save the setting or press Esc to cancel the editing without any change
- Remark: a. Blank has underscore, while SPACE doesn't have
- b. Press any alphanumeric key to move to next input item. SPACE is treated as a valid character.

#### Change your password

1. Login the KVM in SUPERVISOR level by pressing your own user name & password
  2. Call KVM OSD menu by pressing he KVM hotekey Scroll Lock + Scroll Lock + Space Bar
  3. Press F1 to the MAIN MENU
  4. Selec "USER SECURITY"
  5. Change password in SUPERVISOR & USER level
    - a. In the left-top row "S" (SUPERVISOR), press Enter to change your user name & password
    - b. In the rown 1 to 8 (USER), press Enter to change your user name & password
  6. Press Enter to save the setting or press Esc to cancel the editing without any change.
- Remark: a. Blank has underscore, while SPACE doesn't have
- b. Press any alphanumeric key to move to next input item. SPACE is treated as a valid character.

#### Forget Your Password

Please contact your supplier for support

#### Remark

- You must press the KVM hotkey within 2 seconds
- A key will be heard for successful entering KVM hotkey

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## 4.9 OSD Menu

PORT NAME	
BANK : 1	
01☀ SYSTEM 01 ➔	F1 : MENU
02☀ SYSTEM 02	F2 : LOGOUT
03☀ SYSTEM 03	F3 : PREV
04☀ SYSTEM 04	ESC : QUIT
05☀ SYSTEM 05	ENTER : COMPLETE
06☀ SYSTEM 06	↑/↓ : SELECT
07☀ SYSTEM 07	PgUp/PgDn : BANK SELECT
08☀ SYSTEM 08	
USER : SUPERVISOR	
SCAN TIME : 10 SEC FW1V3	

### OSD operation

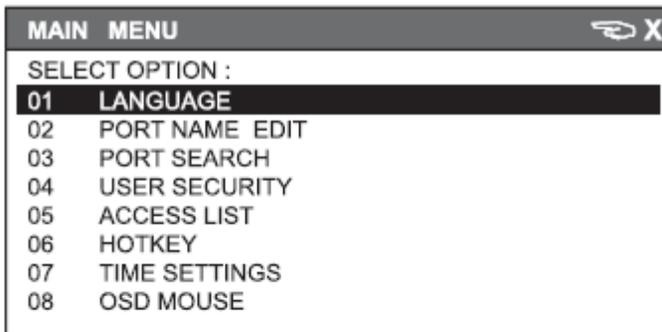
☀ next to the system name	The PC is powered on
➔ next to the system name	The PC is selected
F1	Access F1 MAIN MENU
F2	Logout the OSD menu
F3	Previous menu
Esc	Cancel / Quit
Enter	Complete / Switch to selected port
↑/↓	Switch to previous or next port
PgUp/PgDn	Switch to previous bank or next bank
1 / 2 / 3 / 4	Display port 01 ~ 08 / 09 ~ 16 / 17 ~ 24 / 25 ~ 32 Remark: Display port 17 ~ 32 for 32 port model only



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## 4.10 Main Menu



01	LANGUAGE	OSD language change
02	PORT NAME EDIT	Define port name
03	PORT SEARCH	Quick searching by port name
04	USER SECURITY	Change password
05	ACCESS LIST	Define user access authority
06	HOTKEY	Change hotkey
07	TIME SETTINGS	Modify scan display time interval
08	OSD MOUSE	Modify OSD mouse speed

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## 4.11 Local Console Hotkey

Hotkey	Function
Scroll Lock + Scroll Lock + Space Bar	Calling OSD menu
Scroll Lock + Scroll Lock +	Switch to previous port
Scroll Lock + Scroll Lock + ↓	Switch to next port
Scroll Lock + Scroll Lock + PgUp	Switch to previous bank
Scroll Lock + Scroll Lock + Bank no. + Port no.	Switch to specific port
Scroll Lock + Scroll Lock + PgDn	Switch to next bank
Scroll Lock + Scroll Lock + S	Auto scan for powered on PC
Scroll Lock + Scroll Lock + R	Reset to factory default setting
Scroll Lock + Scroll Lock + B	Enable / Disable beeper sound
Scroll Lock + Scroll Lock + F	Find port by name

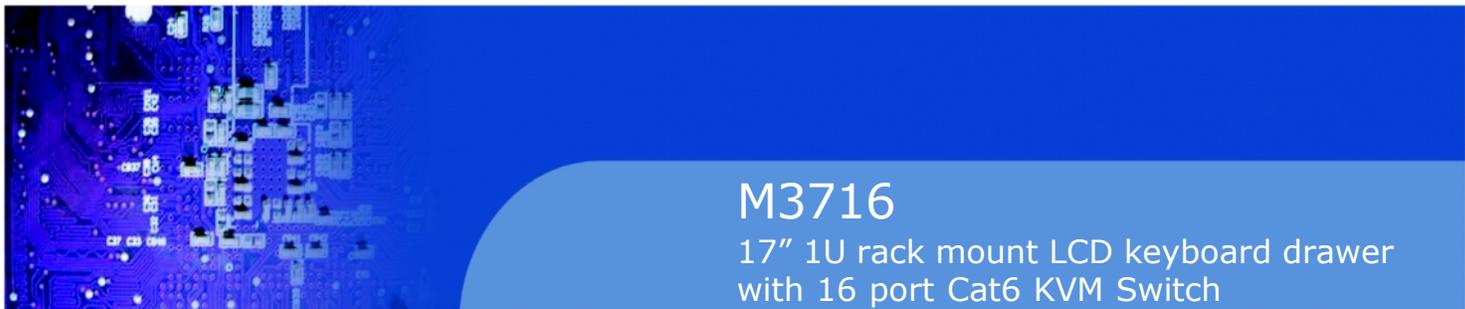
### Remarks:

Example of "Scroll Lock + Scroll Lock + Bank no. + Port no."

- Bank No. : 1 to 8
- Port No. : 01 to 16
- e.g. Bank 1 Port 4 : Scroll Lock + Scroll Lock + 1 + 0 + 4
- e.g. Bank 2 Port 16 : Scroll Lock + Scroll Lock + 2 + 1 + 6

## 4.12 Remote Console Hotkey

Hotkey	Function
Scroll Lock + Scroll Lock + F1	Show up the Help OSD windows
Scroll Lock + Scroll Lock + F2	Select Hotkey *Default is Caps Lock
Scroll Lock + Scroll Lock + C	Toggle switch between remote & local port
Scroll Lock + Scroll Lock + Q	Turn the buzzer ON & OFF *Default the buzzer is ON
Scroll Lock + Scroll Lock + S	Activate auto-scan mode for remote & local port *The scan time interval is 5 seconds
Scroll Lock + Scroll Lock + A	Auto-adjust the video signal

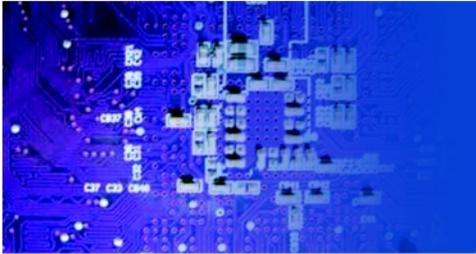


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## 4.13 KVM Cables

<b>Matrix KVM cascade cable</b> 2.1 3 feet	
<b>Cat5 cable</b> 3.1 3 feet 3.2 6 feet 3.3 10 feet 3.4 15 feet 3.5 33 feet 3.6 66 feet	
<b>Combo KVM cascade cable</b> 4.1 6 feet	
<b>DVI-USB Dongle</b> 5.1 DVI-D	
<b>VGA-USB Dongle</b> 6.1 USB	
<b>VGA-PS/2 Dongle</b> 7.1 PS/2	
<b>Power cord</b> 8.1 power cord 8.2 power cord (US) 8.3 power cord (UK) 8.4 power cord (German) 8.5 power cord (Australia)	



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### 4.14 Optional Items

**Mouse:**

Touch-pad/Track-ball

**Remote User Console:**

1/2 (opt) remote user console port

**User Console:**

1 (std) /2 (opt) user console port

**Power supply:**

12/24/48VDC power input unit

**Dongle:**

USB/VGA dongle

PS2/VGA dongle

USB/DVI dongle

**Cascade cable:**

6' cascade cable

**Receiver (for remote user console):**

Receiver with 1 x DB-15 4-in-1 KVM cable