



Commercial Limited Warranty

Z9/Z9.1/Z9.15 Treadmills

Save time and register online!
Activate multiple warranties at www.truefitness.com.

All TRUE products are distributed by TRUE FITNESS TECHNOLOGY and are warranted to the original registered Product purchaser that the parts of the TRUE product (the "Product") listed below, under normal use and service, shall be free of manufacturing defects in workmanship and materials only for the period of time beginning from the original date of purchase set forth below:

Frame*	Lifetime
Drive & Controller Motor	5 Years
All Other Parts	3 Years
Labor**	3 Years

Claims Procedure: True Fitness Limited Warranty service may be obtained by contacting the authorized True Fitness dealer from whom the Product was purchased. If the dealer from whom the Product was purchased is no longer an authorized True Fitness dealer, then True Fitness Limited Warranty service may be obtained by contacting True Fitness directly at:

True Fitness Technology Inc., Service Department
865 Hoff Road, O'Fallon, MO 63366

1-800-883-8783, (Hours of operation 8:30am - 5:00 pm CST)

The above Limited Warranty is subject to and will be in accordance with the conditions set forth below:

1. This Limited Warranty can be processed only if the Warranty Registration Form is completed on-line; or if the attached form is filled in, signed by the original purchaser and mailed to True Fitness within **30 days** of purchaser's receipt of this product. The serial number must be intact on the product for this limited warranty to be valid.
2. This limited warranty applies to the product only while the product remains in the possession of the original purchaser and is not transferable.
3. This Limited Warranty becomes **VALID ONLY** if the Product is initially assembled/installed by a TRUE authorized dealer/technician (if anyone other than a TRUE authorized dealer/technician initially assembles and installs the Product, this limited warranty will be void unless the written authorization of TRUE is first obtained).
4. This limited warranty does not cover damage or equipment failure resulting from or caused by improper assembly/installation, failure to follow instructions and warnings in owner's manual, accident, misuse, abuse, unauthorized modification, or failure to provide reasonable and necessary maintenance. (As referenced in the owner's manual.)
5. This limited Warranty applies only to the cost of repair or replacement of parts and does not include labor (beyond the above warranty period), transportation, service, return and freight charges associated therewith expressly specified herein.
6. This limited warranty shall not apply to: Software version upgrades; cosmetic items, including but not limited to the following: grips, paint, and labels; service calls to correct installation of the equipment or instruct owners on how to use the equipment; or any labor costs incurred beyond the applicable labor warranty period.
7. This limited warranty is in lieu of all warranties, express or implied, and in lieu of all other obligations or liabilities on the part of True Fitness,

under no circumstances shall True Fitness be liable by virtue of this limited warranty or otherwise from damage to any person or property whatsoever for any special, indirect, incidental, secondary or consequential losses, damages or expenses in connection with exercise products.

8. The Polar T31 Transmitter is covered under warranty by Polar Electro Inc. ("Polar"). For warranty information concerning the Polar T31 Transmitter, visit www.polarusa.com or call 1-800-227-1314, in Canada 1-888-918-5043, or contact Polar direct at Polar Electro Inc, 370 Crossway Park Drive, Woodbury, NY 11797-2050.

Any implied warranty is limited in duration to the time period covered by the Limited Warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion may not apply to you. This Limited Warranty grants you specific legal rights and you may also have other rights which vary from state to state.

NOTE TO AUTHORIZED WARRANTY LABOR PROVIDERS:

Warranty labor reimbursement or warranty parts rights may not be transferred to, reassigned to, a third party without the express written consent of True Fitness. Even jobbing out warranty labor requires True Fitness' written approval.

NOTE: Warranty valid for USA and Canada only.

* The frame is warranted for defects in material and workmanship for as long as the original purchaser owns the product. The frame is warranted for labor and freight (for part shipped from True Fitness) for **three years** from date of purchase.

Labor is covered for a period of **three years from the date of purchase as long as a True Fitness authorized service provider performs the service. *Service that requires over 50 miles of travel may be subject to additional charges.*

***Reasonable and necessary maintenance includes proper lubrication of the running deck and treadbelt area as specified in the owner's manual. Failure to maintain proper lubrication of the Product will void this Limited warranty.

PLEASE RETAIN THIS PORTION FOR YOUR RECORDS

Write in Your Serial Number Here:

Your serial number will be located on the front of the treadmill motorcover.

Example of Serial Number Sticker

v2.00525400



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Thank you for purchasing a TRUE product. To validate the TRUE product warranty the fast and easy way, **please go online now to www.truefitness.com and register your product.** The information you provide will never be distributed to any other individuals or agencies for any purpose. If you prefer to mail your warranty card, have the owner of the product complete the information below and return it to True Fitness Technology within **30 days** from the date of equipment installation.

To mail your warranty information, please fill in the information below (or save postage and register online at www.truefitness.com):

Commercial Warranty Registration

Model Type: Treadmill Elliptical Bike Other

Date of Purchase _____

Your Company Name _____

Contact First Name _____

Contact Last Name _____

Address _____

City _____ State _____ ZIP _____

Email Address _____

Phone _____

FAX _____

5. How many people use your facility on a daily basis?

a. <25 b. 25-75

c. 76-150 d. 150+

6. Do you plan to purchase more fitness equipment in the next 6-12 months?

Yes No

7. If you answered "yes" to question 6, what type do you plan to purchase?

a. Treadmill b. Elliptical

c. Stationary Bike d. Free Weights

e. Gym f. Other _____

8. Would you recommend TRUE to other club owners?

Yes No

9. You are a valued customer of TRUE and your suggestions allow us to continually improve your experience. Is there anything else you would like us to know? Please explain:

1. Where did you first learn about TRUE?

a. Dealer b. Website

c. Advertisement d. Referral

e. Current Customer f. Other _____

2. Why did you purchase a TRUE product?

a. Design/Appearance b. Dealer Suggestion

c. Price/Value d. Quality Construction

e. Performance f. TRUE Reputation

g. Other _____

3. Please indicate your type of facility:

a. Apartment/Condo b. Corporate Fitness Center

c. Municipality d. Health Club/Gym/Spa

e. Hotel/Resort f. Military Base

g. Student Rec Center h. Other _____

4. What other types of equipment does your company currently own?

a. Treadmill Brand _____

b. Bike Brand _____


c. Elliptical Brand _____

d. Free Weights/Gym Brand _____

Write in Your Serial Number Here:

Your serial number will be located on the front of the treadmill motorcover.

Example of Serial Number Sticker



S/N 06-00003K

KRM07425

120Vac 50/60 Hz 15A

v2.00525400