



## Verizon One™ Quick Start Guide



## Verizon One Quick Start Guide

Thank you for choosing **Verizon One!**

**Verizon One** brings together a cordless telephone, high-speed DSL modem and wireless router - all in one convenient unit. Used with **Verizon One**, your Verizon Online DSL connection enables you and your household to have one place to access your communications, plus access to information like Weather, News, Sports and Movie Listings on the touch-screen display.

Your kit contains everything you need to set-up **Verizon One** and install your Verizon Online DSL Service if you are a new subscriber.

1. Verizon One Base Unit with Display
2. Verizon One Base Unit Swivel Support Stand
3. Cordless Telephone Handset with Battery
4. Handset Belt Clip
5. Stylus
6. Power Adaptor and Cord
7. RJ-11 Gray Phone Cord
8. RJ-45 Yellow Ethernet Cable
9. DSL Installation CD

*Verizon One will instruct you when to insert into your computer.*

10. DSL Filter Kit

*The DSL Installation CD will instruct you on where and how to install filters.  
Filter Kit only included for new DSL subscribers.*

11. Verizon One Important Product Information (not pictured)
12. Verizon Online DSL Resource Guide (not pictured)





## Verizon One Quick Start Guide

### Get Started

Follow these Step-by-Step instructions to set-up your **Verizon One**:

#### Base Unit

##### Step 1

**Attach the Verizon One Base Unit to the Swivel Support Stand (Figure 1).**

Firmly snap the **Verizon One** Base Unit Swivel Support Stand onto the back of the Base Unit. Locate a sturdy, flat surface, table or desktop near an active wall AC power outlet, an active telephone jack and your primary computer.



Figure 1

##### Step 2

**Plug in the Power Cord (Figure 2).**

Connect the DC 12V power supply cord to the power connector marked 12V DC on the rear panel of the **Verizon One** Base Unit. Plug the other end of the power supply into an AC wall socket, and then turn on the power switch (if it is not on already). Check the Base to see if the Power LED is solid green. If the Power LED is solid green, **Verizon One** power is on.



Figure 2



Power is On

##### Step 3

**Follow the Instructions on the Verizon One Display (Figure 3).**

The **Verizon One** display will walk you through the necessary steps to complete the set-up of **Verizon One** and the installation of your Verizon Online DSL Service (if required).

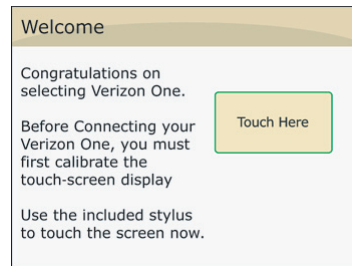


Figure 3



## Verizon One Quick Start Guide

### Cordless Handset

#### Step 4

##### Connect the Cordless Handset Battery (Figure 4).

Remove the battery cover by pressing and sliding the cover off the battery compartment. Attach the battery cable connector to the connector socket inside the battery compartment, and then slide the battery into the compartment. (**Note:** Prior to replacing the battery cover, be sure that the battery cables will not obstruct the compartment when the cover is replaced). Replace the battery cover by sliding the cover upward until it snaps into place on the Handset.

**Note:** Prior to using your **Verizon One** Handset for the first time, the Handset battery must be fully charged. To charge the Handset, place it into the cradle with the keypad face down so the contacts on the Handset touch the contacts on the Base Unit. Allow the battery to charge for approximately 12 hours before using it for the first time.



Figure 4



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### Step 5

#### Register the Cordless Handset (Figure 5).

Registering the Cordless Handset allows the Handset to communicate with the Base Unit. To register the Handset to the Base Unit, perform these steps:

1. Select the <Menu> function on the Handset.
2. Using the round navigation button, scroll down to find the [Registration] menu. Next, press the top left corner key to select Registration.
3. Once you have selected Registration, the Handset will instruct you to press and hold the <Intercom> key on the Base Unit. Press and hold this key for 3 seconds.
4. After 3 seconds, the Handset will automatically register to the Base Unit

To verify successful registration, press the <Talk/Flash> button on the Handset. A dial tone will be emitted from the

Handset and a call may be placed successfully. If no dial tone is emitted, but the Handset indicated that it successfully registered with the Base, verify that the Base Unit is connected to an active telephone line and that this line is plugged into the DSL/Phone port on the back of the Base Unit.

#### Standard Cordless Phone Features

You get all the features you're used to – Mute, Flash, Hold, Phone Book and Redial.



Figure 5

**You're now ready to use Verizon One!**

```
11:23 AM JUL 28
Verizon One

Phonebook Menu
```

```
11:23 AM JUL 28
Handset Name
Date and Time
▶Registration
Select ◀ Exit
```

```
11:23 AM JUL 28
Press and hold
Intercom key
on Base

Exit
```

```
11:23 AM JUL 28
Verizon One
Registered

Exit
```



## Verizon One Quick Start Guide

### Verizon One Features - Just a Touch Away

#### Navigation


Verizon One's visual touch-screen display provides access to everything you use most often. This section shows how to navigate using the touch-screen menu.

#### One-Touch Screen Features

##### Home Screen

The **Home** screen allows access by providing shortcuts to the **Menu** and popular menu options such as **Calls & Memos** and **News & More**.

Your **Home** screen picture and weather settings can be customized by selecting **Settings** from the **Menu**.

Touch the **Home** icon  on any screen to return Home.

Select one of the following from the **Home** screen to get:

##### Calls & Memos

Access to communications tools such as Calls, Memos and Voice Mail\*.

##### News & More

Access to information such as News, Sports, Movies and more.

##### Menu

Your direct link to your Calls, Address Book, Calendar, Verizon SuperPages, Settings, and every **Verizon One** feature accessible via touch-screen.

##### Shortcuts

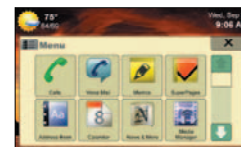
Choose to have quick access to a handful of features.

##### Volume

Control the volume of your device, or silence it, from the **Home** screen.



Home



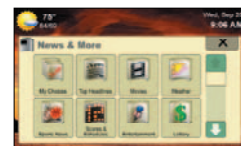
Menu



Calls & Memos



Shortcuts



News & More



Volume

\*Available to Verizon Home Voice Mail subscribers only





## Verizon One Quick Start Guide

### Verizon One Features - At Your Fingertips

#### One-Touch Screen Features



**Calls:** Access your incoming and outgoing call logs\*\*\*, add callers directly to your Address Book or call back with one touch.



**SuperPages\*:** Search and view residential and business listing information, access maps and directions, and direct dial with one touch.



**News & More\*:** Check local weather and the 5-day forecast (for your home or any ZIP code), read news and sports headlines, review movie listings, find theaters and show times, get sports scores, watch favorite stocks and read your daily horoscope.



**Voice Mail\*\*:** One touch to access your Voice Mailbox and listen to your messages.



**Address Book\*:** Access and manage your online address book with the ability to directly place calls from it.



**Verizon Messages:** Receive messages about your Verizon account and service status.



**Memos:** Use a keypad or freestyle memo pad (using the stylus) to jot down numbers or leave notes for other household members.



**Calendar\*:** Access and manage your online calendar, schedule appointments, make task lists and more.



**Emergency Numbers:** Create and dial from a list of your saved emergency phone numbers including Police, Fire, Hospital, Doctor and Poison Control.



## Verizon One Quick Start Guide

### Verizon One Features - At Your Fingertips

#### One-Touch Screen Features (cont'd)



**E-Mail\*\*:** Check and send E-Mail directly from the **Verizon One** device.



**Alarm/Timer:** Set an Alarm, use the Timer or start the Stopwatch to keep time.



**Calculator:** Perform basic calculation functions like addition, subtraction, multiplication and division.



**Speed Dial:** One touch to dial a phone number from your saved speed dial numbers.



**Settings:** Select your Display, Backgrounds, Screensavers and Ringtones.



**Phone Tips:** Reference dialing shortcuts that you can use for some of the most common phone applications—such as dialing the last person who called you (\*69).



**Wireless\*:** Share your single DSL connection with multiple computers and hardware devices in your household - create a local wireless network with **Verizon One's** combination DSL modem and wireless router.



**Help:** Get instructions, find FAQs and locate helpful Web sites.

\*Display of these features requires your DSL or FiOS Service to be active. Once your service ready date has arrived, and Verizon One detects an active Internet connection – these features will automatically appear.

\*\*Available to Verizon Home Voice Mail subscribers only.

\*\*\*Caller ID subscription is required.





# Verizon One Quick Start Guide

## Verizon One on the Web

Learn more about **Verizon One** including access to your **Verizon One** User Guide by visiting:  
[www.verizon.com/verizon-one](http://www.verizon.com/verizon-one)

**Verizon One** on the Web is also your resource to remotely access and manage your **Verizon One** settings when you're at your PC or away from home.

Choose and tailor the content you see on your **Verizon One** touch-screen for access to Weather, News, Sports, Movie Listings and more.

### Address Book & Calendar

**Add or update phone numbers, addresses, tasks and appointments.**

### Settings

#### Date/Time

Once connected to an active DSL connection, **Verizon One** will automatically synchronize the date and time for you. However you may adjust your **Time Zone** at any time.

#### Screen Saver

Choose from a variety of screen savers to preview and display on your **Verizon One** touch-screen.

#### Display

Personalize your **Verizon One** by previewing and selecting a background image for your touch-screen.

#### Voice Mail\*

Setup your **Verizon One** to access your Verizon Home Voice Mail service. Just enter your Voice Mail Access Phone Number.

### Cell Phones

You can register one or more of your cell phones so you can upload photos from your cell phone to use as a background or screen saver on **Verizon One**.

### Home Networking

Enable or disable your **Verizon One** home networking settings, including wireless settings.

### Ring Tones

You can choose from a list of Ring Tones for your **Verizon One**. You can even download new Ring Tones directly to the device.

### Volume

Adjust the volume of your **Verizon One** device directly from the Home screen.

\*Available to Verizon Home Voice Mail subscribers only.



## Verizon One Quick Start Guide

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### Verizon One on the Web

#### Settings *(cont'd)*

##### **Shortcuts**

You can create Shortcuts to features from the Home screen. Just choose the features you want at hand.

##### **VoiceWing**

Go to [www.verizon.com/voicewing](http://www.verizon.com/voicewing) for more information.

##### **System Info**

View details of system updates to your **Verizon One** and review system information.



## Verizon One Quick Start Guide

### Add **iobi**<sup>sm</sup> Home to take your **Verizon One** to the next level

#### Upgrade your **Verizon One** with **iobi Home**\*

Verizon **iobi Home** is an exciting new service that lets you access multiple calling features, Address Book and Calendar, outgoing E-Mail and Text Messaging all in one place from any PC or laptop with an Internet connection.

**iobi Home** also gives your **Verizon One** these great additional features:

#### Manage Calls

Manage incoming Calls directly from the **Verizon One** screen – **iobi Home** lets you Answer or Block the Call, or you can forward it to another number or send it to your Voice Mailbox.

#### Voice Mail\*\*

With **iobi Home**, you'll get an on-screen list of each Voice Mail message with the Caller ID information from your Call Log.

Instead of dialing into your Voice Mailbox, you can now play your messages directly on-screen in any order that you choose.

#### Forward Calls at Your Convenience

Never miss a call. **iobi Home** lets you forward your calls instantly from your home phone to another telephone number - like a cellular phone or work phone. You can also create and save a list of different destination numbers that you can easily activate or deactivate. Plus, you can set up a Call Forwarding

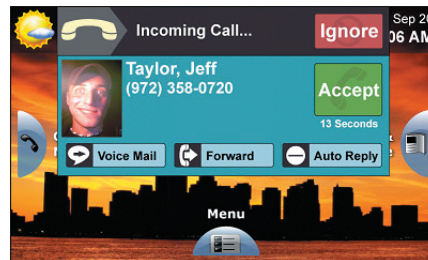
schedule in advance - for regular times when you're away from home. The schedule automatically shows up as an entry on your Calendar.

#### Upgrade **Verizon One** with **iobi Home** today!

Visit [www.verizon.com/iobihome](http://www.verizon.com/iobihome).

\***iobi Home** is not currently compatible with Macintosh® computers. Charges for forwarded calls will be billed by the carrier that carries the forwarded calls. Calls may not be forwarded to an international number. Verizon is not responsible for messages that are lost or delayed due to transmission via the Internet. Information sent via the Internet, including E-mail and Text Messages, is not secure and may be intercepted by third parties during transmission. Verizon is not responsible for the content of messages sent via the E-mail feature. **iobi Home** may not be used for any unlawful purpose, such as sending unsolicited commercial E-mail messages (e.g., spamming). Recipient is responsible for the cost of receiving Text Messages, if any. Taxes and other charges apply. **iobi Home** is not available in all locations at this time.

\*\*You must subscribe to a compatible version of Verizon Home Voice Mail (sold separately) to access Voice Mail features of **iobi Home**.





## Verizon One Quick Start Guide

### Need Help?

If you need instructions for **Verizon One** or your **Verizon Online** DSL service, the answer is usually just a click away.

#### Help with Using **Verizon One**

Touch  at the top of any screen to find instructions and helpful tips.

Visit [www.verizon.com/verizon-one](http://www.verizon.com/verizon-one) for access to your **Verizon One** User Guide and more.

**Tip:** Experiencing trouble with **Verizon One** or the touch-screen display? Use the black power switch on the back of the Base Unit to turn **Verizon One** OFF and then back ON again. This may help solve the problem.

#### Help with Your DSL Service

##### Is Your PC Ready for DSL?

You must ensure that your computer meets minimum requirements. Otherwise, your DSL service will not work properly.

Visit our online tool at: [www.verizon.net/checkmypc](http://www.verizon.net/checkmypc) for instructions.

##### Has Your DSL Service Ready Date Arrived?

By following the Welcome screens on the **Verizon One** display (Step 3 in this Guide), **Verizon One** will automatically check for an active DSL connection and notify you when your Service Ready Date has arrived. However, if you would like to find out when your service will be activated, visit: [www.verizon.com/dslorderstatus](http://www.verizon.com/dslorderstatus) or call us at 1(800) 567-6789.

##### Did You Complete DSL Installation After Your Service Ready Date Arrived?

Once **Verizon One** has detected an active DSL connection and notified you that your DSL Service Ready Date has inserted the enclosed DSL Installation CD to complete your DSL registration. Inserting the CD into your primary computer will then provide

Step-by-Step Instructions for installing DSL Filters in your home, and assist you with your account set-up.

##### Are You Using Verizon One with FiOS?

If you are using Verizon One with FiOS, please call the National FiOS Service Center on 1 (888) 553-1555 with any problems.

#### If You Need More Help . . .

- Visit the “Need Help?” section of the enclosed book called “Verizon Online DSL Resource Guide”.
- See the Step-by-Step Instructions on the CD.
- Once you install your CD software, click the “Verizon Online Support Center” icon (on your desktop). It works even when your computer is offline.
- Go to <http://onlinehelp.verizon.net> once connected.



## Verizon One Quick Start Guide

### Setting Up Your Home Network

#### Help with Using **Verizon One**

If you are planning to use **Verizon One** for Home Networking, we strongly recommend that you complete your DSL Installation before setting up your Wireless Home Network.

Your **Verizon One** is equipped with a Westell VersaLink™ Gateway - a combination DSL modem and wireless router which allows you to share a single DSL connection among multiple computers in your home.

Your **Verizon One** Wireless Home Network was shipped to you disabled (turned OFF). Enable (turn ON) your Wireless Network by:

- Selecting Menu on the touch-screen
- Select Settings
- Select Wireless

The Wireless Network screen will also allow you to create your Wireless Network Name (called an SSID).

To configure your **Verizon One** Home Network (and access important security settings), type <http://192.168.1.1> into the browser of the PC connected to **Verizon One**.

**Note:** When asked to provide your Account ID and Password provided by your Internet Service Provider, type in the **Verizon Online** DSL User Name and Password that you established during your DSL software installation (by inserting the CD included in your **Verizon One** kit).

A complete User Guide, including information on setting up and managing your Home Network, is available online at: [www.verizon.com/verizon-one](http://www.verizon.com/verizon-one).

For additional information on the benefits of Home Networking:

- Visit <http://dslstart.verizon.net>
- Select Help & Support
- Select Home Networking



VZONERSGUIDE

