



# BISSELL®

## QUICKwash™

USER'S GUIDE  
54K2 SERIES 220-240V

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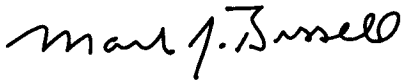
## **Thanks for buying a BISSELL deep cleaner**

We're glad you purchased a BISSELL deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL deep cleaner is well made, and we back it with a limited two year guarantee. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
Chairman & CEO

# IMPORTANT SAFETY INSTRUCTIONS

**When using an electrical appliance, basic precautions should be observed, including the following:**

**READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.**

## **⚠️ WARNING:** **To reduce the risk of fire, electric shock, or injury:**

- Do not leave appliance when plugged in.
- Unplug from electrical socket when not in use and before servicing.
- Do not modify earthed plug.
- Use indoors only.
- Do not allow to be used as a toy.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory and mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- Use only as described in the user guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cable or plug.
- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not immerse in water or liquid.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and return it to a service center.
- Liquid or steam must not be directed towards equipment containing electrical components.
- Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Do not run appliance over cable.
- Keep cable away from heated surfaces.
- Do not unplug by pulling on cable.
- To unplug, grasp the plug, not the cable.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings.

- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Keep appliance on a level surface.
- Do not carry appliance while in use.
- If your appliance is fitted with a nonwireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a mains socket.

## **SAVE THESE INSTRUCTIONS**

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

### **⚠️ WARNING:**

This appliance must be earthed.

### **⚠️ WARNING:**

To reduce the risk of fire and electric shock – use indoors only. Do not immerse. Use only on surfaces moistened by the cleaning process. Use only bissell cleaning products intended for use with this machine.

### **⚠️ WARNING:**

To reduce the risk of electric shock, always install float before any wet pick-up operation

## **IMPORTANT**

FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

## Product view



### **⚠ WARNING:**

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the deep cleaner. Non-BISSELL cleaning formulas may harm the machine and void the guarantee.

## Cleaning formula

Keep plenty of genuine BISSELL 2X cleaning formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and will void the guarantee.



1.5 L 2X Wash & Protect PRO Professional Stain & Odour Formula w/ Scotchgard™ Protector  
#1089E



1.5 L 2X Wash & Protect PET Pet Stain & Odour Formula w/ Scotchgard™ Protector  
#1087E



1.5 L 2X Wash & Protect Stain & Odour Formula w/ Scotchgard™ Protector  
#1086E



1.5 L 2X Wash & Refresh Blossom & Breeze Fragrance Formula w/ Febreze® Freshness  
#1078E



1.5 L 2X Wash & Refresh Cotton Fresh Formula w/ Febreze® Freshness  
#1079E



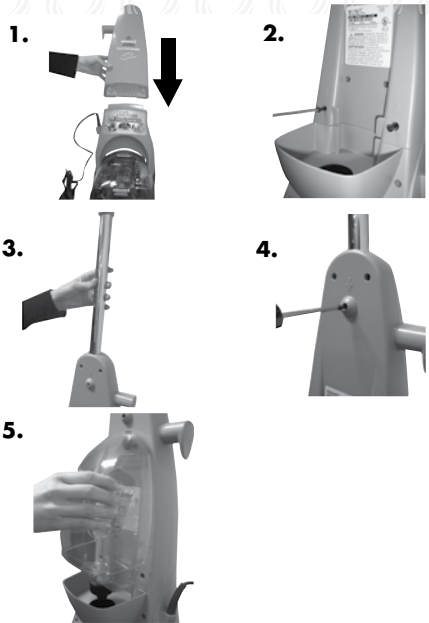
1.5 L 2X Wash & Refresh Natural Orange Formula  
#1146E



650 mL Stain Pretreat  
#1147E

## Assembly

1. Slide upper body into lower body.
2. Secure with screws.
3. Slide handle assembly down into upper body until it will go no further. Align screw slots.
4. Secure with screw.
5. Place clean water/solution tank on back of unit.



## Operations

### Special features

#### **Microban® antibacterial product protection**

Microban antibacterial product protection is built into key components to help prevent the growth of harmful common household bacteria. It helps to keep the unit fresher and cleaner between uses.

#### **Scotchgard™ Protector**

Carpet protection applied at the mill typically wears down over time from heavy foot traffic and everyday cleaning, including deep cleaning. To help restore this important protection, only BISSELL offers cleaning formulas with Scotchgard protector. This offers extra protection against dirt and tough stains to keep your carpets looking good longer.



### Before you clean

1. Remove easily moved furniture (chairs, lamps, coffee/cocktail tables, etc.) from room if needed.
2. Vacuum carpet thoroughly.
3. Decide where to begin. Plan to leave a path open to empty soiled water and refill cleaner.

**NOTE: Carpeting will dry in three to four hours, depending on carpet style and air circulation in room. A floor fan speeds drying.**

# Operations

## Fill the tank

1. Remove the clean water/solution tank by lifting it straight up, then away from the lower body.
2. Unscrew the black cap at the bottom of the clean water/solution tank.
3. Fill to the FORMULA line with BISSELL 2X cleaning formula. Fill the rest of the tank with hand hot (60°C/140°F MAX) tap water to the water fill line. Replace and tighten the black cap.

**NOTE: Do not boil water or microwave water as it can damage the tank.**

4. Place clean water/solution tank on lower body.
5. Rotate Quick Release Cord Wrap™ to release the power cord and plug into an outlet.



## WARNING:

To reduce the risk of fire, use only BISSELL cleaning formulas for full size machines in your deep cleaner. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void guarantee. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your deep cleaner, causing cracking or pitting.

## Tip:

Deep cleaning spots, spills, and high traffic areas on a regular basis can prolong carpet life.

## Carpet cleaning

1. With your foot, press the red power switch [located in foot of unit] ON .
2. With foot, press the detent lever on left side of lower body.
3. Depress spray trigger to spray cleaning solution. **Do not overwet.**
4. To suction up water, repeat motion over same area without pressing the spray trigger.
5. Repeat steps 3 and 4 until no more dirt can be removed.
6. Continue to clean entire carpet, working in 1m x 1m sections.
7. Empty the collection tank when dirty water reaches the full line, or when the clean water/solution tank is empty.
8. If floor nozzle stops spraying, turn power switch OFF and check water and cleaning solution levels. Refill if needed.



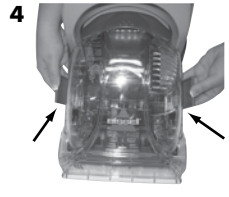
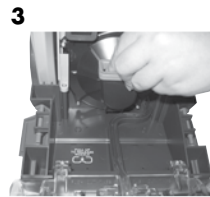
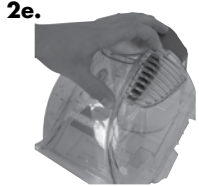
## Tip:

It is recommended that every time your clean water/solution tank needs refilling, that you empty the contents of the collection tank. If the collection tank gets too full, you may begin to see foam spitting out of the vent cover. If this happens, empty the collection tank.

# Operations

## Empty collection tank

1. Turn power switch OFF and unplug power cord from outlet.
2. Remove and empty collection tank.
  - a. Release collection tank latches [1 each side] by pulling up from bottom of latch and then out.
  - b. Carefully remove collection tank from lower body by lifting handle.
  - c. Carry collection tank to a toilet or sink. To empty, pour out contents using opening at back of tank.
  - d. Rinse collection tank thoroughly.
  - e. Remove vent cover from top of collection tank by pulling the tab on top and pulling up. Remove foam filter from vent cover. Rinse filter thoroughly and replace back into vent cover. Replace vent cover back into collection tank, making sure the tab clicks back into the locked position.
3. Remove lint and hair from red gasket in base of unit. **(Do not remove gasket)**
4. Clean nozzle window by lifting latch and removing from machine. Rinse under running water. When finished replace nozzle and secure with latch.
5. Replace collection tank on base of unit and secure with latches.



# Maintenance and care

## When you're done

1. Turn power switch OFF.
2. Unplug power cord from outlet.
3. Remove and empty collection tank.
  - a. Release collection tank latches [1 each side] by pulling up from bottom of latch and then out.
  - b. Carefully remove collection tank from lower body by lifting handle.
  - c. Carry collection tank to a toilet or sink. To empty, pour out contents using opening at back of tank.
  - d. Rinse collection tank thoroughly.
  - e. Remove vent cover from top of collection tank by pulling the tab on top and pulling up. Remove foam filter from vent cover. Rinse filter thoroughly and replace back into vent cover. Replace vent cover back into collection tank, making sure the tab clicks back into the locked position.
4. Remove lint and hair from red gasket in base of unit. **(Do not remove gasket)**
5. Clean nozzle window by lifting latch and removing from machine. Rinse under running water. When finished replace nozzle and secure with latch.
6. Replace collection tank on lower body and secure with latches.
7. Wrap power cord around Quick Release Cord Wrap™ on side of deep cleaner.
8. Wipe all surfaces with a soft cloth. Store cleaner upright in a protected, dry area.

**NOTE: You may have cleaning solution remaining in the clean water/solution tank. You may store your deep cleaner this way for the next cleaning task, but never keep soiled solution in the collection tank.**

## **WARNING:**

To reduce the risk of injury from moving parts and/or electrical shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

## **CAUTION:**

Do not store unit where freezing may occur. Damage to internal components may result.



# Troubleshooting



## **WARNING:**

To reduce the risk of electric shock, or injury, unplug machine from outlet before servicing.

### **Reduced spray or no spray**

#### **Possible Cause**

1. Clean water/solution tank empty
2. Clean water/solution tank cap clogged

#### **Remedy**

1. Refill tank with water and formula
2. Soak tank cap in warm water and then rinse under running water

### **Deep cleaner not picking up cleaning solution**

#### **Possible Cause**

1. Collection tank not aligned/secured
2. Collection tank full
3. Removable nozzle installed improperly
4. Removable nozzle full of debris
5. Red lint screen under collection tank clogged

#### **Remedy**

1. Check tank for proper alignment and secure with side latches
2. Empty tank
3. Align four "hooks" into bottom first, then snap into place on top
4. Remove nozzle and rinse under running water
5. Remove debris from lint screen

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

# Replacement parts

While not all of these parts may not have come with your machine, all are available to you for purchase, if desired.

Item	Part No.	Part Name
1	160-0205	Handle Assembly
2	203-5545	Cross Action Brush
3	203-5573	Solution Tank (Includes Cap and Insert Assembly)
4	203-5523	Collection Tank
5	203-5637	Hard Floor Tool
6	203-5541	Solution Tank Cap and Insert Assembly
7	203-5527	Foam Filter



**Cleaning Formula:** Refer to bottom of page 4 of this guide for a full selection of cleaning formula available for purchase.

# Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

## Limited Two-Year Guarantee

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will for two years from the date of purchase by the original purchaser repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If for your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

## \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

An unauthorised repair (or attempted repair) will void this Guarantee whether or not damage has been caused by that repair/attempt.

Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

# BISSELL consumer care

## If your BISSELL product should require service:

Call BISSELL Consumer Care at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. If you have questions about your guarantee or need replacement parts please contact the numbers below.

### For UK inquiries:

Monday - Thursday 9 am - 5 pm

Friday 9 am - 4 pm

### BISSELL Homecare (Overseas) Inc.

Ground Floor

226 Berwick Avenue

Slough

Berkshire, SL1 4QT

United Kingdom

Telephone: 0844-888-6644

### For all other inquiries:

Monday – Friday 8 am - 4 pm

### BISSELL Homecare, Inc.

PO Box 1888

Grand Rapids, Michigan 49501 USA

Telephone: 01-616-453-4451

Fax: 01-616-453-1383

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a guarantee claim. See Guarantee on page 11 for details.**



Do not throw the appliance away with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this you will help to preserve the environment.



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