

# USER MANUAL

## Ctek Z Series SkyRouter

Cellular Application Platform Models Z4200 and Z4400

(Release 4.2 and newer)



*Ctek – Things That Move Data*

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## Preface

Welcome to the Ctek Z Series SkyRouter User's Guide. This manual covers the Z4200 EVDO and the Z4400 UMTS/HSPA SkyRouter running release firmware release 4.2 or newer. The User's Guide will explain the basic operation of the application platform and router, and take you through the necessary settings to get your wireless application online. Additional information and applicable technical notices can be found at [www.ctekproducts.com](http://www.ctekproducts.com).

Note that all administrative functions and screens on the two models are identical with the exception of the Wireless Status and Wireless Interface screens, and the Z4200's Activation screen, which is replaced on the Z4400 by a SIM Tools menu item.

## 1 Introduction

Wireless routers provide application and network designers with a bridge between the world of IT infrastructure and the evolving wireless M2M networks. With the Z Series the wireless transport is fully integrated into the product's routing fabric meaning that you can approach the setup and operation of this product much as with any other IP addressable device. Wireless considerations have been reduced to the absolute minimum necessary to register and make connections on a network.

The Z Series is also a powerful application platform. Ctek offers an Automation Control, an Irrigation Control, and a Navigation (LBS) application package that is fully integrated with the SkyRouter operating environment. Ctek also offers a full range of development tools for customers choosing to develop their own applications.

A number of optional controllers are available for use with the models covered in this manual including a micro-amp standby power controller, an analog/digital I/O controller, and an analog output controller. The operation of these devices is covered in their specific user manual and in applicable TechNotes.

### 1.1 Theory of Operation

The Z Series router is a complete IP router that routes traffic over LAN Ethernet (10/100baseT) connections. The wireless features of the router simply extend the IP routing capabilities to include routing and network address translation (NAT) over cellular wireless networks. As with most routers Ctek's Z Series can be viewed as having a Local Area Network (LAN) side and a Wide Area Network (WAN) side. Traffic originating at the router's Ethernet or Serial port is considered LAN traffic. The Wide Area Network connection is over the wireless network's bearer channel(s).

### 1.2 Features

This manual covers Ctek Z Series and contains the following feature and function descriptions.

- 1) Ethernet
  - a. Static Addressing
  - b. Dynamic (DHCP) Server
  - c. Configurable DNS address
  - d. Configurable LAN Addressing
  - e. Port Forwarding
  - f. Service management
- 2) Wireless Interface
  - a. Enable/Disable WAN Interface
  - b. Enable/Disable inbound IP requests
  - c. DDNS Interoperability with Ctek's enhanced UDP interface
  - d. DDNS Interoperability with BIND or MS Server

- e. Visual DDNS (introduced in 4.2)
  - f. Advanced cloud based network management (introduced in 4.2)
  - g. Administration web server port address selection
  - h. Enhanced network activation (Z4200)
  - i. Home Network Selection
- 3) RS232 (DB9 serial port)
    - a. Configurable Bit Rate
    - b. Configurable for Start/Stop Bits, Flow Control, and Parity
    - c. Local and remote Telnet Access
    - d. TCP/UDP Packet Assembly and Disassembly (PAD) function.
    - e. PPP Interface
  - 4) RS485 Auxiliary Serial Port
    - a. Configurable Bit Rate
    - b. Configurable for Start/Stop Bits, Flow Control, and Parity
    - c. TCP/UDP Packet Assembly and Disassembly (PAD) function.
  - 5) USB Host Connection
  - 6) Relay Contact Closure (detection and operation)
    - a. NO/NC detection
    - b. SMS or email cry out alarm
  - 7) Relay Driver Output ( Maximum sink current 200ma @24V)
    - a. SMS Activation
    - b. Web Activation
  - 8) Tunneling
    - a. GRE Tunneling
    - b. IPsec
  - 9) General Administration
    - a. Modify User and Password
    - b. Additional Users
    - c. Additional levels of authorization
  - 10) Status – Ethernet Status
    - a. Currently Assigned IP Address
    - b. Current MAC Address
  - 11) Wireless Status – CDMA or HSPA/UMTS Status
    - a. ESN or IMSI
    - b. Network Assigned IP Address
    - c. Telephone Number (MIN) or MSISDN
    - d. Current Network Status Active/Inactive
    - e. Signal Level (RSSI)

## 2 Connectors, Lights, Switches, and Jumpers

### 2.1 Switches

Referring to Figure 1, there are two switches on the front of the Z Series router. S1 (Reset) causes a hard reset of unit. S2 (DFLT) is used to restore the firmware settings that were included when the product was shipped from the factory. To restore factory defaults, the unit must be running. You should wait a full two (2) minutes after booting or powering on the unit before restoring factory defaults. After waiting two minutes press and continue to hold down the Restore Defaults (inner) switch until the lights begin blinking (about 10 seconds). Release the DFLT switch as soon as the lights begin to blink. The unit will restore its factory defaults and reboot itself. There is no need to restart or power cycle the unit.

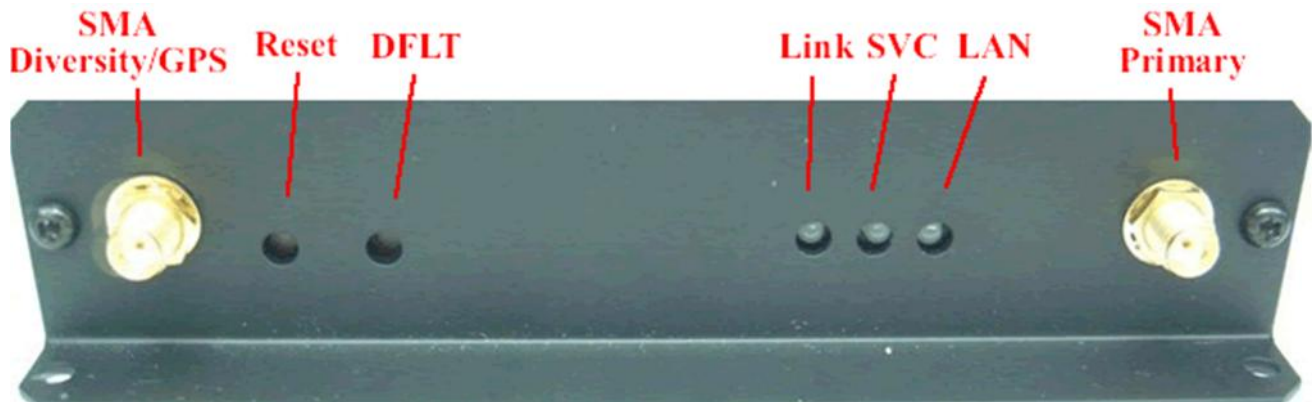


Figure 1 - Lights and Switches

### 2.2 Lights

The Z Series router has indicators as shown in Figure 1.

**LAN** – The LAN light indicates that the Ethernet port is connected to an active Ethernet device.

The network status indicators LINK and SVC are interpreted as follows:

**SVC** – Multi-color (yellow/green). Indicates:

- a) Power
- b) RSSI

Display	Definition
Off	No Power
Yellow Blinking	Power On – No Signal (RSSI)
Yellow Solid	Power On – RSSI < -88
Green Solid	Power On – RSSI >= -88

**Link** - Multi-color (red/green). Indicates:

- a) Status of IP connection
- b) Type of transport (EV-DO or 1xRTT)

Display	Definition
Off	No Connection (IP address)
Green	Connection established on 1xRTT or GPRS
Red	Connection established on EV-DO or HSPA

## 2.3 Connectors (see Figures 2 and 3 below)

**RS232 Connector** – This connector is a standard RS232 DCE interface. A straight-through RS232 cable should be used. The RS232 connector pin out diagram is shown below.

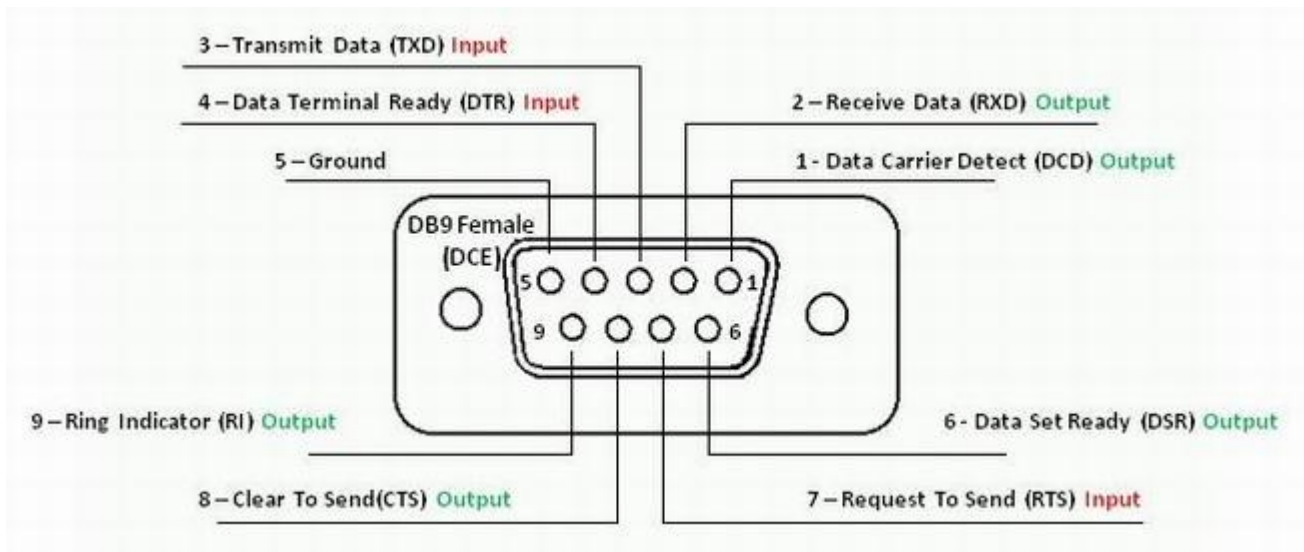


Figure 2 - DB9 Connector

### Ethernet Connector

The Ethernet connector on the Z Series is a standard RJ45 connector with auto polarity sensing and can be used with either a standard Ethernet cable or a reverse (cross over) Ethernet cable.

### Terminal Block

Connector J1 supports four separate functions, power, relay contact closure detection, relay driver output, and auxiliary RS-485 serial port serial data. Contact closure pins 2 and 4 are shared with the auxiliary serial port. To option remove the circuit board and locate 3-pin headers JP1 & JP2 behind the green connector. Facing the end of the board containing the green connector JP1 and JP2 should have jumpers center to right to use the discrete I/O (Din, Dout), and JP1 and JP2 should have jumpers center to left to use the auxiliary RS-485 serial port. Auxiliary serial port parameters (baud, parity, etc.) are set using the RS232/485 configuration screen. From the factory the unit ships with the auxiliary RS-485 serial port enabled and configured as a master device.



The J1 pin out configuration is as follows:

Terminal Block Pin	JP1 & JP2 (internal) Center to Right	JP1 & JP2 (internal) Center to Left
Pin 1	Din Src – Discrete Input Source	
Pin 2	Din – Discrete Input (See Appendix A)	TR- of RS-485 auxiliary serial port <sup>1</sup>
Pin 3	Dout Gnd – Discrete Output Ground	Ground of RS-485 auxiliary serial port <sup>2</sup>
Pin 4	Dout - Discrete Output <sup>3</sup>	TR+ of RS-485 auxiliary serial port <sup>1</sup>
Pin 5	Power supply Ground	Power supply Ground
Pin 6	Power supply +12VDC	Power supply +12VDC
Notes	<p>Note 1 Connect a 120 ohm resistor across pins 2 --&gt; 4 for multi-drop configurations</p> <p>Note 2 Available as a third wire ground for use in noisy environments</p> <p>Note 3 Discrete output is rated at 200ma @ 24 volts maximum sink current</p>	

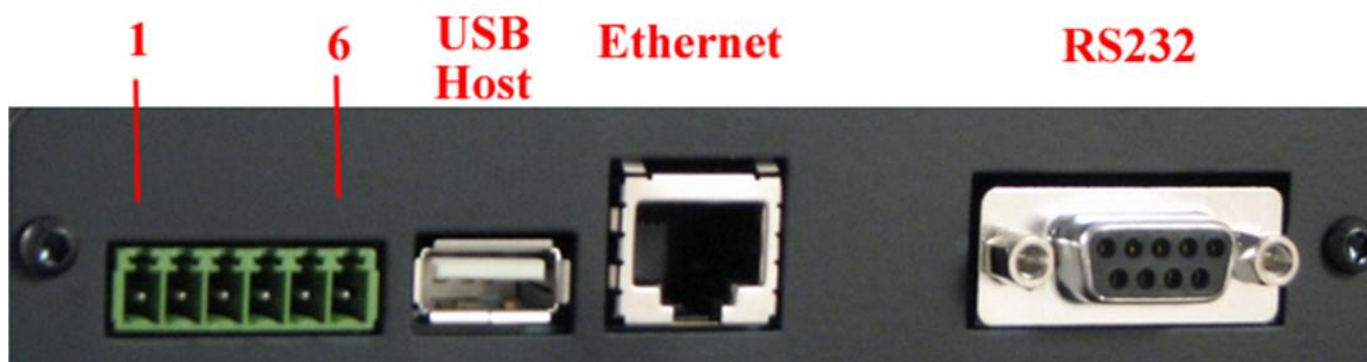


Figure 3 - Z4200U Connectors

### 3 Start Up

**Warning** – You must connect antenna(s) to the SMA style antenna connectors on the router before turning it on. Failure to do this could result in erratic start up behavior and could possibly damage the unit.

**Note** – Z Series routers ship from the factory with DHCP server enabled. The Default Gateway address for the unit is 192.168.1.10. The address of the web-based administration is also 192.168.1.10. The default source of DNS is set to “Acquire From Wireless Network.” After you have activated your unit, enabled the WAN connection, and restarted the unit the SkyRouter will obtain DNS addresses from the wireless network and populate those addresses on the Ethernet Interface page. From this point on any changes to DNS addressing detected by the wireless network connection will be displayed on the Ethernet Interface screen and will be the source of DNS name resolution.

### 3.1 Power

Before starting connect the supplied 12VDC power adapter or an external 9 - 24VDC power source to the power connector as described in Section 2. The adapter supplied with your router is suitable for use with 120VAC 60-hertz wall power. If you need a different power solution contact Ctek.

### 3.2 Factory Defaults

Series 4200/4400 SkyRouters are shipped with the following factory default settings

- WAN Connection - Disabled
- DHCP – Enabled
- RS485 Communications – Enabled
- Discrete input and output – Disabled (Discrete I/O and RS485 communications share common pins see section 2.3)
- DNS Addressing – Acquire From Network

### 3.3 Connecting the Antenna

Antennas should be attached to the SMA style antenna connectors described in section 3. The antenna must be connected before powering the unit on. ON the Z4200 the antenna connector to the right of the LAN LED is the primary (transmit/receive) antenna and the connector to the left of the reset button is the secondary or diversity antenna.

### 3.4 Connecting to the Ethernet Port – Administrative Connection

To create a wired connection between a laptop and a SkyRouter connect the laptop using a standard Ethernet cable. For a direct Ethernet connection between a PC connect to the Ethernet port using a standard or reverse Ethernet cable. The PC should be set to obtain an IP address and DNS address automatically. For Windows PCs make the following settings under the networking control panel

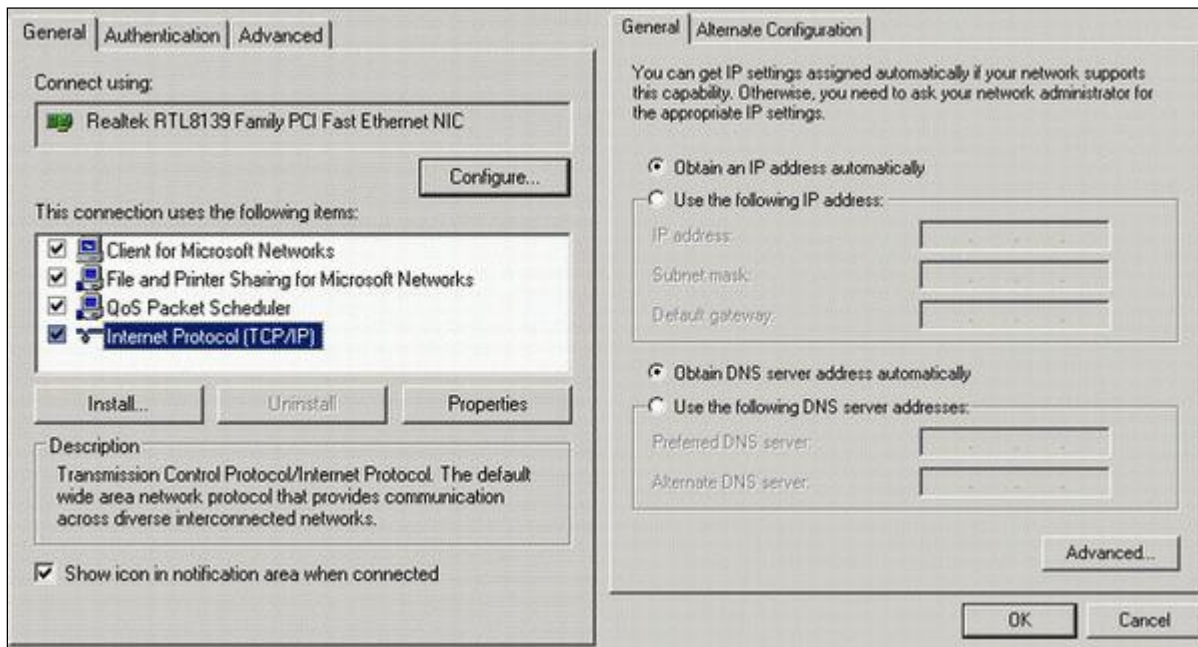


Figure 4 - Windows Configuration

## 4 Administration, Configuration and Status

**About Addressing** – Devices connecting to cellular networks are assigned an IP address by the serving network. Address assignment may either be static or the unit will be dynamically assigned an IP address, depending on arrangements that you have made with your wireless network operator. Dynamically assigned IP address remain in effect for a period of time assigned by the network operator, usually at most a small number of hours.

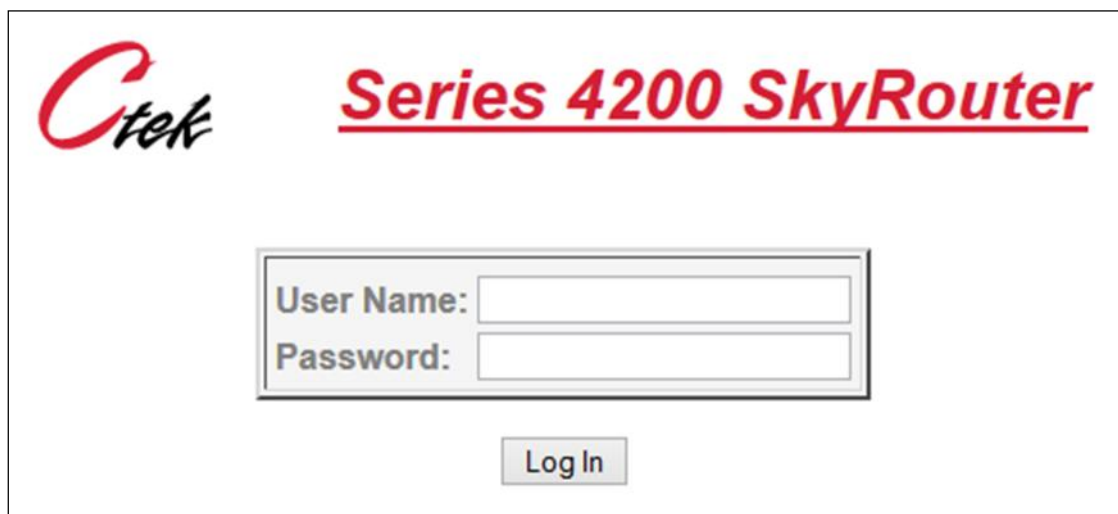
Ctek's Z Series includes features that manage the temporal nature of dynamically assigned wireless IP addresses. Using the Wireless Configuration screen you can configure your router to use a Dynamic DNS (DDNS) service. Ctek operates a DDNS test bed that allows our customers to observe the performance and reliability of DDNS with their applications. For large-scale commercial applications Ctek recommends that users configure their own DDNS, managed and maintained with the customers ongoing IT operations. The Z Series may also be configured to operate with a standard DNS having Dynamic DNS capabilities. Examples of this type of service would be Berkeley Internet Name Daemon (BIND) and Microsoft Server 2000 and up.

Beginning with SkyRouter release 4.2 Ctek offers two additional DDNS capabilities. First, VDDNS provides information exchange between each SkyRouter endpoint and Ctek's VDDNS servers. VDDNS in turn presents the user with a map-based presentation of their endpoints and the status of each endpoint. Also, if enabled Ctek's network management capability further enhances VDDNS by gathering a full set of important network parameters and storing this information on cloud servers.

### 4.1 Getting Started

Once the PC has been set up properly and physically connected to the router you are ready to begin configuring the router for your application. To access the Administration menu use any web browser pointed at [http:// 192.168.1.10](http://192.168.1.10). A login screen appears as shown below. The default User ID is "**ctek**" (without the quotes) and the default Password is also "**ctek**". Be sure to change the user ID and password and record your new selections. Later in this document, the set-up of additional users is covered.

**Note:** Beginning with release 4.2 a login attempt counter is in place. Three consecutive failed login attempts on either the LAN or WAN connection will cause that method of access to lock for 15 minutes. Within that 15-minute window, any subsequent attempts to login will extend the locked period by an additional 15 minutes. This feature is standard in all SkyRouters. Additional intrusion prevention capabilities can be found in the TCOPlus option.



The image shows a web-based login interface for a Ctek Series 4200 SkyRouter. At the top left is the Ctek logo, and at the top right is the text "Series 4200 SkyRouter" in a red, stylized font. Below the header, there is a login form with two input fields: "User Name:" and "Password:". A "Log In" button is located below the password field.

Figure 5 Login Screen

2 March 2014

When you have completed the login process you will be presented with the top-level administration menu. Notice that the SkyRouter's firmware release level, input voltage level, and ambient temperature inside the case are displayed.

**Ctek** **Series 4200 SkyRouter**

Sun Mar 2 14:12:54 2014

Release: CK415\_4.02.00 Voltage: 23.95 Vdc Temperature: 29.80C 85.65F

<u>INTERFACES</u>	<u>STATUS</u>	<u>SERVICES</u>	<u>OPTIONS</u>
Wireless <input type="checkbox"/>	Wireless <input type="checkbox"/>	User Accounts <input type="checkbox"/>	Applications <input type="checkbox"/>
Ethernet <input type="checkbox"/>	Ethernet <input type="checkbox"/>	Routing/Forwarding <input type="checkbox"/>	Tools <input type="checkbox"/>
RS-232/485 Ports <input type="checkbox"/>		GRE Tunneling <input type="checkbox"/>	
RS-232/485 Options <input type="checkbox"/>		IPSEC Tunneling <input type="checkbox"/>	
Relay Input <input type="checkbox"/>		Admin Screens <input type="checkbox"/>	
Relay Output <input type="checkbox"/>		Activation <input type="checkbox"/>	
Time Source <input type="checkbox"/>		DDNS Services <input type="checkbox"/>	
Location Source <input type="checkbox"/>			

[Ctek Website](#)

Figure 6 - Z4200 Top Menu

An optional top level menu is displayed if IPsec settings have previously been set to allow only secure traffic. Figure 9 shows this menu page which differs from the previous images in that it eliminates the button for the routing function. Routing and port forwarding are not available in configurations where all of the IP traffic is being routed through an IPsec tunnel.

2 March 2014



## Series 4200 SkyRouter

Sun Mar 2 14:23:30 2014

Release: CK415\_4.02.00 Voltage: 23.87 Vdc Temperature: 30.01C 86.02F

<u>INTERFACES</u>	<u>STATUS</u>	<u>SERVICES</u>	<u>OPTIONS</u>
Wireless <input type="checkbox"/>	Wireless <input type="checkbox"/>	User Accounts <input type="checkbox"/>	Applications <input type="checkbox"/>
Ethernet <input type="checkbox"/>	Ethernet <input type="checkbox"/>	GRE Tunneling <input type="checkbox"/>	Tools <input type="checkbox"/>
RS-232/485 Ports <input type="checkbox"/>		IPSEC Tunneling <input type="checkbox"/>	
RS-232/485 Options <input type="checkbox"/>		Admin Screens <input type="checkbox"/>	
Relay Input <input type="checkbox"/>		Activation <input type="checkbox"/>	
Relay Output <input type="checkbox"/>		DDNS Services <input type="checkbox"/>	
Time Source <input type="checkbox"/>			
Location Source <input type="checkbox"/>			

Back

Restart

[Ctek Website](#)

Figure 7 - Z4200 Menu without routing



Wed Nov 14 12:22:10 2012

Release: CK415\_4.00.03 Voltage: 18.79 Vdc Temperature: 30.62C 87.12F

<u>INTERFACES</u>	<u>STATUS</u>	<u>SERVICES</u>	<u>OPTIONS</u>
Wireless <input type="button" value=""/>	Wireless <input type="button" value=""/>	Password <input type="button" value=""/>	Applications <input type="button" value=""/>
Ethernet <input type="button" value=""/>	Ethernet <input type="button" value=""/>	Routing <input type="button" value=""/>	Tools <input type="button" value=""/>
RS-232/485 <input type="button" value=""/>		GRE Tunneling <input type="button" value=""/>	SIM Editor <input type="button" value=""/>
Relay Input <input type="button" value=""/>		IPSEC Tunneling <input type="button" value=""/>	AT Comands <input type="button" value=""/>
Relay Output <input type="button" value=""/>		Serial Options <input type="button" value=""/>	
		Admin Screens <input type="button" value=""/>	
		Time Source <input type="button" value=""/>	

[Ctek Website](#)

Figure 7 - Z4400 Top Menu

Note that the administration menu is divided into four sections. The Interfaces section deals with physical connectivity, managing the connection and subtended devices. Status screens are provided for the wireless and Ethernet interfaces. Services are applications that are within the router core to modify the behavior of a specific interface or to change system wide parameters within the router core. Under the Options category users can find any optional or custom applications and tools provided to maintain the router.

**Important Note** – The Restart button **must always** be used to apply any changes made on specific Interface, Service, or Options screen.

## 4.2 Interfaces

### 4.2.1 Configuring The Wireless Interface

The configuration screen for the Model Z4200 (EVDO and 1xRTT) wireless interface is shown below in Figure 10 and described in the text following. Figure 12 and its associated text describes the wireless interface provided with the Model Z4400 for use on HSPA, UMTS, GPRS, and EDGE networks.

Figure 8 - Z4200 (CDMA) Wireless Interface

**Network Select** – **Note:** This setting should only be changed after consulting with Ctek Support. This pull down menu allows the user to control the home network setting of the CDMA connection, effectively limiting the scope of the Preferred Roaming List (PRL) assigned by your wireless network operator.

Figure 9 - Z4200 Network Select

**User Name and Password** – Required for activation on some networks. See TechNotes for specific usage.



**LCP Echo** – Used on some International networks. For all US networks LCP echo packets should be turned off, meaning this box should be unchecked. If you have questions check with Ctek support.

**Wireless Connection** – Used to enable/disable the wireless WAN connection.

Disabled – Turn off WAN connection

Enabled – Turn off WAN connection

**Inactivity Timer** – Used to specify a duration of no outbound or incoming traffic after which the WWAN connection will be re-established.

**Ctek** **Wireless Interface Configuration**

Network Select: Automatic Network ID:

**Data Connection Configuration**

User Name: Connection State: Enabled  
Password: Inactivity Timeout: Never  
APN: I2GOLD PDP Address:  
Authentication: None LCP Echo: ☐

**SMS Configuration**

SMSC Address: E-Mail Gateway:

Update Back

**Figure 10 - Z4400 (HSPA) Wireless Interface**

**Network Select** – Available settings are Automatic, Prefer A Network, or Demand a Network.

Automatic – Allow radio to select network based on SIM and signal quality

Prefer a Network – Similar to Automatic with a bias towards the network ID specified in the Network ID field

Demand a Network – Make every effort to use the network specified in the Network ID field

**User Name and Password** – Normally blank. Required for activation on some networks. See TechNotes for specific usage.

**Connection State** – Used to enable/disable the wireless WAN connection.

Disabled – Turn off WAN connection

Enabled – Turn off WAN connection

**Inactivity Timer** – Used to specify a duration of no outbound or incoming traffic after which the WWAN connection will be re-established.



**APN** – Provided by the network operator. Determines what IP addresses are assigned to the mobile station, what security methods are used, and how the GSM data network connects to the customer's network.

**PDP Address** – Provided by the network operator. Specifies the address of a particular device's Packet Data Protocol context area in the network.

**Authentication** – Available settings are None, PAP, CHAP, BOTH. Usually set to none but may be required on some networks.

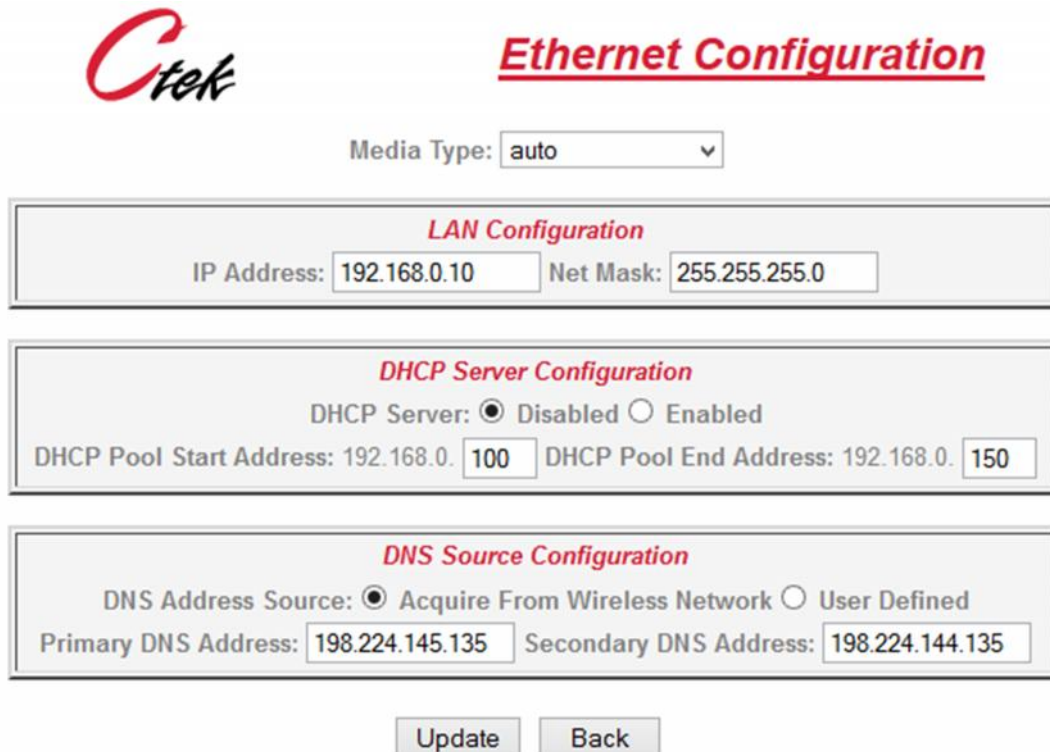
**LCP Echo** – Used on some International networks. For all US networks LCP echo packets should be turned off, meaning this box should be unchecked. If you have questions check with Ctek support.

**SMSC Address** – Short Message Service Center Address. A number prefixed with a plus (+) sign that specifies the service center that will handle SMS traffic. Provided by the network operator.

**Email Gateway** – A number (address) specifying a gateway that will transform email to SMS and SMS to email. Provided by the network operator. Note that emails targeted at SMS delivery have network dependent formats.

#### 4.2.2 Configuring The Ethernet Interface

The Ethernet configuration determines how devices connected to the LAN side of router will be addressed, and what the actual address of this router will be on the LAN.



The screenshot shows the Ctek Ethernet Configuration web interface. At the top left is the Ctek logo. To its right is the title "Ethernet Configuration" in red, underlined text. Below the title is a "Media Type" dropdown menu set to "auto". The interface is divided into three main configuration sections, each with a red title: "LAN Configuration", "DHCP Server Configuration", and "DNS Source Configuration". The "LAN Configuration" section contains fields for "IP Address" (192.168.0.10) and "Net Mask" (255.255.255.0). The "DHCP Server Configuration" section has a "DHCP Server" toggle set to "Disabled" (radio button selected), and fields for "DHCP Pool Start Address" (192.168.0.100) and "DHCP Pool End Address" (192.168.0.150). The "DNS Source Configuration" section has a "DNS Address Source" toggle set to "Acquire From Wireless Network" (radio button selected), and fields for "Primary DNS Address" (198.224.145.135) and "Secondary DNS Address" (198.224.144.135). At the bottom are "Update" and "Back" buttons.

**Ethernet Configuration**

Media Type: auto

**LAN Configuration**

IP Address: 192.168.0.10 Net Mask: 255.255.255.0

**DHCP Server Configuration**

DHCP Server: ☒ Disabled ☐ Enabled

DHCP Pool Start Address: 192.168.0.100 DHCP Pool End Address: 192.168.0.150

**DNS Source Configuration**

DNS Address Source: ☒ Acquire From Wireless Network ☐ User Defined

Primary DNS Address: 198.224.145.135 Secondary DNS Address: 198.224.144.135

Update Back

Figure 11 - Ethernet Configuration

**Media Type** – Determines the type of Ethernet connection. Auto allows router to determine what the connection is. This setting is appropriate for most cases. Other settings are to select either 10Mb (10baseT), 100Mb (100baseT), Full Duplex (FD), or Half Duplex (HD). Again, in almost all cases Auto will correctly determine the proper setting.

**IP Address** – Used to set the base address of the SkyRouter's LAN segment.

**Net Mask** – The net mask that will be applied to the base LAN address to define the range of this LAN segment

**DHCP Server** – Choices are enabled or disabled.

**DHCP Pool Start** – The first address in the DHCP pool of assignable addresses.

**DHCP Pool End** – The last address in the DHCP pool of assignable addresses

**DNS Address Source** – Acquire from Network or User Defined. If Acquire from Network is selected the SkyRouter's DNS addresses will be automatically coordinated with the DNS addressing in use on the network. This is especially important for mobile applications that may see DNS addressing changes as the SkyRouter moves from one area to another. User defined DNS addressing is appropriate for VPNs or corporate networks where the customer manages the DNS.

**DNS IP Address (Primary and Secondary)** – If Acquire from Network is selected these fields will display the network provided addresses. If User Defined DNS is selected these field will be used to load the DNS addresses.

#### **4.2.1 The RS232/RS485 Interface**

This screen sets basic parameters for the RS232 port and the auxiliary serial port. These settings should be made to correspond to those on the far end of the serial connection or serial over IP emulation. The RS232 and RS485 serial ports are available for all applications and can be connected to the TCP or UDB PAD feature. In addition the RS232 port can be configured to establish a Point-To-Point Protocol (PPP) connection over a serial link.



## RS-232/485 Configuration

<i>RS-232 (DB-9) Configuration</i>					
Bit Rate:	<input type="radio"/> 300	<input type="radio"/> 1200	<input type="radio"/> 2400	<input type="radio"/> 4800	<input type="radio"/> 9600
	<input checked="" type="radio"/> 19200	<input type="radio"/> 38400	<input type="radio"/> 57600	<input type="radio"/> 115200	
Character Length:	<input type="radio"/> 7 Bit	<input checked="" type="radio"/> 8 Bit			
Parity:	<input checked="" type="radio"/> None	<input type="radio"/> Odd	<input type="radio"/> Even		
Flow Control:	<input checked="" type="radio"/> None	<input type="radio"/> Rts/Cts	<input type="radio"/> X-on/X-off		
Service:	<input type="radio"/> None	<input checked="" type="radio"/> TCP PAD	<input type="radio"/> UDP PAD	<input type="radio"/> PPP	

<i>RS-485 (Aux) Configuration</i>					
Bit Rate:	<input type="radio"/> 300	<input type="radio"/> 1200	<input type="radio"/> 2400	<input type="radio"/> 4800	<input type="radio"/> 9600
	<input checked="" type="radio"/> 19200	<input type="radio"/> 38400	<input type="radio"/> 57600	<input type="radio"/> 115200	
Character Length:	<input type="radio"/> 7 Bit	<input checked="" type="radio"/> 8 Bit			
Parity:	<input checked="" type="radio"/> None	<input type="radio"/> Odd	<input type="radio"/> Even		
Service:	<input checked="" type="radio"/> None	<input type="radio"/> TCP PAD	<input type="radio"/> UDP PAD		

**Figure 12 - RS232/485 Configuration**

**Bit Rate** – Selects transmit and receive speed. This setting is available on both the RS232 and RS485 ports.

**Character Length** – Selects the number of bits representing a character. This setting is available on both the RS232 and RS485 ports.

**Parity** – Selects the parity bit setting that will match the far end. This setting is available on both the RS232 and RS485 ports.

**Flow Control (DB9 Only)** – Selects No flow control, Hardware Flow Control (RTS/CTS), or Software Flow Control (XON/XOFF). If RTS/CTS is selected make sure that the cable you are using has those pins connected on both ends. Many pre-manufactured cables either do not terminate these signals or else jumper them into a permanent True state.

**Service** – determines the mode of operation for the serial ports. Services may be in operation on both serial ports simultaneously.

None - Indicates that a custom application and protocol has been implemented.

TCP PAD & UDP PAD - Selects the appropriate Packet Assembly and Disassembly Service.

PPP - Establishes a PPP connection over the RS232 link

## 4.2.2 Serial Communications Services

### Important Note:

*This section of the Z4200/Z4400 User Manual describes the administrative controls and basic operation of the Serial Pad feature. Details of dialing and control options are further described in Ctek TechNote TN007 which is available on the Ctek web site at [www.ctekproducts.com](http://www.ctekproducts.com).*

TCP and UDP PAD services and Point-To-Point Protocol (PP) networking services are provided for the DB9 RS232 interface. TCP and UDP PAD services are also provided for the RS-485 serial port available on the green I/O connector. The PAD features map serially transmitted data on to packets transmitted over the routers wireless IP connection and performs a corresponding mapping of packet data on to the appropriate serial connection. The serial connections and assigned PAD functions can operate simultaneously over the wireless network.

Selecting the Serial Communications Services menu item causes a specific PAD selection menu to be displayed as shown below.



**Figure 13 - Serial Communications Menu**

As noted previously a TCP PAD function and a UDP PAD function is available for both the DB9 serial connection and the RS-485 auxiliary port. The UDP PAD for both connections is identical in all respects and the TCP PAD for both connections differs only in that the DB9 TCP PAD provides for Data Terminal Ready (DTR) call control while the AUX TCP PAD lacks this feature since the physical connection does not support DTR. Images and description of the DB9 PADs is provided below and should also be referenced for an understanding of the RS-485 PAD features.

### 4.2.2.1 TCP PAD Services



#### DB9 TCP PAD Configuration

<b>Call Setup Parameters</b> Answer Mode: <input type="radio"/> AT Cmd <input checked="" type="radio"/> Auto Dial Mode: <input checked="" type="radio"/> AT Cmd <input type="radio"/> Auto <input type="radio"/> Demand AT Cmd Response: <input checked="" type="radio"/> On <input type="radio"/> Off AT Cmd Echo: <input checked="" type="radio"/> On <input type="radio"/> Off AT Escape Sequence: <input checked="" type="radio"/> On <input type="radio"/> Off DTR Call Control: <input type="radio"/> On <input checked="" type="radio"/> Off Local Echo: <input type="radio"/> On <input checked="" type="radio"/> Off												
<b>Outbound IP Parameters</b> (Default) Destination 1 IP Address: <input type="text"/> Destination 1 Port Number: <input type="text"/> Destination 2 IP Address: <input type="text"/> Destination 2 Port Number: <input type="text"/> Destination 3 IP Address: <input type="text"/> Destination 3 Port Number: <input type="text"/> Destination 4 IP Address: <input type="text"/> Destination 4 Port Number: <input type="text"/>												
<b>Inbound IP Parameters</b> Listen Port Number: <input type="text" value="7078"/> <input checked="" type="radio"/> Accept calls from all IP addresses <input type="radio"/> Accept calls from only following IP addresses: <table border="0"> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> <tr> <td><input type="text"/></td> <td><input type="text"/></td> </tr> </table>			<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>											
<input type="text"/>	<input type="text"/>											
<input type="text"/>	<input type="text"/>											
<input type="text"/>	<input type="text"/>											
<input type="text"/>	<input type="text"/>											
<b>Data Management Parameters</b> Termination character (dec): <input type="text" value="13"/> Block check length: <input type="text" value="0"/> Session timer (0-60 min): <input type="text" value="0"/> Transmit timer (100ms ticks): <input type="text" value="1"/> Maximum block size: <input type="text" value="80"/> Inactivity timer (0-60 min): <input type="text" value="60"/>												
<div style="text-align: center;"> <input type="button" value="Update"/> <input type="button" value="Back"/> </div>												

Figure 14 - TCP PAD Configuration

#### Theory of Operation

Call Answering - The TCP PAD offers two standard methods for call answering:

Auto Answer - The PAD automatically responds to a TCP session

AT Command Initiated Answer - The TCP PAD responds to an AT command requesting answer

Call Initiation - The TCP PAD offers three standard methods for call initiation:

AT Command Initiated Dialing - Call setup occurs as the result of an AT dial command

Auto Dial (leased line) Mode - In auto dial (leased line) mode, the PAD provides auto-dial and auto-recovery facilities so that a connection is always available. The PAD may be configured to auto-dial as many as four destinations. If a connection cannot be established with one destination, the PAD will automatically attempt to connect with other configured destinations. Auto dial mode may be configured so that is controlled by DTR to implement DTR dialing.

Demand - In demand dialing mode the TCP PAD will respond to incoming characters by attempting to set up a call to the destinations configured. The PAD may be configured to auto-dial as many as four destinations. If a connection cannot be established with one destination, the PAD will automatically attempt to connect with other configured destinations. The process begins with the first destination specified and continues until a call is successfully established. Subsequent call attempts will begin with the destination that successfully answered on the last outbound call. Demand calls may be terminated (torn down) by the inactivity or session timer.

Selective Call Acceptance - In all modes, the TCP PAD may be configured to selectively accept or reject incoming calls. If this feature is enabled, up to ten incoming IP addresses may be defined as acceptable.

Packet Forming – The TCP PAD accepts characters from the RS-232 interface and assembles them into an outbound TCP message. The PAD provides a number of data management parameters for controlling the formation and transmission of the TCP message.

### **TCP PAD Hardware Control Signals**

The TCP PAD uses the following RS-232 control signals:

Data Set Ready (DSR) Pin 6 – This output signal, sometimes known as Modem Ready, is controlled by the PAD. When the PAD begins operating, DSR will be turned on. Please note that this only indicates that the PAD is operating. It does not indicate that there is a data connection.

Data Carrier Detect (DCD) Pin 1 – This output signal is controlled by the PAD. When a TCP data connection has been established, this signal will be turned on. When a data connection disconnects, this signal will be turned off.

Ring Indicator (RI) Pin 9 – This output signal is controlled by the PAD. It will toggle at a normal ring cadence if there is an incoming call and the PAD is configured for an AT Command answer mode.

Data Terminal Ready (DTR) Pin 4 – This is an input signal. The PAD may be configured to either monitor or ignore this signal. If the signal is being monitored, DTR must be on in order to establish a call. If a call is established and DTR is turned off, the call will be terminated.

TCP PAD PARAMETER DETAIL – Before configuring the TCP PAD, be sure to review the RS-232 configuration screen and ensure that you have selected the proper physical characteristics for the RS-232 hardware interface. Also ensure that you have selected the TCP PAD as the service that will be connected to the RS-232 interface.

### **Configuration**

#### **Call Setup Parameters**

##### **Answer Mode**

AT Cmd – PAD accepts ATA command for acceptance of an incoming call.

Auto - Pad will automatically accept an incoming call

##### **Dial Mode**

AT Cmd – PAD accepts a variety of ATD command formats for establishment of an outbound call.

Auto – PAD automatically attempts to connect to the destinations defined in the Outbound IP Parameters. The PAD will start with destination 1 and will continue to sequence through all defined destinations until a connection is established.

\*\*\* **NOTE** \*\*\*: If Auto is selected for Dial Mode, then Answer Mode is effectively disabled since the PAD will be continuously attempting to establish an outbound connection.

Demand - In demand dialing mode the TCP PAD will respond to incoming characters by attempting to set up a call to the destinations configured. The PAD will start with destination 1 and will continue to sequence through all defined destinations (four maximum) until a connection is established. The process begins with the first destination specified and continues until a call is successfully established. Subsequent call attempts will begin with the destination that successfully answered on the last outbound call. Demand calls may be terminated (torn down) by the inactivity or session timer.

### **AT Command Response**

On – Response and error messages generated

Off – No responses or error messages generated

### **AT Command Echo**

On – All characters echoed in command mode

Off - No echo of command characters

**AT Escape Sequence** – When the PAD is in data mode, it accepts the standard +++ escape sequence to return to data mode. In some applications, this is not desirable.

On – Enables the standard +++ escape sequence

Off – Disables the escape sequence

### **DTR Call Control \*\*\* NOTE – Not Available On AUX TCP PAD \*\*\***

On – Enables call control based on the state of DTR

Off – PAD ignores state of DTR

### **Local Echo**

On – All characters received in both command and data mode will be echoed.

Off – No echo of local characters will be done. Command characters will still be echoed if AT Command Echo is on.

Outbound IP Parameters – The user may define as many as four destinations that will be used by the PAD

Inbound IP Parameters

**Listen port number** – Defines the port that the PAD will listen on for incoming connections.

**Accept calls from all IP addresses or Accept calls from only the following IP addresses** – Allows the user to selectively accept inbound calls based on the source IP address.

#### Data Management Parameters

**Termination Character** – The user may define a termination character that will cause any buffered characters to be sent. In conjunction with the Termination Character parameter, the user may define the length of a block check sequence in **Block Check Length** that follows the termination character. This will ensure that LRC or CRC characters following the Termination Character are included in the same outbound message.

**Transmit Timer** – The user may define a timeout value that will cause any buffered characters to be sent.

**Maximum Block Size** – The user may define a block size threshold that will cause buffered characters to be sent.

**Session Timer** – Forces a hang up after a specified period of time without regard to any activity that may be in process. This feature is designed to guard against sessions that are inadvertently left active and could therefore create large network usage fees. When set to zero this timer is disabled.

**Inactivity Timer** – The user may choose to configure the PAD to terminate a connection if no inbound or outbound data traffic occurs for a defined period of time.

**Note:** Any Data Management Parameter may be disabled by setting its value to zero.

**TCP PAD COMMAND DETAIL** – The following is a summary of supported AT commands. Although all commands are shown in upper case, this is not a requirement. Commands may be either upper or lower case. Please note that all unsupported commands will return a standard OK response for compatibility.

**Dial Command** – The dial command is used to establish a TCP connection. The following is a summary of all supported forms of the dial command:

In the following cases, both the IP address and port number are provided as parameters:

ATD Address Port  
ATDAddress Port  
ATDT Address Port  
ATDTAddress Port  
ATDP Address Port  
ATDPAddress Port

In the following cases, the port number is retrieved from default Destination 1 of Outbound IP Parameters:

ATD Address  
ATDAddress  
ATDT Address  
ATDTAddress  
ATDP Address  
ATDPAddress

In the following cases, the IP address is retrieved from default Destination 1 of Outbound IP Parameters:

ATD Port  
ATDPort  
ATDT Port  
ATDTPort  
ATDP Port  
ATDPPort



In the following case, both the IP address and port number is retrieved from default Destination 1 of Outbound IP Parameters:

ATD

In the following cases, both the IP address and port number is retrieved from the specified Destination of Outbound IP Parameters:

ATDS=1

ATDS=2

ATDS=3

ATDS=4

Hang Up Command – The following command will disconnect a TCP connection:

ATH

Go Back To Online Mode – The following command is used when the user has escaped from data mode to command mode. By issuing this command, the PAD will be returned to data mode

ATO

Escape sequence – When the PAD is in data mode, an escape sequence can be entered that will cause the PAD to go to command mode. The main reason for doing this would be to then issue a Hang Up Command. The escape sequence is the following three characters:

+++

TCP PAD COMMAND RESPONSES – The following is a summary of supported AT command responses. Responses will always be upper case characters.

Response to a valid command

**OK**

Response to an invalid command

**ERROR**

Response when connection is established

**CONNECT**

Response when connection attempt fails or connection is lost

**NO CARRIER**

When the PAD is in AT answer mode in there is an incoming call, the following message will be displayed at a normal ring cadence:

**RING**

#### 4.2.2.2 UDP PAD Services



### DB9 UDP PAD Configuration

PAD Operational Mode: <input type="radio"/> Client <input checked="" type="radio"/> Server	
<b>Outbound IP Parameters For Client Mode</b>	
Destination IP Address: <input type="text"/>	Destination Port Number: <input type="text"/>
<b>Inbound IP Parameters For Server Mode</b>	
Listen Port Number: <input type="text" value="7078"/>	
<input checked="" type="radio"/> Accept packets from all IP addresses <input type="radio"/> Accept packets from only the following IP addresses:	
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<b>Data Management Parameters</b>	
Termination character (dec): <input type="text" value="13"/>	Block check length: <input type="text" value="0"/>
Transmit timer (100ms ticks): <input type="text" value="10"/>	Maximum block size: <input type="text" value="80"/>
<input type="button" value="Update"/> <input type="button" value="Back"/>	

Figure 15 - UDP Pad Configuration

**PAD Operational Mode**  
**Outbound IP Parameters.**  
**Inbound IP Parameters**

This setting is used to select whether the UDP PAD will operate in client or server mode. In client mode the PAD will transmit to a server defined by the **Outbound IP Parameters**. In Server mode the PAD will listen for UDP traffic on the Port defined in **Inbound IP Parameters**. The IP address table found in **Inbound IP Parameters** allows the user to specify certain IP addresses that will be listened for. Traffic from all other IP addresses is ignored.

**Data Management Parameters**

**Termination Character**

When receiving characters from the serial interface, receipt of this character will cause buffered data to be sent over the TCP connection. If no character is defined buffered data is transmitted based on maximum block size or character timer (defined below).

#### **Block check length**

In many cases, there are 1 or 2 bytes of CRC or LRC after a termination character is received and it is usually desirable to have those bytes included in the same packet with the data. This field allows the PAD to buffer those block check bytes before acting on the termination character.

#### **Transmit timer**

In the case where the router has buffered transmit data, has not reached the maximum block size, and has not received a termination character, it will transmit the buffered data if it does not receive a character from the RS-232 interface in this period of time. For instance, if this timer is set to 200msc, every time another character is received this timer is reset to 200msc. If the timer expires before the next character is received all buffered data is transmitted.

#### **Maximum Block Size**

If router receives this many characters without a timeout or without a termination character the buffered data will be transmitted.

### **4.2.2.3 Point-To-Point Protocol (PPP) Services (DB9 RS232 Only)**

Selecting the RS2323 PPP menu item displays the following screen.

**Ctek** **PPP Configuration**

Local IP Address: 192.168.2.1 Remote IP Address: 192.168.2.2

LCP Echo: ☒ Off ☐ On

DNS Address Source: ☒ Acquire From Wireless Network ☐ User Defined

Primary DNS Address: Secondary DNS Address:

Update Back

**Figure 16 - PPP Configuration**

#### **Local IP Address**

The IP address assigned to the router end of the PPP connection. This is the address that should be used in the routing screen for devices on the PPP connection.

#### **Remote IP Address**

The address of the remote end of the PPP connection. It may refer to a device or a router managing another subnet.

#### **LCP Echo -On/Off**

Enables or disables the LCP Echo message over the PPP connection

**DNS Address Source** – In most cases this parameter should be set to Acquire From Wireless Network. In this case, when you click on the Update button, the router will verify that it has been connected to the wireless network and that the wireless network has provided DNS addresses. If DNS addresses have been provided, they will be displayed in the Primary and Secondary Address boxes. If addresses have not been provided, you will receive an error indication. At that point, you should allow the router to establish a connection with the wireless network so that it can acquire the DNS addresses. You should then go back into the Ethernet Configuration screen and click on submit again. At this point, the DNS addresses should appear.

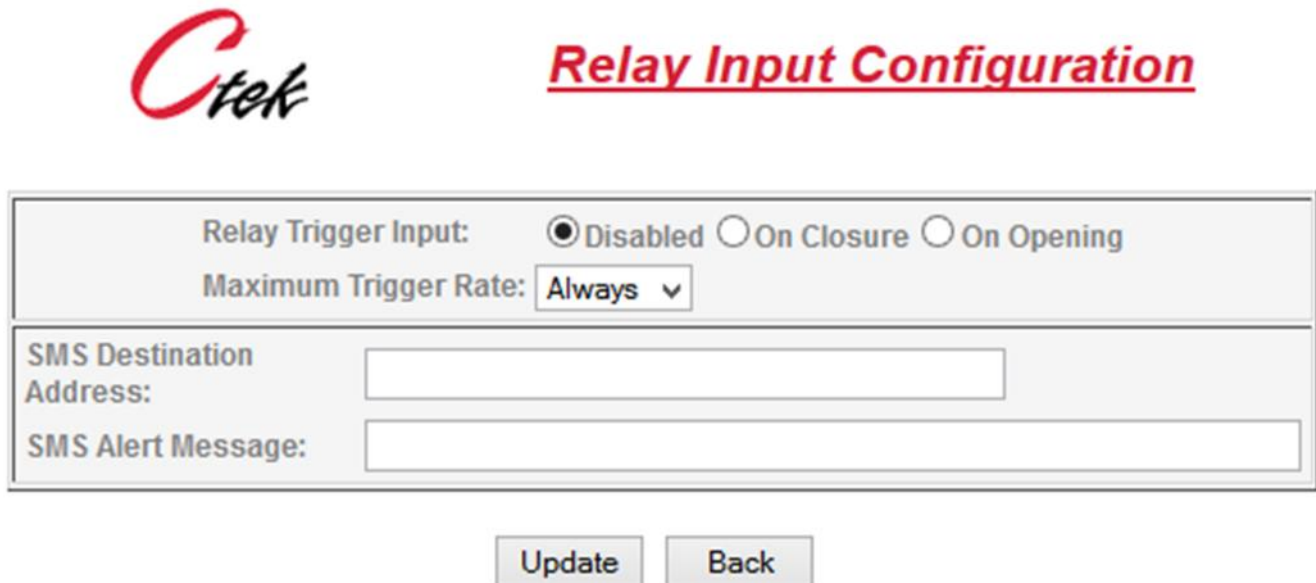
If your application requires a specific DNS setting check the User Defined box and manually fill in the DNS IP Address fields below.

**DNS IP Address (Primary and Secondary)** – The address of the Domain Name Server that your network uses. This should not be confused with the Name Server entries on the DDNS Services screen. The DNS referenced by these addresses will resolve outbound queries.

### 4.2.3 Configuring The Relay Input Interface

This screen configures the connection characteristics of the relay input interface and defines the service associated with this interface. Currently, the relay interface can cause an SMS message to be sent to one or more wireless devices or an e-mail message to be sent to one or more email addresses. The rules and limitations that apply to multiple phone numbers or email addresses are described below.

Appendix A contains schematic information concerning the relay input configuration.



**Relay Input Configuration**

Relay Trigger Input: ☒ Disabled ☐ On Closure ☐ On Opening

Maximum Trigger Rate: Always ▼

SMS Destination Address:

SMS Alert Message:

Update Back

Figure 17 - Relay Input Configuration

**Relay Input Trigger** – Establishes the conditions under which the Relay Service will be invoked. Unless it is disabled the relay input is sampled at 1000 millisecond (1 second) intervals.

Disabled – Never respond to relay activity

On Closure – Respond when relay contacts go closed

On Opening - Respond when relay contacts go open

**Maximum Trigger Rate** – This setting determines how often the router will send a “relay event” message. If the relay event is recurring at a rapid rate this setting will prevent an undesirable “flood” of messages. If **Maximum Trigger Rate** is set to “**Always**” the relay input is operating in edge triggered mode. In this mode the router will invoke its assigned service any time that the input transitions to the selected state. So if **ON CLOSURE** is selected an SMS is sent every time that the contacts close. This means that once closure is sensed there can be no other closure event until the contacts are first sensed to be open.

All other modes where Max Trigger Rate has a time value are level sensitive. So if the contacts close an SMS is sent and then the state of the relay input is ignored for a defined period of time. For instance, if **Max Trigger Rate** is set to **5 minutes** an SMS is sent and then the relay input is sampled again in 5 minutes. If the contacts are still closed another SMS is sent. If the relay input is not closed the router reverts to monitoring the relay every second.

**SMS Destination Address** – This field contains the mobile phone numbers or email addresses to which the SMS message will be sent. Up to five phone numbers or five email addresses may be defined within the following limitations

1. Field length - This field can contain no more than fifty-four (54) characters in total including spaces or commas
2. Phone Numbers - Each phone number must consist of ten (10) numeric characters. Multiple phone numbers may be separated by commas or spaces. Therefore, the following formats are allowed:  
nnnnnnnnnnnn,nnnnnnnnnnnn,nnnnnnnnnnnn,nnnnnnnnnnnn,nnnnnnnnnnnn or nnnnnnnnnnnn nnnnnnnnnnnn nnnnnnnnnnnn  
nnnnnnnnnnnn nnnnnnnnnnnn
3. Email Addresses - email address must be in the form *recipient@Any\_Domain*. The recipient portion of the email address must contain a non-numeric character in the first ten characters specified or be less than 10 characters in length. An email address may not exceed forty (40) characters in length. Multiple email addresses may be separated by commas or spaces.
4. Destination phone numbers and email addresses may be interspersed so long as the rules defined above are adhered to.

**SMS Alert Message** – The text of the message to be sent when the relay interface activates. Limited to 100 characters maximum. Only printable ASCII characters in the range of 32 – 126 decimal (20 – 7E hex) can be included in the message.

#### **4.2.4 Configuring The Relay Output (Driver) Interface**

This screen configures the connection characteristics of the relay output interface and defines the service associated with this interface. Currently, the relay output interface can be activated by an SMS message or from a button that can be defined on the Advertising screen described in the Services section.

Appendix A contains schematic information concerning the relay output configuration.



## Relay Output Configuration

Relay Manged By Automation Control: <input type="radio"/> Yes <input checked="" type="radio"/> No	
<i>When relay is managed by automation control, all values below are ignored</i>	
Set Relay Output State:	<input checked="" type="radio"/> Off <input type="radio"/> On
Relay Initial Value:	Last ▾
Relay Shut Off Timer:	Never ▾
Allow SMS Control Of Relay:	<input type="radio"/> Yes <input checked="" type="radio"/> No
Allow Web Browser Control Of Relay:	<input type="radio"/> Yes <input checked="" type="radio"/> No
Text For Web Link To Relay:	<input type="text"/>

**Figure 18 - Relay Output Configuration**

**Relay Managed By Automation Control** – When set to Yes the relay is controlled as an Output Pin with the Automation Control application. When No the relay is solely under the control of the web screen and SMS interface.

**Set Relay Output State** – Used to set the current state of the relay driver circuit. The relay driver can be activated and deactivated by changing this setting and pressing update.

**Relay Initial Value** - This pull down determines the initial state of the relay when the SkyRouter reboots or recovers from a power failure. Choices are On, Off, or Last. Last will return the relay output to the state it was in when the power fail occurred.


**Relay Shut Off Timer** – The relay driver circuit will revert to its default setting after the number of minutes or seconds specified by this parameter. The two second setting is useful for resetting end point equipment.

**Allow SMS Control of Relay** – If Yes is checked the relay driver may be activated by sending an SMS with the command “===R1” and deactivated by sending an SMS with the command of “===R0”. See TechNote TN009.

**Allow Web Browser Control of Relay** – If set to yes a button will appear on the Advertising screen to enable and disable the relay driver circuit.

**Text For Web Link To Relay** – This text will appear on the advertising screen next to the relay activation button.

#### 4.2.5 Configuring the Time Source



### System Date And Time Source

Date And Time From: ☒ Cellular Network ☐ NTP Server ☐ GPS

NTP Server Address:

Time Zone Correction:


Figure 19 - Time Source

**Date and Time from:** Determines the source of time for the SkyRouter and its applications

**NTP Server Address:** If a Network Time Protocol Server is selected its IP address goes here

**Time Zone Correction:** Most cellular networks report local time. If a source of time is reporting GMT and you wish to correct it the plus/minus hours should be entered here.

#### 4.2.6 Configuring the Location Source



### System Location Source

Location Source: ☐ Internal GPS ☒ User Defined (below)

*(Please note that LAT and LON must be entered in decimal format)*

LAT:

LON:

Figure 20 - Location Source

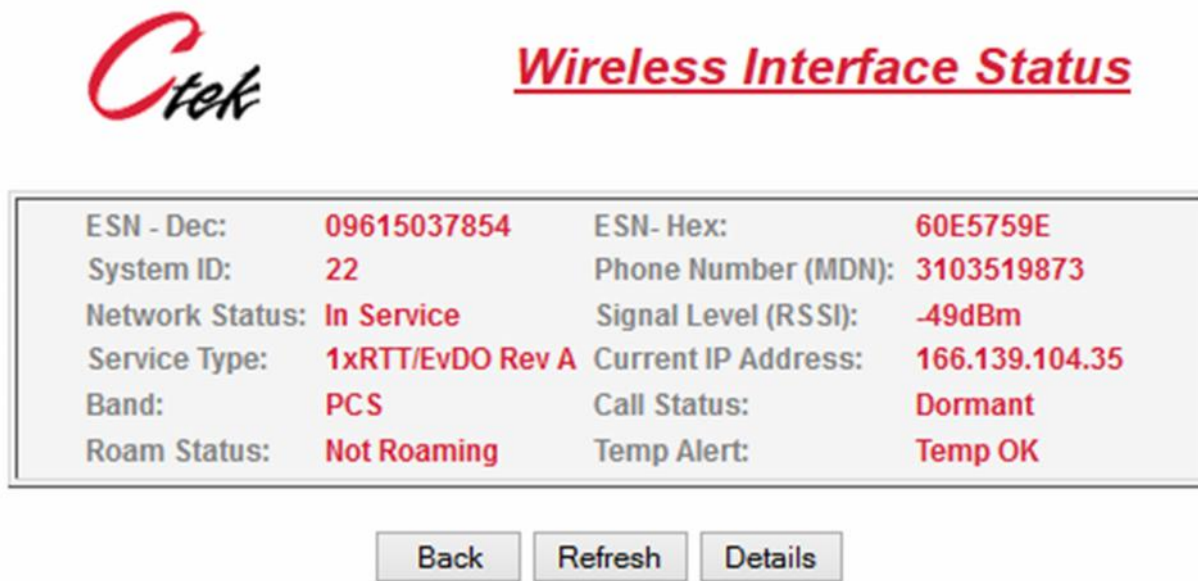
Location information is used in the Automation Control application and in a number of reports and alarms. If Internal GPS is selected the LAT/LON fields should remain blank. If User Defined is selected the LAT/LON should contain the appropriate location coordinates specified in the decimal format. The values in the screen image above provide an example.

### 4.3 Status

#### 4.3.1 Wireless Status

The Wireless Status interface provides information on the Z Series router's wireless network connection, local operating conditions, and predefined information contained within the radio module. Wireless status information is presented in two levels of detail, summary and detailed. Either level can be refreshed (updated) in real time using the Refresh button at the bottom of the page. The Wireless Status interface is display only. This manual section explains both the Z4200 (CDMA) Wireless Status screen and the Z4400 (HSPA) screen as they are different.

##### Wireless Status Summary Screen (Z4200)



The image shows a screenshot of the 'Wireless Interface Status' screen for a Z4200 router. At the top left is the 'Ctek' logo. The title 'Wireless Interface Status' is in red and underlined. Below the title is a table with two columns of status information. At the bottom are three buttons: 'Back', 'Refresh', and 'Details'.

ESN - Dec:	09615037854	ESN- Hex:	60E5759E
System ID:	22	Phone Number (MDN):	3103519873
Network Status:	In Service	Signal Level (RSSI):	-49dBm
Service Type:	1xRTT/EvDO Rev A	Current IP Address:	166.139.104.35
Band:	PCS	Call Status:	Dormant
Roam Status:	Not Roaming	Temp Alert:	Temp OK

Back Refresh Details

Figure 21 - Wireless Status (Z4200)

##### Wireless Status Field Definitions – Summary Display

**ESN** – An identifier assigned to the CDMA radio for this router. The value is given in decimal (Dec) and Hexadecimal (Hex).

**System ID (SID)** – Numeric Identifiers assigned to local market areas within a wireless network. Your wireless network operator may request this information if you are having trouble connecting to the network.

**Phone Number (MDN)** – The circuit side phone number of the CDMA radio in your router. MDN stands for Mobile Directory Number.

**Network Status** – Either In Service or Out of Service. Indicates the state of the network as seen through your particular router



**Signal Level (RSSI)** – A measure of the strength of the wireless signal that your router is currently seeing. A larger negative number indicates a marginal network connection. Typically this number will be in the range of -75 - -95dBm although there are many locations where the value will be outside of the typical range.

**Service Type** – The type of bearer channel this router is operating on. Options are None, 1xRTT and EVDO, or EVDO.

**Current IP Address** – The Internet Protocol (IP) address assigned to this router by the serving wireless network. If this field is blank a connection does not currently exist.

**Band** – The range of spectrum that this unit is operating on. Options are PCS or Cellular

**Call Status** – Indicates the current status of network registration

Idle - - Not registered (disconnected), a unit that is idle will not have a valid IP address.

Connected – Registered and active on the network. A connected unit will have a valid IP address.

Dormant – Registered but inactive. Wireless data connections transition to the dormant status after a brief period of inactivity. The dormant state is a normal condition.

**Roam Status** – Indicates the network's view of the current geographic location of your router. The possibilities are Not Roaming (Home), Roaming, or Blink Roaming. An indication of Roaming may or may not impact your data transmission costs. Charges are a function of your rate plan, not necessarily linked to the networks notion of roaming.

**Temp Alert** – Indicates the status of the radio's internal temperature sensing. Options are Temp OK, Over Temp Disconnect, or Over Temp Shut Down. Temp OK indicates that the sensed temperature is less than 85 degrees Centigrade. A Temp Disconnect indicates that the radio is attempting cool down procedures and a Over Temp Shut Down indicates that cool down procedures have failed and the radio has shut down to protect itself.

**Wireless Status Screen (Z4400)****Wireless Interface Details**

<b>Radio Configuration</b>			
Radio Type:	Verizon	PRL Version:	53316
Firmware Rev:	p2813301	Hardware Rev:	5728 Rev: 1.0
ESN - Dec:	09615037854	ESN- Hex:	60E5759E
MSID:	3103519873	MDN:	3103519873

<b>Current Status</b>			
System ID:	22	Signal Level (RSSI):	-49dBm
Network Status:	In Service	Roam Status:	Not Roaming
Service Type:	1xRTT/EvDO Rev A	Current IP Address:	166.139.104.35
Band:	PCS	Call Status:	Dormant
Current Temp:	33 C	Temp Alert:	Temp OK
Activation Status:	Activated	Network Stability:	OK For Activation

<b>1xRTT Status</b>			
ECIO:	-6	RSSI:	-60dBm
		Channel:	825

<b>EvDO Status</b>			
ECIO:	-1	RSSI:	-49dBm
		Channel:	875

  
**Figure 22 - Wireless Status Details****Definitions – Detailed Display**

The Wireless Status Details screen is subdivided into four panels, Radio Configuration, Current Status, EV-DO Status and 1xRTT status. All values found on the Summary screen are repeated on the Details screen.

**Radio Configuration Panel**

**Radio Type** – Indicates the type of programming originally loaded into the radio module. Distinct radio types do not exist for all networks meaning that a unit operating on a given network may have been repurposed from one of the existing radio types.

**PRL Version** – The Preferred Roaming List (PRL) currently loaded in the radio module.

**Firmware Rev** – The revision level of the firmware currently loaded in the radio module.

**Hardware Rev** – The revision level of the radio module.

**MSID** – Mobile Station Identification (MSID) a second phone number assigned to the module

#### **Current Status Panel**

**Current Temp** – The temperature currently being sensed by the radio module. Values are in Centigrade.

**Activation Status** – Indicates whether or not the router has been successfully activated on the serving network.

**Network Stability** – Indicates whether or not the current network connection is of adequate quality to perform an OTA activation.

#### **1xRTT Status Panel**

**ECIO** – A figure of merit (EC/IO) describing how well the router can hear (forward link) the serving network when all other traffic and noise on the same channel is considered. Lower numbers indicate a better quality connection. A strong (small) RSSI does not necessarily equate to a low EC/IO value.

**Channel** – The specific CDMA channel that the router is currently using to communicate with the serving network.

**EVDO Status Panel** – Same as the 1xRTT Status Panel only for the EV-DO bearer.

**Wireless Status Screen (Z4400)**



**Wireless Interface Status**

<i>Current Status</i>			
Network Operator:	AT&T	Signal Level (RSSI):	-96dBm
Network Status:	In Service	Roam Status:	Not Roaming
Service Type:	WCDMA	Call Status:	Attached
WCDMA Band:	WCDMA1900	WCDMA Channel:	512
L1 State:	L1M_DCH	RRC State:	CELL_DCH
Current Temp:	40	Current IP Address:	166.130.32.144

<i>Radio Configuration</i>			
Subscriber ID (IMSI):	310410386328843	Phone Number (MSISDN):	3105616281
Equipment ID (IMEI):	012056007595836	SMSC Address:	+13123149810
Radio Type:	Sierra Wireless	Model:	MC8777V
Firmware Rev:	L2_0_0_7AP	Hardware Rev:	1.0

View all networks may take up to 30 seconds

**Figure 23 - Wireless Status Z4400**

**Carrier** – Often referred to as the Mobile Operator

**Network Status** – Possible values are “In Service”, “No Service”, or “Service Denied”. Indicates the state of the network as seen through your particular router

**Service Type** – Indicates the type of network data connection in use. Options are HSPA, UMTS, EGPRS, or GPRS.

**WCDMA Band** - Indicates the air interface that the radio is operating on

**L1 State** - Indicates the current state of the radio module

**Current Temp** – The temperature currently being sensed by the radio module. Values are in Centigrade.

**Signal Level (RSSI)** – A measure of the strength of the wireless signal that your router is currently seeing. A larger negative number indicates a marginal network connection. Typically this number will be in the range of -75 - -95dBm although there are many locations where the value will be outside of the typical range.

**Roam Status** – Indicates the network's view of the current geographic location of your router. The possible values are "Not Roaming", or "Roaming". An indication of Roaming may or may not impact your data transmission costs. Charges are a function of your rate plan, not necessarily linked to the networks notion of roaming.

**Call Status** – Indicates the current status of network registration. Possible values are "Attached", or "Not Attached".

**WCDMA Channel** - The air interface channel number that the radio is currently operating on

**RRC State** - The current state of the Radio Resource Control. Indicates up and down channel capabilities.

**Current IP Address** – The Internet Protocol (IP) address assigned to this router by the serving wireless network. If this field is blank a connection does not currently exist.

**Subscriber ID (IMSI)** – Identifies the subscriber. IMSI is contained in the SIM.

**Equipment ID (IMEI)** – Identifies a particular piece of hardware, specifically the radio within the SkyRouter

**Radio Type** – Displays the Radio Manufacturer

**Firmware Rev.** – Displays the firmware revision level of the radio.

**Phone Number (MSISDN)** – The network address of the unit

**Short Message Service Center Address.** - A number prefixed with a plus (+) sign that specifies the service center that will handle SMS traffic. Provided by the network operator.

**Model** – The model number of the radio installed.

**Hardware Rev.** – If available displays the revision level of the radio module

**View All Available Networks (button)** - When pressed this button will add a third panel to the Wireless Status screen that will display all HSPA/UMTS/GSM networks visible to the radio. It can take 30 or more seconds for this panel to be populated while the radio scans all available spectrum.

### 4.3.2 Ethernet Status

Indicates the current LAN side IP address that the router is using. MAC Address is a vendor and machine specific identification code.

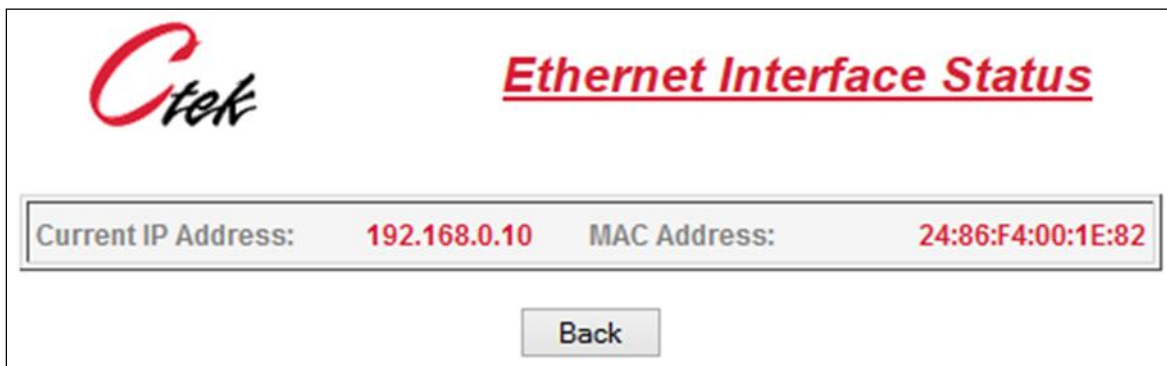
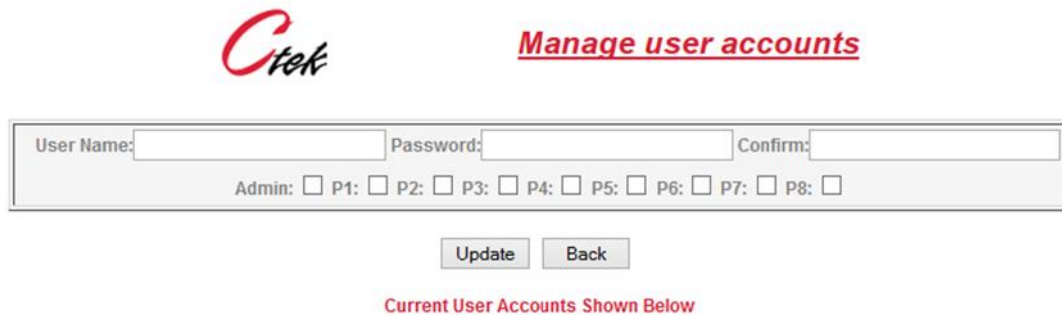


Figure 24 - Ethernet Status

## 4.4 Services

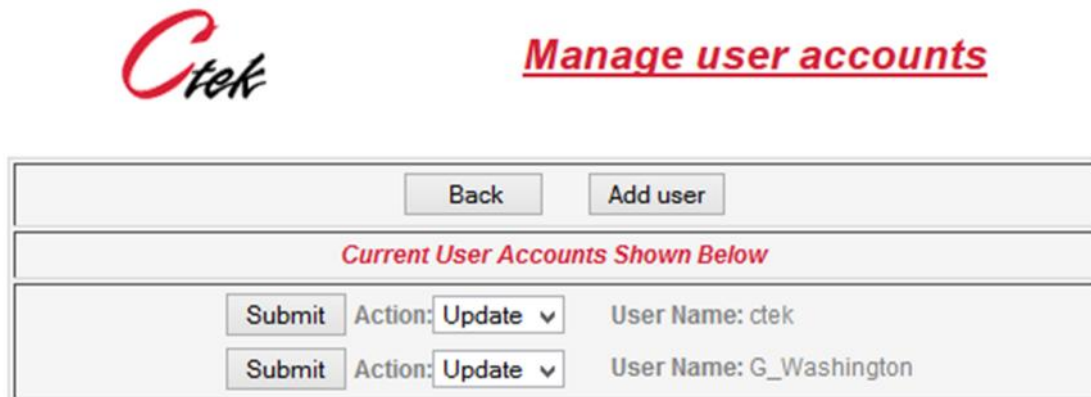
### 4.4.1 User Accounts

The default user account on a SkyRouter is account ID ctek, it should be changed as soon as practical. Additional user accounts may be added as desired. Each account created can have or be denied administrative privileges. Referring to the figure below selecting the first check box assigns administrative capabilities to a user. As of release 4.2 assigning any of the other defined privileges (p1 – p8) to an account restricts that user's access to control panels and functions presented on the top-level maintenance screen. Note that if both admin and one or more of the “p” levels are assigned the user will have unrestricted access by virtue of the admin selection.



The screenshot shows the 'Manage user accounts' interface with the Ctek logo. It features a form for adding a new user with fields for 'User Name:', 'Password:', and 'Confirm:'. Below these fields is a row of checkboxes for 'Admin:', 'P1:', 'P2:', 'P3:', 'P4:', 'P5:', 'P6:', 'P7:', and 'P8:'. At the bottom of the form are 'Update' and 'Back' buttons. Below the form, the text 'Current User Accounts Shown Below' is displayed in red.

Figure 25 User Accounts - Add



The screenshot shows the 'Manage user accounts' interface with the Ctek logo. At the top, there are 'Back' and 'Add user' buttons. Below them, the text 'Current User Accounts Shown Below' is displayed in red. The main area contains a table with two rows of user accounts. Each row has a 'Submit' button, an 'Action:' dropdown menu set to 'Update', and the 'User Name'.

Submit	Action:	User Name
Submit	Update ▼	User Name: ctek
Submit	Update ▼	User Name: G_Washington

Figure 26 - User Accounts Select

#### 4.4.2 Routing and Forwarding Services

**Note:** The Routing Screen is not available if IPsec is set to only allow secure traffic.

The Routing and Forwarding Services screen provides two separate but related functions. First it allows you to forward WAN side IP traffic arriving on a specific IP Port to a specific Port at a LAN side address. In addition to this conventional forwarding feature this screen also allows you to make a Named Service available over the WAN interface. In Figure 22 below WAN side UDP and TCP traffic arriving on Port 88 is redirected to Port 80 of LAN address 192.168.1.102.

Referring again to Figure 29 a service named “Ctek SkyRouter Demo – San Pedro, CA” will be advertised or made available. Both administrative users and permission level (p1 – p8) users will have access to this service. If the Advertising feature is used the Administrative Login screen will no longer greet incoming WAN users, instead they will be presented with a Services screen as shown in Figure 30.

**Ctek** Routing and Forwarding

Back      Update

Block Inbound IP Traffic From Wireless Network:		<input checked="" type="radio"/> Yes <input type="radio"/> No	
Allow ICMP Pings From Wireless Network:		<input checked="" type="radio"/> Yes <input type="radio"/> No	
Use NAT on all Ethernet traffic to wireless network:		<input checked="" type="radio"/> Yes <input type="radio"/> No	

Forward inbound port	<input type="text" value="88"/>	To port	<input type="text" value="80"/>	Of local address	<input type="text" value="192.168.1.102"/>	TCP	<input checked="" type="checkbox"/>	UDP	<input checked="" type="checkbox"/>	Enable	<input checked="" type="checkbox"/>
Advertise this service	<input checked="" type="checkbox"/>	With the title	<input type="text" value="Ctek SkyRouter Demo - San Pedro, CA"/>								

Forward inbound port	<input type="text"/>	To port	<input type="text"/>	Of local address	<input type="text" value="192.168.0."/>	TCP	<input type="checkbox"/>	UDP	<input type="checkbox"/>	Enable	<input type="checkbox"/>
Advertise this service	<input type="checkbox"/>	With the title	<input type="text"/>								

**Figure 27 - Routing and Forwarding**

**Block Inbound IP Traffic From Wireless Network** – If set to Yes the router’s firewall is configured to block any inbound originated (but not response) packets from the wireless network (WAN). This firewall is then selectively modified by the forwarding entries defined through this screen. If this parameter is set to No, the router’s firewall is disabled.

**Allow ICMP Pings From Wireless Network** – Determines whether the SkyRouter will respond to ICMP level “Ping” messages.

**Use NAT on all Ethernet traffic to wireless network** – For normal operation this parameter should be set to “Yes”. In some unique situations, you may connect the router to a network where you will be given public address to use on your LAN’s Ethernet segment. In such cases, NAT should be turned off. NAT is currently required for operation on all US networks such as Sprint, Verizon or AT&T. Typical environments where NAT would be turned off would be private networks or some types of VPNs and in these cases, the network operator will most likely provide configuration assistance.

**Forward Inbound Port** – This table allows WAN side packets addressed for specific IP ports to be routed to a specified address on the LAN side.

**Of Local Address** – Used to specify the LAN side address of the routing operation. With the introduction of the Point-To-Point protocol feature for the RS232 port the routing field edits have been relaxed to allow multiple Class C ranges of IP addresses since the PPP connection will often be connecting into a different LAN segment. The user is cautioned to take extra care to assure that the LAN side address specified is correct for the connection intended. As an example, if the router's base address is set (in the Ethernet Interface screen) to 192.168.1.10 addresses in the range if 192.168.1.11 - 192.168.1.255 are assigned to the Ethernet connection. In this same example the serial/PPP network might reside on a network addresses as 192.168.2.XXX.


**TCP** – Route TCP/IP traffic

**UDP** – Route UDP/IP traffic

**Enable** – Activate this routing setting

**Advertise This Service** – Display this named service for WAN users. An advertised service is available for access by any user logged in to the SkyRouter. An example of advertising is shown below.

**With Title** – The advertised name assigned to this service



The screenshot displays the web interface of a Ctek Series 4200 SkyRouter. At the top left is the Ctek logo, and to its right is the text "Series 4200 SkyRouter" in a large, bold, red font. Below this, the IP address "166.139.104.35" is shown. A central box contains a list of advertised services, each preceded by a small square icon: "Ctek SkyRouter Demo – San Pedro, CA" (in red), "Irrigation Management", "Automation Control Panel", and "Admin Facilities". At the bottom center of the interface is a "Back" button.

Figure 28 – Advertising



#### 4.4.3 GRE Tunneling Services



### **GRE Tunnel Configuration**

Tunnel Select:	<input type="text" value="None"/>	
WAN MTU/MRU:	<input type="text" value="Do not increase"/>	
Multicast Support:	<input type="text" value="Disabled"/>	
TTL Value:	<input type="text" value="255"/>	

Tunnel 1 Configuration

Remote Router IP:	<input type="text"/>	
Remote Subnet IP:	<input type="text"/>	Net Mask: <input type="text"/>
Remote Tunnel IP:	<input type="text"/>	
Local Tunnel IP:	<input type="text"/>	Net Mask: <input type="text"/>

Tunnel 2 Configuration

Remote Router IP:	<input type="text"/>	
Remote Subnet IP:	<input type="text"/>	Net Mask: <input type="text"/>
Remote Tunnel IP:	<input type="text"/>	
Local Tunnel IP:	<input type="text"/>	Net Mask: <input type="text"/>

**Figure 29 - GRE Tunneling Configuration**

**Tunnel Select** – Places GRE tunnel in operation. Options are None, Tunnel 1, Tunnel 2, Both Tunnel 1 and Tunnel 2

**WAN MTU/MRU** – Adjusts MTU (Maximum Transmission Units) and MRU (Maximum Receive Units) for 24 bytes of tunnel overhead. Options are Increase for tunnel overhead or Do not increase

**TTL Value** – The time in seconds that a packet will remain alive in the tunnel. 255 is the recommended setting for normal operation.

**Remote Router IP** – The network (routable) address of the remote router on the network

**Remote Subnet IP** – The base address of the subnet of addresses connected through the tunnel

**Net Mask** (next to Remote Subnet IP) – The mask limiting the range of addresses on the remote subnet

**Remote Tunnel IP** – The address used to construct the remote end of the GRE tunnel

**Local Tunnel IP** - The address used to construct the local end of the GRE tunnel

**Net Mask** (next to Local Tunnel IP) – The mask limiting the range of addresses connecting to the local tunnel

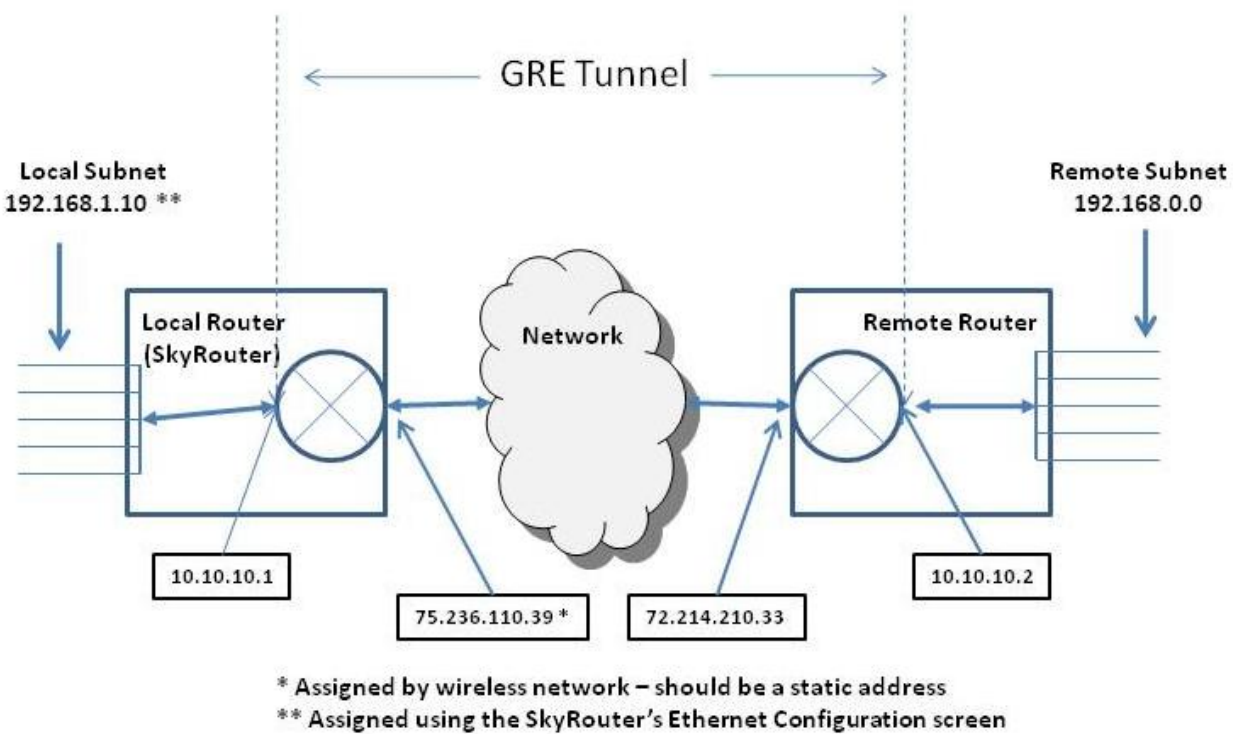
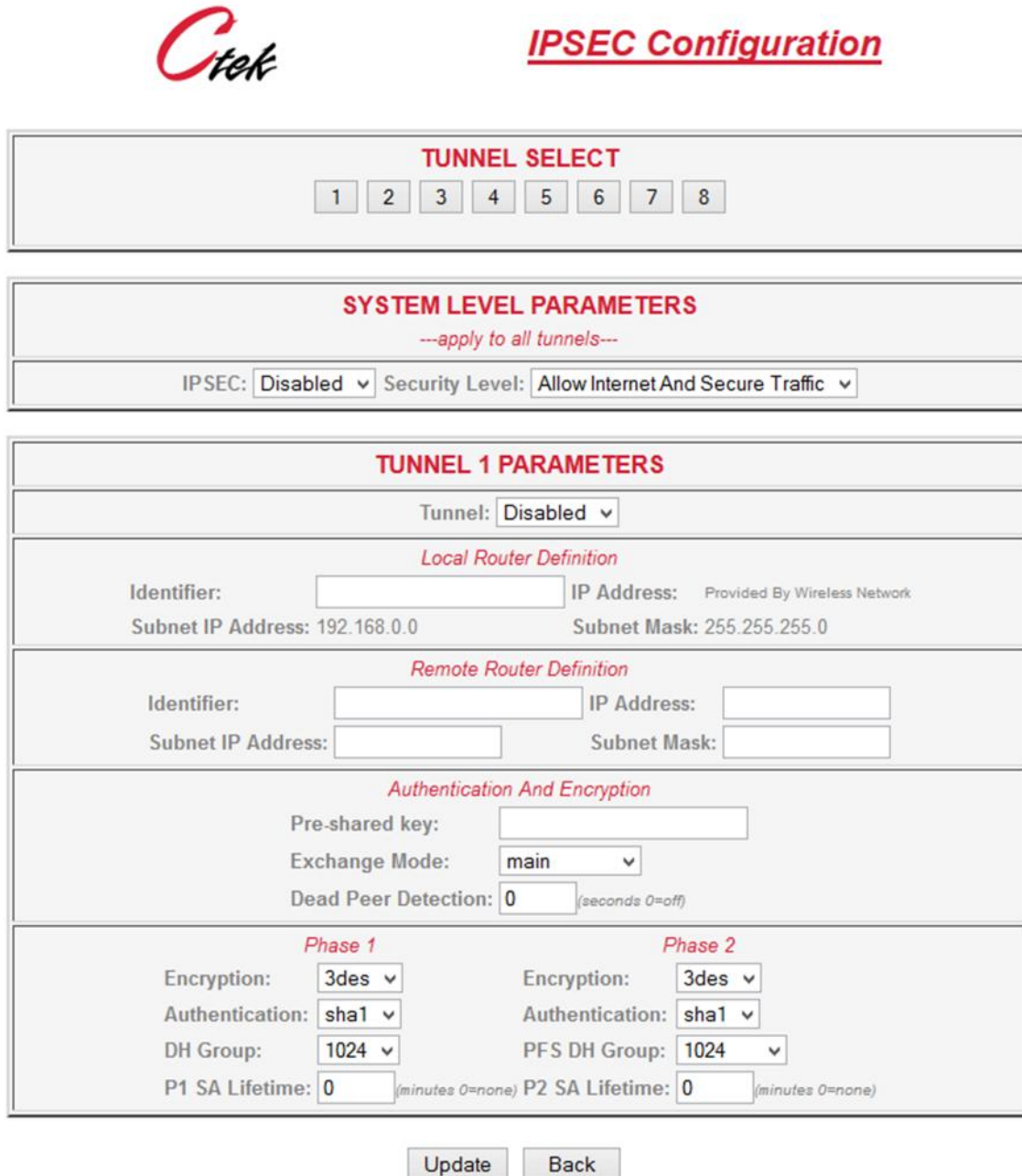


Figure 30 - A GRE Tunnel

#### 4.4.4 IPsec Services

The SkyRouter's IPsec functionality provides up to eight secure encrypted tunnels between routers. When the IPsec menu item is selected the following screen is displayed.



**Ctek** **IPSEC Configuration**

**TUNNEL SELECT**

1 2 3 4 5 6 7 8

**SYSTEM LEVEL PARAMETERS**  
---apply to all tunnels---

IPSEC: Disabled Security Level: Allow Internet And Secure Traffic

**TUNNEL 1 PARAMETERS**

Tunnel: Disabled

**Local Router Definition**

Identifier: IP Address: Provided By Wireless Network  
Subnet IP Address: 192.168.0.0 Subnet Mask: 255.255.255.0

**Remote Router Definition**

Identifier: IP Address:  
Subnet IP Address: Subnet Mask:

**Authentication And Encryption**

Pre-shared key:  
Exchange Mode: main  
Dead Peer Detection: 0 (seconds 0=off)

**Phase 1** **Phase 2**

Encryption: 3des Encryption: 3des  
Authentication: sha1 Authentication: sha1  
DH Group: 1024 PFS DH Group: 1024  
P1 SA Lifetime: 0 (minutes 0=none) P2 SA Lifetime: 0 (minutes 0=none)

Update Back

Figure 31 - IPsec Administration

**Tunnel Select** – Select the tunnel to be configured. Up to eight tunnels are supported.

**IPSEC** – Enabled or disabled. A system level parameter

**Security Level** - A system level parameter

Allow Internet and Secure Traffic – In this mode IP traffic addressed for the IPsec tunnel will be transmitted through the tunnel. Other traffic will continue to route over the open IP network. This setting allows web type traffic to co-exist with secure traffic on the same SkyRouter.

Allow Only Secure Traffic – In this mode only IP traffic addressed for the IPsec tunnel will be transmitted. Since this precludes the use of the standard routing feature the Routing button in the main menu is disabled in this mode of operation.

**Note** – The remaining portion of the IPsec screen deals with tunnel specific parameters meaning that each parameter must be set for each tunnel deployed.

**Tunnel** – Enabled or Disabled

### **Local Router Definition**

Identifier – A fully qualified name to be used in DNS name resolution to determine the local router's IP address. This field is not mandatory but is provided to support dynamically addressed routers.

Subnet IP Address (Display Only) – The local area network address of the local router

IP Address (Informational Only) – Indicates that the IP address of the local router is supplied by the wireless network.

Subnet Mask (Display Only) The subnet mask that is being used on this local router.

### **Remote Router Definition**

Identifier – A fully qualified name to be used in DNS name resolution to determine the remote router's IP address. This field is not mandatory but is provided to support dynamically addressed routers.

Subnet IP Address – The remote area network address of the remote router

IP Address – The IP address of the remote router.

Subnet Mask (Display Only) The subnet mask that is being used on this remote router.

### **Authentication and Encryption**

Pre-Shared Key – A text string that will be used by both ends of the tunnel for authentication

Exchange Mode - Available settings are Main or Aggressive. Defines the number of exchanges used to complete IKE Phase 1. Main is the more robust setting while aggressive mode uses few exchanges and is therefore somewhat more risky.

Dead Peer Detection (DPD) - Defines the intervals (in seconds) between DPD messages following idle periods. A zero (0) setting disables DPD.

**Note** – Phase 1 and Phase 2 on this panel refer to IKE Phase 1 and IKE phase 2. During IKE phase 1 IKE authenticates IPSec peers and negotiates IKE Security Associations (SAs), setting up a secure channel for negotiating IPSec SAs in phase 2. During IKE phase 2 IKE negotiates IPSec SA parameters and sets up matching IPSec SAs in the peers. The

selection choices with this panel for Phase 1 and Phase 2 are identical but repeated so that different choices can be applied to Phase 1 and Phase 2

### **Phase 1 and Phase 2**

Encryption - Choices are 3des, or aes.

Authentication - Choices are sha1, or md5

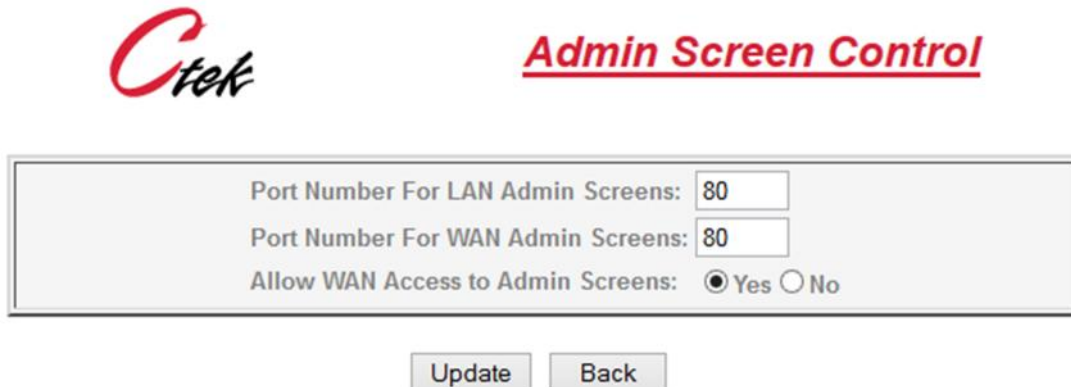
DH Group - Defines what size modulus to use for Diffie-Hellman calculation. Choices are 768,1024, 1536, or 2048

PFS DH Group - Choices are No PFS, 768,1024, 1536, or 2048. You specify the Diffie-Hellman group in Phase 2 only when you select Perfect Forward Secrecy (PFS). PFS makes keys more secure because new keys are not made from previous keys. When you specify PFS during Phase 2, a Diffie-Hellman exchange occurs each time a new SA is negotiated. The DH group you choose for Phase 2 does not need to match the group you choose for Phase 1.

SA Lifetime (Phase 1 & Phase 2) - The lifetime parameter controls the duration (in minutes) for which the SA is valid. A zero (0) setting disables SA Lifetime timeouts.

### **4.4.5 Admin Screen Services**

This service allows the user to control overall local and remote administrative access.



**Ctek** **Admin Screen Control**

Port Number For LAN Admin Screens:

Port Number For WAN Admin Screens:

Allow WAN Access to Admin Screens: ☒ Yes ☐ No

**Figure 32 - Admin Screen Control**

**Port Number For LAN Admin Screens** – Causes the LAN side web server to listen on the specified port.

**Port Number For WAN Admin Screens** – Causes the WAN side web server to listen on the specified port.

**Allow Network Access To Admin Screens** – If set to Yes administrative users will be able to connect to router's Admin interface over the cellular network connection. If this selection is set to No only local administration is possible.

#### 4.4.6 Wireless Activation Services (Z4200 CDMA Only)

**Note** – Before using the Wireless Activation Services Interface for any purpose you must first turn off the router's WAN interface. This is accomplished by setting the Wireless Connection pull down on the Wireless Interface screen to disabled, clicking update, and then doing a restart of the unit.

The Wireless Activation Services interface serves two purposes. First, it provides a mechanism to activate the router on the wireless networks utilizing a form of Over The Air (OTA) activation. Secondly it may be used as a general interface to enter specific commands, known as AT commands, to the router's radio module.

**Over The Air Network Activation** – If the wireless module in your Z Series router is capable of performing an OTA activation you will be presented with the option to select the appropriate activation method. Currently this capability is limited to the OMA-DM method for Sprint-Nextel or the OTAS method for Verizon Wireless. The Verizon Wireless OTAS also updates the unit's PRL and can be redone whenever a new PRL is required. Sprint OMA-DM is capable of downloading a PRL over the air but the feature is not yet implemented in the network. Because of the differences in PRL strategies the Verizon Activation Services screen is different than the Sprint version.

Figure 33 - Sprint Activation

Figure 34 - Verizon Wireless Activation

Selecting the Over The Air Activation option on either of these screens will cause the actual activation screen (Figure 34) to be displayed.



Figure 35 - Activation Control

**Activation Status** – Activated or Not Activated

**Network Stability** – Indicates OK For Activation if during the previous two minute sample period the RSSI is less than (smaller negative number) -99dBm, the SID has not changed, and the unit has access to 1xRTT connectivity. IOTA activations do not currently work when the connection is EV-DO only.

**Activate** – Causes the unit to contact the network for an over-the-air activation

**Status** – Refreshes the current screen so that progress can be monitored.

**Details** – Displays a scrolling screen (Figure 35) with low level messages between the unit and the network. Useful when an activation problem is encountered.

**Back** – Return to the Activation Services screen.

Detailed information on IOTA or OTAS activations are covered in the TechNote appropriate for your network. The Status and Details buttons can be used to monitor the activations progress.

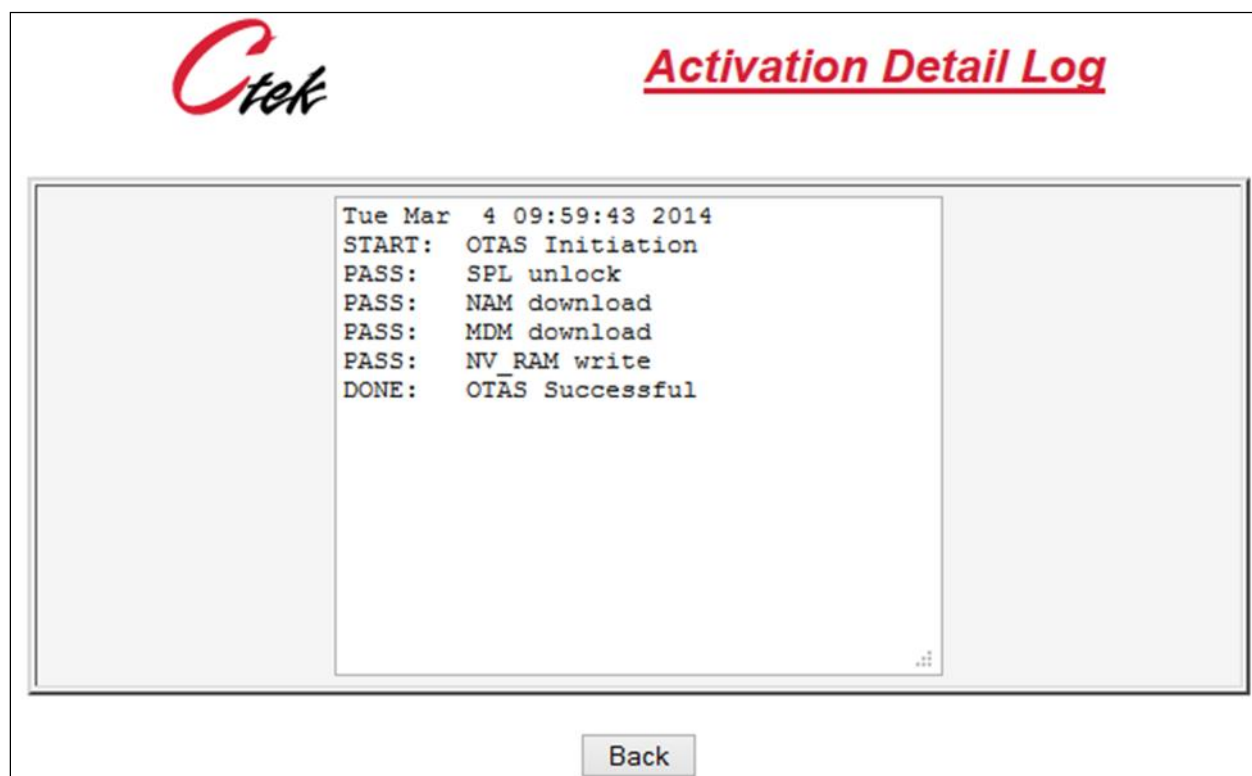
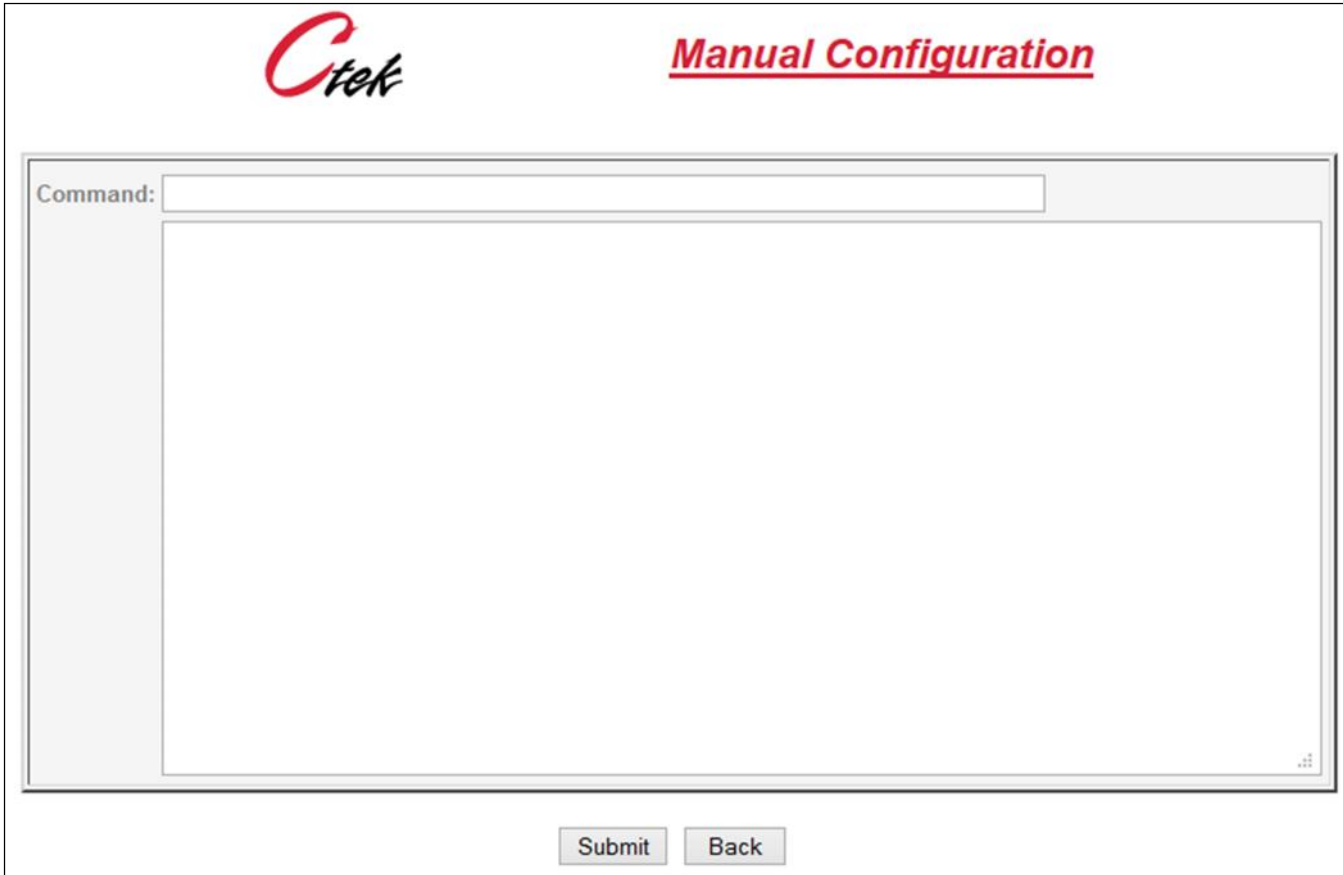


Figure 36 - Activation Log

**Manual Configuration** – Manual activations are performed using specific AT commands to program the router's radio module. The Manual Session selection is a general purpose AT command interface that can be used to perform manual activations or to enter and observe other AT commands as required. AT commands (Example ATDT) are entered in the top field on the Manual Activation screen and the resulting radio and/or network status is displayed in the scrolling region below.





The image shows a web interface for manual configuration. At the top left is the 'Ctek' logo. At the top right is the title 'Manual Configuration' in red, underlined text. Below the title is a large rectangular area with a 'Command:' label and an empty text input field. At the bottom of this area are two buttons: 'Submit' and 'Back'.

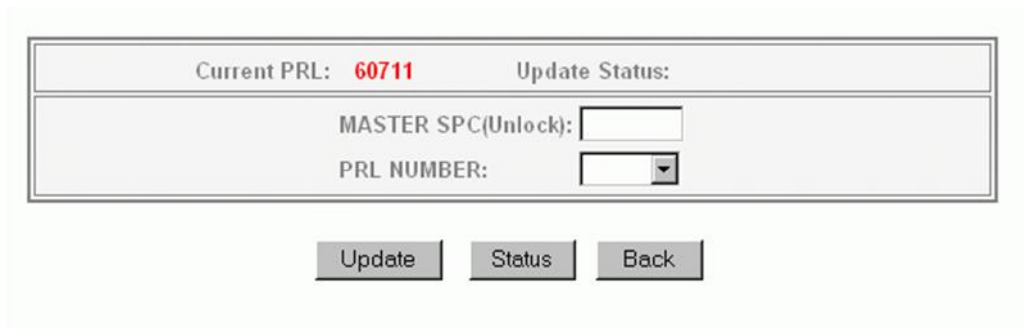
Figure 37 - Manual Activation

### PRL Updates – (Sprint)

For information on manually updating a PRL on a Sprint router see TechNote TN0015.

To update a PRL on the Verizon Wireless network the activation process should be redone.

\*\*\* **NOTE** \*\*\* Over the air PRL updates on the Sprint network are not currently implemented.



The image shows a web interface for updating a PRL on a Sprint network. It features a table with two rows. The first row contains 'Current PRL: 60711' and 'Update Status:'. The second row contains 'MASTER SPC(Unlock):' followed by an empty text input field, and 'PRL NUMBER:' followed by a dropdown menu. Below the table are three buttons: 'Update', 'Status', and 'Back'.

Figure 38 - Sprint PRL Update

#### 4.4.7 DDNS Services



### DDNS Client Configuration

<b>DDNS Type</b>	
Select DDNS Type:	EW/UDP ▼
<b>Basic Parameters For All DDNS Types</b>	
Device Name:	piffard01.thingme.net
Primary DDNS Server:	64.183.110.45
Secondary DDNS Server:	70.91.104.81
<b>Location Parameters For VDDNS</b>	
Disable VDDNS Location Services ▼	
Update Rate:	Hours ▼
<b>Network Management Services For VDDNS</b>	
Disable Network Management Services ▼	
Update Rate:	Hours ▼
<input type="button" value="Update"/> <input type="button" value="Back"/>	

**Figure 39 - DDNS Client Configuration**

The Z Series SkyRouter provides three levels of network management services based on dynamic domain name service (DDNS) as well as standard RFC based DNS over UDP. EW/UDP is Ctek's standard DDNS service and is available on every SkyRouter. It provided domain name resolution using the EW/UDP protocol developed by Ctek. Two additional value added DDNS services are available from Ctek as installable applications. They are Visual DDNS (VDDNS) and Visual Dynamic Domain Name Service with Network Management (VDDNS/NM).

VDDNS (Visual DDNS) enhances standard DDNS by displaying the specified end-points on a mapping application. Pins displayed for each endpoint are color coded to reflect the system and/or application status of that unit at any point in time. Hovering over an indicator pin with a mouse provides additional detail and clicking on the pin will redirect the user's browser to the login screen on that specific endpoint.

VDDNS/NM – This network management extension to VDDNS gathers network, platform, and application data and stores it in a cloud-based environment. The information retained is valuable for trend analysis, troubleshooting persistent problems, and evaluating the overall health of a network.

**Select DDNS Type** – Choices are Disabled, EW/UDP, VDDNS, and Standard UDP DNS

**Device Name** – The fully qualified domain name of the device

**Primary DDNS Server:** - The IP address of a EW/UDP or VDDNS Server

**Primary DDNS Server:** - The IP address of a EW/UDP or VDDNS Server

**Disable/Enable VDDNS Location Services** – When disabled location information is not sent to the VDDNS server. Name resolution continues to function and any selected network management data will continue to be sent. Enrolled endpoints are displayed in a list rather than on a map

**Update Rate** – The frequency in hours or minutes that the VDDNS server will receive updates from the endpoint.

**Disable/Enable Network Management Services** - When disabled network management information is not transmitted to the VDDNS server.

**Update Rate** – The frequency in hours or minutes that the VDDNS server will receive network management specific updates from the endpoint.

## 4.5 Options

### 4.5.1 Applications

The Z Series router is capable of installing and managing a variety of value added applications. The Applications Services screen is the user interface to manage custom applications. The individual application release documentation and APN provides documentation for an application.

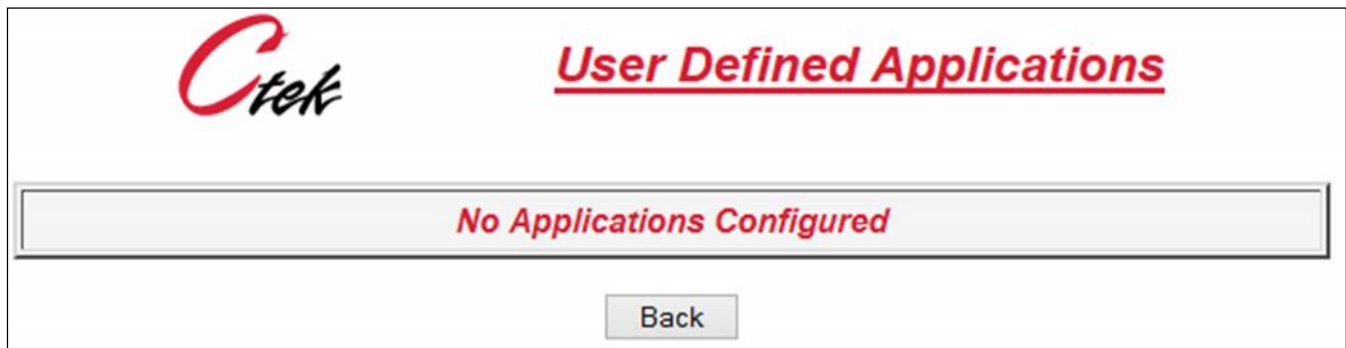


Figure 40 - User Defined Applications (Standard Release)

Installed applications are accessed from a menu presented under this category. This same menu capability is available for user created applications as well.



Figure 41 - Applications (Examples)

#### 4.5.2 Tools

With the standard SkyRouter release the Tools category offers a limited subset of the TCOPlus feature group. Currently the Over-The-Air Firmware update mechanism is provided.

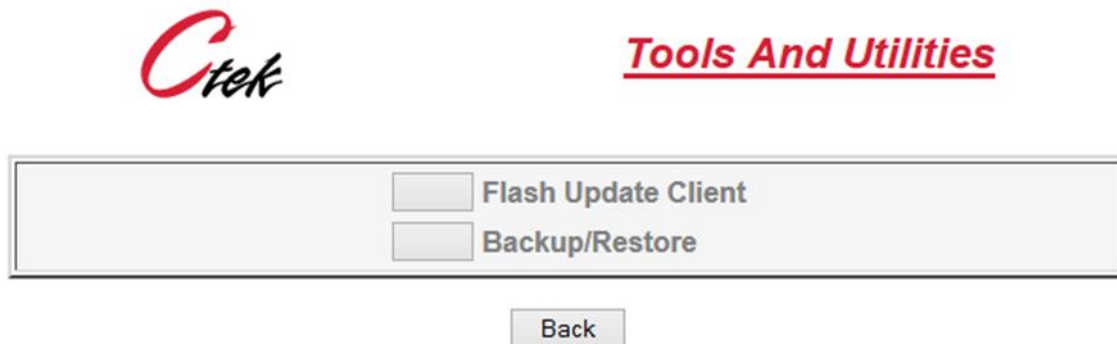
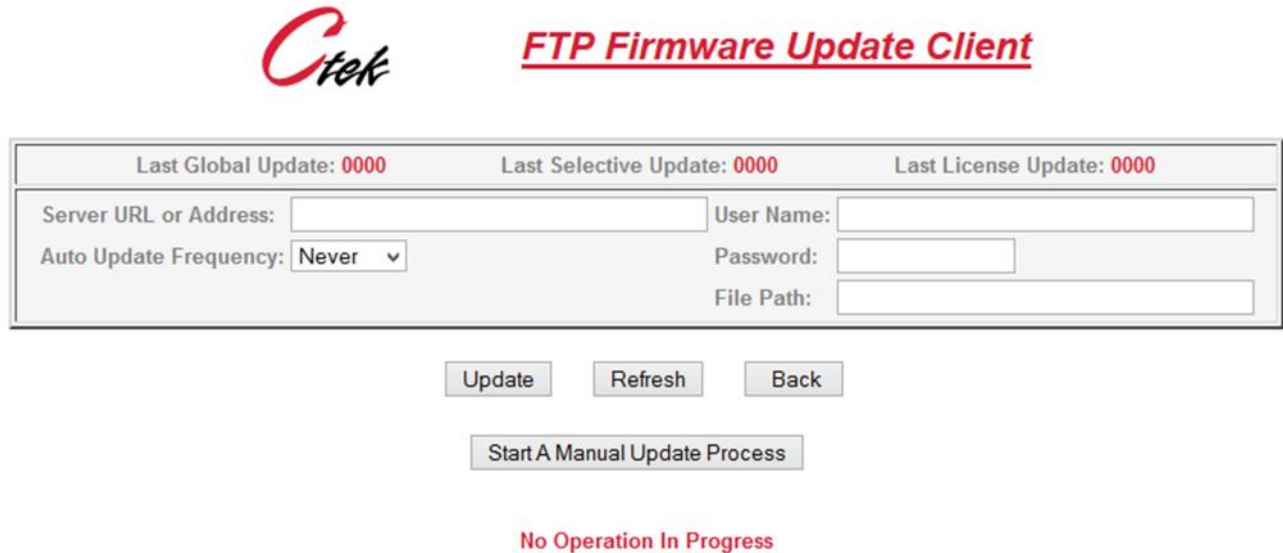


Figure 42 - Tools (Standard Release)

### 4.5.3 Flash Update Client



**Ctek** *FTP Firmware Update Client*

Last Global Update: 0000		Last Selective Update: 0000		Last License Update: 0000	
Server URL or Address: <input type="text"/>		User Name: <input type="text"/>			
Auto Update Frequency: <input type="button" value="Never"/>		Password: <input type="password"/>		File Path: <input type="text"/>	

No Operation In Progress

**Figure 43 - Flash Update Client**

The flash update client is used to download firmware releases, configuration files, and enable purchased applications. SkyRouter users wishing to maintain their own update server can also use this tool within their own network.

**Last Global, Selective, License Update** – These fields represent the current sequence of updates in each category. Global updates apply to all units having the same model and hardware configuration while Selective and License updates apply to a single identified serial number.

**Server URL or Address** – The address of the update server to use

**Auto Update Frequency** – Enabling this feature will cause the SkyRouter to check its defined server for updates on the scheduled interval

**User Name and Password** – The login credentials that will be used by FTP on the defined server.

**File Path** – Identifies the directory path with the FTP update server to be used.

### 4.5.4 Backup/Restore

The SkyRouter backup and restore feature works with a USB thumb drive or memory stick inserted in the SkyRouter's USB connector. With no applications installed the backup menu consists of three items, Entire System, Product Branding, and a special category called Firmware Updates. System and Branding backups store the user definable configuration files. They do not back up the system program files. Firmware updates provides a method of loading a special archive in the Ctek Installer format onto the system where the programming contained within the installer will perform updates or complete other tasks as needed.



## Backup/Restore Configurations

Backup	Restore	Entire System
Backup	Restore	Product Branding
	Install	Firmware Updates

Back

**Figure 44 - Backup/Restore**

Most of Ctek's applications make use of specialized configuration files. As applications are configured, the backup/restore utility automatically reconfigures to enable the required backup capabilities for the newly enabled applications. The figure below shows the backup/restore menu with applications installed.

**Note:** Configurations stored on the USB device are found within a folder named skyrouter. Within the skyrouter folder are five subfolders named automation, branding, navigation, system, and updates. The individual files stored within each subfolder are maintained in the Ctek Installer format. This means that an individual configuration can either be applied through the restore menu or copied from the USB device and applied using the Ctek Option Installer process as documented in TechNote TN022.



## Backup/Restore Configurations

Backup	Restore	Automation Control
Backup	Restore	Navigation Services
Backup	Restore	Entire System
Backup	Restore	Product Branding
	Install	Firmware Updates

Back

**Figure 45 - Backup/Restore (with applications)**

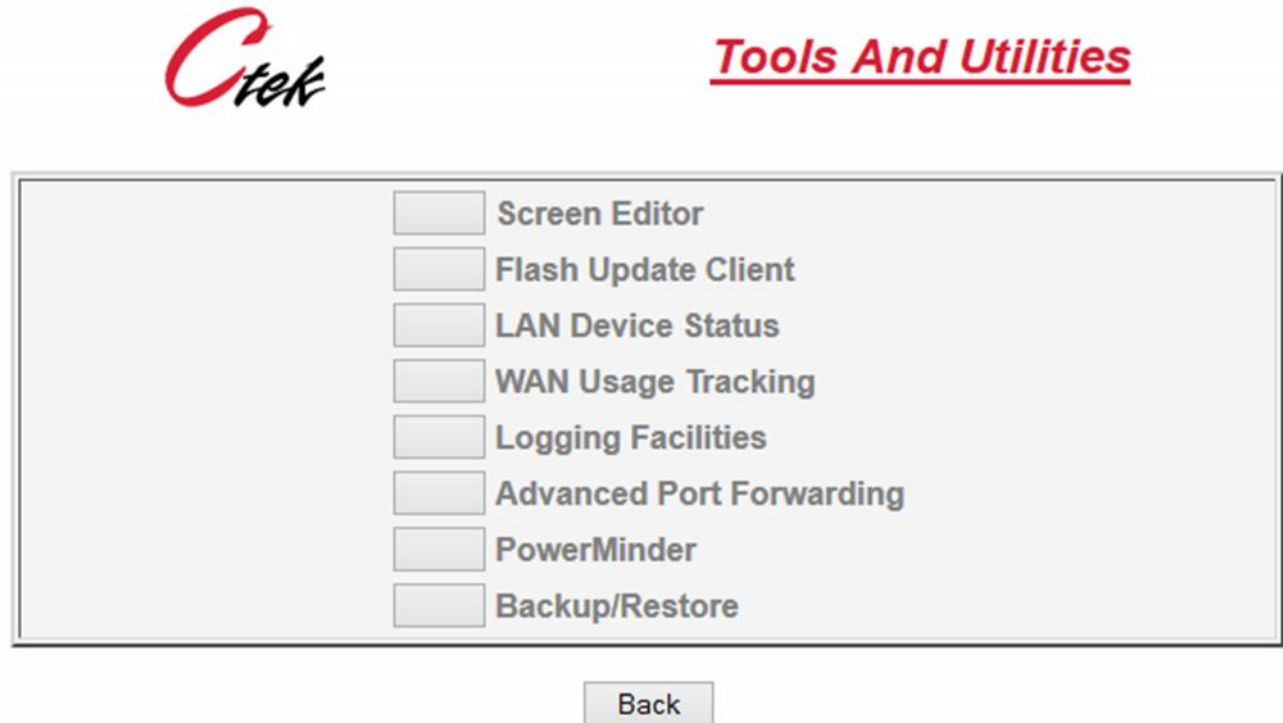


Figure 46 - Tools (With TCOPlus)

The entire TCOPlus feature group is available as a value added option for the Z Series models. For details refer to Ctek Application Programming Note APN001.

#### 4.5.5 SIM Editor (Z4400 HSPA Only)

Many network operators issue SIM cards that do not contain the MSISDN (phone number) assigned to the account. This tool allows you to write the assigned MSISDN on the SIM card for future reference. The MSISDN must also be written to the SIM card for SkyRouters that will be used with Ctek's EWUDP DDNS service.



Figure 47 - SIM Management

#### 4.5.6 AT Commands (Z4400 HSPA Only)

This screen allows the user to write AT style commands directly to the radio module. Equivalent functionality for Z4200 (CDMA) models is available through the Manual Configuration screen available under the Activation menu selection.



### AT Command Interface

A screenshot of the AT Command Interface. It features a light gray header bar with the 'Ctek' logo on the left and the title 'AT Command Interface' on the right. Below the header, there is a large white rectangular area for entering commands. To the left of this area, the word 'Command:' is displayed next to a small text input field. At the bottom of the interface, there are two buttons: 'Submit' and 'Back'. The entire interface is enclosed in a thin black border.

Figure 48 - AT Command Interface



## 5 Specifications

See individual product data sheets

## 6 Certifications

### **FCC Part 15**

This equipment has been tested and complies with the limits for a Class A computing device according to U.S. Code of Federal Regulations, Title 47, FCC Rules and Regulations Part 15. Operation is subject to the following two conditions:

- 1) This device may cause harmful interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

**Testing for compliance with Measurement Requirements (CFR 47 Part 22, Paragraph 22.917(b)(2) and Part 24, Paragraph 24.238(a))**

**WARNING:** To reduce any possible hazard due to exposure of the human body to electromagnetic radiation, per FCC OET Bulletin 65, this device is approved for operation using the antenna provided. The antenna installation must provide a separation distance of 20 cm or more between the antenna and all persons to satisfy Maximum Permissible Exposure (MPE) compliance.

## 7 Appendix A – Discrete I/O Electrical Drawings

