

Mobility Business Solutions



# Audiovox PPC-5050

**READ ME FIRST**

**GETTING  
STARTED  
GUIDE**



## AUDIOVOX PPC-5050 GETTING STARTED GUIDE

Congratulations on purchasing the Audiovox PPC-5050™. This guide will help you wirelessly set up your PPC-5050 for Data and Voice use on the Bell Mobility 1X Network.

Please refer to your Audiovox PPC-5050 Pocket User Guide for detailed product and safety information.

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### WHAT'S IN THE BOX?

- 1 Audiovox PPC-5050 device
- 1 AC Adapter with Plug and Connector Adapters
- 1 Carrying Case
- 1 Stereo Headset
- 2 Stylus Pen
- 1 USB Cradle
- 1 Companion CD
- 1 Audiovox PPC-5050 Pocket User Guide
- 1 Read Me First Getting Started Guide (Provided by Bell)

## PPC-5050 FEATURES:

### Main Unit

**Power Button:**

Press to turn on/off your pocket PC.

**Contacts:**

Press for quick access to your Contacts.

**GPS Receiver:**

This is your GPS receiver for locations based services.

**Infrared Port:**

Enables you to exchange file(s) or data with other devices without cables/wires.

**Record:**

Press to record a voice note.

**Volume:**

Press to adjust the volume of your device.

**Touch Screen:**

For handwriting, drawing or to make a selection with the stylus.

**Send:**

Press to take an incoming call.  
Press to dial a number.

**Speakerphone:**

Press and hold for speakerphone mode.

**Speaker:**

Listen to audio media or a phone call from here.

**Notification LED:**

- a) Flashing Green (Every 3 seconds) – CDMA network Signal.
- b) Flashing Green (Every second) – Notification Alarm Reminder.
- c) Steady Red – Battery empty.
- d) Flashing Red – Low battery.
- e) Steady Amber – Battery charging.
- f) Steady Green – Fully charged.

**Calendar:**

Press to quickly access the Calendar.

**End:**

Press to end a call.

**Navigation Pad:**

Allows you to move up/ down and left/ right through any of the drop down menus or program instructions; select by pressing in the center.

Left: When in the Dialer screen, press once to access the Speed Dial feature.

Right: When in the Dialer screen, press once to access the Call Log feature.



### Back panel components



**Antenna, Stylus Slot and Stylus:**

The antenna has a neatly hidden slot for housing the stylus.

**Main battery unit:**

The main battery is housed permanently inside the device – It should only be changed through an authorized sales center.

### Bottom edge components

**Earphone Jack:**

Allows you to listen to audio media.

**Battery On/ Off Switch:**

Press into the hole with the end of the top-half of your stylus to return the device to factory settings.

**Battery Off** will wipe all the data from your device.

**Soft Reset:**

Press into the hole with the end of your stylus to reset your device.

**Sync Connector:**

Use this connector when synchronizing/ transmitting data or recharging.

**MMC and SD Card Slot:**

Insert either MMC or SD cards in this slot.



## SETTING UP YOUR PPC-5050

### Step 1 : Charge the battery

- i. Insert the AC adapter into the back of the cradle, and then plug into external power source.



- ii. Dock your Pocket PC in its cradle and **fully charge** for approximately 4 hours - A steady amber LED indicates charging; solid green fully charged.



#### ⚡ Note

- For charging the built-in battery, maintain an ambient temperature from approx. 5°C (41°F) to 35°C (95°F). If the ambient temperature is too low or too high, the charging will pause. According to the operating status, the charging may pause even when the ambient temperature is below 35°C (95°F). The flashing in yellow of the charging LED indicates the pause of the charging.
- Charge time is dependent on the ambient temperature.
- Charging time to fully charge the built-in battery for the first time or when completely drained is approximately 4 hours.

### Step 2 : Remove the stylus

1. Remove the stylus from its slot on the back of the device.



### Step 3 : Follow the set up wizard

1. When charging is completed, press the **Power** button to turn on the power. The welcome screen appears.



2. Proceed with initial set up following the on screen instructions.

- i. When the 'complete' screen appears, the initial set up is done.
- ii. Tap the screen to begin using your **PPC-5050**.



## CONNECTION TO YOUR COMPUTER

When the connection is made for the first time, install **ActiveSync** on to your computer. Using Microsoft **ActiveSync**, you can synchronize information between your computer and your **PPC-5050**. Synchronization compares the data on your **PPC-5050** with your computer and updates both computers with the most recent information.

1. Insert Companion CD into CD-ROM drive of the computer.  
The screen showing the startup of a setup program is displayed.

⚡ **Note** If a setup program does not start up even after insertion of the CD-ROM, double click **SETUP.EXE** in the route directory contained on the CD-ROM.

2. Click '**Start Here**'.
3. Install Outlook 2002. Click '**Install Outlook 2002**' and follow the instructions on the screen.
4. Install ActiveSync 3.7.
  - i. Click '**Install ActiveSync 3.7**' and follow the instructions on the screen.
  - ii. When installation is completed, a connection wizard appears.
5. When the Get Connected screen appears, connect the USB cradle to the USB port of your computer.
6. Place the **PPC-5050** to the USB cradle with the **PPC-5050** power turned off.
7. Proceed with the setting according to the instructions on the screen.

⚡ **Note** For more information on the connection to the **PPC-5050** or other settings, please see the Help option in **ActiveSync**.

## SETTING UP YOUR DEVICE FOR WIRELESS USE

Your device should already be programmed by your Bell Mobility or Bell World representative for use on the Bell Mobility network. You should have the following information :

- i. Mobile Number
- ii. Voice mail password (4-digit number)
- iii. Activation Lock code Number (6-digit number)

If you are missing any of the above information, please call Bell Mobility Customer Service at **1-800-667-0123** prior to starting this process.


### Setting up the **1X** Connection:


⚡ Make sure your wireless connection is enabled before you start (this will allow you to use the phone and access data). To do so, you must ensure that your connection reads **Flight Mode OFF**.



What is **Flight Mode**?



On all airplane flights, you are requested to turn off your wireless device. When you are getting ready for take-off, you should enable **Flight Mode**. Therefore, when your **PPC-5050** has **Flight Mode ON**, it means that your phone has been turned off. In this mode you will still be able to access offline information including Calendar, Contacts, etc. and will also help conserve battery power since the device is not being used for wireless access.

When **Flight Mode** is **OFF**, your phone is turned on and you are able to make calls and access data (i.e. Internet & E-mail). Your **Flight Mode** should always be **OFF** unless you need to completely shut down your device.

To turn **Flight Mode ON**, which turns your phone off, tap the  icon and then tap 'Turn **ON Flight Mode**'.

To turn your **Flight Mode OFF**, which turns your phone on, simply tap on the  icon. Then, tap 'Turn **OFF Flight Mode**'.

To disable your wireless **DATA** connectivity, simply hold down  button for a minimum of 5 seconds. You know your data connectivity is disabled when you see the  icon. Your device will then be ready for making and receiving voice calls.

Please note: While you are using **Pocket Explorer**, if it is in the process of trying to download the page, hitting the  button will not terminate the data connection. The device will try to reconnect instead. Wait until the web page has finished downloading and then hit the  button to end the data session.

1. Go to '**Start**', then '**Settings**'.
2. Tap on the '**Connections**' tab.
3. Tap on '**Connections**'.
4. Under '**My ISP**', tap on '**Add a new modem connection**'.
  - i. Enter a name for the connection.
  - ii. Choose '**Cellular Line**' under '**Select a modem**'.
  - iii. Tap '**Next**'.
5. In the connection screen, enter #777 in the field.
6. Tap '**Next**'.


7. Enter the following information in the following fields:

- i. **Username:** your mobile number@1x.bell.ca  
i.e. 4165550123@1x.bell.ca
- ii. **Password:** Voicemail password (your original voicemail password)
- iii. **Domain:** 1x.bell.ca

8. Tap on '**Finish**'.

#### To start a connection:

Once you have successfully set-up your 1X connection, ensure **Flight Mode** is **OFF**, and your phone is turned **ON** (refer to page 7 & 8 for clarification on **Flight Mode**). To do this:

- i) Tap .
- ii) Tap '**Turn ON Flight Mode**'
- iii) Tap '**Inbox**' or '**Internet Explorer**'

These programs will connect automatically.

Once connected, you can:

- Send and receive e-mail messages by using **Inbox**. Before you can use **Inbox**, you need to provide the information it needs to communicate with the e-mail server. For specific instructions, see **Setting Up Your POP3 E-mail Account** (see next page).
  - Visit Web and WAP pages by using **Pocket Internet Explorer**.
- ⚡ A pop-up screen will appear once you begin connecting, and leave when the connection is complete.

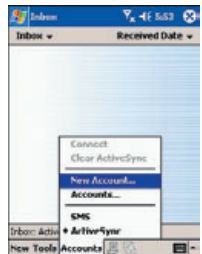
## Setting Up Your POP3 E-mail Account

You can set up a connection to an e-mail server so that you can send and receive e-mail messages by using a modem or network connection and **Inbox** on your device.

⚡ The ISP or network must use a POP3 or IMAP4 e-mail server and an SMTP gateway.

You can use multiple e-mail services to receive your messages. For each e-mail service you intend to use, first set up and name the e-mail service. If you use the same service to connect to different mailboxes, set up and name each mailbox connection.

### TO SET UP YOUR POP3 SERVICE:



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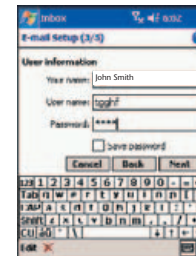
1. In **Inbox** on your device, tap **'Accounts'**, and then **'New Account'**.
2. Enter your e-mail address in the field, and then tap **'Next'**.



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⚡ **Next** will initiate auto-configuration – which attempts to connect your Pocket PC Phone to your e-mail server and automatically download the necessary e-mail connection settings. Tap **'Next'** to continue.

3. i) Enter **'Your name'** (ex. John Smith).
    - ii) Your **'User Name'** should already be configured. If not, please enter.
    - iii) Enter your **'Password'**.
  - vi) Tap **'Next'**.
  - v) From the drop down menu select the "Account type" that your e-mail provider supports (POP3 or IMAP4).
4. Enter a **'Name'** for your e-mail account then tap **'Next'**.

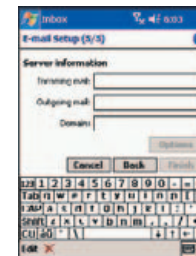


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5. If not already set-up, enter your e-mail provider's server name information for Incoming mail, Outgoing mail, and Domain, then tap **'Finish'**.



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## BASIC PHONE FUNCTIONALITY

### The Dialer Screen

To access the Dialer Screen, tap  and then Phone, or press . From the dialer screen you can:

- Make calls.
- Access **Call History**, **Speed Dial** and **Phone Settings**.
- Find signal status information and important icons that tell you about your call.

1. Signal icon will change when making a call.
2. Last number details are displayed here.
3. The number you are dialing will appear here.
4. Click **Tool**, **Options** to access phone settings.






5. Shows voice privacy is not available.
6. For numbers you call often.
7. See all calls received, made and missed.
8. Contacts.

### Making a call




With your Pocket PC Phone, you can make a call from the **Dialer**, **Speed Dial**, **Call History** and **Contacts**.

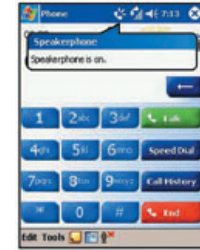
#### Making a call from the dialer :

1. To bring up the Dialer Screen, press .
2. Tap the phone number into the keypad, then tap  or press  button.

### Enabling the Speakerphone Mode

Your device's speakerphone mode allows you to talk hands-free and/or let other people listen to a call.

1. Wait until the phone is ringing.
2. Hold down  until the speakerphone comes on and the icon  appears in the top toolbar.
3. To turn off the speakerphone hold down  again.



Please refer to the **Audiovox PPC-5050** Pocket User Guide to find out more about the enhanced phone functionalities of this device, including :

- Making a call from your Contact list
- Making a call from your Speed Dial
- Making a call from the Call History
- Answering or Rejecting calls
- Setting up a Conference Call
- Making Notes

⚡ Do not leave the phone in speakerphone mode and hold it on your ear; the sound will damage your ear.



## OPTIONAL WIRELESS SERVICES AND FEATURES FROM BELL MOBILITY

The following are just a few of the optional features that are available to you to use along with your new voice enabled device.

✦ **Note** Must activate on a Bell Mobility Voice plan to be subscribed to these services.

### Message Centre

**Message Centre** is a versatile, easy-to-use automated voice messaging service that is an optional feature available to you. The service answers your phone and records your callers' messages when you're on the line, away from your phone, out of coverage area or have your phone turned off. It can store up to 25 messages for as long as 7 to 14 days (depending on the province) and your passcode ensures all your messages are completely private.

### Text Messaging

**Phone to Phone:** Send short messages to Bell Mobility Subscribers provisioned for the services whenever you like. All that's required is a CH@T-ready device and the Bell Mobility cellphone number you want to send a message to.

**By E-mail:** Bell Mobility assigns a personal e-mail address to each **Text Messaging** subscriber (e.g. [0123456789@txt.bellmobility.ca](mailto:0123456789@txt.bellmobility.ca)). Your friends and business contacts can therefore reach you by sending an e-mail to this address.

**World Wide Web:** Text messages can also be sent from our website at [www.txt.bellmobility.ca](http://www.txt.bellmobility.ca) Simply type your message and click **SEND**. The recipient will get the message in seconds. For more information on **Text Messaging**, visit [www.bell.ca/datadevices](http://www.bell.ca/datadevices)

Bell Mobility has more features and services available for you. For more information on the availability of these features and services, please visit our website at [www.bell.ca](http://www.bell.ca). Please note some features may not be available in all areas.

## Got Questions?

### Contact our Customer Care Centre

Whenever you call, you'll enjoy friendly, individual attention and you'll get fast answers to any questions you have.

For Billing and Service inquiries please call : **1 800 667-0123** or **\*611** from your device.

For Technical and Data Support please call : **1 877 DATA-123**

### OUR AGREEMENT WITH YOU

Thank you for selecting Bell Mobility as your wireless service provider. These Terms of Service are needed for legal reasons and form the contract (the "Contract") that will govern your relationship with Bell Mobility (sometimes referred to as "us" or "we"). The Contract is binding on you and us for each Device that you connect to our network and for service we provide to you for your Device.

### Definitions

**Cancellation Fee:** The fee you pay us if you end your Contract having a Term of 12 months (\$99) or 24 months (\$199) before it expires.

**Devices:** Any wireless communication device, including cellphones, pagers, camera phones, handheld computers or other communicators that you connect to our network.

**E9-1-1 Services:** Any emergency services that we are mandated to provide you

**Term:** The service period of either 30 days, 12 months or 24 months selected by you, starting on the date your service is activated.

**Roaming Charges:** The charges payable by you when the call made with your Device is routed to another provider's network.

**Long Distance Charges:** The charges payable by you for establishing long distance connections with your Device.

**System Access Fee:** The fee payable by you to cover a portion of network operating costs and government license fees.

## WHAT WE'LL PROVIDE TO YOU

### Guaranteed Airtime Pricing

We will not increase your monthly access fee or your airtime rates for local out of bundle calls during the Term. Fees and charges for features or services, Long Distance and Roaming charges, text messaging, mobile browsing and picture messaging charges, System Access Fee, 9-1-1 emergency service fees, connection charges, Device leasing charges and late payment charges may increase during the Term at our discretion after giving you at least 30 days notice. Promotional offers may be available to you when you activate your service and during the Term and are offered at our discretion for limited periods of time.

### Protection of Your Privacy

All information that Bell Mobility keeps about you is confidential, other than publicly available information such as your name, address and listed telephone number. Unless you provide express consent or Bell Mobility is required by law, Bell Mobility will not disclose your personal information to anyone other than to:

- i) you;
- ii) a person who, in our reasonable judgment, is seeking your personal information as your agent;
- iii) another telecommunications service provider for the purpose of providing you with efficient and cost-effective telecommunications service;
- iv) another company for the purpose of supplying you telephone or telephone directory related services;
- v) an agent that we retain for the purposes of evaluating your credit worthiness or collecting your account;
- vi) a public authority if it appears there is imminent danger to life or property.

We also protect your personal information in accordance with the Bell Customer Privacy Policy and the Bell Code of Fair Information Practices, which apply to the Bell Companies, including Bell Canada, Bell Mobility, Bell ExpressVu and Bell World or Espace Bell stores. Unless you tell us otherwise, by signing this Contract you consent to Bell Mobility sharing your personal information with the other Bell Companies to help us identify your communication and entertainment needs, and to provide you with relevant information, advice, and solutions. The Bell Companies do not provide or sell your personal information to any outside company without your explicit consent. To view the full Policy and Code, or if you prefer at any time that Bell Mobility not share your personal information with the Bell Companies, visit [www.bell.ca](http://www.bell.ca) or call **1 800 667-0123** for more details. By signing this Contract you also consent to Bell Mobility obtaining information about your credit history from a credit reporting agency for the purpose of activating your service, and to disclosing your Bell Mobility credit history to a credit reporting agency.

### Your Telephone Number

You do not own the telephone number that we have provided to you and we reserve the right to change it if required. We will notify you in advance and we will not be liable for any costs associated with this change.

Your telephone number may be automatically transmitted to the person you call, other carriers, or to us. You may permanently block the display by telling us when you activate your service, or on a per call basis at any time by dialing \*67 before you dial the desired phone number. If you choose to permanently block your display, you can unblock the display by dialing \*82 before you dial the desired phone number.

### Warranty and Return Policy

The performance, quality, or suitability of your Device is subject to the manufacturer's specifications and warranty. We do not guarantee uninterrupted service and will not be liable for any damages, losses or expenses that may arise due to temporary network failure or disruption of your services.

For details on our return policy for Devices and service cancellation without paying Cancellation Fees, please visit [www.bell.ca/warrantyandrepairs](http://www.bell.ca/warrantyandrepairs). You may be permitted to do so within 15 days of purchase but you will be responsible for all fees and charges for usage incurred prior to return and cancellation

## ENDING YOUR CONTRACT

### Your Contract will end if:

- 1) You contact us to terminate your service before your Contract expires.
- 2) We contact you to end your Contract if at anytime you do not pay any amount owing when due, including a required deposit, or you otherwise violate these Terms of Service.

### Your Contract will end if:

- 1) Your service will terminate 30 days later, or immediately in some cases if we have ended your Contract.
- 2) You must immediately pay all charges that are due including any Cancellation Fee and any outstanding payments or finance charge(s) – in connection with Device leasing.
- 3) You must contact your financial institution to cancel direct debits and credit card authorization relating to your account. If your Contract has not ended then upon the expiration of your Term, your Contract will be automatically renewed on a monthly basis and if your former rate plan is not available, we will provide you an alternative.

## YOUR OBLIGATIONS

### Payments

#### Monthly Service

Your monthly bill is payable upon receipt and if not paid within 30 days of the date indicated on the bill you will be charged interest on the balance owing at the late payment rate indicated on your bill. If you fail to pay your bill, or any interim payment, on time, we may suspend your service or end

your Contract and terminate your service. Your monthly charges will include your monthly access fee, all applicable taxes, and may include: local out of bundle minutes, fees and charges for features, Long Distance and Roaming charges; text messaging, mobile browser and picture messaging charges; System Access Fee, 9-1-1 emergency service fees, connection charges, Device leasing charges, late payment charges and all applicable taxes.

#### Prepaid Service

Prepaid customers are also subject to these Terms of Service. Charges will be deducted (i) immediately for usage and pay per use services, and (ii) every month for recurring features, in each case from your Bell Mobility Prepaid account in accordance with the terms described in your Prepaid Activation Kit.

#### Security Deposits

Should your credit rating or usage charges warrant, we may require a refundable security deposit from you. Your security deposit will be returned to you after 6 months of consistent payments in the same form as originally provided

#### Transferring Responsibility

You may not transfer your account to anyone else without our prior consent. You must contact our Customer Service department and a transfer service fee may be charged.

#### Loss or Theft

It is your responsibility to notify us immediately if your Device is lost, stolen or destroyed. You are responsible for replacing it and for all fees and charges incurred prior to you notifying us.

#### Responsible use of Services

You cannot use the services or your Device for any illegal or abusive purposes. You cannot use the services or Device if your use causes our network, or our ability to provide services to others, to be adversely affected. You cannot threaten or abuse any Bell Mobility employee or representative.

To protect the integrity of our network, you may not resell any of our services or allow any alteration of the electronic serial number located on your Device. In addition, you must agree to follow all other service regulations issued or adopted by us.

### Indemnity

You are responsible for and will indemnify us for all damages, losses, expenses and any action, claim and judgment which may be made against us by anyone in connection with your use of our services or violation of these Terms of Service.

### Licenses

You grant us and our suppliers a world-wide, royalty-free, unrestricted license to use, copy, adapt, transmit, display and perform, distribute and create compilations and derivative works from any and all user content you elect to post in connection with the service, solely as required for us to provide you the service. You acknowledge that we may store your user content on our facilities for the purposes of you accessing such content, but that if you fail to access such content within a certain period of time (not less than 30 days from the last access unless we tell you otherwise) or if your service terminates, we may delete such content without notice to you.

### LIMITS ON OUR LIABILITY

Except for physical injuries or death, or damage to property caused by our gross negligence, we are not liable to you or anyone using your Device for the following:

- i) defects, failures or interruptions in transmission;
- ii) any damages, loss of profits, loss of property, loss of earning, loss of business opportunities, or any other loss, however caused, arising directly or indirectly from your use of the service, features or your Device;
- iii) any content transmitted on or recorded by our network, including content that may be illegal, dangerous, defamatory or annoying or which may infringe upon the intellectual property, privacy or other rights of another party;

- iv) our acts or omissions, including those of our employees, agents and persons for whom we are legally responsible, whether negligent or otherwise;
- v) any violation by you of these Terms of Service, your negligence, or acts or omissions when using the service, features or your Device;
- vi) loss, theft or unauthorized use of any Bell Mobility Prepaid cards or the12 digit-pin.

The following applies when we provide e9-1-1 Services. Our liability is not limited by the limitations set out below in cases of our deliberate fault, gross negligence or anti-competitive conduct or in cases of breach of contract where the breach results from our gross negligence. Except in cases where our negligence results in physical injury, death or damage to your property or premises, our liability for negligence related to our provision of e9-1-1 Services is limited to the greater of \$20 and three times the amount you would otherwise be entitled to receive as a refund for the provision of defective service under this Contract. In respect of our provision of e9-1-1 Services, we are not liable for:

- (i) libel, slander, defamation or the infringement of copyright arising from material or messages transmitted over our telecommunications network from your property or premises or recorded by your Device or our equipment;
- (ii) damages arising out of your acts, default, neglect or omission in the use or operation of equipment we have provided to you; and
- (iii) any act, omission or negligence of other companies or telecommunications systems when facilities of such other companies or telecommunications systems are used in establishing connections to or from your facilities and Device.

**AGREE, SIGN AND ACTIVATE**

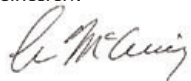
If you do not agree with the above Terms of Service, do not proceed with the activation of your Device and please return it to us undamaged in its original packaging within 15 days of the purchase date. If you do not sign below but activate your Device and use the service, you agree that you are bound by the above Terms of Service.

IF YOU AGREE WITH THE ABOVE TERMS OF SERVICE, INCLUDING THE LIMITS ON OUR LIABILITY, please sign below.

I prefer that Bell Mobility not share my personal information with the other Bell Companies.

Thank you for reviewing the Terms of Service, we look forward to serving you.

Sincerely,



Cameron McCuaig  
VP Customer Service  
Bell Mobility Inc.

Accepted by:

[Customer Name] \_\_\_\_\_

Date: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

These Terms of Service cannot be modified in any way by your Bell Mobility sales representative or agent. If you require further information please contact [www.bell.ca](http://www.bell.ca) or Customer Service at **1 800 667-0123**.

**NOTES**



Making it simple.™