# PARTS AND SERVICE MANUAL FOR THE 23" STOVE

**MODEL NUMBER:** 

**DS7420** 



**№ Dimplex**®

# **TABLE OF CONTENTS**

OPERATION	PAGE 1
PARTS DRAWING	PAGE 3
PARTS LIST	PAGE 4
WIRING DIAGRAM	PAGE 5
LIGHT BULB REPLACEMENT	PAGE 6
MAIN ON/OFF SWITCH REPLACEMENT	PAGE 8
LIGHT DIMMER SWITCH REPLACEMENT	PAGE 9
FLAME MOTOR/FLAME ROD REPLACEMENT	PAGE 10
HEATER ON/OFF SWITCH REPLACEMENT	PAGE 11
HEATER THERMOSTAT CONTROL REPLACEMENT	PAGE 12
HEATER ASSEMBLY REPLACEMENT	PAGE 13
POWER CORD REPLACEMENT	PAGE 14

#### NOTE

A 15amp, 120 volt circuit is required. A dedicated circuit is preferred but not essential in all cases. A dedicated circuit will be required if, after installation, the circuit breaker trips or fuse blows on a regular basis when the heater is operating. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

#### WARNING

Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons. Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

#### STOVE INSTALLATION

- 1. Make sure the units MAIN ON/OFF switch is switched OFF (refer to operating instruction section).
- 2. Plug the unit into a 15Amp/120volt outlet. If the cord does not reach, you may use an extension cord rated for a minimum of 1875 watts.

### **OPERATION**

To access the controls, go to the back of the stove.

#### A. MAIN POWER ON/OFF SWITCH

The main power on/off switch supplies power to all stove functions (heater & flame).

#### **B. TOP LIGHT ON/OFF SWITCH**

Controls the light intensity of the log bed display area.

#### C. HEATER ON/OFF SWITCH

The heater on off switch supplies power to the heater.

#### D. HEATER THERMOSTAT CONTROL

To adjust the temperature to your individual requirements, turn the thermostat control clockwise all the way to turn on the heater. When the room reaches the desired temperature, turn the thermostat knob counter clockwise until you hear a click. Leave in this position to maintain the room temperature at this setting. For additional heat, turn clockwise until you hear the click again and the heater will turn on.

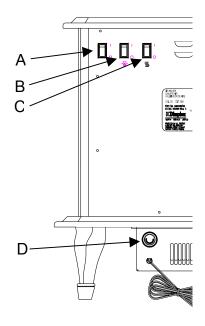


FIGURE 1

## RESETTING THE TEMPERATURE CUTOFF SWITCH

Should the heater overheat, an automatic cut out will turn the heater off and it will not come back on without being reset. It can be reset by switching the MAIN ON/OFF SWITCH to OFF and waiting 5 minutes before switching the unit back on.

#### CAUTION

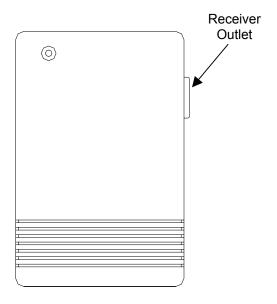
If you need to continuously reset the heater, unplug the unit and call Dimplex North America Limited at 1-800-668-6663.

#### REMOTE CONTROL

The remote control has a range of approximately 50ft. (15.25m) it does not have to be pointed at the fireplace and can pass through most obstacles (including walls). It is supplied with one of 243 independent frequencies to prevent interference with other units. The frequency designation is indicated on the back of the transmitter (FIGURE 3)

#### REMOTE CONTROL INSTALLATION

- 1. Plug fireplace cordset into the outlet located on the side of the receiver. (FIGURE 2)
- 2. Plug receiver into the wall outlet.
- 3. Install a 9 volt battery into the transmitter. (FIGURE 3)



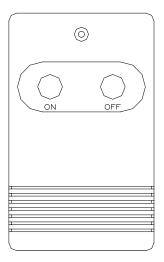


FIGURE 2

#### NOTE

- Fireplace MAIN on/off switch must be in the ON position prior to using the Remote Control.
- ON/OFF Remote Control may be used to control most other electrical devices including T.V.'s, stereos and lamps.

#### CAUTION

- For indoor use in dry areas only
- For use on electrical devices with 15 amp resistive load or 1/3 HP inductive load
- 120 volt AC only

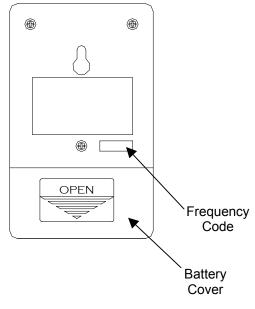
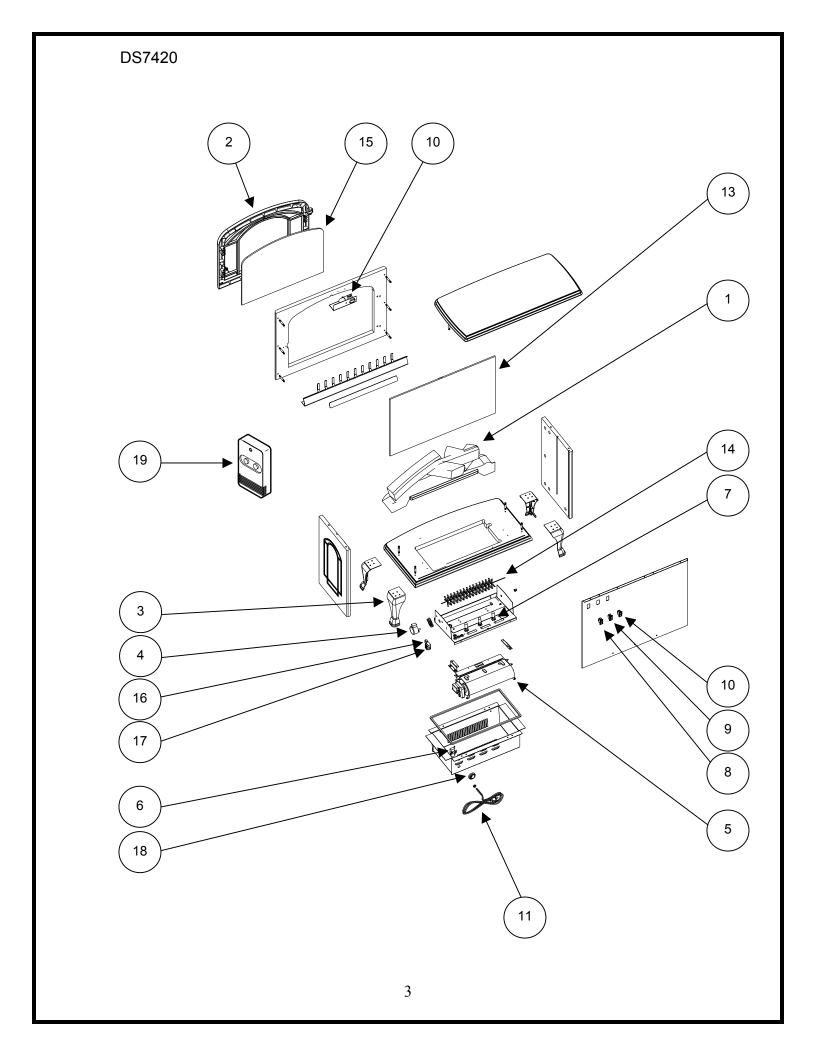


FIGURE 3



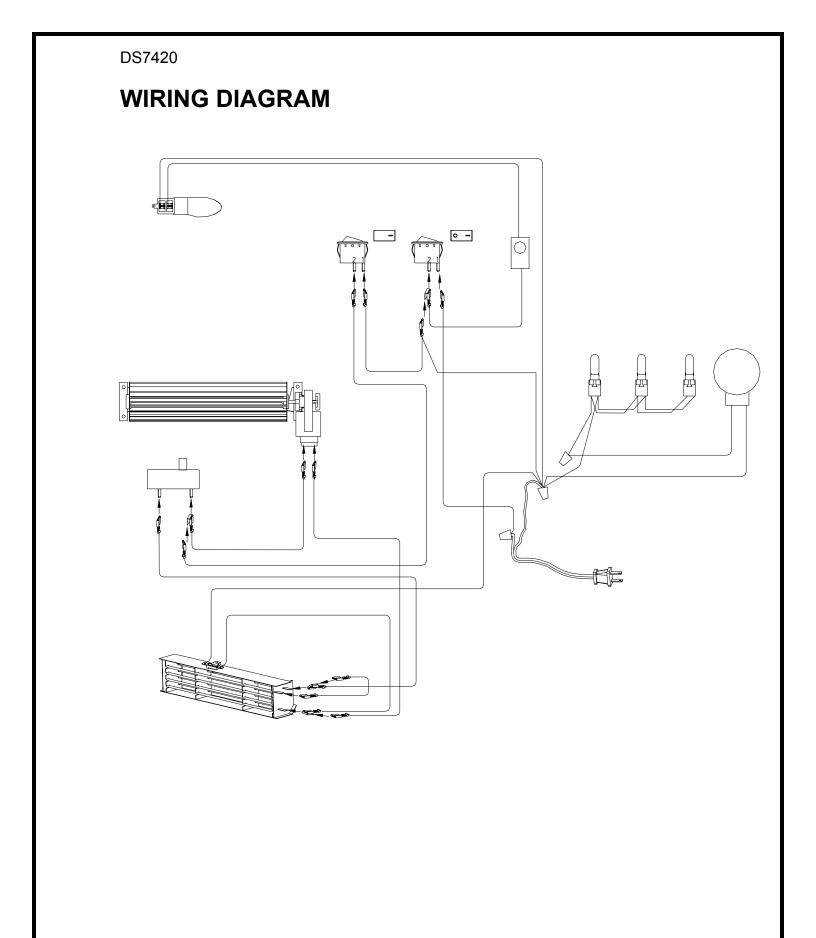
# **REPLACEMENT PARTS**

STOVE, ELECTRIC 23"

CATALOGUE NO. DS7420
PART NO. 6900470759
MOD LEVEL: MOD. D
MADE IN: CHINA

#### REPLACEMENT PART REPLACEMENT PART NO.

1/	LACLINEITIANI	IVEL FACEIMENT
1. L	.OG SET	0438200200RP
2. D	OOOR	0438610100RP
3. F	FOOT	0438680100RP
4. F	FLAME MOTOR	2000210200RP
5. H	HEATER ASSEMBLY	2200490400RP
6. T	HERMOSTAT	2300150100RP*
7. L	OWER LIGHT HARNESS	2500280100RP
8. C	DN/OFF SWITCH	2800070200RP
9. H	HEATER ON/OFF SWITCH	2800070200RP
10. L	JPPER LIGHT ON/OFF SWITCH	2800070200RP
11. C	CORD SET	4100040300RP
12. L	JPPER LIGHT HARNESS	4200120400RP
13.N	MIRROR	5900060600RP
14.F	REFLECTOR ASSEMBLY	5900080600RP
15. F	RONT GLASS	5900440100RP
16. C	CAPACITOR	2300030100RP
17. T	ERMINAL BLOCK	4000070100RP
18. K	(NOB CONTROL	8800000300RP
19.F	REMOTE CONTROL	6800240100RP



If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

Light bulbs need to be replaced when you notice a dark section of the flame or when the clarity and detail of the log exterior disappears. There is one bulb at the top of the opening that illuminates the log set exterior and two bulbs under the log set which generate the flames and embers.

It is a good idea to replace all of the light bulbs at one time if they are close to the end of their rated life. Group replacement will reduce the number of times you need to open the unit to replace the light bulbs.

#### TO REPLACE UPPER LIGHT BULB

- 1. Open door by pulling the handle.
- Locate the upper bulb bracket.
- 3. Bend light retainer bracket down.
- 4. Locate and remove the light bulb.
- 5. Insert new bulb.
- 6. Bend light retainer bracket back into its original position.
- 7. Close the door.

#### **UPPER LIGHT BULB REQUIREMENTS**

Quantity of 1 clear chandelier or candelabra bulbs with an E-12 (small) socket base, 7 watt rating.

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

Light bulbs need to be replaced when you notice a dark section of the flame or when the clarity and detail of the log exterior disappears. There is one bulb at the top of the opening that illuminates the log set exterior and three bulbs under the log set which generate the flames and embers.

It is a good idea to replace all of the light bulbs at one time if they are close to the end of their rated life. Group replacement will reduce the number of times you need to open the unit to replace the light bulbs.

#### TO REPLACE LOWER LIGHT BULBS

- 1. Remove the stove pipe kit (if equipped).
- Gently place stove on its back on a flat surface.
- 3. Remove the heater cover retaining screws located on the bottom of the stove and lower heater and light assembly out onto the floor.
- 4. Remove the burnt out bulb(s) by pulling straight out of socket. If bulbs are difficult to remove form socket move the bulb from side to side while pulling being careful not to damage the light socket.
- 5. Replace the lower light bulbs.
- 6. Reassemble in the reverse order as above.

#### LOWER LIGHT BULB REQUIREMENTS

Quantity of 3 – 35 watt Halogen Quartz lamps, 120 volt, G9 base. **DO NOT EXCEED 35 WATTS PER BULB** 

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

#### TO REPLACE MAIN ON/OFF SWITCH

- 1. Remove back panel screws located along the rear of the top panel.
- 2. Open front door and release the Cams located in the upper corner of both side panels.

#### NOTE

To release Cams ensure arrow on Cam is facing up.



- 3. Remove top panel.
- 4. Locate the main on/off switch mounted on the rear panel and disconnect the wiring clips and connections noting their original locations.
- 5. Depress the retainer clips on the rear of the switch and push the switch out of the rear cover.
- 6. Properly orientate the new switch and connect all of the wiring clips and connections.
- 7. Reassemble in the reverse order as above.

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

#### TO REPLACE UPPER LIGHT ON/OFF SWITCH

- 1. Remove back panel screws located along the rear of the top panel.
- Open front door and release the Cams located in the upper corner of both side panels.

#### NOTE

To release Cams ensure arrow on Cam is facing up.



- 3. Remove top panel.
- 4. Locate the upper light on/off switch mounted on the rear panel and disconnect the wiring clips and connections noting their original locations.
- 5. Depress the retainer clips on the rear of the switch and push the switch out of the rear cover.
- 6. Properly orientate the new switch and connect all of the wiring clips and connections.
- 7. Reassemble in the reverse order as above.

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

#### TO REPLACE FLAME MOTOR/FLAME ROD

- 1. Gently place stove on its back on a flat surface.
- 2. Remove the heater cover retaining screws located on the bottom of the stove and lower heater and light assembly out onto the floor.
- 3. Remove all of the mounting screws on the heater cover and separate the cover from the heater and light assembly.
- 4. Locate the flame motor and flame rod assembly and remove the wiring clips and connections located by the heater assembly noting their original locations.
- 5. Remove the flame motor mounting screws and disconnect the flame motor from the flame rod.

**NOTE:** When removing the flame motor some damage may occur to the flame rod. If flame rod is damaged replace to insure proper operation.

6. Reassemble in the reverse order as above.

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

#### TO REPLACE HEATER ON/OFF SWITCH

- 1. Remove back panel screws located along the rear of the top panel.
- 2. Open front door and release the Cams located in the upper corner of both side panels.

#### NOTE

To release Cams ensure arrow on Cam is facing up.



- 3. Remove top panel.
- 4. Locate the heater on/off switch mounted on the rear panel and disconnect the wiring clips and connections noting their original locations.
- 5. Depress the retainer clips on the rear of the switch and push the switch out of the rear cover.
- 6. Properly orientate the new switch and connect all of the wiring clips and connections.
- 7. Reassemble in the reverse order as above.

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

#### TO REPLACE HEATER THERMOSTAT CONTROL

- 1. Gently place stove on its back on a flat surface.
- 2. Remove the heater cover retaining screws located on the bottom of the stove and lower heater and light assembly out onto the floor.
- 3. Remove all of the mounting screws on the heater cover and separate the cover from the heater and light assembly.
- 4. Locate the thermostat mounted to the heater cover and disconnect the wiring connections noting their original locations.
- 5. Pull off the thermostat control knob to expose the mounting screws.
- 6. Remove the mounting screws and remove the heater thermostat control switch.
- 7. Properly orientate the new heater thermostat control and connect all of the wiring connections.
- 8. Reassemble in the reverse order as above.

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

#### TO REPLACE HEATER ASSEMBLY

- 1. Gently place stove on its back on a flat surface.
- 2. Remove the heater cover retaining screws located on the bottom of the stove and lower heater and light assembly out onto the floor.
- 3. Remove all of the mounting screws on the heater cover and separate the cover from the heater and light assembly.
- 4. Locate the heater assembly and disconnect the wiring connections noting their original locations.
- 5. Remove heater mounting bracket screws and set aside heater assembly.
- 6. Properly orientate the new heater assembly and connect all of the wiring clips and connections.
- 7. Reassemble in the reverse order as above.

If unit was operating prior to servicing allow at least 10 minutes for light bulbs and heating element to cool off to avoid accidental burning of skin.

Disconnect power before attempting any maintenance or cleaning to reduce the risk of electric shock or damage to persons.

#### TO REPLACE THE POWER CORD

- 1. Gently place stove on its back on a flat surface.
- 2. Remove the heater cover retaining screws located on the bottom of the stove and lower heater and light assembly out onto the floor.
- 3. Remove all of the mounting screws on the heater cover and separate the cover from the heater and light assembly.
- 4. Locate and disconnect the power cord wiring connections noting their original locations.
- 5. With needle nose pliers grasp the power cord strain relief grommet from inside the heater cover and push while twisting to remove.
- 6. Pull the power cord out through the hole in the heater cover.
- 7. Install the new power cord through the hole in the heater cover and connect all of the wiring connections in their original locations.
- 8. Install the power cord retaining grommet on the power cord and insert into the hole in the heater cover.
- 9. Reassemble in the reverse order as above.