



This equipment is not designed for making emergency telephone calls when the power fails.

Alternative arrangements should be made for access to emergency services.

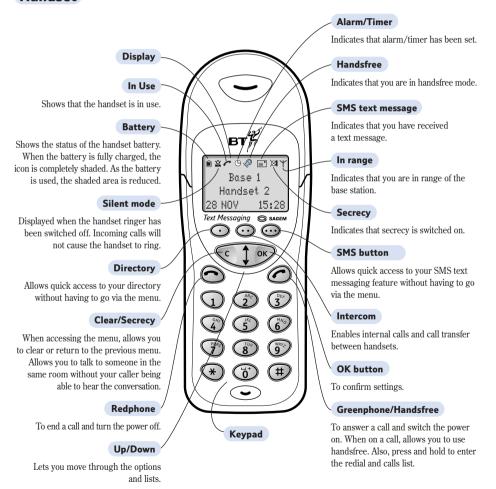
This product is intended for registration to any base in the BT On-Air range. For SMS text messaging to work you must register to a BT On-Air 2100 SMS or BT On-Air 2300 SMS base station. It may also be registered to other GAP compatible bases, with the possible limited availability of some features.

BT On-Air 2000 Executive
Handset & Charger

User Guide

At a glance

Handset



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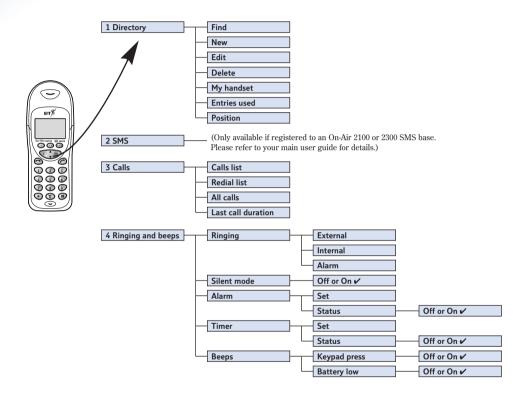
In this guide

Note

For instructions on SMS Text messaging, please refer to the BT On-Air 2100 or 2300 Using SMS user guide.

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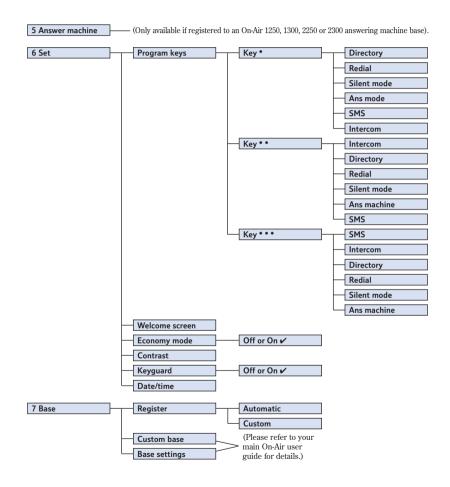
MENU STRUCTURE



Important

If you make a mistake you can return to the previous menu heading by pressing the ${\bf C}$ button. If you keep pressing the ${\bf C}$ button you will return to the idle screen.

MENU STRUCTURE



Introduction

Unpacking your BT On-Air 2000 Executive Handset & Charger

If anything is missing, please contact your place of purchase immediately.

One BT On-Air charger.

One BT On-Air 2000 Executive handset.

One NiMH rechargeable battery installed pack and battery compartment cover.

One handset belt clip.

Three removable handset fascias.

Self adhesive label.

For your records

Date of purchase:

Place of purchase:

Serial number

For guarantee purposes proof of purchase is required so please keep your receipt.

Safety information

General

Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item number for the mains power supply is 872101.

If Keyguard is active, it is still possible to make emergency calls to 999 and 112.

Do not open the handset or charger. This could expose you to high voltages or other risks. Contact the Helpline for all repairs.

Radio signals transmitted between the handset and base may cause interference to hearing aids.

It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/ intensive care medical equipment.

It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Simply clean the handset and charger with a damp

(not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

Do not expose to direct sunlight.

The product may heat up when the batteries are being recharged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.

Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing free flow of air over it's surfaces

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as in bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord for the duration of the storm.

Setting up

Please note that your handset must be registered to the base station before use.

Plan the location

Situate your product close enough to the mains power sockets so that the cable will reach.

Make sure it is at least 1 metre away from other electrical products to avoid interference.

Do not situate the product in the bathroom or other humid areas.



Plug the power adaptor into the wall socket and switch on





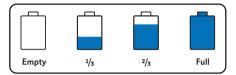
Charge the battery in the handset for at least 16 hours

WARNING

Under no circumstances should non-rechargeable batteries be used. Only use the approved batteries. Using unapproved batteries will invalidate your guarantee and may damage the telephone.

Fully discharging the batteries at least once a week will help them to last as long as possible. However, the charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/standby time of the handset. Eventually they will need to be replaced. New batteries can be obtained from the Helpline on 0870 240 4682.

Place the handset into the charger and leave the battery to charge. When the battery has been charged for at least 16 hours the display will show the symbol.



Battery low warning

If the handset battery symbol is empty and you hear warning beeps, you will need to recharge your handset before you can use it.

Battery performance

Your handset is supplied with NiMH batteries. These need to be initially charged continuously for 16 hours to reach full charge.

Note that the battery charge icon does not indicate the correct level when the batteries are first installed. The batteries must first be fully charged.

To replace the handset battery

If you need to replace the handset battery, slide off the battery cover. Remove the old battery by disconnecting the small plug inside the battery compartment.

Connect the plug of the new battery.

Replace the battery cover.



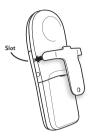
Please pay attention not to damage the charging contacts on the handset.

3 Changing your handset fascias

There are 3 removeable handset fascias to choose from. Simply slide the fascias off and replace with another.



4 Attach the belt clip



Fit the belt clip onto the back of the handset.

Helpline

If you experience any difficulties setting up or using your BT On-Air 2000 Executive, please call the BT On-Air Helpline on **0870 240 4682**.

Registering your handset

Using additional handsets and bases

Up to six handsets can be registered and operated from any one base (on fax machines up to four handsets can be registered). This allows you to make internal calls between two handsets while a third is making an external call. Each handset can also be registered on up to four bases.

Each additional handset you purchase must be registered to a base.

If you are registering to a BT On-Air 1300, 1250, 2250 or 2300 base you will need to press the

To register your BT On-Air 2000 Executive handset to a base station (if you have not changed the System Code from 0000)

Note

Please note that when you register a handset in the following way any previous base that the handset has been registered to will be deleted. To prevent the deletion of other registered bases please register using the process opposite "To register your BT On-Air 2000 Executive handset to a base station (if you have changed the system code from 0000)." even if you have not changed the system code from 0000.

If you have registered your handset to more than one base you can prioritise which base you want your handset to use. For instructions on base station priority, see your main On-Air user guide.



At the base -

Press and hold down the PAGE button on the base until it starts to flash

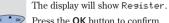
On the handset:-



Use the **UP** button to scroll to Base.



Press the **OK** button to confirm.



Press the **OK** button to confirm.



Use the UP or DOWN button to scroll to Automatic.



Press the **OK** button to confirm.

The display will show Searching for base.

After a few seconds the handset will be registered and display:









To register your BT On-Air 2000 Executive handset to a base station (if vou have changed the System Code from 0000)

At the base:-



Press and hold down the PAGE button on the base until it starts to flash.

On the handset:-

Use the UP button to scroll to Base.

Press the **OK** button to confirm.

The display will show Register.

Press the **OK** button to confirm.

Use the **UP** or **DOWN** button to scroll to

Press the **OK** button to confirm.

Use the **UP** or **DOWN** button to scroll to the required base number.

Press the **OK** button to confirm.

At this stage if you require you can edit the base name.

Press the **OK** button to confirm.

Enter the System Code using the keypad.

Press the **OK** button to confirm.

The display will now flash Searching for base.

You will then see a list of the available handset numbers

Use the **UP** or **DOWN** button to scroll to the number you require.

Press the **OK** button to confirm.

After a few seconds the handset will be registered and display:









C can also be pressed to return to idle

Note

The number you save becomes the handset's name (ie. 'Handset 2').

To de-register your BT On-Air 2000 Executive handset from the base

Press the **UP** button to scroll to the

Press the **OK** button to confirm.

Use the **UP** or **DOWN** button to scroll to Base settings.

Press the **OK** button to confirm.

▼ Use the **DOWN** button to scroll to Handsets.

Press the **OK** button to confirm.

▼ Use the **DOWN** button to scroll to

Press the **OK** button to confirm.

Enter the System Code.

Press the **OK** button to confirm.

Use the **UP** or **DOWN** button to scroll to the handset that you want to de-register.

Press the **OK** button to confirm.

This will time out and go back to idle.

Or

Press the **C** button until you get back to idle.

The handset is now de-registered.

Note

When planning to use a handset with more than one base, we recommend that you:

- Give a number to each base (from 1-4).
- Number each handset (from 1-6).
- Register your handset(s) at base 2 (and 3 & 4
 if used) using the same internal number as at
 base 1.

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To register your handset to a BT DECTfax. DECTfax Plus

To register your BT On-Air 2000 Executive handset (if you have not changed the System Code from 0000)

On the On-Air 2000 Executive handset:

- ▲ Press the **UP** button to display Base.
- Press **OK** to display Register.
- Press **OK**.
- Use the **UP** or **DOWN** button to scroll to Automatic.
- Press **OK** to confirm.

 then, <u>immediately</u>, on your DECTFax or DECTFax Plus base unit:
- Press the **OK** or **FUNCTION** button.
- Press the 8 button twice.
- Press the **OK** button or **FUNCTION** button.

 The handset will now register and take the lowest available handset number.

To register your BT On-Air 2000 Executive handset on more than one base station (or if you have changed your System Code from 0000)

- On your On-Air 2000 Executive handset:
- ▲ Press the **UP** button to display Base.
- Press **OK** to display Register.
- Press **OK**.
- Use the **UP** or **DOWN** button to scroll to
- Press **OK** to confirm.

Press **OK** to confirm.

- Press the **DOWN** button to scroll to the required base number.
- At this stage if you require you can edit the



Press OK to confirm.

Enter the System Code using the keypad.

Press **OK** to confirm.

then, <u>immediately</u>, on your DECTFax or DECTFax Plus base unit:

- Press the **OK** or **FUNCTION** button.
- Press the 8 button <u>twice</u>.
- Press the **OK** button or **FUNCTION** button.

 After a short delay, the handset will display the available handset numbers.
- Press the **DOWN** button to highlight the handset number you want.
- Press **OK**.

To register your handset to a BT On-Air DECTfax Plus

To register your BT On-Air 2000 Executive handset (if you have not changed the System Code from 0000)

- On your On-Air 2000 Executive handset:
- Press the UP button to display Base.
- Press **OK** to display Register.

Press OK to confirm.

Press the **OK** button.

- Press **OK**.
- Use the **UP** or **DOWN** button to scroll to Automatic.
- then, <u>immediately</u>, on your BT On-Air DECTFax Plus:
- Press the **OK** button.
- Press the **6** button.
- Press the 1 button.
- The handset will now register and take the lowest available handset number.

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To register your BT On-Air 2000 Executive handset on more than one base station (or if you have changed your System Code from 0000)

On your On-Air 2000 Executive handset:

▲ Press the **UP** button to display Base.

Press **OK** to display Register.

Press **OK**.

Use the **UP** or **DOWN** button to scroll to

Press **OK** to confirm.

Press the **DOWN** button to scroll to the required base number.

Press **OK** to confirm.

At this stage if you require you can edit the base name.

Press **OK** to confirm.

Press **OK** to confirm.

Enter the System Code using the keypad.

then, <u>immediately</u>, on your BT On-Air DECTFax Plus:

Press the **OK** button.

Press the **6** button.

Press the 1 button.

Press the **OK** button.

After a short delay the handset will display the available handset numbers.

Press the **DOWN** button to highlight the handset number you want.

Press **OK**.

Using the BT On-Air 2000 Executive handset

To switch the handset power on and off



Press *and hold* the **GREEN PHONE** button until after the display check sequence has happened and only the battery icon is displayed.

If you release the button before this has happened, the handset will remain switched off.



Press *and hold* the **RED PHONE** button to switch the handset off.

To end a call



Press the **RED PHONE** button.

To receive a call



Press the **GREEN PHONE** button to answer the call

Making and ending calls

To make an external call



Press the **GREEN PHONE** button. The display shows the symbol.

Dial the number.

Preparatory dialling

First enter the number to be dialled. The number is shown in the display. (If you make a mistake press **C** to remove the incorrect digit).



If you have entered the number correctly, press the **GREEN PHONE** button to dial the number.

Call timer

Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during your call and for one second after it is complete.

To adjust the earpiece volume

You can adjust the volume during a call and whilst using the phone on handsfree.



Press the button to increase the volume.



Press the button to decrease the volume.

The display shows the current volume level.

Note

The Y symbol on your handset display indicates when you are in range of the base station. If the symbol disappears you are out of range and will need to move closer to the base station.

Please note that this product does not have autotalk standby. To end a call you must press the RED PHONE button, you cannot just replace the handset on the base station.

Handsfree

Handsfree allows you to talk to your caller without holding the handset. Please note that handsfree is only available if the base station your handset is registered to supports the handsfree feature.

To use handsfree

During a call you can switch to handsfree mode.



Whilst on a call press the GREEN PHONE

When handsfree is active you see the symbol flashing.



To switch handsfree off, press the GREEN PHONE button again.

Helpline

If you experience any difficulties using your BT On-Air 2000 Executive, please call the BT On-Air Helpline on 0870 240 4682.

Secrecy

When on a call you can talk to someone in the same room, without your caller hearing.

To switch secrecy on/off



During a call, press the **C** button.

will now flash to show it is in operation.



Press the **C** button again to resume your call.

Name and number directory

You can store up to 50 of your most frequently used names and numbers.

Important

If you use Caller Display it is important to store the full telephone number in the directory including the area code.

To insert a pause when storing a number in the directory



Press and hold the **0** button until a / appears on the point where you want to enter a pause. The / indicates a pause, therefore, when you dial the number stored your On-Air 2000 Executive will automatically insert the pause where it was stored.

To store a name and number in the directory



Press the DOWN button until Directory is displayed.

Use the **DOWN** button to scroll to New



Press the **OK** button to confirm.



Press the **OK** button to confirm.



Enter the name using the letters on the keypad.

Entering names

Use the keypad letters to enter names by using short presses of the button or press and hold the 8 button for the following characters to appear. T. U. V. t. u. v. 8. For example, if you wish to store the name TOM:



To enter the letter T, keep pressing the 8 button. The cursor will automatically move to the right and display the next chosen letter.



To enter O, press the 6 button three times.



To enter M, press the 6 button once.



If you enter a digit incorrectly you can delete it by pressing the C button.



Press the **OK** button to confirm.



Enter the telephone number you want to store.



Press the **OK** button to confirm.

To dial a number from the directory



Press the button to enter the directory.



Use the UP or DOWN button to find the entry you want to dial.





To search alphabetically, press the relevant keypad number, for example to find TOM. press the 8 button and scroll through the entries under T.



Press the GREEN PHONE button to dial the number.

Helpline

If you experience any difficulties using your BT On-Air 2000 Executive, please call the BT On-Air Helpline on 0870 240 4682.

To edit and delete directory numbers



Press the DOWN button to select Directory.



Press the **OK** button to confirm.



Use the **UP** or **DOWN** button to scroll to Edit.



Press the **OK** button to confirm.



Use the UP or DOWN button to find the entry you want to amend.



Press the **OK** button to confirm.



Use the C button to delete numbers or letters.



Edit the entry using the numbers/letters on the keypad.



Press the **OK** button to store the new entry.

The display will then show Done.

Internal calls

If you have multiple handsets registered to a base you can make internal calls between handsets.

To make an internal call to another handset



Press the number of the handset you wish to dial i.e 1, 2, 3, 4, 5, 6.



Or



To call all handsets press the * button



Press the GREEN PHONE button.



Press the RED PHONE button to end the call.

Transferring calls

You can transfer an external call to another handset registered to the base.

To transfer an external call between handsets

While on an external call:



Press the **OK** button and Call hold 1 will be displayed.



Enter the number of the handset to which vou want to transfer the call.



Press the GREEN PHONE button (if you wish you can now talk to the handset user first), then press the RED PHONE button. The call will be transferred.

Caller Display

Please note that Caller Display is only available if the base station your handset is registered to supports this feature.

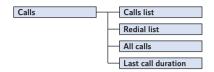
Important

To use Caller Display you must first subscribe to your network provider's Caller Display Service.

For more information on BT Select Services call BT free on 0800 800 150.

Please note that you can only access the Calls lists in the following way if you register to a base station in the BT On-Air 1000 Executive or 2000 SMS range.

Quick guide to Calls list menu structure



The diagram below shows an example of what your handset display will look like. The arrow is pointing inwards which indicates the calls list. If the arrow is pointing outwards it indicates the redial list.



If you have stored a name to go with the number in your handset directory, the name will be displayed instead.

Please ensure that you have stored the full telephone number, including the area code, otherwise this service will not work.

Calls list

Please refer to your main On-Air user guide for instructions on accessing the Calls list.

Redial list

To enter the redial list

▼ Press the **DOWN** button to select Calls.

Press the **OK** button

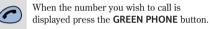
Press the DOWN button until Redial list is displayed.

Press the **OK** button.

The most recently dialled number will be displayed.

Press the **DOWN** button to scroll backwards through the redial list towards

the older calls in the list, press the UP button to scroll forwards through the redial list towards the most recent calls.



The number will be automatically dialled.

All calls

The all calls list contains up to 30 of the telephone numbers you have called and received. They are stored in time order.

To enter the all calls list

Press *and hold* the **GREEN PHONE** button as a short cut to the all calls list.

Or

Press the DOWN button to Select calls.

Press the **OK** button.

Press the DOWN button until All calls is displayed.

Press the **OK** button.

Press the **UP** or **DOWN** button to scroll through the list.

To view the last call duration

▼ Press the **DOWN** button to select Calls.

Press the **OK** button.

Press the **DOWN** button until Last call duration is displayed.

Press the **OK** button.

The length of the last call made or received will be displayed.

To delete, copy or dial numbers in the calls or redial list

Press the DOWN button to select CALLS.

Press the **OK** button.

Press the **OK** button again to select Calls list or press the **DOWN** button to select Redial list and then press the **OK** button.

The most recently received or dialled number will be displayed.

Press the **UP** or **DOWN** button to scroll to the entry you want.

Press the **OK** button.

Either

To dial a number:

Use the **UP** or **DOWN** button until Call is displayed.

Press the **OK** button.

The number is dialled automatically.

Or

To copy a number to the directory:

Use the **UP** or **DOWN** button until Dir store is displayed.

Press the **OK** button

Enter the name you want to store with the number using the keypad.

Press the **OK** button to confirm.

Or

To delete a number or delete all





Handset settings

To adjust ringer melody and volume

Choose from 10 different handset ringer melodies. Useful to determine which handset is ringing when you are using multiple handsets.

- Press the **DOWN** button to enter the
- Press **OK** to confirm.
- ▼ Use the **DOWN** button to scroll to Ringing.
- Press **OK** to confirm.
 - Select External/Internal or Alarm as required.
- Press **OK** to confirm.
- If you wish to hear each melody press the button.
- Use the **DOWN** button to scroll through the Melody options.
- Press the **OK** button to confirm.

 You will then be asked to select the volume level.
 - ▼ Use the **DOWN** button to scroll through and select the level you require.
- Press the **OK** button to confirm.

 The display will then show Done.

Silent mode

If you require, the ringer can be switched off all together. The display will show a symbol to remind you that the ringer is off.

Note

If silent mode is switched on the handset beeps will be switched off as well as the ringer.

- Press the **DOWN** button to enter the
- Press the **OK** button to confirm.
 - Press the **DOWN** button to scroll to Silent
- Press the **OK** button to confirm.
- Press the obutton to turn ON or OFF.
- Press the **OK** button to confirm.

Keypad beeps and tones

You can set your handset to beep or play a tone when you press a button on the keypad or to indicate when your battery is low.

The handset will come already set to ON.

- Press the **DOWN** button to enter the Ringing and beeps menu.
- Press the **OK** button to confirm.
- ▲ Use the **UP** button to scroll to Beeps.
- Press the **OK** button to confirm.

 The display will show either Keypad press or Battery low.
- Use the **UP** or **DOWN** button to highlight the one you wish to select then press the
- OK button to confirm.

The display will show







Press the **OK** button to confirm.

The display will then show Done.

Keyguard

To switch keyguard on

- Press the **UP** or **DOWN** button to display
- Press the **OK** button to confirm.
- Press the **UP** or **DOWN** button to display Keysuard.
- Press the **OK** button to confirm.

The display shows





Press the **OK** button to confirm.

Note

If the keyguard is active, the emergency numbers 999, 112 can still be dialled.

Helpline

If you experience any difficulties using your BT On-Air 2000 Executive, please call the BT On-Air Helbline on **0870 240 4682**.

To use your handset when the keyguard is on

This temporarily switches off the keyguard allowing you to make a call.



Press the **OK** button to confirm.

If you receive an incoming call whilst the keyguard is on just press the



Note

The keyguard will then re-activate after one minute.

To switch keyguard off

* Press the STAR button

Press the **OK** button to confirm.

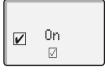
Press the **UP** or **DOWN** button to display Set.

Press the **OK** button to confirm.

Press the UP or DOWN button to display

Press the **OK** button to confirm.

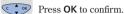
The display shows





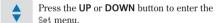


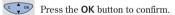




Economy mode

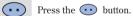
This feature enables you to extend the life of the battery by automatically switching the screen off if the phone has not been used for 30 seconds.



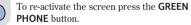








Press the **OK** button to confirm.



Alarm clock

You can use your handset as an alarm clock. You must set the time before the alarm will work. To switch the alarm off when it is ringing, press any button on the handset.

The alarm will ring daily until the setting is turned off.

To set the alarm

- Press the **DOWN** button to enter the Ringing and beeps menu.
- Press the **OK** button to confirm.
- Use the **DOWN** button to scroll to Alarm.
- Press the **OK** button to confirm Set will be highlighted.
- Press the **OK** button to confirm.
- Enter the time you want the alarm to go off at, e.g. 17.35. (24 hour clock)
- Press the **OK** button to confirm.
 - Use the UP or DOWN button to scroll to Status
- Press the **OK** button to confirm.

The display shows



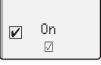


- Press the button until the vappears in the box next to On.
- Press the **OK** button to confirm. When the alarm is set (is displayed.

To turn the alarm off

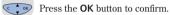
- Press the **DOWN** button to enter the Ringing and beeps menu.
- Press the **OK** button to confirm.
- Use the **DOWN** button to scroll to Alarm.
- Press the **OK** button to confirm.
- Use the **DOWN** button to select Status.
- Press the **OK** button to confirm.

The display shows









Timer

You can use your handset to set a reminder alarm which will activate after a period of time of your choice.

- Press the DOWN button to select Ringing and beeps.
- Press the **OK** button to confirm.
- Press the UP button to select Timer.
- Press the **OK** button to confirm.
- Press **OK** again to select Set.

 Using 4 digits, enter the time to elapse before your reminder call activates.
- Press the **OK** button to save.
- ▼ Press the **DOWN** button to select Status.
- Press the **OK** button to confirm.
- Press the button until a v appears in the box next to 0n.
- Press the **OK** button to confirm.
- To switch off the timer press the button until the disappears from the box next to 0n.
- Press the **OK** button to confirm.

 When the timer is set is displayed.

Answer

The Answer feature which is shown in your BT On-Air 2000 Executive's menu is only available if you register to a BT On-Air 1250, 1300, 2250 or 2300 telephone answering machine base station. It allows you to use the answering machine via your BT On-Air 2000 Executive handset. Please refer to your main BT On-Air answering machine user guide for instructions

To change the welcome screen

Please note that once you have changed the welcome screen you cannot return to the default screen but you can keep changing the screen yourself.

- Press the **UP** or **DOWN** button to display
- Press the **OK** button to confirm.
 - Press the **UP** or **DOWN** button to display Welcome screen.
- Use the **C** button to delete the existing welcome screen.
- Use the keypad letters to enter a new welcome screen of your choice.
- Press the **OK** button to confirm.

Program buttons

You can change the short cut buttons



Press the **UP** or **DOWN** button to display Set.

Press the **OK** button to confirm.

The display will show Program keys.

Press the **OK** button and then refer to the menu structure on *page 4* to help you change the buttons to your personal preference.

General information

Guarantee

Your BT On-Air 2000 Executive Handset and Charger is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT On-Air 2000 Executive, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- · Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- · This guarantee does not affect your statutory rights.

Within the 12-month guarantee period:

If you experience a problem with your product you should contact the Helpline on **0870 240 4682**. Calls are charged at national call rates. If the problem is not remedied, you will be advised to return your product to the Helpline.

Outside the 12-month quarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you call the Helpline on **0870 240 4682** and ask for details of our recommended repair agents.

If you have to return your product

If the Helpline are unable to remedy your problem they will ask you to return the product. Pack the base station and handset securely, preferably in the original packaging. All parts must be returned, including power supplies and original batteries. (Please note that we can not take responsibility for goods damaged in transit). Use the self adhesive Freepost label to post your product.

If you have lost the label please call the Helpline for instructions.

Important

Keep proof of posting

Make sure the Post Office give you proof of posting.

Technical information

RTTE

This apparatus was designed in compliance with European Council decision Number 98/482/EC relative to pan-European connection in view to its connection on the Public Switched Telephone Network (PSTN). It is in conformity with Standards TBR21, TBR38(*)ETSI 201 121.

(*) Terminals integrating an analogue handset function.

If problems arise, your supplier should be contacted first

The EC marking attests product conformity with the essential requirements in compliance with Directives 73/23/EC for User Safety, 89/336/EC for Electromagnetic perturbations and 98/13/EC for Telecommunication network access.

The manufacturer declares that the products have been manufactured in conformity with Annex III of RTTE Directive 99/05/EC.

Switchboard compatibility

Generally this telephone may be connected to switchboards which support tone signalling and timed break recall. In the event of any difficulties please consult your switchboard service provider.

Switchboard external line access code

When you connect your telephone to a switchboard, you can set the switchboard's external line access code so that when you make an external call using the handset directory or redial list, the code is automatically dialled before the number. See main user guide for details.

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Offices worldwide

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